



NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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Statement on Telemarketing Complaints Received by the FCC

FCC Consumer & Governmental Affairs Bureau Chief K. Dane Snowden issued the following statement today:

“Since 9:00 a.m. this morning, we have received approximately 250 consumer complaints about telemarketing practices. Most of these complaints are from consumers who previously signed onto the National Do-Not-Call registry, which had been scheduled to take effect today, October 1, 2003. Typically, these consumers complained about receiving one or more calls from telemarketing companies even though they previously signed onto the Do-Not-Call registry.

“Also since 9:00 a.m. we have received approximately 1,200 inquiries from consumers requesting to be placed on the National Do-Not-Call Registry. Our response has been that pending resolution of the court challenges, the FTC has suspended registrations to the list, and the FCC is not able at this time to add people to the list.

“To the extent legally permissible, the FCC will continue to vigorously enforce our rules on behalf of the American consumer.”

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For information on this and other topics of interest to consumers, visit our Web site at www.fcc.gov/cgb

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