

6607 Willow Lane
Mission Hills, Kansas 66208

July 19, 2000

Mr. Lawrence Strickling
Chief, Common Carrier Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, DC 20554

Dear Larry:

Attached for your consideration are the 1999 NANPA Performance Review Report and performance improvement recommendations. Overall, the NANPA received a rating of "above average" (defined as above median expectations of a company in a universe of one).

Some areas for improvement have been identified and NANPA's Performance Improvement Plan (PIP) is attached. The NANPA Oversight Working Group will continue working with NANPA to monitor the implementation of the performance improvement plan and report to NANC on NANPA's progress.

Sincerely

John R. Hoffman
NANC Chair

cc: Cheryl Callahan, Designated Federal Officer (DFO)
Jeannie Grimes, Alternate DFO
NANC Members