

COMPUTER MATCHING AGREEMENT

BETWEEN

WISCONSIN DEPARTMENT OF HEALTH SERVICES,

WISCONSIN DEPARTMENT OF REVENUE,

AND

**UNIVERSAL SERVICE ADMINISTRATIVE COMPANY AND THE FEDERAL
COMMUNICATIONS COMMISSION**

I. INTRODUCTION

This document constitutes an agreement between the Universal Service Administrative Company (USAC), the Federal Communications Commission (FCC), the Wisconsin Department of Health Services (DHS) and the Wisconsin Department of Revenue (DOR) (DHS and DOR collectively, Agencies) (USAC, FCC, and the Agencies collectively, Parties). The purpose of this Agreement is to comply with the Computer Matching and Privacy Protection Act of 1988 (CMPPA), Public Law 100-503, 102 Stat. 2507 (1988), which was enacted as an amendment to the Privacy Act of 1974 (Privacy Act), 5 U.S.C. § 552a; National Institute of Standards and Technology (NIST) Special Publication 800-53 guidelines, which provide the requirements that the federal Government must follow regarding use, treatment, and safeguarding of data; Office of Management and Budget (OMB) Circulars A-108 and A-130 and Memorandum M-17-12; and the Minimum Acceptable Risk Standards for Exchanges (MARS-E) as defined by the Centers for Medicare & Medicaid Services (CMS) pertaining to privacy, information security, and computer matching. As discussed in section II.B. Below, USAC has been designated by the FCC as the permanent federal Administrator of the Universal Service Funds programs, including the Lifeline program that is the subject of this Agreement.

A. Title of Matching Program

The title of this matching program as it will be reported by the FCC and the OMB is as follows: “Computer Matching Agreement with Wisconsin Department of Health Services and Wisconsin Department of Revenue.”

B. Matching Agencies

1. Source Agencies: DHS and DOR
2. Recipient Agencies: FCC and USAC

II. Purpose and Legal Authorities

A. Purpose

The results generated by this Computer Matching Agreement (CMA or Agreement) will serve as one of several data points to verify eligibility of applicants to and subscribers of the federal Universal Service Fund (USF or Fund) Lifeline program using the National Lifeline Eligibility Verifier and to further the integrity of the Lifeline program. This CMA seeks to ensure that Lifeline program applicants and subscribers are eligible to receive the Lifeline benefit in 47 C.F.R. § 54.409. The federal Lifeline regulations under 47 C.F.R. §54.400 *et seq.* provide eligibility requirements, including enrollment in the Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI) and Medicaid and through verification of household income at or below 135% of the Federal Poverty Guidelines (Income Verification). USAC seeks to use SNAP, SSI, Medicaid and Income Verification data for eligibility verification purposes for the federal Lifeline program.

This will be accomplished by matching specific USAC Data with the Agencies' SNAP, Medicaid, SSI and Income Verification data. In doing so, and consistent with the terms of this Agreement, USAC shall transmit the Lifeline subscriber's personally identifiable information (USAC Data) to the Agencies and the Agencies shall confirm with an affirmative or negative confirmation as to whether the Lifeline subscriber is currently enrolled in SNAP, Medicaid, SSI or eligible through Income Verification. USAC will provide Lifeline program subscriber data, which will only include the data elements needed for the matching. The Agencies will utilize SNAP, Medicaid, SSI and Income Verification data to provide affirmative or negative responses. USAC and the Agencies will exchange data using secured file delivery system and with all matching conducted internally. This process is explained in further detail in section IV.B. of this Agreement.

The Agencies and USAC agree that the information exchange shall be utilized for the purpose of verifying a qualified assistance recipient as being eligible for the federal Lifeline program, and any auditing and/or data analysis requirements under the Privacy Act, or other legal authority.

B. Legal Authorities

The CMPPA establishes procedural requirements for agencies to follow when engaging in computer-matching activities.

1. FCC and USAC

The FCC has designated USAC as the permanent Administrator of the federal USF support mechanisms, 47 C.F.R. §§ 54.701-717. Under the FCC's rules and the Memorandum of Understanding between the FCC and USAC (FCC MOU), USAC

administers each of the USF programs consistent with Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, Part 54 of the Code of Federal Regulations, orders, written directives, and other instructions promulgated by the FCC or its bureaus and offices and other laws as applicable. Any records USAC creates pursuant to this authority are FCC records. Because the FCC is an agency under the Privacy Act, 5 U.S.C. § 552a(a)(1), records that are part of a “system of records,” as that term is defined at 5 U.S.C § 552a(a)(5), are subject to the Act.

