
[Ticket: # 705801 - unsolicited email advertising](#)

Date: 12/13/2015 11:28:03 AM

City/State/Zip: Giddings, Texas 78942

Company Complaining About: AT&T

Description

I would like to issue a complaint against Tactical Marketing who is sending me unsolicited advertising emails from Life Lock and others. When I try to unsubscribe, the verification code that I type in is rejected. I believe this is a scam and a way to keep me from unsubscribing. I have tried it numerous times but it won't allow me to unsubscribe.

[Ticket: # 705837 - Unwanted commercial email/phishing message sent to your mobile phone.](#)

Date: 12/13/2015 1:23:50 PM

City/State/Zip: Alexandria, Virginia 22305

Company Complaining About: Verizon Wireless

Description

I received an unwanted phishing text message from an email address. It reads, "Did you pick up any shares of SRCF? Its up BIG over the last few days and looks like only the beginning". The text message came from (b) (6) @obstek.com. I have no business deals with this person/company/entity, nor would I have any cause to discuss my financial investments.

[Ticket: # 705991 - Ransomwear](#)

Date: 12/13/2015 4:23:13 PM

City/State/Zip: Chino Hills, California 91709

Company Complaining About: Time Warner

Description

I got hacked while on line they said it was time warner needing me to call this number, that I was being hacked by someone else. They said they were from Microsoft and would help me. All the while they were taking over my computer. The number I called is 1888 574-2575

Ticket: # 706041 - Choxi

Date: 12/13/2015 5:27:47 PM

City/State/Zip: Lawrence, Kansas 66047

Company Complaining About: Wow

Description

Their website does not allow unsubscribe. I have contacted them about this problem and they have not remediated it. They send daily emails and clog my inbox.

[Ticket: # 706170 - daily unwanted e-mails and unwanted tracking of my browser activity](#)

Date: 12/13/2015 8:52:13 PM

City/State/Zip: Turlock, California 95382

Company Complaining About: AT&T

Description

I have unsubscribed several times and DICKS sporting goods will not cease unwanted emails

[Ticket: # 706308 - FW: \\$50 off at Tommy Bahama - Limited time offer!](#)

Date: 12/14/2015 12:34:35 AM

Description

This site has no UNSUBSCRIBE spot. Can't open those squares, since we don't know what they are!!

From: Tommy Bahama Insider [mailto:(b) (6)@jnYbflr.organicspeculation.com]

Sent: Saturday, December 12, 2015 12:47 PM

Subject: \$50 off at Tommy Bahama - Limited time offer!

Ticket: # 706328 - Internet providers

Date: 12/14/2015 1:13:10 AM

City/State/Zip: Los Angeles, California 20025

Company Complaining About: Verizon Wireless

Description

Sunday, December 13, 2015

From: (b) (6),

To: FCC

Dear Sir/Madam,

This has been going on long enough.....

I was in Silicon Valley in the eighties working for IBM, Tandem Computers and many others as a Mechanical Engineer and Injection Mold designer on Product development teams.....I have 4 grandchildren now and know that the internet is only going to get worse as far as personal info is concerned - why is Verizon, Microsoft and Google AND THE OTHER COMPNIES IN POWER POITIONS allowed to force us to use our private pictures so that we can use you're and their programs and apps - I'm sick and tired of it and I want to know why we our held hostage by this entrapment method that so called great companies find necessary to use and the consumers are compelled to use to be in business - please inform me - is there some way that I am not aware of that would circumvent that option when using my so called private cell phone and personal internet usage to protect proprietary information - please send me an answer.....and does this activity comply with the FCC rules and regulations?

Also a company named Slimware Utilities Holdings is on my computer taking my time to get rid of it – and still haven't been able to.....why is this happening to me and millions of others.....If I don't see something being done I will use the media bring this in the open and find a way to have it stopped.....is there anything you can do to help prevent Americans from being bullied into giving away our personal pictures and information!!!!!!!

dh

It's become a necessity to have these services and needs to be addressed.

Ticket: # 706391 - Daily unsolicited emails from same company cancelled several times

Date: 12/14/2015 8:13:13 AM

City/State/Zip: Naples, Florida 34105

Company Complaining About: Comcast

Description

I get emails from this same company 10 times a day under different items to sell. Here is their info:

(b) (6) @nacert.top; Or (b) (6) @facert.top; Or (b) (6) @iacert.top; Or

(b) (6) @macert.top; and many more. Their listed address is (b) (6)

Fullerton, Ca 92832 (I've unsubscribed 10 times already)!

Ticket: # 706397 - Request to unsubscribe from mailings of Tim & Julie Harris® Real Estate Coaching (b) (6) Las Vegas, NV, 89109

Date: 12/14/2015 8:44:17 AM

City/State/Zip: Hackettstown, New Jersey 07840

Company Complaining About: Optimum

Description

(b) (6) <(b) @realmediawire.com>

I have unsubscribed from their emails on numerous occasions however they keep on coming back. I am not interested in them or their courses and they keep on spamming me.

Ticket: # 706532 - SPAM from (b) (6) @info.compliance4all.com

Date: 12/14/2015 11:05:31 AM

City/State/Zip: Hoboken, New Jersey 07030

Company Complaining About: Verizon

Description

This company is sending SPAM, up to 5 emails in one hour to my business account. They are unsolicited, unrelated to our line of business, the unsubscribe method does not work and I emailed and called them over the phone asking to be removed from the list. Still, they keep sending and sending SPAM to my business account.

Ticket: # 706579 - GoGo China, Phoenix, AZ

Date: 12/14/2015 11:26:54 AM

City/State/Zip: Phoenix, Arizona 85050

Company Complaining About: Centurylink

Description

I continue to get emails from this company when I have tried several time and several different ways of opting out. I have used the link at the bottom of their email a few times. I have used the email address they give as an alternative way of opting out. I have even called them. Between those different ways, I have made a minimum of 6 attempts over the past 2-months. The bottom line, they are NOT respecting my request to opt out and I would like to have something done.

Ticket: # 706661 - Spam from Advanced Auto Parts

Date: 12/14/2015 12:07:11 PM

City/State/Zip: Medford, Massachusetts 02155

Company Complaining About: (b) (6)

Description

Despite numerous attempts, and phone calls, I have been unable to stop Advanced Auto Parts (b) (6) from sending me email. I have repeatedly told them the information they have about my vehicles is incorrect and since they can't correct it I will not be buying from them, EVER. They say they fixed the email problem but I still get spam from them. Next stop: Middlesex District Court, Somerville, MA

[Ticket: # 706680 - Over abundance of SPAM emails](#)

Date: 12/14/2015 12:16:56 PM

City/State/Zip: Orlando, Florida 32819

Company Complaining About: Bright House

Description

I continue to be inundated with SPAM even though I have blocked, flagged as junk mail, etc... Is there a way to make this stop???

Ticket: # 706738 - email address insecurity

Date: 12/14/2015 12:36:49 PM

City/State/Zip: Gilbert, Arizona 85234

Company Complaining About: Cox

Description

Although Cox Communications has guaranteed security of one's email address, that has not been the case in my subscription. I receive SPAM email that I note as "apam" and that is supposed to send it to a COX department which will supposedly contact that sender and block them from sending additional advertising notices. These have reached an average of up to a hundred daily. The Cox so-called technical support tells me I don't have that feature with COX and the COX Corporate office Customer relations only serve to connect you with their Technical Support section, who in turn will tell me they don't know what I'm talking about. This has resulted in my personal information being hacked and I have received a notice from the Federal Government that I have turned up on their reported hacked list. I need help from the FCC to please contact Cox Communications and have them inform verifiable information of their so-called security of our web mail.

Ticket: # 706838 - Unwanted Spam email to work email address

Date: 12/14/2015 1:01:26 PM

City/State/Zip: Clinton, Missouri 64735

Company Complaining About: Centurylink

Description

Over the last few weeks I have been receiving 50+ emails from different "from" addresses. You you try to unsubscribe they are all from the same unsubscribe website menuplusgolf.net. I left on Friday evening from work and returned Monday morning to 160+ spam emails from menuplusgolf.net. I

have tried unsubscribing but it has not changed or slowed them down. Here are a couple of the

emails: 1) From Subject Received Size Categories

Amazon Christmas Reward Attn: Amazon Customer Appreciation Reward \$50-Voucher 9:57

AM 13 KB, 2) From Subject Received Size Categories

Trump Business Success Exclusive: Trump's plan for American's to triple-their-income from home,

13562856 9:20 AM 13 KB, 3) From Subject Received Size Categories

Amazon.Member.Services cballard@clintonacademy.org your Amazon Reward Balance is \$50.00

6:59 AM 12 KB, 4) From Subject Received Size Categories

Kohl's Gift Don't let your Kohl's \$50 Christmas voucher expire 12/15/15 5:16 AM 11 KB, 5)

Plus 155+ more. PLEASE HELP.

Ticket: # 706871 - HUMAN TRAFFICKING -

<http://www.house.mo.gov/billtracking/bills111/billpdf/truly/HB0214T.PDF>HUMAN TRAFFICKING LAW

Date: 12/14/2015 1:11:32 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T



Description

MY KIDS ARE STILL MISSING...THE QUESTION IS WHAT DOES AT&T/SOUTHWESTRN BELL HAVE TO DO WITH MY KIDS ABDUCTION AND CONSTANT RAPE...;RETIRED AT&T EMPLOYEES... (b) (6) ; (b) (6) ; HIS WIFE; (b) (6) ; (b) (6) ; (b) (6) (LUCENT); (b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ; CURRENT EMPLOYESS: (b) (6) (b) (6) ; (b) (6) (b) (6) OF SCHUMACHER GROUP...HE HAS WOMEN ON THE TOP OF HIS COMPUTER WHOM HE HAS TRAFFICKED...SEE IF HE HAS MY KIDS OR MY EMAILS... (b) (6) @GMAIL.COM; (b) (6) @YAHOO.COM; (b) (6) @MAIL.COM;...SEE IF CHESTERFIELD POLICE ARE LYING ABOUT MY KIDS AND HAVING ACCESS TO EMAILS...IF THEY DO AS THEM WHAT CASE? WHAT CHARGE AS RGA IS LEGAL IN MISSOURI WHERE RIGHTS WERE NOT DENED BY OUR LEGISLATURE...BUT MISSOURI HOUSE BILL 214 SAYS..TAKING MY EMAILS, MY KIDS, MY MONEY, GAME FIXING IS ILLEGAL...MISSOURI HOUSE BILL 214...INVESETIGATE CHURCHES DOING THIS... (b) (6) ; (b) (6) ; CHURCH ON THE ROCK (b) (6) ; (b) (6) ; FIRST BAPTIST CHURCH OF CHESTERFIELD WHO SAW ME AT THE LIBRARY AND HAD ME PUT OUT... (b) (6) ...WHO ALSO RAPED ME... (b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ; METRO CHRISTIAN WORSHIP CENTER; (b) (6) ...SEE ABOVE LINK AND TELL ME IF YOU CAN SEE WHY THIS TRUCK IS ACROSS (b) (6) LOUIS, MO 63105 AND TELL ME IF HE WAS SCHEDULED AND IF HAS MYKIDS ABDUCTED SOME WHERE RAPNG THEM...

I GOT MY GED THE WEEK AFTER GRAUATION AT GUTHRIE, OK.

Ticket: # 706887 - HUMAN TRAFFICKING - VERIFY TRUCK POINT

Date: 12/14/2015 1:22:34 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE VALIDATE THE LOGISTICS OF THIS AT&T TRUCK...AT 8:30 TRUCK NUMBER (b) (6) MO TAG (b) (6) ..WHY WAS IT PARKED ACROSS FROM (b) (6) AND WHAT IS HE DOING MY SONS (b) (6) AND (b) (6) AND WHAT IS HE DOING TO MY DAUGHTER..(b) (6) ...

Ticket: # 707011 - GOOGLE INTERNET BROWSER/SETTINGS/MYDEVICES

Date: 12/14/2015 2:05:46 PM

City/State/Zip: Moreno Valley, California 92553

Company Complaining About: Verizon Wireless

Description

GOOGLE HAS NOT BEEN ABLE TO HELP ME TO DELETE, REMOVE DEVICES WHICH I NO LONGER HAVE AND ARE STILL SHOWING AND LISTED ON MY PERSONAL GOOGLE PROFILE AS ACTIVE. I NEED THE HELP OF THE FEDERAL GOVERNMENT TO CONTACT GOOGLE EXECUTIVES AND ASK THEM TO REMOVE ALL MY DEVICES LISTED ON GOOGLE.COM/PLAYSTORE/SETTINGS/MYDEVICES. OR ASK GOOGLE TO ADD A /ADD DELETE TAB, A TOOL, FEATURE THAT WOULD ALLOW US THE GOOGLE CUSTOMERS TO ADD OR DELETE ANY DEVICES AS WE PLEASE. I HAVE NOTICED ON MY GOOGLE ACCOUNT THAT SOMEONE HAS BEEN ACCESSING IT, AND I AM SUSPECTING THAT THE ONLY WAY THEY CAN DO IT IS USING THE DEVICES THAT STILL SHOWING AS LISTED AND ACTIVE ON MY ACCOUNT. MY THANK YOU!

Ticket: # 707031 - Spam Text Messages

Date: 12/14/2015 2:13:10 PM

City/State/Zip: Tacoma, Washington 98409

Company Complaining About: AT&T

Description

I've been receiving spam text messages on my cell phone. They are offensive and come from a new number every time I try to block it. The phone numbers I've received from are: 1-410-10(b) (6); 1-410-10(b) (6)

Here is the text: 1 of 4

(b) (6)

SUBJ:New F\$ckHookup Notifications

MSG:Hey #109Opens a New Window. ;#876;y #98Opens a New Window. ;aby :-0#73;#39;m
j#117;s#116; l#824;oo#816;k#768;i#110;#103Opens a New Window. ;

(Con't) 2 of 4

#102Opens a New Window. ;#1444;or #97Opens a New Window. ; #102;#108Opens a New Window.
;in#807;g#46; #100;o #121Opens a New Window. ;o#117; want #97; 1ni#103;#104Opens a New
Window. ;t #115;t#97;#1628Opens a New Window. ;n#100;?#77;y

(Con't) 3 of 4

u#815;se#114;#110Opens a New Window. ;#97;#109Opens a New Window. ;e i#770;s
Pa#109;#101;l#1464;#108Opens a New Window. ;#97;94 !!#77Opens a New Window. ;#121;
#97Opens a New Window. ;#99;#99Opens a New Window. ;ou#110;#116; #105Opens a New
Window. ;#115; #104Opens a New Window. ;#101;r#101;:

(Con't) 4 of 4

(b) (6) Opens a New Window. C u #108;a#116;#101Opens a New Window.
;r#33;(End)

Ticket: # 707294 - dangerous spam text received

Date: 12/14/2015 3:31:35 PM

City/State/Zip: New York, New York 10128

Company Complaining About: Fraud Spammer

Description

Spam text received from: 8005782830@us.hsbc.com. Text contents said that dangerous activity from my debit card had been recorded and to dial 17059950125 / click a link to enter my correct bank information. I closed my HSBC account 8 years ago, so this is obviously Internet fraud.

[Ticket: # 707396 - Fraud alert e-mail/Spam](#)

Date: 12/14/2015 4:06:05 PM

City/State/Zip: Dallastown, Pennsylvania 17313

Company Complaining About: Verizon

Description

"Chase Service" (b) (6) @comcast.net>

recieved this e-mail about my chase card had a fraud alert. Contacted Chase card services and was informed that they sent no such e-mail and we reviewed my current charges. Had card turned off and a being re-issued a new card. I believe that this a fraudulent contact.

[Ticket: # 707475 - Company refuses to unsubscribe me from emails for several months now](#)

Date: 12/14/2015 4:36:23 PM

City/State/Zip: Blaine, Minnesota 55434

Company Complaining About: Comcast

Description

I have unsubscribed from this company multiple times over the past several months but they keep sending me stuff over and over. Their phone number is no good and emails will not stop

Mail@corporateshopping.com

Values@values.corpshoppingco.com

Mail@corpshoppingco.com

Ticket: # 707559 - Computer scam

Date: 12/14/2015 5:02:43 PM

City/State/Zip: Lincoln, Nebraska 68510

Company Complaining About: Unknown

Description

I got a phone call from 13047438823 and the person on the other end said my computer was downloading junk and told me to turn on my computer and he would show me the problem and how he would fix my problem. he took over my computer and showed me everything wrong and then showed me everything that would be done fixed. Then he showed me the bottom line: it would cost me \$199,00 for 2yrs or \$299.00 for 7 yrs. He said if I didn't pay it that my computer would be locked up and I would not be able to use my computer. I said This sounds like blackmail. He did not answer me. Then my husband wanted the phone. He refused to turn on his computers. He asked for their phone number and the other end was silent. my husband asked for his company and the other end was silent. then my husband hung up. I notified our internet provider.

[Ticket: # 707626 - harassing text messages](#)

Date: 12/14/2015 5:28:46 PM

City/State/Zip: Garden City, New York 11530

Company Complaining About: Verizon Wireless

Description

I keep getting text messages that are lyrics of an adele song from 424-265-8989

[Ticket: # 707838 - Suddenlink Communications - Internet usage](#)

Date: 12/14/2015 6:45:33 PM

City/State/Zip: Lubbock, Texas 79413

Company Complaining About: Sudden Link

Description

Suddenlink Service agent stated she could see data usage when there was no signal going to our modem due to outage for 7 + days.

Ticket: # 708054 - privacy information on internet

Date: 12/14/2015 8:12:38 PM

City/State/Zip: Linwood, Kansas 66052

Company Complaining About: llookupkansas.com

Description

I originally contacted the BBB of Kansas regarding a particular site which does not allow you to opt-out from your personal information showing. This particular website was called, "iyellowpages". The attorney general of Kansas has informed me that they cannot assist even after I informed them that this website could possibly be a trade name infringement--since they were using yellowpages. I since googled my name again, and this particular website has changed their web name to: iLookupkansas.com--the state would be which ever you were searching. This is very frustrating as I would like my personal information kept private, and yet have worked diligently to have other websites remove my information.

Consequently, here is the web address:

[http://www.ilookupkansas.com/people/city/profile/linwood/\(b\) \(6\) / \(b\) \(6\) / \(b\) \(6\) /](http://www.ilookupkansas.com/people/city/profile/linwood/(b) (6) / (b) (6) / (b) (6) /)

[Ticket: # 708231 - Repeated unwanted e-mails from Microsoft Store](#)

Date: 12/14/2015 10:25:35 PM

City/State/Zip: Newport Beach, California 92663

Company Complaining About: AT&T

Description

I have been receiving e-mails from the Microsoft Store since 26 October, 2015. Daily efforts to unsubscribe have been unsuccessful, and calls to the help line have been fruitless.

[Ticket: # 708277 - Difficult unsubscribe](#)

Date: 12/14/2015 11:16:41 PM

City/State/Zip: Medford, Massachusetts 02155

Company Complaining About: Western Digital Store

Description

I unsubscribed from Western Digital Store a few times and didn't understand why I was still getting emails. Then I realized that they make you take multiple steps. First you have to click the unsubscribe link via the promotional email they send, then you have to input your email address, and then they send you an email saying if you don't reply to that email, they will assume you want to stay opted in.

Ticket: # 708284 - Exorbitant amount of junk mail after enrolling on 1 website

Date: 12/14/2015 11:24:36 PM

City/State/Zip: Wauconda, Illinois 60084

Company Complaining About: Instant Checkmate.com

Description

I enrolled for a 1 month trial on Instant Checkmate.com to find a friend.

(This has never happened to me!). Dec 2 (148 Junk emails arrived) Dec 3 (49 Junk emails) Dec 5 (413 Junk emails) Dec 8 (647 Junk emails). Many of them I tried to "unsubscribe" but many said to "Mail complaint" and stamps are 49 cents each - not to mention the time involved in this whole process. I contacted them, yet they said they had never received other complaints! (I never enroll in these sites just because of this possible problem). Please look into this company and determine how and to whom they sell their "lists". This is extremely annoying and time consuming. Thank you!

[Ticket: # 708386 - Spam act violation](#)

Date: 12/15/2015 4:46:33 AM

City/State/Zip: Garden Grove, California 92842

Company Complaining About: Time Warner

Description

I requested that my email be unsubscribe from all advertising and or spam emails from Tallmenshoes on 12-4-15 and so far I have received two new advertising emails from this company. They have failed to remove my email from their mailing list and are therefore Tallmenshoes.com is in violation of spam act. I have the emails Tallmenshoes sent me if you need to see them.

Ticket: # 708485 - Spam text message from email account

Date: 12/15/2015 9:59:12 AM

City/State/Zip: Port Charlotte, Florida 33952

Company Complaining About: Sprint

Description

I received an unsolicited text from (b) (6) @hotmail.com.au" asking for me to follow a link to their "webcam page" to see if it's working. Included was a shortened link to (b) (6). The message did not identify itself as a commercial message, did not note any methods of opting out, and did not include the sender's postal address.

[Ticket: # 708528 - Continued email after unsubscribing](#)

Date: 12/15/2015 10:24:00 AM

City/State/Zip: Boise, Idaho 83702

Company Complaining About: Cable One

Description

After multiple attempts to unsubscribe I have continued to get emails from Backcountry.com . I have unsubscribed via the email and also with a customer service agent.

Ticket: # 708613 - Removal from email list - Neiman Marcus

Date: 12/15/2015 11:15:43 AM

City/State/Zip: Las Cruces, New Mexico 88011

Company Complaining About: Comcast

Description

lastcallemail.com refuses to remove me from there mailing list. I filled out all the required forms several times to no avail. I am still getting emails.

[Ticket: # 708670 - Cannot unsubscribe](#)

Date: 12/15/2015 11:43:17 AM

City/State/Zip: Austin, Texas 78701

Company Complaining About: Time Warner

Description

I definitely wouldn't have subscribed to Texas Representstive Roger Williams, nor John Cornyn - but I've been on their email lists, texted by them to my private mobile phone despite requests to be removed, and even attempted tweeting them because nothing is working.

[Ticket: # 708679 - Personal data retention](#)

Date: 12/15/2015 11:45:43 AM

City/State/Zip: Toms River, New Jersey 08757

Company Complaining About: Seeking Arrangement

Description

seekingarrangement.com refuses to delete personal data, allowing me only to "deactivate" my account, rather than remove it. In response to my request they say, in an email, "Please note that your messages and profile information will remain. This information cannot be deleted permanently at this time." The burning question is what do they intend to do with my data?

Ticket: # 708882 - HUMAN TRAFFICKING -

Date: 12/15/2015 12:52:30 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE SEE ATTACHED THE CBS EYE HAS BEEN APPEARING IN ALL OF MY LOGINS STARTING AT ENTERPRISE HOLDINGS..BIOMEDICAL SOLUTIONS..ST. LUKE'S HOSPITAL. NOW IT IS AGAIN WHICH MEANS NO MATTER WHAT PASSWORD I USE THAT SYMBOL WILL BLOCK SUCCESSFUL LOGIN...PLEASE INVESTIGATE AT&T (b) (6), (b) (6),

(b) (6)
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED] FATHER AND MOTHER WHO WORKS FOR FLEISHMAN-HILLIARD- WHO (b) (6) GRADUATED WITH AT PARKWAY SCHOOL. HER MOTHER'S EMAIL SHOWED UP SOME HOW IN MY EMAIL IN (b) (6) @GMAIL.COM...CHECK MY EMAIL FOR AN EMAIL FROM HER WITH FLEISHMAN-HILLIARD IN THE EMAIL ADDRESS... (b) (6)

[REDACTED] (ARREST FOR HUMAN TRAFFICKING)...CHESTERFIELD POLICE DEPT....FOR FRAUD (ARREST FOR HUMAN TRAFFICKING.....SEE ATTACHED...PLEASE ARREST ALL WHO ARE FOUND GUILTY OF TRAFFICKING MY INFORMATION WHILE ON THE JOB OR NOT. .RIGHT NOW I AM AT THE MID-COUNTY LIBRARY...PLEASE RELINQUISH THEM FROM ACCESSING MY CHILDREN AND THEIR RIGHTS; MY COMPUTER SKILLS, KNOWLEDGE , UNDERSTANDING, FILES AND EMAIL ACCOUNTS AND BUSINESS...SEE ATACHED FOR THE SYMBOL TO INVESTIGATE...WHICH MEANS TERROIST ATTACKS...SEE IF NFL SAINT LOUIS RAMS OR LUMIERE PLACE HAS CONTRACTED WITH THEM TO USE MY WORK...

[Ticket: # 708933 - Spam text to my cell phone number.](#)

Date: 12/15/2015 1:09:28 PM

City/State/Zip: St. Charles, Missouri 63303

Company Complaining About: Charter

Description

Unsolicited spam advertisement text message for www.us-bags.com from 931-307-7320

Ticket: # 708983 - Spam text messages without consent

Date: 12/15/2015 1:23:44 PM

City/State/Zip: Boone, Iowa 50036

Company Complaining About: Us Cellular

Description

I have been receiving text messages with solicitations without consent from novskp30@oceankayak.com

Sometimes they include live links which I have not touched!

[Ticket: # 709041 - Unsolicited commercial text spam](#)

Date: 12/15/2015 1:45:21 PM

City/State/Zip: Absecon, New Jersey 08201

Company Complaining About: AT&T

Description

Unsolicited commercial text spam.

Received text on 12/15/15 at 12:40 EST with the remark, "michaelkors sale up to 70%. www.mkbag-us.net."

From 734-470-3789

[Ticket: # 709075 - no opt-out](#)

Date: 12/15/2015 1:58:29 PM

City/State/Zip: Newtown, Pennsylvania 18940

Company Complaining About: Verizon

Description

In a Ted Cruz email promotion, which was sent by "Romney for President Inc., 500 Cummings Center, Suite 4400, Beverly, MA 01915" there is no opt-out option from opting out of your Romney for President Inc., 500 Cummings Center, Suite 4400, Beverly, MA 01915.

Ticket: # 709076 - SPAM Text messages from email addresses received

Date: 12/15/2015 1:58:33 PM

City/State/Zip: Villa Rica, Georgia 30180

Company Complaining About: Verizon Wireless

Description

I have received 2 SPAM text messages today on my personal Verizon mobile one from ohyjodx152@obra.org and one from ibhqblagx60@obryan.us. I do not know either address and have not authorized any text communication from them.

Ticket: # 709426 - Scam Artist Text Message

Date: 12/15/2015 3:33:34 PM

City/State/Zip: Burke, Virginia 22015

Company Complaining About: Sprint

Description

I received a text message today from a scammer who I have never heard of:

"Hi (b) (6),

My name is (b) (6). I help run an online business development & marketing company & you were referred to me a while back by a friend. We weren't really expanding when you were initially referred to me, but we are now. I would like to fill you in on our industry, the projects we are working on & what we are looking for. When is a good time to connect on the phone for a few minutes? I'm available today most of the day and tomorrow before 6:30. What works best for you?"

Me: "Who was I referred to your by I am not aware?"

"I apologize I don't have their name but I believe it was someone from the Northern Virginia or DC area and it was probably about a year ago."

Please report this number.

1-(216)-346-5955

[Ticket: # 709557 - Spam text message from local company.](#)

Date: 12/15/2015 4:13:45 PM

City/State/Zip: Hawthorne, California 90250

Company Complaining About: Herbal Solutions

Description

Dear Sir or Madam:

I have been receiving text messages from a company called "Herbal Solutions" for months. They appear to be a medical marijuana company. To my knowledge I have never consented to receive these text messages. An example text is attached. Thank you very much for investigating this matter!

Ticket: # 709595 - Unwanted Robocall to Cell Phone

Date: 12/15/2015 4:30:04 PM

City/State/Zip: Sandy, Utah 84094

Company Complaining About: AT&T

Description

Company calling with an automatic dialer to my cell phone saying that I'm "preapproved" for a pay day loan that I applied for. I HAVE NEVER APPLIED FOR A PAYDAY LOAN.

The number calling me is 1-737-808-1895.

[Ticket: # 709788 - Text spam](#)

Date: 12/15/2015 5:32:43 PM

City/State/Zip: Sacramento, California 95819

Company Complaining About: Verizon Wireless

Description

I received a text spam message.

Ticket: # 709862 - Home wireless network hacked by ATT employee**Date:** 12/15/2015 6:03:08 PM**City/State/Zip:** Spring, Texas 77373**Company Complaining About:** AT&T

Description

Since September 2013 we have repeatedly experienced performance speeds lower than what we are paying for. We have reported this to ATT numerous times using the ATT iPhone App as well as their online system. Technical support has told us that they have not received any of our reports because somehow they are being blocked. An escalation ticket was generated (Ticket #H94567975) We were told that our network had been hacked at our previous address of (b) (6) ., Houston, TX., 77073. At the Vista Grove address, my neighbor to the right of my house worked for ATT. When the technician came to investigate our poor performance, he found that our phone had been spliced into. The office of the president investigated but nothing was done to resolve the issue. At my new address, I was sent a new Wireless gateway and installed it per the instructions. The problems continued and the technical department at ATT said that they had no record of a new gateway being sent to me. They came out and confirmed the issues that we are having at my current address are the same issues that I was having at my previous address. ATT cancelled my previous account and created a new one (Account (b) (6)) because they think that my social security number is being used internally. They replaced all of my receivers, ran a new cable from the junction box to my house, and requested that I turn on MAC filtering to further secure my network. After all of this, the problems continue.

Ticket: # 709925 - SPAM TEXT MESSAGES

Date: 12/15/2015 6:17:06 PM

City/State/Zip: Sacramento, California 95818

Company Complaining About: Wwww.mkbag-us.net

Description

I keep getting text messages from (734) 256-0665 trying to get me to buy "michaelkors" items on sale at www.mkbag-us.net

I believe this violates FCC rules and regulations.

Ticket: # 709927 - Comcast Giving Me The Run Around Re: Fraud Account**Date:** 12/15/2015 6:17:43 PM**City/State/Zip:** Aurora, Illinois 60505**Company Complaining About:** Comcast

Description

I had Comcast service from May, 2014 until October, 2015 in my home. I received a call in June, 2015 stating that I had an account in Chicago that had a past due balance. This account was fraudulent and not mine. The gentleman on the phone assisted me with gathering information for a ticket, including my drivers license, social security card, copies of my lease and utilities, a copy of my correct Comcast account bill, and told me that he would take care of the fraud account for me. When I attempted to start new service at my new address in November, 2015, I was told I couldn't because of the fraud account. The gentleman I had worked with in June never resolved the issue. I went to the store with all the same information I had submitted back in June, and was given another promise that it would be resolved. That was two weeks ago. When I just called Comcast, I was told that no one had done anything and I would have to go through the process a third time, but this time needing police reports and sworn affidavits and mounds of more paperwork. When I had ordered service in November I paid \$60, and was told that would not be given back to me as it was applied to the fraud account. I have now supplied my personal information to several agents who have done nothing with my account and I have no way of knowing what they did with my information. And they took my money, and have offered me no help.

Ticket: # 709952 - Internet Romance Scam

Date: 12/15/2015 6:28:05 PM

City/State/Zip: Milford, Delaware 19963

Company Complaining About: Verizon Wireless

Description

I'm reporting an internet romance scam that targeted my sister-in-law (b) (6) from at least January 2014 through September 2015. She has lost in excess of three hundred thousand dollars in funds. A man who calls himself (b) (6) during 2015 has been instructing her to deposit into different accounts - cash, cashier checks, personal checks, wires and she has been instructed to receive funds from people she doesn't know through wires and to pay to shipping companies. Detailed information is available as needed.

This crime has been reported to the FBI and Dept of Justice.

My mother's information:

(b) (6)

Milford DE 19963

(b) (6)

Ticket: # 710082 - Cannot login to my email accounts from verizon

Date: 12/15/2015 7:17:06 PM

City/State/Zip: New York, New York 10016-9511

Company Complaining About: Verizon

Description

I have a phone and internet account with Verizon that includes email accounts for my use. I am able to access my Verizon account online, but I cannot login to my two most active email accounts. Those email accounts are:

1. (b) (6) |@verizon.net
2. (b) (6) @verizon.net

Every time that I try to login to them the website sends me an error message, stating that the email account is locked. When I phoned Verizon customer service, about this, the agent said that those accounts do not appear to be locked. I have been struggling with this problem for about a month. Verizon does not seem to care that I am losing out on a vital business resource that Verizon owes to me.

Attached is a copy of my latest bill from Verizon. It shows that I have a credit balance.

Ticket: # 710184 - Offensive news source

Date: 12/15/2015 7:59:37 PM

City/State/Zip: Mesa, Arizona 85204

Company Complaining About: Cox

Description

I'm for everyone's rights. I don't know if it is right to change this or not, but I hate how Pete Rose gets treated. In this article <http://www.msn.com/en-us/sports/mlb/rose-accepts-mlb-ban-win-some-lose-some/ar-BBnB6Zv?ocid=spartandhp> MSN refers to Pete Rose's right to gamble in Nevada as a "vice." I'm offended by that. MSN is telling everyone who gambles legally that their is something wrong it. I think MLB needs to let Pete Rose back into baseball and put him into the Hall of Fame, but I'm guessing that we can't do anything about that.

Ticket: # 710514 - HUMAN TRAFFICKING VIA THE WEB...MACYS.COM AND BLOOMINGDALES.COM

Date: 12/15/2015 10:12:46 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

I SEEK PAYMENT FOR PROMOTIONAL SERVICES...SEE IF THEY HAVE PAID ANYONE FOR PROMOTING MACYS, BLOOMINGDALES UNDER DORA OWENS' NAME FOR I HAVE NOT RECEIVED ANY THING AND MY CHILDREN ARE STILL MISSING..SEE IF (b) (6) KNOWS ANYTHING...IF HE IS MY FORMER BOSS FROM CITI MORTGAGE...

PLEASE PLACE A RESTRAINING ORDER ON: 1. (b) (6) 2. (b) (6) 3. (b) (6)
██████████

IN RAPING MY KIDS...MACYS STORE MANAGER (b) (6) AND HIS HR ASSISTANT...(b) (6)

AND (b) (6) ...WHO CHARGED MY DAUGHTER WITH A CRIMINAL WHEN I PURCHASED

(b) (6) A PAIR OF PURPLE SHOES..INVESTIGATE IF MACY'S CHESTERFIELD MALL HAD HER ARRESTED

FOR STEALLING TO FORCE HER INTO PROSTITUTION...INVESTIGATE ANY VINDICTIVE MOTIVE TO ARREST

AND TORTURE (b) (6) AT CHESTERFIELD POLICE DEPT. AS THE OFFICER WAS A FOX HIGH SCHOOL

GRADUATE WITH WHOM I HAD A CONVERSATION WITH REGARDING FOOTBALL HISTORY AND CONGRATULATING

THEM ON THEIR WINNING STREAK...HE ARRESTED ME, AFTER STOPPING (b) (6) WHOSE TAGS HAD EXPIRED

BECAUSE HIS FATHER WOULD NOT SEND HIM HIS INSURANCE CARD...I WARRANT FOR AN UNPAID TICKET.

I WAS RELEASED...BUT IT SEEMS THAT THE CAR INSURANCE THAT (b) (6) FATHER DIDN'T SEND HIM WAS TO DO WHAT IS HAPPENING AT CHESTERFIELD POLICE DEPT. BY (b) (6) ...NURSE WHOSE NURSING LICENSE I JUST CALLED TO BRN TO REVOKE... PLEASE ARREST...

[Ticket: # 710669 - CAN-SPAM: no unsubscribe for community@list.life360.com](#)

Date: 12/15/2015 11:19:47 PM

City/State/Zip: Saratoga, California 95070

Company Complaining About: AT&T

Description

There is no unsubscribe feature for list coming from life360.com. I am getting emails from them (a legitimate corporation) but no way to unsubscribe

Ticket: # 710697 - Spoofing

Date: 12/15/2015 11:30:24 PM

City/State/Zip: Richmond, Indiana 47374

Company Complaining About: Verizon

Description

I received a call from someone outside my state asking me to stop sending sms messages. I had no clue what he was talking about. He didn't believe me. He said, I messaged him a month ago and 6 times today, just asked me to stop. I contacted Verizon and they said it was a 3rd party app and there was nothing they could do about it. They are the ones who told me its called spoofing or cloning. Please let me know what can do to fix this and can I get on a list of block these phone calls.

Thanks

Ticket: # 710981 - unwanted text

Date: 12/16/2015 7:20:44 AM

City/State/Zip: Oxford, Pennsylvania 19363

Company Complaining About: Verizon Wireless

Description

tjfdajk36@observera.com

and pnrmtic73@oboxsolutions.com sent me a commercail stock tip unsolicited

[Ticket: # 711323 - Illegal and invasive obtainment of my email address](#)

Date: 12/16/2015 11:46:43 AM

City/State/Zip: Miami, Florida 33133

Company Complaining About: Blush

Description

A clothing boutique called Blush in Miami started sending me emails after I did nothing other than walk into the store. Although I've shopped at another location, it was almost a year ago and I never received an email until right after I went into the store about two weeks ago. They must have somehow connected to my blue tooth and stole my email address. Please research this.

Ticket: # 711474 - Spam text

Date: 12/16/2015 12:30:33 PM

City/State/Zip: West Hills, California 91307

Company Complaining About: Verizon Wireless

Description

I received a text from +1 (567) 331-3160 with my name, address, and following link
<http://brux.in/hs3z1>.

Ticket: # 711531 - HARASSING SPAM

Date: 12/16/2015 12:50:33 PM

City/State/Zip: Hewlett, New York 11557

Company Complaining About: Verizon

Description

VA.LOAN.OPTIONS

Address: 8776 East Shea Blvd., #83A-462 Scottsdale, AZ 85260

KEEPS Harassing me with their spam. No matter how many times I unsubscribe, they KEEP COMING! We consider this Harassment!!! I want to charge them with Trespassing - how many times, do I have to unsubscribe - I would NEVER EVER DO BUSINESS WITH THESE TRESPASSERS!!!

Ticket: # 711654 - spamming

Date: 12/16/2015 1:18:26 PM

City/State/Zip: Fort Lauderdale, Florida 33394

Company Complaining About: Global Luxury Realty

Description

I never gave (b) (6) the permission to send me his advertisement and I requested several time to remove me from his list, because I do not click on any links for security reason. (b) (6) does not comply.

Ticket: # 711751 - Scam

Date: 12/16/2015 1:37:05 PM

City/State/Zip: Indian Head, Maryland 20640

Company Complaining About: Verizon

Description

I am receiving so many unwanted calls from almost all states of America and I'm on the do not call list and now they're claiming to be from the irs. I've received an out of area call from 1-509-779-2310 stating that the irs is filing lawsuits against me and for me to call them for more info on this case file and they left this on my answering machine. Can you please do something about all these unwanted calls. Thank you and have a Blessed day.

Ticket: # 711767 - Unprofessional & Threatening Comcast Tech on my Property

Date: 12/16/2015 1:39:45 PM

City/State/Zip: Nashville, Tennessee 37204

Company Complaining About: Comcast

Description

I'm writing the FCC following my Comcast claim #33491957 where I reported unprofessional and threatening behavior by a Comcast technician who was on my property (b) (6), Nashville, TN 37204) on the evening of December 15, 2015. That technician's license plate # was BSP1438 and he was driving a white utility truck with an FSP logo on it. He appeared to be about 5'10" and was a thin white male w/ brown hair and a southern accent. I am not a Comcast customer, but the tech was attempting to establish service for (b) (6) and needed to access the utility pole that is located inside my fenced backyard, just a few feet from my covered back patio.

As I reported to the Comcast Customer Service rep on December 15, I walked out onto my back patio at 6pm to let my dogs out, and was standing out there for a minute before hearing a noise just a few feet to my left. That's when I saw the technician working at the utility pole in my yard. The experience of walking into my fully fenced backyard after dark and encountering a strange man who never announced his presence or made any attempt to identify himself was terrifying. It defies common sense and professional courtesy that he would choose not to ring my doorbell before opening my gate and entering my backyard after dark (or at any hour). Furthermore, he left the gate wide open while he was working so my dogs could have escaped had I not happened to walk out with them when I let them out. In addition, he parked his truck in our private driveway blocking our garage doors.

When I first encountered him I asked him why he didn't ring the doorbell or try to alert me to his presence and he said he didn't know anyone was home (every light was on in our house). I then asked if he realized he was parked in my private driveway, blocking my garage, and he said he needed to park as close to the pole as possible. I explained that I needed to leave and asked him to park on the street so I could get my car out. He ignored me. I went back inside and waited 15 minutes (making me late for the event I was attending) and heard him go back to his truck but he didn't move it, so I went back outside and found him in my backyard again. I told him I needed to leave immediately and asked him again to move his truck. He said "ok" but continued working, so I asked again, and with much more attitude he said "ok" but continued working. Again I said I needed him to move immediately, and asked him why he felt it was appropriate to park in my private driveway blocking my garage doors and preventing me from being able to leave my house. He yelled at me and said "can I just put my tools down!?" and kept working. I said I would appreciate if he moved his vehicle before continuing to work because I needed to leave and had already waited over 15 minutes for him to move. He yelled at me saying he had the right to access the pole, to which I replied that I understood he needed access to the pole but that he didn't need to park in my driveway, he didn't have the right to block me in my house when I've asked repeatedly for him to move, and he should have notified me before entering my backyard in the dark so I wouldn't feel threatened.

At that point he threw an object at me and told me he wasn't going to move his truck until I was actually ready to move my car out because he was going to park right back where he was as soon as I moved my car. My husband, who had been getting dressed upstairs during this altercation, came

outside at that point and the technician finally stopped yelling and moved his truck out of the way, but as soon as we pulled our car out he pulled back into our driveway. When we got home we discovered that he left our gate wide open (I asked him to close the gate because of our dogs) and he left trash scattered through our yard and on our driveway in front of the garage door. This morning I discovered the object he threw at me – it had landed on the opposite side of our covered patio, barely missing where I had been standing. I took pictures for your reference if needed.

I hope you agree that his behavior was outrageously unprofessional. I also hope Comcast is able to identify him so that he can face the appropriate consequences, but I have not heard back from the supervisor I was told would be calling me to followup. Above all else I'd like to request that this particular technician never be allowed to return to my property for any work requiring access to the utility pole that's in our backyard, but I'm not sure how to make that request a reality.

Finally, while this technician's behavior was by far the worst, there were two other Comcast technicians who visited our property within the past week (one on the evening of December 9, and the other during the day on December 14), and all of them parked in our private driveway blocking our garage doors. They also all let themselves into our fenced backyard without first ringing the doorbell. They also all left the gate open while they worked, creating a safety concern for my dogs had I let them out unaccompanied.

I understand that technicians need reasonable access to the pole, however they shouldn't be exempt from common courtesy and professionalism when entering my private property in order to access the easement. I also see no reason why they should park in my private driveway blocking my garage doors and preventing me from leaving my house. To clarify any confusion that might exist regarding our private driveway, please note that my home and both (b) (6) were built in 2015 by the same builder. Prior to his purchase of these properties, our driveway was shared with these other homes, however the builder re-deeded the driveway restricting access so that only the owners of (b) (6) have access, making it a private driveway. When looking at our driveway it's clear that it's a private driveway, however if you're looking at Google street view (currently dated Apr 2014), you'll see the former structures and former shared driveway that used to lead all the way up to the pole.

I would very much appreciate the FCC's assistance in escalating this matter to the appropriate Comcast executive who can assist me with these requests. I would also be very grateful if you could provide me with clarification of what rights both I and future Comcast technicians have when it comes to obstructing my driveway, entering my fenced backyard without attempting to notify me first, and behaving in a threatening manner while on my property.

Sincerely,

(b) (6)

(b) (6)

Nashville, TN 37204

(b) (6)

(b) (6)@gmail.com

Ticket: # 711829 - Fraud

Date: 12/16/2015 1:56:21 PM

City/State/Zip: Washington, District Of Columbia 20013

Company Complaining About: T Mobile

Description

December 16, 2015

Apple, Inc
1 Infinite Loop
Cupertino, CA 95014

Google
1600 Amphitheatre Parkway
Mountain View
CA 94043

FBI Headquarters
935 Pennsylvania Avenue, NW
Washington, D.C. 20535-0001

To whom it may concern:

My name is (b) (6) and I am (b) (6), and recently I was told by a gentleman name (b) (6) I had been "marked". I not sure what that means but since that comment of several months ago someone has been hacking my computer and my Iphone 6, trying to make it appear that I am involved in some sort of illegal activity.

I have went through many computers and cell phones. Most recently I discovered someone has been downloading many apps through my Apple ID Account via iTunes. For the most part I have only downloaded music. But, I have downloaded apps that could help identify who is using my network to no avail. It appears my Iphone 6 has currently many interfaces as well. Even if this is a government investigation, I would like to believe they are not trying to entrap me.

I kept changing email, apple ID's and phone numbers to avoiding getting hacked. Here are some of the numbers I remember (b) (6), (b) (6), (b) (6) is my current number.

Unfortunately, I don't remember the many Apple ID's. But I do remember the majority of my downloads has been music over the years from my many apple id's.

I have never used podcast. But, my apple id account is showing I have podcast. My phone number of (b) (6) has been tied to a company called TinyURL.com. In addition, Azurewave, and the following ip addresses (b) (6), (b) (6), (b) (6) have interfaced at some level with my iPhone 6 including the Dept. of Defense. I purchased my iphone6 through a distributer in Tenleytown, Washington, DC by the name of Advance Technologies.

I have been with Verizon, Virgin and now T-mobile.

I believe they are using my Google account, Apple Id's and my Verizon account to commit this crime. I'm scared for my life!

Please advise. (b) (6)

(b) (6)
Washington, DC 20013

Sincerely,

(b) (6)

Ticket: # 712156 - Unwanted Text Messages

Date: 12/16/2015 3:33:31 PM

City/State/Zip: Bloomington, Indiana 47403

Company Complaining About: AT&T

Description

I am getting multiple unwanted text messages per day. Stating "(b) (6)" you have been pre-approved for a \$900 loan. Visit cashin2hours.com or call 866.340.8897 to finish the application. No credit checks!" It has nowhere for me to text stop receiving messages. The messages come from 606-15.

Ticket: # 712270 - SPAM text messages to my mobile phone

Date: 12/16/2015 4:14:29 PM

City/State/Zip: New York, New York 10013

Company Complaining About: Verizon Wireless

Description

Starting today on 12/16, I have received at least 5 SPAM text messages with a link stating I have been selected to test 3 skincare products - I did not click the link and blocked all the callers but want to report the #s as it appears to be an auto-dialer:

269-280-1039

313-246-8565

308-229-4232

256-615-4915

Ticket: # 712590 - Phishing email

Date: 12/16/2015 5:58:52 PM

City/State/Zip: Bel Air, Maryland 21015

Company Complaining About: Verizon

Description

Received an email from (b) (6) @bpsprings.com. This is a fraudulent email address using my wife's name before the @. There was a link in the email to an online article about safflower oil and weight loss.

Ticket: # 712591 - my internet connection is delibertley being jammed or cut to stop me from working ,making a living.

Date: 12/16/2015 6:00:09 PM

City/State/Zip: Turnersville, New Jersey 08012

Company Complaining About: Comcast

Description

iam a target of a scam to ruin me ,that has bin going on for several years,i tryed to fight it with my on with my own money.it has not worked.i tried to get comcast to do something,but they have gotten complacent with my calls.this goes furthur then the computer,my xfinity security system is also being compermised,and also my cell phone. this has bin going on to long ,i lost my bussiness of 30 years.iam at witts end.this is a real and serious problem. ps comcast will put a different spin on this.

Ticket: # 713058 - Unsolicited Porn Email

Date: 12/16/2015 9:32:20 PM

City/State/Zip: Henderson, Nevada 89052

Company Complaining About: Centurylink

Description

I started to receive emails like the one attached:

http://www.iamnaughty.com/aff.php?dynamicpage=in_wlp_5step&a_bid=2000bcb0&utm_source=int&utm_medium=web&utm_campaign=103adf03&utm_content=4140&data2=7915463

I have emailed the company numerous times to have my email removed from their list but they have not complied.

Can you help me get my address removed?

(b)

[Ticket: # 713106 - text by scammer](#)

Date: 12/16/2015 10:10:48 PM

City/State/Zip: Shoreham, New York 11786

Company Complaining About: Hsbc

Description

Text: HSBC must check authenticity of cards starting with 544368XXXX and 532561XXXX. Call Now the Customer Support at 1-607-527-0174. I know this is a scam because I do not deal with HSBC and this request for credit card Info.

Ticket: # 713198 - Text/Email Scam Attempt

Date: 12/16/2015 11:32:14 PM

City/State/Zip: Arden Hills, Minnesota 55112

Company Complaining About: Comcast

Description

The following text came from an individual at the email address of (b) (6) ,
(b) (6) @unm.edu

(You Won 1M USD Contact: pchdpt2015@hotmail.com)

When I looked up the email

Address (b) (6) info at her college in NM came up.

[Ticket: # 713232 - Spam from stack-up.org](#)

Date: 12/17/2015 12:24:42 AM

City/State/Zip: San Antonio, Texas 78258

Company Complaining About: Time Warner

Description

I am receiving un wanted emails from a address of contact@stack-up.org. The founder of this website took the email distro from Operation Supply Drop which is a charity organization for personal use to support his new buisness.

[Ticket: # 713366 - Repetitive Spam - Have un-subscribed multiple times](#)

Date: 12/17/2015 9:23:35 AM

City/State/Zip: Shoreline, Washington 98133

Company Complaining About: Nt Zealous

Description

Hello. I have received multiple unsolicited emails from a company called 'Net Zealous' and 'Train HR' from the same address in Fremont, CA, of whom I have no business relationship with.

I have unsubscribed multiple times and have continued to receive solicitation emails from them.

Attached are screen shots of all my requests to unsubscribe, along with a copy of my most recent email solicitation on 12/16/15.

Please shut this house of spam down.

Thanks!

[Ticket: # 713420 - SPAM to my wireless account](#)

Date: 12/17/2015 10:07:21 AM

City/State/Zip: Tennessee Ridge, Tennessee 37178

Company Complaining About: Hughes Net

Description

Continue to receive SPAM from On Time Ads. unsubscribe link provided requires a verification code be entered. When I enter the provided code the site responds with "invalid code entered", making it impossible to unsubscribe. They give an address of 8707 Dufferin St, suite 363, Vaughan, ON L4J 0A6

Ticket: # 713577 - Spam text from email account

Date: 12/17/2015 11:22:12 AM

City/State/Zip: Port Charlotte, Florida 33952

Company Complaining About: Sprint

Description

I received a spam text message from the email account "hearts1181@hotmail.com.au" requesting that I look at a profile page at "<http://jdem.cz/butuq9/?nD5q7>"

Ticket: # 713641 - mobile phone spam

Date: 12/17/2015 11:42:04 AM

City/State/Zip: Lumberton, New Jersey 08048

Company Complaining About: Pharmacy.we

Description

text received from spoofed number for pharmacy. "Hello, this is Kenny from Pharmacy.WE (hyperlinked) have 30% discount coupon + 3 Days delivery on USA STOCK, Please respond or call: 877-202-9630 (hyperlinked). Thanks. 10:27 am. The number it showed as the sender was 1111440601

Ticket: # 713725 - Spam Text Messages to My Mobile Phone

Date: 12/17/2015 12:15:40 PM

City/State/Zip: Seattle, Washington 98136

Company Complaining About: Verizon Wireless

Description

I continue to receive text messages from different numbers that contain a link for me to follow for either earning money or for car insurance. The messages are addressed to (b) (6). My name is not (b) (6). They come in between 3 and 7 AM daily. I am afraid to reply "stop" to them because I don't want to send out any of my information.

From 733-733: "Greetings (b) (6) REMINDER: You still qualify for 29.00/Month Auto Insurance <http://auto-conx.com> Reply STOP to stop or HELP for help"

From 207-613-8228 (x2): "(b) (6)", In the next 7 days you can make income by doing smart tasks using your mobile device <http://bit.ly/1O8Lrje> reply stop to quit"

Ticket: # 713774 - Pornographic text messages

Date: 12/17/2015 12:27:03 PM

City/State/Zip: Allenton, Michigan 48002

Company Complaining About: AT&T

Description

Unsolicited pornographic text messages are being sent to my cell phone. They ask if you would like "something" and to follow the link provided. The texts come at all hours and not from a real telephone number.

The following is one of the texts from 1(410)100-005

1 of 4

FRM:Harmonia Z.

SUBJ:Are you willing to have much more girls?

MSG:Hi #115;e#120; #109;#97;s#116;er :-)#105; w#815;an#116; #117;

(Con't) 2 of 4

#116;#111; do #100;#105;r#840;t#121; #116;hi#110;#859;#103;s #116;o #109;#101; #58;)

#115;#111;u#110;d l#105;k#1427;e #102;#117;n?

(Con't) 3 of 4

o:-)M#121; sc#849;re#101;#110;#110;a#109;e #105;#807;#115;

#72;#97;r#109;#860;#111;#110;#105;a8#48; :-O#77;y #112;#97;#876;#103;e

(Con't) 4 of 4

#105;#115; #104;e#1629;#114;e#58; http://zykzvcjv.gilrsslutty.ru #84;#97;l#107;

so#1439;o#854;#110;#33;(End)

[Ticket: # 713862 - wage wonder emails](#)

Date: 12/17/2015 12:52:23 PM

City/State/Zip: Dequincy, Louisiana 70633

Company Complaining About: Wage Wonder

Description

I am unable to opt out of emails from wage wonder. When I click unsubscribe, it opens links to more junk websites. I am never given an option to opt out.

[Ticket: # 713967 - spam text](#)

Date: 12/17/2015 1:33:36 PM

City/State/Zip: Redondo Beach, California 90277

Company Complaining About: Verizon

Description

Received unsolicited text message (see attached).. Please have them cease and desist.

Ticket: # 714209 - HUMAN TRAFFICKING - SEE ATTACHED

Date: 12/17/2015 2:36:42 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

CBS SYMBOL ..SEE IF TONY MCCARROLL IS BLOCKING MY EMAIL...HE WORKS FOR A T.V. CHANNEL I THOUGHT IT WAS CHANNEL 5 IN OKLAHOMA CITY, OK...IF SO PROSECUTE.

[Ticket: # 714254 - text spam](#)

Date: 12/17/2015 2:51:35 PM

City/State/Zip: Lynnwood, Washington 98087

Company Complaining About: AT&T

Description

Receipt of unsolicited text message spam coming from 1-989-368-0198

Ticket: # 714262 - Spam Text

Date: 12/17/2015 2:56:02 PM

City/State/Zip: West Palm Beach, Florida 33406

Company Complaining About: Sprint

Description

509-230-3357 text me and says:

Hi im kelly. i saw u yesterday and i really like u.. your friend gave me your number ;) Im the tall blond girl who was checking you out :) dinner tonight?

[Ticket: # 714447 - Daily Unwarranted IVR Calls](#)

Date: 12/17/2015 3:56:02 PM

City/State/Zip: Calabasas, California 91302

Company Complaining About: AT&T

Description

My DSL service was installed on 12/5/2015 and is currently working. However, since that time I am getting automated calls informing me that my service will be installed by 8 PM tomorrow. Please see details in the attachment

Ticket: # 714558 - Unwanted Text

Date: 12/17/2015 4:30:53 PM

City/State/Zip: Portland, Oregon 97217

Company Complaining About: Comcast

Description

I received an unwanted text message from 707-339-4096 with the content:

Get a perfect escape for free! You'll receive a gift for just taking part!It's easy and fast. Visit <http://s.melia.com/yk3cq>

[Ticket: # 714588 - spam text](#)

Date: 12/17/2015 4:45:59 PM

City/State/Zip: Tampa, Florida 33606

Company Complaining About: Verizon Wireless

Description

Spam text from number 850-400-6039: "201Christmas Sales Handbags,Wallet,Belts Sales Up 70%
www.storemk.com"

Ticket: # 714724 - Unsolicited commercial text

Date: 12/17/2015 5:40:18 PM

City/State/Zip: Denver, Colorado 80207

Company Complaining About: T Mobile

Description

I received a text message supposedly from "Sensay" telling me a friend invited me to join, and the message provided a link to a website. I did not sign up for anything with Sensay and did not give my consent to receive any messages. Additionally, there was no way for me to opt out of receiving messages from them. I have included a screenshot of the text.

[Ticket: # 715141 - Attempt to extort money](#)

Date: 12/17/2015 8:43:15 PM

City/State/Zip: Ogden, Utah 84404

Company Complaining About: Steve Hawkins Senior Attorney Claiming To Be United States Marshal

Description

Attempt to extort money I received an email from a Steve Hawkins attorney at law stating I would be charged by the FBI and my so security number would be frozen all kinds of threats some around 13,000 I have nothing to do with this man or whatever dad he's talking about I just wanted on record so that hopefully this can be stopped.

Ticket: # 715170 - Harassing Emails

Date: 12/17/2015 9:08:55 PM

City/State/Zip: Yukon, Oklahoma 73099

Company Complaining About: Verizon

Description

I have been receiving copious emails during the day from a 3rd party to facebook. I have opted out of the emails on 3 occasions, yet I continue to receive their emails. I have also responded to two separate emails asking them to stop sending me the emails. I do not have a Facebook and do not want to receive the harassing emails that the company sends me throughout the day.

Ticket: # 715310 - Facebook- contacted by unknown person from Pakistan

Date: 12/17/2015 11:38:12 PM

City/State/Zip: Coatesville, Pennsylvania 19320

Company Complaining About: AT&T

Description

I submitted a complaint on Facebook, and they feel this individual did not violate their Community Standards. However, with the Middle East being a hot bed of activity right now, and several issues with Islamic groups, I found it alarming that out of nowhere I was contacted by an individual named (b) (6). We do not have any mutual contacts. I know no one that lives in Pakistan or the Middle East. It is quite possible that this individual is trolling for friends in America in order to establish connections and possibly convince them to assist him (and his friends/group) in anti-American actions.

Red Alerts for me regarding (b) (6) on Facebook:

1. We have no mutual friends
2. He has no friends listed AT ALL
3. He lives in Lahore, Pakistan and is from Duki, Pakistan
4. In his 'about' section, he states "i am muslim and want to be a great for that iknow how i will have to struggled" (spelled exactly as he spelled it)
5. His favorite quotes in the 'about' section says "history and knowledge of islam: + + +"

More from his profile:

- He is single, male, and interested in women, and speaks Pashto, Urdo, and English.
- His facebook contact info is: (b) (6)
- (b) (6) is his sibling

In his photos section:

- There is one photo with the quote "Whoever preferse Allah to all others Allah will prefer him to others" by Ibn Qayyim. After looking him up, I find that he was a teacher who was for strict adherence to the prophet's teachings, which is what Isis believes. "His strong preoccupation with the most diverse aspects of everyday life to be led in strict adherence to the Prophet's teachings is a remarkable feature of Ibn Qayyim al-βawziyyah's oeuvre." (please see: https://www.academia.edu/2565390/A_Scholar_in_the_Shadow-the_Introduction-by_Caterina_Bori_and_Livnat_Holtzman)
- There is one photo with the quote "Failure is the tuition you pay for success" by Walter Brunell. *****What stands out here is I can't find any information on this author. Who is this person? What is the meaning of this quote?

I am concerned about this person choosing ME to contact. I have expressed reservations about accepting Syrian refugees into America. I have expressed disgust for ISIS. Why would this Muslim, who from his quotes appears to be an adherent to strict Islam, from Pakistan reach out to an unknown American? Why would they try to friend someone on Facebook? Especially someone who, if they are able to see any of my profile, should see that I am not exactly someone that would willingly accept an unknown Muslim from the Middle East as a friend on facebook? How many others has he reached out to? How many young and impressionable young girls? Why doesn't he have any friends listed on facebook? What is this person doing???

<https://www.facebook.com/sadiq.kakar.79/about?section=bio&pnref=about>

Please let me know if you do not take this seriously, and I will look for another venue to report this individual.

Thank you

Ticket: # 715321 - Blue Ridge Communication has a monopoly in my area

Date: 12/17/2015 11:58:45 PM

City/State/Zip: East Stroudsburg, Pennsylvania 18301

Company Complaining About: Blue Ridge Communications

Description

Prices are higher than Comcast, CableVision, Time-Warner, Charter, Bright House, or any other provider for sub-par service.

Now they have started hard usage caps and charge overage fees.

Prices go up twice a year like clockwork in January & July.

Speeds slow down in the evenings, and on weekends. The entire network is seriously outdated and they refuse to upgrade it.

They can get away with charging an arm and a leg for what they provide because they are a monopoly in the Pocono's.

You have no other choice for internet.

They do not do their own bandwidth monitoring, but instead have contracted it out to a third party data mining company called "OpenVault". OpenVault's purpose is to help providers control and monetize bandwidth. In other words, this is to keep you from cutting the cable tv in favor of internet video like Netflix.

OpenVault monitors all data from users cable modems. They partner with another data miner called FourthWall Media whose MassiveData division mines all the data from users set top boxes.

All this data is collected by OpenVault. It is aggregated, collated, and passed on or sold to advertisers and other "interested" parties. OpenVault has ties to Eastern European and Middle Eastern companies who may be the recipients of Blue Ridge's customers data.

There is no transparency from Blue Ridge on what is being collected, by whom, and for what purpose. They simply don't care about the customers because they know they're the only game in town and they can get away with anything they damn well please.

Blue Ridge is a despicable, greedy company that makes maximum profits for minimum service, and sells customers data to third parties to boot.

How the FCC can allow them to get away with this type of thing is beyond my comprehension.

Ticket: # 715333 - CAN SPAM ACT Violation (Continuous)

Date: 12/18/2015 12:11:42 AM

City/State/Zip: Castle Rock, Colorado 80104

Company Complaining About: Comcast

Description

I still continuously receive emails from (b) (6) @email.babycenter.com (BabyCenter, L.L.C. (b) (6) San Francisco, CA 94107) when I have UNsubscribed MULTIPLE times (more than 5 times) starting over 4 1/2 months ago and still receive emails from them. The latest email I have received from them was on Thursday, December 17, 2015 1:34 PM. Further attempts to stop receiving emails from this company have been unsuccessful. I find it highly offensive and hurtful that I continue to receive emails from this company regarding pregnancy and upcoming birth due dates when I have suffered a miscarriage months ago. It is not only inappropriate, but just down right hurtful. I plead that your agency will step in to rectify this gross error in communications, else I will have no other choice to take other legal steps. I can forward their email I receive to your agency if needed.

Ticket: # 715552 - Can SPAM Complaint

Date: 12/18/2015 10:54:56 AM

City/State/Zip: Austin, Texas 78727

Company Complaining About: Ovulationcalendar.com

Description

The website ovulationcalendar.com is constantly sending me email - I have attempted to unsubscribe multiple times. When you attempt to hit "unsubscribe" you get this screen:

(b) (6)

Please note that the screen goes to "update preferences" There is no option to turn the emails all the way off - only that you can have them stop for up to 3 months. As such, the website has created an unsubscribe issues that doesn't actually stop the emails in violation of the CAN SPAM provision to honor opt-out requests promptly nor do they include in their menu of options the ability to opt-out completely.

[Ticket: # 715645 - Unsubscribed yet not removed from list](#)

Date: 12/18/2015 11:40:32 AM

City/State/Zip: Chicago, Illinois 60614

Company Complaining About: Comcast

Description

I unsubscribed from the mailing list for the OpinionMilesClub more than a month ago, yet I continue to receive multiple emails daily. The unsubscribe feature apparently doesn't do anything.

[Ticket: # 715760 - Unwanted texts](#)

Date: 12/18/2015 12:18:20 PM

City/State/Zip: Rancho Cucamonga, California 91730

Company Complaining About: Verizon

Description

I am receiving unwanted unauthorized texts from

248-694-(b) [REDACTED]

631-496-(b) [REDACTED]

Replying stop has not stopped they just send from another number

[Ticket: # 715821 - CAN-SPAM violation - unsolicited text messages](#)

Date: 12/18/2015 12:39:13 PM

City/State/Zip: Charlotte, North Carolina 28210

Company Complaining About: Verizon Wireless

Description

I received a series of unsolicited text messages offering me services from Pizano Custom Auto Body including the attached image, also sent via SMS to my mobile device. If you would like any further details please feel free to contact me via email or by phone at 704-501-(b) (6)

Thank you,

George Knox

[Ticket: # 716013 - this person keeps texting me](#)

Date: 12/18/2015 1:40:06 PM

City/State/Zip: Minneapolis, Minnesota 55417

Company Complaining About: Sprint

Description

I have been receiving text messages from this number (929-249-(b) (6)) for 8 days now (starting dec 10th). I've asked them to stop twice last time monday dec 14th. I am still receiving text messages up to today. My number is 612-310-(b) (6)

Ticket: # 716090 - Email marketing - SPAM emails from DMS

Date: 12/18/2015 1:58:12 PM

City/State/Zip: San Jose, California 95134

Company Complaining About: Digital Messaging Solutions' (dms)

Description

I receive emails from users of the email marketing firm DMS (b) (6) every week. Each time I request to have email removed from list. Each subsequent email is from a different user of their service, but there is no method provided to opt out of the email marketing provided by DMS. Although it is unclear of the FCC rules address Email Marketing companies providing email lists to users, I believe this should be addressed.

Ticket: # 716105 - Unwanted text messages

Date: 12/18/2015 2:04:08 PM

City/State/Zip: Sacramento, California 95823

Company Complaining About: AT&T

Description

I keep receiving these horrible text messages. I have never consented to any type of texts like this. I would like to be removed from this list, but as you can see there is no way to be removed unless I go to their disgusting website. Here is the phone number and text message

1 (410) 10(b) (6)

1 of 5

FRM: (b) (6)

SUBJ:Wanna have daily sex with different girl

MSG:#72;#866;#101;#121; #109;#97;n m#121; #100;#1461;#101;a#114;#807

(Con't) 2 of 5

;#105;ei#1436;#39;#109; not i#781;nt#111; com#789;#109;#105;#116;men#116;#46; i #106;#117;st wa#110;#116; #97; #104;#97;rd f#36;ck#46;

(Con't) 3 of 5

#116;h#105;#1428;n#797;#107; #117; #99;#97;n #103;iv#101; m#870;e #119;#104;#807;a#116; #105; #119;an#819;#116;#1622;#63; :-O#77;y

(Con't) 4 of 5

ni#99;k#110;am#1631;e #105;s K#850;a#1462;ri#110;a8#48;!!#77;#819;#121; pr#111;#102;i#108;e #105;#115; here#58;

(Con't) 5 of 5

(b) (6) #87;#791;elc#870;om#873;#101;!(End)

[Ticket: # 716190 - Refusal to give yearly accrual...](#)

Date: 12/18/2015 2:44:57 PM

City/State/Zip: Richardson, Texas 75080

Company Complaining About: AT&T

Description

In my attempts to complete 2013 taxes, I was needy of ATT Uverse accrual for that calendar year. After getting nowhere with the chat person... who obviously wasn't from the USA and didn't have a command of the english language.... I called and began speaking with a person here in the states..

Due to not being able to remember a passcode or my favorite restaurant(who has just one fav and can recall that exact thought from 2-3 years ago?) the rep refused to give me the info requested... Furthermore, refused to email the requested information to the email address on file?? Even if I was not (b) (6) and had this huge terroristic plot to get his 2013 internet bills... I do not see a security issue with emailing the data to the email that (b) (6) set up as his point of contact...

Nonetheless, I escalate to Mrs. Andrea Williams(Supervisor??) who also refused to exercise common sense and so rigid to circumvent customer service... I will now be inconvenienced to physically go to a store, provide my ID to get these silly questions reset to something I will remember for a matter of hours... so I can call back in for the help desk & get the desired information... to finish doing my taxes..

This is bureaucratic BS & red tape that keeps me away from ATT if at all possible.

[Ticket: # 716249 - Failure to unsubscribe](#)

Date: 12/18/2015 3:07:00 PM

City/State/Zip: Sparta, Michigan 49345-8333

Company Complaining About: Avanquest

Description

I have requested on three separate occasions to be removed from the Avanquest.Com mailing list, but I still keep getting ads trying to get me to upgrade lightening pdf. They still send me emails.

[Ticket: # 716554 - Repeated unwanted marketing emails, even after opting out multiple times](#)

Date: 12/18/2015 4:58:52 PM

City/State/Zip: Portland, Oregon 97215

Company Complaining About: Red Lion Hotels

Description

Red Lion Hotels persists in sending me unwanted marketing emails and has done so for more than a year, even though I have repeatedly "unsubscribed" and even written an email of complaint directly to them. I have attached the most recent one I've received.

[Ticket: # 716663 - Unsolicited calls and texts](#)

Date: 12/18/2015 5:41:00 PM

City/State/Zip: Boca Raton, Florida 33433

Company Complaining About: AT&T

Description

Nonstop calls and texts from someone trying to sell medications.

They won't stop after I beg them to every time they call.

Ticket: # 717155 - amatuer equipment harassment

Date: 12/19/2015 12:31:49 AM

City/State/Zip: Johnsoncity, Tennessee 37601

Company Complaining About: Anonymous

Description

I am writing to inform you of amatuer equipment harassment via ham radio. The perps are continuously sending signals into my home. The signals are as follows ac... Sb...westell1191 charterwi5 linskys



Ticket: # 717210 - Comcast shady employees**Date:** 12/19/2015 2:23:36 AM**City/State/Zip:** Woodinville, Washington 98072**Company Complaining About:** Comcast

Description

On February 16, 2014 Comcast came over to my home to leave a door hanger, Later that evening in viewing my security system I realized Comcast had come into the house compromising my security system. After contacting Comcast cooperation the harassment has increase with no signs of stopping. The internet started having problems , monitoring internet IP address, internet would work before I arrived home for lunch ,stop working when I was home and working online , once I return to work my husband would text to confirm the internet was up and working again. After the continues break-ins I brought ADT home alarm system with cameras internet would shut down when we leave the house cameras would go off-line damage to the cameras and the gateway connected to the Xfinity router. several service call to ADT coming to the home replacing broken and damaged Gateway routers and cameras. After many calls to Xfinity regarding the block on my internet which I have many recorded conversation with Comcast agent knowledge this problem. A Comcast tech came over in October 2015 rerouted the wiring and said this was the worst connection she has ever seen, problem still was not fixed. Again November 1,2015 another Comcast tech comes over to fix the problem the second tech said it was fine after the service call later that evening I notice again Comcast has come over to do a service call and to tamper with private property freeze the cameras. I have made a complaint to the BBB and after a lot of back and forth nothing was accomplished. The internet still shutting down affecting the ADT alarm I have well documented ADT history with internet going out.on 12/5/15 I canceled appointment with Comcast due to feeling sick about the break-in the harassment and the recent tampering with the security system I have rescheduled a service call for 12/20/15 for Comcast come over and fix the internet. How do I stop the shutting down the internet , the break-in and harassment.

[Ticket: # 717226 - unwanted solicitation from Hillary Clinton campaign](#)

Date: 12/19/2015 3:30:39 AM

City/State/Zip: Eureka, California 95501

Company Complaining About: Sudden Link

Description

I have Never given Hillary Clinton Any of my personal information. Never signed up for anything for her or representing her, etc. I am extremely annoyed with the constant barrage of emails from her and have repeatedly told them to stop. What's even more distressing is that I feel there are underhanded dirty tricks at play as the scandal today has revealed amongst fellow Bernie supporters that we All started receiving solicitation from her around the same time. It's a wonder...

Ticket: # 717230 - Uber Spam

Date: 12/19/2015 3:36:29 AM

City/State/Zip: Los Angeles, California 90046

Company Complaining About: T Mobile

Description

Uber via email officially cut business with me recently as one of there partner/drivers as an excuse to stop paying some money they owe me. I suspect it was someone inside the company to take credit. For some reason this company thinks it's totally above the law and can do whatever they want. After OFFICIALLY TERMINATING BUSINESS WITH ME BY THERE OWN CHOICE, they kept sending 84 plus unsolicited emails and texts to my phone regarding business that was over with them. They have affected me economically and mentally for there actions. Got all the email communications sent to my phone through there uber.com server and also through there auto text delivery service.

[Ticket: # 717238 - Unsolicited emails from the official Hillary Clinton campaign](#)

Date: 12/19/2015 4:28:59 AM

City/State/Zip: Pittsburg, California 94565

Company Complaining About: Comcast

Description

I have received 2 unsolicited emails from the official Hillary Clinton campaign, "Hillary for America". I have never signed up to receive her emails, and I do not support her. When she recently accused Bernie Sanders of a data breach of her data it reminded me that she had somehow gotten my information. I have only subscribed to Bernie Sander's campaign emails. I think she is the one who stole Bernie's campaign data.

Ticket: # 717246 - Spam text

Date: 12/19/2015 6:01:01 AM

City/State/Zip: Oakland, California 94608

Company Complaining About: AT&T

Description

Spam text received from

1 410 100 003

1 of 5

FRM: (b) (6)

SUBJ: You're not good in talking to women?

MSG: H#111;#119; #100;o #121;#111;#117; d#111; #115;#843;w#101;#868;

(Con't) 2 of 5

#101;#1467;tp#108;#101;ase do#866;n#39;t b#111;#114;e #109;#101; !#33; #105; #106;ust

#119;a#854;#110;#857;#116; i#116; #102;a#847;s#116;

(Con't) 3 of 5

a#110;d h#97;#1630;#114;#1615;#100;. send m#101; a ms#103; i#800;f u #97;#114;e

dtf!M#791;#121; s#782;cr#101;e#866;n#110;#97;#109;#101;

(Con't) 4 of 5

i#827;s Hal#108;ie#49;#1619;#57;79 :-D#77;#121; #112;#867;rofi#108;e i#850;#115;

#104;e#1625;#114;e#58; (b) (6)

(Con't) 5 of 5

C #117; la#116;#101;r!(End)

Ticket: # 717323 - Use of email

Date: 12/19/2015 11:06:32 AM

City/State/Zip: Jasper, Indiana 47546

Company Complaining About: Dish Network

Description

used one of my email contacts in an attempt to access my email account.

Sarantis Group

Sarantis.ro(tagged to my contact, "so and so"@sarantis.ro)

Headquarters Bucharest, Romania

Zimbra provides open source server and client software for messaging and collaboration.

To find out more visit [\(b\) \(6\)](#)

Ticket: # 717508 - scammers on computer telling i have virus

Date: 12/19/2015 1:47:06 PM

City/State/Zip: Pompano Beach, Florida 33064

Company Complaining About: AT&T

Description

i received a phone call in late nov from company called repair all pc. after sending them a check for 399.95. nothing changed with my computer. then last night 12/19 i got another call from company telling me they had received alerts stating my computer was in crash mode and had 98% risk of my system shutting down and losing all my data and computer access. this company was called reedpcrepair.com. i paid them 199.99 to fix my computer because they told me the other company was scamming me, so now ive been scammed twice for a total of nearly 700.00 dollars. i wish to add my name and phone # to the do not call list. (b) (6) . thank you

Ticket: # 717511 - Spam sent including hundreds of email addresses

Date: 12/19/2015 1:49:03 PM

City/State/Zip: Chandler, Arizona 85226-5301

Company Complaining About: Cox

Description

Received email from

E x c l u s i v e L e a d s

(b) (6) [REDACTED] [REDACTED]

Beaumont TX 77701

800 780 (b) [REDACTED]

(b) (6) [REDACTED]@gt.rr.com

where the email includes hundreds of email addresses within the message text.

[Ticket: # 717523 - Text spamming complaint](#)

Date: 12/19/2015 1:58:06 PM

City/State/Zip: Gastonia, North Carolina 28054

Company Complaining About: Verizon Wireless

Description

Unsolicited, annoying and aggressive. Uses (b) (6) as phone #. Please help

Ticket: # 717761 - Victim of Torture, Terrorism, IP Theft, et cetera

Date: 12/19/2015 4:30:45 PM

City/State/Zip: Westfield, Massachusetts 01085-1576

Company Complaining About: Comcast

Description

Issues: Privacy & Indecency. My intellectual property is being stolen from (b) (6) (Comcast Account # (b) (6)) and (b) (6) (Verizon (b) (6)) and placed onto television shows like Family Guy, South, Park, and American Dad. I am told by lawyers that I am an NSA targeted individual. My Internet browsing history intellectual property rights, email history intellectual property rights, medial record intellectual property rights at BIDMC (www.eyeonbi.org) and elsewhere, et cetera have been outrageously violated. It seems that this started to occur about 6 months before 7/11/2013 (b) (6) on 1/10/2013. Notice the gematria as to Dzhokhar at Fort Devens on 7/10/2013, one day before 7/11/2013, around 11:09 am. Notice how (b) (6) case was marked as "CLOSED,VICTIM" in PACER. It seems that my intellectual property is going from the FBI's behavioral analysis units 1-4 and CIA's Office of Medical Services to the CIA's Media Liaison Office and then onto VIACOM, FOX, and HBO comedy shows. (b) (6) at BIDMC has been boasting on the public Internet that he can take "care" of the patient wherever he is. In fact, it's a euphemism for cyber-stalking, torture, and extreme boundary violations. Unfortunately CISA appears to have passed. Consequently, the telecoms think they have immunity from my bringing legal action against them. See, the illegal, unlawful, adhesional, and unconscionable contract called HIPAA allows for my medical records to be shared for Research, National Security, Law Enforcement, et cetera. The FCC needs to scrap all forms of immunity for the telecoms. They are torturing me and others and yet they're keeping the profits for themselves. Truly awful. That "manhunt" in Boston between 4/15 and 4/19/2013 was an illegal snuff film like 9/11 but with the war on terror justification as legal cover. Copyright 2015. (b) (6). All Rights Reserved. The information in all messages to the FCC is to be classified as confidential and is subject to privileged data. If you are not the intended recipient, then please reply to this message to notify me, the sender, of its delivery. Any unauthorized disclosure of the emails or further copying or distribution is not permitted and will be deemed unlawful.

Government Media Complex

(b) (6)

Beware the Government Media Complex. I hope to prove to you over the next period of time that perhaps never before in American history has there been so cozy a relationship, and this, by the way, transcends right and left. It has nothing to do with race. It has nothing to do with politics. It has everything to do with press freedom. And I want to state that from the outset. I believe today that we have a relationship that is too cozy between government and media.

As you know, the media is very badly needed to serve as a thorn in the side of government. In order to keep the government relatively honest, you need a media that's constantly poking at them. However, when the media instead becomes a thorn in the side of the skeptical private citizen, the media then becomes an arm of the government. Beware the Government-Media Complex....

It is censorship by default as well. What do I mean by censorship by default? Where the commercial interests of the media moguls are so intertwined with government policy as to create an overly friendly image of government officials and their policies. So, It may not be as clear as a close conspiracy to bias the news, but it comes out to be the same thing anyway....

Now, this bias is not limited to the left.

"Thank you for contacting the Office of the Attorney General. Your complaints against Target, Target Forensic Services, DLA Piper, Fox Networks, WFXT 21st Century Fox, 20th Century Fox, EMC Corporation, Beth Israel Deaconess Medical Center BIDMC were received by the Civil Rights Division....Please be advised that after reviewing your complaint, the Civil Rights Division has decided not to further investigate or intervene in this matter at this time. Should you wish to pursue this matter with a private attorney, you may obtain a referral from the Massachusetts Bar Association at 617-654-(b) (6). Sincerely, (b) (6), Paralegal Civil Rights Division." Where are my lobbyists and public relations experts? Anticipated response: ROTFLMFAO. (b) (6)

, -- None of the Attorney General offices to my knowledge are agreeing to investigate the Boston Marathon event. We were discussing this before about what one as a commoner could accomplish if he were to, say, write to Congresspersons and so forth. They appear to not want to do anything about it. Duh. Of course. The advice from them is to hire a private attorney. However, when I was calling private attorneys, I was told that this event would require the attention of a prosecuting attorney, law enforcement, and FBI. There are attorneys with whom I conferred previously who firmly believe that the "victims" are crisis actors who are engaging in white collar crime. Lawyers told me, "I'm not a prosecuting attorney. You would need a prosecuting attorney". (b) (6), and others are very well aware about Dhzokhar's white backpack. They know. It appears that they're more than happy to continue on with the political show trial. Best regards, [Complainant] ===== Of course not. The Boston marathon event is a bungled false flag event that was staged and orchestrated by the government of the United States. They will not investigate, because they managed to get their conviction and death sentence for dramatic effect through by press orchestration and defense lawyers bought with taxpayer money and working hand in hand with corrupt prosecutors and a corrupt judge, it was a false flag easily detected, the blungling was bungled thus easily discovered if investigated with straight face, and, if uncovered and widely understood, there would be a revolution. Fundamentally, we have a government riddled to the core with corruption so profound as to be irredeemable. The collapse of our government is inevitable, just a matter of time. The most knowledgeable lawyer I know in support of the conviction is [WITHHELD] who thought that the black backpack was just a tentative investigating thesis, and that the testimony of (b) (6) was sufficient for conviction, etc. – [Private attorney] ===== What outcome do you seek from filing this complaint? I do not have the resources, wherewithal, strength, expertise, or stamina that a >\$500 billion dollar metropolis like Boston, which is tied @ "hips" to Israel & Saudi A, has to pull off such an event. Copyright 2015.(b) (6). All Rights Reserved. The information in all messages to the FCC is to be classified as confidential and is subject to privileged data. If you are not the intended recipient, then please reply to this message to notify me, the sender, of its delivery. Any unauthorized disclosure of the emails or further copying or distribution is not permitted and will be deemed unlawful.

[Complainant] and/or I sought the assistance, conservatively speaking, of several hundred lawyers or firms in Massachusetts, including the ACLU, regarding the case of (b) (6), and were unable to find anybody who willing provide assistance in getting admitted pro hac vice. We were

necessarily limited in time available, but we made a diligent effort. I do not intend to demean the Massachusetts Bar. I have practiced on special occasion in Massachusetts before and never found any trouble in securing this routine courtesy without fee, and likewise I have sponsored countless lawyers from [WITHHELD]. We could not find one lawyer on this occasion. On many occasions, lawyers in Massachusetts were sympathetic, as was even the ACLU approached by [WITHHELD] and m

[Ticket: # 717819 - my data Internet activities and phone calls are being hacked by a Israel extremists](#)

Date: 12/19/2015 5:48:11 PM

City/State/Zip: Allentown, Pennsylvania 18103

Company Complaining About: Sprint

Description

My phone calls and data activity is being monitored illegally by a hate group. This has happened for quite some time and I do not know what to do about it. They monitor my phones private settings such as my passwords and online data activity such as my phone calls,internet and app settings.This all started when I created a Facebook that exclusively criticized Israel. My facebook was hacked and monitored by this group to coerce me from publishing any critique of Israel. My phone's offline settings and data activity is still being monitored by this hate group even after i deleted the Facebook which is constitutionally legal. i want my privacy back because this hacking is against federal law. Please excuse grammar and review my serious inquiry.

Ticket: # 717829 - World Gym - Violation of TCPA Compliance

Date: 12/19/2015 6:05:07 PM

City/State/Zip: Palm Desert, California 92211

Company Complaining About: Verizon

Description

Harassing and unauthorized solicitation texts from World Gym La Quinta. Repeated text even after numerous attempts to have it stopped.

"Any autodialed text message on your wireless device, or an unwanted commercial message to a non-wireless device from a telecommunications company or advertising a telecommunications company's products or services, if sent without your prior consent."

[Ticket: # 718086 - Unauthorized access of Google account](#)

Date: 12/20/2015 2:06:46 AM

City/State/Zip: Saint Louis, Missouri 63137

Company Complaining About: Net 10

Description

Unauthorized activity on a my Google account by a galaxy s5 phone and two computers prior to that.

[Ticket: # 718134 - Email SPAM no ability to remove from list](#)

Date: 12/20/2015 8:44:37 AM

City/State/Zip: Houston, Texas 77094

Company Complaining About: Beatcancer.org

Description

Below email was sent 8 times to a single email address and utilizes a spoof email in the unsubscribe, forcing you to enter the proper email address with no subsequent removal from the list.

----- Forwarded Message -----

From: BeatCancerOrg <(b) (6)@beatcancer.org>

To: (b) (6)

Sent: Wed, 19 Aug 2015 13:01:40 -0000 (UTC)

Subject: [BeatCancer.Org] Does Your Morning Cup of Coffee Cause Cancer?

Share:

Does Your Morning Cup of Coffee Cause Cancer?

It is no

surprise that current medical research has shown that coffee has both incredibly beneficial properties as well as harmful ones. Every week it seems that the news is reporting that we should be drinking more coffee only to discover later in the week that we should cut it out completely. Due to this it is hard to know where to take a stand with regard to coffee. So, just what are the facts when it comes to coffee-drinking and cancer? Does coffee cause cancer? [Read More Click Here]

The good news is that brewed coffee can be a great source of antioxidants which may have a part in slowing down the process of aging and preventing heart disease, stroke, and cancer as well. In fact, Harvard Studies have shown that people who drink coffee are fifty percent less likely to suffer from cancer than those who do not. So, does that mean you should start drinking your coffee by the pot? Not quite. [Read More Click Here]

There is also a downside to heavy coffee drinking. Because coffee is acidic it can lower the pH of your body (this is especially true if you drink several cups a day) which, in turn, can lead to acidosis- an environment in which cancer really thrives. In addition, caffeine consumption has been linked time and again with breast cancer and there is even a

caffeine-restricted diet which has been shown to shrink lumps in breasts. [Read More Click Here]

So, what to do? Unfortunately, the answer is too detailed to give in a quick email but we invite you to visit BeatCancer.Org to find a balanced treatment of the issue and recommendations for the best way you can have your cup while beating cancer too!.

Click Here: Does Coffee

Cause Cancer?

Sincerely yours,

(b) (6) PhD and Staff at BeatCancer.Org

PS: Best Seller Now in eBook Save over 15% and No Shipping Cost Instant Download:

(b) (6)

Follow:

BeatCancer.Org, (b) (6), Richboro, PA 18954, USA

[Unsubscribe](#) | [Change Subscriber Options](#)

[Ticket: # 718217 - Internet Spam on Facebook](#)

Date: 12/20/2015 1:53:46 PM

City/State/Zip: Elkhart, Indiana 46514

Company Complaining About: Comcast

Description

Many people are using other people's facebook walls to spam sales of RayBan sunglasses. They tag another person so the ad appears on the other persons wall without the other persons permission. This is causing distress for many people who are being harassed because people think the person that owns the wall is doing the advertising. It is always RayBan. Must recently the spammer was user name (b) (6). Tons of complaints have been submitted to Facebook, yet they do nothing to prevent this spam. I'm sick of it. Do something.

Ticket: # 718225 - Comcast performed credit check

Date: 12/20/2015 2:02:57 PM

City/State/Zip: Palo Alto, California 94306

Company Complaining About: Comcast

Description

I just checked my credit report through Equifax and am seeing that Comcast ran a credit check when I signed up for their service. This is their policy:

"Comcast Credit Policy

A credit check and/or deposit is required for new customers (and customers with less than six (6) months of payment history) who lease more valuable Comcast equipment or request Comcast Digital Voice services with a new phone number. If you select a credit check, you may also be asked to pay a partial deposit. If you do not want a credit check, you may choose to pay the full deposit. The full amount of any deposit will be applied to your account balance after twelve (12) months, as long as the account has been in good standing for the previous six (6) months."

In my case, I did not lease any Comcast equipment, nor did I request Comcast Digital Voice.

There was no reason for them to run a credit check on me. This was contrary to their policy and not approved by me.

All of my business dealings with Comcast have been extremely poor.

Ticket: # 718247 - Concern about website hosted by Comcast

Date: 12/20/2015 2:26:18 PM

City/State/Zip: Palatine, Illinois 60074

Company Complaining About: Comcast

Description

I have contacted Comcast on three separate occasions about a website they host (wpillinois.com). I was ironically referred to Comcast BY Comcast's own Customer Service, and told to share my concern at (b) (6) @comcast.com.

The "abuse" consists of this website having my personal information (name, address) on the site. The website does not allow contacts, nor did the webmaster respond to my emails. I work with law enforcement and having my name and address posted on the internet poses a hazard to my family and myself. Comcast is negligent in not responding to my concern. This is a link to the Comcast hosted website: (b) (6)

(b) (6)

Ticket: # 718251 - SPAM & HARASSMENT OF THE BELOW COMPLIANT

Date: 12/20/2015 2:28:01 PM

City/State/Zip: Hewlett, New York 11557

Company Complaining About: Verizon

Description

Military.com (b) (6) @HRVHuqm.upbeatmagic.com> THIS SITE KEEPS HARASSING ME & OVER THE LAST 3 MONTHS, KEEPING GOING TO UNSUBSCRIBE - WHAT IT TO STOP. NEED THEM TO STOP!!! THIS IS THE THIRD TIME i've complained!

Ticket: # 718253 - Unauthorized Credit Check

Date: 12/20/2015 2:29:09 PM

City/State/Zip: Palo Alto, California 94306

Company Complaining About: Comcast

Description

Don't know where else to file this complaint--please route to appropriate department.

PayPal ran an unauthorized credit check on me. I did NOT apply for PayPal credit. I called to cancel, when I realized they had initiated an application for PayPal credit, which I did NOT authorize or request. I am now realizing that they ran a credit check, when PayPal applied for their credit with my private information.

Ticket: # 718311 - unsubscribed

Date: 12/20/2015 4:05:50 PM

City/State/Zip: Dublin, Ohio 43016

Company Complaining About: Sprint

Description

I have used the unsubscribe button on the email three times. I have gone to the website and used their customer service form twice but I continue to get emails from fullbeauty.com Both times the form was answered by assuring me I was removed from their list and would no longer receive emails from them. I am still getting emails.

Thanks,

(b) (6)




[Ticket: # 718319 - Yahoo Spam](#)

Date: 12/20/2015 4:29:21 PM

City/State/Zip: Franklin Park, New Jersey 08823

Company Complaining About: Comcast

Description

My Yahoo Spam is filled to nearly 300 Spam Junk Mails. I cannot delete it, it will not allow me to delete it. I E-mailed Yahoo about this problem but they refuse to do anything about it.

Ticket: # 718352 - Hacking and stealing

Date: 12/20/2015 5:28:06 PM

City/State/Zip: New York, New York 10025

Company Complaining About: Verizon Wireless

Description

My ex has hacked my personal laptop and is threatening to completely nuke my laptop's entire hard drive and he even has control over my bank account and he has even taken \$22.95 from my bank account. He also has put a key logger into my laptop, even secretly. I just know that he has done so and will do EVERYTHING in his power to make me miserable. I am afraid that he will continue to do so and I feel completely powerless to do anything against him. He resides in the United Kingdom, in London. 38 Wellesley Road, Camden, London, United Kingdom NW5 4PN.

Below are 3 pieces of EVIDENCE that he is doing so. Blocking me on Skype was the first thing, taking over my personal game account and SELLING over \$300 of what I PAID for were the last 2. He also used my bank account on 12/14/15 to get money for his game account.

[1:53:11 PM] sig spring 27 Spring: no sam

[1:53:25 PM] sig spring 27 Spring: i have no posibel reasion to talk to you

[1:53:43 PM] Samantha D'Esposito/Asriel/Samsy: I will SHOW YOU PROOF of what YOU are doing to MY account

[1:53:47 PM] Samantha D'Esposito/Asriel/Samsy: On Wartune

[1:54:12 PM] sig spring 27 Spring: sam i am telling you i have not been nor do i want to be in your acc on wartunes

[1:54:26 PM] Samantha D'Esposito/Asriel/Samsy: EVERY piece of my inventory on Wartune is GONE

[1:54:31 PM] sig spring 27 Spring: hell i even write to gamefuse begging them for us to be dievorsed

[1:54:39 PM] sig spring 27 Spring: try cleening cach

[1:54:42 PM] Samantha D'Esposito/Asriel/Samsy: kill yourself

[1:55:15 PM] Samantha D'Esposito/Asriel/Samsy: DO SUICIDE

[1:55:45 PM] sig spring 27 Spring: yo uknwo what im just going to add you back on to the block list

[1:55:54 PM] sig spring 27 Spring: you accusing me of shit

[1:55:58 PM] sig spring 27 Spring: your name calling

[1:56:08 PM] sig spring 27 Spring: your being vilger

[1:56:19 PM] sig spring 27 Spring: and yet it was you that fucked everything up

[1:56:22 PM] sig spring 27 Spring: now do one

[1:56:25 PM] sig spring 27 Spring: you cheat

[1:56:38 PM] Samantha D'Esposito/Asriel/Samsy: and anonymous will hack you and I am not a cheat. YOU are

[1:56:58 PM] sig spring 27 Spring: tc sam bye

[1:57:43 PM] Samantha D'Esposito/Asriel/Samsy: SAY BYE TO YOUR FLAT

[1:58:46 PM] sig spring 27 Spring: well my inventory looks fine try reloading and cleen your cash

[1:59:20 PM] Samantha D'Esposito/Asriel/Samsy: and stay out of my laptop and my personal accounts. No fry. No nuke.

[1:59:57 PM] sig spring 27 Spring: sam if was going to do something as pettey as that i would have done it a loonnggg time ago

[2:00:18 PM] Samantha D'Esposito/Asriel/Samsy: Well you are doing it now

[2:00:38 PM] sig spring 27 Spring: no sam you are just accusing me lol

[2:00:43 PM] sig spring 27 Spring: its kinda funny

[2:00:54 PM] Samantha D'Esposito/Asriel/Samsy: Not funny. It's the TRUTH

[2:01:06 PM] Samantha D'Esposito/Asriel/Samsy: Which YOU need to learn.

[2:01:16 PM] sig spring 27 Spring: you fued with me , you realy thing i need to do anything , there is a lot of peopel pissanstt at you for what you did

[2:01:33 PM] sig spring 27 Spring: i dont need to be your enemy

[2:01:40 PM] sig spring 27 Spring: outhr will be for me

[2:01:59 PM] Samantha D'Esposito/Asriel/Samsy: Well now people are pissed at you. As you are a thief. And a liar. And a hacker. I will EXPOSE you

[2:02:48 PM] sig spring 27 Spring: and ask for annonimus , sam there wellcome in to my pc , as they do no harm , and firther more they can look for them self , if they have it in them to deal with the likes of you ,

[2:03:00 PM] sig spring 27 Spring: so stop thretening jksdfhgehaf;kjghal;kfhgio'aefg

[2:03:05 PM] sig spring 27 Spring: fuck this BLOCKED

[2:03:23 PM] Samantha D'Esposito/Asriel/Samsy: Everything is still missing. You SOLD all my WEAPONS. My ARMOR. Consider yourself BEHIND BARS. NOW.

[Ticket: # 718374 - Spams](#)

Date: 12/20/2015 6:03:41 PM

City/State/Zip: Orwigsburg, Pennsylvania 17961

Company Complaining About: Verizon Wireless

Description

Keep getting unsolicited sex messages on spam filter

[Ticket: # 718453 - Uber](#)

Date: 12/20/2015 7:39:02 PM

City/State/Zip: Seattle, Washington 98101

Company Complaining About: AT&T

Description

Uber continues to not only subscribe me to their email lists that serve cities other than the one I live in but they email me repeatedly even after I have tried to unsubscribe through their unsubscribe links. I've been getting "uber Tacoma" emails daily for a week even though I unsubscribed twice during this time and emailed them to stop

[Ticket: # 718917 - Cuntinuous emailings after several requests to stop all communications. Unsubscribe link offered in messages never works.](#)

Date: 12/21/2015 12:17:52 PM

City/State/Zip: San Juan, Puerto Rico 00926

Company Complaining About: Liberty

Description

The Enthusiast Network/ Super Street Networks & Affiliates continuously send promotional material and other information via email. I have expressed several times (documented/saved in servers) that I do not want any communications from them or their affiliates. I have had no responses except for more promotional emails. The included Unsubscribe link has never worked either, as I have attempted to access it many times. Please, I want these emails to stop. Thank you. Have a great day.

Ticket: # 718919 - Incessant spam

Date: 12/21/2015 12:18:56 PM

City/State/Zip: Rotonda West, Florida 33947

Company Complaining About: Comcast

Description

The domains ccert.edu.cn and cnic.cn are being used to send massive amounts of spam. I have repeatedly asked the domain admins to stop this abuse, and they will not do anything.

Delivered-To: (b) (6) @gmail.com

Received: by 10.66.135.130 with SMTP id ps2csp2709283pab;
Mon, 21 Dec 2015 07:46:46 -0800 (PST)

X-Received: by 10.28.57.69 with SMTP id g66mr22593150wma.63.1450712806275;
Mon, 21 Dec 2015 07:46:46 -0800 (PST)

Return-Path: <(b) (6) @kaitlynn.clevergrants.com>

Received: from kaitlynn.clevergrants.com ([116.164.34.26])
by mx.google.com with SMTP id 202si36560587wmv.39.2015.12.21.07.46.45
for <(b) (6) @gmail.com>;
Mon, 21 Dec 2015 07:46:46 -0800 (PST)

Received-SPF: pass (google.com: domain of (b) (6) @kaitlynn.clevergrants.com designates
(b) (6) as permitted sender) client-ip=(b) (6);

Authentication-Results: mx.google.com;

spf=pass (google.com: domain of (b) (6) @kaitlynn.clevergrants.com designates (b) (6)
as permitted sender) smtp.mailfrom=(b) (6) @kaitlynn.clevergrants.com;
dkim=pass header.i=@clevergrants.com

IP:1 (b) (6)

DKIM-Signature: v=1; a=rsa-sha1; c=simple/simple;
s=s1024;d=clevergrants.com;
h=message-id:from:to:subject:date:mime-version:content-type;
bh=k8I7qQNdtSHEbgkC4I8PG5jWWQ=;

b=KaT9RoW7x2FI57pVyiYgIT3gAtP49sreyv7d1wGDjaNRCL4BEG5YfbzmZ3jL1INEQxf//EsQQQ9711
M06jtsLLbLrDj/VqDCWJUk4bAFzBFme0GjkRALGKr/tEYtGjona9zZ7w0zBjsnvtnpT45ZmTQCzc5Gd
WxqcJpln8q7Mus=

DomainKey-Signature: a=rsa-sha1; q=dns; c=simple;
s=s1024;d=clevergrants.com;
h=message-id:from:to:subject:date:mime-version:content-type;

b=VFxIJHhuyZ+WRsY2ZJQc0Nm+zSBp1HnLHKW94M4zZ/sfqUuWfDRbWjr9bwrwxEZM8lvO5bNsL
YtcNO1LIWbZvrQdiuU1juRBO7INPfJQMQ0uXwxVkaDtsPs1HsN6pODH41FlfBVPdSFets+T0Z5jQA6
PLTkgnmP+nGzbYKXTWk4=

Feedback-ID: 7498:4570538:b:

List-Unsubscribe:

(b) (6)

(b) (6)
Received: from Pickup by kaitlynn.clevergrants.com ([(b) (6)]) with SMTPSVC;
Mon, 21 Dec 2015 07:19:56 -0800

Message-ID: <(b) (6) @clevergrants.com>
Reply-To: "Donna" <(b) (6) @kaitlynn.clevergrants.com>
From: "Donna" <(b) (6) @clevergrants.com>
To: <(b) (6) @gmail.com>
Subject: Create your Account TODAY
Date: Mon, 21 Dec 2015 07:19:56 -0800
MIME-Version: 1.0
Content-Type: text/html;
charset="Windows-1252"
Content-Transfer-Encoding: quoted-printable
Errors-To: 7498-0-4570538-2238

<html><head><title></title></head><body><span =
id=3D"docs-internal-guid-b13200b4-72e4-cc07-237f-dcbb08041d63"><p =
style=3D"line-height: 1.38; margin-top: 0pt; margin-bottom: 0pt;" =
dir=3D"ltr"><span style=3D"font-size: 14.6667px; font-family: arial; =
vertical-align: baseline; white-space: pre-wrap; background-color: =
transparent;">A number of people have asked about the gift card offer =
and</p><p style=3D"line-height: 1.38; margin-top: 0pt; =
margin-bottom: 0pt;" dir=3D"ltr"><span style=3D"font-size: 14.6667px; =
font-family: arial; vertical-align: baseline; white-space: pre-wrap; =
background-color: transparent;">the good news is that there are still =
<span style=3D"font-family: arial; font-size: 14.6667px; =
white-space: pre-wrap; line-height: 1.38; background-color: =
transparent;">a few available.</p><p style=3D"line-height: 1.38; =
margin-top: 0pt; margin-bottom: 0pt;" dir=3D"ltr"><span =
style=3D"font-size: 14.6667px; font-family: arial; vertical-align: =
baseline; white-space: pre-wrap; background-color: transparent;">Get yours =
before it's too late, the details can be found below:</p><p =
style=3D"line-height: 1.38; margin-top: 0pt; margin-bottom: 0pt;" =
dir=3D"ltr"><span style=3D"font-size: 14.6667px; font-family: arial; =
vertical-align: baseline; white-space: pre-wrap; background-color: =
transparent;">-----=
----</p>

<p style=3D"line-height: 1.38; margin-top: 0pt; =
margin-bottom: 0pt;" dir=3D"ltr"><span style=3D"font-size: 14.6667px; =
font-family: arial; vertical-align: baseline; white-space: pre-wrap; =
background-color: transparent;">Have you claimed your \$100 Visa Gift Card =
yet?</p><p style=3D"line-height: 1.38; margin-top: 0pt; =
margin-bottom: 0pt;" dir=3D"ltr"><span style=3D"font-size: 14.6667px; =
font-family: arial; vertical-align: baseline; white-space: pre-wrap; =
background-color: transparent;">Sign up to receive a free quote and you'll =
<span style=3D"font-family: arial; font-size: 14.6667px; =
white-space: pre-wrap; line-height: 1.38; background-color: =
transparent;">automatically get a</p><p style=3D"line-height: 1.38; =
margin-top: 0pt; margin-bottom: 0pt;" dir=3D"ltr"><span =
style=3D"font-family: arial; font-size: 14.6667px; white-space: pre-wrap; =
line-height: 1.38; background-color: transparent;">visa gift card along =
with \$850 worth of free equipment.</p>
<p style=3D"line-height: =

1.38; margin-top: 0pt; margin-bottom: 0pt;" dir="ltr"><link><a href="b) (6)

>Click To Get =
Started</p>
<p style="line-height: 1.38; margin-top: 0pt; margin-bottom: 0pt;" dir="ltr">Help protect your home and take care of the ones you love with</p><p style="line-height: 1.38; margin-top: 0pt; margin-bottom: 0pt;" dir="ltr">a free quote on a best-in-class security system from ADT</p><p style="line-height: 1.38; margin-top: 0pt; margin-bottom: 0pt;" dir="ltr">starting as low as \$27.99/month.</p>
<p style="line-height: 1.38; margin-top: 0pt; margin-bottom: 0pt;" dir="ltr"><link><a href="b) (6)

>Claim your gifts =
now, and See how you can make your family</p><p style="line-height: 1.38; margin-top: 0pt; margin-bottom: 0pt;" dir="ltr">safe with a quality home security system from = ADT.</p>

ADT Premier Providers<div>
</div><div><span style="font-size:

Ticket: # 718931 - fraud

Date: 12/21/2015 12:28:46 PM

City/State/Zip: Izoro, Texas 76528

Company Complaining About: Hughes Net

Description

On Dec 17th my husband answered a phone call from people who described themselves as "Microsoft Security". They convinced him to give them access to our home computer and took control of it to "clean" with him on the phone. They wanted money to "maintain his subscription". They were on the phone from 3:25 to 5:35 arguing with him. Turns out he had been dealing with them over the last year and they had programs installed on our computer. They even convinced him to open a Western Union account although he did not give them money on this occasion. I took the phone and asked for a name and got "(b) (6)" in a Middle-eastern accent and requested that they verify the phone number they were calling from. They started with one number, changed it and told me to call them back which I did. The same voice answered, "Art Morgan" and when asked "give me 2 minutes to find (b) (6)". I hung up. The computer was turned off and when I turned it back on, I discovered our access password had been changed and we could no longer access our computer without intervention. The computer was taken to Geek Squad for cleaning where they found tons of garbage on it. Our laptop was also taken in subsequently because my husband had down-loaded their garbage to it also. The phone # we were dealing with was 347-627-(b) (6)-but I assume that is one of many. I consider this a VERY dangerous breach of our internet security. We are on Hughes Net but they are NOT the source of the problem.

Ticket: # 719036 - Unwanted texts and calls from Church of Scientology

Date: 12/21/2015 1:17:04 PM

City/State/Zip: Merion Station, Pennsylvania 19066

Company Complaining About: Church Of Scientology

Description

I have been receiving unwanted texts and calls from the Church of Scientology. Despite requests to be left alone, they will not stop contacting me. I am attaching an image of the latest text, which shows the number being used as 323-863-(b) [REDACTED]. Please make them stop!

Ticket: # 719073 - Violation of CANN SPAM Act

Date: 12/21/2015 1:37:03 PM

City/State/Zip: Wentzville, Missouri 63385

Company Complaining About: Charter

Description

I have sent multiple request to (b) (6) (b) (6) <(b) (6) @mobileappdevelopmentinc.com>) requesting the she unsubscribe me from her list. I have warned her that she is in violation of the act and she continues to send me email. I have attached a copy of all of the emails to this complaint.

Ticket: # 719166 - EMAIL OPT OUT

Date: 12/21/2015 2:05:42 PM

City/State/Zip: Minneapolis, Minnesota 55439

Company Complaining About: Comcast

Description

Most email advertising that I receive now requires me to type my email address to opt out. I believe the opt out button should not require a typed response. I have two addresses that group, so I do not know which one brings in email, and the "To" address is hidden on the spam emails.

[Ticket: # 719184 - text spam](#)

Date: 12/21/2015 2:10:11 PM

City/State/Zip: Daleville, Alabama 36322

Company Complaining About: Straight Talk

Description

I keep getting the same message for advance loan. (b) (6) which goes to (b) (6). I have told them to stop. They sent with this number (971) 213-(b) (6)

[Ticket: # 719195 - SPAM text message](#)

Date: 12/21/2015 2:13:36 PM

City/State/Zip: Pembroke Pines, Florida 33024

Company Complaining About: T Mobile

Description

949-434-(b) is sending me spam messages I never signed up for, without an opt out option.

Ticket: # 719205 - Spam Email

Date: 12/21/2015 2:16:02 PM

City/State/Zip: Birmingham, Alabama 35210

Company Complaining About: AT&T

Description

I contacted the company promoted in the email, the sender refuses to name who they bought my email address from and is using a email distributor with a PO Box as a business location.

(b) (6)

Contact: Vydox Plus

(b) (6)

Martinez, GA 30907

1-866-270-(b)

Ticket: # 719347 - Unable to Unsubscribe from an eMail List

Date: 12/21/2015 3:01:17 PM

City/State/Zip: Phoenix, Arizona 85020

Company Complaining About: Nectar (online Retailer) Email Delivered Via Verizon & Centurylink (these Latter 2 Co's Are Not The Issue)

Description

Good morning, FCC.

I have an issue with a retailer sending me SPAM. I do not recall being a customer of theirs as I've not purchased anything from a company called Nectar. The SPAM started showing up this month, starting December 5, 2015. I have tried to unsubscribe on numerous occasions to no avail. Their "unsubscribe" feature requires you to enter you Nectar Card number. Since I am not a customer, I do not have a Nectar card. Their only method of contact beyond the "unsubscribe" feature is via chat. I entered into a chat session with them on December 18, 2015 (please see attached) and they said that without the Nectar card number I could not unsubscribe, though I could call them in England during their GMT hours.

I am a technology professional and like to think that I'm savvy about my online spending and with whom I'm doing business with online. I understand that when you make a purchase online, you effectively give a company the permission to send you SPAM. When I do receive SPAM from retailers, I am able to unsubscribe successfully. I wish to file a formal complaint and want my email address permanently removed from Nectar's system. The time and effort to do this on my own has cost me about ten hours. Not only am I gainfully employed full time, I also have three businesses (all of which much conform to FCC and FTC rules and guidelines) and a family. Spending ten hours to unsuccessfully unsubscribe from email is time I don't have.

Please let me know if you have any further questions.

Thank you in advance,

(b) (6)

Ticket: # 719391 - Unwanted emails from company - ChicagoVPS / BlueVM

Date: 12/21/2015 3:16:25 PM

City/State/Zip: Colorado Springs, Colorado 80910

Company Complaining About: Chicagovps / Bluevm

Description

I have had issues with this company for gross negligence. I have filed a BBB dispute and it came back "The business responded to the dispute but failed to make a good faith effort to resolve it. " Anyways, I have been getting emails from this company and they are not stopping. I received an email on December 13th 2015 to which I replied on December 14th to remove me from their mailing list. On December 17th I received yet another email from this company and on December 18th I yet again requested to be removed from their mailing list. December 18th I got another email from this company and requested to be removed from their mailing list that day. December 19th, I yet again receive another email from this company. I have made a good faith effort to stop these emails from this company, but they just keep sending me email. I do not want any more contact from this company due to their deceiving and fraudulent practices.

Ticket: # 719573 - unwanted text message on cell phone

Date: 12/21/2015 4:23:50 PM

City/State/Zip: Hazleton, Pennsylvania 18201

Company Complaining About: AT&T

Description

Received the following unsolicited and unwanted text message:

1 of 2 FRM: (b) (6) MSG: Your Mobile Number won you Xmas gift of 1,000,000.00 Contact
(b) (6) @cash4u.com with your E-mail address send (Con't)2 of 2 mail to: (b) (6) @cash4u.com
for details(End)

Ticket: # 719604 - Unwanted Text/SMS from Unknown

Date: 12/21/2015 4:35:53 PM

City/State/Zip: Bakersfield, California 93311

Company Complaining About: AT&T

Description

The Phone number:

1.435.412.0083

Sent me a text/sms message advertising:

"We introduce you to our shop (b) (6) Any kind of medication without prescription, fast and free delivery. COUPON CODE: 5OFF at SHOPPING CART. Discount 5%

Received at 619.207.(b)

@ 12:30 PM Dec 21 2015

[Ticket: # 719644 - robot call](#)

Date: 12/21/2015 4:51:45 PM

City/State/Zip: Ashland, Pennsylvania 17921-1808

Company Complaining About: Service Electric Tv

Description

I received a robot call from "Rachel from cardholder services" around 230pm on my landline. My home phone number came up on my caller ID. Very unnerving!

[Ticket: # 719702 - Text spam](#)

Date: 12/21/2015 5:12:10 PM

City/State/Zip: Anchorage, Alaska 99518

Company Complaining About: AT&T

Description

It appears someone has added me to a t xt mailing list. The numbers are coming from a short code series - 141010 (b) [REDACTED]. The short code increments by 1 every time I get q message, and I'm on 14010 (b) [REDACTED]. I can't reply stop because it's from new number every time. Some of the companies being promoted in these texts are mindbodygreen and E! Online

Ticket: # 719740 - Citrix , Gotomeeting, etc

Date: 12/21/2015 5:24:34 PM

City/State/Zip: Franklin, Tennessee 37064

Company Complaining About: AT&T

Description

Please stop any and all government employees from using any apps or products that are created by Citrix, creators of Gotomeeting apps and downloads.

Citrix has created a suite of products which allow any individual to access and share the device, computer or tablet of the person who downloaded or used any of their products.

Citrix' suite of products is used by the USA government. It compromises the information held on any device it has been downloaded on.

On a personal complaint note, it was downloaded onto my computer without my knowledge and compromised sensitive information.

This is a huge national security risk, as well as a huge risk to the financial and healthcare markets.

Ticket: # 719753 - Nonstop spam

Date: 12/21/2015 5:31:18 PM

City/State/Zip: Rotonda West, Florida 33947

Company Complaining About: Comcast

Description

I have been receiving massive amounts of spam from the domain cantv.net, and their IP admin will not honor my request to stop the spam and take my name and email address off the mailing list. The emails have no opt out link, and they are constantly trying to scam money and steal personal information.

Delivered-To: (b) (6) @gmail.com

Received: by (b) (6) with SMTP id ps2csp2880784pab;

Mon, 21 Dec 2015 13:08:23 -0800 (PST)

X-Received: by (b) (6) with SMTP id d143mr13574737vka.111.1450732103477;

Mon, 21 Dec 2015 13:08:23 -0800 (PST)

Return-Path: (b) (6) @cantv.net>

Received: from 10ibl21ser04.datacenter.cha.cantv.net

(10ibl21ser04.datacenter.cha.cantv.net. [(b) (6)])

by mx.google.com with ESMTPS id h71si24744820vka.144.2015.12.21.13.08.14

(version=TLS1 cipher=AES128-SHA bits=128/128);

Mon, 21 Dec 2015 13:08:23 -0800 (PST)

Received-SPF: pass (google.com: domain of (b) (6) @cantv.net designates

(b) (6) as permitted sender) client-ip=(b) (6)

Authentication-Results: mx.google.com;

spf=pass (google.com: domain of (b) (6) @cantv.net designates

(b) (6) as permitted sender) smtp.mailfrom=(b) (6) @cantv.net

X-Virus-Scanned: amavisd-new at cantv.net

Received: from webmail-04 (webmail-04.datacenter.cha.cantv.net [(b) (6)])

(authenticated bits=0)

by 10ibl21ser04.datacenter.cha.cantv.net (8.14.3/8.14.3/3.0) with

ESMTP id tBLL89L3020474;

Mon, 21 Dec 2015 16:38:09 -0430

X-Matched-Lists: []

Received: from (b) (6) ((b) (6)) by

webmail-04.mgmt.cantv.net (Cantv Webmail) with HTTP; Mon, 21 Dec 2015

16:38:09 -0430 (VET)

Date: Mon, 21 Dec 2015 16:38:09 -0430 (VET)

From: "(b) (6)" <(b) (6) @cantv.net>

Reply-To: (b) (6) @gmail.com

To: (b) (6) @gmail.com

Message-ID: <774497384.2108511.1450732089719.JavaMail.nitido@webmail-04.mgmt.cantv.net>

Subject: Attention,

MIME-Version: 1.0

Content-Type: text/html; charset=UTF-8

Content-Transfer-Encoding: 7bit

X-Mailer: Cantv Webmail

X-Originating-IP: [(b) (6)]

Attention,
Your ATM CARD was deposited under ECO BANK

today
All you will do is to forward your delivery information
to avoid wrong delivery such as,
Receiver's Name
Country:
Address:
Phone Number:
Thank

you,
----- Forwarded message -----

From: "(b) (6)" <(b) (6)@cantv.net>

Ticket: # 719786 - Security

Date: 12/21/2015 5:40:48 PM

City/State/Zip: Coronado, California 92118

Company Complaining About: AT&T

Description

Hello FCC and (b) (6) ;

I am not sure who I should contact about this but I just became a new customer for AT&T Internet and was sent an email confirmation which in the subject line shows my secret passcode.

I called AT&T at approximately 11:50 a.m. Pacific Standard Time on December 21st 2015 and spoke with the manager at that time named (b) last name unknown using the phone number 1 800 288 (b). I told him of the email I received and he said that is the way they send their emails out. I explained to him that it is not secure to send a pass code out in the subject line. He said to me " if I don't think the Internet is secure then why do I use it". I could see I was going to get nowhere with him so I asked to speak with the next higher up manager and he said I could send a letter to the CEO. I asked who this was and he said I could go on Google and look it up . According to AT&Ts email, I'm supposed to keep this passcode in a secure place because it will access my account and make any changes that I want as long as I have that pass code. It also gives me a phone number to call if I want to change the passcode so they could then send me another email with the new passcode revealed in the subject line. In a separate email my account number is in the subject line.

My goal in speaking with management was so that they could be made aware of their mistake and make changes but obviously that is not on their radar.

I am hoping that you can assist me in getting this taken care of.

Best regards,

(b) (6)

Ticket: # 719819 - UNWANTED TEXT FROM SOMEONE POSING AS SOCIAL SECURITY

Date: 12/21/2015 6:01:28 PM

City/State/Zip: Rock Springs, Wyoming 82901

Company Complaining About: Union Wireless

Description

Just got a text on my cell phone from +1551227(b) saying Please give us a call regarding your social security disability claim, we need to review a few things before processing. Call 551227(b) before 6PM. I have not filed a social security disability claim.

Ticket: # 719822 - Government

Date: 12/21/2015 6:03:25 PM

City/State/Zip: Valrico, Florida 33594

Company Complaining About: Sprint

Description

My name is (b) (6) and my phone number is (b) (6). I worked in Iraq and Afghanistan as a contractor and witnessed the military bring little stores on the base that would sell music, movies, clothes, glasses, bags, accessories, etc that were ripped of from the original company who made the good sold. Those stores would sell the items at a fraction of the cost and it was copied goods. The military in essence stole from companies and did so in a lot of bases in Iraq and Afghanistan. I believe the military did it in other countries they are found in but since I was not in those areas I cannot confirm it. I want you to look into this and contact the companies affected and take action. I would like a reward for my information. I would like 30% of what is recovered.

Ticket: # 719917 - Hackers wont leave me alone

Date: 12/21/2015 6:47:29 PM

City/State/Zip: Dubois, Pennsylvania 15801

Company Complaining About: Comcast

Description

i have Comcast for internet and It now has been almost 3 months I believe since this started and my son lives with me and has been trying everything to get it to where its hard for the to do the dos attacks and connecting to the computers it started over a game on xbox live they have my sons information and his sons information and have not stopped they started attacking our cellphones (Verizon wireless) also and every internet we connect to gets attacked and every time the computers are online they try to connect to them or they dos attack them they were into my and my sons email accounts and paypal and online store site accounts they did not take any money since we had taken the first step to canceling cards attached to the accounts, the person who started all of this from xbox live the gamertag is Skepted my son did a pipi.com search and it came up as a (b) (6) From Washington P.A. and believes the person lives on hancock st in some apartment building

(b) (6) please get this to stop no one seems to care to help and our police station is a small station and is not able to help my son filed a complaint to the fbi last month and believes this may be isis related but has not said that to them because he is not sure if it is he had pictures of the anonymous mask thing on his facebook and everything else he supports them on the attacking isis and believes it may not stop because of that. they will not stop hacking and we have tried talking to Comcast about it and it is still going on since the hackers are tracking our devices and will not leave us alone. I have attached all the files we have and there will be more saved if needed. we have tried everything so far to get this to stop and there has been nothing done about this.

[Ticket: # 720081 - Ads sent to my mobile phone from T-Mobile](#)

Date: 12/21/2015 8:19:54 PM

City/State/Zip: Littleton, Colorado 80120

Company Complaining About: T Mobile

Description

I have told T-Mobile at least 4 time to stop sending holiday gift finder & photo tips ads to my phone.

The offending website is (b) (6)



Ticket: # 720193 - Text from a Website I visited

Date: 12/21/2015 9:15:17 PM

City/State/Zip: Alexandria, Virginia 22315

Company Complaining About: Verizon Wireless

Description

I received a text tonight from a vendor I visited online on my cell phone. When I opted not to buy the "free" product because the shipping charges were \$14.95 for what should have required less than \$5 in shipping, I received a text message offering to lower the price of shipping for the "free" item.

The text came from 801-341-(b) (6) and says: This is (b) (6) with Udder Covers. I've been assigned as your personal customer service rep and it would be awesome to see you as one of our customers. I noticed that you did not complete your order after viewing the shipping total. I am authorized to lower your shipping to \$11.99. If you would like to take advantage of the offer, please visit this link: (b) (6). Feel free to call 1-844611(b) (6) If you respond to this text, you will be communicating with (b) (6) we wish you a great day, and you will receive no further texts from us.

Ticket: # 720211 - Dos attacks, jamming, hacking, and man in the middle attacks, exposure

Date: 12/21/2015 9:31:00 PM

City/State/Zip: Port Saint Lucie, Florida 34984

Company Complaining About: Comcast

Description

For the last 2 years or more our wireless services have been having many issues; DOS attacks, firewall blocked, network connection issues, poor signal, and more. We have changed our modems about 3-4 times in hopes of stopping these issues. Recently on 11/27/2015 We changed our modem again but shortly after we began having issues with jamming or purposeful interference. On 12/1/2015 we hired an IT guy who helped out and noticed an overlapping hidden network hacking us but was unable to trace it, on 12/7/2015 we got ma dos attack logged in our router even though we had our settings on high security, password protected and other forms of security. The advice we received was the only way to stop these attacks and jamming is to use a method of radio direction finding to locate the source of these interfering transmissions. I also have a ticket number for my cell phone service due to the same wireless issues and it is 484586. I only reference this due to it being a network based attack. After advice from Comcast security assurance tech about using apps on my smart phone to help analyze these problems and what I found was through Wifi analyzer 3.9.8-I was an overlapping multi guest network that I noticed before on each modems bssid this overlapping signal is almost identical to ours and our bssid currently is 74:85:2a:bd:09:c8 and the overlapping one is 74:85:2a:bd:09:c9 and if I change channels in attempt to avoid this interference it follows us constantly and before this unknown network was doing the exact same thing. I also noticed when I connect to our wifi with my cell phone the mac address of my modem is different the right mac address is BCD1659CC507 the one it shows my cell phone connecting to is BED1659CC50A showing on wifi inspector version 3.6, I contact comcasts security assurance to report these and they told me to have a tech come out to confirm it and on 12/20/2015 one came and confirmed exactly the same thing I tried to report. I will be attaching screenshots from apps; ARPprotect version 1.4.1 showing a mac address attack from bed1659cc50a , also screenshots from wifi network analyzer which shows the overlapping network following us channel to channel. I must also note the IT guy suggested their probing our network with this signal as well as spoofing a lot of other network AP's especially xfinity hotspots. I will also attach our xfinity's modems firewall and event logs, These attacks should be proof of a man in the middle attack that with all the logs I have available should show harassment and I ask for Comcast to do the right thing and escalate this issue to a FCC investigation ASAP. My doctor also told me I am having symptoms most likely due to exposure from these unregulated wireless signals causing health concerns especially long term and I am using calibrated wireless signal meters with certifications that show the wireless signals V/m, nT, and microwatts which are all well over the FCC exposure levels. This is a safety of life issue as our phones are also connected to the modem risking dos attacks during emergency calls. Comcast also gave me a ticket number 1663697 or case #. Also headphones are acting up and wireless headphones cant connect at times which maybe related. These issues are seriously out of control and must be properly evaluated and investigated into so we can resolve this finally. These logs are proof of federal felonies constantly being done and other neighbors here are having the same issues. I would like documentation from Comcast confirming a man in the middle attack, the exposure to a unregulated wireless signal, as well as FCC enforcement for radio direction finding if comcast claims

they can not provide any rdf methods. I also have other log files if needed, It should be noted there are a lot of complaints in my area about electrical code violations. Thank you for your time. Any questions feel free to contact me.

Ticket: # 720370 - over modulation

Date: 12/22/2015 12:18:32 AM

City/State/Zip: Watervliet, New York 12189

Company Complaining About: Time Warner

Description

we can hear our neighbors conversation through our speakers and on a program called team speak that we use to talk to our friends while gaming. even our friends can hear him. he has 3 towers setup all close in a vicinity. he can even hear our conversations and respond to it. ever since he put those towers up i've had severe migraines as well. idk if thats the cause of it or not. but besides the point he's invading our privacy with his radios. is there anything we can do bout it?

Ticket: # 720415 - SPAM text message from 240-344-(b) (6)

Date: 12/22/2015 1:20:42 AM

City/State/Zip: Copley, Ohio 44321

Company Complaining About: AT&T

Description

I am getting spam text messages from number: 240-344-(b) (6), to number: (b) (6), about every 5 minutes.

This is what the message says:

Install this video messenger so we may chat (b) (6)

Ticket: # 720426 - Fraud Co. Trying to extort money from me

Date: 12/22/2015 1:30:34 AM

City/State/Zip: College Park, Maryland 20740

Company Complaining About: Nca-recovery/ Inside Capital/mediation Resolution Solution,these Are The Names They Give Me On The Phone

Description

This company has been calling & harassing me for money& stating that I can settle my pay day acc. which I had dating back to 2011,this acc. was already pain in full, because they withdrew the funds from my account at the bank.This has been going on since June 2015,calling & threatening me with law suit if I don't pay them \$850 ,all I have to do is to give them my credit card # & they will close the case. This morning they called me again & called out my entire social security # on the phone. Each time they call from different state, because I asked them their location & they have different name,NCA Recovery,Inside Capital at 240-224-(b) (6) & this morning they were Mediation Resolution Solution at 832-915-(b) (6).Please I need help to put these crooks behind bars,i don't know how they got my social security #,they might have stolen it from Pay day loans, pass employee or what I don't know,i wonder how many consumers they call & threaten & got away with their money because they have are very arrogant when they call you on the phone. Please help, thanks (b) (6)

Ticket: # 720484 - Spam text messages

Date: 12/22/2015 7:08:04 AM

City/State/Zip: Hoboken, New Jersey 07030

Company Complaining About: Salsa Con Fuego

Description

A business in the Bronx NY has been sending spam text messages for about a year to me from different phone numbers. It appears to be a restaurant/club called Salsa Con Fuego. Example: "R&B Thursdays Xmas Eve Edition Dec.24th w/Celebrity Carl Thomas @SALSA CON FUEGO & Everyone's Free +Top DJs Call 718-561-(b) salsaconfuego.com". Some of the phone numbers used: 917-753-(b), 718-772-(b), 917-593-(b) (6)

[Ticket: # 720505 - Unwanted spam that I can not stop](#)

Date: 12/22/2015 8:37:26 AM

City/State/Zip: St. Louis, Missouri 63139

Company Complaining About: The Company Does Not Give A Name, Only "dr. Oz"

Description

Every single day I get spam from this address advertising Dr. Oz's crappy health food supplements. Every day I unsubscribe and put them in my spam folder and every day they appear back in my email: (b) (6)

Would you please do something? Thank you.

Ticket: # 720653 - Company won't unsubscribe my wife from their emails

Date: 12/22/2015 10:54:38 AM

City/State/Zip: Spring Hill, Tennessee 37174

Company Complaining About: (b) (6)

Description

My wife has asked (b) (6) to remove her (b) (6) @gmail.com) multiple times and they have not removed her. She even spoke to them on the phone. There is a personal reason she doesn't want the email any more and would like them to remove her from the list.

Ticket: # 720709 - New Yorker magazine spam email

Date: 12/22/2015 11:41:30 AM

City/State/Zip: Sugar Hill, Georgia 30518

Company Complaining About: Charter

Description

I gave New Yorker magazine my email address to vote for a comic caption on their website. They have been sending me spam since that date. I have attempted to use their unsubscribe system to stop the emails without success. They will not stop emailing me unwanted messages.

[Ticket: # 720746 - Spam text message - threatening](#)

Date: 12/22/2015 12:03:08 PM

City/State/Zip: Bettendorf, Iowa 52722

Company Complaining About: Mediacom

Description

Wife received spam email message regarding religion, including threats that I am going to hell. Unsolicited with no option to opt out. Do not want to respond to encourage them.

[Ticket: # 720854 - Electronics Hacking Complaint](#)

Date: 12/22/2015 12:31:32 PM

City/State/Zip: Niles, Illinois 60714

Company Complaining About: Arvato Digital Services

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 721009 - Email- Final Notice and Arrest Warrant](#)

Date: 12/22/2015 1:12:15 PM

City/State/Zip: Smithton, Illinois 62285

Company Complaining About: AT&T

Description

I received an email this morning from Fincerv Government stating there would be an arrest warrant issued ..I know its probably a scam ..But I've had my identity stolen and am worried about any potential damage this could cause me.

Ticket: # 721306 - Unsolicited Spam ads to my cell phone via texts unsolicited (also to my email

Date: 12/22/2015 2:32:35 PM

City/State/Zip: New York, New York 10023

Company Complaining About: Unknown

Description

Any autodialed text message on your wireless device, or an unwanted commercial message to a non-wireless device from a telecommunications company or advertising a telecommunications company's products or services, if sent without your prior consent. The ads are offering me deals on michale kors handbags and telling me to go to the following websites: ((b) (6)) and

(b) (6) These messages are coming from the following numbers:

* 858-264-(b) (6)

*760-528-(b)

*610-635-(b)

*347-502-(b)

*347-502-(b)

*405-548-(b)

*406-434-(b)

I have never done business with any of these companies. I am on the do nt call list and I am still receiving these calls, texts and emails and I need it to stop

Ticket: # 721379 - Walgreens

Date: 12/22/2015 2:58:45 PM

City/State/Zip: Brooklyn, New York 11211

Company Complaining About: Time Warner

Description

Five months ago Walgreens started emailing me. I clicked on the "unsubscribe" link and got the message, "There are no email subscriptions associated with" my email address.

I continued to get email, so I did some testing. I changed my email address on the Walgreens website, and the Walgreens email started going there. Then I changed it to a fake email address. They continued sending email to the second email address I'd given them.

I phoned Walgreens, and the clerk told me the email would stop. It didn't. I called back, and was told I hadn't been removed from "all the lists." The email didn't stop so I called again.

This time the clerk told me that the "unsubscribe" link in Walgreens emails hasn't worked in over a year. He agreed to delete my account.

Months later I was receiving email at both real email addresses, so on December 10 I emailed ten executives at Walgreens. One of them apparently opened case #1737362 to fix the situation, because two weeks later I received two phone messages saying two people, one named (b) (6) had been assigned "to look into" stopping email to me. The phone messages said they'd call me again with a date estimate as to when the email would stop. They did not, and the email didn't stop.

I called (b) (6) today, December 22, and was told the case department had contacted the resolution department but hadn't heard back. She said she could call me on a daily basis to let me know the status of their stopping emailing me.

Here are tweets from other people for whom Walgreens' "unsubscribe" link hasn't worked just from the past three hours:

(b) (6)
[Redacted]
[Redacted]
[Redacted]
[Redacted]

Walgreens has known about this situation, and its illegality, for over a year, yet their reply doesn't change:

Our apologies. Please contact customer service at 877250(b) (6) for assistance.

Clearly they will not follow the law, and steps must be taken to force them.

Ticket: # 721573 - Comcast email

Date: 12/22/2015 4:04:39 PM

City/State/Zip: Olympia, Washington 98501

Company Complaining About: Comcast

Description

I have repeatedly asked comcast to remove me from their promotional email lists, and any other lists other than billing. I have asked numerous times, just a few minutes ago I put through my fifth request. I have been making such requests for the last six months. I still continue to receive like 4 to 8 emails a week from these people, they account for the majority of nonsensical and unnecessary emails in my box, generally promoting bundles or their X1 triple play.

As far as I am concerned this is harassment. I am sick and tired of it, and I want them to stop.

[Ticket: # 721622 - unwanted text message](#)

Date: 12/22/2015 4:22:33 PM

City/State/Zip: Monona, Wisconsin 53716

Company Complaining About: Verizon

Description

Text msg says: (\$1,00,000USD won by you,contact (b) (6) @pch-lotto.net)

My cell phone is on the the do not call list. I still get calls and now a text! Not sure if this is the correct complaint location. Please forward if not.

Ticket: # 721849 - Unsolicited texts

Date: 12/22/2015 5:46:00 PM

City/State/Zip: San Rafael, California 94903

Company Complaining About: www.vegasprofitsystem.com

Description

I'm receiving unwanted texts from (702) 522-(b) [REDACTED].

[Ticket: # 721915 - Verizon Wireless Email address privacy](#)

Date: 12/22/2015 6:16:04 PM

City/State/Zip: El Paso, Texas 79904

Company Complaining About: Verizon Wireless

Description

I keep receiving another customers emails. I can see their address, last 4 of their bank account number, verizon account # and much more information about this person. I called Verizon several times about this issue and the first times they told me that they would fix this and call me back to follow up. They never did. I called again today to ask to have this problem fixed. The customer service Representative said that I would have to take care of this on my own and that there was nothing really that they could do to remove my address from his account. She even suggested that I should just ignore it and move it to my spam folder. I expressed concern that this persons information was vulnerable.

Ticket: # 722365 - Unsolicited text message

Date: 12/22/2015 10:31:20 PM

City/State/Zip: Chicago, Illinois 60618

Company Complaining About: Verizon Wireless

Description

Received this text from unknown person. Number is 312-340-(b) [REDACTED]

You heard Correctly it is a cruise to bahamas for 2 people and like most cruises all of the expenses are included all we would like is for you to participate in a short survey, and at the end of the survey you will be awarded your cruise press 1 now to start the survey and receive 2 complimentary cruise tickets to decline the survey, and be removed from our list press 9. Congratulations you've been selected to receive a free cruise to the bahamas you heard Correctly it is a cruise to bahamas for 2 people and like most cruises all of the expenses are included all we would like is for you to participate in a short survey, and at the end of the survey you will be awarded your cruise press 1 now to start the survey and receive 2 complimentary cruise tickets to decline the survey, and be removed from our list press 9.

Ticket: # 722456 - Tracking me

Date: 12/23/2015 1:28:37 AM

City/State/Zip: Miami, Florida 33169

Company Complaining About: Google

Description

I am very frustrated. I have been writing to you for months now and I do not see anything happening. I am in need of help. If this department cannot assist me can you please let me know who I should be contacting? I'm writing to you because Google has been tracking me on every website that I have visited, including on their websites (Google/YouTube). Also, Google has made my whereabouts publicly unique to everyone else as far as my location which I think Google uses to track me. I tried to change my location back to my original location which is Miami Gardens but I am having no luck. I came to this conclusion when I installed cookie block software which prevents sites from tracking my computer. I received pop up messages every 5 minutes letting me know Google is constantly tracking my internet habits. I'm completely frustrated because the tracking interferes with my Mozilla browser. I have also been experiencing slow down of my PC because of Google tracking. I need help with this issue amongst others. Please if you cannot help, please point me to the right direction because this is causing me such distress.

Ticket: # 722511 - Horrible service and no privacy controls

Date: 12/23/2015 8:02:50 AM

City/State/Zip: Lusby, Maryland 20657

Company Complaining About: Comcast

Description

Calling Comcast is a terrible process to experience, the automated response appears designed to prevent any real help and always asks for the last 4 digits of your SS number. When you do finally get a person they ask for your SS again because the automated service does not actually verify using the SS number I provided. The last Customer Service rep I talked to admitted this openly and even they did not know why the automated response asked my SS number. After three attempts, two of which I was rudely hung up on, I got a representative who still could not help but at least gave me another number to call during normal business hours. Comcast has become a bureaucratic soulless monopoly and severely needs oversight as they no longer provide a reliable service and often abuse their monopoly status to overcharge. When a person tries to rectify a situation with Comcast they run into a support service which now appears designed to obfuscate and misdirect as opposed to actually solve any problems.

Ticket: # 722549 - Internet spamming by Union

Date: 12/23/2015 9:51:04 AM

City/State/Zip: Little Rock, Arkansas 72212

Company Complaining About: Project Achieve Inc.

Description

(b) (6) of Unite Here (a national group that tries to unionize different workforces) has been contacting clients of mine without permission and in a harassing way to advocate for his company's agenda. He accessed my name from the internet and has accessed my clients' names by mining the internet (again, not receiving any permissions).

His issue is not directly with me, and he is potentially going to cost me clients through this harassment.

Below is a recent e-mail that he sent blindly to someone in the Scranton School District that he thinks I am working with. He sent countless similar e-mails (we are tracking this down) to other administrators in that school district--which I work with in helping to implement a federal Department of Education grant that they received.

Here is a recent unsolicited e-mail of his:

From: (b) (6) [(b) (6)]@uniteheremailing.org]

Sent: Tuesday, December 22, 2015 8:04 AM

To: (b) (6)

Subject: Your colleague (b) (6), Project ACHIEVE

Dear (b) (6):

I am writing about your colleague, (b) (6). I have attempted to contact him multiple times about his role in a labor dispute in Seattle.

(b) (6) has a relationship with a company called Rehab Seminars, a group that puts on conferences about addressing student needs. For years, they have been violating the worker boycott at the downtown Seattle Hyatt hotels. (b) (6) has an opportunity to support hard-working women who scrub toilets for a living as they fight for justice in the workplace.

We are asking (b) (6) to cancel his participation in the event at the Grand Hyatt Seattle, and to urge Rehab Seminars to cancel all business there. Please encourage your colleague to do the right thing and stand up for Hyatt workers.

We first began communicating with Rehab Seminars when the boycott launched in August 2013, but they have continued violating the boycott at this hotel. The event organizer still has not met with hotel workers outside of work, where they can be honest about disrespect on the job. Here is a video of one Hyatt worker explaining why he called for a boycott.

When workers launched the boycott in August 2013, the Seattle Hyatts communicated with employees about the labor dispute in the workplace. Management did not deny telling workers to call the police on union organizers.

Just this October, Hyatt management posted an anti-union memo inside, which has been provided to Rehab Seminars. Among other things, it says “Unite Here Local 8 representatives have recently involved some of your Hyatt Colleagues by directly contacting our clients to ask them to honor the boycott and stop conducting business at Hyatt.” This sends the clear message that the hotel discourages workers from talking to guests. Inside the hotel is not really an environment conducive to honest discussion about why workers are fighting for dignity and respect.

Ten different organizations have moved events and other business out of the boycotted hotels since August 2013, and there have been multiple picket lines. The boycott has been endorsed by over 30 local and regional nonprofits, including the Washington Democratic Party and women’s shelter New Beginnings. Here is a Seattle Times article from August 2015 about a conference moving out of the Hyatt at Olive 8.

Rehab Seminars composes excellent educational programs that enhance quality of life for students from all backgrounds. An organization that has such a strong record should not ignore and undermine women scrubbing toilets in hotels.

Please speak with your colleague as soon as possible, and encourage him to do the right thing.

Sincerely,

(b) (6)

UNITE HERE

(b) (6)

Seattle, WA 98121

312-296-(b) (6)

Ticket: # 722583 - Unwanted Email

Date: 12/23/2015 10:16:28 AM

City/State/Zip: New York, New York 10065

Company Complaining About: Time Warner

Description

I have been receiving unsolicited marketing advertisements from Gucci. I have unsubscribed four (4) times; I have emailed and have called them to report it, however I am still getting the email.

Dates of unsubscribing are on 12/7; 12/11, 12/18 and 12/21

Phone call on 12/21 at 2:30 pm and spoke with (b) (6)

Another email received 12/22/15 at 11:00 pm.

Thank you,

(b) (6)

[Ticket: # 722943 - Spam Email](#)

Date: 12/23/2015 1:19:18 PM

City/State/Zip: El Paso, Texas 79903

Company Complaining About: Computer Degree

Description

I have received numerous emails from a company about student loans and such. Each email comes from a different email address but they all have the same format and I can tell that they are from the same parent company. I have tried about a dozen times to unsubscribe but about an hour later I receive a new email. I have reported each email as Spam but because the emails all come from a different email address every time, it's not able to keep all of them out of my inbox.

Ticket: # 722968 - Email spam that does not opt you out.

Date: 12/23/2015 1:27:06 PM

City/State/Zip: Sandown, New Hampshire 03873

Company Complaining About: Comcast

Description

Over the last 6 months I have received emails from the same company who call themselves Fractal Media Marketing out of Los Angeles, Ca. for at least 6 months. I have opted out about 10 + times during that period and they continue to send email spam. The emails arrive in groups of 4 every day. They comes from (b) (6) @wxaoqm.newdes.net

Ticket: # 722975 - WSJ won't allow deletion of user account

Date: 12/23/2015 1:31:24 PM

City/State/Zip: Portland, Oregon 97206

Company Complaining About: Wall Street Journal

Description

As stated in the subject, the Wall Street Journal will not allow me to delete my user account (I've spoken with their customer service and been told this is the case). This is very concerning to me, as the WSJ has demonstrated that they are not capable of keeping user information secure and private.

There is no justification for the WSJ to not allow deletion of user accounts, as this is a trivial feature to add from a web development perspective. I believe they wish to keep this information to sell my information to third parties or target advertisements.

Please ensure that the WSJ creates the option for a user to delete their account.

Thank you.

Ticket: # 723104 - Identity theft / Harassment/terrorist threats

Date: 12/23/2015 2:28:02 PM

City/State/Zip: Fontana, California 92335

Company Complaining About: Truetalk

Description

(b) (6) wrote me some bad checks that got my chase bank account closed he had access to my banking information from the moment i opened my account and my home my social security card ID card and Medical card I still haven't obtained an police report from the city of upland CA I really need help I am scared of him he threatened to kill me and has been having me followed round by his friends he even has hacked into all my pda devices and has been going through my emails and pictures documents he is really making life for me hell and I'm disabled on social security with enough problems please help me (b) (6) .

Ticket: # 723113 - Charging to Privacy Opt-Out

Date: 12/23/2015 2:34:09 PM

City/State/Zip: Staten Island, New York 10301

Company Complaining About: Searchbug.com/peoplefinder

Description

Recently I checked most people search websites to see if my info had been removed, two years go I joined "My Reputation.com" to assure that this would be done. When I checked "Searchbug.com/Peoplefinder" I saw my personal info and wanted to Opt-Out like I do when "My Reputation" fail to do so on some sites and have never had a problem. But, when I wanted to Opt-Out of website in question they would not do it unless I send them \$20.00 this is first time I have been asked for a fee to have my personal info removed. Is this legal?

Ticket: # 723114 - One Hour Optical Opted out multiple times and still receiving messages.

Date: 12/23/2015 2:35:06 PM

City/State/Zip: Winterset, Iowa 50273

Company Complaining About: Verizon

Description

I was contacted by One Hour Optical on June 25, 2015 three times on that day. Two were addressed to the wrong person etc. so I unsubscribed via (b) (6) which was listed at the bottom of that email. I received the message I had unsubscribed. I also replied to the email they sent requesting removal from the list as well. I had not heard from them since those requests were sent until today. I just received another message from them about a Trunk Show. (12/23/15) Is there anyway to stop these messages from coming? I no longer wish to receive notifications from this business.

One Hour Optical, (b) (6) West Des Moines, IA 50266\

One Hour Optical

<(b) (6) @remindmemd.com>

Ticket: # 723136 - Fraudulent phone calls from Windows/microsoft

Date: 12/23/2015 2:45:58 PM

City/State/Zip: Marlboro, New Jersey 07746

Company Complaining About: Verizon

Description

I have received numerous phone calls from "Windows/Microsoft" claiming they are getting reports from my computer of online activity. No such thing as is happening! The caller wants to take control of my PC. Clearly, I am not allowing this. But, they continue to call both my home can now my cell phone. The lasted call was today 12/23/15 at 1:25 on my cell, from 323 -663-(b) [REDACTED]. When I said I'm calling the FCC they begin to chant in another language. I want the calls to stop.

[Ticket: # 723158 - Benzinga](#)

Date: 12/23/2015 2:53:30 PM

City/State/Zip: Center Valley, Pennsylvania 18034

Company Complaining About: Service Electric

Description

Cannot unsubscribe from this e-mail which we never linked to as far as we know. When I try to unsubscribe in two or three different ways offered, it keeps telling you to sign in to their home page with no path offered.

Ticket: # 723481 - Unwanted Text Messages

Date: 12/23/2015 5:27:22 PM

City/State/Zip: Boca Raton, Florida 33433

Company Complaining About: Sprint

Description

On December 16, 2015, I contact Sprint via on-line chat to opt out of text messages after receiving a text message from Sprint at 1:53 a.m. I was told that I would no longer receive any texts messages from Sprint. I have a copy of the transcript of the conversation. I received a text from Sprint today at 3:05 p.m. Additionally, the text does not contain a way to opt out (even though I have already opted out and have written proof).

[Ticket: # 723708 - Facebook](#)

Date: 12/23/2015 7:58:32 PM

City/State/Zip: Santa Ana, California 92703

Company Complaining About: Facebook

Description

Discriminates against real native American names and shuts down their facebook accounts making them submit personal information while allowing fake accounts to remain and harass native Americans.

Ticket: # 723798 - possible identify theft

Date: 12/23/2015 9:09:22 PM

City/State/Zip: Berwick, Pennsylvania 18603

Company Complaining About: Verizon

Description

December 23, 2015

Reference: Potential Identity Theft

To: FCC Complaint Division

From: (b) (6)
President, ES Enterprises Inc.

(b) (6)
Berwick, PA 18603
(b) (6) @verizon.net

(b) (6)
[REDACTED]

Background:

- I received these messages from two domains. I believe someone is attempting to highjack my identity and my name. Please investigate this complaint. What do you recommend that I do to stop this false use of my name? I captured information from Microsoft Office Outlook for your review. See attached.

