ACP Outreach Grants

Grantee Meeting

October 11, 2023

2:00 – 3:00 PM EDT

Agenda

Welcome Remarks & Updates	Alejandro Roark, FCC, Bureau Chief Miriam Montgomery, FCC, Grant Program Officer
Grantee Spotlight	Burt Lum, Hawai'i State Digital Equity Coordinator Hawai'i Broadband & Digital Equity Office
ACP Train-the-Trainer Module: How to Submit an Online ACP Application through the National Verifier (Presentation slides and video available soon)	Chantal Virgile, FCC National Community Impact Manager
Questions & Answers	David M. Pérez, FCC National Community Impact Manager
Wrap-up	David M. Pérez, FCC

Digital Equity in Practice

Availability

Broadband Maps w/ Household Level Data

Broadband Data Collection

Open & Fair

Fast, Open, and Fair Internet for all

Network Neutrality

Choice

Consistent Consumer Information

Broadband Nutrition Labels

Affordability

Bridging the Broadband Affordability Gap

Affordable Connectivity Program (ACP)

Accessibility

Preventing Digital Discrimination

GN Docket No. 22-69

Impact

Inclusive Policy Process

Community Engagement & Impact

Affordability

Bridging the Broadband Affordability Gap

Affordable Connectivity Program (ACP)

21 Million+
Total Households Enrolled

Consumer Benefits
- 1,700+ Participating ISPs
- 8 Million+ Devices Distributed
- 46% of enrolled households use ACP for fixed connections in the home

ACP/HUD Navigator Pilot Program
ACP/Navigator Pilot Program

FCC Outreach & Engagement
- 240+ ACP Outreach Grants issued to trusted state, local and Tribal governments and community partners with over $77 million invested.
- National Paid Media Campaign
- Federal Agency Partnerships
- 1,400+ FCC Supporter Outreach/Enrollment events
- Program Education & Outreach Materials in 10 Languages

Consumer Support

- Multilingual ACP Support Center
- FCC rules to protect consumers participating in the ACP
- Dedicated FCC process for ACP complaints

More information **www.GetInternet.gov**

Welcome & Updates

Miriam Montgomery, Grants Program Officer

October Events

October 2023

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2	3	4	5	6
9	10	11 Monthly Grantee Meeting (2-3PM EDT)	12 Performance Reporting Office Hour (2-3PM EDT)	13
16	17 Round 2 Grantee Kickoff Meeting (3-4:30PM EDT)	18	19	20
23	24	25	26	27 Performance Reporting Office Hour (1-2PM EDT)
30 Q2 PPR, PPR Supplement, and FFR Due	31	1	2	3
6	*Notes*	Office hours are not **required** but **encouraged**. Grantees can drop-in during office hours to ask questions pertaining to their upcoming Q2 reporting submission requirements.		

Performance Progress Reporting: Office Hours

CGB has two (2) more office hours to go over the upcoming performance reporting covering Quarter 2 (Q2): **July 1 – September 30, 2023**. Grantees are encouraged to attend one or more office hour(s) to ask any questions that come up to ensure complete submissions. Register Here

Date	Time
October 12, 2023	2:00 – 3:00 PM EST
October 27, 2023	1:00 – 2:00 PM EST

Reminder: Quarter 2 submissions are due no later than **October 30, 2023** via GrantSolutions via Reports Module. After 10 business days, funds will be put on hold in payment system until the late report(s) is reviewed and approved. Your organization will be unable to draw down funds during that time.