USAC may collect and verify eligibility of Lifeline program subscriber data under 47 U.S.C. § 254, 47 C.F.R. Part 54, and *Lifeline and Link Up Reform and Modernization Order et al.*, Third Report and Order, Further Report and Order, and Order on Reconsideration, 31 FCC Rcd 3962 (2016) (the Lifeline Reform Order). The Lifeline Reform Order requires USAC to create and operate a National Lifeline Eligibility Verifier, with the oversight and supervision of the FCC’s Wireline Competition Bureau (WCB) and the Office of the Managing Director (OMD). *Id.* at 4006, para. 126. As part of this effort, the Lifeline Reform Order directs USAC to work with both federal and state agencies to establish an efficient electronic subscriber certification process, including communications with other databases. *Id.* at 4011-2, paras. 135-7.

2. The Agencies

The DHS is responsible for the oversight and supervision of SNAP, Medicaid, SSI and Income Verification under Chapters 46 and 49 of the Wisconsin Statutes; and Chapters HA 3, DHS 2, 10 and 101 through 109 of the Wisconsin Administrative Code; and Chapter 15 of title 44, United States Code, Federal Register Title 7 Subtitle B Chapter II Subchapter C. The DHS maintains the case records and confidential personally identifiable information (PII) of individual applicants and recipients for SNAP, Medicaid, SSI and Income Verification. The DOR is responsible for the oversight and supervision of its respective systems under Wis. Admin Code § 93.03 and providing a binary yes/no response only to DHS.

III. JUSTIFICATION AND EXPECTED RESULTS - COST BENEFIT ANALYSIS

A. Justification

Under the Lifeline Reform Order, the FCC has directed USAC to develop and implement the National Lifeline Eligibility Verifier (National Verifier), including the National Lifeline Eligibility Database (LED). National Verifier determines eligibility for the Lifeline program, enrolls eligible individuals into the Lifeline program, and periodically re-certifies the eligibility of such individuals. The Agencies administer SNAP, Medicaid, SSI, and Income Verification, which are criteria for the Lifeline program.

B. Expected Results - Cost-Benefit Analysis

Based on historical data, USAC anticipates that computer matching will verify the eligibility of Lifeline program subscribers and help prevent ineligible individuals from entering the Lifeline program. This Agreement and related processes will also reduce administrative costs for processing and provide increased protection for consumer personal information.

Approximately 10 million subscribers participate in the Lifeline program, of which approximately 115,000 subscribers qualified for Lifeline by demonstrating receipt of federal SNAP, Medicaid and/or SSI benefits provided through the Agencies. At this time, subscriber eligibility based on SNAP, Medicaid, SSI benefits provided through the Agencies as well as Income Verification, is verified manually by the service providers who participate in the Lifeline program. Going forward, this responsibility will be transferred to USAC as the National Verifier, and performed through an automated and streamlined process. Under the manual process, USAC estimates it costs service providers approximately \$5 per subscriber to perform enrollment and recertification functions each year. Without the automated computer matching process, the cost of this manual review would shift from the service providers to USAC and would be funded by the federal Fund.

Once the National Verifier is developed and operating at full capacity utilizing computer matching processes with the Agencies and other federal and state agencies, USAC estimates that the cost to enroll and recertify will be reduced to approximately \$1 per subscriber where automated verification is enabled. This results in annual savings of approximately \$425,000 specifically related to the 115,000 subscribers who qualified for Lifeline by demonstrating receipt of federal SNAP, Medicaid or SSI benefits provided through the Agencies or through Income Verification. Given that many other subscribers likely could have used receipt of federal SNAP, Medicaid, and SSI benefits or Income Verification as a qualifying criterion rather than another program, this has the potential to create annual savings across the full Lifeline population of up to approximately \$30 million per year.

IV. DESCRIPTION OF THE DATA TO BE EXCHANGED

A. Systems of Records and Estimated Number of Records Involved

FCC and USAC

The USAC records shared as part of this CMA are part of the Lifeline system of records that the FCC has designated as FCC/WCB-1. On August 15, 2017, the FCC published a revision to the notice of this system of records that added routine uses permitting the disclosure of data for the purpose of this Agreement. 82 Fed. Reg. 38686 (Aug. 15, 2017).

