

## CORES Pilot Program Newsletter for May and June

Dear CORES Subscribers,

Thank you for subscribing to be updated on the progress of the FCC's Commission Registration System ("CORES") Pilot Program. Below, we will provide a summary of the enhancements featured in the Pilot Program, information regarding participation in the Program, upcoming modifications to the system based on user feedback, and the current schedule of implementation of the updated CORES System.

The updated CORES System, featured in this Pilot Program, is designed to enhance security and makes CORES more user friendly. Specifically, these changes will:

- Implement a requirement for existing and new users to designate user-specific IDs (Usernames) to access FCC Registration Numbers (FRNs) and related records;
- Allow registrants to establish multiple Usernames for each FRN with different levels of access;
- Require users to provide a valid e-mail address for online access to the system; and
- Establish password-recovery security questions specific to each user.

Since the start of the CORES Pilot Program on April 29<sup>th</sup>, 2016, we have reached out on a weekly basis to a different pool of CORES users in order to ensure that we can provide more personalized interaction with and assistance for every user selected.

Furthermore, we encourage each of the CORES Subscribers to participate in the Pilot Program. We have begun to progressively invite portions of the subscribers within the past few weeks. We recognize the subscribers as proactive members of the CORES user community and will ensure that each individual has an opportunity to provide feedback by being invited to participate in the Pilot before it ends on August 31<sup>st</sup>, 2016.

We are pleased with the level of interest and participation, so far, in the Pilot Program. Of the CORES users invited, 85 individuals have registered for a new FCC Username Account and 401 Username to FRN Associations have been made in the updated CORES System.

We have received useful feedback from CORES Pilot participants as well as from internal members of the FCC community. Based on these suggestions, we will be implementing various enhancements, as specified below, to the updated CORES System before it becomes available to the public.

Pilot participants have suggested that CORES should not limit Administrator access and the ability to delegate this permission to the first user who associates themselves to an FRN. Consequently, we will be modifying the system to allow all users who know the FRN and FRN-

Password to have the ability to become Administrators of the FRN. We want to ensure that the owner of the TIN of a business/organization has the ability to be one of the Administrators of the FRN while also giving companies the flexibility to allow multiple individuals of their choosing to administer their FRN(s).

Additionally, we will be expanding the CORES System functionality to provide users with more detailed information regarding their FRNs. This will include the ability to view the financial history of FRNs. The privacy of this information will be ensured by requiring FRN Administrators to manage user permissions to limit which individuals can view this financial data. The FRN's financial history information will include:

- Payment details
- Open bills
- Paid bills
- Red Light Status and detail

Portions of the CORES layout will be redesigned in order to accommodate for this new functionality as well as to improve the usability and flow of the website. The system will become more customized to show information based on the permissions the user is granted. Also, we will better accommodate users and enhance the navigation by adding breadcrumbs and back-links. These changes will allow for easier and more intuitive maneuvering throughout the system.

The modifications to the CORES System are still on schedule to take effect on or around September 1<sup>st</sup>, 2016. We will continue to periodically send updates about the progress of the CORES Pilot Program as well as the schedule of implementation. In the meantime, we encourage you to provide any comments, questions, input, and feedback by emailing [CoresPilot@fcc.gov](mailto:CoresPilot@fcc.gov) or calling the CORES Pilot Hotline at (202) 418-4120. Your involvement will help us ensure a high-quality CORES user experience.

Thank you,

CORES Pilot Program Team