### FCC | CONSUMER CONNECTIONS

# **Communicating During an Emergency**

# **Prepare for Emergencies**

- Check landline back-up batteries and replace if necessary.
- Fully charge mobile phones, devices, batteries and portable rechargers.
- Back up computer data and print out important personal emergency information.
- Note local emergency and non-emergency numbers.
- Ask local public safety officials if the 911 call center in your area supports text-to-911.
- Consider buying a battery-operated, solar-powered or hand-cranked radio or portable TV.

# **During and After an Emergency**

- Seek shelter and monitor emergency broadcasts.
- Switch phones and devices to power-saving modes and turn off when not in use.
- Call 911 only when necessary and limit non-emergency calls.
- Avoid repetitive redialing. Try texting if calls don't go through.
- If evacuated, forward your landline to your cell phone, if possible.