Records Estimate

The estimated number of records is subject to the number of individuals who apply and recertify eligibility for Lifeline program services. Approximately 152,000 new subscribers are vetted through the eligibility process each year. Approximately 115,000 subscribers will be recertified annually.

B. Description of the Match

The match will be based on the following list of data elements: First Name, Last Name, and last four digits of the Social Security Number. The Agencies will match the USAC data elements to their SNAP, Medicaid, SSI and Income Verification data. There are two scenarios for the Agencies' match process, which will be returned to USAC as a binary yes/no response. The scenarios are:

1. Positive match – The Agencies find a match in their respective system for the USAC Data provided.
2. No match – The Agencies find no match in their respective system for the USAC Data provided.

C. Projected Starting and Completion Dates

As described in greater detail in section XVI, this Agreement will take effect thirty (30) days from the date copies of this signed Agreement are sent to both Houses of Congress or, after providing thirty (30) days advance notice to the OMB and Congress, thirty (30) days from the date the Computer Matching Notice is published in the Federal Register, whichever is later, depending on whether comments are received which would cause a contrary determination (Commencement Date). As the federal agency that directs USAC, the FCC will:

1. Transmit this Agreement to Congress;
2. Provide advance notice to OMB and the appropriate Congressional committees;
3. Publish the Computer Matching Notice in the Federal Register; and
4. Address public comments that may result from publication in the Federal Register.

V. NOTICE PROCEDURES

The Privacy Act requires Agreements to specify procedures for notifying applicants/recipients at time of registration and other periodic notice as directed by the Data Integrity Board (DIB) of such Party (subject to guidance provided by the Director of OMB) to applicants for and recipients of financial assistance or payments under federal benefit programs.

As previously noted in section IV.A. of this Agreement, FCC has published a revised system of record notice for FCC WCB-1, the Lifeline system of records on August 15, 2017. 82 Fed. Reg. 38686 (Aug. 15, 2017). As described in section IV.C. of this Agreement, the FCC will also publish a Matching Notice in the Federal Register to publicly disclose the establishment of this program. USAC and the FCC will make a copy of this Agreement available to the public upon request and will provide a link to this Agreement on their Privacy Program Page of their respective websites.

VI. VERIFICATION PROCEDURES AND OPPORTUNITY TO CONTEST

A. General

The Parties acknowledge and agree that this matching program is not the sole basis through which a beneficiary's eligibility for the Lifeline program may be determined. The Privacy Act requires that each agreement specify procedures for verifying information produced in the matching program as required by 5 U.S.C. § 552a(p). This subsection requires agencies to independently verify the information produced by a matching program and to provide the individual an opportunity to contest the agency's findings before an adverse action is taken against the individual because of the information. Subsequent amendments and regulations allow for an agency to authorize a waiver of independent verification procedures when it finds high confidence in the accuracy of the data. *See* OMB, "Final Guidance Interpreting the Provisions of P.L.100-503, the Computer Matching and Privacy Protection Act," 54 Fed. Reg. 25818, 25827-7 (June 19, 1989) (OMB CMPPA Guidance).

B. Verification Procedures

1. USAC will be responsible for ensuring that USAC data is current and accurate when it is provided to the Agencies.
2. The Agencies will be responsible for ensuring that the Agencies' data is current and accurate when it is provided to USAC.
3. USAC may not deny, terminate, or make a final decision of any benefit to an individual or take other adverse action against such individual solely as the result of the information produced by this matching program until an officer or employee of USAC has independently verified such information.
4. USAC's independent verification includes: (1) comparing automated data with manual files to verify applicant or subscriber identification as submitted by the applicant or subscriber, and (2) analyzing the confirmed information.

5. Denial of benefits will not be predicated on the result of an initial match between systems. Denial of benefits will be made upon a secondary validation made by a federal employee or designated contractor validating the benefit information.

C. Notice and Opportunity to Contest

USAC will not terminate, suspend, reduce, deny, or take other adverse action against an applicant for or subscriber to Lifeline benefits solely based on data disclosed from the Agencies' records until the individual is notified in writing of the potential adverse action, and provided an opportunity to contest the planned action. "Adverse action" means any action resulting in a termination, suspension, reduction, or final denial of eligibility, payment, or benefit.

