**FCC Consumer Advisory Committee (CAC-10)**

**Agenda for Final Meeting**

**Via Video Conference**

**September 25, 2020**

**I. Introduction**  **10:30 am – 11:10 am**

**A. Introduction and Agenda**

*Scott Marshall, Designated Federal Officer, Consumer Advisory Committee*

*Steve Pociask, Chairman, Consumer Advisory Committee*

**B. Roll Call**

*Steve Pociask, Chairman, Consumer Advisory Committee*

*Debra Berlyn, Vice-Chairman, Consumer Advisory Committee*

**C. Welcome and Overview**

*Ajit Pai, Chairman, FCC*

*Brendan Carr, Commissioner, FCC*

***Short Break 11:10 am – 11:15 am***

**II: FCC Staff Presentations and Updates**

**Panel A: Addressing COVID-19 Challenges 11:15 am – 11:40 am**

* Accessibility During the Pandemic (*Diane Burstein, Deputy Chief, CGB*)
* COVID-19 Scam Alerts and Updated Consumer Guides (*Ed Bartholme, Assoc. Chief, CGB*)
* Update on Telehealth Initiatives (*Hayley Steffen, Attorney-Advisor, Telecommunications Access Policy Division, WCB*)
  + *Q&A: Committee* *Members*

**Panel B: Combatting Robocalls 11:40 am – 12:05 pm**

* Call Blocking Report and Order (*Jerusha Burnett, Attorney-Advisor, Consumer Policy Division, CGB*)
* Call Blocking Tools Report (*Mika Savir, Attorney-Advisor, Consumer Policy Division, CGB*)
* Hospital Robocalls Protection Group (*Donna Cyrus, Designated Federal Officer, CGB*)
  + *Q&A: Committee* *Members*

***Lunch Break 12:05 pm – 12:40 pm***

**Panel C: Advancing Emergency Response Capabilities 12:40 pm – 1:00 pm**

* PSAPs’ Real-Time Text Capacity (*Suzy Singleton, Chief, Disability Rights Ofc., CGB*)
* National Suicide and Mental Health Lifeline (*Jesse Goodwin, Attorney-Advisor, Competition Policy Division, WCB*)
  + *Q&A: Committee* *Members*

**Panel D: Promoting 21st Century Technologies and Services 1:00 pm – 1:25 pm**

* Spectrum and Infrastructure Policies to Accelerate Access to Spectrum and 5G Deployment (*Susan Mort, Legal and Policy Advisor, WTB*)
* Rural Digital Opportunity Fund and 5G Fund for Rural America (*Audra Hale-Maddox, Chief of Staff, Rural Broadband Auctions Task Force, OEA*)
  + *Q&A: Committee* *Members*

***Short Break 1:25 pm – 1:30 pm***

**III. Committee Members Discussion and Questions from the Public 1:30 pm – 2:00 pm**

*Steve Pociask, Chairman, Consumer Advisory Committee*, Moderator

*Debra Berlyn, Vice-Chairman, Consumer Advisory Committee*, Co-Moderator

**IV. Farewell and Appreciation 2:00 pm**

*Scott Marshall, Designated Federal Officer, Consumer Advisory Committee, CGB*

**VI. Adjournment**