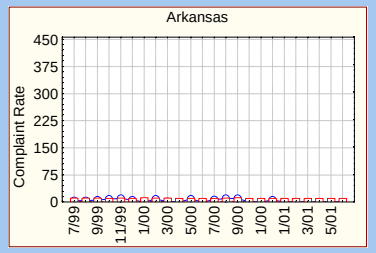
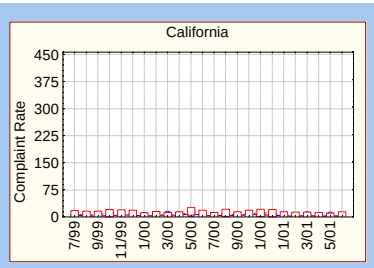
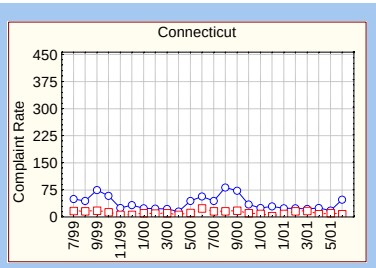
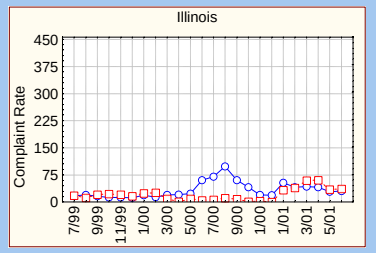
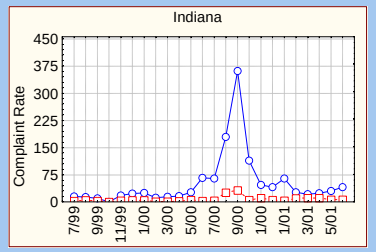
# SBC Service Quality
# Customer Complaints per 1 Million Lines

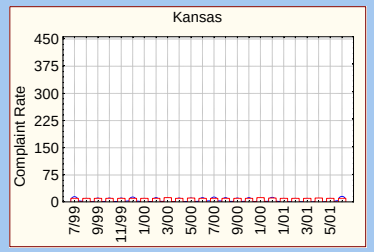


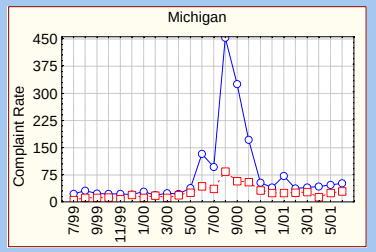



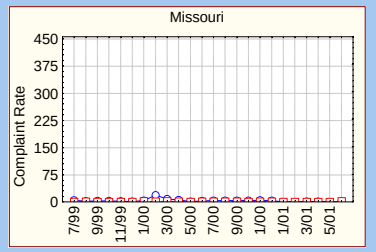



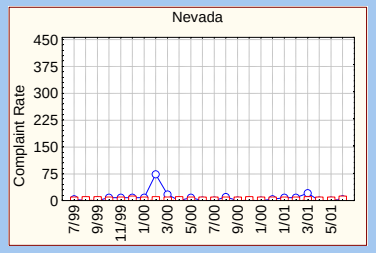



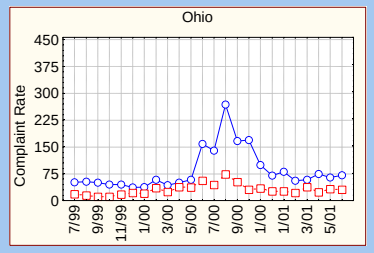



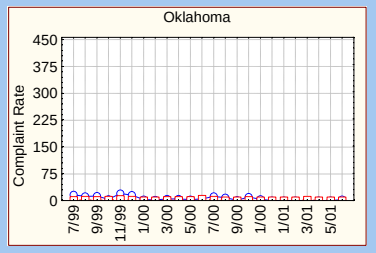



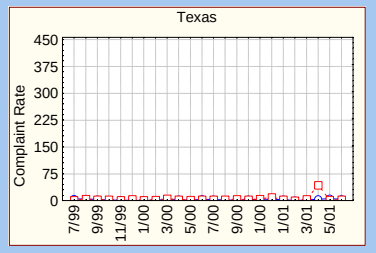



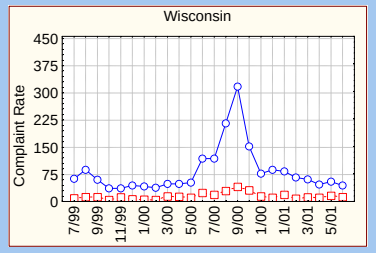




Blue = Residence, Red = Business

Source: SBC/Ameritech Merger - NARUC Service Quality White Paper

Low is Better