Weekly NCOP & TCOP Open House with NCIMs

Affordable Connectivity Program

Time	Monday	Tuesday	Wednesday	Thursday	Friday
10:00-10:30					NCIM: Gerard Williams State, Tribal, & Territorial Grantees in Eastern & Central Time Zones Only
10:30-11:00	NCIM: Chantal Virgile Local & Regional Grantees in Eastern & Central Time Zones Only				
11:00-11:30			NCIM: David Perez Nonprofit Grantees in Eastern Time Zone Only		
11:30-12:00					
12:00-12:30					
12:30-1:00					
1:00-1:30					
1:30-2:00					
2:00-2:30	NCIM: Chantal Virgile Local & Regional Grantees in Mountain & Pacific Time Zones Only				
2:30-3:00					NCIM: Gerard Williams State, Tribal, & Territorial Grantees in Mountain & Pacific Time Zones Only
3:00-3:30			NCIM: David Perez Nonprofit Grantees in Central, Mountain, & Pacific Time Zones Only		
3:30-4:00					

Participation in the Grantee Open House with National Community Impact Managers is *optional*. The intent is to provide a forum for grantees to exchange program learnings, best practices, and recommendations with one another.

Grantee Spotlight

Burt Lum, State Digital Equity Coordinator

Hawai’i Department of Business, Economic Development and Tourism

Hawai’i Broadband & Digital Equity Office

Maui Disaster Response

THE AFFORDABLE CONNECTIVITY PROGRAM

Internet Discounts for Hawaii Households

The Affordable Connectivity Program is an FCC benefit program offering a discount on your home wired service or cell phone.

Up to $30 a month towards broadband service from a participating provider

Up to $75 towards broadband service for households on Hawaiian Home Lands

Your household qualifies if at least one member:

- Qualifies for Medicaid/Med-QUEST
- Qualifies for the Supplemental Nutrition Assistance Program (SNAP) or the Special Supplemental Nutrition Program for Women, Infants and Children (WIC)
- Qualifies for Supplemental Security Income (SSI)
- Qualifies for Federal Public Housing Assistance, Veterans and Survivors Pension Benefit, or Lifeline program
- Received benefits under the free and reduce-price school breakfast or lunch program
- Received a Federal Pell Grant in the current year

To see the full list of eligibility details and apply for your discount, visit getinternet.gov

For more information, visit broadband.hawaii.gov/acp

APPLY FOR THE AFFORDABLE CONNECTIVITY PROGRAM

1. **Gather your paperwork** Photo I.D. with full legal name, original qualifiying paperwork (e.g. tax return, SNAP letter) and the last 4 digits of your social security number. If using your child or spouse to qualify, have their information (including SSN).
2. **Know your email address and password** You can use your email as your log-in ACP username. Each application needs a different email. Also have the address where your service goes to ready, not a P.O. Box.
3. **Enter your qualifiying information (SSN)** If you are in the federal system, then your qualifying information is on file. If you are not, then scan or photograph and upload the qualifying documents.
4. **Create login credentials** Go to GetInternet.gov and set up a username and password. Keep this info for your records.
5. **Check your email for approval or directions** If you don't immediately receive approval or further directions, keep an eye on your email.
6. **Activate your discount** Call your provider to get the discount applied. See below for phone numbers.

IMPORTANT CONTACTS

Affordable Connectivity Program (ACP) Assistance Line
Phone: 877-384-2575 Email: ACPSupport@usac.org

The following providers offer a free internet option for ACP:

Hawaiian Tel	808-643-3456	**Cricket**	844-246-8364
Spectrum	833-660-0447	**AT&T**	866-986-0963

APPLY NOW

Visit **getinternet.gov** or scan the QR code below:

PERSONAL INFORMATION

ACP Website Login
getinternet.gov Username: _____ Password: _____

ACP Application I.D. _____

This program is sponsored by the Federal Communications Commission | Hawaii Broadband & Digital Equity Office | Affordable Connectivity Program | DBEDT