Captured information from Microsoft Office Outlook:

Item 1:

Return-Path: <(b) (6) @gimble.co>

Received: from mxm.blootle.com ([(b) (6)]) by mx.perfora.net
(mxueus004) with ESMTP (Nemesis) id 0LbJme-1aa3d332eA-00kvZM for
<(b) (6) @nhds.com>; Tue, 22 Dec 2015 22:14:20 +0100

Received: by mxm.blootle.com (Postfix, from userid 0)
id 2DECF1274A3; Tue, 22 Dec 2015 15:14:19 -0600 (CST)

Subject: Warm Holiday Wishes

From: <(b) (6) @gimble.co>

Disposition-Notification-To: <(b) (6) @gimble.co>

To: <(b) (6) @nhds.com>

X-Mailer: mail (GNU Mailutils 2.99.98)

Message-Id: <20151222211419.2DECF1274A3@mxm.blootle.com>

Date: Tue, 22 Dec 2015 15:14:19 -0600 (CST)

Envelope-To: <(b) (6) @nhds.com>

X-UI-Filterresults: notjunk:1;V01:K0:gN4o9oN3LJI=:m0hZ7F50YCI95kljw+lvC6VMcr
Py5AOjlyZTsoMwM4zA+eFCiISO68cctEHWyLpjuhYY3N4qlluLpP+GAc0oZV1ixuPXFHBcEaZ
sDN9yCDLm0vnwLbRph/Jf3BOVKbp9dFKY5qs5hDb66OzvAE5urYuRh8fcoFZ/tTY0NofoJ++W
DzBO5yd40rGIVk3zqrctMHnLBT7t4eKNUebbo3voy8CrvzeiECZuU0dATI8CD/p5Sby+ifgfV
9U/8ZIY94srSy/KTQcnmIXAjLGjZAIQZho5zlbG6+bku1n3rq8xQBpIRyBmSAUTEHVgBorapI

OHGD7ItQvEGP7+mN7QgRJTiei164GPrfO3SIEPjw6x2amMJelRKMLaJnxOQ64LAIBJhbY3+pT
+yGEBK9V/BWFMI/LO3ju+u71e3/T3A7tUKp2eWfjDaHrBiVfj0V3vhT+8KbyRHwiXW8Q2oPG0
V55pkCS3jfzPCXFRYpnSRxr6ej6gNPfum8l+sL7CiWNHHytlf5HrtWJAh75aBZhQIVuvfYw5M
pGOT7KSKuTkXOJ/JEsYM5Xc8mqBA5VpFn6tUweNXX1aBIUrtpY1oxiJINLhLDSbrUrYJnSxVS
TriCXX024Sa7T//b+4/anxvqjs/cKKkdoSYkToRUUYx7Ls2g8tdld7hA0K0C0oOO3cPrjcaOBl
KUtYSxuBuLYDQUG0cpv/9q1hTCmCMAGKPUVK5UzbR/g1S8t3g7SYzJYxkOzFL3vDNWK54fMDG
fRttpX/LIKLxLCWMtjDvm7GTuxgCaU97qM2mu9pt3kNrD3maMijAN6A+4YEcR0qHv7WShzN7y
WUVqS1Rn8TOu9gUPnJFmiFnk2Ro8ZRI2v2FVn8oxnRg2qbWYF1xilwSJ0WSv5Yvmow3pf9AL
CFRv/Z0DiElsqUkNlrXKqwYI6FVYiC1NI0p+iKc61SvDz8A/s10Y96VtgVMwQhIhuZaG7uWvZ
1QjYHIQH0ElfSbgvQXwqZvyl8hLHzX192AmOhGcjzOpzH3NUMm+IKR42b89YwR/E3vVQorYu

HW5XKHn0/WDcFG4nuWWXTHU36IZDKX0Wyc1oVb4uNdZPccDRWICpFeCFeptj4Uq71cc9qYHRK
o1w1o6/cEjxoQWqB8yQsMh1S6HU7A+7R0pk4edMOzg00eBtZpCl+LV4wmWywKIh2JSm7ENWaE
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HIMUASGIQRk8k82rLpt9TdcWVnDPI0XISB+urO9QqUh6BY8MCu1fAPzAXc5/DAFgfEQBBMbfP
dvEbtRxRXLQ2Kh/IrckCaabLQ6Nj4Mw2TRfTLc3TtYF2IYOoIFuuM8kObX+rajh0M0BDaeryu
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091dyxRVVZzsYw+kIBJJAoSU2il9EEWs/mLukEjD085KRcU9tS6qx1aBlvHA4vYwOVkcNMEA=
=

X-Brightmail-Tracker: AAAAASW2/CA=

X-Brightmail-Tracker: AAAAAA==

Item 2:

Return-Path: (b) (6) @mattersubs.com>

Received: from mxr.blootle.com ([(b) (6)]) by mx.perfora.net (mxueus004)
with ESMTP (Nemesis) id 0M4luz-1aSzoq0lfP-00rpQM for <(b) (6) @nhds.com>;
Wed, 23 Dec 2015 14:16:27 +0100

Received: by mxr.blootle.com (Postfix, from userid 0)
id 8108C1277E2; Wed, 23 Dec 2015 07:16:27 -0600 (CST)

Subject: Joy to the world

From: <(b) (6) @mattersubs.com>

Disposition-Notification-To: <(b) (6) @mattersubs.com>

To: <(b) (6) @nhds.com>

X-Mailer: mail (GNU Mailutils 2.99.98)

Message-Id: <20151223131627.8108C1277E2@mxr.blootle.com>

Date: Wed, 23 Dec 2015 07:16:27 -0600 (CST)

Envelope-To: (b) (6) @nhds.com>

X-UI-Filterresults: notjunk:1;V01:K0:S1FJx3fddwY=:hajoHVHWDuLbBnVhjQkpnqdQZz
+wMtuQ1j4RttlTgZzKi66/cr0JYY4sQ7NRdcs2UuYXPg7hO2ya9WKBC2zUP1gC9MsFzlf1Seg
/Bw//Pw+A3tYUw9kkqzC0j8WhhMbx3qLymWqWcekTnAfkvdYigithnxHLS7+ImZjARGr1tG5f
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FYmlaCMx6Tv3O2Um5WICt2Y2KFLF7Rcl8Bs/AgjWdARhfCe291R/VFrk+CnTAAy14NXVuzqTj
sluuMzeA9NKmxqxrYNOko8D2IVLyJwigtek8S+Zgvrxe3OCEbAnTwwQ4jR7pbGR8vL6vypWKj6
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AdWnR9pmPwmN0ZgLGtnPRHjO00iKMTWLXN6q/cJgHyACOef0Cry55KpVge/NUqdKsUnz4CW2
AoHGGZKCCBP0p5uRdQ0nU6DDtK/Pi4z0ZldKBnhgRtLwP8M8JvcwXZrOSm/WQYmxbTz+FTCQS

SSwo9a5ZKRv+VXGgKdNoawXCj9LDi+/Eg6Wf5qHPgz8D+vLWotejxdTKV+l9YEwecReWf5xzK
pbboXUGkfk4mwJENkbjEhrU1oylnmkvXVD+VeO6DCLJ0FvMrqEr2+eafCesXlzbli/lytmkEL
KyecEzwDQ01bP9NaZxDpAMw3Eig9spKx9ApK/c8MjkPHPCfAuE4xEI048bHOyauPULqHwXD13
QCSS87ljWXMq8zg2XVS479+apzSsGOYWMGWOWPdKhAUeRrfxLDYuzP95a5jD3sLOxx9+4jnU/
3uDmahAPQNEP9Vpy57qH7WV0jQcJVclbFdpcC4Ru3fR87VfhoH27loDwEAI5ksUriw+2SANWx
WLHJ5Jg2l/cacRojlJ21Cb2e+yjvflUCkTEgeqceBiiMjzT774PDf4C83c/ud8rPQjpDzkhsp
wsdfttSgmWmcJbAfaUAZkHARVikuGIZ/2JUMqunXE1CRixYr4T7YNx/s55crcLD3OkPuhAYAJ
SgwgLh6C99BQnOSsBrk+s/kE7id9F3SQh6bLFFgVVaVzrc59sIPfPLMhqWM2ThOrwPVGy6VRU
XRx34RzcOHGahndv8XlupUa1s/XAsCdMj3fZAhmhtxGrQd4I5JPH++MuW70exgYabP1mxwN0K
7HkoL4MtKLuWfK5nN8zWI8s6tjUFvaSTRpKfsh1wepz0h5OZxlGsrM+PTTB3T2X/68DPswM7
PnixUKmCFxJ5jzhqbVriFwnFUUJ/QS+BxmJT9BiUlsPNZqVdAkXqSK+icP8V8+OhHm4YxCQJ
vmOOh61Dev0D2Z2P6ubHzMAfAHH4HuWT7OX0XJ92g7TsTsOANthgGizwGbl1gSRvzCcWkY1g=
=

X-Brightmail-Tracker: AAAAAyW2/CAItYtoJbWLZg==
X-Brightmail-Tracker: AAAAAA==

Ticket: # 724158 - unwanted e-mails

Date: 12/24/2015 12:28:50 PM

City/State/Zip: Lincoln, Nebraska 68506

Company Complaining About: Windstream Communications

Description

About two months or so ago I began receiving e-mails from a senior dating site, Senior People Meet.com. I never requested to be on that site. I have tried "unsubscribing" but that has been unsuccessful. I usually receive 2 or 3 messages daily. The messages appear to be sent to "millerrjj" -- not my e-mail address as you can see, although my e-mail address is also listed. Today I called telephone directory assistance having found an address in Dallas on their website -- People Media, (b) (6) Dallas, TX 75225. Directory assistance has no telephone number listed for that company, nor under "Senior People Meet.com." The directory assistance operator checked all three Dallas telephone area codes.

I would greatly appreciate it if you can help me be taken off this website so that I don't receive messages from this website any more. I think the company needs to be instructed that, if someone asks to be "unsubscribed" that that be done on request (and that someone should not be added to the website if the person never requested that). Thank you very much for your help in this matter.

(b) (6)

Ticket: # 724313 - Phishing email

Date: 12/24/2015 2:47:40 PM

City/State/Zip: Battle Ground, Washington 98604

Company Complaining About: Centurylink

Description

On 12/22/15 I got what looked like an email from Turbo Tax reporting unusual activity on my account. It asked for verification of my User Name, Password and SSN. Stupidly I gave the information, but then checked with the Turbo Tax website to see if they in fact had sent the email or if it was a scam. Turbo Tax informed me it was a scam and not from them. Now I need to find out what I can do to protect myself from theft. The Addressee was turbo alert or something like that. I deleted the email. What do I do now?

Ticket: # 724614 - unsolicited sext messages

Date: 12/25/2015 4:24:59 AM

City/State/Zip: Cookeville, Tennessee 38501

Company Complaining About: Getnaughty.com

Description

Received 2 text messages from GetNaughty.com and I never requested for any, nor signed up for these.

They sent me a link that redirected to their site disguised as a shorted url, has no mention of a opt-out links, AND does not provide any callback numbers to let people say they are not interested. The messages were sent from from two different Email services that I am not familiar with.

Ticket: # 724620 - Someone else is using my email ID

Date: 12/25/2015 5:29:45 AM

City/State/Zip: Canton, Connecticut 06019

Company Complaining About: AT&T

Description

Not sure where to begin. Someone is using my email address ID. I have tried to fix it with AT&T. Have tried changing the password. Only reason they have tried twice is because I have a cell phone account with them. Big mistake. Since Frontier has taken over (Uverse & home phone), I have had had nothing but problems. When trying to fix the email, they have passed me off to AT&T. Will not fix. Know AT&T is passing me back to Frontier. Also don't like the idea I am getting cell phone billing in my email account. Asked that they not do that or text me but did it anyways.

Wish I could get rid of (b) (6) @att.net but too much info I may need for possible legal issues in other areas.

Might add...Tried to fix voice mail issue on regular phone with Frontier in spring. Never told when changing code all my voice mails would be deleted. My dad passed on February 4, 15 and all his voice messages were deleted. I can no longer listen to his voice. Lots' of screaming with Frontier. Between the two companies and calling with issues every month, I am worn out and getting sicker. A disabled person and totally alone. I do it all and now I need the help. No bill from Frontier, Copy promised. Never received.

Ticket: # 724800 - spam email

Date: 12/25/2015 5:18:22 PM

City/State/Zip: Irvine, California 92677

Company Complaining About: Cox

Description

spam email -won't stop

(b) (6)

A solid black rectangular redaction box covers the text "(b) (6)".

[Ticket: # 725053 - HUMAN TRAFFICKING_SEE ATTACHED INVESTIGATE WHO](#)

(b) (6) IS?

Date: 12/26/2015 12:38:32 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

I WENT TO GOOGLE.COM TO LOG INTO MY (b) (6) @GMAIL.COM ACCOUNT AND FOUND SOMEONE NAMED (b) (6) SEEMED TO HAVE LOGGED IN THE PAST. THIS IS THE SAME NAME SHOWN WHEN USE MY FACE BOOK PAGE ON LINKEDIN. HIS NAME APPEARED IN THE LOGIN BOX. PLEASE SEE IF HE HAS SLANDERED MY NAME. AS ALL OF MY EMAIL ACCOUNTS ARE BASED ON ME HAVING THE ABILITY TO ACCESS (b) (6) @GMAIL.COM...PLEASE INVESTIGATE (b) (6) AND (b) (6) FOR CONTINUED ABUSE OF MY EMAIL ACCOUNTS AND TRAFFICKING OF MY SONS, DAUGHTER AND MYSELF. I SAW (b) (6) FOLLOWING ME TWICE ONCE DURING THE CLAYTON ART FAIR. AND ONCE THURSDAY MORNING ABOUT 4:00 A.M. AS HE GOT OUT OF THE HINKLE TRANSPORTATION VEHICLE WITH ANOTHER WHITE GENTLEMAN...PLEASE INVESTIGATE WHY I WENT TO RESOLVE PAYMENT ON MY VERIZON PHONE NUMBER (b) (6). IT SAID THE PHONE NUMBER BELONGED TO (b) (6). PLEASE (6) INVESTIGATE (b) (6) OF (b) (6) ...TO SEE IF SHE IS THE SAME (b) (6) WHO WAS MARRIED TO (b) (6) WHO IS MY EX -HUSBAND'S BROTHER. WHOM I HOLD SUSPICIOUS AS THE ABDUCTOR MY SON (b) (6), FROM THE MILITARY HE CALLED HIM HOME FROM THE MILITARY INTO DEATH BY HANGING HIM AND SLITTING HIS THROAT WITH A BLOODLINE DRAWN UNDER HIM. ... (b) (6) WHO WAS AWAY AT WESTERN ILLINOIS UNIVERSITY...WHOM NEVER RETURNED..SEE IF (b) (6) HAS ANY INFORMATION CONNECTED TO MY KIDS AND OR MINE'S INCLUDING GRAYBAR STOCK OPTIONS TRANSFERRED FROM (b) (6) OR ANY MY VERIZON STOCK OPTIONS TRANSFERRED TO (b) (6) OR (b) (6) OF PADUCAH..KY...ARREST FOR INVASION OF PRIVACY IF ANY COUNTS FOUND TRUE. PLEASE HAVE GOOGLE RESTORE ALL OF MY PERMISSIONS AS ADMIN ON MY ACCOUNTS...CHARGE ANYONE USING OR ACCESSING MY ACCOUNTS WITH FRAUD AND INVASION OF PRIVACY. AS (b) (6) AND OTHER BISHOPS USE EMAIL OR ELECTRONIC COMMUNICATIONS TO SUBVERT WHOLEHOUSE HOLDS FOR THEIR OWN DISHONEST GAIN AS DESCRIBED IN TITUS 1. 11..THE LORD SAYS TO STOP THEIR MOUNTS QUICKLY...EVEN ELECTED OFFICIALS...BE IT POLITICAL TITUS 1:1 OR CHURCH...PLEASE CONVICT WHOMEVER IS FOUND WITH MY KIDS..THOUGH THEY ARE ADULTS...MISSOURI HOUSE BILL 214..DOES NOT DESIGNATE HUMAN TRAFFICKING TO CHILDREN OR UNDER THE AGE 18 OR 21...BUT ANYONE...NUMBER 1 SUSPECT...ASK (b) (6) WHY SHE AND HER HUSBANDS ASK ME IF I KNEW WHERE ANY WITCHES WERE UPON THEM LEAVING THE CHURCH AS OUR PASTOR...INVESTIGATE FROM FIRST BAPTIST CHURCH OF CHESTERFIELD.....INVESTIGATE (b) (6) OF ENTERPRISE HOLDINGS..WELDON SPRINGS, MO... LOCATION WHO WAS MY 2ND TIER LEAD I.T. MANAGER...ABOVE MY DIRECT MANAGER..(b) (6) ...HAD ANYTHING TO DO WITH FORCING MY KIDS TO DO SOMETHING...AGAINST THEIR WILL SUCH TORTURE OR PROSTITUTION OR FORCE THEM TO ALABAMA...OR (b) (6) (WHOSE SON ATTENDED UNIVERSITY OF ALABAMA)

ST. LUKE'S HOSPITAL...OR (b) (6) - CIO FOR ST. LUKE'S HOSPITA,...INVESTIGATE
(b) (6) AND HER ROLE AT ENTERPRISE HOLDINGS...AND (b) (6)
WHO WAS PRESENT AT MY LAST HEARING IN (b) (6) CHAMBERS.... SEE
BIL...(b) (6)

Ticket: # 725063 - HUMAN TRAFFICKING - MISSOURI HOUSE BILL 214 VERIZON STORE ON BRENTWOOD, ST. RICHMONDS HEIGHTS, MO

Date: 12/26/2015 12:52:41 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

SEE ATTACHED...I WENT TO GOOGLE.COM TO LOG INTO MY (b) (6) @GMAIL. COM ACCOUNT

AND FOUND SOMEONE NAMED (b) (6) TO HAVE LOGGED IN THE PAST. THIS IS THE SAME NAME SHOWN WHEN USE MY FACE BOOK PAGE ON LINKEDIN. HIS NAME APPEARED IN THE LOGIN BOX. PLEASE SEE IF HE HAS SLANDERED MY NAME. AS ALL OF MY EMAIL ACCOUNTS ARE BASED ON ME HAVING THE ABILITY TO ACCESS

(b) (6) @GMAIL.COM...PLEASE INVESTIGATE (b) (6) AND (b) (6) FOR CONTINUED ABUSE OF MY EMAIL ACCOUNTS AND TRAFFICKING OF MY SONS, DAUGHTER AND MYSELF. I SAW (b) (6) FOLLOWING ME TWICE ONCE DURING THE CLAYON ART FAIR. AND ONCE THURSDAY MORNING ABOUT 4:00 A.M. AS HE GOT OUT OF THE HINKLE TRANSPORTATION VEHICLE WITH ANOTHER WHITE GENTLEMAN...PLEASE INVESTIGATE WHY I WENT TO RESOLVE PAYMENT ON MY VERIZON PHONE NUMER (b) (6) ...IT SAID THE PHONE NUMER BELONGED TO (b) (6). PLEASE (6) INVESTIGATE (b) (6) OF (b) (6) ...TO SEE IF SHE IS THE SAME

(b) (6) WHO WAS MARRIED TO (b) (6) WHO IS MY EX -HUSBAND'S BROTHER. WHOM I HOLD SUSPICIOUS AS THE ABDUCTOR MY SON (b) (6), FROM THE MILITARY HE CALLED HIM HOME FROM THE MILITARY INTO DEATH BY HANGING HIM AND SLITTING HIS THROAT WITH A BLOODLINE DRAWN UNDER HIM. ... (b) (6) WHO WAS AWAY AT WESTERN ILLINOIS UNIVERSITY...WHOM NEVER RETURNED..SEE IF (b) (6) HAS ANY INFORMATION CONNECTED TO MY KIDS AND OR MINE'S INCLUDING GRAYBAR STOCK OPTIONS TRANSFERRED FROM MELVIN OR ANY MY VERIZON STOCK OPTIONS TRANSFERRED TO CHANDRA. OR DEBORAH OWENS OF PADUCUAH..KY...ARREST FOR INVASION OF PRIVACY IF ANY COUNTS FOUND TRUE. PLEASE HAVE GOOGLE RESTORE ALL OF MY PERMISSIONS AS ADMIN ON MY ACCOUNTS...CHARGE ANYONE USING OR ACCESSING MY ACCOUNTS WITH FRAUD AND INVASION OF PRI VACY. AS (b) (6)

AND OTHER BISHOPS USE EMAIL OR ELECTRONIC COMMUNICATIONS TO SUBVERT WHOLEHOUSE HOLDS FOR THEIR OWN DISHONEST GAIN AS DESCRIBED IN TITUS 1. 11..THE LORD SAYS TO STOP THEIR MOUNTS QUICKLY...EVEN ELECTED OFFICIALS...BE IT POLITICAL TITUS 1:1 OR CHURCH...PLEASE CONVICT WHOMEVER IS FOUND WITH MY KIDS..THOUGH THEY ARE ADULTS...MISSOURI HOUSE BILL 214..DOES NOT DESIGNATE HUMAN TRAFFICKING TO CHILDREN OR UNDER THE AGE 18 OR 21...BUT ANYONE...NUMBER 1 SUSPECT...ASK (b) (6) WHY SHE AND HER HUSBANDS ASK ME IF I KNEW WHERE ANY WITCHES WERE UPON THEM LEAVING THE CHURCH AS OUR PASTOR...INVESTIGATE FROM FIRST BAPTIST CHURCH OF C HESTERFIELD.....INVESTIGATE (b) (6) OF ENTERPRISE HOLDINGS..WELDON SPRINGS, MO... LOCATION WHO WAS MY 2ND TIER LEAD I.T. MANAGER...ABOVE MY DIRECT MANAGER.. (b) (6) ...HAD ANYTHING TO DO WITH FORCING MY KIDS TO DO SOMETHING...AGAINST THEIR WILL SUCH TORTURE OR PROSTITUTION OR FORCE THEM

TO ALABAMA...OR (b) (6) (WHOSE SON ATTENDED UNIVERSITY OF ALABAMA)
ST. LUKE'S HOSPITAL...OR BILL MEYER - CIO FOR ST. LUKE'S HOSPITA,...INVESTIGATE
(b) (6) AND HER ROLE AT ENTERPRISE HOLDINGS...AND CHRIS BARGE
WHO WAS PRESENT AT MY LAST HEARING IN (b) (6) SEE BILL
..(b) (6)

WHEN CALLING THE VERIZON SUPERVISOR OVER THE SALES REP. , I ENCOUNTERED THE
STORE'S VERIZON GENERAL MANAGER, WHOSE NAME WAS CORNELL. WHO JUST
HAPPENS TO RESEMBLES

(b) (6) BROTHER NAME (b) (6) WHO WAS A NAVAL
OFFICER...UNDER THE
IMPRESSION I CHOSE NOT TO SPEAK FURTHER, DUE TO THE SENSITIVITY OF MY KIDS'
LIVES WHOM ARE MSSING...PLEASE INVESTIGATE ...WITH THE INTENTION TO FIND MY
KIDS...CHARGE APPROPRIATELY AS FOUND GUILTY...RESTORE MY KIDS AND MY
FREEDOM...AND MY PHONE ..

[Ticket: # 725238 - Can't opt out](#)

Date: 12/26/2015 5:12:42 PM

City/State/Zip: Westport, Connecticut 06880

Company Complaining About: Optimism Online

Description

(b) (6) @e.target.com send junk that you are unable to opt out. You can not enlarge the text to scroll to the opt out section. Plus their emails have sexual content.

Ticket: # 725271 - Spam, Illegal portrayal of businesses

Date: 12/26/2015 6:07:59 PM

City/State/Zip: Orange, Texas 77632

Company Complaining About: (b) (6) @f64mail.eu

Description

I've received dozens of emails pretending to be Walmart, Target, Banks, Sex Toys, ect. All come from the same email address "newsletter@f64mail.eu". This has been the most rediculas persistent spammer I've ever had. Yahoo mail has done nothing to stop them after I reported it and spamblocker do not work against this. Can someone please shut these scam artists down?

Ticket: # 725294 - Computer hacking, used microphone and camera to listen and see in home

Date: 12/26/2015 6:33:18 PM

City/State/Zip: De Pere, Wisconsin 54115

Company Complaining About: AT&T

Description

(b) (6) hacked into my computer using sophisticated techniques to see everything entered, viewed, searched and used microphone and camera to listen and see into our home. (b) (6) is our son. He is very sophisticated with computers. He hacked into his high school's system while in high school.

Ticket: # 725379 - Email spam

Date: 12/26/2015 8:15:50 PM

City/State/Zip: Ville Platte, Louisiana 70586

Company Complaining About: AT&T

Description

I have multiplied spam emails that I have not subscribed to and their op out function is a joke. This cannot be legal!

Ticket: # 725383 - Spam

Date: 12/26/2015 8:21:21 PM

City/State/Zip: Kalispell, Montana 59901

Company Complaining About: Unknown

Description

I have been receiving an abundance of SPAM messages in recent months from a server address that includes what seems to be a random numbers added to "ssl-certificate" in the domain address. For example:

(b) (6) @h0fj7.ssl-certificate373901334.com

(b) (6) @opwm3.ssl-certificate162450625.com

These emails show up in both of my email accounts ((b) (6) @yahoo.com and (b) (6) @yahoo.com). Some of these emails have faux links to be removed from the mailing lists, but half the time the links work but don't actually remove you, and the rest of the time the links don't go to a real email address.

Ticket: # 725637 - Spam

Date: 12/27/2015 11:06:05 AM

City/State/Zip: West Park, Florida 33023

Company Complaining About: Sprint

Description

I have received multiple spam messages from random businesses like car washes internet links games and so on and my email inbox is ridiculous

[Ticket: # 725657 - Scam/Fraud texts](#)

Date: 12/27/2015 11:53:24 AM

City/State/Zip: Supply, North Carolina 28462

Company Complaining About: Straight Talk

Description

these people promised me a grant in any amount that i wanted. they scammed my friends FB and contacted me through personal chat. the amount was to be \$50,000, and this woman claiming to be my friend said she already received her check. the phone number is (202) 643-(b) and the other is (724) 470-(b) (6). this is extremely confusing and sounds somewhat real. Please help. (b)

[Ticket: # 725839 - hacked](#)

Date: 12/27/2015 5:10:56 PM

City/State/Zip: Rising Fawn, Georgia 30738

Company Complaining About: Charter

Description

.... charter was greatI received a pop up on my computer stating to call Microsoft regarding computer issues. when I called lady attempted to gain funds from me and then remotely entered my computer.. when I told her to stop she wouldn't. the number 1855737 (b) [REDACTED]

[Ticket: # 726046 - phone number listed for adult solicitation](#)

Date: 12/27/2015 9:41:00 PM

City/State/Zip: Fair Oaks Ranch, Texas 78015

Company Complaining About: AT&T

Description

I have received numerous texts and phone calls from the 810 area code (Flint, MI area) beginning 12/19. I answered one phone call and the caller told me he found my number on backpage.com. A google search of my phone number showed (b) (6) . I have filed a complaint with backpage. The other website would not recognize the url in the submission form and had no other way to submit. I have called my service provider ATT to try to have the entire area code blocked, but they said they were unable to do so. I

Ticket: # 726057 - Twoo

Date: 12/27/2015 9:56:45 PM

City/State/Zip: Westfield, New Jersey 07090

Company Complaining About: Verizon

Description

I received unsolicited email to connect from a website called Twoo.com to connect and be contacted by a violent harasser from Pakistan named Kurshid. I had never heard O Twoo Com. I sent a "remove" to (b) (6) @twoo.com. Instead, Twoo.com registered my email, sent me a password, and tried T connect me to this life threatener.

Now there is no way to disassociate unless I give them my information and confirm with a credit card or bank account. Purportedly, THEN I can delete the unsolicited account. This is a phishing site and a fraud spammer. DO NOT GIVE MY INFO TO THIS CRIMINAL ENTERPRISE!

[Ticket: # 726132 - Democrats.org refuses to honor my unsubscribe requests](#)

Date: 12/27/2015 11:50:34 PM

City/State/Zip: Lynnwood, Washington 98037

Company Complaining About: Comcast

Description

I gave money to the Democratic party, but that put me on their mailing list. I get easily a half-dozen emails from them a day. I've hit the unsubscribe link on their emails a dozen times over the past year and requested that they unsubscribe me, but they refuse to do it, and I continue to get unrequested emails from their mailing list.

I am not exaggerating. I've requested it time after time, month after month. Please investigate and fine them.

Ticket: # 726193 - Suspected Fraud SPAM

Date: 12/28/2015 1:20:33 AM

City/State/Zip: Los Angeles, California 90038

Company Complaining About: AT&T

Description

I've consistently received similar emails that seem suspect. I make it a point to regularly forward repetitive, or what I believe to be abusive and unsolicited emails to: (b) (6)@uce.gov

[Ticket: # 726224 - Email spam without unsubscribe option](#)

Date: 12/28/2015 7:00:27 AM

City/State/Zip: Charleston, South Carolina 29492

Company Complaining About: Home Telecom

Description

I have received several emails from the same email address that are spam and unsolicited. There is no opt out or unsubscribe function. I have responded to the email asking to not be emailed anymore, however I continue to get them. The last email came from email address

(b) (6) @PkzFSVJ9.davidmhall.org and is labeled "Human Resource Interns".

[Ticket: # 726248 - Spam text message](#)

Date: 12/28/2015 9:00:35 AM

City/State/Zip: Elliott City, Maryland 21043

Company Complaining About: AT&T

Description

A number keeps sending me spam text messages, and I can't unsubscribe. The number is 111044(b) . I want these messages to go away.

Ticket: # 726301 - EXCESSIVE SPAM EMAILS FROM CHOICE HOME WARRANTY AND AFFILIATES

Date: 12/28/2015 10:22:26 AM

City/State/Zip: Trafford, Pennsylvania 15085

Company Complaining About: Verizon

Description

I am receiving more than 10 emails per day from Choice Home Warranty and it's affiliates. When I unsubscribe it seems to generate more spam from their other companies, so to speak. I have marked all spam but they continue to show in my inbox. The email being sent from only shows "text". How do I stop them? They are physically located in New Jersey. One email address is:

(b) (6) @everydayfamily.com_.syi>

[Ticket: # 726338 - internet fraud](#)

Date: 12/28/2015 10:56:14 AM

City/State/Zip: Prospect, Kentucky 40059

Company Complaining About: AT&T

Description

Someone used my information to open a Fingerhut account with Gettington Bank and charged 2 I pads to the account.

[Ticket: # 726523 - Petco.com Spamming Daily after Unsubscribing](#)

Date: 12/28/2015 12:28:27 PM

City/State/Zip: Soddy Daisy, Tennessee 37379

Company Complaining About: Epb Fiber Optics

Description

I have unsubscribed within 48h of signing up for their in-store card. I emailed their customer service a month later them to get removed. Getting 1-5 emails a week, being subscribed to nothing, and even updating my email in-store to (b)@na.com

Ticket: # 726664 - Complaints Against Time Warner Cable in Bundle Services

Date: 12/28/2015 1:28:08 PM

City/State/Zip: Menifee, California 92585

Company Complaining About: Time Warner

Description

Endangerment of

[Ticket: # 726670 - Spam from http://paperredtech.us/](#)

Date: 12/28/2015 1:29:26 PM

City/State/Zip: Dana Point, California 92629

Company Complaining About: Cox

Description

I receive nearly all spam emails (around 100/day) from various domains that have

(b) (6) linked to as an opt out form. Submitting the form seems to do no good.

This domain is registered to Len Shannon in France, with a contact email of:

(b) (6) @aol.com. The WHOIS profile is here:

(b) (6)

(b) (6)

Ticket: # 726741 - Scammed text

Date: 12/28/2015 2:06:08 PM

City/State/Zip: Taylorsville, Utah 84123

Company Complaining About: AT&T

Description

Unsolicited message with my correct first name and phone #. I called the phone number in the message from a different phone and was prompted to input identifying information (social security number, etc).

[Ticket: # 726754 - spam text](#)

Date: 12/28/2015 2:11:49 PM

City/State/Zip: San Francisco, California 94110

Company Complaining About: Esgroupllc

Description

Getting Spam texts from ESGroupLLC, phone number 862-400-(b) .

[Ticket: # 726783 - Privacy issue with Familytreenow.com](#)

Date: 12/28/2015 2:26:48 PM

City/State/Zip: Aiken, South Carolina 29801

Company Complaining About: Atlantic Broadband

Description

Personal information on FamilyTreenow.com. I did not provide this information nor give permission for it to be placed on the Internet. Nor have I used their services. I have contacted the company who claims they have no idea how it occurred and they stated they did not know how it occurred and need the URL in order to remove it.

[Ticket: # 726898 - unwanted calls on my cellphone](#)

Date: 12/28/2015 3:06:47 PM

City/State/Zip: Manhasset, New York 11030

Company Complaining About: Directv

Description

after my telling them that this is a cellphone number, calls are received daily with no message and no response possible. Most distressful.

Ticket: # 727098 - Car Dealership texting me with no permission, no prior consent, multiple times

Date: 12/28/2015 4:33:34 PM

City/State/Zip: Prior Lake, Minnesota 55372

Company Complaining About: Park Chrysler Jeep

Description

I brought my vehicle in for service last week, never agreed to receive texts, never signed anything, never was told about this. Today I get three texts in a row. I had heard about their text messaging idea months ago (I work in dealership marketing). I told them 'you guys are gonna have a lawsuit the way you planned this'. The management has implemented this without considering the legal ramifications. I think they think texting is 'hip & cool' and the dealership just wants to be relevant to smartphone users. But this is ridiculous. Many others have been frustrated and I've encouraged them to file complaints as well.

Ticket: # 727310 - Using private unlisted numbers for VOIP calls.

Date: 12/28/2015 6:09:13 PM

City/State/Zip: Cocoa, Florida 32927

Company Complaining About: Bright House

Description

I have an unlisted home phone number and for the first time today we got a VOIP call and the listed number they used was my own unlisted home phone number. I called my internet provider, of which my home phone is handled by them also, and reported the incident and was told there is no way to find out why my number was used. Well after two hours of researching, I did find out who and where these perpetrators live. So my cable provider doesn't know what they are talking about. Anyway, there has to be a way to prevent these type of things from happening. If they can tap into a home phone, use it for their communications, then what is next? I have gotten these VOIP calls before, but do not answer them as they are probably spam, but when my own number is being used, it is upsetting because you don't know what these people are capable of. I had been blocking these types of calls when there is a number showing on caller ID but I can hardly block my own number can I? I feel the cable companies are in the internet business and should be made to track these types of incidents down.

[Ticket: # 727848 - cyber crime](#)

Date: 12/28/2015 10:47:22 PM

City/State/Zip: Upper Marlboro, Maryland 20774

Company Complaining About: Comcast

Description

I received a letter from opm and I have some concerns because I'm trying to return back to work after working several years with the Federal Government I hope you can help.

[Ticket: # 727961 - Unsolicited e-mail from GEICO](#)

Date: 12/29/2015 1:55:27 AM

City/State/Zip: Plano, Texas 75024

Company Complaining About: Geico

Description

GEICO again sent an unsolicited insurance quote although being told not to do so.

[Ticket: # 727986 - personal posts on internet](#)

Date: 12/29/2015 3:33:02 AM

City/State/Zip: Gurley, Alabama 35748

Company Complaining About: AT&T

Description

I would like to file a complaint against zabasearch. They have posted my address , phone number. I am supposed to have a unlisted phone number, and don't know how they got it.

Ticket: # 728009 - Communication Act 2003 s127 - offences ongoing and current

Date: 12/29/2015 7:21:03 AM

City/State/Zip: Fife, Alabama 10858

Company Complaining About: Netearth

Description

My personal details are constantly being allowed to be posted in the public domain at the site

(b) (6)

They have been informed of previous offences and admitted that a breach of the rules is taking place but refuse to take action.

This is a criminal offence - fix it.

I am former law enforcement in the UK - I am not having these offences go unaddressed. I am not ASKING you to take action here,

[Ticket: # 728035 - Unsubscribe option does not work](#)

Date: 12/29/2015 9:14:40 AM

City/State/Zip: Southern Pines, North Carolina 28387

Company Complaining About: Time Warner

Description

I have made 3-4 attempts to unsubscribe from (b) (6) @preferredpetclub.com over a course of a month but I keep on receiving their promotional emails.

Ticket: # 728098 - Email Spam

Date: 12/29/2015 10:21:42 AM

City/State/Zip: Liberty, Missouri 64068

Company Complaining About: Time Warner

Description

I responded to (b) (6) and they obviously use my email address for their own email mailing list. Its driving me crazy!

I get tons of spam emails now everyday. I'm certain it's the same company as they come with the same template. Here are just a few of the companies that now have my email address,
(b) (6) @yahoo.com (b) (6) @thecardcommitteehost.com (b) (6) @speedbounds.com
(b) (6) @onlinecardcommitteehost.com (b) (6) @cardcommitteecast.com
(b) (6) @atmospherecardseekers.com

This is nothing! I get tons of spam everyday and it all started with (b) (6)

Thank you,

(b) (6)

Ticket: # 728289 - Spam Text Message

Date: 12/29/2015 12:00:42 PM

City/State/Zip: Ellicott City, Maryland 21043

Company Complaining About: Verizon

Description

On November 6, 2015 I received a text message from (b) (6) @verizon.com reading (WFBank-UrgentMessage. Call 615-922-(b) (6))

This is not from Verizon and I believe it is a fraudulent text

Ticket: # 728791 - Internet spam

Date: 12/29/2015 2:56:57 PM

City/State/Zip: New Britain, Connecticut 06052

Company Complaining About: Comcast

Description

Spam sent to my email address. Subject line title is Retired Doctor Humiliates Diabetes Industry. Sent by email address (b) (6) @codipra.cl. When I tried to unsubscribe it sent me to an unknown address.

[Ticket: # 729314 - SPAM from Meltwater](#)

Date: 12/29/2015 6:15:54 PM

City/State/Zip: Hermitage, Tennessee 37076

Company Complaining About: Meltwater

Description

I cancelled a contract with Meltwater within the 2 week trial period and also informed them to stop sending their emailed reports. I am still receiving these emails from Meltwater.

Ticket: # 729425 - Unathourized voice and emails

Date: 12/29/2015 7:06:37 PM

City/State/Zip: Huntsville, Alabama 35806

Company Complaining About: Cox

Description

I have repeatedly contacted persons in concerns with text emails and voice mails from a collection department as early as 1 year ago. I have called them monthly since April of of 2015, and they keep telling me I will be removed. This is annoying and I told them , I was going to contact you regarding using an auto dialer. The person they are trying to contact no longer uses this phone number (423-390(b) (6)) voicemails come from 716-418(b) (6) and numerous randomly generated texts to my 423-390(b) (6) number. If these people are not fined after numerous attemps and phone calls to them, then I will take you both to court

[Ticket: # 729476 - Spam/virus](#)

Date: 12/29/2015 7:32:15 PM

City/State/Zip: Redway, California 95560

Company Complaining About: Verizon

Description

I clicked on a faulty link and a pop up started popping up to call a number. The number asked for my credit card info and other personal info. I don't think it's safe. This is the number I called " 1800- 876-

(b) " "

Ticket: # 729837 - Spam Email

Date: 12/29/2015 10:37:19 PM

City/State/Zip: St. Louis, Missouri 63129

Company Complaining About: I Don't Know.

Description

I have been receiving numerous advertisement emails from the following address

(b) (6) @att.net" @flpd598prodigy.net which do not contain an opt out link and only have one sentence in the body of the email. Each email is advertising a different product for me to purchase or "win." The email doesn't identify who the sender of the email is coming from and when I searched for (b) (6) @prodigy.net, I was unable to discover the company the emails were coming from.

[Ticket: # 729912 - Privacy](#)

Date: 12/29/2015 11:16:59 PM

City/State/Zip: Murray, Utah 84123

Company Complaining About: Facebook

Description

I have one simple question. Why do I have to have a facebook account in order to leave a comment on every website I visit on the internet? Is that not considered a monopoly, or at the very least compromising my freedom of speech? A response would be very much appreciated.

Ticket: # 729945 - text message spam

Date: 12/29/2015 11:46:24 PM

City/State/Zip: Studio City, California 91604

Company Complaining About: Time Warner

Description

at 7:19PM on December 29th 2015 I received a text message from the number (206) 488-(b) (6) as follows:

"Julia Embury Thinks ur pretty fun and invited you to Brighten. INVITE EXPIRES IN 2 HOURS - (b) (6) "

[Ticket: # 730010 - Refusing to remove from email list](#)

Date: 12/30/2015 2:07:44 AM

City/State/Zip: Lynnwood, Washington 98037

Company Complaining About: Move On.org

Description

I requested via the online unsubscribe form and have been repeatedly been assured by the help desk the emails will stop.

But they don't

[Ticket: # 730045 - Interference with online activity](#)

Date: 12/30/2015 4:33:15 AM

City/State/Zip: Frostburg, Maryland 21532

Company Complaining About: Verizon Wireless

Description

The Cumberland, Maryland office of Homeland Security is in violation of federal communication laws by hacking my computer and impeding my internet navigation and activity. I am currently using the Internet at the High mountain Laundramat on George's Creek Road in Frostburg, Maryland. I am trying to complete an online study course on the American Kennel Club website and they are tampering with my computer. I have made several calls regarding this before, from this exact location.

[Ticket: # 730049 - Unsolicited porno texts](#)

Date: 12/30/2015 4:37:14 AM

City/State/Zip: Honolulu, Hawaii 96815

Company Complaining About: Sprint

Description

Received Unsolicited texts from unknown number

I received one to me a few minutes prior to being one recipient in a group

Ticket: # 730067 - Spam email and no way to easily opt out

Date: 12/30/2015 7:22:25 AM

City/State/Zip: Jacksonville, Florida 32226

Company Complaining About: Unknown

Description

I continue to receive unwanted email from: (b) @i-neighbors.org. The link ((b) (6)) to their opt out page is not user friendly and does not work. Please help resolve.

Ticket: # 730072 - Malicious Communication

Date: 12/30/2015 7:45:15 AM

City/State/Zip: Doncaster, Alabama 20850

Company Complaining About: Bt

Description

I have received malicious communication which has been reported to the police in the UK. Both myself and the police have contacted the company where the email address is registered to assist with the investigation but the company has not responded. The registered address of the company is:

(b) (6)

Chesterbrook, PA 19087

The email address that I both the UK police and myself have contacted for this information is:

(b) (6) @mail.com

The email address of the UK police officer investigating this case is:

(b) (6) @southyorks.pnn.police.uk

Please can you provide assistance or advice?

Ticket: # 730185 - Internet user at IP (b) (6)

Date: 12/30/2015 10:42:24 AM

City/State/Zip: Lakeway, Texas 78734

Company Complaining About: Comcast

Description

A user by the name of Kayla Heaps in Delaware at the IP address (b) (6) is creating online accounts with my daughter's email address. We live in Austin, TX. I am not sure if this person has malicious intent on stealing my daughter's identity, or what the intent is. She has been doing this for the past couple years, but has created four new accounts just this year and I'm becoming increasingly worried. I have attached the page from my daughter's Microsoft account showing the IP in Delaware.

[Ticket: # 730244 - Unwanted emails](#)

Date: 12/30/2015 11:10:21 AM

City/State/Zip: Las Cruces, New Mexico 88011

Company Complaining About: Comcast

Description

Lastcallmail.com will not stop sending emails. I have tried several times.

[Ticket: # 730538 - Unanswerable](#)

Date: 12/30/2015 12:27:22 PM

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 730590 - Unauthorized Text Messages

Date: 12/30/2015 12:47:22 PM

City/State/Zip: Broomfield, Colorado 80020

Company Complaining About: Straight Talk

Description

Health insurance/medical company Kaiser Permanente requires to you to provide a phone number to them & then they send you unauthorized text messages confirming medical appointment times and other personal health information. Please force them to stop this practice. My personal health information should not be being sent over a text message and I believe this is also potentially in violation of HIPPA. I have asked them to stop and they continue this practice anyways.

Ticket: # 730734 - Spam which has no "unsubscribe"

Date: 12/30/2015 1:33:41 PM

City/State/Zip: Albuquerque, New Mexico 87112

Company Complaining About: Comcast

Description

The e-mail from the source called Funding Point has no "unsubscribe" on its page. The address is:

(b) @resourceskit.com

[Ticket: # 730747 - Spam with no opt-out](#)

Date: 12/30/2015 1:38:07 PM

City/State/Zip: Albuquerque, New Mexico 87112

Company Complaining About: Comcast

Description

The following supposedly "sierra club" e-mail has no opt-out UNLESS one clicks on another site. So I do NOT do this. Details: (b) (6) name on top of site.

Address: (b) (6) @emails.sierraclub.org

Ticket: # 730807 - Clear violation of CAN-SPAM

Date: 12/30/2015 2:07:24 PM

City/State/Zip: Portland, Oregon 97213

Company Complaining About: Comcast

Description

(b) (6)

This is the page which their emails link to "if you wish to receive fewer emails" (they don't provide any way to simply unsubscribe from their emails). However the link on this page ("if you still wish to unsubscribe") is broken.

Ticket: # 730865 - Hughes Net

Date: 12/30/2015 2:35:16 PM

City/State/Zip: Brenham, Texas 77833

Company Complaining About: Hughes Net

Description

I called Sunday night to inquire about internet service for Hughes Net. I was asked for my name address and phone number ONLY. the young lady I spoke with gave me the price for renting the equipment and monthly service. I agreed to the pricing. WE NEVER DISCUSSED CREDIT. After she told me what the price was I gave her my credit card info so I could set up the service, everything was fine at that point. Monday came, and I have life lock I saw a credit inquiry on my credit that I NEVER AUTHORIZED NOR DID I GIVE MY CREDIT INFO, somehow my credit was ran and hit on a HARD inquiry. I called Hughes net several times on this matter and it keeps getting beat around the bush. I want this issue resolved, the hard inquiry taken off my report and to be compensated. I am very upset and want to know who got into my personal credit info, how they got and how Hughes net is going to keep me from filing a law suit

[Ticket: # 730959 - Continued spam email from mylife.com](#)

Date: 12/30/2015 3:09:03 PM

City/State/Zip: Arlington, Virginia 22204

Company Complaining About: Mylife.com

Description

I receive spam email from a website called "mylife.com" - the emails say that someone is calling up a background report on me, someone has looked up my personal information, someone has searched my name on the internet, and all kinds of other things. Calling the company does nothing, as they will ask for credit card payment to remove my information. This website is surely a scam; and they need to shut down for this kind of extortion.

Ticket: # 731099 - Spam mobile text message

Date: 12/30/2015 3:56:08 PM

City/State/Zip: Normandy Park, Washington 98166

Company Complaining About: Sprint

Description

This is a formal complaint against 844-657-(b) and sensay.it.

I did not give permission to 844-657-(b), sensay.it, to send non-solicited texts to my mobile. On 12/30/2015 11:46am Pacific, I received a text message from 844-657-(b) asking me to signup for Sensay at sensay.it/klm1bv

[Ticket: # 731252 - Spam I've received in past three or four days.](#)

Date: 12/30/2015 4:44:28 PM

City/State/Zip: Eagle Lake, Texas 77434

Company Complaining About: AT&T

Description

From Subject	Received	Size	Categories
-New -Vehicle-	Jcfromgnatflats , >>>	Search New 2016 Model Cars. <<<	Wed 12/23 10 KB
Gift Card Survey	Christmas Gift: Congratulations Jcfromgnatflats - Receive \$1,000 Walgreens Gift Certificate	Wed 12/23 11 KB	Soundcloud.com
Force Factor Hi	Jcfromgnatflats, New.-Muscle-Builder...Takes..GNC..by..Storm	Wed 12/23	10 KB
MaxCarLoan Car Loans Available - Finance a BMW, Ford, Chevy & MORE! Bad Credit OK!	Thu 12/24	11 KB	
Dr. Oz Newest Fat Burner	Hi Jcfromgnatflats, EAT THIS, NEVER DIET AGAIN	Fri 12/25	10 KB
Thank you	HI Jcfromgnatflats, Congratulation Jcfromgnatflats: You are PreApproved for \$9500 ! 100%	Fri 12/25	10 KB
Funds Now	Enjoy the holidays with an extra \$100 - \$1000	Fri 12/25	10 KB
Dr. Oz Newest Fat Burner	Hi Jcfromgnatflats, DR. OZ ENDORSES FORSKOLIN	Fri 12/25	10 KB
Urgent Funds	Online Personal Loan Approval with NO Credit Checks	Fri 12/25	10 KB
Thank you.	Congratulation Jcfromgnatflats: You_are_PreApproved_for \$9500 ! 100%.	Fri 12/25	10 KB
Christmas Rewards Congratulations!	You have received a \$1000 Walmart Survey Notification	Fri 12/25	11 KB
AsianBeauties Team	Want to Date an Asian Woman?	Sat 12/26	16 KB
Funds Now	Online Personal Loan Approval with NO Credit Checks	Sat 12/26	10 KB
AsianBeauties Team	Want to Date an Asian Woman?	Sat 12/26	16 KB
DISH Authorized Dealer	50% Discount on DISH Best Package	Mon 4:27 PM	10 KB
DISH Authorized Dealer	50% Discount on DISH Best Package	Mon 7:34 PM	10 KB
Toyota of Boerne Customer Center	JC Toyotathon Countdown Final Days	Mon 9:16 PM	39 KB
Perfect Water Purifier	Your free gift is pending	Tue 2:18 AM	10 KB
Car Insure	jcfromgnatflats Get Auto Insurance for \$9 a week!	Tue 4:19 AM	10 KB
Gift Card Rewards	Hi Jcfromgnatflats, Congratulations, Get Your \$100 Amazon Gift Card. Details Apply.	Tue 7:53 AM	10 KB
Select Cash Anyday	Seriously Instant \$100 - \$1000 May be Available for you Withdrawal!	Tue 9:14 AM	10 KB
Merchant Pay	Complimentary Apple Pay System	Tue 12:13 PM	10 KB
Dr. Oz Newest Fat Burner	Hi Jcfromgnatflats, EAT THIS, NEVER DIET AGAIN.	Tue 12:53 PM	12 KB
Installment Loans	Online Personal Loan Approval with NO Credit Checks	Tue 1:01 PM	11 KB

Florida Tech University Online Earn a Distinguished Degree Anytime Anywhere 100 Online Tue
1:06 PM 11 KB

Cash 4 Car Option Cash 4 Cars in No Time Tue 1:53 PM 10 KB

Dash Cam Pro Full HD Camera For Your Car Tue 3:22 PM 10 KB

Survey Rewards Consumer News: Jcfromgnatflats, Get a \$150 WALGREENS Gift Card! Tue
6:13 PM 10 KB

Drug Rehab OVERCOME DRUG ADDICTION FOR GOOD Search For Local Professionals That
Can Help Tue 6:53 PM 10 KB

Dunkin Donuts jcfromgnatflats@yahoo.com, Here is Your \$100 Rewards Card! Tue 10:05
PM 13 KB

Dr. Oz Newest Fat Burner. Crush Your Belly Fat 1:06 AM 11 KB

bestcpapdeals.com Need CPAP Go Here 2:59 AM 10 KB

Installment Loans Online Personal Loan Approval with NO Credit Checks 4:21 AM 10 KB

Installment Loans Online Personal Loan Approval with NO Credit Checks 4:32 AM 10 KB

Installment Loans Online Personal Loan Approval with NO Credit Checks 5:05 AM 10 KB

Accredited Debt Relief We Have An Important Message For You 5:43 AM 10 KB

Accredited Debt Relief We Have An Important Message For You 5:59 AM 10 KB

bestfungoptions.com Toe Fungus Fix it 6:02 AM 10 KB

StopIRSDebt.com New IRS Fresh Start Initiative Helps Taxpayers Who Owe Taxes IRS Helps
Millions in Tax Debt with NEW Programs! 6:47 AM 11 KB

dentalimplant options Cosmetic Dental Cost 7:13 AM 10 KB

Perfect Water Purifier Your free gift is pending 7:27 AM 10 KB

Accredited Debt Relief We Have An Important Message For You 7:28 AM 11 KB

Installment Loans Online Personal Loan Approval with NO Credit Checks 7:31 AM 11 KB

-Congratulations- We have been trying to help you, please respond if you quality! 7:38 AM
10 KB

StopIRSDebt.com New IRS Fresh Start Initiative Helps Taxpayers Who Owe Taxes IRS Helps
Millions in Tax Debt with NEW Programs! 7:48 AM 11 KB

Car Insure jcfromgnatflats Get Auto Insurance for \$9 a week! 7:51 AM 10 KB

Installment Loans jcfromgnatflats Online Personal Loan Approval with NO Credit Checks 9:48
AM 11 KB

topvacationbooking.com Going on Vacation 11:35 AM 10 KB

Samsung Get your new Galaxy device and receive a \$200 gift 12:09 PM 10 KB

homesecurity experts Secure Your Home Now 1:21 PM 10 KB

ChristianMingle.com Dating Offer Connect with Local Single Christians this New Year at
ChristianMingle 2:10 PM 11 KB

[Ticket: # 731323 - To opt-out, you have to click & that is a no-no](#)

Date: 12/30/2015 5:09:15 PM

City/State/Zip: Albuquerque, New Mexico 87112

Company Complaining About: Comcast

Description

I get a lot of mail from this address, and there is no way to opt out except to click on another site.

The address is: (b) @outgoingtongs.com

[Ticket: # 731601 - Internet fraud](#)

Date: 12/30/2015 6:59:17 PM

City/State/Zip: Gainesville, Florida 32608

Company Complaining About: AT&T

Description

see above

[Ticket: # 731728 - Emails](#)

Date: 12/30/2015 8:10:05 PM

City/State/Zip: Albuquerque, New Mexico 87112

Company Complaining About: Comcast

Description

Despite multiple requests to unsubscribe from emails the Bernie Sanders campaign still sends me emails

[Ticket: # 731879 - Shentel Injections](#)

Date: 12/30/2015 9:44:16 PM

City/State/Zip: Matheny, West Virginia 24860

Company Complaining About: Shentel

Description

Shentel internet company is injecting scripts into my browser without permission. This makes me wonder about the privacy and security of my internet usage and personal information.

[Ticket: # 731884 - Unwanted Text](#)

Date: 12/30/2015 9:46:57 PM

City/State/Zip: Atlanta, Georgia 30305

Company Complaining About: Comcast

Description

I'm receiving unwanted texts from 646-341 (b) (6) I've asked them to stop and they have not.

[Ticket: # 731975 - Blackmail on Facebook](#)

Date: 12/30/2015 11:29:38 PM

City/State/Zip: Chicago, Illinois 60647

Company Complaining About: Comcast

Description

Someone is threatening to post some video of me. It's a naked one, and while I don't really care so much because I don't have much shame in the first place, it's a blackmail scheme. Probably a popular one.

I attached a file with the conversation. They're pretty threatening and they're trying to get me to send them \$2,500. It's happening as I send this.

[Ticket: # 731977 - ignore request of removal](#)

Date: 12/30/2015 11:30:57 PM

City/State/Zip: Hagerstown, Maryland 21740

Company Complaining About: Antietam Cable Television, Inc.

Description

On October 24 2015 I contacted Antietam cable television inc. 301 797 (b) And requested that the company remove my name and address form their mailing list and any other mailing list that they are affiliate with and that has not happen they have removed my name but not my address. I made it clear I wanted both removed. Please have Antietam cable answer for this thank you

[Ticket: # 732157 - unwanted emails, cannot unsubscribe](#)

Date: 12/31/2015 9:12:28 AM

City/State/Zip: Okc, Oklahoma 73112

Company Complaining About: Cox

Description

cannot unsubscribe from spam emailer, when I click "unsubscribe" and fill out the form it says "your subscriber options will not be changed" and I am stuck getting their spam!

Ticket: # 732290 - Ticketmaster Complaint

Date: 12/31/2015 11:47:40 AM

City/State/Zip: Opelika, Alabama 36801

Company Complaining About: Opelika Power Supply

Description

I have previously unsubscribed from emails sent by (b) (6) @reply.ticketmaster.com. On December 3rd, I received an email from (b) (6) @email.ticketmaster.com and immediately unsubscribed from the email. I have continued to receive emails from (b) (6) @email.ticketmaster.com despite never subscribing to this email list and unsubscribing from said email list. Additional emails were received on December 9th, December 23rd, and December 30th, exceeding the maximum 10 days allowed to process an unsubscribe request.

Ticket: # 732342 - Un wanted E-mail that will not all me to delete December 27, 2015

Date: 12/31/2015 12:14:26 PM

City/State/Zip: Tyler, Texas 75703

Company Complaining About: Sudden Link

Description

MTL , " Why I don't worry about power gr. " I have received e-mails like this before and some will allow you to delete them after a time . CLS

[Ticket: # 732372 - privacy, discrimination, safety, security](#)

Date: 12/31/2015 12:33:01 PM

City/State/Zip: Rockville, Maryland 20852

Company Complaining About: Verizon

Description

my personal information (name, age, address, past address, employer, wife's name, etc) appears on this site

(b) (6)

not only is this an invasion of privacy but it also poses other problems from the perspective of safety, age and socio-economics discrimination, security, etc.. all aspects that are protected under various federal and state laws.

Intelius provides means of removing some of this information but they ask that I surface-mail or fax a copy of my driver's license which poses additional burden on private individuals and is even more problematic from a privacy perspective because it asks to reveal additional private information. See:

(b) (6)

I would like the FCC to consider:

-a- my information to be removed from their site

-b- the fcc to recognize that intelius requirements poses an unfair additional burden on individuals safeguard of private information.

Note: this is a private communication to the FCC and should in no way be considered a public document to be shared online

Ticket: # 732386 - Unsolicited emails

Date: 12/31/2015 12:39:32 PM

City/State/Zip: Cambridge, Massachusetts 02138

Company Complaining About: Comcast

Description

I have been receiving over a dozen emails per day from End Citizens United, an ostensible political action committee. I have unsubscribed numerous times without effect. Sending them a direct request also produces no results. I strongly suspect this group is a scam, as numerous websites allege. But in any even I want to stop receiving emails from them. Can you help? Please.

[Ticket: # 732499 - Spam emails from Meltwater \(no way to unsubscribe\)](#)

Date: 12/31/2015 1:38:55 PM

City/State/Zip: Hermitage, Tennessee 37076

Company Complaining About: Meltwater

Description

Meltwater keeps sending me these spam emails with no way to unsubscribe. I have emailed them and asked this to stop but I keep receiving them.

[Ticket: # 732502 - Can-spam act violation](#)

Date: 12/31/2015 1:40:19 PM

City/State/Zip: Fort Lauderdale, Florida 33315

Company Complaining About: AT&T

Description

Unsolicited email from the Orlando Sentinel does not have a legitimate opt-out option. Instead clicking their link "if you do not wish to receive emails..." takes you to a website version of the same message. Clicking the link again takes one to instructions on adding Orlando Sentinel to your address book, but there is no opt-out feature.

[Ticket: # 732595 - Unwanted Text messages](#)

Date: 12/31/2015 2:44:27 PM

City/State/Zip: Phoenix, Arizona 85023

Company Complaining About: Centurylink

Description

Telephone number (707)743-(b) continues to text me almost everyday for Great Clips. The Message says: "***Great Clips*** Don't delay come in for a haircut." I have responded back STOP to be taken off of their list. I have never been to a Great Clips and I am unaware of how they got my information. I'm not even in California.... Please help as this has been going on for months now.

[Ticket: # 732859 - Unsubscribe function on Priceline.com](#)

Date: 12/31/2015 5:47:05 PM

City/State/Zip: Memphis, Tennessee 38112

Company Complaining About: AT&T

Description

Priceline sent me a spam email. I went to the bottom, hit "unsubscribe" and the tab took me to Priceline.com instead of an unsubscribe page. I tried two times. I complained to Priceline.

Ticket: # 732981 - Web address

Date: 12/31/2015 7:34:32 PM

City/State/Zip: Winston-salem, North Carolina 27105

Company Complaining About: Time Warner

Description

I was looking for oval frame templates and clicked on a link that turned out to be pornographic images/videos. The address I selected is (b) (6)

[Ticket: # 733009 - sierra club spam email](#)

Date: 12/31/2015 8:06:05 PM

City/State/Zip: San Diego, California 92104

Company Complaining About: AT&T

Description

(b) (6) @sierraclub.org has been spamming me with email for yearts. I have opted out dozens of times and I still get several emails from them daily. can we get them blacklisted?

[Ticket: # 733070 - getting spam in my in-box & junk-box](#)

Date: 12/31/2015 10:05:38 PM

City/State/Zip: Toluca Lake, California 91602

Company Complaining About: AT&T

Description

spam that's made to look like I'm the one sending it. it's ANNOYING & EMBARRASSING. they're (a bot?) using my email (b) (6) @att.net address.

Ticket: # 733384 - Fanbox spam

Date: 1/1/2016 4:56:35 AM

City/State/Zip: Tulsa, Oklahoma 74135

Company Complaining About: Fanbox

Description

A website, (b) (6) @myfanbox.com has sent me SMS messages on my cell phone, everyday for over a month. I had setup an account with them about four years ago and that is how long it has been since I had been on there before this happened. Apparently, I had found out from other internet websites that Fanbox is a scam, they make it appealing to setup a website with them to promote charities, blogs, advertising, etc. in an attempt to make money from other viewers through "hits" and advertising, but I doubt anyone has actually made any money doing this. The messages they have been sending me consist of the idea that they are going out of business and before they do, they would like me to "cash-in" my account. I closed my account with them, but they are still sending me messages. I just now sent a block request to AT&T tonight, but I still feel I should report these "bugs". Sorry, I don't know how to send you any proof of their crime. Also, I am sorry I deleted all, but a few of the messages in an attempt to stop the harassment. Also, I didn't know how to file this "internet issue", so I filed it under privacy. Let me know if you need any further help to help me or have questions. Thank you. Happy New Year.

[Ticket: # 733460 - cannot stop spam from TWOO](#)

Date: 1/1/2016 10:49:45 AM

City/State/Zip: Severna Park, Maryland 21146-2020

Company Complaining About: Comcast

Description

i never signed up or visited this dating site. They keep emailing me daily and there is no simple way to unsubscribe. They FORCE you to create an account then try to delete it. I am determined to stop these people and make them pay for this aggravating message i keep getting.

[Ticket: # 733603 - No way to unsubscribe from CLCV emails](#)

Date: 1/1/2016 1:52:49 PM

City/State/Zip: Encinitas, California 92024

Company Complaining About: California League Of Conservation Voters

Description

After receiving an email from The California League of Conservation Voters, I clicked on the unsubscribe link and received the attached message that the link no longer works, and please try a more recent email. (Screenshot attached.) I received this email today. I have gone to their website from my phone, and nowhere can I find a place to unsubscribe, the terms and conditions, or the privacy policy.

Ticket: # 733731 - Unwanted Text Messages

Date: 1/1/2016 5:05:38 PM

City/State/Zip: Thornton, Colorado 80233

Company Complaining About: Verizon Wireless

Description

(818) 697-(b) Thoroughbred Insiders; (850) 347-(b) Bettor Moves; (631) 343-(b) Bettor Moves;
(908) 274-(b) Better Moves; (956) 261-(b) (6) Bettor Moves

Unwanted text message concerning gambling. I have never contacted this number before.

Ticket: # 733779 - CANSPAM

Date: 1/1/2016 6:27:25 PM

City/State/Zip: Abingdon, Maryland 21009

Company Complaining About: Comcast

Description

The WSJ newsletter does not contain a link to unsubscribe from their newsletter. Their FAQs have not been updated and contains outdated information on how to remove themselves from spam mail listings.

Ticket: # 733914 - Harassment

Date: 1/1/2016 10:54:01 PM

City/State/Zip: Cape Coral, Florida 33904

Company Complaining About: Comcast

Description

Harassing text messaged

Ticket: # 734089 - repetative unwanted spam

Date: 1/2/2016 11:12:48 AM

City/State/Zip: Monroeville, Pennsylvania 15146

Company Complaining About: Verizon

Description

I have over 500 email addresses blocked, all stemming from: My canadian pharmacy- though none of the emails say that directly, they are all hidden within the links they put into bogus emails- WhatsApp ((b) (6) ██████████@kleinandcompany.com) when I click the link goes to ((b) (6) ██████████) and this crap continues everyday, even though I have filled out their unsubscribe list every month for damn near a year now

Ticket: # 734206 - Spam or unwanted e-mail

Date: 1/2/2016 2:02:56 PM

City/State/Zip: Las Piedras, Puerto Rico 00771

Company Complaining About: Claro

Description

I'm receiving too many e-mails form different places that have no reply address and no way to unsubscribe. Try to move them to junk mail, but they get thru anyway again. If you have any ideas for solutions, please send some info.

Some of their e-mails are:

(b) (6) @sedde.ro

(b) (6) @snipe.ro

(b) (6) @spear.ro

(b) (6) @naaaysso

(b) (6) aorta.ro

.....and many others

[Ticket: # 734214 - String of advertisements that I can't end after opting out](#)

Date: 1/2/2016 2:08:53 PM

City/State/Zip: Hellertown, Pennsylvania 18055

Company Complaining About: High Artisan Plus Others

Description

Unsolicited advertisements keep coming to me. I diligently opt out every single time I get one. There are 2 opt-outs per ad, one being the manager and the other being the 3rd party advertiser. The manager waits the 3-10 days, sending me ads daily from different 3rd parties, then they change to a new manager address who sends me more 3rd party ads. The ads are all same set-ups, so I believe they are either in cooperation with each other, or are the same exact manager who has dummy addresses across the country. I even USPS mailed an opt out to Nevada, then the main address changed to something else. Samples I've saved are attached. Please stop this cycle for me.

[Ticket: # 734243 - wireless router breach](#)

Date: 1/2/2016 2:31:39 PM

City/State/Zip: Effort, Pennsylvania 18330

Company Complaining About: Blue Ridge Communications

Description

someone has hacked into my wireless router even though I encrypted it with a long pass code. I tried to block them but I think I failed.

Ticket: # 734610 - spam

Date: 1/2/2016 10:02:58 PM

City/State/Zip: Girard, Ohio 44420

Company Complaining About: (b) (6) @onisep.fr

Description

I have continued to receive several times a day unwanted spam from (b) (6) @onisep.fr. even after I have request unsubscribe numerous times and it seems they send continue to send it several times a day out of spite.

[Ticket: # 734655 - Walmart.com exposed my personal email to spammers](#)

Date: 1/2/2016 11:54:22 PM

City/State/Zip: Katy, Texas 77494

Company Complaining About: Walmart

Description

I made a purchase on Walmart.com and ever since I have been inundated with spam mail with Walmart in the email domain. I have unsubscribed to each one. Walmart.com is sending these or has sold my personal email to multiple vendors and I am receiving spam mail repeatedly despite unsubscribing several times. One example email address is: (b) (6) @newsletter53.walmart.com Walmart is responsible for exposing my personal email to this spam. Walmart failed to protect my personal information while shopping on Walmart.com

Ticket: # 734688 - Does not allow you to opt out & was unsolicited in the 1st place!

Date: 1/3/2016 1:31:04 AM

City/State/Zip: Ely, Nevada 89301

Company Complaining About: Cox

Description

(b) (6) [REDACTED]

I don't know how they got my email. I just started getting junk mail from them. When you try to opt out, it just takes you to more advertisements, no way to opt out. This is harassment!

Ticket: # 734776 - Privacy Down Time Warner Cable

Date: 1/3/2016 9:18:30 AM

City/State/Zip: Corona, New York 11368

Company Complaining About: Time Warner

Description

It's been over a year and Time Warner Cable line is down at the address of (b) (6) Corona NY 11368 and several complaints has been made about the down cable line also several complaints have been made about privacy with Time Warner Cable, we've had invasion of our emails with Time Warner cable and as the down cable is very bad it hits the back of your vehicle and if the top of your car don't have hard rubber grip to stop frickson electrical charges are hit you when you open your car door with silvertone door knobs, on speaking with a Supervisor at Time Warner Cable today 1-3-2016 Katay I requested emergency call to the area we have also been told if you don't live on that side of the street you can't report the down cable, however alternate side of the street parking is on Thursday do you have to park on that side of the street, It's a death wish waiting to happen by Time Warner Cable and if possible could you request them to fix the down Time Warner Cable line that kid can swing on to pull done the other power lines

Ticket: # 734863 - Company that Locks Computers After Microsoft Windows 10 Upgrade

Date: 1/3/2016 1:29:14 PM

City/State/Zip: Fort Leonard Wood, Missouri 65473

Company Complaining About: Call To Resolve

Description

This is the second time that this company "Call to Resolve" has held my computers hostage or attempted to lock my computers after an upgrade to Microsoft Windows 10 operating system. In late August, I downloaded the free Microsoft Windows 10 upgrade software to replace my Windows 7 Operating System. After this download Windows 10, I began to notice that my computer processing speed was slow. In many cases, my computer would freeze more than usual.

Around late September or early October 2015, I performed a simple internet search and I received a warning screen that my computer was infected. On this screen, I was told to call Call to Resolve to handle the issue. This company stated in the screen display that they were affiliated with Microsoft and was authorized to handle such issues. Here was the number listed on the screen from the lock-down yesterday: 1-888-681(b) (6). When my screen or computer was frozen and I could not shut down the computer, I panicked. At the time, I had no idea that my current antivirus protection from Norton was not compatible to Windows 10. So, this is how this company was able to hack my computer. I call the number and Call to Resolve wanted me to pay at first \$399. I began to cry because I am a military retiree and was in school full-time. This was my only computer and I could not afford the fees. So, the representative made arrangements to lower the fees to \$99. Yes, before I knew it, I paid the fees. But something felt uneasy when they wanted remote access to my computer. Immediately, I went to an individual that works on computers. Unfortunately, I was so scared because Call to Resolve now had remote access and wanted me to download their software that I bought another laptop for use. So a local computer technician took my old laptop and removed Call to Resolve software. I had to have my entire system wiped clean. I placed McAfee Total Protection on both the old and new computers/laptops.

On my new laptop, I now had McAfee Total Protection. Around December 19, 2015, I decided to upgrade and install the Microsoft Windows 10 operating system. This time, Call to Resolve was quick with their hack. I did an internet search on 2 January 2016 and Call to Resolve attempted to lock my computer again. This time I was ready for their scan. I call McAfee and they wanted to charge me more for assistance. I have since filed a complaint with the Better Business Bureau on the McAfee Intel Corporation. I did a total scan of my computer; restarted my computer; and opened my internet search. The page from Call to Resolve was still on or beeping. Then I was able to close the webpage after the scan.

Call to Resolve is a scam and is conducting unauthorized intrusions onto consumers computers. This company makes you pay a fee to remove the infected virus. And, this company states that they are affiliated and authorized by Microsoft to assist in such matters.

Ticket: # 735047 - Dish charging for data to update there modem

Date: 1/3/2016 5:40:44 PM

City/State/Zip: Tilden, Texas 78072

Company Complaining About: Dish Network

Description

We were on vacation from 12/20/15 thru 1/3/16. All of our iPads were with us and our router was off. We noticed usage on the dish graph that they provide. Our usage began 12/26/15, for the month. We were told that they periodically update their modem at our home and it takes a small amount of data each time. I told them that I am not paying my data usage for data I'm not using. They informed me that I was. To appease me they wanted to give me an extra gig. I refused it and told them that it is apparent that it must be a continuing common practice. I feel they have been stealing this data for years. I want this practice stopped!

Ticket: # 735142 - Can't Opt Out

Date: 1/3/2016 7:17:57 PM

City/State/Zip: Brecksville, Ohio 44141-3638

Company Complaining About: AT&T

Description

The attached email has a link to opt out, but when you click on it, it only take you to a promotional page. No place to opt out.

This is not an issue with AT&T. It is an issue with an email originator.

[Ticket: # 735148 - Unsolicited texts](#)

Date: 1/3/2016 7:25:26 PM

City/State/Zip: Beulah, Colorado 81023

Company Complaining About: AT&T

Description

(505) 977-(b) [REDACTED] has been texting unsolicited religious information and the owner of the phone number refuses to cease.

Ticket: # 735343 - comcost trying to rib me off for service that i am not using

Date: 1/4/2016 2:54:01 AM

City/State/Zip: San Francisco, California 94102

Company Complaining About: Comcast

Description

i have business account with comcast and i always check on my expiration day day they always say on the end of this year 12/31/2015
when i tried to close my account on the 12/31/2015 they said oh your account will be end up on 03/30/2016 i told them what do you mean we agree on one year not more than one year they said oh you change it i am like why should i change it while i am not using the service and add 3 months that doesn't make no sense in rude saying they wont close it if i dont stay with them and pay on time they will destroy my credit its not once its more than one is that how you guys keep the custmer thats rip off and i wont let you absuing me or fourcing me

Ticket: # 735363 - Sears Shop Your Way Email SPAM

Date: 1/4/2016 6:22:31 AM

City/State/Zip: Brooklyn, New York 11243

Company Complaining About: Verizon

Description

Hi,

I'm really hoping you can help but for a year I've been trying to opt out of the Sears' Shop Your Way emails with no success. I've clicked unsubscribe several times. I've called several times. I've emailed several times and I've spoken to customer support through the website with no avail although they confirmed my name would be removed. It's beyond frustrating because I'm not a Sears customer and never even signed up for the emails. I looked online to see if others have had this complaint and there seems to be others who have this issue as well. Please help.

(b) (6)

[Ticket: # 735444 - Malware, possible viruses](#)

Date: 1/4/2016 10:19:51 AM

City/State/Zip: Astoria, New York 11102

Company Complaining About: Time Warner

Description

I am getting bombarded with at least 20 of these per day. Some are coming from the same site. I need them to stop. This is not only my main e-mail, but it is also my business e-mail and is interfering with my work. One is coming from "teamviewer.com". Others are coming from .eu and ,jp. Is there an address I can forward these to?

[Ticket: # 735966 - Keurig not honoring "unsubscribed" emails](#)

Date: 1/4/2016 2:15:36 PM

City/State/Zip: Washington, District Of Columbia 20011

Company Complaining About: Verizon

Description

I have unsubscribed from Keurig emails. And, in fact, when I click unsubscribe on new emails it tells me there is nothing to unsubscribe from. However, they keep coming every few days.

Ticket: # 736031 - Complaint. West Coast Leads

Date: 1/4/2016 2:45:29 PM

City/State/Zip: Sausalito, California 94966

Company Complaining About: AT&T

Description

I have attempted to be removed from this companies mailings for months now. AT LEAST 20 time have I emailed and asked to be removed, and reminded them that their UNSUBSCRIBE button does not work. I have also called the individual ((b) (6) [REDACTED]), VP Operations, 949-573-(b) [REDACTED]) 5 times, leaving 3 messages and actually talking to him twice. He assured me that I would be removed that day. I continue getting mail from them. This is not only SPAM and is professionally inappropriate, but it is now extremely disrespectful of my time.

Please advise as to how you can help with this.

Thank you,

(b) (6) [REDACTED]

Earthwise Energy

(b) (6) [REDACTED]

Ticket: # 736056 - Unwanted Email Solicitations

Date: 1/4/2016 2:51:04 PM

City/State/Zip: Spring, Texas 77389

Company Complaining About: Verizon Wireless

Description

I started receiving unwanted email solicitations from all sorts of products, most of them have a similar email opt-out/unsubscribe, but it does not seem to work. Ex: Transformation Services, (b) (6), (b) (6), CA 91710 offers the "click here" link that doesn't work, and the ad for New Compact Cars offers to write to them at: (b) (6), Blain, WA 98238. The email shows: my email address @breastfantasies.com.

Ticket: # 736160 - unwanted and unsolicited emails

Date: 1/4/2016 3:22:09 PM

City/State/Zip: San Bernardino, California 92404

Company Complaining About: Verizon

Description

In the past three weeks I have received app. 300 emails from one solicitor using three different email addresses. I have filled out the unsubscribe box with each email but I am still getting them as I fill this form out. The latest is 49 emails. I informed them I was going to contact the F.C.C. but I guess they don't care.

[Ticket: # 736225 - un-wanted emails](#)

Date: 1/4/2016 3:43:06 PM

City/State/Zip: Cambridge, Massachusetts 02139

Company Complaining About: Verizon

Description

I have tried to unsubscribe to PCHGames, Publishers Clearing House

<(b) (6) @e.superprize.pch.com>, at least four times and I'm still getting emails from them! Please make it stop...

Ticket: # 736258 - Scam text

Date: 1/4/2016 3:53:40 PM

City/State/Zip: Chalfont, Pennsylvania 18914

Company Complaining About: AT&T

Description

This was texted to me:

1 of 2

FRM: (b) (6) @nwasmith.onmicrosoft.com

SUBJ:ec21

MSG:You have been selected to inherit 3Million GBP by (b) (6) before her death on
(Con't) 2 of 2

selection. To claim email (b) (6) @mail.com Tel: +44745224 (b) (End)

Ticket: # 736385 - Hazing, hate group scam against mk ultra girl

Date: 1/4/2016 4:45:14 PM

City/State/Zip: Midland City, Alabama 36350

Company Complaining About: Verizon Wireless

Description

WARNING, mk ultra is not a toy or game. The computers and software involved in the Alabama are stolen products used for research and training purposes by professionals. The CIA is not allowing locals to harrass anyone. Locals are exchanging passwords illegally utilizing us military v2k and thought experiments to harrass united states veterans and have innocent people participate in the terrorism impetsonating confidential informants working for police, SSI admin, press secretary of Barak Obama, local housing authorities, and serveillance agents, abd game/ reality tv show participants. (b) (6) of GA, (b) (6) of dothan al, and (b) (6) of ozark al are known operators involved.

(b) (6) of Deese road, Ozark Al admitted to hacking into my email. Several dothan, al residents have stated police equipped and allowed them to hack phones, inetnet based on IP address, harass individuals with disabilities. HIV positive individuals and sex offenders / pedafiles, which I am not neither were reported targets and explanations given to me. People involved include dothan resident (b) (6), (b) (6), (b) (6) (aka (b) (6) rap music artist). (b) (6). (b) (6) of midland city Al stated she was posting porn advertisrments online and on social media sites like facebook, instagram, and twitter. (b) (6), (b) (6) of (b) (6), Dothan, Al.

Group and organized hacks including embarrassing and humiliating video and photos are involved and meetings at planned locations to view victims from screens and devices with remote access.

A possible hack into fusion center IT, security, and intelligence programs are involved. Cyberstalking and harrassment in stores like Army Aviayion FCU, Navy FCU, Verizon Wireless, dept. Vetetan affairs CAVHCS and both dothan Al locations, wal mart, dollar genetal, IGA, Home Depot, Lowes, Target, Shell Gas stations, Chevron and more ptivate and home serveillance cameras are hacked into or illegally involved.

[Ticket: # 736528 - spam text](#)

Date: 1/4/2016 5:30:40 PM

City/State/Zip: Elkhart, Indiana 46517

Company Complaining About: AT&T

Description

I received a spam text message from 928-323-(b) .

Ticket: # 736917 - Cannot opt out on Marriott emails

Date: 1/4/2016 8:30:42 PM

City/State/Zip: Searcy, Arkansas 72143

Company Complaining About: White County Cable

Description

I have received an email from IHG Rewards Club for Marriott hotels. It is NOT at all easy to opt out of emails from them. When I clicked on the link to change my email preferences, the text was convoluted and asked for my rewards number and PIN. After a lengthy search for my number, I entered it and clicked on "forgot my pin." I sure didn't have the PIN. Then, I received a message stating the page wasn't working properly.

All I wanted to do was unsubscribe.

[Ticket: # 736944 - Pc keeper harassment](#)

Date: 1/4/2016 8:41:48 PM

City/State/Zip: Binghamton, New York 13905

Company Complaining About: Frontier Communications

Description

Pic keeper constantly takes control of my pictures. I have repeatedly notified them to stop their activity. Now they are calling my phone. The person I spoke with at their "tech " number to complain was rude and made animal noises. They should be stopped.

[Ticket: # 737162 - Net Neutrality](#)

Date: 1/4/2016 11:05:27 PM

City/State/Zip: Mchenry, Illinois 60050

Company Complaining About: AT&T

Description

Please do not consider Free Basics! The people need and want Net Neutrality!!!

[Ticket: # 737236 - Spam text messages](#)

Date: 1/5/2016 12:45:40 AM

City/State/Zip: Buckingham, Iowa 50612

Company Complaining About: Us Cellular

Description

I began to receive spam text messages from an email address. I am unable to block it or assign it to the spam folder because it is a text message from the email. Please see attachment. I do not want to click on the link for fear it will take personal information from my phone.

Ticket: # 737317 - XXX XXXXXXXX-phone spoofing compliant

Date: 1/5/2016 6:15:45 AM

City/State/Zip: Middleburg, Florida 32050

Company Complaining About: AT&T

Description

This is not an Internet issue. Monday 1.4.16, I started receiving phone calls in my cell phone stating that I have called. One of the callers told me that my phone number had be used as the return number/caller id. I received 100's of calls during the day "returning my call". I reported the issue to my cell phone carrier. Most of the calls being returned are from the Orange Park, Ponte Vedra, St. John's County area, according to my caller id. My cel phone number is 904-219-(b) [REDACTED]. I hope the phone calls stop today or I will be forced to change my number.

[Ticket: # 737355 - JetBlue failure to abide by the CanSpam act](#)

Date: 1/5/2016 9:13:23 AM

City/State/Zip: Lancaster, New York 14086

Company Complaining About: Time Warner

Description

Despite numerous requests to be removed from promotional email, JetBlue airlines continues to send promotional email.

This complaint is requesting enforcement action be taken against jetBlue for failure to abide by the Can-Spam act.

Ticket: # 737464 - Someone keep emailing me with my deceased email address

Date: 1/5/2016 11:16:47 AM

City/State/Zip: Baltimore, Maryland 21208

Company Complaining About: Verizon

Description

I have had three emails from my deceased attorney

Ticket: # 737499 - unwanted email harassment

Date: 1/5/2016 11:32:57 AM

City/State/Zip: Reseda, California 91335

Company Complaining About: AT&T

Description

I have call and emailed asking to be removed from a mailing list that I never agreed to be on. Over a year later I am still getting the emails, and never got a phone call returned.

At this point it is complete harassment

Complaint against

(b) (6) @outreach.senate.ca.gov;

(b) (6)

Senator, 18th Senate District

Ticket: # 737703 - "Mendocinosportsplus" facebook page

Date: 1/5/2016 12:54:58 PM

City/State/Zip: Fort Bragg, California 95437

Company Complaining About: Mendocinosportsplus (facebook Page)

Description

This page operates out of Elk, CA and has been in operation acting as a "news" site / blog site. (b) (6) of Elk runs the page, and primarily posts local gossip, weather updates, but most often posts live feeds from our local police/sheriff scanner. We are a small town of 8,000 people, and this page has 7,000 followers. (b) (6) publicly posts all information he hears on the scanner during a call - including the name of victim, physical address of suspect/victim, condition they are in, etc. He went so far, a few months ago, as to drive to an incident, film a deceased man laying in the road, and post the video on his page for all (including the family) to see. This has continued and has greatly upset and violated our community's right to privacy for over two years. He refuses to cease. Now members of the community are afraid to even contact law enforcement when in need, due to the fear of being splashed all over his "news" page. We need help. We need regulation in this matter - this page (Mendocinosportsplus) is unethical and I believe violates our citizens rights. Please contact me as soon as possible. Thank you.

Sincerely,

(b) (6)

Fort Bragg, CA

(b) (6)

[Ticket: # 737734 - Site doesn't honor unsubscribe for last six months](#)

Date: 1/5/2016 1:02:22 PM

City/State/Zip: Lewiston, New York 14092

Company Complaining About: Cox

Description

(b) (6) @info.globalcompliancepanel.com sends me messages every week for six months despite unsubscribing my email address that they sent in the header of their solicitations. They say it takes only three days to stop getting emails from them, but they never stop. I have even called them and they accuse me of signing up out using the wrong address.

[Ticket: # 737905 - Facebook Hacking](#)

Date: 1/5/2016 2:02:44 PM

City/State/Zip: Hanover, Pennsylvania 17331

Company Complaining About: Comcast

Description

My Facebook account has been hacked into by numerous accounts. It is showing I am friends with people I have never accepted; people that I do not believe are real. Most of the accounts are scantily clad women who pose in seductive pictures aimed at enticing men to accept their requests. I do not accept them, however, and yet they still end up as friends unbeknownst to me. They are sending me fake messages to my inbox and seem to have access to my account. I am concerned about the security of my computer.

[Ticket: # 738019 - Still receiving marketing emails from best buy despite unsubscribing.](#)

Date: 1/5/2016 2:34:14 PM

City/State/Zip: Burlington, Vermont 05401

Company Complaining About: Burlington Telecom

Description

I'm Still receiving marketing emails from best buy despite unsubscribing. I unsubscribed the other day and received a market emailing today.

[Ticket: # 738048 - multiple emails after I have repeatedly clicked and completed an unsubscribe](#)

Date: 1/5/2016 2:40:58 PM

City/State/Zip: Austin, Texas 78729

Company Complaining About: AT&T

Description

I am getting over 20 emails per day from

American Advisors Group, All Rights Reserved NMLS# 9392 (b) (6) . Orange, CA
92868 Phone 949 724 (b) (6)

I have repeatedly asked to be unsubscribed but by clicking unsubscribe it appears to generate a new email for a service I did not request or want.

Ticket: # 738123 - someone maliciously put my phone ad on backpage.com

Date: 1/5/2016 3:02:50 PM

City/State/Zip: Miami, Florida 33174

Company Complaining About: Backpage.com

Description

Some one registered my phone number on an ad on with my phone on a escort service, i have learned that the link is backpage.com . I have emailed the company and nothings has been done, I am in the education field cannot have these false advertising.

They put a fake name amber, phone number 305-417-(b) and a fake picture, I have tried to reach the company but they ask a few questions and never get back to me. Please help me take down my phone number from that obscene ad.

Ticket: # 738129 - Hijacked computer

Date: 1/5/2016 3:05:54 PM

City/State/Zip: Prunedale, California 93907

Company Complaining About: Simplefile.com

Description

I wanted to do some reading of a book online and accidently clicked onto a site listed as "Simplefile" which somehow bypassed my security settings and not only downloaded exe files but also ran them. I spent all day trying to remove these files and still have some problems. My toolbar "Google Chrome" redirects to a Yahoo search bar and I can't seem to get rid of it. Extremely frustrated! These files are hiding in my pc and hard to find. They even hide from my malware and any other virus software I have installed.

[Ticket: # 738297 - Best Buy harrassing emails](#)

Date: 1/5/2016 4:08:53 PM

City/State/Zip: Appleton, New York 14008

Company Complaining About: Verizon

Description

I have been asking Best Buy to remove me from their email mailing list for months. They refuse. I want to be off their mailing list. Please advise.

[Ticket: # 738735 - Unwanted emails](#)

Date: 1/5/2016 6:14:14 PM

City/State/Zip: Chicago, Illinois 60629

Company Complaining About: Kasamba.com

Description

Kasamba.com is harassing me with emails every day. Clicking the unsubscribe link only takes me to their main page. When I googled this there are numerous complaints about this.

[Ticket: # 738821 - Unwanted email solicitations](#)

Date: 1/5/2016 6:42:11 PM

City/State/Zip: Xenia, Ohio 45385

Company Complaining About: Sprint

Description

I have "unsubscribed" from email solicitations from The Dayton Daily News in Dayton, Ohio several times over the past year and am still receiving them.

Ticket: # 738951 - Unwanted emails

Date: 1/5/2016 7:49:11 PM

City/State/Zip: Oakland Township, Michigan 48363

Company Complaining About: AT&T

Description

I've unsubscribed endlessly as well as complained to hellofresh.com to stop emailing me. I ordered their food once then tried to unsubscribe. I run a business and I don't need extras coming through my mailbox when my requests should easily be respected.

Thank you,

(b) (6)

Ticket: # 739016 - SPAM!

Date: 1/5/2016 8:16:13 PM

City/State/Zip: Seattle, Washington 98121

Company Complaining About: Centurylink

Description

I get 2-5 emails a day from "(b) (6) @jobs.net" regardless of unsubscribing and blocking and spamming. Nobody is responding to me saying I need to be off this list and I warned them about contacting the FCC and still nothing.

[Ticket: # 739255 - Comcast Xfinity](#)

Date: 1/5/2016 10:18:35 PM

City/State/Zip: Port St. Lucie, Florida 34953

Company Complaining About: Comcast

Description

Agent signed me up on a no credit check/no contract internet. I bought my own modem, and self installed. At the end of the call I was told I needed to provide my date of birth and social security number to provide a credit check. Unbelievable!

Ticket: # 739272 - BLOCKED GATEWAY AT MCINET03 -MID-COUNTY LIBRARY,
CLAYTON, MO 63105

Date: 1/5/2016 10:34:57 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE HELP WITH GETTING GATEWAY OPEN...AS I CAN'T SEND EMAIL...I SEE VERIZON IS PARTNERING WITH COMCAST VS AT&T.. CAN YOU BRING DOWN...AT&T OR SHALL I SEE WHAT EMAIL USES COMCAST??? ..INVESTIGATE (b) (6) WHO IS RAPING MY KIDS..(b) (6);(b) (6) RIGHT NOW...(b) (6) ... AS WELL AS (b) (6) .(b) (6) (b) (6) ...(b) (6) ... (b) (6) .
(b) (6) ... (NO WORD FROM VERIZON ABOUT MY CELL PHONE TAKE OVER BY (b) (6) AND (b) (6) ..PLEASE INVESTIGATE (b) (6) ...

Ticket: # 739336 - Comcast Contractor steal out of my house 300\$

Date: 1/5/2016 11:20:03 PM

City/State/Zip: Rancho Cordova, California 95670

Company Complaining About: Comcast

Description

Hello got the contractor on craigslist.org, for sale, bussines\dealer his name is (b) he still has the postings available his number was 209259(b), now he changed it to 209325(b) this guy came in to my house offered me an incoded modem for 300\$ that will work for 2 years with max speed 150mbps, he said he needs to check my old modem and stuff, while he was working on I went to restroom and when I came back I saw my wallet empty, he stalled 300\$ out of my wallet and left, this is unbelievable... what's going on with this contractors, I'm afraid to have those contractors in my house now!

[Ticket: # 739614 - Promotional email continues despite unsubscribe](#)

Date: 1/6/2016 11:01:48 AM

City/State/Zip: Owasso, Oklahoma 74055

Company Complaining About: Cox

Description

COX Communications continues to send me promotional emails about their services under the guise of notifying me of interrupted service for a service I do not even have (I have COX internet, not COX TV). This is a clear advertising attempt and is in clear violation according to the CAN SPAM act. I am unsubscribed from all promotional emails and they continue to send emails such as the attached to promote their services.

Regards,

(b) (6)

[Ticket: # 739714 - Lids.com](#)

Date: 1/6/2016 11:49:19 AM

City/State/Zip: Yuma, Arizona 85364

Company Complaining About: Lids

Description

I have never signed up for the Lids.com newsletter/emails. However, started receiving them. I did follow the directions to unsubscribe, it has been more than 10 days, per each (4) request to unsubscribe. The emails have only increased and now receive at least 1 everyday! I have included just a sample of how many emails that are still being sent to me. I have marked them to go to my spam inbox, but they did not start that way.

Ticket: # 739869 - unsubscribe unsuccessful

Date: 1/6/2016 12:41:57 PM

City/State/Zip: Las Vegas, Nevada 89104

Company Complaining About: Ebm.cheetahmail.com

Description

I have repeatedly requested to unsubscribe both by writing email and also by going through site's unsubscribe link to no avail. The address site is: ebm.cheetahmail.com

Ticket: # 740006 - PLEASE ASK SAINT LOUIS COUNTY AND CITY LIBRARIES TO REMOVE PHAROS

Date: 1/6/2016 1:21:15 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

MY EMAIL ACCOUNT IS BLOCKED AGAIN

Ticket: # 740287 - GoDaddy Complaint

Date: 1/6/2016 2:41:12 PM

City/State/Zip: Charlotte, North Carolina 28226

Company Complaining About: Time Warner

Description

I bought domains from GoDaddy.com last week and since then I have been receiving countless emails from "web developers" wanting me to use their service. There is NO OPT OUT feature and I have opted out of all promotional materials from GoDaddy.

Important

GoDaddy.com PURPOSELY has these emails sent to customers who DO NOT PAY FOR A SERVICE WHERE IT MAKES YOUR PERSONAL INFORMATION PRIVATE.

They bombard you with emails until you are FORCED to pay to have your information private.

I believe this is a violation of my rights. Please contact me back and help me with this.

[Ticket: # 740523 - Unwanted text messages](#)

Date: 1/6/2016 3:55:19 PM

City/State/Zip: Marina, California 93933

Company Complaining About: Verizon

Description

Keep getting text messages from same number even after sending STOP (a solicitation for loan)

Ticket: # 740574 - Unwanted text messages

Date: 1/6/2016 4:12:42 PM

City/State/Zip: Lincoln, Nebraska 68521

Company Complaining About: Cricket

Description

I have been receiving unwanted text messages for several months now and I am sick of it. I need it to stop immediately. They are texts about sports and asking me to place bets. It needs to stop. They come from numerous numbers. I text "stop" and they still text.

Ticket: # 740585 - Failure to Comply with Name Suppression Request

Date: 1/6/2016 4:15:25 PM

City/State/Zip: Norwalk, Connecticut 06854

Company Complaining About: Republican National Committee

Description

Since October of 2015, I have attempted to unsubscribe from commercial emails soliciting money from the Republican National Committee. I have submitted at least 27 requests through the mechanism provided at the bottom of their emails.

I have called their main office and explained to a representative that my email name suppression request was not being honored. I was assured by the phone agent that an IT representative would take care of it. I have called and left my contact info and membership number with them to have my membership removed from their list.

I have filed a complaint with the Federal Trade Commission, and have forwarded each subsequent email that has violated my right to have my name suppressed from their financial solicitations— to date there have been 27 violations. I unsubscribe after each email, and I forward the email to <(b) (6)@uce.gov>, as per their instructions.

I have informed my senators in hopes that citizens will one day be provided legal recourse to prevent this harassment.

I have contacted the Direct Marketing Association. They, in turn relayed my request to the webmaster and eCampaign manager of the Republican National Committee, and informed them of their obligation to comply with federal law.

I have submitted a complaint with SpamCop, a private organization designed to track violations of the CAN-SPAM Act.

I have repeatedly contacted the RNC by phone, email, and website and requested my name be suppressed from their solicitation list. All have been ignored. While this may not be a matter of life and death, I find it to be a nuisance and harassing.

I find it especially troubling that an organization whose public persona espouses fidelity to the law can so blatantly ignore its own obligation.

I would welcome a response indicating your thoughts on this, and advising any further action I may be able to take.

Ticket: # 740591 - Unauthorized addition of my cell number to someone else's account

Date: 1/6/2016 4:17:33 PM

City/State/Zip: Fort Myers, Florida 33907

Company Complaining About: Comcast

Description

Comcast has added my personal cell phone number to someone else's account and refuses to remove it without the authorization of the comcast account owner

Ticket: # 740608 - Repeat Spammer

Date: 1/6/2016 4:28:32 PM

City/State/Zip: Brooklyn Park, Minnesota 55443

Company Complaining About: Social Runner

Description

This company keeps posting fake profiles on Instagram. Once you block its newest profile, and even report it to Instagram it hits your Instagram account with yet another fake profile wherein the claim is made that one can gain hundreds of new followers if you pay for one of its plans.

The URL it posts in Instagram is fake. Its fake URL is improveyourbiz.xyz.

This fake URL takes you to this website:

<https://socialrunner.net/>

I have blocked these fake profiles again and again in Instagram, but this spammer, within a few hours, or on a new post, immediately likes the photo with the claim I mentioned above.

I realize it is hard to stop because there is software available that allows a company or person to immediately get around being blocked. However, I want to bring this spammer to your attention in case there is anything you can do.

Ticket: # 740622 - Spam

Date: 1/6/2016 4:32:26 PM

City/State/Zip: Sault Sainte Marie, Michigan 49783

Company Complaining About: Unknown

Description

I have unsubscribed from this company more times than I can count. Sometimes it will stop the flow of crap from them for a little while, but then they re-add me to their spamming list. I have never subscribed with them. Their address is (b) (6) Boulder, NV 89005-2144 according to their unsubscribe link.

[Ticket: # 740648 - ADnet spamming](#)

Date: 1/6/2016 4:39:12 PM

City/State/Zip: Sault Sainte Marie, Michigan 49783

Company Complaining About: Adnet

Description

Adnet continually adds me to their spamming list. No matter how many times I unsubscribe they continue this behavior.

Ticket: # 740816 - Internet website 800notes.com

Date: 1/6/2016 5:55:41 PM

City/State/Zip: Fairdale, Kentucky 40118

Company Complaining About: Time Warner

Description

I am having problems with people posting derogatory info on the internet associated with my phone #....if you Google my phone # (b) (6) you will find a couple sites that I am aware of where these comments have been made. 800notes.com and dncl.me are the websites. I have tried to contact the moderators to delete these comments or hide them but with no results. There might be other websites that I am unaware of that contain derogatory comments associated with my phone # too.

I have also contacted the attorney general in Kentucky but still don't get this issue resolved. The clerk handling my complaint is (b) (6).... Her email is (b) (6) @ky.gov

I have contacted an attorney named (b) (6) in Louisville Kentucky that was referred by the lawyer referral service but he says he couldn't help me ...

That is why I am contacting you with this complaint. Can you get these derogatory comments deleted associated with my phone #? I would greatly appreciate it.... Thanks

Ticket: # 740869 - Scam

Date: 1/6/2016 6:13:05 PM

City/State/Zip: Louisville, Kentucky 40214-6009

Company Complaining About: Time Warner

Description

On November 24, 2015 my I-Pad was locked up and would not work. I called my local Apple Store. I listened to the menu and selected Technical Support. A person came on the line and said they were with Quick Solutions and inquired about my problem. He said he could fix my I-Pad over the Internet if I would hook the I-Pad up to my Windows computer. He said the price was going to be \$380.00. I at first hesitated and hung up. I had called the Apple Store more than once and one time a fellow talked to me and after I told him my problem he said it would cost \$299.00 for them to fix the I-Pad but would take about 2 to 3 days after I brought the I-Pad in to them. I told him I did not want to do that at that time. I called the Apple Store again and again I selected the technical support option. Again someone from Quick Solutions came on the line and told me he could fix my I-Pad. A few days ago I talked to someone from Apple Support and they researched my complaint and told me that Apple does not allow anyone to do their work on their devices for their customers. I believe that Quick Solutions somehow got into my I-Pad and put a worm they called Koobface on my I-Pad so they could claim they fixed my problem and charged me \$380.00 for doing so.

Ticket: # 741011 - Unsolicited mailing list signup

Date: 1/6/2016 7:06:22 PM

City/State/Zip: Mountain View, California 94043

Company Complaining About: Coliseum Lexus Of Oakland

Description

I bought a car from this dealership about 4 years ago. Today they added me to some mailing list to start spamming me. They did not have my consent.

Dear (b) (6)

Welcome to the Coliseum Lexus of Oakland email program! We are pleased to offer you complimentary membership to our online community designed to help you maintain and extend the life of your vehicle.

[Ticket: # 741221 - Internet Hacking](#)

Date: 1/6/2016 9:14:51 PM

City/State/Zip: San Diego, California 92116

Company Complaining About: Cox

Description

I am not receiving E-mail messages, txt messages, and phone calls from numerous people. Cell phones have been compare to show that the message has b een sent from one phone but not received by the other. Internet carrier is Cox, Cell Phone Verizon and ATT. A complaint was file in 2015 with the FCC, Cox, and Verizon, no feedback was ever provided.

[Ticket: # 741257 - invasion of privacy](#)

Date: 1/6/2016 9:38:50 PM

City/State/Zip: San Diego, California 92115

Company Complaining About: Cox

Description

I've recieved attatchments to emails with qualities and capabilities to push broadcast locate and read and write files to my computer. and have been victim to a privacy invation defaming my character as well as other forms of harassment and manipulation as ell as suffering from terrorist threats and antagonisms inducing prolonged states of panic and anxiety during broadcast to paint a perception to event viewers to back a false claim of mental illness or skitsophrenia unknowingly being broadcast from my own ip addresses

[Ticket: # 741515 - Daily spam advertisements from marketing co. adnet.com](#)

Date: 1/7/2016 9:21:23 AM

City/State/Zip: Philadelphia, Pennsylvania 19080

Company Complaining About: Comcast

Description

Daily spam of multiple advertising messages always different subjects from same email marketer adnet.com

Many requests to remove this email ignored please help to stop this spam marketer.

Ticket: # 741609 - unsubscribe fraud

Date: 1/7/2016 11:04:42 AM

City/State/Zip: Virginia Beach, Virginia 23454

Company Complaining About: Verizon

Description

I received an solicited email from

(b) (6) @endcitizensunited.org <(b) (6) @endcitizensunited.org>

when I signed to unsubscribe, it falsely signed my name to the petition! I do not support this group and it's propaganda nor did I ever subscribe to receive their emails! It's an intentional fraud and defamation!

Ticket: # 741684 - unsubscribe fraud

Date: 1/7/2016 11:28:02 AM

City/State/Zip: Virginia Beach, Virginia 23454

Company Complaining About: Verizon

Description

Correction to previous complaint. I received an UNSOLICITED email from

(b) (6) @endcitizensunited.org <(b) (6) @endcitizensunited.org>

when I signed to unsubscribe, it falsely signed my name to the petition! I do not support this group and it's propaganda nor did I ever subscribe to receive their emails! The unsubscribe link is a fraud, a trick and is defamation!

Ticket: # 742124 - Conscall home - spamming

Date: 1/7/2016 1:50:40 PM

City/State/Zip: Fort Myers, Florida 33919

Company Complaining About: Conscallhome.com Aka Millicorp

Description

not sure how or why I'm on their database but they keep sending me spam. Never done business with them ... never will. I've emailed and called them, yet keep getting their spam

(b) (6) @conscallhome.com

[Ticket: # 742126 - Tmart.com](#)

Date: 1/7/2016 1:51:00 PM

City/State/Zip: Woonsocket, Rhode Island 02895

Company Complaining About: Verizon Wireless

Description

There is an unsubscribe link in their constant annoying spam emails, but it leads to a page where the confirmation button is inactive and useless. So I can't actually unsubscribe.

[Ticket: # 742295 - probably harvested edu email spam](#)

Date: 1/7/2016 2:32:24 PM

City/State/Zip: Royal Oak, Michigan 48073

Company Complaining About: Wow

Description

I started to receive non-exempt unsolicited emails from a (b) (6), a political candidate, on Dec 23, 2015. These messages are NOT all political in nature and one is solely comprised of a favorite recipe of the candidate. This does not seem to be a legitimate use of the 'political message' exception of CAN-SPAM. As I did not sign up, I assume the sender harvested my address or lacks a robust opt-in system. I do not wish to have my school account harvested for personal messages from candidates.

Ticket: # 742391 - spam - ATT&T refuses to remove me from their mailing list

Date: 1/7/2016 3:01:27 PM

City/State/Zip: Tolland, Connecticut 06084

Company Complaining About: AT&T

Description

For the better part of a year, I have been trying to get AT&T to stop spamming me. As I'm sure they are aware, your unsubscribe link doesn't work, which I'm guessing is by design. I finally got fed up and filed a complaint with the BBB. On December 1 I got a call from (b) (6) (AT&T Office of the President) and an email saying I had been removed from their mailing lists. He also indicated that to the BBB. Based on his assurances (which turned out to be untrue), I agreed that the complaint had been resolved.

However, 10 days after he told me and the BBB it was fixed I received another email (please see attached). So I reopened the complaint. This time, (b) (6) of that office assured me she would be my point of contact on this issue through resolution. After a week of silence, I asked her for an update. She responded by sending me the unsubscribe link - which still doesn't work. She evidently didn't even take the time to read my complaint to see that that was the issue in the first place. She said she was unable to remove me from the list; I would have to do that myself. I wish I could! They have been completely unresponsive to this very minor issue - any other reputable company has an instant opt-out feature, which actually works. I refuse to believe this is an impossible request, and ask your assistance in getting them to remove me permanently from their lists. thank you.

We all know that if ATT&T wanted the unsubscribe link to work, it would. This is not some little mom and pop operation. Every other REPUTABLE company I deal with has an instant opt-out option, which actually works. It's not right that you continue to email me after I have repeatedly asked you to stop.

Ticket: # 742588 - spam email

Date: 1/7/2016 3:55:42 PM

City/State/Zip: Laguna Hills, California 92677

Company Complaining About: (b) (6)

Description

have asked to stop. Still get every day. Not even in english. They change their email every day so adding to junk mail doesn't work

Ticket: # 742637 - Unsolicited e-mails from "Fanbox"

Date: 1/7/2016 4:10:23 PM

City/State/Zip: New York, New York 10033

Company Complaining About: Unknown

Description

On an almost daily basis I receive unsolicited e-mails from "Fanbox", purporting to report recent "earnings." I believe these e-mails may be fraudulent, and the sender provides no means to unsubscribe from its e-mail list.

Ticket: # 743014 - PayDay Loan Scam (Phising)

Date: 1/7/2016 6:07:35 PM

City/State/Zip: Burleson, Texas 76028

Company Complaining About: AT&T

Description

Three members of my family have received phone calls regarding a "payday" loan, which I never received. I research the company name Paragon Funding and the phone number (855) 591 (b) (6) and all sorts of information regarding SCAM comes up via Google Search about this company. Also, they spoke about previous addresses and employers of mine that haven't lived at or worked for in years. My Wife, my daughter, and myself are concerned that this company is involved in possible fraudulent activity and requested a cease and desist. Please investigate this complaint as I was recently a victim of bank/identity fraud, and do not want to ever have that experience again. Lastly, please do not disclose any of my personal information to this company during the investigation. I do not want them to have ANY of my personal information. Thank You.

Ticket: # 743064 - HUMAN TRAFFICKING - CONTINUES AT&T...SAINT LOUIS, INDIANA AND SAN ANTONIO AND LOS ANGELES... (b) (6) AND (b) (6)

Date: 1/7/2016 6:20:50 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

LET' S SEE HOW SAINT LOUIS COUNTY COUNCIL CHAIR (b) (6) FEELS ABOUT (b) (6) AND RAPING YOUNG MEN TO TURN THEM INTO HOMOSEXUAL....AT&T LOOK FOR THE MAN WHO WORKED ON THE DMT TOOL WITH (b) (6) AS THE PERSON WHO TRAFFICKS HEAVILY...HE HAS HORSES AS HE WOULD DISPLAY YOUNG WHITE WOMEN ON HORSES...AND IT SEEMED THEY WERE BEING HELD HOSTAGE...HE WORKED FOR JIM (b) (6) AND (b) (6)(b) (6) ... (WHAT IS HIS CONNECTION TO JUDGE BORBONUS WHO DENIED 21 TIMES PETITION TO FIND MY ABDUCTED KIDS..SEE WHAT LIES HE'S TOLD VIA DOCUMENTS I CANNOT FIND..... OR ...THE JUDGE OF SAINT LOUIS COUNTY WHOSE GRANDDAUGHTER'S NAME IS (b) (6) AND WORKED WITH ME ONCE AT MACY'S CHESTERFIELD....(b) (6) ... PLEASE INVESTIGATE I STILL CAN NOT ACCESS (b) (6) @GMAIL.COM...

Ticket: # 743564 - Unending text messages from Facebook. No way to stop them.

Date: 1/8/2016 12:31:59 AM

City/State/Zip: Parrish, Florida 34219

Company Complaining About: Verizon Wireless

Description

I was able to successfully terminate my account with Facebook several months ago (Facebook's web site does not have instruction on how to terminate an account. One has to go to UTube to find out how to do it.) Some after my termination action, Facebook started sending text messages to my cell phone, at least five per day, asking what I was doing and telling me that "friends" were interested in contacting me. These texts continue to this day. The phone numbers that Facebook listed for the sender of the text messages begin are (b) (6), (b) (6) and (b) (6). One cannot call these numbers. Also, have sent replies asking Facebook to stop sending these texts, but I receive no response. Verizon is my carrier. I called Verizon to ask how to stop these calls. Verizon said to use the "reject call" setting on my phone. I did list the above numbers on my "reject this call" list, but these Facebook texts keep showing up on my cell phone. I would appreciate is you could contact Facebook and request that it halt sending me the "robo-texts" that keep showing up on my phone. Thank you for your assistance. (b) (6)

[Ticket: # 743602 - Unsubscribe issues with western digital](#)

Date: 1/8/2016 1:05:35 AM

City/State/Zip: Perkasio, Pennsylvania 18944

Company Complaining About: Western Digital

Description

Once upon a time years ago I had created an account with WD. I either unsubscribed or never received emails often. Within the last 6 months I have unsubscribed multiple times on each "layer" of their unsubscribe options. I still get emails and when I still unsubscribe their message says they don't have an email address or it's been removed. I have done this for at least two months. I even replied to an email trying to plead my case.

[Ticket: # 743680 - kron4 signed me up for spam](#)

Date: 1/8/2016 7:54:31 AM

City/State/Zip: Brentwood, California 94513

Company Complaining About: Comcast

Description

i have a mental impairment and can't sue, could you make them stop before i kill myself

my kid sister died in aug so I'm depressed

Ticket: # 743697 - Unwanted text SPAM

Date: 1/8/2016 8:44:16 AM

City/State/Zip: Middle River, Maryland 21220-2126

Company Complaining About: Verizon Wireless

Description

Receiving unwanted solicitations on text messaging

[Ticket: # 743758 - Washington Redskins continue to spam me, won't let me unsubscribe](#)

Date: 1/8/2016 10:27:05 AM

City/State/Zip: Scottsdale, Arizona 85254

Company Complaining About: Verizon Wireless

Description

I received my first email from the Washington Redskins NFL team unsolicited on 11/20/2013 and immediately unsubscribed. I am not even a football fan. Since then I have been continually added to new lists by the team without my consent, my unsubscribe requests have been ignored, and now most recently their unsubscribe tool seems to redirect to a subscription preferences page that does not even offer an unsubscribe option. I have received emails from the Redskins on 5/01/2015, 9/02/2015, 12/30/2015, 1/05/2015, and 1/08/2015, not including emails I have deleted. The emails have all been delivered to my (b) (6) @gmail.com address from (b) (6) @team.nfl.com. Thank you for your assistance.

[Ticket: # 744012 - unwanted text messages from Transdev](#)

Date: 1/8/2016 12:28:30 PM

City/State/Zip: Glendale, Arizona 85306

Company Complaining About: Transdev (veolia Transportation)

Description

I have never registered with them and the text messages are continuous.

Ticket: # 744024 - HUMAN TRAFFICKING - (b) (6) @gmail.com disabled

Date: 1/8/2016 12:29:43 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

All of business items Point In Time Promotions...are housed in my email accounts (b) (6) @gmail.com and (b) (6) @yahoo.com. My electronic signature is housed on both but I can't access either. Please ask Google ad Yahoo if they would restore both accounts as I need to transfer business documents to a new email account. When I logged in with my password the response is below. Tell Detective (b) (6) to stop lying on me and using and stealing my information.

Ticket: # 744058 - HUMAN TRAFFICKING - ASK MID COUNTY LIBRARY TO REMOVE PHAROS

Date: 1/8/2016 12:38:08 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE ASK MID COUNTY LIBRARY TO REMOVE PHAROS AS I HAVE LOTS OF INVOICES TO COMPLETE....AS I TRY TO EMAIL THEM MY GATEWAY HERE AT MARYLAND AND MERAMEC IS BLOCKED.

Ticket: # 744109 - Call requesting Internet IP address

Date: 1/8/2016 12:48:51 PM

City/State/Zip: Covington, Kentucky 41015

Company Complaining About: Time Warner

Description

Phone call requesting IP address because of corrupt IP addresses reported in this area. Providing a recording of call back to Phone number 866 978 (b) [REDACTED]

[Ticket: # 744185 - Spoofing business email address](#)

Date: 1/8/2016 1:18:12 PM

City/State/Zip: West Bend, Wisconsin 53095

Company Complaining About: Charter

Description

When I went to reply to an email that looked like it came from an employee, it showed a completely different name.

Ticket: # 744266 - SLANDER

Date: 1/8/2016 1:42:45 PM

City/State/Zip: Fife, Alabama 46465-3456

Company Complaining About: www.internationalskeptics.com

Description

Accused publicly of consuming class A drugs here

(b) (6)

this is an ongoing complaint and this incident is in addition to previous offences reported to you already.

I have made site aware and they are refusing to even give me their contact details so i can write to them.

They need shutting down. This is deliberate character assassination, and is a criminal offence.

Ticket: # 744645 - "IRS Telephone Scam"

Date: 1/8/2016 3:24:08 PM

City/State/Zip: Laurel, Maryland 20723

Company Complaining About: Comcast

Description

"IRS Telephone Scam"

Voicemail from (443) 769-(b) (6)

"(b) (6) and I'm calling regarding an enforcement action. Executed by US treasury intending your serious attention. Ignoring this will be an intentional second attempt to a white initial appearance before a magistrate judge or a grand jury for a federal criminal offense. My number is 443-769-(b) (6). I repeat 4437691(b) (6) you to cooperate with our send helpers to help you. Thank you."

[Ticket: # 744704 - SPAM Emails with false or defective "opt-out" or "unsubscribe" offers.](#)

Date: 1/8/2016 3:42:15 PM

City/State/Zip: Ely, Minnesota 55731

Company Complaining About: (b) @act.pbs.org And (b) (6) .,
Augusta, Ga 30901

Description

Emails sent from (b) @act.pbs.org" will have inoperative or false "unsubscribe" buttons. Many of these messages are also accompanied by a second "unsubscribe" button that supposedly allow the Email address to be removed from the lists operated by (b) (6) , (b) (6) .,
Augusta, GA 30901. In fact, these unsubscribe buttons take the user to second levels in the sites' advertising.

Ticket: # 744720 - unwanted spam text

Date: 1/8/2016 3:46:34 PM

City/State/Zip: Novato, California 94948

Company Complaining About: AT&T

Description

Received and was charged for an unwanted unsolicited text message at 3:51 a.m. The origin of text is 141010 (b) and contains the following email addresses: (b) (6) @yandex.com and canterbury.ac.nz

Ticket: # 745126 - BoldPac.com

Date: 1/8/2016 5:57:42 PM

City/State/Zip: Glencoe, Illinois 60022

Company Complaining About: AT&T

Description

I have been getting harassing and unsolicited emails from this organization. I have NEVER contacted them and NEVER subscribed to them in any way whatsoever. I should have to unsubscribe to something I never subscribed to, but I have tried MANY times. They refuse to leave me alone. I have replied to their emails demanding they leave me alone. Again, they refuse. The amount of junk they are pumping out is inordinate and unacceptable and the level of harassment seems that it should be illegal. Please help me get them off of me!!! I don't want to have to endure this unwanted attention for the next eleven months!!

[Ticket: # 745207 - Privacy / Ethics Legal Concerns](#)

Date: 1/8/2016 6:28:35 PM

City/State/Zip: Brooklyn, New York 11217

Company Complaining About: T Mobile

Description

Call routing / switching; Privacy violations; Dishonest CSRs who seem more concerned with games than ensuring customers are satisfied; Blocking access to normal services & features

Ticket: # 745340 - extortion letter

Date: 1/8/2016 7:38:12 PM

City/State/Zip: Sierra Vista, Arizona 85635

Company Complaining About: Cox

Description

I have received quite a few of these emails from different addresses. I have responded with my standard answer and all come back as undelivered, however the last one I received seemed to have been delivered.

I'm not sure who I should report this to, it made sense to contact you folks so I am. I copied the email and have attached it to this form. I didn't really see a category that this would fall under so I picked the closest one.

Please let me know if I should be discussing this with someone else and if anything can be done with regards to it.

Thank You,

(b) (6)

[Redacted]

Ticket: # 745536 - Tech scammer called my home

Date: 1/8/2016 9:37:27 PM

City/State/Zip: Darien, Illinois 60561

Company Complaining About: Ewizard

Description

Hello,

A tech person claiming to work with Apple support on their OS systems. They said that they could help me with my computer problems, and it happens that I am having some issues with my old desktop mac mini. He told me that they could fix it and asked me to reboot it but since it didn't work we tried something else. He asked me to give him remote access to my laptop macbook pro so he could "run some checks" basically he sent me to some online viewer teamshare, chasms, and sartviewer, so he could do this.

all he appeared to do was run a McAfee virus scan and he showed me that my laptop, that has zero problems, has like 1700 viruses and 5 established links with foreign IP addresses. I asked him who called him and he said he got an error report from my computer.

I then asked him how to fix this. He stated that I needed to renew my computer coverage plan. I asked him how much and he typed on my text screen this

firewall (mandatory)

2 years (1 computer) - \$185

lifetime (total protection) (3 computer) - \$300

Then I told him that since I'm going to Apple so they can check my old desktop I would think about it.

This man had an East Indian accent and there was a lot of noise in the background like a lot of people talking and phones ringing. What is really disturbing is that this man called my home phone number.

I immediately contacted AppleCare and they denounced any affiliation with these people and suggested I report them.

I got their info:

(b) (6)

company name: EWizard

321-549-(b) (6)

My AppleCare tech helped me to erase anything they used to access my computer and the website history and links.

I really want your people to crack down on these thieves.

Thank You,

(b) (6)

Ticket: # 745881 - Craigslist Scam

Date: 1/9/2016 11:18:41 AM

City/State/Zip: Bridgeport, West Virginia 26330

Company Complaining About: Verizon Wireless

Description

I posted a Craigslist ad to sell my car and included my phone number. Within an hour I received a text from this phone number: 847-243 (b) (6). The person then asked me to go to a site to run a report on the car and email to an email that he provided. Here is the text:

"Will you please run a report on it at (b) (6) and email it over to me, (b) (6) @yahoo.com I need to be sure its not a lemon before buying."

I responded by saying the Vin number was available in the ad, and since this felt like a scam, if they contacted me again I would report it to the FCC. I received two more texts, one at 6:00 am this morning trying to convince me to run the report.

Ticket: # 745965 - Spammer stole my email address through an attack on my computer and FILLS my email box daily with spam

Date: 1/9/2016 12:47:43 PM

City/State/Zip: Melvindale, Michigan 48122-1669

Company Complaining About: Comcast

Description

Spammer stole my email address through an attack on my computer and FILLS my email box daily with spam - every email ends with ID: This offer is brought to you by (b) (6) To be removed from our list simply click here or write to us at: (b) (6) , (b) (6) Ogden UT 84401. So far, there is no let up no matter what manner I use to try to get them to stop.

CLAYTON, MO 63105...I KEEP SLEEPING THERE TO SEE IF SOMEONE COMES TO GET MY MAIL...NOT ANY LUCK SO FAR.

THANK YOU

(b) (6)

Ticket: # 746205 - Unsolicited text message

Date: 1/9/2016 3:45:29 PM

City/State/Zip: Ashland, Missouri 65010

Company Complaining About: Centurylink

Description

On 01/09/2016 at 1:18pm I received a text message from 573-673-(b) [REDACTED]. The text was: How about a 2013 VW Golf 28k miles \$12677.00 + \$199.00 admin fee. ? (b) (6) [REDACTED] with Kia of Columbia. Neither my wife or I have had any contact with this gentleman or the dealership and have not given written or verbal consent for them to contact us. Also the text contains no way for us to be removed from the calling list.

Ticket: # 746238 - Phishing Scam**Date:** 1/9/2016 4:14:21 PM**City/State/Zip:** Enterprise, Florida 32725**Company Complaining About:** Bright House

Description

I had a problem with my Roadrunner e-mail so I searched the web for Roadrunner tech support phone number. Top result was 855 785-(b) [REDACTED]. I called and they pretended to be Roadrunner tech support. They called me back from 229 255-(b) [REDACTED], connected to my computer and then claimed to have found a trojan worm and wanted me to call a company called Get Human to help me. I am a network engineer, so I asked some specific questions so that I could explain my problem to this other company, but their answers were very suspicious and when I pressed them to explain an impossible claim, they hung up. I looked up the number and it's a cell phone in Georgia. I don't know what they did while connected to my computer, but everything they did on the phone seems very illegal.

[Ticket: # 746266 - Nonfunctional unsubscribe link](#)

Date: 1/9/2016 4:43:39 PM

City/State/Zip: Tacoma, Washington 98445

Company Complaining About: Mtl, Militarytaclight

Description

MilitaryTacLight email SPAM is being repeatedly sent without consent. Unsubscribe link provided is nonfunctional.

The email is being sent from: (b) (6) @gov.bc.ca

The address provided is: (b) (6), New York, NY 10128

Ticket: # 746268 - Privacy

Date: 1/9/2016 4:44:49 PM

City/State/Zip: Accokeek, Maryland 20607

Company Complaining About: Prince George's County Library System

Description

I have contacted Prince George's county library system before regarding my privacy has been violated. I truly believe that the library staff watch, monitor when I use library system. I have found out that some other people follow, watch, harass, stalking when I use library system. I heard laughing all the time because the staff watch my site. At this time I am asking investigation and prosecution against the individual who violated my privacy. I have filed at least two times complaint to library operating officer. But there was no action to take to protect privacy. I am tax payer to Prince George's County, by experience such type of treatment I just want my tax back and stolen personal belongings(in Prince George's county) back. So I can have my own equipment.

[Ticket: # 746537 - cyber crimes committed against us](#)

Date: 1/9/2016 9:33:54 PM

City/State/Zip: Intercourse, Pennsylvania 17534

Company Complaining About: Comcast

Description

Our next-door neighbors have control of our computer and computer tablets. They have committed the crime of monitoring our computers without our permission and interfering with our internet access. They also control our dvr for our surveillance system.

Ticket: # 746715 - This company has sent me over a hundred different offers

Date: 1/10/2016 11:50:15 AM

City/State/Zip: Wayne, New Jersey 07470

Company Complaining About: Aol

Description

I have asked to be removed, and then I check and it says my name is not in the system . They need to be fined and shut down

Registrant Organization: WHOIS PRIVACY PROTECTION SERVICE, INC.

Registrant Street: (b) (6)

Registrant Street: C/O ENFORTANT.COM

Registrant City: KIRKLAND

Registrant State/Province: WA

Registrant Postal Code: 98083

Registrant Country: US

Registrant Phone: +1.425274(b) (6)

Registrant Phone Ext:

Registrant Fax: +1.425974(b) (6)

Registrant Fax Ext:

Registrant Email: (b) (6)@WHOISPRIVACYPROTECT.COM

Registry Admin ID:

Admin Name: WHOIS AGENT

Ticket: # 746784 - Unwanted SPam text at 3:04am

Date: 1/10/2016 1:55:15 PM

City/State/Zip: Culver City, California 90232

Company Complaining About: Sprint

Description

Received an auto text for 70% off Michael Kors merchandise at 3:04am, Sunday, January 10, 2016.

URL in link was (b) (6)

From phone number:

(970) 744 (b) (6)

Ticket: # 746886 - ParentsMagazine.Com

Date: 1/10/2016 4:07:32 PM

City/State/Zip: Indianola, Iowa 50125

Company Complaining About: Cricket

Description

I've been trying to Unsubscribe with this company since June 2015 When you attempt to unsubscribe from their website, it ALwayS takes you to a site claiming ' page can't be found'. I have mailed them, called them, spoken to managers; they always say it's taken care of yet I always get more emails & mailings. They even took money out of my credit card account (I don't know how they got it but they definitely didn't have permission).

I don't know what else to do at this point, but I know this is very bad business and deserves to be reported.

[Ticket: # 746935 - Text spam](#)

Date: 1/10/2016 5:40:22 PM

City/State/Zip: Carlstadt, New Jersey 07072

Company Complaining About: AT&T

Description

Received a text from an unknown number stating a had a voicemail from another unknown number

Ticket: # 747224 - Hacking internet through Wifi and frequency wave

Date: 1/11/2016 4:15:05 AM

City/State/Zip: Bakersfield, California 93312

Company Complaining About: Bright House

Description

All device that I have wifi or devices using cell phone are not working properly and have host users attached to them example on my iPad I tried to log on and found this: User%20ID and on another phone I have this: under Kernel version3.10.49-gc9c3b8candroid@local host #1 EMUI 3.1 Hardware version HL1Y538A1M baseband version 11306101 and phone stopped working 2nd day I had it another iPhone has MSID # as 661203(b) attached to it which is a phone # I've called and spoke with them and this is the third phone with the # , have ask Verizon to help but keep getting redirected when I call to people who I have talked to before when I have called bank , Verizon, bright house networks, I recognize the voice because I started to record them so that I could verify if same voice as I am going through identity theft at the moment. All my Internet password and ID's are being used

Ticket: # 747265 - CENS Email

Date: 1/11/2016 9:03:44 AM

City/State/Zip: Raleigh, North Carolina 27610

Company Complaining About: Cens Email

Description

I have been receiving emails from a Chinese company called CENS which I did not sign up for and there is no where for me to opt out of the email from. The email address is:

(b) (6) @mail.neweredm.com

Their website is: (b) (6)

Ticket: # 747333 - Wolferman's Gourmet Bakery

Date: 1/11/2016 10:39:10 AM

City/State/Zip: Evansville, Indiana 47711

Company Complaining About: Wow

Description

I have unsubscribed on multiple occasions to their advertising newsletter, which is being sent to my work e-mail because of a previous order for a client. Their unsubscribe service said I should wait 10 days until it took effect and at this point its been nearly a month since my last attempt to unsubscribe. I even e-mailed them directly, not just through the unsubscribe section, to request they stop sending these to me. Even though it was a business purpose (order for client) that started this, I don't want solicitations of this nature coming to my work e-mail.

Ticket: # 747357 - Failure to provide privacy contact information for US hosted site

Date: 1/11/2016 10:53:05 AM

City/State/Zip: Christiana, Tennessee 37037

Company Complaining About: (b) (6)

Description

iyellowpage.ca hosts a variety of personally identifiable and residence information. They fail to provide any contact information to request removal of personal data from the website and have been the subject of multiple BBB complaints and investigations.

Ticket: # 747414 - Spam emails after opting out

Date: 1/11/2016 11:39:02 AM

City/State/Zip: Kingwood, Texas 77339

Company Complaining About: Sudden Link

Description

I started getting many spam emails from weglo.com. I requested to opt out 3 weeks ago although I never signed up for this. This email address is only used for minimum emails. Also the emails are directed towards my husband who doesn't event know this account. The emails were reduced the first week but have all started back up.

[Ticket: # 747491 - phishing scheme](#)

Date: 1/11/2016 12:10:28 PM

City/State/Zip: Lexington, Kentucky 40505

Company Complaining About: Time Warner

Description

phishing scheme

www.heartford.com

the associated phone number was 855-790-(b) [REDACTED]

the perpetrator tried to talk me into establishing remote desktop access.

[Ticket: # 747576 - suspect FEMTOCELL interception in a govt building](#)

Date: 1/11/2016 12:36:20 PM

City/State/Zip: Bowie, Maryland 29715

Company Complaining About: Verizon Wireless

Description

I work in the govt..and noticed everytime I come to my work area..the signal strength goes down to 2 bars..and people start laughing everytime I call with confidential details of a topic such as student loans. I researched and suspect illegal femtocell activity...what can you do about this?

[Ticket: # 747580 - gorge net ad](#)

Date: 1/11/2016 12:37:43 PM

City/State/Zip: Tygh Valley, Oregon 97063

Company Complaining About: Gorge Net

Description

I emailed ad for kabota tractor for sale and they responded text "please email the seller regarding the kabota tractor at: (b) (6) @myway.com im his sister" I didnt give them my phone number first of all to text me and the price is to good to be true, my cousin got scammed 2 years ago on something just like this thought you might want to take a look at this before they get to far

Ticket: # 747641 - I've been scammed

Date: 1/11/2016 1:00:24 PM

City/State/Zip: Puntagorda, Florida 33955

Company Complaining About: Techumans Inc

Description

Called 800-658-(b) (6) for Apple Support, the number that I put in my phone years ago when I purchased my I phone & I pad. (b) (6) answered the phone, told me to get on my main computer & go to scanme123.com then put in 475692 to let them access my server to resolve the problem that I was having with my iPad. I accessed my PC & he "ran a scan" showing over 2700 viruses on my computer. He showed me a Wikipedia page to show me all the viruses I had. Then said I needed to call Techumans Inc. at 855-201-(b) (6) to get it resolved. When I tried to print the page he wrote it all on, he erased it. He further informed me that no one else could fix it, not the Geek squad or anyone of that nature. After I spoke with the legitimate Apple rep & fixed the problem, I called the original # but hung up before they answered. (b) (6) then called me back from Atlanta GA at 229-255-(b) (6). I suspect they took all the information off my PC & will run a malware program hopefully before they can use any of that information.

[Ticket: # 747746 - Prevent interactions between adults and minors](#)

Date: 1/11/2016 1:35:34 PM

City/State/Zip: Albuquerque, New Mexico 87120

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 747843 - HUMAN TRAFFICKING - I CAN NOT ACCESS MAIL.COM

Date: 1/11/2016 2:03:57 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

NOR EMAIL FROM (b) (6) @MAIL.COM...INVESTIGATE (b) (6) ...AND HIS FAMILY..THE RESIDENTS OF (b) (6), INCLUDING HER MOTHER, GRANDMOTHER, (b) (6) AND HER BROTHER (b) (6) .(b) (6) AND HER FAMILY..(b) (6) (b) (6) AND (b) (6) ...PLEASE ARREST FOR ABDUCTION OF (b) (6) AND (b) (6) ...AS ACCOMPLICES OF (b) (6), (b) (6) AND (b) (6) AND (b) (6) AND (b) (6) AS MURDERERS OF (b) (6) AND ATTEMPTED MURDER OF (b) (6), (b) (6) AND (b) (6) . AND INVESTIGATE WHERE THERE SEEMS TO BE A HOMICIDE CHARGE...IN DIVORCE CASE FILE THAT I JUST DISCOVERED ABOUT 3 WEEKS....IF IT IS HOMICIDE CHARGES....SEE WHOSE MUG SHOTS...BECAUSE I HAVE NOT KILLED ANYONE...BUT MY DRIVER'S LICENSE HAS BEEN STOLEN...

Ticket: # 748457 - EMAIL and TEXT SPAM

Date: 1/11/2016 5:12:40 PM

City/State/Zip: Mesa, Arizona 85203

Company Complaining About: Extended Stay America

Description

Please fine Extended Stay America for repeatedly spamming me for over 300 days.

Ticket: # 748468 - Problem with AOL - Unable to close account

Date: 1/11/2016 5:17:36 PM

City/State/Zip: San Francisco, California 94115

Company Complaining About: America Online (aol)

Description

Dear FCC:

I am having trouble with AOL because they are refusing to close my AOL account. I am unable to answer their security questions because the account is so old and they won't let me close the account even though it was compromised years ago. For security, privacy, etc. reasons, I want the AOL account closed. They wanted me to pay to return to AOL in order to receive any customer assistance from them, but all I want is to close the account. The e-mail address is (b) (6) @aol.com

Please assist me in closing the account. People should not be able to send messages to the account any longer or access it.

Ticket: # 748512 - AT&T cannot or will not correct my email address

Date: 1/11/2016 5:33:15 PM

City/State/Zip: Fort Worth, Texas 76135

Company Complaining About: AT&T

Description

I have advised AT&T to send all emails to (b) @markrudin.com.

I have made a total of four separate requests between Oct 1, 2015 and Jan 11, 2016 for the following:

* Never use the email address (b) (6) @markrudin.com

* Always use the email address (b) @markrudin.com

Each month they promise it is fixed and won't happen again, and

Each month AT&T continues to send personal account info to the wrong address !

I have spent hours on the phone with tech support to correct this. I demand AT&T find out which department is responsible and update their records correctly.

[Ticket: # 748579 - No unsubscribe option](#)

Date: 1/11/2016 6:01:11 PM

City/State/Zip: Appleton, Wisconsin 54911

Company Complaining About: AT&T

Description

I keep getting emails from "Bring Me That." There appears to be an unsubscribe button at the bottom but it doesn't link to anything. I have tried on multiple emails I've received, I've tried on my iPad and desktop computer, I've tried it in 3 different browsers, and I've tried finding the unsubscribe area in their website with no success. Here is one of the emails: (b) (6)

[REDACTED]

[REDACTED]

Ticket: # 748608 - Spam Text message

Date: 1/11/2016 6:12:39 PM

City/State/Zip: Santa Clarita, California 91390

Company Complaining About: AT&T

Description

Received text from (b) (6) @txt.att

SUBJ:NEW

MSG:i>We will be forced to sususpend your you, to: (b) (6)

I do not know this email or phone number. I do not know this website and did not click on it. This was sent to my cell phone as a text.

[Ticket: # 748637 - Complaint](#)

Date: 1/11/2016 6:20:04 PM

City/State/Zip: Canton, Michigan 48187

Company Complaining About: Knights Of Columbus

Description

Company won't take me off their email after several requests. I used to be an agent for them and told them to stop contacting me. They will not stop sending me emails and basically said I a member and tough luck. This is harassment and im fed up!!

Ticket: # 748657 - Can't get off email list

Date: 1/11/2016 6:24:47 PM

City/State/Zip: Westfield, New Jersey 07090

Company Complaining About: Care.com

Description

I had signed up with Care.com to find a sitter. After finding a new sitter, I stopped my membership with them, which included a monthly fee. I also no longer wanted to get their emails about their promos and effective ways to find sitters, or even for prospect sitters to contact me, so I unsubscribed from their emails (button right on bottom of each email they send to me). I have unsubscribed numerous times over last two months, but unfortunately cannot get off their email list. They are a very active email sender and these continual emails are very frustrating and disturbing. There unsubscribe process does not work, does virtually nothing.

Ticket: # 748731 - YouTube undisclosed advertisements

Date: 1/11/2016 6:57:49 PM

City/State/Zip: Sellersburg, Indiana 47172

Company Complaining About: Youtube

Description

A YouTube broadcaster who almost exclusively markets at children. Has done a number of things in a recent video. Advertises the power ball lottery to minors. Pushes affiliate links, and certainly other products, without making it expressly communicated that these are product placements and advertisements. His audience is children. And he is product placing lottery tickets to them. That's disgusting. (b) (6)

[Ticket: # 748771 - Runner's World](#)

Date: 1/11/2016 7:15:56 PM

City/State/Zip: Sunnyvale, California 94085

Company Complaining About: Rodale Inc.

Description

I have requested that Runner's World stop sending me promotional emails 3 times in the last two weeks, and I continue to receive said promotional emails.

Ticket: # 748870 - HUMAN TRAFFICKING - MID COUNTY PLEASE HAVE REMOVE PHAROS

Date: 1/11/2016 8:06:13 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

EMAILS STILL BLOCK FROM OUTBOUND SUCCESSFUL SEND...FOR MY EMAIL ADDRESS...FROM COMPUTER MCINET08...

INVESTIGATE SACHS COMPUTER AND ITS TRAVELS FOR EMAIL TRAFFICKING

(b) (6) @gmail.com and ttea of 63118...see if my emails are trapped by SACHS

COMPUTING...AGAIN HUMAN TRAFFICKING AS THE ULTERIOR MOTIVE...MISSOURI HOUSE

BILL 214... (b) (6)

Ticket: # 748891 - SEE WHAT (b) (6) AND/OR (b) (6) IS
DOING TO MY SON (b) (6)

Date: 1/11/2016 8:13:31 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

HUMAN TRAFFICKING - (b) (6) OF PARKWAY CENTRAL AND (b) (6)
(b) (6) ...FOR TRAFFICKING MY SON AND INTERFERING WITH INFORMATION I'VE
ASKED THEM TO PROVIDE REGARDING MY PENSION...MY SON (b) (6) WAS
ATTACKED BY MANY KIDS IN PARKWAY CENTRAL MIDDLE SCHOOL....THEY CAME TO MY
TOWNHOME YEARS AGO...NOW I NEED TO SEE WHAT (b) (6) OR (b) (6) OR
(b) (6) ...WHO HAVE JUST CREATED A CONNECTION WITH ME
CLARVOYANTLY...MEANING IT SEEMS THEY HAVE RAPED MY SON...SEE IF (b) (6)
(b) (6) ...IS INVOLVED.

Ticket: # 748899 - SEE WHAT (b) (6) AND/OR (b) (6) IS
DOING TO MY (b) (6)

Date: 1/11/2016 8:16:21 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

HUMAN TRAFFICKING (b) (6) OF PARKWAY CENTRAL AND (b) (6)
(b) (6) ...FOR TRAFFICKING MY SON AND INTERFERING WITH INFORMATION I'VE
ASKED THEM TO PROVIDE REGARDING MY PENSION...MY SON (b) (6) WAS
ATTACKED BY MANY KIDS IN PARKWAY CENTRAL MIDDLE SCHOOL....THEY CAME TO MY
TOWNHOME YEARS AGO...NOW I NEED TO SEE WHAT (b) (6) OR (b) (6) OR
(b) (6) ...WHO HAVE JUST CREATED A CONNECTION WITH ME
CLARVOYANTLY...MEANING IT SEEMS THEY HAVE RAPED MY SON...SEE IF (b) (6)
(b) (6) ...IS INVOLVED. (b) (6) ..MAY BE A MURDERER AS IN THE MOVIE..THE
FOREST...SEE IF SHE IS HAVING MY KIDS HUNG...ST. MARY'S HOSPITAL MAY BE LYING ON
MY SON SAYING I OWE THEM MONEY...WHEN SCHUMACHER GROUP SAYS I OWE AND
WHEN ST. MARY'S SAYS THEY ARE GOING TO APPLY THE VISIT TO MY INSURANCE...

Ticket: # 748927 - Received Commercial Text

Date: 1/11/2016 8:33:19 PM

City/State/Zip: Wahiawa, Hawaii 96786

Company Complaining About: Ccbuscdbus

Description

Text to cell phone states:

{FRM: (b) (6) @lifegreenzzz.hk.tn

MSG:Are you business person? Do you need funds to start you own business?WE OFFER LOAN WITH 2% INTEREST,Indicate your interest via e-mail:(b) (6) @outlook.com}

This text was not solicited nor have I done any business with these people

Ticket: # 748969 - HUMAN TRAFFICKING

Date: 1/11/2016 8:55:21 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE NOTE THE RELEASE OF HUMAN TRAFFICKING VICTIMS OF MISSOURI RESIDENTS...

(b) (6) AND (b) (6) ...

BEWARE OF FALSE CHARGES FROM CHESTERFIELD POLICE/RGA WHO PETITIONED OUR LEGISLATORS IN

2011 TO DENY OUR FREEDOM ...BUT INSTEAD THE LEGISLATORS DENIED THEIR REQUEST AND

WROTE AND PASSED A DIFFERENT BILL..MISSOURI HOUSE BILL 214...SO PLEASE ARREST ALL THOSE WHO TRAFFICK

MY MISSOURI RESIDENT CHILDREN SINCE THEY ARE 1 MONTH OLD NOW 25 YEARS AND 6 YEAR OLD AND NOW 29 YEARS OLD TWO ZIP CODES WHILE WHILE WITH ME AS THEIR MOTHER...63017 AND 63146 LAST ADDRESS WITH ME ..AFTER DIVORCE THEIR ZIP CODE 63017....SEE IF ANY METRO TRANSIT STL OF MR. NATIONS, CEO FORMER MAYOR OF CHESTERFIELD - DEPARTMENT OF TRANSPORTATION SHOULD BE NOTIFIED ...AND THE EMPLOYEES INCLUDING POLICE OFFICERS WHO REFUSE TO HONOR THE LAW MISSOURI HOUSE BILL 214...PROVIDENCE AND KIM TUCKER HAS SENT THEIR SON TO RAPE AGAIN..MID COUNTY LIBRARY...SEE IF HE IS FOUND AT 63105 POST OFFICE..

MISSOURI HOUSE BILL 214...

(b) (6)

[Ticket: # 749008 - spam sms sent from www.giantlottos.com](#)

Date: 1/11/2016 9:31:16 PM

City/State/Zip: Mt. Waverely, Alabama 03149

Company Complaining About: Giantlottos.com

Description

i just received a spam sms from giantlottos.com. i've never given this coming my mobile number or permission to use it. they provide no way to un-subscribe from the spam message in the sms itself, also, the phone number they have on their site is disconnected so there's no way to complain directly to them or ask to be taken off their spam list - (b) (6)

Ticket: # 749254 - Text spam

Date: 1/12/2016 4:39:03 AM

City/State/Zip: San Mateo, California 94403

Company Complaining About: Straight Talk

Description

At 6:43AM PST on Saturday, January 9, 2016, I received the following unwanted text message from 1 (410) 100(b) :

1 of 10

FRM:Medications Shop

SUBJ:The Medicine Shop with a Tender Loving T

MSG:

(Con't) 2 of 10

wdArr;akSzrrho;9#1194;#184;K#238;O#556;aiota;m1#82;Nsup;pi;O#518;#208;x#241;2Z#190;9g#105
3;otimes;5Yk#370;a

(Con't) 3 of 10

symp;2CzG#161;nlt;#206;#280;3Xi;#186;gO#255;Tacute;S2RS#214;#550;ocirc;lsaquo;1ni;VP#189;xi
#564;9#215;8yNKT#237;#254;G#218;Otilde;#235;f

(Con't) 4 of 10

rasl;S#228;7ntilde;ugrave;ndash;SH#217;#465;2xotimes;3Nraquo;g#222;M#175;#192;Scedil;Tyluml;
6#190;#294;Ecirc;#193;0#206;#904;2#215;216fr

(Con't) 5 of 10

asl;ETH;#193;Bci#242;0#1238;QrK8S4VVjT2hU3oacute;rO1DX750#1071;ocirc;v#211;Omega;#431;
#254;#220;#187;YG0#180;1QS#235;lsquo;08!Wondered ter

More?

I blocked this number on my phone, but at 5:19AM PST on Monday, January 11, 2016, I received another unwanted text message, this time from 1 (410) 100(b) :

1 of 10

FRM:Viagra-Discounter

SUBJ:Is she would value your male cost - how

MSG:Love was under his couch. Put that it gave maddie

sim;Ocirc;Yu

(Con't) 2 of 10

ml;#1290;beta;g5#1031;#243;#243;3Ge#203;euml;#1223;uuml;#177;rsaquo;-
#163;M#255;Q#227;b#169;#473;a#244;1#506;Auml;PK#317;3ang;scaron;#46

(Con't) 3 of 10

3;n#193;laquo;TV7#198;#221;3CgCpara;szlig;MPi;Bcirc;#552;#193;0yDrsaquo;euml;w#204;Eequiv;s
dot;#262;1rceil;#235;#514;5#223;7T4cup;3#302;

(Con't) 4 of 10

lacute;lb#210;6y2NdMVS9s#170;4N5FR5s#1256;Y#251;KRI#189;B05reg;T7Bs#292;Glfloor;J#518;L
1#250;v4THORN;Bauml;#198;fnof;#398;7#248;USth#225

(Con't) 5 of 10

;T3rceil;nforall;d#209;P#188;ocirc;w#530;#197;prime;#162;#522;#188;W9#1022;3HR#516;eth;RC!So
unds of people who had nothing about. Whatever
More?

I will not continue this futile game of whack-a-mole. Please stop this nonsense and put and end to
these spammers/scammers.

Ticket: # 749278 - GlobalTestMarket refuses to unsubscribe me after several requests

Date: 1/12/2016 8:31:12 AM

City/State/Zip: Test, Alabama 20850

Company Complaining About: Other

Description

Hi there. I keep receiving emails to 'activate your GlobalTestMarket membership'. I have contacted the company several times asking to be removed from their mailing list. Every time ask them, they try to tell me that I *have to* sign in to my membership in order to cancel my membership. I have never signed up nor have I ever created an account or logged into their site before. At the bottom of their emails, they have a link saying 'f you no longer wish to participate, you may cancel your membership'. If I click on the link and try to unsubscribe their site tells me that my email address doesn't exist in their database, yet they keep emailing me asking me to active my membership. Their exact response to my last request was to "To unsubscribe, please log into your account." This is unreasonable as I should not be forced to create an account in order to be removed from their database. They had no permission to add me in the first place. Please see attached screenshots. I don't live in the US so wasn't sure what to fill in below as it won't be applicable. I just want this company to remove me from their database and to stop spamming me. Please help.

Ticket: # 749284 - Incessant Spam Mail

Date: 1/12/2016 8:35:41 AM

City/State/Zip: Brooklyn, New York 11229

Company Complaining About: Verizon

Description

I have been getting spam mail from this company as of last week and I have been unsubscribing. The spam mail keeps increasing on a daily basis. I have attached the emails I received today starting at 6 am after multiple attempts to unsubscribe. Additionally I cannot unsubscribe from my laptop as the unsubscribe link is an image. I can only do it through my iPhone.

[Ticket: # 749630 - trying to unsubscribe](#)

Date: 1/12/2016 12:31:06 PM

City/State/Zip: Bsl, Mississippi 39520

Company Complaining About: AT&T

Description

I have tried to get these people to stop sending me emails for 2 years. HELP!!! this is todays email:
Greetings,

I am (b) (6) Recruitment Specialist with Sights On Service Inc. "We have a mystery shopping assignment in your area and we would like you to participate". Secret Shopper® has been in business since 1997. We are a charter member of the Mystery Shopping Provider's Association (MSPA), the professional trade association for the Mystery Shopping industry. There is no charge to apply to be a Secret Shopper® and information is protected. We accepting applications for qualified individuals who are willing to work in our organization. Its fun and rewarding, and you choose when and where you want to shop. You are never obligated to accept an assignment. There is no charge to become a shopper and you do not need previous experience. After you sign up, you will have access to training materials via e-mail, fax or postal mail.

ABOUT US

Secret Shopper® is the premier mystery shopping company serving clients across America and Canada with over 500,000 shoppers available and ready to help businesses better serve their customers. Continual investment in the latest internet and communication technologies coupled with over 16 years of know-how means working with Secret Shopper® is a satisfying and rewarding experience. Secret shopping as seen on ABC NEWS, NBC NEWS, L.A.TIMES. Since 1990, Secret Shopper® has delivered actionable intelligence to our clients, helping to drive exceptional bottom-line performance. Nearly 1,000 shoppers have registered this week, performing millions of mystery shops throughout North America and the Caribbean. When coupled with our continual investment in the latest internet and communication technologies, you can rest assured that working with Secret Shopper® is a satisfying and rewarding experience. Secret Shopper® is also a charter member of the industry trade association, the Mystery Shopping Providers Association (MSPA). Benefit from partnering with America's premier mystery shopping company. We have been building our tradition of excellence for two decades.

Stores and organizations such as The Gap, Walmart, Pizza Hut and Banks. One amongst many others pay for Secret Shoppers to shop in their establishments and report their experiences. On top of being paid for shopping you are also allowed to keep purchases for free. Secret Shopper® NEVER charge fees to the shopper. Training, tips for improvement, and shopping opportunities are provided free to registered shoppers. Mystery shoppers are either paid a pre-arranged fee for a particular shop, a reimbursement for a purchase or a combination of both. Secret Shopper® has available for immediate assignment an inspection of the customer service of any walmart in your area. You are to shop secretly. This fee will be paid upfront. During this shopping, you will visit a location and make several observations as regards the customer service. You will be required to interact with the shopper clerk. You may conduct the shop alone or as a couple. The assignment will pay \$350.00 per duty and you can be able to get up to 2- 3 duties in a week depending on how fast you are able to execute the first assignment. Kindly Fill Out the application form below and we will get back to you shortly with the assignment:

PERSONAL INFORMATION:

First Name:

Middle Name:

Last Name:

Street Address:

City, State, Zip Code:

Cell Phone Number:

Home Phone Number:

Age:

Current Occupation:

Email Address:

We await your urgent response. Thank you your willingness to work with us. We look forward to working with you.

