LONG DISTANCE MARKET SHARES FIRST QUARTER 1998

James Zolnierek Katie Rangos James Eisner

Industry Analysis Division Common Carrier Bureau Federal Communications Commission June 1998



This report is available for reference in the Common Carrier Bureau's Public Reference Room, 2000 M Street, N.W., Room 575. Copies may be purchased by calling International Transcription Services, Inc. (ITS) at (202) 857-3800. The report can be downloaded [file name: MKSH1Q98.ZIP] from the FCC-State Link internet site at http://www.fcc.gov/ccb/stats on the World Wide Web. The report can also be downloaded from the FCC-State Link computer bulletin board system at (202) 418-0241.

TABLE OF CONTENTS

1. INTERSTATE CALLING MINUTES	1
TABLE 1.1 Interstate Switched Access Minutes	2
2. PRESUBSCRIBED LINES	4
TABLE 2.1 Presubscribed Telephone Lines by Carrier	5
TABLE 2.2 Market Share of Presubscribed Lines	9
TABLE 2.3 Incumbent Local Exchange Carriers (ILECs) Share of Presubscribed	
	10
TABLE 2.4 Distribution of ILECs By Number of Areas in Which They Provide	
Both Local and Long Distance Service	10
3. TOLL REVENUES	11
TABLE 3.1 Total Operating Revenues of Long Distance Service Providers 1	13
TABLE 3.2 Revenues: Market Share Based on Operating Revenues of Long	
	16
TABLE 3.3 Revenues: Market Share Based on Operating Revenues of Long	
Distance Carriers and Total Toll Revenues for Local Exchange	
	17
TABLE 3.4 The Toll Market Description TABLE 2.5 Optimized The Toll Market	
TABLE 3.5 Quarterly Toll Revenues Reported to Shareholders 1	19
4. RESIDENTIAL LONG DISTANCE MARKET SHARES	21
	22
	23
TABLE 4.3 Market Share of Residential Direct Dial Toll Minutes by State 2	24
5. THE INTERNATIONAL LONG DISTANCE TELEPHONE MARKET	25
TABLE 5.1 International Telephone Service 2	
	27
CHART A1.1 AT&T Share of Interstate Minutes	
CHART A1.2 Indicators of AT&T Market Share	29
APPENDIX 2: PREMIUM VS. NON-PREMIUM ACCESS MINUTES	30
TABLE A2.1 Premium vs. Non-premium Access Minutes Image: Comparison of the second se	

LONG DISTANCE MARKET SHARES

This report presents information on access minutes, presubscribed lines, and revenues for long distance telephone companies. Company shares of the long distance market are presented for each measure. Market shares are also reported according to each measure for the residential long distance market, and according to revenues for the international long distance market.

1. INTERSTATE CALLING MINUTES

"Switched access minutes" provide one measure of the volume of traffic carried on the public switched telephone network. Long distance telephone companies ordinarily access the distribution networks of local telephone companies at both ends of long distance calls. Access minutes are a measure of the number of minutes that long distance companies need to access local lines in order to complete long distance calls for their customers. For each conversation minute of a long distance call there are typically two access minutes, one on the originating end and one on the terminating end.¹ Access minutes on the originating end are measured from the time the call is delivered to the caller's long distance carrier. On the terminating end, usage is measured from the time the call is received by the called party. Timing of usage at both ends of a call terminates when either the calling or called party disconnects.

Column 1 of Table 1.1 shows total interstate, including international, switched access minutes reported for all long distance carriers by the National Exchange Carrier Association (NECA).² Interstate calling has grown steadily, with access minutes more than tripling, since this information was first measured in the third quarter of 1984.

Terminating access minutes, which do not include dialing and call set up time, closely approximate long distance conversation minutes.³ Table 1.1 Column 2 shows the number of terminating switched interstate access minutes reported for all long distance carriers by NECA since terminating minutes were first reported separately in 1986. Terminating access minutes have nearly tripled in this time.

Columns 3 and 4 of Table 1.1 show AT&T's reported total and terminating access minutes.⁴ Columns 5 and 6 show AT&T's market shares of total and terminating access minutes. Since mid-1984, AT&T's traffic has grown at a rate slower than the industry average. AT&T's minutes have doubled during that period while the minutes for other carriers increased more than ten-fold. As a result AT&T's share of long distance access minutes has decreased nearly 40%.

¹800 and 888 calls only generate originating access minutes, which are billed, somewhat confusingly, at the rate normally charged for terminating minutes. WATS calls generate only terminating access minutes. International calls only generate originating access minutes when exiting the United States and only terminating access minutes when entering the United States. Access minutes are not measured for calls made on private telecommunications systems and on leased lines.

²NECA reports information on switched access minutes March 15, June 15, September 15, and December 15 each year. NECA revises estimates of total industry minutes as additional information is received.

³Terminating minutes do not equal conversation minutes because terminating minutes for international calls exiting the United States are not counted and terminating minutes for some personal 800 numbers are counted twice.

⁴AT&T also files information on its switched minutes on March 15, June 15, September 15, and December 15 each year. AT&T includes the access minutes it sells to other carriers in its counts.

		INDUSTRY		AT&T	AT&T'S SHARE OF		
	ACCESS MINUTES	TERMINATING	ACCESS MINUTES		ACCESS MINUTES		
	MIINUTES	MINUTES	IVIIINU I ES	MINUTES	MINUTES	MINUTES	
1984 THIRD QUARTER	37.5		31.6	18.1	84.2 %		
FOURTH QUARTER	39.6		31.8	18.2	80.2		
1985 FIRST QUARTER	39.6		32.8	19.0	83.0		
SECOND QUARTER	41.5		33.3	19.2	80.3		
THIRD QUARTER	42.8		33.8	19.4	78.9		
FOURTH QUARTER	43.3		33.4	19.2	77.1		
TOTAL 1985	167.1		133.3	77.0	79.8		
1986 FIRST QUARTER	43.0		34.2	19.9	79.5		
SECOND QUARTER	43.0		34.2	20.2	79.5		
THIRD QUARTER	46.7	26.7	35.8	20.2	76.6	77.7 %	
FOURTH QUARTER	48.5	27.6	35.9	20.6	74.0	74.7	
		21.0				7 1.7	
TOTAL 1986	183.1		140.6	81.5	76.8		
1987 FIRST QUARTER	51.2	28.9	37.4	21.4	72.9	74.2	
SECOND QUARTER	52.5	29.7	38.6	22.1	73.7	74.2	
THIRD QUARTER	55.0	30.9	39.2	22.3	71.2	72.1	
FOURTH QUARTER	57.0	32.3	40.1	22.6	70.4	70.1	
TOTAL 1987	215.7	121.8	155.3	88.4	72.0	72.6	
1988 FIRST QUARTER	59.0	33.4	41.2	23.3	69.8	69.9	
SECOND QUARTER	59.6	33.6	41.1	23.0	69.0	68.5	
THIRD QUARTER	62.1	34.9	42.3	23.6	68.2	67.6	
FOURTH QUARTER	64.0	35.9	43.0	23.6	67.2	65.8	
TOTAL 1988	244.6	137.8	167.6	93.6	68.5	67.9	
1989 FIRST QUARTER	66.2	37.3	44.2	24.5	66.8	65.7	
SECOND QUARTER	68.5	38.1	44.4	24.5	64.8	64.4	
THIRD QUARTER	69.7	38.6	44.9	24.7	64.4	64.1	
FOURTH QUARTER	72.6	40.0	46.4	25.3	63.9	63.3	
TOTAL 1989	277.1	153.9	179.9	99.0	64.9	64.3	
1990 FIRST QUARTER	74.7	41.2	47.1	25.8	63.0	62.5	
SECOND QUARTER	75.8	41.9	47.1	25.7	62.1	61.5	
THIRD QUARTER	77.9	43.4	48.7	26.4	62.5	60.9	
FOURTH QUARTER	79.1	43.1	49.8	27.8	63.0	64.5	
TOTAL 1990	307.4	169.6	192.6	105.8	62.6	62.4	
1991 FIRST QUARTER	79.2	43.4	49.9	27.1	63.0	62.4	
	81.9 82.6	44.9	50.5	26.8	61.7	59.6 60.1	
THIRD QUARTER FOURTH QUARTER	82.6 84.4	45.1 46.4	51.2 52.4	27.1 27.9	61.9 62.1	60.1 60.0	
	84.4						
TOTAL 1991	328.0	179.8	204.0	108.8	62.2	60.5	
1992 FIRST QUARTER	85.6	47.7	53.3	28.6	62.2 %	59.9 %	
SECOND QUARTER	86.5	48.2	51.9	27.9	60.0	57.8	
THIRD QUARTER	87.9	49.1	53.0	28.4	60.3	57.9	
FOURTH QUARTER	89.8	50.4	53.5	28.8	59.7	57.1	
TOTAL 1992	349.7	195.4	211.7	113.6	60.5	58.2	

TABLE 1.1 - INTERSTATE SWITCHED ACCESS MINUTES (FIGURES SHOWN IN BILLIONS)

1993 FIRST QUARTER	90.6	51.0	55.5	29.7	61.3	58.1
SECOND QUARTER	91.2	51.9	55.0	29.9	60.3	57.6
THIRD QUARTER	93.6	54.8	56.3	31.4	60.2	57.2
FOURTH QUARTER		56.4	56.8	31.9	59.3	56.6
TOTAL 1993	371.2	214.1	223.6	122.8	60.2	57.4

2

	TOTAL	INDUSTRY		AT&T	AT&T'S SHARE OF		
	ACCESS	TERMINATING	ACCESS	TERMINATING	ACCESS	TERMINATING	
	MINUTES	MINUTES	MINUTES	MINUTES	MINUTES	MINUTES	
1994 FIRST QUARTER	98.7	58.2	59.0	31.4	59.8	53.9	
SECOND QUARTER	97.9	58.3	57.7	31.1	59.0	53.3	
THIRD QUARTER	101.9	60.9	58.5	32.6	57.4	53.5	
FOURTH QUARTER	102.9	62.0	59.5	33.3	57.9	53.6	
TOTAL 1994	401.4	239.4	234.7	128.3	58.5	53.6	
1995 FIRST QUARTER	105.6	63.8	59.9	33.6	56.7	52.7	
SECOND QUARTER	106.8	64.7	59.3	33.5	55.5	51.8	
THIRD QUARTER	109.0	66.7	59.8	34.4	54.8	51.6	
FOURTH QUARTER	110.6	67.5	60.8	34.6	55.0	51.2	
TOTAL 1995	431.9	262.7	239.8	136.1	55.5	51.8	
1996 FIRST QUARTER	115.7	71.2	62.4	35.9	54.0	50.5	
SECOND QUARTER	114.7	71.5	60.2	35.1	52.4	49.0	
THIRD QUARTER	117.8	74.1	60.7	35.5	51.5	48.0	
FOURTH QUARTER	122.2	77.7	61.7	35.6	50.5	45.8	
TOTAL 1996	470.4	294.5	244.9	142.1	52.1	48.3	
1997 FIRST QUARTER	122.9	77.1	63.9	37.1	52.0	48.2	
SECOND QUARTER	124.8	79.4	63.2	37.1	50.7	46.7	
THIRD QUARTER	125.6	79.7	65.3	38.6	52.0	48.5	
FOURTH QUARTER	125.9	79.9	64.1	37.4	50.9	46.8	
TOTAL 1997	499.1	316.0	256.5	150.2	51.4	47.5	

TABLE 1.1 - INTERSTATE SWITCHED ACCESS MINUTES (FIGURES SHOWN IN BILLIONS)

3

2. PRESUBSCRIBED LINES

A telephone line is said to be presubscribed to the long distance carrier that receives the ordinary long distance calls placed on that line. In areas where equal access is available (areas now covering more than 99% of the nation's lines), customers may choose a long distance carrier. Thereafter, all of the customer's long distance calls are routed to the chosen carrier unless the customer alters normal dialing procedure. For example, the customer might dial a special code to reach an alternate long distance carrier. In areas where equal access is not yet available, all lines are considered presubscribed to AT&T. By the end of 1996, more than 600 companies were providing long distance service to their own presubscribed customers.

Information on the number of lines presubscribed to each long distance carrier was collected by NECA because FCC rules required NECA to recover certain expenses from the larger long distance carriers. A long distance carrier "qualified" for paying these expenses if the number of lines presubscribed to the carrier equaled or exceeded .05% of the nation's presubscribed lines. NECA filed information semi-annually with the Commission. This information is summarized in Table 2.1. Following passage of the Telecommunications Act of 1996, the FCC changed its rules on universal service. At the end of 1996, NECA stopped collecting the presubscribed line data used in this report. As a result, information for December 1996 is the last presubscribed line data collected by NECA.

As of December 1996, NECA reported 158.7 million presubscribed lines in the United States. Special access lines, WATS lines, 800 lines, and other specialized lines are not included in the counts of presubscribed lines. In addition, there are some customers who decide not to choose a long distance carrier and some customers who have toll-restricted lines. Those lines are also not in the count of presubscribed lines.

Table 2.2 lists the market share of presubscribed lines for the top four long distance carriers individually and a composite market share for all other carriers. As of year end 1996, about 63% of the nation's lines were presubscribed to AT&T, 15% to MCI, 7% to Sprint, and 3% to WorldCom.

In recent years, many smaller incumbent local exchange carriers (ILECs) have entered the long distance market. Table 2.3 shows the number of ILECs with presubscribed lines in their own service areas, the number of study areas in which serving ILECs have presubscribed lines, and the ILECs' share of presubscribed lines in these areas.⁵ The number of lines presubscribed for long distance service to ILECs in their own service areas has increased approximately 400 percent from year-end 1989 to year-end 1996, and the number of study areas in which ILECs provide interLATA long distance service has increased over 1,000 percent, for the same time period. In 1996, GTE began to offer long distance service. As a result, by the end of 1996 the number of lines located in areas where a customer could select a long distance carrier affiliated with the local telephone company increased to more than 30 million.

Table 2.4 shows the distribution of ILECs providing long distance service by the number of their own study areas in which they provided service. In 1989, only one ILEC provided long distance service in three or more of its study areas. By year-end 1996, this number had increased to six. These six ILECs provided long distance service in 186 study areas. TABLE 2. Presubscribed Telephone Lines by Carrier

⁵A study area is a local exchange carrier's operations in a given state.