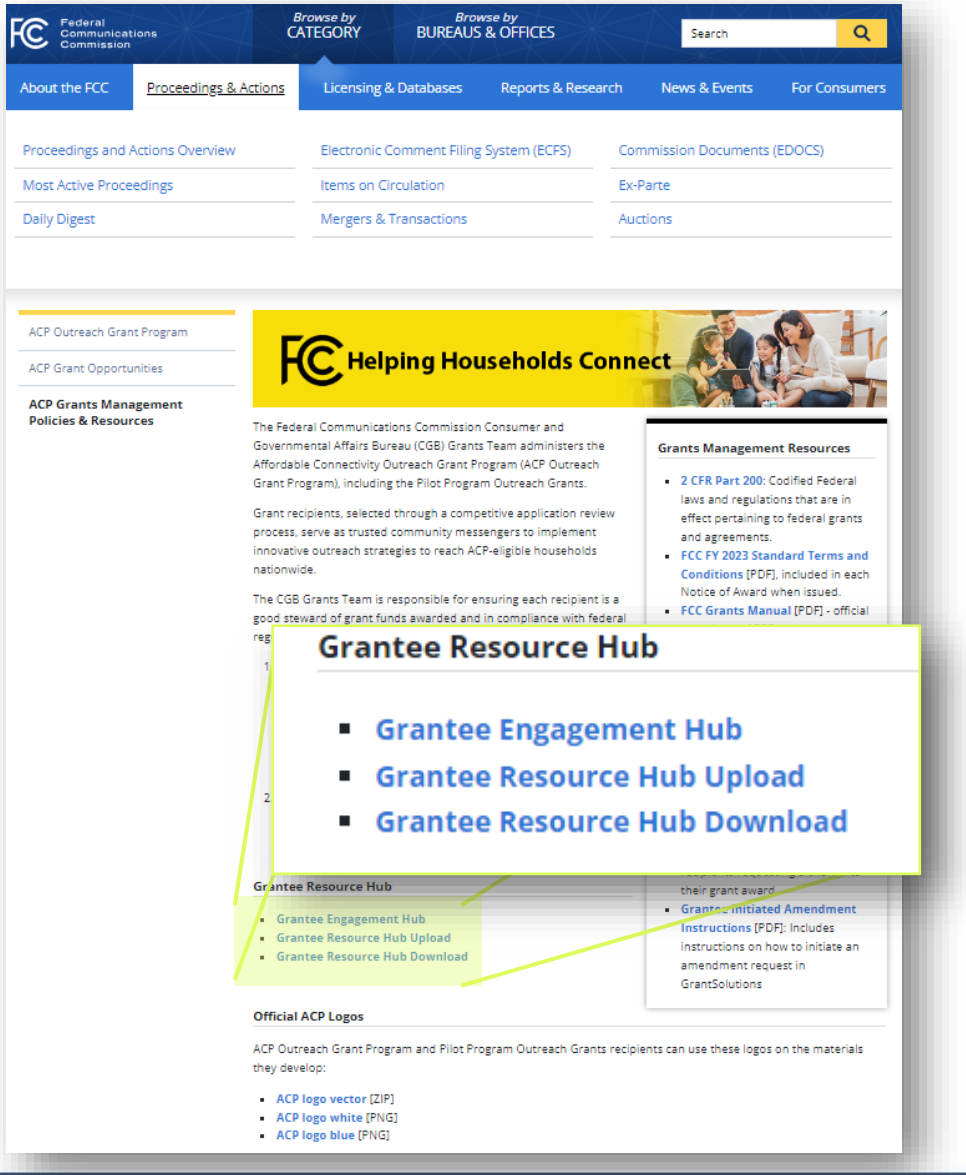
fcc.gov/acp-grants-management

Maui Disaster Response

Maui Disaster Response

Maui Disaster Response

Grantee Engagement Hub



Resource Hub

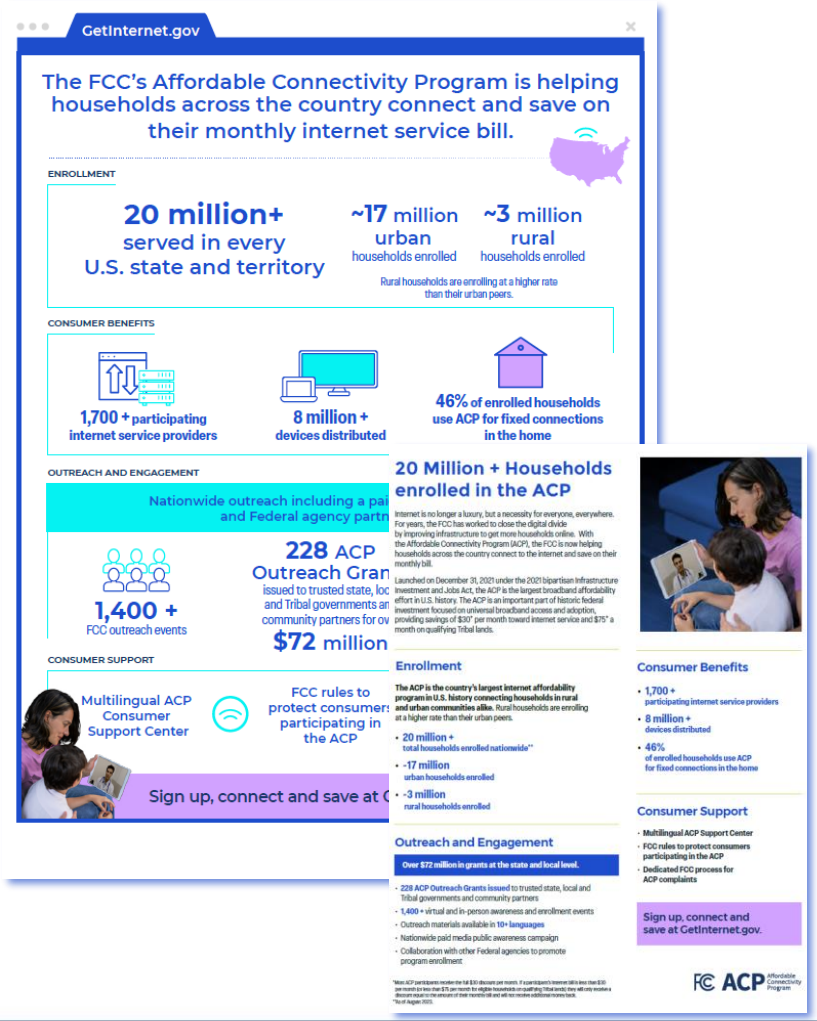
- ✓ **Submit Success Stories**
- ✓ Submit Events
- ✓ Upload/Download Materials
- ✓ Program Feedback