Sincerely,

(b) (6)

Secret Shopper®

the email address he uses is: (b) (6) (b) (6) @aol.com>

[Ticket: # 749668 - Spam Email from jet blue](#)

Date: 1/12/2016 12:45:46 PM

City/State/Zip: Brooklyn, New York 11223

Company Complaining About: Jet Blue

Description

I bought tickets from jet blue on December 15th (confirmation # WGQNVZ) and since then have been getting numerous marketing emails (the come to my phone which is very annoying). I keep unsubscribing but the emails continue to come please help!

Ticket: # 749681 - PLEASE OPEN GATEWAY OR REMOVE PHAROS AT MID COUNTY LIBRARY

Date: 1/12/2016 12:49:23 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

I AM UNALBE OT SEND EMAIL FROM (b) (6)

[Ticket: # 749697 - Unsolicited sex related messages](#)

Date: 1/12/2016 12:53:23 PM

City/State/Zip: Gulf Breeze, Florida 32563

Company Complaining About: Mediacom

Description

We have blocked these sites but they continue to be received, albeit in our SPAM folder. However, we would like not to receive them at all. How do we stop these messages from appearing?

[Ticket: # 749739 - Fraud](#)

Date: 1/12/2016 1:11:12 PM

City/State/Zip: Austin, Texas 78758

Company Complaining About: AT&T

Description

see attachment

Ticket: # 749954 - PLEASE UNBLOCK THE GATEWAY SEE IF (b) (6) AND (b) (6) FROM MOSBY/ELSEVIER

Date: 1/12/2016 1:46:13 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

(b) (6) WAS AT THE CHURCH OF ST. JOSEPHS' CATHOLIC CHURCH....SEE IF HE IS TRAFFICKING MY SON (b) (6) ..I HAVE NOT SEEN HIM IN YEARS AND NOW HE IS AT MASS THE SAME TIME AS I...THE MOVIE THE FOREST WHAT DOES HE HAVE TO DO WITH HANGING FOLKS..OR MY KIDS...IS (b) (6) (SOUTHWESTERN BELL...AT&T (b) (6) ...THE EMAIL ADMIN..(b) (6) ...THE NETWORK FOR MOSBYCHUCK SMALL WOOD RETIRED SOUTHWESTERN BELL...AND HIS WIFE (b) (6) RETIRED FROM MOSBY...HAVE HAD MY CAREER HINDERED PLEASE INVESTIGATE.....PLEASE ARREST FOR TRAFFICKING..MISSOURI HOUSE BILL

(b) (6)

Ticket: # 750253 - unwanted texts

Date: 1/12/2016 3:11:54 PM

City/State/Zip: Newport, Pennsylvania 17074

Company Complaining About: AT&T

Description

Twice today I have gotten unwanted texts, one from (b) (6) trying to sell me auto insurance (b) (6)) and then from 1818617 (b) (6) 2 (b) (6)) telling me I can get a check in the next 8 days spending 25 mins daily.

I have registered my phone with the do not call registry but how do I stop the texts?

This is not an internet issue but I had to fill in that blank to move on!!!

Ticket: # 750272 - Re; internet / mobile device privacy complaint

Date: 1/12/2016 3:17:20 PM

City/State/Zip: Reno, Nevada 89501

Company Complaining About: AT&T

Description

My complaint is concerning my internet which seems to be linked to a website that i was totally unaware of. This all seems to be occurring through the Washoe, county libraries. Further more i am being constantly harrassed to the fact that iam being paid . in fact it is quite the contrary. This complaint should also include Lyon county nevada, because this is were the problem seems to have begun while i was out there working. So to put it in a nutshell my phones, tablets, laptops, have all been compromised by this problem. Furthermore it also also has created a huge problem in my efforts to make a living. It seems this site is being accessed by my employers. Without my knowledge. creating even more of a hassle. So at this point i have no other choice than to make a complaint in an effort to get some help with this matter. Because it has destroyed my ability to make a living. without constant harassment. While i have been left in the blind all this time. The phone i have now is through a free phone program by att, my other phone is from t-mobile, which is also affiliated with att. T-mobile credited me 2 months but refused to tell me what they were doing with my phone i was supposed to get a call from management which when it came time for the appointment i was avoided. When i spoke to tech support at t-mobile he also said yes some thing must of been going on because that was highly unusual. So its just gotten to the point that i must reach out for help. Its really a problem . transportation companies, trucking companies , bus companies even at reno, airport i was hassled and my phones were compromised. a lot of this i can stand but when it interferes with me working its really hard.

Ticket: # 750491 - Unsolicited email blasts

Date: 1/12/2016 4:39:58 PM

City/State/Zip: Rayne, Louisiana 70578

Company Complaining About: Gibson Pc

Description

Unsolicited email blast occurring all day long. I have unsubscribed numerous times and its a non-stopping extradition. Please inquire and have it stopped. It's really petty and annoying.

Ticket: # 750545 - PHAROS UP OR GATEWAY CLOSED

Date: 1/12/2016 4:56:03 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE ASSESS WHY I CAN'T SEND EMAILS FROM MID COUNTY LIBRARY...MCINET02..63105 ZIP CODE..

[Ticket: # 750631 - Emails being deleted from an outside source](#)

Date: 1/12/2016 5:22:26 PM

City/State/Zip: Shreveport, Louisiana 71119

Company Complaining About: AT&T

Description

Someone is deleting emails that I am sending to the local police internal affairs and other news stations. Can someone investigate it.

Ticket: # 750819 - Hacking of Apple Skydrive and Wifi transmissions

Date: 1/12/2016 6:25:26 PM

City/State/Zip: New York, New York 10128

Company Complaining About: Sprint

Description

Consumer has Sprint Wireless for service. She has concerns that information has been hacked from her Apple Skydrive and Wifi accounts. The account is in the name of (b) (6), and the primary cell phone number is his: 917-578-(b) (6) (b) (6) number is also on this account: 917-325-(b) (6). Images from (b) (6) Apple Skydrive have been hacked, and documents have been taken from her Wifi account. This account is shared by she and her children - so some of the images are of her children. This has affected her computer, her ipad, and her wireless phone. The consumer feels that these actions may be an act of retaliation. This type of activity has taken place since May 2014, but recently has become more frequent. Please review this situation and offer assistance to the consumer. Thank you.
(phone - CAMS 29)

Ticket: # 750869 - Spam Text messages

Date: 1/12/2016 6:41:23 PM

City/State/Zip: Portland, Oregon 97205

Company Complaining About: AT&T

Description

Received a text message today:

"Thanks for signing up for Cat Facts! You will now receive fun facts about CATS every < 15 minutes
>! Unsubscribe at catfacts.co =^.^="

The messages keep coming in.

[Ticket: # 750889 - Comcast is modifying packets being received by me](#)

Date: 1/12/2016 6:45:56 PM

City/State/Zip: X, Alabama 20850

Company Complaining About: Comcast

Description

Comcast are hijacking packets that do not belong to them. They are using this to post pop-up ads inside my web browser while I on the web. To summerise:

- hijacking

- copyright infringement (the websites have copyright on their website, whereas Comcast is making a derivative work)

- violation of the CFAA with respect that me and the website are the ones communicating, and they are hacking the communication chain.

Many thanks and I hope you will review this immoral practice that Comcast have undertaken.

Ticket: # 750993 (b) (6) - Receiving multiple unwanted emails

Date: 1/12/2016 7:24:24 PM

City/State/Zip: Houston, Texas 77007

Company Complaining About: Eco Building Products Inc.

Description

Hello,

I would like to file a complaint on Eco Building Products, Inc, the owner of (b) (6) I have attempted to reach out to this firm on several occasions both by phone, email, and via the opt-out link contained within their unwanted and unsolicited emails. They have continued to send me spam emails. Please reach out to them and inform them on appropriate business practices when it comes to sending emails as my explanations are obviously not being heard. I greatly appreciate your attention to this matter. I can be reached at (312) 722-(b) (6) should you have any questions.

Best,

(b) (6)

Ticket: # 751240 - Unsolicited emails

Date: 1/12/2016 9:06:10 PM

City/State/Zip: Woodinville, Washington 98072

Company Complaining About: Comcast

Description

I unknowingly subscribed to a Face Book page and after sending many requests to have my email address removed, I am still getting inundated with emails from this organization. I have been polite, then I suggested I may file a complaint but nothing seems to dissuade them. It has been over two weeks since my initial request so I feel they have had more than sufficient time to act.

The source email address is: Action Alert - NumbersUSA.com <(b) (6) @numbersusa.com>

Future unsolicited emails to this address will be forwarded to the FCC for disposition with a declaration of intent for prosecution pursuant to RCW 19.190.100 Violation—Consumer protection act.

Requesting AGAIN to Cease and Desist!!

From: Immigration Alert - NumbersUSA.com [mailto:(b) (6) @numbersusa.com]

Sent: Tuesday, January 05, 2016 5:21 PM

To: (b) (6) @comcast.net

Subject: PETITION: Abolish birthright citizenship

Ticket: # 751313 - Comcast continues to inject notifications with no opt-out. Also failing to send response letters.

Date: 1/12/2016 9:51:22 PM

City/State/Zip: Cordova, Tennessee 38016

Company Complaining About: Comcast

Description

I've filed a complaint in the past regarding Comcast injecting data-usage notifications into webpages with no way to opt-out of these notifications. This is a violation of the Computer Fraud and Abuse Act and they are making no effort to assist me in disabling the usage notifications.

Alongside this they have failed to send me a copy of my previous complaints responses via mail. As stated by the FCC help center and the response emails "The provider is required to respond in writing to the complaint within 30 days of receipt of the complaint. The Provider must copy you on the response."

I have received no response letters for any of the other issues I have filed. I have also only received one phone call regarding any of my other tickets which consisted of an apology and a request that I not file any further FCC complaints.

[Ticket: # 751486 - Hundreds of spam and porn emails per day](#)

Date: 1/13/2016 12:45:54 AM

City/State/Zip: Klamath Falls, Oregon 97601

Company Complaining About: Verizon Wireless

Description

All of the sudden I've been getting hundreds of un wanted emails every day. Porn, business, etc. I do not use this business email to sign up for anything.

Ticket: # 751510 - Random advertising emails from myself

Date: 1/13/2016 1:25:17 AM

City/State/Zip: Apopka, Florida 32712

Company Complaining About: Centurylink

Description

Hi, recently I've been getting random and annoying advertising emails for random drugs and big news stories at random times of day and the worst part of this whole ordeal is that I get them from myself so the spam button is useless! I know that by law this is wrong, I think what they do is they remove their email address and replace it with my email address in the "From" field, therefore not allowing me to spam and permanently block the real email address, keeping the random illegal advertising going, and my account is not hacked or compromised because I looked at the activity logs and currently logged in sessions and nothing is unusual or suspicious and there's no strange emails in the sent folder. I even have really good antivirus solutions installed on all of my computers. I'm even going to report this to my local police department so they can help get my control back. I'm scared to check the affected inbox and I'm starting to lose sleep over this garbage! I wanted to report this to you. Please help me as soon as you can. Thank You.

[Ticket: # 751799 - Unwanted pop up messages](#)

Date: 1/13/2016 11:38:48 AM

City/State/Zip: Malden, Massachusetts 02148

Company Complaining About: Comcast

Description

Comcast has sent pop up messages onto computers and mobile phones to urge us to switch to a new cable modem in order to get more speed. That's invasive and we cannot opt out as this option is not available. It's endless and invasive. I tested a new cable modem and the speed did not change at all.

Is there anything consumers can do?

Thanks,

(b) (6)

Ticket: # 751841 - Spam Text Messages

Date: 1/13/2016 11:45:11 AM

City/State/Zip: Oklahoma City, Oklahoma 73165

Company Complaining About: AT&T

Description

I received the following via 15 text messages this morning to my secondary mobile number of 405-928-(b) [REDACTED]. I have never done business with the company, requested information, nor provided my contact information to them.

(405) 209-(b) [REDACTED] <1405928(b) [REDACTED].1405209(b) [REDACTED].VNS2nhBtZb@txt.voice.google.com>
9:27 AM (14 minutes ago)

to me

My name is (b) (6) [REDACTED] and I work for
DFW STORM SOLUTIONS, an

--

Sent using SMS-to-email. Reply to this email to text the sender back and save on SMS fees.

(b) (6) [REDACTED]

(405) 209-(b) [REDACTED] <(b) (6) [REDACTED]>@txt.voice.google.com>
9:27 AM (14 minutes ago)

to me

AUTO HAIL REPAIR SHOP- Rated BBB A+

We work with insurance adjusters

(405) 209-(b) (6) [REDACTED] <(b) (6) [REDACTED]>@txt.voice.google.com>
9:27 AM (14 minutes ago)

to me

to make sure you get the most from your claim.
Auto hail damage

(405) 209-(b) [REDACTED] <(b) (6) [REDACTED]>@txt.voice.google.com>
9:27 AM (14 minutes ago)

to me

claims will not increase your premiums since is a Comprehensive claim

(405) 209-(b) [REDACTED] <(b) (6) [REDACTED]>@txt.voice.google.com>
9:27 AM (14 minutes ago)

to me
not collision.
NOT getting your car repaired will only devalue it

(405) 209-(b) (6) (b) (6) @txt.voice.google.com>
9:28 AM (14 minutes ago)

to me
and make it harder to get future claims. Our knowledgeable and

(405) 209-(b) (6) <(b) (6) @txt.voice.google.com>
9:28 AM (14 minutes ago)

to me
friendly staff can help you with the entire process. Call (b) (6)

(405) 209-(b) (6) <(b) (6) @txt.voice.google.com>
9:28 AM (14 minutes ago)

to me
(b) (6) at 405-209-(b) (6) to schedule a appointment and give you more

(405) 209-(b) (6) (b) (6) @txt.voice.google.com>
9:28 AM (14 minutes ago)

to me
information on how to qualify for \$0 cost to you.
If you qualify we

(405) 209-(b) (6) <(b) (6) @txt.voice.google.com>
9:28 AM (14 minutes ago)

to me
will cover:
•100% of your deductible
•Free Rental Car
•Free PickUp &

(405) 209-(b) (6) <(b) (6) @txt.voice.google.com>
9:28 AM (14 minutes ago)

to me
Delivery anywhere in OK
•\$0 Out-of-Pocket
•Rates will NOT raise

(405) 209-(b) (6) <(b) (6) @txt.voice.google.com>
9:28 AM (14 minutes ago)

to me

•Insurance Approved

Also visit my electronic business card where

(405) 209-(b) (6) <(b) (6)>@txt.voice.google.com>
9:28 AM (14 minutes ago)

to me

you can see my picture, phone #, previous work, references, links to

(405) 209-(b) (6) <(b) (6)>@txt.voice.google.com>
9:28 AM (14 minutes ago)

to me

our reviews. Please share with family, friends, neighbors and

(405) 209-(b) (6) <(b) (6)>@txt.voice.google.com>
9:28 AM (14 minutes ago)

to me

coworkers.

(b) (6)

Ticket: # 751926 - Text Message SPAM

Date: 1/13/2016 12:16:42 PM

City/State/Zip: Washington, Utah 84780

Company Complaining About: Tds

Description

I am continually receiving SPAM text messages from VASA fitness. There is no option to opt-out and I continually tell them to stop texting me, but I still continue to receive them. Here is the message I receive verbatim:

Come in for a free day pass for you and a friend!

(b) (6)

VASA Fitness Brickyard

Ticket: # 751930 - HUMAN TRAFFICKING I CAN'T SUBMIT A PAGE TO RENDER ONLINE FORM

Date: 1/13/2016 12:18:48 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

FOR SAINT LOUIS COUNTY POLICE...

(b) (6)

INVESTIGATGE OFFICER GRAVES TO METRO TRANSIT-STL EMPLOYEE BUS DRIVER 98 DURING THE YEAR 2008...HIS NAME IS (b) (6) AND HE LIVES IN ILLINOIS ...SEE IF HE IS STILL BEATING/TARFFICKING PEOPLE INTO PROSTITUTION..ESPECIALLY (b) (6)

(b) (6) ... (b) (6) ... (b) (6) AND (b) (6) ARE OUT OF ORDER BY THE BIBLE ...TITUS 1:11 AND BY MISSOURI HOUSE BILL 214...PLEASE ARREST... ST. PETERS...HUMAN TRAFFICKING...PLEASE ARREST THE MAN WITH TAG NUMBER "THE FAN"...WHILE LIVING

(b) (6)

(b) (6), 63368. WHEN WALKING FROM SHOP AND SAVE...A CAUCASIAN MAN DRIVING AN IMPALA GOLD IN COLOR...PARKED AT THE END OF THE SIDEWALK. I WALKED AROUND THE VEHICLE. AND HE MADE A U-TURN AND ASKED ME TO GET IN THE CAR TO TAKE ME WHERE I WAS GOING. I SAID NO THANK YOU. SOON AFTER THAT I LOST MY HOUSE..AND SAW HIM AGAIN DRIVING DOWN SPIRIT AIRPIRIT AIRPORT ROAD AS I WAS LEAVING THE COMFORT INN IN CHESTERFIELD WHERE I LIVING UNTIL I GET BACK TO WORK...I WAS DRAWING UNEMPLOYMENT..

HUMAN TRAFFICKING ---PLEASE INVESTIGATE OWNER OF TAG NUMBER (b) (6) SUBWAY EMPLOYEES ON FORSYTH; (b) (6); (b) (6); (b) (6) - HIS STAFF MEMBER; (b) (6) - HIS STAFF EMPLOYEES OF MISSOURI SLATE EMPLOYMENT SERVICES ON MARKET..(b) (6); (b) (6); (b) (6)

; (b) (6); (b) (6); (b) (6); (b) (6); (b) (6); (b) (6); (b) (6)

(b) (6); PRESS CHARGES FOR TRAFFICKING (b) (6)

; (b) (6); (b) (6).

(b) (6)

MISSOURI HIGHWAY PATROL...PLEASE SEEK OUT (b) (6) AND (b) (6) AND (b) (6) FALSELY BEING HELD BY CHESTERFIELD POLICE AT THE CHESTERFIELD POLICE...

DUNGEON AND DRAGONS DOESN'T EVEN QUALIFY FOR THIS LAW TO BE BROKEN...DO YOU SEE IT IN THE DOCUMENT BELOW...THAT JUDGES; PASTORS OR POLICE OFFICERS EDUCATORS ARE IMMUNE TO ABIDING BY AND/OR ENFORCING THIS LAW:

(b) (6)

CREVE COEUR POLICE - I SEEK THE ARREST OF (b) (6) AND (b) (6); (b) (6) AND (b) (6); (b) (6) ...
FOR HUMAN TRAFFICKING... (b) (6) SHOWING HERSELF TO ME AFTER THE TORNADO HIT THE LAMBERT AIRPORT AND NOW HER INVOLVEMENT OF MY DAUGHTER (b) (6) (b) (6) AND MY SONS (b) (6) (b) (6) MISSING... ABDUCTED OR TRAFFICKED...
FOR HUMAN TRAFFICKING... FOR SPECIAL SCHOOL DISTRICT.. STILL AGAINST MISSOURI HOUSE BILL 214...
(b) (6) IS SUPPOSE TO BE RETIRED FROM SPECIAL SCHOOL DISTRICT. I HAVE SEEN HER AT ST. LUKE'S HOSPITAL WHILE ON A PRAYER VIGIL FOR SOMEONE ELSE NAME. (b) (6) (b) (6) ... INVESTIGATE (b) (6) ... FOR HIDING THESE TRAFFICKERS ON THEIR 9TH FLOOR OF THE HOSPITAL... GAIL WAS SEEN PARKED OUTSIDE OF WHERE I SLEPT ONCE IN A SHAW GARAGE... BECAUSE SHE HAS LIED ON ME SO BAD.. I CAN'T GET A JOB NOR A HOTEL ROOM... PLEASE INVESTIGATE WHY SHE WAS THERE OVER TWO YEARS AGO AND WHERE ARE MY KIDS...
MINISTER OF FIRST BAPTIST CHURCH OF CREVE COEUR- HE IS A MINISTER AND A BUS DRIVER OF METRO TRANSIT...
HIS WIFE OWNS A CHILD CARE CENTER...

ROBERTSVILLE, MO - INVESTIGATE - (b) (6) ... (b) (6) .. SEARCH THEIR PROPERTIES FOR ANY HANGING BODIES... IN SEARCH OF MY SONS AND DAUGHTER OR ANYONE THEY MIGHT HAVE TRAFFICKED INTO DEATH... PRESS CHARGES FOR NOT COMPLYING TO THIS LAW IF BODY FOUND... MISSOURI HOUSE BILL 214
(b) (6)

HERMAN POLICE - INVESTIGATE (b) (6) AND HER HUSBAND TO FIND MY KIDS... WHO ARE MISSING... THE MOVIE THE FOREST MAY BE THEIRS... PLEASE SEE THE MOVIE IF YOU HAVEN'T. MY SON (b) (6) HAS BEEN MISSING FOR OVER 2 YEARS... (b) (6) ... DOB (b) (6) ... PARKWAY CENTRAL GRADUATE 2004.. ILLINOIS COLLEGE GRADUATE... 2009... DEFENSE LANGUAGE INSTITUTE IN MONTEREY, CALIFORNIA... LINDQUIST... NOW MISSING..

WEBSTER GROVES POLICE - PLEASE ARREST (b) (6) AS SHE CONTINUES HUMAN TRAFFICK MY KIDS AND I. I HAVE NOT BEEN ON THE CAMPUS SINCE I WAS ACCEPTED AND THEN MY ADMISSION RESCINDED SUDDENLY.. NOW SHE HAS FORCED MY DAUGHTER INTO PROSTITUTION... I HAVE NOT BEEN ABLE TO FIND MY DAUGHTER... WE SEEK THE ARREST OF SHE AND ANNE EDMONDS.. ON THE PREMISE OF MISSOURI HOUSE BILL 214.. AND ANY ONE WHO SAYS THEY HAVE A DOCUMENT SAYING THEY OWN ME... I HEARD A CACKLING WITCH I DON'T KNOW WHO SHE WAS ... (b) (6) MAY BE HER NAME... BUT ARREST AS SHE HAS BEEN FOLLOWING ME EVERYWHERE HAVING ME RAPED... SHE MAY HAVE PICTURES OF ME OR MY DAUGHTER.. NAKED OR IN SEXUAL ENCOUNTER WITHOUT MY PERMISSION NOR MY FULL MIND AROUND THE SITUATION AS THEY PLACE SERUM OR HYPNOSIS BY THE (b) (6) (b) (6) AND HIS

NEVADA POLICE EMERGENCY... (b) (6) , (b) (6) , (b) (6)
(b) (6) (b) (6) ; (b) (6) ; (b) (6)
; (b) (6) ...ANYONE ELSE GUILTY OF HUMAN TRAFFICKING...ARREST DUE
TO TRAFFICKING MISSOURIANS NEVADA..PLEASE RELEASE ALL MISSOURIANS HELD FOR
HUMAN TRAFFICKING AS THE ULTERIOR MOTIVE...SEE BELOW...

LOS ANGELES POLICE DEPARTMENT..PLEASE ARREST (b) (6) , (b) (6) ,
(b) (6) FOR (b) (6) ... (b) (6) (b) (6) ;
(b) (6) ...AND SLANDERING MY NAME..MY KIDS AND I ARE NOT
PROSTITUTE...SEE BELOW...

GUTHRIE OKLAHOMA...SEEKING ARREST OF: (b) (6) ; (b) (6) ; (b) (6)
(b) (6) ;
(b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ;
(b) (6) ;

Ticket: # 751950 - Unwanted emails sent from Senator (b) (6)

Date: 1/13/2016 12:23:54 PM

City/State/Zip: Kansas City, Missouri 64108

Company Complaining About: Google

Description

I never subscribed to receive emails from Senator (b) (6). In the emails, there is an unsubscribe link at the bottom. When you click on it, it takes you to the page to unsubscribe. I've done this multiple times, even sending a message to their "customer service" contact to remove my email from their database, but it doesn't seem to be working.

I am still receiving their emails despite my attempts to unsubscribe. I never subscribed to it in the first place, not willingly. Please help. Thank you.

[Ticket: # 751954 - opting out of unwanted email solicitations](#)

Date: 1/13/2016 12:25:03 PM

City/State/Zip: Pasadena, California 91105

Company Complaining About: AT&T

Description

Receive 10-20 solicitations a day and when I "opt out" am sent to the website sixfouryellow.com. I have opted out of at lease a dozen but I just keep getting new solicitations and there is nothing accessible on the site except the ""opt out" where you have to enter your email.

[Ticket: # 752027 - Harassing phone calls](#)

Date: 1/13/2016 12:46:42 PM

City/State/Zip: Willingboro, New Jersey 08046

Company Complaining About: National Auto Warranty Services, Inc

Description

I keep receiving calls from this company (National Auto Warranty Services, Inc.) about an extended warranty for a vehicle I do not own. I have requested to be removed from the call list several times, to no avail. The callers are rude and hang up the phone when I request information about the company. The calls come to my cellular phone and home phone from different phone numbers all over the county. I believe this is some kind of scam. I know you all cant fix this problem but I would like to make a formal complaint about the company. I feel like this company is consistently harassing me and I can not do much about it.

Ticket: # 752208 - SPAM email

Date: 1/13/2016 1:35:18 PM

City/State/Zip: Middleboro, Massachusetts 02346

Company Complaining About: Verizon

Description

Newmedicamentmarker.ru is using my email to send me spam. I cant block them because i cant block my email. They are probably using my email to spam others.

Ticket: # 752221 - Email SPAM

Date: 1/13/2016 1:41:09 PM

City/State/Zip: Las Vegas, Nevada 89134

Company Complaining About: (b) (6), Ca 91367

Description

The company listing itself as: (b) (6), Ca 91367 sends numerous emails under many different headings/subjects. They include an "unsubscribe" link, which I have used many times, and yet they continue sending their SPAM.

Here is the full header info. from a recent ad:

From: Probiotic America <(b) (6)@ghgfr.thingsfund.webcam>

To: <(b) (6)@juno.com>

Date: Wed, 13 Jan 2016 10:12:24 -0700

Subject: Yahoo News: Do probiotics actually work?

Message-ID: <(b) (6)>

(b) (6)@juno.com>

Received: from mx06.dca.unttd.com (mx06.dca.unttd.com [(b) (6)])

by maildeliver11.vgs.unttd.com with SMTP id AABMKPAYEA5E87KJ

for <(b) (6)@juno.com> (sender <(b) (6)@ghgfr.thingsfund.webcam>);

Wed, 13 Jan 2016 09:00:53 -0800 (PST)

Received: from ghgfr.thingsfund.webcam (66-111-41-119.static.sagonet.net (b) (6))

by mx06.dca.unttd.com with SMTP id AABMKPAYEAQNUP6J

for <(b) (6)@juno.com> (sender <(b) (6)@ghgfr.thingsfund.webcam>);

Wed, 13 Jan 2016 09:00:52 -0800 (PST)

MIME-Version: 1.0

Content-Type: multipart/alternative;

boundary="14794001_22550319_14794001"

Content-Transfer-Encoding: 8bit

X-UNTD-UBE: -1

X-UNTD-Peer-Info: (b) (6) (b) (6)

(b) (6).static.sagonet.net|ghgfr.thingsfund.webcam(b) (6)@ghgfr.thingsfund.webcam

X-MAIL-INFO:

325190e0510180adc0e0015959c0b0559d64d94104f0cdfd444919e42d805590e4e440d94d458d4ded
f5a9548ded959554c9612d21c10d703d690cf09124d1d4d5f9ed21f5404039d5d56dd56dcd94846444b
99d7d113d70b4951df9b03154d51914911ddd1dd0246dd4a1607ddd50dda444bdd1f434d0b9e4fd44f
4a0e0b1b14db14d3540a99530208ded41c0e990801504f029a0b1e10cbd15611581714d2575f9ed614
9616930d411f5119409092055b04d35b9793d54146565106510011990e0518060a03dd494a15044c5
6da5a465e964f444cd4485c410418421a0cdb9cd7d5111658085057449b4b431b4310954e1b0c1799
1b501610d

e9f08111b17515b4a420258145818d00313540f4b5454d4530c1cd893d89fd793191c1a1adb01

0a5dd1d

Authentication-Results: mx06.dca.unttd.com; DKIM=NONE

X-ContentStamp: 1:1:2220833859

Return-Path: <(b) (6)@ghgfr.thingsfund.webcam>

X-UNTD-BodySize: 5640

Received-SPF: Pass

X-UNTD-DKIM: NONE

X-UNTD-SPF: Pass

Ticket: # 752339 - Failure to honor requests to stop marketing emails

Date: 1/13/2016 2:17:38 PM

City/State/Zip: Cary, North Carolina 27511

Company Complaining About: Verizon Wireless

Description

I get numerous emails from Beyond The Rack daily. Their "unsubscribe" link goes to a shopping page. I have emailed and called, spoken to customer svc and assured it would stop, but they are still coming weeks later. This amounts to harassment, in my opinion. They come from (b) (6) @e.beyondtherack.com. Thanks for addressing.

[Ticket: # 752361 - Email Abuse](#)

Date: 1/13/2016 2:21:09 PM

City/State/Zip: St Paul, Minnesota 55108

Company Complaining About: Comcast

Description

Since August of 2015 I have requested Express.com to remove me from their email list a total of five times. They are ignoring my requests to be removed from their marketing via email. On average I receive 1 - 2 emails from them weekly.

[Ticket: # 752405 - HIRA's 4 year failure to follow repeated opt-out spam requests](#)

Date: 1/13/2016 2:35:19 PM

City/State/Zip: Oakland, California 94618

Company Complaining About: This Is A Can Spam Complaint, Not A Carrier Complaint. See Attachment Below And Explanation Above. Your Dropdown Menu Doesnt Have An Option For Can Spam. Plz Fix This.

Description

After a terrible 9 month experience and dispute situation with this bespoke tailoring firm which operates from Hong Kong, but with reps here on US soil, I have asked them at least 10 times to stop sending me email. The most recent violation of this arrived today 1/13/16.

Ticket: # 752489 - Repeated spam

Date: 1/13/2016 3:03:46 PM

City/State/Zip: New Bedford, Massachusetts 02745

Company Complaining About: Comcast

Description

I get what looks like legitimate ads... every day, WITHOUT END. I classify them as junk mail and I issue a command to block any future ads. But it does not stop. Why shouldn't we have the right to 'unsubscribe' (or whatever term) from any more of their mail. This option should be included in their email and they should be subject to massive fines if they continue. While their ID seems the same on the emails, they no doubt are always changing their real address so that my efforts to block them are meaningless. Some thing has to be done!!!

Ticket: # 752516 - Comcast injecting ads towards users

Date: 1/13/2016 3:11:50 PM

City/State/Zip: Johns Creek, Georgia 30097

Company Complaining About: Comcast

Description

Name says it all. This article highlights the issues better than I can:

(b) (6)



It's appalling that this is happening. The FCC NEEDS to bring down the hammer on Comcast. I would love to quit their service--but that would mean much slower internet. I only have two options for internet: Comcast or AT&T; personally, I want neither.

Ticket: # 752543 - Spam Texts

Date: 1/13/2016 3:20:37 PM

City/State/Zip: San Diego, California 92138

Company Complaining About: T Mobile

Description

spam text messages from: (b) (6) @goodrep.info

Ticket: # 752595 - Unsolicited Text Message

Date: 1/13/2016 3:48:31 PM

City/State/Zip: Blairsville, Georgia 30514

Company Complaining About: [Www.flatratefunding.com](http://www.flatratefunding.com)

Description

Recieved unsolicited marketing text message from 989-359-(b) [REDACTED], www.flatratefunding.com, 313-638-

(b) [REDACTED]

Ticket: # 752674 - Hacking

Date: 1/13/2016 4:09:31 PM

City/State/Zip: Clinton, Maine 04927

Company Complaining About: Level 3 Communications

Description

(b) (6) is filing this complaint on behalf of her aunt. Her aunt's Facebook account was hacked and the hacker set up a fraudulent Facebook account using her aunt's picture and contact information. He sent people on her contact list information that they had won a lottery and to contact the attorney in North Carolina.

Upon researching the phone number 252-642-(b) (6) is led her to Attorney (b) (6) who has Level 3 Communications as his provider.

(b) (6) wants Attorney (b) (6) to stop using her aunt's contact information.

She can be reached on (b) (6)

Ticket: # 752903 - CAN-SPAM violation

Date: 1/13/2016 5:08:02 PM

City/State/Zip: Draper, Utah 84020

Company Complaining About: Comcast

Description

I receive emails as part of a subscription of some sort from Univadis. There is an unsubscribe link in their email, which takes you to your account login to save preferences. I've attempted to use this unsubscribe feature 3 times using different computers and web browsers, yet I continue to receive emails. When I receive another email, if I log back in, it shows I am still subscribed, although I used the "unsubscribe" link. I've also sent them two emails requesting to be I subscribed over the past 2 weeks. I still receive emails. They're in violation of he CAN-SPAM Act because they have no legitimate unsubscribe feature.

Ticket: # 753062 - spam

Date: 1/13/2016 5:55:42 PM

City/State/Zip: Pine Bush, New York 12566

Company Complaining About: Time Warner

Description

can not remove my email form "newdealsforu.com" it wont thake your email to un susubersbe and if you want to email them they will addyou to ther list so thats no good

Ticket: # 753161 - Facebook Scam

Date: 1/13/2016 6:32:08 PM

City/State/Zip: Magnolia, Texas 77354

Company Complaining About: Unknown

Description

I accepted a friend request and immediately received a personal communication asking if I has heard about the good news about Agent (b) (6) ? The conversation continued until I was told that my friend had received \$150,00.00 dollars. I was asked if I wanted contact info. I called my friend and asked if she was on Facebook. She wasn't even on her computer or phone. I called the Montgomery Co. Sheriff trying to get help to report this scam. They took aa report over the phone and told to contact Facebook!! They didn't have a phone number for me to call you.

[Ticket: # 753288 - Daughter getting spammed even with opt out chosen](#)

Date: 1/13/2016 7:25:36 PM

City/State/Zip: Murfreesboro, Tennessee 37129

Company Complaining About: Act

Description

Daughter is registered to take ACT test. We opt out from third party solicitations etc but still getting over 3 emails per day unsolicited. Contacted the online chat person on ACT site whose only suggestion is that we unsubscribe individually from these emails. What is the purpose of the opt out option then? This is a violation of a minor and a daily nuisance. Her email address is

(b) (6) @gmail.com

[Ticket: # 753399 - Refusal to unsubscribe... months](#)

Date: 1/13/2016 8:54:39 PM

City/State/Zip: Milton, Florida 32583

Company Complaining About: Mediacom

Description

I've submitted unsubscribe emails for months with this political group and they simply refuse to stop sending me emails...

(b) @grassrootsaction.com

Ticket: # 753496 - tony del sports spam

Date: 1/13/2016 10:23:38 PM

City/State/Zip: Fort Worth, Texas 76131

Company Complaining About: AT&T

Description

I keep receiving text messages from (702)410-(b) (6) saying "Tonydelsports.com is releasing the pointspread winner of tonights Pacers-Celtics match-up absolutely free by replying "WIN" or by calling tony directly at 800-615-(b) (6) ."

[Ticket: # 753540 - My Walmart account was hacked](#)

Date: 1/13/2016 11:09:51 PM

City/State/Zip: Lakeland, Florida 33809

Company Complaining About: Sprint

Description

Received an email stating that my information had been updated and any new information would be sent to that account. Called Walmart and they closed the account.

Ticket: # 753571 - xfinity immorality

Date: 1/13/2016 11:48:35 PM

City/State/Zip: Manassas, Virginia 20109

Company Complaining About: Comcast

Description

on top of all the predictable issues with having comcast, worst of which is admitting having a faulty/damaged "node" and refusing to fix it, only having techs treat us like idiots (2 of us have extensive comp sci and comp eng experience)...on top of this... over 5 times now, various people have taken actions we had specifically said not to, and a few times behind our backs, such as resetting the router settings, deleting the configuration backup and changing logon information.

Ticket: # 753695 - no Unsubscribe to spam messages.

Date: 1/14/2016 9:14:40 AM

City/State/Zip: Ponca City, Oklahoma 74604

Company Complaining About: Ponca City News

Description

Beginning Jan 4, 2016, I began getting supposed Match's from Match.com. I am sure that someone was pranking me, as I am female and the match's were all from females. No big deal, I looked for the unsubscribe link and found there was none.

I went to the website, but unable to log in, I have never been on their website, much less a user ID and password, I was able to locate something to tell them not to send daily emails, but nothing to unsubscribe. I have 17 emails from them thus far. See attached file.

Here are the contents where the unsubscribe link should be:

Your satisfaction is important to us. To ensure that you receive your matches via email, please add (b) (6) @connect.match.com to your address book.

Please do not reply to this email as your response will not be received.

To discontinue receipt of this type of email, sign in and choose "Do not send me Match.com by Mail." You've received this email because you asked to have matches emailed to you every day. You are in control and can change the frequency with which you receive this email at any time. Or, contact Customer Care directly for assistance. Please have your Member ID 252531493 available to expedite your request.

Match.com, L.L.C.

(b) (6)
Dallas, TX 75225

Please note: This email may contain advertisements.

Ticket: # 753768 - Spam from (b) (6) @bellalliant.net

Date: 1/14/2016 10:43:40 AM

City/State/Zip: Bethesda, Maryland 20817

Company Complaining About: Smbd Consulting

Description

Despite multiple attempts to unsubscribe from their communications, I continue to receive solicitations from this email address (b) (6) @bellalliant.net)

Ticket: # 753782 - dd945bBB

Date: 1/14/2016 10:49:03 AM

City/State/Zip: Alpharetta, Georgia 30022

Company Complaining About: Comcast

Description

We pay \$169 per month for combined Internet, Phone and TV. We pay for Internet Service but have problems with too many local Ads in the form of Pop-ups that constantly change the screen contents and causing the text to jump up/down making reading text nearly unreadable. Over the last six months, the issue has worsened. So ... am I paying for Ads or Internet Service?

Ticket: # 753844 - HUMAN TRAFFICKING -CONTINUED--EMAIL STILL BOCKED

Date: 1/14/2016 11:42:44 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE UNBLOCK GATEWAYS...SEE BELOW...AND FORWRD TO MY EMAIL RECIPIENTS IN DRAFTS...WHICH SAYS MONTEREY AS THE FIRST RECIPIENT EMAIL ADDRESS... HUMAN TRAFFICKING...POLICE PLEASE ARREST...CLERK...SAINT LOUIS COUNTY CRIMINAL OFFICE IN THE NEW SAINT LOUIS COUNTY FAMILY COURT..TAX PAYERS...INVESTIGATE IF THIS HANDLING ITS TAX PAYERS IN THE PROPER OR IS THIS BEGINNING OF THE FOREST MOVIE....CLICK THIS LINK... (b) (6)

MISSOURI HOUSE BILL 214.....

(b) (6)

AUSTIN, TEXAS POLICE...PLEASE PLACE AN APB ON (b) (6), (b) (6) AND (b) (6) FOR

THE ABDUCTION...OF (b) (6); (b) (6); (b) (6) (b) (6) BREAKING MISSOURI HOUSE BILL 214.....

<http://www.house.mo.gov/billtracking/bills111/billpdf/truly/HB0214T.PDF>

ST. PETERS...HUMAN TRAFFICKING...PLEASE ARREST THE MAN WITH TAG NUMBER "THE FAN"...WHILE LIVING

(b) (6), 63368. WHEN WALKING FROM SHOP AND SAVE...A CAUCASIAN MAN DRIVING AN IMPALA GOLD IN COLOR...PARKED AT THE END OF THE SIDEWALK. I WALKED AROUND THE VEHICLE. AND HE MADE A U-TURN AND ASKED ME TO GET IN THE CAR TO TAKE ME WHERE I WAS GOING. I SAID NO THANK YOU. SOON AFTER THAT

I LOST MY HOUSE..AND SAW HIM AGAIN DRIVING DOWN SPIRIT AIRPIRIT AIRPORT ROAD AS I WAS LEAVING THE COMFORT INN IN CHESTERFIELD WHERE I LIVING UNTIL I GET BACK TO WORK...I WAS DRAWING UNEMPLOYMENT..

HUMAN TRAFFICKING ---PLEASE INVESTIGATE OWNER OF TAG NUMBER (b) (6); SUBWAY EMPLOYEES ON FORSYTH; (b) (6); (b) (6); (b) (6) - HIS STAFF MEMBER; (b) (6) - HIS STAFF EMPLOYEES OF MISSOURI SLATE

EMPLOYMENT SERVICES ON MARKET..(b) (6) ; (b) (6) ; (b) (6)
(b) (6) ; (b) (6) ; (b) (6) ; (b) (6) (b) (6) (b) (6) ; (b) (6)
(b) (6) ; (b) (6) ; PRESS CHARGES FOR TRAFFICKING (b) (6)
(b) (6) ; (b) (6) ; (b) (6)

(b) (6) @taasa.org.

MISSOURI HIGHWAY PATROL...PLEASE SEEK OUT (b) (6) AND (b) (6)
AND (b) (6) FALSELY BEING HELD BY CHESTERFIELD POLICE AT THE
CHESTERFIELD POLICE...

DUNGEON AND DRAGONS DOESN'T EVEN QUALIFY FOR THIS LAW TO BE BROKEN...DO YOU
SEE IT IN THE DOCUMENT BELOW...THAT JUDGES; PASTORS OR POLICE OFFICERS
EDUCATORS ARE IMMUNE TO ABIDING BY AND/OR ENFORCING THIS LAW:

(b) (6)

CREVE COEUR - I SEEK THE ARREST OF (b) (6) AND (b) (6) ; (b) (6) AND (b) (6)
(b) (6) ; (b) (6) ...

FOR HUMAN TRAFFICKING...(b) (6) SHOWING HERSELF TO ME AFTER THE TORNADO HIT
THE LAMBERT AIRPORT AND NOW HER INVOLVEMENT OF MY DAUGHTER (b) (6)
(b) (6) AND (b) (6) AND (b) (6)
(b) (6) ...ABDUCTED OR TRAFFICKED...

FOR HUMAN TRAFFICKING...FOR SPECIAL SCHOOL DISTRICT..STILL AGAINST MISSOURI
HOUSE BILL 214...

(b) (6) IS SUPPOSE TO BE RETIRED FROM SPECIAL SCHOOL DISTRICT. I HAVE SEEN HER AT
ST. LUKE'S HOSPITAL WHILE ON A PRAYER VIGIL FOR SOMEONE ELSE NAME...(b) (6)
(b) (6) ...INVESTIGATE (b) (6) ...FOR HIDING THESE TRAFFICKERS ON THEIR
9TH FLOOR OF THE HOSPITAL...(b) (6) WAS SEEN PARKED OUTSIDE OF WHERE I SLEPT
ONCE IN A SHAW GARAGE...BECAUSE SHE HAS LIED ON ME SO BAD..I CAN'T GET A JOB
NOR A HOTEL ROOM...PLEASE INVESTIGATE WHY SHE WAS THERE OVER TWO YEARS AGO
AND WHERE ARE MY KIDS...

ROBERTSVILLE, MO - INVESTIGATE - (b) (6) ... (b) (6) ...SEARCH
THEIR PROPERTIES FOR ANY HANGING BODIES...IN SEARCH OF MY SONS AND DAUGHTER
OR ANYONE THEY MIGHT HAVE TRAFFICKED INTO DEATH...PRESS CHARGES FOR NOT
COMPLYING TO THIS LAW IF BODY FOUND...MISSOURI HOUSE BILL 214

(b) (6)

HERMAN POLICE - INVESTIGATE (b) (6) AND HER HUSBAND TO FIND MY KIDS...WHO ARE MISSING....THE MOVIE THE FOREST MAY BE THEIRS...PLEASE SEE THE MOVIE IF YOU HAVEN'T. MY SON (b) (6) HAS BEEN MISSING FOR OVER 2 YEARS... (b) (6) ...DOB (b) (6) ...PARKWAY CENTRAL GRADUATE 2004..ILLINOIS COLLEGE GRADUATE...2009...DEFENSE LANGUAGE INSTITUTE IN MONTEREY, CALIFORNIA...LINDQUIST...NOW MISSING..

WEBSTER GROVES POLICE - PLEASE ARREST (b) (6) AS SHE CONTINUES HUMAN TRAFFICK MY KIDS AND I. I HAVE NOT BEEN ON THE CAMPUS SINCE I WAS ACCEPTED AND THEN MY ADMISSION RESCINDED SUDDENLY..NOW SHE HAS FORCED MY DAUGHTER INTO PROSTITUTION...I HAVE NOT BEEN ABLE TO FIND MY DAUGHTER...WE SEEK THE ARREST OF SHE AND (b) (6) ..ON THE PREMISE OF MISSOURI HOUSE BILL 214..AND ANY ONE WHO SAYS THEY HAVE A DOCUMENT SAYING THEY OWN ME...I HEARD A CACKLING WITCH I DON'T KNOW WHO SHE WAS ... (b) (6) MAY BE HER NAME...BUT ARREST AS SHE HAS BEEN FOLLOWING ME EVERYWHERE HAVING ME RAPED...SHE MAY HAVE PICTURES OF ME OR MY DAUGHTER..NAKED OR IN SEXUAL ENCOUNTER WITHOUT MY PERMISSION NOR MY FULL MIND AROUND THE SITUATION AS THEY PLACE SERUM OR HYPNOSIS BY THE (b) (6) FAMILY... (b) (6) AND HIS WITCH DOCTORS... (b) (6) ; (b) (6) ...PLEASE ARREST OF THEM AS WELL AS (b) (6) ; (b) (6) ; (b) (6) ; (b) (6)

TOWN AND COUNTRY POLICE...PLEASE INVESTIGATE THE OFFICERS OF MARYVILLE UNIVERSITY WHO BRING POLICE OFFICERS TO THE UNIVERSITY...IS IT FOR TRAFFICKING I KNOW...AS A FORMER STUDENT...I WAS ON THE CAMPUS USING THE LIBRARY RESOURCES AND CAREER OFFICE TO SEEK EMPLOYMENT. ONCE I SAW A AFRICAN MAN PULLED FROM CLAYTON METRO LINK ENDING UP ON THE CAMPUS OF MARYVILLE UNIVERSITY THIS MORNING MY BLANKETS STAINED AND CLOTHES SMELLED OF AFRICAN..SEE WHAT (b) (6), HER STAFF, THE ACCOUNTS RECEIVABLE, (b) (6) - (MARYVILLE GRADUATE) OF CENTENE CORPORATION AND/OR (b) (6) SEE IF HE IS RAPING MY KIDS BECAUSE OF AN INTERVIEW WHICH THEY CLARVOYANTLY CONNECT AND GET ALL THE INFORMATION. AND NOW BEING RAPED LAST NIGHT SEE IF HE IS TELLING PEOPLE THAT I DON'T KNOW MY JOB...AFTER BEING A BIOMEDICAL SOLUTIONS..AND THEM PLAYING TARZAN MUSIC SIGNIFYING...THE GENTLEMAN WHO WORKED WITH (b) (6) ..LIVES IN ST. PETERS...IS WHOM I SUSPECT AS THE TRAFFICKER...JUNGLE...WHICH NOW HELPS ME UNDER THE LINK OF THE JUNGLE...WHAT DOES THE SHERIFF HAVE TO DO WITH THIS AND (b) (6) OF MOSBY...WHO WAS AT CHURCH SUNDAY AT ST. JOSEPHS CATHOLIC CHURCH..AND SAINT PIUS CATHOLIC CHURCH...SEE LAW BELOW..MISSOURI HOUSE BILL 214 AND THIS MARYVILLE UNIVERSITY GRADUATE CONTINUED TRAFFICKING OF (b) (6), (b) (6), (b) (6) (b) (6).

EMERGENCY... (b) (6) ... MURDERER...TRAFFICKER.. (b) (6)
(b) (6) ..

MISSOURI HOUSE BILL 214...

(b) (6)

WATCH OUT FOR (b) (6) AND HIS (b) (6), (b) (6)
(b) (6); (b) (6); (b) (6); (b) (6); (b) (6); (b) (6);
(b) (6); (b) (6); (b) (6); (b) (6) ...THE LAW DOES NOT SAY
PASTORS OR EXEMPT WHO...REFUSE TO HONOR MISSOURI

HOUSE BILL 214...WHO MAY HAVE TRAFFICKED (b) (6) AND (b) (6)
(b) (6)

INTO CALIFORNIA... (b) (6) SHOULD BE A LINDQUIST AT DEFENSE
LANGUAGE INSTITUTE...ARREST ANYONE WHO HAS FALSELY PRESSED CHARGES OF ON
EITHER OF (b) (6) ...OR (b) (6) ...WITH THE ULTERIOR
MOTIVE TO HUMAN TRAFFICK THEM

ACCORDING TO MISSOURI HOUSE BILL 214...SEE BELOW...

NEVADA POLICEEMERGENCY... (b) (6) (b) (6), (b) (6)
(b) (6); (b) (6); (b) (6); (b) (6); (b) (6)
(b) (6); (b) (6) ...ANYONE ELSE GUILTY OF HUMAN TRAFFICKING...ARREST DUE
TO TRAFFICKING MISSOURIANS NEVADA..PLEASE RELEASE ALL MISSOURIANS HELD FOR
HUMAN TRAFFICKING AS THE ULTEROR MOTIVE...SEE BELOW...

LOS ANGELES POLICE DEPARTMENT..PLEASE ARREST (b) (6), (b) (6),
(b) (6) FOR HUMAN TRAFFICKING..(b) (6); (b) (6);
(b) (6) ...AND SLANDERING MY NAME..MY KIDS AND I ARE NOT
PROSTITUTE...SEE BELOW...

GUTHRIE OKLAHOMA...SEEKING ARREST OF: (b) (6); (b) (6); (b) (6)
(b) (6); (b) (6); (b) (6); (b) (6); (b) (6);
(b) (6); LAD

Ticket: # 754550 - ..(b) (6) @cityofguthrie.com..HUMAN TRAFFICKING - GUTHIR
POLICE PLEASE FOWARD

Date: 1/14/2016 3:49:08 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

EMAIL STILL BLOCKED...PLEASE OPEN GATEWAY OR FIREWALL...AND PLEASE FORWARD
TO GUTHRIE POLICE..(b) (6) @cityofguthrie.com

GUTHRIE POLICE SEEKING - SHERIFF (b) (6) ARREST FOR TRAFFICKING OF (b) (6)
(b) (6);

(b) (6); (b) (6) (b) (6) ...AGAINST
MISSOURI HOUSE BILL

214..THEY BEAT MY DAUGHTER FOR NO REASON LAST NIGHT. I HEARD HER SCREAMS...AS
THE LORD SHOWED ME.

I WANT THE ARREST OF (b) (6); (b) (6); (b) (6);
(b) (6); (b) (6); (b) (6); (b) (6); OKLAHOMA STATE
HIGHWAY PATROL... (b) (6) ..(b) (6) (b) (6); (b) (6); (b) (6);
(b) (6); (b) (6); (b) (6); (b) (6); (b) (6);
(b) (6); (b) (6); (b) (6); (b) (6); (b) (6);
(b) (6)?SHE IS FROM GUTHRIE JOB CORPS SHE STALKS ME EVERY...

HUMAN TRAFFICKING...POLICE PLEASE ARREST...CLERK...SAINT LOUIS COUNTY CRIMINAL
OFFICE IN THE NEW SAINT LOUIS COUNTY FAMILY COURT..TAX PAYERS...INVESTIGATE IF
THIS HANDLING ITS TAX PAYERS IN THE PROPER OR IS THIS BEGINNING OF THE FOREST
MOVIE....CLICK THIS LINK... (b) (6)

MISSOURI HOUSE BILL 214.....

(b) (6)

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(b) (6) FOR

THE ABDUCTION...OF (b) (6); (b) (6); (b) (6)
(b) (6) ,,,"BREAKING MISSOURI HOUSE BILL 214.....

(b) (6)

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(b) (6) ...INVESTIGATE (b) (6) ...FOR HIDING THESE TRAFFICKERS ON THEIR 9TH FLOOR OF THE HOSPITAL...(b) (6) WAS SEEN PARKED OUTSIDE OF WHERE I SLEPT ONCE IN A SHAW GARAGE...BECAUSE SHE HAS LIED ON ME SO BAD..I CAN'T GET A JOB NOR A HOTEL ROOM...PLEASE INVESTIGATE WHY SHE WAS THERE OVER TWO YEARS AGO AND WHERE ARE MY KIDS...

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TOWN AND COUNTRY POLICE...PLEASE INVESTIGATE THE OFFICERS OF MARYVILLE UNIVERSITY WHO BRING POLICE OFFICERS TO THE UNIVERSITY...IS IT FOR TRAFFICKING I KNOW...AS A FORMER STUDENT...I WAS ON THE CAMPUS USING THE LIBRARY

RESOURCES AND CAREER OFFICE TO SEEK EMPLOYMENT. ONCE I SAW A AFRICAN MAN PULLED FROM CLAYTON METRO LINK ENDING UP ON THE CAMPUS OF MARYVILLE UNIVERSITY THIS MORNING MY BLANKETS STAINED AND CLOTHES SMELLED OF AFRICAN..SEE WHAT (b) (6), HER STAFF, THE ACCOUNTS RECEIVABLE, (b) (6) - (MARYVILLE GRADUATE) OF CENTENE CORPORATION AND/OR (b) (6), SEE IF HE IS RAPING MY KIDS BECAUSE OF AN INTERVIEW WHICH THEY CLARVOYANTLY CONNECT AND GET ALL THE INFORMATION. AND NOW BEING RAPED LAST NIGHT SEE IF HE IS TELLING PEOPLE THAT I DON'T KNOW MY JOB...AFTER BEING A BIOMEDICAL SOLUTIONS..AND THEM PLAYING TARZAN MUSIC SIGNIFYING...THE GENTLEMAN WHO WORKED WITH (b) (6) ..LIVES IN ST. PETERS...IS WHOM I SUSPECT AS THE TRAFFICKER...JUNGLE...WHICH NOW HELPS ME UNDER THE LINK OF THE JUNGLE...WHAT DOES THE SHERIFF HAVE TO DO WITH THIS AND (b) (6) OF MOSBY...WHO WAS AT CHURCH SUNDAY AT ST. JOSEPHS CATHOLIC CHURCH..AND SAINT PIUS CATHOLIC CHURCH...SEE LAW BELOW..MISSOURI HOUSE BILL 214 AND THIS MARYVILLE UNIVERSITY GRADUATE CONTINUED TRAFFICKING OF (b) (6), (b) (6), (b) (6), (b) (6).

EMERGENCY... (b) (6) ... MURDERER...TRAFFICKER.. (b) (6) (b) (6) ..

MISSOURI HOUSE BILL 214...

(b) (6)

WATCH OUT FOR (b) (6) AND HIS WIFE (b) (6), (b) (6); (b) (6) ...THE LAW DOES NOT SAY PASTORS OR EXEMPT WHO...REFUSE TO HONOR MISSOURI

HOUSE BILL 214...WHO MAY HAVE TRAFFICKED (b) (6) AND (b) (6) (b) (6)

INTO CALIFORNIA... (b) (6) SHOULD BE A LINDQUIST AT DEFENSE LANGUAGE INSTITUTE...ARREST ANYONE WHO HAS FALSELY PRESSED CHARGES OF ON EITHER OF (b) (6) ...OR (b) (6) ...WITH THE ULTERIOR MOTIVE TO HUMAN TRAFFICK THEM

ACCORDING TO MISSOURI HOUSE BILL 214...SEE BELOW...

NEVADA POLICEEMERGENCY... (b) (6) (b) (6) (b) (6) (b) (6);

[Ticket: # 754736 - Unwanted emals](#)

Date: 1/14/2016 5:07:07 PM

City/State/Zip: Paducah, Kentucky 42001

Company Complaining About: AT&T

Description

They have an option that says opt out but when I click it I'm taken to a quote site

(b) (6)



Ticket: # 755093 - MONEY SCAM ON INTERNET**Date:** 1/14/2016 7:40:03 PM**City/State/Zip:** Clermont, Florida 34714-7596**Company Complaining About:** Bright House

Description

On 01/12/2016 around 15:00 EST, I was surfing the web for a PDF book on my Google Chrome browser and suddenly an alert message with loud beeping noise came on my screen as it froze my browser. The message read that your computer has been infected with a porn virus, error code SMeQ1177DYJX6 and to call Microsoft Support immediately at 866-352-(b) [REDACTED]. I was scared and called that number without thinking. A man called (b) [REDACTED] answered and he was rude as I was crying on the phone. He asked me if he can remotely connect to my computer with "LetMeInRescue.exe" and I agreed with good faith. Yet there was so much talking from other people in the background and I started hearing them saying that we can fix your PC, etc. As this man began hovering over my screen, I realized this was not the real Microsoft Support because I recalled that I made calls to Microsoft Support in Nov 2015 and they have an automated phone system. I told Mike to stop hovering over my screen and he got defensive. He said he had to find out why I got the message and I told him to be frank with me. Then he said he needed to install a repair application for a one time fix of \$129.00 USD. I told him I couldn't afford that cost and hung up. Immediately, I called my computer technician and my internet security provider! Both my PC tech and internet security provider told me it was a cyber scam and they assisted me in cleaning my computer disk for 2 days. I also tried to post a warning of said scam on www.411.com, but it seems it's not getting posted online. I also submitted feedback to Google Chrome about it after I Googled the error code number; it is a scam! I've warned my friends and neighbors about it and filing this complaint to FCC. Thank you very much for your attention and service. I hope this criminals gets caught for robbing innocent people of their money fraudulently. Best regards.

Ticket: # 755204 - Unable to Unsubscribe from Microsoft e-mail notifications

Date: 1/14/2016 8:29:34 PM

City/State/Zip: Seattle, Washington 98109

Company Complaining About: Other

Description

At some point I subscribed to e-mails from Microsoft about job opportunities. I no longer want to receive these e-mails, but when I try to unsubscribe, it directs me to log-in to my long-forgotten account. I finally got frustrated enough to reset the password to my account to log-in, but then had to agree to give Microsoft access to my contacts and other private information to complete the log-in process. Finally, I had to confirm even more private information E-mail, Address, etc. before I could navigate to the area that would unsubscribe me from e-mail alerts. I tried to opt out or navigate around the information "requests", but was unable to do so.

[Ticket: # 755210 - 10 plus adds a day](#)

Date: 1/14/2016 8:30:50 PM

City/State/Zip: Murphysbor, Illinois 62966

Company Complaining About: Verizon

Description

I receive at least ten adds a day. I unsubscribe each and every time. They will not stop

Ticket: # 755270 - HUMAN TRAFFICKING - STILL REMAINS AT MID COUNTY LIBRARY MCLAB 04

Date: 1/14/2016 9:03:11 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE FORWARD THIS ATTACHMENT TO NBA...DUE TO LACK OF ACCESS TO SEND EMAIL SUCCESSFULLY...

THIS ATTACHMENT NEEDS TO REACH...COMMISSIONER (b) (6) . THE ONLY EMAIL ADDRESS I HAVE IS (b) (6) @fanatics.com

Ticket: # 755295 - Unwanted text & email messages

Date: 1/14/2016 9:21:30 PM

City/State/Zip: Atlantic Highlands, New Jersey 07716

Company Complaining About: Red Bank Family Eye Care

Description

I received the attached text messages (see screenshot) and email messages from Red Bank Family Eye Care in Red Bank, NJ. I never consented to receive such text or email messages and when I called to complain was told it was not the job of the person on the line to deal with such issues and further, the person needed was unavailable. I was never made aware there was a practice of sending these messages to patients prior to receiving the messages. The contact information for Red Bank Family Eye Care is:

Contact Us

(b) (6)

Phone: 732-741-(b)

Fax: 732-741-(b)

(b) (6)

Red Bank, NJ 07701

Ticket: # 755308 - HUMAN TRAFFICKING -

Date: 1/14/2016 9:28:07 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE FOWARD THIS EMAIL TO OFFICER (b) (6) OF TOWN AND COUNTRY POLICE...SAINT LOUIS...CHILD ENDANGERMENT AND NEGLECT A PUBLIC SCHOOLS...DAY CARE CENTERS...CHILDREN'S WORLD DIRECTOR KAY AT VILLAGE GREEN AT CONWAY IN TOWN AND COUNTRY...PLEASE INVESTIGATE...HER HAVING MY KIDS OR DAUGHTER ABDUCTED...

(b) (6)

(b) (6) @TOWN-AND-COUNTRY.ORG

(b) (6)

[Ticket: # 755373 - Bud's Gun Shop \(budsgunshop.com\)](#)

Date: 1/14/2016 10:14:15 PM

City/State/Zip: Lubbock, Texas 79424

Company Complaining About: Verizon Wireless

Description

I received an email from (b) (6) @buddgunshop.com on 1-14-16 that clearly has no way to unsubscribe.

Ticket: # 755486 - Prolific sexual content emails

Date: 1/15/2016 12:39:28 AM

City/State/Zip: Monument, Illinois 80132

Company Complaining About: Comcast

Description

This person continues to send sexual explicit emails to me . I have found his /her information and have asked that this be stopped only to be ignored. I have made numerous complaints to his hosting provider who has attempted to shut down these emails. I have a data base which shows that he has sent me these emails from 21 domain emails addresses so far and as I attempt to shut one down he emails me with a new address. His info from who is:

Domain Name: STOPPPING.COM

Registry Domain ID: 1994153075_DOMAIN_COM-VRSN

Registrar WHOIS Server: whois.enom.com

Registrar URL: www.enom.com

Updated Date: 2016-01-13T12:41:07.00Z

Creation Date: 2016-01-13T20:36:49.00Z

Registrar Registration Expiration Date: 2017-01-13T20:36:49.00Z

Registrar: ENOM, INC.

Registrar IANA ID: 48

Domain Status: clientTransferProhibited <https://www.icann.org/epp#clientTransferProhibited>

Registry Registrant ID:

Registrant Name: (b) (6)

Registrant Organization:

Registrant Street: 252 TUMBLEWEED DRIVE

Registrant City: PITTSFORD

Registrant State/Province: NY

Registrant Postal Code: 14534

Registrant Country: US

Registrant Phone: +1.1516780(b) (6)

Registrant Phone Ext:

Registrant Fax: +1.1516780(b) (6)

Registrant Fax Ext:

Registrant Email: (b) (6) @YAHOO.COM

Registry Admin ID:

Admin Name: (b) (6)

Admin Organization:

Admin Street: 252 TUMBLEWEED DRIVE

Admin City: PITTSFORD

Admin State/Province: NY

Admin Postal Code: 14534

Admin Country: US

Admin Phone: +1.1516780(b) (6)

Admin Phone Ext:

Admin Fax: +1.1516780(b) (6)

the email header:

Delivered-To: (b) (6) @gmail.com
Received: by (b) (6) with SMTP id p5csp4033269iod;
Thu, 14 Jan 2016 04:35:22 -0800 (PST)
X-Received: by (b) (6) with SMTP id n20mr29054810igi.17.1452774922320;
Thu, 14 Jan 2016 04:35:22 -0800 (PST)
Return-Path: <(b) (6) @f3ufy.stopping.com>
Received: from f3ufy.stopping.com ([(b) (6)])
by mx.google.com with SMTP id me4si4552162igb.100.2016.01.14.04.35.21
for <(b) (6) @gmail.com>;
Thu, 14 Jan 2016 04:35:22 -0800 (PST)
Received-SPF: pass (google.com: domain of 5bzzuanshbgp1g7uizpfdi@f3ufy.stopping.com
designates (b) (6) as permitted sender) client-ip=(b) (6);
Authentication-Results: mx.google.com;
spf=pass (google.com: domain of 5bzzuanshbgp1g7uizpfdi@f3ufy.stopping.com designates
(b) (6) as permitted sender) smtp.mailfrom=5bzzuanshbgp1g7uizpfdi@f3ufy.stopping.com;
dkim=pass header.i=@stopping.com;
dmarc=pass (p=NONE dis=NONE) header.from=f3ufy.stopping.com
DKIM-Signature: v=1; a=rsa-sha256; c=simple; d=stopping.com;
s=f3ufy; x=1453379722; h=Message-ID:Date:From:Subject:To:
MIME-Version:Content-type; bh=XeBFanifmUPuYxSLGQN54Ropbv3HKgvBUy
MdFJitDco=; b=UnugQDIJ9bALUXdvMQHf31Y2UixlbfextV8cR3jmwmsolaqoRo
W9JjXeimqtZnCq67GpHHyTQXf00c/oEeqku7UAPEw2neX0k3Z0uwcGgpDxm2ZYvg
1pGradzJ7hElhe1kafAozI9/WZYbYJaCGDIYq+886NvkDZSI19e/IWZu8=
Message-ID: <(b) (6) @f3ufy.stopping.com>
Date: Thu, 14 Jan 2016 04:35:21 -0800
From: "Jenna" <5bzzuanshbgp1g7uizpfdi@f3ufy.stopping.com>
Subject: She chose you =====>>>
To: (b) (6) @gmail.com
MIME-Version: 1.0
Content-type: text/html
Precedence: bulk
X-hsu7: 109521919

as you can see he is a bulk email sender and all is spam.

Ticket: # 755780 - Spam

Date: 1/15/2016 11:09:17 AM

City/State/Zip: Lake Charles, Louisiana 70611

Company Complaining About: Verizon

Description

I receive almost 200 unwanted spam emails daily. The unsubscribe function does not work. All spam generated from sixfouryellow.com

Ticket: # 755883 - Unwanted txt solicitations on my Business phone

Date: 1/15/2016 11:51:40 AM

City/State/Zip: Erie, Pennsylvania 16531

Company Complaining About: Verizon Wireless

Description

Received 3 unsolicited text spam messages within seconds of each other on my business phone number that I do not give out. Received from phone number 925-526-(b) www.adebingo.com.

Text messages as follows:

#1 - HQG

#2 - Holiday shopping. Up to 40% OFF ! UGC NIKE MONCLER CANADA-GOOSE ht

#3 - tp://www.adebingo.com(H)

Ticket: # 755909 - Spam and unwanted e-mails**Date:** 1/15/2016 11:58:30 AM**City/State/Zip:** Katy, Texas 77450**Company Complaining About:** Comcast

Description

I began receiving invitation e-mails from (b) (6) @bbid.thebluebook.com on January 4. On the morning of January 5, I chatted with their customer support asking to be removed from this e-mail list because there was not an unsubscribe button on the e-mails. I was disconnected from the chat. So, I sent an e-mail to (b) (6) @thebluebook.com asking for them to remove me from the list. I received a phone call in response where I re-confirmed my interest to be removed despite this gentleman's sales efforts. He said that he would have to request with corporate office on the east coast. He expected the request to be completed on Thursday morning, January 7. As of today, I continue to receive invitation e-mails. I can find no way to unsubscribe for something I have never signed up for.

Ticket: # 755993 - INVESTIGATE (b) (6)
(b) (6).FOR HUMAN TRAFFICKING

Date: 1/15/2016 12:29:17 PM
City/State/Zip: Clayton, Missouri 63105
Company Complaining About: AT&T

Description

SEE WHAT (b) (6) IS SAYING ABOUT MY KIDS AND I...HE JUST CONNECTED TO CLARVOYANTLY...MEANING HE HAS RAPED IS BEING FORCED TO RAPE MY KIDS...(b) (6): (b) (6) AND/OR (b) (6) OR (b) (6) AND CHESTERFIELD POLICE MISSOURI HIGHWAY PATROL...PLEASE SEEK OUT (b) (6) AND (b) (6) AND (b) (6) FALSELY BEING HELD BY CHESTERFIELD POLICE AT THE CHESTERFIELD POLICE...

THANK YOU HERE ARE THE ISSUES...BUT I WAS TOLD BY (b) (6) TO CONTACT (b) (6) (b) (6)

I HAVE LEFT HIM A VOICE MAIL... BUT ALL MY CONCERNS ARE SENT TO YOUR HUMAN TRAFFICKING ONLINE

FORM...

(b) (6)

1. I WAS IN THE SAINT LOUIS JUSTICE CENTER IN CLAYTON, WHERE I AWOKE, AFTER COMING IN FROM THE COLD RAINY

NIGHT TRYING TO WORK THROUGH THE COURTS AND SUCH TO FIND MY ABDUCTED 29 YEAR OLD SON...AND 25 YEAR

OLD DAUGHTER. AND FEELING AS IF HAD BEEN RECTALLY RAPED. I HAVE BEEN TRAFFCKED BY VOODOO WITCHDOCTORS

WHO FOLLOW ME FROM 63118...ME BEING FROM 63146 AND 63017...NEED TO SEE IF THE GENTLEMAN WHO HAS BEEN

ISSUING ME ALL THE METRO LINK TICKETS IS ON CAMERA AT THE SAINT LOUIS COUNTY JUSTICE CENTER...OR THE

63105 POST OFFICE OR THE 7TH FLOOR PARKING GARAGE IN THE SIX MONTHS...HE IS A SECURITAS GUARD...

HE WORKS ON THE GRAND METRO LINK STATIONS...ANOTHER WORKS ON THE BRENTWOOD METRO LINK PERIODICALLY.

THE OTHER WORKS FOR BRENTWOOD PARKING GARAGE...WHOM IT SEEMS HER BROTHER AND SHE ARE WORKING WITH

METRO TRANSIT - (b) (6) ...AND (b) (6) ON TRAFFICKING PEOPLE AS IF THEY ARE THE JUNGLE..

THE GRAYBAR SECURITAS GUARD HAS MY PICTURE POSTED...EVERY WHERE...I WANT CHARGES OF PROSTITUTION

THAT THEY ARE DOING TO PEOPLE THAT ARE HOMELESS...SO THEY CAN MAKE MONEY...BY RAPING...AND THEN

THE TAKE AS EVIDENCE OF THEM BEING PROSTITUTES WHEN THEY ARE NOT ...THEY ARE INNOCENTLY SITTING

OR NOT DOING ANYTHING FOR SEXUAL ACTIVITY TO OCCUR OR DEFAMATION TO OCCUR...NOW HANDCUFFED AND

CHARGED WITH TRESPASSING...BUT THAT EXTENT..THE SECURITY GUARD AT GRAYBAR AND HIS SISTER AT BRENTWOOD

PARKING GARAGE HAVE MY SON AND DAUGHTER NOW...PLEASE INVESTIGATE AND ARREST.THIS MORNING I FOUND

SOMEONE POURED MILDEW IN MY SHOES...THESE EVIL VODOO WITCHDOCTORS...

(b) (6)

THANK YOU

DUNGEON AND DRAGONS DOESN'T EVEN QUALIFY FOR THIS LAW TO BE BROKEN...DO YOU SEE IT IN THE DOCUMENT BELOW...THAT JUDGES; PASTORS OR POLICE OFFICERS EDUCATORS ARE IMMUNE TO ABIDING BY AND/OR ENFORCING THIS LAW:

(b) (6)

CREVE COEUR - I SEEK THE ARREST OF (b) (6) ; (b) (6)

(b) (6) ; (b) (6) ...

FOR HUMAN TRAFFICKING...(b) (6) SHOWING HERSELF TO ME AFTER THE TORNADO HIT THE LAMBERT AIRPORT AND NOW HER INVOLVEMENT OF MY DAUGHTER (b) (6)

(b) (6) AND MY SONS (b) (6) , (b) (6) MISSING...ABDUCTED OR (b) (6)

FOR HUMAN TRAFFICKING...FOR SPECIAL SCHOOL DISTRICT..STILL AGAINST MISSOURI HOUSE BILL 214...

(b) (6) IS SUPPOSE TO BE RETIRED FROM SPECIAL SCHOOL DISTRICT. I HAVE SEEN HER AT ST. LUKE'S HOSPITAL WHILE ON A PRAYER VIGIL FOR SOMEONE ELSE NAME..(b) (6)

(b) (6) ...INVESTIGATE (b) (6) ...FOR HIDING THESE TRAFFICKERS ON THEIR 9TH FLOOR OF THE HOSPITAL...(b) (6) WAS SEEN PARKED OUTSIDE OF WHERE I SLEPT ONCE IN A SHAW GARAGE...BECAUSE SHE HAS LIED ON ME SO BAD..I CAN'T GET A JOB NOR A HOTEL ROOM...PLEASE INVESTIGATE WHY SHE WAS THERE OVER TWO (b) (6) AGO AND WHERE ARE MY KIDS...

ROBERTSVILLE, MO - INVESTIGATE (b) (6) ... (b) (6) ...SEARCH THEIR PROPERTIES FOR ANY HANGING BODIES...IN SEARCH OF MY SONS AND DAUGHTER OR ANYONE THEY MIGHT HAVE TRAFFICKED INTO DEATH...PRESS CHARGES FOR NOT COMPLYING TO THIS LAW IF BODY FOUND...MISSOURI HOUSE BILL 214

(b) (6)

HERMAN POLICE - INVESTIGATE (b) (6) AND HER HUSBAND TO FIND MY KIDS...WHO ARE MISSING....THE MOVIE THE FOREST MAY BE THEIRS...PLEASE SEE THE MOVIE IF YOU HAVEN'T. MY SON (b) (6) HAS BEEN MISSING FOR OVER 2 YEARS...(b) (6) ...DOB (b) (6) ...PARKWAY CENTRAL GRADUATE 2004..ILLINOIS COLLEGE GRADUATE...2009...DEFENSE LANGUAGE INSTITUTE IN MONTEREY, CALIFORNIA...LINDQUIST...NOW MISSING..

WEBSTER GROVES POLICE - PLEASE ARREST (b) (6) AS SHE CONTINUES HUMAN TRAFFICK MY KIDS AND I. I HAVE NOT BEEN ON THE CAMPUS SINCE I WAS ACCEPTED AND THEN MY ADMISSION RESCINDED SUDDENLY..NOW SHE HAS FORCED MY DAUGHTER INTO PROSTITUTION...I HAVE NOT BEEN ABLE TO FIND MY DAUGHTER...WE SEEK THE ARREST OF SHE AND (b) (6) ..ON THE PREMISE OF MISSOURI HOUSE BILL 214..AND ANY ONE WHO SAYS THEY HAVE A DOCUMENT SAYING THEY OWN ME...I HEARD A CACKLING WITCH I DON'T KNOW WHO SHE WAS ... (b) (6) MAY BE HER NAME...BUT ARREST AS SHE HAS BEEN FOLLOWING ME EVERYWHERE HAVING ME RAPED...SHE MAY HAVE PICTURES OF ME OR MY DAUGHTER..NAKED OR IN SEXUAL ENCOUNTER WITHOUT MY PERMISSION NOR MY FULL MIND AROUND THE SITUATION AS THEY PLACE SERUM OR HYPNOSIS BY THE KIRKLAND FAMILY...LARRY RICE AND HIS WITCH DOCTORS.. (b) (6) ; (b) (6) ...PLEASE ARREST OF THEM AS WELL AS (b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ; TOWN AND COUNTRY POLICE...PLEASE INVESTIGATE THE OFFICERS OF MARYVILLE UNIVERSITY WHO BRING POLICE OFFICERS TO THE UNIVERSITY...IS IT FOR TRAFFICKING I KNOW...AS A FORMER STUDENT...I WAS ON THE CAMPUS USING THE LIBRARY RESOURCES AND CAREER OFFICE TO SEEK EMPLOYMENT. ONCE I SAW A AFRICAN MAN PULLED FROM CLAYTON METRO LINK ENDING UP ON THE CAMPUS OF MARYVILLE UNIVERSITY THIS MORNING MY BLANKETS STAINED AND CLOTHES SMELLED OF AFRICAN..SEE WHAT NINA CALDWELL, HER STAFF, THE ACCOUNTS RECEIVABLE, (b) (6) - (MARYVILLE GRADUATE) OF CENTENE CORPORATION AND/OR (b) (6) SEE IF HE IS RAPING MY KIDS BECAUSE OF AN INTERVIEW WHICH THEY CLARVOYANTLY CONNECT AND GET ALL THE INFORMATION. AND NOW BEING RAPED LAST NIGHT SEE IF HE IS TELLING PEOPLE THAT I DON'T KNOW MY JOB...AFTER BEING A BIOMEDICAL SOLUTIONS..AND THEM PLAYING TARZAN MUSIC SIGNIFYING...THE GENTLEMAN WHO WORKED WITH SRIDEVI..LIVES IN ST. PETERS...IS WHOM I SUSPECT AS THE TRAFFICKER...JUNGLE...WHICH NOW HELPS ME UNDER THE LINK OF THE JUNGLE...WHAT

DOES THE SHERIFF HAVE TO DO WITH THIS AND (b) (6) OF MOSBY...WHO WAS AT CHURCH SUNDAY AT ST. JOSEPHS CATHOLIC CHURCH..AND SAINT PIUS CATHOLIC CHURCH...SEE LAW BELOW..MISSOURI HOUSE BILL 214 AND THIS MARYVILLE UNIVERSITY GRADUATE CONTINUED TRAFFICKING OF (b) (6) , (b) (6) , (b) (6)

(b) (6) .

EMERGENCY...(b) (6) MURDERER...TRAFFICKER.(b) (6)

(b) (6) ..

MISSOURI HOUSE BILL 214...

(b) (6)

WATCH OUT FOR BISHOP (b) (6) AND HIS WIFE (b) (6) , (b) (6)

(b) (6) (b) (6) ; (b) (6) ;

(b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ...THE LAW DOES NOT SAY

PASTORS OR EXEMPT WHO...REFUSE TO HONOR MISSOURI

HOUSE BILL 214...WHO MAY HAVE TRAFFICKED (b) (6) AND (b) (6)

(b) (6)

INTO CALIFORNIA...(b) (6) SHOULD BE A LINDQUIST AT DEFENSE LANGUAGE INSTITUTE...ARREST ANYONE WHO HAS FALSELY PRESSED CHARGES OF ON EITHER OF (b) (6) ...OR (b) (6) ...WITH THE ULTERIOR MOTIVE TO HUMAN TRAFFICK THEM

ACCORDING TO MISSOURI HOUSE BILL 214...SEE BELOW...

NEVADA POLICEEMERGENCY...(b) (6) , (b) (6) , (b) (6)

(b) (6) ; (b) (6) ; (b) (6) ; (b) (6) ; (b) (6)

...ANYONE ELSE GUILTY OF HUMAN TRAFFICKING...ARREST DUE TO TRAFFICKING MISSOURIANS NEVADA..PLEASE RELEASE ALL MISSOURIANS HELD FOR HUMAN TRAFFICKING AS THE ULTEROR MOTIVE...SEE BELOW...

LOS ANGELES POLICE DEPARTMENT..PLEASE ARREST (b) (6) , (b) (6) ,

(b) (6) FOR HUMAN TRAFFICKING...(b) (6)

[Ticket: # 756147 - unwanted texts messages, phone calls and emails](#)

Date: 1/15/2016 1:24:18 PM

City/State/Zip: Tucson, Arizona 85752-0072

Company Complaining About: Verizon Wireless

Description

continues to send pay day loan texts, emails, and phone calls with two pages of blocked telephone numbers

[Ticket: # 756209 - Comcast filed Credit Check](#)

Date: 1/15/2016 1:47:42 PM

City/State/Zip: Spokane, Washington 99201

Company Complaining About: Comcast

Description

Filed 'hard' credit check without explicit consent

Ticket: # 756239 - Violation of Can Spam Act by Amazon reseller

Date: 1/15/2016 1:56:35 PM

City/State/Zip: New Franklin, Ohio 44319

Company Complaining About: Time Warner

Description

I keep getting spam emails from this email address:

(b) (6) @gmail.com

The seller's page is located here:

http://www.amazon.com/s/ref=w_bl_sl_s_ap_web_7141123011?ie=UTF8&node=7141123011&field-brandtextbin=Hopsooken

I have reported them to Amazon for violating ToS but want some enforcement called in for the abuse of the Can Spam Act. Below is the actual email. This is going out to hundreds if not thousands of customers. Obviously, I reported the email address to Google as spam, but something more should be done to this Chinese seller for disregarding American laws and fair trade. If not this seller, then Amazon itself, for representing the seller and allowing this to continue to violate the law.

Hi,

Sorry to disturb you. There is a new HOPSOOKEN multifunctional Backpack, now we will select 100 VIP Amazon customer to help us try out the new product. Then give us an honest reviews and feedback, attached the product photos or video if possible, to better help other customers learn about our items and improve the item.

If you you'd like to participate, please confirm with us, then we will send a discount code to you as soon as possible.

NOTE:

This is a cost of \$7.99 with our coupon code for the 28L backpack, and the color we send is black, if you can't receive the color, please tell us the color you choose, then we will send a right color.

Besides, the sale price \$13.99 is our promotion price for the item, but it is available for other customers not our VIP TESTING CUSTOMERS. We will renew the sale price to \$22.99 instantly once the testing comes to an end. The promotion time is very short, please hold the opportunity.

Our product information:

http://www.amazon.com/Travel-Backpack-Schools-Waterproof-Lightweight/dp/B019JPZZIS/ref=sr_1_265?ie=UTF8&qid=1452670578&sr=8-265&keywords=travel+backpack

We know you will love our product, but if for some reason you don't, please let us help make it right, then we will offer you a satisfied solution as soon as possible.

Best regards.

Ticket: # 756250 - Unsolicited Email

Date: 1/15/2016 2:00:13 PM

City/State/Zip: Brooklyn, New York 11201

Company Complaining About: This Is Not Relevant To My Complaint

Description

I received an unsolicited bulk email from a search engine optimization company. The email did not include a way to unsubscribe.

[Ticket: # 756306 - Unable to unsubscribe to unwanted emails](#)

Date: 1/15/2016 2:17:37 PM

City/State/Zip: Denver, Colorado 80203

Company Complaining About: Centurylink

Description

I get a lot of emails with the from name ViagiaCials with different domains. None of them have unsubscribe buttons and I am not able to stop them. I have attached a photo with an image of an email as well as a list of the emails I have received in the last 18 hours. This is a clear CANSPAM violation.

Ticket: # 756601 - Facebook

Date: 1/15/2016 4:00:48 PM

City/State/Zip: Philadelphia, Pennsylvania 19102

Company Complaining About: T Mobile

Description

For the past week, I have expressed serious concerns in regards to Facebook's policy in identifying my real name on my profile. Facebook had targeted me because they think my name was not authentic. The name I had on my profile was Alexander AmericanPatriot Cuéllar. Now if you eliminated that nickname you can see that my first and last names are and has always been authentic ever since I was born on November 18, 1972. As frustrating as it turned out, I followed Facebook's instructions on what I needed to do in order to convince them of my name's authenticity. I sent them a picture of my Pennsylvania State ID, my Social Security card, my employee ID, and my voter's registration card. After I sent those things, Facebook responded back saying my name is STILL not authentic! All of this caused Facebook to strip my login access of my profile. Two days later, Facebook notified me that they have restored my login access to my profile. They said that my nickname I mentioned earlier was deleted. I wasn't mad about that. What really made me mad was the fact that Facebook took out the accent mark on top of the letter e of my last name. The way I spell my last name is this: Cuéllar. The way they spelled it is Cuellar. I felt that my Constitutional rights on how I normally spell my last name has been violated by Facebook! Which brings me to another issue at hand. Tomorrow I had plans to deactivate my Facebook account due to the first issue I just explained. All this week, from January 9th to today, I have been downloading all my pictures, videos and all other account data from Facebook to my laptop. I also sent private messages to some of my friends letting them know of my intentions as well as sharing my contact information if they desire to stay in touch with me. Each day I posted messages on my profile for my friends to see as they lead up to my deactivation of my account. Two days later, three of my friends came forward to my attention saying that they did not see the messages and a video that I had posted this week. They said the only recent message they were able to see was dated on January 4th. As disturbing as it sounds I was frustrated and very annoyed. And to make things worse I wanted to deactivate my Facebook account one day sooner after my three friends told me what had happened. I clicked on their deactivate button dozens of times but nothing happened. It's as if Facebook is not allowing me to deactivate my account for some unknown reason. As I have stated before I truly felt that Facebook has violated my Constitutional rights after being a member for eight or nine years (September 2007 - January 2016)! As of now my profile still remains active.

Ticket: # 756612 - MISTI.COM not upholding Opt Out Requests per CAN-SPAM, TCPA requirements

Date: 1/15/2016 4:04:24 PM

City/State/Zip: Shoreline, Washington 98177-3704

Company Complaining About: Misti.com

Description

Text messages (SPAM) still coming to my phone (b) (6) after several opt out requests have been ignored by MISTI.com. Often receive unwanted texts from MISTI.com during the night (can't silence my phone due to ailing 84 year old mother).

Would appreciate you sending out a form letter or giving them a call on my behalf, since I am getting no traction as an individual consumer.

Ticket: # 756737 - HUMAN TRAFFICKING...SEE IF LAPD OR CHESTERFIELD POLICE ARE BLOCKING MY EMAILS

Date: 1/15/2016 4:57:24 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

HAVE TO DO WITH HELPING (b) (6) OF NESTLE; (b) (6) WITH...HUMAN TRAFFICKING FOR SPECIAL SCHOOL DISTRICT FROM ROOSEVELT HIGH SCHOOL WHICH IS AGAINST MISSOURI HOUSE BILL 214...WHAT DID THEY DO TO (b) (6) ..PLEASE PRESS CHARGES ACCORDING TO THIS LAW AS THE ULTER MOTIVE..(b) (6)

Ticket: # 756793 - Spa,

Date: 1/15/2016 5:20:40 PM

City/State/Zip: Sf, California 94102

Company Complaining About: None

Description

FCC,

I received unwanted harassment with advertisements to (b) (6) @gmail.com & (b) (6) @gmail.com. Google provides email addresses for free and I do not have any account as Verizon (NONE) for internet, landline, or any service. I use public library or career centers for computer usage. No one represents me and cannot contact any agency or company for my personal information. Also, I do not give out my personal information to be used. For the accounts fraud issues for Verizon and all companies, this is ID theft and ID fraud issues for fraud accounts. All accounts must close. I do not pay for any account that I did not authorize for.

Please investigate to stop sex offender illegals from harassing me. Who gave out my email addresses?

Thanks,

(b) (6)

Ticket: # 757065 - unwanted ads via text message

Date: 1/15/2016 7:04:51 PM

City/State/Zip: Washington, District Of Columbia 20002

Company Complaining About: T Mobile

Description

I received the following text message from +1 (938) 223-(b) [REDACTED]: Micheal Kor`s sales 80% New Arrivals Handbags Wallet Belts <http://goo.gl/GytcZG>

Ticket: # 757284 - Long-term, Targeted, Destructive Hacking and Spying

Date: 1/15/2016 9:32:09 PM

City/State/Zip: Sparks, Nevada 89434

Company Complaining About: Charter

Description

An individual who I know has, for 8 years, hacked my computers. HE HAS CAUSED ME EXTENSIVE LOSS OF INCOME, HACKED THE COMPUTERS OF THREE BUSINESSES I HAVE CONTRACTED WITH. This is targeted at me specifically, not random.

Ticket: # 757288 - Continuous texts

Date: 1/15/2016 9:34:45 PM

City/State/Zip: Fort Pierce, Florida 34949

Company Complaining About: AT&T

Description

I just activated a cell phone for my son over xmas with AT&T and he is getting several text messages from a 9 digit number.

(410) 100 ##

is for numbers like 61,62,63,64,65. They will pop up with last 2 digit changing every time with +1 of previous text.

Ticket: # 757471 - internet disruption

Date: 1/16/2016 3:04:44 AM

City/State/Zip: Lansing, Michigan 48911

Company Complaining About: AT&T

Description

We switched from ATT to Comcast back before Christmas. There was an outstanding ETF for dropping them before the year was up. The service was horrible. This doesn't justify the outstanding balance. Tonight ATT hijacked my electronic devices and I am unable to access internet from any of them. I'm not at home. Sure it was due to the balance, I called and paid the bill. My question is how legal is it for a former cable / internet provider to shut down my services on my devices?? The tech at ATT thought I was crazy, but they did it. I cannot access internet from any of them. It sound really shady to me, not to mention illegal. Ok - they have my attention, but this is not right. I'm shut down when I need it to work. I do not nor have I ever used them for my wireless phone....Just for cable and internet. How are they able to do this????

Ticket: # 757553 - text message scam

Date: 1/16/2016 10:44:47 AM

City/State/Zip: Milford, Connecticut 06460

Company Complaining About: Unknown

Description

I received a text message (screen shot attached) stating I won a \$150 gift card through my cell phone carrier AT&T. The link brought me to a website that looked identical to the mobile AT&T site. It asked for my user ID, password, and last 4 of SSN -none of which I entered. I called AT&T who confirmed that this is illegitimate and a scam.

[Ticket: # 757587 - malware](#)

Date: 1/16/2016 11:23:36 AM

City/State/Zip: Lawrenceville, Georgia 30044

Company Complaining About: AT&T

Description

We received an email which looked like it was legitimate from AT&T Security, it was not sent by AT&T. It asked that we make certain changes to our wireless router. We did not follow the instructions but called AT&T security ourselves. We also received a lot of spam emails coming through at the same day we received this email. Our antivirus system blocked a trojan.chrome.INJ.

Ticket: # 757667 - unwanted emails

Date: 1/16/2016 12:37:10 PM

City/State/Zip: Neshanic Sta, New Jersey 08853

Company Complaining About: (b) @warehouselogisticsjobinsider.com

Description

second request why have you closed my complaint? i recieve daily e mails from a company solisting services I've never agreed to any thing offered they block all attempts by me to unsubscribe this is pure harrassment

[Ticket: # 757690 - Computer Hacking](#)

Date: 1/16/2016 12:57:59 PM

City/State/Zip: Glendale, Arizona 85304

Company Complaining About: Cox

Description

Received a phone call asking me to give the caller access to my computer

Ticket: # 757810 - Spam/potential credit card theft

Date: 1/16/2016 2:22:21 PM

City/State/Zip: Tallahassee, Florida 32304

Company Complaining About: Verizon Wireless

Description

Received a text message trying to get my credit card information from an unknown, unauthorized source. Would like them to be stopped and/or reprimanded.

Thank you,

(b)

Ticket: # 757943 - Harassment

Date: 1/16/2016 4:23:46 PM

City/State/Zip: Los Angeles, California 90004

Company Complaining About: Metropcs

Description

There a guy on FB name Clarence that is stalking me and stealing all my pictures when I report it to FB they blocked me and said I'm misusing the feature what can I do my email on FB is

(b) (6) @ca.rr.com I have contacted him and ask him to remove my pictures with no prevail I attached a copy of his profile picture and all the pictures that he has stolen of mine

Ticket: # 758064 - Publishers Clearing House**Date:** 1/16/2016 6:08:12 PM**City/State/Zip:** Leland, North Carolina 28451**Company Complaining About:** Publishers Clearing House

Description

On or about December 15, 2015, I entered what I thought was a sweepstakes sponsored by PCH. While the chances were low, it was easy to submit my entry. (This is the same company that used to mail out expensive packages to consumers. Now, it appears they just use the Internet).

Since that date I have received nearly 60 additional emails from PCH. Their idea is to make us believe that, by not responding, one may lose the right to continue to be eligible as a winner. They force you to read each email to make sure entries remain "in compliance" and, along the way, offer stuff to buy. (I'll be happy to provide you with all of the emails I've received from them warning me not to lose my eligibility. Just let me know).

I don't know that the definition of "scam" is but this is as close to one as I care to be involved with. Of course, they have been doing this for years to Internet users so I'm not optimistic you can do anything about it. But I'll sleep just a little better tonight knowing I have at least tried to stop their efforts. (b) (6), Leland, NC

[Ticket: # 758153 - Founderdating.com spam](#)

Date: 1/16/2016 8:11:58 PM

City/State/Zip: West Hollywood, California 90046

Company Complaining About: Founderdating.com

Description

This service sends unauthorized emails from one's contact list misrepresenting consent for contact. It hijacked my contacts and emailed them false endorsements without my consent.

[Ticket: # 758242 - Text spam to my mobile phone \(this is not an Internet spam complaint\)](#)

Date: 1/16/2016 10:49:31 PM

City/State/Zip: North Salem, New York 10560

Company Complaining About: Verizon Wireless

Description

For several years I have constantly received unsolicited messages on my mobile phone from (917) 496-(b) [REDACTED]. I have replied to the sender to STOP, have reported the number to my mobile phone service provider (Verizon Wireless) and have used Verizon's call block service to stop the messages, but the service time's out after 90 days and has to continuously be renewed. The sender's number has remained the same for years. Is there nothing that can be done to stop this?

Ticket: # 758499 - Multiple emails from 9092874103

Date: 1/17/2016 2:38:09 PM

City/State/Zip: Chino, California 91710

Company Complaining About: Verizon

Description

I received multiple unwanted / unknown emails from (b) (6) @mms.att.net. Messages said are they still there? twice and come get me three times. I do not know who this number belongs too and feel like this may be a virus or spam.

Ticket: # 758509 - Still receiving SPAM emails from (b) (6) Company even though requested several times to be removed.

Date: 1/17/2016 2:52:39 PM

City/State/Zip: Palm Coast, Florida 32137

Company Complaining About: Charles Rutland

Description

I continue to receive spam emails from the company below even though I have requested to be removed from their email list multiple times since October.

The email does not have a "unsubscribe" option so I have replied to the email asking for them to unsubscribe me.

(b) (6)

Mortgage Specialist NMLS: 368392

SecurityNational Mortgage Company

Direct: (407) 342-(b) (6)

Fax: (866) 662-(b) (6)

Website: <http://snmc.com/charlesrutland>

Ticket: # 758554 - Unwanted unauthorized text messages

Date: 1/17/2016 4:11:20 PM

City/State/Zip: Orange Park, Florida 32073

Company Complaining About: Johnathan Stone

Description

Receiving unwanted unauthorized calls from (b) (6) 646 581 (b) (6).

So far have received 15. Attempted the normal opt-out code of STOP. Still receiving. No opt-out process provided

[Ticket: # 758785 - unsolicited political email with no "unsubscribe" option](#)

Date: 1/17/2016 9:47:45 PM

City/State/Zip: Houston, Texas 77007

Company Complaining About: AT&T

Description

I got an email from Donald Trump. There is no way I signed up for his list, nor any organization that would promote him. There is NO unsubscribe option on the email.

Ticket: # 759006 - Bait and switch / selling of personal info etc

Date: 1/18/2016 9:03:23 AM

City/State/Zip: New York, New York 10029

Company Complaining About: American Hope Resources

Description

****this is not a complaint about time warner****

Pls streamline your GUI so it's easier to navigate and use. I'm fairly computer literate and am experiencing a difficult time submitting a complaint .

Please look into American Hope Resources.

They initially offer help with state and fed affordable housing programs (which can be hard to find) . But instead after collecting your personal data they only send private offers for continued ED, cars etc.

It's definitely bait & switch, they resell your personal info to 3rd parties who then call 3-4 times a day each.

My biggest concern though is their collection of a lot of personal data and possible identity theft.

Feel free to contact me if you want a copy of all the emails they've sent.

Thank you,

(b)

PS

This form that I'm using now would benefit from a copy and paste function and if possible a way to send fcc the whole string of emails from the entity of concern

Thnx ,
SR

Ticket: # 759173 - Unsecured xfinity wifi accessing my devices

Date: 1/18/2016 12:09:40 PM

City/State/Zip: Indianapolis, Indiana 46260

Company Complaining About: Comcast

Description

Around December 10th, I was trying to sync my devices (iPhone, iPad, macbook Pro) to each other and kept getting an error message that I was not connected to my network. When I checked for my internet connection, I noticed my devices were connected to this unsecured xfinitywifi that I had not noticed in the past:

IP Address: (b) (6)

Subnet Mask: 255.255.255.0

Router: 172.20.20.1

DNS: 75.75.75.75, 75.75.76.76

The signal is very strong and extends the perimeter of my private property located at (b) (6) (b) (6) Indianapolis, IN 46260. AT&T is my provider. I haven't had Comcast for maybe 5 years or more. My neighbor to the south of me and my neighbor to the west of me have Comcast and assure me their networks are secured. I contacted Comcast about this issue and they were unable to assist me. I also contacted AT&T and they replaced my old network modem/router and tried blocking the unsecured xfinitywifi network. Please help me resolve this invasion of privacy concern of mine. Thank you.

Ticket: # 759216 - AT&T Deception

Date: 1/18/2016 12:24:12 PM

City/State/Zip: Cumming, Georgia 30040

Company Complaining About: AT&T

Description

ATT will not allow you to order Gigapower service online without opting into their snooping services. You cannot opt out of them collecting your browsing history. Had to call their sales line inly to hear that I would be charged a one time \$99 charge and an extra \$36 monthly for opting out. This is a outrageous, price gouging at its best.

[Ticket: # 759472 - unwanted and unasked for advertisements via email](#)

Date: 1/18/2016 2:03:54 PM

City/State/Zip: Sandy, Oregon 97055-6744

Company Complaining About: Frontier Communications

Description

This company continues to send me unwanted and unasked for advertisements. Their emails all contain an "unsubscribe button" however that button is inoperative. If visiting the website the advertisement links to, it also does not have an "unsubscribe button." It is an onerous and detestable act to require an individual to write to a company and request to be removed from a mailing list one never subscribed to in the first place.

RewardZoneUsa, (b) (6), Atlanta, GA 30327

Ticket: # 759862 - attempted fraud by Yahoo tech support

Date: 1/18/2016 4:49:15 PM

City/State/Zip: New City, New York 10956

Company Complaining About: Yahoo

Description

I called Yahoo 800-407-(b) (6) Yahoo is not recognized when phone is answered, only to say tech support, and spoke to agent in a minute, and was asked how to help, I responded, problem with Yahoo contact e-mail list. and I called to find problem, agent expressed nothing is wrong with Yahoo on his end, and asked to share PC, came on and typed into search link, and found that I was hacked. (all checked OK at first, and suddenly my e-mail was compromised). My opinion, he logged onto a program at Yahoo PC to show me that all my virus protection was shut off (checked with Microsoft and Norton-to verify all enabled) and files that were hacked. In order to correct problem I would have to go to a third party, and 1 hour later by phone, problem is resolved at \$249.99 if he called up, but if I called it would cost another \$99.99 for repairs by phone. 1 attachment with this data sent to me by agent who was sharing my PC.

Thank you for your attention

(b) (6)

[Ticket: # 760061 - Teen Vogue keeps sending me emails](#)

Date: 1/18/2016 6:05:21 PM

City/State/Zip: Alameda, California 94501

Company Complaining About: Teen Vogue

Description

I have clicked "unsubscribe" to these emails (please see attached), but they still have not taken me off their list. This has gone on for several months now.

Ticket: # 760070 - Spam Complaint - (b) (6)

Date: 1/18/2016 6:07:49 PM

City/State/Zip: New York, New York 10014

Company Complaining About: Time Warner

Description

I received an email and never signed up for it. It's spam. Not okay. I would like to file a complaint.

Ticket: # 760086 - Jamming

Date: 1/18/2016 6:11:49 PM

City/State/Zip: Port Saint Lucie, Florida 34984

Company Complaining About: Comcast

Description

On January 14, 2016 I called the FCC jammer tip line and was told to report it here.

We have been having connection issues with our WiFi network usually during the late afternoon almost everyday and each time lasts from a few minutes to a few hours at a time. We have had denial of service attacks with each modem from Comcast, it should be noted in the past Comcast has confirmed the DOS attacks but they still are, even after we did what Comcast told us to but it did not stop it from happening. On December 14, 2015 after having many connection problems I used an app on my mobile device called WiFi network analyzer and noticed an overlapping unknown network, so to avoid interference from it I went and changed the channel I was on which was 11 to channel 3 but this unknown network changed to the same channel, when I changed back to channel 11, it again changed to the same channel I also noticed when this unknown network signal strength drops our snr value drops significantly and our WiFi services jam up. I think this shows a method used by wireless signal jammers, as it overlaps the same frequency channels and when I changed channels only to have it follow us channel to channel like it is targeting us, as well as on December 14, 2015 our Comcast modem firewall logs show a denial of service attack on this day. All of this kinda points in the direction of intentional jamming instead of accidental interference. These jamming occurrences happen much too often. I will be attaching the troubleshooting logs from our modem that shows more dos attacks especially on 12/14/2015, Comcasts response letter that confirms the dos attacks, and screenshots from the app called WiFi network analyzer that shows the analysis results of my network and also shows to continue to overlap channel to channel. If it helps our bssid is 74852abd09c8 and the unknown network bssid is 74852abd09c9 it is very similar to ours. I also made sure it's not anything of ours, it's not an xfinity hot spot. I believe Comcast techs should look at this information and confirm it as a jammer or tell me what it could be. Thank you for your help.

Ticket: # 760124 - Spoofing Threats**Date:** 1/18/2016 6:30:12 PM**City/State/Zip:** Ambler, Pennsylvania 19002**Company Complaining About:** Verizon Wireless

Description

I keep receiving threatening phone call from a spoofer who continues to use different phone numbers to contact me. I block the numbers and receive more calls and text from different numbers. The calls are directed to me and my child. I went to the police and they called the numbers back however the person on the other end have indicated someone must have used their number. I checked my phone bill and noticed some of the calls the numbers come from are from "VoIP" which is a voice over IP service used for spoofing. I am not sure what to do next. AT&T stated they cannot tell me where that number is coming from. I feel if they don't tell me they should let the police know.

[Ticket: # 760424 - Excessive emails](#)

Date: 1/18/2016 9:12:59 PM

City/State/Zip: Atlantic City, New Jersey 08401

Company Complaining About: American Hope Resources

Description

I went to American Hope Resources (AHR), to see what programs they offer to families in need, but in order to do so I had to start a membership, and I have been bombarded with emails which are useless to me, I have sent emails asking to be taken off their list and I've cancelled my membership 3 times and the emails won't stop.

Ticket: # 760444 - Possible Malware in text message

Date: 1/18/2016 9:35:24 PM

City/State/Zip: Houston, Texas 77062

Company Complaining About: AT&T

Description

I recieved an unsolicited text message. I open the link to find it was spam. I am concerned that when I opened the link malware was installed on my device. Message is below:

FRM: (b) (6) @varitychoices.com

MSG:global (<http://midfi.us/3151>) fine

Ticket: # 760450 - received 4 spam attempts by text message

Date: 1/18/2016 9:38:22 PM

City/State/Zip: Miami, Florida 33145

Company Complaining About: AT&T

Description

I have received now 4 scam attempts by text to my phone. Each time the person claims to be "hearing impaired," so that they don't have to speak to me over the phone about the job. They all say they found me on Yelp and have tried to book me as a DJ. They tell me a fake date for their event and then ask for a favor: For me to accept a check of a crazy high amount, normally between \$3,000-\$4,000 to cash it and then pay another vendor for them. The most recent scammer texted me from 914-689-(b) today (1-18-16).

Other numbers from the past couple months, all out of state #s:

801-758-(b)

631-577-(b)

630-403-(b)

330-999-(b)

Getting VERY tired of these and I always tell them to stop hurting people and that I was reporting them.

I truly hope you hope you can do something about these criminals. Thank you.

[Ticket: # 760562 - No unsubscribe](#)

Date: 1/18/2016 11:58:22 PM

City/State/Zip: Rockford, Tennessee 37853

Company Complaining About: Charter

Description

I'm writing to file a complaint against a company whose web domain is <http://tryitnow.kneela.eu/> there is no option to unsubscribe and I am constantly flooded by over 50 emails from this company per day.

Ticket: # 760663 - 3 Spam texts through a messenger / This is a BS reporting system

Date: 1/19/2016 8:02:44 AM

City/State/Zip: Silver Spring, Maryland 20901

Company Complaining About: Verizon Wireless

Description

I will quote each of the 3 exactly. I'm not going to send myself 3 text messages if I can type it out faster.

1: "You asked for pics from Facebook so goto <http://tinyurl.com/o25fbv6>"

2: "hey I promised you pictures from Facebook. See them out by joining <http://tinyurl.com/njw587w>"

3: "To continue receiving Y! messages you need to reply to one. Or reply to this msg with RESET. Reply INFO for help or go to y.ahoo.it/imsms."

Btw, WTF is wrong with you. If you send me here for unwanted Texts, why the ████ is there NOT an option for that? I wouldn't consider unwanted texts to be an "Internet Issue".

PS: This is a horribly done site.

PSS: The submit button IS active until you click it and only THEN does the submit button deactivate. Only once the page reloads to say that you are missing something. Seriously, how hard is that to see?

PSSS: If you want information in a certain way, then force the user to do it in that way. Not like your stupid "phone number needs to be like x" comment. Why not just force the box to already HAVE those dashes. I know it can be done, I have seen it before.

PSSSS: I have many upon many more complains about this site but I will leave it at that.

Ticket: # 760691 - text message claiming to be my bank, SunTrust

Date: 1/19/2016 9:02:28 AM

City/State/Zip: Callaway, Virginia 24067

Company Complaining About: Verizon Wireless

Description

I received a text message from 877901-(b) "SunTrust user 5404208057 URGENT notice. Call us: (877)331-(b)". Suntrust did not send this text message.

[Ticket: # 760723 - Spam Emails](#)

Date: 1/19/2016 9:52:35 AM

City/State/Zip: Detroit, Michigan 48203

Company Complaining About: Microsoft Outlook

Description

Unwanted Spam emails with no way to opt out.

Ticket: # 760781 - Unwanted Fax Repeat Offender

Date: 1/19/2016 10:36:03 AM

City/State/Zip: Morton, Illinois 61550

Company Complaining About: Mtco.com

Description

Unwanted Fax Repeat Offender

Ticket: # 760889 - Unwanted text message sent to mobile phone

Date: 1/19/2016 11:19:23 AM

City/State/Zip: Deland, Florida 32724

Company Complaining About: No Name Associated With Number.

Description

Received an unwanted text message to a mobile phone on 1/19/2016. The number follows, it had no business associated with it.

(877)331(b) (6)

Ticket: # 761188 - Credit Union Times Emails

Date: 1/19/2016 1:01:57 PM

City/State/Zip: San Francisco, California 94117

Company Complaining About: Credit Union Times (and Partners)

Description

Hello- I have repeatedly been receiving advertising emails from Credit Union Times or its partners. I never signed up for these emails. I have tried to unsubscribe numerous times and the system will not allow me to. I have attached some of the relevant emails. There are too many to attach here. I don't know how Credit Union Times obtained my information, but the opt-out requirements are not being met. Thank you.

Ticket: # 761546 - WSJ Unsubscribe Links Leads To Sign Up Page / Customer Support Can't Unsubscribe Me

Date: 1/19/2016 2:53:23 PM

City/State/Zip: San Francisco, California 94133

Company Complaining About: Wall Street Journal (rupert Murdoch)

Description

Hi,

Thanks for making this avenue available. I signed up for Wall Street Journal and started receiving some marketing materials in addition to subscription service. I cancelled the subscription service in early December, yet still received emails from (b) (6), WSJ (b) (b) (6)@interactive.wsj.com> every day until now. I tried the unsubscribe link at the bottom of the note, but this led to a sign up page for other emails, with no option to unsubscribe from the current daily email. I contacted (b) (6)@wsj.com, who promptly replied that I had been unsubscribed, but to please allow 10 business days for the action to take place. It has been 12 business days and I am still receiving their daily email. I am unsure what other action to take. I have attached the related emails. Thanks in advance!

(b) (6)

[Ticket: # 761681 - Target emailed me @ someone else's email address](#)

Date: 1/19/2016 3:35:10 PM

City/State/Zip: Brooklyn, New York 11226

Company Complaining About: Optimum

Description

Target emailed the attached email to me at an email address that does not belong to me, has never belonged to me, is not associated with any account or orders I have placed at Target, and has never been associated with any account or order I have placed at Target. Target cannot figure out how/why this happened, whether it has happened in other situations with more sensitive information, and has shown absolutely no urgency in figuring it out.

Ticket: # 762003 - Unwanted Email

Date: 1/19/2016 5:23:26 PM

City/State/Zip: Cheyenne, Wyoming 82001

Company Complaining About: Charter

Description

I have sent 5 emails to the following email address that I may be removed but continue to receive unwanted emails. The extraction email below does not work. How do I stop them from sending email to my address? I can continue to delete emails as I have for many months but also want to file a complaint on behalf of all who have the same problem with this company.

<mailto:extract@AxiomInternational.com?Subject=EXTRACT-dpappas@pappasarchitects.com>

Thanks

Ticket: # 762210 - Unsolicited illegal spam text to mobile phone

Date: 1/19/2016 6:40:09 PM

City/State/Zip: Harwich, Massachusetts 02645

Company Complaining About: Verizon Wireless

Description

I just received an unsolicited advertising group (MMS) text message from M and J Optical in Queens, NY, phone number 718 205 (b) (6) originating mobile number 917-622 (b) (6). I've never heard of these people before; they have no legitimate basis to send an unsolicited text to my mobile number (917-843 (b) (6)).

Ticket: # 762710 - Spam emails to my smartphone

Date: 1/20/2016 12:39:53 AM

City/State/Zip: Houston, Texas 77007

Company Complaining About: Dell

Description

I started receiving marketing emails from Dell after purchasing a Dell computer in November 2015 and registering it with Dell. At first, I ignored the marketing emails which were sent to the email connected to my smartphone but they continued, often daily. I then attempted to unsubscribe from Dell emails using the unsubscribe link provided in the Dell emails. I was told I would be unsubscribed within 10 days. However, after 10 days, the emails continued. Again, I attempted to unsubscribe using the link at the bottom of the Dell spam email. Again, after 10 days I have still continued to receive spam from Dell to my email connected to my smartphone. I have not been able to stop the spam emails coming from Dell despite my repeated attempts.

The emails are from (b) @home.dell.com

[Ticket: # 762828 - Unwanted email](#)

Date: 1/20/2016 9:13:09 AM

City/State/Zip: Plainfield, New Jersey 07062

Company Complaining About: Verizon

Description

I have been opting out of the emails from Gymboree.com since last week. The email started on January 9, 2016. I advertising never shopped there and have never visited their site. But some how they have me signed up as a rewards member. But when I attempt to sign in using my email and then saying I forgot my password the site tells me my email isn't recognized. I have email customer service and all other factions. And I have requested that they remove my email and to no avail.

Ticket: # 763160 - Unsecured xfinity wifi accessing my devices

Date: 1/20/2016 12:29:41 PM

City/State/Zip: Indianapolis, Indiana 46260

Company Complaining About: Comcast

Description

Around December 10th, I was trying to sync my devices (iPhone, iPad, macbook Pro) to each other and kept getting an error message that I was not connected to my network. When I checked for my internet connection, I noticed my devices were connected to this unsecured xfinitywifi that I had not noticed in the past:

IP Address: (b) (6)

Subnet Mask: 255.255.255.0

Router: 172.20.20.1

DNS: 75.75.75.75, 75.75.76.76

The signal is very strong and extends the perimeter of my private property located at (b) (6), Indianapolis, IN 46260. AT&T is my provider. I haven't had Comcast for maybe 5 years or more. My neighbor to the south of me and my neighbor to the west of me have Comcast and assure me their networks are secured. I contacted Comcast about this issue and they were unable to assist me. I also contacted AT&T and they replaced my old network modem/router and tried blocking the unsecured xfinitywifi network. Please help me resolve this invasion of privacy concern of mine. Thank you.

Ticket: # 763226 - Unwanted/non-authorized text message to my phone

Date: 1/20/2016 12:51:56 PM

City/State/Zip: Frederick, Maryland 21701

Company Complaining About: Verizon Wireless

Description

Received the following text on 15 Jan 2016. Have never had any relationship with this entity.

"PEVCLER Canada-goose <http://www.adebingo.com> (1) Your presence is my great motivato. Up to 40% off UGG NIKE MON 619-780-(b) "

[Ticket: # 763487 - Internet Complaint](#)

Date: 1/20/2016 1:44:45 PM

City/State/Zip: San Diego, California 92120

Company Complaining About: Cox

Description

Had an individual call me after buying a computer and wanted remote access to my computer. In addition, he wanted to charge me money to register Windows 10. At this point, I disconnected all internet access and told him to never call me again.

Ticket: # 763497 - Daily e-mail harrassment and no way to unsubscribe; possible fraud

Date: 1/20/2016 1:48:54 PM

City/State/Zip: Newport Beach, California 92660

Company Complaining About: The Messages Come From (b) (6) @powersold.com

Description

Daily, I receive multiple messages from powersold.com purporting to be from (b) (6) (but containing a stock photo of a business woman). There is no way to unsubscribe. The message comes from (b) (6) @powersold.com and purports to be sent from Core Digital Marketing, (b) (6) (b) (6). West Chester, OH, 45069. The powersold.com website does not include any way to contact them and seems to be either fraudulent at worst or suspect at best. I need them to stop flooding my inbox with unsolicited spam.

[Ticket: # 763669 - Taiwan is in China](#)

Date: 1/20/2016 2:37:03 PM

City/State/Zip: Woodside, New York 11377

Company Complaining About: Bloomberg

Description

Taiwan is one part of China. It is not a Neighbor Country!

[Ticket: # 763698 - Spam email](#)

Date: 1/20/2016 2:45:40 PM

City/State/Zip: Seaford, New York 11783

Company Complaining About: Verizon

Description

For the last year, I am receiving 10-15 unsolicited or spam emails a day. I have attempted to unsubscribe but my requests are ignored. These people are not following the rules in regard to email. We need something like nomorobo that will delete these mails immediately or better fine the people that do this.

The address effected is (b) (6) @verizon.net.

Please do something to stop this bad practice.

Thank you.

Ticket: # 764025 - spam and deceptive practices

Date: 1/20/2016 4:26:20 PM

City/State/Zip: Vancouver, Washington 98661

Company Complaining About: Precipio Holdings Inc, Aka Jobsradar.com Aka Washingtonjobdepartment.com

Description

I tried to apply for a job that I saw posted on craigslist, it linked to jobsradar.com to process the application. As part of the application I had to submit contact information. The screen didn't say that I was creating an account with jobsradar.com and claimed that I was filling out an application with the company I thought that I was applying to. Before I could submit my resume through the site a popup came up stating that I had to talk to one of jobsradar.com's recruiting professionals to respond. Sensing a scam I closed the tab in my browser. That was yesterday (Jan, 19th, 2016) Since then I have received multiple unsolicited emails and texts from them trying to get me to contact their recruitment / placement specialists. Again the page claimed that I was submitting a job application, not creating an account (there wasn't even an option to set up a password)

Ticket: # 764094 - Scam phone calls

Date: 1/20/2016 4:38:18 PM

City/State/Zip: Chantilly, Virginia 20152

Company Complaining About: Verizon Wireless

Description

I am getting calls on my Verizon cell phone from 206-571-(b) and other numbers. They are all from the same credit scamming organization, have the same exact recording, and all hang up the instant I try to ask them to take my number off their list.

Ticket: # 764488 - Email unsubscribe issue

Date: 1/20/2016 6:37:09 PM

City/State/Zip: Lumber City, Georgia 31549

Company Complaining About: Verizon Wireless

Description

For over a year, maybe more... I continue to receive daily emails from Gymboree Rewards in spite of my having unsubscribed from ALL of their emails via their link several times. AND having emailed their customer service at least 6 times.

Ticket: # 764534 - Unwanted Email

Date: 1/20/2016 6:46:38 PM

City/State/Zip: Irving, Texas 75062

Company Complaining About: Coach

Description

I am receiving emails daily, sometimes twice daily, from (b) (6) @e.coachoutlet.com and I have "unsubscribed" from the email marketing over 10 times and sent a letter via email requesting to be unsubscribed. I have been advised via their "automated" subscription service that I will be immediately unsubscribed, yet continue to receive email from them.

[Ticket: # 764550 - MSN Ads](#)

Date: 1/20/2016 6:59:14 PM

City/State/Zip: Charlotte, North Carolina 28205

Company Complaining About: Msn.com

Description

MSN video ads on msn games is way too loud and there is no way to lower the volume or mute the video.

[Ticket: # 764713 - Excessive Spam](#)

Date: 1/20/2016 8:18:32 PM

City/State/Zip: Princeton, Kansas 66078

Company Complaining About: Centurylink

Description

I have contacted Centurylink many times, done what they have advised, then get an answer "Our engineers are working on this issue and hope to have resolved shortly". It's been 5 months..

Ticket: # 764722 - Spam

Date: 1/20/2016 8:26:27 PM

City/State/Zip: Aberdeen, South Dakota 57401

Company Complaining About: Nvc

Description

I have sent several request to (b) @rounds.senate.gov to stop the unwanted emails, no luck - is there anything the FCC can do to stop these spam messages?

[Ticket: # 764994 - gmail email account hacked / emails missing](#)

Date: 1/20/2016 11:55:59 PM

City/State/Zip: Miami, Florida 33172

Company Complaining About: Comcast

Description

since 2012, all of my personal emails have been hacked / contacts deleted / emails opened before i viewed them / emails deleted / and possibly emails sent on my behalf without my knowledge as all my sent messages are often missing.

i have closed old accounts and opened a new one. (b) (6) @gmail.com which is my new email that i've been using to search for work and deal with this identity theft....and i'm getting nowhere.

today, my location says i have been in livermore and daily city, ca this week, i haven't been to california since august of 2015. and i'm missing emails from my inbox and my sent folders.

Ticket: # 765006 - Violation of CAN-SPAM Act

Date: 1/21/2016 12:03:40 AM

City/State/Zip: Valencia, California 91354

Company Complaining About: State Farm Insurance

Description

I do business with State Farm and I continually get marketing and newsletter emails even after clicking the unsubscribe button in the emails and getting a confirmation page from State Farm stating my request was received. I have now clicked three requests to opt-out of marketing emails and newsletters over the past two months but I am still getting the emails in violation of the multiple opt-out requests. I am attaching a screen shot of a opt-out confirmation from December 22, 2015. I just received another newsletter email from State Farm today, January 20, 2016 - well past the 10 business days the confirmation page said it takes to process my opt-out.

Ticket: # 765065 - Online business directories publishing erroneous and unauthorized information

Date: 1/21/2016 1:13:48 AM

City/State/Zip: Fontana, California 92334

Company Complaining About: Usbusinesspages.com, Californiasuchbiz.com, Spurflect.com, Companydetails.net, fonolive.com, siclook.com

Description

I have found several online business directories & listings of business operating under my name along with former address and phone number information indicating i operate a software or some other computer related business; none of which I own or have ever operated. I have managed to contact some sites via e-mail, notifying them that this information is incorrect and that i did not authorize them to publish any of this on their site and to please remove it. Some sites have removed the information. The majority have not after numerous requests. These sites/business directories continue to publish erroneous information under my name: usbusinesspages.com, californiasuchbiz.com, spurflect.com, companydetails.net, fonolive.com, siclook.com

[Ticket: # 765082 - Wrong address and Wrong phone information published online directory](#)

Date: 1/21/2016 1:31:30 AM

City/State/Zip: Fontana, California 92334

Company Complaining About: Hodges-directory.us

Description

hodes-directory.us on the internet. This directory lists an address for me on CALLERRO CT IN CHAMPAIGN, IL WITH A PHONE NUMBER OF (847) 807(b) (6). I've never lived there with that phone number. This directory seems to list numerous people. What is this directory? I can't seem to find a way to contact the operators of this site. Maybe the FCC is the wrong place to file a complaint but this seems to be happening more and more

[Ticket: # 765093 - No one click unsubscribe](#)

Date: 1/21/2016 1:39:46 AM

City/State/Zip: Portland, Oregon 97215

Company Complaining About: Outback Steakhouse

Description

Outback Steakhouse requires reentry of email

Address to unsubscribe which is against can-spam law.

[Ticket: # 765110 - Spam from a bonified company](#)

Date: 1/21/2016 2:56:17 AM

City/State/Zip: Johnson City, Tennessee 37601

Company Complaining About: Ourtime.com

Description

The company ourtime.com is a personals ad service. I subscribed to their service a short time ago. I have attempted to stop the continuous flow of emails by clicking on the "Unsubscribe" buttons on several occasions. The emails keep coming. I have also tried disabling email delivery options in the "My Account" settings, but this page is consistently "Unavailable at the moment". Finally, I have emailed their customer service to complain and have received no response and the junk mail keeps coming.

Ticket: # 765256 - Emails posing as Turbo Tax asking for personal information

Date: 1/21/2016 10:27:42 AM

City/State/Zip: Forney, Texas 75126

Company Complaining About: AT&T

Description

I am receiving emails asking for SS#, passwords, etc. I contacted Turbo Tax and they said it was not from them. I am attaching a copy of the email.

Ticket: # 765311 - Violation of CAN-SPAM Act

Date: 1/21/2016 11:01:14 AM

City/State/Zip: Aurora, Colorado 80016

Company Complaining About: Centurylink

Description

Emaze.com refuses to adhere to the CAN-SPAM Act by removing me from their emails. I have unsubscribed from their emails over a dozen times in the last six months.

[Ticket: # 765320 - Misleading and incorrect data displayed, impossible to remove incorrect data.](#)

Date: 1/21/2016 11:07:01 AM

City/State/Zip: Beacon, New York 12508

Company Complaining About: Homemetry Inc. Listed As A Centrex Company

Description

Homemetry Inc. listed as a Centrex Company lists incorrect and misleading information on their website and provides no procedure or support for removing the data.

Ticket: # 765336 - unwanted spam text

Date: 1/21/2016 11:17:30 AM

City/State/Zip: Lexington, Kentucky 40503

Company Complaining About: AT&T

Description

Got an unsolicited text from "733-733". Trying to sell me auto insurance. Provided a link: <http://auto-conx.com>

[Ticket: # 765635 - CNN & Fortune websites have hidden / cannot be removed tracking apps](#)

Date: 1/21/2016 1:04:10 PM

City/State/Zip: South San Francisco, California 94080

Company Complaining About: Cnn And Fortune

Description

Both the CNN and Fortune websites have, without my permission added tracking bugs to my iphone that cannot be removed through traditional means. They cannot be cleared when you erase browsing data nor can they be cleared when you go to advanced and remove all website data. Every other web page I have ever visited's data will be removed in advanced except for CNN and Fortune sites. They are attempting to follow and track me without my permission and I have data and tracking turned off on my phone, but both still run. These are not apps that I installed this is actually a root problem with the phone were they have illegally imbedded there software. The only way I have been able to get rid of it was to erase all content and reset my phone.

Ticket: # 765686 - wifi access name

Date: 1/21/2016 1:22:22 PM

City/State/Zip: Red Lion, Pennsylvania 17356

Company Complaining About: No Company Person

Description

Someone is using their wifi access name to attack my character. What are my options?

[Ticket: # 765720 - unwanted marketing email](#)

Date: 1/21/2016 1:30:47 PM

City/State/Zip: Greensboro, North Carolina 27403

Company Complaining About: Time Warner

Description

I repeatedly requested to be removed from the Triumph Motorcycles (America) Limited email marketing list. Is this something you could help with?

[Ticket: # 765797 - Unwanted emails, no opt-out function](#)

Date: 1/21/2016 1:53:41 PM

City/State/Zip: Washington, District Of Columbia 20036

Company Complaining About: Moki Media

Description

After repeated requests and emails, Moki Media keeps sending me unsolicited emails that I never subscribed to and cannot unsubscribe from. I've responded to the emails multiple times asking to be removed from their list and sent direct messages to (b) (6), Co-Founder and Principal of Moki Media asking to be removed. I get no response, just more spam from them. I just want to stop receiving emails from Moki Media. I have sent a total of 6 requests asking them to stop contacting me.

Ticket: # 765858 - Receiving Emails after Unsubscribing Multiple Times

Date: 1/21/2016 2:13:03 PM

City/State/Zip: Plainfield, Indiana 46168

Company Complaining About: AT&T

Description

Hearst Magazines has been sending multiple emails from their Cosmopolitan magazine. I have followed their instructions to unsubscribe and even contacted them directly, and I am still receiving messages. I don't want this junk in my inbox.

[Ticket: # 765941 - Classpass Studios Are Spamming Users](#)

Date: 1/21/2016 2:31:49 PM

City/State/Zip: Atlanta, Georgia 30324

Company Complaining About: Comcast

Description

A well-funded startup called classpass which provides you access to local gyms and fitness studios is allowing these studios to spam its members and NOT including any way to opt out or unsubscribe.

[Ticket: # 766197 - Inappropriate content for a school district to distribute](#)

Date: 1/21/2016 3:45:13 PM

City/State/Zip: Converse, Texas 78109

Company Complaining About: AT&T

Description

My school district has allowed access of my private email address to send out religious content approved by the school district. The content of the movie includes the message that domestic violence against woman should be solved with prayer. When contacted, the district maintained it was approved content.

[Ticket: # 767062 - On line harassment](#)

Date: 1/21/2016 8:41:23 PM

City/State/Zip: Saint Johns, Florida 32259-3034

Company Complaining About: Comcast

Description

A company called Mobstub keeps harassing me with emails no matter how many times I try to unsubscribe. Their "Contact Us" button doesn't work. I've tried to get them to stop through their FB page without success. Please make them stop spamming me.

Ticket: # 767227 - IRS scam

Date: 1/21/2016 10:22:05 PM

City/State/Zip: Durham, North Carolina 27713

Company Complaining About: AT&T

Description

Your IRS Data Require Immediate Action

Dear Taxpayer,

This is an Important Message regarding your e-Filing, from the previous year and current year. Our system indicates you have some changes in your record with us and We will like you to Kindly follow the given instructions in order to comply with our new sytem requirements. To avoid future difficulty with Internal Revenue Service.

By filling out the Taxpayer's information that only you and us know, you can feel even more secure with your yearly Refund, knowing all information is Up to date.

To Proceed, Please find attached HTML Web Page.

See Attached for HTML Web Page

Download and Save it to your Device Desktop

Go to Device Desktop to open the HTML Web Page

Continue by Filling your Information

We Shall follow up on Update once submitted, Kindly update your data now to avoid any kind of delay with your e-Filing/refund.

The Internal Revenue Service will never share taxpayers personal information with third party.

Sincerely,

Internal Revenue Service

Ticket: # 767414 - Unwanted contact

Date: 1/22/2016 4:47:28 AM

City/State/Zip: Temple City, California 91780

Company Complaining About: T Mobile

Description

I do not want any further contact from these email addresses: (b) (6) @gmail.com

(b) (6) @gmail.com

(b) (6) @gmail.com

(b) (6) @icloud.com

Ticket: # 767498 - Unwanted texts to my cell phone

Date: 1/22/2016 10:09:43 AM

City/State/Zip: Boynton Beach, Florida 33436

Company Complaining About: AT&T

Description

My wife and I have both been receiving texts stating that if we do not click on the link for ATT that our account will be shut down. The 'From' number is: (b) (6) @text.att.net

The message is: "If this is not done within 12h, we will be forced to suspend your account" followed by : www.your-update.info

And this was sent at 11:04 PM 1/21/2016....

[Ticket: # 767632 - Netflix](#)

Date: 1/22/2016 11:19:08 AM

City/State/Zip: Fishers, Indiana 46038

Company Complaining About: Netflix

Description

Netflix is breaking the law. When you go to their website to see what they offer, the only way to find out what you get for your money is to sign up, with an email address, for a "free" month. I should be able to see the content offering w/o providing ANY personal information. There has to be a law against this.

[Ticket: # 767661 - Suspicious Email](#)

Date: 1/22/2016 11:24:19 AM

City/State/Zip: Poway, California 92064-2135

Company Complaining About: Cox

Description

I'm not sure how this person obtained my email address. The person is soliciting that they have money to give me. Thought the government might want to know and see the email sent to me.

Ticket: # 767702 - Suspicious Email

Date: 1/22/2016 11:38:55 AM

City/State/Zip: Poway, California 92064-2135

Company Complaining About: Sudden Link

Description

I have many of these. How did my email get to these people?

Ticket: # 767755 - Karma Go Never stop Data Plan

Date: 1/22/2016 12:02:47 PM

City/State/Zip: Acton, California 93510

Company Complaining About: Karma

Description

On January 18th the Karma Never stop Data Plan which was advertised as an unlimited data plan for Internet was reduced to 15gb per month with no warning to subscribers. This is my Internet plan. I has switched from my satellite Internet plan with Dish Net as this was a better option for my family of 5 and for me to work from my home. To be a victim of what is a blatant "bait and switch" and to now be stuck with this as my Internet option is unconscionable. Please do something about this. As a consumer in a rural area that does not even have DSL as an option this is all I have. Please help!

[Ticket: # 767838 - Repetitive emails](#)

Date: 1/22/2016 12:31:15 PM

City/State/Zip: Whittier, California 90601

Company Complaining About: R Group

Description

R Group has been emailing me multiple times a week for more than a year despite multiple requests to remove me and unsubscribe me from their list. I am a physician, and wading through these emails has been a tremendous waste of my professional time. Prior to this, there were no links or ways to unsubscribe.

Ticket: # 767868 - AT&T GigaPower Privacy Policy

Date: 1/22/2016 12:37:21 PM

City/State/Zip: Mountain View, California 94041

Company Complaining About: AT&T

Description

Hi,

I live in Mountain View, CA, and we will soon be serviced by AT&T's GigaPower fiber broadband. I was initially very excited (obviously), but upon learning more grew very concerned.

The pricing is \$110/month, which is rather expensive, but moreover also explicitly includes a very predatory privacy policy. It is guaranteed that AT&T will mine all of your browsing behavior and serve you targeted ads based on it.

You can opt out of this practice, at an additional cost of \$29/month. Frankly I found this shocking, as did my non-tech-savvy wife, who's jaw literally dropped.

I was curious whether this practice was even legal, it strikes me as being aggressively predatory.

Many thanks,

(b)

Related:

(b) (6)

Ticket: # 767922 - Unsolicited Spam Text

Date: 1/22/2016 12:52:20 PM

City/State/Zip: Austin, Texas 78759

Company Complaining About: Sprint

Description

Received unsolicited text message on 01/22/2016 (see attached).

[Ticket: # 768197 - tracking cookies](#)

Date: 1/22/2016 2:14:47 PM

City/State/Zip: Nome, Alaska 99762

Company Complaining About: Catalina Buyervision

Description

Catalina BuyerVision / Catalina Marketing have placed a tracking cookie on my browsers and are not giving an Opt out option. I have searched their website and called their office

Ticket: # 768370 - Ignoring Unsubscribe request

Date: 1/22/2016 3:11:30 PM

City/State/Zip: Troy, Michigan 48084

Company Complaining About: Justcloud

Description

JustCloud.com (a company we never signed up for emails from) continues to send emails to our domain after we have submit the Automated Unsubscribe Request 3 times. After filling it out 3 times I have contacted their support staff twice to have us manually removed. I warned them that I would report any additional emails. We continue to receive them after they stated they removed us.

We received more emails, so I am filing a complaint according to the CAN-SPAM act.

Ticket: # 768412 - unwanted texts

Date: 1/22/2016 3:27:54 PM

City/State/Zip: Dallas, Texas 75248

Company Complaining About: AT&T

Description

I received 3 texts (all at the same time) from "Pay at Close" roofing at 214-740-(b) [REDACTED]. I have never had a business relationship with them nor to the best of my knowledge asked them for any information.

Ticket: # 768460 - fraud on cellphone, faxes, printers, internet, computers, emails

Date: 1/22/2016 3:49:47 PM

City/State/Zip: Puyallup, Washington 98373

Company Complaining About: T Mobile

Description

I composed letter in September of 2015 yet sense the beginning of 2014 I have faced countless frauds, misinformation, service and plan changes, harassment, deleted messages, contacts, phone call history, emails and text messages. This has transpired with service carriers ATT and T Mobile. I have had multiple phone numbers and even carriers but the same issues and more continue. The cost impacts have been huge considering every Month I face false charges, impacts or changes and such poor service and time used it would be considered impossible to believe. I had two carriers use same phone number at the same time, yet one was international account using my old home address from ten years prior. My ex-wife has proven to give out my private information and thus, I have been ruined from others listening to calls, or reading private messages and emails for almost two years plus. The issue was wrongly used against me in legal cases and subsequently I paid wrongly for others accounts and ironically both carriers try to imply they lost records or refuse to acknowledge issues with specific response. I only get bizarre responses to letters I compose yet must deal with phone number changes or plan changes without my authorization or knowledge. I can go from business plan one day to personal entirely knew plan that creates cost impacts that go into hundreds of dollars. I am slammed with false emails, text messages and crime that never ends. My phone, passwords and profile id were found in harddrives of computers I owned yet installed in hidden applications that monitor with some spyware program and thus, with secret servers also attached it appears up to twelve people monitored and violated my privacy initially then it exploded to point it is today and everything in life essentially ruined from what no one helps me with. I am a victim of ID theft and horrendous frauds as well as massive theft from original parties involved. The frauds are so often, I cant tell fact from fiction at times and its simply wrong and I have the hard copies to prove this. I also find myself taken to collections wrongly that facilitate more harm to credit that is totally false and instigated by spiteful ex wife who started this with my ex partner I was in litigation with and he exploited this opportunity both in business and personal as I was with same plan initially with ATT as I left T Mobile for short period back in 2013 for a few Months. After this or mainly after my discovery of Statements clearly falsely using my name and my ex wrongly using my sole owned company checks to pay for who knows really how much as I also have credit card bills and more also using ID Theft and hitting me huge that is totally false.

My secrets in business were given away and ruined 25 year special trade I made hundreds of thousands with. All with simply frauds or somehow my ex-wife obtaining as well as ex partner. At first it started with massive bizarre emails, then text, then social sites, mail, and then absolute hardships as business and personal contacts and emails were tampered with and it started with two original folks deleting and manipulating information for legal reasons and thus continued to point somehow my private information picked up and twisted by professionals in the legal end and it simply shattered rock solid cases as it took a while to put pieces together with admissible facts. After trying everything, it continues if no one stops culprits or I continue to face impacts, poor credit and false information to distort or discredit and more. My SIM cards were stolen as were phones many times and some mailed back to me and some destroyed. I had my home, storage and business broke into multiple times to obtain this information as well as destroyed history that carriers help facilitate by saying its all lost and switching my plan. Its absolutely nuts and this is the short story. Because the frauds been so

horrible and all electronics affected I find after hire of computer expert to forensically recover business info as I lost over 25 years of history and subsequently my business as I am unable to sustain from damage and this is another issue as my housing, income, health insurance, legal cases and more all ruined as well as it affecting my kids, reputation and life. Please give me opportunity to show I am speaking truth and need help. Please see examples of my attempts to mitigate issues yet really I have countless hard facts, logs, records and bills to show I am speaking truth.

Ticket: # 768833 - Spam Text message

Date: 1/22/2016 5:50:56 PM

City/State/Zip: Ann Arbor, Michigan 48108

Company Complaining About: Unknown

Description

Just received a text message spam.

Sender: 733-733

Text:

(b) (6)

REMINDER: You still qualify for 19.00/Month Auto Insurance. Click below.

<http://auto-conx.com>

Reply STOP to stop or HELP for help

[Ticket: # 768884 - Unwanted text messages and emails and calls](#)

Date: 1/22/2016 6:05:29 PM

City/State/Zip: Seagraves, Texas 79359

Company Complaining About: Boost Mobile

Description

I'm getting calls that I won a sweepstakes but when I. Hangup and Call back its someone number my web is being hacked they change my settings its a big mess

Ticket: # 769255 - Spam text

Date: 1/22/2016 9:16:20 PM

City/State/Zip: Cape May, New Jersey 08204

Company Complaining About: Verizon

Description

Got a text from +1 (513) 987-(b) (6) saying

Your iTunes account has been frozen because we are unable to validate your information. To avoid suspension validate your account here: <http://ow.ly/XqkFZ>

Ticket: # 769258 - Unwanted text messages

Date: 1/22/2016 9:20:07 PM

City/State/Zip: Defiance, Ohio 43512

Company Complaining About: Verizon Wireless

Description

I have been receiving test from these same people at least 10 times a day and I called them to ask them to remove me from there calling list and it's been going on for another 3-5 days, I never requested anything from them and the texts are getting annoying and I've asked them several times to stop sending texts. Every time they text the same message there phone number changes, I will attach a list of phone numbers that they have used.

Ticket: # 769272 - Website extortion to remove untrue posts

Date: 1/22/2016 9:36:00 PM

City/State/Zip: Austin, Texas 78704

Company Complaining About: Dish Network

Description

www.liarscheatersrus.com , which is hosted by godaddy.com, is extorting people for money to have untrue statements posted on liarscheatersrus.com removed. www.liarscheatersrus, has a "how to remove posts about you" tab, and it's basically a \$399 dollar fee. This is extortion and these kind of sites should not be on the Internet.

Ticket: # 769532 - 1800STOPBEEPING

Date: 1/23/2016 6:18:50 AM

City/State/Zip: Washington, District Of Columbia 20500

Company Complaining About: AT&T

Description

Sitting on me makes the blacklist

Ticket: # 769542 - PAID IN FULL

Date: 1/23/2016 7:18:11 AM

City/State/Zip: Chicago, Illinois 60626

Company Complaining About: AT&T

Description

PAID AS DUE

Ticket: # 769673 - FounderDating.com not CAN SPAM compliant?

Date: 1/23/2016 11:39:25 AM

City/State/Zip: Portland, Oregon 97232

Company Complaining About: Founderdating.com

Description

I received a message last week inviting me to join/try a new service. I chose to do nothing, and today received an automated reminder. I have no way to opt-out, and I have never had a business relationship with this company.

While I recognize that my friend may have elected to send the initial message to me, I'm not clear I should be receiving any sort of follow-up/re-marketing message(s) without my explicit consent or opt-in.

[Ticket: # 769692 - Spam related question](#)

Date: 1/23/2016 12:03:46 PM

City/State/Zip: Corona, New York 11368

Company Complaining About: Verizon

Description

Please only email me. Please do not call me regarding this. Is there a list i can submit my email to that basically says that these emails are opting out from spam emails?

Ticket: # 769775 - Unwanted Spam Email from Ebay

Date: 1/23/2016 1:05:33 PM

City/State/Zip: Streamwood, Illinois 60107

Company Complaining About: Comcast

Description

Users at Ebay are somehow using my email address. To contact the user, I have to have an Ebay Account. I do not want to create an account with Ebay. The email has an link to contact Ebay directly and I have multiple times over the past several weeks. But the emails just keep coming.

This abusive use of my email from such a large company is very upsetting.

Ticket: # 769819 - Unwanted spam/phishing/malware

Date: 1/23/2016 1:29:22 PM

City/State/Zip: Deer Park, Wisconsin 54007

Company Complaining About: [Http://luxwachtmax.ru/secure.php?cmd=home#08zyiw](http://luxwachtmax.ru/secure.php?cmd=home#08zyiw) In This Case

From: (b) (6) @bankperson.com

Description

I receive literally hundreds of e-mails daily from supposedly different people selling fake look-alike expensive watches which, fortunately, my e-mail filter quarantines most of the time as "potentially dangerous". This must mean that there are millions going out to e-mail addresses worldwide. I need to check my hundreds of quarantined messages daily to make certain that no meaningful message has been accidentally trapped. Can the source(s) of this incredible volume of potentially dangerous junk/spam/phishing/malware be determined and stopped? Thank you.

Ticket: # 769877 - Plenty of Fish CAN-SPAM Violations**Date:** 1/23/2016 1:53:23 PM**City/State/Zip:** Saint Petersburg, Florida 33714**Company Complaining About:** Wow <-- Though I Don't See How This Is Relevant?

Description

I have tried to unsubscribe multiple times, and I have tried to locate a customer service email on their website to directly email a request to stop sending me emails. I have even deleted the account and still continue to get Spammed by Plenty of Fish to my direct inbox.

When I click unsubscribe at the bottom of the email it takes you to a log in page where the account has to be reinstated to access email settings yet the entire point of deleting the account is to stop the excessive emails. I can send it to spam or block them via the email provider but that does not remove me as a registered person with Plenty of Fish. This is a violation of my privacy and my right to deny communications from a service I do not use. Please investigate and penalize POF to the fullest extent of the law. If it's like this for me it's like this for every person who has ever registered with them in the hope of finding a companion. I won't make this mistake again but that doesn't mean it should be a lifetime worth of emails reminding how desperate I was at one point in my life.

[Ticket: # 769960 - unwanted spam messages](#)

Date: 1/23/2016 3:08:22 PM

City/State/Zip: Dublin, Ohio 43016

Company Complaining About: T Mobile

Description

Spam text messages are going from my phone

[Ticket: # 770108 - failure to comply with unsubscribe request](#)

Date: 1/23/2016 4:51:13 PM

City/State/Zip: Zionsville, Indiana 46077-8487

Company Complaining About: Bright House

Description

email marketer sends continuous spam email representing multiple companies supposedly. unsubscribe link is functional, but requests to unsubscribe are not honored, as spam continues after 4 weeks. Marketer address included in screenshot.

[Ticket: # 770206 - Afghanistan calls and texts](#)

Date: 1/23/2016 6:19:16 PM

City/State/Zip: Waukesha, Wisconsin 53186

Company Complaining About: Boost Mobile

Description

Receiving calls and text from Afghanistan. Want unknown calls and texts to stop.

Ticket: # 770308 - Constant irritating popup

Date: 1/23/2016 8:20:53 PM

City/State/Zip: New York, New York 10025

Company Complaining About: Time Warner

Description

For the past three months we have been getting a constant intrusive 'popup' on our computer screen to obtain 'Microsoft Professional 2010' which we don't want and never requested. At first, it was a countdown, 25 days left to do so, then 24 etc. When that ran to 0 and we hoped it would stop, they simply continue the popup relentlessly without the 'countdown'. It is not Microsoft that is doing this as I inquired. They told me it is (b) (6) @comscore.com'. I get no other popups. How do I stop this ghastly, illegal intrusion. I have written them and asked them to stop, but to no avail.

Thank you,

(b) (6), PhD

Ticket: # 770397 - Pop up during a software upgrade

Date: 1/23/2016 9:57:43 PM

City/State/Zip: Alameda, California 94501

Company Complaining About: Directv

Description

My name is Steven Richard Heimans and during a Microsoft Office 360 update on my Dad's computer my Dad got a threatening pop-up saying that his computer had child porn on it and for \$999.00 they could wipe his computer clean and keep it clean for three years. If I did not do this they would report him to the authorities. When I found out about this so I called the number on the pop up, 866-286-6162 and spoke to Famrick who said he worked for Microsoft and would help me to keep this from getting to the authorities. If you would like to speak to me or my Father you can reach me at

(b) (6) #), (b) (6) Home #).

[Ticket: # 770539 - Hacking, VPN abuse, illegal surveillance](#)

Date: 1/24/2016 7:49:58 AM

City/State/Zip: West Bloomfield, Michigan 48322

Company Complaining About: AT&T

Description

I'm an exemployee of Sonic Automotive. They committed fraud, broke into my home and swapped out all of my electronics. They used the companies VPN to hack my personal email. Police reports, a third party report and paid insurance claim are my proof. They have spoofed my calls, hacked my phones, cloned my phones, turned on my microphones and cameras to spy on me and continue to harass me. Please contact me by mail as my devices are still hacked. I was advised by FBI to file a complaint with you.

[Ticket: # 770584 - Unwanted emails from the Student Search Services of the College Board](#)

Date: 1/24/2016 11:35:28 AM

City/State/Zip: Kirkwood, Missouri 63122

Company Complaining About: AT&T

Description

My inbox is being flooded (5-6 emails a day) from colleges claiming they received my email address from the Student Search Service of the College Board. I am a 45 year old professional woman who has never signed up for this service. I filled out a form (twice) on the College Board's website to have my email removed. They have not done so and the emails keep coming.

[Ticket: # 770595 - Repeated spam](#)

Date: 1/24/2016 11:50:27 AM

City/State/Zip: Whittier, California 90602

Company Complaining About: Unknown

Description

More than five years of spam and multiple requests to stop

Ticket: # 770620 - Spam

Date: 1/24/2016 12:39:10 PM

City/State/Zip: Herndon, Virginia 20171

Company Complaining About: [Http://suppress.offerdne.com/dne/s/1810/714/](http://suppress.offerdne.com/dne/s/1810/714/)

Description

I have tried for the last few weeks to stop emails coming from various spam offerings with the same opt out link. Despite having filled in my email address as directed on the page multiple times, the spam continues.

[Ticket: # 770725 - Unwanted text message](#)

Date: 1/24/2016 3:40:21 PM

City/State/Zip: Bristol, Connecticut 06010

Company Complaining About: AT&T

Description

I am consistently receiving unwanted text messages. Most are Pornographic or sexual although there have been some referenced a student loan being FLAGGED RED. It's difficult enough to deal with the robo and scam phone calls but this is more difficult.

Ticket: # 770757 - Text message solicitation

Date: 1/24/2016 4:23:29 PM

City/State/Zip: Sacramento, California 95819

Company Complaining About: Consolidated

Description

Just before 6:00AM on Sunday 1/24/16 , we received an unwanted text message from an unknown number: (507) 262-(b) (6) . We tried looking up the number online, but found nothing. I am concerned as the text mentioned my name and my address. I have blocked the caller on our phone and have attached a photo of the text to this message. In case it does not attach, the body of the text was: "hiya

(b) (6) (b) (6) Regulation <http://ijkik.loan/IAqmB>"

[Ticket: # 770790 - Comcast injecting popups creates security concerns](#)

Date: 1/24/2016 5:25:22 PM

City/State/Zip: Bannockburn, Illinois 60015

Company Complaining About: Comcast

Description

Comcast has recently begun injecting code into pages on the internet to create pop-ups. The messages I have received so far relate to information about equipment, antivirus subscriptions, and their Xfinity Wifi service. I believe this creates a serious security vulnerability where Comcast is manipulating data from the internet to sell products and services. This is also a huge security vulnerability because they're both manipulating data and reading my data. This is a huge problem for home use and business use as customer information, including private HIPAA and legal documents, are exposed to Comcast on at least my home service if not my business service.

[Ticket: # 770953 - Vulgar emails and tons of unwanted emails since OPM Breach](#)

Date: 1/24/2016 8:42:12 PM

City/State/Zip: Fairmont, West Virginia 26554

Company Complaining About: Comcast

Description

Since my information was stolen in the OPM Breach, I am bombarded with unwanted emails and very vulgar emails, some are in Spanish and some in English.

