



Federal Communications Commission
Washington, D.C. 20554

Approved by OMB
3060-1122
Expires: March 31, 2021
Estimated time per response: 10-55 hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction
Commonwealth of Puerto Rico

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Yazmin M. Gonzalez Morales	Commissioner	9-1-1 Emergency System Bureau

Addendum Section A



Federal Communications Commission
Washington, D.C. 20554

B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2019:

PSAP Type ¹	Total
Primary	2
Secondary	0
Total	2

Addendum Section B1



2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2019:

Number of Active Telecommunicators	Total
Full-Time	157
Part-time	

¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Apr. 13, 2018, at 162, available at https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards/NENA-ADM-000.22-2018_FINAL_2.pdf.

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See *Master Glossary* at 192.



Federal Communications Commission
Washington, D.C. 20554

Addendum Section B2
<div style="background-color: #cccccc; width: 50px; height: 20px; margin-bottom: 5px;"></div>

3. For the annual period ending December 31, 2019, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

Amount (\$)	\$20,174,604.52
----------------	-----------------

3a. If an amount cannot be provided, please explain why.

<div style="background-color: #cccccc; width: 40px; height: 15px; margin-bottom: 5px;"></div>

Addendum Section B3
<div style="background-color: #cccccc; width: 50px; height: 20px; margin-bottom: 5px;"></div>

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2019 to December 31, 2019.

Type of Service	Total 911 Calls
Wireline	46,991
Wireless	1,216,977
VoIP	<div style="background-color: #cccccc; width: 50px; height: 20px; margin: 0 auto;"></div>
Other	671,128
Total	1,935,096



Federal Communications Commission
Washington, D.C. 20554

Addendum Section B4

Although no VOIP calls are accounted for in the table, we do have VOIP calls from cable company providers but our systems assigns them "No Value" type. For that reason they are included within the Other calls type.

C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*

- Yes
- No

1a. If YES, provide a citation to the legal authority for such a mechanism.

Act No. 20 of April 10, 2017, as amended, Chapter 5. These sections of Act No. 20-20 I7, specifically deal with 911 charges or income:
Section 5.05 - Provisions on the Telephone Subscribers Charges.
Section 5.06. - Distribution and Use of the Funds Collected for Charges to Telephone Subscribers

1b. If YES, during the annual period January 1, 2019 to December 31, 2019, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.

No.

Addendum Section C1



Federal Communications Commission
Washington, D.C. 20554

2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.

- The State collects the fees
- A Local Authority collects the fees
- A hybrid approach where two or more governing bodies
(e.g., state and local authority) collect the fees

Addendum Section C2



3. Describe how the funds collected are made available to localities.

Article 5.05 of the 9- 1-1 Calls Act (Act. No. 20-20 I 7)-
Section 5.05.- Provisions on the Charges to be Billed to Telephone Service Subscribers

(a) The Emergency Systems Bureau, in the exercise of the duties granted thereto by this Act, and with the approval of the Secretary, shall fix any fees deemed reasonable to defray the cost incurred by public safety agencies in equipment and facilities of the 9-1-1 Service and the direct administration thereof. Such charges shall be fixed from time to time at the discretion of the Bureau and the effectiveness thereof shall not be less than one (1) year.

(b) 9-1-1 Service fees shall be billed for every line in a telephone account uniformly, for which payment the end user of the service shall be responsible, within each subscriber category, and as part of the monthly charges to be billed. 9-1-1 Emergency Service calls shall not entail an individual fee for the use of telephone facilities for such purposes.

(c) When determining the charges to be billed, the Bureau and the Department shall take into account the budgeted and projected expenditures for the following two (2) years, and shall attempt to generate revenues to defray such expenditures, plus a reasonable contingency reserve, service expansion, and replacement of equipment that is obsolete or out of order.

(d) The base fee of the 9-1-1 Service per main telephone line shall not exceed fifty cents (\$0.50) per month for residential subscribers, nonprofit, and religious organizations, nor exceed one dollar (\$1.00) per month for commercial, professional, and government subscribers whose rates shall be equally applicable to each cell phone line, whether prepaid or contract, Voice over Internet Protocol (V oIP) lines, and any other line of communication interconnected to the telephone system which allows calls to be made and received, according to their appropriate categories and classifications.

(e) The 9-1-1 Service fee shall be itemized in each telephone service bill if the Commissioner contracts such billing service with telephone companies.

