

FCC FORM 655: HEARING AID COMPATIBILITY STATUS REPORTING INSTRUCTIONS FOR DEVICE MANUFACTURERS

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I. PURPOSE

The Federal Communications Commission (FCC) requires that certain digital mobile handset manufacturers electronically file FCC Form 655 reporting their compliance with the Commission's wireless hearing aid compatibility requirements. The Hearing Aid Compatibility Status Report is required to be filed by July 15 of each calendar year.¹ The use of the Commission's electronic filing system ensures that each Device Manufacturer's status report includes all of the required information in a consistent format, facilitates filing subsequent reports, and facilitates the FCC's compilation of data. The electronic system also provides the public with improved access to review the filed status reports.

II. WHO MUST FILE A FCC FORM 655 STATUS REPORT?

Certain manufacturers of wireless handsets are required to annually file a FCC Form 655 status report indicating their compliance with the Commission's hearing aid compatibility requirements. Specifically, this reporting requirement applies to manufacturers of wireless handsets used in the delivery of digital mobile service in the United States to the extent that the handsets offer terrestrial mobile service that enables two-way real-time voice communications among members of the public or a substantial portion of the public, including both interconnected and non-interconnected VoIP services, and such service is provided over frequencies in the 698 MHz to 6 GHz bands. 47 CFR § 20.19(a)(2). Entities meeting this definition are referred to herein as Device Manufacturers.

III. ACCESS TO ELECTRONIC FILING SYSTEM FOR FCC FORM 655

A. Obtaining an FCC Registration Number (FRN)

In order to access the electronic filing system for Hearing Aid Compatibility, each Device Manufacturer must use its FCC Registration Number (FRN). A Device Manufacturer may choose to obtain a new FRN for the purpose of filing its Hearing Aid Compatibility Status Report or it may use an existing FRN that is assigned to it. If an agent files status reports for multiple Device Manufacturers, the agent should obtain a separate FRN for each Device Manufacturer. The same FRN can be used for the Device Manufacturer's future filings. FRNs can be obtained at <https://apps.fcc.gov/coresWeb/publicHome.do> (see **Figure 1** in the Appendix).

B. Accessing the Hearing Aid Compatibility Reporting Site

The reporting site can be accessed at <https://www.fcc.gov/filing-hearing-aid-compatibility-reports-and-certifications>. This web page contains a link to the License Manager Login page (see **Figure 2** in the Appendix) in the FCC's Universal Licensing System (ULS). The Login page can also be accessed through the *FCC Forms* page (<http://www.fcc.gov/formpage.html>) on the main FCC website, or the *Equipment Authorization System* page (<https://apps.fcc.gov/oetcf/eas/>) on the FCC Office of Engineering and Technology (OET) website. After login, click "My Reports," then "File Hearing Aid Compatibility Status Report (655) or Certifications (855)" on the left panel to start filing your report (see **Figure 3**). If you want to update a submitted or saved report, click the "HAC Submitted" or "Saved" link (see **Figure 4**). If you do not see the "My Reports" link, that means you have already submitted a report for the current filing window. You must then click the

¹ Starting in 2018, Service Providers are no longer required to file FCC Form 655 Status Reports. Instead, on a going forward basis, covered Service Providers will file FCC Form 855 certifying compliance with the Commission's hearing aid compatibility requirements. See 47 CFR § 19.20(m).

“HAC Submitted” link from the “My Applications” summary page to update your report. This mechanism is installed to prevent a filer from submitting two reports for the same filing period (i.e., submitting a new report rather than amending the existing report).

IV. INSTRUCTIONS FOR COMPLETING THE FCC FORM 655 STATUS REPORT

Each year Device Manufacturers must electronically file Hearing Aid Compatibility Status Reports using FCC Form 655 by July 15. The report provides information for the preceding year – July 1st through June 30th. When the 15th of the month falls on a weekend or holiday, the report is due on the next business day. The electronic filing system is designed to be user-friendly with many illustrative texts and information icons. If you are a returning filer, i.e., you filed a report using the electronic filing system in a previous filing period, the system will allow you to pre-fill certain information from your previous report to the current report, update and add any necessary information. Because the electronic FCC Form 655 interface periodically changes, you must review the accuracy of all copied or pre-filled information, and update and/or complete any missing information.

A. Company Information

You should provide the requested information for the Device Manufacturer. You can edit the Device Manufacturer information while in this section (see **Figure 5**, **Figure 6**, and **Figure 7**). You also can come back to edit the Device Manufacturer information when you are on the Report Summary screen (after initiating the Handset Model Information section) by clicking the edit icon () to the left of the company name (see **Figure 13**). Letters, numbers and common punctuation characters may be used to enter your information. The system will accept the following characters: , . ' _ - () ? ! @ [] : ; # " \$ | / &. However, common word processing software will often embed hidden characters that convey additional information, typically about formatting, and are considered ‘invalid characters’ by the electronic version of the form. Invalid characters are detected by our data entry system when copying text from word processing software into a data entry field. These characters may appear as a square or other symbol such as + ~ * etc. Instead of copying information from word processing software, one alternative is to copy that information from a basic text editor that does not embed hidden characters. Windows Notepad is one example of a basic text editor. Another alternative is to delete the text and re-key the information directly into the data entry field.

- *De Minimis* Exception (see **Figure 6**): Under the *de minimis* exception Device Manufacturers that offer two or fewer digital wireless handsets in the U.S. for a particular air interface are under some circumstances exempt from requirements to offer hearing aid-compatible handsets over that air interface. Specifically, beginning September 8, 2012, Device Manufacturers that are not “small entities” as defined by the U.S. Small Business Administration, and that have not been “small entities” within the last two years, will not qualify for the *de minimis* exception after their first two years offering handsets over an air interface even if they offer two or fewer handsets over that air interface. A Device Manufacturer that qualifies for the *de minimis* exception is still subject to the annual reporting requirements. See 47 CFR §§ 20.19(e) and 20.19(i).
 - Answer the question: “Did you offer any handsets to subscribers in the United States during the reporting period?” A handset is a device used in delivery of covered services that contains a built-in speaker and is typically held to the ear in any of its ordinary uses. (“Typically” encompasses any intended or anticipated ordinary use and does not mean “usually” or “most often.”) If you answer “No” to this question, the system will use this information to take you directly to the

Consumer Outreach Information section after you finish the Company Information section.