TABLE 2.1 - PRESUBSCRIBED TELEPHONE LINES BY CARRIER

	DEC 96	JUNE 96	DEC 95	JUNE 95	DEC 94	JUNE 94
TOTAL NUMBER OF CARRIERS WITH PRESUBSCRIBED LINES	621	582	583	549	511	454
TOTAL NUMBER OF QUALIFYING CARRIERS TOTAL NUMBER OF NON-QUALIFYING CARRIERS	45 576	43 539	44 539	36 513	35 476	29 425
QUALIFYING COMPANIES 1/						
AT&T COMPANIES: AT&T COMMUNICATIONS AT&T ALASCOM, INC. 2/ MCI TELECOMMUNICATIONS CORP. SOUTHERNET TELECOM*USA	100,177,257 224,192 22,938,608	99,599,355 222,144 24,338,086	101,138,792 218,135 23,911,437	102,502,271 232,525 23,459,534	103,957,425 226,974 22,040,062	102,421,583 222,142 22,286,410
TELECONNECT SPRINT LA CONEXION FAMILIAR, INC.	11,788,717	10,905,940	9,784,388	9,589,788	9,467,999	9,244,159
LONG DISTANCE/USA WORLDCOM 3/ ADVANCED TELECOM CORP. (ATC) AMERICAN NETWORK CLAYDESTA DIGITAL COM SYSTEMS DBA SUN DIAL ITT	4,297,498	4,110,753	4,088,816	3,683,433	1,954,198	1,831,304
METROMEDIA MICROTEL MID-AMERICAN NATIONAL TELECOMMUNICATIONS NTS (NATIONAL TELEPHONE SYSTEMS) TELUS/TELTEC SAVING TOUCH-1 LONG DISTANCE WILTEL 4/					320,571 960,004	161,143 677,430
MFS INTELENET, INC. EXCEL TELECOMMUNICATIONS, INC.	211,085 3,792,171	177,648 3,313,287	106,489 1,486,953	223,235	75,543	011,400
LCI COMPANIES: LCI INTERNATIONAL/LITEL 5/	2,244,192	1,965,532	1,227,925	840,968	638,464	614,937
LCI CORPORATE TELEMANAGEMENT GROUP LCI/US SIGNAL CORP. 6/	0.050.040	0.007.400	85,868 128,305	121,445	114,026	
FRONTIER COMPANIES: 7/ FRONTIER dba ALLNET COMM. SVC., INC. 8/ FRONTIER COMMUNICATIONS INT'L 9/ FRONTIER COMMUNICATIONS INT'L 9/ FRONTIER COMMUNICATIONS INT'L 9/	2,050,019 (1,334,100) (488,074) (134,721)	2,097,182 (1,317,313) (441,493) (150,661)	2,348,301 (1,548,658) (436,609) (161,242)	1,650,296 365,841 154,038	1,334,360 283,372 132,946	1,078,577 278,542
FRONTIER OF THE GREAT LAKES 11/ FRONTIER OF THE WEST 12/ SNET AMERICA LONG DISTANCE GTE LONG DISTANCE CO.	(93,124) 783,135 733,558	(97,277) (90,438) 597,251 169,609	(95,633) (106,159) 304,391	88,043 133,300 223,844	84,141 137,489 105,855	80,573 144,240
CABLE & WIRELESS COMMUNICATIONS TELEFONICA LARGA DISTANCIA	625,367 470,267	584,802 458,783	543,617 452,017	524,014 444,205	524,153 441,467	537,919 446,390
U.S. LONG DISTANCE/ZERO PLUS UNITED TELEPHONE LONG DISTANCE TOUCH 1 COMMUNICATIONS CITIZENS TELECOM	356,932 289,380 209,905 206,698	276,153 471,687 149,392 141,636	212,611 517,379 134,779	149,308 545,189 108,550	116,602 572,010	612,991
LONG DISTANCE SAVERS BUSINESS TELECOM , INC. (BTI) INTER CONTINENTAL TELEPHONE L.D. SERVICES, INC. COASTAL TELEPHONE COMPANY	185,247 177,423 160,084 143,601 141,358	170,359 171,239 117,780 116,239 133,108	158,001 146,118 134,572 99,557 97,917	151,473 132,196 120,932 90,774	141,697 121,822 99,033	128,716 100,808 84,534
NATIONAL TELEPHONE COMMUNICATIONS, INC. VARTEC TELECOM, INC. CINCINNATI BELL LONG DISTANCE INC. GENERAL COMMUNICATIONS, INC. ALLTEL LONG DISTANCE SWITCHED SERVICES COMMUNICATIONS 13/	139,185 137,594 134,506 130,994 127,563 126,721	116,898 120,710 124,969 78,401	120,832 115,398 119,883	136,568 102,634 102,813	122,991 102,163 102,528	130,738 92,302 102,202
TELAMERICA, INC. ATX TELECOMMUNICATIONS SERVICES ONE CALL COMMUNICATIONS AMERIVISION COMMUNICATIONS	124,628 122,297 120,952 117,120	122,093 119,843 110,352	115,403 118,637 93,613	109,463 113,466 78,328	105,053 107,979	100,282 110,023
CENTURY AREA LONG LINES ACCESS LONG DISTANCE OCI (ONCOR)	116,708 107,423 106,742	104,143 101,914 116,046	90,562 128,209	81,438 148,918	161,085	163,972
INTERNATIONAL TELECHARGE COMMONWEALTH LONG DISTANCE (CLD) AMERICAN TELCO, INC.	103,421 99,806	109,349 89,783	139,414 83,402	146,663	147,045	125,682
TWT-HEARTLINE ACC LONG DISTANCE CORPORATION MATRIX TELECOM TRESCOM INTERNATIONAL, INC.	97,531 87,667 85,971 84,766	118,455 80,795 89,689	117,739 79,652 91,031		74,482	72,803
DELTACOM L.D.S. WINSTAR GATEWAY NETWORK, INC MIDCOM COMMUNICATIONS COMMUNIQUE TELECOM	83,580	109,991 79,472	86,652 81,386	102,076	188,295	197.874
WORLDXCHANGE 14/ CHERRY COMMUNICATIONS			140,610 104,367	127,839 93,746	156,055	79,270
LINTEL (LINCOLN) SONIC COMMUNICATIONS 15/ TELESPHERE NETWORK 15/ PUERTO RICO TEL-COM NETECH COMM US WEST			79,281	81,010	85,496 114,041	88,136
NETECH COMM, US WEST TOTAL QUALIFYING CARRIERS	154,461,869	152,080,868	149,232,439	146,960,164	145,317,426	142,215,682
NON-QUALIFYING CARRIERS	4,210,374	3,920,356	3,368,738	3,384,888	3,161,902	3,013,060
TOTAL INDUSTRY PRESUBSCRIBED LINES	158,672,243	156,001,224	152,601,177	150,345,052	148,479,328	145,228,742

TABLE 2.1 - PRESUBSCRIBED TELEPHONE LINES BY CARRIER

	DEC 93	JUNE 93	DEC 92	JUNE 92	DEC 91	JUNE 91
TOTAL NUMBER OF CARRIERS WITH PRESUBSCRIBED LINES	436	412	414	425	388	355
TOTAL NUMBER OF QUALIFYING CARRIERS TOTAL NUMBER OF NON-QUALIFYING CARRIERS	27 409	28 384	28 386	24 401	22 366	24 331
QUALIFYING COMPANIES 1/						
AT&T COMPANIES: AT&T COMMUNICATIONS AT&T ALASCOM, INC. 2/ MCI TELECOMMUNICATIONS CORP. SOUTHERNET TELECOM*USA	101,711,178 216,964 21,818,212	101,770,741 218,225 21,170,832	101,203,888 209,850 20,167,298	101,384,413 203,832 19,189,649	101,498,260 203,105 18,329,870	101,013,529 196,244 17,603,453
TELECONNECT SPRINT LA CONEXION FAMILIAR, INC.	9,212,993	8,621,177	8,856,004 71,327	8,424,303 72,555	8,353,583	8,702,085
LONG DISTANCE/USA WORLDCOM 3/ ADVANCED TELECOM CORP. (ATC) AMERICAN NETWORK	1,752,616	931,553	482,043 440,961	338,820 331,136	332,244 333,152	134,043 334,157
CLAYDESTA DIGITAL COM SYSTEMS DBA SUN DIAL		134,950	126,190	117,571	116,326	119,034
ITT METROMEDIA MICROTEL		538,362	494,864	468,698	476,128	497,187
MID-AMERICAN NATIONAL TELECOMMUNICATIONS NTS (NATIONAL TELEPHONE SYSTEMS) TELUS/TELTEC SAVING TOUCH-1 LONG DISTANCE WILTEL 4/	98,044 432,844	105,244 339,960	110,929 191,076	116,501	87,758	91,417
MFS INTELENET, INC. EXCEL TELECOMMUNICATIONS, INC.	432,044	339,900	191,070	110,301	67,756	
LCI COMPANIES: LCI INTERNATIONAL/LITEL 5/	405,644	359,575	338,496	226,350	186,884	163,089
LCI CORPORATE TELEMANAGEMENT GROUP LCI/US SIGNAL CORP. 6/	109,071	93,155	77,096			
FRONTIER COMPANIES: 7/ FRONTIER dba ALLNET COMM. SVC., INC. 8/ FRONTIER COMMUNICATIONS INT'L 9/	891,577 279,304	846,961 260,760	859,499 252,495	830,548 240,670	813,748 190,382	775,847 180,321
FRONTIER COMM-NORTH CENTRAL REGION 10/ FRONTIER OF THE GREAT LAKES 11/ FRONTIER OF THE WEST 12/ SNET AMERICA LONG DISTANCE	77,699 96,539	76,521	71,059			
GTE LONG DISTANCE CO. CABLE & WIRELESS COMMUNICATIONS	529,398	522,112	513,419	490,228	466,935	448,951
TELEFONICA LARGA DISTANCIA U.S. LONG DISTANCE/ZERO PLUS UNITED TELEPHONE LONG DISTANCE	442,922 648,131	436,695 625,831	432,701 639,341	425,334 626,850	419,293 596,114	393,034 590,187
TOUCH 1 COMMUNICATIONS CITIZENS TELECOM LONG DISTANCE SAVERS	112,905	98,514	87,687	80,839	77,568	73,696
BUSINESS TELECOM, INC. (BTI) INTER CONTINENTAL TELEPHONE L.D. SERVICES, INC. COASTAL TELEPHONE COMPANY NATIONAL TELEPHONE COMMUNICATIONS, INC.	79,396	00,011	01,001	00,000	,	
VARTEC TELECOM, INC. CINCINNATI BELL LONG DISTANCE INC. GENERAL COMMUNICATIONS, INC. ALLTEL LONG DISTANCE	117,692 93,659 99,911	77,258 93,014 91,812	90,841 97,798	85,974 94,229	79,182 93,233	74,387 90,252
SWITCHED SERVICES COMMUNICATIONS 13/ TELAMERICA, INC. ATX TELECOMMUNICATIONS SERVICES ONE CALL COMMUNICATIONS AMERIVISION COMMUNICATIONS CENTURY AREA LONG LINES	94,114 104,971	92,719 86,186	92,860 82,303	91,460 70,246	85,801	90,887
ACCESS LONG DISTANCE OCI (ONCOR)	144,511	106,625	87,593			
INTERNATIONAL TELECHARGE COMMONWEALTH LONG DISTANCE (CLD) AMERICAN TELCO, INC.	113,072	103,407	103,684	93,241	72,813	82,085
TWT-HEARTLINE ACC LONG DISTANCE CORPORATION MATRIX TELECOM TRESCOM INTERNATIONAL, INC. DELTACOM L.D.S. WINSTAR GATEWAY NETWORK, INC						
MIDCOM COMMUNICATIONS COMMUNIQUE TELECOM WORLDXCHANGE 14/	189,781	161,398	148,865	133,090	106,892	93,809
CHERRY COMMUNICATIONS LINTEL (LINCOLN) SONIC COMMUNICATIONS 15/	90,146	91,420	93,427	93,562	94,183	96,415
TELESPHERE NETWORK 15/ PUERTO RICO TEL-COM NETECH COMM, US WEST		107,063				94,666 79,146
TOTAL QUALIFYING CARRIERS	139,963,294	138,162,070	136,423,594	134,230,099	133,013,454	132,017,921
NON-QUALIFYING CARRIERS	2,845,986	2,452,609	2,301,446	2,473,551	2,273,128	1,878,542
TOTAL INDUSTRY PRESUBSCRIBED LINES	142,809,280	140,614,679	138,725,040	136,703,650	135,286,582	133,896,463

TABLE 2.1 - PRESUBSCRIBED TELEPHONE LINES BY CARRIER

	DEC 90	JUNE 90	DEC 89	JUNE 89	DEC 88	JUNE 88	DEC 87
TOTAL NUMBER OF CARRIERS WITH PRESUBSCRIBED LINES	325	314	302	276	253	242	223
TOTAL NUMBER OF QUALIFYING CARRIERS TOTAL NUMBER OF NON-QUALIFYING CARRIERS	21 304	20 294	20 282	21 255	21 232	20 222	19 204
QUALIFYING COMPANIES 1/							
AT&T COMPANIES: AT&T COMMUNICATIONS	100,061,611	99,612,725	99,396,609	100,006,827	100,205,677	100,832,869	101,652,678
AT&T ALASCOM, INC. 2/	182,341	179,175	168,095	165,332	161,572	157,250	152,040
MCI TELECOMMUNICATIONS CORP. SOUTHERNET	17,434,898	16,864,001	15,055,643	13,671,625	12,149,921 215,384	10,941,207 199,093	9,990,561 183,769
TELECOM*USA TELECONNECT		712,263	646,084	533,516	247,042	211,949	156,614
SPRINT	8,743,988	8,148,013	8,167,638	7,674,605	7,197,136	6,382,372	5,836,179
LA CONEXION FAMILIAR, INC. LONG DISTANCE/USA						81,692	85,680
WORLDCOM 3/ ADVANCED TELECOM CORP. (ATC)	116,864 355,518	70,781 372,260	66,576 396,319	262,542			
AMERICAN NETWORK CLAYDESTA DIGITAL		- ,			96,914	78,804	95,926
COM SYSTEMS DBA SUN DIAL	118,963	118,225	89,081	87,520	62,773		71,794
ITT METROMEDIA	515,711	360,551 198,374	412,197 207,599	425,109 209,036	420,793 215,181	394,707 211,210	279,549 215,485
MICROTEL MID-AMERICAN				89,367	70,273 97,526	63,587 100,113	96,384
NATIONAL TELECOMMUNICATIONS					97,320	100,113	90,384
NTS (NATIONAL TELEPHONE SYSTEMS) TELUS/TELTEC SAVING		67,129	77,667	65,692 134,150	125,339	117,191	105,243
TOUCH-1 LONG DISTANCE WILTEL 4/							
MFS INTELENET, INC. EXCEL TELECOMMUNICATIONS, INC.							
LCI COMPANIES:							
LCI INTERNATIONAL/LITEL 5/ LCI CORPORATE TELEMANAGEMENT GROUP	144,926	137,164	123,748	107,302	92,014		
LCI/US SIGNAL CORP. 6/ FRONTIER COMPANIES: 7/							
FRONTIER dba ALLNET COMM. SVC., INC. 8/	744,452	709,876	677,531	687,097	763,680	818,080	726,974
FRONTIER COMMUNICATIONS INT'L 9/ FRONTIER COMM-NORTH CENTRAL REGION 10/	171,198	150,069	113,329	98,334	83,383	63,574	
FRONTIER OF THE GREAT LAKES 11/ FRONTIER OF THE WEST 12/							
SNET AMERICA LONG DISTANCE							
GTE LONG DISTANCE CO. CABLE & WIRELESS COMMUNICATIONS	422,534	407,906	394,020	358,290	304,976	256,786	236,000
TELEFONICA LARGA DISTANCIA U.S. LONG DISTANCE/ZERO PLUS	375,694						
UNITED TELEPHONE LONG DISTANCE TOUCH 1 COMMUNICATIONS	548,303	524,477	513,033	430,550	285,385	167,025	82,602
CITIZENS TELECOM							
LONG DISTANCE SAVERS BUSINESS TELECOM , INC. (BTI)							
INTER CONTINENTAL TELEPHONE L.D. SERVICES, INC.							
COASTAL TELEPHONE COMPANY NATIONAL TELEPHONE COMMUNICATIONS, INC.							
VARTEC TELECOM, INC.							
CINCINNATI BELL LONG DISTANCE INC. GENERAL COMMUNICATIONS, INC.	67,689 88,360	82,386	86,089	85,773	83,468	84,807	89,338
ALLTEL LONG DISTANCE SWITCHED SERVICES COMMUNICATIONS 13/							
TELAMERICA, INC. ATX TELECOMMUNICATIONS SERVICES	101,968	102,530	100,213	99,038	90,570	94,654	94,292
ONE CALL COMMUNICATIONS							
AMERIVISION COMMUNICATIONS CENTURY AREA LONG LINES							
ACCESS LONG DISTANCE OCI (ONCOR)							
INTERNATIONAL TELECHARGE	83,725	87,751	95,252	71,346			
COMMONWEALTH LONG DISTANCE (CLD) AMERICAN TELCO, INC.							
TWT-HEARTLINE ACC LONG DISTANCE CORPORATION							
MATRIX TELECOM TRESCOM INTERNATIONAL, INC.							
DELTACOM L.D.S.							
WINSTAR GATEWAY NETWORK, INC MIDCOM COMMUNICATIONS							
COMMUNIQUE TELECOM WORLDXCHANGE 14/							
CHERRY COMMUNICATIONS LINTEL (LINCOLN)	99,594	95,126	96,966	93,353	94,031	92,636	93,352
SONIC COMMUNICATIONS 15/		55,120	50,500	33,333	34 ,031	₹,030	50,002
TELESPHERE NETWORK 15/ PUERTO RICO TEL-COM	111,386 99,821						
NETECH COMM, US WEST							
TOTAL QUALIFYING CARRIERS	130,589,544	129,000,782	126,883,689	125,356,404	123,063,038	121,349,606	120,244,460
NON-QUALIFYING CARRIERS	1,819,064	1,776,233	1,598,790	1,390,131	1,297,791	1,315,809	1,222,040
TOTAL INDUSTRY PRESUBSCRIBED LINES	132,408,608	130,777,015	128,482,479	126,746,535	124,360,829	122,665,415	121,466,500

Notes for Table 2.1 - Presubscribed Telephone Lines by Carrier

- 1/ Information for each qualifying company is only shown for years in which the carrier had at least 0.05% of overall presubscribed lines.
- 2/ Purchased by AT&T in 1995.
- 3/ LDDS/WorldCom changed its name to WorldCom, Inc. in May 1995.
- 4/ WorldCom and Wiltel merged on January 5, 1995.
- 5/ Name changed from Litel, December 1994.
- 6/ Name changed from Teledial America, December 1994.
- 7/ The total number of presubscribed lines reported by Frontier in 1995 and 1996 are only for those subsidiaries which meet the qualifying companies' threshold noted in footnote 1 above.
- 8/ Purchased by Frontier in 1995.
- 9/ Name changed to RCI, December 1994.
- 10/ Formerly American Sharecom; purchased by Frontier in 1995.
- 11/ Formerly Schneider Communications; purchased by Frontier in 1995.
- 12/ Formerly West Coast Telecommunications; purchased by Frontier in 1995.
- 13/ Subsidiary of IXC Communications.
- 14/ Name changed from Communications Telesystems International (CTI) in 1995.
- 15/ Company went bankrupt.

