

**Federal Communications Commission  
Consumer Advisory Committee Meeting Agenda  
September 10, 2021**

**I. WELCOME AND INTRODUCTIONS (10:30 am)**

**A. Welcome from Commission Leadership**

*Patrick Webre, Bureau Chief, CGB  
Acting Chairwoman Jessica Rosenworcel  
Commissioner Brendan Carr  
Commissioner Geoffrey Starks*

**B. Roll Call and Member Introductions**

*Steve Pociask, Chair, Consumer Advisory Committee*

**C. Overview of Panels and Topics**

*Steve Pociask, Chair, and Debra Berlyn, Vice Chair, Consumer Advisory Committee  
Scott Marshall, Designated Federal Officer (DFO), and Greg Haledjian, Deputy DFO*

**II. FEDERAL ADVISORY COMMITTEE ACT RULES AND RECORDS RETENTION REQUIREMENTS (11:15 am)**

*Paula Silberthau, Attorney Advisor, OGC  
Toni McGowan, FCC Records Officer*

**III. FCC STAFF PANEL #1: FCC RESPONSE TO THE COVID-19 PANDEMIC (11:30 am)**

**A. Emergency Broadband Benefit (EBB) Program**

*Eric Wu, Attorney Advisor, WCB/Telecommunications Access Policy Division (TAPD)*

**B. Emergency Connectivity Fund (ECF) Program for Students, Schools, and Libraries**

*Molly M. O'Connor, Attorney Advisor, WCB/TAPD*

**C. COVID-19 Telehealth Program**

*Jennifer Best Vickers, Attorney Advisor, WCB, COVID-19 Telehealth Team  
David K. Ahern, Ph.D., Senior Advisor, OGC, Connect2Health<sup>FCC</sup> Task Force*

**D. Outreach to Consumers and Providers**

*Lyle Ishida, Division Chief, CGB/Consumer Affairs & Outreach Division  
Michael Snyder, Deputy Division Chief, CGB/Web & Print Publishing Division*

**IV. LUNCH BREAK (12:10 pm)**

**V. FCC STAFF PANEL #2: PROTECTING CONSUMERS FROM UNWANTED ROBOCALLS AND SCAMS (12:30 pm)**

**A. Robocall Enforcement**

*Daniel Stepanich, Attorney Advisor, EB/Telecommunications Consumers Division*

**B. Call Blocking Proceedings**

*Jerusha Burnett, Attorney Advisor, CGB/Consumer Policy Division*

**C. STIR/SHAKEN**

*Alexander Hobbs, Attorney Advisor, WCB/Competition Policy Division*

**D. Current Scam and Complaint Trends**

*Ed Bartholme, Associate Bureau Chief, CGB*

**E. Consumer Outreach and Education**

*Ed Bartholme, Associate Bureau Chief, CGB*

**VI. QUESTIONS FROM THE PUBLIC AND PREVIEW OF FUTURE CAC MEETINGS AND ACTIVITIES (1:20 pm)**

*Steve Pociask and Debra Berlyn, Moderators*

*Scott Marshall and Greg Haledjian, Moderators/Presenters*

**VII. ADJOURNMENT**