PSAP Real-Time Text Education Day
October 2, 2018

WORKING AGENDA

12:30 p.m.  **Welcome & Introduction**

*Debra Patkin, Event Moderator*, Attorney, Disability Rights Office (DRO), Consumer and Governmental Affairs Bureau (CGB)

*Patrick Webre*, Bureau Chief, CGB

12:40 p.m.  **Overview of Regulatory Policy**

*Karen Peltz Strauss*, Deputy Bureau Chief, CGB

*David Furth*, Deputy Bureau Chief, Public Safety and Homeland Security Bureau (PSHSB)

1:10 p.m.  **RTT Demonstrations**

*Christian Vogler*, Director, Technology Access Program, Gallaudet University (general real-time text (RTT) mechanics)

*Ian Dillner*, Associate General Counsel, Federal Regulatory Affairs, Verizon

*Linda Vandeloop*, Assistant Vice President, External Affairs, AT&T (demonstration of wireless RTT calls)

*Jeff Knighton*, President, Hamilton Innovations (demonstration of wireline RTT calls)

1:45 p.m.  **Break**

2:00 p.m.  **Panel: PSAP Model Infrastructure for RTT Adoption**

**Moderators:**  *Nellie Foosaner*, Attorney, PSHSB

*Rasoul Safavian*, Senior Engineer, PSHSB

**Participants:**
- *Mark Fletcher*, Chief Architect, Worldwide Public Safety, Avaya
- *Jeff Knighton*, President, Hamilton Innovations
- *Drew Morin*, Director, Federal Cybersecurity Technology and Engineering Programs, T-Mobile
- *Richard Muscat*, Director of Regulatory Affairs, Bexar Metro 911 Network & Texas 9-1-1 Alliance
- *John Snapp*, Vice President of Technology, West Safety Services

3:30 p.m.  **Panel: Ask the Experts (All Panelists)**

**Moderator:**  *Richard Ray*, Co-Chair, Emergency Communications Subcommittee, Disability Advisory Committee

4:10 p.m.  **Closing Remarks**

*Suzy Rosen Singleton*, Chief, DRO, CGB

4:15 p.m.  **Adjourn**

Please note that actual times may vary from those set forth in this agenda.