USAC agrees to provide such notices in writing, and that such notice will:

1. Inform the individual of the match findings and the opportunity to contest these findings;
2. Give the individual an opportunity to submit, within 30 days, to USAC, documentation to contest the findings and proposed actions prior to making a final determination. The time to contest begins on the date on which notice is mailed or otherwise provided to the individual to respond; and
3. Clearly state that, unless the individual responds to the notice in the required time period, USAC will conclude that the matched data is correct and will effectuate the threatened action or otherwise make the necessary adjustment to the individual's benefit or entitlement.

To enable rapid response and resolution, authorized USAC database users will be provided USAC telephone numbers to call if a dispute occurs. USAC will respond to these calls when reasonably possible, and when requested, in writing.

VII. DISPOSITION AND RECORDS RETENTION OF MATCHED ITEMS

- A. USAC will retain data it receives from the Agencies under this Agreement only to the extent required for FCC auditing requirements and will then destroy all such data according to the proper records retention schedule. Pursuant to §19.36 (3) of the Wisconsin Statutes, all records provide by the Agencies to USAC under this Agreement are potentially subject to disclosure pursuant to a public records request. USAC shall establish and maintain adequate records of all documentation developed or compiled and expenditures incurred under this Agreement. All expenditure records related to this Agreement shall be kept in accordance with Generally Accepted Accounting Procedures (GAAP).

- B.** The DHS will retain data it receives from USAC under this Agreement only for the processing times required for the applicable federally funded benefit programs to verify data, and will then destroy all such data.
- C.** An exception will apply if the information is required for evidentiary reasons, in which case, the information will be destroyed upon completion of the criminal, civil, or administrative actions and cases.
- D.** Any paper-based documentation used to determine whether a record was matched in the other Party's system and any documentation prepared for, provided to, or used to determine final benefit status will be destroyed by shredding, burning or electronic erasure of the information according to proper records retention schedule. Other identifiable records that may be created by each Party during the investigation will be destroyed as soon as they have served the matching program's purpose under records retention requirements established with the National Archives and Records Administration (NARA) or under state law. Destruction will be by shredding, burning or electronic erasure.

VIII. SECURITY PROCEDURES

USAC and the Agencies agree to these information security procedures:

A. Administrative Safeguards

USAC and DHS will comply with the existing and future requirements set forth by the Privacy Act (5 U.S.C. § 552a(o)), OMB Circulars A-108 and A-130 and Memorandum M-17-12, Managing Federal Information as a Strategic Resource (July 28, 2016), and the MARS-E standards including any amendments published after the effective date of this Agreement. These laws, directives, and regulations include requirements for safeguarding federal information systems and personally identifiable information used in business processes, and related reporting requirements.

USAC and the Agencies will restrict access to the data matched and to any data created by the match to only those authorized employees, contractors and officials who need it to perform their official duties for the uses of the data authorized in this Agreement. USAC and DHS will also notify such authorized users of the civil and criminal sanctions for noncompliance contained in the applicable federal laws.

B. Technical Safeguards

1. USAC and the Agencies will process the data matched and any data created by the match under the immediate supervision and control of authorized personnel to protect the confidentiality of the data, so unauthorized persons cannot retrieve any data by computer, remote terminal, or other means.

2. Systems personnel will have to enter personal identification numbers when accessing data on the agencies' systems. USAC and the Agencies will strictly limit authorization to these electronic data areas necessary for the authorized user to perform their official duties. All data in transit will be encrypted using algorithms that meet the requirements of the Federal Information Processing Standard (FIPS) Publication 140-2.
3. Authorized system users will be identified by a unique identity and authenticator, and individually tracked to safeguard against the unauthorized access and use of the system. System logs of all user actions will be saved, tracked and monitored periodically.
4. USAC will transmit data to DHS via encrypted secure file delivery system. For each request, a response will be sent back to USAC to indicate success or failure of transmission.

C. Physical Safeguards

USAC and DHS agree to maintain all automated matching records in a secured computer environment that includes the use of authorized access codes (passwords or public key infrastructure (PKI)) to restrict access. Those records will be maintained under conditions that restrict access to persons who need them for official duties related to the matching process. The user's supervisor will ensure that USAC or WI DHS is notified when a user has departed or duties have changed so the user no longer needs access to the system, to ensure timely deletion of the user's account and password.

