



ComNet Directed to Stop U.S. Calling Card Services on May 23, 2022

In light of potential security threats to the nation's telecommunications infrastructure, the Federal Communications Commission (FCC) has ordered ComNet (USA) LLC (ComNet) to discontinue all domestic and international telecommunications services within the United States, including its Retail Calling Card Services, on **May 23, 2022**.

How Does the FCC Action Affect Consumers with ComNet Calling Cards?

Consumers will no longer be able to use ComNet's Calling Cards starting **May 23, 2022**. Consumers who have concerns, such as unused minutes or automatic credit card charges, should contact ComNet prior to **May 23, 2022**.

- ComNet's website is <https://www.comnet-telecom.us/>
- ComNet can be reached by phone at: 1-800-660-9405 or 1-888-372-2660
- ComNet can be reached by email at: support@comnet-telecom.com.

What Notice Is ComNet Required to Provide Its Customers?

ComNet must provide all affected customers with written notice of service discontinuance at least 30 days in advance, by April 23, 2022. Customers without a known address may be directed through a recorded message that is played automatically when a user calls ComNet's network access number at least 30 days in advance of service discontinuance, by April 23, 2022.

How Can ComNet's Customers Stay Connected?

U.S. consumers who use calling cards have several options for domestic and international calls, including calls to China. A partial list of authorized calling card service providers is included below. In addition, ComNet may provide customers with the names of other calling card providers.

The following list is intended to assist consumers and is not a complete list of all authorized service providers. The FCC is not endorsing the products or services of any provider by including them on the list below.

- Aqua Calling: <https://www.aquacalling.com/>
- AT&T: <https://www.virtualprepaidminutes.com/>
- Dial World Communications: <http://www.dialworldcom.com/>
- IDT Penny Talk: <http://www.pennytalk.com/>
- Nalotel: <https://nalotel.com/>
- Nobelcom: <https://www.nobelcom.com/>
- STI Prepaid: <http://www.stiprepaid.com/>
- Tocatel: <https://www.tocatel.com/>
- Total Wireless: <https://www.totalwireless.com/shop/ild>
- Tracfone: <https://extras.tracfone.com/en/ild>



- Union TeleCard Alliance: <https://www.uniontelecard.com/phonecards>

Additional calling card options are typically available in local retail and grocery stores, convenience stores, pharmacies, and electronic stores.

For additional information on using prepaid cards and making domestic and international calls, see these FCC consumer guides:

- [Prepaid Phone Cards: What Consumers Should Know](#)
- [International Calling Tip Sheet](#)
- [Surcharges for International Calls to Wireless Phones](#)

FCC Mission

The protection of national security is an integral part of the FCC's mission. The FCC revoked ComNet's authority to provide domestic interstate and international telecommunications services within the United States under section 214 of the Communications Act.

Additional Information and Alternate Formats

This Consumer Guide is available on the FCC's website in English, Simplified Chinese, and Traditional Chinese.

To request this article in an alternate format—braille, large print, Word or text document or audio—write or call us at the address or phone number at the bottom of this page, or send an email to fcc504@fcc.gov.

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