(f) The telephone Company that provides such service shall collect the 9-1-1 Service Fee from the users thereof within a period not to exceed thirty (30) days after the subscriber has made the payment. The GCompany shall



Federal Communications Commission
Washington, D.C. 20554

deposit the money in the account established by the Department. Provided, that such revenues shall be accounted for and deposited in a special account separate from the rest of operating funds of the Department so as to guarantee the availability of federal funds and other special funds. The telephone company shall keep a record of the billing, payments, and deposits made in connection with such fees for the period prescribed through regulations. Telephone companies shall be reimbursed for the net costs of billing and collecting the fees, insofar as these do not exceed the amounts established in this Act.

Section 5.06.- Distribution and Use of the Funds Collected on Account of Charges Billed to Telephone Service Subscribers

(a) The revenues of the Bureau on account of telephone charges shall be used solely to defray or reimburse expenses directly attributable to the receipt and answering of emergency and citizen service calls, the dispatching, and rendering of first response emergency services during such emergencies, the addressing of claims or rendering of services, and the administration of such emergency or citizen services, except as otherwise provided by the Secretary of Public Safety.

(b) The funds collected on account of charges billed to telephone service subscribers shall be distributed in the manner prescribed through regulations by the Secretary of Public Safety.

The Commissioner, at his discretion and with the approval of the Secretary of Public Safety, may reimburse the percentage of the direct wages of the personnel assigned to public safety agencies that is deemed justified to provide direct assistance to not less than forty percent (40%) of the 9-1-1 users, as well as of any operating costs and other costs incurred for the maintenance of equipment and systems as required by the Bureau to render the services.

D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.		
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)	
	Yes	No
State	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Local (e.g., county, city, municipality)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)		
None.		



Federal Communications Commission
Washington, D.C. 20554

Addendum Section D1



2. **Has your state established a funding mechanism that mandates *how* collected funds can be used?**
Check one.

- Yes
- No

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

Act No. 20 of April 10, 2017, Section 5.06.- Distribution and Use of the Funds Collected on Account of Charges Billed to Telephone Service Subscribers
 (a) The revenues of the Bureau on account of telephone charges shall be used solely to defray or reimburse expenses directly attributable to the receipt and answering of emergency and citizen service calls, the dispatching, and rendering of first response emergency services during such emergencies and the administration services, except as otherwise provided by the Secretary of the Public Safety Department. .

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.



E. Description of Uses of Collected 911/E911 Fees

1. **Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

Operating Expenses:	
Payroll Expenses	\$ 7,743,347.74
Enhanced 9-1-1	\$609,141.75
Distribution to 9-1-1 Response Agencies and Municipalities	\$9,173,265.64
9-1-1 Administrative Fees (Due to Telephone Companies)	\$42,122.13



Federal Communications Commission
Washington, D.C. 20554

Other Operating Expenses	\$2,809,890.26
<p>All disbursement made by the agency during the period from January 1 to December 31, 2019 were used for the operational purpose of our Bureau.</p>	

2. Please identify the allowed uses of the collected funds. <i>Check all that apply.</i>			
Type of Cost		Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Lease, purchase, maintenance of building/facility	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Personnel Costs	Telecommunicators' Salaries	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Training of Telecommunicators	<input checked="" type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

Administrative Costs	Program Administration	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Travel Expenses	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of Radio Dispatch Networks	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Grant Programs		<input type="checkbox"/> If YES, see 2a.	<input checked="" type="checkbox"/>
2a. During the annual period ending December 31, 2019, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.			
None			

Addendum Section E2

F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.		
Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance



Federal Communications Commission
 Washington, D.C. 20554

		(e.g., state, county, local authority, or a combination)
Wireline	.50¢ a month for residential subscribers, nonprofit and religious organizations \$1.00 for commercial, professional and government subscribers	State
Wireless	50¢ a month for residential subscribers, nonprofit and religious organizations \$1.00 for commercial, professional and government subscribers	State
Prepaid Wireless	50¢ a month for residential subscribers, nonprofit and religious organizations \$1.00 for commercial, professional and government subscribers	State
Voice Over Internet Protocol (VoIP)	50¢ a month for residential subscribers, nonprofit and religious organizations \$1.00 for commercial, professional and government subscribers	State
Other	50¢ a month for residential subscribers, nonprofit and religious organizations \$1.00 for commercial, professional and government subscribers	State

Addendum Section F1



Federal Communications Commission
Washington, D.C. 20554

2. For the annual period ending December 31, 2019, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	\$2,904,376.27
Wireless	\$12,760,369.84
Prepaid Wireless	\$2,114,975.00
Voice Over Internet Protocol (VoIP)	\$2,474,322.16
Other	\$0
Total	\$20,254,043.27

2a. If an amount cannot be provided, please explain why.

