

**PSAP Real-Time Text Education Day
October 2, 2018**

WORKING AGENDA

12:30 p.m. **Welcome & Introduction**

*Debra Patkin, Event Moderator, Attorney, Disability Rights Office (DRO),
Consumer and Governmental Affairs Bureau (CGB)*
Patrick Webre, Bureau Chief, CGB

12:40 p.m. **Overview of Regulatory Policy**

Karen Peltz Strauss, Deputy Bureau Chief, CGB
David Furth, Deputy Bureau Chief, Public Safety and Homeland Security Bureau (PSHSB)

1:10 p.m. **RTT Demonstrations**

Christian Vogler, Director, Technology Access Program, Gallaudet University
(general real-time text (RTT) mechanics)
Ian Dillner, Associate General Counsel, Federal Regulatory Affairs, Verizon
Linda Vandeloop, Assistant Vice President, External Affairs, AT&T
(demonstration of wireless RTT calls)
Jeff Knighton, President, Hamilton Innovations
(demonstration of wireline RTT calls)

1:45 p.m. **Break**

2:00 p.m. **Panel: PSAP Model Infrastructure for RTT Adoption**

Moderators: *Nellie Foosaner, Attorney, PSHSB*
Rasoul Safavian, Senior Engineer, PSHSB

Participants:

- *Mark Fletcher, Chief Architect, Worldwide Public Safety, Avaya*
- *Jeff Knighton, President, Hamilton Innovations*
- *Drew Morin, Director, Federal Cybersecurity Technology and Engineering Programs, T-Mobile*
- *Richard Muscat, Director of Regulatory Affairs, Bexar Metro 911 Network & Texas 9-1-1 Alliance*
- *John Snapp, Vice President of Technology, West Safety Services*

3:30 p.m. **Panel: Ask the Experts (All Panelists)**

Moderator: *Richard Ray, Co-Chair, Emergency Communications Subcommittee,
Disability Advisory Committee*

4:10 p.m. **Closing Remarks**

Suzy Rosen Singleton, Chief, DRO, CGB

4:15 p.m. **Adjourn**

Please note that actual times may vary from those set forth in this agenda.