**FINAL AGENDA**

**9:15 am** **Welcome**

James Wiley, Attorney Advisor, PSHSB

**9:20 am Opening remarks**

Chairman Ajit Pai

**9:30 am** **Roundtable 1: Identifying best practices for communicating 911 service outage information among 911 service providers, originating service providers, and PSAPs**

*Moderators*:David Furth, Deputy Bureau Chief, PSHSB  
Nicole McGinnis, Acting Deputy Bureau Chief, PSHSB

Participants

* Evelyn Bailey, *Executive Director*,NASNA
* Mary Boyd, *Vice President of Regulatory, Policy and External Affairs*, West Safety Services
* Deborah Fontenot, *Area Manager - ATT 911 Resolution Center*, AT&T
* Andy Gormley, *Co-Chair - Network Reliability Steering Committee*, ATIS
* Eric Hagerson, *Principal Federal Regulatory Affairs Manager*,T-Mobile
* John Haynes, *Deputy Director*,Chester County, Pennsylvania Emergency Services
* David Jones, *Senior Vice President,* Mission Critical Partners*, Public Policy Committee Member,* Industry Council for Emergency Response Technology
* Mark Longstaff, *Vice President of Service, Safety & Security Technologies Division*, Comtech Telecommunications Corporation
* Kelli Merriweather, *Executive Director*, Texas State Emergency Communications
* David Mulholland, *Administrator*, Arlington County, VA, Emergency Communications Center
* Mark Reddish, *Senior Counsel and Manager of Government Relations*, APCO
* Jay Slater, *Director of Emergency Services*,Bandwidth.com
* Jessie Ward, *Director, Industry & Policy Analysis*,NTCA

**10:30 am Break**

**10:45 am Roundtable 1 (cont.)**

**12:00 pm Audience participation and questions**

**12:15 pm Lunch**

**1:15 pm Roundtable 2: Identifying best practices for communicating 911 outage information to the public**

*Moderators*:David Furth, Deputy Bureau Chief, PSHSB  
Nicole McGinnis, Acting Deputy Bureau Chief, PSHSB

Participants

* Trey Forgety, *Director of Government Affairs*,NENA
* Stacey Hartman, *Director of Public Policy*, CenturyLink
* Daniel Henry, *Senior Manager of Government Affairs*,TIA
* Karima Holmes, *Director*,Washington, D.C., Office of Unified Communications
* Frank Lucia, *Consultant*,Wireless RERC
* Robert Mayer, *Senior Vice President - Cybersecurity*, US Telecom
* Tayler Mayer, *Director of Public Relations*,TDI
* Courtney Neville, *Policy Counsel*, CCA
* Chris Oberg, *Principal Engineer*, Verizon Wireless
* Carolina Rossini, *Global Connectivity Policy Manager*, Facebook
* Carl Stephens, *Executive Director*, Garfield County, Colorado, Emergency Communications Authority
* Mike Wirick, *Manager - 911 Service Management, Roaming, and Mobile Virtual Network Operator Support Teams*,Sprint

**2:15 pm Break**

**2:30 pm Roundtable 2 (cont.)**

**3:15 pm Audience participation and questions**

**3:30 pm** **Closing**

Lisa Fowlkes, Bureau Chief, PSHSB