**The FCC IT Mission:**
Our mission is to facilitate and enable the FCC to securely conduct its business by delivering flexible, stable, reliable, cost-efficient leading edge IT capabilities to the Commission anytime, anywhere, while taking care of our people.

### FCC IT Strategic Plan FY2021-2023

**GOAL 1: CLOSING THE DIGITAL DIVIDE**

**1.2.1:** Efficiently support broadband deployment where it is most needed by implementing USF reverse auctions that use market-based funding mechanisms that are grounded in sound economics.

**1.4.3:** Continue post-Incentive auction repacking and reimbursement efforts for broadcasters.

**1.4.4:** Conduct effective and timely spectrum licensing and equipment authorization activities.

**2.1.3:** Allow new services and devices to come to market by expediting processes.

**2.1.4:** Implement a flexible approach to oversight and foster investment in 5G networks by considering actions that address real problems in the marketplace. Decisions will be fact-based relying on economic analysis, ongoing fact-gathering initiatives and data analysis.

**2.2.2:** Allow new services and devices to come to market by eliminating unnecessary administrative burdens.

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### IT Focus Areas

- **Auctions Support & Improving FCC Capabilities**
  - Support FCC goals with new auction and licensing capabilities to support multiple quick succession auctions and a high operational tempo.

- **VDI & User Experience**
  - Improve the user experience with work from anywhere solutions that integrate collaboration and information sharing across the Commission and community.

- **Make the Move Successful**
  - Deliver top-tier capabilities and services on time in the new building with a world-class, user-friendly IT environment.

- **Prioritize IT Security & HSPD-12**
  - Make security an operational enabler via awareness, engineering, testing, remediation, and risk management. Meet 100% of HSPD-12 goals.

- **Leverage Investments to Deliver Cost Savings and Better Results**
  - Standardize on cloud platforms to lower costs, reduce complexity, and improve availability of data and advanced tools.

- **Take care of our people**
  - Ensure opportunities for training, advancement, and work-life balance. Provide meaningful ways to build personal satisfaction and results in a team environment.

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**IT Projects, Change Initiatives, & Performance Measures**

**FY21**

**GOAL 2: PROMOTING INNOVATION**

**3.2.2:** Collect and analyze outage information for communications networks and 911/NG911 networks by working with stakeholders to understand and address problems.

**3.3.4:** Fulfill the FCC’s responsibilities to the National Preparedness System, including support to Emergency Support Function 8 (ESF8) – Communications. Provide situational awareness of communications networks; coordinate with industry and other Federal partners to facilitate communications network preparedness, response, and restoration by working closely with local, state, Tribal, territorial and Federal partners during a crisis.

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**GOAL 3: PROTECTING CONSUMERS & PUBLIC SAFETY**

**4.1.1:** Provide information about the status of matters pending before the FCC by developing and posting information online and communicating with stakeholders.

**4.1.3:** Ensure the Commission’s ability to meet its Mission Essential Functions and other critical activities.

**4.3.1:** Make information readily available to agency management for decision-making by improving Commission systems.

**4.3.2:** Carry out the agency’s mission by upgrading and enhancing technology and tools used by Commission staff.

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**GOAL 4: REFORMING THE FCC’S PROCESSES**

**4.1.1:** Provide information about the status of matters pending before the FCC by developing and posting information online and communicating with stakeholders.

**4.1.3:** Ensure the Commission’s ability to meet its Mission Essential Functions and other critical activities.

**4.3.1:** Make information readily available to agency management for decision-making by improving Commission systems.

**4.3.2:** Carry out the agency’s mission by upgrading and enhancing technology and tools used by Commission staff.