IX. INCIDENT REPORTING AND NOTIFICATION RESPONSIBILITIES

- A. USAC and the Agencies agree to report and track incidents in accordance with the most current, final version of NIST Special Publication 800-53. Upon detection of an incident related to this interconnection, the Party experiencing the incident will promptly notify the other Party's System Security Contact(s) named below:
 - USAC will promptly notify this contact at the Agencies simultaneously:
Wisconsin Department of Health Services
Shane Dwyer, Chief Information Security Officer
1 West Wilson Street
Madison, WI 53703
Shane.Dwyer@dhs.wisconsin.gov
Office: (608) 266-5861
Cell: (608) 338-3893

Wisconsin Department of Revenue

Jeffrey Hanson, Disclosure Officer
2135 Rimrock Road
Madison, WI 53713
jeffrey.hanson@wisconsin.gov
(608) 266-8474

- The Agencies will promptly notify these contacts at USAC simultaneously:
 - USAC Privacy Officer, Laurence Schecker, (202) 263-1646.
 - USAC Security Operations Manager, Corey Lutz, (202) 772-4511
 - Email incident@usac.org.
- As soon as possible after notifying the Agencies of an incident, or receiving notification of an incident from the Agencies, USAC will report the incident to FCC's Network Security Operations Center (NSOC).

B. If the Party experiencing the incident cannot speak with the other Party's System Security Contacts within one (1) hour, or if contacting the System Security Contact is not practical (e.g., outside of normal business hours), then this contact information shall be used:

- USAC Security Operations Manager, Corey Lutz, (202) 772-4511 and email incident@usac.org.

Wisconsin Department of Health Services
Jennifer Mueller, Deputy Chief Information Security Officer
1 West Wilson Street
Madison, WI 53703
Jennifer.Mueller@dhs.wisconsin.gov
Office: (608) 267-4025
Cell: (608) 471-3578

Wisconsin Department of Revenue
Mike Foster, Chief Information Security Officer
2135 Rimrock Road
Madison, WI 53713
michael.foster@wisconsin.gov
(608) 261-5175

C. If either USAC or the Agencies experience a loss of PII provided under this Agreement, the Party that experienced the loss incident will also comply with the PII breach reporting and security requirements set forth by OMB M-17-12, "Preparing and Responding to a Breach of Personally Identifiable Information" (Jan. 3, 2017).

D. USAC and the Agencies agree to notify all the Security Contact(s) named in this Agreement as soon as possible, but no later than one (1) hour, after the discovery of a

breach (or suspected breach) involving PII. The Party that experienced the incident will also be responsible for following its internal established procedures, including:

- Notifying the proper organizations (e.g., United States Computer Emergency Readiness Team (US-CERT), the Information Systems Security Officers (ISSOs), and other contacts listed in this document);
- Conducting a breach and risk analysis, and making a determination of the need for notice and/or remediation to individuals affected by the loss; and
- Providing such notice and credit monitoring at no cost to the other Party, if the analysis conducted by the Party having experienced the loss incident indicates that individual notice and credit monitoring are appropriate.

E. In the event of any incident arising from or in connection with this Agreement, each Party will be responsible only for costs and/or litigation arising from a breach of the Party's own systems; USAC is responsible only for costs and litigation associated with breaches to USAC systems and the Agencies are responsible only for breaches associated with the Agencies' systems.

USAC and the FCC shall not be liable to the Agencies or to any third person for any cause of action arising from the possession, control, or use by the Agencies of applicant or subscriber PII, or for any loss, claim, damage or liability, of whatever kind or nature, which may arise from or in connection with this Agreement or using applicant or subscriber PII.

The Agencies shall not be liable to USAC, the FCC or to any third person for any cause of action arising from the possession, control, or use by USAC or the FCC of applicant or subscriber PII, or for any loss, claim, damage or liability, of whatever kind or nature, which may arise from or in connection with this Agreement or using applicant or subscriber PII.

Nothing in this section shall be construed as a waiver of sovereign immunity against suits by third persons.

X. RECORDS USAGE, DUPLICATION AND REDISCLOSURE RESTRICTIONS

USAC and the Agencies agree to these restrictions on use, duplication, and disclosure of information furnished by the other Party:

A. Absent additional statutory authorization, the records obtained for the administration of this matching program, and under this Agreement, will be used to match for the purposes stated under this Agreement and for no other purpose. Unless compelled to do so by law or regulation, USAC and the Agencies will not use the data derivatively,

or disclose the data internally or externally, without the written consent of all Parties to this Agreement. Information about “non-matching” individuals will not be used or disclosed by either Party for any purpose outside of this agreement and shall be destroyed or returned to the respective Party.

