**CONSUMER ADVISORY COMMITTEE**

**VIRTUAL MEETING**

**Federal Communications Commission**

**Washington, DC**

**Monday, April 27, 2020**

**10:30 a.m. – 12:30 p.m.**

**AGENDA**

**10:30 AM Welcome and Call to Order**

* Steve Pociask, CAC Chairperson
* Debra Berlyn, CAC Vice Chairperson

**10:35 AM Introductions and Meeting Logistics**

* Steve Pociask, CAC Chairperson
* Scott Marshall, CAC Designated Federal Officer

**10:40 AM Overview of FCC Presentations**

* Patrick Webre, Chief, CGB

**10:45 AM Network Performance During COVID-19 (Public Safety and Homeland Security Bureau and Wireless Telecommunications Bureau)**

* Justin N. Cain, Acting Chief, Operations and Emergency Management Division, PSHSB
* Charles Mathias, Associate Chief, WTB
* C. Sean Spivey, Legal and Policy Advisor, Office of the Bureau Chief, WTB

**11:05 AM Promoting Telehealth and Distance Learning During COVID-19 (Wireline Competition Bureau)**

* Adam Copeland, Associate Chief, WCB
* Gabriela L. Gross, Deputy Chief, Telecommunications Access Policy Division, WCB
* Chas Eberle, Senior Counsel, Telecommunications Access Policy Division, WCB

**11:25 AM Consumer and Governmental Affairs Bureau Update: Focus on CGB Response to COVID-19 Pandemic**

* Mark Stone, Deputy Chief, CGB
* Barbara Esbin, Deputy Chief, CGB
* Diane Burstein, Deputy Chief, CGB
* Eduard Bartholme, Associate Chief, CGB

**11:50 AM Consideration of Truth-in-Billing Recommendation**

* Joslyn Day, Co-Chair, Truth-in-Billing Working Group
* Vonda Long-Dillard, Co-Chair, Truth-In-Billing Working Group

**12:10 PM CAC Member Discussion and Tentative Details for Next Meeting**

**12:20 AM Comments from the Public**

**12:30 PM Adjournment**