		AT&T	MCI	SPRINT	WORLDCOM	OTHER CARRIERS
1987	DEC	83.7 %	8.2 %	4.8 %		3.3 %
1988	JUNE DEC	82.2 80.6	8.9 9.8	5.2 5.8		3.7 3.9
1989	JUNE	78.9	10.8	6.1	0.0 %	4.3
	DEC	77.4	11.7	6.4	0.1	4.5
1990	JUNE	76.2	12.9	6.2	0.1	4.7
	DEC	75.6	13.2	6.6	0.1	4.6
1991	JUNE	75.4	13.1	6.5	0.1	4.8
	DEC	75.0	13.5	6.2	0.2	5.0
1992	JUNE	74.2	14.0	6.2	0.2	5.4
	DEC	73.0	14.5	6.4	0.3	5.8
1993	JUNE	72.4	15.1	6.1	0.7	5.8
	DEC	71.2	15.3	6.5	1.2	5.8
1994	JUNE	70.5	15.3	6.4	1.3	6.5
	DEC	70.0	14.8	6.4	1.3	7.4
1995	JUNE	68.2	15.6	6.4	2.4	7.4
	DEC	66.4	15.7	6.4	2.7	8.8
1996	JUNE	64.0	15.6	7.0	2.6	10.8
	DEC	63.3	14.5	7.4	2.7	12.1



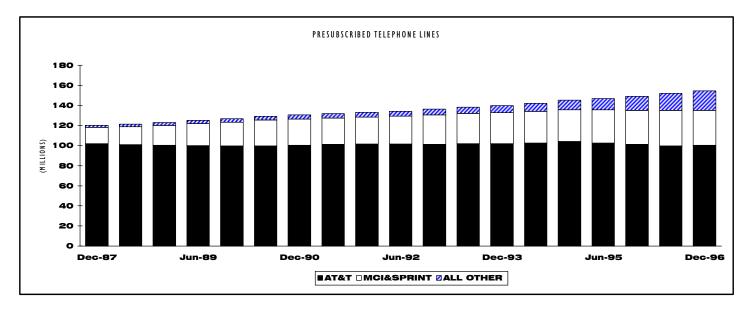


TABLE 2.3 - INCUMBENT LOCAL EXCHANGE CARRIERS (ILECS) SHARE OF PRESUBSCRIBED LINES IN THEIR OWN SERVICE AREAS FROM YEAR-END 1989 TO 1996

Year	ILECs With Presubscribed Lines in Their Own Service Areas	Study Areas with Lines Presubscribed to the Serving ILEC	Lines Presubscribed to ILECs in Their Own Service Areas	Total Lines in Study Areas with Lines Presubscribed to the Serving ILEC	ILEC's Share of Total Lines
1989	7	21	861,174	4,982,221	17.3 %
1990	9	25	957,969	5,275,279	18.2
1991	12	37	1,101,824	5,922,057	18.6
1992	18	55	1,422,150	7,989,993	17.8
1993	28	75	1,628,055	10,564,681	15.4
1994	42	101	1,819,772	11,357,655	16.0
1995	48	141	2,269,976	12,789,604	17.7
1996	66	254	4,020,982	31,016,942	13.0

TABLE 2.4 - DISTRIBUTION OF ILECS BY NUMBER OF AREAS IN WHICH THEY
PROVIDE BOTH LOCAL AND LONG DISTANCE SERVICE

ILECs Serving 1 Study Area	ILECs Serving 2 Study Areas	ILECs Serving 3 to 10 Study Areas	ILECs Serving 11 to 24 Study Areas	ILECs Serving 25 or More Study Area	Total
4	2	0	*	0	7
5	3	0	*	0	9
8	2	1	*	0	**
12	3	2	*	0	**
21	4	1	*	0	**
33	6	0	*	0	**
37	7	1	*	2	**
52	8	0	*	4	**
	Serving 1 Study Area 4 5 8 12 21 33 37	Serving 1 Serving 2 Study Area Study Areas 4 2 5 3 8 2 12 3 21 4 33 6 37 7	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$

3. TOLL REVENUES

The larger long distance telephone companies (those with \$112 million or more in annual operating revenues for calendar year 1997) are required to report their annual revenues to the FCC. Unlike the information on switched access minutes, which excludes intrastate toll calls, reported revenues include intrastate calls, along with other domestic and interstate calls. For most carriers, no information is publicly available that separates their revenues into interstate versus intrastate service. In 1997, services provided by long distance carriers generated over \$88 billion in revenue. These revenues are shown in Table 3.1.⁶ Table 3.1 also contains toll revenues reported by the larger local telephone companies, which provide a substantial amount of intrastate toll service. In 1997, revenues reported by local telephone companies was approximately \$10 billion.⁷ When combined, the toll revenues for both local and long distance telephone companies reached nearly \$99 billion in 1997.

In 1997, AT&T's revenues were \$39 billion, having grown slightly from \$35 billion in 1984. MCI's revenues grew from almost \$2 billion in 1984 to over \$17 billion in 1997. Sprint's revenues grew from about \$1 billion in 1984 to about \$9 billion in 1997. WorldCom's revenues, which were first reported to the FCC in 1989, have grown from \$110 million to nearly \$6 billion. In 1997, four other companies, Excel, Frontier, LCI, and Cable & Wireless also had long distance revenues exceeding \$1 billion.

Table 3.2 shows market share information based on revenues for long distance carriers. AT&T's 1984 toll revenues accounted for about 90% of the revenues received by all long distance carriers. In 1997, AT&T's revenues accounted for a little over 44% of all long distance carrier revenues. MCI's long distance carrier market share has increased from over 5% in 1984 to over 19% in 1997. Sprint's long distance carrier market share has increased from 3% in 1984 to 10% in 1997. WorldCom's long distance carrier market share has increased from slightly more than 0% in 1989 to 7% in 1997. Smaller long distance carriers increased their share of the market nearly seven-fold, growing from less than 3% in 1984 to 20% in 1997.

Table 3.3 shows market share information based on revenues for long distance carriers including toll revenues collected by local exchange carriers. AT&T's toll revenues, which accounted for about 68% of all toll calling in 1984, fell to 40% in 1997.

Tables 3.2 and 3.3 also contain annual Hirschman-Herfindahl Indices (HHI). The HHI is the sum of squares of the market shares of the companies in a particular industry and is used by the Department of Justice to measure changes in industry concentration resulting from horizontal mergers or acquisitions. Since 1984, the HHI has fallen dramatically from 8,155 to 2,508 when calculated based on long distance carrier revenue. The HHI for the total toll market, which includes toll revenues for both long distance carriers and local exchange companies, has fallen from 4,734 to 2,048 over the same period of time.

⁶The revenue information for long distance telephone companies, shown in Table 3.1, is reported annually to the FCC. The revenues received by long distance carriers that are too small to file revenue reports with the FCC are estimated by the FCC staff.

⁷The revenue information for local exchange telephone companies, shown in Table 3.1, is taken from annual ARMIS (Automated Reporting Management Information System) USOA reports to the FCC (FCC Report 43-02). Revenues for local exchange carriers too small to file reports with the FCC are estimated by the FCC staff.

Table 3.4 shows annual toll revenues divided into three toll categories: intrastate, domestic interstate, and international.⁸ Though the total toll revenue figures are composed mostly of telephone service revenues, they also include revenues generated from telegraph, telex, and private line services. The intrastate toll figure includes both intraLATA and interLATA toll revenues. Of considerable interest is the enormous growth (almost 400%) in the international toll market from 1984 to 1996.

Quarterly reports to stockholders (the source for SEC 10Q filings) represent an alternative source of data on revenues. There are, however, usually differences between revenues reported to the FCC and the revenues reported to stockholders. These differences are related to the treatment of access charges, international settlements, and miscellaneous communications revenues that carriers include in the financial reports to stockholders but exclude in reports to the FCC. Quarterly market share estimates based on financial reports to shareholders are shown in Table 3.5 and are similar to the results produced from annual data.⁹

⁸The total toll revenue figures reported in Table 3.4 are taken from Table 3.1. The total international revenue figures, which become available for each year in the second half of the following year, are taken from Table 1 in the Trends in the International Telecommunications Industry report published by the FCC. This revenue information includes facilities-based, facilities-resale, and pure resale revenue. Domestic revenues are divided between the intrastate and interstate jurisdictions based on FCC staff estimates and revenue divisions reported in the FCC report Telecommunications Industry Revenue: TRS Fund Worksheet Data.

⁹Quarterly revenue information for AT&T, MCI, Sprint, and WorldCom, shown in Table 3.5, is based on initial reports to stockholders. Quarterly revenue figures for all other carriers are estimated by the FCC staff. Accounting differences have caused some inconsistencies in the revenue measures over time. For example, AT&T, which has been subject to the FCC's Uniform System of Accounts (USA), and MCI, which has chosen to report in a similar manner, have deducted settlement payments to foreign correspondents and added settlement receipts from foreign correspondents before reporting revenues to the FCC, but have not netted out settlement payments and receipts when reporting revenues to stockholders. When carrier reporting detail permits, inconsistencies are eliminated.

TABLE 3.1 - TOTAL OPERATING REVENUES OF LONG DISTANCE SERVICE PROVIDERS
TABLE 3.1 - TOTAL OPERATING REVENUES OF LONG DISTANCE SERVICE PROVIDERS
(DOLLAR AMOUNTS SHOWN IN MILLIONS)
(DOLLAR AMOUNTO ONOWN IN IMPLEIONO)

COMPANY	1997	1996	1995	1994	1993	1992	1991
AT&T COMPANIES 1/	1997	1990	1995	1994	1993	1992	1991
AT&T COMMUNICATIONS, INC. ALASCOM, INC.	\$39,470	\$39,264	\$38,069 325	\$37,166 329	\$35,731 320	\$35,495 333	\$34,384 338
MCI COMPANIES 2/ MCI COMMUNICATIONS CORP. TELECOM*USA	17,150	16,372	14,617	11,715	10,947	9,719	8,266
SPRINT COMPANIES 3/ SPRINT COMMUNICATIONS CO. GTE SPRINT	8,595	7,944	7,277	6,805	6,139	5,658	5,378
US TELECOM WORLDCOM COMPANIES 4/ WORLDCOM, INC.	5,897	4,485	3,640	2,221	1,145	801	263
ADVANCED TELECOMMUNICATIONS CORP. METROMEDIA COMMUNICATIONS CORP. ITT COMMUNICATION SERVICES, INC.	- ,	7		,	297	369	356 369
COMSYSTEMS NETWORK SERVICES WILTEL, INC. MFS INTELENET, INC.		122	118	917	116 664	135 494	131 405
EXCEL COMPANIES 5/ EXCEL TELECOMMUNICATIONS, INC.	1,180	1,091	363	156			
TELCO HOLDINGS, INC. LONG DISTANCE WHOLESALE GROUP FRONTIER COMPANIES 6/	379 176	429	215				
ALLNET COMM. SVCS. dba FRONTIER COMM. SVCS. LEXITEL	775	1,119	827	568	436	376	347
FRONTIER COMMUNICATIONS INT'L, INC. FRONTIER COMMUNICATIONS OF THE WEST, INC. FRONTIER COMM. OF THE NORTH CENTRAL REGION LCI COMPANIES 7/	223 324	323 121	309 127 133	306 144 123	213	168	155
LCI INTERNATIONAL TELECOM CORP. USLD COMMUNICATIONS CORP.	1,001 241	1,103 188	671 155	453 136	317 100	243	208
CABLE & WIRELESS, INC. VARTEC TELECOM, INC. STAR TELECOMMUNICATIONS, INC.	1,066 820 376	919 470 208	700 125	654 107	557	495	406
PT-1 COMMUNICATIONS, INC. COMMUNICATION TELESYSTEMS INT'L. GTE COMMUNICATIONS CORP.	358 345 340	117 196	115				
TELEGROUP, INC. TEL-SAVE, INC. PACIFIC GATEWAY EXCHANGE, INC.	337 305 299	213 232 162	129 180				
IXC LONG DISTANCE, INC. WILLIAMS COMMUNICATIONS, INC. BUSINESS TELECOM, INC. 8/	258 227 195	149	115				
RSL COMMUNICATIONS, LTD. CHERRY COMMUNICATIONS, INC. 9/ GENERAL COMMUNICATION, INC. TRESCOM INTERNATIONAL, INC. SNET AMERICA, INC.	192 180 158 158 142	354 143 140	120	106	92		
TOTAL-TEL USA COMMUNICATIONS, INC. ACC LONG DISTANCE CORP. ONE CALL COMMUNICATIONS, INC.	123 122 118	118 114					
MIDCOM COMMUNICATIONS, INC. 10/ GE CAPITAL COMMUNICATIONS SERVICES CORP. ONCOR COMMUNICATIONS, INC.		149	204 120 111	109 172	140	159	181
THE FURST GROUP, INC. AMERICAN NETWORK EXCHANGE, INC. TELESPHERE NETWORK, INC. 11/			109 101	109			308
NATIONAL TELEPHONE SERVICES, INC. OTHERS 12/	7,097	5,788	5,168	5,055	4,319	3,923	2,948
TOTAL LONG DISTANCE CARRIERS TOLL SERVICE REVENUES:	88,627	82,033	74,143	67,351	61,533	58,368	54,443
BELL OPERATING COMPANIES OTHER LOCAL TELEPHONE COMPANIES 12/	7,138 2,804	7,950 3,298	8,189 3,143	9,527 3,848	9,849 3,908	9,718 3,897	10,066 4,049
TOTAL LOCAL EXCHANGE COMPANIES	9,942	11,248	11,332	13,375	13,757	13,615	14,115
TOTAL REVENUES OF LONG DISTANCE SERVICE PROVI	\$98,569	\$93,281	\$85,475	\$80,726	\$75,290	\$71,983	\$68,558

	(OUNTS SHOW		,			
COMPANY	1990	1989	1988	1987	1986	1985	1984
AT&T COMPANIES 1/							
AT&T COMMUNICATIONS, INC.	\$33,880	\$34,549	\$35,407	\$35,219	\$36,514	\$36,770	\$34,935
ALASCOM, INC. MCI COMPANIES 2/	259	278	272	262	267	271	255
MCI COMPANIES 2/ MCI COMMUNICATIONS CORP.	7,392	6,171	4,886	3,938	3,372	2,331	1,761
TELECOM*USA	7,002	713	524	396	291	2,001	105
SPRINT COMPANIES 3/		-	_			-	
SPRINT COMMUNICATIONS CO.	5,041	4,320	3,405	2,592	1,141		
GTE SPRINT					779	1,122	1,052
US TELECOM WORLDCOM COMPANIES 4/					212	387	
WORLDCOM, INC.	154	110					
ADVANCED TELECOMMUNICATIONS CORP.	342	326	178	162	124	86	72
METROMEDIA COMMUNICATIONS CORP.	381	127					
ITT COMMUNICATION SERVICES, INC.		404	379	287	282	241	161
COMSYSTEMS NETWORK SERVICES	130						
WILTEL, INC. MFS INTELENET, INC.	376	300					
EXCEL COMPANIES 5/							
EXCEL TELECOMMUNICATIONS, INC.							
TELCO HOLDINGS, INC.							
LONG DISTANCE WHOLESALE GROUP							
FRONTIER COMPANIES 6/							
ALLNET COMM. SVCS. dba FRONTIER COMM. SVCS.	326	334	394	395	450	309	
LEXITEL FRONTIER COMMUNICATIONS INT'L, INC.	142	104				127	
FRONTIER COMMUNICATIONS IN L, INC.	142	104					
FRONTIER COMM. OF THE NORTH CENTRAL REGION							
LCI COMPANIES 7/							
LCI INTERNATIONAL TELECOM CORP.	215	197					
USLD COMMUNICATIONS CORP.							
CABLE & WIRELESS, INC.	359	275	218	180	171	146	
VARTEC TELECOM, INC. STAR TELECOMMUNICATIONS, INC.							
PT-1 COMMUNICATIONS, INC.							
COMMUNICATION TELESYSTEMS INT'L.							
GTE COMMUNICATIONS CORP.							
TELEGROUP, INC.							
TEL-SAVE, INC.							
PACIFIC GATEWAY EXCHANGE, INC.							
IXC LONG DISTANCE, INC. WILLIAMS COMMUNICATIONS, INC.							
BUSINESS TELECOM, INC. 8/							
RSL COMMUNICATIONS, LTD.							
CHERRY COMMUNICATIONS, INC. 9/							
GENERAL COMMUNICATION, INC.							
TRESCOM INTERNATIONAL, INC.							
SNET AMERICA, INC. TOTAL-TEL USA COMMUNICATIONS, INC.							
ACC LONG DISTANCE CORP.							
ONE CALL COMMUNICATIONS, INC.							
MIDCOM COMMUNICATIONS, INC. 10/							
GE CAPITAL COMMUNICATIONS SERVICES CORP.							
	230	275					
THE FURST GROUP, INC. AMERICAN NETWORK EXCHANGE, INC.							
TELESPHERE NETWORK, INC. 11/	293	192					
NATIONAL TELEPHONE SERVICES, INC.	200	150					
OTHERS 12/	2,582	2,359	1,823	1,352	992	639	414
TOTAL LONG DISTANCE CARRIERS	52,102	51,184	47,487	44,783	44,595	42,630	38,755
TOLL SERVICE REVENUES:		.,	,	.,	.,	_,	
BELL OPERATING COMPANIES	10,578	10,549	10,668	10,268	9,599	9,026	9,037
OTHER LOCAL TELEPHONE COMPANIES 12/	4,112	4,291	4,445	3,468	9,399 3,274	3,159	3,364
	,		,				
TOTAL LOCAL EXCHANGE COMPANIES	14,690	14,840	15,113	13,736	12,873	12,185	12,401
TOTAL REVENUES OF LONG DISTANCE SERVICE PROVI	\$66,792	\$66,024	\$62,600	\$58,519	\$57,468	\$54,815	\$51,156