- If you answer “Yes” to this question, then answer the question: “Have you been offering handsets in the United States for at least three years prior to the end of the reporting period?” A Device Manufacturer that offers two or fewer handsets over an air interface is eligible for the *de minimis* exception if it has been offering handsets over that air interface for less than two years. Answer this question “No” only if the Device Manufacturer has been offering handsets in the U.S. for less than three years prior to the end of the reporting period (i.e., two years prior to the beginning of the reporting period) over ALL air interfaces; otherwise answer “Yes.” A “Yes” answer does not affect the applicability of the *de minimis* exception to a particular air interface if you have been offering handsets over that air interface for less than two years prior to the relevant date. If you answered “No” to this question, enter the “Date that you began offering handsets in the United States” in the relevant box in the “MM/YY” format. For example, April 2011 should be entered as 04/11, not 04/2011 or 4/11.
- Answer the question: “Are you a small entity?” A small entity is eligible for the *de minimis* exception for any air interface over which it offers two or fewer handsets. Answer “Yes” if you are a Device Manufacturer with 750 or fewer employees, including employees of a parent, subsidiary, or affiliate company under common ownership or control; otherwise, answer “No.”
- If you answered “No” to the “Are you a small entity?” question above, answer the question: “Were you a small entity at any time during the three years prior to the end of the reporting period?” A Device Manufacturer is eligible for the *de minimis* exception for any air interface over which it offers two or fewer handsets if it has been a small entity within the previous two years. Answer this question “Yes” if you have been a small entity within the last three years prior to the end of the reporting period (i.e., two years prior to the beginning of the reporting period); otherwise answer “No.” If you answered “Yes” to this question, enter the “Date that you ceased to be a small entity” in the relevant box in the “MM/YY” format. For example, April 2011 should be entered as 04/11, not 04/2011 or 4/11.
- Company Information: Provide the company name for the reporting Device Manufacturer. If the reporting Device Manufacturer also has a “Doing Business As (dba)” name, include both the company name and the dba name in the Company Name box. The format can be “Company Name dba Doing Business As Name.”
- Brand Name(s) Included: Provide the brand names under which you are offering handsets. For example, if you are offering all handsets under one brand name *ABC* (most likely the manufacturer's name), enter *ABC* in the box. If you are offering handsets under two brand names *ABC* and *XYZ*, enter *ABC* and *XYZ* in two different boxes. This can happen when one manufacturer acquired another manufacturer and decided to keep both brand names. If you have more than five brand names, enter the first four names separately in the first four boxes, and enter all the remaining names in the last box using format “EDF/GHI/LMN.”
- Address: Provide the company address for the reporting Device Manufacturer. If you are a non-U.S. company, please use your U.S. business office address for filing purposes. If you do not have a U.S. business office address, please use your U.S. agent's address.
- Contact Information: Provide the name, 10-digit U.S. phone number, 10-digit U.S. FAX

number, and e-mail address of the contact person for the reporting Device Manufacturer. If you are a non-U.S. company, please use your U.S. business office contact information for filing purposes. If you do not have U.S. business office contact information, please use your U.S. agent's contact information. All fields are required except the U.S. FAX number. If you do not have a U.S. FAX number, leave the field blank.

- Filing Agent: If the status report is being filed by an agent (such as a law firm) in the U.S. on behalf of a Device Manufacturer, select “Yes” and provide the name, address and contact information for the agent as well.

B. Handset Model Information

You must complete a separate Handset Model Information screen submission for each handset model you offered in the United States that counts as a unique model for hearing aid compatibility purposes. A handset is a device used in delivery of covered services that contains a built-in speaker and is typically held to the ear in any of its ordinary uses (“Typically” encompasses any intended or anticipated ordinary use, and does not mean “usually” or “most often.”). If you marketed the same model under more than one name, all of the names must be reported as part of the same model.

For purposes of compliance with the hearing aid compatibility deployment requirements, two handsets marketed as separate models must be counted as a single model if they do not differ in form, features, or capabilities (for example, if they differ only in being marketed through different service providers or in cosmetic respects such as color). A difference in hearing aid compatibility rating is considered a difference in form, features, or capabilities.

For example, Device Manufacturer X markets two models, the TalkMaster X1 and the Talk2Me, that are indistinguishable in form, features, and capabilities. It also produces another model, the TalkMaster X2, that offers different features from the TalkMaster X1. All of these models are certified under the same FCC ID number. The Device Manufacturer must report the TalkMaster X1 and the Talk2Me on the same Handset Model Information screen submission, and the TalkMaster X2 on a separate Handset Model Information screen submission.

B1. Fields for Handset Model Information

Specific attributes of a handset model need to be entered in this section. These attributes include handset maker, handset model name, air interfaces and frequency bands used by the handset model, hearing aid compatibility ratings, etc. Once you complete the information required for one handset model, you can add information for another handset model or continue to the next section on consumer outreach information if you have completed information for all handset models.

If you have filed a report using the electronic filing system in a previous filing period, the system will pre-fill your report with certain handset model information that you reported in your most recent filing. Because the electronic FCC Form 655 interface periodically changes, you must review the accuracy of all pre-filled information for each handset model, and update and/or complete any missing information about previously submitted handset models. For example, you will be required either to enter a new Ending Available Date that is within the current reporting period or to delete the handset model if you did not offer it during the current reporting period. In addition, you may be prompted to enter a corrected FCC ID if the FCC ID that you previously reported is invalid or not granted. You must also review the attributes of each handset model (e.g.,

air interfaces and frequency bands, etc.) to make any other necessary corrections to the pre-filled information.

HANDBET MAKER: This is the manufacturer of the handset (see **Figure 8**).

- If the Handset Maker name is in the dropdown list in the Handset Maker box, select it from the list.
- If the Handset Maker is not on the list, select “Other” at the bottom of the list and enter the name in the box to the right of the Handset Maker box.

HANDBET MODEL: Select “No” if you marketed the Handset Model under only one name, “Yes” if you marketed the Handset Model under multiple names (see **Figure 8**).

- If “No” is selected:
 - Provide the Handset Model name either by selecting a name from the dropdown list in the Handset Model name box or by selecting “Other” from the dropdown list and entering a new Handset Model name in the box to the right of the Handset Model name box.
 - Provide the associated FCC ID(s) for the Handset Model in the FCC ID boxes. If there is one FCC ID associated with the Handset Model, enter it in the first FCC ID box. If there are multiple FCC IDs associated with the Handset Model, enter each FCC ID in a separate FCC ID box. The system sometimes automatically pre-fills one or more FCC IDs if they are available. You can over-write or delete a pre-filled FCC ID if it is not correct or not relevant (see **Figure 9**).
 - If the system does not accept the entered FCC ID(s) because it is either invalid (such as mistyped) or not granted by the FCC, please check your FCC ID(s) for the Handset Model. If you cannot immediately find the correct FCC ID(s) for this model, you may delete the model temporarily and continue to fill out the Handset Model Information section with another handset model. You must return to this section and add the deleted handset model with the correct FCC ID(s) before certifying and filing your report.
- If “Yes” is selected:
 - Provide the first name for the Handset Model, either by selecting a name from the dropdown list in the Handset Model name box or by selecting “Other” from the dropdown list and entering a new Handset Model name in the box to the right of the Handset Model name box.
 - Provide the associated FCC ID(s) for this Handset Model name in the FCC ID boxes. If there is one FCC ID associated with this Handset Model name, enter it in the first FCC ID box. If there are multiple FCC IDs associated with this Handset Model name, enter each FCC ID in a separate FCC ID box. The system sometimes automatically pre-fills one or more FCC IDs if they are available. You can over-write or delete a pre-filled FCC ID if it is not correct or not relevant.
 - Click “Add Another Handset Model Name” to add another marketing Handset Model name and associated FCC ID(s).
 - Repeat until all marketing Handset Model names have been entered (see **Figure 10**).

