

Approved by OMB 3060-1122 Expires: March 31, 2018

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hours

### **Annual Collection of Information**

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

#### A. Filing Information

#### 1. Name of State or Jurisdiction

State or Jurisdiction	
North Dakota	

#### 2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Jason Horning	NG9-1-1 Program Manager	Emergency Services Communications Coordinating Committee (ESC3)



#### B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2016:

PSAP Type <sup>1</sup>	Total
Primary	21
Secondary	1
Total	22

2. Please provide the total number of active telecommunicators<sup>2</sup> in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2016:

Number of Active Telecommunicators	Total
Full-Time	~ 230
Part-time	

3. For the annual period ending December 31, 2016, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

Amount (\$)	\$19,309,099*

<sup>&</sup>lt;sup>1</sup> A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at <a href="https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014">https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014</a> 2014072.pdf.

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<sup>&</sup>lt;sup>2</sup> A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See Master Glossary* at 137.

<sup>\*</sup> Based on biennial report to legislature in 2016.



3a. If an amount cannot be provided, please explain why.		
4. Please provide the total number of 911 call period January 1, 2016 to December 31, 2	s your state or jurisdiction received during the 016.	
Type of Service	Total 911 Calls	
Wireline	39462	
Wireless	194810	
VoIP	2125	
Other		
Total	236,397	
C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms  1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? Check one.  - Yes		

1a. If YES, provide a citation to the legal authority for such a mechanism.

Chapter 57-40.6 of the North Dakota Century Code authorizes counties or cities to impose a fee (to be collected by all telecommunication companies) on a per communication device per month basis for all contract-based landline, wireless and VoIP phone service. The local governing board passes a resolution placing the question of the imposition of this fee on the ballot, upon approval of the electorate it goes into effect. The same chapter authorizes the prepaid wireless revenue to be collected at the point of sale and collected by the State Tax



Department. The State Tax Department then remits the prepaid wireless revenue to a joint powers entity consisting of all local 911 jurisdictions for distribution or dedication to statewide 9-1-1 system costs.

1b. If YES, during the annual period January 1, 2016 to December 31, 2016, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.
No
2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.
■ The State collects the fees
■ A Local Authority collects the fees
<ul> <li>A hybrid approach where two or more governing bodies</li> </ul>
(e.g., state and local authority) collect the fees

3. Describe how the funds collected are made available to localities.

As noted in "C1a" above, the fees from landline, VoIP, and wireless monthly contracts are imposed by local jurisdictions and remitted by the phone companies directly to those jurisdictions (53 counties). The Legislation authorizing the imposition of this fee also regulates the use of the fee revenue. Specifically 57-40.6-05 states that the revenue must be used "solely for implementing, maintaining, or operating the emergency services communication system." Additionally 57-40.6-10 requires that jurisdictions receiving this fee revenue maintain the revenue in a separate fund and; "ensure that fee proceeds collected under this chapter are expended in accordance with guidelines developed pursuant to section 57-40.6-12 and implement an accounting system sufficient to meet the requirements of section 57-40.6-05."

As noted in above, the pre-paid fee revenue is centrally collected by the State Tax Department and remitted to a joint powers entity consisting of all local 911 jurisdictions for distribution or dedication to statewide 9-1-1 network costs.



### D. <u>Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent</u>

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.		
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)	
	Yes	No
State		
Local (e.g., county, city, municipality)		
1b. Please briefly describe any limitations on the a to fees collected by the entity, limited to wireline of		risdiction (e.g., limited
The State Legislature has created a statutory body, the Emergency Services Communications Coordinating Committee (ESC3), charged with implementing and maintaining expenditure guidelines that detail what is, and is not, allowable under the broader statutory limitation. Each jurisdiction is mandated by 57-40.6-12 to submit a report to the statutory body on the revenues and expenditures related to this fee and the guidelines. The ESC3 reviews the reports against the guidelines and compiles the information for presentation to a Legislature Committee. In addition, if a local jurisdiction has a question about a particular expenditure that they don't feel is clearly addressed by the expenditure guidelines; the ESC3 will formally address the question with specific guidance.		
		ected funds can be
2a. If you checked YES, provide a legal citation	n to the funding mechanis	sm of any such criteria.

Each jurisdiction is mandated by 57-40.6-12 to submit a report to the statutory



body (ESC3) on the revenues and expenditures related to this fee, and the Committee then reviews the reports against the guidelines and compiles the information for presentation to the Legislature.

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.	



#### E. Description of Uses of Collected 911/E911 Fees

1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.