- B.** Records obtained for this matching program or created by the match will not be disclosed outside the Party except as may be essential to conduct the matching program, or as may be permissible or required by law. Each Party will obtain the permission of the other Party before making such disclosure.
- C.** Data or information exchanged will not be duplicated unless essential to the conduct of the matching program (e.g., should the original file become damaged or for back-up contingency purposes) or compelled by law or regulation. All stipulations in this Agreement will apply to any duplication.
- D.** USAC and the Agencies will not duplicate or create a separate file comprising information regarding those individuals involved in the specific matching programs except as necessary to monitor the results of the matching program.
- E.** Each Party will keep an accounting of disclosure from an individual’s record as required by 5 U.S.C. § 552a(c) and will make the accounting available upon request by the individual or other Party.
- F.** USAC and the Agencies’ employees, contractors, and agents who access, use, or disclose the Agencies and/or USAC data in a manner or purpose not authorized by this Agreement may be subject to civil and criminal sanctions under applicable federal statutes.
- G.** The restrictions listed above in this section do not apply to data, information and reports that USAC is required to submit to the FCC to allow the FCC to carry out its oversight duties, including but not limited to, the National Verifier Annual Report required by the Lifeline Reform Order, 31 FCC Rcd. at 4021, para. 160.

XI. RECORDS ACCURACY ASSESSMENTS

USAC and the Agencies attest that the quality of the specific records to be used in this matching program is assessed to be at least 99 percent accurate.

XII. COMPTROLLER GENERAL ACCESS

The Parties authorize the Comptroller General of the United States (the Government Accountability Office), upon request, to have access to all USAC and DHS records retained by USAC necessary to monitor or verify compliance with this matching agreement, in accordance with 5 U.S.C. § 552a(o)(1)(K). This Agreement also authorizes

the Comptroller General to inspect any records used in the matching process covered by this matching agreement under 31 U.S.C. § 717 and 5 U.S.C. § 552a(b)(10).

XIII. INSPECTOR GENERAL ACCESS

The Agencies and USAC authorize the FCC Office of Inspector General to use results from the data match conducted under this matching program for investigation, audits or evaluation matters under the Inspector General Act of 1978, as amended.

XIV. REPORT TO CONGRESS

When the FCC's DIB has approved this Agreement, FCC will submit copies of it to the appropriate Committees of Congress for review, as required by 5 U.S.C. § 552a(o)(2)(A)(i).

XV. EXPENSES OF EACH PARTY

USAC will enter into a fee agreement to reimburse DHS for the applicable expenses related to providing the matching services described in this Agreement. Other than the costs covered by such fee agreement, each Party shall be responsible for all other expenses it may incur in connection with the preparation, negotiation, and execution of this Agreement and performance of the activities described in this Agreement.

XVI. DURATION OF AGREEMENT

A. Effective Date of the Agreement

This Agreement shall become effective, and matching may commence, under this Agreement on the later of these dates:

- Thirty (30) days after OMB and the appropriate Congressional committees have received advance notice of the matching program described in this CMA, and a subsequent thirty (30) days after the notice has been published in the Federal Register, in accordance with 5 U.S.C. § 552a(r) and OMB Circular No. A-108, or
- Thirty (30) days after a copy of this CMA is transmitted simultaneously to the Committee on Homeland Security and Governmental Affairs of the Senate, the Committee on Oversight and Government Reform of the U.S. House of Representatives, in accordance with 5 U.S.C. § 552a(o)(2)(A)(i).

The Parties to this Agreement may assume OMB and Congressional concurrence if no comments are received within thirty (30) days of the transmittal letter of the Report of the Matching Program. The parties may assume public concurrence if no comment is

received within thirty (30) days of the publication of the Notice of Matching Program. This Agreement shall remain in effect for a period not to exceed eighteen (18) months.

B. Renewal of the Agreement

This Agreement may be extended for one twelve (12) month period upon mutual agreement by all Parties, if the renewal occurs within three (3) months of the expiration date of this Agreement. Renewals are subject to the requirements of the Privacy Act, including certification by the Parties to the responsible DIB (as described in section XVI of this Agreement) that:

- The matching program will be conducted without change, and
- The matching program has been conducted in compliance with the original Agreement under 5 U.S.C. §552a(o)(2)(D).