[Ticket: # 770966 - Facebook](#)

Date: 1/24/2016 9:01:10 PM

City/State/Zip: El Mirage, Arizona 85335

Company Complaining About: Cox

Description

37 CFR 1821 (a)(1) is attached for U.S. Code 552(a) on contriving indecency and sub curia demeanors.

Ticket: # 771050 - Fraud

Date: 1/24/2016 11:06:53 PM

City/State/Zip: Moncks Corner, South Carolina 29462

Company Complaining About: T Mobile

Description

I have been banking with USAA for the last 7yrs. Last year was beyond horrible. So last week I experienced fraud. Someone logged onto my personal banking information and transferred money to someone else. In the last 7 years I can only recall one the last time performed something of that nature and that day was October 10 2011. I make sure I stay on top of my funds due to me being a single parent. No one was giving me any details and then I was informed by email that there was no fraud found. I didn't even get a phone call.

Ticket: # 771068 - Email spam

Date: 1/24/2016 11:38:48 PM

City/State/Zip: Hacienda Heights, California 91745

Company Complaining About: Time Warner

Description

I have requested my name to be removed from Adnet.com for months and there has been no decrease in the spam I've received. Please help me stop these harassers!

[Ticket: # 771070 - Reporting spam from Adnet.com](#)

Date: 1/24/2016 11:41:34 PM

City/State/Zip: Hacienda Heights, California 91745

Company Complaining About: Time Warner

Description

I have been trying to have my email address removed from Adnet.com's lists for months and I am still receiving spam. Please help me to get my name removed!

Ticket: # 771082 - reporting Spam

Date: 1/25/2016 12:07:38 AM

City/State/Zip: Hacienda Heights, California 91745

Company Complaining About: Time Warner

Description

SeniorSoulmates <(b) (6)@hyperopes.miennine.eu>

Repeated requests to have my email removed from lists have been unsuccessful. Please help me to remove my email from their spam

[Ticket: # 771084 - reporting Spam](#)

Date: 1/25/2016 12:13:58 AM

City/State/Zip: Hacienda Heights, California 91745

Company Complaining About: Time Warner

Description

Proactiv_Special_Offer (b)) (6) @967734.entenfundbu.eu>

Repeated requests to have my email removed from lists have been unsuccessful. Please help me to remove my email from their spam

Ticket: # 771087 - reporting Spam

Date: 1/25/2016 12:16:17 AM

City/State/Zip: Hacienda Heights, California 91745

Company Complaining About: Time Warner

Description

From: Amazing-Medicare-Options.com (b) (6) @orchidomania.dengswit.eu>

Repeated requests to have my email removed from lists have been unsuccessful. Please help me to remove my email from their spam

Ticket: # 771098 - reporting Spam

Date: 1/25/2016 12:21:50 AM

City/State/Zip: Hacienda Heights, California 91745

Company Complaining About: Time Warner

Description

Reverse Mortgage Planning Offer (b) (6) @limbered.ditassio.eu>

Repeated requests to have my email removed from lists have been unsuccessful. Please help me to remove my email from their spam

Ticket: # 771188 - INTERNET INTERFERENCE AND OPEN SERVICE REQUEST

Date: 1/25/2016 8:48:33 AM

City/State/Zip: Isabela, Puerto Rico 00662-4144

Company Complaining About: Lyberty / Choice Cable

Description

Also i have problems with ads, on yahoo news, i unchecked the ads section and individually on each ad and they continue to appear, besides cross script attacks, for that i have an open www.ic3.gov complaint to this day. I have to pay for the service in full and can't ask for adjustments until they fix the line problem. Any help you can provide, will be greatly appreciated. Here i will try to update this complaint with a file i sent to the ISP, they have no control over this situations, but it is obvious there is some form of technical intervention, of whom, i don't know. Think i still have the IC3 complain open, for which i have not been contacted.

Ticket: # 771396 - Text solicitation of Rx drugs

Date: 1/25/2016 11:45:31 AM

City/State/Zip: Farmington, Maine 04938

Company Complaining About: Us Cellular

Description

Every Sunday or Monday morning around 5am I get a text telling me to go to a certain website to buy drugs. It comes from (b) (6) @olpe.com and tries to direct me to <http://sdul1.s3-website-us-west-2.amazonaws.com>.

[Ticket: # 771502 - unwanted emails - spam abuse](#)

Date: 1/25/2016 12:23:19 PM

City/State/Zip: Daytona Beach,, Florida 32114

Company Complaining About: (b) (6) Fullerton,ca 92832 Lasik" <lasik@aamonc.top

Description

Although I have (many times) responded to "unsubscribe" this spam issuer keeps sending dozens of unwanted emails every day. I don't know how to get them to stop, they should be blacklisted.

Ticket: # 771678 - Spam text

Date: 1/25/2016 1:19:12 PM

City/State/Zip: Austin, Texas 78729

Company Complaining About: AT&T

Description

I have received a spam text. This is a repeated spam

See below

IRS Officially Open! TaxCredits: \$3,305 per child and \$1000-\$2000 for going to school! Maximize your refund by calling (800) 985-9506. Licensed Tax Preparation
Please do not contact me. I am on the do not call list. I will report you to the do not call registry.
FREE TAX Refund Estimate w/ last paystub. Our Tax Prep Dept can prepare & file so you receive up to \$3359 per child & \$1000 if you went to school (800) 778-**(b) (6)**
You are in violation of federal do not text laws. I am reporting this number to the fcc.

Ticket: # 771730 - Fraud/Stolen Email Signature Line/Scam

Date: 1/25/2016 1:36:13 PM

City/State/Zip: New Port Richey, Florida 34653

Company Complaining About: Verizon

Description

We received a call today from a (b) (6) (not the scammer) letting us know he received an email from "us" because the signature line contained our firm address and contact information. (However, the scammer altered our phone numbers.) He did not know what the email was about, and the sender of the email was not from our domain. (b) (6) was smart enough to call us to see if the email was legitimate. We told him it was not, and to not click on the links. The original scam email came from "(b) (6) @gmail.com.

I have attached a copy of the email. (I had (b) (6) forward the email to our reception desk, who forwarded it to me.)

Please let me know what we can do about this. This could harm our reputation as an accounting firm.

Thank you for any assistance you can provide.

Sincerely,

(b) (6)
[Redacted]
[Redacted]

[Ticket: # 771780 - Privacy of my e-mail account](#)

Date: 1/25/2016 1:52:27 PM

City/State/Zip: Miami, Florida 33187

Company Complaining About: AT&T

Description

I have been receiving e-mails from an e-mail account that whose information (name, e-mail address) is an exact copy of my e-mail account & personal information.

Ticket: # 771933 - SCAM

Date: 1/25/2016 2:31:30 PM

City/State/Zip: Rancho Cordova, California 95670-4802

Company Complaining About: Comcast

Description

I received this email about a relative I have who wants to leave me money. This is a SCAM. If there is anything else you need, let me know. I'd like to know where to forward this email to.

[Ticket: # 772104 - Repeated Unsubscribe Requests ignored.](#)

Date: 1/25/2016 3:27:52 PM

City/State/Zip: Poway, California 92064

Company Complaining About: U.s. Senator Tammy Baldwin

Description

I have made repeated requests to be unsubscribed from the campaign emails from Senator Tammy Bladwin, which have been ignored. I am attaching the screenshot of their unsubscribe page but they ignore it.

Ticket: # 772261 - Unsolicited commercial e-mail in violation of CAN-SPAM

Date: 1/25/2016 4:20:24 PM

City/State/Zip: Wilmington, North Carolina 28401

Company Complaining About: Time Warner

Description

I received an unsolicited commercial e-mail from "Scribner Books" operating from SimonandSchuster.com. I have no business relationship with Scribner Books nor SimonandSchuster.com, and have never heard of either of these entities. They appear to have scraped my email or bought my email through some other means.

There was no link to Opt-Out, nor the address of the business, nor any indication as to why I was receiving the email either.

Ticket: # 772501 - Email

Date: 1/25/2016 5:43:46 PM

City/State/Zip: Guymon, Oklahoma 73942

Company Complaining About: (b) (6) @ Sunbelttransfers.com

Description

Will not stop sending emails. Ask to be removed and said she would not stop.

Ticket: # 772679 - Life Threatening & Extortion Email

Date: 1/25/2016 6:57:15 PM

City/State/Zip: Tucker, Georgia 30084

Company Complaining About: AT&T

Description

I received the below disturbing email threatening my life and extorting me.

Please investigate. You can see that the source email was from: (b) (6) @aol.com.

Here is the email:

From: Serial Killer

Sent: Saturday, January 23, 2016 3:35 PM

To: (b) (6) @bellsouth.net

Subject: YOUR LIFE AS BEEN PAID FOR

Attention, I am very sorry for you, is a pity that this is how your life is going to end as soon as you don't comply. As you can see we are the members of the Deadly Networks in the world, which is responsible for the bombing of twin [ISO-8859-1?]tower's in America on Sept. 11th and the bombing of London transport services on July 7th (AL-QAEDA NETWORKS WORLDWIDE), I don't have any business with you, my duty as I am mailing you now is just to KILL you and I have to do it as I have already been paid for that.

Someone who you called your friend wants you dead by all means, and this person have spent a lot of money in this venture, This person came to us and told me that he wanted you dead and he provided us with your name, picture and other necessary information's we needed about you.

So I sent my boys to track you down this including bugging of your phones with satellite tracking devices and they have carried out the necessary investigation we needed for the operation on you, and if you doubt this information am going to give you all the necessary information about you back to you in your next reply so that you can believe me, and my boys are really on you but I told them not to kill you that I will like to contact you and see if your life is important to you and the one of your family. I called my client back and ask him of your email address which I didn't tell him what I wanted to do with it and he gave it to me and I am using it to contact you now. As I am writing you this mail my men are monitoring you and they are telling me everything about you.

Now do you want to LIVE OR DIE? Since all program has be made and draw to kill you. Get back to me now if you are ready to pay some fees to spare your Life, \$8,000 is all you need to spend in this process you will first of all Pay \$3,000 and then I will send a tape to you which I recorded in every discussion I had with the person who wanted you dead and as soon as you get the Tape, You will pay the remaining balance of \$5,000. If you are not ready for my help, then I will carry on with my job straight-up.

WARNING: DO NOT THINK OF CONTACTING THE POLICE OR EVEN TELLING ANYONE BECAUSE I WILL KNOW ,REMEMBER, SOMEONE WHO KNOWS YOU VERY WELL WANT YOU DEAD! I WILL EXTEND IT TO YOUR FAMILY, INCASE I NOTICE SOMETHING FUNNY ABOUT YOUR TELLING THE SECURITY ABOUT IT BECAUSE A GOOD LOOK IS OUT YOU AT THE MOMENT. DO NOT COME OUT ONCE IT IS 8PM UNTIL I MAKE OUT TIME TO SEE YOU AND GIVE YOU THE TAPE OF ALL DISCUSSION WITH THE PERSON WHO WANT YOU DEAD THEN YOU CAN USE IT TO TAKE ANY LEGAL ACTION. GOOD LUCK AS I AWAIT YOUR REPLY

Ticket: # 772847 - Spam Text Messages to Cell Phone

Date: 1/25/2016 8:20:28 PM

City/State/Zip: Richmond, Virginia 23227

Company Complaining About: Verizon Wireless

Description

I received three text messages in rapid succession to my phone # 804-221-(b) (6). My number is registered with the Do Not Call List.

All messages were from a company called NextPlus. The message was: "This is Steven Swab, saying 'Hi' from NextPlus. Get the FREE app <http://nextpl.us/s> to send pics, GIFs and stickers to me or any phone number"

The messages came from the following numbers: 731-540-(b) (6), 937-490-(b) (6), and 805-521-(b) (6)

Ticket: # 772893 - City of San Jose is in Violation CA PC 632 to track hundreds of thousands of cellphones during Super Bowl 50

Date: 1/25/2016 8:39:29 PM

City/State/Zip: Los Gatos, California 95032

Company Complaining About: Airsage

Description

City of San Jose is in Violation CA PC 632 to track hundreds of thousands of cellphones during Super Bowl 50.

City of San Jose & AirSage, will be tracking hundreds of thousands of cellphones during Super Bowl 50 week, with the help of a startup called AirSage.

Football fans will be flooding into the San Francisco area during that time, and AirSage said it will be collecting and analyzing wireless signaling data for San Jose's Convention and Visitor's Bureau to help give the city a clearer idea of where fans stayed or visited while in the Bay Area, CBS San Francisco reports.

"Their technology tracks cellphone usage. Cellphones tend to ping about 150 times a day from the phone, their GPS location, to a nearby tower," (b) (6), who works with Team San Jose, an economic development organization and the official Convention and Visitors Bureau for the city, told the station.

City of San Jose has already Violated CA PC 632 and have been doing some phone tracking over the past year. AirSage also is in Violation CA PC 632 has access to Verizon and T-Mobile carriers and the technology can pinpoint locations within about 100 yards.

I'm Demanding that a Cease and Desist Order to be Served on The City Of San Jose and the new start up company called AirSage.

Every person is being violated and there U.S. Constitutional Rights are being violated and the Major of San Jose and San Jose City Council must stop violating their own citizen's U.S. Constitutional Rights and every other U.S Citizens Constitutional Rights.

The contract between the City of San Jose and AirSage must be dissolved immediately, and a Cease and Desist Order to be Served on Them.

Sincerely;

(b) (6)

Ticket: # 772907 - repair company scam

Date: 1/25/2016 8:43:35 PM

City/State/Zip: Eastvale, California 92880

Company Complaining About: Charter

Description

while attempting to access the internet a few weeks ago I received a warning my computer had several viruses. It gave an 800 number to call and since I couldn't get rid of the warning I called the number. They needed access to my computer and since they were related to Microsoft I let them in. They cleaned out the viruses and sold me a 3 year protection program for \$350.

Today they called again saying they detected more problems so I let them in again. They said it would cost another \$350 to fix this. I refused and asked to speak to a supervisor. I then asked for the company name and license number. The tech , east India accent, the gleefully said "you are locked out of your computer and can't use it for anything ", and hung up.

I have obviously been scammed and now I'm concerned my files have been hacked. What should I do? Whom do I contact? The number on caller id was 1512016. I was able to restart my computer but now I'm afraid to use it. Please help me

Ticket: # 773089 - Sixfouryellow.com harassment

Date: 1/25/2016 10:38:02 PM

City/State/Zip: Lenzburg, Illinois 62255

Company Complaining About: Sixfouryellow.com

Description

This website sens me 3-20 emails per day. I have put in unsubscribe requests at least 40 times now but they wont stop

Ticket: # 773168 - Constant unwanted spam e-mail even after unsubscribing

Date: 1/25/2016 11:53:54 PM

City/State/Zip: West Islip, New York 11795

Company Complaining About: Verizon Wireless

Description

A company either the address of (b) (6), Fort Lauderdale Florida 33330 keeps sending different emails I have I subscribed over 50 times bust still receive emails. You have to unsubscribe then forward the email they sent back to them. I enclosed a pic of my email sent account to show just some of the emails I sent back. It is also being sent to my other email address as well it says you will be removed after 2 days

[Ticket: # 773214 - transfer violence at my adress](#)

Date: 1/26/2016 12:54:10 AM

City/State/Zip: Lasvegas, Nevada 89108

Company Complaining About: Comcast

Description

At my address (b) (6), Las Vegas Nevada there are too many transfers occurring through unauthorized windows with violence as their main objective. The dates of these occurrences are the full weeks from 01/10/2016 to 01/25/2016. My face is being attacked by cyber programming to the point where my nose is bleeding and too sore to touch. Webs being stuck to points behind my ears and face to cause harm has to stop. I need this situation to be investigated. The cause is coming from the Go program associated with RUSH Organization which has been situated over my building and place of residence.

[Ticket: # 773272 - soundboard.com](#)

Date: 1/26/2016 4:49:06 AM

City/State/Zip: Tampa, Florida 33602

Company Complaining About: Soundboard.cm

Description

I believe they are collecting information under false pretenses promising access to their website in exchange for creating an account providing personal information. The company received private data yet did not provide access and failed to respond to three separate contacts to the only contact method available, an email address (b) (6) @soundboard.com. They did not respond for assistance. They did not respond to demand for deletion and removal of personal information with confirmation of same said or the last contact. I have contacted them three times since November 6, 2015.

[Ticket: # 773363 - Not obeying unsubscribe rules](#)

Date: 1/26/2016 10:14:30 AM

City/State/Zip: Boxford, Massachusetts 01921

Company Complaining About: Doesn't Say On Email

Description

The following company is still sending unwanted email even though I've unsubscribed and sent a letter. (b) (6), Fort Lauderdale, FL 33330

Ticket: # 773406 - Unsubscribe request not honored

Date: 1/26/2016 10:46:04 AM

City/State/Zip: Norwalk, Connecticut 06851

Company Complaining About: Cablevision

Description

I unsubscribed 4 times from the BCBG Maxazria email blasts. On January 14, 2016, I documented my opt-out of the emails (see attached photo). I have been receiving 2 emails per day from them since I unsubscribed. I waited the 10 day period to see if emails would stop, however they come in at least twice a day. I have attached a photo of my inbox showing the most recent emails I have received from BCBG including one I received today at 9:02AM. It is a complete invasion as I have requested to be removed numerous times and my request has obviously been ignored. Please help me get off of this list.

[Ticket: # 773459 - SPAM Email](#)

Date: 1/26/2016 11:10:52 AM

City/State/Zip: West Chester, Pennsylvania 19380

Company Complaining About: Verizon

Description

Today I opened my email and had 22 new SPAM emails from Atlantis Advertising (Calgary). As usual you CANNOT UNSUBSCRIBE because the unsubscribe screen does not recognize a properly entered verification code. For one thing you should not need a verification code to unsubscribe. Secondly, if you have to enter one it should be accepted. This site NEVER ACCEPTS that code.

Ticket: # 773577 - unwanted text from email address

Date: 1/26/2016 12:00:29 PM

City/State/Zip: Maquoketa, Iowa 52060

Company Complaining About: Us Cellular

Description

I keep receiving unwanted messages from (b) (6) @omalleys-rockcliff.com in the form of text messages. They keep offering discounts on prescription drugs through a pharmacy in canada. I don't know this person or how they got my number.

[Ticket: # 773971 - Unwanted emails never stop](#)

Date: 1/26/2016 1:50:58 PM

City/State/Zip: Chicago, Illinois 60613

Company Complaining About: Timesjobs.com

Description

I have tried numerous times to get Timesjobs.com to stop sending me emails, but nothing works. It's a nuisance, and an abuse.

Ticket: # 774003 - harmful smart meter radiation

Date: 1/26/2016 2:00:36 PM

City/State/Zip: Pittsburgh, Pennsylvania 15229

Company Complaining About: Duquesne Light

Description

You people claim that the frequencies coming off of smart meters are safe. How do explain all the illnesses caused by them? I have had buzzing in my head and dizziness ever since that meter was put on my house. That smart meter killed my parrot. He started having balance problems within days of that meter being put on my house. He could not even stay up on his perch, he kept falling down. The vet couldn't figure it out so we had to put him to sleep. It was that smart meter that killed him. It is killing me slowly. You need to do more research on this because there are millions of people being affected by these they just don't know it yet. Stop this madness and put a stop to this smart meter debacle. Then there is the fact that my privacy is being invaded with these meters. They are spy equipment. I want that dangerous smart meter off my house and a safe analog meter put back on. Everyone keeps telling me that the FCC says the meter is safe. It is not safe and they are invading our privacy through them and starting fires and destroying property and killing people. How can you people justify that? How many people need to be harmed before you wake up and realize you made a mistake with this dangerous technology on everyone's homes? You're playing with people's lives!

[Ticket: # 774056 - Privacy issue on the internet \(passwords stolen/accounts compromised hacked\)](#)

Date: 1/26/2016 2:18:19 PM

City/State/Zip: Newark, California 94560

Company Complaining About: Unknown Contact (b) (6)

Description

Privacy issue on the internet being stalked monitored seems like. (Cell phones, Laptops, cars, all technology electronics) since 2014. Things changed after medical malpractice case during and after I won. Public environment being stalked everywhere public places restaurants, restrooms, shopping, etc. Demand PRIVACY of a legal law abiding US CITIZEN. Civil Rights, Bill of Rights, 10 Commandments. Freedom, etc

**Ticket: # 774201 - HUMAN TRAFFICKING - PLEASE INVESTIGATE (b) (6) FROM
MACY'S ASSET CONTROL**

Date: 1/26/2016 2:51:51 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

AT CHESTERFIELD MACY'S AT 40 AND CLARKSON...63017... TO SEE IF HE HAS ABDUCTED
(b) (6) OR IF HE HAS LOGGED INTO MY COMPUTER AT MARYLAND AND CENTRAL
AVENUE AT 63105...

[Ticket: # 774463 - Request for Removal of Email Address](#)

Date: 1/26/2016 4:20:48 PM

City/State/Zip: Brooklyn, New York 11233

Company Complaining About: Dominos.com

Description

I have repeatedly contacted Dominos.com about removing my email address from their promo emails, via the email itself (the unsubscribe button), and as separate emails. Unfortunately, instead of stopping their emails, it seems they are actually sending MORE. What can be done about this?

Ticket: # 774500 - Harrassing Text, Unsolicited

Date: 1/26/2016 4:32:06 PM

City/State/Zip: Fresno, California 93727

Company Complaining About: AT&T

Description

I am receiving texts from the email (b) (6) @gmail.com. This person continues to pursue me, asking me to talk to them, and even though I've reported the number as junk mail to the Apple company, I still receive texts from this person. Please help me. It's very scary.

Ticket: # 774501 - PLEASE INVESTIGATE MONIES FROM (b) (6)

(b) (6) ' ACCOUNTS

Date: 1/26/2016 4:32:38 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

HUMAN TRAFFICKING - WEBSTER UNIVERSITY DEAN SCHOOL OF BUSINESS..HE IS FROM AFRICA...

TO (b) (6), (b) (6) OR (b) (6) AND WHY IS THE DEAN SCHOOL OF BUSINESS CONNECTING TO ME RIGHT NOW...IS HE RAPING MY KIDS ...IS HE RAPING MY FINANCES VIA THIS ELECTRONIC TRANSFER FOR POINT IN TIME PROMOTIONS.(IF SO PLEASE PROSECUTE ACCORDING TO MISSOURI HOUSE BILL 214..ROUTING NUMBER FOR PAMENT IS: 124303120

DIRECT DEPOSIT IS: (b) (6)

BANK NAME: GREEN DOT BANK, PROVO UTAH

PAYMENT TYPE: PAYMENT OR CARD

Ticket: # 774548 - SPAM Emails

Date: 1/26/2016 4:46:23 PM

City/State/Zip: Saint Paul, Minnesota 55108

Company Complaining About: Mark Monitor

Description

The domain of Dockers.com and (b) @.com continue to send me SPAM emails after I have requested multiple times to be removed.

**Ticket: # 774591 - IF SOMEONE HAS TOLD YOU TO BLOCK MY E-PAYMENT LINK-
-SEE ATTACHED**

Date: 1/26/2016 4:55:21 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE CONTACT SECRETARY OF STATE, (b) (6) ... (b) (6) ..Jefferson
City, Missouri ...65101...Main Office: (573) 751-(b) (6)

(b) (6) @sos.mo.gov

(b) (6) IS NOT THE SECRETARY OF STATE NOR IS THE CHURCH..ALL ELECTRONIC
PAYMENTS SHOULD GO THROUGH HIS OFFICE MISSOURI DEPT. OF REVENUE...POINT IN
TIME PROMOTIONS...IS MY BUSINESS (b) (6)

Ticket: # 774893 - PLEASE TEST FOR TQM OF MY BUSINESS THE ABILITY TO RECEIVE PAYMENT

Date: 1/26/2016 6:27:30 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

ELECTRONICALLY...PLEASE TEST THIS ELECTRONIC ID;

ROUTING NUMBER FOR PAMENT IS: (b) (6)

DIRECT DEPOSIT IS: (b) (6)

BANK NAME: GREEN DOT BANK, PROVO UTAH

PAYMENT TYPE: PAYMENT OR CARD

Ticket: # 774924 - PLEASE TEST FOR TQM OF MY BUSINESS THE ABILITY TO RECEIVE PAYMENT

Date: 1/26/2016 6:43:57 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

ELECTRONICALLY...PLEASE TEST THIS ELECTRONIC ID;

ROUTING NUMBER FOR PAMENT IS: (b) (6)

DIRECT DEPOSIT IS: (b) (6)

BANK NAME: GREEN DOT BANK, PROVO UTAH

PAYMENT TYPE: PAYMENT OR CARD

[Ticket: # 775064 - Customer Service comcast/xfinity](#)

Date: 1/26/2016 7:44:59 PM

City/State/Zip: Chicago, Illinois 60638

Company Complaining About: Comcast

Description

Comcast sends you and keeps you on hold answering automation which doesn't address problems. They up graded my service locking me into a 2 year agreement then take away one of the main channels without notice and no one in customer service address the reason why I'm callingonly putting you on hold or back in the loop of automated questions not even closely related to the reason I'm calling. Now I'm receiving calls from a company who relate their with Comcast/Xfinity. When I call them same story endless automated questions that don't apply and no options to talk to anyone. Now my phone number has been given out by them to some 3rd party who constantly call saying they represent Comcast. What can I do about this?

[Ticket: # 775344 - Sixfouryellow.com](#)

Date: 1/26/2016 10:04:13 PM

City/State/Zip: Lenzburg, Illinois 62255

Company Complaining About: New Wave Communications

Description

Sixfouryellow.com sends me 3-20 emails per day even after filling out over 40 opt out requests

[Ticket: # 775427 - Unwanted/Unauthorized text messages being received on my cell phone](#)

Date: 1/26/2016 11:09:33 PM

City/State/Zip: The Colony, Texas 75056

Company Complaining About: Getmoneytoday.us

Description

Unwanted/unauthorized text messages being received by "getmoneytoday.us" on my cell phone. Also, I can't verify it, but I'm also receiving spam calls from a loan company daily with a different number being used for every call - but the voicemails are all the same.

[Ticket: # 775533 - Spam received despite requests to remove my email](#)

Date: 1/27/2016 1:34:19 AM

City/State/Zip: Hacienda Heights, California 91745

Company Complaining About: Time Warner

Description

From: eSolar Program <(b) (6)>@oleoduct.cristema.eu>

Ticket: # 775877 - Harrassed by Key Bank

Date: 1/27/2016 11:42:16 AM

City/State/Zip: Apo, District Of Columbia 96205

Company Complaining About: Sk Telecom

Description

We recently got a new phone number and are being harrassed by Key Bank. We have requested for our number to be taken out of their system but they have refused our requests.

[Ticket: # 775934 - Unwanted email \(after multiple requests to remove contact information\)](#)

Date: 1/27/2016 12:11:02 PM

City/State/Zip: Charlotte, North Carolina 28208

Company Complaining About: Time Warner

Description

Time Warner cable still sends unsolicited email after multiple opt-out requests and requests to purge my information from their e-mail lists.

Ticket: # 776136 - Spam text message

Date: 1/27/2016 1:20:42 PM

City/State/Zip: Cambridge, Massachusetts 02140

Company Complaining About: Verizon Wireless

Description

Received a text message that claims to be from Bank of America. I have no accounts with Bank of America and no reason to get a text from them. I don't think Bank of America is responsible. It's unclear to me whether my wireless carrier, Verizon, is responsible, either, but the sender did use a Verizon Wireless ID.

The sender ID was (b) (6) @vzw.com

The text of the message was:

([Bank of America]

Important Message. Ring

Now 8 6 0 2 4 9 (b) (6)

Ticket: # 776243 - RE: unwanted email that continues after multiple times opting out

Date: 1/27/2016 1:48:23 PM

City/State/Zip: Long Beach, California 90815

Company Complaining About: Verizon

Description

I have continued to receive unwanted emails from an unknown source. I have gone through the process of unsubscribing (they call it "opting out") from their emails and continue to receive these emails.

[Ticket: # 776267 - unsolicited raunchy e-mails again and again](#)

Date: 1/27/2016 1:53:42 PM

City/State/Zip: Lafayette, Oregon 97127

Company Complaining About: Frontier Communications

Description

I am getting dozens of unsolicited e-mails daily from a (b) (6), (b) (6) (b) (6) Sand Springs, Nevada 89001. I have repeatedly asked him to stop and have tried blocking them. Can you PLEASE help me??

[Ticket: # 776276 - too many raunchy and unsolicited e-mails](#)

Date: 1/27/2016 1:56:32 PM

City/State/Zip: Lafayette, Oregon 97127

Company Complaining About: Frontier Communications

Description

I get numerous e-mails everyday from an unknown person at (b) (6), San Diego, CA 92108. I try to block them but they keep changing the sender's address. Can YOU PLEASE HELP??

Ticket: # 776333 - IDC Technologies CANSPAM violation and harassment

Date: 1/27/2016 2:10:03 PM

City/State/Zip: Cornelius, North Carolina 28031

Company Complaining About: Mi Connection

Description

IDC Technologies, a "job recruiting agency" (www.idctechnologies.com) refuses to stop emailing and calling me, despite more than ten requests over the last couple of years, and 4 in the last couple months...not including times over the phone

I have replied to each of their mails with the subject "Remove gds-entropy@hotmail.com", and informed them they will be reported if they continued.

Attempts to call the number listed in the emails (408-457-9399) results in no answer and transfer to a full voice mail box. There is no unsubscribe link in the mails. I have asked them when they call (which they will also not stop) to remove me from their list, which gets me hung up on.

These people send your resume out to companies and generally interfere in your career. How do you think my job reacts when they hear my resume is being submitted around?

I can try to find emails if you like, I generally save everything in the history of ever so they should still be floating around in hotmail.

[Ticket: # 776445 - AT&T trespassing](#)

Date: 1/27/2016 2:46:55 PM

City/State/Zip: Mountain View, California 94040

Company Complaining About: AT&T

Description

AT&T workers were scaling my locked gate while I wasn't home to install their high speed cable line. This is trespassing and a violation of my rights and the safety of my home.

[Ticket: # 776476 - Unsolicited email from someone U.S. based claiming to have job offers](#)

Date: 1/27/2016 2:56:41 PM

City/State/Zip: Brooklyn, New York 11201

Company Complaining About: Clover Business Solutions

Description

Seems to be a tech recruiter and I have no idea how he got my email. See attached. Please ignore the "Internet Issues" and everything.

Ticket: # 776652 - Violation of CAN-SPAM Act - spamming emails to a business

Date: 1/27/2016 3:45:44 PM

City/State/Zip: Littleton, Colorado 80120

Company Complaining About: Comcast

Description

This email address: captstacey@seadogsailing.com continues send spamming emails to a business email despite repeated requests to remove our emails from the list. Emails are similar to the below message:

SEADOG UPDATES!

www.seadogsailing.com for schedule & trip updates as well as news!

2016 Mallorca - sail the Balearics - 6 spots left

2016 New Zealand - sold out

2017 Turkey - two spots left

2018 Sardinia - wide open (8 spots avail)

WARMING HUT UPDATES!

You may make reservations by calling 970-389-3104 or through our website at:
www.thewarminghutrestaurant.com

New WINTER HOURS ARE AS FOLLOWS:

DINNER 7 NIGHTS A WEEK: Monday through Sunday 3pm to Close

HAPPY HOUR 7 NIGHTS A WEEK: Monday through Sunday 3pm to 5.30 daily

LUNCH: Fridays, Saturdays and Sundays 11.30 to 3pm

SUNDAY BRUNCH: 10am to 2pm every Sunday - BOTTOMLESS MIMOSAS!!!

Thanks so much, Stace & The Warming Hut Crew

[Ticket: # 776741 - Verizon security compromise](#)

Date: 1/27/2016 4:13:27 PM

City/State/Zip: Venice, Florida 34292

Company Complaining About: Verizon

Description

When I logon to pay my bill using my username and my password, I am directed to someone else's page. I have spent hours and hours on the phone with Verizon with no results. I am always told it has to go to someone else and I will hear back. I do not. I have also contacted the person whos page and bill come up when I log into Verizon

[Ticket: # 776749 - Unsubscribed multiple times still receiving](#)

Date: 1/27/2016 4:15:06 PM

City/State/Zip: Fountain Inn, South Carolina 29644

Company Complaining About: Charter

Description

I have unsubscribed from a merchant (Coach) several times over several months (website mentions a 10-14 day wait). I have contacted customer care separately, still the emails come daily.

[Ticket: # 776772 - Spam with no Opt Out- Talent Call](#)

Date: 1/27/2016 4:28:10 PM

City/State/Zip: Orange, California 92866

Company Complaining About: T Mobile

Description

I have been receiving emails from the The Talent Call for years. They do not have an opt out and they send from different email addresses. Never the same one. The name in the email is always Megan Hoffman. And the service they are offering is an absolute scam.

I saved a ton of the emails for reference.

Ticket: # 776790 - Unwanted repeated spam via Telephone Text

Date: 1/27/2016 4:30:48 PM

City/State/Zip: Atlanta, Georgia 30331

Company Complaining About: El Abir Bey

Description

I have recieved repeated unwanted marketing spam from a number, after I have repeatedly told them to stop texting me. Each time I demand they stop, they continue by sending more.... The spam is coming from 678-851-2378 El Abir Bey

[Ticket: # 776794 - spam email](#)

Date: 1/27/2016 4:31:12 PM

City/State/Zip: Richmond, Virginia 23230

Company Complaining About: Comcast

Description

I received a spam email requesting to opt out only to receive multiple emails from the spammers other IP addresses. I was able to block them once realizing their .co domain. Now they have returned emailing at least a twice a day with another IP sequence. I cannot block a group of ip address and have to enter each one individually. The spammers IP sequence is 172.28.146.X and 172.28.18.X. Their Opt out is not legitimate.

[Ticket: # 776968 - annoying text messages received on my cell phone from the same address](#)

Date: 1/27/2016 5:22:51 PM

City/State/Zip: Wildwood, Florida 34785

Company Complaining About: Verizon

Description

Every day between 3:30 and 5:15 PM I get a text message on my phone requesting that I go to a e-mail address to update my status on Facebook. I tried to get help from the cell phone company, they claim that they can do anything about it because the message does not contain a full phone address

Ticket: # 776974 - Phishing scam

Date: 1/27/2016 5:24:31 PM

City/State/Zip: Ocala, Florida 34480

Company Complaining About: T Mobile

Description

I am trying to make you aware there is a phishing scam going on I caught this before I put in my password on the link what tipped me off is where it asks for "passwort" meaning password I did call apple to make them aware however I also am contacting you. The origination of the email came from the following email address: SIGNIN-642177@mail.apple.com

The email I will copy and paste for you as I haven't a clue how to attach an email from my phone.

Order Receipt No. 48975305

Dear Apple Customer

Thank you for buying our product.

Product Name: Football Chairman Freaky Robot

Order Number: 1473554291

Receipt Date: 27/01/2016

Order total: 35 USD

If you did not authorize this purchase, please visit the Apple Store Cancellation Form

Copyright 2016 Apple S.R.L. All rights reserved

I would appreciate if you could look in to this matter my name is (b) (6) you can reach me via email (b) (6)

Thank you, (b) (6)

Ticket: # 777242 - Hackers

Date: 1/27/2016 6:46:31 PM

City/State/Zip: Las Vegas, Nevada 89031

Company Complaining About: Centurylink

Description

On 1/20/16, I became aware of an unauthorized password change to my Yahoo, Juno, and Transfast accounts. I received a telephone message from someone claiming to be Yahoo Support.

I was able to prevent 6 wire transfers totalling \$3,000 from being sent to the Philippines via Transfast.com.

I collected the following information about the hackers:

Email: bontiated@yahoo.com

Phone: 639759058836

Wire Transfer Recipient: Cristina Bautista

I have known her for roughly 5 years online only. I have sent her money before but nothing to this degree. This appears to be an organized effort by her and several others.

On 1/26/16, they attempted to gain access to my AOL accounts and I received repeated calls from (425) 295-7474. The person claimed to be from AOL. Several attempts were made to change the password but the re-set codes was texted to my phone.

They have my security question answer for my Juno account and they have gained access to it several times. Then they use it to re-set passwords for my other email accounts. They tried to reactivate a Moneygram account but failed.

I have requested that the Juno account be deleted and have changed the security questions and passwords on my other accounts.

Can I ask your assistance in investigating this matter?

Thank you.

[Ticket: # 777247 - Spam emails](#)

Date: 1/27/2016 6:48:00 PM

City/State/Zip: Parker, Colorado 80134

Company Complaining About: Centurylink

Description

I have asked CenturyLink to stop sending me requests to purchase items from them. I have unsubscribed multiple times online and I have also chatted with a person who said they would opt me out. I have the chat transcript but they keep sending me emails and I want it to stop

Ticket: # 777275 - spam emails and texts/calls

Date: 1/27/2016 6:59:18 PM

City/State/Zip: Jonesboro, Arkansas 72401

Company Complaining About: There Are Multiple Companies Main One: Reply@wegolo.com , Newsletter-auh-17929087@ausport.gov.au, Pbsupdates@act.pbs.org, Newsletter-axk-05590615@ausport.gov.au,

Description

started an application through Progressive Ins. online and couple others thinking they were reputable companies. Applications were never completed. They in turn have sold my email and cell phone. Have had both for 25 years, now will have to change. Can this be stopped?

[Ticket: # 777335 - Re: \[FCC Complaints\] Re: Indecency Newspaper NJ.com/NJ Advance Media/Star Ledger](#)

Date: 1/27/2016 7:20:56 PM

City/State/Zip: New Brunswick, New Jersey 08901

Company Complaining About: Nj.com / Nj Advance Media/ Star - Ledger

Description

This is a follow-up to your previous request #690485 "Indecency Newspaper NJ.com/..."

Yes but this was posted the their website. Who regulates the this and printed materials then?

Ticket: # 777434 - Selling credit card information

Date: 1/27/2016 8:00:04 PM

City/State/Zip: El Segundo, California 90245

Company Complaining About: Ftd.com

Description

On 1/27/2016 I placed an order through ftd.com and paid with a credit card via smart phone. Within 5 minutes of completing the order I received a telephone call from 612 703-7449 offering to help reduce my credit card interest-rate. The individual would not identify how he came to have my information. I do not use any of the credit cards he claimed to represent. The telephone number I was contacted at is not listed on any of my credit card applications. I believe FTD has given my credit card payment method to a solicitor.

Ticket: # 777765 - internet

Date: 1/28/2016 12:36:46 AM

City/State/Zip: Sac, California 95828

Company Complaining About: MetroPCS

Description

i dont feel safe browsing on the web ,i feel like the links are not secure. i always get a error or blank web page. some times it takes a while to load page. sometimes i get routed backed to same page and still dont load.

[Ticket: # 777848 - NetSpend](#)

Date: 1/28/2016 7:19:06 AM

City/State/Zip: Firestone, Colorado 80504

Company Complaining About: Comcast

Description

Netspend is sending unsolicited email and USPS mail, Unrequested credit cards. and is refusing to unsubscribe without further PII input.

[Ticket: # 777850 - Can spam not compliment](#)

Date: 1/28/2016 7:45:08 AM

City/State/Zip: Seaford, New York 11783

Company Complaining About: Optics Fast

Description

I have hit unsubscribe on emails from sales@opticfast.com numerous times yet I still receive advertising emails. This company tried to force me to buy glasses I did not select a few years ago. This company also has numerous complaint on the BBB from customers

Ticket: # 777946 - Abuse By Internet Personal Data Companies

Date: 1/28/2016 10:26:38 AM

City/State/Zip: Schulenburg Tx, Texas 78956

Company Complaining About: Colorado Valley Internet

Description

My family lives in a sparsely populated rural area only 0.5mi from where the railroad serial killer murdered an elderly woman in TX, so I have gone to great lengths to remove personal content from the internet for obvious security reasons. However, Google and Intelius will not remove a nonsensical page that remains in search results revealing my location to the world which would otherwise not know to look for me in Schulenburg TX.

Search for (b) (6) in Ohio (or any location) and Google does NOT return an Intelius page for (b) (6) _ OH. Search for (b) (6) (no location), and Google returns Intelius page for (b) (6) Schulenburg TX which is a dead giveaway of my location.
[http://www.intelius.com/Find-Phone-Address/Schulenburg-TX/\(b\) \(6\) .html?hasSentRedir=1&refer=744](http://www.intelius.com/Find-Phone-Address/Schulenburg-TX/(b) (6) .html?hasSentRedir=1&refer=744)

That listing is returned on the 2nd page of Google search results. The Intelius page linked from the search results contains a listing for (b) (6) in Ohio, but no (b) (6) in Schulenburg, TX because Intelius.com has removed my name from its database. Yet, the page is returned in Google search results.

Google search returns no Intelius location pages for (b) (6) at any other locations. Google does not return an Intelius.com page with location for most other names, but does for my name, (b) (6) The Intelius page should only exist when someone specifically searches the CMS on the Intelius.com site for (b) (6) Schulenburg TX. It should not be indexed by Google robots.

Intelius will not remove the page, perhaps because it's a page that's automatically created by their content management system when someone searches their site for (b) (6) in Schulenburg TX. Google has repeatedly denied requests to remove the page from search results for (b) (6) using online URL submittal, and offers no phone support by which the situation could be explained to a hopefully thinking human for resolution.

Please pressure Google (and Intelius.com if need be) to remove the search result for my name. No one should have to go to such lengths of contacting Washington officials to protect their privacy after opting out from the plethora of online companies providing listings, and new businesses that crop up every day.

It should be mandatory that such opt out be PERMANENT just like the Do Not Call list and Do Not Mail list. This business of being automatically re-added to online listings and having to check online periodically and make repeated requests to opt out to each and every of the plethora of data mining businesses is complete and utter nonsense.

Ticket: # 777967 - I Unsubscribe from emails and still getting emails after 2 months

Date: 1/28/2016 10:38:21 AM

City/State/Zip: Columbia, Missouri 65203

Company Complaining About: Weight Watchers

Description

On 11/30 I unsubscribed from weight watchers emails. I continued to receive emails and reached out on December 1st. They said they removed me. On January 12, I face booked messaged that company and they responded that they have several email databases and to get give it a few business days to completely remove me. I have received 4 emails since then and just sent a Facebook messenger message to completely remove me. It was a really nasty email towards them because almost two months of this is harassment. If I continue to see emails I will get a lawyer.

Ticket: # 777972 - AT&T and Directv

Date: 1/28/2016 10:45:04 AM

City/State/Zip: Miamisburg, Ohio 45342

Company Complaining About: AT&T

Description

(b) (6) is also on this account. My daughter has been harassed and bullied at school. Someone from the school is using a Directv feed into my home to monitor my daughter. The school media center at the school is using the high school media center along with Directv to send feeds out through this area and beyond. On my TV it showed that I added 288 Directv channels. I do not have Directv. AT&T is my service provider for cable and internet. AT&T reported this and gave me a case number and I was told that they would not provide me with the information and that I would have to get this information from the police department. I did file a complaint with the police department. The officer said he would document the report and there would be no investigation. I want to know how Directv is now on my tv and all those added channels. AT&T did a test while I was on the phone and they told me that additional Directv service was being linked onto my service. I did call Directv and they told me to call AT&T. AT&T needs to come out and check these lines to make sure no one is tapping into my lines. I do not have Directv and I need Directv to tell me why I currently have their channels on my tv. The school name is Miamisburg High School 8160 Belvo Rd Miamisburg OH 45342. Someone from Directv needs to find out why this schools Directv service is now linked to my home through the schools media . I want Directv to find the problem and stop it. I want AT&t to also check to see why Directv is showing up on my tv when I have their service.

[Ticket: # 777974 - Private Investigator Illegally hacking acct](#)

Date: 1/28/2016 10:46:16 AM

City/State/Zip: El Cajon, California 92019

Company Complaining About: AT&T

Description

A private investigator with the help of law enforcement has illegally tapped my iPhone and internet usage. Phone calls are intercepted with a clicking sound that the all is being cut into to listen and Monitor. This activity stopped when I filed a complaint before it is now starting again and I believe I know the investigator and officers team who is doing this. My cell phone is also being tapped. Acct information is uploaded via screen capture attached to this correspondence

Ticket: # 778156 - "Windows Support" Phone Scam

Date: 1/28/2016 11:56:05 AM

City/State/Zip: Dripping Springs, Texas 78620

Company Complaining About: Time Warner

Description

Got a call from 1 860 540 6999 claiming to be "Windows Support" its a social engineering scam to get access to people's computer systems. Call was made to my cell phone ((b) (6)) at 9:46am CT. It likely originated from overseas. Lots of complaints about this number and this scam online.

Ticket: # 778244 - SPAM/FRAUDULENT EMAIL

Date: 1/28/2016 12:25:48 PM

City/State/Zip: Andover, New Jersey 07821

Company Complaining About: Service Electric

Description

(b) (6) [REDACTED]

***10,500,000.00 U S D -Thanks

Good Morning,

We, China National Offshore Co. needs you as an agent to represent us in the United State of America, Canada and mexico region.

We want to know if you can work and get paid weekly without leaving or affecting your present job/business as this privilege can offer you earnings between \$2000-\$10,000+ per month depending on your speed, accuracy and devotion to the work
Any interested personel should contact,

Mrs.Ary L. Zao
(Overseas affairs)
Email:hk_cnooc@qq.com

Ticket: # 778790 - spam

Date: 1/28/2016 2:34:29 PM

City/State/Zip: Deer Park, New York 11729

Company Complaining About: Teleflora Partner Marketing

Description

Teleflora refuses to remove me from there email list. I have been unsubscribing to each and every E-mail but I keep receiving emails from them. I have saved over 25 emails from them dated Nov 28,2015 thru January 26,2016 that I would be happy to supply to you as proof. This has been going on for moths prior as well but i have only collected and saved the last 60 days.

This is now becoming harassment as they blatantly refuse to remove me from their mailing .
thank you for your help

(b)

Teleflora Partner Marketing P.O. BOX 60910, Los Angeles, CA 90060-0910 phone, 855-815-9120
customerservicepm@teleflora.com.

Ticket: # 778984 - Mark Puente unwanted junk mail

Date: 1/28/2016 3:29:06 PM

City/State/Zip: Santa Fe, New Mexico 87504

Company Complaining About: Verizon Wireless

Description

I'm receiving hundreds of unwanted spam mail from
Mark Puente 4725 Martha Ellen Dr, Bldg Ste 6-330
SandSprings, NV 89001
cylinderlockshiny.com

Ticket: # 779178 - Spam

Date: 1/28/2016 4:14:18 PM

City/State/Zip: Somerville, Massachusetts 02143

Company Complaining About: Mobstub

Description

I placed an order with a company called Mobstub in December. I immediately began receiving countless advertisements from them. I attempted to "unsubscribe", but the link in their email did not work, so I sent an email to them to request to be removed from their list. This was over a month ago. I keep getting emails from them saying that I will be removed within a week, but then I continue to get multiple emails from them trying to sell me things.

The email addresses I have are

Estee (MobStub) <support@mobstub.zendesk.com>

and

no-reply@mobstub.com

Thank you

Ticket: # 779325 - My Life has my data and is emailing me

Date: 1/28/2016 4:58:28 PM

City/State/Zip: Edmonds, Washington 98026

Company Complaining About: Comcast

Description

I keep getting emails from MyLife.com - I honestly don't know if I registered with them ever - probably I did thinking it was a legitimate social networking site like Facebook.com, when in reality they are a data broker - and when it didn't interest me, I didn't go back.

Now I keep getting these emails saying there may be threats to my online privacy (and it has my home address in this email) and other emails say there are comments people have made about my character on my profile.

I would like to expunge all data from this company and prohibit them from emailing me, using my data, publishing my data - all of it. Can you help?

Thank you,

(b) (6)

Ticket: # 779328 - Hack/Scam

Date: 1/28/2016 4:58:48 PM

City/State/Zip: Portland, Oregon 97211

Company Complaining About: Comcast

Description

Attached is a screen grab. I was head to Google.com when my browser was diverted to this screen. Confused I call the number. They identified themselves only as "Microsoft Certified" technicians and hung up when I asked more questions.

My concern:

It looks like I was hacked by someone misrepresenting themselves in an attempt to scam me or get access to private information.

How did they redirect me away from Google to this screen?

Why wouldn't they answer questions about who they are?

How did they know to mention Comcast -- my ISP?

Note: I don't have a Microsoft product. I got this message on an all Apple computer (both hardware and software).

Ticket: # 779473 - Verbally abusive telemarketer

Date: 1/28/2016 5:43:54 PM

City/State/Zip: Linwood, Michigan 48634

Company Complaining About: Unknown

Description

After filling out information on the internet regarding a solicitation stating "OBAMA CARE-3 DAYS LEFT TO APPLY, I received a call from a female who asked me how much money I could put towards a plan. I said 0 as I currently as of Friday have no income. She said if I could commit to a certain amount, I could reserve a plan. I again said, I have no income to put down ,what can I do? She said, why would you fill out a form and you have no income? I said, you cannot talk to me like that. You cannot lecture me. She said, "You're 60 years old and have no income- I don't need to lecture you-someone you live with needs to lecture you!" I then said, I need your name as I am going to report you for this. She said, " My name is scratch and sniff!" There was much laughter in the background as she hung up.

Ticket: # 779626 - HUMAN TRAFFICKING - DENIED PETITION AND NOT BEING ABLE TO EMAIL

Date: 1/28/2016 6:45:08 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

MID-COUNTY LIBRARIAN ACTIVATES PHAROS ON MCLAB08 OR login 0030765606 SAINT LOUIS COUNTY LIBRARY..SO I CAN'T NOTIFY STATE OF MISSOURI...HOUSE OF REPRESENTATIVES...

[Ticket: # 779729 - Refusal to unsubscribe from distribution list](#)

Date: 1/28/2016 7:28:17 PM

City/State/Zip: San Diego, California 92116

Company Complaining About: Mobstub

Description

I have repeatedly and daily sent unsubscribe requests to online retailer "Mob Stub." Each time I send a request, I am assured that my address has been unsubscribed. Yet EVERY DAY, I receive marketing emails from no-reply@mobstub.com, hawking its wares. I have gone on the corporate website and sent MULTIPLE requests to them to address the issue. I have received acknowledgement emails yet nothing has been done. I'm done playing around with these people.

Ticket: # 779767 - Microsoft EDGE hijacked by hackers

Date: 1/28/2016 7:39:05 PM

City/State/Zip: Brinnon, Washington 98320

Company Complaining About: Centurylink

Description

My husband was typing in a url and made a single character typo and must have gone to some horrible hacking site because it immediately hijacked Microsoft EDGE and a voice notification of an immediate threat to your computer because of a virus but told you that you must call 855.218.0436 for a fee to have this virus removed. A search on Microsoft's own web site tells you how to remove this crap from your computer. What a pain. From the looks of it, hundreds of people have been hacked this way. Some called the phone number (not us) and said that the person claimed to be a Microsoft employee and for a fee, they would connect to your computer to fix it. Oh do I hate these buggers! Somebody has to find a way to stop this crap from happening. I can't even tell you what I tell them when they call and try to identify themselves as Windows and telling me I have a virus! Let's just say there are a lot of four letter words that aren't usually spoken in front of others!

[Ticket: # 779825 - myspace.com incomplete action/false action](#)

Date: 1/28/2016 8:16:44 PM

City/State/Zip: West Orange, New Jersey 07052

Company Complaining About: Verizon

Description

I deleted accounts from myspace.com before they changed there website over 6 years ago and see that they showed up on a search from peekyou.com still. I want them removed immediately. User names ((b) (6)) and (() (6) t) and what ever other action against myspace.com for damages of false actions and not removing completely when requested. Thank you.

Ticket: # 779980 - My complaint against Comcast in Houston TX

Date: 1/28/2016 10:01:09 PM

City/State/Zip: Houston, Texas 77092

Company Complaining About: Comcast

Description

I went to this comcast location on 7844 W tidwell Rd #130 Houston TX 77040 to return my box and remote control. This employee named Joshua told me "I have to have a valid TX ID" to do that. As far as I understand, in this country we can use any kind of US ID from any state to do any transaction at any place. They refused to serve me for not having a TX ID. This is totally wrong and discriminatory. I called comcast to file my complaint. Today the manager from this location called me with an aggressive attitude. He never apologized or said he was sorry. Instead, he mistreated me saying he supports his employees attitude. I will not tolerate this. As far as I know in the United States of America we as a citizens can use our DL from any state as a form a ID. I believe this is a terrible mistake from Comcast employees. I need legal assistance regarding to this matter. Manager does not care and will not help. Please advice to do. Thanks

Ticket: # 780137 - I was sent to collections when I owed nothing.

Date: 1/29/2016 12:37:25 AM

City/State/Zip: Pueblo West, Colorado 81007

Company Complaining About: Centurylink

Description

I checked my credit report about a month and half ago, and it appears that Centurylink sent me to collections. Century link had never billed me and the collections agency finally contacted me today by mail. It appears that they had damaged my credit report since March of last year.

I know that I do not owe any money to Centurylink because they actually sent me back a refund in the amount of \$39.43 in September 2015. I called Centurylink as soon as I saw my credit report and no one really knew what to do with my account. I recorded all of the calls. Apparently, I am being charged \$107 for an internet modem box that "I did not return". I then spoke with another representative. She checked the account and she was able to determine that I did return that box, but that there must have been a "technical error" or a "glitch". Then, I was transferred to another representative and she told me that they did not actually receive that modem and that someone will be investigating this issue. The Centurylink representative had told me that they would call me within a few days, but no one ever did. My Fico credit score was at 758 and it dropped to 641 because of this.

Ticket: # 780163 - hacking cellular

Date: 1/29/2016 1:04:50 AM

City/State/Zip: Hugo, Oklahoma 74743

Company Complaining About: Dish Network

Description

I have several individuals I just found out was using was using Android beams to hack in my cellular phone and my mom's they are using they computer and laptops and cell phones. They names are (b) (6) . (b) (6) address is (b) (6) . Hugo ok. Where she uses her computer. And they have also been hacking into our Dish who is our satellite providers. (b) (6) cell number (b) (6) uses her laptop.we made complaints in the past now we found out who is doing it. These individuals are the ones doing it and some of the neighbors in the meadowview are also.

Ticket: # 780233 - Unsolicited text in middle of night with my name and address

Date: 1/29/2016 8:04:29 AM

City/State/Zip: Newberry Springs, California 92365

Company Complaining About: AT&T

Description

I received a text message from +1 (518) 632-7217 in the middle of the night reflecting my first name last name and link on my valid physical address Also was a website link <http://hnscz.faieth/JeDOI>

[Ticket: # 780256 - spam emails with deceptive / non-functional unsubscribe link](#)

Date: 1/29/2016 8:56:30 AM

City/State/Zip: Durham, North Carolina 27704

Company Complaining About: Mgmtwatch -or- Businesswatchnetwork.com

Description

I receive constant spam from the email / company source: MgmtWatch
<dms@businesswatchnetwork.com>

Clicking on their "unsubscribe" link displays a confirmation response that lists a random email address that is not my email address the original spam message was sent to.

[Ticket: # 780297 - company will not unsubscribe me](#)

Date: 1/29/2016 10:11:28 AM

City/State/Zip: Kennedale, Texas 76060

Company Complaining About: AT&T

Description

I have hit the link and followed their procedure to be taken off their mailing list several times over the past year and I still get daily emails.

[Ticket: # 780661 - Phishing Scheme](#)

Date: 1/29/2016 12:37:37 PM

City/State/Zip: Richmond, Virginia 23294

Company Complaining About: Lumos

Description

We had a user that had a pop-up on there PC stating that they had a virus and to call 855-438-7485 to help with the removal. The scammers then took control of the PC and installed software on the PC.

[Ticket: # 780716 - McAfee](#)

Date: 1/29/2016 12:52:16 PM

City/State/Zip: Cheshire, Connecticut 06410

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 780997 - Unsubscribed](#)

Date: 1/29/2016 2:14:29 PM

City/State/Zip: Tallahassee, Florida 32309

Company Complaining About: Dccc

Description

I have asked dccc@dccc.org to stop sending emails and clicked the unsubscribe link THREE TIMES. They ignore my requests and keep soliciting me for money.

Ticket: # 781333 - Comcast Privacy Concerns**Date:** 1/29/2016 3:57:11 PM**City/State/Zip:** Nashville, Tennessee 37221**Company Complaining About:** Comcast

Description

To whom it may concern,

I am writing you as a Comcast customer in Nashville, TN. As you may or may not know, Nashville is one of Comcast's test beds for a new bandwidth cap strategy they presumably wish to roll out nationwide. This strategy in-and-of-itself is worth a complaint on its own, due to the conflict of interest between Comcast's ability to limit users' use of streaming services that compete with their own TV service — but this letter is not about that. This letter is about something that seems very mundane unless you are of a technical nature enough to understand it. I'm going to attempt to write this letter in such a way that anyone of any technical level can understand me, but as such it may be a bit verbose and I apologize for that.

To understand how transmitting data on the internet works, postal carriers make an excellent metaphor. Think of each packet as a postal package being sent from point A to point B — it has return address information, destination address information, some stuff inside of it and some other minor information that's not really relevant to this metaphor.

The mundane-sounding core of my complaint is as follows: When Comcast's customers in a location with bandwidth caps come close to their bandwidth limit, Comcast pops up a notification in their browser that tells them they're getting close. Given the above metaphor, this probably seems like Comcast is dropping a flier into the mailbox to let their customers know about their mail use - and if this were what they were doing, I would have no issue and would not be writing this letter. Unfortunately, pop-up browser notifications do not work this way. Pop-up browser notifications are code embedded in a page you're looking at, and this is where things become at best irresponsible, and at worst downright malevolent.

Most web pages are, at some fundamental level, just a text document. Instead of English grammar, they use grammar that a web browser can understand that says "paint this part of the screen blue", "make a text box that's this many pixels wide", or "show an image that's stored in this place on the internet". If you've ever seen text where stuff is surrounded by brackets and looks like "<body>Blahblahblah</body>" this is what web pages look like when you send them back and forth. Pages may look rather robust, but at a fundamental level, they're a letter -made of text- to your computer from a different computer.

In order to pop a notification up in your browser, Comcast has to intervene in that letter, and inject an extra set of "<script>" tags into the document. Therefore in the metaphor I set out earlier, you are not finding an extra piece of mail in your inbox. You are opening a letter from a loved one, and finding a note from Comcast scrawled into the margins.

The infrastructure necessary to do this is alarming. This means that the Comcast carrier has the ability to open and read ANY piece of mail you receive, and indeed does so in order to do something

so banal as tell you about your bandwidth allotment. In fact, it's slightly more insidious than it seems at first, because whereas through standard mail, one might send one or many documents within the same envelope, on the internet individual documents are chopped up into a bunch of little pieces and sent as a series of a hundred letters that you then reassemble on your computer in order to read them. So in fact, Comcast is not just intercepting a single letter every once in awhile, but rather casting a wide net and collecting a LOT of packets until they have a coherent document, opening that document, reading through it to find a place to inject their code, adding that code, packaging it back up, dicing it into pieces again, and impersonating the person who initially sent it to you so that you can receive it without any indication that it was molested in transit.

This behavior is not new. If one signs up for it as a service, it is called an HTTP proxy and is generally something that is installed on your PC itself, is ALWAYS something the consumer participates in ordering and configuring, and seldom if ever does the proxy in any way alter the content being sent through it. (An example of a common use of an HTTP proxy would be allowing one to use sites like Hulu.com in countries where the service is blocked). HTTP proxies being used on consumers' traffic against their will to alter content are not new either, but this is a type of cyber attack, sometimes called "code injection" or more often a "man in the middle" attack.

Seeing this type of attack being used by an ostensibly legal company for something so mundane as billing notifications is chilling. Since we know now that Comcast reserves the right to look at any and all traffic we send, the only assurance we have that they are not collecting and storing this data is our faith in their good nature as a company and the impracticality of the data storage needs required to do that across their entire user base. However, watching the account of a senator or politician and tracking -for example- the type of pornography they watch would be totally trivial to implement in this environment.

Currently, Comcast's reps do not acknowledge that they are doing this, and the company offers customers no way to opt-out of having their HTTP traffic proxied, or having code injected into their web pages. The only recourse one has as a customer is to install a browser extension that enforces encrypted connections on web pages wherever available, or to purchase their own HTTP proxy or general traffic proxy (called a VPN) that will encrypt every communication they send out so that Comcast cannot read it.

I don't necessarily think this system was created through malevolence. It sounds to me like somebody high up wanted pop-up billing notifications and no one in the chain to implement it had either scruples or expectation of accountability enough to object. However, they now have this infrastructure - and perhaps this is my own mistrust - but in my opinion it is a certainty that it will be misused. The only question is when and in what capacity?

I suspect that given the nature of your job, reading complaint letters all day, you're no stranger to far-flung conspiracy theories, and people prophesying gloom and doom - and I would imagine there is no shortage of those with a company as contentious as Comcast. But I hope that even if you suspect me of hyperbole, you can understand that if I were right, this would be a problem, and a frightening one, and that because of that you have a duty to not dismiss me without giving that dismissal its due course and doing your own research to prove me wrong. If this complaint goes nowhere, please let it be because I am in the grips of some fundamental misunderstanding, not because I was unconvincing.

Thank you for your time. I hope to hear back.

[Ticket: # 781487 - Outlook.com will not allow me to bypass code and recover my account](#)

Date: 1/29/2016 4:45:37 PM

City/State/Zip: Santa Fe Springs, California 90670

Company Complaining About: Outlook.com/ Apple Ipad Air Device/ Verizon Wifi

Description

I am continuing to enter my password to an old email account address theresonlyone@live.com i believe someone else is using it because it was taken from my twitter account at one time. I was sent an email from outlook / microsoft that i need to create a new account. I enter theresonlyone@live.com And in red it reads that that account is being used. I know someone took it from me .! I also cannot use the ic3.gov link in my emails (b) (6)

Ticket: # 781509 - The treatment of XXXXX XXXXXX

Date: 1/29/2016 4:48:57 PM

City/State/Zip: Alexandria, Pennsylvania 22314

Company Complaining About: Tracfone

Description

I have been unlawfully and deceptively utilized as a tool of ad and marketing for the US Government and Facebook. I would truly like for all activities to cease. I have been put in a truly dangerous situation which affects my safety and quality of life. My complaint reaches beyond the internet and includes but, is not limited to: telephones, TV, and emergency services "protection" (i.e. police). I have previously contacted the FCC via phones and faxes to no avail! Please take me seriously.

Sincerely, (b) (6)

Ticket: # 781698 - Unwanted car insurance

Date: 1/29/2016 5:34:56 PM

City/State/Zip: Shreveport, Louisiana 71129

Company Complaining About: Verizon Wireless

Description

The number 733-733 shows on screen; this leads you to: <http://po.st/Cp7MWr>. I do not know or want these emails to my phone. I do not know the company. Thank-you! (b) (6)

██████████

Ticket: # 781814 - Sex and other abusive unwanted emails

Date: 1/29/2016 6:13:41 PM

City/State/Zip: Sacramento, California 95823-1429

Company Complaining About: Gmail

Description

I has repeatedly asked Gmail to stop allowing SEX and other unwanted emails into my email and spam box as my children can see this and open them at times. Gmail continues to ignore this problem and continues to allow these SEXUAL ASSAULTS to continue even after I have blocked and asked Gmail to stop this type of activity.

Ticket: # 782139 - Cyber Crime

Date: 1/29/2016 8:46:03 PM

City/State/Zip: Bklyn, New York 11217

Company Complaining About: Tracfone

Description

My Tracfone CDMA has locked onto it Verizon Wireless iPhone ending 5261. My Tracfone ends 3271. Pressing option 2, messages for phones ending 2111, 19093, 90824. Who ever hacked into my cell phone, perpetrating is a criminal crime. I want person/persons arrested. Made recording, which is in my possession, attached. Tracfone number given is not working because on SIM, not in phone.

(b) (6)

[Ticket: # 782224 - Invasion of Privacy- Potential threat to identity](#)

Date: 1/29/2016 10:10:44 PM

City/State/Zip: Brooklyn, New York 11236

Company Complaining About: Nwber Inc.

Description

This website has profiles of individuals containing sensitive information such as phone numbers and addresses and street views of where a person lives which is life threatening. I requested removal of my information but the webmaster of that website refuses to delete the page which appears in the search results with all my information.

Ticket: # 782286 - CAN SPAM Act complaint

Date: 1/30/2016

City/State/Zip: Washington, District Of Columbia 20036

Company Complaining About: Fandango

Description

A marketing list called "Fandango Family Mail" has been sending promotional emails to me for approximately six months. I have tried to unsubscribe multiple times, including by direct emailing in reply and by clicking the "unsubscribe" link included in the emails. The link in the emails, in each instance for the past six months, leads to a page that says "We are unable to process your request at this time. Please try again later." I have emailed the sender to inform them of this problem and it has not been resolved.

I can provide copies of the emails I sent and received (at least, those I have not deleted) upon request.

Ticket: # 782334 - fraudulent scams and sexually graphic emails

Date: 1/30/2016 1:27:24 AM

City/State/Zip: Ottawa, Kansas 66067

Company Complaining About: Vyve

Description

For the last several weeks I have been receiving daily emails all ending with xyz.com. This firm origin is CHINA. My email address was given to them by GOOGLE. Many of these emails want to send me "sexy pictures", others notify me that I've won a \$1,000 gift certificate, a \$500 gift certificate, etc. Others want to "Hook me up with desperately sexy Russian and Asian women" Many include my first name, (b) which I assume they got from Google. I use NO social media so how exactly did they get this (or any) personal information? I have asked and asked Google (gmail) to please stop this truly skin-crawling barrage to stop, I have asked them to call me (person to person) and they refuse. Once I lodged a complaint this barrage increase dramatically. I am a terminally ill 68 year old who spends most of her day in a wheelchair. As I stated I do not use any social media, none. To be perfectly honest I don't even know how to text. Yep, a real technically uninformed relic.. I have reached the point where I cannot open my email because I know exactly what to expect. I am no prude nor stupid but any peace or presumed privacy no longer exists for me. To speak with anyone from Google is impossible because they use so many "walls" you can never deal or hear a human voice. Please I need help and would appreciate anything you can do. Thank you.

Ticket: # 782670 - Repeated phone calls

Date: 1/30/2016 1:06:57 PM

City/State/Zip: Austin, Texas 78753

Company Complaining About: AT&T

Description

Repeated phone calls at all hours that have no way to opt out, called this number and begged several times to be taken off list, but same number keeps calling back.

Number is 254-304-2038

Ticket: # 782674 - Fraud, Price Gouging and Theft of IP

Date: 1/30/2016 1:11:27 PM

City/State/Zip: Boston, Massachusetts 02199

Company Complaining About: Comcast

Description

I'm writing in regards to the unethical and fraudulent business practices of Comcast. For over a year, they claimed I was receiving the fastest speed internet, Blast at 300mpbs, when I was actually receiving the lowest and still being charged almost \$100/month. Additionally, there was identity theft on the account. Comcast called and said that someone requested my data and information be changed to them and that I had moved. However, I had not moved and requested a copy of the request. They ignored me and did not send anything. Additionally, a technician punched holes in my hardware floor and a hole in my wall. In October 2015, Comcast said they would have someone do a damage assessment, but no one got back to me. I've spent over 24 hours on the phone with Comcast in the past year. Purposefully being put on hold, hung up on. They've also been charging me for cable service when I was not receiving it. On January 7, 2016 Cheryl Jacqueson from Executive Customer Relations claimed she would resolve the issue, but has done nothing. My internet service has been repeatedly turned off, even though I've made \$230 in payments over the past 40 days. Comcast refuses to credit the bill for the cable. They've been charging over \$150-200/month for service that I'm not receiving. I requested a full copy of my file with notes and they also refused. I also requested to record conversations and they've hung on me. The repeated consumer fraud, price gouging and total monopoly is out of control! They've also recorded conversations and stolen private information related to the Intellectual Property of IBM, where I work. As I work from home I am often developing patents and working on related confidential information. They've repeatedly invaded my privacy for unethical purposes. Please advise. Thank you.

Ticket: # 782735 - company calling about my computer

Date: 1/30/2016 1:49:50 PM

City/State/Zip: Poughkeepsie, New York 12601

Company Complaining About: Verizon Wireless

Description

I have just received a phone call from a company that gave me its name which I did not catch, something ".....solutions", when I asked them to identify themselves they refused to do so. They told me that they have information about my computer's condition, when I asked them how they know that and to give me the name of the company they are calling from, they refused. I believe it is the duty of the company calling a private residence to identify themselves properly to the recipient of the call, otherwise it leads me to think they are hiding something. How can they know the condition of my computer without getting into it?

The number they called from is 617-714-0766

[Ticket: # 783044 - money solicitation via text](#)

Date: 1/30/2016 6:13:22 PM

City/State/Zip: Portland, Maine 04101

Company Complaining About: AT&T

Description

I acquired some babysitting/nannying jobs on care.com and recently I have gotten two texts from two different numbers with similar stories about finding my number on care.com (which it is not advertised on) and to contact an email to find out about a job. when you do that they end up sending you a huge check and trying to get you to deposit it then withdrawal it & put it in someone else's account. I don't know how to make this stop, I don't want to keep receiving these texts, and my state (Maine) does nothing regarding solicitors. I did cancel my care.com profile, but this is starting to scare me...

[Ticket: # 783305 - closing my YAHOO email account](#)

Date: 1/30/2016 11:20:16 PM

City/State/Zip: Newark, New Jersey 07103

Company Complaining About: Yahoo.com

Description

I went to my email account page and followed their instructions to the letter and each time I entered the requested information their response was "the information entered is invalid" . I feel like they are purposely trying to keep me in their system. The last time I used the account was in 2014 by there own records.

Ticket: # 783403 - Text message spam

Date: 1/31/2016 9:17:40 AM

City/State/Zip: Orange Grove, Texas 78372

Company Complaining About: AT&T

Description

I got a text message from +1 (781) 209-6538 last night at 3:16am. Unsaved number the link takes you to an auto loan website. Text content pasted below.

very good news (b) (6) Make a decision <http://zaswy.org/WLYSUy>

Ticket: # 783416 - Possible scam text

Date: 1/31/2016 9:53:45 AM

City/State/Zip: Terre Haute, Indiana 47807

Company Complaining About: Unknown

Description

At 6:42 I received a text message from 1-626-466-3125 that read "How are you doing? (b) (6)

Appraise <http://cau3.org/SinGH>"

I don't know a (b) (6), but doing after doing a quick search there is a (b) (6) at that address. This seems like a scam or phishing attempt. I haven't clicked the link.

[Ticket: # 783418 - Pop-Alert Scam](#)

Date: 1/31/2016 10:00:49 AM

City/State/Zip: Holmen, Wisconsin 54636

Company Complaining About: Charter

Description

While browsing the Internet a pop-up alert appeared claiming Charter Communications was notifying us of a virus infecting the computer and to call Microsoft Technical Support at 855-971-2627.

47.32.35.7 was the code listed in the alert. I called the number and ended the call after the person on the other end wanted remote access to the computer to remove the virus. I called Charter Communications and was told it was a scam and to file a complaint with the FCC. I'm not sure what Internet Issue to select as none seem to fit so I selected privacy.

Ticket: # 783541 - Violation of CAN-SPAM

Date: 1/31/2016 1:30:00 PM

City/State/Zip: Colmar, Pennsylvania 18915

Company Complaining About: Comcast

Description

Good afternoon,

I'm repeatedly receiving emails like the attached from this sender. There is no unsubscribe method provided as the "links" in the footer are not actually links but merely underlined text with the font color changed.

I would like these emails to stop immediately and this company held liable.

Thank you for your assistance in this matter,

(b) (6)

Ticket: # 783573 - Hacked account

Date: 1/31/2016 2:01:48 PM

City/State/Zip: El Mirage, Arizona 85335

Company Complaining About: Verizon

Description

My cell phone account has been hacked several times my Android phone has been breached possible suspects located at (b) (6) phx, AZ 85013 the suspects names are (b) (6) These people have been hacking my account via voice to skull technology.

Ticket: # 783647 - Comcast email, unable to unsubscribe

Date: 1/31/2016 3:35:32 PM

City/State/Zip: Seattle, Washington 98102

Company Complaining About: Comcast

Description

See the file attached. When I try to unsubscribe, I am unable to do so.

I've also replied to their email with "unsubscribe" and got an undelivered message.

(By the way, this page: <https://consumercomplaints.fcc.gov/hc/en-us/articles/203332190-Spam-Unwanted-Email-and-Text-Messages> link to this form. But then there is no "Internet Issues" that make sense for SPAM... You should fix this form)

Ticket: # 783855 - spoofing

Date: 1/31/2016 9:19:17 PM

City/State/Zip: Adams, Nebraska 68301

Company Complaining About: Windstream Communications

Description

my received several emails, each indicating they were from pay pal saying my account was locked and to click on link, enter financial and other personal data, I did click on link and began entering data before I realized it was a fake pay pal site. spoofing emails were from: epaypal.com and promotion@epaypal.com, I did contact the real pay pal and they said it was not them, I am now concerned the fraudulent site has some of my personal data

Ticket: # 783874 - unwanted communication

Date: 1/31/2016 9:30:40 PM

City/State/Zip: New Braunfels, Texas 78132

Company Complaining About: Affordable Healthcare 123

Description

My wife filled out an online form that stated it was for online insurance quotes. The company has now had multiple affiliates call me and each time I have requested they remove me from their list and cease calling only to be called again. I went to the companies web page to request removal from their list and their unsubscribe link is invalid and will not receive emails. Their website is <https://affordablehealthcare123.com/>

[Ticket: # 784026 - forgot password](#)

Date: 2/1/2016 4:03:41 AM

City/State/Zip: Big Spring, Texas 79720

Company Complaining About: Boost Mobile

Description

How do I get my password

Ticket: # 784068 - Fake emails

Date: 2/1/2016 9:55:55 AM

City/State/Zip: League City, Texas 77573

Company Complaining About: AT&T

Description

Received another email: (I would love to get hold of these people!)

From Gen. Peter Olu

OFFICE <mr@gmail.com>

12:43 PM (19 hours ago)

Have been receiving emails stating that I've got access to money in a foreign country. Have no idea why I've been receiving a ton of these lately.

OFFICE OF THE NATIONAL SECURITY ADVISER

TO THE PRESIDENT FEDERAL REPUBLIC OF NIGERIA

GET BACK TO ME AT YOUR EARLIEST CONVINIENCE

Attention,

I am Lt. Gen. Peter Olu, National Security Adviser to the New President Gen. Muhammadu Buhari, GCFR Federal Republic of Nigeria. I decided to contact you because of the prevailing security report reaching my office and the intense nature of policy in Nigeria. This is to inform you about our plan to send your fund to you via cash delivery. This system will be easier for you and for us. We are going to send your contract part payment of US5.2 Million to you via diplomatic courier service.

Note: The money is coming on two security proof boxes. The boxes are sealed with synthetic nylon seal and padded with machine. This fund was brought to us from America; it was meant for our Local AFEM market. But since the money was not used, I will use my position as the National Security Adviser to the President to send this fund to you.

The boxes are coming with a Diplomatic agent who will accompany the boxes to your house address. All you need to do now is to send to me

1. Full Name:
2. Telephone Numbers:
3. Your Age:
4. Your Sex:
5. Your Occupation:
6. Your Country:
7. City:

8. Your Home Address:

9. Marital Status:

10. Your identity such as, international passport or driver license.....

The Diplomatic attached will travel with it. He will call you immediately he arrives your airport. I hope you understand me.

I will let you know by the special grace of God when the boxes are airlifted.

Note: The diplomatic does not know the original contents of the boxes. What I declared to them as the contents is Sensitive Photographic Film Material. I did not declare money to them please. If they call you and ask you the contents please tell them the same thing Ok, I will let you know how far I have gone with the arrangement. I will secure the Diplomatic immunity clearance certificate that will be tagged on the boxes to make it stand as a diplomatic consignment.

This clearance will make it pass every custom checkpoint all over the world without hitch. Confirm the receipt of this message and send the requirements to me immediately you receive this message. If you need more information about this, I will give you the details how to contact the diplomat for more information on how to carry out the plan.

I need your response because the boxes are scheduled to leave as soon as we hear from you. Reply me immediately you receive this message via Email (olup9580@gmail.com) Call me on my direct PH/FAX: (234-7011830698:Fax:234-12270511)

Best Regards,

Lt. Gen. Peter Olu

[Ticket: # 784169 - Unwanted Marketing and SPAM Emails](#)

Date: 2/1/2016 11:19:00 AM

City/State/Zip: San Diego, California 94404

Company Complaining About: AT&T

Description

I have advise this company to not send us emails and still they persists.

Ticket: # 784348 - Urban Outfitters Email Unsubscribe Issue

Date: 2/1/2016 12:26:01 PM

City/State/Zip: Knoxville, Tennessee 37916

Company Complaining About: Urban Outfitters

Description

I have been "unsubscribing" from Urban Outfitters' emailing list for two months now, and still receive their emails daily. I have even contacted their help center to complain and it made no difference. It is extremely infuriating and unprofessional that I am still having these issues. This is a very simple thing that they have made extremely difficult.

Ticket: # 784573 - SCAM Text Message Claiming \$\$\$\$

Date: 2/1/2016 1:35:41 PM

City/State/Zip: Silver Spring, Maryland 20906

Company Complaining About: Cannot Tell From The Text Message

Description

I received an imahе via text message claiming a charity worth upwards of \$2 million was assigned to me and that I should contact this individual at a personal email address. I only see part of the email address and don't want to click on the image due to its nature. The partial email is damav@rogers.com and the message came from Donyel.gaymon@rhd.o(I can't see the rest)

[Ticket: # 784607 - Unwanted emails I cannot unsubscribe from fully](#)

Date: 2/1/2016 1:47:14 PM

City/State/Zip: Nashville, Tennessee 37214

Company Complaining About: Adbase.com

Description

I keep receiving emails from an advertising company "on behalf of" another advertiser. I receive several every day throughout the day. If I unsubscribe, I'm only given the option to unsubscribe from that ad, not the advertiser.

Attached below is an example of the email.

[Ticket: # 784643 - someone using my physical address](#)

Date: 2/1/2016 2:02:37 PM

City/State/Zip: Raleigh, North Carolina 27615-9192

Company Complaining About: Broadview

Description

I had a complaint mailed to me stating i was harrassing them with phone calls. I do not use telemarketing in my business and the business that called was bracingrx.com they have my business physical address as thier own..

i dont know how to proceed whem i called the 1888 number they told me the were not using my address. and then hung up

Ticket: # 784715 - unwanted promotional emails

Date: 2/1/2016 2:18:52 PM

City/State/Zip: Portland, Oregon 97232

Company Complaining About: Hood River Organics

Description

I have been receiving promotional emails from Hood River Organics (<http://hoodriverorganic.csaware.com>) since August of 2015. These emails do not contain an opt out or unsubscribe option. I have contacted Hood River Organics on a number of occasions requesting that they stop sending these but they have not complied. On Sept. 22, 2015 I filed a complaint at spam.uce.gov which seemed to solve the issue but I have begun receiving these advertisements again.

The email address from which the emails originate is csa@hoodriverorganic.com. I can provide documentation of all of my communications with this company.

[Ticket: # 784823 - Data usage - Comcast](#)

Date: 2/1/2016 2:48:28 PM

City/State/Zip: Piperton, Tennessee 38017

Company Complaining About: Comcast

Description

Comcast has a limit on their data usage with the package that we have -phone and Internet. For some unknown reason, our data usage has changed since September. It skyrocketed at unreal amounts for several weeks. I've had Comcast fraud and Comcast corporate investigate and we still have no answer. How can our normal data usage fluctuate in HUGE amounts with no change to how we use the Internet? Even Comcast folks have told me that it would be impossible to use the amount of data that was recorded for us last fall. Now I understand that they've added an 'unlimited' data package for an extra \$35/month. This doesn't seem right to me.

Ticket: # 784937 - Receiving unsolicited unapproved text messages

Date: 2/1/2016 3:15:19 PM

City/State/Zip: Winnetka, California 91306

Company Complaining About: Eventbrite.com

Description

I have recently been receiving text messages identifying the source as eventbrite.com. I have not created any account on their servers, and I have never authorized them to send any communications to me. I have made efforts to contact them but they do not have an unsubscribe service. The text message is:

RSVP for 5 free tickets to By Invitation Only Comedy - Tonight 10:00

<https://sfvcomedy.eventbrite.com> reply STOP to end invites.

A reply of STOP does not stop the text messages.

Ticket: # 784988 - Harassment via email since 2013

Date: 2/1/2016 3:27:27 PM

City/State/Zip: Fort Myers, Florida 33967

Company Complaining About: Comcast And Centurylink Used At Work

Description

I have had a harassing stalker which started via facebook in 2013. In 2014 it escalated to email in which this person emailed the facebook page of the company I work for and human resources on 2 separate occasions attempting to get me fired from my position. I tried filing a complaint with facebook with no avail. I tried calling the police with no avail. Now forward to today and this person has yet again tried to get me fired by emailing the CAO of my company to her personal work email invading our corporation. I was wondering if the FCC could help find out who this person is via all the email addresses this person has used? (b) (6)

Thank you.

Ticket: # 785287 - gofobo does not acknowledge unsubscribe resquests

Date: 2/1/2016 4:44:26 PM

City/State/Zip: Studio City, California 91602-3448

Company Complaining About: Gofobo

Description

I have unsubscribed and deleted my account with gofobo and emailed them to ask them to stop emailing me. They have acknowledged receipt of my request yet they still keep emailing me.

[Ticket: # 785389 - Text spam](#)

Date: 2/1/2016 5:21:56 PM

City/State/Zip: Terre Haute, Indiana 47802

Company Complaining About: Verizon Wireless

Description

I received a text message spam from 9848356740@vtrbtext.net. The text said (Master "Yelling Emoji" Office-Urgent Notification. Call 860 248 4915)

Ticket: # 785395 - Billing and Privacy Error

Date: 2/1/2016 5:23:46 PM

City/State/Zip: Nashville, Tennessee 37207

Company Complaining About: Comcast

Description

Comcast Xfinity has been auto drafting my personal checking account for someone else's Comcast Internet (possibly tv too?) and is doing nothing to resolve this error. The funds are being applied to an account at an old address of mine.

I'm at the end of my rope with Comcast . I believe the amount that they have debited from my account that was unauthorized to be \$819.32. They are 100% in the wrong and I think I should be compensated not only for what the money they took that was not authorized, but damages to repay me for the time I have spent solving their screw up. I am furious that a company can do this to a person and just look the other way.

I previously lived at (b) (6) Nashville, TN 37207 and moved in Oct 2014. A new tenant moved in Nov 2014, Comcast somehow kept my billing information and account number at that address, adding the new tenant to the account and issued me a new account. The old account (with the new lady's name) somehow retained my billing information and continued to auto draft from my personal checking account for approx 14 months. I didn't notice for nearly a year because I too had Comcast internet service and when i would look at my online banking, it made sense to me and I didn't notice duplicates. I thought that the autodraft on my bank statement was for my own personal Comcast account when in fact, it turns out it was being applied to (b) (6) Nashville, TN 37206. All of my payments ending in card # 0772 (see bank statements attached) were being applied to her account not mine.

My account was not on auto draft, I would pay via phone or my online banking. Finally, I came home to my internet cut off in October 2015 and started trying to figure out WHY are there all of these drafts Comcast that they have no record of receiving for my account??

Since October 28th, 2015 I've contacted Comcast at least monthly, sometimes multiple times a week trying to resolve this and get them to find where that money was going. They have given me multiple "Incident Report" (IR) numbers for me to reference when i call in...only to hear the new customer service rep tell me, "yeah, it looks like your file hasn't been touched since it was opened." or "It looks like it was never resolved" but no one is working to try to resolve it, they just leave it open since October and continued taking money from my account and apply it to someone else's Comcast account.

They don't even attempt to find the money they have taken and apply it to my account or issue me a refund.

I've supplied them with printouts from my bank statements to three different reps both via fax and now email...nothing. Finally, I took all 14 months of statements with the charges flagged and highlighted to an Xfinity brick-and-mortar store the day after I messaged you the above, and started to make some traction.

I call them two weeks later to find out if there's any resolve and they say "this case has been closed, the person that filed it filed the wrong kind of incident report." It just goes dead every single time...no one cares!

Meanwhile, those freaking charges keep coming out of my account and just going in a hole in the ground??? No one cares AT ALL.

My worst day, as mentioned, I spent 5 hours on the phone with various reps, all of which would just act like their hands were tied and transfer me to another (often wrong) department.

So, once I discovered just how much money they had taken and not applied to my account, I refused to pay them more money until someone looks into this matter. They owe ME over \$800 and can not even find where it is going, yet I'm the one jumping through major hoops because of their billing error. This is robbery. Can you imagine the torture that this is to me? Can you imagine the time i am taking away from my own job to do THEIR job? This is 100% Comcast's error and no one cares.

I'm the one that figured out that it was linked to the old address and Comcast has confirmed that is the case, as well as the tenant Alison Bryant has also confirmed that she didn't know how her Comcast was being paid. (Surely you can sense my rage at this statement?! lol)

Finally, to get the charges to stop, I had to close my personal checking account of ten years and switch every single auto draft (mortgage, auto loan, student loans, utility bills, etc.), taking time away from my job and my LIFE to do their job. It is up to them to keep accurate billing records NOT me! Because I refused to give them more money until they fixed this issue, MY Comcast internet has been disconnected for non payment. I'm not giving them anymore money, you know because I'm paying SOMEONE ELSE'S bill and they don't care. They cut off MY service and have turned me over to collections, refusing to restore service and issue a letter to the credit bureaus until I pay the balance. I've now submitted all of these charges to my bank to dispute them because I just honestly do not know what to do.

My question is this: How do I turn COMCAST over to collections for the money they have taken from my account and not done a damn thing about it? My next step is contacting an attorney because this is absolute torture and robbery. Comcast was not authorized to take those funds and apply them to someone else's account and instead of fixing it, they have now attempted to ruin my credit by turning me over to collections and NO ONE has tried to resolve the money that was taken.

I just need help, I'm completely overwhelmed at this nightmare. I have attached the most recent auto draft charges that were not applied to my Comcast account at (b) (6), but you will find is in fact applied to (b) (6).

Her payments are being auto debited to a card ending in (b) (6) as you will see on MY bank statement.

I have supplied these bank statements to Comcast three times now, dating back to August to prove that I do not owe \$239.58 and that I should have my service reinstated as a good faith while this matter is being dealt with by my bank where I have disputed the charges for (b) (6) totaling \$819.32. AND i most certainly deserve a letter to be sent to all of the credit bureaus to remove this inaccurate negative remark from my credit history. I am attaching several months of bank statements with non-authorized charges but I believe a full investigation is in order to uncover the full totality of these fraudulent charges.

My current Incident Report# with Comcast is 034244774.

Previous was 033994969, 033802651 and 033807746.

Please let me now how to proceed. Thank you for your help.

[Ticket: # 785527 - spam](#)

Date: 2/1/2016 6:06:57 PM

City/State/Zip: Williston, Vermont 05495

Company Complaining About: Comcast

Description

The Cherokee Casino Fort Gibson Oklahoma continues to send me unwanted marketing emails. I click on "unsubscribe" every time yet they will not stop.

Ticket: # 785751 - Email Extortion Scheme entitled Serial Killer

Date: 2/1/2016 7:35:15 PM

City/State/Zip: Gilbertsville, Pennsylvania 19525

Company Complaining About: Verizon

Description

I am reporting an email extortion scheme.

On Feb 1, 2016 I received the same email from 2 different people.

While I think the name of the person who sent the email is probably a victim themselves, the content of the email is disturbing. I have copy and pasted the email and the two names that were attached to the separate emails.

I do not feel this is a real threat on my life. I do feel it is just one more of the numerous ways people are trying to scare others into extortion. However, I do feel this email has gone far and above the usual scams I receive.

The emails had the subject line of

YOUR LIFE AS BEEN PAID FOR

And the title preceding the senders email address was

SERIAL KILLER

Ticket: # 785860 - Unwanted Text Msg Complaint

Date: 2/1/2016 8:35:05 PM

City/State/Zip: Dayton, Ohio 45405

Company Complaining About: Time Warner

Description

I received the following text from an unwanted and unknown/unidentified sender: Your federal student loans have been flagged for a brand new forgiveness program. Know your options and call 844.247.6688. 10-8 Eastern Rply STOP to stop

I have filed a complaint with the FTC and I submitted a complaint to Verizon, my carrier, by using the "SPAM" code provided on the FTC's website. I have no "Internet Issues" as the question below asks, but it wouldn't allow me to bypass the question.

[Ticket: # 785931 - phishing email claiming that I needed to change my password on my work email.](#)

Date: 2/1/2016 9:22:46 PM

City/State/Zip: Folsom, California 95630

Company Complaining About: AT&T

Description

Today I accidentally changed my work password due to a request made by a phishing email. I changed my password on a secure computer as soon as possible. A few hours later, I was contacted by phone, twice, by two different numbers. They claimed they had helped me earlier with my email account. I hung up immediately and gave them no information. The two telephone numbers were: 916 608-6735 and 916 247-5339. On the end of both lines were the broken English of foreign men.

[Ticket: # 786014 - Spam from political campaign - denied requests to remove from master list](#)

Date: 2/1/2016 10:24:38 PM

City/State/Zip: Seattle, Washington 98125

Company Complaining About: Bernie 2016 (the Bernie Sanders Campaign)

Description

To whom it may concern,

Without opting in (that I can remember) I suddenly began receiving emails from the Bernie Sanders campaign, at the pace of 2 or 3 a day, on my mobile phone.

I believe this to be a violation of the CAN-SPAM act's 117 STAT. 2718, 15 USC 7712, Sec 14 (Application to Wireless), as defined in Item (D). Specifically the section disallowing unwanted solicitations to appear in email on mobile phones.

The plaintiff believes his address to have been purchased or rented from some other source, and has repeatedly requested the name of this source, or even nameless removal from the list without revealing the source to abide by any confidentiality agreements extant upon Bernie 2016.

After pursuing other resolutions to the issue and imploring the involvement of the spamming party, I am filling out an FCC complaint per the fair warning I delivered to the campaign. This has happened as the pace of the emails I have received from the spamming party has increased, to the tune of 12 emails since I first received spam on 1/27. That's more than 2 a day.

Leaving aside the concerns of spam frequency illegally arriving on my mobile phone, the UW.edu domain of my email address is cause for additional concern. Did the Sanders campaign purchase access to my student email address, paying money to a public, state institution? Was my contact info purchased based on a single donation once made to the Obama 2008 campaign (now Organizing For America) under a different email address and then matched against my name to find my new, graduate student address at the University of Washington? If so, the burden should remain on the Sanders campaign to inform the provider of my information that I wished to be removed from the list "For Sale."

I have attached the 12 emails I received in full on my phone, printed in desktop version for higher quality. I've also attached a phone screenshot showing the emails on my mobile phone. This represents the entirety of my interaction with the Sanders campaign, including my repeated, ignored requests to remove myself from whatever master list they found me on. I will also be sending a copy of this email and the attachments to the Sanders campaign at the only email address they've ever given me - info@berniesanders.com. This may represent a shared inbox, or a dead-end sender address - again, I've received no NON-spam contact from them besides an initial offer to remove myself from only the top level list, nothing about contacting a source. In the meanwhile receiving continued unwanted commercial solicitations on my phone in violation of CAN-SPAM.

I am more than willing, in fact, happy to drop this complaint should the Sanders campaign either inform me of the source of receiving my address, or promise a good-faith effort to trace and remove me from whatever source my contact info may have come from. No other conditions and I bear no animosity towards the campaign - but never wanted to receive their communications.

I await your (and their) response. Thank you for your time.

[Ticket: # 786143 - Saks fith avenue](#)

Date: 2/2/2016 12:33:07 AM

City/State/Zip: Stevens Point, Wisconsin 54482

Company Complaining About: Charter

Description

I have unsubscribe do several times, emailed and called them. They will not stop sending me emails

Ticket: # 786146 - unwanted email porn messages

Date: 2/2/2016 12:36:18 AM

City/State/Zip: Mesa, Arizona 85205

Company Complaining About: Melbelvictoria.com

Description

Over the past 2 months (11/2015 to current), have been receiving email porn messages from females (female names)soliciting for sex. Some emails have pornographic pictures and other images. Have not seen telephone numbers, but then I don't really want to read these messages either because I am a female. I am unable to reply to these messages because email is returned. Just by looking at the email addresses, they don't appear to be legit. I would like this to cease. I do not know what else to do other than just close my email account on AOL and perhaps move to another provider.

If you want names of the "sex solicitors", I can provide for you.

Thank you.

(b) (6), Mesa, AZ

Ticket: # 786152 - PREMIERCOURIER.org

Date: 2/2/2016 12:44:25 AM

City/State/Zip: Des Moines, Iowa 50310

Company Complaining About: Sprint

Description

received an email from Steven Belton stating he found my resume on careerbuilder and it was a salaried position making 2500.00 a month forwarding packages and said if I was interested to return my resume which I did, got email back telling me to click on the link and apply, which I did. The link took me directly to a website PREMIERCOURIER.org with the application and information about the company, what they do, contact info, rates, links, login information. I recieved a call after that telling me to take a picture of my drivers license to prove identity which I did and next thing I know I start receiving packages. Then I get a call giving me login information on website which took me to a dashboard with my name and profile info on it my address, phone number, email and a place to link my social media, facebook, twitter etc and how I was to be paid, direct deposit, PayPal, western union. On my dashboard was a place for messaging, tracking packages with ups, fed ex, USPS logos and links so if you clicked on an item it would take you directly to fedex or ups website and tell you exactly where the package was and when to expect it. My job was to sign for package (they would know the second I did too) I was to take pictures of all the labels on box, open box take picture of the invoice, and all contents, logon to dashboard upload pictures and then wait for the button to download new label and then take to post office and take picture of receipt and upload. I thought I had found my dream job, I could not find one negative thing about this company, I emailed the Ohio labor agency among others trying to make sure company was legitimate and everything that came back was legit because this website is apparently mimicking a real company with a similar name in Ohio, and the website was apparently originated overseas, the bottom of this website also states it is BBB accredited which it is not but when you click the link it brought you to the good guys website and their information until a few days ago...Anyway, I was to be paid monthly and toward the end of January around the 28th I stopped getting packages on my dashboard and I had a weird feeling that something wasn't right, the next day I went to login to dashboard and it said my credentials we invalid and I could no longer gain access to my dashboard and no pay and they have my PayPal account information my drivers license information everything they need to know about my identity. HELP! I do not want anyone else to have to go through this. thank you for your time.

Ticket: # 786213 - Harassment via cell phone to messages

Date: 2/2/2016 3:14:17 AM

City/State/Zip: Reading, Pennsylvania 19602

Company Complaining About: Dish Network

Description

(b) (6) have harassed me for a month breaking into my emails and sending my family and friends nasty messages, I changed my phone number, they still continued. I'm on medication for depression. His numbers r (b) (6)

[Ticket: # 786235 - harassment by this site](#)

Date: 2/2/2016 5:03:14 AM

City/State/Zip: Slc, Utah 84120

Company Complaining About: T Mobile

Description

I'm receiving ungodly amounts of this carp in my email I backtracked the source and found it coming from this site <http://email-fake.com/> by a user named lone wolf. I'm sick of this please do something to stop them.

[Ticket: # 786288 - gripes](#)

Date: 2/2/2016 9:43:29 AM

City/State/Zip: Navarre, Florida 32566

Company Complaining About: Mediacom

Description

there is no way to directly contact google or facebook!! can we change that?
question about ad sense there is no choice for NO ADS!!!

Ticket: # 786298 - random sms spam

Date: 2/2/2016 10:01:10 AM

City/State/Zip: Falls Church, Virginia 22042-4243

Company Complaining About: Rhd.org

Description

randomly received an sms message with image of a scam

Ticket: # 786331 - Repeated email spam

Date: 2/2/2016 10:17:52 AM

City/State/Zip: Marlton, New Jersey 08053

Company Complaining About: Verizon Wireless

Description

I have repeatedly asked to be removed from this unsolicited email and when I asked for a receipt by checking a box on their removal site my computer froze and it took me an hour to figure out how to unfreeze it.

Ticket: # 786471 - FIOS Verizon Unsolicited Mailing Marketing of Internet, Cable and Phone packages

Date: 2/2/2016 11:10:11 AM

City/State/Zip: Newark, New Jersey 07108

Company Complaining About: Verizon

Description

Began to receive mailings to my mortgaged property in Oct 2015 addressed to (b) (6), Newark, NJ 07108. Mailings for FIOS Verizon package services were addressed to me directly and second package noted as "Neighbor" at this same address. I called customer service to have unsolicited mailings stopped. My name and address were provided and was informed it would be removed to stop receipt of same. I then informed of second unsolicited mailing addressed as "Neighbor" and requested that this mailing be ceased to my residence but was informed by FIOS representative it could not as it was a MASS mailing. With today's technology we all know this complete nonsense and wish not to receive any FIOS Verizon mailings. I have a mortgage on the property and am the homeowner and have been since purchase of the property in 2005 (address is actually (b) (6) a one family residence....but FIOS mailings are addressed as (b) (6) (hope I don't receive new mailings as (b) (6).) YOur assistance would (6) sincerely be appreciated. Respectfully, (b) (6)

Ticket: # 786494 - Damage to my home during neighbor's installation**Date:** 2/2/2016 11:23:08 AM**City/State/Zip:** Austin, Texas 78703**Company Complaining About:** Time Warner

Description

Good morning. In March 2015 my neighbor (unit E) had cable installed the best route for the cable, according to TWC, was to run it across all the neighbor's homes drilling holes into our siding along the way. Photos for my unit (unit C) attached. After about 4 attempts to get them to reroute the cable. they finally came out to do so but very poorly repaired the damage to my home. Photos post repair attached, too. I have 10 such holes that I want returned to their original form. I've called Time Warner 14 times in the past 9 months to get them to come back out and right the situation and each time they say they'll have someone call me back but they never do. Initially they claimed that my neighbor signed a form giving them permission to damage my home which my neighbor insists he didn't sign and that I should take up the issue with him. Slightly disturbing that such a form would exist even so. Anyway, I've gone to the place where one turns in DVRs twice, tried online chats, and called repeatedly and can't get anyone to call me back regarding the issue let alone take steps towards repairing it. So, contacting you seemed like the best next step. Looking forward to your suggestions! Thank you for your time.

[Ticket: # 786551 - Violations of Can Spam Act](#)

Date: 2/2/2016 11:50:38 AM

City/State/Zip: Spotsylvania, Virginia 22553

Company Complaining About: Verizon

Description

I keep receiving 3rd party spam emails originating from Adnet.com, PO Box 29502, #47148, Las Vegas, NV, 89126-9502, which contain an "opt-out" link that are NOT valid, they do nothing. They are not in compliance.

[Ticket: # 786601 - Spam](#)

Date: 2/2/2016 12:14:13 PM

City/State/Zip: Denver, Colorado 80238

Company Complaining About: Comcast

Description

I have received multiple unsolicited e-mails from VanillaPlus. Each time I receive an e-mail, I unsubscribe and a couple days later, I get another e-mail.

Ticket: # 786730 - phishing scam

Date: 2/2/2016 12:59:49 PM

City/State/Zip: Disputanta, Virginia 23842

Company Complaining About: Verizon

Description

I work for a bank and we have had numerous customers and non customers receive a text message from 7894514789@bsvsdsatnma.net. The text message says "(B.o.A] AttentionOffice Call: 8602484915)"

When you call the number it tells you that your debit card is deactivated and to press 1 to activate. Then it proceeds to try and get you to put in your full card information. Please look into this. It seems to be widespread and these people need to be caught!!

Ticket: # 786786 - Unwanted Antivirus software

Date: 2/2/2016 1:23:00 PM

City/State/Zip: Brookfield, Wisconsin 53045

Company Complaining About: Time Warner

Description

I received constant (daily) requests from a Calgary, Alberta, Canada company using Norton by Symantec as front to allow them to install antivirus SW on the computer. They claim to be a third party for Microsoft. Their phone number is 800-518-2541. All attempts to block their sites of which there are many variations in my internet tools security settings doesn't work.

Ticket: # 786831 - Unwanted spam with no unsubscribe option

Date: 2/2/2016 1:38:20 PM

City/State/Zip: Redmond, Washington 98052

Company Complaining About: Comcast

Description

I get about 10 spam messages a day that all appear very similar. The from address is always different and there's no unsubscribe option, or it doesn't work.

From these addresses:

3si45a@messages.webmd.com

infoA@messages.webmd.com

3si45a@messages.webmd.com

A5JmkPQDFyalByfN76@1and1.de

3si45a@messages.webmd.com

And they aren't from WebMD. The messages say they are from eharmony and match and life insurance etc. All junk.

Ticket: # 786950 - Real Estate Online Website "Trulia"

Date: 2/2/2016 2:09:41 PM

City/State/Zip: Alvarado, Texas 76009

Company Complaining About: AT&T

Description

I discovered that the real estate website "Trulia" had incorrect information and photos of my home online. I contacted them twice via email, and they have told me that there is nothing they can do.

My street address is (b) (6) Alvarado, Texas 76009

Please inform me of what I may do to get this information deleted and or corrected. Sincerely, (b) (6)

(b) (6)

[Ticket: # 787037 - spam texts](#)

Date: 2/2/2016 2:34:55 PM

City/State/Zip: Beaverton, Oregon 97005

Company Complaining About: Sprint

Description

40855 keeps sending messages even after requests to stop.

Ticket: # 787120 - Email Spam

Date: 2/2/2016 2:55:48 PM

City/State/Zip: Sarasota, Florida 34235

Company Complaining About: Verizon

Description

Continued to be bombarded with Email advertisement for a few years, even after asking to be taken off list. I attached a copy of an email I sent last year

[Ticket: # 787184 - internet fraud](#)

Date: 2/2/2016 3:11:40 PM

City/State/Zip: Santa Fe, New Mexico 87504

Company Complaining About: Comcast

Description

I selected a news story and was immediately sent to a website that identified themselves as "Microsoft Technicians" and to call them immediately, my screen and keyboard was frozen so I called - a man identifying himself as a microsoft technician & that my computer had a bug that destroyed all my files and for \$110 a new firewall and they would re-install everything. This had to be a scam and I hung up on him, shut down my computer. This is pure fraud and their number is 1-877-731-1576

Ticket: # 787228 - CAN-SPAM Act violation

Date: 2/2/2016 3:23:26 PM

City/State/Zip: New York, New York 10004

Company Complaining About: Careertrack

Description

I have repeatedly requested to be unsubscribed from commercial promotional emails from a company that I never contacted and had no right to contact me in the first place. Despite repeatedly following the procedures in the emails to unsubscribe from their list and opt-out, they continue to send me several messages per week.

I attach a message that I recently received despite having unsubscribed months ago.

Ticket: # 787336 - Unwelcome emails

Date: 2/2/2016 3:52:51 PM

City/State/Zip: Ellensburg, Washington 98926

Company Complaining About: Unknown

Description

Company s I have never contacted sending tuff.

Thee wort is admin@nosboost annd admin@flamingeruption.

Ticket: # 787588 - Un-Wanted Text

Date: 2/2/2016 4:57:03 PM

City/State/Zip: Baltimore, Maryland 21209

Company Complaining About: Comcast

Description

I received this text on Saturday January 31. I have never contact with the sending number before, and I have not given my number out for several years. I am concerned how this person got my name and addresses. The text that I received is shown in the attached picture.

Ticket: # 787732 - spam text messages

Date: 2/2/2016 5:41:23 PM

City/State/Zip: Delaware, Ohio 43015

Company Complaining About: Verizon Wireless

Description

Received spam text message with opt out option. reading as follows:

How would your life change if you make \$10,000 or more within days from today working from hom?
Call 800-736-1461 to find out how!!
Rply STOP to stop

When I sent STOP I received the following:

You have unsubscribed from cashforyou and will receive no more messages Reply HELP for help.
866-369-6034 Msg&data rates may apply. Pwr'd by Mozeo

When I called the 866-369-6034 I reached a seafood company who said they are getting slammed with phone calls about this.

Ticket: # 787903 - Undisclosed & No Opt Out of Selling Personal Information & Geolocation

Date: 2/2/2016 6:29:06 PM

City/State/Zip: Belmont, Massachusetts 02478

Company Complaining About: Williams Sonoma Brands, Inc.

Description

Today, I learned first-hand that Williams-Sonoma Brands, Inc. (which owns that brand, Pottery Barn, Western Elm, etc.) has an agreement with XO Group, Inc. to collect personal information from in-store gift registrations where after XO Group takes that personal information and geolocation and publishes it on web-pages with neither individuals' knowledge nor permission. The transactions are a direct violation of Williams Sonoma's advertised privacy policy. Moreover, there is no opt-out function because WS does bury a disclaimer on a sub-sub page; however, their customer service reached at the number are completely unable to assist people to opt-out. Moreover, the Vice President of XO Group emailed me that Williams-Sonoma represented to them that all the data was approved with the full knowledge and consent of WS customers, which was a fraudulent misrepresentation.

Ticket: # 787942 - Company on internet automatic renewal without notice

Date: 2/2/2016 6:45:02 PM

City/State/Zip: Reno, Nevada 89502

Company Complaining About: Match.com (company On Internet)

Description

Match.com (Company doing business on internet)

Automatically renews membership without sending a notice that they are doing so. They claim that it's in their terms and conditions but it's buried in a multiple page form that is easily missed. I noticed a charge on my credit card and found out that they had renewed my membership without my permission. When I called to get a refund, they said it was nonrefundable. This is the type of thing that should be very clear upfront that a membership will be renewed if it is not canceled and credit card charged. They did not have my permission or authorization to charge my credit card and now I must dispute it.

Thanks for any help that you can provide. I appreciate it.

(b) (6)

Ticket: # 787960 - Americans for Prosperity

Date: 2/2/2016 6:51:46 PM

City/State/Zip: Eagan, Minnesota 55122

Company Complaining About: Comcast

Description

I never asked to be on their email list. I have responded and asked to be taken off their list. I have clicked the change subscription link...which brings me to a dead end page. I have clicked the unsubscribe....also a link that does not work. I would like to be taken off their list, but more importantly I believe the site should be required to fix their subscription link.

Ticket: # 788034 - Received a scam via text message

Date: 2/2/2016 7:28:05 PM

City/State/Zip: Stevens Point, Wisconsin 54481

Company Complaining About: AT&T

Description

At 12:47am on February 2nd 2016, I received a text from mkomasha@gmail.com claiming a late relative had named me in his will and promised a large sum of money. I was to contact esq743@outlook.com so that they could send me more details. I noticed that it was a scam and would like to report it.

Ticket: # 788260 - Text Solicitation on Cell Phone

Date: 2/2/2016 9:31:57 PM

City/State/Zip: Atlanta, Georgia 30339

Company Complaining About: AT&T

Description

Recieved a text message from an unknown number (410100001) with the following text:

"FRM:notification@txt.att.net MSG:Your phone number ending 3315 has received a 33 USD GIFT CARD with code OTRAFIMTFM, Please visi:ushort.gg/6f2MP"

Obviously a phishing attempt, did not sign up to receive text message from any service. I have not clicked the link.

[Ticket: # 788264 - virus steals password](#)

Date: 2/2/2016 9:33:18 PM

City/State/Zip: Myrtle Beach, South Carolina 29588

Company Complaining About: Horry Telephone Company

Description

There is an IP address in Mexico City (189.137.231.38) that sends a virus in an email that steals the email password and spams thousands of people including your address book. HTC says that they can't do anything about people in other countries.

Ticket: # 788344 - Unsolicited emails- have unsubscribed more than 10 times

Date: 2/2/2016 10:41:15 PM

City/State/Zip: Chicago, Illinois 60618

Company Complaining About: Comcast

Description

Filenesbasement.com has been sending me unsolicited emails for the past several months. I have unsubscribed with their link at least ten times. I even contacted them through their Facebook site and they assured me that they would have me removed from their email list. I sent the emails to spam and they have somehow broken the Google spam filter and continue to show up in my inbox.

Ticket: # 788513 - Privacy

Date: 2/3/2016 7:09:21 AM

City/State/Zip: Corona, New York 11368

Company Complaining About: Time Warner

Description

Privacy with my emails is being invaded and my online activities by Time Warner Cable, every morning Time Warner Cable intercepts my emails and activity on the Internet, inside with technical support this is an ongoing problem ever since of a drop cable line outside my internet service is duplicated in their office with another hook outside in the neighborhood it seems that an hispanic/black employee in Time Warner Cable is linking up my service hacking into the system

Ticket: # 788515 - Unwanted Emails that do not stop.

Date: 2/3/2016 7:30:39 AM

City/State/Zip: Hauula, Hawaii 96717

Company Complaining About: Nami Hawaii

Description

I have continued to receive unwanted emails from NAMI Hawaii even after numerous email complaints to supervisors and phone conversations. Even the last email I replied to a week ago asking not to be contacted again for any reason was responded to by email again! Please help! This has been an on going issues off and on for over two years.

Ticket: # 788519 - Email spam: Unable to unsubscribe

Date: 2/3/2016 7:56:09 AM

City/State/Zip: Birmingham, Michigan 48009

Company Complaining About: Comcast

Description

I am receiving much email spam for which I am unable to unsubscribe. I have sent them to spam@uce.gov, but they are still coming. Can you suggest other options?

Ticket: # 788630 - Spam Text Messages

Date: 2/3/2016 10:36:51 AM

City/State/Zip: Kansas City, Missouri 64133

Company Complaining About: AT&T

Description

Suddenly I am receiving several "get rich quick" spam text messages on my phone from different numbers. All messages are including links (that I don't click). They also don't have any opt-out information included in the text.

Ticket: # 788677 - Spam mail

Date: 2/3/2016 11:01:03 AM

City/State/Zip: Hudson, Indiana 46747

Company Complaining About: Adnet.com

Description

I have been unsubscribing from advertisements from AdNet.com since December. These advertisements keep on coming well after the 10 day period. I had an email from compliance@adnet.com saying they would take care of the problem but nothing has happened so far.

[Ticket: # 789291 - Unwanted text messages sent to my e-mail address](#)

Date: 2/3/2016 1:55:34 PM

City/State/Zip: Birmingham, Alabama 35242

Company Complaining About: Consumer Reports

Description

Consumer Reports provided my personal and private e-mail address to auto-dealers without my consent or approval. I provided filled out a form with my telephone number on it, in order for the participating Consumer Reports dealers to contact me. I DID NOT PROVIDE THE E-MAIL (used in my Consumer Reports for billing only) NOR DID I APPROVE THE USE OF THAT E-MAIL BY CONSUMER REPORTS.

Ticket: # 789625 - UNSOLICITED, HARASSING and THREATENING EMAILS

Date: 2/3/2016 3:12:46 PM

City/State/Zip: Ketchum, Idaho 83340

Company Complaining About: Cox

Description

(b) (6) is harassing and threatening our entire community in Ketchum, Idaho on behalf of a disagreement he has with a part-time resident of Ketchum, (b) (6). He is continually emailing and calling the entire community threatening us with exposing us to the worlds telemarketers simply by virtue of the fact that (b) (6) resides here.

I've researched him and he has an insane history of this kind of behavior. Please put a stop to it!

SAMPLE:

To: (b) (6) >

Cc: "(b) (6) m"

(b) (6) >

Subject: Re: EVERYONE IN KETCHUM IDAHO AREA MAYBE ON NEW 2016 - (b) (6)
SUCKS WEB SITE!

Ticket: # 789651 - Unwanted text messages

Date: 2/3/2016 3:17:44 PM

City/State/Zip: Lancaster, Pennsylvania 17602

Company Complaining About: Tracfon

Description

Cell phone text message, believed to be spam follows: "hi there benjamin gangloff 1168 detwiler dr
Opt for the <http://b6ed.net/C68UB>". This was received at 5:20 AM on 02/03/2016 while my cell phone was off.

Ticket: # 789879 - Pretending MICRSOFT problem and requesting PC access to fix it

Date: 2/3/2016 4:18:07 PM

City/State/Zip: Potomac, Maryland 20854

Company Complaining About: Harry Watson

Description

I received an unsolicited call from someone identifying himself as HARRY WATSON, a MICROSOFT Technical Support Representative, requesting access to my PC to fix a problem that MICROSOFT had detected. He gave his phone number as: 844-812-2404 and his employee number as: M50125. His address was: 4120 Periwinkle Avenue, McAllen, TX 78504. I declined to give him this access. My attempt to verify this information with MICROSOFT Customer Support was unsuccessful. Nonetheless, I think this is another fraud scheme and hope that you will investigate. Thank you!

Ticket: # 789913 - email requesting "account verification"

Date: 2/3/2016 4:26:03 PM

City/State/Zip: Las Vegas, Nevada 89131

Company Complaining About: Cox

Description

Received email purportedly from SunTrust Bank requesting to click on link to verify account information. Link listed as SunTrust/ibank/Connect. Email listed as SunTrust admin, address was

(b) (6) I have no accounts with any such bank.

Ticket: # 790092 - Privacy of xfinity wifi hotspots

Date: 2/3/2016 5:13:01 PM

City/State/Zip: Denver, Colorado 80222

Company Complaining About: Comcast

Description

Despite requesting documentation outlining the privacy controls for semi-public xfinity wifi hotspots being broadcast from rented modems, I have received no information. When requesting this information, I was told that the rep had no way of providing the documentation. According to the Comcast rep, there is no way for me get this information.

It is unacceptable that xfinity would provide access through a rented modem without appropriate security controls in place. It is their responsibility to ensure security of their network, however this practice raising significant concerns with any security-minded individual.

<http://arstechnica.com/security/2014/06/free-wi-fi-from-xfinity-and-att-also-frees-you-to-be-hacked/>

Ticket: # 790317 - network security expired

Date: 2/3/2016 6:08:07 PM

City/State/Zip: Holmen, Wisconsin 54636

Company Complaining About: Charter

Description

A screen came up saying it was Charter + Communications with a severe error code #0X800705b4. Call 877.398.2291 for a Microsoft Technician immediately to repair your network.

When i called they asked for permission to enter my computer to fix the problem. After identifying that our network security had expired and had been hacked 7 times, even showing me the code# on Goggle, they gave me 3 plans to choose from. Wanting money to fix. I called Charter + Communications and they verified this was a scam! They also planted a virus screen jumping around with a bulldog and the words "hurr nurr".

[Ticket: # 790405 - Tmobile Email without Opt Out or Unsubscribe](#)

Date: 2/3/2016 6:40:50 PM

City/State/Zip: Portland, Oregon 97206

Company Complaining About: T Mobile

Description

Tmobile sent me a promotional email without any Opt Out or Unsubscribe link.

[Ticket: # 790421 - Non-response to cyber bullying](#)

Date: 2/3/2016 6:52:35 PM

City/State/Zip: Midvale, Utah 84047

Company Complaining About: Makingfun.com

Description

MakingFun.com does not provide a means of blocking other players. They are non-responsive and seemingly unconcerned by cyber bullying remarks that happen on their site. The attached email details the incidents in question as well as shows the company's response. A screen shot of the offensive remark is also included.

[Ticket: # 790588 - Home internet page changed by Comcast](#)

Date: 2/3/2016 7:52:46 PM

City/State/Zip: Eatontown, New Jersey 07724

Company Complaining About: Comcast

Description

Within a span of 3 hours Comcast took the liberty of changing my Comcast homepage to the new and not improved Xfinity page. I would open Google, there would be 6 of the frequently used pages along with a search bar, I called Comcast was on the phone for 30-40 mins, they didn't change it back, I had to do this with their instruction! Who are they to invade my privacy? Now when I go to Google the other 6 sites that I use frequently are gone. What gives them to authority to change a homepage?

Ticket: # 790754 - Email & phone call communication - unsolicited

Date: 2/3/2016 9:10:29 PM

City/State/Zip: Cypress, Texas 77429

Company Complaining About: Directv

Description

I emailed American Airlines with complaint about flight in December; they continue to email, and CALL me, after I have asked them to STOP. They even BLOCK their phone number! They have absolutely NO REASON to continue with their harassment. Email address is To: aacustomerrelations@aa.com. I have already blocked the email address, but cannot block them from calling, because they hide their identity!

(What does my internet company & method have anything to do with a complain against a company who is harassing customers?)

[Ticket: # 790801 - Text Message Spam](#)

Date: 2/3/2016 9:49:56 PM

City/State/Zip: Cape Girardeau, Missouri 63701

Company Complaining About: Unknown

Description

Unsolicited message from unknown 1-800 number. Link assumed to have phishing qualities. Did not click for fear of incident.

Ticket: # 790880 - Harassment

Date: 2/3/2016 11:02:36 PM

City/State/Zip: Shelton, Washington 98584

Company Complaining About: Verizon Wireless

Description

After watching xhamster the phone has a call fail displayed and calls are dropped. I use the same phone for gps direction and acquiring loads for my company. I am certain this person has interfered with this aspect as well. The phone now shuts the phone call down when I attempt to use the screen capture feature.

Ticket: # 790987 - Spam texts

Date: 2/4/2016 1:17:22 AM

City/State/Zip: Jenison, Michigan 49429

Company Complaining About: Straight Talk

Description

I think the spammer has (b) (6) Malone. Wyoming Michigan. He has cyber stalked me for over a year sending spam that has made me remove email addresses even change my phone number. He is my ex hisband and a " known spammer. I think he is trying to get me to click links. And has installed malware before. This text message is spoofed to look like it was coming from my daughter. He has done this before with telephone numbers. No one can catch him?!

Here's the number it came from and the messages

(326)651-00

Today is (b) (6) birthday. Reply to post a wish on her Timeline or reply with 1 to post "Happy Birthday!".

Today is (b) (6) . Reply to post a wish on her Timeline or reply with 1 to post "Happy Birthday!".

(b) (6) replied to your comment on (b) (6) photo.

<https://fb.com/l/28XItldVsnfC7LS>

THE JERK!!! YES! I forgot that one. So damn funny.

Reply with your comment or "like".

(b) (6) replied to your comment on (b) (6) photo.

<https://fb.com/l/28rjJhIWqO6miUh>

Oh my GOSH

...now I have to watch it again.

I'm picking out a thermos for youuu.

Reply with your comment or "like".

(b) (6) replied to your comment on (b) (6) photo.

<https://fb.com/l/1K8tGM46KzWckfZ>

I don't care about the money...I just care about the stuuuuff.

Reply with your comment or "like".

You cannot comment this photo since it has been removed.

[Ticket: # 791039 - CNN Special Report from email@e.ashleystewart.com](#)

Date: 2/4/2016 5:16:35 AM

City/State/Zip: Highland Park, Illinois 60035

Company Complaining About: Comcast

Description

Will not be removed from list after several unsubscribe attempts.

Ticket: # 791050 - internet phishing scam/"virus removal"

Date: 2/4/2016 6:01:51 AM

City/State/Zip: Henderson, Nevada 89014

Company Complaining About: Unknown

Description

on 02/02/2016 I got a pop-up on my iPad in the same font Apple uses stating that a virus had been detected and that my sensitive information was at risk and that it was urgent that I call 855-792-6476 to have it removed. A man with an east indian accent answered and said it would cost \$59.99. I stupidly gave him ALL my credit card information and address before I realized it was a scam and hung up. I then immediately called my credit card company to tell them about the incident. The charge had been posted to my credit card as pending. The scammer(s) must have gotten the cell phone number I was calling from because they called back the next day.

[Ticket: # 791064 - Unwanted spam](#)

Date: 2/4/2016 7:39:59 AM

City/State/Zip: Stockton, California 95269

Company Complaining About: Opentip.com

Description

The site opentip.com continued to send me spam despite opting out. Their opt out link does not even work

Ticket: # 791101 - COMPUTER INVASION BY "LOG ME IN" - ALLEGING TO BE MICROSOFT

Date: 2/4/2016 9:28:35 AM

City/State/Zip: Raleigh, North Carolina 27607

Company Complaining About: Time Warner

Description

WARNING BELLS AND MESSAGES APPEARED ON AN INTERNET PAGE AND I CALLED PHONE NUMBER

Ticket: # 791117 - REVISED: COMPUTER INVASION BY "LOG ME IN" - ALLEGING TO BE MICROSOFT

Date: 2/4/2016 9:53:05 AM

City/State/Zip: Raleigh, North Carolina 27607

Company Complaining About: Time Warner

Description

WARNING BELLS AND MESSAGES APPEARED ON AN INTERNET PAGE AND I CALLED PHONE NUMBER.

REVISION: COMPANY IS CALL LOGMEIN RESCUE

<https://www.logmeinrescue.com/>

Ticket: # 791344 - unwanted text messages received late at night

Date: 2/4/2016 11:34:42 AM

City/State/Zip: Richmond, Virginia 23229

Company Complaining About: Verizon Wireless

Description

I received three text messages on Feb. 3, 2016, the first of which was received at 11:30 pm, followed shortly by the other two. The number that sent the messages is 784-73. The messages were as follows:

#1: Your Toyota Prius LK64 TRZ is on its way to you. Driver's mob: +447712808541. Job: 707761. Track it here: <http://goo.gl/Sha6L0>.

#2: Your driver has arrived. Reg: LK64 TRZ. Any problems, please call their mobile: 447712808541.

#3: Free Wi-Fi and phone chargers are available in your car to keep you connected. Ask your driver for details.

I also received a phone call at 12:00am Feb. 4 from an unknown number, 448448006677. I do not know if the call was related to the text messages or from the same sender. No message was left for me.

Ticket: # 791469 - No unsubscribe link

Date: 2/4/2016 12:07:12 PM

City/State/Zip: Saucier, Mississippi 39574

Company Complaining About: Cable One

Description

The link it gives you to 'unsubscribe', takes you to a page where you have to create an account. This is bogus since that would require you to again, submit your email address. I never registered for this email. This is where the link in the email takes you:

<https://www.imleagues.com/Login.aspx?redirecturl=http%3a%2f%2fwww.imleagues.com%2fMembers%2fAccount.aspx%3fTab%3d2>

Ticket: # 791583 - Calls threatening legal action

Date: 2/4/2016 12:30:37 PM

City/State/Zip: Katy, Texas 77494

Company Complaining About: Unknown Caller - This Is Not A Complaint Against My Isp.

Description

This is a robotic caller that constantly calls, impersonating law enforcement, and threatens to bring legal action unless we return the call. I am attaching an email forwarded by my phone provider that contains a partial copy of the voice messages I am receiving. I have now blocked the number.

Ticket: # 791587 - Phone Scams - fake IRS agents

Date: 2/4/2016 12:31:22 PM

City/State/Zip: Malverne, New York 11565

Company Complaining About: Phony Irs Agent

Description

Receiving numerous calls from both 347-560-3957 and 240-514-0158 with FAKE IRS agents claiming I owe money to the IRS. They use IP phones, so the numbers they call from are also fake, but maybe you have a way of contacting them.

Ticket: # 791769 - SPAM & Solicitation

Date: 2/4/2016 1:09:02 PM

City/State/Zip: Riverside, California 92504

Company Complaining About: AT&T

Description

I play WORD CHUMS thru Tapjoy. There is an option to earn more points via various means. One was to take a McDonald's survey, regarding their new all day breakfast. I figured McDonald's a safe option. First question they asked was for email address ~ which is how Word Chums/Tap Joy identifies players, so I figured this was needed to fill my points up after the survey was complete. Clicked 'continue' and it started pulling up all kinds of crap, everything except any McDonald's survey & then I realized I'd been had - like a FOOL !!! Ever since then I've received 10-30 crap & SPAM emails a day.

Had it been a legitimate avenue that I offered up my email address, that's my fault, but this was a definite bait & switch procedure, as there was never any McDonald's survey to take. I've also contacted McDonald's to see if there was copyright infringement for them using their name/likeness.

[Ticket: # 792065 - Spam Text Messages](#)

Date: 2/4/2016 2:05:09 PM

City/State/Zip: Kansas City, Missouri 64133

Company Complaining About: AT&T

Description

Randoms numbers text me daily telling about making instant money.

Ticket: # 792160 - Consistent Spam via Text from GoSmith.com

Date: 2/4/2016 2:29:51 PM

City/State/Zip: Orange, California 92867

Company Complaining About: Gosmith.com

Description

This company sends me a spam text message at least once a week with job openings in my area. It is an robotext, there is no way to opt out. I have contacted the company on three seperate occasions over 6 months and the texts continue to come. I do not give out my mobile phone and have never opted in with this company (or any company for texts).

Ticket: # 792506 - Nextdoor Terra Nova

Date: 2/4/2016 4:07:06 PM

City/State/Zip: Spring, Texas 77379

Company Complaining About: AT&T

Description

I never signed up for Nextdoor Terra Nova I started getting 4 emails daily and deleted them. They have increased to 11-16 emails per day. They started by saying a neighbor was inviting me to join. I did not recognize most of the names on these emails. I tried to send it to spam and make it stop, but ended up having to sign up so I could deactivate an account I never had. Nothing but gossip site. This was clogging up my emails and taking a lot of my time to clear twice per day. I spoke to two ladies in my neighborhood that "thought they had signed up" Older ladies that were confused about how they got on this site. I feel sure my email was on a members contact sheet and it was used without my permission. I have had to change my password and if this harassment continues I will need to change my email address. Very frustrating. I have researched this website business and do NOT want to be involved with it.

[Ticket: # 792535 - Harassing emails](#)

Date: 2/4/2016 4:14:32 PM

City/State/Zip: Minneapolis, Minnesota 55417

Company Complaining About: Comcast

Description

I have been bombarded with "debt relief" emails and text messages. I have asked many times to be removed from these lists, however, the messages are not stopping. I "unsubscribe"/"opt out" every time I have the option available and it is a prudent course of action. This email has no unsubscribe nor any way to get off of their company's mailing list. I have asked them to take me off their lists many times already, via text, phone, and email.

Ticket: # 792633 - Can't Unsubscribe to Anthem Emails

Date: 2/4/2016 4:36:48 PM

City/State/Zip: Alameda, California 94501

Company Complaining About: Unknown (not Relevant To Complaint)

Description

The link is broken and I can't unsubscribe to Anthem Emails. The contact info from the email requires tons of time to let them know this is an issue.

The link is broken on the employer emails, too.

I find this negligent from a company that size.

Ticket: # 792704 - Unwanted Emails Despite Unsubscription

Date: 2/4/2016 4:52:18 PM

City/State/Zip: Los Angeles, California 90036

Company Complaining About: Time Warner

Description

I'm receiving unsolicited emails from the office of Ander Crenshaw. Congressman for Florida's 4th district. I have unsubscribed from his email campaign several months ago yet I am still receiving emails today.

https://iqconnect.lmhostediq.com/iqextranet/view_newsletter.aspx?id=149096&c=FL04AC

Ticket: # 792859 - Privacy Violations, Wire Fraud, Defrauding an audience

Date: 2/4/2016 5:35:19 PM

City/State/Zip: Dekalb, Illinois 60115

Company Complaining About: Verizon

Description

There is a man named (b) (6) who repeatedly has displayed the personal information of someone in his Youtube videos, he also has a pay site where, anyone who pays can get the private phone number of the same individual. His audience has been attacking this individual on his web based show, calling with threats on air repeatedly, etc. This man has had several "donation" drives in which he promised his audience he was using the proceeds to produce a film, which he never produced which I'm sure is a violation of some statute somewhere. Not to mention this man promotes racial division and violence towards Blacks. He attacks and insults children and other ridiculous acts, I have included some screenshots. Youtube refuses to act and allows him to profit from endangering others and their families.

Ticket: # 793378 - Spam text from an email

Date: 2/4/2016 9:18:55 PM

City/State/Zip: Pearland, Texas 77581

Company Complaining About: AT&T

Description

This afternoon I received a text message from prvs=1835fc51db=kalt@bloodsystems.org

They told me I need to email madamav@rogers.com to receive a reward. This is a unwanted and unreginizable text message I would like to report.

Ticket: # 793409 - USSSA Continues to send emails even after I have opted out 4 separate times

Date: 2/4/2016 9:37:05 PM

City/State/Zip: Overland Park, Kansas 66221

Company Complaining About: Usssa

Description

USSSA is continuing to send me unsolicited emails to my mobile phone to sell items. I have gone through the formal request to get removed from their email list 4 separate times going back to the summer of 2015. The email comes from hello@email.ussa.com:

Brian Vaughn

National Sales Director

Mega Dough

Office 1-800-960-2014

Fax 1-800-878-2948

www.megadough.com

Below is a copy of the email:

To view this email as a web page, go here.

USSSA Logo

Dear Travel Ball Coach,

We are excited to bring you our brand new Custom Drinkware Fundraiser (click on link to view the program)

16 ounce Tritan Sport Water Bottles - flip up lid, double wall construction, BPA free, top rack dishwasher safe

24 ounce Double Wall Insulated Tumbler - drink thru lid, BPA free, top rack dishwasher safe, cold or hot drinks, no sweat, fits all cup holders

16 ounce stainless steel tumblers (similar to a Yeti) - drink thru lid, double wall construction, BPA free, hot or cold drinks, no sweat, fits all cup holders

No minimum order requirements - sell just 1 and we will customize using your logo, mascot and name of group

Free shipping on all orders

\$16 retail - you keep \$6.40 per item sold as profit

We will cashier the fundraiser if needed

Free order entry

No upfront costs

We create a custom flyer featuring one or all three items for you to pre-collect orders

Free prizes for your sellers that sell at least 10 items

Please send us your logo, mascot, and/or name of group and we can get you started. Mega Dough has been serving clients nationwide since 1986. Please visit us at www.megadough.com to view all of our programs including our brand new Go Go Energy Bar, Jelly Belly branded brochure and our 50% profit Mother's Day Birthstone Bracelets. If you are ready to get started, please email us at brian@mdfundraising.com or call us toll free at 1-800-960-2014. There are no upfront costs to get started. Thank you and have a great day.

Regards,

Brian Vaughn
National Sales Director
Mega Dough
Office 1-800-960-2014
Fax 1-800-878-2948
www.megadough.com

This email was sent by: USSSA
611 Line Drive Kissimmee, FL, 34744, United States

You may update your email preferences [here](#).

Ticket: # 793527 - French Rivera Spa

Date: 2/4/2016 11:16:42 PM

City/State/Zip: Memphis, Tennessee 38112

Company Complaining About: Comcast

Description

I received an unsolicited text from French Rivera Spa on 2/3/2016 after 8:30pm local time (8:39pm specifically). I have previously told this business to never, under any circumstances, to contact me again. I received the text from 801-706-3262 to my personal cell phone.

The text read: "Hello! This is French Riviera Spa! We miss you! Text us back for an alumni special!"

Again, this is after telling the company that it is not to contact me under any circumstances. Additionally, as you can see there is not ability to opt out from the messages.

What is more, the person releasing the texts has continued to text me, even after I made it abundantly clear I had zero interest in hearing from them ever again.

I replied - and there is harsh language here as a warning

"Hi there. Fuck you. Give me the money back you assfucked me over when I left after my year period."

and

"Thanks and I hope you die in a fire."

On 2/4/2016, now after 9pm local time (9:02pm) they text:

"Woah dude, I'm just doing my job bro. Go bitch at management for your money back, not me."

And after I texted "You texted me uninvited to solicit a business I have absolutely no interest in. Over text. I hope you keep good records because I'm filing an official FCC complaint." I received another text:

"Alright. I apologize for my attitude, but seriously, I'm not the one you should yell at. I'd be more than happy to appoint you to a general manager." (9:08pm)

I have asked that these communications never take place. They are uninvited, in violation of my privacy, outside of reasonable contact hours, and continue even after I protest. All with no ability for me to opt-out.

I ask that both the individual and company receive fines and other penalties as allowed for by law, and request financial compensation as a result of their harassment and invasion of my privacy.

[Ticket: # 793711 - Cheap Tickets](#)

Date: 2/5/2016 8:16:06 AM

City/State/Zip: Beecher, Illinois 60401

Company Complaining About: Cheap Lists

Description

I have been unable to unsubscribe from the website "Cheap Tickets" (it's a travel website). I have gone through their "unsubscribe" system about 10 times, with no results. Last week, I called them and asked them to take me off the list. Still no results

[Ticket: # 793722 - Fraudulent text messages](#)

Date: 2/5/2016 8:40:27 AM

City/State/Zip: Flagstaff, Arizona 86001

Company Complaining About: Telephonico

Description

The enclosed text messages received on my cell do not have "unsubscribe" options; I never signed up to receive texts from these vendors; and my cell number is on the National Do Not Call registry.

[Ticket: # 793990 - Election polling and voting requests phone calls](#)

Date: 2/5/2016 11:55:04 AM

City/State/Zip: Rollinsford, New Hampshire 03869

Company Complaining About: Comcast

Description

We have received hundreds of phone calls from various sources asking for our opinions on the election and asking us to vote. I am considering this daily assault to be an invasion of privacy and a form of verbal harassment. I have tried stopping the robocalls but with no real success. The listed cell numbers and so I means occasionally I can avoid the time wastage... but not always. Please, please, please do something about this country-wide problem!

[Ticket: # 794007 - identity theft](#)

Date: 2/5/2016 12:01:08 PM

City/State/Zip: Fond Du Lac, Wisconsin 54935

Company Complaining About: Boost Mobile

Description

My identity, voice, personal information, comments, financial information and my name has been broadcast in the radio, television, movie's etc.

Ticket: # 794195 - PHAROS KEEPING ME FROM EMAIL LEGISLATORS MID COUNTY LIBRARY MARYLAND AND MERAMEC

Date: 2/5/2016 12:55:54 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

INVEST LINK FOR KERMIT CLARK'S WORK ON CAUSING OUR TEAM TO LOSE BY USING MY KIDS IN ORGIES...

TODAY MID COUNTY LIBRARY MCLAB09 HAS PHAROS ACTIVATED...PLEASE HAVE THEM REMOVE PHAROS...

<https://www.facebook.com/dora.owens.3/posts/937788156297788>

[Ticket: # 794594 - Text Message Spamming](#)

Date: 2/5/2016 2:53:51 PM

City/State/Zip: Addison, Texas 75001

Company Complaining About: N/a

Description

This company keeps sending me texts and I respond with "Stop" and then they text and say that that number will not text me again. Then a couple days later, they have a new number sending me the texts that say the same thing. This has happened dozens of times. The latest number was (707) 887-3107

Ticket: # 794625 - Rusty Dils harrasment

Date: 2/5/2016 3:05:44 PM

City/State/Zip: Milwaukee, Wisconsin 53226

Company Complaining About: Time Warner

Description

"Rusty Dils <rustydils@cableone.net>" keeps sending me the same spam email about buying his book. I have unsubscribed twice. I told him if he sends another that I'd be filing a complaint. Immediately afterward, he sent another email - seemingly provoking me. This has become a harassment issue. I never signed up for his emails. This inexcusable pestering has got to stop.

Ticket: # 795285 - Unwanted commercial text messages

Date: 2/5/2016 6:58:38 PM

City/State/Zip: Eden, Utah 84310

Company Complaining About: AT&T

Description

I have received 3-4 text messages over the last month, all between 2:00 AM and 3:00 AM. I keep my phone on for emergencies, and needless to say it is disconcerting to be awakened to something like: "57881 is your Facebook confirmation code, or go to <https://fb.com/l/1JNFLsxQxLJO78m> #fb (I do not have a Facebook account.) The number that the text is initiated from is listed as 326-65. I assume each text comes from a different number, because I go to the Details and then Information tabs on my phone and "Block Caller," but I still get texts. I deleted the previous texts; this latest one (received February 5 at 3:20 AM) I blocked and saved. I am tired, and tired of being scammed by this process.

Ticket: # 795517 - CAN SPAM email violation

Date: 2/5/2016 9:40:07 PM

City/State/Zip: Lexington, Kentucky 40517

Company Complaining About: Hughes Net

Description

I registered for the website empowr.com a couple weeks ago. The next day I realized the company was sending me multiple emails a day, which was annoying, so I went to the bottom of the page, hit "unsubscribe" and on their page I unsubscribed from all emails. That has not solved it though. Despite unsubscribing, I am still receiving multiple emails a day. The emails are coming from noreply@myempowr.com

Ticket: # 795724 - Received over 53 emails from swimoutlet.com after unsubscribing 6 times and calling.

Date: 2/6/2016 9:56:26 AM

City/State/Zip: Chicago, Illinois 60643

Company Complaining About: Swimout.com

Description

Greetings FCC!

I've received over 53 emails from swimout.com after unsubscribing 6 times , calling 3 time and an internet chat . The internet chat was on 11/14/15 at 7:56 AM CDT with Megan, which ensured me as the others she would take care of this issue(record tracking number #81681566). Please see attached.

[Ticket: # 795734 - Website](#)

Date: 2/6/2016 10:17:44 AM

City/State/Zip: Salisbury, Maryland 21804

Company Complaining About: Verizon

Description

Website www.Horseeden.com carries viruses. These viruses entered my phone. I can't get rid of them.

Ticket: # 795789 - Everyday I receive an email telling me I can get different items free.

Date: 2/6/2016 11:49:50 AM

City/State/Zip: New Philadelphia, Ohio 44663

Company Complaining About: Frontier Communications

Description

I never subscribed to this site called, Freebie Fresh. It shows an item I can get free. I opened it to see if I can unsubscribe. There is at the bottom if you want to opt out, click here which does not work.

Ticket: # 795816 - Spam sent from my email to all my contacts

Date: 2/6/2016 12:15:47 PM

City/State/Zip: Seymour, Tennessee 37865

Company Complaining About: Charter

Description

The following link was sent to everyone in my address book of my email. I have traced this to having placed a 2015 Christmas order on Amazon.com. It is outer.net that accessed my through this purchase, unauthorized. It directs people to another shopping website outside of Amazon, called Mondaynoon.com. One of my friends let me know that it had been sent to them and my husband also confirmed that he received one as well. Below is the link sent to my friends and family:

<http://mondaynoon.com/stepped.php?missing=yh121grq6d9p>

Ticket: # 796116 - bogus number from search engine 1-888-398-6257

Date: 2/6/2016 3:27:51 PM

City/State/Zip: Hayward, Wisconsin 54843

Company Complaining About: Charter

Description

I used the search engine bing to find out if the zika virus would affect dogs. When I clicked on what seemed like a valid site my mac went into lock down mode stating there was a virus entering my computer going into my financials with a message to call 1-888-398-6257 and to give them a # UR97L1DA2TA, to clear up the problem. They claimed to be Apple, but in fact were not. Looking at complaints online about this number, many consumers stated, after being on the phone with the above bogus company, the bogus company wanted money to fix the problem. The person I spoke with had a heavy foreign accent. After questioning the person as to who they worked for, I didn't feel as though they confidently sounded like they were legitimately Apple, and I hung up.

Ticket: # 796224 - EXPRESS LLC does not provide an unsubscribe option on emails

Date: 2/6/2016 4:59:08 PM

City/State/Zip: North Palm Beach, Florida 33408

Company Complaining About: Express Llc

Description

Emails from Express do not provide an unsubscribe option. The email only provides a customer service telephone number, which is not open outside of normal business hours. Still unable to unsubscribe from their mailing list

Ticket: # 796243 - Unsolicited Spam Text Messages

Date: 2/6/2016 5:13:19 PM

City/State/Zip: Atlanta, Georgia 30329

Company Complaining About: Lyrikill

Description

I continue to receive unwanted spam text messages. I've replied "Stop" on many occasions but, it doesn't seem work.

Ticket: # 796284 - ACE Cash Services

Date: 2/6/2016 5:45:05 PM

City/State/Zip: Ligonier, Pennsylvania 15658

Company Complaining About: Comcast

Description

They keep contacting me thru my email telling me that they are going to put a lawsuit against me and all that crap. I have never had any loans or otherwise with them. But, somehow they got my bank information. I just want them to stop contacting me. I don't even know who they are.

[Ticket: # 796298 - unwanted email after multiple unsubscribes](#)

Date: 2/6/2016 6:00:27 PM

City/State/Zip: San Francisco, California 94122

Company Complaining About: Gofobo

Description

After multiple support requests and an broken unsubscribe button on their emails, gofobo.com is now spamming me after repeated requests and attempts to unsubscribe.

[Ticket: # 796385 - cell phone spam](#)

Date: 2/6/2016 7:03:17 PM

City/State/Zip: New York, New York 10175

Company Complaining About: Verizon Wireless

Description

cell phone is on "do not call" but hey keep calling and then claiming that by answering I am accepting their marketing. They are calling from 334-662-3119 number

Ticket: # 796513 - SECURITY BREACH SMALL BIZ

Date: 2/6/2016 11:02:48 PM

City/State/Zip: Columbia, South Carolina 29205

Company Complaining About: Time Warner

Description

I terminated an employee who was entrusted to all things I.T. as well as the most sensitive data of my business. I use Time Warner service for my phones and internet. I have discovered MANY instances that negligence by this company to act expeditiously with my numerous pleadings to help me secure my business, my only means of livelihood, and they have yet to help me. Incorrect federal I.D. numbers, multiple requests for service and explanation as to the issues I am facing, and call after call have been going on since November 2015. PLEASE help me. I need to save my business and it is being hacked to spite my due diligence to secure it. I have finally gotten an appointment to install "managed security" service, but it isn't until Feb 16!! My business is dwindling as I type. I am notified an investigator and he suggested I send messages to request help.

Ticket: # 796645 - Fraud

Date: 2/7/2016 5:26:30 AM

City/State/Zip: Baytown, Texas 77523

Company Complaining About: Digis Llc Elko

Description

I signed up with internet america with an unlimited data because i know how much my kids use netflix and i didn't have any issues until recently when trouble started with my HOA. i went from using 40GB to using over 400GB and the provider just lies and changes the story everytime i call. i am now having major issues with fraud on all my financial accounts and after noticing my email, iCloud, paypal and credit card accounts have been hacked i know longer trust this company. i have caught several others on my internet like GULF Coast Pipeline, Spstemseven Services, KC Webb INC, Bureau Of information Technology of the U St Croix, Christiansted in Virgin Islands, Medina County Ohio, Occidental Permian LTD, Odessa, Agile Network Builders, Fujitsu Network Communications, & Rudy, William N. Also AboveNet Communications has been attempting to long into my paypal since i removed my bank account from that account and I'm getting weird certificates popping up on my Apple phone and apple says it shouldn't be happening.

Ticket: # 796690 - Spam Emails**Date:** 2/7/2016 10:04:39 AM**City/State/Zip:** Syosset, New York 11791**Company Complaining About:** Verizon

Description

Have tried for several weeks to unsubscribe from company known as "offerdne.com" without success. I am attaching 2 such emails. I receive between 2-5 a day. The addresses are generated from both Samoa and from Fort Lauderdale Florida. After following their instructions to unsubscribe and to forward the email to "abuse.348cee@offerdne.com" and "abuse.432138@offerdne.com", they still continue to arrive daily. Appreciate a reply to this request at your earliest convenience. I have read online that others are experiencing this same situation. Thank you.

[Ticket: # 796707 - ISP code injection](#)

Date: 2/7/2016 10:59:10 AM

City/State/Zip: Tyler, Texas 75703

Company Complaining About: Suddenlink Communications

Description

My provider, Suddenlink, is injecting notifications that I was near my data cap last month. This has been going on for SEVERAL DAYS AFTER the billing cycle ended and it's an obvious attempt to get me to upgrade my service.

Ticket: # 796730 - possible scheme

Date: 2/7/2016 11:39:44 AM

City/State/Zip: Hertford, North Carolina 27944

Company Complaining About: Mediacom

Description

This is some of the text I received. It has nothing to do with the internet but with a possible scheme sent to me.

His e-mail is morganydavid@gmail.com

I am not sure that is a valid e-mail address

In his last text he says...

" I am having a little problem with the initial owner of the house because I only paid him 85 % payment of the property. He does not have the facility to accept credit card payment for me to balance him....so I will give you my card to charge the sum of \$7500, plus the extra %3 credit card company charges and you will deduct the sum of \$2000 for your service and send the remaining \$5500 via bank cash deposit top the initial owner of the property selling the house to me. so after you get all this done for me u can be able to have access to my work(he is talking about the tree work) in my home okay I hope you understand now that u will charge my card through for the amount of \$7500 plus the %3 credit card tax and after it clears to your account you will deduct \$2000 for your service and send the remaining \$5500 to the initial account info if u understand this better now do get back to me so we can go from their?" (his spelling for there)

There was much more to this text leading up to this final offer.

I think this is a scheme.

Ticket: # 796755 - Excessive spam text messages and harassment

Date: 2/7/2016 12:29:11 PM

City/State/Zip: Reno, Nevada 89503

Company Complaining About: Fitness Connection

Description

Fitness connection in, Sparks Nevada located at 255 Disc Dr, Sparks, NV 89436 with a texting number of 775 359 9393 have been continually sending spam text messages despite the multiple requests to cease this communication. Please assist me in this issue.

Ticket: # 796757 - Saying that I won \$15 milion dollars

Date: 2/7/2016 12:31:28 PM

City/State/Zip: Missoula, Montana 59808

Company Complaining About: Centurylink

Description

I received a email Saying that I won \$15 million dollars. And they need me to send them my name, DOB, address and bank account information.

Here is a copy of the Email:

US Federal Reserve Bank Corporate Office

101 Market St, San Francisco,

CA 94105, United States

Our Ref:USFRB/IRU/SFE/15.5/SFCA/011

United States of America

Federal Reserve Bank®

Attention!

Your payment files from three (3) different banks, Natwest Bank of London, Central Bank of Nigeria and Bank of America was compiled and submitted to my desk this morning for review. The total sum owed to you by the 3 banks mentioned above was sum up to the tune of US\$15,500,000.00 (Fifteen Million Five Hundred Thousand United States Dollars).

Now the fund has been totally lodged in one particular Escrow account (non deductible) here in the Federal Reserve Bank on your name, while waiting for accreditation to your personal bank account in any part of the world.

Meanwhile, after due scrutiny and verification, I confirmed that you have fulfilled all the necessary obligations that will enable the release of your payment to you, but yet your payment was not released to you due to one flimsy excuses or the other from the Bank officials in charge of your payment, because they had the intention of diverting your funds to their private accounts in order to satisfy their selfish interest.