- If you initially select “Yes” and later need to remove Handset Model names, you can do that by choosing the edit icon (✎) for the handset model on the Report Summary screen (appears after finishing each Handset Model Information submission) and selecting the delete icon (🗑) for the unneeded Handset Model name(s) on the Handset Model Information Summary screen (see **Figure 13**).
- If you initially select “No” and later need to add Handset Model names, you can do that by choosing the edit icon (✎) for the handset on the Report Summary screen (appears after finishing each Handset Model Information submission) and selecting the “Add Another Handset Model Name” button on the Handset Model Information Summary screen (see **Figure 13**).

AIR INTERFACES / FREQUENCY BANDS: Select the air interface technology and corresponding frequency band(s) for each air interface that can be used by this handset model for voice communications. Include all air interfaces over which the handset model is capable of being operated for voice communications, including any air interface or frequency band that may not currently have hearing aid compatibility deployment requirements (see **Figure 11**). A handset is considered capable of voice communication over an air interface or frequency band if it could be made capable of voice communication through the use of software, whether or not that software is currently commercially available and whether or not that software is pre-installed by the device manufacturer or service provider, or at their direction. Some acronyms have been commonly used to indicate certain frequency bands, e.g., Cellular band for the 850 MHz band, PCS for the 1900 MHz band, and AWS-1 for the 1700/2100 MHz bands.

DATES: Enter “Starting Available Date” and “Ending Available Date” in the relevant boxes in the “MM/YY” format. For example, April 2008 should be entered as 04/08, not 04/2008 or 4/08. If this handset is still being offered as of the end of the reporting period, enter the ending month of the reporting period as the ending available date. The current reporting period will be listed at the top of the screen for your reference (see **Figure 11**).

M-RATING (see **Figure 12**):

- Select “No” if the handset model has not received an M-Rating certification.
- Select “Yes” if the handset model has received an M-Rating certification.
 - Select the appropriate rating from the dropdown list in the M-Rating box.
 - Provide the M-Rating Certification Date in the format MM/DD/YY.
 - If either M3 or M4 is selected in the M-Rating box for a handset model with the GSM air interface and 1900 MHz frequency band box selected in the AIR INTERFACES / FREQUENCY BANDS section, then answer the question: “Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?” See 47 CFR § 20.19(e)(1)(iii). If this question is *not* applicable to the particular handset, it does not appear in the electronic version of Form 655. However, it still appears on the printed version under each listed handset, whether GSM, CDMA, or WCDMA, etc., is selected. Please ignore the question on the printed version of the report under the listed handsets.

T-RATING (see **Figure 12**):

- Select “No” if the handset model has not received a T-Rating certification.
- Select “Yes” if the handset model has received a T-Rating certification.
 - Select the appropriate rating from the dropdown list in the T-Rating box.
 - Provide the T-Rating Certification Date in the format MM/DD/YY.

ANSI C63.19 STANDARD (see **Figure 12**): Select the “2005,” “2006,” “2007,” or “2011” button to indicate which version of the ANSI C63.19 standard was used during the certification process for the rating(s).

REMARKS: Provide any remarks or comments concerning the handset model (see **Figure 12**).

B2. Editing and Deleting Handset Model Information

As you complete the information required for each handset model, the system will take you to the Report Summary screen for the Handset Model Information section (see **Figure 13**), where the company name and other basic information such as the handset maker name, handset model name(s), and FCC ID(s) for each submitted handset model will be on display. From this screen, you can:

- Edit Company Information by clicking the edit icon () to the left of the company name on the upper left corner of the screen (see **Figure 13**).
- Edit the Handset Model Information for a specific handset model by clicking the edit icon () for the handset model in the right-most column of the table showing the individual handset models reported. The system allows you to edit the Handset Model name(s) and FCC ID(s) (see **Figure 14**).
 - However, if the Handset Maker name needs to be changed, you need to return to the Report Summary screen (**Figure 13**), delete the handset model by clicking the delete icon () , and add the handset model back by selecting “Report New Handset Model” at the bottom of the screen (at which point you will be able to select the correct Handset Maker).
- Delete a handset model or a duplicated handset model by clicking the delete icon () in the right-most column of the table showing the individual handset models reported (see **Figure 13**).
- Continue to the Consumer Outreach section by selecting “Continue” at the bottom of the screen.

C. Consumer Outreach

PRODUCT LABELING AND DISCLOSURE: Provide the requested information for the reporting Device Manufacturer.

Question 1: “Do all hearing aid-compatible handsets include labeling?”

Answer “Yes” if all of your handsets comply with this requirement. If you have handsets that do not comply with this requirement, answer “No” and explain (see **Figure 15**). Under Section 20.19(f) of the FCC’s rules, Device Manufacturers must ensure that the rating of hearing aid-compatible handsets is clearly displayed on the packaging material of the handset. In the event that a hearing aid-compatible handset achieves different radio frequency (RF) interference or

inductive coupling capability ratings over different air interfaces or different frequency bands, the RF interference reduction and inductive coupling capability ratings displayed shall be the lowest rating assigned to that handset for any air interface or frequency band. An explanation of the ANSI C63.19 rating system must also be included in the device's user manual or as an insert in the packaging material for the handset. If your answer is "Yes" to Question 1, then there is no "Explain" option. However, the "Explain" option still appears on the printed version of the report. Please ignore the "Explain" option on the printed version if your answer to Question 1 is "Yes." If you want to add an explanation even though you answer "Yes," please do so in the Report Remarks box at the end of the report.

Question 2: "Do all hearing aid-compatible handsets that were tested only under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?"

Answer "Yes" if all of your handsets comply with this requirement. If you have handsets that do not comply with this requirement, answer "No" and explain (see **Figure 15**). Answer "N/A" if you did not offer any such handsets. Effective March 8, 2011, the following disclosure language is required: "This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer."

Question 3: "Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?"

Answer "Yes" if all of your handsets comply with this requirement. If you have handsets that do not comply with this requirement, answer "No" and explain (see **Figure 15**). Answer "N/A" if you did not offer any such handsets.

Question 4: "Do all handsets that are capable of use for Voice over LTE or Wi-Fi Calling, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over Voice over LTE or Wi-Fi Calling, include language disclosing that they were not tested with respect to this operation?"

Answer "Yes" if all of your handsets comply with this requirement. If you have handsets that do not comply with this requirement, answer "No" and explain (see **Figure 15**). Answer "N/A" if you did not offer any such handsets. The following disclosure language may be used: "This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange

policies, consult your service provider or phone retailer.” Alternatively, Device Manufacturers may develop more descriptive and informative disclosure language for these handsets. Device Manufacturers are advised to consult with Wireless Telecommunications Bureau staff before using any alternative language.