N/A

Addendum Section F2



Federal Communications Commission
Washington, D.C. 20554

3. Please identify any other sources of 911/E911 funding.

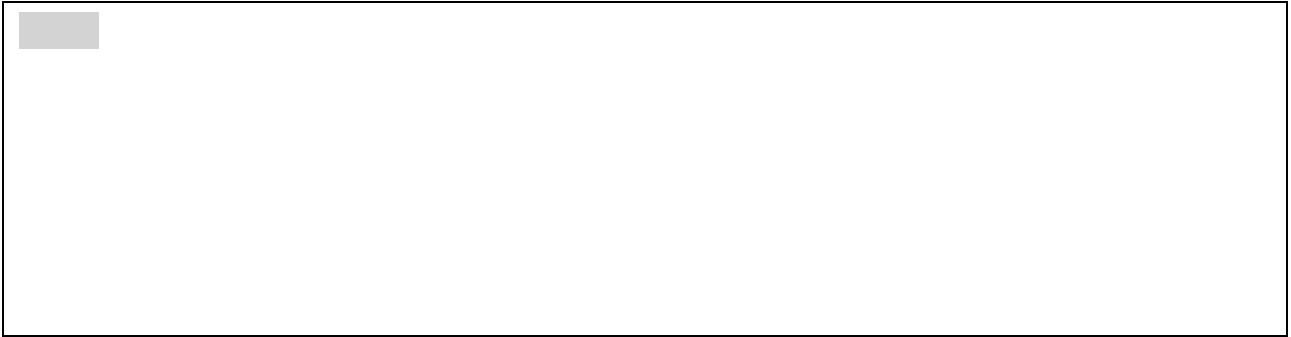
No other source of funding

Question	Yes	No
<p>4. For the annual period ending December 31, 2019, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? Check one.</p>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<p>4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.</p>		
<p>N/A</p>		

Addendum Section F4



Federal Communications Commission
Washington, D.C. 20554





Federal Communications Commission
 Washington, D.C. 20554

5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	100%
Local 911 Fees	<input type="text"/>
General Fund - State	<input type="text"/>
General Fund - County	<input type="text"/>
Federal Grants	<input type="text"/>
State Grants	<input type="text"/>

Addendum Section F5



Federal Communications Commission
Washington, D.C. 20554

G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

Question	Yes	No
1. In the annual period ending December 31, 2019, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.		
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. <i>(Add lines as necessary)</i>	
█	█	
█	█	



Federal Communications Commission
Washington, D.C. 20554

Addendum Section G1

H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2019. (Enter "None" if no actions were taken.)		



Federal Communications Commission
Washington, D.C. 20554

The Audit and Finance offices reviews and evaluates internal controls as well as compliance guide in order to assist Management in minimizing risks of non-compliance state and federal requirements.

In October 2019, a compliance audit of 9-1-1 funds use was assigned. Because of the Covid-19 emergency declaration it is paused to address PSAP Risk assessments and other related procedures concerning 911 collection funds during the pandemic.

Question	Yes	No
<p>2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2019. (Enter "None" if no actions were taken.)</p>		
<p>The Bureau's Legal and Audit Office closed 2 audits on 9-1-1 service charge.</p> <p>Also, the 9-1-1 Bureau reached an Agreement with the Telecommunications Bureau of PR to facilitate the task of search and detection of noncompliant companies.</p>		



Federal Communications Commission
Washington, D.C. 20554

I. Description of Next Generation 911 Services and Expenditures

Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? <i>Check one.</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1a. If YES, in the space below, please cite any specific legal authority:		
<div style="background-color: #cccccc; width: 50px; height: 15px; margin-bottom: 5px;"></div>		