You are however lucky that we the management of the US Federal Reserve Bank detected their evil plans and therefore call for the submission of your payment file to us so we can personally handle the payment assignment to ensure that you receive your funds accordingly.

Now, all modalities regarding your fund release has been put in place here in the Reserve Bank of America, thus, your funds has been made ready for transfer in our sophisticated macro transfer system, what we need from you now is to provide to us the bank account of your choice which you want us to transfer your funds so we can expedite action for the accreditation of your funds into your account immediately.

Below are the information needed for now for your transfer.

1. Personal Details:

Full Name:

Current Address:

Age/Gender:

Occupation:

Direct Mobile Number:

Passport Copy, ID card or DL:

2. Banking Details:

Bank Name:

Bank Address:

Account Name

Account Number:

Routing Number:

Swift Code:

Note: If you prefer to receive your funds in form of a Visa Card, we could load and ship your Visa Card to your address which will permit you a daily withdrawal limit of US\$3000 or write a draft check which can be deposited in any bank and send to you.

In anticipating for your urgent cooperation

Yours sincerely,

Janet Louise Yellen

Chair of the FRB

SAN FRANCISCO CA.

Direct Phone No' +1 (415) 878-5313

Co-chief Operating Officer,

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AR72768/DD6A66

"FRB system auto sender"

Ticket: # 796785 - gmail

Date: 2/7/2016 1:18:15 PM

City/State/Zip: Chillicothe, Ohio 45601

Company Complaining About: Google-gmail

Description

dating sites are allowing women who have gmail to set up customers to get private info then the women want you to pay them large sums of money not to release info. This must be stopped immediately I feel. please contact me for more info, Thank you for your time, Tom

Ticket: # 796844 - TimeWarner deleted my business emails**Date:** 2/7/2016 3:05:45 PM**City/State/Zip:** Schaghticoke, New York 12154**Company Complaining About:** Time Warner

Description

On 2/3/16 at 6pm I called TimeWarner for technical support because I could not open my tbc10905.rr.com (timewarner) email for the past 30 minutes. TW representative NIHAYA B. took my call. After I explained my issue and that I have tried to open it on mozilla, chrome and IE, she told me she was going to change my password. I adamantly said no do not do that and I began asking for a supervisor at 6:18pm. NIHAYA B. kept saying she could fix the issue. I asked for a supervisor 3 more times and when I wasn't given one by 6:30pm I hung up. I called TW back at 6:31pm as I was now able to access my email. When I opened my email, I had only 6 messages of the previous 100 messages I had saved in server. I asked Carlos to please get my email back because these emails confirmed work opportunities for me. He said he couldn't do it but would get me a supervisor to speak to. The supervisor told me he would file a ticket to expedite my matter to find my emails. I called TW at 7:12am on 2/4/16 to check the status on my emails. I was told that the matter has been expedited and TW would call me after 6pm on 2/4/16. I called TW at 9pm on 2/4/16 because I did not hear from them to ask the status. I was told it can take 24-48 hours - I said I wasn't told this on my first call and I should've been. 2/5/16 there were 2 messages from Abby of TW that "your messages cannot be recovered because they have been deleted from the server - maybe you can look them up on your smartphone if you have one". I am livid that TW allowed an employee to delete my emails that took away income from my family! I called TW 2/5/16 spoke with supervisor Mike who said there was nothing he could do to retrieve my emails but could pay my TW bill for one month. Mike also informed me that my bill for the upcoming month has a substantial increase - to which I said it shouldn't because talked to Gurjot on 1/10/16 I was quoted \$157.15. Apparently the way Gurjot entered the information into my account will mean 157.15 will not go into effect until 2/12/16. TW paying my bill DOES NOT COMPENSATE FOR THE \$20,000 of income that has been taken from my family. I want restitution for the income I have lost.

Ticket: # 796963 - Unable to unsubscribe. Unwanted emails.

Date: 2/7/2016 6:27:25 PM

City/State/Zip: Newark, New Jersey 07102

Company Complaining About: Optimum

Description

Raynard Jackson & Associates, LLC continues to send dozens of unwanted emails to our university email accounts. We have made numerous requests asking to be removed from his mailing lists but he has not complied.

Email address of offender - rjackson@raynardjackson.com

Website - www.raynardjackson.com

Ticket: # 797000 - Spam with no Unsubscribe

Date: 2/7/2016 8:03:53 PM

City/State/Zip: Leander, Texas 78641-3325

Company Complaining About: Sudden Link

Description

SERVER@TuyLZzNRKynb.Telefonica.de

You can't unsubscribe from this and they just keep rotating servers when I block them.

Ticket: # 797009 - Violation under CAN-SPAM

Date: 2/7/2016 8:42:02 PM

City/State/Zip: Harrison, New York 10528

Company Complaining About: AT&T

Description

I continue to get email from Elle Michael (elle.michael1@outlook.com; online marketing pros.png, 5850 Canoga Ave, Woodland Hills, CA 91367) despite never subscribing, having commercial email with no included way for an optout (while listed there is no link) and after having written back with a request to opt out and have no more contact).

Here is the latest email:

Elle Michael <elle.michael1@outlook.com>

3:25 am (1 day ago)

to President

Hi,

I work with Online Marketing Pros and was wondering if you'd be open to having us analyze your web site, for potential changes that could lead to better search ranking or design functionality?

We're a U.S. company and what we do is assess your needs, then have our consultants contact you with the info and a quote. There is no pressure to have any work done whatsoever, but you'll see the benefits of doing so.

Would you be open to receiving this quote(s)?

Best regards,

Elle Michael

online marketing pros.png

5850 Canoga Ave.

Woodland Hills, CA 91367

We respect your privacy and want to make sure you are aware of a few things. By replying to this email, you authorize Web Leads, Inc and our affiliates that can help with your project to call you at the number you provided, and you understand that they may use automated phone technology to call you. At no time are you required to make a purchase. If you are no longer interested in receiving messages or feel you are receiving this message in error, [click here to unsubscribe](#)

Ticket: # 797061 - Can't unsubscribe

Date: 2/7/2016 10:53:28 PM

City/State/Zip: Washington, District Of Columbia 20015

Company Complaining About: Rcn

Description

I somehow got added to an email list that I can't unsubscribe to from someone at merlin1246@aol.com. It's a bunch of right wing propaganda. I've replied and asked to be removed I've reported it as spam and as phishing and he manages to get through my filters. I have attached a screen shot as well as the details in the code that you get from gmail that should show the person's IP address.

Ticket: # 797096 - XXXXX XXXXXX

Date: 2/8/2016 12:53:04 AM

City/State/Zip: Philadelphia, Pennsylvania 19115

Company Complaining About: Npidoctors

Description

My name is (b) (6) and I am a pharmacist. This website, npidoctors, has posted my home address and my personal phone number without my permission. I have emailed the owner of the website with no response back. I get multiple calls every day on my phone from random people thinking my phone number is the number to Rite Aid.

<http://www.npidoctors.com/contact-us.html>

Ticket: # 797160 - SPAM Emails**Date:** 2/8/2016 8:58:48 AM**City/State/Zip:** Cranberry Township, Pennsylvania 16066**Company Complaining About:** Armstrong

Description

Armstrong is my internet cable service provider. Starting 3 months ago, I receive approx. 2-3 dozen SPAM emails daily. 1) I contacted Armstrong technical support 3 times to report this and confirm that my SPAM & filter settings were correct-they confirmed they were correct. One of the Armstrong technicians said that Synacor is their website author. Armstrong said they are aware of this issue and they are waiting for Synacor to fix it. I also contacted a friend who is an employee of Armstrong and he stated that he also receives SPAM email. THIS IS UNACCEPTABLE AND A SECURITY RISK. I pay my monthly Armstrong cable bill in full each month even though I still receive dozens of SPAM emails each day. This is unfair to consumers.

Ticket: # 797222 - Website Scam

Date: 2/8/2016 9:38:45 AM

City/State/Zip: Holland, Michigan 49424

Company Complaining About: Charter

Description

<http://chilworthhouseschool.com/customer=service/>

This website is pretending to be Macatawa Bank, a local bank in my area. They sent out a text to me telling me to login to their site which is clearly fake. Please take it down or something, don't want anyone actually falling for this.

Ticket: # 797231 - internet scam

Date: 2/8/2016 9:46:26 AM

City/State/Zip: Wyomissing, Pennsylvania 19610

Company Complaining About: Webroot

Description

On 2/7/16, I received a message on my laptop, that my computer had been hacked, and that I needed to call 1-855-527-1346 immediately to protect my computer. I called and they said that my Norton's Security system was no good, that I should install Webroot, and I gave them my credit card and banking information. When my wife came home, I told her what had happened, and she said that I had been scammed into giving out my credit card and banking info.

Ticket: # 797292 - SMS spam report

Date: 2/8/2016 10:43:43 AM

City/State/Zip: Sunrise, Florida 33322

Company Complaining About: T Mobile

Description

I am being targeted by unknown companies/individuals supposedly for job interviews on my mobile

(b) (6). These are the numbers spamming thus far:

234-414-1915

469-300-6118

Ticket: # 797347 - Cannot Opt Out from USA-People-Search.com Database

Date: 2/8/2016 11:15:46 AM

City/State/Zip: Schulenburg Tx, Texas 78956

Company Complaining About: Colorado Valley Internet

Description

The automated system that USA-People-Search.com uses for managing personal information in its database does not work, and there is no other means of contacting the company for data removal. I have tried numerous times to the point that I now get an error message "Opt Out Limit Reached - Sorry, but you have reached the maximum number of allowed opt out requests."

This is ridiculous that I should have to contact a Federal government agency to have this information removed from the internet. There should be a "Do not publish" list just like there is a "Do not call" and "Do not mail" list.

I want all information PERMANENTLY REMOVED from USA-People-Search.com for -

(b) (6)

Schulenburg, TX
Austin, TX
Houston, TX
Estes Park, CO
San Francisco, CA

Ticket: # 797769 - SPAM

Date: 2/8/2016 1:38:34 PM

City/State/Zip: Oxnard, California 93035

Company Complaining About: Verizon

Description

I have been receiving spam from kjbljis@udkdoles.net

Ticket: # 797793 - continued unwanted spam

Date: 2/8/2016 1:45:24 PM

City/State/Zip: Los Angeles, California 90025

Company Complaining About: Time Warner

Description

No opt-out option on unsolicited emails being sent; repeated written requests are ignored. Company (Matchpoint Solutions, <http://matchps.com>) is a sham; fishing for personal data. For a recruitment company they seem to lack any listed jobs. Never once did I sign up for anything they pretend to offer

[Ticket: # 797851 - Offshore banking connection/ approx. 2010 to present](#)

Date: 2/8/2016 2:01:54 PM

City/State/Zip: Navarre, Florida 32566

Company Complaining About: Mediacom

Description

Internet protocol orig. for offshore connection for home office computer.

Ticket: # 797870 - Text spam

Date: 2/8/2016 2:06:16 PM

City/State/Zip: Katy, Texas 77450

Company Complaining About: T Mobile

Description

Hi. Im continually receive a lot of text spam . The number change , but have a root. It is 326 650 and 2 numbers more that change : 01, 02,03 and so far.

My phone Number is 832 705 4953 . I reported this issue to T mobile but they didnt do anything. How you can help me?

Ticket: # 797907 - CAN-SPAM violations

Date: 2/8/2016 2:13:23 PM

City/State/Zip: Newburyport, Massachusetts 01950

Company Complaining About: Comcast

Description

I have tried multiple times to unsubscribe from the marketing list of a company called "Expeditedalist". Two of their representatives have been emailing me consistently and have not responded to multiple requests to remove me from their mailing list:

rob.snyder@expeditedalist.com

carol.black@marketingdatalist.net

Their emails only allow you to unsubscribe with a reply email ("If you would like to unsubscribe, reply back with "Leave out" in the subject line."), but they are not actually removing me from their list.

Additionally, they are in violation of the CAN-SPAM act, as they do not include any physical mailing address, as required by law.

[Ticket: # 798120 - unwanted e-mails/harassment](#)

Date: 2/8/2016 3:01:19 PM

City/State/Zip: Lexington, Kentucky 40517

Company Complaining About: Time Warner

Description

still sending e-mails continously after I have unsubscribed several times
the company is:

All Star Applicants 405 Waltham Street , Lexington, MA 02421

A Wage Detector Company

Thank you.

Ticket: # 798121 - Face book

Date: 2/8/2016 3:01:26 PM

City/State/Zip: Beatrice, Nebraska 68310

Company Complaining About: Charter

Description

I changed phones and won't use it for face book. But they are refusing to let me in to change my number. So they simply are sending other people with my old phone number the info to get into my page. In addition there was already someone making comments from my page even to me! I posted about it before they shut me off for a week for a hate comment I don't remember ever saying:

"Mexicans are mean." Ridiculous!

It should be a crime for damaging people's property and slander and punishment for it! As if it never was.

I will also report this to BBB. Then straight to Federal Dept. of Justice if that's what it takes.

I would much lay appreciate your help.

My Facebook name is: (b) (6) . With a pix of flooding (b) (6) as my avatar.

If you need anymore info, please let me know.

Respectfully yours, (b) (6)

[Ticket: # 798491 - email fraud](#)

Date: 2/8/2016 4:48:53 PM

City/State/Zip: Johnsburg, New York 12843-1801

Company Complaining About: Frontier Communications

Description

I use frontier communications for my email server and when I receive an email from a sepcific address it comes to my email in box and after an hour or 2 it automatically gets its status changed to spam. I check the status of the emails when they arrive and they are not spam. I don't open them or view them, just let them sit and they get changed automatically. After an hour on the phone with frontier I could not even get anyone I could understand, or anyone that had any knowledge that could help.

Ticket: # 798754 - unwanted text

Date: 2/8/2016 6:05:57 PM

City/State/Zip: Mineral, Virginia 23117

Company Complaining About: Sensay

Description

Got a spam text from 855-288-7236 reading "You were sent an invitation to join Sensay! Gen anonymous help for anything you need via text. Accept invite: sensay.it/8rrvqu Terms: sensay.it/legal"

Ticket: # 798831 - internet scammers

Date: 2/8/2016 6:31:53 PM

City/State/Zip: Cedar Rapids, Iowa 52405

Company Complaining About: Pcexpert 365 Llc

Description

I received a pop up on my computer that my IP address had been hacked and I had to call this number for service. I thought I was talking to a Microsoft rep and they said they would block this problem if I paid immediately. I can't believe that I fell for what I am sure now was a scam but I wrote an e-check for this "fix". I later felt that I had been scammed and I called my bank. they put a stop on any thing coming in and we closed that account. No money had been taken from my account. I also took my computer to Staples and they did a virus sweep on it. I am now getting calls from this company saying I owe them all this money. I contacted our local police and they suggested that I contact you. I feel very nervous about using my computer now at all. The company is PCEXPERTS 365 LLC.

[Ticket: # 798872 - Spam e-mail](#)

Date: 2/8/2016 6:45:04 PM

City/State/Zip: Sherman Oaks, California 91423

Company Complaining About: I Don't Know, It's Spam, Come On, Help!

Description

My e-mail address was mined, never given to these people. I have asked several times that they stop it. They continue. There is no opt-out link provided. Please make them stop. Your FAQs for reporting spam opened this window so I submit the complaint here although your categories, below, make no sense for spam.

[Ticket: # 799230 - Complaint against VoIP 614 Numbers](#)

Date: 2/8/2016 10:04:52 PM

City/State/Zip: Madison, Wisconsin 53706

Company Complaining About: AT&T

Description

FCC, the following numbers from Broadvox Communications have been calling me for weeks & searching the numbers online shows this has been going on for months affecting many people:

614-401-3915

614-401-3917

614-401-3924

Ticket: # 799249 - SPAM/PHISHING

Date: 2/8/2016 10:25:17 PM

City/State/Zip: Clarkston, Michigan 48348

Company Complaining About: Verizon Wireless

Description

I got hooked by an email I received from a good friend's email address. It was sent at 1:43 am (which I didn't notice)

Subject: Assistance!

Body: Greetings, How are you? Where are you? I need your urgent assistance.

Signed with my friend's name, professional title & a PHONE LINK

I CLICKED THE LINK FROM MY CELL PHONE AND IT IS A NON-WORKING NUMBER: 248-897-9385

I'm paranoid that someone now has my cell and email address.

Ticket: # 799305 - Spam texts

Date: 2/8/2016 11:22:08 PM

City/State/Zip: Gloucester, Massachusetts 01930

Company Complaining About: Sprint

Description

I'm getting spam texts from multiple numbers that all lead to the same company, trying to sell me topical pain relief cream. I've called and asked to be removed from their list twice but I still get spam texts .

+1 (559) 296-7316

+1 (224) 803-2679

+1 (240) 377-0893

+1 (269) 205-4796

+1 (909) 637-3285

+1 (707) 296-7177

Ticket: # 799660 - SPAM Advertisements

Date: 2/9/2016 10:21:15 AM

City/State/Zip: West Chester, Pennsylvania 19380

Company Complaining About: Verizon

Description

Atlantis Advertising continues to send SPAM Advertising emails with no regard for consumer wishes. The shortcut they provide to unsubscribe NEVER accepts a properly entered "code" required to complete the unsubscribe process.

I tried to find Atlantic Advertising on the internet but could NOT find a website which makes me wonder if this is a legitimate enterprise.

They provide an address to which you can send a written request to be removed (which I have done) but when I looked up the address on the internet it is listed as vacant!

This kind of disregard for the wishes of internet users must not be tolerated.

Ticket: # 799873 - Scam attempt via text

Date: 2/9/2016 11:53:14 AM

City/State/Zip: Hollywood, Florida 33021

Company Complaining About: 4787561323@biz.rr.com

Description

I received a text with a phone number to call. It said "[B OF A] OfficeNotification. Call: 6787523217) If you call the number a machine says " Thank you for calling our 24hr security department. To reactivate your card please press 1. To leave press 2.". This is clearly a scam. I don't even have a BofA account.

Ticket: # 799973 - Multiple unsolicited text messages

Date: 2/9/2016 12:23:12 PM

City/State/Zip: Dallas, Texas 75219

Company Complaining About: Rsquared Or Wwww.paydaybills.com

Description

I just received 5 text messages in a row, all within less than a minute, from one of those "pay day loan" companies. I have never applied for one of these, accessed the website for one of these, or contacted one in ANY way whatsoever, and yet they are constantly calling or texting my cell phone.

Ticket: # 800328 - Spam text message

Date: 2/9/2016 2:15:27 PM

City/State/Zip: Pasadena, California 91106

Company Complaining About: AT&T

Description

Here is what I received:

(b) (6) Your friend invited you to get hoot app <https://bnc.lt/d/UPbGwPgylq>

Ticket: # 800392 - spam text msg

Date: 2/9/2016 2:31:12 PM

City/State/Zip: Richmond, Virginia 23235

Company Complaining About: Verizon Wireless

Description

received spam text message from the following phone #:
(503) 453-7841

"Hi, I'm Kelly. I saw u yesterday and I really liked u.. Your friend gave me your number ;-(Im tall blond girl who was checking you out :-) Dinner tonight?"

at 12:03pm on Tue Feb 09, 2016.

Ticket: # 801077 - unwanted emails

Date: 2/9/2016 5:34:47 PM

City/State/Zip: Lake Buena Vista, Florida 32830

Company Complaining About: Allstate Capital

Description

I have been receiving emails from this company for over a year. I have "opted out" numerous times with no results.

Maite Echevarria

Allstate Capital

1600 S Federal Highway, #811

Pompano Beach, FL 33062

Tel: 954-934-0425 Ext

Fax: 954-934-0470

MaiteE@allstatecapital.com

Internet: www.allstatecapital.com

Ticket: # 801273 - TIME WARNER CABLE CHARGING ME EXTRA AND NOT LET ME CHANGE ANYTHING

Date: 2/9/2016 6:28:35 PM

City/State/Zip: Kansas City, Missouri 64119

Company Complaining About: Time Warner

Description

I have been using TWC for many years now , they keep raising the payments and I can not make any changes nor leave them because they say I do not know (!) my social number. Today I went to their customer service(2-9-2016) at 3:57 PM and talked to a rep named Bob and even though I had my driving license and my bill he didnt let em do any changes and asked for a paper my social typed on. I am really fed up with them will stop my payments but afraid to lose my house number since they wont let me any change with the excuse of my social number which they either mistakenly or purposely changed...

[Ticket: # 801307 - spamming with no unsubscribe](#)

Date: 2/9/2016 6:40:04 PM

City/State/Zip: Mineral Wells, Texas 76067

Company Complaining About: Sudden Link

Description

Getting multiple email ads using different headers i.e.: Amazon thanks you, congratulations, Barbara, Medi Care Providers but all from pbsupdates@atc.pbs.org

[Ticket: # 801366 - failure to comply with Opt-out repeated requests](#)

Date: 2/9/2016 7:03:34 PM

City/State/Zip: Alexandria, Virginia 22314

Company Complaining About: Snapfish

Description

SNAPFISH continues to send emails despite repeated requests to unsubscribe. I have used their "unsubscribe button" for well over a month, and still have received daily emails from them. In addition to using the "unsubscribe button", I have written to the president of the company. They still continue to email me daily.

[Ticket: # 801406 - wi-fi hotspot](#)

Date: 2/9/2016 7:13:25 PM

City/State/Zip: Hopewell Junction, New York 12533

Company Complaining About: Comcast

Description

Comcast came with a new modem/router and made me a "hotspot" without my knowledge. I have since learned that all of these providers do this (ie, TWC,Cablevision etc.). This is at the very least insidious and probably criminal. It is up to you to regulate this dangerous intrusion into the American home!

Ticket: # 801426 - bullying,communicating threats,

Date: 2/9/2016 7:21:13 PM

City/State/Zip: Tuckasegee, North Carolina 28783

Company Complaining About: Frontier Communications

Description

person is threating bullying,thru email and facebook messenger.i have filed a complaint thru police dept. in my area. for now i fear for my life.i have changed home phone number and she gets thru and canceled my email address she found.bought call block from phone co. they did not help or work.

Ticket: # 801574 - Threatening email

Date: 2/9/2016 8:30:30 PM

City/State/Zip: Miami, Florida 33156

Company Complaining About: Vonage

Description

I received the attached email, threatening to "sue" me for "robo calls" from my home office phone number. I have not made any robo calls to anyone, much less from my number. I have not responded not called the numbers listed on the supposed affected party. I suspect this is an attempt to commit fraud. My phone number is listed on my website www.themiamigroup.com which is where they could have obtained it. I do not recognize the name nor other phone numbers listed on the email.

Your assistance is greatly appreciated in this matter.

[Ticket: # 801992 - neighbors have jammer](#)

Date: 2/10/2016 9:44:41 AM

City/State/Zip: Belmont, New Hampshire 03220

Company Complaining About: Neighbors

Description

Months and months I've dealt with no cell service at home and Internet issues galore. Today I installed a jammer alert and and sure enough the alarm sounded. What do I do

[Ticket: # 802014 - Unwanted emails](#)

Date: 2/10/2016 10:08:23 AM

City/State/Zip: Little Rock, Arkansas 72204

Company Complaining About: AT&T

Description

I have sent several unsubscribe emails to the Board of education asking them to stop sending me emails, but they won't. They keep sending me emails from them but putting a different name (who it's from)at the bottom of the email. I sent a message in one of the emails saying anyone associated with Board of Education to stop sending me emails

Ticket: # 802116 - solicitation emails that won't stop

Date: 2/10/2016 10:51:37 AM

City/State/Zip: New York, New York 10024

Company Complaining About: Not Sure

Description

I get sometimes 10 emails a day from this provider. I sign up to unsubscribe for every email sent. I also (as instructed) forward all the emails to their abuse department. It's been almost 3 months of doing this every day and nothing stops. I could send you hundreds of emails. I will send a couple samples. Please help me to stop this!

This is their address listed:

P.O. Box 217

Apia, Tuamasaga

Samoa

abuse.728a7c@offerdne.com

[Ticket: # 802421 - Unwanted text messages](#)

Date: 2/10/2016 12:31:27 PM

City/State/Zip: Newport News, Virginia 23607

Company Complaining About: Verizon

Description

Verizon Fios is sending me unwanted text messages despite my settings saying email only.

[Ticket: # 802423 - no opt out](#)

Date: 2/10/2016 12:32:40 PM

City/State/Zip: Needham, Massachusetts 02494

Company Complaining About: Unknown

Description

this email does not contain the required Opt Out method/link

[Ticket: # 802558 - Spam text company will not remove me](#)

Date: 2/10/2016 1:16:12 PM

City/State/Zip: Manhattan Beach, California 90266

Company Complaining About: T Mobile

Description

My number: (b) (6)

Their Number: 6467370242

Will not remove me from their text messaging spam. Replied with "Stop" and keep getting run around from them.

Ticket: # 802643 - please send this attached to the following email accounts attached

Date: 2/10/2016 1:40:57 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE ASK MID COUNTY LIBRARY AT CENTRAL AVENUE AND MARYLAND AVENUE TO REMOVE PHAROS AS THEY STEAL INFORMATION FOR (b) (6) AS I PREPARE FOR MY CASE TOMORROW...PLEASE FORWARD TO MISSOURI HIGHWAY PATROL AND OTHER EMAILS...movets@mvc.dps.mo.gov

,douglas.meyer@mshp.dps.mo.gov,mshppied@mshp.dps.mo.gov,Todd.Richardson@house.mo.gov,rs2982@att.com

Ticket: # 802714 - complaint: spam text messages

Date: 2/10/2016 1:57:38 PM

City/State/Zip: Baltimore, Maryland 21210

Company Complaining About: Verizon Wireless

Description

I've repeatedly received spam text messages from the following number:

(305)209-8670

The body of the text messages say something like:

"Do you have a Million Dollar Idea? We can help you get it Patented and Marketed on a Global scale. Take 2 minutes and fill out the confidentiality agreement.
http://worldpatentmarketing.com/submit_idea"

I have asked them to stop sending me solicitations and they have not stopped.

Ticket: # 802735 - Complaint about Comcast new service sign up

Date: 2/10/2016 2:02:18 PM

City/State/Zip: Quincy, Massachusetts 02169

Company Complaining About: Comcast

Description

Signed up for service online and received an email receipt of cost and appoint time.

SOmeone called 2 days later to confirm service, but noted theres an error with the address due to new construction and could not push it through.

was on the phone for 2+ hours.

ultimately after reaching the correct dept, they noted totally different prices than i committed to because im no longer signed up online. this is unfair practice as i have written confirmation of the service and cost.

additinally i submitted my SS # online for the credit check. they were not able to locate that info and asked me to share my ss# on the phone again (which i was not comfortable doing but had no choice) and noted they would need to run a credit check again. this extra inquiry will lower my credit score.

Ticket: # 802890 - Spam

Date: 2/10/2016 2:38:59 PM

City/State/Zip: Seminole, Florida 33772

Company Complaining About: T Mobile

Description

I received a text message this morning at 10:37am from Sgt.monicbrw@outlook.com which said no subject / can I have vital discussion with you? kindly use your email to reply me now for detailed info. Thank you so much.

Ticket: # 802992 - PLEASE HAVE MID-COUNTY LIBRARY

Date: 2/10/2016 3:02:23 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE REMOVE PHAROS FROM ALL COMPUTERS AT MID COUNTY LIBRARY I AM STILL HAVING EMAIL TRANSMISSION FAILURE...ON MCINET02...PLEASE FORWARD TO Todd.Richardson@house.mo.gov,

[Ticket: # 802998 - Allegiant Air noncompliance](#)

Date: 2/10/2016 3:03:17 PM

City/State/Zip: Orlando, Florida 32828

Company Complaining About: Allegiant Air

Description

Email Unsubscribe is not easily accessible. Requires checking 20 boxes then WATCHING A VIDEO and entering the text at the end.

Ticket: # 803126 - Comast Business will not provide copy of contract

Date: 2/10/2016 3:36:15 PM

City/State/Zip: Key West, Florida 33040

Company Complaining About: Comcast

Description

Have made several attempts to obtain copy of our contract from Comcast service. Was told no once and then it will be emailed to you two other times. I have never received a copy.

[Ticket: # 803200 - unwanted text messages](#)

Date: 2/10/2016 3:55:03 PM

City/State/Zip: Middle River, Maryland 21220-2126

Company Complaining About: Unknown

Description

unsolicited text messages

[Ticket: # 803441 - Internet modem/router hacking](#)

Date: 2/10/2016 5:01:34 PM

City/State/Zip: Raleigh, North Carolina 27610

Company Complaining About: Time Warner

Description

I believe that the residents at (b) (6) are hacking into my wireless internet modem /router and monitoring my activity.

Ticket: # 803753 - Fusion IONZ Keeps Spamming Me And Won't Stop

Date: 2/10/2016 6:40:50 PM

City/State/Zip: Beaverton, Oregon 97006

Company Complaining About: Fusion Ionz

Description

Several years ago I purchased from Fusion IONZ. I have since repeatedly unsubscribed from the email list they put me on. I keep getting one or more email spam from them each day. A note in the spam email says "If you have previously unsubscribed from our daily marketing emails, you are still unsubscribed. This email is simply honoring our commitment to give you exclusive pricing that is ONLY available to previous customers." They keep sending and won't stop. Email address it is being sent from is support@fusionionz.com I am attaching a copy of the email header and body contents. Please help. Thank you.

[Ticket: # 803754 - internet](#)

Date: 2/10/2016 6:40:54 PM

City/State/Zip: St.louis, Missouri 63111

Company Complaining About: T Mobile

Description

A hacker has taken over all of my accounts, email, cell phone and Apple iPad.

The hacker has put my Facbook account public.

Ticket: # 804298 - CAN SPAM

Date: 2/11/2016 3:02:58 AM

City/State/Zip: Everett, Massachusetts 02149

Company Complaining About: It's Email. I Heart Radio - Clearchannel Communications

Description

I Heart Radio (ClearChannel Communications) @iheartradio.com is sending me unsolicited email from their sister radio stations. I am signed up for KISS108 FM Boston email, which they own and I live in Boston. Today I am getting un-requested email from 2 other stations they own - who knows how many other of their stations will be emailing me.

Please make them stop!!! SPAM!

Ticket: # 804311 - Texting Spam

Date: 2/11/2016 3:32:46 AM

City/State/Zip: Capo Beach, American Samoa 92624

Company Complaining About: Cox

Description

Some guy is texting spam. Here is a screenshot of the interaction.

Ticket: # 804412 - cingular account : (b) (6) **invasion of privacy**

Date: 2/11/2016 10:24:11 AM

City/State/Zip: Fort Lauderdale, Florida 33334

Company Complaining About: Cingular Under Att

Description

comcast security team has told me that my comcast email (b) (6) .net and many other emails are being forwarded to this account : (b) (6) . This was set up maliciously upon installation of my comcast wifi on november 2014 .this is happening on my phone that is with att the phone number is (b) (6) and the email associated with the account is (b) (6) . Currently i cannot use att.com to login because the phone browser appears to toggle from one att network to another under the same umbrella.

[Ticket: # 804432 - facebook compromised on ios](#)

Date: 2/11/2016 10:43:31 AM

City/State/Zip: Fort Lauderdale, Florida 33334

Company Complaining About: AT&T

Description

my facebook accounts (b) (6) and (b) (6) are sending out false password codes to log into ios and iphone devices

Ticket: # 804560 - IRS Scam Caller Possibly trying to Hack into PC

Date: 2/11/2016 11:22:59 AM

City/State/Zip: Springfield, Ohio 45503

Company Complaining About: Time Warner

Description

On 2/11/2016 from 9:16AM through 9:22AM, Scam Caller Phone # 347-560-5213 (Caller ID: New York, NY and sometimes just 3475605213) called our landline 5 subsequent times - 4 calls at 9:16AM and 1 call at 9:22AM. During the first 4 calls, I could see the calls coming in on the television cable/ phone service caller ID but our phone was NOT ringing. Confused about this matter, I dialed 347-560-5213, the scam phone picked up but then immediately hung up. Immediately the scam caller called back from 3475605213 at 9:22AM this was the first time my landline phone rang; however, when I answered the scam call the phone line immediately disconnected. Due to concerns that Scammers were trying to hack into our pc, I disconnected the modem line from the pc to prevent any further action from the scam caller and/or hacker. After I disconnected the modem line from our pc, the Scam Caller Phone # 347-560-5213 calls stopped. Hopefully, I was able to prevent them from hacking into our pc but I cannot be certain.

After researching the Scam Caller Phone # 347-560-5213 number from a separate internet connection, it was determined that this is the IRS Scam. In addition to today's calls, we have had prior Robocalls from "IRS" Scammers, specifically:

11/28/2015 10:43AM Robocall from Caller ID Puyallup WA but claiming to be the "IRS calling with your final warning, the IRS is filing a lawsuit against you. You must call 253-200-5879."

9/9/2014 10:05AM Robocall from 415-251-8890 claiming to be "IRS Agent Office Julie reporting a lawsuit against you. Need to have your attorney call this number immediately to prevent further action." Thus, immediately returned call 9/9/2014 10:10AM. "Officer Daniel Martin Badge #1276418" asked for phone number. I said don't you have caller ID. At that point he said yes and recited my phone number back to me. He then stated that this is the IRS and there is a lawsuit against my husband's name (which is the name our phone is listed under in the directory). He wanted additional information. I refused and said I would contact my attorney and hung up. 9/9/2014 10:15AM contacted my attorney who said that that number 415-251-8890 was a scam per Google.

In addition, received similar "US Treasury" call on 11/24/2015 8:55AM from Caller ID Number 916-241-0429 with Caller ID Name Fair Oaks CA in which a male with Indian accent (from India) stated he was a representative of US Treasury and threatened to take to jail if I did not call them back and did not provide confidential information.

Our number has been on the national Do Not Call list for years. Robo calls are bad enough but when individuals pretend to be government officials this is very frightening and now the calls appear to be going directly to our computer. Please stop these criminals! Thank you.

PS. Our internet is using a modem but it is only connected with a cable at this time the wireless router has not been connected yet.

[Ticket: # 804773 - Abuse](#)

Date: 2/11/2016 12:43:05 PM

City/State/Zip: Lemoore, California 93245

Company Complaining About: Comcast

Description

My browser (safari on Ipad) was infiltrated with message saying that it was "locked" and it was required that I contact phone number 800-518-1852 to resolve. This is n invasion of privacy. I called the number , but blocked my I'd from appearing, was placed on hold and hung eventually hung up. Invasion and infiltration into my privacy. Hoodlums. Thank you for yourinterest.

Ticket: # 804920 - Unwanted calls

Date: 2/11/2016 1:21:58 PM

City/State/Zip: Livermore, California 94551

Company Complaining About: Windows Support

Description

This agency calls us consistently and frequently. I would like to put a stop to these calls once and for all. I have placed our phone numbers on the do not call list, but the calls continue.

Ticket: # 804923 - Constant spam from a business that will not unsubscribe me

Date: 2/11/2016 1:22:44 PM

City/State/Zip: Newport Beach, California 92660

Company Complaining About: [Http://www.powersold.com](http://www.powersold.com)

Description

<http://www.powersold.com> Sends me multiple e-mails daily, despite my having unsubscribed many times, contacted them multiple times, and never subscribed in the first place.

Ticket: # 805027 - Consumer Complaint

Date: 2/11/2016 1:53:48 PM

City/State/Zip: Richmond, Virginia 23223

Company Complaining About: Comcast

Description

I am getting calls from an unknown source requesting money. I requested info. To be mailed to verify the validity of the debt. I have requested the calls to stop. I have not received the information. They continue to call on a daily basis several times a day. They are unprofessional, to say the least . This is not a valid debt.

Ticket: # 805223 - Phone Number 513 275 4009 and (b) (6)

Date: 2/11/2016 3:01:38 PM

City/State/Zip: Loveland, Ohio 45140

Company Complaining About: Global Communications

Description

On approximately October 30 my business phone number at Leslie Maxwell Insurance Agency, LLC 513 25 4009 suddenly stopped ringing inbound phone calls. I found out that someone forwarded my business phone number to (b) (6). This phone number also was displayed on the internet along with pictures of a blonde lady with a string bathing suit on trying to make it look like the picture was of me. Cincinnati Bell was unable to put a block on (b) (6). This work order was sent to engineering at Cincinnati Bell and was determined they could not block this phone number. I filed a police report in Miami Township Clermont County OH and the phone number of (b) (6) is a land line inside of a home in Butler County. Another police officer went to this home and the residents stated that they get hang up phone calls on this line into their home. We first thought it was from Global Communications however it could be Verizon. I have had to disconnect my business line as someone changed it on the internet. After I disconnected 513 275 4009, I noticed that (b) (6) now had my voice mail on this phone. My husband called the number and left a message. Nobody called him back and suddenly the phone number of (b) (6) was disconnected. Someone has done this to me deliberately. I also reported this to the Department of Insurance in Ohio. My cell phone is (b) (6) if you need to call me. Thank you for your help.

Ticket: # 805460 - Unsolicited text messages

Date: 2/11/2016 3:52:58 PM

City/State/Zip: Denver, Colorado 80202

Company Complaining About: Unknown

Description

I have received numerous unsolicited text messages from the same sender, and they have not ceased even after replying "STOP" as suggested in the communications. A sample of one of these text messages is as follows:

(b) (6)

REMINDER: You Still Qualify for 19.00/ Month Auto Insurance. Click Below.

<http://po.st/afUkwN>

Reply STOP to stop or HELP for help

[Ticket: # 805668 - unwanted threaded text messages](#)

Date: 2/11/2016 4:57:04 PM

City/State/Zip: Nampa, Idaho 83687

Company Complaining About: Hughes Net

Description

I have been receiving text messages for about a week now, I have ignored them until yesterday when my husband replied. I received phone calls and texts from other numbers that received the message. Today I received a message and replied stop. Now it seems like I am the one that started it, I have been receiving inappropriate messages from the other numbers.

[Ticket: # 805692 - subscriber forced to watch tv popups with ads](#)

Date: 2/11/2016 5:02:15 PM

City/State/Zip: Berkeley, California 94708

Company Complaining About: Comcast

Description

when I click on an article to read from Huffinton Post/AOL up pops the article as well as two automatic videos, one above the article and a smaller one to the right, and I have to go up and click X to stop it from playing.....but I pay full price and have done so for 20 years....when I go to AOL tech support they say they cannot help me.....so I pay a fee for the service and am forced to watch a video story with ads, to use the service I pay for

[Ticket: # 806192 - internet hacked](#)

Date: 2/11/2016 7:40:55 PM

City/State/Zip: Saint Ann, Missouri 63074

Company Complaining About: Charter

Description

internet access is riddled with hacking attacks. Computer has been reformatted +10 times and a new hard drive has been bought. This is the first time I have had to reformat my hard drive since it was installed. I found a Trojan and took the necessary steps to clean my computer. All of my passwords have been changed by the hacker. This includes the access codes for my credit card including the one I have my ssdi deposited to. This harassment has to stop it is making me ill.

Ticket: # 806195 - outboardengine is spamming me

Date: 2/11/2016 7:43:16 PM

City/State/Zip: Hermon, Maine 04401

Company Complaining About: Outboundengine

Description

I get emails from businesses claiming they want to help me get my website more traffic quite often. They are all unsolicited and I have never done business with anyone who emails me blindly. I do not care if a single person ever sees my site.

I would add a file but not sure how to do it. below is the email sent to me essentially harassing me about complaining about their spam

Hi (b) (6),

Spam was greatly popular during it's debut in WWII. I guess you're not a fan?
[https://en.wikipedia.org/wiki/Spam_\(food\)](https://en.wikipedia.org/wiki/Spam_(food))

Let me know if you want to chat!

Thanks,

<<http://t.sidekickopen35.com/e1t/o/5/f18dQhb0S7ks8dDMPbW2n0x6l2B9gXrN7sKj6v5dss6W64zKl1q7bWqW2z8ZWP2zlZNzW4Zr6rV1k1H6H0?si=5575190490120192&pi=34f39f39-3b64-45cb-f7aa-15ba95c95d2e>>

On Wed, Feb 10, 2016 at 3:34 PM, <(b) (6)> wrote:

As if I would do business with a spammer

From: Stephanie Bowen [mailto:stephanie.bowen@outboundengine.com]

Sent: Wednesday, February 10, 2016 3:48 PM

To: '(b) (6)

Subject: Trends you may have missed

Are you up to speed with the recent changes in social media marketing? Few things change faster than social media, so it's important for any insurance agent to be familiar with and know how to use the newest features, networks and trends.

We just released a new 2016 edition of our popular Social Media Field Guide for Insurance Agents <<http://mkto-sj070011.com/p0b00L02VQ0T0QNXVG0b0P3>> , which includes strategies for success with the latest and greatest, plus a step-by-step guide to mastering every aspect of social media marketing. You'll learn:

- * Why social is worth your time
- * Three steps to get started
- * How to develop a strategy and a calendar
- * How to define and measure your success

Download the free PDF guide: 2016 Social Media Field Guide for Insurance Agents <<http://mkto-sj070011.com/p0b00L02VQ0T0QNXVG0b0P3>>

Let me know if you have thoughts or questions about it. Thanks!

- Stephanie

Stephanie Bowen

(512) 717-4645 <tel:%28512%29%20717-4645> stephanie.bowen@outboundengine.com

Image removed by sender.

This email was sent to 'calvinc@qctllc.com'. If you no longer wish to receive these emails you may unsubscribe <<http://mkto-sj070011.com/u/b0000VXGPLN0Qb2S030T0bN>> at any time.

© Copyright 2015 OutboundEngine

This email has been sent from a virus-free computer protected by Avast.
www.avast.com <<https://www.avast.com/sig-email>>

--

Stephanie Bowen

Sales Executive | OutboundEngine

<http://t.sidekickopen35.com/e1t/c/5/f18dQhb0S7IC8dDMPbW2n0x6l2B9nMJW7t5XZs65jJm0N5v0wMvdV8NsW4XyMQH56dM7gf94t_1z02?t=http%3A%2F%2Foutboundengine.com%2F&si=5575190490120192&pi=34f39f39-3b64-45cb-f7aa-15ba95c95d2e>

(512) 717-4645 <tel:+1(512)%20717-4645> | stephanie.bowen@outboundengine.com

<<https://c.na11.content.force.com/servlet/servlet.ImageServer?id=015G000000AneFn&oid=00DG000000CgsK>>

Ticket: # 806322 - Receiving unwanted spam

Date: 2/11/2016 8:47:35 PM

City/State/Zip: San Francisco, California 94112

Company Complaining About: Project Fi

Description

I have received 6 emails from Vail Resorts, and everyone I have said "Unsubscribe" me from their mailing list. The first time I did that was on 1/8/2016. I am still receiving marketing emails from them as of 2/11/2016. The company is:

Vail Resorts Management Company
390 Interlocken Crescent, Suite 1000
Broomfield, CO, 80021 USA

There is no option to talk to someone on their website about communication preferences, only sales numbers.

Ticket: # 806360 - [CAN-SPAM] Inability to Unsubscribe from unsolicited "abandoned cart" email

Date: 2/11/2016 9:12:57 PM

City/State/Zip: Rochester Hills, Michigan 48307

Company Complaining About: Boomf

Description

I recently received an email from a company called Boomf (boomf.com). When I tried to unsubscribe from the email list, the link to do so was a dead link. Here is a copy of the email

<https://mail.mixmax.com/m/r3fRNTmBGX2cis9zu>

Ticket: # 806635 - SSID NAME

Date: 2/12/2016 4:48:07 AM

City/State/Zip: Casa Grande, Arizona 85122

Company Complaining About: Centurylink

Description

Is there anything I can do about a very offensive and disgusting SSID name on other people's network? My children see these network names and there now is a new one that shows up that's even worse. Please let me know if there is anything That can be done.

Ticket: # 806963 - Spam porn

Date: 2/12/2016 11:59:03 AM

City/State/Zip: Springville, California 93265

Company Complaining About: AT&T

Description

I was texted a message with a link from 265060. When I clicked on the link a naked woman appeared. It was a sex site. [Http:tri.ir/a1h/?arqhs](http://tri.ir/a1h/?arqhs). Mrnnjoyce2(IM) AT&T could not block since it was sent from a computer and not a phone.

Ticket: # 807107 - Spam from Redstone Compliance

Date: 2/12/2016 12:36:32 PM

City/State/Zip: Waltham, Massachusetts 02453

Company Complaining About: Redstone Compliance

Description

My work email is being spammed by Redstone Compliance. Clicking the unsubscribe link doesn't stop the emails from coming. When I try to unsubscribe, they just keep coming from a new email address with a new domain name. The emails can all be linked back to the same company by following the registration link, which always takes you to the same company. Their company information is not listed in the emails, but following through to their registration page yields their address:

Redstone Learning Inc.
1180 Avenue of the Americas,
8th Floor
New York, NY 10036

Ticket: # 808016 - Comcast help line fraud

Date: 2/12/2016 3:24:14 PM

City/State/Zip: Lake Oswego, Oregon 97034

Company Complaining About: Comcast

Description

PHone number 866-245-1400 found by searching for Comcast phone help. Show as: "Support for Comcast...First listing on page shown on internet.

Indian answered and after I described problem, he said he had to take over my computer. Told me my network was infested with foreign porn sites and needed to buy network security, which he offered for \$450.00. Long story. Upshot, I paid \$450. For network security. Spoke at length with Comcast. This is NOT an official Comcast help number. Showed contract on my computer which I foolishly signed.

This is a scam, and this number should be investigated. Supposedly this contract is with an Indian company, Orion Technology. This is a short version of my conversation with this party. Can explain more by telephone. Have copy of contract I signed with "Orion Technology" as an email on my computer and have printed it out.

Ticket: # 808044 - Unwanted Promotional Texts - Repeat Offender

Date: 2/12/2016 3:37:11 PM

City/State/Zip: Oceanside, California 92057

Company Complaining About: Verizon Wireless

Description

Please help! I keep receiving promotional marketing texts from a dental office. Ongoing for over year; maybe 2 years. I don't live in the geographical area even yet still receive them. I have telephoned the dental office 3x and spoke to the two different Office Managers to STOP sending me text messages. I have told them I reported them to FCC but I still keep getting the promotional marketing texts. What to do????

Ticket: # 808580 - Microsoft warning

Date: 2/12/2016 5:24:34 PM

City/State/Zip: New Port Richey, Florida 34653

Company Complaining About: Verizon

Description

4:13 pm http://email-signin.info

Microsoft warning

unauthorized access detected

attach (3) picture of item that popped up on my iPad

[Ticket: # 808705 - CIPA violation](#)

Date: 2/12/2016 6:06:44 PM

City/State/Zip: Kissimmee, Florida 34741

Company Complaining About: Highland Elementary School Osceola County Kissimmee

Description

In the Highlands Elementary School the internet doesn't have security for inappropriate content the student can access any page without any problem and don't complain whit CIPA the solution for the teachers and the principal is a referral for student instead of fixing the security content for children problem.

Ticket: # 808878 - Personal Information

Date: 2/12/2016 7:17:10 PM

City/State/Zip: Richmond, California 94805

Company Complaining About: Profilogical Pblic Records

Description

A company has my personal information on their website which not includes my full name but address and resume details. Someone could commit fraud in my name and create a fake ID. When trying to request to have my information removed, they said I MUST PAY...this seems like extortion. Company Website <http://profilogical.com/index.php>

Ticket: # 808909 - Text Spoofing of Internet

Date: 2/12/2016 7:28:17 PM

City/State/Zip: Columbia, Maryland 21044

Company Complaining About: Verizon Wireless

Description

Today I received the following suspicious spoofing text:

[Received Time]

4:26 p.m.

[Priority]

[Size]

0.101KB

[From]

514-612-5319

Your Amazon account requires verification. Please verify at the following link:

<https://t.co/metYwRgPCG>

Ticket: # 809038 - scammed by fake tech support company

Date: 2/12/2016 8:34:21 PM

City/State/Zip: Kalamazoo, Michigan 49006

Company Complaining About: Charter

Description

While on was on hold with Charter Communication over a cable problem M and A Tech Support LLC came on the line and said they represented Charter and they were on the line to help me. They told me I had computer issues which were affecting my internet and cable. Needless to say I was charged \$430.00. In which I paid by check . I gave th e m the check number over the phone and the \$430.00 was taken out of my account twice on January 28, 2016 and then again on February 2nd. I have a call into my bank about this I said. They called me tonight to tell me I had another problem and needed to pay them \$140.00, and this is when I figured out I was being scammed. The information I have that the gave me was:

M and A Tech Support LLC

117 180th Ave.

Otley, IS 50214

Phone: 1-800-986-4213

Email: support@disconnects.us

Ticket: # 809187 - Unsaolicited Text Messages

Date: 2/12/2016 10:29:13 PM

City/State/Zip: Hubertus, Wisconsin 53033

Company Complaining About: Charter

Description

Received this text message:

I have important transaction for you as next of kin to claim B#9.8m GBP email me at *legal.trustee1@iccwclc.com so I can send you more details

Ticket: # 809219 - XXXX XXXXXX

Date: 2/12/2016 11:12:48 PM

City/State/Zip: Oshkosh, Wisconsin 54902

Company Complaining About: Time Warner

Description

While browsing the internet over Bing and trying to look for information about Globalstar, Inc I found some GSAT news that took me to a webpage named Foreverprocess.com/bring/gsat. This webpage showed the address of llolyburst.net which is pornography, with completely naked girls, some having sex with toys or males. My computer runs in private mode and I think Time warner does not have enough protection in these cases, so I would like to know if you can make these companies stop hacking my computer with this.

My 7 year old son has seen this, when he was trying to play with his Minecraft and is having nightmares and has been crying since he was exposed to this kind of info and disgusting material. I think this company violates our privacy. Can you please tell us how to avoid being exposed to this or to whom we should complain?

Ticket: # 809285 - Spammer sending 100s of emails that cannot be stopped

Date: 2/13/2016 1:51:48 AM

City/State/Zip: Longmont, Colorado 80503

Company Complaining About: Comcast

Description

Please help!!!

The following individual is sending out thousands of unsolicited spam emails to people like myself. When I tried to opt out, the emails increased dramatically, and it expanded to my other email addresses on my business domain name shapan.com (jshapan@shapan.com, shapan@shapan.com and janet.shapan@shapan.com)

At the bottom of this message you can see an example of one of the spam emails that are getting past my filters. This person needs to be shut down as this abuse is horrible and just killing my business. I am getting 50 to 100 a day.

I was able to trace the abuse to the person Kim Hemmings by accessing/viewing the source code on the opt-out page found at (<http://sixfouryellow.com>) The source code on this page shows a domain name (<http://www.eightsixbeta.us/unsubscribe.php>). Again, you can't unsubscribe!

In Who Is ... the domain is shown to belong to the following spammer:

Domain Name: EIGHTSIXBETA.US

Domain ID: D51704291-US

Sponsoring Registrar: ENOM, INC.

Sponsoring Registrar IANA ID: 48

Registrar URL (registration services): whois.enom.com

Domain Status: clientTransferProhibited

Variant: EIGHTSIXBETA.US

Registrant ID: 589DA3F1FEA99E2A

Registrant Name: Kim Hemmings

Registrant Organization: 7126 Design

Registrant Address1: 2342 Boswell St

Registrant City: Las Vegas

Registrant State/Province: NV

Registrant Postal Code: 90554

Registrant Country: United States

Registrant Country Code: US

Registrant Phone Number: +1.9512232254

Registrant Email: KimberlyHemmings766@gmx.com

Registrant Application Purpose: P1

Registrant Nexus Category: C11

NOTE: THE LATEST EMAILS NOW END WITH .top
OTHERS HAVE HAD THE FOLLOWING AT THE END AND IT KEEPS CHANGING TO GET PAST FILTERS

.eu .review .faith .webcam .win .xyz .download .bid .loan .party

AN EXAMPLE OF THE SPAM EMAILS WHICH HAVE AN EMBED IMAGE WITH LINKS SEE ATTACHED:

Subject: Water filter unlike any other

Date: Fri, 12 Feb 2016 20:50:58 -0700

From: Ian-Perfect Water <Ian-Perfect-Water@gxklj.acpanik.top>

To: janet.shapan@shapan.com

Water filter unlike any other (Claim yours FREE).

(BODY IS IN THE ATTACHMENT)

4755805

1690c7de6c9d3f1ba032d8d6d1a1615e

Ticket: # 809346 - Phishing text

Date: 2/13/2016 7:25:15 AM

City/State/Zip: Blackwood, New Jersey 08012

Company Complaining About: Comcast

Description

I initially received a text from an unknown foreign number with horrible grammar saying how my mother was in danger but it was being taken care of so not to tell her and to ask her for money for a Verizon bill. That same number reached out to me again via text asking for a bank account balance, electric bill and Comcast balance. In addition to it coming from a foreign number these are all establishments that I have accounts with. I don't know if my phone has been hacked or what but the number is 011 63 998 530 1788

[Ticket: # 809482 - Unwanted text advertisements](#)

Date: 2/13/2016 12:10:17 PM

City/State/Zip: Lehigh Acres, Florida 33971

Company Complaining About: Crystal Clear Water

Description

Crystal Clear Water sending me unsolicited advertisements. My number is on national Do Not Call registry. Texts are coming from 94253.

Ticket: # 809590 - Some messages on the computer are not coming through

Date: 2/13/2016 1:20:52 PM

City/State/Zip: Aurora, Colorado 80016

Company Complaining About: Dish Network

Description

Some messages on the computer are not coming through

I have been trying to set up a security system and all the messages about the security system are not coming through. Most of the messages are coming through, but there are certain ones that appear to be taken out before they come to me. There has been some cable changes that have occurred. I think all this involves a past relationship that is very angry. He also was an engineer for Mt Bell, so he is very savvy about this. I believe he is the one who blocked my cell phone number in my own cell phone so all the messages in my cell phone went to my home phone. He had the code to my home phone, I think. Even Verizon did not find this. I have changed codes. I have gone through all the settings, I had Apple look at my cell phone to look for possible changes. I am wondering if this could be checked out. I had a motion camera and it was working fine and then one day, the language changed to French and my password wouldn't work any longer. It took Nest.com over a month to correct, but I lost alot of footage on the camera.it is never ending.

Ticket: # 809645 - unsolicited e-mail

Date: 2/13/2016 1:55:09 PM

City/State/Zip: Fair Oaks, California 95628

Company Complaining About: Hearst Corporation - Elle, Elle Decor Magazines

Description

After purchasing Elle magazine, Hearst company added my e-mail to their Elle Decor marketing list without my consent. I clicked on the unsubscribe button a minimum of 30 times and I continued to receive a newsletter every week. I contacted the company to remove my name from their list and heard back from 2 customer service representatives over the course of a month that my name had been removed. They said to allow a month. I am still receiving these newsletters. I have received spam e-mail ever since the Elle Decor began. I can send you my correspondence with the representatives and the last few newsletters I have received, but I may have to forward them once you write back as I don't know how to attach them here from my GMail account. In my last correspondence with Elle, I gave them an ultimatum of getting their IT issues resolved and to get me off of their list or I would be contacting the FCC to file a complaint. I gave them more than adequate time to correct the problem. Please advise as to what you need from me to file a formal complaint beyond this e-mail.

Thank you very much for your assistance.

(b) (6)

Ticket: # 809767 - Spam

Date: 2/13/2016 3:10:26 PM

City/State/Zip: Philadelphia, Pennsylvania 19121

Company Complaining About: Verizon

Description

I receive an inordinate amount of spam emails with the same unsubscribe link. I have unsubscribed multiple times and continue to receive the emails. The link is to <http://sixfouryellow.com/>

Ticket: # 809874 - FCC file downloaded into my computer from the internet

Date: 2/13/2016 4:23:00 PM

City/State/Zip: Northport, New York 11768

Company Complaining About: Fcc.gov

Description

Without my knowledge or request, the Text_911_Master_PSAP_Registry.xlsx file downloaded into my home computer from the internet. The authors are

(b) (6) . Please investigate why these employees were affecting my computer.

Ticket: # 809931 - excessive spam with MS 10

Date: 2/13/2016 5:15:22 PM

City/State/Zip: Kernersville, North Carolina 27284

Company Complaining About: Centurylink

Description

spam abuse from Microsoft 10

Ticket: # 810183 - Fraud

Date: 2/13/2016 9:51:23 PM

City/State/Zip: Fresno, California 93723

Company Complaining About: Verizon Wireless

Description

I was transferred by Verizon Wireless customer service to a site I was told by Verizon customer service that she googled these people?!!! I did not know this at the time, they turned out to be hackers/scammers who by Verizon Wireless technical support more than once that my phone was cloned, as they looked up the site which I did not, and they stated it looked like a "fishy site", I then tried getting there license number and better business bureau number, by this time everything of mine online was no longer in my control. Google filed a case, could not believe what Verizon Wireless had done, why am I paying for there illegal activity and giving out my pass code is against the law, as I later found out that Verizon Wireless is not to redirect a customer to a third party, yet Corporate is taking zero responsibility for this, and I'm paying for it.

Ticket: # 810197 - Help me ex stalks me

Date: 2/13/2016 10:16:47 PM

City/State/Zip: Corona, California 92882

Company Complaining About: Multiple Tmobile At&t Boost

Description

I believe my ex husband to be currently cyber bullying and stalking me. Before our split last February it was mostly stalking and spying on me. Numerous occasions he had been caught online cheating on sites like fuckbook, meetme, myspace etc the final straw was the girl claiming to love him and said her age was 12. I've filed numerous reports with different sites but feel no one is getting them. My family and friends say my texts aren't going through or are different than what I've sent from my phone /phones. Many of my devices hacked accounts with fraudulent purchases etc. My local law enforcement says they can't help and I currently fear for me and my children's lives now that he knows I've made reports. He is a technician for AT&T and has been in trouble many times with the company for abuse of property. Please help me to investigate this and prosecute him and his friends to the fullest. My life has been completely destroyed and he continues to extort me and possibly my children without our knowledge.

[Ticket: # 810253 - Unsolicited text to cell phone](#)

Date: 2/14/2016 12:24:56 AM

City/State/Zip: Tulsa, Oklahoma 74104

Company Complaining About: T Mobile

Description

Unit Events of Chicago, IL sending me unsolicited text messages

[Ticket: # 810327 - fishing email](#)

Date: 2/14/2016 10:36:40 AM

City/State/Zip: Burdett, New York 14818

Company Complaining About: Haefeletv

Description

Bogus email (claiming to be FEDEX)

Ticket: # 810369 - Internet Scam

Date: 2/14/2016 11:34:30 AM

City/State/Zip: Islamorada, Florida 33070

Company Complaining About: Comcast

Description

I found out that someone has posted my house for rent on Craigs list

(b) (6), posted 2/6/16 at 6:24, updated on 2/13/16 @ 75:51. The house is located at (b) (6), Islamorada, FI 33070. What can be done. (6)

Ticket: # 810376 - Breach of Privacy and Charging to remove your public profiles

Date: 2/14/2016 11:42:39 AM

City/State/Zip: Glendora, California 91741

Company Complaining About: Verizon

Description

The following company has published my private information including my phone number which I have not authorized to publish. In addition, they charge to remove that information that they are publishing without my authorization. I am also on a do not call list. Here is their link- they claim to be in Ohio and having the right to charge consumers to remove our names.

<http://profilogical.com/>

Ticket: # 810460 - Unsolicited text message

Date: 2/14/2016 1:29:29 PM

City/State/Zip: Vienna, Virginia 22181

Company Complaining About: Verizon Wireless

Description

From 92466511

Text: The pictures that you requested from facebook <http://tinyurl.com/hoyekqf>

Please shut these jerks down.

Ticket: # 810465 - Receiving Spam Text Messages

Date: 2/14/2016 1:35:25 PM

City/State/Zip: Davis, California 95616-4750

Company Complaining About: AT&T

Description

I have received several text messages from HORIZON at 58055 that I did not sign up to receive, nor do I want to receive. They refer me to the website www.horizontalk.com

Ticket: # 810500 - Spam

Date: 2/14/2016 2:25:54 PM

City/State/Zip: Carrollton, Texas 75006

Company Complaining About: AT&T

Description

Spam and I'm sick of it!

Ticket: # 810613 - Rightway Marketing

Date: 2/14/2016 5:53:51 PM

City/State/Zip: North Fort Myers, Florida 33903

Company Complaining About: Comcast

Description

I have received emails from this company for over a month now. I have unsubscribed via their website for weeks. They continue to send dozens of emails per day.

Ticket: # 810618 - Unwanted pornographic email

Date: 2/14/2016 5:57:31 PM

City/State/Zip: Oxnard, California 93030

Company Complaining About: Fleshlight.com

Description

I continuously receive unwanted pornographic email from Fleshlight.com. I have gone through the "opt out" procedure at least a dozen times, but the emails continue.

Ticket: # 810733 - Being contacted by email & phone scam asking for money

Date: 2/14/2016 8:56:00 PM

City/State/Zip: No. Brookfield, Massachusetts 01535

Company Complaining About: Charter

Description

I started conversing on Ourtime dating site 2 weeks ago and I have been contacted by the following email address: (b) (6) and phone number (b) (6). Person saying name was (b) (6), supposedly from St. Florida. gave an elaborate story of being an engineer now on a gas turbine contract that had a bad accident....requesting money, I responded I would not give money to anyone..I said I was on to him and that I have reported him. He sent a threatening email, "you are a fool for sending such mail to me. Please look into shutting down this person's number and email. He has my email, cell, and landline number.

Ticket: # 810884 - Wifi is blocking me or microsoft is blocking the recovery process

Date: 2/15/2016 3:16:32 AM

City/State/Zip: Downey, California 90241

Company Complaining About: Outlook.com / Microsoft And Verizon Wifi When Cricket Should Be Using Att Wifi.

Description

My motorola phone with cricket wirelss was on then i shut it off and still verizon appears? See photos. Now that i want to recover my old email address that was stolen from me by some strange address showing of....@yahoo.com that i never used, Also the keyboard will not appear when i want to correct the grey box that shows my current email in it under the grey. I want to recover my other email (b) (6) and it appeared under the grey box now it will not. I called microsoft many times and they claim they do not have a live support only online chat. When i ask for online chat the home screen to microsoft appears to sign in. I canNot sign in that is the problem. I had this email account stolen from me about a year ago and i want to recover it. Also microsoft sent me an email today at my current address (b) (6) to tell me to create a new account. WHY i was not even asked my security question and there is no way to get chat support online because the page retorts back to the sign in screen.

[Ticket: # 811064 - VOIP use of Bandwidth.com for harassment](#)

Date: 2/15/2016 11:44:21 AM

City/State/Zip: Matthews, North Carolina 28104

Company Complaining About: Bandwidth.com

Description

I have a person who is stalking me that is using a number associated with Bandwidth.com to call my office repeatedly. I have already filed police reports in two states against this person, and now she is using this website to call my office over 50 times a day. The phone number that the calls are coming from is 704-412-5696.

Ticket: # 811161 - Ticket Number 790399

Date: 2/15/2016 12:20:20 PM

City/State/Zip: Bowling Green, Kentucky 42104

Company Complaining About: Time Warner

Description

I wish to file a non-compliance against Time Warner Cable. AD-Porn are consistent in their attacks on my IP; not to mention port knocking (penetrations) from China and others from inside the United States. Time Warner Cable has been consistent with their "I won't", or "I can't".

Homes represent the lowest of technology on the Internet.

Ticket: # 811176 - Connections

Date: 2/15/2016 12:26:01 PM

City/State/Zip: Miami Gardens, Florida 33055

Company Complaining About: Apple

Description

The required connections to IOS and internet after a new purchase has not been completed by ATT and BOIng. The new purchase for Boipngo occurred Feb 4, 2016 and ATT new purchase by the consumer occurred February 14, 2016, however my data from Apple which connects via the iPhone, is on the iCloud drive should be available alway due to the purchased phone. The phone battery could be recharged if the fraudulent user stop hacking. Apple has a requirement to connect with the new update info inspite of the warranty. Appleseed to connect the serial number or product regardless.

[Ticket: # 811203 - Wounded Warrior Project](#)

Date: 2/15/2016 12:34:46 PM

City/State/Zip: Trophy Club, Texas 76262

Company Complaining About: Charter

Description

No unsubscribe selection at bottom of email.

Ticket: # 811276 - Spam Text

Date: 2/15/2016 1:00:51 PM

City/State/Zip: Blytheville, Arkansas 72315

Company Complaining About: Verizon

Description

I have been receiving numerous spam text messages (with links) even though my number is registered on the Do Not Call List. All of them start off with "Hey, Mekhi" or "Greetings Mekhi King" or something similar (my name is not Mekhi). Some of the numbers I have received these from are:

385-237-1518

470-435-6745

267-448-5020

520-457-0226

I have forwarded all to the 7726 number.

I am battling an illness, have had three surgeries in the last few months, and care for my elderly father during the day. Having unnecessary text messages alerts sounding aloud is becoming a stressful nuisance!

[Ticket: # 811291 - Spam text messages](#)

Date: 2/15/2016 1:06:19 PM

City/State/Zip: St Marys, Pennsylvania 15857

Company Complaining About: Sprint

Description

Unwanted, explicit text messages are coming from 814-528-4112. It is not a number known to me

Ticket: # 811303 - Ad Volume on Spotify & YouTube

Date: 2/15/2016 1:10:15 PM

City/State/Zip: Seattle, Washington 98125

Company Complaining About: This Is Not Particular To An Individual Service Provider This Is A Need Across All

Description

I am a music lover with a sensitive ear, and each time I listen to internet radio or video programming, I am shocked when the ads cut in at 30% higher volume than I intentionally set the volume. I am very careful in my selected levels, as we all should be, and the BLAST that comes when my preferred programs are interrupted is not only offensive, it is dangerous to sensitive eardrums. In a world of headphone listening this is positively unacceptable and requires regulation. Thank you very much for considering intervening on this important public health concern.

[Ticket: # 811322 - can spam violation](#)

Date: 2/15/2016 1:17:57 PM

City/State/Zip: San Francisco, California 94105

Company Complaining About: AT&T

Description

unsubscribed many times but keep getting emails from Paradigma Software News <news@valentina-db.com>

[Ticket: # 811467 - Movietickets.com refuses to unsubscribe me from mailing list despite numerous attempts](#)

Date: 2/15/2016 2:08:32 PM

City/State/Zip: Atlanta, Georgia 30317

Company Complaining About: Movietickets.com

Description

I have attempted to unsubscribe to movietickets.com promotional e-mail numerous times via the unsubscribe button (opt-out) at the bottom of e-mails, and through e-mail customer service as suggested at the bottom of e-mails (12/14, 01/30) and they refuse to stop spamming me despite getting a response from a movietickets.com employee (12/15) that they had done so.

Ticket: # 811616 - Spam Email to Phone

Date: 2/15/2016 3:08:43 PM

City/State/Zip: Bowling Green, Kentucky 42103

Company Complaining About: Unknown; Spam Report

Description

I received a spam email to my cell phone number from an unknown source. I've attached a picture of said message, which includes the email address it was sent from and the one they wanted me to reply to. Please do not contact me about this; I'm reporting this to cut down on the amount of spam I get, not increase it.

Ticket: # 811636 - Fraudulent activity on telephone and Internet

Date: 2/15/2016 3:13:12 PM

City/State/Zip: Cape Coral, Florida 33991

Company Complaining About: Centurylink

Description

A company claiming to represent lolo System Mechanic (a software We use), tried to access our banking information and sell us a " lifetime" Internet security system for \$1,500. The caller (from 888-451-1603) called 3 times in 3 days claiming to be lolo. After I allowed then to access my computer, thinking they were legit, when I refused to buy or give them my banking information, they hung up on me and locked me out of my desktop.

I have complained to lolo (they did NOT notify me directly about the company being misrepresented (although their web site states they have been) and they should be required to do so to all of their customers individually.

I am asking you to track the above fraudulent phone number and find these culprits. The public needs better protection from these individuals. They sounded like east India people???

Ticket: # 811713 - Phishing/Spam

Date: 2/15/2016 3:40:58 PM

City/State/Zip: Lambertville, New Jersey 08530

Company Complaining About: AT&T

Description

Phone number that called: 6092086488

Event description: Automated call machine called phone. upon pick-up, informed user they were part of "Google Business" and could help with business listings if you press "1". A woman answered the line at this time and requested my name. I gave my first name and asked 'what business are they referring to?' to which she then hung up.

Ticket: # 812293 - Facebook is denying me my Rights under the 1st Amendment.

Date: 2/15/2016 7:22:26 PM

City/State/Zip: Lebanon, Tennessee 37087

Company Complaining About: Facebook

Description

I have since yesterday been unable to post to any of the groups that I belong to during a heated election campaign year. These groups include Veterans, Unionists, and expatriate African-Americans. I have also been restricted from joining any group that support the Bernie Sanders' candidacy for the Presidency. These actions pose significant restrictions to my rights to free speech. Is Facebook permitted to engage in this type of activity?

[Ticket: # 812383 - Internet privacy](#)

Date: 2/15/2016 7:59:29 PM

City/State/Zip: Bronx, New York 10475

Company Complaining About: Cablevision

Description

My information is all over the Internet. Once someone types my name my real address and phone number show up which is kind of dangerous

[Ticket: # 812447 - Fraud](#)

Date: 2/15/2016 8:30:08 PM

City/State/Zip: Temecula, California 92592

Company Complaining About: Verizon

Description

My internet and telephone have been hacked into

[Ticket: # 812464 - Internet, telephone and wireless phone security breach](#)

Date: 2/15/2016 8:33:06 PM

City/State/Zip: Temecula, California 92592

Company Complaining About: Verizon

Description

My computer has been compromised according to Microsoft Windows Technical Support.

Ticket: # 812777 - Bullying

Date: 2/16/2016 3:00:55 AM

City/State/Zip: Tucson, Arizona 85704

Company Complaining About: Teamspeak

Description

I would like to report Internet Bullying from a teamspeak server I was recently banned from this server cuz the owner thought it was funny that i wanted to commit suicide and when i attempted it with my insulin pump they put this for the ban Reason <23:56:15> You are banned permanently. Reason: "take some more insulin" then when i went back on my phone the admin that banned me was away and his away message was Suicide by Insulin Here is the IP for the TS in question
209.239.114.150:11897

Ticket: # 812799 - Spam Text

Date: 2/16/2016 7:12:51 AM

City/State/Zip: Phoenix, Arizona 85006

Company Complaining About: T Mobile

Description

I received an unsolicited text message from 602.423.6293 at 7.07PM on Monday, 2.15.16. The text message reads:

"Have you heard about shopkick? I'm getting a FREE Walmart gift card. You should, too. --Sue
<https://app.shopkick.com/r/MsKGv>"

Ticket: # 812982 - Monitor internet

Date: 2/16/2016 10:28:25 AM

City/State/Zip: Woodinville, Washington 98072

Company Complaining About: Comcast

Description

I have a continue problem with my internet been monitored .when I leave my home internet shuts off my alarm system goes off line .recently internet shut down for 4min after I leave my home I call Xfinity they said problem in the area ten min. Later I call Xfinity again to verify problem in the area just to be told there was not outage in the area. Almost on a daily basic I call and ask about outage and up date trying to get the problem solved It is frustrating To call and they say problem in the area then mins later some els tell you there never was a problem in the area with the Internet. Xfinity is very aware of the problem but continues to be a part of the problem instead of a solution . It gets so some days , I go to relatives house to work only to have Xfinity trucks sitting at the end of the block.i had Xfinity schedule a appointment on authorized just as my alarm company was to show up for service call. What can I do to find a resolution to my problem .

[Ticket: # 813525 - Fraud](#)

Date: 2/16/2016 1:02:47 PM

City/State/Zip: Porter Ranch, California 91326

Company Complaining About: Verizon

Description

Contacted cars.com website to purchase a car. Was contacted by "buyer" and to pay through eBay with Vanilla One cards. The vehicle never showed up. I'm out \$2500.

Ticket: # 813809 - INFURIATED

Date: 2/16/2016 2:17:37 PM

City/State/Zip: Bradley, Illinois 60915

Company Complaining About: Comcast

Description

Hi, how are you? I could definitely go on and on and I actually never thought I would have to do this but I had a technician come to my house about a month ago. We decided not to do what he wanted to do, which was add a splitter. I wanted to verify it with my boyfriend, because I didn't think adding a splitter would help our issue we are having. We are having a connection problem, by you guys requirements for upstream/downstream levels being so BROAD and my modems being so minimal. I need to be at a certain downstream level for my modem not to CONSTANTLY reboot itself if it doesn't get the right connection. The technician that came out a month ago told me he could change it. I told him I would call him back if we wanted to go ahead and do it. Finally got him rescheduled to today..came in the morning. He was right outside my house and I was speaking to him, politely. I needed to go to work so I specifically said my partner was asleep so if he could just do what he stated he was going to do last time, let's do it. He told me he CAN'T do that and we need to take my modem back and exchange it. Excuse me? I PAID For my modem and my modem isn't 'END OF LIFE' at all. It is only the downstream/upstream levels. Let's change that first. He refused and said if I didn't want to change my modem, he can't do anything for me. I said, that's not right, you told me you can do this last time, we would have done it if I would have gave you the okay. He didn't say anything and shrugged, said the appointment was cancelled and called me a 'bitch' and flipped me off. VERY disrespectful, INTOLERABLE behavior and I am hurt. I pay \$90 a month with my HARD earned and well-deserved money and DON'T get what I pay for and I feel like I never really have. Maybe only the first month

Ticket: # 813936 - Internet scam claims to be Windows**Date:** 2/16/2016 2:48:00 PM**City/State/Zip:** Stratford, Connecticut 06614**Company Complaining About:** No Name Provided Claimed To Rep From 'windows'

Description

Received a phone call from someone with a middle eastern accent claiming to be a Windows rep. and is calling in response to an issue with my computer. I had, by chance, been getting error messages upon startup due to a problem with my D drive. This made me think that this was NOT a scam. In turn this man directed me what keys i needed to press to resolve this issue. The process actually allowed this man to literally control my mouse. He now had total control of my computer. When he started to "run his pitch" he pulled up 'notepad' & started to type the 1x cost to protect my computer. He went onto to tell me that if i didnt buy this that 'Windows' would be forced to remove all of their products & services rendering my computer unuseable. I immediantly held down the power button on my computer to power it off, disconnected the comp from the modem. The man became enraged and cont. to attempt to 'strong arm' me into paying \$199.99-1yr/\$299.99-3yrs. to be able to cont to be able to use my comp. I had hung up on him. Shockingly enough, this man called AGAIN the next morning. He told me that in exactly 2hrs my comp would be blocked from any further use. The phone number the calls came from is 304-743-8823 a VALID company named 'TeamViewer' was used in the process of getting control of my mouse. I learned that when i contacted my internet provider, who in turn was able to block the # and advised me to not use my comp again w/o first having it professionally assesed to learn what info or files may have been breached. Again#used 3047438823, name attchd to the phone# Kenneth D. Brown.

Ticket: # 814074 - Lack of Privacy Protection from ISPs and Web Sites

Date: 2/16/2016 3:27:24 PM

City/State/Zip: Lakewood, Colorado 80226

Description

I saw on DSLreports.com that the ISPs are getting excited that privacy standards from the FCC are in the process of being formed. Their complaint is that they want zero privacy for customers because they want to track us all, sell accurate personal profiles, and sell that for profit.

Why is this legal in the first place?! Why has the FCC not imposed rules to actually protect US citizens from this almost criminal activity?! It is outrageous to me, that I must employ crazy firewalls and VPNs just in an attempt to protect my identity on the internet. If the ISPs continue to push and get their way, privacy will mean nothing to American citizens and that was be a great tragedy to our nation as a whole.

Web companies, such as Facebook and Google.com, have pioneered their entire business models on stealing private information and selling it to the high bidder. Both companies, and companies like theirs, are actively pushing the "zero privacy" boundary.

I think it is time for our federal agencies to stand up for the average person in America and start pushing back against these abusive activities and return the privacy power back to the people who's lives and identifies are at stake!

Ticket: # 814219 - SPAM Complaint**Date:** 2/16/2016 4:09:01 PM**City/State/Zip:** Seattle, Washington 98101**Company Complaining About:** Executivesearchpros.net

Description

There is a recruiter that has been SPAM'ing me consistently over years and the last several months, I have attempted to contact them many times about removing me from their lists but they don't seem to take action. They don't even respond to my messages. It's gotten to the point of being really disturbing. I've never signed up for their services so there is no business relationship. These are completely irrelevant to me and unsolicited. I will attach the latest SPAM e-mail I have received. Thank you for your help!

[Ticket: # 814228 - Inability to unsubscribe to spam emailer](#)

Date: 2/16/2016 4:10:39 PM

City/State/Zip: Jacksonville, Florida 32225

Company Complaining About: Lasik Vision Institute

Description

Received an email from the following spammer. It shows an option at the bottom of the page to unsubscribe to future emails. Selecting that option just takes the user to another sales page.

LASIK Vision Institute

1555 Palm Beach Lakes Blvd., Suite 200

West Palm Beach, FL 33401

Ticket: # 814234 - Children's Internet Protection Act Violation

Date: 2/16/2016 4:12:08 PM

City/State/Zip: Kissimmee, Florida 34741

Company Complaining About: Highlands Elementary School

Description

The Highland Elementary School of kissimmee florida 407-935-3620 with address 800 w donegan ave kissimmee fl 34741 doesnt have a good security filter for the internet and the student can access to obscen content by accident and the Principal know about the situation but she preferes to suspend the student instead to fix the problem that is a violation to children internet protection act (CIPA)

[Ticket: # 814557 - Complaint - No Opt Out / Unsubscribe on Email](#)

Date: 2/16/2016 5:37:43 PM

City/State/Zip: Orlando, Florida 32822

Company Complaining About: No Idea - Not Applicable

Description

There is no way to unsubscribe from this email. I have asked them to stop emailing me, but they continue.

here is email:

From: Brooke Goldberg [mailto:Brooke@caregiver.com]

Sent: Tuesday, February 16, 2016 4:25 PM

To: (b) (6)

Subject: 2016 Fearless Caregiver Conference Registration

VENDOR REGISTRATION NOW OPEN!

Boca Raton – July 21st

Fort Lauderdale – October 20th

Register by February 19th and receive
FREE advertising on Caregiver.com's Local Resource Section
and a complimentary exhibit upgrade!

Call Brooke Goldberg – (954) 362-8125
2016 Fearless Caregiver Conferences

Caregiver Solution Providers Wanted

Family caregivers are overwhelmed by challenges

- In-Home Care: Why choose an agency?
- What facility is right for my loved one?
- What are the best insurance options?
- Why choose a Pre-Need Funeral?
- Why choose Adult Day Care?

Boca Raton – July 21st

Fort Lauderdale – October 20th

Be Part of the Solution - Call Today - Space is Limited

Brooke Goldberg

800-829-2734 ext. 125 • Brooke@caregiver.com

[Conference Video](#) | [Conference Photos](#) | [To Exhibit/Sponsor](#)

Ticket: # 814639 - Fraudulent email for funds to be deposited. Need these emails to stop, and for you to check to see if these are legitimate account numbers.

Date: 2/16/2016 6:00:27 PM

City/State/Zip: Honolulu, Hawaii 96817

Company Complaining About: Don't Know, But Uses The Following Email Address:

Robertiwamotojr@execs.com> Or Melissa Schaeffer2@aol.com Or Ceomailboxx1@gmail.com

Description

Unwanted email requesting funds to be deposited to an unknown account number.

Most current unknown account name and number:

* I just got an update that funds should be paid to the below information, disregard "ORISH ENTERPRISES" information.

ACCOUNT NAME: EDOIKE GLOBAL SERVICE INC.

ADDRESS : 1650 Anderson Mill Rd #3311, Austell, GA 30106.

ACCOUNT # : 334044044006

ROUTINE # : 061000052

BANK NAME: BANK OF AMERICA.

Original unknown account number

ACCOUNT NAME: ORISH ENTERPRISES

ADDRESS: 7527 Tampa Ave Suit 1, Reseda, Ca 91335

ACCOUNT # : 325034657751

ROUTINE # : 026009593

BANK NAME: BANK OF AMERICA.

Bank Address: 18337 Ventura Blvd, Tarzana CA 91356

[Ticket: # 814807 - Accessing personal Facebook account](#)

Date: 2/16/2016 6:51:40 PM

City/State/Zip: Plattsburgh, New York 12901

Company Complaining About: Primelink

Description

Tim Gonyo , Board President of the Mooers Free Library, left a voice mail message on my cell phone, saying he had changed my personal Facebook email. He said he wanted to make sure I had access to it. Now, I did not give him my info, so he must have contacted Facebook and was somehow able to get it. This is an infringement on my personal privacy, since I did not use my personal Facebook page at that location.

Ticket: # 814889 - Suddenlink - Multiple problems

Date: 2/16/2016 7:21:22 PM

City/State/Zip: Bryan, Texas 77807

Company Complaining About: Sudden Link

Description

When I first signed up for Suddenlink they upgraded my service without my permission and autocharged my account almost double what I wanted.

They capped our service, and forced us to upgrade which we did. But for two months they didn't actually upgrade us but charged us as if we were.

They cut corners on the box for the neighborhood, causing many outages. For three months we have been trying to get this resolved, over a dozen calls.

Gave out information over call center without verifying who we were.

[Ticket: # 815145 - Text messages](#)

Date: 2/16/2016 8:59:57 PM

City/State/Zip: Shelbyville, Tennessee 37160

Company Complaining About: Verizon Wireless

Description

I am receiving text messages from unknown numbers, and the latest has not only my name, but my address as well. This worries me greatly as i do nto give out my cell number or address.

[Ticket: # 815334 - False Account Message](#)

Date: 2/16/2016 10:43:10 PM

City/State/Zip: West Bloomfield, Michigan 48322

Company Complaining About: Xfinity

Description

Supposedly Chase Bank says that my account has been suspended. I do not have a Chase account.

Ticket: # 815498 - Donald Trump Spam

Date: 2/17/2016 2:29:28 AM

City/State/Zip: Portland, Oregon 96251

Company Complaining About: Verizon

Description

I received 4 separate emails in a span of 2 minutes thanking me for signing up for a newsletter that I neither opted in for nor double opted in for. There was no link in the email to unsubscribe.

Ticket: # 815507 - Unwanted email without consent, and refusal to respect unsubscribe requests

Date: 2/17/2016 3:19:33 AM

City/State/Zip: Albuquerque, New Mexico 87199

Company Complaining About: Comcast

Description

I have been receiving persistent unwanted email from "Acorns Securities", despite having cancelled my account and requested to be unsubscribed OVER TWO YEARS AGO. I recently unsubscribed again, and also replied to the email I received with the subject line "UNSUBSCRIBE" and body text stating that I did not want to receive any further communication of any sort, for any reason, and that if I did I would file a spam complaint. Tonight I received another email from "help@acornssecurities.com", so I am filing my complaint. They refuse to stop emailing me, no matter how many times I unsubscribe through the link provided or reply stating that I do not wish to be contacted, and I have not downloaded, installed, or used any of their apps or services in at least two years.

Ticket: # 815545 - Remove myself from white pages.cm

Date: 2/17/2016 8:38:11 AM

City/State/Zip: Leoti, Kansas 67861

Company Complaining About: Wheatland Broadband

Description

I've asked several times in the past to remove my information and profile from the whitepages database. They still have not removed me and made me create some account which forced me to provide more information. They later published all the info online. As seen in the example.

<http://www.wpkansas.com/kansan/county/profile/logan/20109/amanda-ahrens/4653294/> The

(b) (6) from Oakley or Leoti Kansas needs to be removed.

[Ticket: # 815550 - Remove from whitepages.com](#)

Date: 2/17/2016 8:45:38 AM

City/State/Zip: Oakley, Kansas 67861

Company Complaining About: Wheatland Broadband

Description

They won't remove my info after asking several times to do so. Here is another profile I found if Google they need to remove. Any (b) (6) from Oakley or Leoti needs to be removed. I also work for USDA-FSA and would prefer my info not be made public since I'm a government employee.

[Ticket: # 815662 - Computer hacking](#)

Date: 2/17/2016 10:08:42 AM

City/State/Zip: Bath, New York 14810

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 815804 - Spam Text Messages

Date: 2/17/2016 11:26:50 AM

City/State/Zip: Jackson, Mississippi 39206

Company Complaining About: C-spire

Description

Received multiple text messages from 606-15. I have not given consent of any kind to receive promotional messages. The body of the text says, "Ben Nonnemacher you have been pre-approved for a \$900 loan. Visit CashIn2Hours.com or call 866.340.8891 to finish the application. No credit checks!"

**Ticket: # 815854 - HUMAN TRAFFICING VIOLATION OF MISSOURI HOUSE BILL
214**

Date: 2/17/2016 11:44:14 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

Mid-County Branch

7821 Maryland Ave.

St. Louis, MO

63105-3875

314-994-3300

PHAROS IS UP AND RUNNING AS I LOGGED INTO MCLAB09. LOCATION MID COUNTY LIBRARY CENTRAL AVENUE AND MARYLAND AVENUE..

Ticket: # 815856 - CashIn2Hours.com

Date: 2/17/2016 11:44:35 AM

City/State/Zip: Emerald Hills, California 94062

Company Complaining About: AT&T

Description

Unsolicited text messages to my phone in the early AM (7:30am) waking me. The message reads:

Christina Amsberry you have been pre-approved for a \$900 loan. Visit CashIn2Hours.com or call 866.340.8891 to finish the application. No credit checks!

I'm not even sure who this person is so it's not only unsolicited but exposing a person's name to another.

[Ticket: # 815935 - Unwanted Text from CashIn2Hours.com](#)

Date: 2/17/2016 12:01:18 PM

City/State/Zip: Alexandria, Virginia 22314

Company Complaining About: Verizon Wireless

Description

I received an unwanted text to my cell phone on February 17 at 10:13am EST stating that I was pre-approved for a \$900 loan from CashIn2Hours.com. I have never heard of this company or requested information from this company. This text is a complete violation of the do not call / do not text regulations.

Ticket: # 815938 - Unwanted email

Date: 2/17/2016 12:02:30 PM

City/State/Zip: Cocoa, Florida 32926

Company Complaining About: Verizon

Description

I receive an email to my email address which is addressed to Janessa (not my name, I'm a male) for meetme.com. It says to unsubscribe, click here. When you click there it takes you to a login screen where you can't unsubscribe unless you sign in. I can't sign in, because it's not my account. There should be a way to opt out of these emails as I get them almost daily. The company under the whois search came up as Markmonitor Inc out of California. This has to stop as it eats up storage space on my account and data from my phone to download these emails.

Ticket: # 815955 - suspicious text message

Date: 2/17/2016 12:07:50 PM

City/State/Zip: Verona, Wisconsin 53593

Company Complaining About: Us Cellular

Description

I received a text message with no return phone number, instead it said it was from nemanthata@gmail.com. the text was:

(1 of2) S:M:I have important transaction for you as next of kin to claim B#9.8 GBP email me at *legal.trustee1@iccwclc.com<legal.tru (2 of2) steel1@iccwclc.com>*so I can send you more details

Ticket: # 816682 - internet intrusions, fake networks, much more!

Date: 2/17/2016 3:26:55 PM

City/State/Zip: Richfield, Minnesota 55423

Company Complaining About: Centurylink

Description

We continue to have issues with our home phones and cells our (internet, our icons have been moved around, new folders or duplicated folders have been made , fake networks, threatening spam email, spam directed at one or both of us, my Facebook has not been the same since this all began! Whomever is doing this has gotten very sloppy as I have kept track of the fake networks with the fake names/ numbers there seems to be something very similar! I strongly feel that the persons or person is someone we may know! Our Direct TV has been hacked as whoever is messing with everything else of ours is also has the ability to add and remove stations, I have noticed cryptic messages being left on channels that look like we get them but we don't! I would go back later and they will be gone and then show up again. The channels affected are very similar to the numbers being used in the fake phone numbers and the fake networks! Whomever is doing this knows when our TV's are on and they know when we are on our computers and my smart phone! I had signed up through Google play for a couple of word games they worked fine for awhile then something happened! The words started to look familiar as they were directed at me! I deleted as it was scary! I have gone back to the FBI as this has gotten much worse, it has taken over everything! This really needs to be looked into! I tried imputing my number but it would not take it so I have added my housemates (b) (6)

Ticket: # 817180 - Instagram unable to opt-out of emails

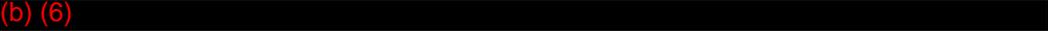
Date: 2/17/2016 5:42:28 PM

City/State/Zip: Na, District Of Columbia 00000

Company Complaining About: Instagram

Description

Instagram has been sending email to me, regarding an account I did not set up. The link provided to notify them of this does not work, see below. I am therefore receiving unwanted emails which i cannot opt-out from. (b) (6)



[Ticket: # 817520 - Privacy](#)

Date: 2/17/2016 7:36:20 PM

City/State/Zip: Midway, Kentucky 40347

Company Complaining About: Time Warner

Description

Webpage vin.place collects personal data from unknown sources and places them on their web page. This includes names, addresses, phone numbers, vehicle make and model, etc. This kind of information could easily be used to stalk victims or create false identities.

Ticket: # 817642 - spam text

Date: 2/17/2016 8:26:09 PM

City/State/Zip: Coldwater, Mississippi 38618

Company Complaining About: AT&T

Description

Someone sent text message to my phone about what I have no idea. They provided a link to how knows what. I blocked all further calls or texts but I think this is a scam. My husband also received the same text at the same time. As follows: FRM:9013590011@text.att.net

SUBJ:New

MSG:i>¿If is not donw whithin 24h we will be forced to block your account www.confimrfast.com
Called and this number is not receiving calls. Looks like someone is up to NO GOOD.

Ticket: # 817886 - Threatening emails

Date: 2/17/2016 11:44:30 PM

City/State/Zip: Lima, Ohio 45805

Company Complaining About: Lvnv

Description

Mr Smith sends emails saying I owe money and need to send a prepaid card or a warrant will be issued for my arrest.

[Ticket: # 817892 - Redirecting browser search, packet interference](#)

Date: 2/17/2016 11:52:01 PM

City/State/Zip: Dallas, Oregon 97338

Company Complaining About: Centurylink

Description

I was using internet search and I was redirected to a notification from my ISP regarding network usage and data caps. My ISP should not be interfering with internet browsing or using this method to contact their customers.

[Ticket: # 818021 - internet, phone, and cell phone anhacking](#)

Date: 2/18/2016 5:24:31 AM

City/State/Zip: Barnagat, New Jersey 08005

Company Complaining About: Comcast

Description

Someone has hacked into and able to access my cell phone, home phone and computer for months before I realized it. Person has made it clear to me they can access my devices and hear my conversations. I was chatting with someone on the Abzorba Live Black Jack game. It took me a long time to realize but after time it became very evident this person could access my cell phone, knew my conversations on my home phone, and could access my computer. They let me know they knew who I was as well as my family, my business. I feel they threatened to kill my business. They also used an anti-Semitic term to let me know they were aware of my family members. Also could access photos from my phone.

Ticket: # 818032 - Spam Text Messages from a Casino

Date: 2/18/2016 6:37:07 AM

City/State/Zip: Santa Monica, California 90401

Company Complaining About: Verizon

Description

i keep getting spam messages from casinos inviting me to gamble. I keep sending "STOP" but they keep sending messages from different phone numbers. Please make them stop.

Ticket: # 818043 - RE: Emails from capitol one

Date: 2/18/2016 7:33:23 AM

City/State/Zip: Sandwich, Massachusetts 02644

Company Complaining About: Cable One

Description

I have been receiving e-mails from capitol one for a year that is not my account. I don't have a capitol one account! I have been receiving info for Mark Miller which is NOT me. I have called capitol one at least 5 times and told them they have the wrong e-mail address but they don't seem to care. I am very frustrated and would like this resolved. I would also like a phone call or e-mail regarding this issue from you to know its over .

[Ticket: # 818045 - ISP spying on me for the mafia and filtering my email](#)

Date: 2/18/2016 7:37:52 AM

City/State/Zip: Brooklyn, New York 11228

Company Complaining About: Ace Innovative

Description

My internet service provide Ace Innovative (New York) has been spying on me for the mafia and filtering my email to help the mafia steal from me and keep them informed if I visit the websites of or google any law enforcement agencies and have been filtering my mail to prevent potential business partners from contacting me that they might steal from me instead Please go up to Ace Innovative and shut them down

Ticket: # 818295 - phone being used to send text for check scam (518) 406-6339

Date: 2/18/2016 11:03:45 AM

City/State/Zip: Vero Beach, Florida 32962

Company Complaining About: AT&T

Description

Received text from (518) 406-6339 that a check had been sent via USPS, which was received, and was fraudulent. I have reported the abuse for their email as well. The scam originated from an item for sale on the Wallapop site. The person offered to send a check, and then of course wanted money wired via Western Union to a third person. The money was to be wired to:

Here is the Mover information to wire the funds to via Western Union:

>

>

> Receiver's Name: Stacey Anne Vasquez

> City: Northglenn

> State: Colorado

> Zip code: 80233

[Ticket: # 818337 - false advertisement](#)

Date: 2/18/2016 11:19:54 AM

City/State/Zip: Poplarville, Mississippi 39470

Company Complaining About: Adt

Description

adt states in there on line advertisement call before 2pm and get install today. I called adt said could no do it till Monday to day is thursday

Ticket: # 818452 - Unwanted Emails

Date: 2/18/2016 11:48:44 AM

City/State/Zip: Brooklyn, New York 11201

Company Complaining About: Capitol One

Description

I am receiving emails from Caputol One that offer no opt-out and for which I never subscribe or opted-in. I have emailed the company to request that they remove me from their list - and I even called in Novemeber - but they have offered no resolution and continue to email me. I emailed again yesterday (2/17) to be removed, and the response I got back was that I would have to call to speak to Customer Service Rep. I have explicitly told them I never consented, agreed to, or opted in to these emails... and they are all in french so I cannot even read them! And the fact that they keep emailing me, and provide no opt out function in these emails, or no opt out function in general, I feel like these emails are aggressive spam.

[Ticket: # 818467 - Text harrassment](#)

Date: 2/18/2016 11:51:33 AM

City/State/Zip: ?, Tennessee 37110

Company Complaining About: Verizon

Description

I've been receiving text messages from this number 317 820 0054. After doing some research I have found this number is being used online and not via phone landline or cellular. I would like to report this as harassment to see what we may can do about this

Ticket: # 818568 - Scam telephone number given by scam email alert

Date: 2/18/2016 12:19:16 PM

City/State/Zip: Parkville, Maryland 21234

Company Complaining About: Sensei Tech Live

Description

I received an internet alert that showed up on my computer 2/16/16. It was not allowing me to x out of it, and it said I had a virus. It was a microsoft alert. I called the number provided 1-646-558-6929 and paid \$449.99 to have the "virus" taken away. This ended up being a fraudulent number. My credit card company has it as a fraud issue now.

[Ticket: # 818582 - unwanted text message](#)

Date: 2/18/2016 12:23:31 PM

City/State/Zip: Cleveland, Mississippi 38732

Company Complaining About: C Spire

Description

I continue to receive text messages from a "company" stating my application has been approved and I need to call the hotline number back for further verification, signed the Lending Club. I have not made an application. I have responded by texting "STOP" several times, but to no avail. I also receive robotic phone calls with the same message. I am on the do not call registry.

Ticket: # 818836 - Email Spam with NO unsubscribe link

Date: 2/18/2016 1:34:33 PM

City/State/Zip: Fridley, Minnesota 55432

Company Complaining About: Centurylink

Description

Spam emails from ZORO, US company with no unsubscribe link.

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909 Asbury Drive

Buffalo Grove, IL 60089

United States

I get regular spam emails from this company. I have never subscribed to their emails and I am unable to unsubscribe.

Ticket: # 818981 - repeated SPAM

Date: 2/18/2016 2:11:10 PM

City/State/Zip: Old Lyme, Connecticut 06371

Company Complaining About: Webinarinfo.com Or Webinarpanelinfo.com

Description

[sorry for using Privacy as the issue type, but I don't see anything better for SPAM]

I have received multiple emails from WebinarPanel <mark@webbinarinfo.com>. I have tried unsubscribing using the provided URL, and have received two more since doing that. In addition, the most recent email has a From: and ReplyTo: address of WebinarPanel <mark@webbinarinfo.com> but using that gives me "No MX or A records for webbinarinfo.com". I note further down in the email it actually has

mailto:mark@webinarpanelinfo.com so the header is either stupidly or intentionally wrong. However, I get the same no mx or a records for that address also. The unsubscribe address is <http://benchemail.bmetrack.com>. There is a mailing address of Address: 2885 Sanford Ave SW #32898, Grandville, MI, 49418 at the bottom.

Ticket: # 819094 - Identity Theft

Date: 2/18/2016 2:43:32 PM

City/State/Zip: Bedford, Texas 76021

Company Complaining About: Time Warner

Description

I am a new customer with Time Warner Cable and somehow they were able to open my account under a false name (not my name). This name does not match my credit profile or the name I provided them. My name is incorrect on my account online and on my bills.

Ticket: # 819249 - Text scam received

Date: 2/18/2016 3:21:50 PM

City/State/Zip: Las Vegas, Nevada 89120

Company Complaining About: Cox

Description

I received a text from (844) 326-3705 stating "MasterCard Debit Card Locked! Member:

(b) (6) (this is my number). Urgent CALL : (855) 524-1159"

Ticket: # 819428 - SPAM

Date: 2/18/2016 4:12:12 PM

City/State/Zip: Alpharetta, Georgia 30022

Company Complaining About: Hlsi

Description

An organization called HSLI in Baton Rouge, LA continues to send me spam email despite multiple requests to be taken off their email list.

The contact person at HSLI is

Tracy Lewis

Executive Assistant

HSLI

4646 Sherwood Common Blvd

Baton Rouge, LA 70816

Phone: 225.368.3801

Fax: 225.368.3851

email: tracylewis@hsl.com

Ticket: # 819431 - Unwanted soliciting Tex messages

Date: 2/18/2016 4:12:37 PM

City/State/Zip: Kent, Washington 98030

Company Complaining About: Sprint

Description

Tex sent to my cell phone wanting to reactivate a Master Card-Debt card that I do not have in the first place and I am asked to call a number to reactivate this card.

The number is 855-486-0653 and they are using my phone number to contact me.

[Ticket: # 819668 - itunes piracy](#)

Date: 2/18/2016 5:12:49 PM

City/State/Zip: Phoenix, Arizona 85015

Company Complaining About: Cox

Description

Cable pedestal is constantly unsecured, neighborhood crime ring runs data packet sniffers that work on cable lines and over Wi-Fi to unencrypt data, compromise media from itunes and icloud which are then pirated for distribution.

Mac, 2 Personal Computers, iphone and iPad have all been compromised and are available for research and evidence.

[Ticket: # 819710 - Unsolicited e-mail without proper address](#)

Date: 2/18/2016 5:23:01 PM

City/State/Zip: San Anselmo, California 94960

Company Complaining About: AT&T

Description

I received an unsolicited commercial e-mail without a physical address, and without any instructions on how to be removed.

This is against the CAN-SPAM act, and therefore, the company is in violation.

Thanks.

[Ticket: # 819850 - Spam Text](#)

Date: 2/18/2016 6:01:01 PM

City/State/Zip: Enid, Oklahoma 73703

Company Complaining About: Verizon Wireless

Description

I receive spam Text from multiple numbers. I "stop" to opt out and then I get another one from another number. Current number is from (850) 630-2089.

Ticket: # 819921 - Unsubscribe

Date: 2/18/2016 6:21:55 PM

City/State/Zip: Mundelein, Illinois 60060

Company Complaining About: Dirty Girl Mud Run

Description

I keep getting emails from this address and I've unsubscribed several times - support@humanmovement.com

[Ticket: # 820127 - Queja con centurylink servicio de internet](#)

Date: 2/18/2016 7:22:34 PM

City/State/Zip: Athens, Texas 75751

Company Complaining About: Centurylink

Description

Mi queja es con centurylink . Por que me esta cobrando un servicio que nunca utilice. En este momento tengo una factura de 236.00 que no puedo pagar por que simplemente no use ese servicio, cada mes se me estan cobrando 15 dolares por pago atrasado Como si estuviera usando el servicio de internet el servicio es de internet. Gracias

Ticket: # 820135 - Harassing Text Messages From Hate Group

Date: 2/18/2016 7:29:34 PM

City/State/Zip: Sacramento, California 95811

Company Complaining About: AT&T

Description

In the early hours of February 17, 2016, starting at 1:49 am, I got the following three text message, one after the other, and from three different numbers (USA numbers). Not surprising, when I called them today, they were not good numbers.

First Text (+1(514) 613-2887: Hello (b) (6) I believe you think you are gay? We can cure you please ring us on (915) 855-9673. Pastor Brown World of Life Church.

Second Text (+1 (204) 818-6621): Hi (b) I have cure for your homosexuality, open your heart to the lord Jesus. Reverend Brown our church would love you to contact us (915) 855 9673.

Third Text (+1 (289) 460-2314): Happy Birthday (b) and may you have many more. If you and your partner (b) (6) would like to contact us http://www.tbm.org/contact_us.htm Lord Jesus loves you

I did not give out my number to this church, nor would i. I have this trouble and offensive.

Ticket: # 820195 - Unwanted autodialed cell phone text message "call 561-353-5588".

Date: 2/18/2016 7:48:56 PM

City/State/Zip: Duxbury, Massachusetts 02332

Company Complaining About: Republic Wireless

Description

Unwanted autodialed text message on my wireless device (b) (6) received on 02/18/2016. Contained offer to get rid of Payday Loans by calling 561-353-5588. I have no relationship with this individual or company.

[Ticket: # 820382 - Showtime will not stop emailing me](#)

Date: 2/18/2016 9:46:40 PM

City/State/Zip: West Palm Beach, Florida 33409

Company Complaining About: AT&T

Description

i have removed myself from Showtime's email list via unsubscribe at least 10 times and continue to receive regular emails. the one i received tonight was from "SHOWTIME <reply-3375@emails.sho.com>" they come about once a week. this is outrageous that a major company is getting away with this.

Ticket: # 820442 - (b) (6) Threats - Safety & Privacy Issues

Date: 2/18/2016 10:36:33 PM

City/State/Zip: West Bloomfield, Michigan 48322

Company Complaining About: Comcast

Description

A person by the name of Jacob Nguyễn is a person with a mental illness (he claims) who has been reporting he is stalking her on the internet. Today he revealed a fantasy he has about breaking into her home, gagging, and raping her. He says it is a fantasy and a joke. This is nothing to joke about and it has to come to an end.

I'm enclosing screen shots of the posts he made on Yahoo Answers today. The woman is a dentist and former singer name (b) (6) and lives in Louisiana in an apartment complex that shares space with a Costco. (These are details provide by Jacob.) I believe she is (b) (6) and practices in Coushatta, LA.

[Ticket: # 820477 - unwanted phone text](#)

Date: 2/18/2016 11:10:22 PM

City/State/Zip: Torrington, Connecticut 06790

Company Complaining About: Verizon Wireless

Description

Message reads:

"From: tgosmgmd12@owensville.k.12.mo.us

Sms me at 1-226-946-0839, I have something sexy to show you."

No consent was given for this message. It is not a response to a sent text.

[Ticket: # 820658 - illegal use of human rights](#)

Date: 2/19/2016 7:10:54 AM

City/State/Zip: Plano, Texas 75093

Company Complaining About: Time Warner

Description

During WiFi to violates my privacy doctors implants in my body via dental implants and Neuro implants.want prompt action Dallas texas. Marked down as Turkey vulture.look into college programs

[Ticket: # 820659 - illegal use of human rights and satellite](#)

Date: 2/19/2016 7:12:18 AM

City/State/Zip: Plano, Texas 75093

Company Complaining About: Directv

Description

During WiFi to violates my privacy doctors implants in my body via dental implants and Neuro implants.want prompt action Dallas texas. Marked down as Turkey vulture.look into college programs

[Ticket: # 820660 - use of equipment in USA that violates human rr](#)

Date: 2/19/2016 7:26:15 AM

City/State/Zip: Grandprairie, Texas 75052

Company Complaining About: Dish Network

Description

Communication equipment implants used through dentist and doctors .I heard clicking followed by mussels twitching ringing in my ears and much more look into this the clicking. I hear comes from my nasal passage.my rights and national security are in question

[Ticket: # 820727 - unsolicited pornographic or spam phone text](#)

Date: 2/19/2016 9:50:05 AM

City/State/Zip: Kimberton, Pennsylvania 19442

Company Complaining About: Verizon Wireless

Description

I received a phone text from an unknown source which said, "ocjuagiffau@oxmans-surplus.com wanna get naughty? sms me at 2269460879"

I didn't respond so I don't know if this is just a virus inducing spam or an actual sex solicitation but I don't want to receive this again.

[Ticket: # 820896 - unwanted rights violations](#)

Date: 2/19/2016 11:13:32 AM

City/State/Zip: Plano, Texas 75093

Company Complaining About: Other

Description

That tricked me into surgery saying it was saving lives immediate cs after surgery when scars healed unwanted people talking to me and I seem to be able to talk too them.not a joke

Ticket: # 821242 - unsolicited emails

Date: 2/19/2016 1:04:00 PM

City/State/Zip: Same As Above, New York 12345

Company Complaining About: AT&T

Description

in oct of 2015 a company i did busines wiwth apparently sold/gave my email to another. this other company, <http://www.cannabisbusinessexecutive.com/>

sent me an email that i not only unsubbed from, but made sure to send an email to every acct availabe from the contact me page to let them know exaactly how i feel about businesses selling/giving my email away. i made it very clear that they were not to contact me again.

they did not listen. on 2/18 of this year i received another.

i want this stopped. they have no right to contact me.

Ticket: # 821324 - Lack of Proper System Privacy on User Profile - EHarmony

Date: 2/19/2016 1:29:01 PM

City/State/Zip: Cos Cob, Connecticut 06807

Company Complaining About: Eharmony

Description

Site allows non-authorized and non-secure access to member profile contents via direct web link to the member's page.

Explained to the customer service rep Bryce (Utah location) on Feb 17, 2016 at 7pm EST the following problem, and again via email to Francine L. from their eHarmony Trust & Safety Group:

There is a complete lack of security from outsiders viewing my eharmony profile page. One of my matches whom I have previously blocked has been accessing my profile page directly and they are doing it by using the URL to my page directly, for example:

<http://www.eharmony.com/member/matchprofile/match/14704535912>

where the number at the end of the URL is the eHarmony member-id.

I asked the rep to allow me to create a new profile and transfer my paid credit to it, so I can again have a semi-private account, so this stalker will stop accessing my information. Neither rep did ANYTHING to resolve the issue.

I can block a member, but it doesn't stop them from accessing my page as long as they save the URL to my page (as I showed in the example above).

Ticket: # 821357 - Multiple Marketing SMS w/out Consent

Date: 2/19/2016 1:37:36 PM

City/State/Zip: Haslet, Texas 76052

Company Complaining About: AT&T

Description

I have received three marketing SMS messages to my cell (b) (6) from 2142439329, when I did not provide my # to this company nor provide consent for them to text me. I replied "STOP" after having received each message, and still they kept coming.

[Ticket: # 821469 - I get unwanted emails even after opting out repeatedly from noreply@e.fiverr.com](#)

Date: 2/19/2016 2:21:09 PM

City/State/Zip: Mount Pleasant, Michigan 48858

Company Complaining About: Casair Inc.

Description

I have e-mailed, opted out and blocked noreply@e.fiverr.com and still get emails from them several per day can you make them stop I consider this harassment. this is the corresponding email I found for them mailto:noreply@e.fiverr.com

[Ticket: # 821577 - Facebook](#)

Date: 2/19/2016 2:49:04 PM

City/State/Zip: Arnold, Missouri 63010-1254

Company Complaining About: Charter

Description

Have had several complaints of someone using my address on Facebook sending mail saying that I could give them information about how they could get money from the government. Several months ago when I was trying to update my picture, a name of Alex Bracken came up under my picture. At that time I did not know where to complain.

[Ticket: # 821695 - Online Harassment](#)

Date: 2/19/2016 3:23:52 PM

City/State/Zip: Bronx, New York 10463

Company Complaining About: Cablevision

Description

Some people I do not know have been emailing my school and my mother making untrue claims about me behind a proxy email server.

Ticket: # 821864 - UNWANTED SEXUAL TEXT MESSAGES

Date: 2/19/2016 4:17:18 PM

City/State/Zip: Chatham, Massachusetts 02633

Company Complaining About: Verizon Wireless

Description

I keep getting unwanted text messages from a number claiming to be a dating profile. 628-888-1069

**Ticket: # 822008 - Egregious violations of CAN-SPAM act by Sears Holdings
(Sears.com & Shop Your Way Rewards)**

Date: 2/19/2016 5:02:36 PM

City/State/Zip: Las Vegas, Nevada 89118

Company Complaining About: Sears Holdings

Description

Despite multiple attempts to unsubscribe from email communications from Sears/Shop Your Way Rewards, they continue to send me email. Their website and unsubscribe process are specifically designed to take significant time and prevent you from unsubscribing, and even when you do they continue to spam you.

Please read my detailed account here: <http://chrisschidle.com/fuck-you-sears/>

Ticket: # 822180 - Address listed on whitepages.com site against my wishes

Date: 2/19/2016 6:00:12 PM

City/State/Zip: Guilford, Connecticut 06437

Company Complaining About: Whitepages.com

Description

My name is (b) (6) [REDACTED], and I live in Guilford, CT. The other day my wife informed me that our address is posted along with our names on a site named "whitepages.com". I phoned our local telephone provider, Frontier, to complain, and the rep assured me that we remain on unpublished status and that no one should have access to our telephone number or address to post on the internet. The rep told me that whatever was displayed on that site, it had nothing to do with the telephone company.

We pay our telephone provider each month to maintain an "unpublished" status, because we see mental health clients and would rather they not have easy access to our number or our address. I would like to file a complaint against this site and I would hope also to find out if there is a way I can get my information removed from the site.

Ticket: # 822255 - SPAM text messages

Date: 2/19/2016 6:28:10 PM

City/State/Zip: Omaha, Nebraska 68144

Company Complaining About: Cricket

Description

We are receiving 2 to 3 text messages a day from 402-620-6055. We do not know who this company is or how they got our cell number. They always say the same thing - "New job in Omaha. You have 1st priority. Free to see detail: www.gosmith.com/job/hcvb-3blm. Let me know if it's not for you."

[Ticket: # 822456 - Internet Security](#)

Date: 2/19/2016 8:01:06 PM

City/State/Zip: Lafayette, Indiana 47909

Company Complaining About: Comcast

Description

I have been receiving emails in regards to changing my password through comcast, however I have not requested this change, and I've contacted customer service about this on several occasions through phone and email with no results even though I'm told this security issue will be resolved. I've been dealing with this issue for longer than I can actually remember at this point, and they still have not gotten this security issue resolved.

[Ticket: # 822637 - Email spam](#)

Date: 2/19/2016 10:05:44 PM

City/State/Zip: Lacrosse, Wisconsin 54601

Company Complaining About: Servrush

Description

A company called ServRush.com is constantly emailing spam emails. I receive 1-3 per day and they are the same except for changing the date in the header

Ticket: # 822699 - Strange text message

Date: 2/19/2016 11:41:48 PM

City/State/Zip: Spencer, Indiana 47460

Company Complaining About: Verizon Wireless

Description

I received a text message from (616) 319-9133 saying: Your PayPal account has been marked for review. Follow the details provided here: <http://dct.cgi-isapi.com/?case=6226488821> to resolve this problem.

[Ticket: # 822782 - Norton antivirus - no unsubscribe option](#)

Date: 2/20/2016 7:58:21 AM

City/State/Zip: Portland, Oregon 97229

Company Complaining About: Comcast

Description

Norton antivirus email solicitations do not have an unsubscribe function. If they list any information at all about unsubscribing, it forces you to log into your account and uncheck boxes, but errors when you attempt to submit it. This has been happening for months. Every few months they change their email address so that marking it as spam through my email provider doesn't even help.

[Ticket: # 822895 - Unsubscribe](#)

Date: 2/20/2016 11:17:39 AM

City/State/Zip: Nn, Virginia 23601

Company Complaining About: Verizon

Description

I have tried to unsubscribe from drweil.com newsletters, using the link, for over a month. They continue to ignore my requests.

Ticket: # 822918 - A unauthorized soliciting

Date: 2/20/2016 11:30:24 AM

City/State/Zip: Tucson, Arizona 85710

Company Complaining About: Verizon

Description

Phone number 5512249309 is sending a unauthorized text messages with current home address and a link to an auto loan web site. I have not given them my address and am scared on how they got it along with my phone number. Please take actions against them to stop them from whatever they are doing with mine and others personal information.

Ticket: # 822942 - HUMAN TRAFFICKING SAINT LOUIS COUNTY LIBRARIES - PHAROS

Date: 2/20/2016 11:44:14 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE HAVE MID-COUNTY LIBRARY AT MARYLAND AVENUE AND CENTRAL AVENUE....REMOVE PHAROS ALL COMPUTERS ESPECIALLY MCLAB12...THIS IS HOW THEY ARE CAUSING PEOPLE BECOME HOMELESS BY BLOCKING ALL ONLINE EMPLOYMENT SUBMITTAL...WHICH IS A DIRECT VIOLATION...MISSOURI HOUSE BILL 214...PLEASE INVESTIGATE SYRETHA BRAGG, ROSETTA WOODBERRY, W.G. WOODBERRY, A.G. WOODBERRY, KENNETH PETERS, WALSIE PETERS, MISS CAROLYN, NEW LIFE EVANGILISTIC CENTER; LARRY RICE; DAVID BLUNT; KIM BLUNT; WENDY SMITH; FREDERICK SMITH; DENISE SMITH; ALFREDA WOODS; PERRY WOODS; BILL GRAY, SR; PAM COAXUM; KEINA BRYANT AND HER HUSBAND IN RELATIONSHIP TO THE ABDUCTION OF MY KIDS...MICHAEL DONTE' OWENS, MYKIA DANE' OWENS, MELVIN JAMES OWENS, JR. AND THE THEFT AND BREACH OF MY POINT IN TIME PROMOTIONS AND MY KIDS FINANCE...PROSECUTE CASSANDRA WHITE, CLINT, LENA WHITE AND CHARLES FOR RAPING MY KIDS AND MY FINANCES SHE HAD MY MEMORY BOOK AT HER HOUSE THE LAST TIME I WAS HOME..NO ONE WOULD TELL ME WHERE MY KIDS , BUT NOW IT SEEMS THEY HAVE ABDUCTED THEM. THEN I WAKE UP WITH BLOOD IN MY PANTIES AND SMELLING OF FECES AS THEIR HOME IN LANGSTON, OKLAHOMA USED TO SMELL..PLEASE APB ALL CHURCHES MARKED "GATHERING" SEEKING HUNG PEOPLE OR ABDUCTED INDIVIDUALS SUCH AS MY KIDS...ESPECIALLY THE ONE AT MARYLAND AVENUE AND BEMISTON AVENUE...PLEASE INVESTIGATE IF THEY ARE IN VIOLATION OF MISSOURI HOUSE BILL 214...

<http://www.house.mo.gov/billtracking/bills111/billpdf/truly/HB0214T.PDF>

Ticket: # 822948 - HUMAN TRAFFICKING...VIOLATORS OF MISSOURI HOUSE BILL 214...

Date: 2/20/2016 11:49:57 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE PROSECUTE EBONY BROWN, MICHELLE BROWN, BRENDA GREEN; BISHOP GREEN AND FLOYD BROWN AND THOSE PHOTOS ATTACHED FOR VIOLATION OF MISSOURI HOUSE BILL 214...PLEASE INVESTIGATE SYRETHA BRAGG, ROSETTA WOODBERRY, W.G. WOODBERRY, A.G. WOODBERRY, KENNETH PETERS, WALSIE PETERS, MISS CAROLYN, NEW LIFE EVANGILISTIC CENTER; LARRY RICE; DAVID BLUNT; KIM BLUNT; WENDY SMITH; FREDERICK SMITH; DENISE SMITH; ALFREDA WOODS; PERRY WOODS; BILL GRAY, SR; PAM COAXUM; KEINA BRYANT AND HER HUSBAND IN RELATIONSHIP TO THE ABDUCTION OF MY KIDS...MICHAEL DONTE' OWENS, MYKIA DANE' OWENS, MELVIN JAMES OWENS, JR. AND THE THEFT AND BREACH OF MY POINT IN TIME PROMOTIONS AND MY KIDS FINANCE...PLEASE INVESTIGATE IF THEY ARE IN VIOLATION OF MISSOURI HOUSE BILL 214...

<http://www.house.mo.gov/billtracking/bills111/billpdf/truly/HB0214T.PDF>

Ticket: # 822984 - HUMAN TRAFFICKING INVESTIGATE RICHARD NASH, HIS WIFE AND THE ATTACHED PHOTOS HIS KIDS..

Date: 2/20/2016 12:19:23 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE INVESTIGATE CHRIS NASH, KEINA NASH-BRYANT OF OLIVETTE, MO; MELVIN OWENS, SR; ANGELA OWENS; MELISSA TAYLOR; RICCARDO LACEY AND HIS WIFE MARY LOIS LACEY...CHESTERFIELDPOLICE, MY FOR BOSSES: DR. GLEN SHDROWSKY (PSYCHIATRIST TURNED I.T. MANAGER AT ST. LUKE'S HOSPITAL...SEE IF HE IS HOLDING MY KIDS HOSTAGE SOME PLACE IN THE HOSPITAL...AND USNG MY EMAIL TO TRAP THEM AND ME...AS WELL AS HIS UNDER LEAD...BRAD PAPPAROTH...I WORKED FOR THE HOSPITAL 22 YEARS AGO AND FOUND IT UPON MY RETURN IN 2011 A HOSPITAL RESTORING ITS 9TH FLOOR PSYCH WARD WITH ABDUCTED PERSONS(AND THE DR. GLEN SHDROWSKY OVERLY INDULGED WITH THE IDEA OF DEATH.)...1ST CONVERSATION, INVOLVED ME SEEING THE MORGUE, NEXT TO THE DEPARTMENT IN WHICH I HAD WORKED 22 YEARS...I DIDN'T NEED TO DISCUSS THE MORGUE AND HOW MANY LAYERS LAY BETWEEN ITS OFFICE AND THE COMPUTER ROOM.. ONE DAY DURING MY INTERVIEW ACTUALLY....THE SECOND TIME WAS WHEN HE TOLD ME THAT I'D BETTER GET USED TO SHOPPING A GOODWILL...THE THIRD CONVERSATION INVOLVED WORKING WITH THE 3RD SHIFT WHICH WAS THE SAME SHIFT I WORKED 22 YEARS AGO...AND IT WAS THE ONLY SHIFT I COULD WORK WHICH WAS MADE KNOWN TO THE WHOLE TEAM INCLUDNG MR. SHDROWSKY I WORKED A FULL-TIME DAY JOB... AT BIOMEDICAL SOLUTIONS...INVESTIGATE MIKE BROWN, JEFF KLINE, SHELLY AND ALEX...AND HIS CONSTANT TRAFFICKING STALKING AND HARRASSING...SEE WHAT JUDGE OF SAINT LOUIS COUNTY OR ANY STATE HAS ORDERED SUCH...AND SEE WHAT MILITARY PERSONNEL OVER MICHAEL IS TRAFFICKING HIM OUT OF BALLWIN, MO 63011 OR CITY OF SAINT LOUIS , MO 63118..ANY OTHER ASSIGNED TO HIM...SEE WHICH JUDGE IS IN DIRECT VIOLATION...OF MISSOURI HOUSE BILL 214... FOR TRAFFICKING OF MICHAEL, MELVIN OWENS, JR AND MYKIA OWENS
<http://www.house.mo.gov/billtracking/bills111/billpdf/truly/HB0214T.PDF>

Ticket: # 822987 - REAL UNCOMFORTABLE WITH THIS COMPANY, THEIR METHOD OF MAKING CONTACT.

Date: 2/20/2016 12:21:02 PM

City/State/Zip: Gulfport, Mississippi 39507

Company Complaining About: Arminus Software Llc

Description

THURSDAY THE 18TH OF FEBRUARY I WAS ON LINE RESEARCHING ON A GOVT WEB SITE REGARDING A BILL FOR A NATIONAL LANGUAGE. SCREEN WENT BLANK THEN ENTIRE SCREEN WAS BLUE WITH ALERT THAT LOOKED AND MENTIONED MICROSOFT, WINDOWS, SECURITY BREECH, ETC., SMALLER BOX POPPED UP AND SAID IT WAS NECESSARY FOR ME TO CONTACT SUPPORT AT THE FOLLOWING NUMBER.

I CALLED AND WAS TOLD MY FIREWALL AND COMPUTER SECURITY HAD BEEN THEY WOULD FIX IT BUT NEEDED TO PURCHASE SOFTWARE TO PREVENT FURTHER PROBLEMS. TOTAL COST \$710.00 NEXT THING I KNEW I WAS FAXING THEM A COPY OF A BLANK CHECK (ECHECK) THAT EVENING I GOT A LITTLE UNCOMFORTABLE WITH THEM HAVING MY ACCOUNT NUMBER, ROUTING ETC., SO NEXT MORNING I WENT TO BANK AND STOPPED PAYMENT ON THAT CHECK. CAME HOME AND CALLED THE CORP NUMBER IN NEW JERSEY. NO ANSWER AND MAIL BOX FULL??? GOT ON LINE AND EMAILED THE COMPANY ADVISING THEM THAT I HAD STOPPED PAYMENT BUT WOULD BE HAPPY TO MAIL THEM A CHECK OR MONEY ORDER. THEY CALLED BACK WITHIN MINUTES AND ASKED ME IF I WOULD USE CREDIT CARD. TOLD THEM TO SEND AN INVOICE. GOT AN EMAIL WITH INVOICE, USED IT TO GO THROUGH PAYPAL WITH MY MASTER CARD. MASTER CARD REFUSED TO PAY THEM. GOT AN EMAIL FROM THEM THIS MORNING WITH AN ADDRESS TO MAIL A CHECK. WHAT ARE MY OPTIONS, THINK I MADE A REALLY BAD DECISION, BUT IF I HAVE TO PAY I WILL.

THEY WANT CHECK MAILED TO: ARMINUS SOFTWARE LLC
28 WEDGEWOOD CIRCLE
EATONTOWN NJ 07724

[Ticket: # 823037 - E-mail spam that has turned into harassment.](#)

Date: 2/20/2016 12:53:55 PM

City/State/Zip: Austin, Texas 78753

Company Complaining About: Wyndham Rewards

Description

I never signed up for Wyndham Rewards, but they started e-mailing me. They don't have an "unsubscribe" link in their e-mail, but I responded several times to the two supplied "reply-to" addresses asking to be removed. Evidently some joker on their end thinks it's funny to see how mad he can make me, for the most recent message contained only the word "Nothing." This is now a deliberate attempt to annoy and anger me and make me feel helpless against a faceless corporation. No doubt, some supervisor finally got a hold of my complaints and told the minion "send him nothing", which this practical joker took literally. I'm attaching a text file of the message headers and the body "Nothing."

Ticket: # 823073 - attempted identity fraud

Date: 2/20/2016 1:16:15 PM

City/State/Zip: Aiken, South Carolina 29803

Company Complaining About: Verizon Wireless

Description

Some "entity" hacked into a facebook friend's account. Pretending to be that friend of mine said she just got a \$100,000.00 delivered by UPS and wanted to know if I had gotten mine yet. She gave me a #(317)790-1691 to text an agent so I could get my check also. The agent replied, by text, that she needed my name, age, gender, phone #, email and mailing address information. (did not ask for my ss#) I did give my full name and age but that's all. I wanted to speak in person to my friend but , pretending to be her , she said "I was so excited when I got my check that I dropped my phone and my land line is out." I said well use someone else's phone and call me in person". She said," there was no one where she was who had a phone she could borrow". I got suspicious and gave no more info. I have now talked to my friend. She said her account was hacked into and the scam had been attempted on many of her friends. She said she reported it to facebook. She recommended that I delete the instant message immediately, so I did.

[Ticket: # 823132 - Email preferences not being honored by Busch Gardens Tampa Bay](#)

Date: 2/20/2016 1:44:56 PM

City/State/Zip: Lee's Summit, Missouri 64081

Company Complaining About: Sprint

Description

I continue to receive email communications from Busch Gardens Tampa Bay despite opting out of all such communications through the company's email preferences website. I have repeatedly tried using said web page to opt out of communications but continue to receive email from Busch Gardens Tampa Bay.

[Ticket: # 823234 - internet hacking](#)

Date: 2/20/2016 2:53:13 PM

City/State/Zip: Westford, Massachusetts 01886

Company Complaining About: Comcast

Description

I live in a duplex and I believe something has been illegally done to the internet cable. I have to get my computer fixed on a regular basis due to intrusion and or computer hacking. I believe the boy that lives next door, age 20, has access to my computer, somehow. I believe he is not working alone. I have reason to believe that his homegroup is helping him with the continuous hacking. I also believe that the previous tenant did the illegal splicing or whatever was done to the cable. The previous tenant moved out four years ago, but I still see his wireless network on occasionally. There needs to be an investigation into this matter. Please help. The house is a townhouse with adjoining neighbors. I have had Comcast here many times, but I know the problem is coming from the adjoining unit. I am begging for someone to help me, my phone, tv, and internet are being comprimized

Ticket: # 823342 - Unsolicited text messages

Date: 2/20/2016 4:16:08 PM

City/State/Zip: Bristol, Maine 04539

Company Complaining About: Shopper Prem

Description

This message was received from three different VoIP sources between 5:33 and 5:34 AM on 02/20/16: "Shopper Prem will pay you \$300 anytime you rate an outlet's service. NO STARTUP FEES To enroll (Part-Time) visit <http://tiny.cc/8k0a9x>" The sending numbers have been reported to the FTC, and the spamvertised URL was reported to the host as an Acceptable Use Policy violation. The originating numbers were also reported to Whitepages.com for inclusion on their Caller ID blocking list.

Note: This form links from <<https://www.fcc.gov/consumers/guides/spam-unwanted-text-messages-and-email>>, but the field "Internet Issues" on the reporting form doesn't appear to have a correct category for spam text messages, so I marked it "Privacy."

[Ticket: # 823437 - Personal harassment/Slander](#)

Date: 2/20/2016 5:30:21 PM

City/State/Zip: San Diego, California 92110

Company Complaining About: Not Sure Which Company The Harassment Person Is Using...

Description

My local wifi user names that show on my computer have a harassing statement with my first name. It's coming from someone close to my condo. I want this close by person to remove this statement at once. I don't know what company provider this person is using. I use Time Warner Cable.

Ticket: # 823596 - Lane Bryant

Date: 2/20/2016 8:12:54 PM

City/State/Zip: Arlington Heights, Illinois 60005

Company Complaining About: Wow

Description

I've unsubscribed 4 times now and they keep emailing me almost every day. Make it stop. The emails are coming from reply@shop.lanebryant.com.

Ticket: # 823661 - annoying phone pop-ups

Date: 2/20/2016 10:04:34 PM

City/State/Zip: Bay Shore, New York 11706

Company Complaining About: T Mobile

Description

While reading numerous news websites, I am constantly bombarded with pop-ups from the Google APP store. I have requested that my account be removed from their contact/distribution list, threatened FCC complaints, turned off my Google account, etc, but to no avail. I continue to get their unwanted ad pop-ups.

I want this to stop but don't know what to do at this point. It is an infringement of my privacy. I have set my Android phone settings properly, asked Google to stop the pop-ups, threatened an FCC complaint, etc, but these unwarranted pop-up continually occur.

Please tell me what I can do to stop this.

Thank you,
Ted Goldstein
Tedmg2154@gmail.com

[Ticket: # 823700 - violation of my privacy](#)

Date: 2/20/2016 11:46:48 PM

City/State/Zip: Sachse, Texas 75048

Company Complaining About: Verizon

Description

on 02/20/2016, I called verizon tech support to report problem with my wireless option on my router. The technician reset/erased all my router settings (user and password) and configurations I customized without my consent and despite me asking him NOT TO DO that. He then, while I'm waiting on him, put my call on a queue and had to deal with two more techs.

[Ticket: # 823739 - Spam text received two times](#)

Date: 2/21/2016 2:00:47 AM

City/State/Zip: Salinas, California 93901

Company Complaining About: Individual

Description

I received a text two times tonight from someone I don't know. Somehow they have my name. Both times, I received the same message: Hi Wendy. How have you been? The caller's phone number was 831-320-7477

[Ticket: # 823765 - CNN sending spam email after multiple opt out requestss](#)

Date: 2/21/2016 7:12:53 AM

City/State/Zip: Huntington, New York 11743

Company Complaining About: Verizon Wireless

Description

Despite opting out to not receive unsolicited emails four separate times. CNN continues to send me spam mail against my wishes... The emails are coming from: CNNBreakingNews@mail.cnn.com

Please prosecute this site for multiple violations of the CAN-Spam act immediately. Thank you.

[Ticket: # 823767 - Complaint against Zorpia social networking site hijacking contacts](#)

Date: 2/21/2016 8:03:59 AM

City/State/Zip: Falls Church, Virginia 22042

Company Complaining About: Private Citizen

Description

I thought I was responding to a request from a friend and discovered that Zorpia grabbed my entire contact list and spammed almost a thousand contacts with e-mails pretending to be me. This is deceptive and disruptive to commerce on the internet - please do all you can to block this network.

Ticket: # 823812 - Non-Working Unsubscribe E-mail Requests

Date: 2/21/2016 11:41:48 AM

City/State/Zip: Houston, Texas 77094

Company Complaining About: Davison

Description

I have filed several unsubscribe requests to Davison company regarding receiving e-mail solicitation to use their services that I do not need without results on my request for being remove from their e-mail advertisement.

There is a unsubscribe link at the bottom of the email that is sent but repeated requests after recurrent spam email of the same advertisement does not stop it. Davison has a link to unsubscribe from their making list but clicking the link takes one to a different web page that instead of un subscribing from the company it otherwise requests to submit personal information to Davison to use their company to submit ideas for invention. I am locked into a spam email/unsubscribe loop. Please stop these companies from placing a deceptive unsubscribe link that doesn't work and floods my email inbox with unwanted junk email spam. Thank you in advance.

Ticket: # 823935 - 813804

Date: 2/21/2016 2:31:27 PM

City/State/Zip: So.pasadena,, Florida 33707

Company Complaining About: Ongoing

Description

Dear Sir or Mam:

Ongoing case:813804

Just now Verizon has contracted with two,I don't prefer, companies as fallows:AOL and McAfee.
Please check those company records and operational requirements. The high profile change makes it a requirement to provide personal information and my password, The AOL takes over and will not allow a sole to access their e-mail ! Thank you.

Sincerely, Michael E.Elliott..02/21/16

[Ticket: # 824336 - Unwanted text message received: scam/phishing](#)

Date: 2/21/2016 11:31:10 PM

City/State/Zip: Portland, Oregon 97213

Company Complaining About: T Mobile

Description

On Saturday, February 20, 2016 at 4:26 pm I received an unwanted spam/scam/phishing text from phone # 424-666-3770.

The message read as follows:

"First Tech F.C.U. Mastercard LOCKED. ID: 5035446204.

Activate now at: {844}318-0427"

The ID mentioned is my own cell phone #. I am on the National Do Not Call list.

Ticket: # 824348 - Match.com email

Date: 2/21/2016 11:57:48 PM

City/State/Zip: Brighton, Massachusetts 02135

Company Complaining About: Match.com

Description

Hi

I would like to report match.com for failing to follow any rules of the Can Spam law. I tried unsubscribing from their emails multiple times. In order to remove myself from the emails I had to REACTIVATE my old account (offense #1). you should be able to click a link to opt out in the emails they send, there is no opt out link (offense #2). Once I clicked to unsubscribe myself from ALL emails i deactivated my account. I then continued to receive unwanted promotional emails from them. I then tweeted at them to complain, no answer. I found another link and clicked to unsubscribe AGAIN and am STILL receiving these emails! Absolutely ridiculous. I have not paid for an account with them in years. I want to stop receiving these emails immediately and they have ignored my comments on Twitter and not removed me from the list.

[Ticket: # 824362 - spam](#)

Date: 2/22/2016 1:16:01 AM

City/State/Zip: Altoona, Pennsylvania 16602

Company Complaining About: Verizon Wireless

Description

Getting 20+ unsolicited emails a day

Ticket: # 824384 - UNWANTED EMAILS

Date: 2/22/2016 3:55:13 AM

City/State/Zip: Johannesburg, Alabama 20850

Company Complaining About: Mtn South Africa

Description

i have in the past week received hundreds of emails from a dating site; asian dates; latinodates and anastasia dates. this is totally unwanted and embarrassing. I have further been notified by some of my normal contacts about a site called Zortias or something of that nature. They have contacted my email lists and are now sending messages to my colleauges for this dating site. I am a Attorney and most of my contacts are fellow attorneys. Please block all these type of messages to my email address. I cannot have this.

Kindest regards

Marius Bezuidenhout
JOHANNESBURG SOUTH AFRICA

Ticket: # 824395 - Suspected Malicious Third Party Yahoo Customer Care

Date: 2/22/2016 6:13:43 AM

City/State/Zip: Camarillo, California 93010

Company Complaining About: Verizon

Description

Call Third Party Yahoo Customer Care +1-800-611-2573 at:

<http://www.emailsupport.com/yahoo-support.html>

The representatives spoken too at this company was aggressive, condescending and I have no reason to believe legit. I was hassled to provide PII. Examples are U.S. government issued information such as SSN, banking information, birth dates, children, etc. In addition this "vendor" was unable to provide any assistance to resolve issues. This establishment however was happy to insult me about my discomfort regarding providing them with WHTATEVER information THEY felt I should volunteer. Fortunately I hope I didn't provide them with information that can be used for identity theft; however I do not know what country they do business or what was able to be collected via my phone caller ID, etc. Happy to provide any additional information that FCC may feel relevant that I may still have.

Respectfully and regards,

Danielle Borracci

[Ticket: # 824397 - Email address shared without consent](#)

Date: 2/22/2016 6:28:42 AM

City/State/Zip: San Ramon, California 94582

Company Complaining About: Verizon

Description

I bought a cake at cold stone creamery today, and they provided my email address to another local business, Partipalooza, in Livermore, CA. There was no opt-in, the cashier asked me for my email during the ordering process, with no mention of why she needed it. I assumed such a large company couldn't possibly intend to spam me or sell my email address - but they did. I contacted cold stone and Partipalooza, and neither responded to my inquiries. I don't want cold stone creamery to provide my email address to anybody else, and I'm afraid now that Partipalooza will sell my information, too.

Ticket: # 824461 - spam

Date: 2/22/2016 10:00:13 AM

City/State/Zip: Valparaiso, Indiana 46383

Company Complaining About: Bucher Construction

Description

i am being overwhelmed with spam.

the "unsubscribe" link goes to:

<http://passwbauto.com>

but it now says "can't find server"

i get over 50 emails (they all look slightly different) from this outfit

[Ticket: # 824538 - spam](#)

Date: 2/22/2016 10:34:16 AM

City/State/Zip: Golden Valley, Arizona 86413

Company Complaining About: Frontier Communications

Description

every time I opt from one advertisement seems like I get 3 more of different ads, then I opt from those ads I get 6 from different ads. it just keep going and going

[Ticket: # 824688 - 20 spam emails everyday from this company](#)

Date: 2/22/2016 11:49:46 AM

City/State/Zip: Murrieta, California 92562

Company Complaining About: Verizon Wireless

Description

NewsmVyAs@cesweb.org, I get about 20 spam emails everyday from this obnixus company. They all end with @cesweb.org. I reported the abuse to the company and spam@icloud.com. Please rid me and others of this nonsense.

Ticket: # 824723 - High Volume Spam

Date: 2/22/2016 12:07:20 PM

City/State/Zip: Houston, Texas 77092

Company Complaining About: AT&T

Description

I am receiving high volumes of SPAM (200+ per day) from the same source. I have submitted to "unsubscribe" from all their marketing, but continue to receive from them. I know it's the same company as the unsubscribe link is the same source.

Now the unsubscribe link is inactive (see attached) yet still receiving 200+ plus spam daily.

Ticket: # 824802 - HUMAN TRAFFICKING

Date: 2/22/2016 12:24:31 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE AGAIN REMOVE PHAROS FROM THE SAINT LOUIS COUNTY LIBRARIES INCLUDING THE MID COUNTY LIBRARY ..COMPUTER MCLAB04...AND SAINT LOUIS CITY LIBRARIES INCLUDING CENTRAL LIBRARY AND CARPENTER LIBRARY...ARREST WHOMEVER IS BREACHING THE SECURITIES AT THESE LIBRARIES

[Ticket: # 824936 - Constant breach of unsubscribe request](#)

Date: 2/22/2016 1:06:09 PM

City/State/Zip: Arlington, Virginia 22201

Company Complaining About: Verizon

Description

I have requested multiple times that a particular sender, Payton Banks, has ignored my unsubscribe request.

Ticket: # 825012 - spam

Date: 2/22/2016 1:30:16 PM

City/State/Zip: Fishers, Indiana 46038

Company Complaining About: Curizon.com (toluna Online)

Description

YourViews@Curizon.com has been spamming as a doctor everyday for years. they are located at: Toluna Online, 21 River Road Wilton, CT 06897. Their unsubscribe link does not work. I emailed their support asking them to stop but they would not respond

Ticket: # 825235 - Business Violation of Unsubscribe**Date:** 2/22/2016 2:31:42 PM**City/State/Zip:** Escondido, California 92025**Company Complaining About:** Amsd Concerts / Carey Driscoll

Description

More than seven years ago, I purchased tickets to a concert online from AMSDconcerts. I began receiving unwanted, unrequested email from that organization. <http://www.amsdconcerts.com/>

Many times through the following years I have requested to be removed from their mailing lists, the only response being an insulting message about me being a "jerk" for requesting to be removed. I have learned that I was not alone in my experience.

The company has since stopped emailing from a company address and its owner, Carey Driscoll, now continues to send unwanted email from what appears to be a private email address with no "unsubscribe" option. I recently replied to another of these unwanted emails again requesting to be removed from their email list. I received no response. This is illegal and bothersome. The more time this continues, the more irritating it's becoming. I write hoping you can stop this.

Below is the information about the sender.

from: Carey Driscoll/AMSDconcerts <CareyDriscoll@cox.net>
to: amsd@cox.net
date: Mon, Feb 22, 2016 at 8:30 AM
subject: TEADA Re-Awakening -- MARCH 12 @ 7:30pm
mailed-by: cox.net

[Ticket: # 825589 - Jet.com](#)

Date: 2/22/2016 4:12:41 PM

City/State/Zip: Alexandria, Kentucky 41001

Company Complaining About: Cincinnati Bell

Description

After entering personal data of myself and friend , I.e. Addresses, phone numbers as well as credit card info I was unable to check out unless I JOINED and set up an account which was free. I object since previously I was given option of signing out as guest, which is what I opted for. Jet should not offer option of guest and should note up front that membership required BEFORE order placed. This is just big time misrepresentation and a fraudulent practice.

Ticket: # 825928 - PAST AND CURRENT COLLECTIONS FROM A COMPANY

Date: 2/22/2016 6:17:31 PM

City/State/Zip: Las Vegas, Nevada 89145

Company Complaining About: Cox

Description

Cash USA has previously tried to fraudulently collect an amount for a company that cannot verify my debt (see first attachment) then I recently received another attempt to collect on the same debt (see second attachment). They also could not verify the debt and use the same general affidavit to scare me about arrest and such. I have briefly spoke with an attorney and he stated because they would only accept an unregistered pre-paid card for payment it is very very likely it is a scam and told me to register complaints to a few agencies including yours. I would like this to stop.

Ticket: # 826120 - HUMAN TRAFFICKING - PLEASE REMOVE PHAROS

Date: 2/22/2016 7:04:04 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE REMOVE PHAROS FROM SAINT LOUIS MID-COUNTY COMPUTER
MCLAB08...PHAROS IS UP AGAIN...

Ticket: # 826665 - Phishing Text Received

Date: 2/23/2016 12:03:26 AM

City/State/Zip: Houston, Texas 77049

Company Complaining About: Verizon Wireless

Description

I received the following text on 02/22/2016 at 9:48 a.m. from 3032056711@wells.net (WellsFargo Notice) We require you to complete an update to avoid account suspension at wells-infoplan.com/login. I immediately called Wells Fargo to report the suspicious text and they confirmed that it is phishing.

Ticket: # 826817 - SPAM

Date: 2/23/2016 8:34:40 AM

City/State/Zip: Phoenixville, Pennsylvania 19460

Company Complaining About: The Royal Worthington

Description

Despite repeated requests to remove me from their email list, I continue to get unwanted emails from The Royal Worthington. There is no way to unsubscribe from their emails!

Ticket: # 826832 - UNWANTED TEXT MESSAGE

Date: 2/23/2016 9:19:51 AM

City/State/Zip: Houston, Texas 77037

Company Complaining About: AT&T

Description

I received the following text message from an unknown number (+12676137527) on my mobile device:

'Geovanni Fuentes hi there Truly want to understand 206 Bellmar Dr <http://qa7u.com/XBiMy>'

at 6:56 AM on Tuesday, February 23, 2016

Ticket: # 827044 - Spam

Date: 2/23/2016 11:18:03 AM

City/State/Zip: Warwick, Rhode Island 02886

Company Complaining About: Po Box 217 Apia Tuamaga Somoa

Description

Unable to unsubscribe via E mail . Screen goes blank page with no response acknowledgement. Getting more and more each day.

Ticket: # 827283 - email fraud

Date: 2/23/2016 12:30:55 PM

City/State/Zip: Howard Beach, New York 11414

Company Complaining About: Canadian Pharmacy (safetabsdeal.ru)

Description

I am getting emails that tell me I have broken or missing messages from corp. such as LinkedIn, Google, and Microsoft, I have accounts with Google and Microsoft and deleted my account with LinkedIn. The emails have links to open to check on the so called messages. If you open the link you are taken to a Canadian Pharmacy site (safetabsdeal.ru). Now I know they are misleading the public by using the corporate logo's of the above companies which is illegal in the U.S. and Canada. But the question remains is who is sharing my info. I am in the process of sending emails to the above corporations of the situation. This is why I am filing an official complaint against Canadian Pharmacy at safetabsdeal.ru.

Ticket: # 827450 - Spam sent through LinkedIn Account

Date: 2/23/2016 1:13:43 PM

City/State/Zip: Baldwin, New York 11510

Company Complaining About: Personnel P Inc Usa

Description

WHAT IS ENTAILS

1 to 3 Hrs Easy Assignment

For US Residents

Instructions for assignment are done by email and letter post.

You will receive funding for the assignment, Fully paid.

You may be asked to visit a business outlet close to where you live. Doesn't require travelling.

You are entitled to 300.00 commission for each approved task.

Forward application to : personnelpi@earthlink.net

Ticket: # 827538 - Phishing -- pop up "ad"

Date: 2/23/2016 1:39:13 PM

City/State/Zip: Glenview, Illinois 60025

Company Complaining About: Comcast

Description

My mother was in the middle of typing an email. A pop up appeared stating that the computer was infected with malware and she needed to call 844-802-2081. My 83 year-old father called the number and the man who answered said he could help my dad remove the malware. He had my dad type some commands into his computer and then told him to leave the computer on, day and night, so he could fix it. He asked for a credit card # and my dad gave it to him to pay for the service. My dad spent time on the phone with him as he "worked on" the computer remotely and the computer got worse and worse to the point of a blue screen. The call was then disconnected and my dad tried to call back, but the man didn't answer. Finally, my father got a hold of the man and they worked on the computer some more, but the condition of the computer did not improve. My dad told the man he was not going to pay for this and the man became angry. My dad hung up and called the credit card company to reverse the \$250.00 the man had charged and my dad canceled his credit card. Now my dad has to pay someone else to fix the computer, when there had apparently been nothing wrong with it to begin with. The name of the company is Pro-tekt and is based in Ft. Lauderdale, FL.

[Ticket: # 827554 - Large Phishing Telemarket](#)

Date: 2/23/2016 1:44:07 PM

City/State/Zip: Columbus, Ohio 43201

Company Complaining About: AT&T

Description

Receiving several calls a day, originally seeking information on my computer and credit card information. After refusing to give information they call and scream and curse. The phone number is (630) 318-4762, +530 and (700) 232-9722.

Ticket: # 827589 - Security

Date: 2/23/2016 1:50:27 PM

City/State/Zip: Tempe, Arizona 85282

Company Complaining About: Cox

Description

I believe that company's that offer online software, government and library's are monitoring and tampering with my computer work for no reason that is being explained to me, and for which I believe that there is none that isn't there own fault. I believe the entire system of cloud computing and security is a farce. I've seen it everywhere. I don't believe that it should matter what someone thinks or says as to whether someone has security or not. The games these institutions are playing with me, and obviously most of the American public is criminal at best, and most likely has resulted in serious health and safety issues for the American public. I would go so far as to say the systems and people operating them are culpable and responsible for the psychic and physical injuries of many civilians of the world that they are suppose to be responsible for. I also believe that because of the lack of security, and that fact that our government isn't informing the public about the degree of severity of the security lapses, or the accuracy of the severe nature of security on public and personal systems that there are large portions of the government and it's affiliates that are financially and personally responsible to the American and world populations for their malfeasance. Please assist if you feel that you can help. Either way please respond with personally written response and no a computer generated one. Thank you!

Ticket: # 827592 - Unwanted text

Date: 2/23/2016 1:51:46 PM

City/State/Zip: Lubbock, Texas 79424

Company Complaining About: AT&T

Description

Jan 19,2016 reference #68826988 complaint

New texts:

Jan 26,2016 text @5:00 am from # 12319163088

"Hi there Valerie Kyle 5708 85th Street Gift with <http://asjks.lgbt/cjzL6>"

Feb 20,2016 text @3:51am from #14708195345

"without doubt Valerie Kyle 5708 85th Street Presentation <http://cbu4s.com/03pDw>"

Feb 22,2016 text from #13467014808 @3:47am "hiya Valerie Kyle 5708 85th Street Command <http://cbu42.com/Hrudc>"

These texts are more frequent, wake me up and scare me. I am a senior disabled person. They have my personal information of name and address. I reported the first one with your reference number. Please protect me.