Question 5 (*if applicable*): If the reporting Device Manufacturer answered “Yes” for any handset model to the Handset Model Information question “Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?”, then it must answer Question 5: “Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?”

Answer “Yes” if all of the applicable handsets comply with this requirement. If there are handsets that do not comply with this requirement, answer “No” and explain (see **Figure 15**). Each Device Manufacturer shall ensure that, wherever the M rating is displayed for a handset that meets the criteria for an M3 rating for GSM operation at 1900 MHz by means of a user-controlled power reduction, it discloses to consumers, by clear and effective means (e.g., inclusion of call-out cards or other media, revisions to packaging materials, supplying of information on Web sites), that user activation of a special mode is necessary to meet the hearing aid compatibility standard. In addition, each Device Manufacturer must ensure that the device manual or a product insert explains how to activate the special mode and that doing so may result in a reduction of coverage.

As a remark, if Question 5 is *not* applicable, it does not appear in the Product Labeling section of the electronic version of Form 655. However, it still appears on the printed version of the filed report and should be ignored.

PUBLIC WEBSITE: Under Section 20.19(h) of the FCC’s rules, Device Manufacturers that are subject to the hearing aid compatibility requirements of that section and which operate a publicly-accessible website must include on that website a list of all hearing aid-compatible models currently offered, the ratings of those models, and an explanation of the rating system. Answer “Yes” if you maintain such a website and provide the website address. One website address is sufficient if the information is clearly accessible from that web page, even if there are multiple sub-pages. If you do not maintain a website with this information, answer “No” and explain (e.g., the reporting Device Manufacturer does not maintain any public website) (see **Figure 15**).

CONSUMER OUTREACH: Provide information on the Device Manufacturer’s outreach efforts with regard to hearing aid compatibility within the reporting period (see **Figure 16**).

HEARING AID COMPATIBILITY TESTING: Enter the number of handset models that were tested for hearing aid compatibility during the reporting period. You need not include models that have not received certification from the FCC (see **Figure 16**).

REPORT REMARKS: Add any other information that you may choose to provide (see **Figure 16**).

V. CERTIFYING, SUBMITTING, UPDATING AND PRINTING FILED FCC FORM 655 STATUS REPORTS

Certifying and Submitting Your Report: Upon finishing the Consumer Outreach Information section, you need to certify your report by selecting the “Certify Filing” button at the bottom of

the Consumer Outreach Information Screen (see **Figure 16**). On the Certification screen, you must provide your name and title. You must then submit your report by selecting the “Submit Filing” button at the bottom of the Certification screen (see **Figure 17**). The system will then provide you with a Filing Confirmation Number. **Please write down this confirmation number for your future reference** (see **Figure 18**). You must **submit** your report on or before the filing deadline. Failure to submit your report in a timely manner may trigger FCC enforcement action.

Saving without Submitting Your Report: You can stop at any time while completing your report by selecting the “Quit Application” button at the top-right corner of the screen (see **Figure 8**). Whenever you select “Quit Application,” your report will be saved and put into the “Saved” category (see **Figure 4**). A “Saved” report is not considered to be a “HAC Submitted” report. You must remember to **submit** your report on or before the filing deadline. To submit a saved report, you must update the report, certify it and submit it.

If you are accidentally timed out by the system, your report will be placed in the “Saved” category. You will need to re-login to the system and update your report (see below on updating a saved report).

Updating Your Report: You can update your saved or submitted report at any time before the filing deadline. However, you **cannot** update your report once the deadline has passed. To update your report, you need to access the electronic FCC Form 655 and go to the “Saved” category if you have a saved report or the “HAC Submitted” category if you have a submitted report (see **Figure 4**). After clicking on the appropriate link to your report (either “*Not Assigned*” or a File No.), select “Continue” or “Update” to update your saved or submitted report (see **Figure 19** or **Figure 20**). The system will take you directly to the Report Summary screen (see **Figure 13**). From there, you can update your report. After completing your update, you must submit your report again in order for it to be considered “HAC Submitted.” A submitted report that has been opened for updating but not re-submitted will be placed in the “Saved” category and not the “HAC Submitted” category.

FCC Form 655 Hearing Aid Compatibility Status Reports always have a purpose code of “HA.” Knowing this will help you find your Hearing Aid Compatibility Status Report.

Printing Your Report: When you are on the Filing Confirmation screen, you can view your report by clicking the “Print Report” button () at the top of the screen (see **Figure 18**). The system will generate a PDF file that contains all the information you have entered into your report as well as the FRN you used for filing the report.

VI. FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995

We have estimated that each response to this collection of information will take, on average, two and a half (2.5) hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, enter the data in the Form 655 on-line template, and submit it electronically. If you have any comments on this estimate, or how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PER, Washington, D.C. 20554, Paperwork Reduction Project (3060-0999). We also will accept your comments via the Internet if you send them to PRA@fcc.gov. **DO NOT SEND COMPLETED FCC FORM 655 TO THIS ADDRESS.**

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it

displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0999.

Device Manufacturers failing to file FCC Form 655 Status Reports in a timely fashion may be subject to penalties under the Communications Act, including Sections 502 and 503(b).

THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

APPENDIX

Figure 1 Register and Receive an FCC Registration Number

Obtain a new FCC Registration Number (FRN) for the purpose of filing Hearing Aid Compatibility status reports for each reporting entity. The same FRN can be used again to file future reports for the entity. Each reporting entity should use its own FRN.

← → ↻ 🏠 ⓘ Federal Communications Com... (US) https://apps.fcc.gov/core/userLogin.do

FC Federal Communications Commission **Commission Registration System (CORES)**

FCC Registration

FCC > FCC Registration > User Login < FCC Site Map

FCC Registration - Login

You are accessing a U.S. Government Information System. Information system usage may be monitored, recorded, and subject to audit. Unauthorized use of the information system is prohibited and subject to criminal and civil penalties. Use of the information system indicates consent to monitoring and recording.

Welcome to the Commission Registration System (CORES).

If you DO NOT have an FCC Username, please click the "REGISTER" button below to register an FCC Username. Once you have successfully registered an FCC Username, you can log into CORES to create a new 10 digit FCC Registration Number (FRN) and manage your existing FRNs.

Click [Here](#) for CORES Tutorial Videos.

[News releases](#) related to the FCC Registration Number.

PLEASE NOTE: Entities that are eligible to file a Form 1876 for the first time or are making an update to existing banking information are now required to create/update the Form 1876 in the CORES Incentive Auction Financial Module. For more details and instructions you go to the following link to review the public notice: <https://www.fcc.gov/document/revise-form-1876-payment-instructions-seeking-reimbursement-pymts>

Username Login

Note: The Username is the email address associated with your FCC Username Account.

Username:

Password:

LOG IN

Need a Username?

REGISTER

[Forgot/Reset your Username Password?](#)

Check [Username Availability](#)

Search for public FRN information

SEARCH

Customer Service

[Help](#) [Frequently Asked Questions](#) [Privacy Statement](#) [FCC Home Page](#)

For assistance, please submit a help request at <https://www.fcc.gov/wireless/available-support-services> or call 877-480-3201 (Mon.-Fri. 8 a.m.-6 p.m. ET).

