DON’T GET SPOOFED!

Recognize and Avoid SPOOFED CALLS

WHAT IS SPOOFING?
Spoofering occurs when someone fakes Caller ID details that appear on your phone to trick you into revealing personal information.

HOW DOES IT WORK?
Caller ID displays your caller’s name and number. But it can be manipulated to make it seem someone else is calling.

THINK YOU ARE BEING SPOOFED?
Here are some things you can do:

**Personal Information**
Never give account numbers, Social Security numbers, passwords or other personal information to unexpected callers.

**Inquiries**
If a caller claiming to be from a government agency or business seeks personal information, hang up and call the agency or business to confirm the request.

**Use Caution**
Be careful if you are being pressured for information immediately.

**Set a Password**
Make sure your voice mail account has a password so spoofers cannot access it.

How do I report suspected spoofing?
If you receive a call and you suspect caller ID information has been falsified, or you think the rules for protecting the privacy of your telephone number have been violated, you can file a complaint with the FCC.

Visit us today for more tips and advice!

Federal Communications Commission
www.fcc.gov/spoofing

twitter.com/fcc
instagram.com/fcc