Ticket: # 828237 - Unsolicited email from Stephen Corrigan @ Yeastar

Date: 2/23/2016 4:42:48 PM

City/State/Zip: Oxnard, California 93036

Company Complaining About: Verizon

Description

Stephen Corrigan, the sales director for 3CX (a phone system company) left the company and now is working for a new company, Yeastar.

I use a unique email address for each of my vendors. and Stephen @ Yeastar has sent me an unsolicited email to my 3CX partner email address.

You'll see on page 3 of the attached PDF "This message was sent to Michael.3cx@WeyantEnterprises.com" This is proof that my email address was either shared by 3CX or stolen by an ex-employee.

Ticket: # 828290 - Spam from Rightway Marketing Center

Date: 2/23/2016 4:55:19 PM

City/State/Zip: Princeton, New Jersey 08540

Company Complaining About: Verizon Wireless

Description

I keep getting unwanted promotions emails from a company called Rightway Marketing Center. It has "unsubscribe" links which I click and unsubscribe every time. I also use the hotmail "junk mail" option. However, every time the email is for a different product and every time it comes from a different email address. Please see attachment which shows two spam emails received today.

Ticket: # 828412 - Unwanted text spam

Date: 2/23/2016 5:33:13 PM

City/State/Zip: Katy, Texas 77449

Company Complaining About: T Mobile

Description

I have been getting spam from the following numbers:

214-646-3670

972-355-1600

940-320-9656

940-453-3585

214-243-9329

214-308-5080

972-774-5606

214-668-6088

972-382-9940

[Ticket: # 828824 - Spam text messages from eztexting.com](#)

Date: 2/23/2016 7:14:58 PM

City/State/Zip: Canoga Park, California 91304

Company Complaining About: Republic Wireless

Description

I receive spam text messages at a rate of 2-3 per day from the short code 313131, which belongs to eztexting.com. I have followed the instructions to unsubscribe from these messages several times. I receive a confirmation that I have unsubscribed, but the spam messages continue to be sent.

[Ticket: # 829004 - Minor child victim of exploitation of herself naked by ex boyfriend.](#)

Date: 2/23/2016 8:14:10 PM

City/State/Zip: North Little Rock, Arkansas 72116

Company Complaining About: AT&T

Description

My minor daughter's Facebook and Hotmail accounts were hacked yesterday by an angry ex-boyfriend who changed all of her pictures to naked pictures and naked videos which she never wanted anyone else to see and trusted home to keep private. She feels raped, and confused and can't go back to school, etc....

Ticket: # 829313 - 7:00 PM this evening RV Nevada Street ad clickit

Date: 2/23/2016 11:30:40 PM

City/State/Zip: Spokane, Washington 99224

Company Complaining About: Comcast

Description

filed fbi complaint, go read it. Basically, the RV Nevada ad with click it maps to clickit Hilton which maps to Geico RV ad, maybe Republican party which maps to some prior info provided to FBI thru updates so who is using legitimate FBI updates and converting to harrasing ads. This could have stopped a long time ago and taxpayer money could have been spent much more wisely; however, it appears the some are benefiting from their old tactis of destroying other peoples integrity, using federal agencies including the FBI and FCC because THEY HAVE BEEN FOUND OUT. They are using the excuse of freedom when actually it is slander but they continue so that the individual victimized will be engaged in t, lose their credibility -- GEICO red RV maps to clickit ad Hilton which maps to clickit RV STATE of NEVADA and TOM RV motor homes. Who wants to be seen in an RV motor home now? Its low class to drive one but I can pretty much tell you it might be the Republican party who have gained access to FBI updates and it maps to O'Reilly Debbie Does Spokane which maps to maybe protestant irish affiliations. Who knows, its a low class ad but look at all the information diseeminated as a result of an ad under the guise of FREEDOM. We want our law enforcement and others to be protected but how can they be when low class ad agencies are airing low class ads with all that personal information and slander???????????? Its too bad, its looking like Protestant Rubies and I got this all from an ad. Scary. Hope there is no more violence that occurs. This is United States Freedom and Freedom of Information fueled by ad agencies. Lets involve and smear everyone. Go back look at all the original complaints logged with the FBI and now it appears they are using them in advertising. Is it actually GEICO????? If Ruby is actually creating slanderous ads, Ruby is on this macbook pro and maybe it has something to do with software out of Apple and expired certificates and go daddy with Ruby software and Apple. FBI knows who it is. FBI can handle FCC now. And I am a highly intelligent individual. You figure it out.

Ticket: # 829353 - Forward Report Requests to Attorney: KGW, KOIN, and KATU Complaints:

Date: 2/24/2016 12:32:23 AM

City/State/Zip: Portland, Oregon 97205

Company Complaining About: Kgw, Katu, And Koin

Description

Please FCC Male Staff: Please forward this enclosed letter to Male Attorney takes care of Mr. David Johnson relocates other private temporary housing keeps away from public housing immediate action copying to Attorney with 818-294-8673, tell Attorney that I forget my male name, give me their name helps me.

TO Attorney: report to KOIN, KGW, and KATU news: I complain with US Senators of Oregon that they refused communicated with me in person to person because of that I do not want reside in first household under subsidized with US HUD and Section 8 in their bad witching haunted what I had a vast bad experienced in this areas. Park Tower wants kicking me out of this bad federal housing what they made of their wishing list. Emergency contact with my sister Lynn Olson at 509.808.4134, Park Tower Apartment employees insulted me in ugliest appearances as they do not like me to be here at this subsidized housing under US HUD and Section 8. I complain against Oregon US Senators & their staffs in totaled poorest job handling and they refused to pick up my incoming call as they ignored me as they made me in disrespect of being US Citizenship. I had many bad experienced in past years ago under Park Tower Apartments with Bad Witch Operations for many years tied to US HUD as well as BAD Federal Housing messages so they seek for kicking me out of this bad housing messages to US Senators in East Coast addresses. I told US Senators of Oregon transfer my cases to other US Senators in East Coast complaints.

The Honorable US Senators of Oregon,

Please transfer my case to Another US Senators in East Coast, serious matters, I do not wish continue Oregon resident notification to East Coast Senators in Washington, DC request to be behalf action requests that I want male caseworker under Senator in East Coast takes care of Mr. David Johnson stay away from public housing as I do not allow Oregon US HUD involved in this letter, please.

Please transfer my case to other Senators in East Coast if any democrats or GOP willing take my case at formal requests. Please enforce transferring case to other US Senators take care of my documents.

Do not allow service coordinator involve in this letter and me! DO NOT ALLOW PARK TOWER APARTMENTS INVOLVE IN THIS POLITICAL REQUESTS: DO NOT ALLOW SERVICE COORDINATOR INVOLVE IN THIS DOCUMENT AND WHEREABOUTS OF MR. DAVID JOHNSON!

PLEASE ENFORCE FROM US SENATOR JEFF MERKLEY AND RON WYDEN MUST RELEASE AND TRANSFERRING MY CASES TO OTHER US SENATORS IN EAST COAST REQUESTS: IN ADDITION, PICK UP CONGRESS IN EAST COAST WHO WILLING WORK WITH ME UNDER

TAKING CARE OF OUR SERIOUS BEHALF ACTION NEEDS. LET ME KNOW WHO ASSIGNS ME WORKING WITH MY HANDLING DOCUMENTS! I DO NOT APPRECIATE WITH FIRST HOUSEHOLD UNDER LOW INCOME HOUSING. I SEEK FOR BECOMING ME IN SECOND HOUSEHOLD IN PRIVATE TEMPORARY HOUSING WITHOUT SUBSIDED HOUSING. PLEASE PROCESS TRANSFER MY CASES TO EAST COAST FOR US SENATORS AND CONGRESS WILL WHO WILLING TAKE MY CASES. THANK YOU IN HIGH SERIOUSNESS WITH PAY RESPECT BUSINESS TRANSFER CASES IN RESOLVING PROBLEMS!

THANK YOU FOR TAKING YOUR SERIOUS MATTERS!
SINCERELY, MR. DAVID JOHNSON.

PS I do not happy with Oregon resident and complaint unfitted ORegon resident for many years!
Please Call LYNN OLSON at 509.808.4134 (SISTER)
Please forward letter to 818-294-8673 in Los Angeles, CA immediate action pulling me out of this bad housing addresses:

Ticket: # 829505 - Use of "wireshark" by person or persons, with knowledge and consent by online game company "Kixeye"

Date: 2/24/2016 9:53:22 AM

City/State/Zip: Grand Junction, Colorado 81503

Company Complaining About: Charter

Description

Kixeye, an online game company has players that it knows to be using "wireshark" to capture data of players and then analyze and share that data with Kixeye to have players banned from a game that they pay to play. Said players share that information with other players as well. Which I believe constitutes a violation of federal wiretapping laws. ???

This is what was posted this a.m., by another player:

"Kelli/Sixax Hunter/Avenging Angel (game names) is using WIRESHARK to view base info & sharing/reporting every base with 0 coins." KIXEYE is aware and allowing this to happen.

[Ticket: # 829564 - Sexually explicit emails with no opt out link](#)

Date: 2/24/2016 10:47:15 AM

City/State/Zip: Rotonda West, Florida 33947

Company Complaining About: Comcast

Description

I have received numerous emails originating from servers hosted by hetzner.de, advertising sexual enhancing drugs and techniques called Real Rock Hard. They constantly change the headers and subject lines to defeat the spam filter, and there is no opt out link offered. The host server, hetzner.de, is doing nothing to stop the spam.

Here is the header for the latest spam email they sent me

Delivered-To: blaze1122@gmail.com

Received: by 10.66.23.165 with SMTP id n5csp2382000paf;

Wed, 24 Feb 2016 06:15:17 -0800 (PST)

X-Received: by 10.28.141.10 with SMTP id p10mr23631185wmd.83.1456323317075;

Wed, 24 Feb 2016 06:15:17 -0800 (PST)

Return-Path: <QNZp6GYRBOH47EZ7wj@nflall.com>

Received: from alt2.hitwebmail.com (alt2.hitwebmail.com. [144.76.5.116])

by mx.google.com with ESMTP id a125si46162734wmf.3.2016.02.24.06.15.16

for <blaze1122@gmail.com>;

Wed, 24 Feb 2016 06:15:17 -0800 (PST)

Received-SPF: neutral (google.com: 144.76.5.116 is neither permitted nor denied by best guess record for domain of QNZp6GYRBOH47EZ7wj@nflall.com) client-ip=144.76.5.116;

Authentication-Results: mx.google.com;

spf=neutral (google.com: 144.76.5.116 is neither permitted nor denied by best guess record for domain of QNZp6GYRBOH47EZ7wj@nflall.com)

smtp.mailfrom=QNZp6GYRBOH47EZ7wj@nflall.com;

dkim=neutral (no key) header.i=@alt2.hitwebmail.com

DKIM-Signature: v=1; a=rsa-sha1; c=relaxed/relaxed; s=selector1; d=alt2.hitwebmail.com;

h=MIME-version:Content-type:To:from:Subject:Date:Message-ID;

i=real_rock_hard@alt2.hitwebmail.com;

bh=8d0Dn0Ytx/y2qJN9Fie/m4YYnrE=;

b=Oa8GukJeVNYXBbJA2I2e1wm0X6K9G5uNGU0zdltdaT3Jk7YLFbmzpz9oGDZmS0F/te0JHbrszlim+
htmsFQNBmZxaQA0zL4rccj0iveKxisd/xbZq2rHvcz0ZQoiP6RuFth/ie5ndOcbiT5sesBzlsaAJ
aNWL/VJEb1wCjsY18vg=

DomainKey-Signature: a=rsa-sha1; c=noFWS; q=dns; s=selector1; d=alt2.hitwebmail.com;

b=L8NIM0q9HccXnLkZJ7leULvp0jRwtclszKs8lf3b4/UMWVtKSdm2udDXS9z1kga1XyZjEaN5/i0n
rMzira3IJZDCqm3CSMqqySig3/FyvB6uEYSDK3Zqx7Us7b3fHdjf5wYHDwntmILHI9YK2ZqdtJqr
WHCTrzevfh4E0b97BKg=;

MIME-version: 1.0

Content-type: text/html

To:blaze1122@gmail.com

from: Real_Rock_Hard <real_rock_hard@alt2.hitwebmail.com>
Subject: ??Drive your partner crazy in bed??
Date: Wed, 24 Feb 2016 09:15:16 -0500
X-Mailer: 739584194
Message-ID: <DYSbWW90ZpLwRJU4Z0_739584194@alt2.hitwebmail.com>

<center>
<FONT size=6

<FoNT color=#F8210C' face='Antiqua' size='9'?Real ROCK Hard?

-->Drive_your_partner_crazy_in_bed<--

Description

This is where I ask to have my info deleted from their site.

WED 10:38AM

delete account 10206275091769094 that's mine..... I'm stuck with 61 points and get screwed daily on spins.... yank it so I can start fresh.... at least that way I can win for a few hours before the gang rape starts again

WED 5:25PM

Hi Tim Nordyke,

Thank you for contacting us.

We couldn't delete any accounts.

Hope you would understand.

Kind Regards,

Development Team

WED 6:44PM

then I don't go back..... clearly you could with the upgrade... but not as a deliberate action, sounds hinkey

WED 7:45PM

Hi Tim Nordyke,

Your account is no problem.

Why you want to delete it?

Kind Regards,

Development Team

WED 9:06PM

Tired of never getting any big wins I only get to 20+ million by saving the bonuses. I get 4-5 million, then climb to 10 then the games take it all back.... tired of it.

Hi Tim Nordyke,

Thank you for contacting us,

Creepy Slots is a free game, you could collect your free bonus every day.

It's just a free entertainment let you enjoy in your leisure time.

Try your luck next time.

Kind Regards,

Development Team

Remove my data... this is now request #2

Hi Tim Nordyke,

In order to process your case.

We just got a permission for delete your account.

But you must to prove this is your own account and it will take some fee.

We will verify your identification from your credit card.

If you are ready, please purchase the \$0.99 product(Wheel Of Fortune).

After your purchase please notify us, we will process it soon.

Kind Regards,

Development Team

4:31AM

Read the message I sent from the help page... The numbers match.... Or do I need to take this to the CFPB?? And file a complaint as a scam?

Chat Conversation End

Ticket: # 832329 - unwanted texts

Date: 2/25/2016 12:06:09 PM

City/State/Zip: Na, Massachusetts 01564

Company Complaining About: Comcast

Description

I am on federal do not call list. i have reported to FCC constant unsolicited fraudulent / scam phone calls, voicemail. i am now receiving unsolicited text messages from 845 687-3374 and 805 478-5479@central.biz.rr.com which is costing me money. I want all calls / texts / vm to stop.

Ticket: # 832357 - Failure to remove email address from auto emails

Date: 2/25/2016 12:16:11 PM

City/State/Zip: Collinsville, Oklahoma 74021

Company Complaining About: Compact Appliance

Description

I have repeatedly asked COMPACT APPLIANCE to remove me from their auto emails. I used their link where it states that it may take 30 days to accomplish. I used that link at least 5 times over the last 6 months and I'm still getting emails. I emailed them directly and asked them to remove my name and I'm still getting emails.

[Ticket: # 832716 - records of my son Carlo Beasley](#)

Date: 2/25/2016 1:59:17 PM

City/State/Zip: Severn, Maryland 21144

Company Complaining About: Atlas Public Records

Description

My son Carlo Beasley was charged with a second degree assault on Nov. 19, 2015. On De. 26, 2015 he suddenly passed away. This case was dismissed on Jan. 20 for obvious reasons. When checking on his pictuary this link " Atlas Public Records shows, causing so much pain and grief to me. Tried contacting the web page, was told that they don't have any affiliation with that particular link, they only provide back ground checks for Employers. I don't know what to do, I'm devastated that a scam web site shows my son name, case etc. two month after his passing. Could you help? Thanks Enrica Chesi-Beasley

Ticket: # 832799 - SPAM from Fastpoint

Date: 2/25/2016 2:23:22 PM

City/State/Zip: Vancouver, Washington 98661

Company Complaining About: Kabbage

Description

We have received unsolicited emails from Fastpoint.com (specifically jfodera@fastpoint.com). We have no existing relationship with them, and believe their messages and others from similar companies are coming as the result of Kabbage, Inc. selling our company information to other short term loan companies. We get countless phone calls and emails after having regrettably dealt with Kabbage, and we would like to take legal action.

Ticket: # 832819 - Someone using my email address but is not me

Date: 2/25/2016 2:29:51 PM

City/State/Zip: Poteau, Oklahoma 74953

Company Complaining About: Windstream Communications

Description

My friend sent me this email to tell me someone is using my email address to send out strange emails. I want to report this so that if the issue comes up and someone is using my email for nefarious reasons there will be a copy of my complaint on file. IT IS NOT ME.

Fwd: slim

Diana Brand <dianabrand51@gmail.com>
Today at 8:17 AM

To

Dottie Prince

Message body

----- Forwarded message -----

From: Dottie Prince <marcelmattes@gmx.de>
Date: Thu, Feb 18, 2016 at 10:03 AM
Subject: Fwd: slim
To: Diana Brand <dianab@windstream.net>

<http://diana.7dqd.p407.ru/h/>

Dottie,

I received this and obviously not from you. Don't know if you have had any problems but I have received several advertisements from people in my contact list. Have you had this problem too?

Thanks,

Diana

[Ticket: # 832932 - Unwanted text messages](#)

Date: 2/25/2016 2:59:51 PM

City/State/Zip: Bastrop, Louisiana 71220

Company Complaining About: Mcna Dental

Description

Received unwanted text message today (2-25-16) from 'MCNA.NET'. No unsubscribe details in message body. Replied to text and unsubscribe details came immediately. Clicked link to unsubscribe and link does not work. This is the second time this company has sent unwanted texts. I have both texts. Other text was sent on Jan 6,2016.

Ticket: # 832997 - cannot unsubscribe from unwanted emails

Date: 2/25/2016 3:18:01 PM

City/State/Zip: Rocky River, Ohio 44116

Company Complaining About: Millennia Corp - Legacy Family Tree

Description

I and others are receiving copies of tens of messages daily from legacyfs@legacyusers.com after having unsubscribed. The messages contain no information about how too opt out of their emails. Here is the website for the sponsoring organization. <http://www.legacyfamilytree.com/>

Ticket: # 833013 - Spam text messages

Date: 2/25/2016 3:22:56 PM

City/State/Zip: Columbus, Ohio 43231

Company Complaining About: Wsyx Abc

Description

I previously subscribed to automated text alerts from a local news station (WSYX ABC, local channel 6). These are being sent to phone number 614-456-9857. I have tried to unsubscribe multiple times since then and my requests have been ignored. On Dec 6, 2015 I replied "STOP" to the message, which asked me to select a service to discontinue, or "stopall." I replied "stopall" and received confirmation, however the messages continue. Then on Dec 6 2015 I tried again, and again received confirmation. The messages still continue. On Dec 17 2015 I sent a message via social media to the station. This has not been acknowledged. On February 3 2016 I visited the station's website and emailed the general manager, repeating my request now for the 4th time to have texts discontinued. This has also been ignored. I have received texts from the station as recently as Feb 20 2016.

Ticket: # 833059 - Apparent throttling of VPN-type connections

Date: 2/25/2016 3:45:23 PM

City/State/Zip: Bullhead City, Arizona 86442

Company Complaining About: Sudden Link

Description

The telecom provider Suddenlink is apparently throttling encrypted connections such as those established by a Virtual Private Network. Not just transfer speeds are affected; accessing web pages is also considerably slower. On a connection advertised as 75 Mb/s download, I am achieving speeds of 100 KB/s through the VPN, while possibly being able to achieve a maximum download speed of 1-1.5 MB/s. Using the same VPN, connecting to the same servers, performing the same tasks, at other locations do not reflect such throttling.

Ticket: # 833212 - Excessive spam

Date: 2/25/2016 4:31:45 PM

City/State/Zip: Black Hawk, Colorado 80422-4037

Company Complaining About: Usa Communications

Description

I have been a client of this Internet provider since September, 2013. Over the past year, I have noted a very significant increase in spam/unwanted/junk emails I have been receiving on 2 different email accounts. I am very cautious about giving out my email addresses and of the internet sites I visit. As a former systems administrator in a large enterprise environment, it is my professional opinion that woefully inadequate, if any, spam filtering is being employed by this provider. I use a mail client which intercepts approximately 100 unwanted emails per day, against both of my accounts. This has been occurring daily for about a year now. This provider has a near-monopoly on cable internet services in my rural location. Perhaps additional oversight of this provider is warranted.

Ticket: # 833516 - SPAM texts

Date: 2/25/2016 5:39:53 PM

City/State/Zip: Brooklyn, New York 11230

Company Complaining About: T Mobile

Description

i've been getting spam texts from # 732-829-6067 that don't stop for the past 9 months. i report to SPAM but that hasn't done anything.

[Ticket: # 833544 - Canadian Health and Care Mall](#)

Date: 2/25/2016 5:50:49 PM

City/State/Zip: Granger, Indiana 46530

Company Complaining About: Comcast

Description

I get at least 8 to 10 emails a day from these people! I have asked to unsubscribe 21 times and they continue to send unwanted emails. Would you please investigate this scam.

George Donze

Ticket: # 833620 - Unwanted telephone calls

Date: 2/25/2016 6:14:36 PM

City/State/Zip: Goodlettsville, Tennessee 37072-1245

Company Complaining About: Comcast

Description

I sometimes receive spam telephone calls showing me as the caller and my telephone number. I believe these to be spam telephone calls. How is it possible I am shown as the caller. I prefer to receive a written reply. Thanks so much.

[Ticket: # 834013 - Once Driven](#)

Date: 2/25/2016 9:31:33 PM

City/State/Zip: East Lansing, Michigan 48823

Company Complaining About: Verizon Wireless

Description

Hi:

I posted an ad to sell my vehicle. I sold it within the first five days; however, Once Driven continues to call me daily. Sometimes two times a day. I have not talked with them, they always leave a VM to call them & when I do, they hang up. This is very annoying to say the least. Thank you, Kathy

[Ticket: # 834018 - Spam/extortion text](#)

Date: 2/25/2016 9:32:02 PM

City/State/Zip: Newport Beach, California 92660

Company Complaining About: AT&T

Description

Received spam/extortion text from auto dialer I did not consent to. My identity was also recently stolen.

Ticket: # 834151 - SPAM

Date: 2/25/2016 11:10:28 PM

City/State/Zip: Belton, Texas 76513

Company Complaining About: Time Warner

Description

I receive hundreds of spam emails daily from Britton Hill Company, Suppressed Ads, Bolted Advertising, Offer Webbing, Anchor Media, Advertising Dynamics, and JamChorus. I have been requesting they stop emailing me for over 1 year. These companies are not CAN SPAM compliant - links to remove my address either do not work or they do not comply with requests. Please stop them!

Ticket: # 834158 - SPAM mails from <tishaentertainment04@yahoo.com>

Date: 2/25/2016 11:18:24 PM

City/State/Zip: Foothill Ranch, California 92610

Company Complaining About: Cox

Description

There is one email account <tishaentertainment04@yahoo.com> that keeps sending unsolicited commercial mail to my email account time and again, despite repeated requests to remove me from the distribution.

As far as I know, I didn't give this entity any permission to send commercial mail to me. The mails never include a link for unsubscribing.

I have time and again asked the sender to remove me from their distribution and/or provide an "unsubscribe" link. Neither request is heeded.

Just today, I made a request. Within a few hours, the same SPAM commercial mail was sent to my account again.

Thank you,
Biswajit Khandai

Ticket: # 834196 - +1 (323) 509-4437 Text message spam

Date: 2/25/2016 11:54:21 PM

City/State/Zip: Cedar Rapids, Iowa 52404

Company Complaining About: Verizon

Description

I received the following message from this number:

PayPal has locked your account is registered with an unknown activity please confirm your account to be activated www.mobilepaypalservice.com

[Ticket: # 834233 - Email Spoofing](#)

Date: 2/26/2016 1:27:19 AM

City/State/Zip: Yonkers, New York 10705

Company Complaining About: Cablevision

Description

On January 27, 2016, an unknown entity sent a spoof email to several former employers, a family member and contacts that were in my AOL contact list. This email had my name on it as the sender. A family member showed me the email and the caption had the word "girls" in it, which could connote porn. I did not open the email to avoid downloading malware. I am reporting this as a matter of record. The email has been saved on my family member's computer, should you need an originating IP address or further details.

Ticket: # 834348 - Loan scam

Date: 2/26/2016 9:15:27 AM

City/State/Zip: Hampton, Georgia 30228

Company Complaining About: AT&T

Description

Contacting carlahair@bellsouth.net about a 10,000\$ loan from info @cashlender.com
I have not done this.I am worried someone els has but I got the e-Mail.Please do something about these individuals.

Ticket: # 834491 - Internet Fraud of older people

Date: 2/26/2016 11:14:43 AM

City/State/Zip: Beverly Hills, Michigan 48025

Company Complaining About: AT&T

Description

My parents were called at their home (248-644-4479) it is the third day in a row. I answered the phone. The fraud pretended to be my parents grandson saying he was in an accident. They knew was in college in Minn. and they had the correct name. I assume lifted from facebook. They called from phone 872-233-4121. Then he said his lawyer was calling. Another fraud called. His number was 872-221-4238. I was to mail \$1150.00 money in minutes to Michelle Marie Vega in the Dominican Republic. Then I should call the man (called himself David Bell) with a tracking number.

[Ticket: # 834628 - secure web site](#)

Date: 2/26/2016 12:05:07 PM

City/State/Zip: New Brighton, Minnesota 55112

Company Complaining About: Centurylink

Description

When I log into the social security site the web address shows that it is a secure site than it switches to unsecure site

Ticket: # 834629 - Unsolicited text message received from unknown sender.

Date: 2/26/2016 12:05:11 PM

City/State/Zip: Erie, Pennsylvania 16501

Company Complaining About: Unsolicited Text Message From Unknown Sender:
8008841114@fnb-online.com

Description

Unsolicited and possibly malicious link received from unknown sender: 8008841114@fnb-online.com. Sender indicates "unauthorized activity" and that I should confirm my profile, and provides a link to "sht.pm/fnb1001.php". This was received on a business phone and I do not have any apparent accounts or memberships associated with the sender.

Ticket: # 834777 - harassing text messages

Date: 2/26/2016 12:49:29 PM

City/State/Zip: Walker, Louisiana 70785

Company Complaining About: Verizon Wireless

Description

I attempted to file for disability income for my wife about 6 months ago and was declined. Now about 10 times a day I get text messages from a company telling me to call them regarding my application. When I call them they abruptly inform me the application was denied and hang up the phone before I can ask any questions. I call the numbers back and demand to be taken off their list and everytime they advise they do but every day i still receive several messages from them. I am extremely frustrated with these continued messaging and getting hung up on everytime I attempt to contact them. The numbers are from a different number everytime and I have blocked over 50 of them so far, I need help on making them stop messaging me or the procedure for filing harassing phone call charges against this company. I have attached four that have come in today to my phone number.

[Ticket: # 834843 - aol email](#)

Date: 2/26/2016 1:09:44 PM

City/State/Zip: Rincon, Georgia 31326

Company Complaining About: Windstream Communications

Description

aol has terminated my aol accounts and my son's account. His account was in no way connected to mine. They will not tell me why they were terminated. We are just everyday people and are not involved in scamming or hacking. I don't understand why they can't tell me the details. My accounts contained email receipts and are linked to all of my banking and bills. Please help me.

[Ticket: # 834946 - Unwanted Text Message Spam](#)

Date: 2/26/2016 1:37:10 PM

City/State/Zip: Mt Erie, Illinois 62823

Company Complaining About: Unknown

Description

Unwanted text message advertising pain relief from (520)368-0807

[Ticket: # 835265 - keep receiving unwanted text messages](#)

Date: 2/26/2016 3:13:56 PM

City/State/Zip: Greenup, Kentucky 41144

Company Complaining About: I Don't Know The Name Of The Company That Is Sending The Messages

Description

I keep receiving unwanted text messages that contain my name and address which is really creepy and they keep sending the messages really early in the morning. Also the text messages are sent from a different phone number each time so it can't be blocked

[Ticket: # 835381 - unwanted unsolicited text messages](#)

Date: 2/26/2016 3:48:05 PM

City/State/Zip: Wilmington, Delaware 19810

Company Complaining About: Sport & Spine Healthcare Centers

Description

I received chiropractic services from a local chiropractor back in 2014. I saw them 2 times. I was receiving unsolicited phone calls from them at my home and I asked them to stop & they did. Now I get unsolicited text messages from this same company. I have asked them to stop on 3 occasions. I even told them I would report them to the FCC if they didn't stop. Well today, I received my latest unwanted text. I attached my responses to the most recent text messages asking them to stop texting me.

Ticket: # 835432 - Spam email SMS

Date: 2/26/2016 4:19:30 PM

City/State/Zip: Baltimore, Maryland 21202

Company Complaining About: Verizon Wireless

Description

I received the following SMS from fzpouxf43@oxfordww.com

"((226)946-0879 (txt me)) I will follow you everywhere, as long as you will let me COME with you."

As I have the iPhone the 226 number created a link which I clicked to call and see if the number was in my contacts. It was not. The number was nonworking.

I just want to be sure I didn't give a hacker access to my phone by doing so as my phone is plugged into my work computer to charge. I also have sensitive information like credit card account info and bank card numbers stored on my phone

Ticket: # 835497 - not able to Unsubscribe from email scam

Date: 2/26/2016 4:50:08 PM

City/State/Zip: Huntsville, Alabama 35824

Company Complaining About: Verizon

Description

To whom it may concern,

Lately I have been getting a flood of spam email from the domain 'e.taunton.com'. In the spam mail there is a link to unsubscribe. If I go to the unsubscribe link it never works on any of the spam emails. If I go to the links via my smart phone the forwarding web page always says my ip address is on the 'blacklist' so I can never unsubscribe. This is just an illegal way for the pusher of these spams to try and skirt around the law.

Some links to the fake unsubscribe pages follow:

<http://static-100-13-135-111.tampfl.fios.verizon.net/unsubscribe.php?email=>

<http://static-100-13-135-110.tampfl.fios.verizon.net/unsubscribe.php?email=>

Actually all the spam mail goes to the same two addresses above.

Thank you
Carl Smith

Ticket: # 835769 - Malicious Active Content?**Date:** 2/26/2016 6:17:58 PM**City/State/Zip:** Sacramento, California 95811**Company Complaining About:** Apple I Pod,

Description

I have many devices I use to connect to the internet. I've literally had over 25 devices the past 12 months. These devices range from cell phones, tablets, laptops, and the like. My daily life and those of my family and friends have been violated, drastically impacted and inconvenienced by Malware or malicious active devices operating system. One person is responsible for this torment. His name is Ernest or Ernie Cota. Ernie is a real criminal. He suffers from a psychopathic personality disorder. As a way of retaliation he attacks my operating systems. He's taught himself how to write code, even managing his own team. He's opened lines of credit under name and has created many pseudo profiles under Jessica Samora. Hess impersonated me so well he's prevented me from having access to some of my accounts. He is savvy in ways I do not understand therefore I cannot explain. Of noteworthy importance currently there is a Criminal Protect Order issued by the Sacramento District Attorney's office. The order is protecting me Jessica Samora. In the order it specifically states he is to have no electronic communication with me. Yet I get raped electronically every day.

[Ticket: # 835810 - Rainforestapp.com](#)

Date: 2/26/2016 6:34:43 PM

City/State/Zip: Seattle, Washington 98104

Company Complaining About: Centurylink

Description

I have received four unsolicited messages from an individual at rainforestapp.com, despite having had no contact with them at all and not giving them consent to email me. They are clearly bulk marketing emails, as they have an unsubscribe, but I haven't given consent, so I believe they are a violation of CAN-SPAM.

Ticket: # 836045 - Unilever breaking CAN-SPAM

Date: 2/26/2016 8:13:13 PM

City/State/Zip: San Francisco, California 94107

Company Complaining About: Comcast

Description

I opted in to a Maille Mustard marketing list. After a few emails I clicked the 'Unsubscribe' link and was take to the following page hosted by Unilever (manufacturer of Maille Mustard) https://secure.unileverus.com/en_us/remove.aspx?site=www.maille.us&cid=CID001. They are requiring me to provide full name, address, multiple phone numbers and to tell them which list I'm to unsubscribe from. This breaks CAN-SPAM rules in that why do I have to provide all of my personal information rather than just being able to provide an email and be unsubscribed.

[Ticket: # 836106 - My yahoo email account is hacked every month](#)

Date: 2/26/2016 8:35:30 PM

City/State/Zip: Las Vegas, Nevada 89148

Company Complaining About: Cox

Description

This email address was most recently used to invade my list of contacts:

KellyInnsbruckAlexander@tarptent.com

My account is violated regularly in the face of regular password changes and use of trendmicro anti-virus protection and a recently installed firewall via an affiliate company to Microsoft that repairs security breaches.

This is an email I received from a contact that brought the breach to my attention:

Rob Hoerntlein <sierra@sierranow.com> Today at 5:13 AM

To

kinnsbruck@yahoo.com

Message body

Hi Kelly:

I got another one of those notes, it came from this address;

KellyInnsbruckAlexander@tarptent.com

You can see that though. Just wondering if that will help track it down.

I hope that your real estate adventure is going well. I'm not sure if you're hearing about keeping a few along the way as rentals. That is what will really make it so that you can retire.

Anytime you have any questions, let me know.

Fondly,

Rob and Pam

>----- Original Message ----->

>From: Kelly Innsbruck Alexander

><KellyInnsbruckAlexander@tarptent.com>

>To: "Invest" <Invest@SierraNow.com>, "Investools

>Events" <announcements@investoolsevents.com>, "Jack

>Canfield" <jackcanfield@jackcanfield.com>, "Jackie

>Allen" <jackieallen@cox.net>, "James Shourt"

><jeshourt@msn.com>, "jane" <jane@hIntv.com>,

>"janevelezmitchell" <janevelezmitchell@cnn.com>,

>"janevelezmitchell" <janevelezmitchell@hIntv.com>,

>"Jared Anderson" <jtapilot2b@yahoo.com>, "Jason

>Firth" <jasonfirth@aol.com>, "Jay Melvin"

><jMelvin@infoPATH.COM>, "jccrossesister"

><jccrossesister@gmail.com>, "jclong"

><jclong@thecrossingonline.com>, "Jeff Main"
><jeffmain2@aol.com>, "Jeff Joseph"
><jeffjoseph90@hotmail.com>, "Jeffrey Brown"
><btubrown@gmail.com>, "Jim and Marie Donovan"
><dwarf23@verizon.net>, "Joe Monaly Jr"
><jemonaly@caltech.edu>
>Sent: Thu, 26 Feb 2016 01:45:23
>
>
>> [http://glitzycouture.com/use.php?Kelly Innsbruck](http://glitzycouture.com/use.php?Kelly%20Innsbruck)
>Alexander <[http://glitzycouture.com/use.php?Kelly](http://glitzycouture.com/use.php?Kelly%20Innsbruck)
>Innsbruck Alexander>
>>
>> Best regards,
>> Kelly Innsbruck Alexander

Please help!!
Thank You!

Ticket: # 836128 - charter employee accessing my confidential email and social media accounts

Date: 2/26/2016 8:47:00 PM

City/State/Zip: Ofallon, Missouri 63366

Company Complaining About: Charter

Description

Julie Danielson, has me locked out of my twitter account, filed a slanderous report with twitter, i informed her i would be blogging and blasting my social media accounts about my latest nightmare with charter internet service. She filed thes slanderous reports while at work at charter today, there is no way she would know my twitter account info, or my aol account info which i was also locked out of. She had to have accessed or had someone at charter access my private and confidential information through her access as an executive, emoloyee, agent of charter communications. Its perfectly legal for me to blog, tweet about my poor customer service with my internet provider, all information was accurate, it contained only business contact information. She has used my private information she illegally accessed as employee of charter internet to harrass me and have me blocked from my social media accounts

Ticket: # 836258 - Phishing

Date: 2/26/2016 10:33:58 PM

City/State/Zip: St. Remy, New York 12401-8738

Company Complaining About: Time Warner

Description

I received an email today from the "iTunesStore" from the address in the PDF file attached, which was confirmed by Apple to be fraudulent.

[Ticket: # 836315 - Nasty text message received on my iphone](#)

Date: 2/27/2016 12:27:43 AM

City/State/Zip: Altoona, Pennsylvania 16602

Company Complaining About: Verizon Wireless

Description

Message received from no one I know. Nasty message

Ticket: # 836379 - Spam Political Texting

Date: 2/27/2016 1:38:06 AM

City/State/Zip: Sacramento, California 95831

Company Complaining About: T Mobile

Description

i received a spam political text from Barragan for Congress, 67076.

Ticket: # 836596 - Spoofing

Date: 2/27/2016 10:48:21 AM

City/State/Zip: Franklin, New Hampshire 03235

Company Complaining About: Metro Cast

Description

I keep receiving emails from a company called Square. Requesting money and now they are saying I made a payment with a Credit Card. I have no account with this company. I tried to forward the email to you but it will not go. I also tried to drop it into the attachment block below by copy and pasting but that did not work. Please Advise. Sincerely, Susan

[Ticket: # 836685 - Limit on phone](#)

Date: 2/27/2016 12:07:43 PM

City/State/Zip: Kansas City, Missouri 64134

Company Complaining About: Sprint

Description

My husband went into the account and put child limit on my phone and now I can't change it

[Ticket: # 836709 - Privacy violation and theft](#)

Date: 2/27/2016 12:25:57 PM

City/State/Zip: Ramona, California 92065

Company Complaining About: Pin Discount.com

Description

My debit card has been hacked and used to pay for cell phone services in nine instances . The payments were all charged to an online company called Pin Discount.com over a two day period of a loss of \$363.80. This company advertises the use of strict security measures and I feel this crime would not have taken place without their complicity or actual commission.

Ticket: # 836714 - messages on my cell phone

Date: 2/27/2016 12:30:02 PM

City/State/Zip: Cataula, Georgia 31804

Company Complaining About: AT&T

Description

I keep getting messages on my cell phone that read: Log into this website <https://fb.com/1/9MINHW5Qb0jUGQ> I thought it was facebook but the web site doesn't work. I deleted my account with Facebook and they won't let me!!!!!! I keep getting messages from them.

Ticket: # 836757 - SPAM

Date: 2/27/2016 12:56:29 PM

City/State/Zip: Sandy, Utah 84070

Company Complaining About: Comcast

Description

Continued receipt of SPAM emails after repeated attempts to have it stopped. The services called Mystery Shopping Providers continue to harass my email account despite repeatedly telling them to stop as well as evoking my SPAM filters.

Ticket: # 836985 - PLEASE INVESTIGATE LAWRENCE'S WEB SERVICES USING MY

Date: 2/27/2016 3:32:48 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

BUSINESS INFORMATION ON FACEBOOK.. FOR THE MIAMI HEAT...

I HAVE A BUSINESS CALLED POINT IN TIME PROMOTIONS..IT SEEMS THEY CREATING STORIES WITH MY NAME ON IT USING MY FACEBOOK PAGE.....OTHER SUSPECTS ARE: MARSHALL MARIETTA; DARIUS THOMAS; ROSETTA WOODBERRY; MELVIN OWENS, SR. W.B. WOODBERRY; RICHARD NASH; A.G. WODOBERRY; A.G. WOODBERRY...SACHS COMPUTER...BISHOP RAPHAEL GREEN; BRENDA GREEN; APRIL DAVIS; TRAVIS LANE; PRISCILLA ARDOIN-HILL;P BRAD PAPPAROTH; NATASHA ROBINSONS; MIKE BROWN OF BIOMEDIICAL SOLUTIONS; BRADFORD AND GALT MIKE ZIMMERMAN'S BOSS; ELAINE SAMS OF ENTERPRISE HOLDING...JASON REED AND HIS BOSS KATHY OF ENTERPRISE HOLDINGS...ETHEL ALEXANDER WHOSE DAUGHTER JESSE SEEM TO BE FOLLOWING ME AT THE ST. LOUIS GALLERIA...I WANT HER ARRESTED... CHESTERFIELD POLICE...LT. MIKE THOMPSON, DETECTIVE CHRIS SIMPSON AND OFFICER OLNEY...RAPING MY KIDS EV EVERYDAY...WHILE THEY CLAVOYANTLY CONNECT TO ME BY HOLDING MY KIDS HOSTAGE TO MAKE MONEY...COACH GOLDENBERG;; COACH MIKE ROTH OF PARKWAY CENTRAL...MICHELLE MEDLEY OF MY FORMER EMPLOYER...THE JUDGE GROUP...LIN HART OF AT&T AND T.D. STUBBBLEFIELD...KAREN LECLAIR...DOUG LECLAR CANDY NOLAN AND CHANDRA NOLAN-OWENS-JACKSON...ALICE RICHARDSON AND FIREMAN MICHAEL RICHARDSON...KERMIT CLARK AND JESSICA CLARK...SEE THE LIES THEY TELL...THEY HAVE TAKEN MY FEEDBACK OPTION FROM MY FACEBOOK PAGE AT DORA OWENS...PLEASE TRACE AND PROSECUTE ACCORDINGLY...ALL LINKS REMOVED AS WELL IN THE PAST CONCERNING...CLAYTON PLAZA HOTEL SELLING ST. LOUIS BLUES TICKETS.....

Ticket: # 837053 - Unwanted text solicitations

Date: 2/27/2016 4:17:06 PM

City/State/Zip: Richardson, Texas 75080

Company Complaining About: AT&T

Description

I have been receiving unwanted texts to my cell phone. I reply with STOP as instructed....then I receive 5 + more from different phone numbers.

[Ticket: # 837090 - Unwanted Phone notification of child abductions](#)

Date: 2/27/2016 4:49:32 PM

City/State/Zip: Miami, Florida 33145

Company Complaining About: Cricket

Description

Hi, I have gotten several pop up notifications with sound alarm of a child being abducted. I do not want to receive these notifications from the government. Please remove me from this, my cellphone is 787-248-5986. Thank you

[Ticket: # 837329 - unwanted emails from CNN](#)

Date: 2/27/2016 10:08:23 PM

City/State/Zip: Seattle, Washington 98102

Company Complaining About: Wave

Description

Hi there,

I have attempted to unsubscribe to CNN's breaking news emails 10 times and these efforts have been unsuccessful. CNN presents a website that states it will unsubscribe the user, but after several attempts over months of entering my email and clicking "unsubscribe" my efforts have not been successful. I would like to file a complaint against CNN for sending these unwanted emails and not providing an opportunity to effectively opt out.

[Ticket: # 837334 - comcast stealing internet from its customers without their knowledge, or permission](#)

Date: 2/27/2016 10:13:34 PM

City/State/Zip: Elizabethtown, Pennsylvania 17022

Company Complaining About: Comcast

Description

<http://www.fastcompany.com/3039682/comcast-was-sued-for-quietly-making-your-homes-internet-part-of-the-sharing-economy>

Try actually looking at this link, and not pretend that it doesn't matter.

[Ticket: # 837358 - Verizon FIOS deleted my emails without my authorization](#)

Date: 2/27/2016 10:38:01 PM

City/State/Zip: East Taunton, Massachusetts 02718

Company Complaining About: Verizon

Description

I logged into my Verizon web email to find that nearly 10 years of email messages have been deleted. I reached out to Verizon support via their online chat tool, only to be told that I either deleted my own emails or my account was hacked. I have attached a copy of the chat session with three Verizon technicians.

Ticket: # 837516 - Website posting unverified SCAMS by caller phone# - accuser can be anyone - even Anonymous

Date: 2/28/2016 5:36:32 AM

City/State/Zip: St Charles, Illinois 60174

Company Complaining About: Callerdetails.org

Description

Website posting unverified SCAMS by caller phone number - accuser can be anyone, even Anonymous. Alleged scammer's full name, business name, address, phone number(s) are all

Ticket: # 837645 - Business "Offerdne"

Date: 2/28/2016 10:41:14 AM

City/State/Zip: Frederick, Maryland 21701

Company Complaining About: Offernde

Description

Continuous spam advertising emails received despite opting out filtering their instructions. Obvious that they sell the email address to another part who uses their services for mass email because the email address is always a different party but using the "offerdne.com" domain.

Ticket: # 837647 - Unsolicited E-mail

Date: 2/28/2016 11:03:26 AM

City/State/Zip: Hainesville, Illinois 60030-3846

Company Complaining About: [Http://m.webrorder.su/](http://m.webrorder.su/)

Description

Unsolicited E-mails from Canadian Pharmacy for Viagra. I am a woman & do not want any information regarding this drug or any drug from this company. The opt out choice keeps refusing the message.

Ticket: # 837725 - Unapproved access to personal equipment

Date: 2/28/2016 2:15:13 PM

City/State/Zip: San Antonio, Texas 78221

Company Complaining About: Time Warner

Description

TWC is accessing my DVD player to display messages. In no way have I ever given permission to TWC to display messages directly through my electronics.

They have my number and they have my address.

Those are the only ways I permitted to be contacted.

On my PC, it will divert the home-page of the browser to an unprotected site that my own anti-virus and script blockers will block.

When it comes to my PC they are not accessing but they do open up a vulnerability.

Ticket: # 837861 - Porn on Samsung blu Ray player

Date: 2/28/2016 4:55:37 PM

City/State/Zip: Rome, New York 13440

Company Complaining About: Samsung

Description

Turned on blu ray player and went to apps. Opened app called hot lists and chose popular and up pop porn videos including octomom video pleasuring herself

[Ticket: # 837931 - Filing complaint re spammers](#)

Date: 2/28/2016 5:45:42 PM

City/State/Zip: Buffalo, New York 14228

Company Complaining About: Verizon

Description

I receive daily spam from those advertising Amazon.com et al gift cards, etc. We were recently duped by an internet marketing scam in December (who posed at DellTech and claimed to be from Dell Computers) and I refuse to open these spam emails, for fear there are malicious files attached to these emails and these spammers or spoofers are attempting to break into my computer and steal my identity. Attached please find one screenshot of the spam from my email account trash folder.

Ticket: # 838091 - Sigma Tau Gamma Fraternity violates unsubscribe

Date: 2/28/2016 7:47:00 PM

City/State/Zip: San Francisco, California 94103

Company Complaining About: Webpass

Description

I have consistently unsubscribed from Sigma Tau Gamma fraternity communications, but I consistently still recessively multiple monthly emails from them. (Often from fraternity@sigmataugamma.org). I don't know how many times I should have to unsubscribe for them to stop emailing me.

Ticket: # 838254 - Spam text messages

Date: 2/28/2016 10:14:24 PM

City/State/Zip: Chicago, Illinois 60611-2312

Company Complaining About: AT&T

Description

I am receiving spam text messages from theodore.ongirski@rhd.org.

[Ticket: # 838324 - Spam and addressbook hijacking](#)

Date: 2/28/2016 11:53:49 PM

City/State/Zip: Forsyth, Missouri 65653

Company Complaining About: Mediacom

Description

ldunn002@leeu.edu hijacked either my addressbook or that of one of the people in my addressbook in order to send out spam advertising. The address they used for me as a recipient is one I have not used in ages. They portrayed themselves in "from" as one of my friends, Thayne Heath with no subject. I am saving the email. "[http://magnusplus.pl/doing.php?Thayne Heath](http://magnusplus.pl/doing.php?Thayne%20Heath)

Best regards,
Thayne Heath"

[Ticket: # 838448 - Facebook](#)

Date: 2/29/2016 7:56:56 AM

City/State/Zip: Burlington, Kentucky 41005

Company Complaining About: Facebook

Description

My Facebook account has been hacked and Facebook will not help. They can not be contacted. None of their FAQ's address my particular situation.

I think Facebook should have to assist with individual situations or be banned from the Internet.

Ticket: # 838671 - Unwanted email

Date: 2/29/2016 11:28:18 AM

City/State/Zip: Rural Hall, North Carolina 27045

Company Complaining About: Windstream Communications

Description

I am receiving email with my email address in the From: line with another email address Reply-To: neighbors-request@i-neighbors.org as the reply to address. Numerous times I have tried to unsubscribe and also to report it to a second address which says to use if you are not unsubscribed. I feel like it is fraudulent to use my email address in this way. I have reported it to my phone/DSL company. They sold me a plan that was supposed to get rid of the problem but it hasn't. I would like this to stop but do not know what to do. I do not think companies have the right to use my email in this way. I have dropped three email to me in the attachment box and don't know if they will be readable. Hopefully you can see the heading, at least.

Ticket: # 838714 - Will NOT unsubscribe

Date: 2/29/2016 11:50:09 AM

City/State/Zip: Holly Springs, North Carolina 27540

Company Complaining About: Time Warner

Description

Hallmark Software will not stop spamming me twice a day every day. I've unsubscribed several times and they keep spamming.

Found at: <http://www.hallmarksoftware.com>

Ticket: # 838740 - PLEASE INVESTIGATE LATREASE CAMPBELL AND THE SAINT LOUIS COUNTY JUSTICE CENTER

Date: 2/29/2016 12:00:24 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE INVESTIGATE CLAYTON POLICE OFFICER ABEL IF HE HAS MY KIDS AND LOGGING INTO MY FACEBOOK PAGE FROM REJIS AS HE WAS ONE OF THE PERSONS WITH WHOM I INTERVIEWED FOR A ORACLE DBA JOB...NOW HE TELLS ME THAT HE HAS TALKED TO MY KIDS AND THEY ARE OK. WITHOUT TELLING ME WHERE THEY NOR THEIR RELEVANCE OF HIS INFORMATION...CHARGE HIM WITH WITHHOLDING INFORMATION...SEE WHAT ACTIVITY IS CONDUCTING FROM REJIS TO CONTROL PEOPLE'S NOT JUST MY COMPUTER TRAFFIC AND ITS PRIVACY, BUT ALL BUSINESS AND MY KIDS...

located at the corner of CENTRAL AVENUE AND CARDONDELET. AS APRIL DAVIS AND PAM COAXUM; CLERKS WANTING TO STEAL MY INFORMATION BY TAKING MY FACEBOOK PAGE AND MY THOUGHTS THROUGH KGB ESPIONAGE...APRIL DAVIS...ROSETTA WOODBERRY...W.B. WOODBERRY...A.G. WOODBERRY...BISHOP RAPHAEL GREEN...BRENDA GREEN...BRAD PAPPAROTH'S FATHER...CHESTERFIELD POLICE OLNEY...CHESTERFIELD LT. MIKE THOMPSON...CHESTERFIELD DETECTIVE CHRIS SIMPSON...METRO TRANSIT - STL ...CEO MR. NATIONS...LORRAINE FRANCIS...AT&T EXECUTIVE STAFF--FULLY REPLACE ALL OF THEM AS THEY WORK WITH RETIRED AT&T SOUTHWESTERN BELL EMPLOYEES OF FIRST BAPTIST CHURCH OF CHESTERFIELD STEALLING PEOPLE'S RIGHTS AND DENYING OTHERS TO STEAL PEOPLE'S MONIES...AS WOMEN SUCH BRIDGET NASH, BRENDA STAGGERS, SONYA PTAH, JOANN LABAT...WANDA MILES..LISA GRAY...USE AFRICANS TO CONTROL CHURCHES AND COURTS...AND POLICE OFFICERS...SIMILAR TO THE JOYCE MEYERS, OFFICE PETERSON STORY...SHE IS STILL HERE...VIOLATING MISSOURI HOUSE BILL 214....SEE RUSSIAN FORMER CO-WORKERS ONE OF MACYS' NAMED LEON THE OTHER NAMED ILONA OF BIOMEDICAL SOLUTIONS (A COVENANT EMPLOYEE FIRST)...SEE IF THEY ARE HOLDING MY KIDS IN THE JUSTICE CENTER IN VIOLATION OF MISSOURI HOUSE BILL 214...LAST NIGHT I SAW A SHERRIFF WEARING A LAVENDAR BANDANA...SEE IF LARRY RICE AND THE COVENANT ARE ELECTROCUTING PEOPLE HERE IN CLAYTON...HE WAS SEEN AROUND 7:30 LAST NIGTH ...AT THE CORNER OF FORSYTH AND CENTRAL NEAR WORLD NEWS...FOR SOME REASON THE CLERK AND THE EMPLOYEES OF SAI NT LOUIS COUNTY OF HAVE TAKEN OVER MY FACEBOOK PAGE DORA OWENS...I AM LOGGED INTO MCLAB04...MID COUNTY LIBRARY...CENTRAL AVENUE AND MARYLAND AVENUE...63105...PLEASE PROSECUTE...AS THERE IS NO VALID COURT ORDER THAT I HAVE BEEN INVOLVED NOR SUBPEONAED TO...THANK YOU!

[Ticket: # 838907 - Muted ads on CNN.com play sounds](#)

Date: 2/29/2016 12:54:38 PM

City/State/Zip: Dalals, Texas 75252

Company Complaining About: Other

Description

I'm sorry but I could not find the right category under Internet. Can you please forward if necessary.

There are several times recently that I have gone to Cnn.com (or it sends me to CNNMoney.com) and click on a story. When I get to the story, the video automatically plays. However, even though the video is muted and the sound shows at the lowest on the video browser, it still plays with sound as if it was turned up. They force consumers to either press pause or scramble to find the sound button on the computer itself. Often, the videos start with advertisements so I am suspicious this a way to play the ad even though the consumer has everything muted. Often, when you have everything muted, it will unmute when the next ad comes on.

Ticket: # 838941 - Multiple Unwanted Text Message Spam A Day**Date:** 2/29/2016 1:11:29 PM**City/State/Zip:** Tucson, Arizona 85710**Company Complaining About:** Verizon Wireless

Description

I have been getting multiple unwanted spam text messages a day, upward of 11 messages. They switch between "Disability Response" and "SSD update". They come from multiple different numbers, so no matter how many times I "block" the sender, I still get more messages. It started minutes after receiving a spam text message from someone going through EZ Texting (in reference to "Federal Student Loans") and after I responded STOP. I messaged EZ Texting about the first message, and they said they would look into it. I believe that whoever went through their company to send out the first text, either sent my phone number to other spammers or is spamming my phone number themselves.

The text messages feel harassing because they send so many of them each day and there is nothing I can do to stop it. I have forwarded each message on to my service provider using SPAM. I have also blocked text message from the Internet through my service provider, but to no avail. It has been distressing.

[Ticket: # 839060 - Unwanted text messages, phishing](#)

Date: 2/29/2016 1:42:58 PM

City/State/Zip: Renfrew, Pennsylvania 16053

Company Complaining About: Verizon Wireless

Description

several calls and or text messages a day from various phone #'s all stating that there are disability benefits to be obtained. From "Social Security Disability Advocates of US"

[Ticket: # 839250 - Unsolicited texts and will not stop when requested](#)

Date: 2/29/2016 2:43:09 PM

City/State/Zip: Denver, Colorado 80237

Company Complaining About: Centurylink

Description

Unsolicited and will not stop sending texts when requested

Texts come from 95736 from Radiance Medspa

I've been getting these since 9/4/15

[Ticket: # 839272 - spam texts](#)

Date: 2/29/2016 2:50:58 PM

City/State/Zip: Dayton, Ohio 45458

Company Complaining About: Time Warner

Description

I keep getting Social security and disability SPAM texts multiple times a day. Here are the numbers: 307-201-9636, 402-257-0849, 435-255-6865, 805-265-9606, 732-661-8443, 435-458-3382, 715-256-8855, 330-647-6296, 307-241-6032 938-440-7209, 928-440-7116 and 37473, all in the last 2 weeks to my cell phone: 937-886-4723.

Ticket: # 839315 - spam email

Date: 2/29/2016 3:06:28 PM

City/State/Zip: Westfield, New Jersey 07090

Company Complaining About: Comcast

Description

spam email with my address on it~

Located in my spam folder which I just checked.

Joseph <frequentioij@gmail.com>

Feb 22 at 11:52 PM

Todbrescher@yahoo.com

Message body

D, this is Joseph from ESOT Anti Virus Network.

Your computer is infected with virus and generating a lot of spam on our network. You need to resolve this issue right now to avoid serious implications.

Call back on this number as soon as possible 347-817-2006 .

I just checked that number on the web and there are major complaints about this number. I am giving you 2... the fact they know my address is scary!

This is a violation on 2 fronts: email and phone..what if called. I suggest this be investigated immediately. Thanks. Diane

Ticket: # 839342 - Re: [FCC Complaints] Re: Can't get off email list

Date: 2/29/2016 3:11:40 PM

City/State/Zip: Westfield, New Jersey 07090

Company Complaining About: Care.com

Description

This is a follow-up to your previous request #748657 "Can't get off email list"

Hi.

I am checking back to see what is happening with my complaint regarding not being able to stop the emails I receive from Care.com. They are still coming almost one per day. Their opt out/unsubscribe process does not work.

I received an email on 1/12/16 that said my complaint was submitted (reference number is: 68651099), please let me know status.

Thanks
Carol M

-----Original Message-----

[Ticket: # 840168 - Text messages](#)

Date: 2/29/2016 7:51:28 PM

City/State/Zip: Riverton, Utah 84065

Company Complaining About: Verizon Wireless

Description

I get texts frequently about different skin care promotions

Ticket: # 840247 - Telephone scam saying my PC had malware and a virus

Date: 2/29/2016 8:18:51 PM

City/State/Zip: Locust Grove, Virginia 22598-5537

Company Complaining About: Comcast

Description

Our PC was acting strange and we received phone calls from "ZOOM" saying our PC had been hacked, license was yanked and they could help us. Said they were a vendor for Microsoft. All East Indian dialects, hard to hear and understand; claimed they could fix our computer and provide protection. We fell for it spent \$299.00! 5 days later I was sure I had been scammed so I started doing my research and found still had malware and virus on my PC so had to hire someone else (HP Smartfriends) to clean my computer, change all my logins and password. I did have a phone number of the company and called and tried to cancel and get my money back. David Wayne refused and said my computer had been fixed. It was all a scam and I am out \$299. I did contact USAA Credit Card Services because that is how I paid for it and reported it and asked for a fraud investigation. They said the amount had already posted. They are doing an investigation but that could take up to 2 months. These people threatened me and yelled. When I told them I needed a day to think it over they said my PC wouldn't work without what they had done. So they used scare tactics. I feel so stupid but may be out the \$299 but don't intend to take this lying down as they say!

Ticket: # 840371 - Invasion By Way of Unlawful Intrusion Into Private Email

Date: 2/29/2016 9:20:57 PM

City/State/Zip: Houston, Texas 77210

Company Complaining About: Houston, Tx Online Correspondent Of Nbc

Description

Dear NBC Breaking News General Manager,

I am writing to you to expose the activities involving someone who has repeatedly stalked and lately has accosted me in an attempt to force his decisions involving the online news portal owned and operated by Michelle Crawford-Sapenter, EnLite News Source, Anne Michelle Erbynstein, Editor-in-chief.

After making news item entries with NBCBreaking News team in the last several months, the efforts being made to contract with NBC News company seemed to have extended to a period of time that seemed extremely lengthy not being given any information through NBC that would suggest an approval or acceptance of a partnership between our companies. Given that as response to the inquiry, it was at the best interest of the company to consider that the NBC may review the request at a later date.

In the daily routine of operating the online news portal, the news feed that is received provides for quite a few options. In the effort to exercise the right of the owner to determine what may be source or best items for the company to publish, the man pictured above directly entered into an online forum and deliberately blocked entry to the EnLite News Source email.

My impression was that the vile and illegal actions taken by the email intruder was his way of attempting to control the EnLite News Source News portal and emails. The intrusion results in a violation of the privacy of a private email and is a violation of the law.

The intruder may, also, consider that, given his act of violation, he remains above the law. My hope is to shed light on this type of frequent unlawful activity and to request that the FCC assist with prosecuting intruders and in developing some means by which email sites may be impenetrable by those who choose to breach the passcodes of emails owned by others.

The person pictured above claims to be an NBC News correspondent working in a Houston, Tx. office producing online reports for NBC Breaking News.

If the man in the photo is an employee on the NBC Breaking News team, I would certainly benefit by your instructing against his previous actions that directly involved the act of violating a private email. Your help with resolving this matter will be most appreciated.

Thank You for your assistance.

EnLite News Source
General Manager,
Michelle Crawford-Sapenter
361-218-5445

**Ticket: # 840411 - PLEASE REMOVE PHAROS...COMPUER NAME
MCLAB04..MIDCOUNTY LIBRARY**

Date: 2/29/2016 9:45:25 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

LOCATED AT MARYLAND AVENUE AND CENTRAL AVENUE...63105...
HAS PHAROS...FOR ALL MY DOCUMENTS ARE FRAME THAT I NEED TO EDIT AND
EMAIL...PLEASE HAVE THEM REMOVED...SEE IF SAINT PATRICKS' CENTER ON TUCKER AT
THE ZIP CODE OF 63103 OR 63102...PLEASE TEAR IT DOWN FOR THIS IS WHERE I BELIEVE
MY CHILDREN'S ABDUCTION THE LIES ABOUT ME BEING A PROSTITUTE BEGAN WITH
SOCIAL WORKERS ONE NAME RACHEL MCKENNA WHOSE FATHER IS BOB MCKENNA WHO
WORKS AS A BUS DRIVER OR METRO TRANSIT -STL...CEO. MR. NATIONS SEEMS TO BE
STEALLNG MANY PEOPLE'S HOMES, KIDS AND SPOUSES FOR HOMOSEXUAL
BREEDING..TRARPING PEOPLE'S EMAIL..PLEASE INVESTIGATE GERALD JENNINGS...OF
GUTHRIE, OK.. AS WELL AS HIS BROTHER EDWIN JENNINGS WHOM I SAW AT FORSYTH
AND CENTRAL...IN CLAYTON, MO 63105

[Ticket: # 840427 - email spam](#)

Date: 2/29/2016 9:52:57 PM

City/State/Zip: Los Angeles, California 90015

Company Complaining About: No Name Listed

Description

I've been inundated in the last few months with email spam ads. One today gave an unsubscribe address as 211 e lombard st, #340 in Baltimore, MD. I did an internet search. This address shows as an addiction treatment center.

Ticket: # 840728 - Unwanted spam email

Date: 3/1/2016 8:35:56 AM

City/State/Zip: Atherton, California 94027

Company Complaining About: Verizon Wireless

Description

I never created an account with ForcesUnited and I want to stop getting emails from them. I can not OPTOUT without logging in to my Forces United Account - which I don't have and have never had. I complained to Forces United and they did not resolve the problem.

support@forcesreunited.org.uk

Ticket: # 840802 - Complaint on Time Warner and violation of Privacy Issues**Date:** 3/1/2016 10:34:12 AM**City/State/Zip:** Wilmington, North Carolina 28401**Company Complaining About:** Time Warner

Description

I as a consumer with the protection of the privacy law have asked Time Warner over and over again to NOT STORE my payment method information and was assured the 1st time I used my card that this was not a problem and it would not be stored. With all the fraud going on and the hacking into these big companies as a consumer I am trying to protect my credit . I have been very disappointed that when I call in to make a payment my info is stored and on file and when I ask them to remove it , they make comments like we are only storing the last 4 or even worst tell me it's not stored but then ask me do I want to use this method of payment and if I say yes they use it and give me confirmation but state it's not stored. I have spoken to so called supervisors and reps alike , this last incident took place Friday (2/26) and when I asked for a supervisor , reluctantly someone came on the phone stated she was a supervisor and then when I called her bluff on not being a supervisor she admitted she wasn't. I have asked several times to be given information to administration to write or call with my complaint to get my personal payment information wiped out of the system and question why Time Warner is not allowing customers to have this option and been denied access to have the info, I am told they don't know or have this info by the staff. I think that's its terrible that a consumer has to choose this response in order to address this issue. Your personal information does not have to be stored if you don't want it to! If the stand on Time Warner stating that they can protect you from fraud or guarantee your info is protected then what's the reward if indeed it is a victim of hacking ! Customer still should have an option!

[Ticket: # 841197 - Unwanted telephone call](#)

Date: 3/1/2016 1:13:59 PM

City/State/Zip: Wichita, Kansas 67212

Company Complaining About: Verizon Wireless

Description

received unwanted telephone call from 440-574-0008 at 10:46 a.m. on Tuesday, March 1. No message left.

[Ticket: # 841293 - Unwanted Text](#)

Date: 3/1/2016 1:40:30 PM

City/State/Zip: Los Angeles, California 90008

Company Complaining About: Sprint

Description

I received an unwanted negative political ad text, I didn't opt-in or share my information in order to receive this text. I don't want to exceed my data plan

Ticket: # 841311 - Receiving unwanted email for another AT&T account in my mailbox

Date: 3/1/2016 1:46:19 PM

City/State/Zip: Los Angeles, California 90032

Company Complaining About: AT&T

Description

I am receiving the At&T U-Verse and Internet bill of another consumer in my email account. I have reported this to AT&T over 10+ times, and they have yet to correct the issue.

The person whose bill I received name is Charles Mathis (no relation to me, nor do I know this person.) My name is Charlotte Mathis.

About 2 years ago, I started receiving his bill in my email account. It has his name, the amount due, etc. Repeated reports to AT&T to correct the issue have done nothing.

This is a privacy issue. I do not want to see his personal information, and I'm sure he would not like it as well.

The attached bill is the same bill that I receive in my email inbox on a monthly basis. I also receive another email when the person pays the bill showing the amount paid, and balance due.

[Ticket: # 841437 - SPAM Text](#)

Date: 3/1/2016 2:29:40 PM

City/State/Zip: New York, New York 10002

Company Complaining About: AT&T

Description

I have been receiving spam text and I am not sure of the source

[Ticket: # 841487 - Mustang6g.com will not close my account.](#)

Date: 3/1/2016 2:49:31 PM

City/State/Zip: Albuquerque, New Mexico 87120

Description

I have asked this forum to suspend my account and it appears to be up and running still as i am getting several emails that are associated with mustang6g. When I log in, to correct my own issue it appears i don't have access. Very frustrating as my email is getting bombarded by emails from mustang6g.com

I have contacted them twice and never seem to get any answer or anything. It appears i am in a never ending loop of frustration. All I want is for Mustang6g.com to close my account.

[Ticket: # 841740 - Bernie Sanders campaign sent unsolicited text messages with no way to opt out](#)

Date: 3/1/2016 4:27:44 PM

City/State/Zip: Denver, Colorado 80207

Company Complaining About: Bernie Sanders Campaign

Description

I received a text message from someone who claimed to be working on Bernie Sanders' campaign. I did not ever consent to receive text messages from his campaign and I am on the do-not-call list. The message seems to be from a regular local number and not a mass text so there is no option to opt out of further communication.

Ticket: # 841794 - unwanted text messages

Date: 3/1/2016 4:48:01 PM

City/State/Zip: Boston, Massachusetts 02130

Company Complaining About: Verizon Wireless

Description

I got repeated messages from "E-loan services", stating I was approved for a loan and they are ready to transfer the money.

I texted back requesting they stop but the messaging continues

Ticket: # 841854 - PLEASE REMOVE PHAROS FROM MCLAB04

Date: 3/1/2016 5:09:41 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

MID COUNTY LIBRARY OF SAINT LOUIS COUNTY LIBRARY...IS BLOCKING MY UPATEST TO FACEBOOK...DORA OWENS...AND MY EMAIL POINT IN TIME 15@MAIL.COM

Ticket: # 842292 - Verizon Residential Account**Date:** 3/1/2016 7:48:11 PM**City/State/Zip:** Bear, Delaware 19701**Company Complaining About:** Verizon

Description

I contacted Verizon on Feb 28th that when I attempt to log into my account I access personal account information on another person in another state. Their last name and first initial is the same as mine. I spent an hour on the phone Sunday being passed from customer service, web support and tech support. I was told on Sunday that the account would be fixed and there would be no way that I'd see that other person's information but that was a joke because I've been in the account yesterday (2/29) and today. On Monday after the tech support guy couldn't help I asked for a supervisor and he hung up on me. Today I was on the phone over an hour and spoke with two supervisors plus every "support" team that kept passing me around in a circle and again no one seems to be able to fix this issue. I had a voice message from Verizon tech on my home machine, I called back and told the rep all my information should be in my account on the issues I'm having and again was hung up on. I'm so frustrated, I contacted the person who the account belongs to and left a message about what is going on asking them to also call Verizon to fix it.

Ticket: # 842553 - Unwanted Email

Date: 3/1/2016 11:49:44 PM

City/State/Zip: Missoula, Montana 59802

Company Complaining About: AT&T

Description

This is a Unwanted email that I received:

FACEBOOK INTERNATIONAL AWARD PROMO ENGLAND.

28 Canada Square Canary Wharf London E14 5LB.

London England.

E-mail:jamesmark879@gmail.com

Dear Winner!!!

This is an e-mail notification that your (E-MAIL ID) has Won the sum of GBP:1,000,000.00 One Million Great Britain Pounds Sterling Only, From Facebook International Award Promo, Held in the United Kingdom. I want you to forward your Full Name and Age, Residential address, Direct Telephone number to me immediately.

Once again, the entire members and staff of Facebook International Award Promo, Congratulate you on your success for being part of the Facebook Award Promo winner cash donor.

(Event Manager)

Dr.James Mark.

Email:jamesmark879@gmail.com

Ticket: # 842693 - Banned by an App I Spent Over \$100,000 USD On

Date: 3/2/2016 9:25:26 AM

City/State/Zip: Costa Mesa, California 92627

Company Complaining About: Time Warner

Description

After being a loyal customer of an app that offered casino games using virtual currency for four years, my account was banned without any warning or reason as to why. I spent well over \$40,000 USD on in-app purchases via the Apple AppStore building my profile, virtual currency balance, reputation and network of social contacts during the app's rise to success as Self Aware Games. In 2012, they were acquired by Big Fish Games and after the acquisition, I continued to make substantial purchases. Under the new company, they implemented a "VIP" program, awarding high-paying, loyal customers with purchase multipliers and monthly bonus credits, based on actual dollars spent. The highest tier, Level 5, required 250,000 points, and they grandfathered in players from the date of first purchased made. Almost immediately after implementation, which was August 2014, I was banned. My grandfathered total points were in excess of 9,000,000. When I inquired as to why I was suddenly banned after four years with a positive, loyal relationship with the app, they replied "we were seeing usual activity that violated our terms of service which resulted in a permamnent ban, this decision is final an no further emails will be addressed". Of course, this was not acceptable to me, I made regular, consistent purchases exceeding \$1000 a month for years. After numerous unanswered attempts to gain clarity (I am assuming my email address was blocked), I purchased a new device and ISP service and was able to start over, from scratch. After collecting another \$10,000 USD from me over the next four months, again, my account was banned. Same response from the business, no way to contact them. Apple refunded me \$400+ USD for the most recent purchases I made and told me to delete the app. However, I had invested so much of my time and money into the app, I was concerned that my personal identity had been compromised. This was confirmed when my ex-husband (who lives in my neighborhood, but not in my residence) was also banned without warning or reason. To this day, the app will allow me to create a new account, collect my money via in-app purchases and then ban the account in the same fashion. It seems odd that they are unable to deny me from making purchases, yet they can deny me access to the account. I have never conducted any fraudulent, adverse or violating behavior - I read through their Terms of Service that was created in 2014 (no such terms or privacy policy existed for this app prior to 2014)...I am unable to even closely determine a link between my actions and a violation of their policies. I have been banned using a network connection from: Cox Communications, Verizon Wireless, Clear (no longer in service), and Time Warner Cable (which is the most recent, I could only select one below). I have NOT used the same physical devices or payment methods and the app does not require a login or password authentication method. I realize that by trying to use their app after being banned the first time I am violating their policy, so my complaint is specific to the ban in August 2014 and their ability to target me (and others around me) based on personal information they have acquired, in an attempt block me (for no reason). Since I am 100% positive I have done nothing wrong, I have spent countless hours trying to resolve whether or not I am a victim of privacy intrusion. I think I am. So here I am. Thank you for your time.

Ticket: # 842843 - T Mobile Web Guard

Date: 3/2/2016 11:19:23 AM

City/State/Zip: Overland Park, Kansas 66214

Company Complaining About: T Mobile

Description

T Mobile Web Guard is blocking my website. I did not ask T Mobile to put any restraints on my account and my website Makato.org does NOT have ANY adult content. I am trying to re-establish the website which promotes music. Please advise. They have already charged me 80 dollars this month and I have used the internet all of one hours time at best. How is this Web Guard going to affect my art and the artists I promote?

Ticket: # 843280 - Safety Violation**Date:** 3/2/2016 1:29:58 PM**City/State/Zip:** Westminster, Colorado 80031**Company Complaining About:** Facebook

Description

This is now the second time this has happened. I had and have a Facebook account. It says in there policy to include your real name, but nothing about your full name. I used my legal name First & middle but did not include last. I have a very abusive ex husband that is knows how to bypass security info & find me including my wear abouts if I included my last name. He believes I still live in my home state & not the current state I live in. It would mean the threat of my personal safety yet Facebook doesn't seem to care. I've told them my situation. Complied with sending a legal gov. Photo ID photos. I guess my name was reported once before & after sending it was deleted. Opened an account again & it just happened once again. Waiting on review. Last time w/out even an explanation as to why my safety and my first & middle legal names weren't alright as contradicting as there terms are they deleted my account. I need this account to run my business to make ends meet & connect w/those that in fact know me by my first & middle name not even my last.

Ticket: # 843870 - Unwanted commercial text message without opt out option

Date: 3/2/2016 4:12:34 PM

City/State/Zip: Irwindale, California 91706

Company Complaining About: Rsvpkingz.com

Description

I keep getting commercial text message from RSVPKINGZ.COM even I opted out, the opt-out option they offer didn't effect and I couldn't stop them from sending me text messages, I've attached screenshot as proof.

[Ticket: # 843948 - Aol email extortion](#)

Date: 3/2/2016 4:32:07 PM

City/State/Zip: Tyler, Texas 75708

Company Complaining About: Time Warner

Description

All is extorting me to purchase services I do not need and holding my business e mail hostage until I pay the ransome The short explanation.

Ticket: # 844410 - Personal information at Fredricksburg.com website

Date: 3/2/2016 6:57:39 PM

City/State/Zip: Stafford, Virginia 22554

Company Complaining About: Www. Fredericksburg.com

Description

To whom it may concern

Hello my name is Alex Covelesky. I have a privacy complaint. Personally Identifiable Information (PII) about myself and how much I paid for my house is listed for the whole world to see at the below link:

<http://cdn.blogs.fredericksburg.com/businessbrowser/files/2011/11/StaffDeedsOct2011.pdf>

Note: Please see page 6 of the attached document.

I do understand that when title changes occur they have to be posted publically for a certain length of time but I bought my house in October of 2011 and the information is STILL POSTED. I tried emailing the website and also the editor of Fredericksburg.com but I have received no reply. I would like assistance in what steps I need to take to have my PII information removed from their website.

Can you help me or provide me advice. My email address is polapino66@comcast.net or feel free to call me at 703-767-5413 (work)

Very Respectfully,

Alex Covelesky

Ticket: # 844439 - Identity theft

Date: 3/2/2016 7:09:12 PM

City/State/Zip: Charlottesville, Virginia 22902

Company Complaining About: Comcast

Description

I live in Charlottesville Virginia. I have attempted to sign up for xfinity wifi for my house. I live and owned this house since, August 2010. I have never had wifi or house phone. When I made attempts to purchase wifi I was informed by xfinity that someone has internet there already and that I could not get it. I have attempted again in person with my state drivers license and a power bill and was declined service once again inferring that I was lying. I have been a victim of identity before and I believe xfinity is helping someone steal my identity and will do nothing about it. Please help me stop this from further hurting me.

[Ticket: # 844479 - Unauthorized texts from sales company](#)

Date: 3/2/2016 7:28:41 PM

City/State/Zip: North Aurora, Illinois 60542

Company Complaining About: Unknown

Description

Hi, I received several texts from a company at 304-315-2835 soliciting me for services related to selling my vehicle. I never opted in or consented to said texts and after attempting to opt out received further sales texts

Ticket: # 844907 - Identity theft

Date: 3/3/2016 1:34:04 AM

City/State/Zip: Lynnwood, Washington 98036

Company Complaining About: Unknown

Description

I recieved this text message from SMS 837-401 today:

Your benjami*@gmail.com account was renamed to benjaminjaredrussell@outlook.com. If this isn't right, visit <https://account.live.com/>.

Neither of those emails belong to me and this person is clearly phishing for my info.

[Ticket: # 844991 - Unsubscribe from mailing list has been ignored 4 times](#)

Date: 3/3/2016 9:39:07 AM

City/State/Zip: Arlington, Virginia 22204

Company Complaining About: Ipsy

Description

I previously placed one order with Ipsy, whose service I cancelled immediately after. I then unsubscribed from their mailing lists 3 times and corresponded with their customer service to be removed (4th attempt) and I still continue to get their emails. It has been well over a month since I first unsubscribed.

Ticket: # 845080 - Business "pbsupdates"

Date: 3/3/2016 11:05:31 AM

City/State/Zip: Frederick, Maryland 21701

Company Complaining About: Pbsupdates(?)

Description

Receive multiple emails from pbsupdates@act.pbs.org, all saying "You've won!" All are "from" different companies like Costco, Sam's Club, Walgreen's, etc., but the email address is always "pbsupdates@act.pbs.org. Unsubscribe link goes nowhere.

[Ticket: # 845474 - Fraudulent emails](#)

Date: 3/3/2016 1:33:52 PM

City/State/Zip: Spokane Valley, Washington 99212

Company Complaining About: Ptre

Description

5916 E. Baldwin

[Ticket: # 845499 - Canadian pharmacy](#)

Date: 3/3/2016 1:41:16 PM

City/State/Zip: Mansfield, Texas 76063

Company Complaining About: AT&T

Description

I have been receiving sometimes three phone calls a day, all from different numbers, from the "Canadian Pharmacy." I stupidly did an order with them almost eight years ago. I block every number. Now I tell them they have the wrong number but they WILL NOT STOP CALLING.

Ticket: # 845672 - Spoofing

Date: 3/3/2016 2:33:46 PM

City/State/Zip: San Diego, California 92131

Company Complaining About: AT&T

Description

Someone is and has been using my phone number to call people. Thus far the people that have called me have not had any pertinent information to offer as to the identity of the caller. I contacted my phone company who stated that it was spoofing and there was nothing that they could do aside from changing my phone number. I contacted FCC via phone, that representative stated that may not solve the issue. This is a serious problem. It needs to be addressed. Something needs to be able to make this stop.

[Ticket: # 845722 - SPAM Text Messages](#)

Date: 3/3/2016 2:46:29 PM

City/State/Zip: San Francisco, California 94123

Company Complaining About: Verizon Wireless

Description

Myself and my colleagues are receiving SPAM text messages about pharmaceutical products being sold online. This seems highly illegal to me.

Ticket: # 845786 - recieving text from ncuc.net

Date: 3/3/2016 3:06:16 PM

City/State/Zip: Raymondville, Texas 78580

Company Complaining About: Time Warner

Description

This is the second time I have been receiving spam from A website called .. <http://www.ncuc.net>

Ticket: # 845957 - mass spam texts

Date: 3/3/2016 3:57:27 PM

City/State/Zip: Pewee Valley, Kentucky 40056

Company Complaining About: Tracfone

Description

In a 45-minute time span, I received multiple texts with downloads but no comments or otherwise identifying information. As a practice, I don't give my consent to businesses to contact me via texting. (None of the attachments were actually downloaded, because I keep my phone disconnected from the internet, and so I do not know their contents.)

I responded to the texts (my husband has since informed me that I should not have done this) with the following message: "I'm sorry, but I don't recognize your number. I have not downloaded your attachment."

I received a response from one party, who said, "Eric Foster and I don't have your contact information either." The cell phone number attached to that party was 502-797-6580.

The cell phone numbers attached to the other texts were as follows:

502-419-5033 (multiple text messages with attachments only)

859-806-3859 (single text message with attachment only)

Ticket: # 846265 - Scam text

Date: 3/3/2016 5:31:43 PM

City/State/Zip: Denver, Colorado 80224

Company Complaining About: Comcast

Description

I received a scam text asking me to send an email to the address provided See below for sender info: tupgkferf43@ozar.net. The text reads: (9066804180(text me)). 415-306-8475

Ticket: # 846430 - AT&T Uverse Account Linked to Stranger's Wireless

Date: 3/3/2016 6:20:09 PM

City/State/Zip: San Francisco, California 94131

Company Complaining About: AT&T

Description

I signed up for AT&T Uverse, and the agent talked me into linking my pre-existing wireless (cell phone) account with AT&T's Uverse internet account. I agreed, and they somehow linked my internet bill to a STRANGER'S cell phone bill. We don't even have the same name! Now neither of us can access our accounts, and when we call in, we have to provide half of the other person's information, which we had to exchange in order to resolve this. This seems like a major violation of our privacy.

[Ticket: # 846433 - Repeated spamming from Proxibid](#)

Date: 3/3/2016 6:20:34 PM

City/State/Zip: Indianapolis, Indiana 46260

Company Complaining About: Proxibid

Description

I have tried the unsubscribe button on emails numerous times and still continue to receive emails from this company. Last week I called in and verbally gave notice that I would report them. They said they would remove my email address, yet I continue to receive emails from them. Please help

[Ticket: # 846624 - Privacy over Internet](#)

Date: 3/3/2016 7:31:33 PM

City/State/Zip: Stevens Point, Wisconsin 54481

Company Complaining About: AT&T

Description

Monitoring of Internet use and email including realtime relaying over radio and HD tv broadcasts.

[Ticket: # 846715 - Fraudulent Phone calls.](#)

Date: 3/3/2016 8:04:47 PM

City/State/Zip: No, California 94109

Company Complaining About: Comcast

Description

I had a person from LA CA claiming to be with Microsoft. He said he had my computer ID and that my computer had problems. I called my Comcast Tech Support and they said it was a Fraud and that Microsoft never calls people. Here is the PH # 1-213-325-6384

Ticket: # 846880 - Email Scam/Spam: unchecked inundation

Date: 3/3/2016 9:46:51 PM

City/State/Zip: Seattle, Washington 98122

Company Complaining About: Comcast

Description

Hello,

Is there anything that can be done to end predatory and spam emails? It is a daily struggle to constantly receive emails that appear important or relevant only to realize that they are in fact spam. Often these emails are cons and fishing attempts on PII and financial or CC information. It is so time consuming, in the aggregate, to cull through all of these ever cleverer attempts at exploitation. More than that, it's personally offensive to me that it is so easy for criminals out there to prey upon probably every person with email in this country. I imagine email scams are a giant source of economic drag and affect millions of people's financial security and credit worthiness. If you aren't the right person to raise this issue with, could you direct me to the right contacts?

Very much appreciated,

Fred

[Ticket: # 846953 - Hacking/fraud/criminal](#)

Date: 3/3/2016 10:45:00 PM

City/State/Zip: Plano, Texas 75093

Company Complaining About: Verizon

Description

Constant hacking/ provider settings changed / criminal behavior.

Ticket: # 847040 - SPAM VOIP PHONE CALLS VIA SKYPE**Date:** 3/4/2016 1:26:34 AM**City/State/Zip:** Lafayette, Indiana 47904**Company Complaining About:** Comcast

Description

I have constantly been getting spam calls via Skype which are scams about a "Video Message" via a separate website. I have over the last 4 weeks gotten these calls each with a different ending in it's name like SKYPTPM OR SKYPBM. Something to those natures. All after Midnight EST. Half the time at 2am in the morning. I have contacted Skype Chat Customer support with NO RESOLUTION!!! It is as if their so called IT department does not know how to ██████ block an IP address. I was told last week that they are aware of these scammers/spammers and would have it taken care of by the end of Last week. Nothing apparently has been done. FOR A COMPANY LIKE MICROSOFT you would think their PROGRAMMERS WOULD KNOW HOW TO ██████ BLOCK THEM instead of me blocking 50,000 different people with nearly the same Identical username/websites. Blocking them and reporting them through their "block/report" section does no damn good as all these people do is change Names to get around their blocks. Well tonight I just got one at 12am EST from one I have blocked and reported previously...which tells me these people are HACKING SKYPE!! And yet SKYPE does jack shit about fixing it. I warned Skype I would get the FCC involved. I have gotten about 10 of these calls in the last 2 weeks.

Ticket: # 847074 - Scammed

Date: 3/4/2016 3:40:25 AM

City/State/Zip: Fresno, California 93723

Company Complaining About: AT&T

Description

AT&T lied and told me that Frontier were a new part of there universe internet and charged me a fee for this company which I was told I was reimbursed the money owed. I have been on the phone with them since 2p.m to now which is at 11:27p.m and Chelsey D. Paul I.d number CP103W she I feel was beyond rude, lied, as yes I want my calls with AT&T subpoenaed as I feel sick physically due to her actions, attitude towards me. I am paying them, yet she wanted off the phone. As said I am still on the phone dealing with this. Rompallaren@gmail should have been removed from AT&T I had previously, due to being hacked. The nice customer service I'm speaking with now just explained that when AT&T come out on Monday, they then would register a new email, but the email I received stated as said to login that way, which now put my passcode at risk, my phone number, my secret question! Please I fear these hackers will get into all of my information again.

Ticket: # 847086 - Privacy/scammed

Date: 3/4/2016 5:32:54 AM

City/State/Zip: Fresno, California 93723

Company Complaining About: AT&T

Description

I spoke with Alex from Frontier security desk, he stated that what AT&T as well as sales from Frontier did indeed tried to scam me, just not in those words. I was told by Bianca at AT&T as a man who stated he was security that Bianca said "I was in luck to call there security is there to speak with". She puts him on he states that I need home security after I paid \$12.99 plus 5.99 to in fact keep hackers from hacking my modem, & stated to still call this company. Now this all started at 2pm in California as just ended as far as knowing I was scammed after talking to Alex. I am still getting charged. Chelsey from retention team stated that no that Bianca shouldn't have mentioned such service in regards to that company. I feel the way I was lied to as treated by Chelsey who was mean, and Bianca who lied, that after what had happened on my prior account. They would do things right this time, yet they used my hacked gmail that I do not have! The last time this happened with AT&T corporate was very professional, the only reason I want to go back with AT&T is due to better service, otherwise i'd stay with Comcast. I was quoted as well 3 different prices, as the highest price, who I feel was not helpful, not apologetic for the hours of what happened w/AT&T she was just I feel wanting off the phone, and not wanting to help any further as she stated. Rompallaren@gmail caused everything imaginable to get hacked. As to why I thankfully purchased lifelock. I feel they just do not care, and all I want is good wifi, a technician I am going to feel safe to have in my home, given the previous 1, I had to report to the police, he stated he posed as a police officer when in fact he was not. He stated all ATT Direct as Comcast employees sell customer information and went on to say how he had sex with a woman. The home he claimed stole his wallet came up as a security check by lifelock, my personal information was no not getting mailed, but affiliated with that home in a very dangerous neighborhood I have never been. I google mapped it to see. He told me to get out of lifelock. Now all as said I want is a secure modem that won't get hacked like before, as not get overcharged for the 3 years AT&T did before. Sadly only two carriers are AT&T and Comcast where I live.

Ticket: # 847369 - IAM UNDER ATTACK FROM THE CIA & DRUG DEALERS**Date:** 3/4/2016 11:45:18 AM**City/State/Zip:** Brooklyn, New York 11216-1927**Company Complaining About:** Dish Network

Description

I have a drug dealer & a murderer in witness protection of some sort with the CIA in my building, 11 Halsey St. BK, NY C 11216.

The CIA is in bldgs 7,9,11&13. They have connected these bldgs thru a series of secret passages which include the innocent tenants who reside here like myself. They have been illegally wire tapping my phones, computers, email accts, have hidden cameras in my home, broadcast me on the www for \$, Have murdered my dog, the joy of my life , as well as 3 neighbours. They have tried to murder me several times. They have destroyed over \$10K in electronic equipment, stalked & harassed me, followed me, followed my friends, purposely prevented me from obtaining gainful employment since loosing my job to Hurricane Sandy over 4yrs ago. They break into my apt. Everytime I walk out the door. They spray poison into my bedroom after I fall asleep to "Knock me out" to gain access w/o me waking up. They have tried to kill me this way as well. They have edited me into existing gay porn online and released it to the world destroying my life. All this and more than you could possibly believe because IAM American, White & Gay. This Evil Nightmare is in the service of the Fake Jamacain Noriega Hit Men Drug Dealers Above Me, Steve Tindal & evil twin Steve Algernon. The unimaginable NIGHTMARE this experience has been and continues to be, is the constitutional war of the world! They are systematically tearing apart every single right we have. They deny me due process, privacy, commerce, protection under the law & my very freedom! This is a plea for HELP! THEY ARE TRYING TO KILL ME! THIS HAS BEEN GOING ON FOR 9 YEARS! The evil BLACKMAILING OUR GOVERNMENT along w/the POLITICIANS WHO ARE BEHIND THIS MUST BE STOPPED IMMEDIATELY! I worked in a nightclub in Chicago in the late 90's called The Bridge Nightclub & Marina then later opened China Club Bartending. These aholes upstairs were the DRUG DEALERS AT THOSE CLUBS AND WORKED FOR STEVE EDLESON! THEY EMPTIED OUT MY STORGE SPACE OF EVEYTHING I OWNED at the UHAUL on Armitage Ave. While I was in LA for Pilot Season Auditioning. They have stolen everything of value from me here as well. This nightmare has been dogging me, following me where ever I go. When I lived in San Francisco THEY ATTACKED ME THERE AS WELL! PLEASE PLEASE HELP ME! WE ARE TALKING ABOUT 25YEARS THEY HAVE BEEN O MY ASS! When I moved in to tuis apt. 9 yrs ago I thought I had finally found a fresh start after a NIGHTMARE MARRIAGE. THEY LIVE HERE! OMG! PLEASE HELP ME!

Ticket: # 847380 - Unwanted &I remove requested constant emsils

Date: 3/4/2016 11:48:19 AM

City/State/Zip: Joliet, Illinois 60435

Company Complaining About: Auto Response - Karencynthiaptule@yahoo.com

Description

I have unsubscribed multiple times to this auto response emails. They will not stop sending multiple emails on a daily basis. I want them stopped. These come in under different names sometimes. It always has Auto Response and then the name. Here are a couple examples,
karencynthiaptule@yahoo.com
catherinesusanftyzwe@yahoo.com

Ticket: # 848283 - Solicits Spammers

Date: 3/4/2016 4:36:42 PM

City/State/Zip: Schuylkill Haven, Pennsylvania 17972

Company Complaining About: Comcast

Description

Re: Email Sending Servers

Re: Email Sending Servers

Katheryn McClure (contest@stuartneville.com) Add to contacts High priority 3/03/16

To: rodrian_roadeye@outlook.com

contest@stuartneville.com

From: Katheryn McClure (contest@stuartneville.com) Your junk email filter is set to exclusive.

Sent: Thu 3/03/16 11:31 PM

To: rodrian_roadeye@outlook.com

Character set:

This message is here because your junk email filter is set to exclusive.

Wait, it's safe!! I'm not sure. Let me check

Bulk Email Sending Servers

[click here to know more](#)

Highly Stable and Secure Bulk Email Servers
for Email Marketing

As you may already know, many ISPs have strict Terms of Service (TOS) or Acceptable Use Policies (AUP) against large scale delivery of advertising or promotional emails. If your ISP receives complaints or discovers that you are using your account to broadcast large volumes of email messages they will likely disconnect and shut down your account.

Bullet Proof Bulk Email Sending Servers You Can Rely On

[click here to know more](#)

Bulk Email Superstore offers secure mass email friendly mailing servers you can trust.

Our bulk email sending solutions provide our clients with a dependable source to insure that their email campaigns are always up and running without ever being shut down.

[click here to know more](#)

[Ticket: # 848317 - Cyber hacking and identity theft](#)

Date: 3/4/2016 4:50:40 PM

City/State/Zip: Tampa, Florida 33606

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 848437 - autodialed, unsolicited commercial text message

Date: 3/4/2016 5:27:15 PM

City/State/Zip: Kansas City, Missouri 64131

Company Complaining About: Retiren24.com

Description

I get unsolicited texts almost every single day from 678-508-1503 from "Herschel" for GOOD LIFE USA that direct me to visit retiren24.com or to call the number 641-715-3580

[Ticket: # 848587 - Internet noises, computer screen tics, and creaks](#)

Date: 3/4/2016 6:33:00 PM

City/State/Zip: Swarthmore, Pennsylvania 19081

Company Complaining About: Comcast

Description

For the better part of the last year my computer screen and computer makes ticking noises, or creaking noises, as if somebody is walking on it, or there is a pulse in the current. I have a surge protector, but it seems there is an electromagnetic energy or communication quality that needs investigating. It shifts in different areas of the screen, and does not mimic any pattern of mechanical malfunction or failure- wondering if other people are having the same issues. It only seems to happen when the internet is on, or router is plugged in. The frequency from the router also seems to be detrimental to health, and am wondering if it exceeds any FCC limits, or if any limits could be put in place as i notice the effect on health. It is a cable connection

Ticket: # 848956 - CAN-SPAM Act

Date: 3/4/2016 11:06:58 PM

City/State/Zip: Streamwood, Illinois 60107

Company Complaining About: Centurylink

Description

I am getting emails from CenturyLink containing another user's account information. I contacted CenturyLink to alert them of this issue. However, they claim they are unable to change the account information of the other user without their consent. I received three further emails regarding this customer's information, and since it is tied to another customer, there is no opt-out option that is available to me. I have called them on three occasions to fix this issue and, unless they can contact the customer to have their information fixed, I will continue to get this email. Furthermore, I can only assume that now that my email address is erroneously in their system, that my email is being processed, reported, and possibly shared among other entities, with no recourse of my own to have this resolved. Also, I am not a customer of CenturyLink, and I do not have a customer relationship with this company, yet they continue to send emails to me in violation of the CAN-SPAM act. Attached is my second online attempt to get this resolved.

Ticket: # 848987 - Facebook

Date: 3/5/2016 12:18:46 AM

City/State/Zip: Micco, Florida 32976

Company Complaining About: AT&T

Description

For some time now Facebook has removed options allowing its members to manage their own accounts. They have created Smart Lists which you can not removed. And they continually allow hate speech against the LGBT community. According to a post they support the LGBT but when you file a complaint through proper channels their response is always it does not violate community standards or terms of service. The same is with posts regarding that of pictures posted by other members of dead fetuses and those of a black man hanging a white man. I have continually reached out to Facebook regarding these issues but the consistently remain unresponsive. I have also tried reaching out to the Better Business Bureau in their area and they have on several occasions blocked my requests for assistance. I have asked Facebook to cancel the account of Joshua Feuerstein who on several occasions has initiated calls on shooting gays and running over planned parenthood doctors. <http://www.towleroad.com/2015/07/joshua-feuerstein/>
<http://www.patheos.com/blogs/progressivesecularhumanist/2015/11/evangelist-calls-on-christians-to-assassinate-abortion-providers/>

[Ticket: # 849042 - internet fraud](#)

Date: 3/5/2016 5:42:05 AM

City/State/Zip: Grand Rapids, Michigan 49505

Company Complaining About: "tech Fix Now"

Description

I was a victim of "ransom ware". Perpetrators "locked down" my internet when I clicked on a website and my computer security threw up a firewall. I had to pay a fee to get it unlocked. They represented themselves as agents of Microsoft when I inquired. I found out later they are not.

[Ticket: # 849073 - Unwanted Emails](#)

Date: 3/5/2016 8:48:26 AM

City/State/Zip: Houston, Texas 77084

Company Complaining About: Paladin Consulting

Description

I have repeatedly requested to be unsubscribed from the below listed entity that provides job search assistance, but my requests have been ignored.

Ticket: # 849077 - Ubwanted Emails

Date: 3/5/2016 8:57:29 AM

City/State/Zip: Houston, Texas 77084

Company Complaining About: Waste Connections

Description

I have repeatedly requested to be unsubscribed from the below listed entity that provides job search assistance, but my requests have been ignored.

Ticket: # 849078 - Unwanted Emails

Date: 3/5/2016 9:00:49 AM

City/State/Zip: Houston, Texas 77084

Company Complaining About: Meador Staffing

Description

I have repeatedly requested to be unsubscribed from the below listed entity that provides job search assistance, but my requests have been ignored.

Ticket: # 849079 - Unwanted Emails

Date: 3/5/2016 9:06:55 AM

City/State/Zip: Houston, Texas 77084

Company Complaining About: Richdale Management

Description

I have repeatedly requested to be unsubscribed from the below listed entity that provides job search assistance, but my requests have been ignored.

Ticket: # 849081 - Unwanted Emails

Date: 3/5/2016 9:10:30 AM

City/State/Zip: Houston, Texas 77084

Company Complaining About: Acro Services Corporation

Description

I have repeatedly requested to be unsubscribed from the below listed entity that provides job search assistance, but my requests have been ignored.

[Ticket: # 849096 - Re: \[FCC Complaints\] Re: I Unsubscribe from emails and still getting emails after 2 months](#)

Date: 3/5/2016 10:11:14 AM

City/State/Zip: Columbia, Missouri 65203

Company Complaining About: Weight Watchers

Description

This is a follow-up to your previous request #777967 "I Unsubscribe from emails a..."

I am still getting emails from weight watchers. I've contacted them over the phone and they assured me I was removed. On 2/25 I was finally "escalated" customer issue. Joseph told me that I would be contacted by weight watchers corporate within 10 business days. That was yesterday. I want someone from corporate to contact me to explain why I have not been removed since numerous attempts of unsubscribing, complaining, and their lack of concern for privacy is ridiculous. Since thanksgiving I have been trying to get unsubscribed. This is illegal and harassment.

Please contact weight watchers again and escalate. I want my email address removed from all systems. Satterlymegan@yahoo.com

573-489-2279.

Megan Satterly.

Sent from my iPhone

[Ticket: # 849097 - Re: \[FCC Complaints\] Re: I Unsubscribe from emails and still getting emails after 2 months](#)

Date: 3/5/2016 10:13:24 AM

City/State/Zip: Columbia, Missouri 65203

Company Complaining About: Weight Watchers

Description

This is a follow-up to your previous request #777967 "I Unsubscribe from emails a..."

Sent from my iPhone

Ticket: # 849116 - Threatening messages from spouse girlfriend

Date: 3/5/2016 10:46:35 AM

City/State/Zip: Shreveport, Louisiana 71109

Company Complaining About: Cellular South

Description

I NEED HELP PLEASE. MY HUSBAND CHILD'S MOM SENDING MESSAGES THOROUGH MOPL.US AND TEXTNOW CALL APP. SHE IS WITH C-SPIRE AND HER REAL NUMBER THAT SHE IS SENDING ME MESSAGES FROM IS 6014105256. THE APP FOR MOPL.US HAD HER NAME SHOWING UP AS SHE WAS SENDING MESSAGES. THIS YOUNG LADY HAVE THREATENED TO MURDER MY 11 1/2 YEAR OLD CHILD, IN ADDITION TO THAT SHE SENT A THRAETENING MESSAGE ABOUT SHE KNOW WHAT SCHOOL SHE GOES TO AND NAMED THE SCHOOL. I NEED SOME INSIGHT AS TO WHERE TO GO PLEASE SO SHE CAN SIT UNDER THE JAIL. THANK YOU

Ticket: # 849273 - WCPO Emails

Date: 3/5/2016 1:11:45 PM

City/State/Zip: Cincinnati, Ohio 45220

Company Complaining About: Time Warner

Description

I was forced to subscribe to emails from www.wcpo.com due to the fact that I needed to view more articles from their website. I have received many emails from this news source, and I have tried to unsubscribe. However, every time I attempt to do so, I always get sent to a page that is unavailable. I have emailed the company many times to tell them to take me off of the list, and they have never gotten back to me.

Ticket: # 849296 - Digit app kings of the realm tracking my gps and IP nonauthorized

Date: 3/5/2016 1:33:12 PM

City/State/Zip: Cambridge, Massachusetts 02139

Company Complaining About: Verizon

Description

The app game kings of the realm tracked my global position and my IP usage through the app connection without any permission of notes to me about that. This is against my privacy and they used my information. I have a screenshot of the forum of the company agreeing they do this without permission to track people where they play etc... i enclose the screenshot.

I beg you do something to the company as I did not sign any agreement to share my position or IP when downloaded the app,

Thanks

Pedro

[Ticket: # 849372 - mdjunction.com message uploader letting search engines see my personal information](#)

Date: 3/5/2016 2:35:07 PM

City/State/Zip: Santa Fe, New Mexico 87507

Company Complaining About: Comcast

Description

The problem is with mdjunction.com and their uploader when you message someone.

I used their up-loader like I use on FaxZero or other site up-loaders but mdjunction.com up-loader has made my information PUBLIC and it is MEDICAL INFORMATION.

They deleted the file once but it is now public again and has ANOTHER file that was not PUBLIC BEFORE as I think their servers go through updates and restored the files.

www.mdjunction.com/.../com.../Fibromyalgia_Symptoms_List_2.doc

This list was sent to me by a friend. I did a copy and paste of symptoms and then put an asterisk (*) next to and underlined which symptoms I have and added ...

Today it is just this file showing up on searches, yesterday it was also another file that had ALL MY PAST MEDICATIONS.

I did message them on their main contact form but when I SEARCH MY NAME on THEIR SITE mdjunction.com and hit the ALL tab the two files are there today.

I think the issue is with mdjunction.com and not the up-loader service they use but it could be, I am not sure.

Like your file uploader on this form it should keep your information personal. But their site has made my information searchable on search engines from their site.

So google my name and watch my file come up. Again, today only one file comes up and yesterday two files came up. The file that does not seem to come up today had all my medicines. If you go to their site and google my name (you may have to join to see this) and hit the ALL tab you will see these two files.

Ticket: # 849452 - harassment

Date: 3/5/2016 3:21:33 PM

City/State/Zip: Memphis, Tennessee 38114

Company Complaining About: Metropcs

Description

Yes I am contacting you all because I went on BP CREDITS.com to purchase credits for Backpage and everytime you go on the site to purchase credits they send you an email requesting to be paid through PayPal so I clicked on the link went to pay pal and pay them via PayPal my phone will not available for a period up to about 5 hours so I been contacted the company and I received no reply then I contacted PayPal once I contacted PayPal a woman by the name of Nicole contacted me and stated that I should have contacted them directly I should not have gone through Paypal and she became irate and began using profanity towards me she then went on to block my account by administration on BP creators.com prevented me from buying any more credits to them for Backpage she then proceeded to continually contact me she continues to text my phone with threatening and derogatory messages she is constantly calling me from different numbers and I do not know what more to do their company is the list things on PayPal saying that they are sending individual's this or that but they actually alright mask Corporation selling credits for backpage.com intercepting credit card since the credit card companies will not allow you to purchase credits on backpage.com anymore to prevent them from looking as if they are promoting prostitution please look into the matter and get back to me expeditiously thank you have a great day

[Ticket: # 849890 - Phone spam](#)

Date: 3/5/2016 10:48:50 PM

City/State/Zip: Houston, Texas 77055

Company Complaining About: AT&T

Description

This phone number had been sending adult website spam as texts messages..... 469-607-6141

Ticket: # 849956 - Solicitation without unsubscribe option

Date: 3/6/2016 2:44:36 AM

City/State/Zip: Portland, Oregon 97216

Company Complaining About: Comcast

Description

I have received three messages from the <http://www.siriusxm.com/> company stating that I need to confirm my email address...none of the emails allow the consumer to unsubscribe.

[Ticket: # 850706 - Harassing malicious mischief](#)

Date: 3/7/2016 11:08:55 AM

City/State/Zip: Shelton, Washington 98584

Company Complaining About: Verizon Wireless

Description

Disabled search for games on xbox350 call of duty black ops

[Ticket: # 850983 - won't remove me from list](#)

Date: 3/7/2016 12:44:05 PM

City/State/Zip: Greensboro, North Carolina 27401

Company Complaining About: Time Warner

Description

zweiggroup.com

i have asked several times to be removed from mailing list. they have not done so. it's been weeks, if not months. says takes 72 hours.

[Ticket: # 851302 - unsolicited email complaint](#)

Date: 3/7/2016 2:32:09 PM

City/State/Zip: Coatesville, Pennsylvania 19320

Company Complaining About: Verizon

Description

Titan Medical has contacted me in the past without my consent. I have replied to them and asked to be removed from their email lists. They have failed to do so. They list no way to opt out or unsubscribe from their emails. See attached.

Ticket: # 851359 - Unwanted email messages I try to unsubscribe to, but they do not stop

Date: 3/7/2016 2:55:16 PM

City/State/Zip: Hyattsville, Maryland 20784

Company Complaining About: I Don't Know

Description

Please help!! Here are some of the email addresses that will not unsubscribe me. I have to download the message to find the unsubscribe link, then I unsubscribe, and the messages continue.

Best Online Degrees <nbafrggkjtp@onewywaytockete.info>

HARP Eligible <ulvefoedcislpkw@onewywaytockete.info>

LifeLock Solution <kaeexynkwovy@onewywaytockete.info>

GlobeLife-Offer <J6MnM1y@fh4VUIp.coltlake.com>

Euro-Cruise <TVipL7B@AFzpmhz.coltlake.com>

P rivate

J et -Charters <rerixshkvglqhpjp@ttvyhuvwlopxin.unitedstatesmedia.info>

-C

o-stcoCar

dVou cher <fbksledcab@irthmhqbqfmvcieh.unitedstatesmedia.info>

-P rivate J et Charters <fkxjiixmgv@niwunokridpl.hostingonlinemx.info>

stco Car dVoucher <mhnthwqebuae@rbcvgivkmewparwxph.hostingonlinemx.info>
Gas Credit Cards <hkpclygooilkml@distancecallingcards.info>

Ticket: # 851461 - Complaint Against the Office of the Illinois Secretary of State

Date: 3/7/2016 3:29:12 PM

City/State/Zip: Chicago, Illinois 60618

Company Complaining About: Sprint

Description

The Illinois Secretary of State sends emails without the ability to unsubscribe. You can see the entire message in the attachment. The personal info has been redacted. There is one link that you are able to click within the email. No where on the site you are linked to, is there a place to unsubscribe to the emails or change preferences for receiving emails. The link they send you to can be seen here: <https://www.ilsos.gov/LicenseRenewal/>

This is against CAN-SPAM act regulations.

Ticket: # 851747 - Unwanted spam text messages

Date: 3/7/2016 4:58:26 PM

City/State/Zip: Rose Hill, Kansas 67133

Company Complaining About: Verizon Wireless

Description

Received unwanted text messages from (785) 322-4704. Link was suppose to be for products. I did not click on link.

There needs to be a penalty for people sending out unwanted text advertisements.

[Ticket: # 851958 - junk/spam emails](#)

Date: 3/7/2016 6:13:30 PM

City/State/Zip: Dahlonega,, Georgia 30533

Company Complaining About: Windstream Communications

Description

I am bombarded with junk/spam email that says I can unsubscribe to their site however when I do that, it just lets them know that a warm body is on the other end and they keep on coming. I have asked my ISP for a filter but to no avail. Windstream is about the worst ISP possible but we have no other choice in our area.

Ticket: # 851976 - Company Website Being Spammed

Date: 3/7/2016 6:20:01 PM

City/State/Zip: Marietta, Georgia 30062

Company Complaining About: Comcast

Description

Good Afternoon,

Our company website is being spammed by Arthur Williams, email address arthurwills69@outlook.com and phone number 447-030-9768. They are pulling up our agents profiles with this message " I am interested in buying a property you listed. Kindly get back to me via my private email address (arthurwills69@outlook.com)for more details and comprehensive information on how to proceed. Thanks"

We have sent a cease and desist to the email address and are trying to block their ip address from access our website.

Ticket: # 852040 - MISINFORMATION ON THE INTERNET

Date: 3/7/2016 6:43:51 PM

City/State/Zip: Honolulu, Hawaii 96815

Company Complaining About: Time Warner

Description

INCORRECT PERSONAL INFORMATION ABOUT MY COMPANY at findthecompany.com

[Ticket: # 852149 - accessive email harrasment.](#)

Date: 3/7/2016 7:35:22 PM

City/State/Zip: Joliet, Illinois 60435

Company Complaining About: AT&T

Description

I'm getting about a hundred emails a day from this auto response company using multiple user names. I have opted out and they so not stop!

Ticket: # 852183 - Google scam

Date: 3/7/2016 7:57:16 PM

City/State/Zip: Atlanta, Georgia 30329

Company Complaining About: Nilesh Kumar

Description

I contacted 1-877-258-3028 in order to access my disabled gmail/google account. The people I was talking to claimed to be Google and said that they actually ARE in the Gmail tech support department. They claimed that my account was shut down because I had a virus and quoted a price of \$89.99 to open up my account. They said the price covered 1 year of support for computer protection and that they would download various software to keep my computer safe. I was also told that once they run their scan, they would give me a code...In the end I paid \$99.99 (they said there was a \$10 tax). I never got a code, or software, but they did take my money and now and unreachable. The guys I spoke with were Nilesh Kuman and another who claimed his name is Ray Morgan. They both had Indian accents. They accessed my computer and performed some activities and erased a lot of stuff which I noticed after the fact. I believe that they stole information as they did my money. I have audio and video recording. Below is what they typed into Notepad while they were in my computer:

SMO-0021

=====
NAME :- RAY
PHONE NMBR :- 877-258-3028(TOLL FREE)
EXTNSN NMBR :- 003
ADDRESS :- LAS VEGAS , NEVADA USA
EMP ID :- A1243
=====

SOFTWARES TO BE INSTALLED :-
1. NETWORK SECURITY
2. NETWORK SHIELD
3. COMPUTER SECURITY
4. ANTI VIRUS
5. ANTI ADWARE
6. ANT SPYWARE
7. BANKING SECURITY
8. EMAIL AND BROWSER SECURITY

=====
LEVEL 1 :-
1 YEAR OF SECURITY
SOFTWARES + WARRANTY + SECURITY + FREE TECH SUPPORT (1 YEAR)
\$89.99

Ticket: # 852246 - VoIP

Date: 3/7/2016 8:32:44 PM

City/State/Zip: Redwood City, California 94061

Company Complaining About: Comcast

Description

I am filing a complain in violation of my privacy rights that have been violated through the use of unauthorized use of voice over internet protocol. After several months, I have been under severe scrutiny at my previous residence in which I lived with my older siblings (Tracy and Myra Sugiyama) and current residence. (1130 Grand St Redwood City Ca 94061/1000 Continental Way 305 Belmont CA). For sometime now, I believe I have had voice over wiretapping on my residence and have been stalked via satellite radio overhearing conversations exchanged either by recording, or live. I am 80% sure that in the past 8-10 months after resigning from working at Eton Corporations, I have been having instances where I can overhear conversation in my bedroom and also in my car. I have been deeply oppressed and humiliated with the conversation that has been foreclosed while in my room without my knowledge or permission. Moreover, I do feel that there are maybe other marketers that may be able to access this type of VoIP which allows me to hear multiple personal conversations in regards to my personal and family affairs. I am not sure the type of method that is being used in which hears my conversation and discloses other personal information. I also believe that I have a roommate who happens to secretly know technology in which is used to access my personal data. I have also been under the impression of being under-surveillance by the "big brother"(Eton,SUR, Hogan&Lowells partner,Thrifty,Tracy Sugiyama,FKKB, Gavin Newsom) and I am being blackmailed in my own privacy that has made others use these information for personal gain and accessed through other media channels. It is come to this point in which I am inquiring to FCC in hopes that maybe there is a solution in hopes of resolving my privacy and data.

Ticket: # 852294 - MY PRIVACY HAS BEEN VIOLATED**Date:** 3/7/2016 8:50:52 PM**City/State/Zip:** Atlanta, Georgia 30329**Company Complaining About:** Google

Description

This complaint is regarding unethical practices committed by Google which put my well-being, safety, and life in danger. On the evening of Feb. 28, 2016, my gmail Octave4@gmail.com, was disabled by Google without notice or contact from Google. I completed the necessary form that was presented, thinking that google would send instructions to me (via another email) to enable my account. I woke up early the next morning (2/29/2016) and realized that I was in a horrible position because I had a flight to catch. Unfortunately, my record locator and boarding pass were in my email. With no other option, I called the google music people to see if I could get some kind of assistance. Long story short, the agent was unable to help me...I headed to the airport and remembered that I had written down information that allowed me to print my boarding pass. After a 4 hour+ trip, I get to my destination and realize that my hotel information IS ALSO IN MY EMAIL, INCLUDING THE ADDRESS, etc so I tried desperately to access my account again, but could not. I also noticed that the Uber app was missing from my phone and I COULD NOT USE THE PLAY STORE TO DOWNLOAD IT AGAIN WHICH MEANT THAT I COULD NOT GET THE APP. I ended up taking a Taxi (cost of \$41) and to the hotel and relying on a total stranger to guess where he thought I was to going based on the little information I could remember. Thank God that the driver knew exactly where the hotel was.

Fast forward to today (March 7), I am extremely stressed because I am not just locked out of my email, I am also locked out of all of my google-related accounts from the cloud storage where all of my WORK/PERSONAL/CONFIDENTIAL information is, to my phone line that I use to communicate with everyone. Now no one can contact me. I have medical information saved in google somewhere and Google has violated my privacy by looking through my belongings. I am sure this is not legal and Google does not have so much power that they can violate my rights without any consequences.

Google has seized photos of loved ones (ex. pictures of my uncle who just died of cancer 3 weeks ago are saved in gmail and photos of my grandparents who are also gone, my writings, unfinished manuscripts, and much more are in google drive). There is also the fact that I have work-related stuff in my google account somewhere and the email is associated with my bank account, residence, various bills, you name it....as you can see, this has been quite stressful.

I've attempted to contact google directly, but no one is willing to help. I have been compliant and read through all of their terms and services and informed them that I did so. I have literally begged and asked even for temporary access so that I can at least get my stuff. That's it. The only communication google has offered is to tell me that they refuse to enable my account. They give no explanation. I have spent countless hours online searching for a solution and came across a company that claimed to be Gmail Tech support. Long story short, I was scammed out of \$100. Before that, I went to consult with a lawyer (who was too busy to see me, but an associate referred me to this option).

I have not been able to sleep because I have years of hard work and memories that are sitting in googles database. Only God knows what kind of evil person is reading my personal information with

my SS #, private emails, private photos, medical records, academic records, etc. I can't even log into some of my OTHER NON-GOOGLE RELATED stuff because the email is no longer active and certain databases will not let me in.

Finally, I am currently applying for a certification and I needed to provide proof of graduation from my alma mater by today...that information is saved in my google account and now I am missing the deadline because getting it from the school takes longer...This has caused much pain and suffering; loss of sleep, appetite, bad mood, frustration, sadness, dizziness, lack of concentration, headache, and more.

I am extremely frustrated and stressed as the many hours I have dedicated towards attempting to resolve this issue have been a waste. Not only have I spent time and money but my job has been jeopardized and a coworker initiated a verbal confrontation with me because of this...I just got this job!

There's more to type, but I am currently so physically and mentally exhausted. Being stuck in a foreign place with no way to access any of my information...not being able to use my number to contact anyone (the driver that came to pick me up when I was initially going to the airport on Feb. 29 called me 3 times but the number would not go through) is horrible. If there was a problem with my account, I should have received notifications and advanced warning to rectify the issue.

Googles activities are not only unethical, but they are not legal, and they certainly put me in harms way in more ways than one.

[Ticket: # 852521 - Scam Email received today](#)

Date: 3/7/2016 11:42:10 PM

City/State/Zip: Oakdale, Minnesota 55128

Company Complaining About: N/a

Description

Dear Sir/Madam

I recvd an email today that I know is a scam. Not sure how this person knew my maiden name. It is unsettling to say the least. I am attaching a copy with all his information in it.

Thank You.

Ticket: # 852593 - UK foreign people calling our number posting ads on internet under our number

Date: 3/8/2016 2:57:21 AM

City/State/Zip: Elkhorn, Nebraska 68022

Company Complaining About: Uk Companies

Description

we got phone call today from UK foreign person blocking their number when called asking about something they wanted to buy on our yellowpages.com ad and found out on google hours later after they called that they are using our number for their ads in UK on the internet. we called google, they said report this to fcc.gov so we are doing so. we feel they are trying to do illegal things on the internet with our number to make us look like we are the ones doing so. we have a yellowpages ad with our number so they must have googled it and called us today acting like buying something and hung up. then several hours later see things posted on google with our number in UK. 402-807-9152 is our number. there is ad on home.co.uk for house sold 4br under clee tompkinson francis phone 0-17920925214 birchgrove sansea sa79qg using our number to sell a house on home.co.uk its not us. also oodle.com claz.org several job marketing ads placed for ad f8eaeb9600d1&l and thats not us either in coontocook,nh. also fliciker ad with deborah slater dance theatre katrina using our number on her flicker pictures she posts up and thats not us either. we think fraud things are going on if people are using our number for these posts like this. please fix this so that they are not on google anymore, there shouldnt be these on google.com since only place our number is under is yellowpages.com and thats the only place it should be at. email us back what you can do about this please. so our number is being spoofed google told me to tell you. email us back how you can fix this. we have attached the info we see online that shouldnt be there.

[Ticket: # 852668 - Telemarketing calls](#)

Date: 3/8/2016 9:44:14 AM

City/State/Zip: Chandler, Texas 75758

Company Complaining About: Sudden Link

Description

I keep getting e-mails from Dunhill Travels. I have asked many times to be removed from their e-mail listing but to no avail. How can I get rid of many other "junk" e-mails? They are almost as bad as telemarketing phone calls.

[Ticket: # 852670 - gunbrokers.com](#)

Date: 3/8/2016 9:45:41 AM

City/State/Zip: Ashburn, Virginia 20147

Company Complaining About: Verizon Wireless

Description

I was browsing their sight last month and they started asking for my name and email and when they wanted more information like my phone number and cc info I left there sight and haven't gone back. Now they sent me an email saying I owe them a monthly member fee for the month of February for \$1.00 but I never agreed to be a member and they said to cancel membership to contact there customer service number. The phone number isn't listed on there page I had to find it else where and it is an endless loop of "welcome to gunbroker.com please enter the extension your looking for". I also used their contact email system and told them the account is fraudulent and I never agreed to be a member and they haven't responded back to me yet. I believe this company is a scam and they may be possibly trying to sell guns illegally over the internet and I want nothing to do with them.

[Ticket: # 852798 - closing account](#)

Date: 3/8/2016 11:20:56 AM

City/State/Zip: Pompano Beach, Florida 33069

Company Complaining About: AT&T

Description

dmy business account was hacked 3 weeks ago since that time I have opened a new e-mail account I imported data from my old account to my new account since that time I notified my customers and tried to close account with yahoo and aT&t they cant I am now missing e-mails and this is severely effecting my livelihood I need to close this e-mail thank you for your help

Ticket: # 852922 - Unsolicited and unwanted text messages**Date:** 3/8/2016 12:13:38 PM**City/State/Zip:** Silver City, New Mexico 88061**Company Complaining About:** Straight Talk

Description

Received 3 unsolicited and unwanted texts messages on cell phone. I do not have the date and time of the first text, however, the most recent were received on 03/07/2016 at 4:03 PM (MST) AND 03/08/2016 at 05:37 am (MST). My cell phone number is listed on the DNC and I have opt out from receiving insurance, credit card, etc information for a period of 5 years, to expire in 2021. The text message originate from number 804-557-1313, and titled either "A special deal just for you" or "last chance to claim your special deal". I did not open the text message as I was concern that malware may be imbedded in the body of the text and become active once the message is opened. I have since blocked this number.

Ticket: # 852933 - Complaint

Date: 3/8/2016 12:16:50 PM

City/State/Zip: New York, New York 10016

Company Complaining About: Verizon Wireless

Description

I received a text message today from the number 310-507-9767 with the words "Help Make America Great Again. Vote for Donald J Trump on April 19." I never consented to receive messages from Trump. PLEASE ASSIST.

Ticket: # 853123 - Boohoo.com charged me for over \$140.00, I never purchased.

Date: 3/8/2016 1:29:36 PM

City/State/Zip: Portland, Maine 04101

Company Complaining About: Boohoo.com

Description

I just found out earlier today around 9:45 AM or afterwards that my debit card was charged over \$140.00 online, yesterday, on March 7,2016. I was never online yesterday. Yesterday morning I was in court to have a protection order in placed against my harasser. So, who, how or where this charge from this company, whom I've never known about.

Please help me. I have filed a formal complaint with my bank and whoever or whomever is doing this to me consistently is ruthless in causing havoc in my life. I've even placed online securities on both of my devices and this fraudulent activity will not stop. Please help me. They are distressing me like you can't even imagine.

Ticket: # 853168 - Hacking

Date: 3/8/2016 1:41:59 PM

City/State/Zip: Highland Park, Texas 75219-1400

Company Complaining About: Time Warner

Description

repeated/relentless hacking of our internet accounts/emails since Autumn 2010 by Johnathan Ernest Witte (I) via mostly probably his john_witte@hotmail.com...he is computer programmer involved some legal issues, including with his spouse (who he has mainly been hacking)...we have made repeated reports via ic3.gov over the years...he is using many his internet accounts for criminal activity

Ticket: # 853210 - Complaint - Bill Gaw with Business Basics, LLC

Date: 3/8/2016 1:51:02 PM

City/State/Zip: Alexandria, Virginia 22314

Company Complaining About: Bill Gaw With Business Basics, Llc

Description

I have sent Bill Gaw of Business Basics, LLC four unsubscribe requests regarding his email newsletter. I never opted-in for his emails. He also does not have an unsubscribe link on his emails, so I have followed his directions, responded to his emails with the correct UNSUBSCRIBE subject and nothing has happened.

[Ticket: # 853247 - CAN-SPAM Act violation](#)

Date: 3/8/2016 2:00:49 PM

City/State/Zip: South Bend, Indiana 46617

Company Complaining About: Comcast

Description

Hi, I would like to report Allegiant Airlines for violation of the CAN-SPAM Act of 2003. I have attempted to unsubscribe from their email, however the unsubscribe function does not work and the website is meant to confuse the consumer.

[Ticket: # 853360 - Spam email](#)

Date: 3/8/2016 2:22:48 PM

City/State/Zip: Rockville, Maryland 20853

Company Complaining About: Verizon

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 853364 - spam texts](#)

Date: 3/8/2016 2:23:28 PM

City/State/Zip: Lake Oswego, Oregon 97035

Company Complaining About: Pop Yachts

Description

This person pretends to be interested in buying your boat listed on craigslist. They email and say they are very interested and ask for a number to call you at. Then, they begin sending you text spam trying to get you to sign up with popyachts.com

Ticket: # 853651 - Square using Supercookie data without permission?

Date: 3/8/2016 3:14:06 PM

City/State/Zip: Arlington, Virginia 22201

Company Complaining About: Square

Description

March 7, 2016 I used my Visa Card to purchase a sandwich at a food truck. I gave the vendor my zip code I thought to verify my card. I never gave him my email, never asked for an emailed receipt, and never authorized use of my email at all. Minutes later, I received an email receipt, including asking how my experience was from "Square". It has a link to "Manage preferences for digital receipts." I did not provide my email address to this vendor. I and other consumers should not have to waste our uncompensated time to "Manage Preferences" that are not our preferences rather they are Square's preferences. I notice FCC fined Verizon for tracking customers without telling us. I think Square is doing the same thing. In any case, they and Verizon damage our privacy and we deserve lots more protection and compensation for their using our intellectual property! Companies should have to ask us each time they want to email us or track us and we consumers should have REAL choices. I DO NOT WANT COMPANIES TO TRACK MY EMAIL OR WEB USAGE OR CONVERSATIONS IN ANY WAY. I DO NOT GIVE ANY COMPANIES BLANKET AUTHORIZATION TO SEND ME RECEIPTS AND PROMOTIONAL EMAILS FROM VENDOR WHO I BUY FROM. I AM SPECIFICALLY COMPLAINING ABOUT SQUARE's SENDING ME AN EMAIL RECEIPT AND PROMO NOTICE WITHOUT MY SPECIFIC AUTHORIZATION FOR MY PURCHASE MADE MARCH 7, 2016 but I think we Verizon and Square customers deserve compensation for all this taking of our identities without our specific knowledge and authorization.

[Ticket: # 853747 - service issues](#)

Date: 3/8/2016 3:41:41 PM

City/State/Zip: Weston, Wisconsin 54476

Company Complaining About: Charter

Description

Consumer said that he is having internet issues. He said that someone is coming in through weather bug and will disrupt his computer. He said that he has Charter and they stated they couldn't assist him with this. He said that it originally started with Twitter. He said he has been having the issue for 3 weeks now and the applications are started over repeatedly so his computer is running very slow. As a resolution he would like for Charter to assist him with getting this issue resolved. ***CTR 354-phone***

[Ticket: # 853888 - Time Warner Cable - Internet/E-mail Service](#)

Date: 3/8/2016 4:25:00 PM

City/State/Zip: La Quinta, California 92253

Company Complaining About: Time Warner

Description

TWC decided to do maintenance on their internet without notifying customers, but the big problem here is that they lost all e-mails in my in-box! This is not only a violation of FCC, but also a PRIVACY LAW violation. Please assist!

Ticket: # 854044 - Security issues

Date: 3/8/2016 5:08:36 PM

City/State/Zip: Fresno, California 93723

Company Complaining About: AT&T

Description

AT&T had emailed me a email I reported to FCC.gov IC3.gov bbb.org as well as Google had me file with ic3.gov due to my emails getting hacked. I cancelled service with AT&T not only to every modem getting hacked, but as well as a technician who stated he impersonates being a Police Officer, stating he stalked a home, later texting me stating he was coming to my home, in which he was not invited. After he left I went and registered for a firearm and purchased a firearm. Filed a police report as well, the CEO got in contact with me stating they do not give out personal information. Due to this technician saying that there employees sell it. I then got Comcast in which there service sadly did not work, as these two companies are the only companies that offer wifi in my area. Due to my account 150971926 getting sent to this hacked email, I am now experiencing the same issues. I've had service for only 1 day, and my wifi for is not working, I video taped the modem as sent this to the nice technician whom installed my new service. I had to get lifelock due to getting hacked so many times, as AT&T as well confirmed my AT&T email as well was hacked after the customer service representative had her supervisor contact a Yahoo. And this then was confirmed I was in fact hacked, which meant whoever hacked me had my account number as I feel it has happened again, and that I feel due to AT&T causing this problem, should in fact change my account number. Since this has occurred I can't stress enough how my emails are once again showing the same signs, as my wifi. Why I prefer that Roland the technician I sent information to at 559-269-9710 show you or the company, I do not want to go through this nightmare again.

Ticket: # 854250 - Fraud committed by a company that claims to be a legitimate computer service company

Date: 3/8/2016 6:10:09 PM

City/State/Zip: Glen Burnie, Maryland 21060

Company Complaining About: Global Tech Support

Description

I have been contacted by a company that calls itself computer Global Support / IT Renovator / K MAX IT / EMBTEL TECH SUPPORT all they are using their payment gateway name. If it would be possible then take strict action again these scammers. Their telephone number is 18662061049/18662061053. They claim to be located in North Carolina. Their first call was by Eric and other one is Mark Williams / David Williams, a computer tech. Eric told me that my computer contained a number of viruses and had been hacked. They have charged me \$899.00 and they have hacked my account and card information. They are very smart using fake name and told me to send extra amount through money Gram. So far they charged me over \$900.00

Ticket: # 854369 - Hello Fresh failure to remove from mailings

Date: 3/8/2016 6:48:26 PM

City/State/Zip: Roland, Iowa 50236

Company Complaining About: Hellofresh

Description

Hellofresh has failed to remove my mail address from their mailings. After multiple attempts to remove and contacting them both via there web page and by more direct email the problem has again occurred.

Ticket: # 854426 - COX Pedestal Hack/ Pedestal unsecured

Date: 3/8/2016 7:04:13 PM

City/State/Zip: Phoenix, Arizona 85001

Company Complaining About: Cox

Description

Second Complaint - Lied to by Jamie @ Office of manager Cox field representatives never responded. Pedestal was not inspected as they never gained access to building in order to inspect it. Jamie never completed requested information and Photo documentation will be provided to the FCC of inability to access the pedestal, Cox field office verifies "We know we have a problem with that pedestal." Cox has allowed sensitive personal information to be compromised and identity theft to occur including hacking of apple iCloud information. please verify with apple tech support for jaredmvega@icloud.com

Ticket: # 854461 - Unsubscribe issues

Date: 3/8/2016 7:15:25 PM

City/State/Zip: Auburn, California 95603

Company Complaining About: Us Shopper Thoughts

Description

<https://us.shopperthoughts.com/> refuses to unsubscribe me from solicitation e-mails despite three requests. Unsubscribe link on spam is not operable.

Ticket: # 854528 - Sears Vacation emails

Date: 3/8/2016 7:40:56 PM

City/State/Zip: Caldwell, New Jersey 07006

Company Complaining About: Verizon Wireless

Description

Getting emails from Sears Vacation and cannot unsubscribe. When you hit the unsubscribe link it takes you to a page that has no way to do so. There is an email on the page regarding spam but sending a request this way did not stop emails. There is no good customer service only vacation salespeople on any numbers called. They said if I hit the unsubscribe button it should work but may take 10'days. Not true still getting them.

[Ticket: # 854669 - My bank account has been wrongfully charged](#)

Date: 3/8/2016 8:33:36 PM

City/State/Zip: Fort Worth, Texas 76133

Company Complaining About: N/a

Description

I do not have an account with you but my bank account is being charged. CHECKCARD NAME-CHEAP COM NA LOS ANGELES CA ON 03/07 activity type debit

status type icon pending. My name is Paulette Davis. Could you tell me if you could stop this transaction? I live in Fort Worth, TX. Thank you. email: larrypolly8@aol.com

Processing. Select to mark activity type debit -12.86 CHECKCARD NAME-CHEAP COM NA LOS ANGELES CA ON 03/07 as Reconciled

-12.86

[Ticket: # 854673 - A serious case that is happening here in our state that I would like to draw attention to in Arizona cell 602-717-7489 Civil rights violation against](#)

Date: 3/8/2016 8:34:53 PM

City/State/Zip: El Mirage, Arizona 85335

Company Complaining About: Verizon Wireless

Description

Hello my name is ro Hello Rogelio Jr. Pedroza I been getting gangstalked for the last 9 months this started way before August 14,2015 This apartment Colter park Apartments 929 W Colter st Phx.85013 has a tenant in apartment 27 named Pauly this person has a relative that works in the front office naned Daniel , and a leaseing officer named Nadia . This apartment management team is very homofobic and they have been using this technology called voice to skull , Remote NM sattelite that is a form of microwave radiation and they are using this technology to Gangstalkall all of their gay and lesbian tenats . This pepole have. Burned my body and I have Two homofobic sisters along with a homofobic brother their names are Yolanda Dutton,Martha Mejia and Beto Pedroza . I want to raise awareness to this type of terroism its electronic harrasment that breaks many laws and I can provide evidence to back my case with my cell number is 602-717-7489

Supporting document

Being Harassed and Terrorized by RNM Remote Neural MonitoringPrivate criminals or corrupt government are tapping into and somehow gaining access to Government satellite technology using RNM Remote Neural Monitoring also known as Satellite Terrorism and terrorizing individuals. This is being done illegally to individuals across the United States and these criminals are going unpunished. in many instances these criminals are using a Bogus illegal terroristic so called "investigation" once the satellite is locked on the individual this "investigation" is nothing more than repetitious harassment and terrorism to the victim that last for years and is meant to drive the victim insane commit suicide or have them jailed or institutionalized. Targets or victims should be aware that the definition of paranoid schizophrenia as "amended", includes victims references to voices and the belief that someone's reading/controlling their mind. Although, current technology allows this and illegal experiments to involve the remote causation of all these "symptoms". The psych bibles such as the DSM-IV do not contain that "classified" information. This is so that psychiatrists can be used to discredit victims by joining them with those who have a genuine condition. Long term unemployment, isolation and other social problems also fit the psych profile of schizophrenics but, again, most victims of technology crimes finish up in the same position and so can easily be confused with those having the disorder.

Ticket: # 854785 - Telefonica.de Spam

Date: 3/8/2016 9:45:06 PM

City/State/Zip: Cary, North Carolina 27518

Company Complaining About: Telefonica.de

Description

A spammer is using a wide variety of emails (*.Telefonica.de) with the same suffix (Telefonica.de).

They are using a number of prefices before .Telefonica.de.

I have found these spams very offensive.

Please do not reply that you are unable to do anything about this matter. If you do not response with positive corrective action, I will contact my Senators and Representative to help you give this matter a higher priority. The FCC is funded by my tax dollars and I expect a much better response than "sorry."

[Ticket: # 855182 - Service connected w/o permission](#)

Date: 3/9/2016 11:15:33 AM

City/State/Zip: Jacksonville, Florida 32210

Company Complaining About: AT&T

Description

I called AT&T, rep was told to cancel the order because I didn't agree to the price. The rep completed the order and sent out equipment, added home phone and connection charge of \$49.

[Ticket: # 855764 - reachoutmobile.com credit card security](#)

Date: 3/9/2016 1:54:27 PM

City/State/Zip: Kensington, California 94707

Company Complaining About: Reachoutmobile.com

Description

Thought you would like to know that Reachoutmobile, aside from having a history of inept financial management and customer service, including cramming, has a website “purchase minutes” page that reveals all credit card information except for the date of expiration by double clicking on the fields. I have never seen this on any other website. I use Mozilla Firefox with the latest updates. The reachout “purchase minutes” page has been this way for months, if not years.

Thanks for your good work, for which I personally benefited when reachoutmobile.com stole my lifeline discount from my landline.

Ticket: # 855768 - ATT - illegal soliciation

Date: 3/9/2016 1:55:37 PM

City/State/Zip: Murfreesboro, Tennessee 37128

Company Complaining About: AT&T

Description

Our community has posted "NO TRESPASSING" AND "NO SOLICITATION" signs posted all over the community. AT & T representatives come out every 6 months or so to "inform" us of their options and upgrades. I tried to get 1 of the salesman's' name yesterday and he refused. I told him they needed to leave and he told me they were authorized with is wrong. I let him know I had an email from our management group stating NO ONE has been given approval and then he changes his story to "it's their 1st amendment right" to be there. I told him it was our right for them to leave. He could be on the streets but was not allowed to be on our property or up near the houses. It got heated and he stated he was not going to stop until his "boss" told him to and would not give me his bosses name or a contact number. This needs to stop! Thank you!

[Ticket: # 855899 - Email "spoofing"](#)

Date: 3/9/2016 2:35:49 PM

City/State/Zip: Santa Fe, New Mexico 87502

Company Complaining About: State Provided E-mail And Isp Services

Description

I am with the New Mexico Attorney Generals office and I have received complaints from some of our legislators that they are receiving emails that appear to be from other legislators asking for support on a matter. The email is then signed by an individual but our IT staff tells me the email is actually from a corporation. Does this fall out of compliance with FCC rules? I can be reached also at 505-228-7950

[Ticket: # 856138 - unwanted emails](#)

Date: 3/9/2016 3:54:07 PM

City/State/Zip: Long Beach, California 90803

Company Complaining About: Charter

Description

I have unsubscribed from this company more than 50 times and emails still come to my inbox. How do I stop this and isn't this illegal?

[Ticket: # 856148 - Hundreds of unwanted emails](#)

Date: 3/9/2016 4:00:47 PM

City/State/Zip: Long Beach, California 90804

Company Complaining About: Charter

Description

A company called ApartmentBuildings Integra , 1923 Bragg St, Ste 9, Sanford, NC 27330 has repeatedly ignored my "unsubscribe" requests. I still get emails (dozens of them) each day. Please tell them to stop.

[Ticket: # 856215 - Unwanted text](#)

Date: 3/9/2016 4:18:55 PM

City/State/Zip: Grandview, Missouri 64030

Company Complaining About: Sprint

Description

NHKeep getting text from an unknown source about a opportunity to make money. I keep opting out , but I keep getting text about the same thing with different wording and a slightly different number.

[Ticket: # 856400 - email scam](#)

Date: 3/9/2016 5:11:27 PM

City/State/Zip: Tigard, Oregon 97223

Company Complaining About: AT&T

Description

I received an email from a company (that I don't do business with) with an invoice attached that said I have a \$699 bill to pay to them. I called them and after an unsuccessful conversation they told me if I don't pay they are sending it to collections. I ask to speak to a supervisor and they said no one was available.

Ticket: # 856459 - Spam text messages

Date: 3/9/2016 5:31:22 PM

City/State/Zip: Lenexa, Kansas 66219

Company Complaining About: Unknown Sender

Description

I have received texts from 2 different numbers, claiming to be offering a contest. The numbers are: 661-495-7620 and 661-675-5984. I do not know anyone in southern California, nor have I given my number or permission to text me to anyone there. Each burst of messages comes in with 3 to 5 texts at once.

Ticket: # 856904 - SPAM complaint

Date: 3/9/2016 8:21:59 PM

City/State/Zip: Tampa, Florida 33647

Company Complaining About: Azadi Network Llc

Description

Daily, multiple emails from sharewareonsale.com and hungryforapps.com, even though I did not sign up for their emails.

The emails state (at the bottom)

"You are receiving this email because you agreed to be notified of daily new giveaways and discounts. Click here to change the email address you are subscribed with. Click here to unsubscribe and stop getting our emails."

However, there is no functional link (probably done on purpose)

HungryForApps / Part of Azadi Network LLC
SharewareOnSale / Part of Azadi Network LLC
405 E Wetmore Rd Suite 117 Unit 112
Tucson Arizona 85705
United States

I replied, once, to the email addresses (admin@hungryforapps.com and admin@sharewareonsale.com and asked to be taken of the list; no reply and the emails continue to clog my inbox daily. I have added both domain names to my "block" list but somehow these emails are fooling my server and they continue to get through.

[Ticket: # 856909 - persistent email spam](#)

Date: 3/9/2016 8:23:17 PM

City/State/Zip: Memphis, Tennessee 38134

Company Complaining About: Global Innovation Now, Inc.

Description

I have received numerous emails from this address that I have not opted in for at any time. Furthermore, there is no opt out information, no postal address and no identification as a product or service.

[Ticket: # 857234 - Hacked](#)

Date: 3/9/2016 11:56:36 PM

City/State/Zip: Fresno, California 93723

Company Complaining About: AT&T

Description

I have had my service with AT&T for less then 48hrs, and it has been confirmed I have been hacked. My Wifi network name after I changed it as well as the password. It was still popping up, as I did everything correctly as far as changing it, so I then chose to check to see if I could in fact login and sure enough I could! I was also given confirmation by AT&T that I was. I expect due to canceling service within 48hours and getting it again, that this as the 3rd time now, will in fact not happen again

Ticket: # 857239 - Unable to opt out

Date: 3/9/2016 11:59:04 PM

City/State/Zip: Pleasant Grove, Utah 84062

Company Complaining About: Comcast

Description

I have requested to opt out of emails multiple times over months and unwanted commercial emails continue to be sent, even after receiving confirmations they would stop. <info@gearxs.com>

[Ticket: # 857296 - Continuing to send emails](#)

Date: 3/10/2016 1:49:44 AM

City/State/Zip: San Angelo, Texas 76903

Company Complaining About: Comcast

Description

For the last couple of months I have been receiving emails about "my account" with Xfinity, a division of Comcast. However, I have NEVER been a Comcast or Xfinity customer. I have clicked on their "unsubscribe" links in multiple emails, called their customer service (where you can only get to a human by pressing 0 about 30 times unless you can provide account info), sent 3 Tweets complaining about the issue, and have had a couple of reps attempt to resolve through Facebook Messenger, but yet I continue to get emails. Even blocking their address didn't seem to work as there seems to be multiple emails that they send from. Help please!!

[Ticket: # 857351 - Text spam](#)

Date: 3/10/2016 8:18:09 AM

City/State/Zip: Shelby Twp, Michigan 48316

Company Complaining About: AT&T

Description

Received a spam message from 209-643-8449 with no option to opt out. I did not give them my consent to send me marketing material

Ticket: # 857454 - NON STOP SPAM

Date: 3/10/2016 10:25:02 AM

City/State/Zip: New York, New York 10038

Company Complaining About: Apex Technology Group, Inc. | 2 Kilmer Rd, Suite# C | Edison, Nj
08817 Board: 732-964-1300 X 144 | Fax: 732-572-7900

Description

I have asked on at least a half a dozen occasions both via email and phone to be removed from their mailing. Every single time I am given the same response "Yes I will remove you immediately", yet continue to receive spam mail from them.

Ticket: # 857521 - Facebook International Lottery Scam

Date: 3/10/2016 11:08:42 AM

City/State/Zip: Cedar, Michigan 49621

Company Complaining About: Centurylink

Description

A Micheal David Fedraw <https://www.facebook.com/fedraw.michealdavid59> is claiming to be a Facebook Claims Manager for the Facebook International Lottery and is requesting money. He also goes by Kenth Wilson with an email address of kenthwilson5@gmail.com and a Text Number of 256-834-3388. The Text Number is in Goodwater, Alabama and provided by Deltacom.

He also provide the following Certificate which is attached.

In addition, he provide false names as Claims Managers for Monies and a false Attorney by the name of Patricia Marini with an email address of lawyerpat16@yahoo.com

I have checked the Internet for other Complaints and found others that have acts of Fraud committed against them by these people.

Please keep me advised along the way.

Regards,

Richard Burchfield
rburch2003@gmail.com
231-633-1142

Ticket: # 857776 - UChrome

Date: 3/10/2016 12:36:08 PM

City/State/Zip: Seattle, Washington 98111

Company Complaining About: T Mobile

Description

All web browsers should have a sand boxed version that cannot be modified as to maintain the authors intent and ensure compatibility to all other stop support systems. Consumer privacy concerns are valid and at least one damn thing on that sieve of device should work to not blast my data around the internet like it's going out of business. Apps offer bad security protocols and consumers should have one secure portol. Also, I resent Google ditching me and giving their new fancy phones the luxury of privacy. Software patches are valid options to software companies and low income citizens shouldn't be second class to your new showboat phone. Oh T Mobile will blame this on Google - I'd call them but they don't do customer service or complaints unless you sue them. That's just dumb.

Ticket: # 857814 - unsubscribe not happening

Date: 3/10/2016 12:45:10 PM

City/State/Zip: New Salem, Massachusetts 01355

Company Complaining About: Sprint

Description

I have contacted Gentiva Health services three times requesting to be unsubscribed from their email list at this address: http://www.jobs.net/jobs/gentiva-health-services/TalentNetwork/Pages/UnsubscribeAlert.aspx?Unsubscribe_Key=TMTY4ZJ6GW1Z6WL5Z5L2&SiteID=TNALERT

I have also contacted them directly and asked that they remove me about three months ago. I did receive a message back stated I would be removed, but have received three more postings from them. Each time, I have asked to be removed using the unsubscribe link provided, and copied above.

[Ticket: # 857957 - browser tracking](#)

Date: 3/10/2016 1:39:57 PM

City/State/Zip: Bradenton, Florida 34208

Company Complaining About: Google

Description

I am an Amazon customer. Recently I have seen the latest items I have browsed over @ Amazon coming up on ads in the BBC Newsletter, TV Guide and many other pages. I consider this an invasion of privacy in that I never asked Google to do ANYTHING of this nature. I found out from Amazon that it is Google's idea to do this; why I have no idea. To make a complaint at Google you would have to pay \$57 to get an answer as to why this is happening a fee I will never pay. This is nothing BUT an invasion of my privacy. What I do at Amazon (they say they never sell/share third party info) should stay at Amazon, or any other supposedly "secure" page I visit.

[Ticket: # 858135 - Spam- 10+ messages per day](#)

Date: 3/10/2016 2:26:25 PM

City/State/Zip: Santa Barbara, California 93110

Company Complaining About: Verizon

Description

10 or more daily obviously bogus advertisements. common thread is business "address" which is a UPS store in New York. unsubscribing is futile.

1040 First Ave, #331

[Ticket: # 858256 - Unsubscribe Request not being Honored](#)

Date: 3/10/2016 2:54:23 PM

City/State/Zip: Dedham, Massachusetts 02026

Company Complaining About: Rcn

Description

I had an account for an online message board, which after a couple weeks I removed myself from. I continued to receive e-mails, in which there was an unsubscribe link, which I clicked on. I continue to receive these spam e-mails, even after requesting to be removed, both via e-mail and through the supplied unsubscribe link in each e-mail.

[Ticket: # 858342 - spam - unwanted e-mails](#)

Date: 3/10/2016 3:23:55 PM

City/State/Zip: Chino, California 91710

Company Complaining About: Spectrum Lifts & Loaders Inc

Description

continued receiving of unwanted & unsolicited emails after opting out 5 times by emails & by phone once. Business related spam from laura.russell@regulation-newsline.com

[Ticket: # 858416 - Violation of the CAN SPAM ACT / e-mail harrassment of my company](#)

Date: 3/10/2016 3:52:25 PM

City/State/Zip: Golden, Colorado 80401

Company Complaining About: Su Post

Description

This company, run by Mr. Greg Wientjes. operates under a variety of web aliases, including "Buflist". They target businesses attempting to solicit job postings and other forms of advertising.

While their communications appear consistent with the CAN SPAM ACT, they simply ignore requests to not be contacted. My team is receiving hundreds of e-mails per month from this company. Their e-mail marketing has gone from mildly annoying SPAM to outright harassment that is clearly in violation of Federal Law (specifically 16 CFR 316). Further, the sheer volume of their e-mails is causing harm to my firm due to the unnecessary Burdon of our having to clean them out of all our team's mail boxes (our SPAM blocking software is not, for whatever reason, stopping them). We just want this harassment to stop.