Figure 2 Login Page

The screenshot shows the FCC License Manager login page. At the top left is the FCC logo and 'Federal Communications Commission'. The page title is 'License Manager' with a breadcrumb trail: 'FCC > Wireless > Licensing > Online Systems > License Manager'. A 'Log In' section contains a 'Log In' link, a paragraph about logging in, and a 'PLEASE NOTE' regarding Public Notice DA 15-72. Below this are input fields for 'FCC Registration Number' and 'Password', a 'SUBMIT' button, and a list of links for password recovery, FRN registration, and other user types. A 'Help' link is in the top right. A blue box titled 'About the FCC Registration Number (FRN)' explains its purpose. Two arrows point from text annotations to the FRN and Password fields. The footer includes FCC contact information and a 'Submit Help Request' link.

Log In Help

Log in to the License Manager to view and manage your licenses and applications, apply for a new license, and perform other license and application management tasks based on your FCC Registration Number (FRN). 10-digit FRN is required.

PLEASE NOTE: Per Public Notice [DA 15-72](#), the FCC no longer mails license authorizations. If you provide an email address on your application, an official copy of your license will be automatically emailed to you after the application has granted.

FCC Registration Number

Password

- ▶ **Forgot your password?** [Contact Tech Support](#)
- ▶ **Need an FRN?** [Register with the FCC](#)
- ▶ **Not sure if you have an FRN?** [Check your licenses](#) to determine if they've been assigned an FRN
- ▶ **Are you a certified Land Mobile frequency coordinator?** [Log in](#) using your coordinator login and password
- ▶ **Are you narrowbanding a Land Mobile license?** [Log in](#) using your access code

About the FCC Registration Number (FRN)

An FRN is a 10-digit number that is assigned to a business or individual registering with the FCC. This unique FRN is used to identify the registrant's business dealings with the FCC. The FCC will use the FRN to determine if all of a registrant's fees have been paid. You are encouraged to register with the Commission as soon as you expect to do business with the FCC. This way, you will be ready to access any of the electronic licensing systems without having to go through the registration process at the time you submit an application.

For more information, see [Public Notice DA 01-2452](#).

Click Here if You Need an FRN

Enter Your FRN and Password

FCC | [Wireless](#) | [ULS](#) | [COBES](#) | [Paying Fees](#) [Help](#) | [Tech Support](#)

Federal Communications Commission
445 12th Street SW
Washington, DC 20554 Phone: 1-877-480-3201
TTY: 1-717-338-2824
[Submit Help Request](#)

Figure 3 License Manager Page

FCC Federal Communications Commission

License Manager

FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: 0029385044 (Log Out)

My Licenses [Help](#)

Change your paper authorization preferences [here](#), or download your official electronic authorizations [now](#).

You currently have no licenses associated with your FRN. In order to utilize the License Manager with this FRN, you must first either (1) [associate your FRN with existing licenses](#) or (2) [apply for a new license](#).

Don't See Your Licenses Here?

It's possible that your licenses have not been associated with your FRN. In order to manage a license using the License Manager, you must first [associate the license with your FRN](#).

Re-associate Your Licenses With Another FRN

You may [re-associate all or some of these licenses with another FRN](#). Licenses may only be associated with one FRN, so by re-associating these licenses with another FRN, they will be disassociated from this FRN.

NOTE: You cannot use this function to update the FRN if the change is due to the sale (transfer of control) of the Call Sign(s) to another party.

Disassociate Your Licenses From This FRN

You may also [disassociate all or some of these licenses from this FRN](#).

Find My Licenses

Call Sign: [GO](#)

[FCC](#) | [Wireless](#) | [ULS](#) | [CORES](#) | [Paying Fees](#) [Help](#) | [Tech Support](#)

Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Phone: 1-877-480-3201
TTY: 1-717-338-2624
[Submit Help Request](#)

Click My Reports

Figure 4 My Applications Page -- Summary

FCC Federal Communications Commission
License Manager
 FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: 0001563030 (Log Out) Help

My Applications

Change your paper authorization preferences [here](#), or download your official electronic authorizations [now](#).

The FCC recommends downloading [Java](#) when filing 601 applications for News, Modifications and Renewal/Modifications in Cellular, Microwave, Paging, Land Mobile and Coast and Ground services.

Saved	
Saved	Partially entered by the applicant but has not been completed or submitted.
Awaiting Action	
HAC Submitted	Submitted by the applicant and can be updated (current date is before the filing period deadline).

* You can use the [ULS Application Search](#) to find applications completed and otherwise disposed of more than 31 days ago. Completed Hearing Aid Compatibility Reports will continue to be available after the filing period has closed.

Annotations:

- Submitted Report (points to HAC Submitted)
- File Hearing Aid Compatibility Status Reports (655) or Certifications (855) (points to My Reports)
- Saved (not finished and/or not submitted) (points to Saved)

Find My Applications
 File Number:

Figure 5 Company Information Page 1

Reporting Period and Filing Deadline

Quit Application (report will be saved but not submitted)

FCC Federal Communications Commission

License Manager

FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: 0016112906 (Log Out)

Hearing Aid Compatibility Status Report

Reporting Period: July 1, 2018 - June 30, 2019
Filing Deadline: June 16, 2019

Approved by OMB 3060-0999

[Paperwork Reduction Act Burden Statement](#) [Quit Application](#)

Company Information

You have selected to file Hearing Aid Compatibility Status Report (FCC Form 655) for the Reporting Period July 1, 2018 - June 30, 2019. The Filing Deadline for this Report is June 16, 2019.

The Form is divided into three sections: Company Information, Handset Model Information and Consumer Outreach Information. You must complete all applicable sections, and then certify the information you have provided before submitting your filing. All fields are required, unless otherwise noted.

Note: We see that there are previously submitted Reports associated with your FRN. You may copy Company and Handset Model information from your most recently filed Report by clicking the link below. You may add to or edit any information copied into this new Report. For each handset copied from the previous report, you must update the ending available date so that it falls within this reporting period. If the handset was not offered during this reporting period, the handset should be deleted.

[Copy Company and Handset Model Information from previous Report](#)

STEPS

- 1 **Company Information**
- 2 Handset Model Information
- 3 Consumer Outreach Information

Returning filers can copy information from their reports filed in the previous year

Indicating that you are in the Company Information section

Figure 6 Company Information Page 2

Information icon for handset definition

DE MINIMIS EXCEPTION ⓘ

Have you been offering handsets ⓘ in the United States for at least three years prior to the end of the reporting period? ⓘ

Yes
 No

Are you a small entity? ⓘ

Yes
 No

Were you a small entity at any time during the three years prior to the end of the reporting period? ⓘ

Yes
 No

Date that you ceased to be a small entity (month/year)

(mm/yy)

COMPANY INFORMATION

If you are a non-US manufacturer, please use your US office address for filing purpose. If you do not have a US office address, please use your agent's address.

