



UNITED STATES GOVERNMENT
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF INSPECTOR GENERAL

MEMORANDUM

DATE: February 28, 2024

TO: Chief, Wireline Competition Bureau
Managing Director

FROM: Acting Inspector General *Sharon R. Diskin*

SUBJECT: Performance Audit of Universal Service Fund, Rural Healthcare,
Telecommunications Program at New River Valley Community Service for FY
2019 and FY 2020 (Report No. 23-AUD-02-01)

The Federal Communications Commission (FCC) Office of the Inspector General (OIG) is providing the final audit report for the performance audit of New River Valley Community Service (CS) (Healthcare Provider No. 34285) pursuant to Title 47 of the United States Code of Federal Regulations (47 C.F.R), Section 54.631(a). 47 C.F.R. § 54.631(a) states all participants under the Telecommunications Program shall be subject to random audits to ensure compliance with program rules and orders. We performed this audit consistent with the OIG's authority under the Inspector General Act of 1978, as amended, including but not limited to sections 2(1), 4(a)(1) and 5.

The objective of this audit was to determine whether New River Valley CS complied with 47 C.F.R. §54.601- §54.607 and §54.619-§54.633 for funding year (FY) 2019 and FY 2020. Additionally, we evaluated compliance with FCC rules and orders for rural healthcare providers relevant to our audit objective. Specifically, we determined compliance with:

- eligibility of site and entity requirements,
- competitive bidding requirements,
- eligibility of service and equipment,
- rate calculations,
- requests for funding, and
- invoicing.

FCC OIG found that New River Valley CS complied with the RHC Program rules.

If you have any questions or concerns regarding this audit report, please contact Robyn Williams, Deputy Assistant Inspector General for Audit, at (202) 418-7890 or robyn.williams@fcc.gov; or Sophila Jones, Assistant Inspector General for Audit, at (202) 418-1655 or sophila.jones@fcc.gov.

Attachment: Final Audit Report (Report No. 23-AUD-02-01, Performance Audit of the Universal Service Fund, Rural Healthcare, Telecommunications Program at New

River Valley Community Services for FY 2019 and FY 2020)

cc:

Chief Financial Officer
Chief of Staff, Office of Managing Director