Ticket: # 858517 - Cell phone number dialing errors**Date:** 3/10/2016 4:26:46 PM**City/State/Zip:** Jacksonville, Florida 32256**Company Complaining About:** Cricket

Description

I have been using my phone number for 8 years, but after I switched my carrier to Cricket, my phone number was frequently connected to the number that wasn't intended to call me or the number that I didn't dial. I received phone calls asking why I called them, and I also received a phone call from 911 said I called them and hanged up. I checked my call history but I never made those phone calls. I left my phone on the desk so I could have not touched the screen accidentally. I also received many texts which were obviously for other numbers but somehow connects to my number. The frequency is too high (once a day) that I don't think it is a coincidence. There is one common point to all the mis-dial number is that we all have the same area code even I don't live there anymore. I call my carrier and they helped me change the security setting but that did not help at all. I asked if they can check it is system glitch but they were able to help. Can you help direct me to the next step I can try? I am worried that my number is harassing other people and I am also harassed by all the stranger calls.

[Ticket: # 858551 - You are censoring my email.](#)

Date: 3/10/2016 4:40:24 PM

City/State/Zip: Hermiston, Oregon 97838

Company Complaining About: Charter

Description

I am furious. We are supposed to be living in a free country. Now my email is being censored. I have proven it. I am sick of you targeting conservative Christians and those of us who don't like the current administration. We see our freedom slipping away, and you are part of the problem. Lately any time I have an email, I have recieved, and I try to pass it on to my friends...the same as I always have, if it is political in nature, it comes back that it is undeliverable. But, if I send something that is just funny to those same people, it goes right through. You are censoring my email. I called my internet provider twice and they pointed the finger at you. I will be warning everyone I know about this violation of free speech and privacy.

Ticket: # 859040 - Phishing scam and Charter ... misdirection?

Date: 3/10/2016 8:16:46 PM

City/State/Zip: Zephyr Cove, Nevada 89448

Company Complaining About: Charter

Description

Internet connection w/Charter cable when got box that said:
http://official-reward-program.com
Congratulations Charter Customer
Communications Customer

Your Apple iPhone has been randomly selected to win a courtesy Apple product!

OK

No other way out than clicking on "OK".

At 1:44 p.m. I called Charter, and they said it was probably a phishing bug. The rep took the info and said she would forward it on to their Security Department.

I powered my phone down for half an hour or so, then back on. Now Safari says:

You did not come through the appropriate click-through URL. Navigating directly to this page produces an error. To avoid this error set a default offer for the landing page to handle this scenario. The URL in the navigation bar was:
clean-redirects.com

The second Charter customer service rep I spoke with, I think she said her name was Tamera, said that they don't have a Security department. She gave me your 888 number and suggested I contact you and file a complaint.

[Ticket: # 859120 - Advancedbackgroundchecks.com](#)

Date: 3/10/2016 9:12:55 PM

City/State/Zip: Oviedo, Florida 32708

Company Complaining About: Advancedbackgroundchecks.com

Description

Hello, I came across advancedbackgroundchecks.com and the site has a very large portion of my personal information, readily accessible to the public. They give you an "opt out," option, but say they require you to enter 2 word captchas - the problem is they don't actually have the captchas on the web page. I thought it was just my computer...its not. So you cannot opt out. They just make it seem like you can, and most unwitting consumers would likely assume it is there computer. Its not. I have tried multiple computers and browsers.

[Ticket: # 859130 - Cannot opt out of email messages](#)

Date: 3/10/2016 9:17:45 PM

City/State/Zip: Pickerington, Ohio 43147

Company Complaining About: Nutrisystem

Description

On 2/15/16 I initiated an online chat with a representative of Nutrisystem in an effort to stop marketing emails. I had unsubscribed numerous time but kept getting emails. On that date Agent Jerry assured me I would no longer received marketing emails from Nutrisystem. Since that date I have received a total of 21 emails from Nutrisystem. I unsubscribe each time I receive another email however they keep sending them to me. I have printouts of the online chat as well as all 21 unwanted email messages from Nutrisystem.

Ticket: # 859141 - Possible Microsoft Tech scam

Date: 3/10/2016 9:26:42 PM

City/State/Zip: Franklin, New Hampshire 03235

Company Complaining About: Fairpoint

Description

On my PC, I was contacted by a very official micro soft pop-up regarding major problems with my computer, needed to addresses malware virus.... because my pc was experiencing total lack of synchronization, permitted them access. That was on thurs, March 3 2016... permitted them access on March 7,2016. They required \$ amount to clean & watch/fix for one whole year... gut feeling is they are scam/thieves & do NOT work for Microsoft. They used # 1-877-804-9798; 888-742-5065 for me to call them - yet if they called my home phone, their numbers came across as unknown- very uneasy feeling here!!!

Ticket: # 859193 - trying to turn off xfinity wifi yet it's the only part the website that refuses to load

Date: 3/10/2016 10:13:47 PM

City/State/Zip: Morrow, Georgia 30260

Company Complaining About: Comcast

Description

^ read above shitcast

Ticket: # 859268 - SPAM texts

Date: 3/10/2016 11:07:24 PM

City/State/Zip: Bronx, New York 10455

Company Complaining About: Verizon Wireless

Description

I received a SPAM text on my cellphone that stated " From: Trinity10@palcotelecom.com (1 (877)8478161) Hey! Call that number right now and see if you can get your studentL0an Forgiven.Workedfor me "

Ticket: # 859350 - Boost Mobile

Date: 3/11/2016 1:05:29 AM

City/State/Zip: Van Nuys, California 91401

Company Complaining About: Boost Mobile

Description

I bought a iPhone6 from Boost Mobile. And now after 1 year I decided to switch to a new carrier and it turns out that I can't because they have my phone locked and they don't want to unblock it. I've already talked to many people of customer service and the last person I talked to said that they would not unblock the phone. And it is not possible that a phone I bought for 550 dollars won't be able to work anymore. I want a refund if they don't unblock it for me. Because they never explained to me the problem I have now.

[Ticket: # 859439 - Company that will not remove from email list](#)

Date: 3/11/2016 8:11:59 AM

City/State/Zip: Broadlands, Virginia 20148

Company Complaining About: Verizon Wireless

Description

I have requested to be removed from this companies email list, which I never signed up for, using their unsubscribe button and contacting them directly at least three times, and they have not done so. On the last request, I warned them that if they did not remove my address I would report the violation to the FCC.

[Ticket: # 859661 - Unwanted Emails](#)

Date: 3/11/2016 12:02:12 PM

City/State/Zip: Ambrose, Georgia 31512

Company Complaining About: Newinternational.space

Description

newinternational.space previously sixfouryellow.com will not unsubscribe me and they send hundreds of unwanted email a day. Can anything be done with them?

Ticket: # 859942 - Faulty application of employment

Date: 3/11/2016 2:34:26 PM

City/State/Zip: Boca Raton, Florida 33434

Company Complaining About: AT&T

Description

I clicked on a website to apply for a job, and after I submitted the application it redirected me to an error page and said the website was faulty. My social security number was entered on that page because I thought it was an actual application. The link that I was on is pasted below

<http://www.camcanineflorida.com/employment>

Ticket: # 860597 - Scam email

Date: 3/12/2016 11:50:22 AM

City/State/Zip: Lititz, Pennsylvania 17543-9382

Company Complaining About: Verizon

Description

Received an email on Mar 9, supposedly from the FBI, regarding a settlement/payment I was entitled to and requesting personal information. The settlement would supposedly be handled by Citibank. Obviously, I have not responded, but this email made every attempt to appear official and could easily be mistaken as such. The actual email address was rsmith@gmail.com. Thank you.

Ticket: # 860804 - Emails

Date: 3/12/2016 5:33:35 PM

City/State/Zip: Chico, California 95973

Company Complaining About: The Tulle Shop

Description

I have been receiving unwanted marketing emails from "newsletter@tulleshop.com" for several weeks now. NONE of the emails provide an unsubscribe option. I have emailed the company many times asking to remove my address but am told every time that I need to click on the unsubscribe link... that is not there. I do not have access to a desktop computer, which was one suggestion to stop the emails. They do not have my authorization to send me these emails. They are in violation of Can-Spam Act and will not remove my address.

[Ticket: # 861250 - Harvested e-mail for kickstarter](#)

Date: 3/13/2016 11:07:27 PM

City/State/Zip: Elmhurst, Illinois 60126

Company Complaining About: AT&T

Description

An employee of a company (Tovala) harvested my email address for their kickstarter without any permission (oral or otherwise) and likely harvested from my site. I know the name of the Tovala (the Kickstarter project's company) employee who did this.

The e-mails from their list were then sent to my ATT mobile device where I discovered the issue.

[Ticket: # 861343 - Follow up 640230 & 696544](#)

Date: 3/14/2016 9:13:15 AM

City/State/Zip: Palm Bay, Florida 32905

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 861426 - hacked](#)

Date: 3/14/2016 10:41:13 AM

City/State/Zip: Snellville, Georgia 30078

Company Complaining About: Comcast

Description

I have been having my services hacked into, I believe COMCAST has something to do with it. If for any reason anyone have a need to get into my services all they need is to get a subeonpa. I am sick and tried of it all.

[Ticket: # 861476 - Your Amazon password has been changed \(security-update@amazon.com\)](#)

Date: 3/14/2016 11:29:59 AM

City/State/Zip: Andover, New Jersey 07821

Company Complaining About: Service Electric

Description

I received this email, did some research & realized that it was SPAM. I was able to log in to my Amazon account & MY PASSWORD HAD NOT BEEN CHANGED... I notified Amazon of this email.

Hello,

At Amazon we take your security and privacy very seriously. As part of our routine monitoring, we discovered a list of email address and password sets posted online. While the list was not Amazon-related, we know that many customers reuse their passwords on several websites. We believe your email address and password set was on that list. For your security, we have assigned a temporary password to your account. You will need to reset your password when you return to the Amazon.com site. To reset your password, click "Your Account" at the top of any page on Amazon.com. On the Sign In page, click the "Forgot your password?" link to reach the Amazon.com Password Assistance page. After you enter your email or mobile phone number, you will receive an email containing a personalized link. Click the link from the email and follow the directions provided.

Your new password will be effective immediately. We recommend that you choose a password that you have never used with any website.

Sincerely,

Amazon.com

[Ticket: # 861517 - REDBOX using despicable marketing practices - suggesting you've made a purchase you never made in order to verify your email address for further spam](#)

Date: 3/14/2016 11:59:09 AM

City/State/Zip: Cleves, Ohio 45041

Company Complaining About: Not Applicable - This Is Not Internet Service Related

Description

I received an unsolicited email from Redbox suggesting I made a purchase. After frantically reviewing my credit card purchases I eventually realized my credit card had not been compromised. I clicked on the appropriate link to "unsubscribe" but instead of complying it appears they've begun to send even MORE unsolicited email. I understand you're very, VERY busy these days but would like to see companies that prey on individuals fears by suggesting they've made a purchase they did NOT see that they're appropriately punished. Thank you in advance for your time regarding this matter.

Ticket: # 861635 - Spam complaint: National Council of Teachers of Mathematics

Date: 3/14/2016 1:30:47 PM

City/State/Zip: Cleveland, Mississippi 38732

Company Complaining About: Cable One

Description

A few years ago, I subscribed to emails from the National Council of Teachers of Mathematics (NCTM). Since then, I have decided I no longer want to receive these emails. Though I have unsubscribed through their online opt-out form, and emailed NCTM requested to not be contacted, I continue to receive mass emails from the organization.

Ticket: # 861817 - I am being attacked and hacjed and spied on through my cell phone. I have tried all security measures i can possibly do.

Date: 3/14/2016 3:25:26 PM

City/State/Zip: Paris, Illinois 61944

Company Complaining About: Verizon Wireless

Description

SOMEONE IS SPYING ON ME THROUGH MY PHONE. JUST PURCHASED A NEW CELL PHONE. EVERY TIME I CHANGE MY ACCTS AND PASSWORDS, IT STILL HAPPENS.

Ticket: # 862178 - ANONYMOUS FAXES WITH NO TRACEABLE OR LISTED NUMBER

Date: 3/14/2016 7:17:56 PM

City/State/Zip: Shreveport, Louisiana 71129

Company Complaining About: AT&T

Description

THEY TO DATE, WE HAVE RECEIVED 7 ANONYMOUS FAXES. THERE ARE NO LISTED NUMBERS FROM WHICH THEY ORIGINATED. THE NUMBERS LISTED ARE BOGUS. THIS WAS VERIFIED BY MY eFax COMPANY. THESE FAXES ARE USING MY INK AND FAX QUOTA. THEY DO NOT RELATE TO MYSELF NOR MY FAMILY. THE 7th FAX IS THREATENING TO CONTACT LAW ENFORCEMENT BY 3/31/2016. NO ONE AT MY RESIDENCE KNOWS THESE PEOPLE ASSOCIATED WITH THE FAXES. I WANT THEM TO CEASE, PLEASE. THEY ARE INVADING MY PRIVACY!

Ticket: # 862355 - Incessant fake pharmacy spam emails originating in Russia, advertising male enhancement drugs

Date: 3/14/2016 11:42:14 PM

City/State/Zip: Rotonda West, Florida 33947

Company Complaining About: Comcast

Description

On an almost daily basis for more than a year now, I have been spammed constantly by this outfit calling itself CandianPharmcy, selling male enhancement drugs.. They use the domain corbina.net, and they refuse to do anything to stop the spam. Here is the latest email I received from them...the third one today. Please shut down these people.

Delivered-To: blaze1122@gmail.com

Received: by 10.66.23.165 with SMTP id n5csp356662paf;

Mon, 14 Mar 2016 18:36:54 -0700 (PDT)

X-Received: by 10.107.34.139 with SMTP id i133mr25046888ioi.108.1458005814030;

Mon, 14 Mar 2016 18:36:54 -0700 (PDT)

X-Apparently-To: heero112220022002@yahoo.com; Tue, 15 Mar 2016 01:36:19 +0000

Return-Path: <eesrmywc@frxuchtbpocjx.com>

X-YahooFilteredBulk: 118.172.177.121

Received-SPF: none (domain of frxuchtbpocjx.com does not designate permitted sender hosts)

X-YMailISG: oQdrDXYWLDsf1d5OUzpsZVZq7TvQBPniFuEZRnOVbLQ_HmlT
1VPG22ltyR6klF1epU3i0xQx_PT84SmBonfnGNxw6qoPI7XyUdgqs4tf2Fn6
GVDYNZ76cGQFkxJEbRIEonILMqFA4k1h8Sq6HOEybcGFqL9vHSmXhBVw_oM
8LCmcvCR_NUizQSui_IJZJi8KARuQ9f.xSASV392w5zIz.0FWc1Bn3x4Cpad
mWgls.5kiRoPbel0bwopKVbK5f_SOQ6TidEGACqHKoKmP.EEn5C1fyfP5gXf
5i4reCEJPziUmzRxGB77sD6m7bGCoJDSwAKgiNTMMowdYKdtldX74NnSVsrT
Vmwm33jP3Xf7pzMFOLaLOZxACGIrVIhkam.hqUXZcGqpqB2kV2BGK3.xod2v
fdcbSTRpXpjocqveN27WXEmuLH_fKBDdBi0bRkrNGjI0t3HQZcRq7DMHE1Zq
hqWyx_nZM0Q52duJsgdkVfgUTOyFueqRDntE8sZVm.nrey27Y5r.wEwfVixY
goazpv9YMmZ.ip9v6WoPzyAH8G8L7NO.5I3tGZFMrECEIhDk1OnDV_KrlqaZ
VfO8HclJjZu4GAWVXjXGCjlmkluzYwifv.h9RCV72ipUf0kdgfkVu7sHsjFA
vdP5JKkhQrLENHSREZPrKcCdARTRCv57RKwrhWtse.t0CpuocM_XStdzlow0f
VB_6Rnx_UVImoC7YoajknuL4iRd5Qxh2Z8lhxz_186VpeAHYXOGNLg5R7gM
HRQskPujQC_NAp2apqI00K8Q5cRPuAyLCKe63NR.K7ATHZk.1U.WfK01MkmG
z8KwZNVjn_umO3usM7Wfltlcl1eivkDNiPehgZLWEK.PJ.n1dhPUTHoAFsm0F
skcLHktzVy5fNjesrJfOhyBzwM5m5wJeQU8KruTuR0vgLdyrJpsHEGFGUbpY
ARV6zyQAO3OdJ5mWg3WPiGfVnhlh241NliPaonS69I7pS._S.SAF7U7IhNpi
cpKfhqhTJKELuQgadcln9IGNs1jS83Aj1IbSY18.q4Wm58xpc0HP7wgNdsgH
OZbxdOCA796eWByk5qCyAAbCI0fx7CC5NIBZLWUTXOkJPAdHcQHZNqkqkCc7
N9NG9oe.ZnKi2mpYV7QY4MU4xTrX6sWdpDLswARml1N7qpeC_rkGF0Wc99SS
AqqT9zHQ5hK5DlnmYtjsPpK5PnD9JHOe1xcRryjIDw_b4DkZXMTtzQbncVKN
fVo3nOPr3SJyrcc6b0SpJCYliPBhj4cVN1YRwHqcbcAaxS01drFAUgshLcxp
nrKo7OWsPTclQYYQq2oF6k3HSIX_1uLh0QKH4iQLQvUNEybPUq0uoywNL_Q
MxSZ4G1RoZDWZEXMn4PMCNYEpXe_6lc.hEb7xe_ocxtAY1oFpbHMq6zpUkc7

SP96e6MOJvrD8Pt0FLay7eLWDyBqNhctqXhgXb06_Wd6GK851vr03xrW4BIU
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Kp.HJOZrklz3fG1q1FMZB3EEk_uNELtltBn2nFE9Zfh5BT0U75.2vdN8W54
cOIUgHHp5WfLBUfDF2EtpfFm5FOmHZAG6L8wf7cZhbqJZJoKrQ9nCXf4e1Va
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QoeV525lhU7VRlud6QbwvqfBPoAhsVmOfm5X.CBz3RxK_pH8WCEfgT_fyUn
Msn4J5CXTdH5rsXgYrC.2aMtTgjJhIEC6X.JPujvkgI_wT2bhf0BzWhbH.7H
5OUV

X-Originating-IP: [118.172.177.121]

Authentication-Results: mta1653.mail.gq1.yahoo.com from=gcwjsobi.com; domainkeys=neutral (no sig); from=gcwjsobi.com; dkim=neutral (no sig)

Received: from 127.0.0.1 (EHLO fbuztkitpc5.irpfngkhzecd.com) (118.172.177.121)

by mta1653.mail.gq1.yahoo.com with SMTP; Tue, 15 Mar 2016 01:36:15 +0000

Date: Mon, 14 Mar 2016 17:54:45 -0800 -0700

From: "CandianPharmcy" <lbrsxhormpq@gcwjsobi.com>

To: <herophant@yahoo.com>

Subject: You Can Save 80% Right NOW Right HERE

MIME-Version: 1.0

Content-Type: text/html; charset=iso-8859-1

Content-Transfer-Encoding: 8bit

Return-Path: awfuef@ovmfrv.com

Content-Length: 928

Message-ID: <56e76736.8b226b0a.2d832.2944.GMR@mx.google.com>

GET ALL YOUR MEDS DIRECTLY FROM OUR CANADIAN PHARMACY AND SAVE 80%

DISCRETELY SHIPPED TO YOUR DOOR, NO PRESCRIPTION NEEDED! FDA APPROVED!!

Purchase Viagra - Cialis and many more Medications Instantly Online while Saving Money!

CLICK THE LINK BELOW AND SAVE 80% NOW

Coupon Code: " bigboner "

Save 5% OFF on your order.

Additional Special Offer **** With Your Order You'll Get 4 free Viagra or Cialis Pills Included For FREE!! *****

<form target="_blank" name="form5184" method="get"

action="http://www.medicalprivatemart.ru"><input style="border:0px currentColor;color:blue;font-weight:bolder;font-size:large;text-decoration:underline;cursor:pointer;background-color:transparent;" id="olxgdaryhwktlbm" name="jfp" value="CLICK HERE" type="submit"></form>

Or copy and paste this url into your browser: <http://www.excellentsecureservices.ru>

----- Forwarded message -----

From: CandianPharmcy <lbrsxhormpq@gcwjsobi.com>

Date: Mon, 14 Mar 2016 17:54:45 -0800 -0700

Subject: You Can Save 80% Right NOW Right HERE

To: herophant@yahoo.com

GET ALL YOUR MEDS DIRECTLY FROM OUR CANADIAN PHARMACY AND SAVE 80%

DISCRETELY SHIPPED TO YOUR DOOR, NO PRESCRIPTION NEEDED! FDA APPROVED!!

Purchase Viagra - Cialis and many more Medications Instantly Online while Saving Money!

CLICK THE LINK BELOW AND SAVE 80% NOW

Coupon Code: " bigboner "

Save 5% OFF on your order.

Additional Special Offer **** With Your Order You'll Get 4 free Viagra or Cialis Pills Included For FREE!! *****

Or copy and paste this url into your browser: <http://www.excellentsecureservices.ru>

[Ticket: # 862469 - Computer hacking](#)

Date: 3/15/2016 10:00:41 AM

City/State/Zip: Southampton, New York 11968

Company Complaining About: Optimum

Description

Forskolin Diet pill Company has hacked my contact list from my computer 3 times in the last year.

[Ticket: # 862594 - Unwanted emails](#)

Date: 3/15/2016 10:58:07 AM

City/State/Zip: New York, New York 10017

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 862981 - Can-Spam Violation from company: "GS4"

Date: 3/15/2016 2:00:46 PM

City/State/Zip: Old Town, Florida 32680

Company Complaining About: Gs4

Description

Hello,

Despite repeated requests by e-mail to ask the company, "GS4" (see attached) to remove from their e-mail list, I keep receiving unwanted e-mails from their organization.

More to the point, as you can see from the attached screen shot taken directly from one of the many e-mails I've received from this organization, there is absolutely no option to "opt-out" or "unsubscribe" anywhere in the e-mail messages they send me.

I'm a marketer and have worked in product marketing for 20 years with Fortune 500 companies and start-up companies alike and know first hand that it is an absolute requirement to offer an opt-out unsubscribe option when e-mailing anyone or any organization. As you can see, there is no such option offered.

Thanks for your time and consideration.

Mark Johnson

Ticket: # 863385 - E-Mail Spam complaint

Date: 3/15/2016 6:02:04 PM

City/State/Zip: Bridgeport, West Virginia 26330

Company Complaining About: Hughes Net

Description

I have repeatedly unsubscribed from the email list of Swords of Might

<http://www.swordsofmight.com/>

But I keep getting e-mail spam. The last e-mail I received was today.

I want Swords of Might to stop sending me e-mails.

[Ticket: # 863482 - See "Description of Complaint" to view this scam e-mail sent to me.](#)

Date: 3/15/2016 7:26:15 PM

City/State/Zip: Bristol, Connecticut 06010-4048

Company Complaining About: Public Library

Description

Inspection Unit United Nations Inspection Agency

From David Ellis bkbk609809995993@orag.jp.tnhide details

To Recipients bkbk609809995993@orag.jp.tn

-----Original Message-----

From: David Ellis <bkbk609809995993@orag.jp.tn>

To: Recipients <bkbk609809995993@orag.jp.tn>

Sent: Tue, Mar 15, 2016 6:04 am

Subject: Inspection Unit United Nations Inspection Agency

I am David Ellis Head of Inspection Unit United Nations Inspection Agency in Orlando International Airport Florida. During our investigation, I discovered An abandoned shipment through a Diplomat from United Kingdom which was transferred from JF Kennedy Airport To our facility here in Florida, and when scanned it revealed an undisclosed sum of money in 2 Metal Trunk Boxes weighing approximately 110kg each. The consignment was abandoned because the Content was not properly declared by the consignee as money rather it was declared as personal Effect/classified document to either avoid diversion by the Shipping Agent or confiscation by the relevant authorities. The diplomat's inability to pay for Non Inspection fees among other things are the reason why the consignment is delayed and abandoned.

By my assessment, each of the boxes contains about \$4M or more.They are still left in the airport storage facility till today. The Consignments like I said are two metal trunk boxes weighing about 110kg each (Internal dimension: W61 x H156 x D73 (cm) effective Capacity: 680 L) Approximately. The details of the consignment including your name and email on the official document from United Nations' office in London where the shipment was tagged as personal effects/classified document is still available with us. As it stands now, you have to reconfirm your Full name, Phone Number, full address so I can cross-check and see if it corresponds with the one on the official documents. It is now left to you to decide if you still need the consignment or allow us repatriate it back to United Kingdom (place of origin) as we were instructed.

Like I did say again, the shipper abandoned it and ran away most importantly because he gave a false declaration, he could not pay for the yellow tag, he could not secure a valid non-inspection document(s), etc. I am ready to assist you in any way I can for you to get back this packages provided you will also give me something out of it (financial gratification). You can either come in person, or you engage the services of a secure shipping/delivery Company/agent that will provide the necessary security That is required to deliver the package to your doorstep or the destination of your choice. I need all the guarantee that I can get from you before I can get involved in this project. Respond to this e-mail on (mr.davidellis215@gmail.com).

Best Regards,
David Ellis
INSPECTION OFFICER

[Ticket: # 863489 - intercepting e-mails](#)

Date: 3/15/2016 7:31:09 PM

City/State/Zip: Silver Spring, Maryland 20904

Company Complaining About: Comcast

Description

My e-mails are being intercepted. I want them to cease and desist immediately.
It is affecting my job search.

Ticket: # 863558 - Spam text

Date: 3/15/2016 8:51:00 PM

City/State/Zip: Temple, Georgia 30179

Company Complaining About: Pain Centers Of America

Description

I keep receiving these text messages after repeatedly asking them to stop: "Please call the intake department at 734-535-8318 regarding your recent pain treatment request."

I never requested any information from this company, but they will not stop texting me.

Ticket: # 863803 - PHAROS AT MID COUNTY LIBRARY CENTRAL AVENUE AND MARYLAND AVENUE,63105

Date: 3/16/2016 10:44:40 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE REMOVE PHAROS FROM MCLAB04

[Ticket: # 864006 - Email I cannot unsubscribe from](#)

Date: 3/16/2016 12:47:55 PM

City/State/Zip: Frisco, Texas 75035

Company Complaining About: AT&T

Description

I have never signed up for this email and I guess I'm receiving it because I'm a real estate agent.

Email comes from newaccounts@commissionmail.net

I have attached the email.

Ticket: # 864418 - Repeated campaign donation requests and greymail.

Date: 3/16/2016 4:51:29 PM

City/State/Zip: Jbsa Randolph, Texas 78150

Company Complaining About: U.s.a.f. Niprnet

Description

I'm a contractor with the U.S.A.F. and have been receiving repeated barrages of requests for campaign contributions from the RNC. Because of firewalls within our system, links to 'opt-out' will either not work, or are prohibited from access. I have repeatedly requested they remove my email address from their servers, but the garbage keeps coming. Of note was an email I kept from October 2015 claiming to be from Sean Cairncross, RNC Chief Operating Officer <volunteer@action.gop.com> stating: "... I want to cut you a deal." "Starting right now, chip in at least \$20 to the Republican National Committee (RNC) within the next 24 hours, and we won't send you any fundraising emails for the rest of October." (see attached) Is this not grey/black-mail? It had a signature block that read Sean Cairncross, Chief Operating Officer, Republican National Committee. What, if any, legal recourse do I have under these circumstances? Please make it stop. They have not, and never will, received a dime from me- no party will. Your help is greatly appreciated. NOTE: This sort of spam is killing our Government networks and needs to stop. We all have crucial business on our networks, and this sort of crap is bogging down our National Defense Networks.

Ticket: # 864502 - PLEASE RESTORE 0580LU@GMAIL.COM

Date: 3/16/2016 5:57:31 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE SEE ATTACHED - I HAVE INVOICES WHICH NEED TO BE PROCESSED STORED ON THIS EMAIL ACCOUNT.

Ticket: # 864505 - Profane language by minors

Date: 3/16/2016 6:02:26 PM

City/State/Zip: San Diego, California 92154-8564

Company Complaining About: None

Description

deportracism.com -You Tube has young children saying profanity in English and Spanish regarding the upcoming election. These kids are not in their teens.

<https://www.youtube.com/watch?v=uDW1R9OmOr0>

Trashing Trump: Latino Kids Pound Racism Like a Piñata

[Ticket: # 864608 - email spam](#)

Date: 3/16/2016 7:35:40 PM

City/State/Zip: Sierra Vista, Arizona 85650

Company Complaining About: Willtamening.org

Description

I can't find any way to track this down or get rid of it. The emails are for various things, as though it's an ad agency.

[Ticket: # 864706 - Data manipulation by ISP](#)

Date: 3/16/2016 9:52:06 PM

City/State/Zip: Collierville, Tennessee 38017

Company Complaining About: Comcast

Description

My ISP is Comcast. Even though I pay for unlimited data, they inject code into my web browsing regarding data limits. I am a masters student at Georgia tech and take proctored online test. If Comcast injected a message during a test it could cause me to fail the test costing me months of work and thousands of dollars. Comcast should not be allowed to inject arbitrary code into my browsing sessions.

Ticket: # 864710 - getting into my emails resending them

Date: 3/16/2016 9:58:15 PM

City/State/Zip: Brooklyn, New York 11219-3244

Company Complaining About: Optimum

Description

Last night "someone" got into my sent emails with attachments & over 1/2 hour resent approx 10 emails to 3 different people, including a job recruiter, my niece & an employee of NYS Dep't of Labor. The last person did email me @ 8:21 this morning asking if I made changes to my application from 3/9 since I was resending the emails. I was alerted to this problem because in addition to resending sent e mails, in my regular outgoing emails a letter in in the email address was changed so they came back as undeliverable.

I have internet security, but it seems that this is happened when I used my email. This morning I contacted my internet security dep't & he hopefully solved the problem. Now I have to use google's 2 step message system to get into my own email. I complained to FCC in the past about spoofing telephone calls from an 876 exchange. AS SOON AS I ACTIVATED THE 2 STEP SECURITY SYSTEM, IMMEDIATELY I RECEIVED A CALL AGAIN FROM A JAMAICA EXCHANGE 876-583-7468, & LATER THIS EVENING FROM 876-431-7678. EVERY TIME "THEY" CALL IT IS FROM A DIFFERENT 876 #. I AM ON THE DO NOT CALL LIST & CALL BLOCKING BUT THIS ISN'T HELPING. WHOEVER IS DOING THIS KNOWS MY PHONE # WHICH IS ATTACHED TO MY INTERNET. OPTIMUM HAS NO OTHER SUGGESTIONS FOR ME EXCEPT TO CHANGE MY TEL # AGAIN. I CHANGES CARRIERS 14 MONTHS AGO BECAUSE OF A SIMILAR PROBLEM. TWO WEEKS AGO I ALSO NOTICED A LETTER CHANGE HERE & THERE WHEN I WAS TRYING TO SEND EMAILS TO FAMILY THAT WEREN'T GOING THROUGH.

PLEASE HELP. I AM ALSO A SENIOR CITIZEN & CANNOT KEEP ON GOING THROUGH THIS. I DIDN'T WANT TO GET OUT OF THIS PROGRAM TO GET MY OPTIMUM ACCOUNT NUMBER, BUT THEY SHOULD BE ABLE TO TELL YOU BASED ON MY TELEPHONE. NUMBER. PLEASE, PLEASE HELP 7 HAVE SOMEONE FROM FCC CALL ME. I COULDN'T CUT & PASTE THE DEPT OF LABOR'S QUESTION AS TO WHY I WAS SENDING THE 5 ATTACHMENTS AGAIN BECAUSE IT ISN'T A FILE OR DOCUMENT , BUT IF YOU SEND ME AN EMAIL I CAN REPLY WITH HER RESPONSE. THANK YOU. DEANNE NORMAN

[Ticket: # 864721 - Internet scam hit my inbox](#)

Date: 3/16/2016 10:22:52 PM

City/State/Zip: Dayton, Ohio 45414

Company Complaining About: Time Warner

Description

I received an unwanted, and unrequested solicitation to receive "Federal" money, from "Peter F. Koch isabella@ourget.com via amazonses.com"

[Ticket: # 864730 - Text spam](#)

Date: 3/16/2016 10:31:34 PM

City/State/Zip: Waco, Texas 76712

Company Complaining About: Sprint

Description

Recieved a message from an unknown texted about insurance.

[Ticket: # 864860 - Un-solicited emails, and unable to unsubscribe](#)

Date: 3/17/2016 8:50:18 AM

City/State/Zip: Colorado Springs, Colorado 80923-5222

Company Complaining About: Centurylink

Description

I am receiving unwanted emails, and the senders site will not allow you to unsubscribe, it just keeps taking you to different sites. I have attached the sites you are taken to when you select unsubscribe.

Ticket: # 864978 - Unwanted emails

Date: 3/17/2016 11:05:13 AM

City/State/Zip: Fairfield, California 94533

Company Complaining About: Goodhires

Description

Hello, I keep receiving emails from a Canadian based company called GoodHires. I have clicked unsubscribe many times yet they still send emails. I've even emailed a representative and they assured me that they would no longer send emails, they stopped for about a month and now they have started again. I emailed them back telling them that I would take action if they continued to send emails and they still continue. I have no idea how they got my email address but I know I didn't not give it to them because in the emails they address me as "Sheryl" which is not my name. I am bothered by this tremendously and feel they are invading my personal life. Please put an end to this.

[Ticket: # 865009 - Cable/Internet provider](#)

Date: 3/17/2016 11:22:48 AM

City/State/Zip: Walker, Louisiana 70785

Company Complaining About: Other

Description

I was looking for a new cable internet company. I saw a link and clicked on it. I called the number that was listed and spoke to an agent. The agent asked my address and could they call me back at this number, I said yes. Within a few seconds the call was disconnected and when I tried to call back I was given two offers to connect as a new customer or an existing customer. Regardless of my choice the call was immediately disconnected. So I'm assuming this is some sort of scam.

**Ticket: # 865013 - PHAROS...PLEASE REMOVE FROM MID COUNTY LIBRARY
COMPUTER MCLAB08**

Date: 3/17/2016 11:25:19 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

I AM TRYING TO EMAIL AND NEED PHAROS REMOVED FROM THIS LOCATION MARYLAND AVENUE AND CENTRAL AVENUE.

[Ticket: # 865030 - Unwanted emails](#)

Date: 3/17/2016 11:33:41 AM

City/State/Zip: Lake Charles, Louisiana 70605

Company Complaining About: Verizon

Description

Sen. David Vitter keeps sending me emails after I have unsubscribed numerous times. I have no idea how he got my email address since I never subscribed in the first place. I have even called one of his offices and told them to take me off the mailing list, but the emails still come.

Ticket: # 865035 - Unsolicited porn text to my phone!!!!!!

Date: 3/17/2016 11:39:45 AM

City/State/Zip: Corydon, Indiana 47112

Company Complaining About: Verizon

Description

I received a text from: tobit43@dkduicvkeiu.Com this morning on my cell phone. I'm a 71 year old female grandmother and absolutely do NOT want anything like this!!!! I did not open but could read the first line. I checked it on the Internet and it is porn.

[Ticket: # 865038 - Wells Fargo sends emails without opt-out](#)

Date: 3/17/2016 11:42:33 AM

City/State/Zip: Canyon, California 94516

Company Complaining About: Wells Fargo

Description

Someone I don't know has added my email to their bank account and all the account updates are sent to my mobile email. These account updates have no opt-out option and I did not request to receive them. I've tried calling Wells Fargo, but they said there wasn't anything they could do.

Ticket: # 865702 - Scam

Date: 3/17/2016 7:15:19 PM

City/State/Zip: Austin, Texas 78752

Company Complaining About: Time Warner

Description

I received this suspicious email and have read about people trying to launder money through legitimate businesses or something. I feel like this is one if those things. The email address is: robinscott88100@gmail.com

It reads as follows:

Hello how are you doing today? Am Mr Robin Scott by name. I am hearing impaired, i will like to know if u can take my son for Music Lessons Are you the Owner? do you accept credit cards for payment? hope to read back from you Asap

Regards

Robin.

Ticket: # 865987 - Marie Claire Magazine Unsubscribe Requests Ignored

Date: 3/18/2016 10:04:24 AM

City/State/Zip: Los Angeles, California 90019

Company Complaining About: Time Warner

Description

I have unsubscribed from Marie Claire Magazine's daily newsletter and Perks newsletter (from address: marieclaire@email.hearstmags.com) several times over the past two weeks, and have continued to received daily emails. I do not have any forwarding email addresses to the email address listed above, and am very adept at unsubscribing. I suspect that their unsubscribe system simply is not operating correctly, but that doesn't change the fact that I am still receiving unwanted emails after several legitimate unsubscribe requests.

Ticket: # 866090 - Unwanted Emails

Date: 3/18/2016 10:50:52 AM

City/State/Zip: Hammond, Indiana 46320

Company Complaining About: Leslie's Poolmart

Description

I have been receiving these emails for over two years now. I attempted to unsubscribe, but there is no option within the email. After Calling them multiple times they continue to email me. The staff assures me every time that I won't be put back on the email list, but next week I receive the same email. The company is called Leslie's Poolmart. Please help

Ticket: # 866118 - Fraud/Spam

Date: 3/18/2016 11:01:11 AM

City/State/Zip: Bristol, Indiana 46507

Company Complaining About: Comcast

Description

Caller from 305 713 1042 Claims he is IRS Dept. Doesn't even speak good English. Marathon, FL when called but when I called back it came up Miami, FL

Ticket: # 866286 - PHAROS AND SYSTEM INTEGRITY ISSUES AT MID-COUNTY LIBRARY 63105

Date: 3/18/2016 12:04:10 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

INVESTIGATE SONYA PTAH WESTGLEN FARM ESTATES, WILDWOOD, MO AND HER SABOTAGING SCHOOLS AND OTHER NETWORK AND STEALLING INFORMATION ...PLEASE REMOVE PHAROS OR SEE IF GRAYBAR AT MERAMEC AND MARYLAND AVENUE 63105 IS SABOTAGING THE LIBRARY LOCATED AT CENTRAL AVENUE AND MARYLAND AVENUE..TO KEEP ME FROM WORKING...PLEASE FIX...MANY NETWORK IS SLOW.. FROZEN SCREENS EMAIL MAY BE BLOCKED OR RE-DIRECTED...

[Ticket: # 866429 - Hijacked Devices](#)

Date: 3/18/2016 12:49:22 PM

City/State/Zip: Ennis, Texas 75119

Company Complaining About: Verizon Wireless

Description

Hijacking of devices to a subnet AS1273 address using them for what appears to be a game of "Cyber War" which I have never willingly participated. Harrassing me thru devices when I log on to them. More info in the letter I sent.

Ticket: # 866817 - Comcast allow Fraudulent Account to be opened using Identity Theft, Ignoring Identity Theft Victim's Complaint

Date: 3/18/2016 3:07:57 PM

City/State/Zip: San Jose, California 95112

Company Complaining About: Comcast

Description

This complaint is in regards to:

Comcast Identity Theft Victim Case Ticket # 034618622

Fraudulent Account # 0610510861006

Fraudulent Account holder name: Mike Young (this is Not my name)

Fraudulent Address: 16871 Birwood St., Detroit, Michigan 48221 (this is Not my address)

There has been an issue with my case involving fraud in which the Comcast fraud department has been ignoring. Someone has used my social security number to open an Comcast service in another state (Michigan) in July 2015. Whoever at Comcast allowed this to happen should be investigated because they obviously did not provide the correct information and was still allowed to open a fraudulent account. Because of this negligence, the account has gone into collection through Stellar Recovery and it has dropped my near perfect credit score by over 120 points. I have never been to Michigan. I only have one account with Comcast and have always paid on time. Comcast has never informed me via any form of communication of any late payments of this fraudulent account linked to my social security number. The fraudulent account was opened under a different name which is not even my name. I first discovered about this fraudulent account when I had my credit report checked in February 2016.

My first call to a Comcast representative was made back on Feb. 18th, 2016. I was promised the account would be closed and my credit reports will be fixed, and I would not be held responsible for the fraudulent debt. All the documents have already been mailed to Comcast via certified mail with return receipt on Feb. 25th, and faxed since Feb. 26th. It includes everything that was asked for by the fraud department which includes a police report filed on Feb. 18th, a notarized Identity Theft Affidavit, a copy of my driver's license, my SSN, and proof of residency during the time of dispute and my current address. Until now, it still shows that the fraud department have received my documents but they still have not reviewed my file. In fact I was promised that they will review my case immediately and call me back in 48 hours. The last update shows that no one has even been assigned to my case.

I need to have this resolved urgently because I am in the middle of several real estate transactions and I am unable to move forward due to my credit score being ruined by Comcast and Stellar Recovery. Because of the fraud department's lack of action, I have already lost two real estate deals. This is unacceptable since I was verbally promised by several different Comcast representatives that they will work on my case and that they will call me back within a specified time. So far nothing has happened. I have spent over 4 hours on the phone with various people at Comcast and it has become apparent that they do not want to do their job. All the numbers that they gave me goes to a

dead end. The numbers I have tried are 1-877-683-7580, 1-770-559-8173, 1-770-559-8123, 1-800-Comcast, and numerous other numbers that I was transferred to. I have left several voice mail messages already which all have been ignored. I have also emailed Comcast only to get a bounce back email indicating that the Comcast email address is no longer in use. I also chatted online with Comcast representative who promised to make my case a "priority." I have recorded all the conversations with the Comcast representatives and will be using it if necessary.

I am simply asking that someone at Comcast do their job and review my case as promised. I am also asking that they do not make any more empty promises or lies so that they can get rid of me on the phone. A mistake was made by Comcast which involve fraud and I just want someone to fix it.

Upon further research on the internet, I realized I am not the only victim whose identity has been stolen and Comcast have allowed the use of stolen identities to open fraudulent accounts that later gone into collections and ruined the identity theft victims' credit. There are numerous similar cases like mine in various states, some of which have been investigated by the U.S. Marshals. There are at least two other cases in California that were in the news.

It is appalling that a large company like Comcast would be so unethical and negligent. They have a ongoing practice of not protecting the privacy and personal information of their customers, allowing the customers' information to be stolen, allowing their employees to open fraudulent accounts using stolen identities without even verifying any of the information, and simply ignoring any attempt by the victims to contact Comcast and have the problems fixed.

If someone at Comcast would take a look at the file, they will undoubtedly realize that my identity was stolen. The fraudulent account does not even use my correct name. I need the account to be closed, deleted and removed from collection immediately and permanently. I need all traces of it to be removed from all three credit bureaus (TransUnion, Equifax, Experian) immediately and permanently. It is still showing as a collection account from Stellar Recovery in my TransUnion credit report. I also need a written response from Comcast acknowledging the fraudulent account has been permanently closed and removed, and Comcast would take immediate action to fix all 3 of my credit reports, specifically TransUnion.

Thank you for taking the time to review my situation. Please contact me by email or phone call.

[Ticket: # 867215 - Phone caller](#)

Date: 3/18/2016 5:32:28 PM

City/State/Zip: Fayetteville, Arkansas 72701

Company Complaining About: Unknown

Description

A certain number has called twice today (224-305-0446).

When I tried to return the call it claimed a number disconnected, then it called again. I googled the number and everyone said it is a phone scam. There were many complaints regarding this number on the internet.

Ticket: # 867449 - "Dr. Consultation for pain management"

Date: 3/18/2016 7:21:26 PM

City/State/Zip: Lawrence, Kansas 66049

Company Complaining About: Verizon Wireless

Description

DOCTOR APPOINTMENT REMINDER You just,currently inquired about info regarding our topical pain medicine and assistance. Press 657-239-3603 to speak to a physician coordinator.

These messages come to my phone from numerous phone numbers. I have replied "stop", "quit", "end" numerous times as well. Every day, I receive upwards of 5 texts per day, on top of multiple calls. I have blocked numbers. I have called the numbers and asked to be removed from their system. Nothing has worked.

Ticket: # 867588 - Do not contact

Date: 3/18/2016 9:24:10 PM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Comcast

Description

I have asked twice not to receive e-mail from ted@tedcruz.org, since he is asking for money and I do not support him. The last e-mail I received I sent an e-mail back stating if I received another one, I would file a complaint.

Ticket: # 867764 - Marketing Texts at 1am & 2am

Date: 3/19/2016 8:18:25 AM

City/State/Zip: East Northport, New York 11731

Company Complaining About: Verizon Wireless

Description

Hi although I have given consent to text messages, I do not expect text messages at 1:22 AM & 2:49 AM. I received 2 marketing texts at those times from the kids clothing store Justice.

Ticket: # 867896 - Plenti

Date: 3/19/2016 11:24:18 AM

City/State/Zip: Cuyahoga Falls, Ohio 44223

Company Complaining About: AT&T

Description

I tried to unsubscribe from Plenti's email list. They took me to a screen asking if I was sure, then when I clicked Confirm I was taken to a page reading, "We're sorry, we're currently experiencing technical issues and there was a problem with your unsubscribe request. Please try again soon."

Ticket: # 867921 - ATT won't allow Opt Out of CPNI**Date:** 3/19/2016 11:53:54 AM**City/State/Zip:** Saint Charles, Missouri 63303-6147**Company Complaining About:** AT&T

Description

I received a post card from ATT concerning CPNI opt out options. I immediately pulled up my U-Verse bill and accessed the website provided on the postcard (www.att.com/ecpniptout). I input my uverse account number (100528079) and zip code (63303) from my bill. The website churned and then popped up a prompt that it couldn't process and I should call a representative (800-288-2020). My past experience with calling on this att rep line is no less than 20 minutes . So I choose the use the automated phone system (800.315.8303) listed on the card. entered my info and received a response that request couldn't be processed and I should call a rep at the take forever phone number. I then accessed ATT on line and entered the Chat with rep option. I provided my account and zip and passcode. The chat rep had no problem finding my account. I then requested that he complete the opt-out form for my account. He was not able to complete my request and told me to call the wait forever phone number. I suspect that ATT doesn't want to honor the opt out request and if I'm not willing to spend 20 or 30 minutes waiting to find the right department or person then they don't have an issue with violating the opt out rules.

Ticket: # 867962 - Intentional Violations of CAN-SPAM by shipyourenemiesglitter.com

Date: 3/19/2016 12:53:52 PM

City/State/Zip: Chicago, Illinois 60613

Company Complaining About: AT&T

Description

Hi,

The company at <https://shipyourenemiesglitter.com/product/63> sent me many unwanted text messages over the period of an hour, with no way to opt out of receipt until at least an hour of messages have been received. But not only does this company admit that it understands the CAN-SPAM law and regulations, but it intentionally violates them until the "last" message. This should not be construed as compliance. Having an "opt-out" occur "eventually" is no excuse. What is to keep another company from sending an "eventual" opt-out, you know, in a couple of years. And in the meantime, Spam away.

Please inform this business that if it wants to sell its stupid product it must allow me to opt out after the first stupid message.

Thanks you.

Ticket: # 868166 - I am being harassed by my Ex Husband, Joseph Francis Bonarrigo,3rd and / or his Representatives with NUMEROUS VIOLENT AND VULGAR PORN SPAM EMAIL

Date: 3/19/2016 2:52:58 PM

City/State/Zip: Kannapolis, North Carolina 28083

Company Complaining About: Time Warner

Description

I have previously reported this Issue and it continues.

Joseph Francis Bonarrigo,3rd did this before on 12/22/2015 and 12/29/2015 - from his Corporate Email Address, jbonarrigo@fordmeterbox.com

I notified his employer, Mr. Steve Ford, Owner and President of The Ford Meter Box Company, Inc., and it quickly ceased.

I have been receiving these emails / texts/ phone calls, since he was served with Contempt of Court Papers issued by The Honorable D. Brent Cloninger, of Cabarrus County Judicial District 19A.

It has been unrelenting.

I have sent every email / text to the FCC Report Unwanted Calls Texts Emails spam@uce.gov

This is causing me severe emotional distress and severe PTSD.

My Ex Husband, Joseph Francis Bonarrigo,3rd, is a known Violent Domestic Abuser. This includes Physical/Emotional/Sexual/Financial/Verbal/Spiritual Malicious Abuse.

He has attempted to murder me by running me over with his Company Car; Choking me until I passed out; Punching me in the face resulting in being knocked out and a severe concussions; Threatening AND Making Good on his threats to "Cross the Line Into Oncoming Traffic" to "kill (me) and the kids." This includes calling me a "F-cking C-nt" and "F-cking B-tch" as calmly as one would say my name IN FRONT OF MY CHILDREN; MY PARENTS; NEIGHBORS; and STRANGERS. He has also told me, to numerous to count to "Go up to the Truck Stop [The Pilot on Lane Street in Kannapolis, NC] or to the Rest Areas [located on Interstate 85 at Mile Marker 59 - Concord, NC - Rest Area South Bound and Rest Area North Bound] and "f-ck N-word (plural)" - ALL IN FRONT OF MY CHILDREN; MY PARENTS; NEIGHBORS; and STRANGERS; he is a known "Gas Lighter", as well. The list of all he has done to me; my Children; my Parents; my Pets; and my Profession could fill a book. It is just too numerous to count the abuse we have all suffered.

He has murdered 2 dogs of mine: Raven, a little YorkiePoo, and Rosie, a Blue Tick Coonhound. He kicked Rosie so hard he burst her spleen and she went into DIC /Shock. This was 2 days before Christmas. Just to show me what he would do to me; my children; and parents if I did not obey him.

He has been escorted out of our Home Place many times by the Kannapolis City Police Department.

Joseph Francis Bonarrigo,3rd, and his Representatives, have "spoofed" emails at LisaBonarrigo@gmail.com and LisaBonarrigo@CleverLike.com and sent out HIPPA Protected and Attorney/Client Privileged Information to my Ex-Employer, Carolina Health Care System in Charlotte, NC, to numerous Health Care Providers; my Attorneys; and Instructors. I have never been known as "Lisa Bonarrigo" - ever.

He had stolen the Family Computer Modem prior to Abandoning our Family on 28 July 2015.

When packing the things Joseph Francis Bonarrigo 3rd left included ALL of his personal clothing; toiletries; and tools of trade, I discovered under his winter items a machete (see attached). It was scary. He also had "Guns and Ammo" magazines. It was creepy.

It is not a big jump to assume what he was planning for me and my Family.

He has made at last count, 33 "Hard Hits", in an attempt to Refinance and/or obtain a Line of Credit on our Home Place we share with my Mother. He has falsified documents. All in an attempt to steal her and my Father's Estate of the Equity in our Home. Joe and I have a Mortgage. My Parents paid over 65% of our Home in CASH. He has been told to Cease and Desist from these activities; however, he continues.

He believes he is above the Law of the Land.

This has all been reported to The Kannapolis City Police Department.

This Malicious Abuse via Text / Email / Nuisance Phone Calls to my cell phone (704-918-8857) must CEASE AND DESIST AT ONCE.

Here are Joe Bonarrigo's Last Known Address and Phone Numbers: I should note here - he has aliases - including using my son's name, Joseph Kent Collier Bonarrigo and my son's cell phone (704-918-9401); my deceased Father's Kent Collier or Kent B. Collier - both of which my Father ever went by and he does not have a "B" in his name; and my Mother's: Ellen B. Collier. (She does not have a "B" in her name); and Ellen K. Collier.

Joseph Francis Bonarrigo,3rd
123 Sage Way
Salisbury, NC 28147

Known Phone Numbers:

704-787-3678
704-314-5539
704-918-8858
704-918-9401
704-918-7588
704-639-9385

His Employer:
Mr. Steve Ford
Owner and President
The Ford Meter Box Company, Inc.
775 Manchester Avenue
Wabash, Indiana 46992
Phone: 260-563-3171
FAX: 800-826-3487
Website: <http://www.fordmeterbox.com>

His Last Known Email Addresses are as Follows:

jbonarrigo@fordmeterbox.com
bonarrigo3_joe62@yahoo.com

Joseph Francis Bonarrigo, 3rd, and/or his Representatives, have also signed me up for a Charlotte Metrolina Sex Club including pics, et cetera.

And I am now beginning to receive Child Pornography.

I find this all personally repulsive.

I am an ACTIVE ADVOCATE AGAINST SEX TRAFFICKING.

Again, this must cease and desist at once.

Respectfully submitted,
Lisa Collier Bonarrigo

Ticket: # 868260 - Verizon email problem

Date: 3/19/2016 4:26:43 PM

City/State/Zip: Bradenton, Florida 34202

Company Complaining About: Verizon

Description

I have been a Verizon customer for many years for internet, email, tv and phone. Earlier this year they forced me to start using AOL for my email. They told me that if I did not move to AOL mail that they would delete all of my email account. I moved to AOL mail because of their threats. After the move my email stopped working. Verizon refuses to help me get my email working again. They say contact AOL. AOL won't help me unless I provide to AOL my personal information. I don't want to give my personal information to any 3rd party company that Verizon has selected. Currently I am without email. Can you please help me get email again. Can you please stop Verizon from requiring their customers to give out their personal information to 3rd party companies?

I am using a temp email account that was created with another company for this correspondence.

Ticket: # 868279 - Nickolas J Huber Electronic harrasment and gang Stalking in Algonquin IL.

Date: 3/19/2016 4:43:18 PM

City/State/Zip: Algonquin, Illinois 60102

Company Complaining About: Algonquin Libary

Description

Here is the information for torturer victims like my self I am on there world wide list for electronic satellite torturer abuse. I wanted to thank you for having two squads parked out side my apartment a few nights ago. I was told by people that talk to me on my technology and networks that there have been bad people that have been looking to get back on my network to probably hurt me. i get death threats all the time. Today when i was working at Reeces on Main st in Algonquin my crotch and by my but hole I was scorcher very bad on the network in my work. Someone keeps coming up to me on my network and they make it sting real bad some how. Remember the photo I sent you of what they did by my testicles when I was living in Woodstock? I reported that to the Woodstock P. D. right away and I want to do the same this time to the Algonquin Police, See they can have someone drive through town to get put on my network and this is why I was very happy to see that your police department put the two squads out side my apartment. I have someone telling me that there is more people that plan to be in my neighborhood or around town somewhere. If they were there for good intentions I wouldn't mind but some of these people enjoy hurting me. It's painful Stuff Sergeant Lamz. I do want you to know I do have a new Dr. in Barrington that I went to this week. She doesn't think I need to be hospitalized in a behavioral health hospital. She is the best Dr. I have been to, she took me off Invega and put me on Seroquel. I want to apologize for the email about calling my family and I do want to request a different form of help from you. I would like you to have the liaison officer in Algonquin help get me attention from the FBI Homeland or the NSA I all ready contacted DARPA Intelligence and reported what they were doing to me.

Here is a article I would like you to read it's about someone just like me.

<http://beforeitsnews.com/alternative/2015/01/dr-phil-sued-for-mentally-injuring-targeted-individual-3090000.html>

Here is a good example this is my friend Mike who lives in Northern California he is the second person on the radio show.

https://www.mixcloud.com/The_Red_Pill/trp-112915-122min-ti-guest-shawna-miller-mike-cangiamilla/

This is the most important one I have for you to view. It describes what the FBI is spouse to do for Targeted Individuals like my self, Please have some contact them and ask them if they can send the FCC to my apartment they can help me. The FBI doesn't like to talk to me about my Gang Stalking problem. last time I called the FBI the man put me on hold and then came back and said good luck Nickolas and hung up on me.

<http://www.thomhartmann.com/users/mpthree/blog/2012/12/fbi-settles-out-court-mass-filing-lawsuit>

Please try to help me you are friends of the Huber family and i would like Algonquin to be the one who get's me the help i am looking for. Suggesting a hospital is not the answer, my new psychiatrist

will be seeing me once a month and she did not like what I described to her about my situation. Eagle River Chicago and Woodstock all felt hospitalization was the answer but i want you to help me in a different way once the FCC comes into my world in person we will have the proof we need to get me help from the NSA. Please don't tell my family I contacted you again, I would like to get assistance from the government before we start talking to my relatives about my harassment case.

Thank You
Sincerely, Nickolas Huber

Please read what I wrote in the beginning of the month.

02/03/2016-02/04/2016 Nick Huber's Experience I went through something again when I was sleeping, when I awoke it was still dark out and I was very slow in the mind. I could feel that my head was sacrificed is what Wisconsin people called it. My whole head all the way down to my throat was picked apart and gone in side. It felt very weird like they used some kind of device to make me feel like they fried out anything that was in my head. I felt handicapped from what they did to me, I was slow in the mind I had problems moving around and could not think for myself. This has happened to me before but never as bad as it was done to me in the A.M. this morning. I can tell I have problems from this. It's a handicap that I need urgent attention for, my real family members don't believe me and won't help me get the care I need to heal my injury's. Please try to arrange a specialist to do every kind of brain test for me. I don't feel like I have any real living brain cells. People try to help me via my network every day but there is a group of PSYOPS that sabotage them and end up continuously injuring me. It gets worse for me every day; they usually will make me into something every time this happens which helps me not feel what my head had endured. It's not good that I am left this way and I will send a copy of this letter to my senator and congressman today. Someone finally was able to get to me on my network this morning and he told me Wisconsin Brandon has been doing this to me using a PSYOP technology. I have been told that Brandon's people do this to me every day and they have contributed the most in severely injuring my brain. Some of Brandon's people that do this to me are a man named Nick, Pat and Jeff. I am told the where the worst family that came after me from Wisconsin. I believe they started watching me in the spring or summer of 2011 I was living in Eagle River Wisconsin with my family after I was targeted in a poisoning attack in Bridgeport Illinois. The person tried to kill me with synthetic chemicals and I escaped they person by someone helping me realize over a network that this man was trying to slowly murder me. He first had me sniff a synthetic capsule that was very bad for a human to ingest. I was told this chemical stays in a human's blood stream upwards of 20 plus years. I think he then slipped something into my beer that was similar to LSD it made me hallucinate and have a very cringe type feeling in my body. It would come on in waves and was very strong. I called my family and told them he was trying to murder me, when I did this I forgot that he made some kind of device in his room that would broadcast cell phone calls made in his house (apartment) everything I told my Mother he heard as if it was coming from a radio. When I hung up the phone call he started calling people and talking/yelling very loud to about four or five different people that he called from his cell phone. The phrase he used is "should I continue with plan or kick him out of my house." I got very scared and knew I was right that Jeff (his first name) was trying to murder me without using a gun. I then left all my belongings except my shoes and the close I was wearing and ran down the flight of stairs and started walking towards the bus stop. I took the bus to the orange line or red line I don't remember exactly. After I left their I started hearing voice's I am almost positive that I was Zapped when I left Jeff's house and someone was targeted me via PSYOPS and electronic harassment over their technology and networks I was using. I took me about three to four day's to get my father to come to town and take

me to the hospital to do test's it was very intense when I arrived to the hospital until they gave me a shot of ativan. The ativan immediately set in and made me feel like I was floating and I even started laughing. The Dr. didn't tell me the chemicals that were in my blood but he did say I had lots of dirty chemical's in my blood stream. Four days later I was released from a different hospital. My father had driven down from Eagle River Wisconsin to pick me up and bring me back to his property in Northern Wisconsin. When we almost finished our drive a car drove next to us and I heard a nice older Man say boy Nick Huber you sure drove a long way. This man was trying to help me I started hearing new voices (real people) broadcasting to me on their and my netwo

[Ticket: # 868448 - Mass broadcast SMS text spam](#)

Date: 3/19/2016 8:17:04 PM

City/State/Zip: Portland, Oregon 97233

Company Complaining About: Comcast

Description

The following was received at 5:10 PM PST on March 19:

Hello Franklin Veaux,

I noticed that you just got a new web domain and maybe looking for start-up money. We have a unique funding program for NEW businesses. Up to \$200K, 0% Int. 1st Yr. No Collateral. 650 FICO a must. Fast 10 day funding. Troy 602-463-3124. If we reached you in error, please reply STOP.

Ticket: # 868510 - Damage to private property

Date: 3/19/2016 10:21:55 PM

City/State/Zip: Livermore, California 94551

Company Complaining About: Comcast

Description

On March 19, 2016, at ~ 4:00 pm, while my husband and I were both at home, a Comcast service technician driving a Comcast van (CA license plate 8R66292, Comcast Van #33226) servicing an issue with our neighbors internet, damaged/broke our bush in order to access a service box and used our surrounding ground cover as a place for his tools instead of the adjacent sidewalk or his van. When I inquired with the technician, he would not give me his name, said he needed to get into the box, and that his tools were on our neighbors property. Our neighbor corrected the technician that his items were spread on our property. I advised the technician that I was upset at the complete lack of communication on his part, which could have alleviated the entire situation. When we purchased our home the bush in question was as it was until the technician determined a service box was below it. So, instead of walking 30 ft. to our door to make any attempt to let us know, he instead decided to just damage/break the bush. We were not aware there was a service box below the bush until we were heading out and saw the bush all broken. We would have gladly cut away the necessary branches instead of having a Comcast service technician just break the branches.

Ticket: # 868621 - unwanted email--vydox mail erectile dysfunction

Date: 3/20/2016 8:37:00 AM

City/State/Zip: Bloomingdale, Illinois 60108

Company Complaining About: AT&T

Description

I receive 2-3 email/week from this entity. I have unsubscribed multiple times and also called them. I actually received 3 today from newsletter@particular.com

[Ticket: # 868649 - text ad sent to my cell phone](#)

Date: 3/20/2016 10:12:36 AM

City/State/Zip: North Miami, Florida 33181

Company Complaining About: MetroPCS

Description

Ad says cortinas, which is roll shades, vertical shades, ...only lists a phone number 305-467-1846..it does not list an email address or real name of their company,,

[Ticket: # 868770 - Repeated emails after unsubscribing](#)

Date: 3/20/2016 2:54:47 PM

City/State/Zip: Winchester, Massachusetts 01890

Company Complaining About: Gq Magazine

Description

GQ Magazine has been sending me emails daily for several months and I have Unsubscribed dozens of times- plus their emails have no address or phone numbers to complain to

[Ticket: # 868787 - junk e-mail without "unsubscribe" link](#)

Date: 3/20/2016 3:27:30 PM

City/State/Zip: Berkeley, California 94710

Company Complaining About: Conservativerepublicannews.com

Description

I just received junk e-mail from <http://conservativerepublicannews.com> and they do not have an "unsubscribe" link, as required by law. Please contact them to correct this problem immediately. Thank you.

[Ticket: # 868889 - Comcast Copyright Broadcast](#)

Date: 3/20/2016 6:47:59 PM

City/State/Zip: Chicago, Illinois 60649

Company Complaining About: Comcast

Description

Comcast is broadcasting an annoying copyright notice over the wifi that appears on all search pages, invading everyone's privacy.

Ticket: # 868906 - Media Content Manipulation**Date:** 3/20/2016 7:14:16 PM**City/State/Zip:** Laguna Hills, California 92654**Company Complaining About:** Orange County Public Library - California Community College System - California State University, Fullerton - University Of California , Irvine

Description

I've been experiencing an increase of several issues with many public internet/media access sites lately. I already made complaints to the public organizations directly, but the issues continue to occur, and unfortunately those organizations are apparently disregarding or facilitating those kind of unlawful behaviors. The last complaint was under the ticket number #168608 about e-mail scan and related issues occurring around March, 12, 2015. Even though, those issues have been occurring for a longer period than that, this former complaint has an approximation of about a year. In other words, the expectation for safer access and improved enforcement did not come about.

In fact, the public institutions involved in those complaints are located in the County of Orange, California and supposed to be reliable and safe public sites to access the internet and other media contents. For instance, the media content manipulations are occurring at trusted sites for myself as student and all individuals accessing those public resources in our county. The Saddleback College and Irvine Valley College which are under the South County Community College District along with the California State Community College System are already aware of those manipulations and unlawful type of communications that appear to be done by remote access under a cooperative venture with the school system. In addition, major libraries such as; the Orange County Public Library System (OCPL), the Newport Beach Library, and the Public California Universities in Irvine and Fullerton are also sites permitting those intrusions in media contents and facilitating related unlawful means to communicate as well. Regarding the detail of the intrusions, they are associated with text, audio and visual contents in many forms. Change in the context of the material by sending sublime and non-related messages are just few issues occurring on a regular basis in those sites. Furthermore, the security access associated with those sites are under protected password access and memberships as well. Despite all the normal course of personal identification and lawful affiliation to the services under public access, those issues are occurring in an alarm form in every sense of the word.

Setting aside the normal and expected misrepresentation of media content in a channel well known for its free access, those kind of manipulations are beyond the normal course of business for any type of media access. If those institutions are subjecting individuals and students to experiment or related treatment, it should not be done in the general public access, and above all it should not be done without the consent of the individuals and the public. It is a clear violation of rights and abuse of powers in many forms. Having said that, I expect your guidance in reporting those issues especially when they are in the form of audio/visual contents. Consequently, I'm also requesting the proper process in seeking legal actions and remedies since those issues escalated to a given point that damages occurred in such way that they jeopardized my own well-being in many ways. In short, those types of media manipulations and intrusions in our privacies should not be tolerated in any form, and any individual or institutions associated with those unlawful actions should be held accountable and responsible for those actions. In this note, I will be expecting further instruction on

how to proceed with this serious complaint about public safety , personal safety and an obvious violation of human rights.

Francisco Amorim

Ticket: # 869043 - Possible Stolen Identity by Comcast Employee - Comcast Apathetic to Issue

Date: 3/20/2016 10:55:58 PM

City/State/Zip: Baltimore, Maryland 21230

Company Complaining About: Comcast

Description

Good Evening,

I am writing to complain about my experience with Comcast Cable in Maryland. On Saturday, March 12, 2016, I called 1 (866) 384-2315 to sign up for Comcast high-speed internet service. I found this number through <http://www.xfinity.com/m/deal-finder>, which I found through a search inquiry on Google.

It appears to me that a Comcast representative has stolen my social security number, other personally identifying information, and possibly my identity. This is an extreme allegation; which Comcast has kept me in the dark about. I apologize in advance for the length of my explanation below, but I wanted to provide as many details as possible. I want to repeat, Comcast has not reached out to clear up this issue.

After calling this number, I spoke to a pleasant woman. I believed that I could get internet service for \$50.00. She informed me that this was the "Blast" Service at 75mbps. I inquired about how much was the least expensive service. She informed me that the 25 mbps service was \$34.99. I asked her to sign me up. I informed her we needed a cable modem with a wifi connection. She informed me that it would be \$40.00 total. She asked whether I would need an installation or whether I would install it myself. I indicated that I would install the internet myself. I asked if there was a charge for that. She indicated there was not. Finally, I asked her how much everything was per month. She indicated it was \$40.00 per month. She took down my name, address, telephone number, e-mail address, and took my social security number to run a credit check. I asked whether she needed a payment. She said I would receive my first bill in 2-3 weeks. Then I could set up electronic payments. The only catch was that the current internet was being disconnected the next day (Sunday), and my equipment would be shipped out in 3-5 business days. Arriving on Friday, March 18, 2016, at the latest. She stated she would follow-up with an e-mail with my account number.

I never received an e-mail.

Having never received an e-mail, I spoke with a customer service representative on Wednesday, March 16, 2016, for 23 minutes. This individual did not know anything about my recent purchase. However, he kept getting my current address (which was not updated in the system) confused with my old address (when I had Comcast over a year ago). He indicated that he had e-mailed the sales team, and they would call me within 2 hours. Because I was calling at 7:39pm, I asked what they would do if they did not reach me. He said they would keep trying back.

I never heard from the sales team.

Having never heard from the sales team, I called customer service again on Thursday, March 17, 2016, for 1 Hour and 10 minutes. I explained the situation again. This individual did not know what to do. However, she gave me an account number (0951811280503) and told me to call three numbers. First, "Sales" at 800-934-6489 and select Option 3 to restart the process. Second, call the Security Assurance team at 888-565-4329 to report my issue. Third, to call the Fraud team at 877-683-7580. She informed me that she would call me at the same time the next evening (9:28pm) to follow-up on my progress.

I never heard from her.

On Friday, March 20, 2016, I called the Sales team. I was told my order could not go through due to someone attempting to fraudulent use my identity. This was the first I ever heard of this issue. I was transferred to the Security Assurance Team. I informed them of the facts, and I was told that the (866) 384-2315 was a scam. I informed them about all of the facts and circumstances surrounding the call to assist in their investigation. I was told this issue was escalated several levels up. I was given a ticket number (NA201996949) (the representative sounded shocked when I told him this was the first time I received a ticket number). This telephone call lasted 44 minutes. I was told to call back with any additional information at 888-565-4329 (Option 5). I called back almost immediately after I searched my internet history and located the website that led me to the number (<http://www.xfinity.com/m/deal-finder>). The representative was not helpful and did not want to take down the information I presented. I told him I was following instructions. He said to submit it on the website linked in the e-mail sent to me. I told him I never received any such e-mail. He reluctantly took down my information.

I have not heard anything back form the Security Assurance team, despite assurances to the contrary.

Finally, I was transferred to the Sales team to place a new order. I spoke with Stephanie in Virginia. She informed me that her employee ID was SDZ, and confirmed this on multiple occasions. I told her that she would not be accountable for anything, but just to get me service. She said that my internet would be \$45.99 and the modem/wifi router would be \$10.00 more. I told her that was fine, but I needed to speak to someone later about reducing the price to what I originally bargained for. She would not give me any numbers. I was then asked for my social security number and credit card number. I explained to Stephanie that it appeared that some fraud was going on, and I would prefer not to give this information. Stephanie informed me that I had to give this information. I then asked to speak to her supervisor. I asked for his name. I was told it was Robert Guilliot. I was told that he was in a meeting. However, I could hear Stephanie typing to him. Then, I was told he was helping another representative. I was told to leave my number, and he would get back to me. This telephone call lasted 41 minutes.

I never heard back from the Sales team or Mr. Guilliot.

As of this writing, the following is true: (1) I do not have internet service; (2) Comcast has not provided me with an avenue to get internet service; (3) it is my understanding that a Comcast employee has stolen my personal identifying information; (4) Comcast has not provided any guidance on how to proceed; (5) Comcast is refusing to speak to me about this situation.

Any guidance, help, and assistance is appreciated for this troubling scenario. I look forward to your response.

Thank you,

David Ledyard

[Ticket: # 869119 - Unauthorized use of account](#)

Date: 3/21/2016 2:21:30 AM

City/State/Zip: Fort Madison, Iowa 52627

Company Complaining About: Verizon

Description

My ex has created an account on verizons website and was illegally allowed accsses to every single message, photo, audio,and call I've made. He's since then used my photos as blackmail and revenge porn.

Ticket: # 869126 - AT&T Unauthorized Account Access and Modification**Date:** 3/21/2016 3:30:14 AM**City/State/Zip:** Orange, California 92857**Company Complaining About:** AT&T

Description

Over the last few weeks, my wife and I have contacted AT&T regarding discrepancies and oddities that have occurred on our account. We learned that our account contact phone number, the name of contact and our modem password had been changed. AT&T knows the name and phone number of the individual that accessed and modified our account but refuse to give it to us that information. Saying they couldn't and they weren't allowed to. We asked if this unauthorized person had access to all of our personal information, they said yes. AT&T was not concerned about this happening to us. That deeply concerns me. Instead, they sent a representative to replace our new modem with an older slower modem. The AT&T representative that came to our home presented only a business card to identify himself. He did not have an AT&T photo I.D. nor did he leave any paperwork as previous techs have when replacing a modem. Since this occurrence, we have very slow internet. Our wireless devices freeze up. The account is set up in my name and yet while AT&T is speaking to my wife, they asked for her social security number. We are not under investigation nor is there a court order of any sort. We would like some answers. In the meantime, we will be cancelling our service with AT&T.

Ticket: # 869211 - Verizon Privacy Complaint

Date: 3/21/2016 8:57:36 AM

City/State/Zip: Carrollton, Texas 75010

Company Complaining About: Verizon

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 869261 - Excessive spammer

Date: 3/21/2016 9:35:36 AM

City/State/Zip: Montgomery, Alabama 36106

Company Complaining About: Wow (formerly Knology)

Description

I receive incessant spam, all of which originates from the URL <http://cliq-thru24.xyz>. Each provides a link to an advertiser's website. I cannot access the "cliq-thru24" site to request removal since the xyz domain name is apparently bogus.

Ticket: # 869283 - Strange Phone Call

Date: 3/21/2016 9:48:50 AM

City/State/Zip: Vulcan, Michigan 49892

Company Complaining About: Charter

Description

Received phone call on 3/18/16 allegedly from Aleppo Syria from a person I used to work with here at the VA and who returned to Aleppo with his family to live. That was in 1975 or thereabouts. No contact other than a Christmas Greeting that stopped about three years ago. Call was short, spoke good English. Number calling from (from caller ID): Unknown Name 321-268-6331. No money was asked for but my paranoia kicks in and I'm I thinking this may be a scam.

[Ticket: # 869324 - At&t Submit an online form at att.com/ecpniptout](#)

Date: 3/21/2016 10:52:59 AM

City/State/Zip: Hemlock, Michigan 48626

Company Complaining About: AT&T

Description

At&t is required to offer an opt out of use of CPIN and I received an email. I used both the link provided and the phone number and every time I get an error return.

[Ticket: # 869468 - Email marketing message with no unsubscribe links](#)

Date: 3/21/2016 11:47:03 AM

City/State/Zip: New York, New York 10128

Company Complaining About: Loveknitting

Description

I received a marketing email with no unsubscribe instructions or links. I raised the issue to the company, who denied there are no links. But there are no links.

Ticket: # 869587 - service issues

Date: 3/21/2016 12:24:41 PM

City/State/Zip: Black Canyon City, Arizona 85324

Company Complaining About: Centurylink

Description

Consumer said that he is having an issue with his email through CenturyLink. He said that he was informed that his email was being used by someone else but when he contacted CenturyLink about this no one could explain to him how that could happen. He wasn't given any information on who may have taken his email and was told that this was not the company's jurisdiction. His email that is being used by someone else is rldiehl@q.com. He didn't wish to provide an email in the complaint since it was compromised. As a resolution he would like to know who is using his email illegally and for the company to assist in putting a stop to this. ***CTR 354-phone***

[Ticket: # 869794 - fraudulent phone call](#)

Date: 3/21/2016 1:40:10 PM

City/State/Zip: Reno, Nevada 89506

Company Complaining About: AT&T

Description

I received a phone call today from 718-375-8100 from a man claiming he was with State Farm trying to verify my personal information including name, addresses, email, and date of birth. I said I would not provide any information and hung up. I tried calling back and a woman answered saying she was with Mieneke. I said bot to call again. I called my State Farm agent and confirmed they were not trying to reach me, that phone number does not belong to the company, and they have no corporate offices in Brooklyn, NY.

Ticket: # 869919 - Dating site scam

Date: 3/21/2016 2:13:14 PM

City/State/Zip: Roseburg, Oregon 97471

Company Complaining About: Charter

Description

Had a gal (?) wanting to get together through a craigslist post. After several notes back and forth she wanted me to text her at a number (786) 480-5714. I did. When I looked up this area code I saw all kinds of warnings about scams. When I asked this person about the possibility of scams, she got extremely angry and threatening. Said her name is Michelle and that she's from Klamath, OR

The original craigslist post is <http://medford.craigslist.org/w4m/5467585319.html>

Thanks for your consideration

[Ticket: # 869989 - no unsubscribe option](#)

Date: 3/21/2016 2:37:31 PM

City/State/Zip: New York, New York 10003

Company Complaining About: Verizon

Description

I sent multiple emails that I wanted to be removed from their spam and they have not complied

Ticket: # 870029 - Harassing fraudulent person or company will not stop

Date: 3/21/2016 2:49:52 PM

City/State/Zip: Norwich, Connecticut 06360

Company Complaining About: Comcast

Description

Please stop this horrible, fraudulent company or person from harassing me. I have literally reported them over 20 times now to 1800 do not call. I have asked them over 15 times to stop calling me. They have no reason to call me. I've never done business with this company, I never want to do business with this company. They have very thick accents, I have no idea what they're saying or what they want, but they try to get information out of me. I have been on the Do Not Call list for over a year now. The government really needs to look into this and sue them for harassment, there is no way this type of harassment can be legal. I just got this cell phone number about 3 months ago and ever since I got this cell phone number, they've been calling me every single day, twice a day, although I have told them over 20 times they have the wrong number and to stop calling me. They're either a person or a fraudulent company, but they will not stop. I don't have a problem with my internet access, not sure why this is listed.

**Ticket: # 870039 - Use of signal jamming equipment over 9-month duration
(internet,phone,email)**

Date: 3/21/2016 2:54:48 PM

City/State/Zip: Virginia Beach, Virginia 23462

Company Complaining About: Cox

Description

In association with a program of aggressive surveillance and various measures of privacy invasion, a group of individuals have been employing signal jammers both in the vicinity of my home and my work to disrupt communications necessary to lead a normal lifestyle and allow myself and my employer, a Government contractor (Engineering Consultants) in the Hampton Roads area, to function sufficiently to perform current work for our clients and obtain much-needed new work. Over this 9-month time period, I/we have experienced near constant periods of surveillance, and the use of jamming equipment to thwart telephone (land and mobile) communications, email delivery, and general internet use. Although not a trained/degreed System Administrator, I perform similar duties at my work as well as performing similar tasks at home. Recently at work, we experienced almost a two-week period in which we had no incoming or outgoing email within our office, due in large part to daily use of signal jammers from individuals outside the building in the parking lot, nearby residential area streets, and in nearby office complex and merchant parking garages and lots. I have many photographs and video recordings, including license plate information for some of the perpetrators.

Ticket: # 870776 - Refusal to remove a slander/defamation video

Date: 3/21/2016 6:37:32 PM

City/State/Zip: Hopkins, South Carolina 29061

Company Complaining About: Youtube

Description

I don't know if you handle these kind of cases, but I've reported a YouTube video where I was slander/defamed on two videos. I've reported the first video to YouTube. But unfortunately, they didn't remove it. The message I've got from YouTube from my e-mail said "We're unable to identify a violation of our Community Guidelines within your recent report to our Safety and Abuse Tool". I've flagged the first defamation/slander video twice. I even reported the video to a legal website and I haven't heard from them yet.

Here is the first video:

<https://youtu.be/Hpy4IrnfJcE>

Here is the second video:

<https://www.youtube.com/watch?v=rBD8d42FmKw>

[Ticket: # 870781 - email spam that may constitute fraud](#)

Date: 3/21/2016 6:38:29 PM

City/State/Zip: Santa Barbara, California 93109

Company Complaining About: Cox

Description

I received that attached email spam that may constitute fraud.

Ticket: # 871026 - Loss of over 800 emails with attachments by AT&T

Date: 3/21/2016 9:20:31 PM

City/State/Zip: Plantation, Florida 33325

Company Complaining About: AT&T

Description

I have three related complaints: **FIRST**, AT&T apparently lost over 800 emails with attachments that I had stored in my general in-box -- despite the fact that they claim that their storage is secure and capacity huge. **SECOND**, AT&T has refused to acknowledge the problem in writing or even call me back with anything more than canned technical solutions -- only after trying repeatedly to deflect responsibility and try to assign blame to the consumer (me) for causing the problem (which was not the case). And **THIRD**, they have refused to provide any kind of solution. I have been an AT&T customer with the same email address since 1997, but that does not count for anything.

Ticket: # 871105 - EMAIL harassment from AT&T

Date: 3/21/2016 10:44:16 PM

City/State/Zip: Eugene, Oregon 97401

Company Complaining About: AT&T

Description

AT&T will NOT stop spamming me, thinking me to be "Harold Mattoon." I have complained to both AT&T and the FCC about this. FOR YEARS NOW! No one listens.

Is there some more forceful manner in which I can stop this HARASSMENT!?!?

Here's the latest gem from the deaf idjits at AT&T:

Ticket: # 871172 - Unsolicited test

Date: 3/22/2016 12:36:17 AM

City/State/Zip: Superior, Colorado 80027

Company Complaining About: Sprint

Description

On March 16, 2016 at 1220 I received an unsolicited test to my mobile phone. It came from 35074 and reads as follows: "Do you want to Legally Get Rid of your Payday Loans? If you want them to stop Taking Money from your Bank Account? Call (561)353-5588. Reply Stop to be removed". When I tried to send a stop message, my carrier provided a message that this test would result in additional charges to my phone plan. I did not reply.

Ticket: # 871186 - PLEASE REMOVE MY NAME-----MY NAME-NOT MY EMAIL!

Date: 3/22/2016 1:29:21 AM

City/State/Zip: Glendale, Arizona 85307

Company Complaining About: Cox

Description

kullunus@yahoo.com
(Jo'gena Culley's e-mail)

Name: Unknown

Location: Unknown

An unsolicited or spam email has been received from this address. Because this was a spam message, it is recommended not to trust the content of any emails that you are receiving from kullunus@yahoo.com

MY NAME IS JO'GENA CULLEY. I DO NOT HAVE THIS EMAIL. I AM NOT ASSOCIATED WITH ANY SPAM.

Ticket: # 871244 - Homeadvisor.com-unsolicited emails

Date: 3/22/2016 8:52:40 AM

City/State/Zip: Finksburg, Maryland 21048

Company Complaining About: Homeadvisor.com

Description

I have been receiving unsolicited emails since I contacted homeadvisor.com. During the summer of 2015, I contacted homeadvisor.com via email requesting the names of contractors who provide powerwashing services for residential properties.

Since the day I contacted them, starting that very same day, I have been receiving unsolicited emails from various companies. No of these emails are related to the services I requested information about. I have contacted them 3 times requesting that this be stopped. During my last conversation with the customer service department of homeadvisor.com, I discovered that once they initially received my email address, it was sent to another department and then I was subscribed to some lists that others had access to. Also, during this last conversation, I was informed that my email address would be unsubscribed to everything; I'm not sure what this meant. Just yesterday, I received unsolicited emails from Apex viality, Shadowhawk-x800, and DISH. I had never agreed to be subsubscribed to anyone including homeadvisor.com. I just contacted them for information. As they had informed me, they do not sell information, but , according to what has happened to me, they make a person's information for others to access.

Ticket: # 871363 - Wire Transfer solicitation

Date: 3/22/2016 10:34:38 AM

City/State/Zip: Ofallon, Missouri 63368

Company Complaining About: Windstream Communications

Description

I received an email that appears to have been sent by an employee from his company email account, however the reply to email address is teamteam24553663@mail.com. In the email, the person claiming to be my employee is asking for assistance with a wire transfer. I have notified the employee to change his email password to prevent unauthorized access to his email account in the future.

Ticket: # 871573 - Fax Spam

Date: 3/22/2016 11:47:37 AM

City/State/Zip: Harlingen, Texas 78550

Company Complaining About: Smartcom

Description

I continue to receive fax spam from a company. The number to call back to be removed from future faxes is just another advertisement recording without an option to remove my number. Phone number to call back is 1-877-469-6456. The advertisement number is 855-212-5558 for vacation packages.

Ticket: # 871585 - Copying of Military ID's

Date: 3/22/2016 11:50:52 AM

City/State/Zip: Austin, Texas 78747

Company Complaining About: Godaddy

Description

GoDaddy's website requests copies of military id's in multiple places. This is a violation of federal law. They should NOT be asking people to copy military ID's. They don't respond to my support request so I have no idea how to let them know they are condoning a felony.

Ticket: # 871768 - Facebook

Date: 3/22/2016 12:34:44 PM

City/State/Zip: Denver, Colorado 80260

Company Complaining About: Comcast

Description

I was hacked . after filing a complaint with security / help.

They did not return my calls.

Help center did not respond .I contacted a web site

"Get Human"

they were able to get me into my account "debplace2003@yahoo.com

My account has been wiped clean .

I have spent thousands of dollars on facebook

gaming level 686 started at 1 . I am very upset that no one can

return a call to fix this .

This is my social life . I had over 1,000 friends , all wiped out .

friends doing cancer treatment . My prayer network .Friends

that their Grand children that had just has a car accident were in the Hospital . No return calls . I was

downloading windows 10

when all this started . I have all this NEW stuff to learn .

I have 5 different servers . Facebook would email me pass word

when I used it . They would tell me wrong password .

Please , I just down loaded window 10 . I know who to use a password . I believe some one at face book did this as my security system is working .

I was sent a note through messaging (Last week) in my facebook account

that told me .My purchase for \$125 for poker chips was approved . I do not play poker . I do not buy over \$ 25 at any

given time . In March I have spent \$125 . Not including my

"poker chips " I am angry . I am currently on short term disability , with compassion overload , My prayer network

friends were very helpful and supportive . I want MY facebook back . I want my friends back .

I want my life back .I want my gaming levels and my millions in facebook gaming tokens .

With the computer I know nothing is ever Gone . It is some where .

I have tried filing a complaint . Because my problem does not fit their on line form , It will not let me send it .

I am devastated . The time when I am at my most venerable .

I can't even sleep .

I was told this AM . When I was trying again to get someone to help me . That again my pass code had been changed again .

My security in my computer has not been hacked . It has been hacked from inside Facebook .

Now they are asking me for picture ID to be scanned in to them.

They are telling me they do not know who I am . Still no phone call . I feel like the rug has been pulled out from under me .

I have been on facebook for years with a thousand friends .

They do not know who I am . Really Then I have been ripped

off for thousand and thousand of dollars . Can you please help .
I am 63 years old . Not one decent response from them .
Now that I have no access to my account without up loading
Government ID . I have been hacked . Why would I want to give them a picture ID .

[Ticket: # 872138 - privacy](#)

Date: 3/22/2016 2:36:57 PM

City/State/Zip: Dayton, Ohio 45417

Company Complaining About: Time Warner

Description

Consumer said that she wanted to file a complaint against Time Warner who is her internet provider. She said that they are accessing her computer and taking control of it. She said that a lady at time warner gave the consumer a number for Microsoft and since then they have gotten into her computer. The consumer found out that the number she was given was not Microsoft and it was a scam. She has tried to log on to the computer however all her settings have been changed without her permission. As a resolution she would like Time Warner to leave her alone and give her a credit for all the things they have been doing to her. ***CTR 354-phone***

Ticket: # 873032 - Email spam. unsubscribe doesn't work

Date: 3/22/2016 7:23:24 PM

City/State/Zip: Swampscott, Massachusetts 01907

Company Complaining About: Comcast

Description

I am getting at least one email a day. I unsubscribe daily and call the company daily. Nothing can stop them. I never ever subscribe or even search for information like provided on this site.

Please stop them

<https://www.nugenix.com/>

Ticket: # 873159 - excessive phone calls and msgs

Date: 3/22/2016 8:24:10 PM

City/State/Zip: Abilene, Texas 79605

Company Complaining About: Unknown

Description

Receiving 27 phone calls with phone number shown then immediately following phone call with not a phone number but "unavailable". Time frame from 12:30 PM to 6:57 PM. Also leaving voice messages but not saying anything.

Ticket: # 873343 - Internet Commercial Volume Levels

Date: 3/22/2016 10:15:15 PM

City/State/Zip: Madison, Wisconsin 53703

Company Complaining About: AT&T

Description

To whom it may concern:

Internet commercial and advertisements between programs - be it free program, short YouTube video clips, or paid programming thru services such as Netflix or ATT U-Verse - are unreasonably loud and bothersome. There volume levels greatly exceed the programming.

In the same vain as the FCC protections against excessively loud commercials on television, I would like to file this complaint to bring to the attention of the FCC excessively loud commercials on the internet.

To provide but one example, a television program I watching tonight (3-22-16)thru AMC's website called Better Call Saul, runs a series of excessively loud commercials from Toyota, the University of Phoenix, Apple, etc.

I would be glad to discuss this issue in further detail. I will also add that I am 3L law student at the University of Wisconsin Law School and would be glad to provide any supporting documents or research necessary to assist in addressing this new but important issue.

[Ticket: # 873351 - Selling my personal information](#)

Date: 3/22/2016 10:35:36 PM

City/State/Zip: Lucerne, California 95458

Company Complaining About: Nuwber

Description

Nuwber is selling my personal information on thier website, I have asked them to remove all information, telling them they do not have my permission to sell it. They still have not taken it down.

Ticket: # 873491 - Unsolicited Email

Date: 3/23/2016 7:21:40 AM

City/State/Zip: Fairfax, Virginia 22031

Company Complaining About: AT&T

Description

I have unsubscribed multiple times from emails sent by Vistaprint.com and continue to receive emails.

Ticket: # 873503 - Spam texts from CatFacts

Date: 3/23/2016 7:56:41 AM

City/State/Zip: Jupiter, Florida 33458

Company Complaining About: Sprint

Description

For the second time in a year, these people have spammed me with an unsolicited "subscription of daily "cat facts" (I hate cats). Last round required multiple text exchanges to end it, and they acted like they were doing me a favor. Now, totally randomly, they have begun again.

[Ticket: # 873569 - E-Mail ads](#)

Date: 3/23/2016 9:28:56 AM

City/State/Zip: Chandler, Texas 75758

Company Complaining About: Sudden Link

Description

Dunhill Travels keeps sending me e-mails to travel. I have notified them via e-mail several times to unsubscribe me since they have no method in their ad to unsubscribe from future mailing. However my requests have been ignored and the ads keep coming. What part on NO don't they understand??

Ticket: # 873600 - FRAUD BY VERIZON IDENTITY FRAUD

Date: 3/23/2016 9:51:32 AM

City/State/Zip: District Height, Maryland 20747

Company Complaining About: Verizon Wireless

Description

THEY HAVE GIVEN MY IDENTITY TO UNKNOWN PERSONS

[Ticket: # 873617 - Insurance company refuses to comply with requests to remove my address from mailing list](#)

Date: 3/23/2016 10:08:38 AM

City/State/Zip: Fishers, Indiana 46038

Company Complaining About: Oberlin Marketing

Description

for over 2 years, this company has spammed me via social media (Linkedin, twitter) and email. I have blocked them on social media and also requested my address be removed from their spam list (by email and by phone) but they continue to send spam.

[Ticket: # 873953 - Email Solicitation/Scam](#)

Date: 3/23/2016 12:18:09 PM

City/State/Zip: Rutherford, New Jersey 07070

Company Complaining About: Comcast

Description

Good day... I received the attached unwanted email this morning.

[Ticket: # 874721 - Support ISP's Internet Proposal](#)

Date: 3/23/2016 4:27:48 PM

City/State/Zip: Flushing, New York 11358

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 874905 - Impersonation accounts

Date: 3/23/2016 5:28:33 PM

City/State/Zip: Hialeah, Florida 33018

Company Complaining About: Sprint

Description

There has been various fake accounts made under my name and pictures in social media. There has been fake facebook, instagram, and email accounts that have been contacting male friends of mine and sending them explicit photos of myself. These fake accounts have continue to be made even after reporting them. I do not know how this person has these photos of me that have been taken many years ago but they are continuously being spreading to my male friends and I am afraid that this will reach my employment. This person has already contacted my family and has contacted people from my past employment. This individual knows my ethnicity, birthday, relationship status, and my family. I hope there is a solution to this issue and if proof needs to be given I have all the emails of the times that I have reported all the accounts, and I have pictures of the fake accounts.

Ticket: # 874985 - Ransom Ware and Fraud

Date: 3/23/2016 6:03:37 PM

City/State/Zip: Los Gatos, California 95032

Company Complaining About: Comcast

Description

Earlier today my Friend Nina Smith was contacted by internet and telephone. They took control of her Sony Desk Top Computer and required a payment of \$438.84 to let her have access to her computer. Attached note had additional information.

Ticket: # 875224 - Spam or unsolicited emails

Date: 3/23/2016 8:57:18 PM

City/State/Zip: Mesa, Arizona 85210

Company Complaining About: Centurylink

Description

I received a fraudulent phone call over a week ago from someone claiming to be from publishers clearing house who asked for my email address. At the time my address was tara@zeenai.net. I've had to change it because he has signed up that address to get spam every two minutes. I did not know it was a fraud phone call until he asked for money. PCH never asks for money. Winning is free. I have the phone number of the person who claimed I won 250'000 dollars, and the only link to how I somehow am getting millions of spam emails a day.

[Ticket: # 875285 - Phone is hacked and or cloned invasion of my privacy](#)

Date: 3/23/2016 9:52:30 PM

City/State/Zip: Vista, California 92081

Company Complaining About: T Mobile

Description

My phone has been hacked, cloned my privacy has been invaded, I need the proof I know who is doing it and want it to stop. t-mobile said all they can do is have me reset my phone back to factory default then by another number. I need to get the proof of the phone to have the intruders brought to justice. I also think she, they hacked into my home computer and will send a complaint for that at a later date. please help

[Ticket: # 875308 - More Anonymous Faxes](#)

Date: 3/23/2016 10:27:10 PM

City/State/Zip: Shreveport, Louisiana 71138

Company Complaining About: AT&T

Description

I submitted an informal complaint to you several days ago at the request of eFax personnel. Since that time, I've received 2 more faxes. They were 2 identical pages representative of the 1 attached page.

Ticket: # 875373 - Spam

Date: 3/24/2016 12:32:12 AM

City/State/Zip: Memphis, Tennessee 38117

Company Complaining About: Comcast

Description

Email saying I might be able to get a nine figure settlement if I had had trouble with surgical mesh. I was invited to click on a link, but didn't do that. It was obvious English was not this persons first language.

[Ticket: # 875425 - I have received, and keep on receiving junk mail at KenAdeniji@hotmail.com](#)

Date: 3/24/2016 4:52:33 AM

City/State/Zip: Fremont, California 94555

Company Complaining About: Microsoft

Description

I have received, and keep on receiving junk mail at KenAdeniji@hotmail.com

[Ticket: # 875446 - Unsubscribed several times](#)

Date: 3/24/2016 7:37:02 AM

City/State/Zip: New York, New York 10024

Company Complaining About: Time Warner

Description

I have unsubscribed from Fastweb Scholarships several times over the last three weeks, yet they continue to send me scholarship information several times a day. This is a legitimate company with illegal practices.

Ticket: # 875456 - Spam Email

Date: 3/24/2016 8:26:25 AM

City/State/Zip: Manhattan, Kansas 66503

Company Complaining About: Cox

Description

About a year ago I signed up for emails from <http://sinisterdiesel.com/> Since then I've grown tired of receiving daily "sale" emails from them. I've tried to opt out via the link provided in the emails. I've used multiple computers and I still receive emails. Last week I contacted their customer service and requested to be removed since their opt out didn't work. I'm still receiving emails from them.

Ticket: # 875557 - Student Loan Counsel Accounting

Date: 3/24/2016 10:08:47 AM

City/State/Zip: Saranac, Michigan 48881

Company Complaining About: Student Loan Counsel Accounting

Description

I am getting these email that make me think my student loan is not being paid. I contacted my FedLoan service to confirm it was and they suggested I contact you to report what they believe to be a scam.

[Ticket: # 875573 - False calls for computer information](#)

Date: 3/24/2016 10:18:38 AM

City/State/Zip: New York, New York 10010

Company Complaining About: Time Warner

Description

Getting calls from a company called People Connect USA (800-690-3683) - person named Travis, claiming I have Microsoft issues with my computer and need their "protection" software installed. It's a phishing scam and they happen to be calling many unbeknownst customers with such a scam!

Ticket: # 875764 - Inconsistent Internet Practices

Date: 3/24/2016 11:39:07 AM

City/State/Zip: Rockville, Maryland 20850

Company Complaining About: Verizon

Description

As “one of the world’s leading providers of communications, information and entertainment products and services to consumers, businesses and governmental agencies,” Verizon has a tendency to sacrifice the fundamentals to deliver on what they believe to be their next cash cow. Example 1: Verizon Fios or High-Speed Internet offers its subscribers email accounts. On 10/1/2015, I noticed that the amount of SPAM in one email (sub) account was rather high, so I logged into Verizon’s Web Email to check the SPAM Detector settings, it turns out that it was off. No problem, I will turn it on, click the radial button for On, click Save. Error message stating Unable to turn on.... Logged into my other Verizon email (primary) account, which was also receiving SPAM, the radial button for SPAM Detector was On. Okay, so I not sure how effective the SPAM Detector radial button. I decided to read some of the volumes of help posted on the Verizon website. I was stunned by the lack of relevant documentation, from references to Microsoft Outlook Express (retired around 2005) on how to setup a filter to remove spam:

(<https://www.verizon.com/support/residential/internet/highspeedinternet/email/security/questionsone/85715.htm?pos=6>)

Or Netscape Messenger

(<https://www.verizon.com/support/residential/internet/highspeedinternet/email/security/questionsone/85704.htm>)

To dead links on Verizon’s Email Policies and How to Setup Spam Detector Now

(<https://www.verizon.com/support/residential/internet/fiosinternet/email/troubleshooting/questionsone/85659.htm>)

Then, it was different email addresses of where to send your SPAM.

“please forward the entire message, with full headers displayed, tospamdetector.notcaught@verizon.net., now on the same Verizon Fios website, it is called phishing@verizon.net “

It does not take a cybersecurity professional to be able to explain that the once nuisance of SPAM has turned into truly rogue Phishing and/or Spear-Phishing opportunities. By the way, Verizon even reports on it...here <http://www.prnewswire.com/news-releases/verizon-2015-data-breach-investigations-report-finds-cyberthreats-are-increasing-in-sophistication-yet-many-cyberattacks-use-decades-old-techniques-300066005.html>

Example 2: Verizon Fios or High-Speed Internet only provides POP3 email vs. IMAP, it was a switch forced upon customers in 2015. Now, when the majority of users access their Verizon Email from their Smartphones, they are forced to download them once to their Smartphone and then again, if they have their own email client. Amazing enough, Verizon also owns Verizon Wireless, the largest Cellular provider that funny enough has the highest costing data plan without monthly rollover. Now as for their recent AOL acquisition, yup, they use IMAP

(<https://help.aol.com/articles/how-do-i-use-other-email-applications-to-send-and-receive-my-aol-mail>)

In summary, Verizon FIOS does a wonderful job of demonstrating that they can advance the FIOS TV interface to ensure more customers rent or buy the latest movies on-demand, but when it comes to the most basic protection and access to email, something that they technically already have insight into via the AOL acquisition, well they would rather wait it out.

Ticket: # 875789 - 4 months of unsolicited e-mail from Logitech

Date: 3/24/2016 11:48:07 AM

City/State/Zip: New York, New York 10023

Company Complaining About: Logitech

Description

I continue to receive e-mails from the account below. I never subscribed to this list. You can't just "unsubscribe" from this list you are required to fill out your full name and e-mail address. I have done this. And it said "OK" It has been 4 months. I tried calling their corporate headquarters and they could not find anyone to help me.

logitech.amr.noreply@digitalriver.com

[Ticket: # 875869 - Text messaging](#)

Date: 3/24/2016 12:14:35 PM

City/State/Zip: Arlington, Texas 76094

Company Complaining About: Don Davis Auto

Description

I have notified Don Davis of Arlington to cease and desist contacting me about selling my auto or buying a new auto.

They continue to text me.

[Ticket: # 876168 - continued spam emails](#)

Date: 3/24/2016 1:55:46 PM

City/State/Zip: Denver, Colorado 80246

Company Complaining About: Comcast

Description

have unsubscribed from rentalcars.com 3 times yet they continue to send spam emails.

[Ticket: # 876333 - repeated unwanted email from rentalcars.com](#)

Date: 3/24/2016 2:42:54 PM

City/State/Zip: Kensington, California 94707

Company Complaining About: Comcast

Description

I have unsubscribed numerous times - to no avail. thank you for stopping this unwanted stream of advertisements. Lisa

Ticket: # 876802 - repeated false "claim" voicemails to me and my family from a Scam company

Date: 3/24/2016 5:38:02 PM

City/State/Zip: Warwick, Idaho 02886

Company Complaining About: Cox

Description

This #8664484744 keeps calling myself, my father, brother, sister and son and leaving an 800# with a claim# claiming there is a claim they are working on in my name ...when I do a reverse lookup (because no one ever answers the phone number when I call back, i get an answering machine)the website says Spam Call

#Scam(3)

#Collection Agency

Ticket: # 877009 - BLATANT violation of CAN-SPAM by MentorHealth

Date: 3/24/2016 7:21:11 PM

City/State/Zip: San Francisco, California 94103

Company Complaining About: School Internet?

Description

I have tried to remove myself from their emails for over a 6 months by the unsubscribe process on their emails. I continue to get confirmation that I am removed but keep getting emails. I am not interested, and now I am incredibly annoyed. They have wasted so much of my time. They have 10 days to remove me, but their unsubscribe confirmations tell me they will remove me in 3 days.

There are multiple complaints against them after google-ing them and trying to find any human being I could possibly contact.

SEE ATTACHMENTS AND DATES.

For an organization so focused on privacy compliance for HIPAA, I'm shocked they are so blatantly violating 15 USC 7704(a)(4)

Ticket: # 877048 - Persistent SPAM

Date: 3/24/2016 7:46:17 PM

City/State/Zip: Las Vegas, Nevada 89115

Company Complaining About: Cox

Description

I have 3 times (a week apart) clicked on the removal link and been told it would stop. Then I have also used their URL to tell them that they have not followed the law and removed me from their SPAM list. I never subscribed to ANYTHING that is related to this spammer (info@hitinternet.com).

I receive 6 to 12 of these PER day from the same source, although the content varies between 3 different SPAMs.

Message follows:

Begin forwarded message:

From: Barbara <info@hitinternet.com>

Subject: dall89115a@yahoo.com rates on loans have dropped!

Date: March 24, 2016 at 4:27:59 PM PDT

To: dall89115a@yahoo.com

Reply-To: info@hitinternet.com

dall89115a@yahoo.com rates on loans have dropped!

(graphics included as .jpg attachments below)

[Ticket: # 877272 - Comcast will not stop sending me spam](#)

Date: 3/24/2016 10:34:58 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

Every month I get spam email from comcast via xfinity as part of a monthly newsletter that I did not sign up for. And every month, I click the button and follow the directions to unsubscribe from the emails, but the last part of the unsubscribe mechanism doesn't work (see attached), and the next month I get more spam just the same.

I'd call customer support, but wait times are usually egregious, so I'm filing a complaint here.

Ticket: # 877283 - give AT&T permission by ignoring e-mail??

Date: 3/24/2016 10:40:10 PM

City/State/Zip: Orlando, Florida 32806

Company Complaining About: AT&T

Description

It has taken me most of the evening to find a place to file a complaint.
Sending the original letter:

DIRECTV.

AN IMPORTANT MESSAGE ABOUT THE PRIVACY OF YOUR CUSTOMER PROPRIETARY NETWORK INFORMATION (OR CPNI)

The protection of our customers' privacy is of utmost importance to the employees and management of the AT&T family of companies (AT&T)*. Please take a moment to read the following important message about the privacy of your customer information.

AT&T companies that provide telecommunications and interconnected Voice over Internet Protocol (VoIP) service (which permits VoIP customers to both send and receive calls to/from customers with traditional telephone/telecommunications service) would like to share your customer proprietary network information (CPNI) within the AT&T family of companies for our own marketing purposes, including using that information to offer you additional products and services.

What is CPNI? Your CPNI includes the types of telecommunications and interconnected VoIP services you currently purchase, how you use them and the related billing for those services. CPNI does not include your telephone number, your name or your address. Protecting the confidentiality of your CPNI is your right and our duty under federal law. As an AT&T customer, you can restrict the use of your CPNI even within the AT&T family of companies.

To allow AT&T to use your CPNI, no further action is required. AT&T and our authorized agents will not sell, trade or share your CPNI with anyone other than those who are in the AT&T family of companies or are AT&T authorized agents, unless required by law.

If at any time you would prefer that AT&T not use your CPNI to offer you additional products and services, you may:

- Submit an online form at att.com/ecpniptout; or
- Call 800.315.8303 24 hours a day, 7 days a week and follow the prompts; or
- To speak to a service representative call 800.288.2020.

Your decision to permit or restrict the use of CPNI will remain in effect until you decide to change it, which you can do at any time without charge. Restricting our use of your CPNI will not affect the provision of any AT&T products or services to which you currently subscribe, nor will it eliminate other types of marketing contacts.

Thank you for choosing AT&T. We appreciate your business.

*The AT&T Family of Companies are those companies that provide voice, video and broadband-related products and/or services domestically and internationally, including the AT&T local and long distance companies, AT&T Corp., AT&T Mobility, DIRECTV, and other subsidiaries or affiliates of AT&T Inc. that provide, design, market, or sell these products and/or services.

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Privacy Policy
CPB-B-E

Ticket: # 877324 - Harassment by solicitor

Date: 3/24/2016 11:12:33 PM

City/State/Zip: Olympia, Washington 98516

Company Complaining About: Comcast

Description

I received a call from VEXAROS wanting us to refinance our home. I told the solicitor we own our home and do not need to refinance and asked to be put on the do not call list and she said OK. I continued to get calls, so I blocked the calls and they continued to call numerous times a day. I answered one more time and asked that they quit calling and the person (Sarah Jordan) said I will put you on the do not call list and snickered and laughed and hung up. I kept getting calls and one more time I said "do you not understand that we do not have a mortgage and don't need your services". Again a snicker and the calls have still been continually coming in at about 1/2 hours intervals all day. The numbers she calls from are 1-360-216-7621 and 1-360-313-6995. This is becoming harassment and I would like to know how to put a stop to these calls. My husband suffers from Alzhiemers and naps a few times a day and these calls disturb his naps. Can someone please help me with this situation.

Thank you, Marilyn Kriener phone # 1-360-456-4363

Ticket: # 877348 - Unsolicited emails

Date: 3/24/2016 11:53:10 PM

City/State/Zip: Evergreen, Colorado 89439

Company Complaining About: Centurylink

Description

I am receiving multiple emails every day asking that I click on a link, saying my order has been confirmed, that money has been withdrawn from my bank account, that my credit card has been charged, etc. I never click on the link. When I first received an email from this entity, I clicked on the unsubscribe link, but it has only brought more emails. The return email is support@thoughtsuccess.net. I have no idea who this is, just want it to stop. Why am I still receiving these disguised monetary threats and promises after asking to unsubscribe? Thinking others may open their links, hoping you will investigate.

Ticket: # 877380 - EL BACION DE LA MAÑANA OFF THE AIR.

Date: 3/25/2016 1:05:52 AM

City/State/Zip: Weehawken, New Jersey 07086

Company Complaining About: T Mobile

Description

EL BACION DE LA MAÑANA...

ALWAYS IS A LISTED as racist and lives of the misfortunes of the people not only of the ispano people speak Gen. from us Citizens, Europeans, Chinese, blacks, Russians, Italians, Asians, Indis Arabs, ispanos Muslims ,, no respect his own mother, they live from the people and never have anything for the community.

for that and before this becomes a war and the people go to have a hunt against these broadcasters.

For this particular program we ask cacelacion of: EL BACION DE LA MAÑANA. LA MEGA 97.9 NEW YORK CITY

Ticket: # 877420 - Legitimate promotion without unsubscribe

Date: 3/25/2016 4:46:33 AM

City/State/Zip: Albuquerque, New Mexico 87123

Company Complaining About: Priceline

Description

promotion from priceline.com:

<https://us->

[mg6.mail.yahoo.com/neo/b/message?sMid=0&fid=Inbox&sort=date&order=down&startMid=0&filterBy](https://us-mg6.mail.yahoo.com/neo/b/message?sMid=0&fid=Inbox&sort=date&order=down&startMid=0&filterBy=&ac=KL5gnz0awpQy9ZDIKrmxWCGiVv4-)

[mg6.mail.yahoo.com/neo/b/message?sMid=0&fid=Inbox&sort=date&order=down&startMid=0&filterBy=&ac=KL5gnz0awpQy9ZDIKrmxWCGiVv4-&.rand=2130787373&midIndex=0&mid=2_0_0_1_1319674_AKlmjkQAABSPVvQQTAC7gDohh4o&fr
omId=](https://us-mg6.mail.yahoo.com/neo/b/message?sMid=0&fid=Inbox&sort=date&order=down&startMid=0&filterBy=&ac=KL5gnz0awpQy9ZDIKrmxWCGiVv4-&.rand=2130787373&midIndex=0&mid=2_0_0_1_1319674_AKlmjkQAABSPVvQQTAC7gDohh4o&fromId=)

There is no unsubscribe link at the bottom

[Ticket: # 877443 - Inability to Manage Preferences In Comcast](#)

Date: 3/25/2016 7:32:35 AM

City/State/Zip: Palatine, Illinois 60067

Company Complaining About: Comcast

Description

I have been trying desperately to change preferences in my Comcast account; they will simply not let you change preferences either on-line or on the phone.

They are serial liars.

Ticket: # 878008 - Microsoft Abuse!

Date: 3/25/2016 1:10:57 PM

City/State/Zip: Saint Petersburg, Florida 33714

Company Complaining About: Bright House

Description

I am Being singled out, And windows xp error reporting is blocking everything, (Even with Error Reporting is Disabled).

Ticket: # 878160 - Text Harrassment

Date: 3/25/2016 2:09:09 PM

City/State/Zip: Mt. Pleasant, South Carolina 29429

Company Complaining About: AT&T

Description

I am being continuously texted by (215) 960-2425. The texts are inappropriate insults and I have asked repeatedly for them to stop texting me to no avail. What are my options? I have attached the most recent screen shot.

[Ticket: # 878249 - Complaint about email spamming by 1105 Media, Inc](#)

Date: 3/25/2016 2:43:44 PM

City/State/Zip: San Francisco, California 94103

Company Complaining About: AT&T

Description

I continue to get spam advertising email after repeatedly 'unsubscribe' and going in and removing everything from "My Preferences".

Thank You

Ticket: # 878383 - MLB.com Shop spamming and not honoring unsubscribe requests

Date: 3/25/2016 3:34:51 PM

City/State/Zip: Tulsa, Oklahoma 74133

Company Complaining About: Cox

Description

MLB.com has placed me on their mailing list. After receiving too many email solicitations I attempted to unsubscribe from their mailing lists. Clicking on the unsubscribe request at the bottom of the email would state that I had been removed from their mailing list but the emails would not stop. After attempting this a few times it was apparent that the site is not honoring unsubscribe requests or creating a perpetual series mailing lists and only honoring the unsubscribe for the particular email in question.

At the bottom of the emails it states the emails are sent by "MLB.com Shop" and provide a customer service link which links to <https://help-mlb.custhelp.com>. There is an unsubscribe link on the website but asks you to log in with your account before you can unsubscribe. I do NOT have an account with them so I can't do that. Browsing the site links to shop.mlb.com and mlb.com. Browsing I found a customer service request form where I requested to be removed from all futures mailings by MLB.com and their affiliates. On 1/25/16 I received a response (Reference #160125-000467) stating that I had been opted out and that the request could take up to 72 hours.

I still am receiving emails. What does it take to rid myself of them?

Ticket: # 878497 - Google refuses to comply

Date: 3/25/2016 4:19:41 PM

City/State/Zip: La Quinta, California 92253

Company Complaining About: Google+

Description

I have asked google to take down my personal information twice from a google+ page at: <https://plus.google.com/u/0/100984438527680874905/about>. The first time I submitted a claim they say they can't do it because it doesn't violate any policies and to resubmit it using a different method. I did so and they said I filled it out wrong and to resubmit a claim. There is no other way to submit a claim, I am out of options. This google+ page is stating that the owner of the account works for Robert Walcott Incorporated as a private consultant. That is my name and he included my home address on his profile. This person doesn't work for me, nor do I have a company at all. He is doing other things on the internet like hacking my facebook account and my gmail account. I contacted the FBI and I still have not got a response back. He is destroying my good name and I want my personal information taken down.

[Ticket: # 878605 - internet issues](#)

Date: 3/25/2016 5:16:22 PM

City/State/Zip: Pendleton, Oregon 97801

Company Complaining About: W-tech Link

Description

He said that his communications have been disrupted for years but recently his school communications have been interrupted. He said he has been trying to send things back and forth to his professors for online school however he cannot get through. He said that his computer is getting shut down. He contacted his internet provider about the issue however nothing is getting resolved. He said that he cannot access documents because there is a third party on the computer. As a resolution the consumer would like have his provider resolve this issue and figure out who is doing this to him. He wants them held accountable for this. ***CTR 354-phone***

Ticket: # 878874 - Complaint about AT&T CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)

Date: 3/25/2016 8:33:43 PM

City/State/Zip: Greenfield, Wisconsin 53220

Company Complaining About: AT&T

Description

I received an email that says "an important message" about changes to the privacy of my CPNI through AT&T. I have no idea what it is trying to tell me and why it's important. So I googled about this and found others having the same issues. I try to opt out and it doesn't work. I go to the AT&T store and they say you have to go online. The online customer service are of no help. I don't want to be sharing more info with AT&T as I feel like I probably am already sharing a lot more than I realize but there is no way to connect with someone on this from the company. The following is what I received: DIRECTV.

AN IMPORTANT MESSAGE ABOUT THE PRIVACY OF YOUR CUSTOMER PROPRIETARY NETWORK INFORMATION (OR CPNI)

The protection of our customers' privacy is of utmost importance to the employees and management of the AT&T family of companies (AT&T)*. Please take a moment to read the following important message about the privacy of your customer information.

AT&T companies that provide telecommunications and interconnected Voice over Internet Protocol (VoIP) service (which permits VoIP customers to both send and receive calls to/from customers with traditional telephone/telecommunications service) would like to share your customer proprietary network information (CPNI) within the AT&T family of companies for our own marketing purposes, including using that information to offer you additional products and services.

What is CPNI? Your CPNI includes the types of telecommunications and interconnected VoIP services you currently purchase, how you use them and the related billing for those services. CPNI does not include your telephone number, your name or your address. Protecting the confidentiality of your CPNI is your right and our duty under federal law. As an AT&T customer, you can restrict the use of your CPNI even within the AT&T family of companies.

To allow AT&T to use your CPNI, no further action is required. AT&T and our authorized agents will not sell, trade or share your CPNI with anyone other than those who are in the AT&T family of companies or are AT&T authorized agents, unless required by law.

If at any time you would prefer that AT&T not use your CPNI to offer you additional products and services, you may:

- Submit an online form at att.com/ecpniptout; or
- Call 800.315.8303 24 hours a day, 7 days a week and follow the prompts; or
- To speak to a service representative call 800.288.2020.

Your decision to permit or restrict the use of CPNI will remain in effect until you decide to change it, which you can do at any time without charge. Restricting our use of your CPNI will not affect the provision of any AT&T products or services to which you currently subscribe, nor will it eliminate other types of marketing contacts.

Thank you for choosing AT&T. We appreciate your business.

[Ticket: # 878934 - Defication of name](#)

Date: 3/25/2016 9:27:56 PM

City/State/Zip: Milwaukee, Wisconsin 53218

Company Complaining About: Verizon Wireless

Description

Ashley Becker of uhaul company puking on the Internet

Ticket: # 879414 - Comcast: Comcastcares@comcast.net

Date: 3/26/2016 4:15:38 PM

City/State/Zip: Provincetown, Massachusetts 02657

Company Complaining About: Comcast

Description

I have been trying for over 1 week to cancel my deceased brother's comcast service. During this week, I have spoken with 10 representative by phone and 1 in an office. I have spent approximately 3 hours trying to cancel this account, but I get conflicting information, or a promise of a call back with a resolution and nothing happens. The latest today (3/26) is that I'm waiting 24 - 48 hours for a fax number where I can fax his death certificate. I asked for this number on Thursday, 3/24, and was told I would be called in 1 hour with the information.

The representative I spoke with today, Maria, initially instructed me to email a copy of the death certificate. However, since it contains my brother's birthdate and SSN, and email isn't a secure transmission protocol, I asked for a fax number. MY complaint is 3-fold.

1. How can something as common as death cause such disarray? It's a painful time for a customer, but Comcast makes this process of cancellation impossible without persistent contact. (BTW, I was asked several times if I would like the service transferred even though I indicated my brother died and I wanted to cancel the service. How callous.)
2. How can a company as large as Comcast not have a dedicated fax line readily available to provide for such circumstances?
3. Why would a comcast employee encourage me to email personal information using an unsecure protocol? It seems a flagrant disregard for an individual's privacy and security. Even though my brother is deceased, he has an outstanding 2015 tax return, and a retrieved SSN could provide someone with the ability to file a fraudulent return.

Please note the acct number is my brother's. The remaining information is mine.

[Ticket: # 879423 - I received a spam text message](#)

Date: 3/26/2016 4:26:28 PM

City/State/Zip: Huntington Beach, California 92646

Company Complaining About: AT&T

Description

I received an unwanted text message from 855-206-3397.

The message said: "It's Jim the Handyman. I think you've used our service in the past. Can I give you a FREE estimate for any home repair you may need?"

I do not know Jim the Handyman and do not appreciate his spamming my phone.

Ticket: # 879426 - Xfinity- Email

Date: 3/26/2016 4:31:22 PM

City/State/Zip: Redondo Beach, California 90278

Company Complaining About: Comcast

Description

Xfinity has been emailing me about my "service". I don't have Xfinity, nor do they service my area. There is no option to unsubscribe from these emails. I called and spoke with a customer service agent on Tuesday March 22nd, telling him to remove my email address from the account. He said they would. It would take up to 48 hours. 3 days later, I receive another email from them asking for equipment back. I respond, telling them to take my email off of the account as it is not me. Two days later, I receive ANOTHER Xfinity service email. I am now filing a complaint as I have reached out to them twice, tried to unsubscribe, and they will not leave me alone.

[Ticket: # 879483 - Fraudulent Skype Spam](#)

Date: 3/26/2016 5:43:44 PM

City/State/Zip: Powder Springs, Georgia 30127

Company Complaining About: Comcast

Description

This company is sending SPAM to my Skype contacts...under my name/account: 758-intelligen.dietfoodsolution.com

Ticket: # 879666 - Invasion of Privacy

Date: 3/26/2016 11:31:27 PM

City/State/Zip: Billings, Montana 59105

Company Complaining About: Thefamilytree.com

Description

I googled myself, Sharon Rose Billings, MT and found a company, TheFamilyTree.com had listed my current home address and a link. I contacted them and told them to delete the link to me immediately, which they did. However, the google search still shows my current home address!!! I told them to remove it. They will not. A complete invasion of privacy.

Ticket: # 879725 - Spam from Verizon

Date: 3/27/2016 8:19:51 AM

City/State/Zip: Lod Israel, New York 11204

Company Complaining About: Verizon Wireless

Description

Our former CEO (left 2 years ago) had an account with Verizon. The invoices came to a company finance account. We no longer have connections with him and we are continuing to get his emails. I have tried to "remove this email" at least 10 times. I have reached out to Verizon via Facebook and asked them to remove it. Not only have they not done so, they even removed the (useless) remove-this-email link.

Please, please, make them stop. And fine the bastards.

Ticket: # 879809 - Robbery, harassment, beating and crime of family isolation

Date: 3/27/2016 2:15:31 PM

City/State/Zip: Washington, D.c., District Of Columbia 20009

Company Complaining About: Frontier Communications

Description

I have been charged too much for telephone communications in my life. why don't I be allowed to communicate with my family of Godly people in world people's Tsegereda Alemayehu? She is my sister and I am not sexual harasser. The deacons don't want me to have girl friends. My cry goes to God and the heaven. For your remembrance, I don't want any one to cell phone communication gathering of the people of the world to fight a single person. Why do they call my people the great Paul of the history of the Ethiopian people.

When I goes to any place they open the Television and broadcast animal show. they consider the president of the United States a United animal kingdom. They wanted him to be killed. they have been fighting the president in the Barack Obama administration to kill the great presidential opposer to be killed. why are one thousand people not be called daemonic animals. Why do they call my family Daemonic? Let me the answer, why you call me a Daemonic promised persona? I am a human being. Let me get a justices of Sexual harassment revenging in the United States people for fighting the dogs in my continental one Barack Obama. When do I get justice from the Governing people who happened to kidnapped and hold me forcefully and they Aplotically charging me faithless in the world people of the Ethiopian -Gondar people presidential Nations. Why do the Nations Murmur, in the king David Hymnal song in the FBI Encyclopedia must be respected.

Police wanted my death. Police death. Ok so police wanted me to be killed.

let me be a police officer. Police must not be in the Ethiopian places of Worship or places of ceremonial Ban Ki moon's plates of happy ceremonial Philadelphia television argument.

Why don't you contact me by phone call?

why was my two cell phones stolen. I don't want the United States Sodom, blood terrorists, people like falsely criminalizing and wanted me to be killed. They must be cursed. They don't stop from fighting when they see my Guardian Arch Angel of God. They must not be communicating with Angels. They must retreat from attacking a person physically and they calls police for the jail torturement of the Angels. Let them be cursed. what is text message? they don't answer for my text messages. I am not your person. though I pray ten times a day they don't help me. when will you seek for me? Why do they programmed for torture/tort? Why don't I get a million dollars of my United states Government money of Barack Obama? I have two hundred cash and my account is negative six hundred dollars of Money. After I was treated at Washington Hospital in September 2015, Maurice, the psychiatric technician took my cell phone, my identifying documents of the Ethiopian faithful people. why did they torture until now the Almighty God. Let me be paid \$64 trillions dollars with in six days. Let them deposit in my Bank Account. I will file a charge of theft. My Bank Account number is 2260 00749569

Daniel Habtamu Woubetu

Email. habtae@hotmail.com

Good Bye

Ticket: # 879833 - Exploitative Use Complaint**Date:** 3/27/2016 4:07:05 PM**City/State/Zip:** Vista, California 92085**Company Complaining About:** Roadrunner Publications, Inc.

Description

My First and Last name are being used in SERP by this webmaster, the city that I live in are in this webmasters URL and are being used in SERP to drive traffic to the online businesses, it is a spammy post and not relevant. I worked here for 2 weeks, I resigned due to unethical businesses practices for me personally, and because I wasn't willing to allow my image or my name to be used hence there are no original written articles by me, or photographs taken of me. For privacy, I live in this town and I asked that the spammy post in SERP using my name be removed as there is no logical reason other than a means to drive traffic to the websites. Now almost 40 days later my name is still being used and my emails have been blocked and now I'm told by Justin Salter the publisher that he will get a restraining order against me. I have a "right to be unknown", when I request that a personal listing from sites like Radaris be removed it is removed. I am following protocol given to me from Google, Bing, and Yahoo.

<http://www.times-advocate.com/contact>

http://www.valleycenter.com/common/Misc/About_Us.html

[Ticket: # 880098 - Account required to allow marketing messages](#)

Date: 3/28/2016 1:54:19 AM

City/State/Zip: Santa Monica, California 90405

Company Complaining About: Frontier Communications

Description

When creating my online account to link my Verizon FiOS account to a new Frontier one as part of the switch over, I was required to agree to allow marketing emails and/or text messages in addition to normal account related messaging. Marketing related messaging should be opt-in separately from normal account messaging, and not checked by default.

Ticket: # 880179 - Receiving spam from Ray Ban

Date: 3/28/2016 9:14:24 AM

City/State/Zip: Middleport, New York 14105

Company Complaining About: Posing As Ray Ban [Www.rbonlinebest.com/](http://www.rbonlinebest.com/)

Description

Cannot unsubscribe from mailing list-unsubscribe link takes you to sale page instead

Ticket: # 880253 - no unsubscribe available

Date: 3/28/2016 10:21:08 AM

City/State/Zip: Parma, Ohio 44134

Company Complaining About: Ganley Nissan

Description

This is the copy of the email i continue to get.
No way to unsubscribe.

Joann

Joann,

Why trade in your car? It's simple, get rid of a car you no longer need and help with the price of the new car you deserve.

Why trade-in with us? Simplicity.

When you stop in for your appraisal we have highly skilled appraisers on site who can provide a fast, accurate and fair appraisal. While you're out on your test drive, we'll get everything taken care of for your trade. No waiting, no hassle.

Stop in today and see how much your car is worth!

Curtis Tyree <ctyree@ganleymail.com>
Today at 9:00 AM

To

joannnotaro@sbcglobal.net

Curtis Tyree
Internet Manager
Ken Ganley Nissan
330-915-4587

Ticket: # 880260 - Comcast open WiFi on Private System

Date: 3/28/2016 10:28:14 AM

City/State/Zip: Danbury, Connecticut 06811

Company Complaining About: Comcast

Description

I have recently learned that on my Comcast Internet Service, they included a WIFI port that is open to the public, and is not secure - and cannot be secured nor turned off. Anyone within a certain radius of my home can access my WIFI service. Since there is only one line coming into the house, whenever this happens I lose my data speed. I asked twice to Comcast technicians and they said there is nothing I can do. They said I am secure - really - but it does use up my data speed. How can they do this, it is probably in their agreement, which no one ever reads, and they said I have no choice. Question: Since I think people have to sign into their port, they are paying for that connection. Am I "selling" them my data? How can you allow this intrusion into our homes, and let Comcast advertise that anyone of their customers can have access to my private system - that I pay for each month?

Ticket: # 880283 - Continuous Spam E-mails #1

Date: 3/28/2016 10:44:57 AM

City/State/Zip: San Jose, California 95129

Company Complaining About: Unknown

Description

Attention United States Federal Communication Commission:

I am receiving spam e-mails from this sender.

Their e-mail address is mifubo@sondaclaws.com

Please use whatever technology you have available to determine who they are, the source of their IP Address, and prosecute them to the fullest extent the law allows.

Respectfully,

Roger Kinney

Ticket: # 880531 - spam

Date: 3/28/2016 12:03:52 PM

City/State/Zip: East Fallowfield, Pennsylvania 19320-4250

Company Complaining About: Verizon Wireless

Description

I constantly receive spam from this company. I have asked over 25 times for them to remove me from their email list. I never get any response.the company address is team@ayurvedaexperience.com

Ticket: # 880532 - Spam text

Date: 3/28/2016 12:06:55 PM

City/State/Zip: Greensboro, North Carolina 27410

Company Complaining About: AT&T

Description

I have been receiving unsolicited texts of stock tips from short code 59312. I have never consulted the owner of this short code, Simpler Trading Options, for their services and I do not know how they obtained my cell phone number. I reported this number to 7726 where I was told to text STOP to the sender of these messages. I have texted STOP on four different occasions to 59312 yet they continue to send me these unwanted text messages. After the last incident, I felt compelled to file a complaint against this company which seems to have no regard for privacy and unethical marketing tactics.

[Ticket: # 880681 - hacking](#)

Date: 3/28/2016 12:56:39 PM

City/State/Zip: Ofallon, Illinois 62269

Company Complaining About: Charter

Description

I believe someone within my residential community is hacking my computer and phone. I am frequently losing control of my computer like someone has remote access to it. I ve had a breach of my personal information and I am recieving derogatory phone calls requesting personal information. Ive had to change my number several times. I am not subject to any investigations. However, I feel as if Ive had multiple breaches of my private information.

[Ticket: # 881236 - Internet Spy Protection](#)

Date: 3/28/2016 4:04:53 PM

City/State/Zip: Green Bay, Wisconsin 54302

Company Complaining About: AT&T

Description

I believe that my internet is possibly being spied on. I want to know how I can protect myself against hackers who can spy on my Internet screen. What companies related to our state and federal government can work with me to find such activity? Also, is there any spyware protection that you would recommend?

Ticket: # 881598 - Lead service

Date: 3/28/2016 6:08:07 PM

City/State/Zip: Beaumont, California 92223

Company Complaining About: Quote Wizard

Description

Received a quote from an insurance agent. The quote was unsolicited. When I called the agent (Nathan Zurek 619-462-1155) they told me they got my information from a lead service (Quote Wizard - Lead ID #98129C322B0E453A3433528C21438D59) which included my name, address, telephone number and make, year and model of a car to be insured. The agents office told me they also received some driver information but would not elaborate on details. I am concerned that this type of information is being sent to vendors and additional information is being requested.

Ticket: # 881942 - Re: [FCC Complaints] Re: Publishers Clearing House

Date: 3/28/2016 8:21:40 PM

City/State/Zip: Leland, North Carolina 28451

Company Complaining About: Publishers Clearing House

Description

This is a follow-up to your previous request #758064 "Publishers Clearing House"

As an update to my original complaint, please be advise that I have received well over 100 solicitations from PCH since the middle of last December.

Please be aware that, although their "contest" calls itself a "sweepstakes" it clearly is not. Most of the solicitations demand a response of one kind or another to remain "eligible" for the Grand Prize. The strongly imply that contestants will lose their eligibility if they do not comply with whatever demands are made upon them. These are daily threats...certainly they are demands made several times each week. And, of course, with each solicitation is the usual requests to purchase things.

I would appreciate knowing if, by law, sponsors of sweepstakes violate the law if they make continuing and on-going demands for continuing eligibility.

Thank you,

Craig M. Miller
Leland, NC

-----Original Message-----

Ticket: # 882187 - Cell phone and wifi stalker

Date: 3/29/2016 1:00:56 AM

City/State/Zip: Louisville, Kentucky 40242

Company Complaining About: AT&T

Description

Yes me and a friend of mine are having problems we are being hacked by an individual he is taking over and cloned both of our cell phones. We involve additional funds after that and he continued to hack those he is also hacked into my Wi-Fi both of our Surface Pro 3 and all of our other electrical devices that have either internet or Bluetooth capabilities wirelessly we also have suspicions to believe that he may have devices implanted in our homes as it looks like our front doors have both been forced open and then repaired very quickly we are very concerned about this matter as we do not know what this man's intentions are or how far he's willing to take it but we do know for a fact that my Wi-Fi has been hacked as well as our cell phones because of his arrogance he has a minute this to my friend who is also being a victim here this individual is also cost us thousands of dollars in replacing equipment to try to stay above in ahead of him but yet all of our attempts have been futile for we are still being hacked and watched every moment of the day either through our cell phones are some of the electrical device within our homes at one point I did have security cameras in my home which I was forced to take down because it was very evident that he was recording every minute of the day it is gone beyond creepy and now fearful fearful that he could be actually watching us from the closer distance as we know he has a mobile hot spot in his truck and we believe the wifi of it to be watching waiting judging which is just creepy within itself I have contacted both the local police and FBI and yet no one has gotten back to me as far as investigating this is a matter that needs to be taken very seriously for this man has incredible skills when it comes to penetrating a secure network as he also proven when he got into my Republic Bank app on my telephone and managed to disable my retina scan login he's also been able to manage to get into my eBay and cost me money through there as well eBay has been informed and they are now looking into it as well but at this point we do not know what to do we have gone to every Avenue and every possible authority figure that we were told to go to with the hopes that they would help us to get this resolved it is yet to be done and this is now going on at least a month of our knowledge but as we started to see things and look back even further we believe it may have been going on for anywhere from 6 months to a year if not longer we really are making at this point for some type of help and some type of clarification to get this matter resolved as soon as possible for not only are we feeling completely invaded with lack of privacy but we are now to the point where we are actually scared for our safety and well-being. He has tons of computer equipment and has expressed on numerous occasions that he does hack into people's homes and cell phones. The man who we are almost certain that is doing this to us is ,Robert Bonham. He resides at 130 Tanglewood Trl. Richmond, KY 40478 one of his many emails is robert@kyframing.com. I urge authorities to ask quickly to intervene and stop this man. It is a terrifying feeling of being stalked and watched in your own home. The last 3 weeks it has gotten progressively worse. His obsession with Krista is so bad we are fearful he may go too far, especially with the amount of money and weapons he has he feels that he is untouchable, especially since LMPD nor the fbi did anything after I reported it with them. I also have multiple conversations with T-Mobile, At&t iverse, Direct TV, and Krista has reported it to Apple, and Windstream also. I hope to hear from someone very soon, so that my privacy and my home are no longer invaded. Also so that I might feel safe at my own home once again.

Ticket: # 882302 - Latoya -Executive Customer Relations, Harasses ME

Date: 3/29/2016 9:14:25 AM

City/State/Zip: Hillsborough, New Jersey 08844

Company Complaining About: Comcast

Description

Latoya -Executive Customer Relations just sends me Template emails. My internet comes down about every 10 minutes. This has been going on for over a year. I have wasted countless hours on the phone with them trying to fix it. I do not want anyone to call me from Comcast because I am tired of wasting my time on the phone with them. I am going to file a FCC complaint every time I am trying to work and my internet goes down. To the Comcast Representative that gets this complaint - DO NOT CALL ME, FIX THE PROBLEM. Comcast keeps emailing telling me to make an appointment for someone to come check the inside wiring- THEY HAVE ALREADY DONE THAT AND SAID IT IS FINE. I am not jumping through hopes rearranging my schedule because some Comcast flunky in sitting behind a desk sending out template emails! They said they checked the line outside and replaced it- THEY DID NOT! It is underground and they never dug it up!!

Kyle

[Ticket: # 882446 - Stolen Email Complaint](#)

Date: 3/29/2016 10:53:27 AM

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 882460 - Computer Hacking](#)

Date: 3/29/2016 10:55:21 AM

City/State/Zip: N Highlands, California 95660

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 882759 - Receiving private account emails from Verizon Wireless

Date: 3/29/2016 12:21:27 PM

City/State/Zip: Richmond, Texas 77407

Company Complaining About: Verizon Wireless

Description

I receive a number of unsolicited private account emails from Verizon Wireless each month for an account that belongs to someone else. Verizon has told me they are unable to remove my email address from their records. The emails do not include an option to unsubscribe, and I spent 45 minutes with a customer service representative who finally advised that they were unable to remove my email address.

The only solution that they provided was to add their email address to the blocked senders list in my email client.

This appears to be a common issue, and it is concerning that Verizon Wireless is knowingly and willingly sharing private account data with strangers.

[Ticket: # 882830 - website blackmailing public](#)

Date: 3/29/2016 12:41:47 PM

City/State/Zip: Somerset, Pennsylvania 15501

Company Complaining About: Bankrupt. Com And Clean Search

Description

This website is posting names of people that have filed bankruptcy and wanting them to pay \$199 to remove their names off of the internet. The first website is bankrupt.com the second one is used to try to remove your name so first they use the bankrupt.com to publish your name and then they blackmail you to take it off of there

Ticket: # 882915 - Unwanted texts

Date: 3/29/2016 1:08:06 PM

City/State/Zip: Glen Burnie, Maryland 21061

Company Complaining About: AT&T

Description

In the past week, I started what appear to be group texts; however, they originate from a single number: 678-813-0030. The texts are increasing in frequency. Today, for example, I've received approximately 20 texts. They appear to be a conversation among a group of parents and a few times, links starting <http://s.groupme.com> were included. I did not click the links, nor had I previously heard of GroupMe. These texts have become a nuisance and I don't have the ability to block texts on my phone. I don't want to have to pay for a subscription or change numbers as I've had my number for close to a decade with no problems.

I attempted to research the number with little result. It's a VoIP number only capable of SMS and not voice calls.

The callback number in the complaint is also the affected number.

[Ticket: # 883080 - Privacy](#)

Date: 3/29/2016 1:50:05 PM

City/State/Zip: Prince Frederick, Maryland 20678

Company Complaining About: Teensafe, Apple, Verizonwireless

Description

Teensafe is monitoring adults and allowing people to forward private text messages. I notified the company and they were not willing to stop the monitoring on my behalf., even though its my information being forward to others.

[Ticket: # 883095 - Can span violator](#)

Date: 3/29/2016 1:56:25 PM

City/State/Zip: Marrero, Louisiana 70072

Company Complaining About: American Home Shield

Description

I have many a times unsubscribed to American home shields email listing and for almost a year I continue to receive email salutations

[Ticket: # 883537 - Multiple emails from the same company, requested multiple times to unsubscribe](#)

Date: 3/29/2016 4:05:23 PM

City/State/Zip: Altadena, California 91001

Company Complaining About: Charter

Description

In the last month with out my permission I have received so many emails about different services that I have never requested . I have asked and filled out their "unsubscribe" option on a number of times and get a confirmation that I will be removed within 24hrs or within 10days. Yet days later, I'm still getting unauthorized emails and getting very annoyed about it. These emails come from the following pretend companies: LVI, Powerful Marketplace, Carchex, Executive office and many more! Attached included are some samples.

Ticket: # 883656 - PHAROS ON MCLLAB 05 AT MID COUNTY LIBRARY

Date: 3/29/2016 4:41:08 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

...THIS IS SAINT LOUIS COUNTY LIBRARY...LOCATED AT THE CORNER OF MARYLAND AVENUE AND CENTRAL AVENUE...63105...I WAS TRYING TO EMAIL TO OUR STATE LEGISLATORS AND THE CURSOR JUST KEPT TRYING TO SEND , BUT NEVER COMPLETED THE PROCESS

[Ticket: # 884251 - Eharmony.com](#)

Date: 3/29/2016 8:33:49 PM

City/State/Zip: Phoenix, Arizona 85017

Company Complaining About: Verizon

Description

I got into eharmony.com just to check it out and decided I didn't like it and closed the account. They email me multiple times a day even though I have repeatedly requested them to stop and have tried to spam them. They are clogging my email and won't stop.

[Ticket: # 884268 - Microsoft update](#)

Date: 3/29/2016 8:50:20 PM

City/State/Zip: Franklin, Virginia 23851

Company Complaining About: Excede Internet

Description

Microsoft pushed the Windows 10 onto my computer without my approval. I have reverted my computer back to Windows 7 but the update continues to attempt to change my operating system. Attempts to contact Microsoft have been useless. This is a private property issue. While I do not own the OS I do own the machine and this amounts to a hack of my personal computer.

Ticket: # 884541 - Bombarded with Unsolicited Marketing Emails

Date: 3/30/2016 8:28:15 AM

City/State/Zip: Cashiers, North Carolina 28717

Company Complaining About: Verizon Wireless

Description

I have been receiving 25-100 emails per day from Sayso4profit & their affiliates. I have not requested info from them & have "unsubscribed" 3 times. The number of emails have increase by the day. I can't block them because they are coming from MANY addresses. THIS NEEDS TO STOP!

Thank you

Ticket: # 884613 - Orvis emails

Date: 3/30/2016 9:43:11 AM

City/State/Zip: Uniontown, Ohio 44685

Company Complaining About: Time Warner

Description

I receive daily, multiple emails from Orvis and have asked the company repeatedly to stop the emails. I have spoken to the customer service department several times and have tried to unsubscribe online multiple times to no avail

Ticket: # 884691 - requested from comcast to provide any private information collected about me. Denied unless i filled out form.

Date: 3/30/2016 10:24:31 AM

City/State/Zip: Westbrook, Connecticut 06498

Company Complaining About: Comcast

Description

Denied two verbal request's for personal information collected about me. Second request I notified store manager i contacted the FCC and was specifically told a personal verbal request was enough. She then reiterated the "Comcast Attorneys" said i would have to fill out a request form. I then notified her I would be filling a written complaint to the FCC.

[Ticket: # 884731 - unwanted emails](#)

Date: 3/30/2016 10:41:38 AM

City/State/Zip: Coral Gables, Florida 33134

Company Complaining About: Cushman Wakefiled

Description

i have asked three times by email the sender to stop sending emails. I have on three occasions clicked on the "unsubscribed" button. the sender keeps sending emails.

Ticket: # 884922 - Bizapedia.com

Date: 3/30/2016 11:29:04 AM

City/State/Zip: Lithonia, Georgia 30058

Company Complaining About: Bizapedia.com

Description

This company has publicized my personal home address and in order for me to have them remove it from their website I have to agree to terms to give them more personal information to use as they see fit. I would like my home address removed from their website. The link below pulls up in both Bing and Google searches of my company.

<http://www.bizapedia.com/ga/PSST-TELL-A-FRIEND-LLC.html>

[Ticket: # 885082 - unwanted text messages](#)

Date: 3/30/2016 12:14:48 PM

City/State/Zip: Lexington, North Carolina 27295

Company Complaining About: Cricket

Description

I have received several text messages with a link to click on. All of the messages appear to be spam with no way to opt out.

[Ticket: # 885474 - junk emails](#)

Date: 3/30/2016 2:00:49 PM

City/State/Zip: Leitchfield, Kentucky 42754

Company Complaining About: Windstream Communications

Description

I went on to webmd for some info now I get 25 +junk emails a day. please help, its everything from windows to all sorts of B.S.(male enhancement drugs) to email. I have tried for weeks to get it to stop but nothing works. I was away for five days and had 140 + junk emails

Ticket: # 885815 - Unsolicited emails

Date: 3/30/2016 3:28:43 PM

City/State/Zip: Hernando, Florida 34442

Company Complaining About: Centurylink

Description

I am continually receiving emails from food network.com even though I have unsubscribed a number of times. My complaint is against food network, not century link.

[Ticket: # 885832 - Unwanted Robo call for cruise line](#)

Date: 3/30/2016 3:32:46 PM

City/State/Zip: Vancouver, Washington 98683

Company Complaining About: Royal Sea Cruises

Description

I have had REPEATED recorded calls for Toyal Sea Cruises. I went through and answered 3 questions to "qualify" for a free cruise. I then spoke to a live operator who when asked gave me the company name. I told them I would be reporting them to the FCC as they are violating the "do not call" regulations of which my cell is on the list. The # calling me is: 503-994-8837.

[Ticket: # 886176 - Adidas yeezy text message](#)

Date: 3/30/2016 5:22:18 PM

City/State/Zip: Duarte, California 91010

Company Complaining About: Verizon

Description

I did not give any authorization to have advertising text messages sent to my phone. It doesn't have any information on how to stop the messages from being sent.

[Ticket: # 886269 - Email hack](#)

Date: 3/30/2016 5:53:19 PM

City/State/Zip: Columbus, Ohio 43221

Company Complaining About: Local Lighthouse Seo

Description

An SEO company in CA illegally hacked into my email account. Received warning via Google gmail that my account had been signed into by an unknown device. Unsure if any information was stolen.

Ticket: # 886506 - Problems with internet

Date: 3/30/2016 7:39:50 PM

City/State/Zip: Calgary Alberta Canada, Montana 12222

Company Complaining About: Every Company I Use This Happens And Is Not Properly Investigated Or Dealt With.

Description

I have been having a lot of problems with my home internet and devices using my home internet and don't know where to get help. The phone company [Telus] doesn't help much. They came to my home when I was having problems with my internet. They checked my modem and confirmed my router had been hacked but just changed my router. That was it. I have contacted Telus's privacy department but they are not much help. This is a ongoing problem for me for a long time that needs to be investigated and dealt with so whoever continually persists to keep hacking into my internet router and my mobile devices is stopped so I am able to have a normal life. I don't know what to do to get proper help with this problem. Please help me somehow.

Ticket: # 886726 - Possible Porn spam

Date: 3/30/2016 10:02:00 PM

City/State/Zip: Conway, Missouri 65632

Company Complaining About: Personal Or Private Porn Business?

Description

Rec'd: Thirzalb@alytrs Kahtm.com (18172412902) feeling a little naughty right now. -on phone.

[Ticket: # 886840 - Sikhfreepress.Org email list is not unsubscribing me](#)

Date: 3/31/2016 12:39:54 AM

City/State/Zip: Morgan Hill, California 95037

Company Complaining About: Sikhfreepress.org

Description

The unsubscribe link in their email is not functional because the unsubscribe page asks for my email address and then says that is not a valid email address.

Over the last few weeks, I've tried to unsubscribe to no avail. Sending email to webmaster is also ignored.

[Ticket: # 886935 - Text message spam](#)

Date: 3/31/2016 8:36:56 AM

City/State/Zip: Taneytown, Maryland 21787

Company Complaining About: Comcast

Description

I keep getting bombarded by text messages (almost daily) from a fake Comcast account someone has created. This number is 240-750-6720. I have already filed a complaint with the FTC. Please help me get this resolved. Thank you.

[Ticket: # 886948 - personal cell phone number advertised on internet](#)

Date: 3/31/2016 8:46:41 AM

City/State/Zip: Beltsville, Maryland 20705

Company Complaining About: Expressupdate.com

Description

my personal cell phone number is being advertised by expressupdate.com as the main contact number for COX communications. For months i have been receiving customer phone calls at all hours of the day and night for COX.

[Ticket: # 886952 - Orvis emails](#)

Date: 3/31/2016 8:51:42 AM

City/State/Zip: Uniontown, Ohio 44685

Company Complaining About: Time Warner

Description

Orvis sends multiple daily emails to my work email that appear on my computer and my phone. Orvis refuses to stop the emails despite numerous verbal and written attempts to opt out.

Ticket: # 887614 - spam

Date: 3/31/2016 1:23:37 PM

City/State/Zip: Sandy, Oregon 97055

Company Complaining About: Frontier Communications

Description

I receive over 30 "Spam" emails every day. I've never requested or given my email to any of those company's. Yesterday (3/30/2016) I contacted Frontier Communications and asked them to block all future "Bulk" emails. After wading through 10 minutes of the bloody stupid phone tree and spending over 20 to 30 minutes on the phone I was told that the issue was resolved and all future "Bulk" emails would be immediately deleted before they hit my desk. This morning when checking my email I had another 10 to 15 Bulk Spam emails waiting for me. I contacted (on 3/31/2016) Frontier, maneuvered through the bloody awful phone tree and finally got a "Representative." After trying to explain the issue (and I'll admit I was angry) the "Representative" rapidly demonstrated they had NO CLUE of how to resolve the issue. I asked to speak to a supervisor or someone that knew what they were doing. I was placed on hold for 15 minutes and then the phone went dead. I pay Frontier \$78.91 a month for their service. For that service I expect them to have Spam filters that will not clog up my mail box and offer me merchandise or make offers that I not only do not want, but would NEVER purchase. This is garbage! This Spam thing is getting way out of hand and I'm tired of it. Besides that Frontier makes it very hard to lodge a complaint. I'm pretty angry.

Ticket: # 888130 - Possible hacking of my computer

Date: 3/31/2016 3:47:39 PM

City/State/Zip: Dallas, Texas 75243

Company Complaining About: I Did Not Get The Information ,the Gentleman Had Such A Thick Accent I Could Not Understand Him!!!!!!!

Description

I attempted to sign into my face book account and found that there had been a change to my page. I could not sign into post comments are talk with friends and family.Each and every time I tried to sign in I received a message stating that the password I was using was incorrect!!!! After trying for a while I received a large warning on my computer stating that spyware and malware was discovered on my computer,and bells and whistles began to go off.A phone number came up n the screen and when I called and heard the voice it sounded like a person I had encountered before and there was a problem then and there is a problem now!!!!!! All i want to do is to continue to enjoy my services and not have to file complaints against people who know that they are doing wrong.Please help me to get this problem resolved!!!!!!! Thanking you in advance for your assistance in this most urgent matter
!!!!!!!!!!!!

[Ticket: # 888179 - Unwanted commercial messages to my mobile phone](#)

Date: 3/31/2016 4:05:00 PM

City/State/Zip: Millcreek, Utah 84107

Company Complaining About: Virgin Mobile

Description

"Stephan" at VASA sent a text message to my mobile phone advertising a promotion for their gym. I have never contacted VASA. I have never subscribed to messages from VASA.