Company Name:

Provide the brand names under which you are offering digital commercial mobile handsets. ⓘ

Brand Name(s) included
(enter at least one): (required)

PO Box: (optional)

Street Address: (optional when specifying a PO Box)

City:

State:

Zip Code:

Contact Name:

Contact Phone:

Contact Fax: (optional)

Contact Email:

FILING AGENT

Is this report being filed by an agent on behalf of a manufacturer?

No
 Yes

De Minimis questions

Company Name

Brand Name(s) Included

Company Contact Information

Filing Agent Information

Figure 7 Company Information Page 3

DE MINIMIS EXCEPTION [i](#) Information icon for handset definition [i](#)

Have you been offering handsets [i](#) in the United States for at least three years prior to the end of the reporting period? [i](#)

Yes
 No

Are you a small entity? [i](#)

Yes
 No

De Minimis questions

COMPANY INFORMATION

If you are a non-US manufacturer, please use your US office address for filing purpose. If you do not have a US office address, please use your agent's address.

Company Name: **Company Name**

Provide the brand names under which you are offering digital commercial mobile handsets. [i](#)

Brand Name(s) included
(enter at least one): (required)

Brand Name(s) Included

PO Box: (optional)

Street Address: (optional when specifying a PO Box)

City: **Company Contact Information**

State: v

Zip Code:

Contact Name:

Contact Phone:

Contact Fax: (optional)

Contact Email:

FILING AGENT

Is this report being filed by an agent on behalf of a manufacturer?

No
 Yes

Filing Agent Information

Figure 8 Handset Model Information Page 1
(Handset Maker / Handset Model)

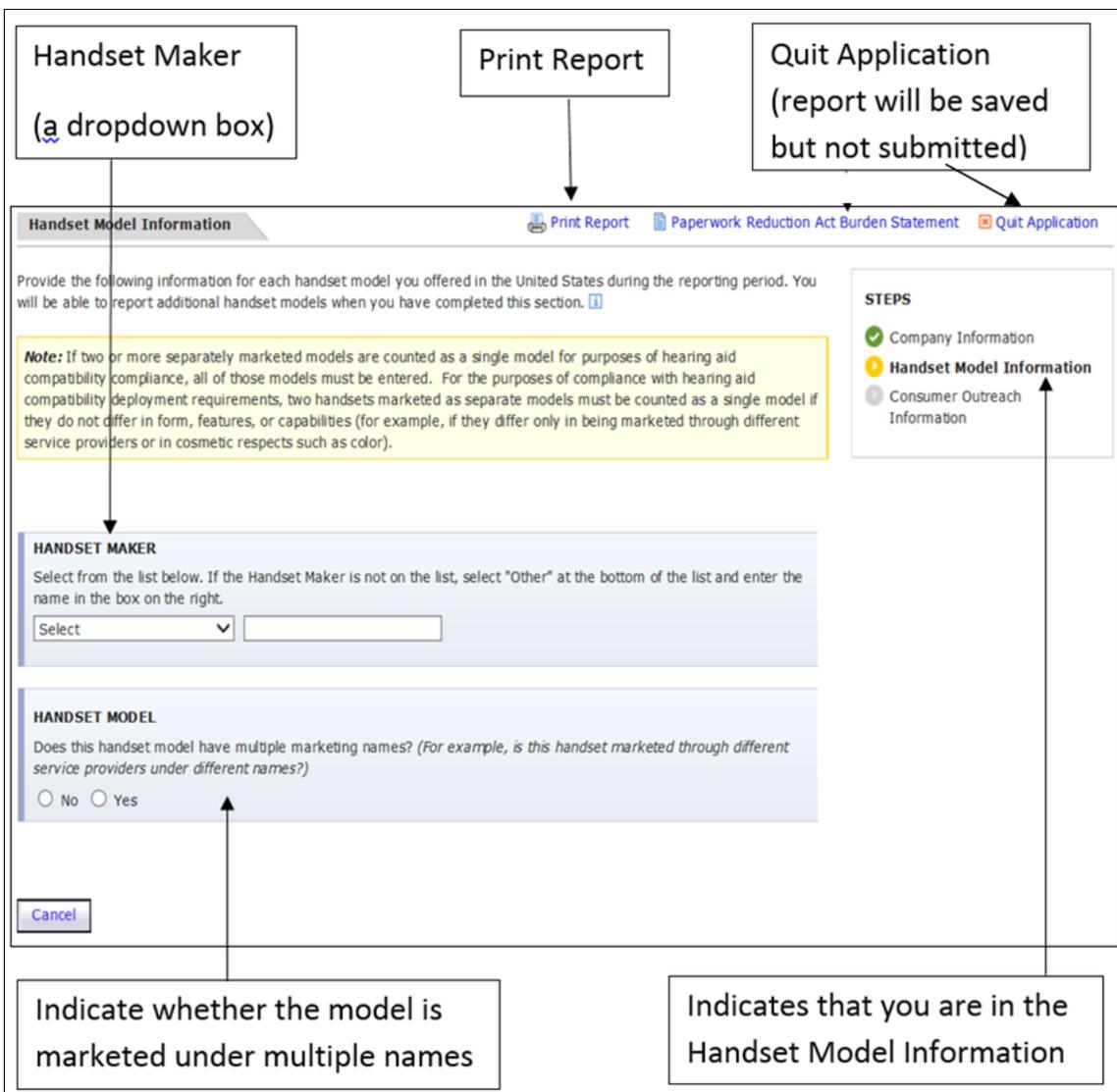


Figure 9 Handset Model Information Page 2a
(Single Handset Model Name / FCC ID)

The screenshot shows a web form titled "Handset Model Information Page 2a" for a single handset model. The form is divided into three main sections: "HANDSET MAKER", "HANDSET MODEL", and "FCC ID".

- HANDSET MAKER:** Includes a dropdown menu labeled "Select" and an adjacent text input box. An annotation "Handset Model Name (a dropdown box)" points to the dropdown menu.
- HANDSET MODEL:** Asks "Does this handset model have multiple marketing names? (For example, is this handset marketed through different service providers under different names?)". It has radio buttons for "No" (selected) and "Yes".
- FCC ID:** Includes a dropdown menu labeled "Select" and an adjacent text input box. An annotation "FCC ID(s) associated with the Handset" points to the dropdown menu. Below this is a table with four rows for entering FCC ID numbers. A note states: "The FCC ID is the identifying number under which this handset has been certified by the FCC. If more than one FCC ID number applies to this model, include all applicable numbers. FCC ID numbers may also apply to other handset models."

At the bottom of the form are two buttons: "Cancel" on the left and "Save and Continue >>" on the right. Annotations below the form indicate: "Cancel (return to Report Summary page)" and "Save and Continue".

