**VIDEO TRANSCRIPT**

**FCC Chairman Ajit Pai: Fighting International Spoofed Robocall Scammers**

Here at the FCC, one thing we hear about all the time is scammers calling from what consumers suspect are overseas call centers.  Well, guess what?  Often, that suspicion is accurate.  We know that many illegal robocalls *do* come from overseas.  And these calls are frequently spoofed: scammers change the caller ID information to trick consumers into answering a call from someone they *think* they can trust.  And then they lure the consumers into giving away their personal information or even money, or simply waste consumers’ time.

The law prohibits caller ID spoofing that is done with intent to defraud, cause harm, or wrongfully obtain anything of value.  It is illegal.  But, until recently, the ban on illegal spoofing didn’t apply to calls that originated overseas. Thankfully, Congress recently filled this gap in the law.  And the FCC is now taking that new authority and proposing tough rules to protect consumers against illegal overseas spoofed calls.  And we’re also proposing to ban the illegal spoofing of text messages, too.

But our efforts to combat malicious caller ID spoofing don’t stop there.  We’ve allowed phone companies to block many robocalls they suspect to be illegal, we’ve issued multi-million dollar fines against illegal spoofers, and we’ve demanded that the phone industry develop a system to “authenticate” or verify that a call is from the person making it. With these tools, we’re cracking down on scammers who seek to defraud American consumers.  If you receive spoofed calls from scammers, you can file a complaint with the FCC at [fcc.gov/complaints](http://www.fcc.gov/complaints).