Federal Communications Commission
Consumer Advisory Committee Meeting Agenda
September 10, 2021

I. WELCOME AND INTRODUCTIONS (10:30 am)

A. Welcome from Commission Leadership
   Patrick Webre, Bureau Chief, CGB
   Acting Chairwoman Jessica Rosenworcel
   Commissioner Brendan Carr
   Commissioner Geoffrey Starks

B. Roll Call and Member Introductions
   Steve Pociask, Chair, Consumer Advisory Committee

C. Overview of Panels and Topics
   Steve Pociask, Chair, and Debra Berlyn, Vice Chair, Consumer Advisory Committee
   Scott Marshall, Designated Federal Officer (DFO), and Greg Haledjian, Deputy DFO

II. FEDERAL ADVISORY COMMITTEE ACT RULES AND RECORDS RETENTION REQUIREMENTS (11:15 am)

   Paula Silberthau, Attorney Advisor, OGC
   Toni McGowan, FCC Records Officer

III. FCC STAFF PANEL #1: FCC RESPONSE TO THE COVID-19 PANDEMIC (11:30 am)

   A. Emergency Broadband Benefit (EBB) Program
      Eric Wu, Attorney Advisor, WCB/Telecommunications Access Policy Division (TAPD)

   B. Emergency Connectivity Fund (ECF) Program for Students, Schools, and Libraries
      Molly M. O’Conor, Attorney Advisor, WCB/TAPD

   C. COVID-19 Telehealth Program
      Jennifer Best Vickers, Attorney Advisor, WCB, COVID-19 Telehealth Team
      David K. Ahern, Ph.D., Senior Advisor, OGC, Connect2HealthFCC Task Force

   D. Outreach to Consumers and Providers
      Lyle Ishida, Division Chief, CGB/Consumer Affairs & Outreach Division
      Michael Snyder, Deputy Division Chief, CGB/Web & Print Publishing Division

IV. LUNCH BREAK (12:10 pm)

V. FCC STAFF PANEL #2: PROTECTING CONSUMERS FROM UNWANTED ROBOCALLS AND SCAMS (12:30 pm)

   A. Robocall Enforcement
      Daniel Stepanicich, Attorney Advisor, EB/Telecommunications Consumers Division

   B. Call Blocking Proceedings
      Jerusha Burnett, Attorney Advisor, CGB/Consumer Policy Division
C.  STIR/SHAKEN
   Alexander Hobbs, Attorney Advisor, WCB/Competition Policy Division

D.  Current Scam and Complaint Trends
   Ed Bartholme, Associate Bureau Chief, CGB

E.  Consumer Outreach and Education
   Ed Bartholme, Associate Bureau Chief, CGB

VI. QUESTIONS FROM THE PUBLIC AND PREVIEW OF FUTURE CAC MEETINGS AND ACTIVITIES (1:20 pm)

   Steve Pocock and Debra Berlyn, Moderators
   Scott Marshall and Greg Haledjian, Moderators/Presenters

VII. ADJOURNMENT