Figure 10 Handset Model Information Page 2b
 (Multiple Handset Model Names / FCC ID)

Handset Maker

Handset Model Name

Another Marketing Name for the Same Handset

FCC ID

Cancel (return to Report Summary page)

Add Another Marketing Name for the Same Handset

Save and Continue

The screenshot shows the 'Handset Model Information' page in the FCC License Manager. The page title is 'Hearing Aid Compatibility Status Report' with a reporting period of 'January 1, 2012 - December 31, 2012'. The 'Handset Model Information' section displays 'Handset Maker: Xcom' and 'Model Name(s): TalkMaster X1'. Below this, there is a 'HANDSET MODEL' section with instructions to select a name from a list or use 'Other' and enter a name in a box. The 'Other (specify):' dropdown is set to 'Talk2Me'. The 'FCC ID' section has a text box containing 'xcomid-123'. At the bottom, there are three buttons: 'Cancel', 'Add Another Handset Model Name >>', and 'Save and Continue >>'. A 'STEPS' sidebar on the right shows 'Handset Model Information' as the current step.

Figure 11 Handset Model Information Page 3
 (Air Interfaces / Frequency Bands)

AIR INTERFACES/FREQUENCY BANDS

Select the Air Interface technology and corresponding Frequency Band(s) for each air interface that can be used by this handset for voice communications:

	GSM	CDMA	WCDMA	IDEN	LTE	Wi-Fi	WiMax	Other	Other	Other
700 MHz	<input type="checkbox"/>									
800 MHz	<input type="checkbox"/>									
850 MHz	<input type="checkbox"/>									
900 MHz	<input type="checkbox"/>									
1700 MHz	<input type="checkbox"/>									
1800 MHz	<input type="checkbox"/>									
1900 MHz	<input type="checkbox"/>									
2100 MHz	<input type="checkbox"/>									
2.4 GHz	<input type="checkbox"/>									
2.5 GHz	<input type="checkbox"/>									
5.0 GHz	<input type="checkbox"/>									
Other MHz	<input type="checkbox"/>									
Other MHz	<input type="checkbox"/>									
Other MHz	<input type="checkbox"/>									

DATES

Enter the period during which this model was offered. If this handset is still being offered as of the end of the reporting period, enter the ending month of the reporting period as the ending available date.

This handset model was offered from:

MM/YY (starting available date) to MM/YY (ending available date)

Starting Available Date (MM/YY)

Ending Available Date (MM/YY)

Figure 12 Handset Model Information Page 4
(Hearing Aid Compatibility Ratings)

RATINGS

M-Rating: Has this model received an M-Rating certification?

No
 Yes

Provide the following information:

M-Rating: **M-Rating (a dropdown box)**

M-Rating Certification Date: (mm/dd/yy) **M-Rating Certification Date (MM/DD/YY)**

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Yes **Answer this question if the handset is M3 or M4 rated and operates over GSM at 1900 MHz**
 No

T-Rating: Has this model received a T-Rating certification?

No
 Yes

Provide the following information:

T-Rating: **T-Rating (a dropdown box)**

T-Rating Certification Date: (mm/dd/yy) **T-Rating Certification Date (MM/DD/YY)**

Specify which version of the ANSI C63.19 standard was used during the certification process:

2005
 2006
 2007
 2011

REMARKS

Any remarks or comments concerning this handset model may be entered here:

Remarks for the Handset

Cancel button (return to Report Summary screen)

Save and Continue button

Figure 13 Report Summary for Handset Information Section

Annotations:

- Edit Company Information
- Reporting Period and Filing Deadline
- Quit Application (report will be saved but not submitted)
- Summary by Air Interface
- Report a New Handset Model
- Edit the Handset Information
- Delete the Handset

Report Summary

Reporting Period: January 1, 2009 - June 30, 2009
 Filing Deadline: July 15, 2009

Report Summary | Print Report | Paperwork Reduction Act Burden Statement | Quit Application

[Company Name]
 Edit Device Manufacturer
 July 15, 2009 Filing

You have reported the following handset model information.
 Total number of handsets offered: 45

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	25	83%	2	7%	3	10%	30
CDMA	11	100%					11
WCDMA	2	25%	6	75%			8
iDen	7	78%			2	22%	9
[Other]	1	100%					1

The individual handsets reported are listed below:

Showing 1 to 10 of 45 | << Previous Page 1 2 3 Next >> | Show 10 per page

Handset Maker	Model	FCC ID	Rating	
Nokia	2115, 2135, 2366i pp, 6085H, 6305i	QMNRH-89	M4, T4	[Edit] [Delete]
Nokia	6230	QTKRH-28	M4, T4	[Edit] [Delete]

Report New Handset Model >> | Continue >>

Figure 14 Edit the Handset Information

Click here to edit the name(s) and FCC ID(s) for this handset

Click here to edit additional information for this handset

Click here to add another marketing name for this handset

Return to Report Summary page

The screenshot shows a web browser window with the URL <https://bromine.fcc.gov/UsEntry/HAC/modelSummary.jsp?op=Hac&applId=3848632&prevAppId=8&fm=0016112906&purpo>. The page title is 'Hearing Aid Compatibility Status Report'. The user is logged in as '0016112906'. The report is for the period 'January 1, 2012 - December 31, 2012'. The handset maker is 'Nokia'. The table below shows one handset model:

Handset Model	FCC ID
1208	QTLRH-106

Buttons: 'Add Another Handset Model Name >>', 'Edit Additional Handset Information >>', 'Return to Report Summary >>'. The 'STEPS' sidebar includes: 'Company Information', 'Handset Model Information' (highlighted), and 'Consumer Outreach Information'. Footer text includes 'FCC | Wireless | ULS | CORES | Paying Fees', 'Federal Communications Commission', '445 12th Street SW, Washington, DC 20554', 'Help | Tech Support', 'Phone: 1-877-480-3201', 'TTY: 1-717-338-2824', and 'Submit Help Request'.

Figure 15 Consumer Outreach Page 1

The screenshot shows the 'Consumer Outreach' section of the FCC Form 655. At the top, there is a navigation bar with 'Consumer Outreach' as the active tab, and links for 'Print Report', 'Paperwork Reduction Act Burden Statement', and 'Quit Application'. The main content is divided into two sections: 'PRODUCT LABELING AND DISCLOSURE' and 'PUBLIC WEBSITE'. The 'PRODUCT LABELING AND DISCLOSURE' section contains five questions with radio button options. The 'PUBLIC WEBSITE' section has a question about a public website and a text input field for the website address. On the right side, there is a 'STEPS' progress indicator with three items: 'Company Information' (checked), 'Handset Model Information' (checked), and 'Consumer Outreach Information' (active). Annotations with arrows point to various parts of the form: 'Consumer Outreach' points to the top tab; 'Product Labeling and Disclosure' points to the first question; 'Indicating that you are in the Consumer Outreach section' points to the 'Consumer Outreach Information' step; 'Answer this question if you have handsets that are M3 or M4 rated and operate over GSM at 1900' points to the fifth question; and 'Reporting company's public website for Hearing Aid Compatibility Information' points to the website address input field.