TABLE 3.1 - TOTAL OPERATING REVENUES OF LONG DISTANCE SERVICE PROVIDERS (CON (DOLLAR AMOUNTS SHOWN IN MILLIONS)

14

Notes for Table 3.1 - Total Toll Service Revenues

- 1/ AT&T Communications, Inc. acquired Alascom, Inc. August 7, 1995 and began filing consolidated revenues in 1996.
- 2/ MCI Communications Corp. and Telecom*USA merged in 1989 and began filing consolidated revenues in 1990.
- 3/ In July 1986, GTE Sprint and US Telecom merged into US Sprint. The information shown for GTE Sprint and US Telecom for 1986 is for January 1 - June 30. The information shown for Sprint Communications Corp. (then US Sprint) for 1986 is for July 1 -December 31. United Telecommunications, Inc., then majority owner of US Sprint, purchased the remaining interest from GTE in July 1992. Effective February 26, 1992, the company's name became Sprint Communications Co.
- 4/ Metromedia Communications Corp. and ITT Communications Services, Inc. merged during 1988, but reported 1989 revenue separately. LDDS Communications, Inc. and Advanced Telecommunications Corp. merged in 1992. In 1993, LDDS merged with Metromedia Communications Corp. and Comsystems Network Services. For 1993, only the revenues that were received after the merger are included in LDDS's revenues. Those revenues up to the merger are listed individually for 1993. LDDS and Wiltel merged January 5, 1995. In May 1995 LDDS changed its name to WorldCom, Inc. WorldCom acquired MFS Intelenet December 31, 1996.
- 5/ Excel Telecommunications, Inc. acquired Telco Holdings, Inc. in October 1997. Telco Holdings, Inc. and its affiliate Long Distance Wholesale Group filed a consolidated revenue statement for 1996. Excel Telecommunications, Inc., Telco Holdings, Inc., and Long Distance Wholesale Club each filed separate revenue statements for 1997.
- 6/ Allnet Communications Services and Lexitel merged at the end of 1985. In 1994, RCI Long Distance, Inc. changed its name to Frontier Communications International, Inc. Frontier Corporation, the parent company of Frontier Communications International, Inc., acquired ALC Communications, the parent company of Allnet, August 16, 1995. May 18, 1995, Frontier Corporation acquired WCT Communications, the parent company of West Coast Telecommunications, which is now known as Frontier Communications of the West, Inc. In addition, March 17, 1995, Frontier Corporation acquired American Sharecom, which is now Frontier Communications of the North Central Region.
- 7/ In September 1997 U.S. Long Distance, Inc. changed its name to USLD Communications, Inc. LCI International Telecom Corp. and USLD Communications, Inc. merged in December 1997, and filed separate revenue statements for 1997.
- 8/ Data for 1996 taken from the Annual Report to the Colorado Public Utilities Commission for telecommunications carriers regulated pursuant to §40-15-301 C.R.S.
- 9/ Cherry Communications, Inc. filed for bankruptcy protection in October 1997.
- 10/ MC Liquidating Corp. F/K/A Midcom Communications, Inc. filed for bankruptcy protection in November 1997.
- 11/ Telesphere Network, Inc. and National Telephone Services, Inc. merged during 1989. In 1991 Telesphere Network, Inc. went into bankruptcy.
- 12/ Estimated by FCC staff.

TABLE 3.2 - REVENUES: MARKET SHARE BASED ON OPERATING REVENUES OF LONG DISTANCE CARRIERS ONLY

YEAR	AT&T	MCI	SPRINT	WORLDCOM	ALL OTHER LONG DISTANCE CARRIERS	HERFINDAHL-HIRSCHMAN INDEX (HHI) *
1984 1985 1986 1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997	90.1 % 86.3 81.9 78.6 74.6 67.5 65.0 63.2 60.8 58.1 55.2 51.8 47.9 44.5	$\begin{array}{c} 4.5 \ \% \\ 5.5 \\ 7.6 \\ 8.8 \\ 10.3 \\ 12.1 \\ 14.2 \\ 15.2 \\ 16.7 \\ 17.8 \\ 17.4 \\ 19.7 \\ 20.0 \\ 19.4 \end{array}$	$\begin{array}{c} 2.7 \ \% \\ 2.6 \\ 4.3 \\ 5.8 \\ 7.2 \\ 8.4 \\ 9.7 \\ 9.9 \\ 9.7 \\ 10.0 \\ 10.1 \\ 9.8 \\ 9.7 \\ 9.7 \\ 9.7 \end{array}$	0.2 % 0.3 0.5 1.4 1.9 3.3 4.9 5.5 6.7	$\begin{array}{c} 2.6 \% \\ 5.6 \\ 6.3 \\ 6.8 \\ 8.0 \\ 11.8 \\ 10.8 \\ 11.3 \\ 11.5 \\ 12.3 \\ 14.0 \\ 13.8 \\ 17.0 \\ 19.8 \end{array}$	8,155 7,479 6,783 6,298 5,720 4,778 4,527 4,321 4,074 3,795 3,466 3,197 2,823 2,508

* FCC estimate.

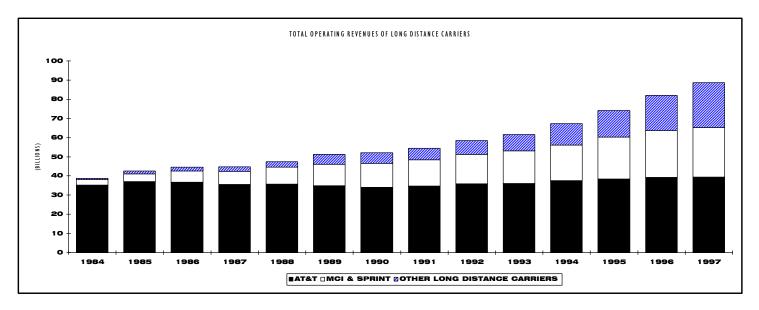
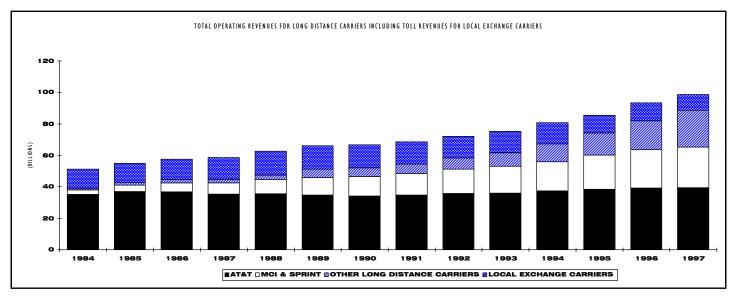


TABLE 3.3 - REVENUES: MARKET SHARE BASED ON TOTAL OPERATING REVENUES OF LONG DISTANCE CARRIERS AND TOTAL TOLL REVENUES FOR LOCAL EXCHANGE CARRIERS

YEAR	AT&T	MCI	SPRINT	WORLDCOM	ALL OTHER LONG DISTANCE CARRIERS	BELL OPERATING COMPANIES	OTHER LOCAL TELEPHONE COMPANIES	HERFINDAHL- HIRSCHMAN INDEX (HHI) *
1984	68.3 %	3.4 %	2.1 %		2.0 %	17.7 %	6.6 %	4,734
1985	67.1	4.3	2.0		4.4	16.5	5.8	4,571
1986	63.5	5.9	3.3		4.9	16.7	5.7	4,129
1987	60.2	6.7	4.4		5.2	17.5	5.9	3,742
1988	56.6	7.8	5.4		6.1	17.0	7.1	3,344
1989	52.3	9.3	6.5	0.2 %	9.1	16.0	6.5	2,920
1990	50.7	11.1	7.5	0.2	8.4	15.8	6.2	2,801
1991	50.2	12.1	7.8	0.4	9.0	14.7	5.9	2,768
1992	49.3	13.5	7.9	1.1	9.3	13.5	5.4	2,715
1993	47.5	14.5	8.2	1.5	10.1	13.1	5.2	2,568
1994	46.0	14.5	8.4	2.8	11.7	11.8	4.8	2,440
1995	44.9	17.1	8.5	4.3	12.0	9.6	3.7	2,390
1996	42.1	17.6	8.5	4.8	15.0	8.5	3.5	2,197
1997	40.0	17.4	8.7	6.0	17.8	7.2	2.8	2,048

* FCC estimate.



		REVENUES			AS PER	CENTAGE OF TOTAL TOLL R	EVENUES
	INTRASTATE	DOMESTIC INTERSTATE	INTERNATIONAL	TOTAL TOLL REVENUES	INTRASTATE	DOMESTIC INTERSTATE	INTERNATIONAL
1984	\$20,872	\$26,490	\$3,794	\$51,156	40.8 %	51.8 %	7.4 %
1985	22,310	28,387	4,119	54,815	40.7	51.8	7.5
1986	23,734	29,123	4,611	57,468	41.3	50.7	8.0
1987	25,339	27,844	5,336	58,519	43.3	47.6	9.1
1988	26,542	29,724	6,334	62,600	42.4	47.5	10.1
1989	28,060	30,585	7,379	66,024	42.5	46.3	11.2
1990	27,652	30,676	8,464	66,792	41.4	45.9	12.7
1991	27,149	31,331	10,078	68,558	39.6	45.7	14.7
1992	27,066	33,719	11,199	71,983	37.6	46.8	15.6
1993	28,158	34,661	12,470	75,290	37.4	46.0	16.6
1994	28,496	38,262	13,968	80,726	35.3	47.4	17.3
1995	29,147	39,903	16,425	85,475	34.1	46.7	19.2
1996	31,995	42,771	18,515	93,281	34.3	45.9	19.8

TABLE 3.4 - THE TOLL MARKET (DOLLAR AMOUNTS SHOWN IN MILLIONS)

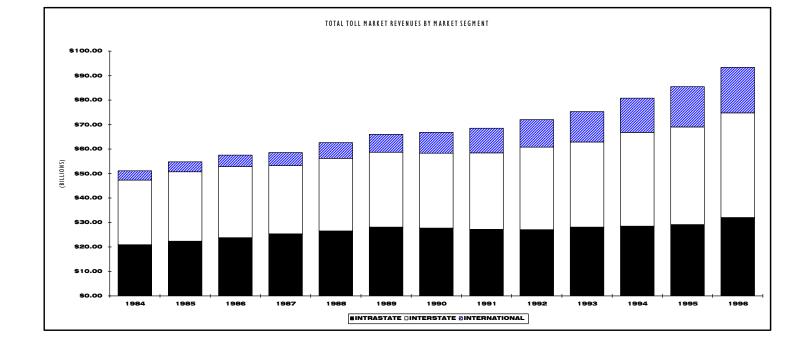


TABLE 3.5 - QUARTERLY TOLL REVENUES REPORTED TO SHAREHOLDERS (DOLLAR AMOUNTS SHOWN IN MILLIONS)

									MARKET	SHARE	
	AT&T	MCI 1/	SPRINT	WORLDCOM 2/	OTHERS	TOTAI	AT&T	MCI		WORLDCOM	OTHERS
1Q84	\$8,684	\$475	\$302		\$63	\$9,524	91.2 %	5.0 %	3.2 %		0.7 %
2Q84	9,169	485	317		85	10,055	91.2	4.8	3.1		0.8
3Q84	9,097	478	307		114	9,995	91.0	4.8	3.1		1.1
4Q84	9,272	521	320		152	10,265	90.3	5.1	3.1		1.5
1Q85	9,369	571	320		283	10,543	88.9	5.4	3.0		2.7
2Q85	9,840	601	322		297	11,060	89.0	5.4	2.9		2.7
3Q85	9,742	649	335		312	11,038	88.3	5.9	3.0		2.8
4Q85	9,838	721	368		328	11,255	87.4	6.4	3.3		2.9
1Q86	9,865	819	395		383	11,462	86.1	7.1	3.4		3.3
2Q86	9,705	943	432		396	11,476	84.6	8.2	3.8		3.5
3Q86	9,642	910	552		410	11,514	83.7	7.9	4.8		3.6
4Q86	9,502	920	589		423	11,435	83.1	8.0	5.2		3.7
1Q87	9,085	1,005	615		452	11,156	81.4	9.0	5.5		4.0
2Q87	9,298	1,002	546		471	11,317	82.2	8.8	4.8		4.2
3Q87	9,474	1,044	685		492	11,694	81.0	8.9	5.9		4.2
4Q87	9,413	1,088	746		513	11,759	80.1	9.2	6.3		4.4
1Q88	9,229	1,212	760	\$9	538	11,748	78.6	10.3	6.5	0.1 %	4.6
2Q88	9,272	1,300	799	11	583	11,965	77.5	10.9	6.7	0.1	4.9
3Q88	9,378	1,437	916	14	631	12,377	75.8	11.6	7.4	0.1	5.1
4Q88	9,578	1,512	930	18	683	12,722	75.3	11.9	7.3	0.1	5.4
1Q89	9,326	1,625	984	21	951	12,906	72.3	12.6	7.6	0.2	7.4
2Q89	9,251	1,719	1,038	26	965	12,998	71.2	13.2	8.0	0.2	7.4
3Q89	9,175	1,792	1,111	31	978	13,087	70.1	13.7	8.5	0.2	7.5
4Q89	9,239	1,835	1,191	32	992	13,289	69.5	13.8	9.0	0.2	7.5
1Q90	9,511	2,001	1,215	34	1,007	13,768	69.1	14.5	8.8	0.2	7.3
2Q90	9,553	2,061	1,239	37	1,026	13,916	68.6	14.8	8.9	0.3	7.4
3Q90	9,626	2,197	1,279	43	1,046	14,191	67.8	15.5	9.0	0.3	7.4
4Q90	9,693	2,197	1,331	41	1,067	14,329	67.6	15.3	9.3	0.3	7.4
1Q91	9,594	2,283	1,339	134	1,086	14,436	66.5	15.8	9.3	0.9	7.5
2Q91	9,637	2,354	1,358	142	1,120	14,611	66.0	16.1	9.3	1.0	7.7
3Q91	9,820	2,412	1,348	164	1,155	14,900	65.9	16.2	9.0	1.1	7.8
4Q91	9,792	2,442	1,343	177	1,192	14,945	65.5	16.3	9.0	1.2	8.0
1Q92	9,873	2,513	1,357	184	1,287	15,214	64.9	16.5	8.9	1.2	8.5
2Q92	9,851	2,606	1,378	198	1,322	15,356	64.2	17.0	9.0	1.3	8.6
3Q92	10,132	2,682	1,432	206	1,359	15,811	64.1	17.0	9.1	1.3	8.6
4Q92	9,724	2,761	1,490		1,396	15,584		17.7	9.6	1.4	9.0
1Q93	9,967	2,810	1,491	219	1,430	15,917		17.7	9.4	1.4	9.0
2Q93	9,833	2,929	1,510		1,503	16,027	61.4	18.3	9.4	1.6	9.4
3Q93	10,142	3,054	1,541	282	1,580	16,599	61.1	18.4	9.3	1.7	9.5
4Q93	9,921	3,128	1,598		1,661	16,699		18.7	9.6	2.3	9.9
1Q94	10,224	3,221	1,660		1,934	17,563	58.2	18.3	9.5	3.0	11.0
2Q94	10,335	3,309	1,696		2,009	17,904	57.7	18.5	9.5	3.1	11.2
3Q94	10,378	3,407	1,740		2,087	18,181	57.1	18.7	9.6	3.1	11.5
4Q94	10,331	3,400	1,709		2,168	18,181	56.8	18.7	9.4	3.2	11.9
1Q95	10,736	3,561	1,753	839	2,320	19,208	55.9	18.5	9.1	4.4	12.1
2Q95	11,035	3,706	1,772		2,451	19,833	55.6	18.7	8.9	4.4	12.4
3Q95	11,330	3,862	1,827		2,590	20,517	55.2	18.8	8.9	4.4	12.6
4Q95	11,250	3,912	1,926	924	2,736	20,748	54.2	18.9	9.3	4.5	13.2