Grantee Resources:
www.fcc.gov/acp-grants-management

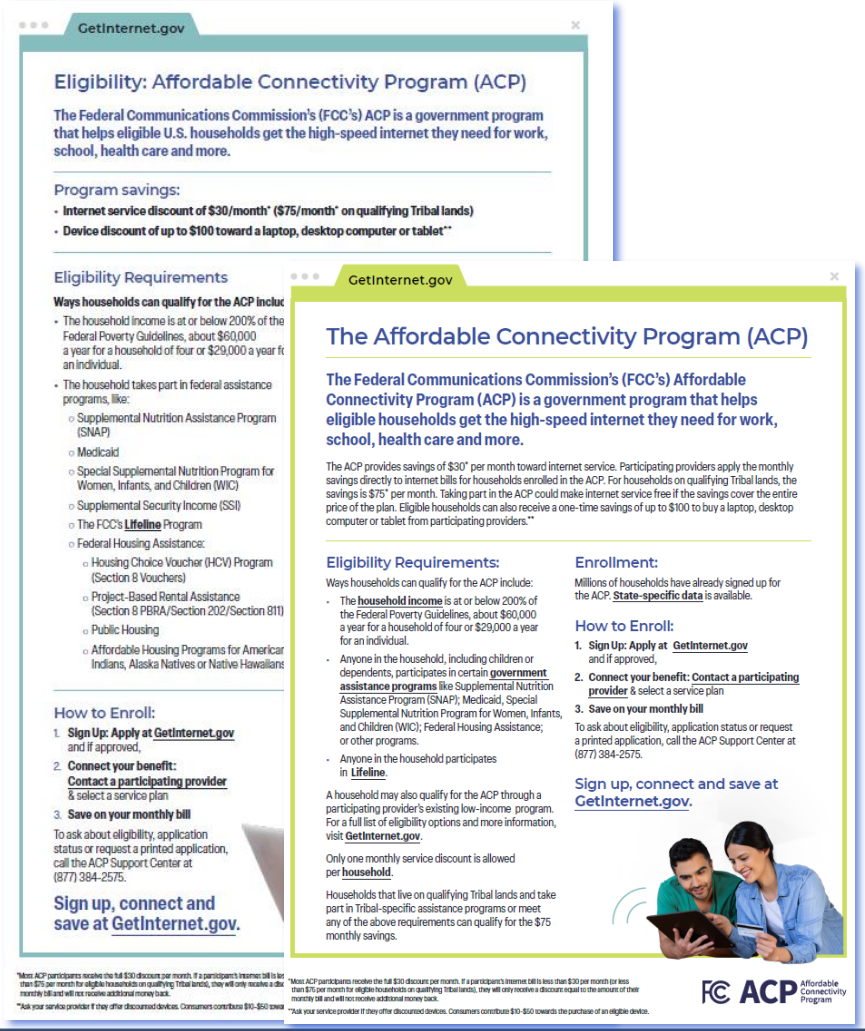
Reminder: While grant recipients are allowed to include their organizations logo on ACP outreach materials, the display of the official ACP logos is required on all new or pre-existing ACP outreach materials distributed to the public.