Question	Yes	No
2. In the annual period ending December 31, 2019, has your state or jurisdiction expended funds on Next Generation 911 programs? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2a. If YES, in the space below, please enter the dollar amount that has been expended.		
Amount (\$)	<p>9-1-1 Next Generation programs are maintained through contracts with West Safety Corp:</p> <p>1. Contract No.2019-000024 for the amount of \$371,739.42 for the period of Sept 26,2018 to June 30, 2019. Amount paid from January 1 to December 31, 2019 is \$234,483.64</p> <p>2. Contract No. 2020-000002 for the amount of \$375,530.52, for the period of July 2, 2019 to June 30, 2020. Amount paid from January 1 to December 31, 2019 is \$183,365.26</p> <p>3. Contract No. 2020-000030 for the amount of \$4,100,956.45, for the period of August 19, 2019 to December 31, 2026. Amount paid from January 1 to December 31, 2019 is \$885,992.88</p> <p>Total amount paid during Year 2019: \$1,303,841.78</p>	



Federal Communications Commission
Washington, D.C. 20554

Addendum Section I2

3. For the annual period ending December 31, 2019, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on the ESInet	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
				Yes	No
a. A single, state-wide ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
b. Local (e.g., county) ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
c. Regional ESInets	<input type="checkbox"/>	<input checked="" type="checkbox"/>	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet] 	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 1:				<input type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

Name of Regional ESInet 2: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 3: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 4: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 5: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 6: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 7: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 8: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 9: 		<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 10: 		<input type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

Name of Regional ESInet 11: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 12: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 13: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 14: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 15: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 16: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 17: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 18: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 19: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 20: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

Name of Regional ESInet 21: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 22: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 23: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 24: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 25: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 26: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 27: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 28: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 29: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 30: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

Name of Regional ESInet 31: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 32: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 33: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 34: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet 35: [REDACTED]	[REDACTED]	<input type="checkbox"/>	<input type="checkbox"/>

Addendum Section I3
[REDACTED]

4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2019.

During 2019 the 9-1-1 Emergency Systems Bureau completed a whole equipment and software upgrade project. All 9-1-1 equipment for agents and backroom were replaced.

Question	Total PSAPs Accepting Texts
5. During the annual period ending December 31, 2019, how many PSAPs within your state	<u>2</u>



Federal Communications Commission
Washington, D.C. 20554

implemented text-to-911 and are accepting texts?	
Question	Estimated Number of PSAPs that will Become Text Capable
6. In the next annual period ending December 31, 2020, how many PSAPs do you anticipate will become text capable?	n/a

Addendum Section I5
Our two (2) PSAPs have been accepting texts since 2015.

Addendum Section I6

J. Description of Cybersecurity Expenditures

Question	Check the appropriate box		If Yes, Amount Expended (\$)
	Yes	No	
1. During the annual period ending December 31, 2019, did your state expend funds on cybersecurity programs for PSAPs?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Addendum Section J1



Federal Communications Commission
Washington, D.C. 20554

Question	Total PSAPs
2. During the annual period ending December 31, 2019, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?	0

Addendum Section J2

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure Cybersecurity</i> (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Addendum Section J3

K. Measuring Effective Utilization of 911/E911 Fees

1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (e.g., Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.



Federal Communications Commission
Washington, D.C. 20554

Puerto Rico's criteria for use and measure the use of 911/E911 funds, was established in Act No. 20 of April 10, 2017, Section 5.06.- Distribution and Use of the Funds Collected on Account of Charges Billed to Telephone Service Subscribers. Also Act No. 55 of June 21, 2019 amends Act No. 3-2017 to establish the following: (translated by the Bureau): It is prohibited for funds from the Puerto Rico 9-1-1 Emergency System Bureau and other telecommunications funds to be diverted in the future for purposes other than to ensure the provision and stability of 9-1-1 and telecommunications services.

Budget FY 2018-2019

<http://www.presupuesto.pr.gov/presupuestoRecomendado2018-2019/PresupuestosAgencias/Junta%20de%20Gobierno%20del%20Servicio%209-1-1.htm>

Budget FY 2019-2020

<http://www.presupuesto.pr.gov/Recomendado2019-2020/PresupuestosAgencias/NEGOCIADO%20DE%20SISTEMAS%20DE%20EMERGENCIAS%209-1-1.htm>

2019 Financial Statements are not completed as of this date, a copy or link will be sent when completed.

We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD-PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060-1122). We will also accept your PRA comments via the Internet if you send an e-mail to PRA@fcc.gov.

Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1122.

THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.