TABLE 3.5 - QUARTERLY TOLL REVENUES REPORTED TO SHAREHOLDERS (DOLLAR AMOUNTS SHOWN IN MILLIONS)

									MARKET	SHARE	
	AT&T	MCI	SPRINT		OTHERS	TOTAI	AT&T	MCI		WORLDCOM	OTHERS
		1/		2/							
1Q96	11,313	4,050	2,002	1,006	3,245	21,616	52.3	18.7	9.3	4.7	15.0
2Q96	11,223	4,158	2,053	1,038	3,385	21,857	51.3	19.0	9.4	4.7	15.5
3Q96	11,552	4,274	2,084	1,111	3,532	22,552	51.2	19.0	9.2	4.9	15.7
4Q96	11,541	4,302	2,164	1,215	3,684	22,906	50.4	18.8	9.4	5.3	16.1
1Q97	11,509	4,384	2,172	1,305	4,066	23,436	49.1	18.7	9.3	5.6	17.4
2Q97	11,582	4,353	2,219	1,339	4,268	23,760	48.7	18.3	9.3	5.6	18.0
3Q97	11,695	4,343	2,252	1,416	4,479	24,185	48.4	18.0	9.3	5.9	18.5
4Q97	11,388	4,539	2,312	1,508	4,701	24,449	46.6	18.6	9.5	6.2	19.2
1Q98	11,264	4,838	2,368	1,658	5,393	25,521	44.1	19.0	9.3	6.5	21.1

1/ Beginning 1Q98 MCI revenues include local revenues, which MCI no longer separates from long distance revenues in reports to shareholders. 2/ WorldCom revenues include local revenues, which WorldCom does not separate from long distance revenues in reports to shareholders.

4. RESIDENTIAL LONG DISTANCE MARKET SHARES

Bill Harvesting data collected by PNR and Associates, Inc. (PNR) provides information on market shares in the long distance residential market, as opposed to the overall market for toll service. The Bill Harvesting data also provide information on the market shares of long distance carriers by state.

PNR is an economic research and consulting firm located in Jenkinstown, Pennsylvania. PNR conducts nationwide surveys of residential telephone usage and household expenditures on telephone service. These surveys, in which households are asked to mail copies of their phone bills for one month to PNR, are called Bill Harvesting studies.¹⁰

PNR has donated databases containing information from their 1995, 1996, and 1997 Bill Harvesting studies to the Commission.¹¹ PNR has granted the Commission permission to use these databases for research purposes and to publish the results. Tables 4.1, 4.2, and 4.3, which are based on this information, present market shares for the residential long distance market based on lines, revenues and direct dial minutes. These tables include long distance market shares for AT&T, MCI, Sprint and other long distance carriers.¹²

Results of the Bill Harvesting surveys are interesting in several respects. For instance, AT&T's share of the residential long distance market is larger than its share of the total toll market. This result is consistent regardless of whether market shares are measured in lines, revenues or minutes. AT&T's share of the residential long distance market, by all three measures, dropped sharply from 1995 to 1997. As was the case in the overall toll market for long distance services, most of the growth occurred among smaller competitors. The Bill Harvesting data suggest that AT&T had 67% of presubscribed residential lines in 1997.

The Bill Harvesting data also indicate that competition is present in all parts of the country. Indeed, smaller competitors appear to be as successful in rural states as in more urban states. Although the Bill Harvesting surveys include several thousand households, sample sizes for individual states can be quite small and therefore subject to large margins of error. Thus, these small sample sizes may limit the usefulness of these data in analyzing differences among states and differences over time.

¹⁰PNR and Associates, Inc. can be contacted by phone at (215) 886-9200, and by e-mail at info@pnr.com. Their address is 101 Greenwood Avenue, Suite 502, Jenkinstown, PA 19046.

¹¹PNR first conducted a Bill Harvesting study in 1994 but the 1994 survey apparently is not fully comparable with later surveys. The 1995 survey is known as Bill Harvesting II and the 1996 survey, Bill Harvesting III. The expanded 1997 survey, which contains over twice as many observations, was conducted by both PNR and Associates, Inc. and by Market Facts, Inc. and is known as TLC MarketShare Monitor.

¹²Market share for WorldCom is not separated from other long distance carriers in the residential market share data since WorldCom has a small share of the end user residential market.

		1997					1996					1995	
AT&T	MCI	SPRINT	OTHERS	SAMPLE SIZE	AT&T	MCI	SPRINT	OTHERS	SAMPLE SIZE	AT&T	MCI	SPRINT	OTHE

TABLE 4.1 - MARKET SHARE OF RESIDENTIAL ACCESS LINES BY STATE

SAMPLE STATE IERS SIZE Alabama 73.8 % 8.2 % 1.9 % 16.1 % 286 69.5 % 14.7 % 2.1 % 13.7 % 95 138 73.6 % 12.0 % 3.2 % 11.2 % 125 293 172 1,888 11.8 7.8 15.5 9.7 4.7 7.0 73.2 72.5 75.6 6.5 13.0 5.3 5.9 5.8 4.9 4.8 Arizona 66.2 123 8.7 11.6 78.2 12.1 39 206 Arkansas California 12.5 18.6 11.0 13.0 12.8 69 742 75.3 75.9 12.1 12.3 15.3 7.4 4.0 68.9 1.4 81 793 66.5 6.9 2.4 0.0 Colorado 64 5 16.0 39 15.6 256 72 6 119 96 135 62 3 194 114 175 Connecticut Delaware Dist. of Columbia 3.0 8.2 8.0 8.4 44.6 83.1 87.5 8.4 8.3 9.1 12.5 42.4 44.9 216 40.0 9.2 23.5 15.4 10.2 83 24 6.2 11.8 65 17 6.0 4.2 9.7 13.1 61 25 1,115 65.6 0.0 52.0 69.3 18.0 10.0 22.0 12.2 69.2 71.4 15.4 12.0 13 451 90.9 75.6 0.0 4.3 0.0 7.6 0.0 6.4 11 Florida 536 79.5 72.5 73.8 77.0 72.8 60.7 73.3 78.7 77.4 75.3 78.7 Georgia Idaho Illinois 72.3 61.9 69.7 9.2 8.3 12.1 12.9 21.4 13.5 8.9 10.0 15.2 12.1 4.1 7.5 3.8 7.5 10.0 7.2 7.9 16.8 14.8 13.1 417 146 3.8 3.3 4.7 4.9 6.1 131 5.5 8.3 4.7 3.1 5.1 84 774 382 61 359 40 290 6.1 9.5 66.8 57.5 64.7 10.3 18.8 10.2 Indiana 19.8 3.0 165 10.5 190 226 187 13.2 14.8 11.6 13.5 4.9 10.8 Iowa Kansas 18.6 12.3 114 1.8 164 8.6 16.6 8.2 16.4 61 72.1 3.6 111 Kentucky 71.1 8.0 62 147 268 71.6 147 2.0 11.8 102 747 11.6 21 11.6 146 Louisiana Maine 66.8 72.5 10.2 11.9 4.9 3.1 18.1 12.5 274 70.5 81.5 12.5 18.5 4.5 0.0 12.5 70.0 74.6 18.5 14.3 4.6 1.6 6.9 9.5 130 88 27 80 0.0 63 377 340 576 Maryland 60.3 19.2 10.9 4.4 16.0 59.8 23.6 3.9 12.6 127 71.2 17.8 3.1 8.0 163 Massachusetts Michigan Minnesota Mississippi 74.6 9.8 18.1 4.1 76.3 3.7 6.0 9.1 16.0 11.5 122 221 82.8 73.0 8.9 12.8 2.2 6.1 180 359 16.1 10.8 3.3 7.9 19.5 8.9 13.0 64.7 76.6 59.1 17.3 4.3 17.4 173 47 132 66.4 71.1 3.6 5.4 10.6 14.6 405 140 4.0 8.5 13.9 10.6 70.4 80.3 15.6 13.1 3.2 3.3 250 61 6.7 1.9 Missouri 11.6 66.7 6.0 14.3 300 3.8 197 73.8 164 Montana Nebraska 14.9 14.7 14.5 16.9 14.0 74 67.7 71.2 11.5 66.9 16.1 0.0 16.1 9.6 <u>31</u> 52 80.8 5.8 52 72 1.4 67.1 73.6 Nebraska New Hampshire New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Oklahoma 64.2 76.5 74.9 6.4 9.1 11.3 14.7 3.8 4.5 66.0 77.5 77.5 2.0 2.5 5.0 50 40 160 15.0 7.3 10.4 10.0 7.3 1.0 40 41 202 147 109 16.0 16.0 67.5 7.5 4.9 66 462 10.0 10.0 11.9 80.5 84.2 10.6 10.0 9.3 5.6 7.0 4.5 402 102 1,079 425 56 717 61.8 137 69 17.6 64 9 10.5 175 57 78.7 11.5 49 49 61 71.7 69.8 69.4 11.5 14.9 461 78.3 11.9 11.1 4.1 4.4 5.7 6.2 663 226 11.9 4.7 5.1 9.5 11.3 16.0 3.7 15.4 14.9 6.7 6.3 4.8 195 63.6 783 46.4 66.0 26.8 12.2 23.2 15.5 50.0 68.3 18.8 14.4 25.0 12.5 16 271 69.2 71.5 17.9 12.4 39 386 3.6 6.3 7.7 10.9 5.1 5.2 68.4 72.5 65.6 236 244 873 12.5 11.7 18.0 18.8 17.5 14.1 64 103 305 75.8 79.6 70.5 3.3 4.4 4.1 120 137 590 Oklahoma 47 93 3.0 193 64.1 12.5 8.3 4.9 4.6 8.8 13.1 Oregon Pennsylvania 16.4 15.6 6.8 1.6 7.3 12.4 6.1 14.2 64.1 66.2 Rhode Island South Carolina South Dakota 9.8 9.4 4.4 11.1 7.0 13.0 27 71 23 4.3 8.3 25.5 0.0 2.8 2.1 80.5 67.7 0.0 98 41 240 74.1 70.4 3.7 5.6 11.1 95.7 0.0 23 18.8 27.2 4.2 16.9 76.9 12.0 108 1.8 57 324 1,072 0.0 13.0 66.7 73.9 61.7 10.6 47 10.8 16.9 22.1 Tennessee Texas Utah 10.5 13.6 15.7 71.5 71.4 59.6 4.0 4.0 14.0 15.0 15.2 10.2 12.3 3.9 5.4 10.6 9.3 14.3 14.0 10.0 12.8 71.5 73 151 77.0 91 230 63.4 420 57 17 461 6.1 9.9 66.2 15.6 68.2 10.6 52.3 86 33 10.6 85 17 16.7 17.1 11.1 5.9 4.0 Vermont 68.2 9.1 6.1 94.1 0.0 0.0 64.7 17.6 11.8 5.9 Virginia Washington West Virginia Wisconsin 11.3 444 64.8 66.8 6.9 5.8 66.9 67.3 18.9 10.1 10.3 175 159 76.5 12.4 5.3 7.6 5.8 226 170 361 6.9 0.0 4.2 64.5 70.1 11.0 14.7 20.9 11.7 172 536 74.4 67.9 18.6 13.9 7.0 13.9 43 165 69.6 75.5 17.7 14.9 1.3 2.5 11.4 79 322 3.5 3.5 7.1 Wyoming 75.0 12.5 21 10.448 80.0 67 0.0 13.3 15 94 1 0.0 0.0 59 17 17,140 13.7 5.0 11.4 74.6 13.0 4.2 8.3 67.2 12.6 57 14.5 69.9 6.708 8.980 Total

Source: PNR and Associates Inc., Bill Harvesting II and III and PNR and Associates Inc. and Market Facts Inc., TLC MarketShare Monitor.