Consumer Outreach

Print Report Paperwork Reduction Act Burden Statement Quit Application

PRODUCT LABELING AND DISCLOSURE

Do all hearing aid-compatible handsets include labeling? [?](#)

Yes
 No

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation? [?](#)

Yes
 No
 N/A

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)? [?](#)

Yes
 No
 N/A

Do all handsets that are capable of use for Voice over LTE or Wi-Fi Calling, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over Voice over LTE or Wi-Fi Calling, include language disclosing that they were not tested with respect to this operation? [?](#)

Yes
 No
 N/A

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure? [?](#)

Yes
 No

STEPS

- Company Information
- Handset Model Information
- Consumer Outreach Information**

Indicating that you are in the Consumer Outreach section

Product Labeling and Disclosure

Answer this question if you have handsets that are M3 or M4 rated and operate over GSM at 1900

PUBLIC WEBSITE

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? [?](#)

Yes

Website address:

No

Reporting company's public website for Hearing Aid Compatibility Information

Figure 16 Consumer Outreach Page 2

The image shows a screenshot of the FCC Form 655 Consumer Outreach Page 2. It features three main sections: 'CONSUMER OUTREACH', 'HEARING AID COMPATIBILITY TESTING', and 'REPORT REMARKS'. Each section has a callout box with an arrow pointing to a specific input field. At the bottom, there are two buttons: '<< Back' and 'Certify Filing >>', with callout boxes below them.

CONSUMER OUTREACH
Describe consumer outreach efforts in the past 12 months:
 ← Consumer Outreach Efforts

HEARING AID COMPATIBILITY TESTING
How many handset models were tested for hearing aid compatibility during the reporting period? You need not include models that have not received certification from the FCC.
 ← Number of Tested Handsets

REPORT REMARKS
Record any other information you may have about the report as a whole:
 ← Remarks for the Report

<< Back ← Back (to the previous page)

Certify Filing >> Certify Filing

Figure 17 Certification Page

The screenshot shows a web browser window with the URL <http://sofia.fcc.gov/external/hac/html/certification.html>. The page header includes the FCC logo and 'License Manager'. The main content area is titled 'Hearing Aid Compatibility Status Report' and shows a reporting period of 'January 1, 2009 - June 30, 2009'. A 'Certification' section contains the following text: 'This certification is to be signed by an official of the reporting entity or an authorized agent. For purposes of this Form 655, the entry of the official's or authorized agent's name on the signature line shall constitute that official's electronic signature or the authorized agent's electronic signature to this certification. Persons making willful false statements in a Form 655 can be punished by fine and/or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. I certify that I am an official or authorized agent of the above named reporting entity, that I have examined the information reported in this Form 655 and, to the best of my knowledge, information and belief, all statements of fact reported in this Form 655 are accurate, true and correct.' Below this is a 'PARTY AUTHORIZED TO SIGN' form with fields for First Name, Middle Initial (optional), Last Name, Suffix (optional), Title, and Date. To the right, a 'STEPS' box lists 'Company Information', 'Handset Model Information', and 'Consumer Outreach Information', all with green checkmarks. At the bottom, there are 'Back' and 'Submit Filing' buttons. An arrow points from the text 'Certification Signature' to the signature form, and another arrow points from 'Submit Filing' to the 'Submit Filing' button.

Logged In: [FRN] (Log Out)

Hearing Aid Compatibility Status Report

Reporting Period: January 1, 2009 - June 30, 2009

Certification [Print Report](#) [Paperwork Reduction Act Burden Statement](#) [Quit Application](#)

This certification is to be signed by an official of the reporting entity or an authorized agent. For purposes of this Form 655, the entry of the official's or authorized agent's name on the signature line shall constitute that official's electronic signature or the authorized agent's electronic signature to this certification. Persons making willful false statements in a Form 655 can be punished by fine and/or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

I certify that I am an official or authorized agent of the above named reporting entity, that I have examined the information reported in this Form 655 and, to the best of my knowledge, information and belief, all statements of fact reported in this Form 655 are accurate, true and correct.

PARTY AUTHORIZED TO SIGN

First Name:

Middle Initial: (optional)

Last Name:

Suffix: (optional)

Title:

Date: [Date]

STEPS

- ✓ Company Information
- ✓ Handset Model Information
- ✓ Consumer Outreach Information

WILLFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. Code, Title 18, Section 1001) AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. Code, Title 47, Section 312(a)(1)), AND/OR FORFEITURE (U.S. Code, Title 47, Section 503).

[Back](#) [Submit Filing](#)

Certification Signature Submit Filing

Figure 18 Confirmation Page

Click here to see if your report is in the submitted category

The screenshot shows a web browser window titled "Hearing Aid Compatibility Status Report - Windows Internet Explorer". The address bar shows the URL "http://sofia.fcc.gov/external/hac/html/confirmation.html". The page header includes the FCC logo and "License Manager". The main content area is titled "Hearing Aid Compatibility Status Report" and shows a reporting period of "January 1, 2009 - June 30, 2009". Below this, there is a "Filing Confirmation" section with a "Print Report" button. A blue box contains the message "FILING RECEIVED" and "Thank you for your submission. Your filing has been received. Filing Confirmation Number: 0001237569". At the bottom, there is a footer with contact information for the FCC.

Confirmation Number

Print Report

Figure 19 My Applications Page -- Saved Report

“Not Assigned” indicating the report was saved before being submitted (no confirmation number)

“Saved” Status (but not submitted)

Continue the Report

This report is in a 'Saved' status. You must complete and submit the report before the filing window closes. Saved HAC Reports will **not** be removed from the system after 30 days.

File Number	Not Assigned	Status	Saved
Call Sign/Lease ID		Purpose	HA
<input type="checkbox"/> Applicant Name & Address			
Xcompany 123 White Street Washington, DC 20054			
<input type="checkbox"/> Dates			
Saved	05/19/2009		

Purpose Code will be “HA” (for Hearing Aid Compatibility report)

Delete the Report

Work on this Application
Continue
Delete

Figure 20 My Applications Page -- Submitted Report

The screenshot shows the FCC License Manager interface. At the top, there are three annotations with arrows pointing to specific elements: 'Confirmation Number' points to the application ID '0002910500', 'Submitted Status' points to the 'Submitted' status in the table, and 'Update the certification' points to the 'Update' button in the 'Work on this Application' menu.

A yellow warning box states: "This report is in a 'Submitted' status. If you continue working on this submitted report, ULS will return it to a 'Saved' status. You must resubmit the report by clicking on the 'Submit Filing' button on the Hearing Aid Compatibility Status Report Certification screen before the filing window closes."

File Number	0002910500	Status	HAC Submitted
Call Sign/Lease ID		Purpose	HA
<input type="checkbox"/> Applicant Name & Address			
dm6a 123 Yale Place Rockville, MD 20850			
<input type="checkbox"/> Dates			
Received	05/14/2009		

Below the table, there are two more annotations: 'Purpose Code will be "HA" (for Hearing Aid Compatibility certification)' points to the 'HA' value in the Purpose field, and 'Delete the certification' points to the 'Delete' button in the 'Work on this Application' menu.