



# 謹防來電顯示欺詐

電話詐騙者常常使用非法來電顯示欺騙技術，在來電顯示中顯示虛假資訊，隱匿自己的身份。為了騙你接聽電話，來電顯示欺詐者可能會使用你熟悉的本地區號和電話號碼。或者他們可能會冒充你與之做生意的公司、當地公用事業公司或政府機構

以下是一些防欺騙的好方法：

- 不接聽未知號碼打來的電話。
- 如果你接聽了電話，來自你預料之外的人，請不要繼續交談，掛斷電話。
- 如果來電者要求你按一個按鈕以免以後再次接聽類似電話，請掛斷電話。
- 不要假定意外呼叫的來電顯示是真實的。掛斷電話，使用你可以在帳單、聲明或官方網站上驗證的號碼回撥。
- 要有戒心。騙子往往很有迷惑性：他們可能會問一些無害的問題，或者說話帶有威脅性，有時看起來太好了而不像是真實的。
- 不要提供個人資訊——帳號、社保號碼或密碼——或回答安全問題。
- 如果有人對你施加壓力，要你立即付款，請格外小心。
- 向電話公司瞭解固定電話呼叫攔截工具或移動裝置呼叫攔截軟體。
- 向執法部門、FCC和FTC報告來電顯示欺詐行為。



# Avoid Spoofing Scams

Phone scammers often disguise their identity by using illegal spoofing techniques to send false information to your caller ID display. To trick you into answering, spoofers may use local area codes and numbers that look familiar. Or they may impersonate a company you do business with, such as a local utility, or even a government agency.

## Here are some good ways to avoid being spoofed:

- Don't answer calls from unknown numbers.
- If you answer and it's not who you expected, don't hang on, hang up.
- If a caller asks you to hit a button to stop getting calls, just hang up.
- Never assume an unexpected call is legitimate. Hang up and call back using a number you can verify on a bill, a statement, or an official website.
- Be suspicious. Con artists can be very convincing: They may ask innocuous questions, or sound threatening, or sometimes seem too good to be true.
- Don't give out personal information – account numbers, Social Security numbers or passwords – or answer security questions.
- Use extreme caution if you are being pressured for immediate payment.
- Ask your phone company about call blocking tools for landlines or apps for mobile devices.
- Report spoofing scams to law enforcement, the FCC and the FTC.