Funds are collected and expended locally to support the equipment, staffing, networking, and support services for their 911 public safety answering points. The reporting discussed in "1b" above is summarized biennially for the Legislature, illustrating how the funds generated by the fee authorized by state law have been used to support those PSAPs. This summary follows:

Dispatch Staffing/Dispatch Contracts	67%
Network Charges	10%
Equipment	15%
Other Phone Charges	1%
Facility/Utilities/Other	<b>7</b> %
	Network Charges Equipment Other Phone Charges



2. Please identify the allowed uses of the collected funds. Check all that apply.			
Type of Cost		Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	$\boxtimes$	
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	$\boxtimes$	
	Lease, purchase, maintenance of building/facility	$\boxtimes$	
Personnel Costs	Telecommunicators' Salaries	$\boxtimes$	
	Training of Telecommunicators	$\boxtimes$	
Administrative Costs	Program Administration	$\boxtimes$	
	Travel Expenses	$\boxtimes$	
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	$\boxtimes$	
	Lease, purchase, maintenance of Radio Dispatch Networks	$\boxtimes$	
<b>Grant Programs</b>		If YES, see 2a.	
2a. During the annual period ending December 31, 2016, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.			



### F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	\$1.50-\$2.00	County
Wireless	\$1.50-\$2.00	County
Prepaid Wireless	2.5% of gross receipts @ point of sale	Office of State Tax Commissioner
Voice Over Internet Protocol (VoIP)	\$1.50-\$2.00	County
Other		

2. For the annual period ending December 31, 2016, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	<b>Total Amount Collected (\$)</b>
Wireline	
Wireless	\$11,816,399
Prepaid Wireless	
Voice Over Internet Protocol (VoIP)	\$998,284
Other	



Total	\$12,814,683

2a. If an amount cannot be provided, please explain why.				
3. Please identify any other sources of 911/E911 funding.				
Property taxes				
Question	Yes	No		
4. For the annual period ending December 31, 2016, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? Check one.				
4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.				
Prepaid wireless revenue collected by the Office of State Tax Copercentage of the fee revenue collected locally to cover expense NG9-1-1.				



5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	5%
Local 911 Fees	61%
General Fund - State	0%
General Fund - County	34%
Federal Grants	0%
State Grants	0%



### G. <u>Description of Diversion or Transfer of 911/E911 Fees for Other Uses</u>

	Yes	No		
1. In the annual period funds collected for 91 jurisdiction made ava designated by the fun				
1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.				
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)			



#### H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No		
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.				
1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)				
None, no actions taken.				

Question	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.		

2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)

#### **NONE**

Note: Only in the case of centrally collected pre-paid wireless fees that are remitted from point-of-sale transactions. These fees are remitted along with state sales tax collections to the ND State Tax Department. The statutory authority to audit and enforce sales tax collections is extended to the pre-paid wireless fee. The locally collected fees on other telecommunication services contain on audit and enforcement provisions.



### I. <u>Description of Next Generation 911 Services and Expenditures</u>

Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.		
Chapter 57-40.6 of the North Dakota Century Code authimpose a fee for "solely for implementing, maintaining services communication system." Additionally, specifit the ESC3 as mentioned in "D1b". As defined within the emergency services communication system is the "91 language was amended in 2015 to refer to a 911 system software applications, databases, call answering communication provide 911 servino longer refers to specific types of 911 systems (i.e. begeneration 911, etc.) within the aforementioned chapter	norizes counties, or operating the guidelines are e statute, a com 1 system". The n as "a set of neces." In so doing asic 911, enhan	e emergency e set forth by ponent of the statutorily etworks, erations and ng, the statute

	Question	Yes	No	
-	period ending December 31, 2016, has your state expended funds on Next Generation 911 eck one.			
2a. If YES, in the space below, please enter the dollar amount that has been expended.				
Amount (\$)	\$1,294,784.88			





3. For the annual period ending December 31, 2016, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.						
Type of ESInet	Yes	es No	Yes No	If Yes, Enter Total PSAPs Operating on	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
			the ESInet	Yes	No	
a. A single, state-wide ESInet	$\boxtimes$		21 (P) 1 (S)	$\boxtimes$		
b. Local (e.g., county) ESInet						
c. Regional ESInets		$\boxtimes$	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]			
Name of Regional ESIn	et:					
Name of Regional ESIn	et:					



4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2016.

Completion of ESInet deployment to all of the state's PSAPs.			

	Question	Total PSAPs Accepting Texts
5.	During the annual period ending December 31, 2016, how many PSAPs within your state implemented text-to-911 and are accepting texts?	4
	Question	Estimated Number of PSAPs that will Become Text Capable
6.	In the next annual period ending December 31, 2017, how many PSAPs do you anticipate will become text capable?	12



### J. <u>Description of Cybersecurity Expenditures</u>

Question	Check the appropriate box		If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2016, did your state expend funds on cybersecurity programs for PSAPs?	Yes	No	

Question	Total PSAPs		
2. During the annual period ending December 31, 2016, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or staterun cybersecurity program?	N/A		

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology Framework for Improving Critical Infrastructure Cybersecurity (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?			



1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or

### K. Measuring Effective Utilization of 911/E911 Fees

NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (e.g., Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.
See:
https://www.ndaco.org/image/cache/Leg Report 2016 V1.doc
Completed statewide deployment of text-to-911 in 2016.