FCC Consumer Advisory Committee (CAC-10)

Agenda for Final Meeting
Via Video Conference

September 25, 2020

I. Introduction 10:30 am – 11:10 am

A. Introduction and Agenda

Scott Marshall, Designated Federal Officer, Consumer Advisory Committee
Steve Pociask, Chairman, Consumer Advisory Committee

B. Roll Call

Steve Pociask, Chairman, Consumer Advisory Committee
Debra Berlyn, Vice-Chairman, Consumer Advisory Committee

C. Welcome and Overview

Ajit Pai, Chairman, FCC

Brendan Carr, Commissioner, FCC

Short Break 11:10 am – 11:15 am

II: FCC Staff Presentations and Updates

Panel A: Addressing COVID-19 Challenges 11:15 am – 11:40 am

- Accessibility During the Pandemic (Diane Burstein, Deputy Chief, CGB)
- COVID-19 Scam Alerts and Updated Consumer Guides (Ed Bartholme, Assoc. Chief, CGB)
- Update on Telehealth Initiatives (Hayley Steffen, Attorney-Advisor, Telecommunications Access Policy Division, WCB)
  - Q&A: Committee Members
Panel B:  Combatting Robocalls  11:40 am – 12:05 pm

- Call Blocking Report and Order (Jerusha Burnett, Attorney-Advisor, Consumer Policy Division, CGB)
- Call Blocking Tools Report (Mika Savir, Attorney-Advisor, Consumer Policy Division, CGB)
- Hospital Robocalls Protection Group (Donna Cyrus, Designated Federal Officer, CGB)
  o Q&A: Committee Members

Lunch Break  12:05 pm – 12:40 pm

Panel C:  Advancing Emergency Response Capabilities  12:40 pm – 1:00 pm

- PSAPs’ Real-Time Text Capacity (Suzy Singleton, Chief, Disability Rights Ofc., CGB)
- National Suicide and Mental Health Lifeline (Jesse Goodwin, Attorney-Advisor, Competition Policy Division, WCB)
  o Q&A: Committee Members

Panel D:  Promoting 21st Century Technologies and Services  1:00 pm – 1:25 pm

- Spectrum and Infrastructure Policies to Accelerate Access to Spectrum and 5G Deployment (Susan Mort, Legal and Policy Advisor, WTB)
- Rural Digital Opportunity Fund and 5G Fund for Rural America (Audra Hale-Maddox, Chief of Staff, Rural Broadband Auctions Task Force, OEA)
  o Q&A: Committee Members

Short Break  1:25 pm – 1:30 pm

III. Committee Members Discussion and Questions from the Public  1:30 pm – 2:00 pm

Steve Pociask, Chairman, Consumer Advisory Committee, Moderator
Debra Berlyn, Vice-Chairman, Consumer Advisory Committee, Co-Moderator

IV. Farewell and Appreciation  2:00 pm

Scott Marshall, Designated Federal Officer, Consumer Advisory Committee, CGB

VI. Adjournment