SIATE Art MC1 SPRINT OTHER SAMPLE SUZE Art Art MC1 SPRINT OTHERS SAMPLE SUZE Art Art MC1 SPRINT OTHERS SAMPLE SUZE Alabama Arzona 52.6 10.9 % 12.5 15.7 31 60.5 % 17.4 % 52.5 % 16.9 % 10.4 10.9 42.5 % 11.2 107 74.8 14.1 3.9 7.1 121 Arzona 62.6 17.3 7.2 24.8 50.9 10.4 19.6 13.2 107 74.8 14.1 3.9 7.1 192 Colorado 6.7 16.3 17.8 5.7 31.2 2.9 15.5 11.5 11.5 16.0 14.4 14.4 14.4 10.9 0.0 9.7 2.3 13.0 13.8 17.4 10.9 0.0 9.7 2.3 Delawer 66.5 11.2 10.2 12.3 13.8 11.4 10.9 13.6 14.4 1		1997							1996			1995				
Arizona 55.6 15.9 13.6 15.0 34.6 56.9 10.4 19.6 13.2 10.7 74.8 14.1 3.9 7.1 192 California 83.7 17.3 7.2 16.8 21.24 64.8 15.3 7.0 9.5 7.15 7.14 16.2 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 16.5 6.5 7.7 7.2 52.9 17.7 6.0 12.5 16.0 7.0 10.0 7.4 11.1 Delxware 6.6.5 11.2 12.2 47.6 12.5 15.3 11.0 18.8 7.6 11.2 6.8 10.9 6.0 7.4 11.1 Georgia 6.12 15.3 13.0 40.4 14.7 10.1 10.1 10.1 10.1 10.1	STATE	AT&T	MCI	SPRINT	OTHERS		AT&T	мсі	SPRINT	OTHERS		AT&T	MCI	SPRINT	OTHERS	
Arkanss 62.6 9.7 3.7 24.1 20.6 70.5 12.3 26.6 14.6 76 65.9 11.5 4.7 179 73 Colorado 63.7 16.3 2.3 17.7 294 65.5 132 59 15.5 11.5 61.5 17.5 65.5 14.4 154 Coloradic 43.3 11.8 7.3 12.2 24.1 20.5 10.5 61.5 71.4 16.6 13.4 16.6 13.7 16.6 13.7 10.0 72.4 16.6 13.7 10.5 61.7 8.8 10.0 72.4 16.6 13.7 12.9 72.4 11.0 11.7 6.5 11.7 6.5 11.7 61.5 11.7 61.5 11.7 62.6 12.7 72.3 83.5 11.0 31.7 12.6 8.1 11.7 14.4 11.9 11.6 41.7 11.8 11.7 63.6 11.7 11.6 12.7 12.8	Alabama	71.2 %	10.9 %	2.2 %	15.7 %	331	60.5 %	17.4 %	5.2 %	16.9 %	99	59.9 %	19.4 %	4.2 %	16.5 %	121
California 88.7 17.3 7.2 16.8 2.125 68.4 15.3 7.1 9.2 7.52 7.04 16.2 6.69 6.57 741 Colorado 63.7 17.8 5.7 31.2 241 390 28.7 6.0 26.3 6.3 71.2 18.6 1.3 6.0 87 Delay off 66.5 12.2 1.4 12.9 1.7 1.9 1.0 1.8 6.4 9.7 0.8 7.1 1.8 6.7 0.8 7.1 1.1 1.0 1.1 1.0 1.1 1.0 1.1 1.0 1.1 1.0 1.1 1.0 1.1 1.0 1.1 1.0 1.1 1.0 1.1 1.0 1.1	Arizona	55.6	15.9	13.6	15.0	346	56.9	10.4	19.6	13.2	107	74.8	14.1	3.9	7.1	192
Colorado 63.7 16.3 2.3 17.7 294 65.5 13.2 5.9 15.5 11.5 61.5 17.5 6.5 14.4 154 Delaware 66.5 11.1 10.5 12.0 7.2 55.9 19.5 10.7 13.9 18 79.4 10.0 9.7 23.1 Delaware 66.5 11.1 10.5 41.0 19.7 13.9 18 79.4 10.0 9.7 23.1 Delaware 66.8 12.2 6.5 20.5 17.7 7.7 7.3 8.3 5.5 11.0 31.1 16.5 41.4 8.2 127.1 Gabio 61.2 15.5 5.2 18.0 480.2 63.5 11.0 13.1 16.5 41.4 8.2 127.1 13.4 43.1 15.5 16.0 13.0 11.6 12.4 8.3 12.9 10.4 11.6 12.4 8.3 12.9 10.7 11.4 10.0	Arkansas	62.6	9.7	3.7	24.1	205	70.5	12.3	2.6	14.6	76	65.9	11.5	4.7	17.9	73
Connecticuit 45.3 17.8 5.7 31.2 241 39.0 28.7 6.0 26.3 6.5 71.2 18.6 1.3 9.0 87 Dist. of Columbia 46.2 27.3 6.4 20.1 29 74.6 20.5 1.8 3.1 15 83.6 9.0 0.7 4.1 Elorida 67.8 12.3 5.5 14.4 12.5 16.5 14.4 12.5 16.5 14.4 12.5 10.6 28.9 69.0 19.7 2.6 8.2 11.5 18.0 19.7 2.6 8.7 4.2 11.5 18.0 11.5 11.5 18.0 18.0 14.4 11.5 10.6 28.9 69.0 10.7 2.6 8.7 4.1 11.5 18.0 14.6 14.4 11.7 2.5 2.8 10.4 7.0 11.2 4.3 11.5 18.3 13.0 12.5 10.8 10.0 11.5 18.3 13.0 12.6	California	58.7	17.3	7.2	16.8	2,125	68.4	15.3	7.1	9.2	752	70.4	16.2	6.9	6.5	741
Delaware 66.5 11.1 10.5 12.0 72 55.9 19.5 10.7 13.9 18 74.4 10.9 18.8 76.4 10.9 77.2 13.1 15.8 76.6 12.7 65.0 12.7 92 13.0 43.8 67.6 12.7 65.8 10.9 50.3 Idaho 64.8 65.5 2.5 41.7 75.7 97.7 3.2 11.4 10.9 73.6 43.8 67.6 12.7 65.8 2.2 12.7 11.8 13.0 13.8 71.7 65.8 2.2 12.7 72.8 11.6 13.8 71.2 16.7 4.5 8.2 60.9 13.8 11.5 3.3 11.5 3.3 11.5 3.3 11.5 3.3 11.5 3.3 11.5 3.3 11.5 3.3 11.5 3.3 11.5 11.5 11.5 11.5 11.5 11.5 11.5 11.5 11.5 11.5 11.5 11.5	Colorado	63.7	16.3	2.3	17.7	294	65.5	13.2	5.9	15.5	115	61.5	17.5	6.5	14.4	154
Dist. of Columbia 46.2 27.3 6.4 20.1 29 74.6 20.5 18.8 3.1 15 83.6 90 0.0 7.4 11 Georgia 60.8 12.3 6.5 20.5 471 75.7 9.7 3.2 11.4 169 73.6 11.7 6.5 8.2 12.7 Idaho 61.8 6.8 6.5 22.9 10.2 75.3 8.3 5.5 11.0 31 71.2 16.5 4.1 8.2 60 Ilminas 61.2 15.5 5.2 18.0 892 61.5 14.4 11.5 10.6 16.6 16.4 12.9 10.6 12.6 12.6 12.6 12.6 12.6 11.6 14.0 14.5 10.0 12.5 11.0 14.0 14.5 Kentusky 65.5 10.0 5.8 18.5 0.0 22.5 6.1 17.3 13.3 13.5 17.3 13.3 13.5 <td< td=""><td>Connecticut</td><td>45.3</td><td>17.8</td><td>5.7</td><td>31.2</td><td>241</td><td>39.0</td><td>28.7</td><td>6.0</td><td>26.3</td><td>63</td><td>71.2</td><td>18.6</td><td>1.3</td><td>9.0</td><td>87</td></td<>	Connecticut	45.3	17.8	5.7	31.2	241	39.0	28.7	6.0	26.3	63	71.2	18.6	1.3	9.0	87
		66.5	11.1	10.5	12.0	72	55.9	19.5	10.7	13.9	18	79.4	10.9	0.0	9.7	23
	Dist. of Columbia	46.2	27.3	6.4	20.1	29	74.6	20.5	1.8	3.1	15	83.6	9.0	0.0	7.4	11
	Florida	67.5	12.9	5.2	14.4	1,251	65.0	12.7	9.2	13.0	438	67.6	12.7	8.8	10.9	503
	Georgia	60.8	12.3	6.5	20.5	471	75.7	9.7	3.2	11.4	169	73.6	11.7	6.5	8.2	127
		64.8	6.8	5.6	22.9	102	75.3	8.3	5.5	11.0	31	71.2	16.5	4.1	8.2	60
	Illinois	61.2	15.5	5.2	18.0	892	63.5	14.4	11.5	10.6	289	69.0	19.7	2.6	8.7	342
Kanssi57.79.89.622.922248.117.211.423.47.373.411.64.210.9108Louisana55.815.35.723.334072.48.82.916.410662.512.65.419.5128Maine64.58.54.522.627.25.618.50.025.92563.117.30.319.458Maryland54.722.14.818.443652.026.68.013.313573.813.25.57.515.4Massachusetts73.412.43.610.637.875.410.61.612.411775.610.65.48.4169Minnesota60.222.05.212.664.457.020.73.518.921763.316.25.015.5341Minsourt58.315.77.212.664.519.924.020.813.568.014.23.314.6151Missourt58.315.77.218.836.520.21.614.74660.414.71.630Newtamphire62.64.014.715.712.157.817.418.662.24767.911.76.414.033New tamphire80.28.97.125.770.336.867.115.913.4 <td>Indiana</td> <td></td>	Indiana															
	Iowa	53.3	21.3	3.3			65.1	11.7	2.5	20.8	104	70.6	12.6	10.0	6.7	146
	Kansas	57.7	9.8	9.6	22.9		48.1	17.2	11.4	23.4	73	73.4	11.6	4.2	10.9	108
Maine 64.5 8.5 4.5 2.6 97 55.6 18.5 0.0 25.9 25 63.1 17.3 0.3 19.4 58.8 Maryland 57.4 12.4 3.6 10.6 37.8 75.4 10.6 1.6 12.4 117 75.6 10.6 5.4 8.4 169 Minnesota 60.2 22.0 5.2 12.6 68.0 51.9 27.6 6.7 13.9 13.8 60.2 22.5 4.0 13.3 23.0 Missouri 58.3 15.7 7.2 18.8 568 55.3 19.9 4.0 20.8 135 68.0 14.2 3.3 14.6 151 Missouri 58.3 15.7 7.2 18.8 568 52.0 2.1 16 14.7 4.6 60.4 17.5 4.3 17.8 16.3 16.3 14.7 16 16.3 17.7 16 16.3 16.3 14.7 16.6 </td <td></td>																
Maryland 547 22.1 4.8 18.4 436 52.0 26.6 8.0 13.3 135 7.8 13.2 5.5 7.5 15.4 Massachusetts 7.3 18.9 7.7 10.6 16 117 75.6 10.6 5.4 8.4 169 Minnesota 60.2 2.0 5.2 12.6 640 51.9 27.6 6.7 13.9 13.8 60.2 2.25 40 13.3 200 Missour 58.3 15.7 7.2 18.8 60.4 85.3 19.9 4.0 20.8 15.5 68.0 14.2 3.3 14.6 151 Montana 59.1 14.1 1.7 25.1 89 62.4 16.1 0.0 21.5 25.7 7.8 17.8 69.1 Newdaa 65.6 4.0 14.7 15.7 121 57.8 17.4 18.6 62.2 47 67.9 11.7 6.4 14.0 33 New Hampshire 80.2 8.9 14.4 9.6 7.5 <td>Louisiana</td> <td>55.8</td> <td>15.3</td> <td>5.7</td> <td>23.3</td> <td>340</td> <td>72.4</td> <td>8.3</td> <td>2.9</td> <td>16.4</td> <td>106</td> <td>62.5</td> <td>12.6</td> <td>5.4</td> <td>19.5</td> <td>128</td>	Louisiana	55.8	15.3	5.7	23.3	340	72.4	8.3	2.9	16.4	106	62.5	12.6	5.4	19.5	128
$\begin{array}{l l l l l l l l l l l l l l l l l l l $	Maine	64.5	8.5	4.5	22.6	97	55.6	18.5	0.0	25.9	25	63.1	17.3	0.3	19.4	58
	Maryland	54.7	22.1	4.8	18.4	436	52.0	26.6	8.0	13.3	135	73.8	13.2	5.5	7.5	154
	Massachusetts		12.4	3.6		378	75.4	10.6	1.6	12.4		75.6	10.6		8.4	169
	Michigan	52.1	18.9	7.8	21.2	684	57.0	20.7	3.5	18.9	217	63.3	16.2	5.0	15.5	341
Missouri 583 15.7 7.2 18.8 368 55.3 19.9 4.0 20.8 135 68.0 14.2 3.3 14.6 151 Montana 59.1 14.1 1.7 25.1 89 62.4 16.1 0.0 21.5 25 78.0 18.7 1.7 1.6 50 Nebraska 57.1 25.5 6.8 10.5 116 63.5 20.2 1.6 14.7 46 60.4 17.5 4.3 17.8 69 New Hampshire 80.2 8.9 1.4 9.6 79 67.5 10.0 15.5 7.0 39 68.1 16.3 5.4 10.2 40 New Maryork 66.6 15.8 3.3 14.3 12.67 63.8 18.8 7.4 10.0 449 71.1 15.0 5.6 8.2 60.3 61.6 12.67 16.1 18.9 4.6 6.6 61.6 16.2 12.6 13.1 15.7 4.3 14.7 13.7 9.0 12.3 16.6 13.67	Minnesota	60.2	22.0	5.2	12.6	450	51.9	27.6	6.7	13.9	138	60.2	22.5	4.0	13.3	230
	Mississippi	61.8	12.5	1.9	23.8	167	62.4	8.9	2.9	25.9	49	89.7	6.0	0.9	3.3	60
Nebraska57.125.56.810.516663.520.21.614.74.660.417.54.317.869New dampshire80.28.91.49.67967.510.015.57.03968.116.35.410.240New dampshire80.28.91.49.67967.510.015.57.03968.116.35.410.240New dersco65.617.55.721.211961.28.97.822.14871.415.712.356New Vork66.615.83.314.31.26763.818.87.410.044971.115.05.68.2603North Carolina65.07.79.617.650460.616.27.216.118978.49.46.06.1216North Dakota52.419.09.519.16536.724.47.531.41368.75.05.520.834Ohio61.514.96.017.688.416.68.216.877.669.110.85.314.8358Ohio61.514.96.017.688.416.68.216.877.665.623.53.57.4109Oregon58.07.75.029.329966.015.43.215.5105 <td>Missouri</td> <td></td> <td>15.7</td> <td></td> <td></td> <td></td> <td>55.3</td> <td>19.9</td> <td></td> <td>20.8</td> <td></td> <td></td> <td>14.2</td> <td></td> <td>14.6</td> <td></td>	Missouri		15.7				55.3	19.9		20.8			14.2		14.6	
Nevada65.64.014.715.712157.817.418.66.24767.911.76.414.033New Hampshire80.28.91.49.67967.510.015.57.03968.116.35.410.240New Jersey66.214.55.014.351471.714.25.19.016677.615.11.45.9195New York66.615.83.314.31.26763.818.87.410.044971.115.05.68.2603North Carolina65.07.79.617.650460.616.27.216.118978.49.46.06.1216North Dakota52.419.09.519.16536.724.47.531.41368.75.05.520.834Ohio61.514.96.017.658866.115.54.314.127569.110.85.314.8358Okiao61.514.96.017.685866.115.54.314.127569.110.85.314.8358Okiao61.514.96.017.685866.115.54.314.127569.110.85.314.8358Okiao61.514.96.017.685866.115.54	Montana	59.1	14.1	1.7	25.1	89	62.4	16.1	0.0	21.5	25	78.0	18.7	1.7	1.6	50
New Hampshire80.28.91.49.67.967.510.015.57.03.968.116.35.410.240New Jersey66.214.55.014.351471.714.25.19.016615.11.1.45.9195New Mexico55.617.55.721.211961.28.97.822.14871.47.39.012.356North Carolina65.07.79.617.650460.616.27.216.118978.49.46.06.1216North Carolina61.514.96.017.685866.115.54.314.127569.110.85.314.8358Ohio61.514.96.017.685866.115.54.314.127569.110.85.314.8358Oklahoma67.79.40.019.027485.416.68.216.632262.414.84.218.5574Pensylvania59.515.24.620.71.05462.019.12.316.632262.414.84.218.5574Pensylvania59.515.24.620.71.05462.019.12.316.632262.414.84.218.5574South Dakota57.52.65.634.46670.2		57.1	25.5		10.5	166	63.5	20.2	1.6	14.7		60.4	17.5	4.3	17.8	69
New Jerse'y66.214.55.014.351.471.714.25.19.016677.615.11.45.9195New Mexico55.617.55.721.211961.28.97.822.14871.47.39.012.356New York66.615.83.314.31,26763.818.87.410.044971.115.05.68.2603North Dakota52.419.09.519.16536.724.47.531.41368.75.05.520.834Ohio61.514.96.017.688.866.115.54.314.127569.110.85.314.8358Oklahoma67.69.44.019.027458.416.68.216.87765.623.53.57.4109Oregon58.07.75.029.329966.015.43.215.510569.87.86.016.4132Pensylvania59.515.24.620.71,05462.019.12.316.632262.414.84.218.5574Pensylvania59.515.24.620.71,05462.019.12.316.632262.414.84.218.5574South Carolina58.79.94.726.826252.9 <td>Nevada</td> <td>65.6</td> <td>4.0</td> <td>14.7</td> <td>15.7</td> <td>121</td> <td>57.8</td> <td>17.4</td> <td>18.6</td> <td>6.2</td> <td>47</td> <td>67.9</td> <td>11.7</td> <td>6.4</td> <td>14.0</td> <td>33</td>	Nevada	65.6	4.0	14.7	15.7	121	57.8	17.4	18.6	6.2	47	67.9	11.7	6.4	14.0	33
New Mexíco 55.6 17.5 5.7 21.2 119 61.2 8.9 7.8 22.1 48 71.4 7.3 9.0 12.3 56 New York 66.6 15.8 3.3 14.3 1.26 63.8 18.8 7.4 10.0 449 71.1 15.0 5.6 8.2 603 North Carolina 65.0 7.7 9.6 17.6 504 60.6 16.2 7.2 16.1 189 78.4 9.4 6.0 6.1 216 North Dakota 52.4 19.0 9.5 19.1 65 36.7 24.4 7.5 31.4 13 68.7 5.0 5.5 20.8 34 Ohio 61.5 14.9 6.0 17.6 858 66.1 15.5 4.3 14.1 275 65.1 10.8 5.3 14.8 358 Oklahoma 67.6 9.4 4.0 19.0 274 58.4 16.6 32.2		80.2	8.9	1.4	9.6	79	67.5	10.0	15.5		39		16.3	5.4		
New York 66.6 15.8 3.3 14.3 1.267 63.8 18.8 7.4 10.0 449 71.1 15.0 5.6 8.2 603 North Carolina 65.0 7.7 9.6 17.6 50.4 60.6 16.2 7.2 16.1 189 78.4 9.4 6.0 6.1 216 Ohio 61.5 14.9 6.0 17.6 85.8 66.1 15.5 4.3 14.1 275 69.1 10.8 5.5 20.8 34 Ohio 61.5 14.9 6.0 17.6 85.8 66.1 15.5 4.3 14.1 275 69.1 10.8 5.3 14.8 358 Oklahoma 67.6 9.4 4.0 19.0 274 85.4 16.6 82.2 16.8 77 56.6 82.5 3.5 7.4 109 Oregon 58.0 7.7 5.0 29.3 299 66.0 15.4 3.2 15.5 105 69.8 7.8 6.0 16.4 132 Pennsylvania 59.5 15.2 4.6 20.7 1.054 62.0 19.1 2.3 16.6 322 62.4 14.8 4.2 18.5 574 Rhode Island 79.1 10.7 0.7 9.5 50 68.6 21.0 2.9 7.5 26 89.6 8.1 0.0 2.2 23 South Carolina 58.7 9.9 4.7 26.8 </td <td></td> <td>66.2</td> <td>14.5</td> <td>5.0</td> <td></td> <td>514</td> <td>71.7</td> <td></td> <td>5.1</td> <td></td> <td>166</td> <td>77.6</td> <td>15.1</td> <td></td> <td>5.9</td> <td></td>		66.2	14.5	5.0		514	71.7		5.1		166	77.6	15.1		5.9	
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	New Mexico	55.6	17.5	5.7	21.2	119	61.2	8.9	7.8	22.1	48	71.4	7.3	9.0	12.3	56
North Dakota 52.4 19.0 9.5 19.1 65 36.7 24.4 7.5 31.4 13 68.7 5.0 5.5 20.8 34 Ohio 61.5 14.9 6.0 17.6 858 66.1 15.5 4.3 14.1 275 69.1 10.8 5.3 14.8 358 Oklahoma 67.6 9.4 4.0 19.0 274 58.4 16.6 82 16.8 77 65.6 23.5 3.7 7.4 109 Oregon 58.0 7.7 5.0 29.3 299 66.0 15.4 3.2 15.5 105 69.8 7.8 6.0 16.4 132 Pennsylvania 59.5 15.2 4.6 20.7 1,054 62.0 19.1 2.3 16.6 322 62.4 14.8 4.2 18.5 574 Rhode Island 79.1 10.7 0.7 9.5 50 68.6 21.0 2.9<																
						504										
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $																
	Ohio	61.5	14.9	6.0	17.6	858	66.1	15.5	4.3	14.1	275	69.1	10.8	5.3	14.8	
Pennsylvania59.515.24.620.71,05462.019.12.316.632262.414.84.218.5574Rhode Island79.110.70.79.55068.621.02.97.52689.68.10.02.223South Carolina58.79.94.726.826252.922.39.715.17672.27.710.39.8108South Dakota57.52.65.634.46670.219.20.010.62256.825.13.514.545Tennessee63.814.14.917.338167.316.44.312.017171.112.06.410.5219Texas56.217.85.420.61.27258.217.58.815.547158.220.66.714.4418Utah51.713.19.625.610465.79.312.612.43976.910.210.52.373Vermont58.334.91.94.93889.60.010.40.01458.113.10.528.315Virginia55.723.36.114.951065.518.53.712.317769.413.29.18.3211Washington64.711.75.418.243557.48.5 <td>Oklahoma</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>58.4</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Oklahoma						58.4									
Rhodé Island 79.1 10.7 0.7 9.5 50 68.6 21.0 2.9 7.5 26 89.6 8.1 0.00 2.2 23 South Carolina 58.7 9.9 4.7 26.8 262 52.9 22.3 9.7 15.1 7.6 72.2 7.7 10.3 9.8 108 South Dakota 57.5 2.6 5.6 34.4 66 70.2 19.2 0.0 10.6 22 56.8 25.1 3.5 14.5 45 Tennessee 63.8 14.1 4.9 17.3 381 67.3 16.4 4.3 12.0 171 71.1 12.0 6.4 10.5 219 Texas 56.2 17.8 5.4 20.6 1,272 58.2 17.5 8.8 15.5 471 58.2 20.6 6.7 14.4 418 Utah 51.7 13.1 9.6 25.6 104 65.5 18.5 37																
	Pennsylvania															
South Dakota 57.5 2.6 5.6 34.4 66 70.2 19.2 0.0 10.6 22 56.8 25.1 3.5 14.5 45 Tennessee 63.8 14.1 4.9 17.3 38 67.3 16.4 4.3 12.0 171 71.1 12.0 6.4 10.5 219 Texas 56.2 17.8 5.4 20.6 1.272 58.2 17.5 8.8 15.5 441 58.2 20.6 6.7 14.4 418 Utah 51.7 13.1 9.6 25.6 104 65.7 9.3 12.6 12.4 39 76.9 10.2 10.5 2.3 73 Vermont 58.3 34.9 1.9 4.9 38 89.6 0.0 10.4 0.0 14 58.1 13.1 0.5 2.8.3 211 Wasington 64.7 11.7 5.4 18.2 435 57.4 8.5 11.1																
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$																
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $																
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$																
Vermont 58.3 34.9 1.9 4.9 38 89.6 0.0 10.4 0.0 14 58.1 13.1 0.5 28.3 15 Virginia 55.7 23.3 6.1 14.9 510 65.5 18.5 3.7 12.3 177 69.4 13.2 9.1 8.3 211 Washington 64.7 11.7 5.4 18.2 433 57.4 8.5 11.1 23.0 156 59.7 13.2 11.8 15.2 153 West Virginia 56.9 17.7 3.3 22.1 204 74.4 7.3 0.8 17.5 40 67.4 15.1 0.5 17.1 7.4 Wisconsin 62.8 17.4 3.1 16.7 610 64.3 17.1 3.4 15.2 157 68.3 15.4 4.0 12.3 321 Wyoming 77.2 10.3 1.2 11.3 53 88.8 4.3 0.0																
Virginia 55.7 23.3 6.1 14.9 510 65.5 18.5 3.7 12.3 177 69.4 13.2 9.1 8.3 211 Washington 64.7 11.7 5.4 18.2 435 57.4 8.5 11.1 23.0 156 59.7 13.2 11.8 15.2 153 West Virginia 56.9 17.7 3.3 22.1 204 74.4 7.3 0.8 17.5 40 67.4 15.1 0.5 17.1 74 Wisconsin 62.8 17.4 3.1 16.7 610 64.3 17.1 3.4 15.2 157 68.3 15.4 4.0 12.3 321 Wyoming 77.2 10.3 1.2 11.3 53 88.8 4.3 0.0 6.8 10 78.2 2.8 17.1 1.9 16																
Washington 64.7 11.7 5.4 18.2 435 57.4 8.5 11.1 23.0 156 59.7 13.2 11.8 152 153 West Virginia 56.9 17.7 3.3 22.1 204 74.4 7.3 0.8 17.5 40 67.4 15.1 0.5 17.1 74 Wisconsin 62.8 17.4 3.1 16.7 610 64.3 17.1 3.4 15.2 157 68.3 15.4 4.0 12.3 321 Wyoming 77.2 10.3 1.2 11.3 53 88.8 4.3 0.0 6.8 10 78.2 2.8 17.1 1.9 16																
West Virginia 56.9 17.7 3.3 22.1 204 74.4 7.3 0.8 17.5 40 67.4 15.1 0.5 17.1 74 Wisconsin 62.8 17.4 3.1 16.7 610 64.3 17.1 3.4 15.2 157 68.3 15.4 4.0 12.3 321 Wyoming 77.2 10.3 1.2 11.3 53 88.8 4.3 0.0 6.8 10 78.2 2.8 17.1 1.9 16																
Wisconsin 62.8 17.4 3.1 16.7 610 64.3 17.1 3.4 15.2 157 68.3 15.4 4.0 12.3 321 Wyoming 77.2 10.3 1.2 11.3 53 88.8 4.3 0.0 6.8 10 78.2 2.8 17.1 1.9 16																
Wyoming 77.2 10.3 1.2 11.3 53 88.8 4.3 0.0 6.8 10 78.2 2.8 17.1 1.9 16																
	Wyoming	77.2	10.3	1.2	11.3	53	88.8	4.3	0.0	6.8	10	78.2	2.8	17.1	1.9	16
Total 60.9 15.4 5.6 18.1 19.930 63.3 16.0 6.6 14.1 6.701 68.5 14.6 5.6 11.3 8.450	Total	60.9	15.4	5.6	18.1	19,930	63.3	16.0	6.6	14.1	6,701	68.5	14.6	5.6	11.3	8,450