ACP Outreach Resources: Print

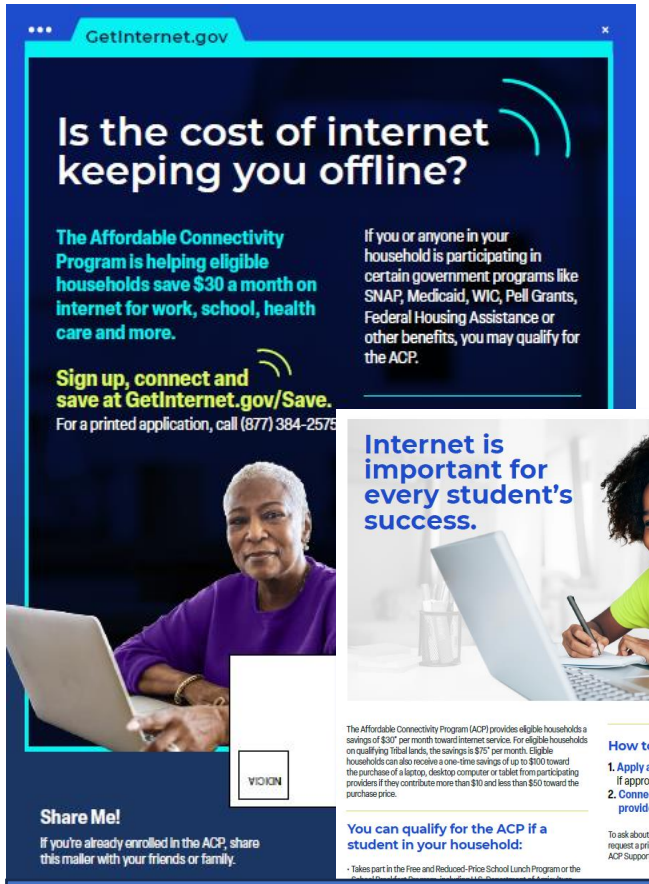
Enrollment



Eligibility



Direct Mail/School



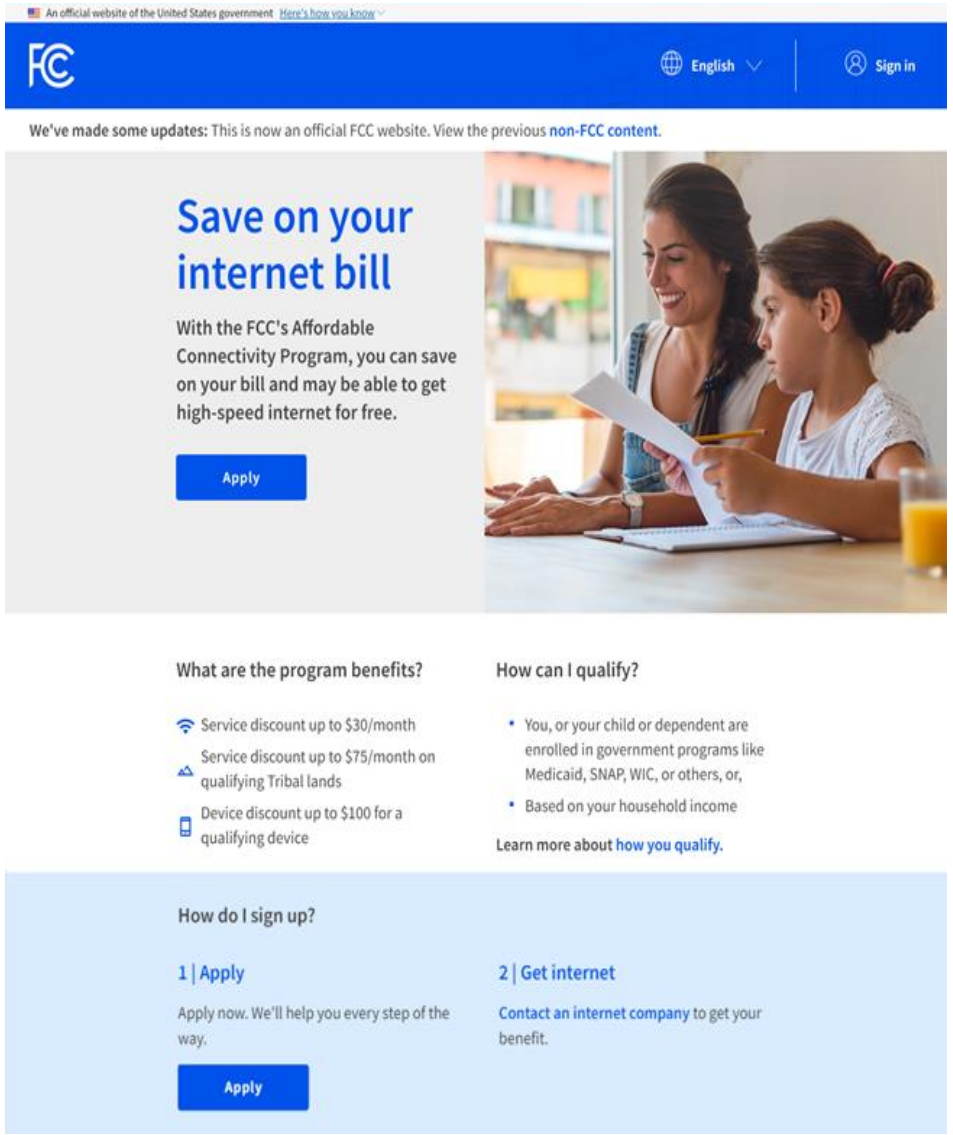
www.fcc.gov/acp-grants-management

Train-the-Trainer Module:

How to submit an online ACP application

Chantal Virgile, National Community Impact Manager

Train-the-Trainer Module: How to submit an online ACP application (Available Soon)



- Review of the ACP application offering grantees tips on how to conduct ACP enrollment, to include:
  - Responding to questions and uploading documents
  - How to avoid and correct application errors
  - Enrollment Resources

- Visit www.fcc.gov/acp-grants-management:
  - Access to the Train-the-Trainer slides and video will be available soon.
  - Grantees can request a NCIM speaker or presentation of the Train-the-Trainer slides for upcoming meetings or events. **Requests can be submitted through the Grantee Engagement Hub**.

Survey Questions

Gerard Williams, National Community Impact Manager

Q&A

David M. Pérez, National Community Impact Manager

Wrap Up

David M. Pérez, National Community Impact Manager

Upcoming Grantee Meeting Dates:

Date	Time
November 8, 2023	2:00 – 3:00 PM EST
December 13, 2023	2:00 – 3:00 PM EST

Register at www.fcc.gov/acp-grants-management

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FCC ACP
Affordable
Connectivity
Program
Helping Households Connect and Save
Enroll Today
www.GetInternet.gov