## **CORES Pilot Program Newsletter for July and August**

Dear CORES Subscribers and Pilot Program Participants,

Thank you to those who subscribed to be updated on the progress of the FCC's Commission Registration System ("CORES") Pilot Program and to everyone who has participated in this program. Below, we will provide a summary of information regarding participation in the Pilot Program, upcoming modifications to the system, and the current schedule of implementation of the updated CORES System.

Since the start of the CORES Pilot Program on April 29<sup>th</sup>, 2016, we have reached out on a weekly basis to a different pool of CORES users in order to ensure that we can provide more personalized interaction with and assistance for every user selected. Furthermore, throughout the course of the program, we have provided each of the 45 CORES Subscribers with an opportunity to provide feedback by inviting them to participate in this program.

We are pleased with the high level of interest and participation throughout the course of the Pilot Program. Of the individuals invited to participate during this four month period, 130 individuals have registered for a new FCC Username Account and 668 Username to FCC Registration Number (FRN) Associations have been made in the updated CORES System.

In case you were not able to participate in the Pilot Program or the Pilot Program Webinar and would like an opportunity to learn more about this system, we will continue to host live webinars of the updated CORES System after CORES goes live on September 1<sup>st</sup>, 2016. These regular webinars will demonstrate the updated functionality and will allow users to directly ask CORES Team members any questions they may have. Please keep a lookout for an email from the FCC with more detailed information.

Furthermore, upon the determination of the Office of the Managing Director, we will be implementing the following changes in functionality to the updated CORES System:

- 1. We will be changing the FCC Username Account registration process by requiring that a user provide his or her own unique email address to be used as a username.
- 2. We will be reducing the amount of personal security questions that are required of users from three to one.
- 3. We will allow users to the ability to update their FCC Usernames.

Using an email address as a username and reducing the number of personal security questions required will simplify the user registration process and make it more user-friendly by requiring less information of users. This reduced amount of information will make it easier for users to remember their account information. Also, using an email address as a username will make users more easily identifiable to FRN Administrators, thus facilitating the process of FRN

permission allocation. Furthermore, since email addresses will now be used as usernames, users will be given the flexibility to update these usernames as their contact information changes.

These changes do not require any action for users who have already registered for FCC Username Accounts. For now, users will be able to continue to use their current usernames. Eventually, the primary email address that CORES Pilot users provided during the user registration process will become their new username. However, users will receive notification from the FCC prior to this change being made. In addition, the CORES System will keep the first personal security question provided by CORES Pilot users for account recovery purposes.

The updated version of CORES is still on schedule to be available to the public on September 1<sup>st</sup>, 2016. However, we will make the most recent version of the updated CORES System available to the pilot participants today in order to give CORES Pilot users a chance to test the changes before the Pilot Program ends on August 31<sup>st</sup>, 2016.

Additionally, the current version of the CORES System will remain available to the public during the 2016 regulatory fee season. The date that this system will be retired remains tentative as we wish to ensure that the implementation of the updated CORES System does not add any extra burden on users or conflict with the filing of regulatory fee payments for FY 2016.

We encourage you to provide any comments, questions, input, and feedback on these changes as well as on the updated CORES System, in general, by emailing <u>CoresPilot@fcc.gov</u> or calling the CORES Pilot Hotline at (202) 418-4120. Your continued involvement will help us ensure a high-quality CORES user experience.

Thank you,

CORES Pilot Program Team