TABLE 4.2 - MARKET SHARE OF RESIDENTIAL TOLL REVENUE BY STATE

Source: PNR and Associates Inc., Bill Harvesting II and III and PNR and Associates Inc. and Market Facts Inc., TLC MarketShare Monitor. Taxes are not included in residential toll revenue.

			1997					1996					1995		
STATE	AT&T	MCI	SPRINT	OTHERS	MINUTES	AT&T	MCI	SPRINT	OTHERS	MINUTES	AT&T	MCI	SPRINT	OTHERS	MINUTES
Alabama	73.2 %	8.2 %	1.8 %	16.8 %	39,443	58.5 %	12.4 %	6.4 %	22.7 %	11,787	67.3 %	16.0 %	5.7 %	11.0 %	16,385
Arizona	58.1	11.4	16.2	14.3	43,786	49.5	14.5	17.5	18.5	14,300	76.2	13.9	3.0	6.9	26.871
Arkansas	70.3	6.9	3.1	19.7	24,759	58.8	22.8	4.8	13.7	5,802	52.9	20.9	4.6	21.6	6,936
California	59.3	17.1	7.1	16.4	328,378	68.3	15.4	7.5	8.9	104,144	70.9	17.3	7.6	4.1	96,752
Colorado	61.5	18.5	3.5	16.4	36,811	58.4	16.5	6.3	18.8	14,565	59.6	21.4	4.3	14.7	20,972
Connecticut	46.9	14.3	6.6	32.2	32,204	35.8	37.8	5.4	20.9	8,674	76.0	15.0	1.3	7.7	11,673
Delaware	64.4	14.1	9.6	11.9	8,229	45.0	11.9	16.1	20.9	1,544	77.3	11.4	0.0	11.3	2,387
Dist. of Columbia	38.4	38.0	9.3	14.3	4,035	61.0	32.8	0.0	6.2	3,690	75.6	14.5	0.0	10.0	1,334
Florida	69.0	10.8	6.7	14.5	187,628	61.1	14.1	9.8	15.0	61,047	71.6	14.5	6.9	8.1	72,362
Georgia	61.5	10.8	7.3	19.1	65,843	69.1	14.1	3.9	11.3	23,987	72.4	13.4	7.0	7.3	19,640
Idaho	61.3	8.7	4.9	25.1	10,120	73.3	7.4	4.7	11.5	3,591	69.4	13.3	6.0	6.3	5,638
Illinois	63.4	8.7 15.7	4.9	16.2	125,319	61.3	17.3	4.7	14.6	38,738	69.4 70.4	22.3	2.1	6.3 5.3	45,772
Indiana							9.7				76.0	10.2	2.6		
	66.3	11.1	4.7	17.9	56,457	68.1		6.8	15.3	18,238				11.1	19,449
Iowa Kansas	54.4 58.4	23.3 8.2	3.6	18.8 21.7	34,479	61.8 46.4	14.2 17.2	1.7 12.9	22.3 23.5	13,762 10.014	67.1 71.2	15.5 11.8	11.3 4.2	6.2 12.8	23,683
			11.6		23,412										12,259
Kentucky Louisiana	68.1	11.0 13.9	4.7 7.2	16.2 22.3	33,209	71.4 70.2	11.8	0.7 2.9	16.1 19.2	12,504	71.1 63.9	17.1 21.0	1.6 10.9	10.2 4.2	12,544
Maine	56.5		5.1	22.3 19.7	37,346 10,802	70.2 40.9	7.7		47.3	9,366 2,037	63.9 56.7		0.0		15,285 4,986
	66.6	8.6					11.8	0.0				18.6		24.7	
Maryland	55.6	18.7	5.1	20.6	64,160 40,035	49.6	25.9	7.1	17.3	16,987	68.7	16.4	4.1	10.9	19,365
Massachusetts	70.9 55.7	12.7	4.9	11.4		67.0 56.4	11.5	3.3 3.2	18.2	10,437	74.8 62.4	9.8 15.8	5.2 4.8	10.2	21,182
Michigan		18.6		18.5	87,551					26,766				17.0	38,142
Minnesota	61.5	21.2	4.5	12.8	61,230	48.7	27.0	8.6	15.6	17,077	56.4	26.2	4.9	12.6	21,698
Mississippi	63.9	12.2	3.2	20.7	15,893	57.7	7.1	5.3	30.0	5,276	92.5	5.4	0.2	1.9	6,860
Missouri	59.8	16.0	6.4	17.8	46,470	51.6	13.7	1.3	33.4	16,546	74.9	14.7	5.3	5.1	16,175
Montana	56.0	14.8	2.0	27.2	11,115	63.8	9.4	0.0	26.8	4,125	63.2	30.8	0.0	6.0	6,185
Nebraska	56.1	19.1	12.1	12.6	20,733	60.0	24.9	3.3	11.9	5,094	61.8	13.4	6.8	18.0	6,534
Nevada	62.7	3.8	15.0	18.5	17,011	61.3	13.0	23.4	2.3	6,279	65.8	12.0	8.4	13.8	5,605
New Hampshire	77.6	9.0	2.1	11.4	9,505	64.0	9.5	14.9	11.6	4,919	76.4	5.2	8.1	10.2	4,870
New Jersey	67.9	12.8	5.5	13.8	78,978	76.1	10.2	4.5	9.2	23,931	79.6	13.3	3.0	4.1	26,503
New Mexico	50.4	18.5	8.9	22.2	14,798	58.8	9.3	13.0	18.9	6,425	74.0	8.0	7.2	10.8	9,266
New York	64.4	18.5	4.1	13.0	162,745	64.6	18.0	6.9	10.4	54,840	68.2	18.3	6.7	6.8	76,245
North Carolina	65.8	5.3	12.3	16.7	69,927	58.1	15.2	9.0	17.7	24,741	76.9	10.0	7.6	5.5	31,630
North Dakota	45.9	20.9	6.8	26.4	8,402	35.8	23.0	0.0	41.2	1,550	67.2	6.3	1.6	24.9	4,837
Ohio	61.4	14.4	6.7	17.4	98,565	63.2	16.4	5.7	14.7	31,973	71.8	9.7	4.0	14.5	40,054
Oklahoma	65.7	9.9	2.8	21.7	34,317	38.9	17.0	17.1	27.1	5,272	66.4	22.3	3.4	7.9	12,569
Oregon	63.0	7.2	4.2	25.5	32,673	62.0	16.8	4.9	16.3	11,164	68.0	9.2	6.9	15.8	14,035
Pennsylvania	59.8	16.6	5.9	17.8	117,069	56.8	20.2	2.4	20.6	34,951	60.6	16.4	5.3	17.7	58,224
Rhode Island	81.3	8.2	0.0	10.5	5,623	61.9	22.1	3.8	12.3	2,783	88.3	9.8	0.0	1.9	2,447
South Carolina	59.1	8.4	5.5	27.0	36,609	59.0	14.9	13.4	12.7	9,329	74.4	12.4	7.2	6.0	14,387
South Dakota	58.4	1.7	0.3	39.5	8,025	72.8	17.1	0.0	10.1	1,976	54.6	32.2	2.8	10.4	7,173
Tennessee	65.9	10.5	6.9	16.7	48,659	64.7	16.3	5.2	13.9	24,508	75.2	11.6	4.4	8.9	24,362
Texas	55.7	16.8	5.9	21.5	163,883	58.3	15.2	9.9	16.6	59,461	57.8	23.9	7.3	11.1	58,182
Utah	45.5	14.6	13.8	26.0	11,041	41.6	18.1	14.5	25.8	3,923	68.9	18.1	9.6	3.3	7,160
Vermont	74.2	9.7	11.2	4.8	4,867	80.2	0.0	19.8	0.0	1,190	34.6	39.9	0.6	24.9	2,677
Virginia	57.8	23.8	6.5	12.0	77,465	64.0	20.2	4.8	11.0	24,394	67.1	15.7	11.6	5.7	30,744
Washington	63.1	11.3	7.0	18.6	48,929	58.3	10.4	6.7	24.6	17,264	56.6	15.9	13.0	14.5	15,038
West Virginia	63.8	11.9	1.4	23.0	22,992	65.4	9.7	2.0	23.0	3,896	78.3	13.3	0.0	8.4	6,186
Wisconsin	63.7	17.9	3.6	14.8	66,962	55.2	22.7	4.1	18.0	20,015	70.7	17.1	2.7	9.5	28,385
Wyoming	73.7	12.2	1.1	12.9	8,017	80.9	7.3	0.0	11.7	939	65.1	0.0	31.5	3.4	1,588
Total	61.7	14.8	6.2	17.3	2,596,506	61.3	16.4	7.0	15.4	835,817	68.6	16.2	5.8	9.4	1,033,236

TABLE 4.3 - MARKET SHARE OF RESIDENTIAL DIRECT DIAL TOLL MINUTES BY STATE

Source: PNR and Associates Inc., Bill Harvesting II and III and PNR and Associates Inc. and Market Facts Inc., TLC MarketShare Monitor.

5. THE INTERNATIONAL LONG DISTANCE TELEPHONE MARKET

Prior to 1985, AT&T was the monopoly provider of international long distance telephone service for U.S. customers. Since 1985 new firms have entered the international long distance business, reducing AT&T's share of this market.

