

**CONSUMER ADVISORY COMMITTEE
VIRTUAL MEETING**

**Federal Communications Commission
Washington, DC**

**Monday, April 27, 2020
10:30 a.m. – 12:30 p.m.**

AGENDA

- 10:30 AM** **Welcome and Call to Order**
- Steve Pociask, CAC Chairperson
 - Debra Berlyn, CAC Vice Chairperson
- 10:35 AM** **Introductions and Meeting Logistics**
- Steve Pociask, CAC Chairperson
 - Scott Marshall, CAC Designated Federal Officer
- 10:40 AM** **Overview of FCC Presentations**
- Patrick Webre, Chief, CGB
- 10:45 AM** **Network Performance During COVID-19 (Public Safety and Homeland Security Bureau and Wireless Telecommunications Bureau)**
- Justin N. Cain, Acting Chief, Operations and Emergency Management Division, PSHSB
 - Charles Mathias, Associate Chief, WTB
 - C. Sean Spivey, Legal and Policy Advisor, Office of the Bureau Chief, WTB
- 11:05 AM** **Promoting Telehealth and Distance Learning During COVID-19 (Wireline Competition Bureau)**
- Adam Copeland, Associate Chief, WCB
 - Gabriela L. Gross, Deputy Chief, Telecommunications Access Policy Division, WCB
 - Chas Eberle, Senior Counsel, Telecommunications Access Policy Division, WCB
- 11:25 AM** **Consumer and Governmental Affairs Bureau Update: Focus on CGB Response to COVID-19 Pandemic**
- Mark Stone, Deputy Chief, CGB
 - Barbara Esbin, Deputy Chief, CGB
 - Diane Burstein, Deputy Chief, CGB

- Eduard Bartholme, Associate Chief, CGB

11:50 AM

Consideration of Truth-in-Billing Recommendation

- Joslyn Day, Co-Chair, Truth-in-Billing Working Group
- Vonda Long-Dillard, Co-Chair, Truth-In-Billing Working Group

12:10 PM

CAC Member Discussion and Tentative Details for Next Meeting

12:20 AM

Comments from the Public

12:30 PM

Adjournment