C. Termination of the Agreement

This Agreement shall terminate when the purpose of the computer match has been accomplished, or after eighteen (18) months from the effective date of the Agreement without notice from either party (whichever comes first). This Agreement may also be terminated, nullified, or voided by either USAC or the Agencies, by written notice, if:

- Either Party violates the terms of this Agreement; or
- USAC or the Agencies or their authorized users misuse improperly handle the data provided by the other party; or
- The Parties mutually agree to terminate this Agreement prior to its expiration after 18 months; or
- Either Party provides the other with thirty (30) days written notice.

XVII. DATA INTEGRITY BOARD REVIEW/APPROVAL

The FCC's DIB will review and approve this Agreement prior to implementing this matching program. Disapproval by the DIB may be appealed under the in accordance with the procedures set out in 5 U.S.C. § 552a(u)(5). Further, the FCC's DIB will perform an annual review of this matching program. USAC agrees to notify the Chair of the FCC DIB of any changes to or termination of this Agreement.

This Agreement may be modified only by mutual consent of the Parties and approval of the FCC DIB. Any modifications must be in writing and satisfy the requirements of the Privacy Act and the requirements set forth in the OMB CMPPA Guidance.

XVIII. POINTS OF CONTACT

Wisconsin Department of Health Services

Kathy Johnson, Privacy Officer
Wisconsin Department of Health Services
Office of Legal Counsel
1 West Wilson Street
Madison, WI 53703
Tel.: 608-266-5484
Email: KathyL.Johnson@dhs.wisconsin.gov

USAC

Michelle Garber
Vice President, Lifeline
USAC
700 12th Street, NW, Suite 900
Washington, DC 20005
Tel.: 202-772-5251
Email: michelle.garber@usac.org

Wisconsin Department of Revenue

Wisconsin Department of Revenue
Jeffrey Hanson, Disclosure Officer
2135 Rimrock Road
Madison, WI 53713
jeffrey.hanson@wisconsin.gov
(608) 266-8474

XIX. APPROVALS AND SIGNATURES

FEDERAL COMMUNICATIONS COMMISSION (FCC)

The signatories below warrant and represent that they have the competent authority to approve the model of this Computer Matching Agreement, and enter into the obligations set forth in this Agreement, on behalf of the FCC.



Mark Stephens
Managing Director
FCC

4/20/2020

Date

UNIVERSAL SERVICE ADMINISTRATIVE COMPANY (USAC)

The signatories below warrant and represent that they have the competent authority to approve the model of this Computer Matching Agreement, and enter into the obligations set forth in this Agreement, on behalf of USAC.

James Lee

James Lee
Acting Vice President, Lifeline
USAC

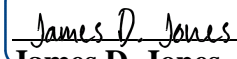
04/03/2020

Date

Wisconsin Department of Health Services (DHS)

The signatories below warrant and represent that they have the competent authority to approve the model of this Computer Matching Agreement, and enter into the obligations set forth in this Agreement, on behalf of the DHS.

DocuSigned by:



James D. Jones

Medicaid Director

Wisconsin Department of Health Services

4/2/2020

Date

Wisconsin Department of Revenue (DOR)

The signatories below warrant and represent that they have the competent authority to approve the model of this Computer Matching Agreement, and enter into the obligations set forth in this Agreement, on behalf of the DOR.

DocuSigned by:

Diane Hardt

Diane L. Hardt

Administrator

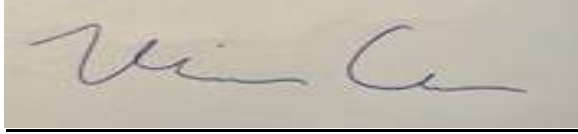
Division of Income, Sales and Excise Tax

4/2/2020

Date

FCC'S DATA INTEGRITY BOARD

FCC's Data Integrity Board has reviewed this Computer Matching Agreement and has found it to comply with the Privacy Act of 1974, as amended by the Computer Matching Privacy and Protection Act of 1988 (Pub. L. 100-503) and the Computer and Matching and Privacy Protections Amendments of 1990 (Pub. L. 101-508), 5 U.S.C. § 552a (Privacy Act):

A rectangular box containing a handwritten signature in dark ink. The signature appears to be "Michael J. Carlson" written in a cursive style.

Michael J. Carlson
Chairperson, Data Integrity Board
Federal Communications Commission

4/20/2020

Date