Table 5.1 summarizes the portion of international toll revenues directly attributable to international telephone service.¹³ The information in this table is from reports to the FCC by international long distance carriers and does not include international revenues generated from sources such as telegraph, telex, and private line services. In this respect the figures reported in Table 5.1 are different from those shown in Table 3.4.

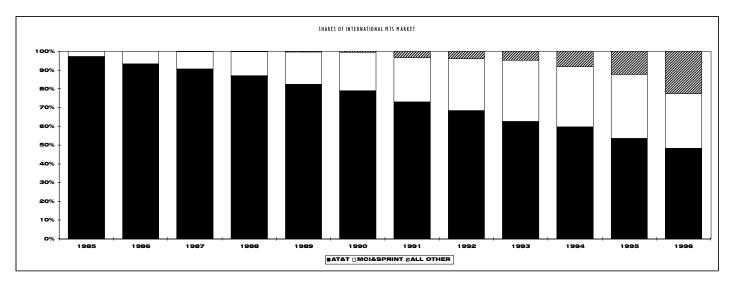
In 1996 AT&T's international telephone revenues were two and one-half times their 1985 values. International telephone market revenues for the entire industry have grown even faster during this time. In 1996 industry revenues were nearly \$18 billion, five times 1985 industry revenues. Consequently, AT&T's formerly monopolized share of the market has fallen to 48%. At the same time MCI has amassed a 20% share of this market followed by Sprint with 9%. More recently WorldCom, who had no international revenues in 1985, has increased its share of the international long distance market to over 4%.

¹³The international telephone service revenue figures shown in Table 5.1, which become available for each year in the second half of the following year, are taken from Table 2 in the Trends in the International Telecommunications Industry report published by the FCC.

	REVENUES FOR FACILITIES-BASED AND RESALE SERVICE (DOLLARS AMOUNTS SHOWN IN MILLIONS)						MARKET SHARES					
	AT&T 1/	MCI 2/	SPRINT 2/	WORLDCOM	OTHER 3/	TOTAL	AT&T	MCI	SPRINT	WORLDCOM	OTHER	
1984 1985 1986 1987 1988 1989 1990 1991 1992 1993 1994 1995 1996	\$3,197 3,392 3,738 4,307 5,050 5,693 6,361 6,962 7,314 7,482 7,984 8,425 8,559	\$78 197 305 517 795 1,175 1,552 2,113 2,814 3,008 4,019 3,592	\$18 70 127 219 387 464 692 849 1,076 1,285 1,357 1,581	\$5 40 100 338 479 775	\$10 13 26 43 325 374 472 759 1,465 3,209	\$3,197 3,487 4,004 4,750 5,800 6,901 8,042 9,536 10,690 11,944 13,375 15,745 17,715	$ \begin{array}{c} 100.0 \ \% \\ 97.3 \\ 93.3 \\ 90.7 \\ 87.1 \\ 82.5 \\ 79.1 \\ 73.0 \\ 68.4 \\ 62.6 \\ 59.7 \\ 53.5 \\ 48.3 \\ \end{array} $	2.2 % 4.9 6.4 8.9 11.5 14.6 16.3 19.8 23.6 22.5 25.5 20.3	0.5 % 1.7 2.7 3.8 5.6 5.8 7.3 7.9 9.0 9.0 9.6 8.6 8.9	0.1 % 0.4 0.8 1.9 3.0 4.4	0.2 % 0.2 0.4 0.5 3.4 3.5 4.0 6.3 9.3 18.1	

TABLE 5.1 - INTERNATIONAL TELEPHONE SERVICE

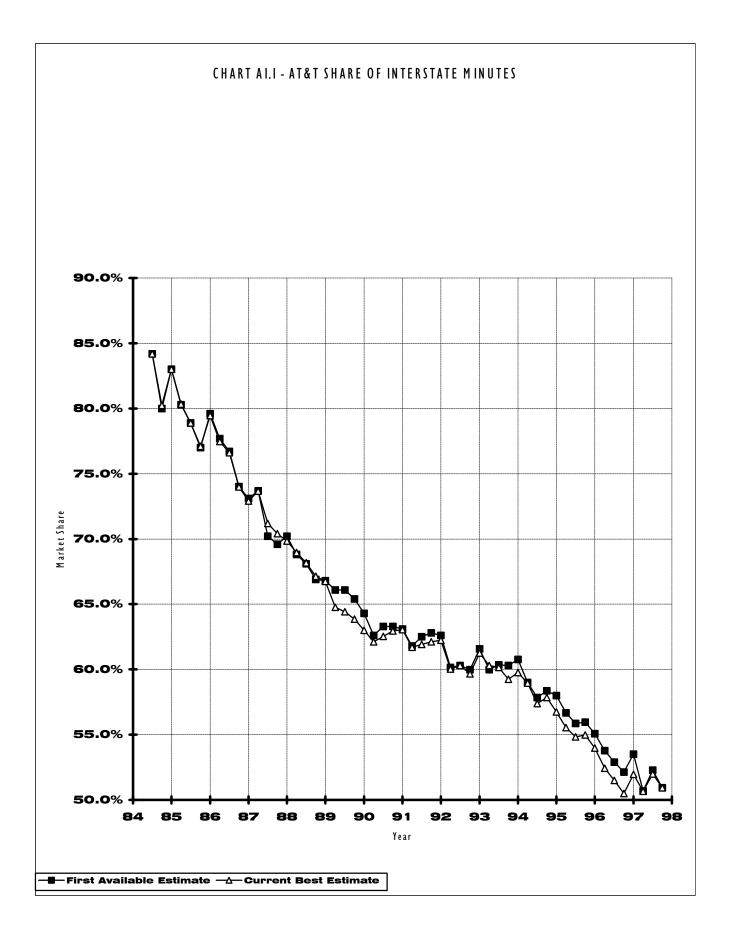
1/ AT&T 1984-1990 data are from 43.61 international traffic reports, minus revenue for Alaska, Hawaii, and Puerto Rico, plus revenue for Canada and Mexico. AT&T data for Canada and Mexico were taken from Appendices B & C of Trends in the International Telecommunications Industry.
 2/ MC1 and Sprint 1985-1990 data are from 43.61 international traffic reports, less data for Alaska. MC1 and Sprint were not required to report data for Canada and Mexico. For these years, non-AT&T traffic estimated in Appendices B & C of Trends in the International Telecommunications Industry.
 2/ MC1 and Sprint Vare not required to report data for Canada and Mexico. For these years, non-AT&T traffic estimated in Appendices B & C of Trends in the International Telecommunications Industry have been apportioned between MC1 and Sprint based on reported international revenues.
 3/ Data for 1984-1900 exclude international calls placed from or to Alaska, Hawaii, and Puerto Rico. Data for 1984 do not include about \$5 million of calls handled by the Cuban American Telephone and Telegraph Company.

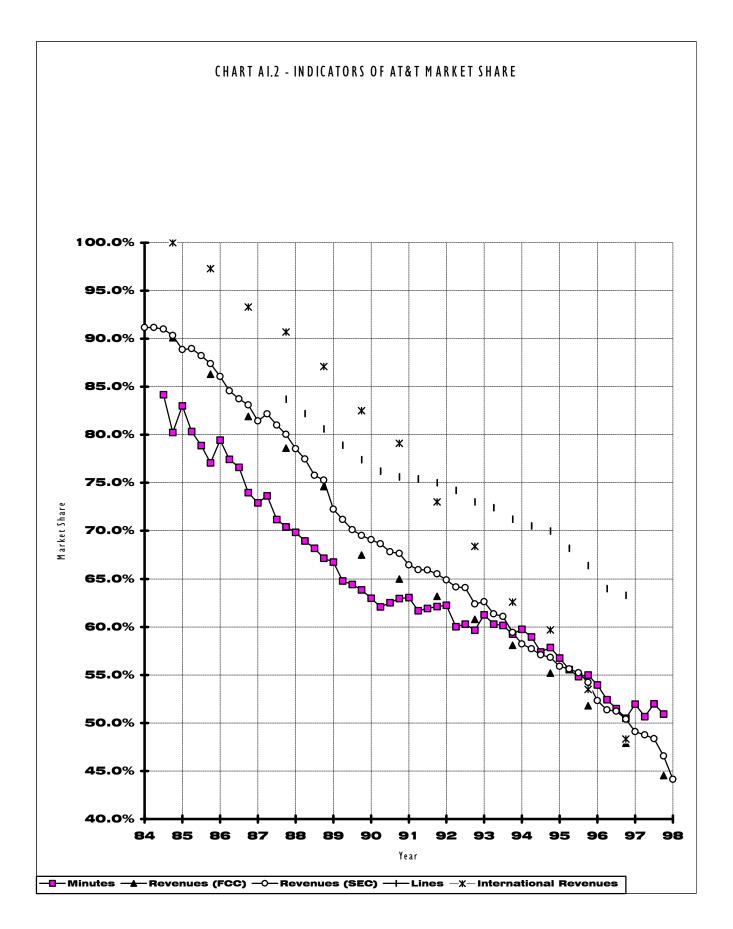


APPENDIX 1: AT&T'S MARKET SHARE

NECA revisions of total industry minutes affect the market share calculated for AT&T because total minutes represent the denominator of the market-share ratio. In Chart A1.1, AT&T's share of interstate switched minutes (based on current information) is compared with its market share as first published. As shown there, AT&T's market share is usually highest initially and then decreases after NECA revises the estimates.

Chart A1.2 is a composite of the alternative measures of AT&T's market share based on minutes, lines and revenues. By all measures AT&T's share of the long distance market has decreased significantly since 1984.





APPENDIX 2: PREMIUM VS. NON-PREMIUM ACCESS MINUTES

Table A2.1 shows "premium" minutes as reported by NECA separately from "non-premium" minutes. Premium minutes consist of all carriers dial 1 access minutes in equal access areas and only AT&T's access minutes in areas where equal access is not available. Prior to AT&T's divestiture of its local operating companies in 1984, competitors were unable to obtain connections with local telephone companies that were of equal quality to those offered to AT&T. After the divestiture, local companies began to offer equal access to all long distance carriers. More than 99% of the nation's lines have now been converted to equal access. As non-equal access minutes have virtually disappeared, there is no longer any significant difference between the number of total minutes and the number of equal access minutes.

APPENDIX 2

TABLE A2.1 - PREMIUM VS. NON-PREMIUM ACCESS MINUTES
(FIGURES SHOWN IN BILLIONS)

	TOTAL INDUSTRY						
	PREMIUM	NON-PREMIUM	TOTAL				
	MINUTES	MINUTES	MINUTES				
1984 THIRD QUARTER	32.0	5.5	37.5				
FOURTH QUARTER	33.6	6.0	39.6				
1985 FIRST QUARTER	32.9	6.6	39.6				
SECOND QUARTER	34.9	6.6	41.5				
THIRD QUARTER	36.6	6.2	42.8				
FOURTH QUARTER	38.0	5.3	43.3				
TOTAL 1985	142.4	24.7	167.1				
1986 FIRST QUARTER	38.8	4.3	43.0				
SECOND QUARTER	41.0	3.8	44.8				
THIRD QUARTER	43.2	3.5	46.7				
FOURTH QUARTER	45.5	3.0	48.5				
TOTAL 1986	168.5	14.6	183.1				
1987 FIRST QUARTER	48.0	3.2	51.2				
SECOND QUARTER	49.3	3.1	52.5				
THIRD QUARTER	52.1	2.9	55.0				
FOURTH QUARTER	54.4	2.6	57.0				
TOTAL 1987	203.9	11.9	215.7				
1988 FIRST QUARTER	56.6	2.4	59.0				
SECOND QUARTER	57.3	2.3	59.6				
THIRD QUARTER	59.8	2.3	62.1				
FOURTH QUARTER	61.8	2.2	64.0				
TOTAL 1988	235.4	9.2	244.6				
1989 FIRST QUARTER	64.1	2.1	66.2				
SECOND QUARTER	66.5	2.0	68.5				
THIRD QUARTER	67.7	2.0	69.7				
FOURTH QUARTER	70.7	1.9	72.6				
TOTAL 1989	269.1	8.0	277.1				
1990 FIRST QUARTER	72.9	1.9	74.7				
SECOND QUARTER	74.0	1.8	75.8				
THIRD QUARTER	76.1	1.8	77.9				
FOURTH QUARTER	77.4	1.6	79.1				
TOTAL 1990	300.4	7.1	307.4				
1991 FIRST QUARTER	77.7	1.5	79.2				
SECOND QUARTER	80.4	1.5	81.9				
THIRD QUARTER	81.2	1.4	82.6				
FOURTH QUARTER	83.0	1.4	84.4				
TOTAL 1991	322.2	5.8	328.0				

APPENDIX 2

TABLE A2.1 - PREMIUM VS. NON-PREMIUM ACCESS MINUTES
(FIGURES SHOWN IN BILLIONS)

		TOTAL INDUSTRY			
	PREMIUM	NON-PREMIUM	TOTAL		
	MINUTES	MINUTES	MINUTES		
1992 FIRST QUARTER	84.5	1.2	85.6		
SECOND QUARTER	85.4	1.1	86.5		
THIRD QUARTER FOURTH QUARTER	86.8 1.0 87.9 88.8 1.0 89.8				
TOTAL 1992	345.5 4.2 349.7				
1993 FIRST QUARTER	89.8	0.9	90.6		
SECOND QUARTER	90.4	0.8	91.2		
THIRD QUARTER	92.9	0.7	93.6		
FOURTH QUARTER	95.2	0.6	95.9		
TOTAL 1993	368.3	3.0 371.2			
1994 FIRST QUARTER	98.1	0.6	98.7		
SECOND QUARTER	97.4	0.5	97.9		
THIRD QUARTER	101.4	0.5	101.9		
FOURTH QUARTER	102.4	0.5	102.9		
TOTAL 1994	399.3	2.1	401.4		
1995 FIRST QUARTER	105.1	0.4	105.6		
SECOND QUARTER	106.4	0.4	106.8		
THIRD QUARTER	108.6	0.4	109.0		
FOURTH QUARTER	110.2	0.4	110.6		
TOTAL 1995	430.3	1.6	431.9		
1996 FIRST QUARTER	115.3	0.3	115.7		
SECOND QUARTER	114.4	0.3	114.7		
THIRD QUARTER	117.6	0.3	117.8		
FOURTH QUARTER	121.9	0.3	122.2		
TOTAL 1996	469.2	1.2	470.4		
1997 FIRST QUARTER	122.7	0.2	122.9		
SECOND QUARTER	124.6	0.2	124.8		
THIRD QUARTER	125.5	0.2	125.6		
FOURTH QUARTER	125.7	0.1	125.9		
TOTAL 1997	498.5	0.7	499.1		

The reports and underlying data described above are available in the Common Carrier Bureau's Public Reference Room, 2000 M Street, N.W., Room 575. We invite comments and suggestions for improving the methodologies and procedures used here. The report can be downloaded [file name: MKSH4Q97.ZIP] from the FCC-State Link internet site at http://www.fcc.gov/ccb/stats on the World Wide Web. The report can also be downloaded from the FCC-State Link computer bulletin board at (202) 418-0241. Copies of the report may be purchased by calling International Transcription Services, Inc. (ITS) at (202) 857-3800. For more information, contact James Zolnierek or Katie Rangos at (202) 418-0940.

Customer Response Publication: Long Distance Market Shares, June 1998

You can help us provide the best possible information to the public by completing this form and returning it to the Industry Analysis Division of the FCC's Common Carrier Bureau.

- 1. Please check the category that best describes you:
 - _ press
 - current telecommunications carrier _____

 - potential telecommunications carrier business customer evaluating vendors/service options
 - _____ consultant, law firm, lobbyist
 - _____ other business customer _____ academic/student

 - _____ residential customer

 - FCC employee other federal government employee
 - _____ state or local government employee
 - Other (please specify)

2.	Please rate the report:	Excellent	Good	Satisfactory	Poor	No opinion
	Data accuracy Data presentation Timeliness of data Completeness of data Text clarity Completeness of text	(_) (_) (_) (_) (_)	() () () () ()	(_) (_) (_) (_) (_)	(_) (_) (_) (_) (_)	(_) (_) (_) (_) (_)
3.	Overall, how do you rate this report?	Excellent	Good (_)	Satisfactory	Poor (_)	No opinion

4. How can this report be improved?

5. May we contact you to discuss possible improvements? Name: Telephone #:

To discuss the information in this report, contact: James Zolnierek, Katie Rangos, or James Eisner at 202-418-0940, or for users of TTY equipment, call (202) 418-0484.				
Fax this response to	or	Mail this response to		
202-418-0520		FCC/IAD Mail Stop 1600 F Washington, DC 20554		