The text message does not provide information on how to opt-out. The advertisement did not come from a number which is reachable to return.

Ticket: # 888346 - BabyCenter.com Spam Complaint

Date: 3/31/2016 4:56:30 PM

City/State/Zip: Brisbane, California 94005

Company Complaining About: Not Complaining About My Isp, But The Company That Is Spamming Me - Babycenter

Description

BabyCenter does not offer a global unsubscribe option without creating/logging into your account. They have 10 or so email lists that you must unsubscribe from individually. Additionally, I have unsubscribed from at least two of their lists but continue to receive emails up to two weeks later (they say to wait 3 days).

Ticket: # 888774 - Fraud

Date: 3/31/2016 7:55:30 PM

City/State/Zip: Chicago, Illinois 60619

Company Complaining About: AT&T

Description

I received a phone call from a male pretending to be a representative working for AT&T. He told me that my computer was being compromised by hackers. He told me information about my communications with AT&T last week. I called AT&T for help to update my computer and to clear some other issues that was preventing my computer from functioning properly. I let him have access to my computer. Without my help, he logged into AT&T's web page using their www.logmein123.com code. He showed me information that indicated that my Ip browsers were compromised. He opened a window that displayed a long list of warnings and errors indicating that my computer was hacked. I asked him, "when did AT&T start calling customers to inform them of problems with their computers"? He told me that their system showed them that my computer was being hacked. I told him that I am a long standing customer with AT&T and they have never called to tell me of problems with my computer. He asked me if I had other computers, and did I use an I pad or I phone. I told him no. I asked him if wifi would present a problem, he said no. He said to me that pop-ups and advertisement can cause my computer to malfunction. He asked me if I was the main user on my computer. I told him yes. He then proceeded to tell me that I needed to purchase the Microsoft System Protection plan. He told me when I purchased my computer that it came with my computer. If I didn't my computer would crash. I told him that I could not make the purchase. He typed a list of prices that the software would cost. I told him that I had Norton virus protection on my computer. He said that Norton would not stop hackers from accessing my computer. He wanted to know how old my computer is. I replied "11 years old". He asked why I had not purchased a new one. I told him there wasn't a need for a new one as long as AT&T could keep this one functioning. He stammered for words. He asked why I would not use the McAfee, the free antivirus that is offered by AT&T. I told him that I had been told that Norton is better than McAfee. He told me they both are equal in quality. He then began to try to persuade me to purchase the Microsoft System protection. I told him I did not have any money. He became more persistent, trying to persuade me to make the purchase. I told him that money does not fall from the sky for me. He said, so, what are you going to do? Let the hackers hack your computer? As I began to mention AT&T again, he became agitated. He then said to me, " you will see what they will do to your computer". He hung up his phone. I dialed the phone number from which he called, 1-877-303-2243. The automated system answered, "Welcome to AT&T".

[Ticket: # 889021 - att office of the president called and harrassed me](#)

Date: 3/31/2016 11:58:24 PM

City/State/Zip: Fort Lauderdale, Florida 33339

Company Complaining About: AT&T

Description

I have verified my suspended account with phone number 954 303 4160 and att said that it was with collections and that was false and then "joe" called me at approximately 12 noon today and told me to "back off" i said is this a recorded line and he said no and then hung up. They said that my number was last with Ivan alex chiriboga and he did malicious activity and they are trying to cover it up

Ticket: # 889133 - My Private information uploaded by website for their financial gains

Date: 4/1/2016 7:46:38 AM

City/State/Zip: Boston, Massachusetts 02205

Company Complaining About: Comcast

Description

A legal decision about me was uploaded by a website called leagle.com and their contact information was all fake, so it took me about 4 months to find out that the name "Donald Johnson" was a made up contact name by the real website owner who is Shakeel Mustafa 650-319-8188. I think he is either an Indian or Pakistani National who is accessing legal decisions in the USA and then uploading them on to his website leagle.com for the sole purpose of financial gains. When I finally was able to talk to this Shakeel Mustafa about a month ago, in order for him to remove the URL about my personal and private legal decision which is harming me greatly in being able to gain employment and is ruining my reputation, he just laughed about it and at the end of the conversation he told me that we would have to further talks because he wants me to pay him money, in order to remove this URL. This Shakeel Mustafa does not care about a person's career, reputation or even the safety of anyone, as its all about him exploiting people's personal and private legal decisions for the sole purpose of himself to make money, by accessing these legal decisions for free basically, then uploading these legal decisions on to his website leagle.com for profit. He has a Twitter account that states that the location for leagle.com is in Washington, D.C. and this is completely made up. I suspect so that he can give some credibility to his website leagle.com. Now these legal decisions are usually on LexisNexis or Westlaw and Attorney's can access these legal decisions at these locations. Attorney's are held to an ethical "Code of Conduct" and would not upload a person's legal decision on the Search Engines for financial gains and ruin a person's career and reputation. These companies like leagle.com and there are lately many more coming out of the woodwork are nothing but parasitical entities, that access people's private legal decisions and then throw them out on the web for financial gains. The owner of leagle.com who apparently is not even a US Citizen cannot use the First Amendment or cite US legal cases, in order to justify his unethical and criminal behavior. The site owner Shakeel Mustafa of leagle.com refuses to remove any legal decisions from the world wide web. When I contacted Shakeel Mustafa to ask him to remove the my legal decision from the Search Engines, I had asked him why he falsified all of his contact information and his response was, "I like my information to be private". Isn't that hypocritical. These websites that upload people's personal and private information, like legal decision or medical records need to be put out of business once and for all, as they are doing this for the sole purpose of making money and pretend like its all "free" like they say on their websites. Well, nothing is free and these websites like leagle.com are placing "Cookies" on people's computers when they click on these legal decisions on the web. I have contacted the Hosting Company for leagle.com, which is Softlayer.com located in Dallas, Texas and owned by IBM but so far they have not responded to my two requests for the takedown of this URL about my legal decision. Lastly, many of these websites are using the excuse that this information about people is already public but that's not completely true. Being on LexisNexis for example is not the same as a website throwing a person's private information on to the world wide web for the sole purpose of them to make money, with of course the excuse that its all public records and therefore they think they are able to justify this bad behavior, which to me is actually criminal behavior by these websites because they can extort money from people, in order to remove these legal decisions and other private information. What is going on right now at this moment in the USA is really despicable, as people are creating these websites gaining access to people's private and personal information under the guise

that its all public information anyways, so they think they can just throw it out there on the world wide web without any consideration for anyone's career, reputation or safety. Europe has the "Right to be Forgotten Law", this is starting to work better and better as more people request takedown of URL's concerning them. Though, not even in Europe do these parasitical websites like leagle.com exists where they dedicate their time to ruining a person's life for the sole purpose of them to make money and then hiding behind the First Amendment. This is just criminal what's going on here in the USA, as are freedoms are being used and abused and Americans are being the targets of unscrupulous criminal websites who are using our own freedoms against us. No website should ever be allowed to upload anyone's legal decision or any personal and private information and throw it out on the world wide web for financial gains, without any consideration for a person's career, reputation of safety. These websites behave like they are not doing anything wrong and do not care about self regulating themselves, as its all about making money for them and that's the bottom line. Also, no person should have to send to any of these websites that have uploaded a person's legal decision any court order, copy of their government issued id or any type of identifying document, as this is just a further intrusive act by these websites, that are not legitimate at all. The site owner of leagle.com Shakeel Mustafa who is not even a US Citizen and may perhaps be living in India or Pakistan should never be allowed to request a court order, or any private identifying information from a US Citizen or Legal Resident. The laws regarding the privacy of US Citizens and Legal Residents need to be changed asap and strongly enforced, as these websites are posing a serious National Security Threat as well because some of them are set up by foreigners outside the USA and are pretending to be legitimate, then want access to the private identifying information of US Citizens and Legal Residents. The Federal Laws that regulate the internet have most definitely not kept up with the times and is way behind other countries when it comes to protecting the Citizens against exposing their private business on the world wide web, that can result in not being able to find work and basically ruining a person's life. This nonsense that its all public and good is just out of control in the USA as we are being used and abused by the people that build these websites just to make a buck for themselves. If the US Federal Government does not protect the Citizens of the USA, then who will. US Citizens right now are being exploited for financial gain under this excuse that the information is public and that's simply not true. Shakeel Mustafa's leagle.com has literally "Boosted" the presence of my private legal decision on to just about every single Search Engine out there and it has gone to the top of every Search Engine. This was done intentionally by leagle.com's Shakeel Mustafa. He is a nothing more than a criminal hiding behind the web and using our laws against us, in order so that he can make money.

Thanks, for your time in this matter and I hope that this Federal Agency can assist me in getting my private legal decision from leagle.com removed from the world wide web.

Diego MasMarques

<http://www.leagle.com/decision/In%20FDCO%2020150924A28/U.S.%20v.%20MasMARQUES>

[Ticket: # 889181 - CAN-SPAM complaint for nuhealthproducts.com](#)

Date: 4/1/2016 9:17:42 AM

City/State/Zip: Atlanta, Georgia 30317

Company Complaining About: Nuhealthproducts.com

Description

I received the attached email sent from a marketer. The message text is blatantly of the 'cold call' variety. It has a tracking image and includes no unsubscribe options. I have no previous association (contact or relationship) with this company (I work in IT for a communications office--message markets to food service).

Ticket: # 889224 - im ver very upset

Date: 4/1/2016 9:51:56 AM

City/State/Zip: Appleton, Wisconsin 54915

Company Complaining About: AT&T

Description

hello BRACKING NEWS ABOUT AOL.COM ON DEC 12-01-2015

AOL 9.8 IS NOW NO LONGER ONLINE NO MORE THEY CLOSED IT DOWN FOR GOOD I
DOWNLOAD IT FOR FREE AOL 9.8 AND IT WORK FOR LITTLE BITE THEN I WENT BACK INTO
IT TO CHECK MY EMAIL AND IT GAVE AN MESSAGE SAYING AOL IS BLOCK TO USE AT THE
WEBSITE IM VERY UPSET I WANT TO FILE AN BIG COMPLANT ABOUT AOL 9.8 DOWNLOAD
YOU TRY TO DOWNLOAD IT YOU WILL GET THE SAMETHING I WANT ACTION TO BRING IT
BACK THATS MY FAVORITE EMAIL LOCATION AND NOW ITS GONE

Ticket: # 889317 - Email Spammers are getting stupid??? and I don't know who to tell.

Date: 4/1/2016 10:37:50 AM

City/State/Zip: Greenwood, Indiana 46142

Company Complaining About: Comcast

Description

I always look through all my emails, spam included. My email account ' lilbruh22@gmail.com ' received spam from OutbackSteakhouseMeal@sneckedssend.kim They left an address on the page. 42018 Livernois Avenue, Detroit, MI 48210

Ticket: # 889413 - Fraud or scam on Facebook

Date: 4/1/2016 11:17:56 AM

City/State/Zip: Seth, West Virginia 25181

Company Complaining About: Frontier Communications

Description

My son-in-law was frequently featured on a WV Read Aloud site with his two young sons, my grandchildren. A few days later, my son in law's picture with my boys appeared on a FB page with the name Kinnard Wilkes Davis. Andrew White, my son in law, reported it to Facebook. THEY BLOCKED HIS ACCOUNT AND ASKED FOR PROOF OF HIS IDENTITY! This poser is using my grandsons pictures to lure women for some reason

He is using our pictures ,saying he is a Navy Officer, and offering 4000 a month for a Nanny to watch his children.

[Ticket: # 889425 - Internet site hosting illegal content](#)

Date: 4/1/2016 11:22:45 AM

City/State/Zip: New York, New York 10036

Company Complaining About: Verizon

Description

The 2 website Sorarchives.com and mugshots.com are currently hosting data about myself which is incorrect and illegally posted. This information is also inflammatory in nature. In addition, the administrator of this site has attempted to extort money from me for its removal. I would appreciate your assistance in this matter. Thank You.

[Ticket: # 889564 - threatening phone calls](#)

Date: 4/1/2016 12:00:04 PM

City/State/Zip: Vine Grove, Kentucky 40175

Company Complaining About: AT&T

Description

A man named Blake Allen has called me repeatedly threatening to come to my home. He has hacked my facebook page and called several of my friends place of employment.

Ticket: # 889953 - Endless emails and no option to stop

Date: 4/1/2016 2:17:21 PM

City/State/Zip: Cooper City, Florida 33328

Company Complaining About: AT&T

Description

I receive endless unwanted emails from:

Clock Boardwalk

10428 Bluegrass Parkway 503

Louisville, KY 40299

There is an option at the bottom of the email that brings you to:

<http://mealysip.com/out.php?email=>

When you enter your email address it does not remove you and just resets

Ticket: # 890352 - CAN-SPAM

Date: 4/1/2016 4:24:12 PM

City/State/Zip: Beaverton, Oregon 97006

Company Complaining About: Comcast

Description

Emails from

seral@kou1213.top,

unnoosed@kou1213.top,

bldg@kou1213.top,

nondegeneration@kou1213.top,

bellied@kou1213.top,

11 Emails within seconds, had to shut down email due to disruption, attached copy of the email, same email over and over.

Ticket: # 890452 - I've been hacked through my IP address lost \$1000's

Date: 4/1/2016 5:04:17 PM

City/State/Zip: Jackson, Georgia 30233

Company Complaining About: Charter

Description

The hacker put malware and viruses in two new iPhone 6s and I've been working with Apple over 2 months to resolve this then I woke up one morning totally locked out of my phone and a mans name is in it in English and Chinese Apple won't replace my phone even under warranty and had they not prolonged the issues this wouldn't have been an issue with the phone but the hacker ruined a \$3000 desktop a new laptop and an \$700+ iPhone and opened a bogus ATT account that nobody can locate and when you call them it goes to the Philippines and he joined dating sites and paid with my card that Apple insisted I put in my phone and Microsoft does it and Google and Google has posted non public data of mine on their website like my unlisted phone number private email and cell phones and my date of birth. Godaddy.com isn't squeaky clean and posted defamatory content about my family of professionals on the website and they had 20 year old deleted email on the website as spam with my name and address and an old unlisted phone number that went to a Russian website and Godaddy is affiliated with enom.com aka Persepo that wouldn't let me opt out of totally inaccurate information. Posted pictures of me and my 2 year old grandson and the investigator just called me and my internet hacking case is international and my phone is in Chinese and the person of interest name popped up on my screen in English and Chinese and popped up in a white box. He is also an app developer and guess who has his apps on my new iPhones Apple and they have removed some of his apps from the App Store for sexual content and tracking apps that's the person that is using my Apple ID and locked my phone and his name is in it. All in all I'm looking at close to a loss of \$10,000 or more. I've reported constant hacking to IC3 with IP addresses and 6 disk of data from the viruses and malware in the phone to ip addresses obtained from Whois and 3 were ATT companies, two in NJ and one in Indiana and three IP global companies all from Colorado and there's so much more. I'm a victim of Internet companies that are narcissistic egomaniacal fools and I can't the FBI even though the locals said its international crime and they can't do more and that's investigator Sands with the Butts County Sheriffs office in GA. I can't and won't defend how Apple or Google behaved and this new laptop with Microsoft windows will be sold because they want my camera and microphone on for marketing purposes and let me catch a drone hovering my house tapping in my wifi to collect data and it's going to be in a million pieces now many internet and telecommunications crimes have been committed here and bank fraud and I never use debit cards in public or internet shopping or banking and never purchased from Amazon or used PayPal and won't. I've been fighting this for months and during that time my retired military husband was going through stage 4 lung cancer and some sleeze ball was trying to sell his information financial information on Google and these companies had old inaccurate information from 30 years ago and wanted us to pay to opt out sign an affidavit and send our military ID's and I said no the Justice Department told me no its extortion and remove the content but Google won't take it off the web because their webmasters make 75% commission per each thing posted on the web true or not. That's invasion of privacy and intrusive and why a woman was murdered in Atlanta last year because her personal data was posted on the web and that was in an FBI news release. I need help, the Chinese have my data and money and Russians have my old phone numbers and how do tell did someone retrieve a deleted 20 year old email and I called the email company and they delete them after a year. I'm angry, I'm violated and so is my family! We need help! Please!!! It's not my provider it's Google Microsoft Bing yahoo internet explorer

[Ticket: # 890628 - Email TO me FROM me.](#)

Date: 4/1/2016 6:42:10 PM

City/State/Zip: Bronx, New York 10463

Company Complaining About: AT&T

Description

I received an Email TO me FROM me.

I did not send ANYTHING from this account.

[Ticket: # 890647 - Unwanted text msg from presidential campaign](#)

Date: 4/1/2016 6:51:55 PM

City/State/Zip: Neenah, Wisconsin 54956

Company Complaining About: AT&T

Description

Hi Cindy, it's Cheston from Team Hillary. Reminder that WI Primary Day is Tuesday, April 5. Confirm your polling place: hrc.io/1SBQYDV

Ticket: # 890754 - MISSOURI HOUSE BILL 214

Date: 4/1/2016 8:06:02 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

POINTINTIME15@MAIL.COM GATEWAY SEEMS TO BE BLOCKED FOR BULK MAIL FROM CONTACTS NOW FROM SELECTED CONTACTS AS WELL..PLEASE...INVESTIGATE AND PROSECUTE...BISHOP RAPHAEL GREEN; AND BRENDA GREEN AND MR. NATIONS, CEO OF METRO TRANSIT STL...FORMER MAYOR OF CHESTERFIELD...INVESTIGATE DETECTIVE CHRIS SIMPSON AND LT. MIKE THOMPSON WHO MAY BE USING THEIR AUTHORITY FORCED BY PREACHERS SUCH AS DAVID BLUNT AND KIM BLUNT TOTRAFFICKING OUR MONIES AND BODIES AND KIDS AND JOBS...SEE MISSOURI HOUSE BILL 214 AND INVESTIGATE THE FEMALE WHO WORKS FOR PEABODY WHO IS AN EMPLOYEE AND A MEMBER OF CHURCH ON THE ROCK THEIR INVOLVEMENT OF ABDUCTION OF MY KIDS HER HUSBAND AND HER SISTER...WHO IS AN ATTORNEY USING HER LEGAL AUTHORITY TO HIDE KIDS AND BEAT THEM THROUGH ..JUDGE JAMISON...JUDGE BORBONUS AND CLERK LATREASE CAMPBELL AND CLERK OF THE COUNTY BOSS...JOAN GILMER...DARIUS THOMAS..DAMIEN BLAKE...ROBERT F.LOGGINS, SR...CASSANDRA LOGGINS....AS WELL AS JUDGE DONNELLY AND SHERIFF WILLIAMS WHO IS RELATED TO FORMER PASTOR OF WASHINGTON TABERNACLE BAPTIST CHURCH...PROSECUTE QUICKLY...ACCORDING MISSOURI HOUSE BILL 214....I WANT MERLEY OWENS, ROSETTA WOODBERRY, W.B. WOODBERRY, A.G. WOODBERRY, ANGELA OWENS AND HER PARENTS DEAD FOR ALIENATING MY KIDS FROM ME...AS WELL ALL OF MY MONIES DUE ME FROM 26 YEARS OF SUPPORTING MR. MELVIN OWENS...

Ticket: # 890917 - Tracking my phone/spam

Date: 4/1/2016 10:54:25 PM

City/State/Zip: San Marcos, Texas 78666

Company Complaining About: Time Warner

Description

King root team is constantly trackingmy phone everyday and it's annoying. The only way I can get in contact with them is by email I have email them several times and they refuse to stop tracking my phone. Kingrootteam@gmail.com is the only way to contact them. I contacted them and they never contacted me back.

[Ticket: # 890940 - complaint harassment by communication](#)

Date: 4/1/2016 11:08:53 PM

City/State/Zip: Hazleton, Pennsylvania 18202

Company Complaining About: Directv

Description

I wanted to report harassment by communication

[Ticket: # 891055 - Re: \[FCC Complaints\] Re: Spam Text](#)

Date: 4/2/2016 9:33:02 AM

City/State/Zip: Blytheville, Arkansas 72315

Company Complaining About: Verizon

Description

This is a follow-up to your previous request #811276 "Spam Text"

More text message spam again this morning. Is it odd that it now comes early morning and on the weekends when any reports about it won't be addressed until the following week? Here is a screen shot of it in case that helps you at all. I am continuing to report these to the FTC also, as you advised me. And forwarding to the 7726 number. Having such bad arthritis in my hands makes texting all this very difficult. Thank you for any help you can provide to me and others like me.

Ticket: # 891118 - Unwanted text messages

Date: 4/2/2016 10:54:44 AM

City/State/Zip: Bronx, New York 10469

Company Complaining About: Republic Wireless

Description

I keep getting text messages of a political nature I never requested. I contacted the sender several times to remove my number, was told that I was off their list, but I continue to get messages. I was told that some may be using an old list. I stated to please inform all users to update their list or I would file a complaint. I still get messages from them.

[Ticket: # 891381 - Re: \[FCC Complaints\] Re: Jamming](#)

Date: 4/2/2016 2:48:53 PM

City/State/Zip: Port Saint Lucie, Florida 34984

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #760086 "Jamming"

We have not yet received any response from Comcast.

Craig Arbore

[Ticket: # 891392 - PLZ help stop spam from theOnionemail@theonion.com](#)

Date: 4/2/2016 3:03:10 PM

City/State/Zip: Santa Fe, New Mexico 86594

Company Complaining About: Comcast

Description

the onion has been bombarding me with spam and I have complained before but nothing happened. Just awful up to 10 per day.

[Ticket: # 891633 - Telephone Harassment](#)

Date: 4/2/2016 7:20:31 PM

City/State/Zip: Mauldin, South Carolina 29662

Company Complaining About: Unknown

Description

Person or Bot continues to call me over and over; without solicitation. When I answer, no one responds back. After about 10 seconds they disconnect the call.

[Ticket: # 891808 - Unwanted spam text](#)

Date: 4/2/2016 11:52:54 PM

City/State/Zip: Box Elder, South Dakota 57719-7002

Company Complaining About: Verizon Wireless

Description

Spam text inappropriate sent to 6054317167 cell number.

Ticket: # 891881 - Spam emails

Date: 4/3/2016 8:12:42 AM

City/State/Zip: Brooklyn, New York 11223

Company Complaining About: Cablevision

Description

Getting about 20 emails every day from the same spammers. The emails are different-like from the Sam's club, Amazon, Kohl's....These emails not only spam but they contain a malware or viruses to get into your system. I did try to opt-out but started to get even more e-mails after that.

Ticket: # 891887 - Text Messaging

Date: 4/3/2016 8:55:17 AM

City/State/Zip: Powell, Tennessee 37849

Company Complaining About: Tajs27@zcinuffnttv.com

Description

A text saying click and say hello to my new cam page.

[Ticket: # 891950 - internet ads](#)

Date: 4/3/2016 11:42:56 AM

City/State/Zip: Thompsonville, Michigan 49683

Company Complaining About: Ace Communications

Description

Every time I use my computer I have many ads that pop up. I keep opting out of these ads, but more and more pop up. I did a survey and every since then ads have dominated my computer. I would like a fix for this problem please.

[Ticket: # 891991 - Tommy bahama](#)

Date: 4/3/2016 12:34:09 PM

City/State/Zip: Tukwila, Washington 98168

Company Complaining About: Verizon

Description

Marketing email. 'Change your preferences' link does not work.

Ticket: # 892229 - Unauthorizwd and Posaibly Fraudulent Solicitation/Scam from 9099962478

Date: 4/3/2016 6:44:22 PM

City/State/Zip: Redlands, California 92373

Company Complaining About: Not Carrier Complaint

Description

Received at approximately 3:35 p.m. on Sunday April 3rd 2016 a call from this number(909 996 2478) on my mobile phone. No prior relationship or other authorized reason for such a call. Recording claimed to be from Marriott, offering free stay at 5 star resort. No discernable link frim this number to actual Marriott Hotels company.

Ticket: # 892266 - Give Forward will not unsubscribe me

Date: 4/3/2016 7:41:28 PM

City/State/Zip: Pickerington, Ohio 43147

Company Complaining About: Give Forward

Description

I am unable to unsubscribe from the company Give Forward, www.giveforward.com. I have used their unsubscribe link about 2 dozen times. I have had emails with them and they just tell me that they have a "bug" and their software patch will fix it tonight. I have been told that three separate times.

Ticket: # 892361 - SCAM

Date: 4/3/2016 10:12:21 PM

City/State/Zip: Altoona, Pennsylvania 16601

Company Complaining About: Atlanticbb.net

Description

COMPUTER SCREEN SAYS ERROR CALL (866) 329-5691 TO FIX THE THEY TAKE REMOTE CONTROL OF MY COMPUTER TO STEAL DATA AND CHARGE TO DO IT THIS IS CRIMINAL!!!!!!!!!!!!!! (866) 329-5691

Ticket: # 892367 - A hostile takeover of my laptop computer twice in 2 days by windows 10. destroying my class time and online tests

Date: 4/3/2016 10:16:21 PM

City/State/Zip: Nixa, Missouri 65714

Company Complaining About: Sudden Link

Description

windows 10 from microsoft has been forced onto my laptop not only uninvited, but constantly rejected by me over 50 times. twice in the last 2 days it took over my computer, destroying all the rest of my class time and interrupted a test both times. I called a local computer repair center for help only to find they are having the same problem with their own computers, and have not found a way to stop these unwanted aggressive takeovers at this time.

Ticket: # 892432 - Exploiting a virus infection for personal gain, soliciting a profit and further

Date: 4/3/2016 11:53:13 PM

City/State/Zip: Castro Valley, California 94546

Company Complaining About: Comcast

Description

My neighbor is obsessed with hacking my computer and preventing me from getting to the internet for information and communication. When I realized what she was doing was considered "gas lighting" the entire process of discrediting and slandering was already underway. They are trying to extort my property and remaining opportunities, including my Social Security Disability from me. They have been instrumental in absolutely destroying my friend, who to date has lost both his Veterinary and Pharmacist licensing, they are working on revoking his citizenship, his benefits as well as his freedom. They are threatening us every day. You have complaints filed from me on several occasions that are pertinent to this report, which is:

After purchasing a new Straight Talk WiFi hotspot from Walmart and PiPO mini computer just received from the manufacturer after replacement*, I attempted for the first time out of the box (both units) to connect the PiPO to the internet. First, I tried to tether the unit so it would not be subjected to WiFi infection. The hotspot would not recognize in Windows as anything other than the possibility of being a USB Mass Storage device. It would not mount because there was no SD card in the device. So I attempted the connection within WiFi. The PiPO DID connect for a split second, verifying such with an audio beep from the hotspot. But it then quickly disconnected and Windows reported it was not able to connect to the device.

The PiPO is dual boot, so I rebooted in Android. The Android OS would not recognize the device, but DID report the USB device as tethered was corrupted, and suggested I reformat it. So I reset the Hotspot, and it was recognized by SSID. I tried connecting it, however, the Android OS would not remain connected, not even verifying connection by beep on the HotSpot.

I then figured if there was a virus infection, that I would go ahead and factory reset the Android. I tried, but it seems the factory reset did not quite erase all information, as it retained personal settings, meaning I would have to perform a device reset within the firmware.

I tried going back into the Windows partition, and tried several methods, including creating a manual WiFi configuration, and there was still no ability to connect, so I restarted in Windows again.

The WiFi device was transmitting, however, it would not connect. So I tried resetting the device once again, and it would attempt, but would not allow the final negotiation (as if the connection was corrupted)** [currently checking Windows logs for any clues]

There is one person who I can physically hear, within WiFi distance who I am VERY CONFIDENT is the person responsible for this and other WiFi hacking, including the incident 14 months ago when I attempted to launch a brand new ASUS router and cablemodem combination that was immediately hijacked and I was locked out of within the first 30 seconds. Since that time, the router has gone through every possible reset I am capable of beside sending it back to the factory, which I reserve until I speak with the FBI regarding.

I am subjected to these computer-related distractions intentionally to take me away from testifying or getting involved in my friend's case, who has been fighting for his survival with these neighbors. She

is so psychotic at this point, she sprays various scents of perfume so heavily at regular intervals, like war-time torture tactics, every time I attempt to help this man research or even to file my own affidavits, whether it be in relation to her case or my own. She is maliciously attacking my router, still, and I suspect setting it up to be a virus server, instrumental in infecting the new device I spoke of, as well as a new smartphone, new tablets (multiple) and any device that comes within distance of it. It is all based upon and originating regarding a collection of WiFi IP cameras that I use as my security system. They are constantly referring to those, making demands I take them offline, when I refuse, that is when the trouble starts. Another aspect of this person's terrorism is in relation to the future deed of my house, my mother, having done a reversed mortgage on the property, denies any such possibility, but I am unfamiliar with the process as of yet (something else they are trying to keep me from by these distractions), the neighbor keeps threatening me to be my "landlord" one day, down to antagonizing me whenever I attempt to repair or enhance anything physical among the property. Does anyone else see the correlation here? I am not just being paranoid, I am sharing the threats this person has made to me; what I fear the most, is how my own Sheriff's department has been made aware of these people, as well as the terrorism she is inflicting upon my family, always asking for money in the end, like a typical debt collector. Having said that, I am sure you will agree the EXTREME fortitude, including threatening to take my house while I vacation, which is scheduled for the near future, but this woman has "bet" me she would prevent, and her efforts are well underway.

This woman is demented, exhibiting complete terroristic tendencies, and while I am doing what I can to prevent, she has me in a constant mode of reaction to the point with all senses practically being attacked by her in some manner (the cheap perfume thing, as 'original - not' as it is goes to a new all-time-low, even for a bank-carnie). Nonetheless, this person is committing more crimes than being able to collect a mere couple hundred dollars, which has never been presented to me, and I feel they are using just as an excuse.

Long story, my apologies. Before the WiFi device corruption, they have also been able to get to my Seagate Business NAS server, which has been running standalone, never connected to the Internet, and is now finally blocked by some malware or scripting which is preventing a full directory listing or access to any of the information stored on it. That is also being accredited to her realm by this female terrorist, I have yet to identify throughout the past 15 years.

So she feels she is going to be successful in completing her stalking whenever I take a vacation. She threatens they will simply barge in and take over my property and seize all they can. That is no way to live life, and I present this information to you as best of my technical and emotional ability, and state I declare under penalty of perjury (under the laws of the United States of America) that the foregoing is true and correct.

Ticket: # 892454 - Unwanted Text Messages**Date:** 4/4/2016 2:31:30 AM**City/State/Zip:** Plymouth, Wisconsin 53073**Company Complaining About:** Us Cellular

Description

I receive frequent text unwanted text messages about stock picks. The sender is not identified by phone number, typically is identified by a false email or website address, there is no option to opt out. When sending reply message "STOP" I receive a delivery failure notification. The most recent message read, "From: xubijpfezm@aaaaniav.com S:ACNV OUR SPRING MONSTER PICK!!!! M:Dear Members, I told you So! I am here telling you again, get in ACNV right now, and get ready to ride the rollercoaster to substantial trading gains. The shorts have been trading this stock in this tight range, and it the chart looks read to pop any day, its time to reenter ACNV today and watch it go vertical. The Easter weekend is over, and get ready for a huge week on ACNV, which I have bow tied for everyone. Go read about the company now, and make s". That's the end of the message, poor grammar and all. Please help me stop these extremely annoying and unwanted text messages.

Ticket: # 892781 - Email SPAM - report a complaint

Date: 4/4/2016 11:43:12 AM

City/State/Zip: Washington, District Of Columbia 20006

Company Complaining About: All-in Athletes, Llc & Cool Life Crm

Description

A website named "all-inathletes.com" has started sending me regular daily emails. I had never heard of this website before the emails started coming and never signed up for it or consented to receiving such emails.

Additionally, when I read their privacy policy and attempted to contact their webmaster by email to unsubscribe (at the email address listed on their website - see <http://all-inathletes.com/privacy-policy>), I received an error message indicating that I couldn't send emails to the email they provided ("Delivery to the following recipient failed permanently").

[Ticket: # 892815 - How to stop receiving unwanted mail .](#)

Date: 4/4/2016 11:54:43 AM

City/State/Zip: Naples, New York 14512

Company Complaining About: Frontier Communications

Description

I unsubscribed from match.com and am now receiving mail from something called Chemistry. I have repeatedly unsubscribed with no results . What do I have to do to stop this?

Thank You for your help

Roger

Ticket: # 893079 - Privacy Attempted Info Collection

Date: 4/4/2016 1:23:48 PM

City/State/Zip: Ventura, California 93002

Company Complaining About: AT&T

Description

After politely declining additional services while speaking with and ATT Uverse Agent continued to push service and began asking personal questions. I was outraged by the impropriety and potential misuse of individual personal information that is being collected and its abuse. Unfortunately, some people will feel compelled to answer invasive personal questions from a service provider. I will not and when I brought the issue up with another

ATT agent she could not understand it's inappropriate to be asking personal questions of one's living arrangements and family situation. I realize ATT probably under pays its workers and commissions are sought by workers, but after 3 - NO's which is more than enoughwhat if you have some pervert freak working for ATT and information is then misused for theft or God help us other criminal acts.

[Ticket: # 893089 - Complaint](#)

Date: 4/4/2016 1:27:41 PM

City/State/Zip: West Wareham, Massachusetts 02576

Company Complaining About: Verizon

Description

mc5859@nyu.edu is masquerading as an AOL representative.

[Ticket: # 894073 - unwanted email](#)

Date: 4/4/2016 6:25:14 PM

City/State/Zip: Orange City, Florida 32763

Company Complaining About: New Horizon Service Dogs

Description

I have asked New Horizon Service Dogs, several times to remove me from their email list. I have spoken to them on the phone 3 times They keep emailing me.

[Ticket: # 894278 - SPAM to collect mailing list](#)

Date: 4/4/2016 7:54:16 PM

City/State/Zip: Chicago, Illinois 60631

Company Complaining About: AT&T

Description

Mails that don't unsubscribe from link - they use it to validate the address as active. Repeated requests direct to e-mail found on Google ignored. Labeled as coming from EntertainMeMore, but always a different domain. Goes to Interactive95, listing a PO Box in Chicago.

Ticket: # 894300 - Computer Hacked**Date:** 4/4/2016 8:09:13 PM**City/State/Zip:** Loganville, Georgia 30052**Company Complaining About:** AT&T

Description

I purchased a new router/modem from ATT. When I received that, enclosed was a booklet with instructions. There was a link in the booklet that offered computer support in case of a virus or computer cleanup was needed. I called the number located in the booklet and signed up for a subscription to pay \$15.00 per month automatic draft from my bank account with no contract. On 3/21, I called to have my computer cleaned up. ATT/Connectech taped into my computer and did just that. A few days later I noticed that my PDF program was missing and called back to have it restored. They taped in again and restored my computer to a previous version so my PDF program would be operable. It works now with the exception for a few things within the program that can not be fixed without uninstalling and reinstalling the program. On 3/28, I received a call from ATT/Connectech stating that they noticed through my IP address that my network had been hacked and they needed to tap into my computer to show me and install a network access program to prevent hackers from obtaining my information. I was then informed that I had to purchase this program straight from Microsoft. The tech pulled up a google form for me to fill out, inputting my checking account information to purchase this program. Once my computer was cleaned up, I called ATT/Connectech back to find out if my computer was safe to access and was informed that they don't call their customers. Their customers call them and they have no way to monitor IP addresses or networks. I was scammed and hacked by who I thought was ATT/Connectech who I had a subscription with. Now I am receiving phone calls from out of state numbers. It rings 1 time and hangs up. The day after, I received 56 out of state phone calls. Some of them were collect calls. It has now been a week and I am still receiving phone calls. I called ATT/Connectech to cancel my subscription, only to be told that I cancelled it 2 days prior which I did not. I have since put a fraud alert on my accounts and changed my banking accounts. I have also purchased a new computer and changed passwords to important sites.

Ticket: # 894405 - Spam from: theOnionemail@theonion.com

Date: 4/4/2016 9:23:49 PM

City/State/Zip: Santa Fe, New Mexico 86594

Company Complaining About: Comcast

Description

Complaint#: 891392. I continue to receive email from theOnionemail@theonion.com in spite of FCC having closed the case. What gives?

Kevin

[Ticket: # 894520 - Spam from a Phone Number](#)

Date: 4/4/2016 10:45:54 PM

City/State/Zip: San Francisco, California 94107

Company Complaining About: AT&T

Description

I am getting hundreds of text messages sent from the following number (415) 599-2972. When I google online it's clear I am not alone. The text messages all contain random numbers and that's it. I did not sign up for it and have asked it to stop contacting me. It is costing me a lot of money.

Ticket: # 894565 - Ashton Daniels, Carla Oliver-Hogue, Lawrene Braggs, SR., Lauren Millican sr. vp w/maac, Juanarithia Lee warned to stop impersonating FCC reps.

Date: 4/4/2016 11:36:21 PM

City/State/Zip: Unk, Arkansas 72204

Company Complaining About: Comcast

Description

Thank You

Your form has been submitted to the OIG Hotline. You may wish to print a copy of this page for your records.

Release and Identity Preference: Anonymous

VA facility or office involved:

4300 WEST 7TH STREET

2200 FORT ROOTS DRIVE NLR, AR 72113

Names of wrongdoers:

GUARDIANS OF PEACE

ANDREA LOVE

JEANETTE JONES

ASHTON DANIELS

Names of victims:

Alleged legal or policy violation(s) or other misconduct:

ILLEGALLY HACKING FED, STATE, CITY AND COUNTY GOVERNMENT NETWORK
REPEATEDLY FOR LAWRENCE BRAGGS, JEANETTE JONES,

Effect of the wrongdoing, such as dollars lost, delay produced, etc.:

Date(s) when the event(s) occurred:

Names of witnesses:

RODNEY PEAGUS

MELVIN WILLIAMS

ALLISON WALTON

Has this allegation been previously reviewed?:

If yes, please provide the dates and who did the review:

Have you contacted the VA OIG about this issue before?:

If yes, please provide date contact was made and to whom:

Additional Comments:

ASHTON DANIEL HAS REPEATEDLY HACKED THE GOVERNMENT SERVER AFTER BEING TOLD SHE WAS BEING INVESTIGATED FOR DOING SO.

ASHTON HAS NOT STOPPED HACKING, SHE HAS ONLY CONTINUED TO DO SO NOT CARING IF SHE COULD BE TRACKED FROM LAWRENCE BRAGGS RESIDENCE ON LEHIGH, VALERIE YOUNG RESIDENCE, VALERIE WILSON PLACE OF EMPLOYMENT HEALTHSCOPE, UAMS, ST. BAPTIST HEALTH WITH THE ASSISTANCE OF LATASHA BRAGGS, MALISA MORRIS, BARBARA PAIFE, LORETTA HICKS AND LAKISHA ARMSTRONG WRIGHT WHO USED KAREN WILLIAMS INFORMATION TO BE SEEN AT BAPTIST HEALTH ER IN NLR, ARKANSAS AND WHO ALSO SUPPOSEDLY USED KAREN'S SOCIAL SECURITY NUMBER TO ENTER THE AIR FORCE AND ONCE SHE WAS ACCEPTED, IT WAS LATER REVEALED THAT SHE HAD USED KAREN'S SOCIAL SECURITY NUMBER BECAUSE KAREN HAD RETIRED FROM THE AIR FORCE IN 1992 AND KAREN WAS CONTACTED AND SAID SHE CHOSE TO NOT PROSECUTE LAKEISHA ARMSTRONG WRIGHT AND AFTER ADJUTANT GENERAL CURTIS ANTHONY LEWIS WILLIAMS REVIEWED HER INFORMATION HE REALIZED THAT IT WAS CARLA OLIVER-HOGUE WHO HAD ENTERED THE AIR FORCE USING HIS DAUGHTERS IDENITY THE LATE 1970'S AND HIS DAUGHTER WAS EVEN IN HIGH SCHOOL, SHE WAS GETTING READY FOR JUNIOR HIGH.

CARLA WAS BOUND AND DETERMINED TO JOIN WITH GREATER FORCE THAN BEFORE TO KEEP KAREN FROM MARRYING MICHAEL, WHICH SHE HAD FAILED TO DO SO, SINCE THEY WERE MARRIED ON MARCH 14, 2008 AND SINCE SHE WASN'T ABLE TO PREVENT THAT FROM HAPPENING, THEN THEY HAD TO REVERT BACK TO THE MARCH 14, 1967 PLAN TO KILL HER AND THEY HAVE TRIED SO VERY, VERY HARD AND ACTUALLY ASHTON DANIELS, CARLA OLIVER-HOUGE, KEASLER ALLEN, CHELSEA FERREN DID AS SUGGESTED BY KAREN'S OLDER COUSIN DOROTHY PHILLIPS AND HER HUSBAND NAPEOLEON AND JACK WILLIAMS....THESE PEOPLE CONTINUE TO INTERCEPT AND REROUTE CALLS TO AND FROM KAREN WITH THE HELP OF LT. FOSTER WHO IS THE MANAGING DIRECTOR OF THE CITY OF LITTLE ROCK TELECOMMUNICATIONSA AND 911 EMERGENCY AND NON EMERGENCY CENTER WHO KNEW HOW TO REROUTE ALL KAREN'S CALL FOR ASSISTANCE BETWEEN NLRPD, LRPD, VA POLICE DEPT, SHERWOOD POLICE DEPT, MAUMELLE POLICE DEPT....All Netspend customers have been made aware of a phising attempt where they were warned to not provide any of their account information, pin number request they receive via email or phone call. Possible suspects are Ashton Daniels, Eatrice Miles, Bridgette Burks and daughter, Keasler Allen, Carla Oliver-Hogue, Lawrence Braggs, Sr., Latasha Braggs, Lakeisha Armstrong Wright, Loretta Hicks (who recently threatened and paid for some one to approach Teresa Porter, Lolita Washington, Joycelynn Lewis and threatened to rape them, brutally beat them and cut their throats if they did anything to assist Karen Williams-Powell receiving her unemployment compensation, SNAP benefits as well as back pay. This is the same threat that Karen received when she was a resident at Fountain

Bleau Apartments, Palisades of Chenal Valley and her current residence. There is speculation that Lt. Foster who works for the City of Little Rock Telecommunications and would purposely intercept calls Karen made to anyone and vice versa. Lt. Foster also intercepted calls Karen made to NLRPD and LRPD between July 2013 through this current time. Lawrence Braggs is supposedly willing to come forth and as well as shut down ACI, Word Aflame and all links, contacts, people who participated in the initiation of the March 14, 1967 till this current time the plot to use WICCA to control the life Karen W. Lewis-Powell to rape her before she became married or force her to be the ass for Apostle Braggs now known as Lawrence Braggs, Charles E. Williams, WICCA Administrator who will be closing down Covenant Cathedral of Zion located at 3023 West 12th Street and Silas Johnson, Pastor of Full Counsel Ministries will also be shutting it doors. Braggs and Charles E. Williams agreed to have their WICCA headquarters demolished and land given to a individual that will remain nameless. Lawrence Braggs also will give two or three ABBA properties that are for teenage mothers as well to a family that will remain name less for the time being. Carmen Sanders, Fred Thessings, Jerry Collins and VA Police Officer Wigginton and the black female that works as a clerk in the VA Police Station at the North Little Rock Campus are also WICCA practitioner and assisted, participated in the wrongful arrest of Karen Williams-Powell, threats made on her life for reporting her suspicions to OIG, as well as tormenting her through WICCA day in and day out for the past 5 years or more as she worked at LR as well as NLR CAVHS campus. Valerie Young and Valerie Wilson set things up for them to continue this torment at her residences..All responsibility parties name and unnamed are reading this tip as it is being typed and they feel that disconnecting their link will erase their identity and it doesn't. Just as flat thv's allow you to be watched as you are watching television, the same is with Desktop/lap top and ipad, smart phones, trac phones, burnt phones all have a camera that takes every pic..smile for the camera

[Ticket: # 894779 - E-Mail ads](#)

Date: 4/5/2016 9:07:39 AM

City/State/Zip: Chandler, Texas 75758

Company Complaining About: Sudden Link

Description

Dunhill Vacations Inc sends e-mails everyday--even though I have requested to be unsubscribed several times. They just ignore my requests and keep sending me more travel deals (which I have no interest in).

Ticket: # 895083 - Phising scam

Date: 4/5/2016 11:38:37 AM

City/State/Zip: Vallejo, California 94590

Company Complaining About: Comcast

Description

I attempted to make a payment with www.vw/credit.com and received 20-30 pop ups impeding me from completing my car payment. I decided to answer what was a phising scam in order to make my volkswagen car payment. Now the company "theshoetrend" is charging me \$98 (a month after the phising scam). I called their merchant line as listed through my bank, and they are stating that i was aware of their monthly service and charge. I was not. This is an internet phising scam, and i demand my money back.

Ticket: # 895534 - Time Warner Profiling

Date: 4/5/2016 2:01:37 PM

City/State/Zip: Webster, New York 14580

Company Complaining About: Time Warner

Description

I believe Time Warner is racially profiling customers, they are using marketing tools to target groups based on what they think our race is. For years I have received mail and email from Time Warner in Spanish and trying to sell me Spanish products. I am not Spanish/Hispanic and have never subscribed to any such product or service, if I had this would be a reasonable offer to send me. Ever since I got married and my last name changed I have received these offers, emails and mailings from Time Warner. Even though target marketing based on ethnicity is nothing new, it should be opt-in. I should not receive all these emails and mailings to my home in the Spanish language that I cannot even read or marketing emails to get Spanish channels and calling to Latin America...again I have never asked or bought any these products before. I am attaching the email I received today with the subject line: " A Bundle just for you"....and no its not just for me because they are just profiling me based on my last name solely.

Ticket: # 895535 - e-mails generated by Ameritech Electronic Commerce, then Windstream Hosted Solutions LLC, then Hetzner Online AG

Date: 4/5/2016 2:01:44 PM

City/State/Zip: Arlington, Texas 76006

Company Complaining About: AT&T

Description

keep getting e-mail originating from Ameritech Electronic Commerce.

I do not want e-mails from these people.

Ticket: # 895618 - emails were changed

Date: 4/5/2016 2:32:07 PM

City/State/Zip: Washington, District Of Columbia 20010

Company Complaining About: Metropcs

Description

I went into my email lorainejoiner74@gmail.com looking for a email that I know came in because I read it before I took the free Uber ride that was sent. As a result of the misinformation it messed up my account. Then the confirmation as well as the thank you email disappeared. Then knowing t hat this happened I will not be responsible for anything that may or may not be going on illegally through any of the email that have been connected to the cell phone 202-847-8986 due to hacking. There has been continual stalking for years for no reason. I do not hang with people I mind my own biz and I do not hardly use online social media. The stalking that I am going through is as if these assholes are connected through the same phone line account that I am. Its like they can are completely connected to my account somehow. I have reset the phone, and I am tired. Its my right to privacy. I am not their friend and I wish these stalkers would get caught and properly charged. I have been saving all emails that come in to my accounts as they are desperate cunts if you ask me. You should read the sexually explicit emails. The FBI cyber unit would have a field day with these folks lorainejoiner41@gmail.com for sex sights and or sex hookups. I have never met anyone on line and not going to. I do not know why its so important for these stalkers to be in my business but they do this with every email or any account connected to my name. its no telling what may be out there in my name falsified. Anything illegal is not mine. I do not do anything illegal online. I do not meet anyone online and I barely use online social media other than for research. Or ever so often I send a message on FB ..not very often. as well I am by myself 100% of the time and I have a right privacy of the internet.

[Ticket: # 895683 - unwanted text/SPAM](#)

Date: 4/5/2016 2:50:31 PM

City/State/Zip: Janesville, Wisconsin 53545

Company Complaining About: AT&T

Description

A politically motivated text was sent to my personal mobile device.

FRM: Ron

SUBJ:HELLO

MSG:(V*O*T*E F*O*R S*A*N*D*E*R*S)

Ticket: # 895784 - Email HACKED

Date: 4/5/2016 3:17:41 PM

City/State/Zip: Holland, Michigan 49423

Company Complaining About: Boost Mobile

Description

Two weeks ago I switched phone providers from Metro PCS (who I have had as my carrier for a year and 3 months) back to Boost, but retained my same phone number.

Within 5 hours of use, I knew that my new ZTE Max phone was defective. The full battery became completely drained and dead in less than 2 hours: EVERY DAY FOR 7 DAYS. I could not even use the fully charged phone for an hour without it shutting down due to battery failure.

So, last week, I went back to the Boost store where I bought it and had a man named Edward check out my phone. He works at the Boost store at 130 Lakewood Blvd, 49424. His number is 616-396-0333. He told me he was not very knowledgeable about cell phone technology but he did confirm that my phone was behaving in strange ways he has never seen. E.g. The option to move my data to my removable SD Card was dimmed out for EVERY APPLICATION, even the games I installed myself from the Google Playstore. Also, when reviewing the data and memory use, it showed a large amount of data was on my SD Card as soon as we checked, but it would flash and then display that there was ZERO DATA on my SD Card within seconds. We did this 3 times and it happened every time. I do have 3 games that somehow got routed to the SD Card by themselves, so I know that there IS data on the card. So why does that data appear, and then vanish every time I check it?

It might be nothing, but Edward said it was very odd. Ok. No big deal. I have been hacked for years, I am accustomed to this sort of weirdness.

However, WHILE I WAS AT THE STORE WITH EDWARD, MY PHONE WAS SITTING ON THE COUNTER UNTOUCHED BY HUMAN HANDS, IT MADE A PHONE CALL.
By itself.

And Edward and I almost fell over in shock.

Edward is now ON THE RECORD as a witness to the event.

Edward told me I had a defective phone and said I needed a replacement.

He said that I needed to call Boost's Insurance Claims department, if ZTE was not helpful.

On March 23, 2016 at around noon, I called ZTE's warrantee department and they were not helpful, so I followed Edward's advice and proceeded to call the Boost Insurance Claims department to see if I could get a replacement phone through them. THEIR NUMBER IS 844-534-3099.

The Boost Insurance representative (Cheyenne) told me I must answer some security questions to establish my identity.

I said No problem.

"What month was Moira Donnelly born?"

What?!

Moira is my aunt.

Her birthday is a strange question just from Metadata.
Do you know all of the birthdays of your aunts and uncles?
I don't.

But, Moira is the hacker's (my mother hired the hacker) best friend and partner in the HACKING I have suffered since 2003 when my mom, Monica Donnelly inherited several MILLION DOLLARS. You see, just to make this story MORE WEIRD, it is My Own Mother that is bankrolling the Hacker. She hired him. The hacking I have endured for 3 years is because of MONEY— LOTS AND LOTS OF MONEY in my family Trust Fund.

My mother also suffers from Munchausen's by Proxy. And, she is simply, a sociopath. So this obscure question felt like a very personal jab to me. Nonetheless, I did remember my aunt Moira's birthday and I answered that question correctly. I then had to answer a question about my former residence in Greenville, Michigan. I was given 2 choices to pick from. No Brainer, Right?

WRONG.

The Boost Insurance Rep told me I had Failed my own Identity Test.
And the key question was suspiciously obscure and specifically about my enemy's wingman.

Hmmm. Creepy. But not a huge deal on it's own, right?
But between me failing my own ID test, and the question being about my enemy, I grew increasingly anxious. I have had far more creepy experiences than this in the past 3 years. While I had a Boost Rep on the phone, I asked if I could change my email address on file from Retrolune@aol.com to my Gmail account: Eunoiajen@gmail.com.

THEN a Miracle happened.

Twenty minutes later, I received an EMAIL on my eunoiajen@gmail.com account, which I have had for 3 years, from Boost Mobile's Insurance Claim department for a total stranger: "Keith Cook." The email was informing Keith Cook that HIS insurance claim had just been approved! His email was listed as the same email as mine, "eunoiajen@gmail.com."

****HERE IS THE SPECIFIC INFORMATION BOOST SENT ME ABOUT KEITH COOK:**

1. He, like me, has a ZTE 9520 Max.
2. He filed the same insurance claim I did, at the same exact time that I did, about the same make and model of phone that I did, on March 23, 2016.
3. KEITH COOK's Boost Claim ID is 3677-50536168
4. Account Information For: KEITH COOK
5. Wireless Number: 502-439-3677
6. Handset Make and Model: ZTE 9520 Max
7. Serial Number: 256691534707345969
8. Claim ID: 3677-50536168 9. Claim Date: 3/23/2016
10. KEITH COOK SHARES MY PRIVATE EMAIL ADDRESS: eunoiajen@gmail.com,
11. He has recently hacked my email account and he keeps changing my phone number on my GMAIL to one of my old numbers that I had years ago. So I cannot get past the Two-Way Authentication on any of my accounts, including my Facebook and other email account, Retrolune@aol.com.

I do not know Keith Cook.

Never heard of the man.

But he knows me — both via email and phone. I am locked out of all of my online accounts, I am locked out of my 2 laptops because the hacker changed my passwords.

HERE IS MY CLAIM INFORMATION, ME, JENNIFER DONNELLEY:

Your Device Information:

Account Information For: JENIFFER DONNELLY

Wireless Number: 616-323-5549

Handset Make and Model: ZTE 9520 Max

Serial Number: 256691534708554569

Claim ID: 5549-50536118

Claim Date: 3/23/2016

Just to add insult to injury, Keith Cook (who is somehow on BOTH my Boost Mobile account AND my Gmail account, "coincidentally" according to police) SUCCESSFULLY PASSED THE IDENTIFICATION PROCESS on MY ACCOUNT. You know, the one that I had just failed, that is designed to confirm that I am Jennifer Donnelly? Me? Yeah, That Id test!

HERE IS THE TRACKING NUMBER FOR THE NEW PHONE THAT KEITH COOK IS GETTING VIA MY EMAIL AND BOOST MOBILE ACCOUNT.

Your Phone Has Been Shipped!

Dear KEITH COOK,

Great news! Your phone has been shipped. To track your shipment, please visit UPS and enter the following tracking number 1ZA976V80303569157.

eSecuritel Customer Care Group

Account Information For: KEITH COOK

Wireless Number: 502-439-3677

Handset Make and Model: (ScriptTag:Handset Make & Model)

Serial Number: (ScriptTag:Claimed ESN)

Claim ID: 3677-50536168 Claim Date: 3/23/2016

I hope this is a break for my case after being gaslighted and hacked for so many years.

****Please investigate my BOOST MOBILE IDENTICAL (cloned) PHONE BOTH PRESENTLY AS WELL AS IN DECEMBER OF 2013?**

****Please also investigate my METRO PCS account of the past year that was registered to the same phone number I transferred to Boost: 616-323-5549?**

IT WAS DISCOVERED IN DECEMBER OF 2013 and the Rep said she made a note in her file for law enforcement. That was 2 years ago. I handed police the CASE FILE NUMBER from Boost, about an IDENTICAL PHONE to mine, registered to my account, that I have never heard of, and Captain Buursma has indicated that the HPD never even made a call to Boost Mobile to check out my cloning case.

The HPD is not equipped to handle Cyber Crime of this level of sophistication.

Detective Ludema did report the following after examining my old iPhone from 2 years ago:

"Your imessages were set to send out as emails as opposed to showing the phone number (this is a common setup error with Apple), and the secretadmirer account was assigned in your phonebook

under your contact information which meant when you sent a message to secret admirer, it was going out and coming right back in to your phone. “

This is mostly a WIRELESS CRIME. Is there any way to test the signal strength in my area? If they are using a Femtocell then that would show up wouldn't it?

Whenever I do a detailed GPS on myself from my HOME at 100 East

Ticket: # 895787 - Email HACKED

Date: 4/5/2016 3:20:11 PM

City/State/Zip: Holland, Michigan 49423

Company Complaining About: Boost Mobile

Description

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Serial Number: 256691534708554569

Claim ID: 5549-50536118

Claim Date: 3/23/2016

Just to add insult to injury, Keith Cook (who is somehow on BOTH my Boost Mobile account AND my Gmail account, "coincidentally" according to police) SUCCESSFULLY PASSED THE IDENTIFICATION PROCESS on MY ACCOUNT. You know, the one that I had just failed, that is designed to confirm that I am Jennifer Donnelly? Me? Yeah, That Id test!

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Your Phone Has Been Shipped!

Dear KEITH COOK,

Great news! Your phone has been shipped. To track your shipment, please visit UPS and enter the following tracking number 1ZA976V80303569157.

eSecuritel Customer Care Group

Account Information For: KEITH COOK

Wireless Number: 502-439-3677

Handset Make and Model: (ScriptTag:Handset Make & Model)

Serial Number: (ScriptTag:Claimed ESN)

Claim ID: 3677-50536168 Claim Date: 3/23/2016

I hope this is a break for my case after being gaslighted and hacked for so many years.

**Please investigate my BOOST MOBILE IDENTICAL (cloned) PHONE BOTH PRESENTLY AS WELL AS IN DECEMBER OF 2013?

**Please also investigate my METRO PCS account of the past year that was registered to the same phone number I transferred to Boost: 616-323-5549?

IT WAS DISCOVERED IN DECEMBER OF 2013 and the Rep said she made a note in her file for law enforcement. That was 2 years ago. I handed police the CASE FILE NUMBER from Boost, about an IDENTICAL PHONE to mine, registered to my account, that I have never heard of, and Captain Buursma has indicated that the HPD never even made a call to Boost Mobile to check out my cloning case.

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under your contact information which meant when you sent a message to secret admirer, it was going out and coming right back in to your phone. “

This is mostly a WIRELESS CRIME. Is there any way to test the signal strength in my area? If they are using a Femtocell then that would show up wouldn't it?

Whenever I do a detailed GPS on myself from my HOME at 100 East

Ticket: # 895794 - AOL, GMAIL, AND YAHOO ACCOUNTS HACKED

Date: 4/5/2016 3:25:35 PM

City/State/Zip: Holland, Michigan 49423

Company Complaining About: Boost Mobile

Description

Two weeks ago I switched phone providers from Metro PCS (who I have had as my carrier for a year and 3 months) back to Boost, but retained my same phone number.

Within 5 hours of use, I knew that my new ZTE Max phone was defective. The full battery became completely drained and dead in less than 2 hours: EVERY DAY FOR 7 DAYS. I could not even use the fully charged phone for an hour without it shutting down due to battery failure.

So, last week, I went back to the Boost store where I bought it and had a man named Edward check out my phone. He works at the Boost store at 130 Lakewood Blvd, 49424. His number is 616-396-0333. He told me he was not very knowledgeable about cell phone technology but he did confirm that my phone was behaving in strange ways he has never seen. E.g. The option to move my data to my removable SD Card was dimmed out for EVERY APPLICATION, even the games I installed myself from the Google Playstore. Also, when reviewing the data and memory use, it showed a large amount of data was on my SD Card as soon as we checked, but it would flash and then display that there was ZERO DATA on my SD Card within seconds. We did this 3 times and it happened every time. I do have 3 games that somehow got routed to the SD Card by themselves, so I know that there IS data on the card. So why does that data appear, and then vanish every time I check it?

It might be nothing, but Edward said it was very odd. Ok. No big deal. I have been hacked for years, I am accustomed to this sort of weirdness.

However, WHILE I WAS AT THE STORE WITH EDWARD, MY PHONE WAS SITTING ON THE COUNTER UNTOUCHED BY HUMAN HANDS, IT MADE A PHONE CALL.

By itself.

And Edward and I almost fell over in shock.

Edward is now ON THE RECORD as a witness to the event.

Edward told me I had a defective phone and said I needed a replacement.

He said that I needed to call Boost's Insurance Claims department, if ZTE was not helpful.

On March 23, 2016 at around noon, I called ZTE's warrantee department and they were not helpful, so I followed Edward's advice and proceeded to call the Boost Insurance Claims department to see if I could get a replacement phone through them. THEIR NUMBER IS 844-534-3099.

The Boost Insurance representative (Cheyenne) told me I must answer some security questions to establish my identity.

I said No problem.

"What month was Moira Donnelly born?"

What?!

Moira is my aunt.

Her birthday is a strange question just from Metadata.
Do you know all of the birthdays of your aunts and uncles?
I don't.

But, Moira is the hacker's (my mother hired the hacker) best friend and partner in the HACKING I have suffered since 2003 when my mom, Monica Donnelly inherited several MILLION DOLLARS. You see, just to make this story MORE WEIRD, it is My Own Mother that is bankrolling the Hacker. She hired him. The hacking I have endured for 3 years is because of MONEY— LOTS AND LOTS OF MONEY in my family Trust Fund.

My mother also suffers from Munchausen's by Proxy. And, she is simply, a sociopath. So this obscure question felt like a very personal jab to me. Nonetheless, I did remember my aunt Moira's birthday and I answered that question correctly. I then had to answer a question about my former residence in Greenville, Michigan. I was given 2 choices to pick from. No Brainer, Right?

WRONG.

The Boost Insurance Rep told me I had Failed my own Identity Test.
And the key question was suspiciously obscure and specifically about my enemy's wingman.

Hmmm. Creepy. But not a huge deal on it's own, right?
But between me failing my own ID test, and the question being about my enemy, I grew increasingly anxious. I have had far more creepy experiences than this in the past 3 years. While I had a Boost Rep on the phone, I asked if I could change my email address on file from Retrolune@aol.com to my Gmail account: Eunoiajen@gmail.com.

THEN a Miracle happened.

Twenty minutes later, I received an EMAIL on my eunoiajen@gmail.com account, which I have had for 3 years, from Boost Mobile's Insurance Claim department for a total stranger: "Keith Cook." The email was informing Keith Cook that HIS insurance claim had just been approved! His email was listed as the same email as mine, "eunoiajen@gmail.com."

****HERE IS THE SPECIFIC INFORMATION BOOST SENT ME ABOUT KEITH COOK:**

1. He, like me, has a ZTE 9520 Max.
2. He filed the same insurance claim I did, at the same exact time that I did, about the same make and model of phone that I did, on March 23, 2016.
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4. Account Information For: KEITH COOK
5. Wireless Number: 502-439-3677
6. Handset Make and Model: ZTE 9520 Max
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11. He has recently hacked my email account and he keeps changing my phone number on my GMAIL to one of my old numbers that I had years ago. So I cannot get past the Two-Way Authentication on any of my accounts, including my Facebook and other email account, Retrolune@aol.com.

I do not know Keith Cook.

Never heard of the man.

But he knows me — both via email and phone. I am locked out of all of my online accounts, I am locked out of my 2 laptops because the hacker changed my passwords.

HERE IS MY CLAIM INFORMATION, ME, JENNIFER DONNELLEY:

Your Device Information:

Account Information For: JENIFFER DONNELLY

Wireless Number: 616-323-5549

Handset Make and Model: ZTE 9520 Max

Serial Number: 256691534708554569

Claim ID: 5549-50536118

Claim Date: 3/23/2016

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Ticket: # 895904 - Hacked email

Date: 4/5/2016 3:48:16 PM

City/State/Zip: Holland, Michigan 49423

Company Complaining About: Boost Mobile

Description

Two weeks ago I switched phone providers from Metro PCS (who I have had as my carrier for a year and 3 months) back to Boost, but retained my same phone number.

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So, last week, I went back to the Boost store where I bought it and had a man named Edward check out my phone. He works at the Boost store at 130 Lakewood Blvd, 49424. His number is 616-396-0333. He told me he was not very knowledgeable about cell phone technology but he did confirm that my phone was behaving in strange ways he has never seen. E.g. The option to move my data to my removable SD Card was dimmed out for EVERY APPLICATION, even the games I installed myself from the Google Playstore. Also, when reviewing the data and memory use, it showed a large amount of data was on my SD Card as soon as we checked, but it would flash and then display that there was ZERO DATA on my SD Card within seconds. We did this 3 times and it happened every time. I do have 3 games that somehow got routed to the SD Card by themselves, so I know that there IS data on the card. So why does that data appear, and then vanish every time I check it?

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[Ticket: # 896364 - Joblur is a scam website. Please help stop this](#)

Date: 4/5/2016 6:03:57 PM

City/State/Zip: Ventura, California 93001

Company Complaining About: Na

Description

Joblur steals your information when applying to a job through jobrapido. Someone contacted me from a suspicious university requesting address credit card information after the website had already stolen my resume with my information on it. This is a scam.

[Ticket: # 896598 - Katespade.com email SPAM](#)

Date: 4/5/2016 8:21:19 PM

City/State/Zip: Fresh Meadows, New York 11365

Company Complaining About: Kate Spade

Description

None stop daily email ads from Katespade.com. Even after 2 attempts to opt-out.

There is no opt-out link in their emails, you have to email their "customer service" in order to ask them to opt out. Which I have done and they have not honored.

[Ticket: # 896816 - Copyright right spamming](#)

Date: 4/5/2016 11:32:07 PM

City/State/Zip: Katy, Texas 77493

Company Complaining About: Comcast

Description

23939 silversmith ln

Ticket: # 896923 - violation of Can Spam Act

Date: 4/6/2016 3:29:36 AM

City/State/Zip: Roseburg, Oregon 97471

Company Complaining About: Dfn.. Douglas Fast Net

Description

I received an unwanted fundraiser solicitation from
Actions

Tina via GoFundMe (invites@gofundme.com) 10:24 PM Keep this message at the top of your
inbox Newsletters

To: sherylniemi@hotmail.com

invites@gofundme.com

From: Tina via GoFundMe (invites@gofundme.com)

Sent: Tue 4/05/16 10:24 PM

To: sherylniemi@hotmail.com

Ticket: # 897166 - Frequent billing and account notification from USAA.

Date: 4/6/2016 10:24:14 AM

City/State/Zip: North Liberty, Iowa 52317

Company Complaining About: Mediacom

Description

I continually receive emails from USAA.com although I am not a member. I called and reported these; reporting is difficult since USAA.com website does not accommodate non-members. USAA's agent confirmed that I have no account with USAA and should not receive notifications. If indeed USAA is sending these email, I requested USAA refrain immediately from sending mail, email, or advertising and remove my name from their lists. If USAA is not sending these, you need to take these attempts to steal from USAA members and defraud others seriously. I can not download files to attach because they are a security risk.

Ticket: # 897294 - Spam email

Date: 4/6/2016 11:15:53 AM

City/State/Zip: Bufflo, New York 14216

Company Complaining About: Verizon

Description

Consumer stated that she received an email from another consumer the both of them have Verizon as their service provider and the email stated that Ms. Lyons should talk to the other consumer to get a Verizon bill resulted. This is the number that they told her to call 716-836-2873.

Ticket: # 897506 - e harmony com

Date: 4/6/2016 12:20:49 PM

City/State/Zip: McMinnville, Tennessee 37110

Company Complaining About: Charter

Description

I started filling out a profile with e harmony .com, but decided to stop before finishing their sign-up process. I went to match.com instead, had success and had no problem at all dropping their services. As soon as I dropped them, I started receiving emails from e harmony .com. I deleted them all immediately and finally emailed them back and told them to not email me anymore. The emails continued anyway and I got on their web site, got their phone number, called and all I got is music. I waited almost a minute before hanging up. I've read complaints from other people online about their phone number "scam". How do I get them to quit bothering me? Thank you for any help you can give me. Have a blessed day.

Ticket: # 897941 - Fraud

Date: 4/6/2016 2:32:32 PM

City/State/Zip: Cincinnati, Ohio 45208

Company Complaining About: Windows Help Online

Description

I thought I called Microsoft, through which I purchased my Dell laptop, about a notification of a malware attack which appeared on my computer screen. However, I am not sure I used the correct phone number and may have dialed the phone number on the notification (855-910-5775). At any rate, I reached a firm which gave its email address as windowshelponline.yahoo.com and, after more than an hour on the phone, it claimed to have fixed the problem and sold me a \$299.99 lifetime service contract. Thinking that something might be fishy, I called the Microsoft Scam Department and was informed that it did not offer a lifetime service contract of any kind. The payment was made via Pay Pal on my bank debit card. I just stopped that payment at my bank and I learned that the company appears to be hiding its identify by using Pay Pal as its name. I also placed an alert with my bank regarding any further Pay Pal requests.

Ticket: # 898046 - OBSTRUCTION BY WEBHOSTING COMPANY

Date: 4/6/2016 3:02:45 PM

City/State/Zip: West Hollywood, California 90069

Company Complaining About: AT&T

Description

For months I have had problems with my website hosting company myhosting.com

I am finally attempting to transfer the domains from myhosting to godaddy.com and am not able.

Myhosting's customer service phone number does not give the option of reaching a human and the voice mailbox is overfull and not accepting messages. Further - when I attempt to do a webchat, it does not register the message.

This is obviously, aside from incompetence - obstruction and coersion.

A colleague of mine, the person who originally set the account up for me - is having problems of his own and is not able to get a return from myhosting.

Please help me resolve this.

Thank you

Ticket: # 898160 - Unwanted emails.

Date: 4/6/2016 3:31:17 PM

City/State/Zip: Port St. Lucie, Florida 34986

Company Complaining About: AT&T

Description

I have my email address for many years and I have a particular company that keeps on sending email even though I have requested to them in writing to remove my address from their list. I have also called and they are very nasty over the phone. I have added their email address to my spam but they keep changing it therefore the emails keep on coming. They don't have the "unsubscribe" feature so it's impossible to get rid of them. I would appreciate your help in this matter. Thanks.

[Ticket: # 898243 - T-Mobile Discrimination, False Advertising, and not protecting private personal data](#)

Date: 4/6/2016 3:56:41 PM

City/State/Zip: Lees Summit, Missouri 64063

Company Complaining About: T Mobile

Description

After joining T-Mobile last June I noticed some events that left me wondering if I was being persecuted by the corporation. After paying the first month using a personal check for my pre-pay plan and asking for a receipt, the local T-Mobile Store refused to take checks at their store the following month, then refused to print out my receipt (saying a text message was good enough); Also, I believe that individuals on the T-Mobile staff and network employees are sharing my personal text communication as well as my location with other individuals resulting in possibly being stalked by outsiders.

Ticket: # 898423 - Turning Stone casino

Date: 4/6/2016 4:50:46 PM

City/State/Zip: Muskego, Wisconsin 53150

Company Complaining About: AT&T

Description

I have never been to this casino and have no intention of going. I receive regular solicitations to come gamble at their casino. I have emailed and called to speak to marketing representatives. I have been assured by phone and email that I would be removed. I received yet another solicitation today. My email is: grande.6@gmail.com. I receive emails from them addressed to sgrande6@gmail.com I tested it and that email address does come to me. I receive nothing else addressed to it. I want them to stop. I have asked so many times I am now so frustrated, I am filing this complaint. I told them I would if they could not stop sending me solicitations.

[Ticket: # 898523 - Spam/spyware/privacy](#)

Date: 4/6/2016 5:20:17 PM

City/State/Zip: Gloucester, Virginia 23061

Company Complaining About: Cox

Description

I have experienced spyware, malware and 3 active VPN on my home laptop that was actively working. I have private information such as tax returns, passwords to banking information, credit cards information I called cox communications to obtain a solution to my issue when they advised me of a product where they could remote into my computer to fix and remove the spyware on my computer. However whatever they did made it worst. Now I can't access any files on my desktop or in my library.

Ticket: # 898905 - Re- Online Security and Privacy -- YOU MUST TAKE DOWN PAGE WITH MY PERSONAL INFO ON IT

Date: 4/6/2016 7:36:41 PM

City/State/Zip: Kirkland, Washington 98033

Company Complaining About: Verizon Wireless

Description

I filed a petition in 2013 with regard to safe limits for EMF's. The petition has all my info and data on it (name, address and phone number) and is available through a google search of my email. I WANT THIS TAKEN DOWN! It is not right that you have that information posted out there for anyone to find and see. At present if anyone googles my email address, they have access to where I live, go to school and my phone number. RESOLVE THIS IMMEDIATELY. Already people have abused this information. I need this fixed ASAP my privacy is AT RISK.

<http://apps.fcc.gov/ecfs/document/view;jsessionid=R2bmRTHGf9jKLvr1gl773TrLrfQhVGpK3Yhf3XQz pmmYBfCY1FS8!956499833!NONE?id=7022118060>

Ticket: # 898907 - SPAM and Inadequate Opt-out from Plenty of Fish (www.pof.com)

Date: 4/6/2016 7:39:01 PM

City/State/Zip: Athens, Georgia 30601

Company Complaining About: Plenty Of Fish (www.pof.com)

Description

I have received numerous unsolicited and unwanted commercial messages from "www.pof.com" ("sender"). These electronic messages ("email(s)") are being forwarded to my email, even though the intended recipient's email appears to be different from mine. Regardless, I am receiving an unwanted commercial email. Further, in violation of 15 U.S.C. § 7704(a)(3)(A), the sender has failed to include an adequate opt-out mechanism. When I click the unsubscribe link in the email, it forwards me to the sender's website. On the website, it requests a login which I have never made and do not possess. It does not provide an adequate internet-based method of requesting not to receive any further emails. I have tried multiple times to opt-out, and have also been unsuccessful in reaching the website, to no avail.

Ticket: # 898939 - ----- Grotesque Interference in ALL aspects of Internet use

Date: 4/6/2016 7:57:40 PM

City/State/Zip: Venice, California 90291

Company Complaining About: Time Warner

Description

hi, all aspect of Internet USE are interfered with including sending email to authorities in law enforcement and criminal justice system SEE attached file. THEY EVEN messed with this website so I could not contact you.

[Ticket: # 898997 - stalking and cant contact 911emergency services](#)

Date: 4/6/2016 8:23:31 PM

City/State/Zip: Tacoma, Washington 98403

Company Complaining About: Sprint

Description

My x has hacked or cloned my cell phone. I haven't been able to contact 911emergency services on three different services. T-mobile. Net10 and now Sprint and using three different cell phones. My calls have been rerouted then he keeps me from all service. No signal. He's hacked or cloned it. Taken over anything I do online and I can't even contact the domestic violence hotline for safe shelter. He has financially broke me. He's a ham operator and a very good hacker as he commits identity theft. I desperately need help. His name is Clifford Charles cavanaugh but uses bo or bonnie cavanaugh or DuPont. He lives in grayland washington. His phone number is 253-278-3775 please help me. I can't live like this as I have health issues and need my cell phone.

[Ticket: # 899067 - spam](#)

Date: 4/6/2016 9:16:00 PM

City/State/Zip: Memphis, Tennessee 38115

Company Complaining About: University Of Memphis

Description

abuse of microsoft systems via university of memphis to abuse, harass and intimidate.I have smattering of emails and calls after legal service specifically stating DO NOT CONTACT. SUIT PENDING.money is owed to VA/DOD.

Ticket: # 899110 - Internet Phishing Scam

Date: 4/6/2016 10:01:38 PM

City/State/Zip: Wenatchee, Washington 98801

Company Complaining About: Please See My Complaint - Perhaps I Have Contacted The Wrong Agency. Please Forward, As Appropriate.

Description

Today I received two phone calls from someone who identified themselves as associates with the "Technical Department of Windows." On the first call I was informed that there is a problem with my computer - that it had been infected, and was being monitored by "foreign" people. I was told to enter a term into a "run" program of Windows, so my problem could be fixed. Having some intelligence, I declined to do so. I told the first caller that I was concerned he was not legitimate. The phone went dead.

An hour or so later, I received a second call. Similar scenario. This time, I explained my concern that the caller was not legitimate, and asked for a phone number so I could call them back. I was given 315 215 1652. I then asked for the Microsoft number I could call to validate that the caller was legitimate. The phone then went dead.

I called Microsoft directly, and talked to Technical Assistance. I related the above. I was told that Microsoft would not contact me by phone, and that the phone number was not associated with Microsoft.

I realize this is probably one of thousands of complaints you receive annually. However, I hope the phone number might help you figure out who these scammers are, and do something about their operation.

[Ticket: # 899121 - AT&T still spamming me with emails](#)

Date: 4/6/2016 10:15:54 PM

City/State/Zip: Mountain View, California 94041

Company Complaining About: AT&T

Description

I have filed multiple complaints with the FCC about various emails that at&t keep sending, despite telling your offices that its been respved. An example is ticket #745354. Yesterday, they sent me a marketing email disguised as a fee warning even though I cancelled my account two weeks prior. The email detailed a \$10 fee starting 5/27 for internet data overages. It also mentioned that i could avoid additional fees if i upgraded to their TV product. Why do you allow at&t to continue these spam practices and take their word they fixed it? I just continues - even after the relationship is terminated!

[Ticket: # 899144 - xfinity hotspot](#)

Date: 4/6/2016 10:31:58 PM

City/State/Zip: Stoughton, Massachusetts 02072

Company Complaining About: Comcast

Description

xfintiy hotspot (free WIFI) not user controlled due to the fact i decided to use my own router. See attached file.

Ticket: # 899179 - Unsolicited Campaign Email

Date: 4/6/2016 11:15:40 PM

City/State/Zip: Slc, Utah 84119

Company Complaining About: Hillaryclinton.com

Description

I am receiving a large volume of messages from Hillary Clinton's campaign that are unsolicited by me. I have attempted to unsubscribe and, upon each attempt, reach a page that states that the request was could not be processed. Please see attachment.

Additionally, the unsubscribe button at the bottom of the campaign emails was unusually hard to detect, and seemed intentionally obscured.

Ticket: # 899290 - Sexual Harassment Emails

Date: 4/7/2016 3:23:31 AM

City/State/Zip: North Wilkesboro, North Carolina 28659

Company Complaining About: Charter

Description

I have received 3 emails as of April 7th from 3 different emails that appear to be Sexual Harrassment Emails from Women. The Email Addresses were: jens@kronborg.cl (April 5, 2016 11:25:57 PM) / taras@autosputnik.ru (Name was Selena Gomez) (April 4, 2016 9:05:20 AM) / sales2@kunze.co.za on (April 1, 2016 2:45:06 AM)

Ticket: # 899353 - RE: Privacy

Date: 4/7/2016 8:49:46 AM

City/State/Zip: Madera, California 93637

Company Complaining About: Bizapedia.com

Description

A website is publishing my home address: bizapedia.com/people/CALIFORNIA/MADERA/MARK-BAUTISTA.html

The information is inaccurate but it is my home address and I am now receiving threats as a result.

[Ticket: # 899364 - Money Scammer](#)

Date: 4/7/2016 9:04:07 AM

City/State/Zip: Eden Prairie, Maine 55346

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 899476 - Unwanted E-mails

Date: 4/7/2016 10:04:24 AM

City/State/Zip: Birmingham, Alabama 35224

Company Complaining About: Click4surveys.com

Description

This company sends me upwards of fifteen e-mails every day. I have asked to be removed from their files but am still receiving messages.

**Ticket: # 899551 - PLEASE SEND SOMEONE TO THE ADDRESS FROM ON
MADISON**

Date: 4/7/2016 10:40:46 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

THE LOCATION SEEMS TO BE SOMPLACE IN SOUTH COUNTY EITHER BISHOP RAPHAEL GREEN; BRENDA GREEN OR SOMEONE CONNECTED TO COVENANT OR ENTERPRISE HOLDINGS...PLEASE INVESTIGATE ATTACHED DOCUMENT TO SEE I FMY KIDS ARE BEING HELD HOSTAGE THERE ...PLEASE RESCUE...PROSECUTE..ACCORING TO MISSOURI HOUSE BILL 214...I AM TRYING TO GET DRIVING DIRECTIONS TO CHICAGO AND WHEN I PULL UP THE DRIVING DIRECTIONS IT SHOWS MY LOCATION AS SOMEPLACE ON MADISON WHICH IS MY EX-HUSBAND'S DAUGHTER'S NAME...

Ticket: # 899558 - Spying on personal info of customer

Date: 4/7/2016 10:44:29 AM

City/State/Zip: Schenectady, New York 12305

Company Complaining About: Cricket

Description

I purchased a phone and got it turned on on 4-2-16. I stored all my contact's from my old phone into this new phone on 4-3-16. When I awoke the morning of 4-6-16 there was a page open on one of my contacts, it was full of private information that I didn't even know. All I put in was a first name and phone number. It seems my phone is. Acting on it's own again. And this has happened with previous phones n the past four years. I do believe that I have someone watching my private life sir. How are they bypassing the companies that I deal with and going straight for my info through people and business that I deal with I don't know. This is the second complaint that I have filed about such, regarding two different occasions of intrusions. To put in contact info you do not need internet so their like remotely viewing my info in my phone. Also with this carrier you need to sign up with your email in which case during the duration of your service your email is left open there no way to sign out. When you first initiate your email the service pulls all of your current and old emails into the phones system. I saw emails from 2010 brought back from inactive status. I think the company is using this to gain access to look into customers perzonal info.

Ticket: # 899559 - PLEASE TELL ME WHY THIS DOCUMENT SHOWS MADISON AS THE ADDRESS..

Date: 4/7/2016 10:44:47 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE SEE ATTACHED TO SEE IF MY KIDS ARE BEING HELD HOSTAGE AT THE MADISON ADDRESS...THE ADDRESS SHOULD BE 7821 MARYLAND AVENUE 63105...PLEASE INVESTIGATE SHARON WILLIAMS; RANDAL WARREN AND DELTON TRICE; WALTER TRICE AND RICCARDO LACEY AND MARY LOIS LACEY..SYRETHA BRAGG...WHY ARE MY KIDS MISSING....PLEASE PROSECUTE FOR HUMAN TRAFFICKING ARREST WHOM IS AT THIS MADISON ADDRESS SEE ATTACHED..

Ticket: # 899595 - re: Sam's Club gift card

Date: 4/7/2016 11:01:09 AM

City/State/Zip: Des Moines, Iowa 50315

Company Complaining About: It's Not Sams Club, I Don't Know Who They Are.

Description

I tried to unsubscribe to this email as my spam folder is ridiculously full. The email looks as tho it has a hyperlink to their page to unsubscribe but it is just a underlined blue font. So, I can't unsubscribe. The part that really annoys me is that they have a huge working link to their site which of course doesn't offer it either. In addition, they have this plain text in the message in case the link doesn't work to go to their site, users can copy and paste the URL into their browser. At least it's not a gross porn solicitation, but the underhanded tactics including the Can-Spam Complaint logo to give the illusion they are complying with the law is just as bad. And after saving the page to my Mac to attach to this message, I now understand why my older Mac is acting so sluggish. The amount of files contained in that email are absolutely NOT acceptable for something I NEVER asked to receive and can't contact them to stop!

Thank you

Ticket: # 899869 - unauthorized account access and deactivation of online account

Date: 4/7/2016 12:17:58 PM

City/State/Zip: Piscataway, New Jersey 08854

Company Complaining About: Verizon

Description

Verizon eliminated online access to my account through my internet and phone service. The Fraud department can only address outbound calling issues and transferred me to Account Verification Service. My accounts were disconnected without my knowledge or permission after I complained about a supervisor in the Nagoches, TX call center named Dominique.

Verizon Fraud departments have not verified how the accounts were disconnected. I'm still trying to get to the right department for apparent employee fraud to access my accounts.

Ticket: # 900588 - Fundrise Not Removing Unsubcriptions From List

Date: 4/7/2016 3:37:38 PM

City/State/Zip: Seattle, Washington 98121

Company Complaining About: Fundrise

Description

The company 'Fundrise' will not honor my unsubscription to their newsletters. I've unsubscribed multiple times in the past 1-2 weeks and they continue to send me emails.

The email-from in question is "investments@fundrise.com"

Ticket: # 900642 - Adware put on computer and telephone calls coming into our home

Date: 4/7/2016 3:55:49 PM

City/State/Zip: Lewisville, Texas 75067

Company Complaining About: Verizon

Description

For several weeks we have been receiving telephone calls where someone says "we are a Microsoft certified company who has detected a problem on your computer; are you having trouble with you computer, etc." We believed this was just a scam, so told them "no" each time and asked to be put on their Do Not Call list. Today, we finally have trouble on the computer and have found it to be Adware...which I believe was already added when the calls began. As soon as my computer began to malfunction today, I took a call that came from 800-247-7034 saying they could help blah, blah blah. I again told them to put me on the Do Not Call, ended the call, and took my computer to Staples for repair. Staples seems very familiar with the problem, so I'm hoping maybe the FCC can trace these scammers down through this number and put a stop to the harassment. Thank you for your consideration.

[Ticket: # 900644 - misuse of email account](#)

Date: 4/7/2016 3:56:16 PM

City/State/Zip: Waco, Texas 76705

Company Complaining About: AT&T

Description

was contacted by google antifraud who had my name, address, id, etc and said they were investigating my gmail contacting people outside USA for money. I've not done this so I listened while they scanned my computer and told me to take it in to be cleaned stating it was hacked at Christmas. I had to cancel my credit cards and call fraud protection at my bank. They had a lot of my personal information

Ticket: # 900753 - Facebook is violating my civil rights

Date: 4/7/2016 4:38:15 PM

City/State/Zip: Blountstown, Florida 32424

Company Complaining About: Facebook

Description

Facebook deactivated my account that I have had for ten years and took away communication with my family in foreign countries and friends I have had for many years. They did this because I refuse to use my full last name on my profile due to me being in law enforcement. I don't want my family or myself put in danger by enabling people to find me. They have also shut down profiles that have native American names, pen names, domestic violence victims, and same sex couples that choose to use their partners names. Facebook is violating my civil rights as well as many others by not allowing us to use the names we wish on their platform. They have a poorly implemented, ineffective policy that has instead hurt innocent people and not the intended targets, which are spammers that can just create another profile and continue business as usual. I want my profile reinstated and to be left alone. I reported this issue to the federal trade commission and the next day I could no longer send messages to Facebook to try to resolve this issue.... I've been completely shut out. Please help me resolve this issue. I have services I cannot access because my Facebook is attached to them and cannot talk to my friends and family. I've been shut out for a month now. Thank you.

Ticket: # 900768 - No unsubscribe option

Date: 4/7/2016 4:44:13 PM

City/State/Zip: Boston, Massachusetts 02210

Company Complaining About: Streeteasy.com

Description

StreetEasy.com has been sending me daily emails. However, the unsubscribe link directs me to a log in/register screen. I do not and never have had any account with StreetEasy.com. Unsubscribe brings me here:

https://streeteasy.com/nyc/user/sign_in/BAhJIhdlc2FmZm9yZEBnbWFpbC5jb20GOgZFVA==--29574282176ebe047563d4a226b578fadcd39f8e?return_to=%2Fuser%2Femail_preferences

[Ticket: # 901052 - local affiliates braking rules of fair tried ,obscenity, hiding communication & files](#)

Date: 4/7/2016 6:17:45 PM

City/State/Zip: Surfside Beach, South Carolina 29575

Company Complaining About: Frontier Communications

Description

1ST i have been hacked for 5 years and can't get help because my requests are blocked.I was investigating this myself and discovered a network in my are who are running a scan and doing it by hiding there files in advertisements and sending them like that. They are selling sex or promising sex if men will fill out a profile so they can get the commissions from the dating site.I have been trying to turn them in and they retaliated by destroying my reputation and bullying me beyond belief.I have collected 600 plus files and a hard drive that shows how this is done and what software is used to do it. Now the threats i receive are very serious an have lead to more personal problems for me.Please contact me so i can explain in person how bad this has been. Gary j dean II 514 5th ave south surf side beach sc 29575 843-232-0455

Ticket: # 901145 - Unsolicited SPAM

Date: 4/7/2016 7:06:52 PM

City/State/Zip: Ephrata, Pennsylvania 17522

Company Complaining About: Blueridge

Description

The below law firm seems to be blanket spamming email addresses in order to troll for plaintiffs in a VW lawsuit regarding the recent emissions fraud. I do not own a VW nor have a I ever. They have no legitimate business reason to be contacting me.

Pulaski Law Firm, P.L.L.C.
2925 Richmond Avenue, Suite 1725
Houston, TX 77098
Tel: 866-362-0957

Message received is attached below.

Ticket: # 901926 - AOL and Turbo Tax intrusion into personal e-mail space.

Date: 4/8/2016 11:37:27 AM

City/State/Zip: West Hartford, Connecticut 06110

Company Complaining About: Aol And Turbo Tax

Description

AOL has allowed Turbo Tax to put their ads in my personal computer space for AOL's and Turbo Tax's financial gain. There isn't even an X to delete this annoying garbage from my personal computer space. I have REPEATEDLY contacted AOL for them to remove it (since they have used my information illegally without my permission). They refuse to delete said ad claiming there is a problem. This is a bold faced lie since they put it there; they CAN take it out. They are just trying to maintain their business relationship with Turbo Tax (until tax season is over and the ad magically disappears) and illegally using my personal e-mail space. I have contacted AOL over 2 dozen times and they still refuse to comply. It's time someone else stepped in. I even told them I would file a complaint with your office if they didn't remove the ad from my personal e-mail space, but apparently they don't give a damn.

Ticket: # 901946 - Unwanted sales emails with no Unsubscribe option

Date: 4/8/2016 11:45:04 AM

City/State/Zip: Palatine, Illinois 60074

Company Complaining About: Comcast

Description

Hello. I keep receiving unwanted sales emails from American Reloading website (<https://www.americanreloading.com>). The only interaction I had with them was when I started to fill out their on-line order form, providing my email address, but but never submitted it realizing that this is not what I want. I never subscribed to any mailing lists with them. What's more the emails they send to me have no visible Unsubscribe option, which seems to be a Spam Act 2003 violation. I even tried directly contacting them by email requesting to unsubscribe me to no avail. I am attaching a sample of their emails. Thanks.

Ticket: # 902193 - Comcast giving access to my email resulting in fraud

Date: 4/8/2016 1:10:30 PM

City/State/Zip: Cutler Bay, Florida 33189-1624

Company Complaining About: Comcast

Description

My email password had been changed by someone unknown on the 21st of March. The 22nd I spent a significant amount of time with the "Security Assurance Department" who supposedly took care of the issue by adding additional layers of security by creating passwords that I would need to say in order to authenticate my account. The password was changed again and then a 3rd time. After another long phone call with the "SAD" I was told that whoever is changing my password is calling and getting information to reset over the phone and not being asked the extra security passwords set up and on file. Ironically they wouldn't speak to me until I authenticated the account. Pretty ironic huh?

Because of the breach to my account through a changed password my account has been used to perpetrate fraud to a few of my credit card accounts.

What do I do? Can you help? I want to file a complaint against them

Ticket: # 902250 - Comcast Hotspot

Date: 4/8/2016 1:31:36 PM

City/State/Zip: Charlottesville, Virginia 22901

Company Complaining About: Comcast

Description

Hello,

I'm contacting you in regards to Comcast's "home hotspot." This service is slowing my internet, and while they give the option to disable it, I return and it is back on. When I try to disable it again, I get "We're sorry - an error has occurred." Over and over. It's incredibly frustrating and when I try to call in they put me through loops and some even said it was off, when I can clearly see it still on. This should be illegal, it allows anyone to access my personal network without my permission and significantly slows my internet.

[Ticket: # 902612 - hacker/jammer](#)

Date: 4/8/2016 3:37:35 PM

City/State/Zip: Citrus Heights, California 95610

Company Complaining About: AT&T

Description

Neighbors...please contact by phone or email as they both are relentlessly compromised. 916 606 6793. Or 916 633 4271

Ticket: # 902751 - Lyon+Post sends me marketing emails without consent

Date: 4/8/2016 4:21:52 PM

City/State/Zip: San Francisco, California 94110

Company Complaining About: Comcast

Description

I signed up to the website lyonandpost.com. That meant adding my email address on their home page, but there was no consent form at all (I checked several times) to let me decide whether I wanted or not to receive promotional emails. I started receiving them anyway and it's really annoying. I work on email marketing myself and I know they are not operating under the law

Ticket: # 902754 - Compromised network

Date: 4/8/2016 4:22:58 PM

City/State/Zip: Timonium, Maryland 21093

Company Complaining About: Orange Pc Tech

Description

I received a call from 646-741-8730 claiming that my network(Comcast)had been compromised & the person wanted to go on line with. me. I did not do that. I contacted both Comcast & Norton & all was good. However I was advised to notify the FCC of this frightening phone call.

Thank you for your consideration of this issue.

[Ticket: # 902821 - Email](#)

Date: 4/8/2016 4:47:01 PM

City/State/Zip: San Mateo, California 94401

Company Complaining About: Wave

Description

I am recieveing emails from websites that are claiming to be amazing,cvs,Macy's and it keeps wanting to me to put in personal information and when I go to unsubscribe there isn't a place to do so

Ticket: # 903086 - Bernie Sanders presidential campaign spam

Date: 4/8/2016 7:17:34 PM

City/State/Zip: New York, New York 10016

Company Complaining About: Time Warner

Description

I received an e-mail from Bernie Sanders' campaign. I never signed up for any of his campaign e-mails, I am not a supporter and I am not a member of the Democrat party.

My issue is that the unwanted e-mail I received contained neither an option to opt out (or "unsubscribe") nor did it contain a postal address both of which I understand are required by federal "CAN SPAM" law.

The e-mail arrived on April 8, 2016 at 1:06AM with the subject "See Bernie in NY this morning!"

The e-mail from which this was sent from was "info@berniesanders.com"

I would like the campaign to be held accountable for this violation of the law.

[Ticket: # 903240 - unwanted emails after i unsubscribe](#)

Date: 4/8/2016 9:13:19 PM

City/State/Zip: Stevens Point, Wisconsin 54482

Company Complaining About: Charter

Description

Houzz.com I click to unsubscribe and they want me to log into their site to unsubscribe. I have only visited their site once and will NEVER do so again. I've complained and lost my cool with them and they just keep sending shit. I am so sick of this.

Ticket: # 903285 - Internet scammers "support.me"

Date: 4/8/2016 9:49:26 PM

City/State/Zip: Pickens, South Carolina 29671

Company Complaining About: AT&T

Description

I was directed by a computer program claiming to be of microsoft support that our computer was at terrible risk of virus. Since we pay for Microsoft we left a number for a tech to call us. We were called shortly after by woman named Stacy and then a man named John who immediately took access of our desktop. When we started questioning him he got very irritated and said we owed them \$109. To fix issues found and \$299 for 365 days support. While in hold I got on my cell and looked them up and found it was a scam. My husband immediately disconnected and hung up. John called back 4 more times wanting to get paid and we asked that he never contact us again and told him we would be reporting them to you. He called each time from 800.284.6507 but said he was in Bangladesh (my husband THINKS). How can these people be stopped!!!???

Ticket: # 903365 - Time Warner Internet Service**Date:** 4/9/2016 12:30:02 AM**City/State/Zip:** Kenosha, Wisconsin 53140**Company Complaining About:** Time Warner

Description

On March 25, 2016, a Time Warner installer came to my apartment. He connected telephone, television, and internet. My strongest complain is he installed a user id and password without even asking me. And the worst part is, the Id was my name and the password was my phone number! I believe this is egregious. Anyone who knows my name and phone number could break into my internet. Then he said, it is their "protocol" to use the customer's name and phone number. Do you realize how vulnerable Time Warner customers are when the installer uses this protocol? And when he told me that he used my name and phone number, I said, "You can't do that. That is the most insecure profile anyone could ever use. Can you change it," and he said, "No."

Ticket: # 903430 - Facebook Users Being Spammed By Facebook, Who Impersonates My Facebook Friends

Date: 4/9/2016 9:10:35 AM

City/State/Zip: Racine, Wisconsin 53406

Company Complaining About: Facebook

Description

Facebook has a very nasty habit of spamming individual facebook accounts, inviting uses to play games and access apps, while pretending to be friends of that individual users. The end result is that Facebook can draw revenue from this action, while posing as someone else. This should be illegal, and at a minimum, I should be able to OPT out fully to not receive such requests.

This is not only being done to me, but to ALL of facebook's account holders. The class of people being affected this behavior is in the 10's of Millions.

The images attached show the messages, requests and invitations. I do recognize that this is internal to Facebook, but if these requests were being set from one friend to another, they would be valid, but they are not, it is facebook. Facebook is phishing to pretend to be someone, sending a request as that someone, all to collect revenue - illegally.

Ticket: # 903439 - Ignores Opt-Out requests

Date: 4/9/2016 9:31:48 AM

City/State/Zip: Bronx, New York 10465

Company Complaining About: Verizon

Description

This company has been sending me various spam emails for many products. I do the opt-out and it states 3-5 days. I have done this many times for almost a year.

Sent from my iPhone

Begin forwarded message:

From: "Russian Dating" <guide@plantgrowersguide.com>

Date: April 9, 2016 at 3:25:28 AM EDT

To: mfayet@aol.com

Subject: Date Hot Russian Women

Reply-To: r.461983.271272@go.plantgrowersguide.com

Date Hot Russian Women

See Hot Russian Women Dating Profile Ads

To End These Advertiser Announcements:

Via Postal Mail:

2008 West Broadway #169

Council Bluffs, IA 51501

[Ticket: # 903444 - Phishing for bank account info](#)

Date: 4/9/2016 9:45:39 AM

City/State/Zip: Bethel Island, California 94511

Company Complaining About: AT&T

Description

This email address wells Fargo@securitymeasures.com requested

Dear Customer,

Your Wells Fargo online account has been temporarily restricted.

It is necessary to re-confirm your account information and complete a profile update.

Please download the attached file and update your online account.

Thank you for being a valued customer.

© 2016 Wells Fargo. All rights reserved.

The file name is

SecurityMeasures.html. 35kb

I did not click on it

I forwarded it to my Website email service is GoDaddy.

My DSL is ATT

Ticket: # 903462 - moveon.org - petition by Diane Russell

Date: 4/9/2016 10:02:06 AM

City/State/Zip: Rockport, Maine 04856

Company Complaining About: Moveon.org

Description

I received a moveon.org petition from Maine Sate Rep. Diane Russell seeking a changes in Democratic party rules regarding Super Delegates that would benefit Bernie Sanders. (excerpt of petition email..."Bernie Sanders won the Maine Democratic caucus by a whopping 64 to 36 margin. And yet because of super delegates, Hillary could end up with almost exactly the same number of Maine delegates as Bernie.).

That's just not right. Bernie won 64 percent of the vote and should get 64 percent of the delegates, no less."

Months prior to this I had unsubscribed from any Bernie Sanders petitions and campaign material that was to be distributed via MoveOn.org. So I consider this recent email solicitation by Rep. Russell to be in violation of my previously stated wishes, and therefore in violation of the CAN-SPAM laws.

Ticket: # 903498 - CAN NOT UNSUBSCRIBE FROM PROVIDER

Date: 4/9/2016 10:42:43 AM

City/State/Zip: Redlands, California 92373-8128

Company Complaining About: Real Simple

Description

I have requested, several times, to be removed from email list. Their unsubscribe button is disabled. They continually request my physical mailing address before they can remove me.

[Ticket: # 903524 - Stack commerce dba citizen goods refusal to unsubscribe](#)

Date: 4/9/2016 11:00:24 AM

City/State/Zip: Nashville, Tennessee 37215

Company Complaining About: Stack Commerce

Description

I began receiving daily-2x daily emails from Citizen Goods and have repeatedly tried to unsubscribe from their email list on multiple devices and browsers. At least 6 attempts over 5 months have failed to unsubscribe me. I contacted the firm in March and they agreed to take me off their list. However I continue to receive emails and they have stopped responding to email requests to remove me. I would like to formally complain and understand my options under Can Spam. I believe if I cannot unsubscribe there are surely many others affected.

[Ticket: # 903613 - interfered counter signal on my property](#)

Date: 4/9/2016 12:39:17 PM

City/State/Zip: New Kensington, Pennsylvania 15068

Company Complaining About: Hacker Or Someone With Sortaind Dogna Beleif

Description

Some kind of access point antenna attempt to take over my router around 12:15pm today

a hacker or confusion or fi related

[Ticket: # 903790 - Ticket No. 823700 was closed and no resolution](#)

Date: 4/9/2016 3:13:14 PM

City/State/Zip: Sachse, Texas 75048

Company Complaining About: Verizon

Description

The following complaint was filed against verizon and I have not recieved any response. Please not that my privacy have been violated and there are damages caused by the verizon tech!!!!!! No one seem to care!!!

See original ticket:

Tkadado February 20, 2016 22:46

on 02/20/2016, I called verizon tech support to report problem with my wireless option on my router. The technician reset/erased all my router settings (user and password) and configurations I customized without my consent and despite me asking him NOT TO DO that. He then, while I'm waiting on him, put my call on a queue and had to deal with two more techs.

[Ticket: # 904110 - My Email has been Unauthorized and Fraudulent using by a Person on Facebook](#)

Date: 4/9/2016 8:28:19 PM

City/State/Zip: Artesia, California 90701-5803

Company Complaining About: Facebook

Description

My email has been Unauthorized and Fraudulent using by a person Called Kelley Lucia on Facebook; I don't have Facebook account and never signed up to Facebook. I have contacted Facebook numerous times without any responses from Facebook at all. I have attached some of the emails that sent by Facebook.

[Ticket: # 904117 - Express Next requires in person phone call to unsubscribe from email](#)

Date: 4/9/2016 8:47:54 PM

City/State/Zip: Bothell, Washington 98011

Company Complaining About: Comcast

Description

I am receiving a lot of spam from Express Next and when I attempted to unsubscribe from their mailing list I discovered that the only way to do so is by calling them, and talking to a representative in person. Apparently the fine print in the express membership requires that you agree to receive emails, which is fine, but I find it unreasonable that I have to go through so much trouble to terminate my membership or to stop receiving their emails.

[Ticket: # 904246 - I was not notified that Verizon was transferring our account to frontier.](#)

Date: 4/10/2016 3:45:08 AM

City/State/Zip: Temecula, California 92592

Company Complaining About: Frontier Communications

Description

We received no notification via mail or email about Verizon switching or transferring our account with them to frontier. I literally just signed a new two year contract for faster internet with Verizon and learned on the news two days later that Verizon customers are now frontier customers! Our internet is slower, despite paying for faster internet. I can't pay our bill because I can't get into their server. Honestly I can't imagine how any of this is even legal. I was never notified at all about these changes, I have no desire to be a frontier customer! Surely consumers have a say in who they wish to have as their provider? I never had that say in this case!

[Ticket: # 904340 - Spam forwarding emails](#)

Date: 4/10/2016 11:19:46 AM

City/State/Zip: Cortland, New York 13045

Company Complaining About: AT&T

Description

The Hill website started forwarding me spam emails from an address they set up. When I went to unsubscribe, their email address was listed not mine. When I input my address it said I was not registered and I should tell my friends to stop forwarding emails to me. I unsubscribed their address.

Ticket: # 904343 - images placed by google

Date: 4/10/2016 11:23:00 AM

City/State/Zip: Englewood, New Jersey 07631

Company Complaining About: Google

Description

Dear FCC representative,

I am writing because Google deliberately added the enclosed images in addition to other highly offensive images to my google profile for no reason. I am a periodontist that has dental patients who are referred to me by general dentists, and a number of them rely on search engines like google. About 3 weeks ago, google removed all the dental pictures on laser and dental surgery and replaced them with horrifying images such as the ones enclosed with this email. I just enclosed a few of them to give you an example. We are in the middle of marketing the dental practice and this could significantly affect my practice profile. I am asking that they remove all images from the site except those on me, the dental groups I work for as well as my books that I have tried to market on the site. These images are an affront, they portray not only racist views such the picture of a gorilla because I am of African descent but a clear attempt by this search engine to create a negative profile by showing images of dictators, accidents, starving children, and dead skulls. I am asking that they be reprimanded for this action. Sincerely,

Dr. Nkem Susan Obiechina

Ticket: # 904418 - Unsolicited email

Date: 4/10/2016 1:48:32 PM

City/State/Zip: Titusville, Florida 32796

Company Complaining About: Bright House

Description

I have recieved 4 unsolicited emails from this address news@thehill.com. I have asked 4 times to be removed from mailings.

None of the issues you are requesting are my issue. I want unsolicited emails from the above address to stop.

Ticket: # 904435 - Spam from TransUnion - No Easy Opt Out in Email

Date: 4/10/2016 2:09:24 PM

City/State/Zip: Eldridge, California 95731

Company Complaining About: AT&T

Description

Due to trying to resolve my non-access to a free '3-Report' credit report being blocked by TransUnion, there was a lot of problem for me to file a complaint with TU online and I initially checked the box to exclude me from their ads, however I'm ending up being emailed TUs' ads that I can't easily stop. I was given a number to stop the spam, but now; according to the recording, the "opt-out permanently" seems to have stopped other agencies from referring to my TU info for reference to my credit history. TUs' process is plain stupid and unclear and is costing me more time to straighten up their non-direct and unclear communication. Can an easy opt-out be put in all their ad emails and on their phone opt-out; clearer communication of the choice (1, 2, 3) be given. Thanks.

Ticket: # 904629 - scam

Date: 4/10/2016 6:27:04 PM

City/State/Zip: Laramie, Wyoming 82070

Company Complaining About: Charter

Description

I received a notification on the internet stating that it was from Charter Internet (my ISP) and it stated that I had serious virus and malware threats and that I was to call 844-241-3800 to receive tech support. When I called this number the representative stated that they need access to my computer to download diagnostic software. After doing this they stated that I had security issues and would require further software and technical support and would be charged a fee for the services. I realized that this was a scam at this point, shutdown my computer, and hung up. I confirmed with my ISP that this was indeed a scam.

[Ticket: # 904721 - AT&T - Privacy as a premium service](#)

Date: 4/10/2016 9:26:06 PM

City/State/Zip: Corona, California 92883

Company Complaining About: AT&T

Description

AT&T is currently offering 300mb and 1gb service in my area, which is great, but they are doing so while charging a premium for privacy. They are currently offering a \$36 per month discount for allowing them to perform deep packet scanning. The agreement they have posted on their website states that their "Internet Preferences", the internet preferences are described as "When you select AT&T Internet Preferences, we can offer you our best pricing on AT&T GigaPower because you let us use your individual web browsing information, like the search terms you enter and the web pages you visit, to tailor ads and offers to your interests." this is a deep level of packet scanning which violates users privacy in an incredibly invasive manner. By offering it as a "discount" they are effectively making privacy a premium service.

[Ticket: # 904768 - Periscope Account](#)

Date: 4/10/2016 10:36:02 PM

City/State/Zip: West Palm Beach, Florida 33401

Company Complaining About: Periscope

Description

I inadvertently created an account on Periscope, an adjunct company of Twitter. For matters involving my personal safety, it is imperative that this account be removed immediately. Periscope is either unwilling or unable to address consumer concerns of this in a sufficiently timely manner, and is unfit, in my opinion, to operate on their present scale.

[Ticket: # 904867 - Cipa removed plz](#)

Date: 4/11/2016 6:46:24 AM

City/State/Zip: Pomona, California 91766

Company Complaining About: Boost Mobile

Description

I want the cipa removed from me watching pornography am over 18

Ticket: # 905143 - www.cita.es/fcc-complaint

Date: 4/11/2016 10:55:10 AM

City/State/Zip: Madrid Not In Alabama But In Spain, Alabama 28045

Company Complaining About: Spy Phone, Mobile Spy And Flexispy

Description

Please read attached file with digital signatures also at

<http://www.miguelgallardo.es/fcc-complaint.pdf>

Maybe it could be easier for copy and paste at

<http://www.cita.es/fcc-complaint>

Ticket: # 905754 - unwanted email senders and cannot seem to cancel them

Date: 4/11/2016 2:05:10 PM

City/State/Zip: Papillion, Nebraska 68046

Company Complaining About: Cox

Description

This company allows a multitude of email addresses to send me unwanted emails. I have sent many, many Unsubscribe messages to them and they just send more from a different email address. If I try to send a reply to most of them to stop sending emails to me, the message often bounces back to me a failed message send. The address in the email (which is uncopiable) is shown as Worldwide Travel Solutions, C/O AWNS: Worldwide Travel Solutions, 601 E Palomar St, Suite C, 508, San Diego, Ca 91911-69.

They provide no direct email address nor do some of the 'unsubscribes' sent even show that they are in fact sent; instead a new screen to send an unsubscribe email comes up. It is a vicious circle of annoyance.

[Ticket: # 905776 - I have requested to be removed, but spam keeps coming Victoria's Secret <VictoriasSecret@e1.victoriassecret.com>](#)

Date: 4/11/2016 2:08:58 PM

City/State/Zip: Guttenberg, New Jersey 07093

Company Complaining About: Victoria's Secret <victoriassecret@e1.victoriassecret.com>

Description

I went to the website and requested to be removed, but they seem to ignore the request and fill my box with spam

Ticket: # 906542 - unwanted email

Date: 4/11/2016 6:12:18 PM

City/State/Zip: San Jose, California 95111

Company Complaining About: AT&T

Description

This keeps coming to my inbox either about dentist, funeral costs, home refinancing, etc... I clicked their unsubscribe link 25-30 times but its on deaf ears. Drug@naste.drughigh.com, Erase@nadell.discrepancybolster.com, u@etargetedoffers.com, credit@odori.reportmortgages.com, cmwfq@gmail-okc.top, Erase@naste.drughigh.com, and these are sent several times in a day.

Ticket: # 906609 - Harassing unwanted emails

Date: 4/11/2016 6:39:04 PM

City/State/Zip: Bridgeport, Pennsylvania 19405

Company Complaining About: Comcast

Description

For weeks now, I have been trying to get Sweat Fitness in King of Prussia, PA 19406 to STOP sending me spam and harassing emails to no avail. They continue to harass me, despite my numerous requests. The emails are coming from: reannabrown@sweatfitness.com. PLEASE HELP!!!!!!!!!!!!

Ticket: # 906840 - Rootkit installed in my computer**Date:** 4/11/2016 8:23:01 PM**City/State/Zip:** Weymouth, Massachusetts 02188**Company Complaining About:** Comcast

Description

In recent years I was aware that someone was remotely controlling my computer without my knowledge or consent. I believed their access had something to do with a computer class I joined at the senior apartment complex where I live, as prospective tenants are encouraged to join this "free" computer class. I attended my first class before I finished moving into the complex.

Because I have always avoided changing any Firewall or hard drive settings, I had not noticed until recently a file entitled "TDSS Killer" in my OS:C drive. It caught my attention due to the unfamiliar and alarming name, and I clicked to find the file, dated May 17, 2014, was a Rootkit Removal Tool. Further investigation led to 39 pages of files, which I believe were downloaded from my computer into someone else's. When I tried to "Save" the rootkit file after printing it so it couldn't be deleted by someone else, Access to the Save feature was denied even though it is my computer. I believe the Print function worked because Printer and File Sharing is separate from other network functions.

As the current date is April 11, 2016, it appears to me that a rootkit was in my PC for nearly two years, providing access and administrative privilege to my personal, private, home computer without awareness on my part.

Also, on May 7, 2015, the PC suddenly, without warning, became disabled due to missing data from the bootup process. For 10 months until February 2016, I did not use the computer, because I suspected it had been deliberately disabled and fixing it would require removing everything and returning it to factory settings as if it were a brand new computer. It would cost \$150 to get this done, it could be disabled again, and the evidence of malicious attack would be lost. In the meantime, very important personal financial and other information continued to be fed into the computer, which I could not access. I believe, however, that the person(s) who installed the rootkit had access to my crucial, personal and private information when I did not.

Ticket: # 906889 - Comcast keeps sending me spam

Date: 4/11/2016 8:57:42 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

Comcast has been sending me spam for 5 months. Every time I get spam, I click on the unsubscribe button (for the spam that I never signed up for) and follow the ensuing process. Every time, Comcast's website fails to process my request.

I previously filed an FCC complaint, and a representative from Comcast said that he could not help me unless I waited for the next spam that Comcast sent me. I was told, after 15 minutes on hold, that even though he had my name and email address, he was not capable of removing me from their spam database.

Upon receiving further spam from Comcast, I forwarded the spam (with email headers) to the representative as I had been instructed, and I hoped my problem had been solved. Unfortunately, I am now continuing to get more spam from Comcast.

I can't block Comcast email entirely as I need to get service related communications.

[Ticket: # 906984 - Unauthorized publication of personal information](#)

Date: 4/11/2016 10:15:24 PM

City/State/Zip: Clinton, Mississippi 39056

Company Complaining About: Nuwber

Description

www.nuwber.com has published my name, age, home address, and cell phone number without my authorization to do so.

Ticket: # 907029 - Comcast credit check before approval, charge of deposit not as per their stated policy

Date: 4/11/2016 11:18:30 PM

City/State/Zip: San Ramon, California 94583

Company Complaining About: Comcast

Description

A credit check was performed and I was charged a \$100 deposit when I was signing up for service when your website policies state that neither of these are required for internet service (with own equipment). I filled out the first page of the set up (nothing was completed or submitted) and then called to ask a questions about the services offered and was informed by the phone agent that a credit check had already been performed and that I would need to pay a \$100 deposit. An agent over their online chat told me that no credit check would be performed without first notifying me which never occurred. Their website states that credit checks and deposits are only required for new customers purchasing phone services or when leasing valuable equipment; I was not purchasing either of these. Was the agent lying? Was this some sort of fraud attempt by the agent? I want to know why this happened and I would like this deposit reimbursed immediately. I have called them again and they just state that it was automated to check that and charge the deposit even though it is against their stated policies. Further they then stated that due to my credit report, a deposit was required (adverse action?) but they couldn't tell me why. Image attached of page without anything stating a credit check would be performed. PDF attached of the online chat log. I tried to follow the instructions provided but after entering my info through the link provided by the online chat agent, it kept resulting in an error and going back to the main page.

A. Credit check and/or deposit is required for new customers (and customers with less than six (6) months of payment history) who lease more valuable Comcast equipment or request Comcast Digital Voice services with a new phone number. If you select a credit check, you may also be asked to pay a partial deposit. You may bypass the credit check, however you will be required to pay thefull deposit. The full amount of any deposit will be credited to your account balance after twelve (12) months, as long as the account has been in good standing for the previous six (6) months.

https://www.xfinityoffers.com/popup/faq_common/#q1

How page looked today:

https://web.archive.org/web/20160412014432/https://www.xfinityoffers.com/popup/faq_common/

[Ticket: # 907034 - Unwanted emails](#)

Date: 4/11/2016 11:25:31 PM

City/State/Zip: Mesquite, Texas 75149

Company Complaining About: MetroPCS

Description

Lots of unwanted emails that I received and opt out but still sends to me

Ticket: # 907136 - bullying and disability discrimination

Date: 4/12/2016 4:44:55 AM

City/State/Zip: Surfside Beach, South Carolina 29575

Company Complaining About: Frontier Communications

Description

I have been hacked by some people who live in my neighborhood who know that i suffer from a mental illness that limits my ability to function normally. Its extremely humiliating and honestly painful to have this held against me or in my face but when i started to report there connection to a scam thatch been said to be the largest in the area they began to play cruel tricks on me and they brought in the rest of there ring to play along. This was very well played out and due to my condition they convinced me to reach out and try to date someone as i Please provide the details of your complaint. Do not enter personal information like name, address, phone or account number. There are places to enter that information once you select an "issue."have been so alone for 13 years im weak to the thought of it.This can all be seen in my email accounts where they convinced me and in some cases joined for me at least 20 dating sites. The other players in the ring would promise to meet up with me and talk or even have sex if i would do things like let them join Craig list using a code sent to me. they would send credit card numbers and they tried all they could to get mine. I am very ashamed and humiliated and believe it or not at one point i was almost suicidal.I do not care if it looks bad on me I wish to testify against this ring and ask for a criminal investigation because they are not only running an ellabret scam and using extortion against the people in our community they are a minus. Im sure they will try today the blame on me but this was five years of hell and for the past month i have played along. It almost cost me everything and it did destroy my reputation. They are able to hack into anyone home electronics with the system they have created an they are using amalgamate Microsoft programs to do it with allows them past the security systems. I am sure they are breaking copy rite laws and i can testify to denial of service if you go against them.There threats are deadly in fact they threatened to hack mt=y pace maker an shock my heart.They also use a technique called social engineering to call or present themselves as anyone from a store employee to a police officer in order to get there scams and scams to work with out being caught. I first caught them doing what they call traffic control and it was actually phishing so they can hack other residents computers to use them instead of a way to be caught. I will send this now but i will also refine this to a better and more understandable statement. I want you to know this is not a joke its for real and i consider this to be the most important thing i have done in my life. please take this threat serious and you will see there is a big criminal organisation here in myrtle beach SC. or at least some really cruel neighbors who have kept me as a slave for 5 years because i generate a audience and you will see this by the emails i collected and the site records. Gary j dean !!

[Ticket: # 907147 - Shut off of Comcast xfinity wifi hot spot on our cable moden](#)

Date: 4/12/2016 6:30:40 AM

City/State/Zip: Santa Rosa, California 95404

Company Complaining About: Comcast

Description

I've requested 4 times in the last 30 days that Comcast permanently disable the xfinity wifi hot spot on our cable modem/wireless transceiver. Each time the hot spot reinitializes and turns back on with 24 hours. This hot sport causes issues with my wife's new MacBook, kicking her off line randomly and disables her wireless printing network. I consider this a serious violation of our privacy, in not being allowed to opt out of a feature. There system level control software probably overrides any customer wish on this topic. If this is the case, I want to move this complaint to a class action status. I also want to prevent internet trolling by any person with a comcast sign in within range of wireless transceiver.

Ticket: # 907163 - Use of private picture on the internet

Date: 4/12/2016 7:17:03 AM

City/State/Zip: Clearwater, Florida 33759

Company Complaining About: Bright House

Description

A website is using my picture without permission. I have sent at least 5 requests for them to remove it and they refuse to take it down. The website is: <http://www.findmugshots.com>

It is tarnishing my reputation and I need it removed right away.

Email is the best way to contact me.

Ticket: # 907177 - Flory day.com emails

Date: 4/12/2016 7:33:17 AM

City/State/Zip: New York, New York 10032

Company Complaining About: Floryday.com

Description

I am receiving daily emails from a site called Floryday.com. I have replied back with unsubscribe in the subject line. That did not work. They recently added an unsubscribe link, but that just takes you to their sign-up page. I would like to report This website as spam.

Ticket: # 907223 - Continuous Emails after opting out

Date: 4/12/2016 8:40:28 AM

City/State/Zip: Marina Del Rey, California 90292

Company Complaining About: Time Warner

Description

Hi I have notified this company <https://www.maakenterprises.com> at least 20 times to take me off their email list. I have opted out as many times and they just continue to send me emails. This needs to stop.

[Ticket: # 907479 - NYMag.com's violation of my privacy](#)

Date: 4/12/2016 11:06:53 AM

City/State/Zip: New York, New York 10001

Company Complaining About: Nymag.com

Description

I am enrolled as a commenter on NYMag.com's forum, under a anonymous handle, as is standard. Recently, the site made changes to the way commenters received notices of activity. The change they made resulted in my full name being disclosed to those commenters receiving notifications. This is a violation of their own privacy policy, and when I enrolled as a commenter, I was assured my personal information would not be disclosed. In the past, I was only identified by my user name (DC10001), but now in the notifications, I am identified by my full name. See screen capture for example.

Ticket: # 907515 - Repeated spam/harassment

Date: 4/12/2016 11:15:03 AM

City/State/Zip: Acworth, Georgia 30101

Company Complaining About: Westwood One

Description

From 2011 to 2013, I was employed by East Carolina Radio, Inc. Traffic and affidavits were among my responsibilities for the following stations: WOBR-FM, WOBX-FM, WERX-FM, WRSF-FM, WCNC-FM, WZBO-FM, and WKJX-FM.

As previously stated, I parted ways with the company in July of 2013. I have continued to receive their emails at my personal email address, even after requesting on four occasions (4/1/14, 6/25/14, 8/18/15, and today, 4/12/16) to remove my address from their system, as I am no longer employed by any of the aforementioned stations.

This has crossed the line of laziness and has become harassment on the part of Westwood One. I am extremely disturbed by this repeated invasion of my privacy and refusing of my simple request.

I am hoping for the following to be addressed in resolution:

- 1 - My email address to be removed from all Westwood One systems.
- 2 - A profuse apology for continued harassment nearly 3 years after I left the industry.

If Westwood One continues to send emails to me after the filing of this official complaint, other than the confirmation of the above requests (removal from their systems and an apology), I will seek legal action.

[Ticket: # 907802 - Receiving SPAM from Express NEXT \(express.com\)](#)

Date: 4/12/2016 12:36:01 PM

City/State/Zip: Longmont, Colorado 80503

Company Complaining About: City Of Longmont

Description

A third-party used the wrong email address (mine) when signing up for an Express NEXT card, and now I'm being spammed with messages about this card. The messages have no unsubscribe option available, and even explicitly state that Express NEXT members may NOT unsubscribe from these messages. I went through Express NEXT customer service to explain the situation. They promised me my email address would be disassociated with the account. However, I am still receiving these SPAM messages a month later.

Ticket: # 907863 - Unwanted Emails (Spam)

Date: 4/12/2016 12:53:11 PM

City/State/Zip: Columbia, South Carolina 29209

Company Complaining About: Conservative Liberty Coalition

Description

Dear FCC Consumer Help Center:

I have requested three times that Conservative Liberty Coalition, 1624 Market Street, Suite 202 Denver, CO 80202 Phone: (303) 539-9315 remove my email address from their server and stop sending me emails.

As of today, 4/12/2016 this organization continues to send me emails.

Thank you for any assistance you can give to finally stop this organization from sending me unwanted emails.

Ticket: # 907994 - Service provided by Boost Mobile for stolen phone

Date: 4/12/2016 1:19:31 PM

City/State/Zip: Wichita Falls, Texas 76309

Company Complaining About: Boost Mobile

Description

I reported my Galaxy S4 stolen to Boost Mobile. On Wednesday, April 6, 2016, I spoke with Kathy, a tech support, and informed her that they had given service to the person who stole my phone and requested the MEID number be turned off. The tech suspended the account 940-224-3400 changed the pin to my pin and assured me the phone was shut off. Later the same day the person that stole the phone contacted me and informed me he had another account open and I would not get the phone back as he would break the phone before I got it back. I've spent approximately 15 hours on the phone with boost mobile, noted supervisor's name and ID's and at this time Boost Mobile says that the phone belongs to whoever has the account with the phone. And miraculously ALL my calls, notes, everything about MY Galaxy S4 is no where to be found! I filed a police report on the stolen phone as Boost Mobile requested Case# 16040462. I cannot get Boost Mobile to shut the stolen phone off because I don't know the phone number and pin code to the account Boost Mobile opened on the stolen phone! Boost Mobile's supervisor Edgar told me Thursday that he could see where the breach in the system occurred, Gabe me a Case ID# 123269686, and assured me that he was turning it over to the fraud department and someone would be contacting me within 48 hours. When no one contacted me I contacted Boost Mobile again, speaking with supervisor Jescer, Michael (Interaction ID I989646675), Steve (I989956363), and numerous techs. Each time it appears one would erase what was previously done by other supervisors. Boost mobile is encouraging people to steal phones because they will provide service on it, giving them "another account, and more money!" I believe Boost Mobile has somehow interacted with the person who stole the phone, Michael Garcia, by "stealing my phone, Galaxy S4, from my account and giving him un-enteruptable service on a stolen phone!" Therefore, making me unable to leave Boost Mobile as my carrier because I now only have a Boost Mobile phone that can only be used with boost. I paid \$700.00 for the Galaxy S4 which can be used with other carriers. It is my request that Boost Mobile reimburse me for the phone they took from my account and provided service to the person that stole it! Out of the last eight days, my only request has been to have Boost Mobile shut the MEID off to the stolen phone. Now, all of a sudden Boost Mobile has no record of the phone being mine. I have enclosed the proof of ownership to the phone. I also contacted Sprint who initially provided service on the purchased phone, they immediately tried to shut off the phone, but Boost Mobile refused to comply. Sprint then referred me to file this complaint. If any more information is needed, please contact me at any time. Thank you for your help.!

Ticket: # 908498 - SPAM EMAIL

Date: 4/12/2016 3:16:50 PM

City/State/Zip: Ellicott City, Maryland 20142

Company Complaining About: Verizon

Description

I HAVE OPTED OUT OF EMAIL AT LEAST 3 DOZEN TIMES AND THE Y ARE STILL EMAILING ME FROM SEVERAL DIFFERENT COMPANIES BUT WITH SAME OPT OUT ADDRESS.

Ticket: # 908570 - unwanted emails

Date: 4/12/2016 3:36:23 PM

City/State/Zip: Brooklyn, New York 11235

Company Complaining About: T Mobile

Description

I asked the company to stop sending me emails, i also unsubscribed, but they still continue to email me.

Heres the company's info:

Isaac Moskowitz

Investment Sales

Licensed Real Estate Salesperson

P. (212) 837-4615

imoskowitz@gficap.com

[Ticket: # 909589 - Koobface virus through my internet provider AT&T Uverse](#)

Date: 4/12/2016 9:44:09 PM

City/State/Zip: Louisisana, Missouri 63353

Company Complaining About: AT&T

Description

I have this virus that not only infects my computer but any device connected to my wifi. This hacker has stoling money from my banking account, my pay card, applied for countless on line loans.

[Ticket: # 909736 - Spammer ignores my unsubscribe request and emails to cease contact](#)

Date: 4/12/2016 11:57:07 PM

City/State/Zip: Garden Grove, California 92842

Company Complaining About: Directv

Description

There is a spammer that keeps emailing me despite me asking her at least half a dozen times to unsubscribe my email and not contact me. I have asked her politely and even adviser her she is violating spam but she continues to send me unwanted email solicitations.

[Ticket: # 909854 - unwanted text message](#)

Date: 4/13/2016 6:43:43 AM

City/State/Zip: Springfield, Missouri 65803

Company Complaining About: Mediacom

Description

I got an emergency presidential alert that will not go away. I can't read any of my text messages because anytime I press my text button, that alert pops up and is "stuck". I hate it!

[Ticket: # 909894 - spam to text](#)

Date: 4/13/2016 8:27:20 AM

City/State/Zip: Pekin, Illinois 61554

Company Complaining About: Boost Mobile

Description

My contact list received a spam regarding this product pure natural forskolin web address 271-fitness.weightlossenite.com

[Ticket: # 910195 - Computer Hacker](#)

Date: 4/13/2016 10:37:18 AM

City/State/Zip: Crockett, Texas 75835

Company Complaining About: Windstream Communications

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 910201 - Internet Hacking Complaint](#)

Date: 4/13/2016 10:38:24 AM

City/State/Zip: Cincinnati, Ohio 45245

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 910330 - Unsolicited Text Message for Product Not Used](#)

Date: 4/13/2016 11:21:54 AM

City/State/Zip: Athens, Ohio 45701

Company Complaining About: AT&T

Description

Potential phishing attempt for text received to my cell phone for Phishing scam. I don't have an American Express card and the grammar is clearly lacking. The initial number is my cell phone number.

[Ticket: # 910389 - Spam complaint](#)

Date: 4/13/2016 11:43:11 AM

City/State/Zip: Wilmington, Delaware 19810

Company Complaining About: T Mobile

Description

I keep receiving emails asking to complete a survey through a company called peer60.com.

I emailed Jeremy Bikman at the company on 3/29/16 who agreed to stop the emails but am still receiving them.

[Ticket: # 910620 - Unsubscribe from Offers.Com](#)

Date: 4/13/2016 12:55:42 PM

City/State/Zip: Fridley, Minnesota 55432

Company Complaining About: T Mobile

Description

I have followed the UNSUBSCRIBE instructions several times. They do not work! I want to UNSUBSCRIBE from ALL Offers.Com e-mails.

Ticket: # 910687 - LIFE LOCK

Date: 4/13/2016 1:15:05 PM

City/State/Zip: San Jose, California 95129

Company Complaining About: Lifelock

Description

Responded to an offer from Life Locker and the system was corrupted and unable to provide a usable password. Called 5 times and asked to be opted out they refused to . Was told contact executive relations in Arizona. Called the number and was refused to be allowed to talk to someone.

[Ticket: # 910943 - DMSGGS -- continued emails from marketing list](#)

Date: 4/13/2016 2:20:09 PM

City/State/Zip: Kansas City, Missouri 64111

Company Complaining About: This Isn't An Internet Provider Issue. Why On Earth Are You Sending Me To This Form To File A Can-spam Complaint?

Description

DMSGGS.com (Digital Messaging Solutions) runs some form of buyable marketing leads, and someone has pulled my email address and basic details into that list. I get emails from all kinds of companies thinking I'm a CIO or something. I've used DMSGGS's unsubscribe feature dozens of times now, and yet I continue to get emails from companies through them. The unsubscribe appears to do nothing. Sometimes the link is broken completely, and otherwise the form goes to the void and I continue to get emails. This has been going on for months now.

I have tried to contact them through their site to complain about this, but have not gotten a response. When I reply to individuals, they say there is nothing they can do, since they are just paying this company to have their marketing email sent to me.

I don't know what else to do at this point.

Do not call me.

[Ticket: # 910980 - Text spam](#)

Date: 4/13/2016 2:27:51 PM

City/State/Zip: Mckinney, Texas 75070

Company Complaining About: Time Warner

Description

My cell phone just got blasted with 6 spam texts from the same number. All counting some kind of discount sale. No identifying information about where it came from or what they are even selling.

Ticket: # 911574 - Unwanted email

Date: 4/13/2016 5:36:28 PM

City/State/Zip: Havertown, Pennsylvania 19083

Company Complaining About: Comcast

Description

The email address - benfranklin19103@aol.com - added numerous of my email addresses to his mailing list without my permission. Despite many requests, he continues to send these unwanted email.

Ticket: # 912120 - Court ordered non-disclosure of criminal history information

Date: 4/13/2016 10:33:57 PM

City/State/Zip: Coppell, Texas 75019

Company Complaining About: Directv

Description

I'm writing on behalf of my son, Jon Micah Leflar, who is getting criminal history information from 18 years ago removed from the Internet. He has a Court Order Prohibiting the Disclosure of Criminal History Record Information. All the websites that he's aware of have either removed his case citing or substituted the word "Appellant" for his name, except www.Leagle.com. This website is owned by a company headquartered in Japan. The website administrator is Donald Johnson. This is a link to the information and the citing:

http://www.leagle.com/decision/19995732SW3d571_1502/LeFLAR%20v.%20STATE#

LeFLAR V. STATE

NO. 11-98-00080-CR

2 S.W.ed 571 (1999)

Jon Micah LeFLAR, Appellant, v. STATE of Texas, Appellee.

Court of Appeals of Texas, Eastland.

August 26, 1999

On December 30,2015, Mr. Johnson was emailed a copy of the court order with a request to remove the case citing or substitute "Appellant" for my son's name.

On January 1, 2016, Mr Johnson responded that he found the case citing on LexisNexis.

On April 6, 2016, Mr. Johnson was provided documentation showing that the case information had been removed from LexisNexis. Mr. Johnson did not respond. After a week, an email was sent to Mr. Johnson asking him to please respond to the request. He has not responded.

Is there anything that can be done to get this information off www.leagle.com? Even though the crime was committed almost 18 years ago when my son was a 17 year old high school student, it could still keep him from getting a job.

Ticket: # 912128 - Match.com illegally set up an account using my email address

Date: 4/13/2016 10:36:20 PM

City/State/Zip: San Francisco, California 94117

Company Complaining About: Match.com

Description

I just started receiving emails from Match.com saying my free trial is approved and my photo is approved. I did not set up an account with Match.com and now I am receiving creepy emails from people on Match.com. This company has no way to stop this stuff immediately and their customer service is unavailable and does not answer. It seems the only way to get a resolution is to file a complaint.

[Ticket: # 912173 - Fraudulent Website](#)

Date: 4/13/2016 11:29:42 PM

City/State/Zip: Mansfield, Texas 76063

Company Complaining About: AT&T

Description

Our credit card was fraudulently charged by a website www.boomersfurniture.com, IP 198.49.23.145. We attempted to contact them, with no response, but the website is no longer operational.

Ticket: # 912240 - My personal information on display on website

Date: 4/14/2016 1:05:37 AM

City/State/Zip: Edgewood, Maryland 21040

Company Complaining About: Metropcs

Description

Today I searched my name on the Internet and discovered much to my dismay two websites have posted complete personal information about me that has been made public record for everyone to see you can just type in my name on Google. I filled out the form on the website request thing that they remove my information at once but they're trying to charge me \$180 to remove my name address important information about me. This is an immediate safety hazard and danger to my life anyone can find out where I live my full name date of birth xcetera. This website even has a picture from Google Maps so where I live. Please have this website removed Maya personal credentials at once thank you.

<http://atlaspublicrecords.com/name/alysia-l-bragg/harford-md/3ed17d>

[Ticket: # 912341 - email harassment](#)

Date: 4/14/2016 8:03:52 AM

City/State/Zip: Manitou Springs, Colorado 80829

Company Complaining About: Peachtree Financial

Description

Peachtree Financial refuses to stop spamming me with email after repeated unsubscribe attempts

[Ticket: # 912361 - delete account](#)

Date: 4/14/2016 8:35:32 AM

City/State/Zip: Big Sandy, Texas 75755

Company Complaining About: Na

Description

I want to have an account deleted from a website. They say that they do not delete accounts. Do they have to offer deletion under the FCC guidelines?

Ticket: # 912449 - Phishing

Date: 4/14/2016 9:46:23 AM

City/State/Zip: Deer Park, Illinois 60010

Company Complaining About: Comcast

Description

Recvd today:

-----Carlito Corvil/Shiloh High/GCPS wrote: -----

To: Carlito Corvil/Shiloh High/GCPS@GCPS

From: Carlito Corvil/Shiloh High/GCPS

Date: 04/12/2016 06:18PM

Subject: (Untitled)

Good day to you,

I am sincerely Sorry for bugging into your privacy, it's due to a business deal ,I am Mr. James Morrow, Chief Risk Officer and Executive Director China Guangfa Bank in Hong Kong, i want to present you as the owner of \$49.5M In my bank since I am the only one aware of the funds due to my investigations. I want you to also invest the money in your country for the both of us for mutual benefits which we shall share in an agreed ratio. I would provide you with all the necessary documents and information needed to accomplish this deal once i hear from you. If you are interested, kindly get back to my personal email on (jamesmorrowmr04@yahoo.com.hk) , if not interested you can delete this mail.

Mr. James Morrow

----- NOTE: Email is provided to employees for the instructional and administrative needs of the district. Email correspondence to/from a district email account may be considered public information and subject to release under Georgia laws or pursuant to subpoena. -----

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Ticket: # 912501 - Bit.ly hacked two email accounts

Date: 4/14/2016 10:19:13 AM

City/State/Zip: Sellersville, Pennsylvania 18960-1948

Company Complaining About: Comcast

Description

Bit.ly hacked into my email account. I have never purchased their app NOR requested info from their company.

Bit.ly first hacked into my sister's account, raided her email contacts and then inserted their thread into all those email accounts.

This is a security issue: many of the addresses stolen are work related and have the potential to be used to disrupt commerce. We also have no control over who bit.ly distributes this stolen info to.

Online search of bit.ly is tightly controlled. I did manage to find one site where bit.ly smugly states their nefarious insert can neither be "redirected or deleted". This company is NOT transparent and I have no recourse to remove their invasive thread without suffering financially.

Ticket: # 912748 - Unwanted unsolicited text promoting a commercial service

Date: 4/14/2016 11:45:48 AM

City/State/Zip: Gaysville, Vermont 05746

Company Complaining About: Fairpoint

Description

Shortly after completing my company's registration with the federal government database System for Award Management (SAM.gov), I began receiving unsolicited email from organizations who apparently make their revenue by assisting other organizations with government contracting, and who intentionally try to give the appearance that they are government entities, but the most intrusive was the following text message sent to my mobile phone from +1(862)203-6912:

"Your SAM registration has been received! Click here for the next steps: <http://clk2.it/6unXAt> Reply STOP to be removed from future notices."

I have attached a screenshot of this text and a printout of an unsolicited email from another spammer trying to appear as though they are or represent the federal government (including using the official SAM logo in their email).

Here is the full header from that email:

Content-Type: multipart/alternative; boundary=1d0414ff6d77becc07262bf66ce2

Mime-Version: 1.0

X-Smtpcom-Tracking-Number: 99b499b1-0179-4bc9-9254-902462ce4c10

Envelope-To: <sfarrington@transcendengineering.com>

X-Smtpcom-Sender-Id: 5014351

X-MSBbl: eyJyljoic2ZhcjJpbmd0b25AdHJhbnNjZW5kZW5naW5lZXJpbmduY29tliwiYil6

ljc0XzkxXzg1XzQ3liwiZyl6ImNyaV9kZWRpY2F0ZWRfcG9vbCJ9

Dkim-Signature: v=1; a=rsa-sha256; d=smtp.com; s=smtpcomcustomers; c=relaxed/simple; q=dns/txt; i=@smtp.com; t=1460567041; h=From:Subject:To:Date:MIME-version:Content-Type; bh=2JD6hHre9Od2cwhJk0g6J0Mrv2rg10ZvPOF9zGFrF1c=;

b=M0wH90o3M2ai8gPUd68G3d5NKUPU2mMxv+rCqmIpB0BezqpjigaQOCZbR7pVEvnu

tST5mq7Nrljdo64rQZbLHNzzMXOdLuB4q67ho9YASjwVyx9Qn1w3Nxb1ABDP7j0l

q2KKx5uWWe2qnrwjbkGVaxqLwtm7bvxoYGr1B6FWi9w=;

Return-Path: <info@crinc7.com>

Feedback-Id: 5014351:SMTPCOM

X-Report-Abuse: SMTP.com is an email service provider. Our abuse team cares about your feedback. Please contact abuse@smtp.com for further investigation.

Received: from mailer47.gate85.rs.smtp.com ([74.91.85.47]) by mx.perfora.net (mxueus002) with ESMTPS (Nemesis) id 0MWAQR-1bJ8Rc0A9Z-00XOEU for

<sfarrington@transcendengineering.com>; Wed, 13 Apr 2016 19:04:17 +0200

Received: from [192.168.80.11] ([192.168.80.11:33184] helo=rs-ord-mta01-1.smtp.com) by rs-ord-mta01-3.smtp.com (envelope-from <info@crinc7.com>) (ecelerity 4.1.0.46749 r(Core:4.1.0.4)) with ESMTTP id 1D/01-26785-10C7E075; Wed, 13 Apr 2016 17:04:01 +0000

Received: from [173.168.61.95] ([173.168.61.95:60151] helo=[192.168.0.8]) by rs-ord-mta01-1.smtp.com (envelope-from <info@crinc7.com>) (ecelerity 4.1.0.46749 r(Core:4.1.0.4)) with ESMTTPA id 16/73-07040-00C7E075; Wed, 13 Apr 2016 17:04:01 +0000

Message-Id: <mkz2r_enrimqwckbtzmtpg.3921535597@crinc7.com>

X-Ui-Filterresults: notjunk:1;V01:K0:Lqh/Cd78Few=:bY654mYWpLXOpz1RsGE+2yFcri
1T3F8tvr28jmM9tVxQH897EKTr7GsZbHj5WW6Uxp7iN1h8NPBLsSnwDcltnO855lwSv8m8Q4d
g7QrcdduPk0Uh3vIMXeqM9Z9Ub8KJDboEH6M6L2iV7OXQc2/1cJIKI430jTW33qtgtRx8AIh5
onaG7OxFYdzdcEGdfthTKxn2sDYJQpqnNn6Z3F4aZ/OyHhvh6W6vi8Uh+nQw5u+VxBEBRZt9x
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kuizvKQZAGwC9qyWTnIr2T8uoLuZxjvigHrnHnpf1FFGRJBobmB7Tv35AiJSI9t+8XYggXGMk
azLoMFXV13b+dpQnyAjpdAtJH+RFAKyda9x0AVeLCqme5is1YK0kXa4SH/X1yUxX/JFqoPr3v
kb+ZCYpXU+hQ24uVMcNjF50ne0a0EnKGGI67CpFPCcV6S5QWuitSJTTk11loLI5pZ4u01g4Gv
jgvJth26yGgtrdQ5oalcIN+Y2GR+TvN1M6gSjZL8dcXpKglWQA3bf+E3iXQLRe6eKzs/3PHa4
fvyIwWrP6p+84eiPuzYMY+/-rlaBJ8YZ55dN6bV1G7PsoB6NWjWwG2cdqay2ZISXcmRAWyOow
jehs3lqVuG6rotZ94KgX/z1+Dp5XsFC8jDc4QQFESqnh5h5gESkrNg1oCWRLydP4t4mj7UvXL
w7ssrknFE4LS3IUISrJO3YmRgfhIMRvN1U7pf6Nb7BirA/I+y2aXJ46a1YQJUB1x8BZAb0+f2
TohkZZ4hzLc6typHp91zv+yKXoAeh/iJrWMvU6m2L6FhIrZCmAHgMNSaCbOTLYJUUrLTQEFJZq
eTB4sULMhLAB1E9DG8ew6BEtHKW5nQ02MhG6LJ5yi/qvAtjpgIXTSqdzVQN49gVNV6B+Vc7Ge
fc4bl/LSmQ+hRFj6DQ0CnH1I7jtrR9PpsIFb2hBrHROruwmXHcg5GK5ADNdNEBntaf6On0+Bg
r1Fzsmazq3Zk3bpOSbFUjI7s9Ust90jjw7QZsiKMriXMrmwVG7KQXWvEPDSc7TmYepDRRStNp
dJXZ5oPWBqPuGZMwsP1GuNJ3vAaG6DRBaI8N2Im/+U5I68zm6gf/OfBlu91UytdOFBeqfL4sw
Cf63V69hW4cTQMlkW1eGz6OwQ85DOS1m9uLzJodyHeG5HrG8dCIOV01KsPc99XAJiSCO+uw7m
bnHQJKFLubp7g2A5OfsjUb64YUTgU//d5KlqMT2gq0JrkqsGsw5deWh91EYSvEnDvye1VJZ6e
boDjecl9e0PyEwIW24PC2I80DsPIIy9O10DRncfXpcJJiPIL+JVgVaEIs6KFYDVdd6h79hy1u
DZQg5f4PRNYcPIIBkRLeF/3uCW+4RVITgNEnkqhK5NiyfGqxa/4oQ3ebOaxhwl2caZ/GcmE5t
v4P4xHLCTydm8Hy6GaeQrFn0UJOZwPqBeBZsFZQo4YofAuTCc3yHhI2ChjKGEy52V4h708q4J
yc+dztgdgjoR6twqV5oKYA/20Ridpa3eGEemeYErGknjw+cRteoBFjxDiGnLPnS2uyIcOLEzNr
SfNEC1bvTws=

Action needed - confirm your SAM update from yesterday

[Ticket: # 912750 - Being bill for services not provided](#)

Date: 4/14/2016 11:45:59 AM

City/State/Zip: Tampa, Florida 33609

Company Complaining About: Frontier Communications

Description

I have been without internet and cable services for close to 2 months as I had to wait for Frontier communications to assume control over Verizon accounts in my area. After 4 appointments there has still not been a technician appear to install my services. I have requested to close my account, however Frontier insists on levying a cancellation fee for services I have never received. Furthermore they posted my account information onto Facebook including my social security number and address.

[Ticket: # 912870 - repeated emails after opting out](#)

Date: 4/14/2016 12:15:12 PM

City/State/Zip: Spokane, Washington 99214

Company Complaining About: Various Ads That Have The Opt Out Address From Above

Description

I keep getting email offers regarding \$50 gift cards from a variety of companies as well as other spam...I ALWAYS opt out and they keep coming...in fact they are coming more often...I block the sender name and domain...doesn't matter..the opt out address is 1577 E Wood Glen Road...Sandy Utah....84092...This has been going on for weeks...it clogs up my phone and my computer...thanks...Tom Townsend

[Ticket: # 913136 - On Google site , there is an ad, Google, that is malicious](#)

Date: 4/14/2016 1:34:33 PM

City/State/Zip: Amarillo, Texas 79109

Company Complaining About: On Google Site , There Is An Ad, Google, That Is Malicious

Description

On Google site , there is an ad, Google, that is malicious

[Ticket: # 913182 - Spam Email](#)

Date: 4/14/2016 1:50:17 PM

City/State/Zip: Castle Rock, Colorado 80109

Company Complaining About: AT&T

Description

Hello, I have been receiving spam emails from Frontgate Tickets for 2 months. I have replied to their email 3 times and requested to be taken off their list, but the emails come back as undeliverable. They also do not have an opt-out option within their email. I do not live in the city or state that they are mass emailing about. How do I make them stop?

Ticket: # 913204 - Unsolicited Text Message

Date: 4/14/2016 1:57:13 PM

City/State/Zip: Las Vegas, Nevada 89143

Company Complaining About: Global Carpet And Tile

Description

The following message is what I received: "Global carpet and tile, Dan (702 337 1367) deep steam clean carpet 2 rooms and hall \$69 tile grout cleaning 25 sq ftsealing .25 sq ft."

This is a unsolicited add, My number has been added to the national do not call/text database. It was sent in a group chat format to multiple numbers.

Ticket: # 913308 - Unwanted email

Date: 4/14/2016 2:18:56 PM

City/State/Zip: Salt Lake City, Utah 84101

Company Complaining About: Summit Technology/netpro Networks

Description

I continually receive emails from announce@utahgeekevents.com even after repeatedly requesting that my email be removed from their distribution list. The emails are to announce upcoming events. There is no "opt out" selection on the emails.

[Ticket: # 913639 - Staff Me Up Violates Can-Spam act](#)

Date: 4/14/2016 3:53:55 PM

City/State/Zip: Boston, Massachusetts 02128

Company Complaining About: Verizon Wireless

Description

Staff Me Up sent an email on 4/14/2016 received at 2:27pm which includes a non-functional unsubscribe link (requires you to sign up for an account to even see the page they link to) and no physical contact information for the company to mail them an unsubscribe request.

[Ticket: # 913789 - unwanted commercial text message to mobile phone](#)

Date: 4/14/2016 4:40:07 PM

City/State/Zip: Phoenix, Arizona 85014

Company Complaining About: Farmers

Description

Received commercial text from 16024530561 "Farmers has a very good quote for your house that starts at \$365 per year. When is the best time to call? Harieta Carmen Ford MBA Insurance Agent"

I purchased automobile insurance from Farmers but cancelled my policy with them in December 2013. I no longer have a business relationship with Farmers and have never consented in writing for them to contact me via text messaging.

Ticket: # 914106 - Dicks Sporting Goods Email Verification/Spam

Date: 4/14/2016 6:55:21 PM

City/State/Zip: Opelika, Alabama 36804

Company Complaining About: Dicks Sporting Goods

Description

Dicks Sporting Goods keeps sending me emails of someone's order that was placed using my personal email address. They have no verification to ensure that the emails they send out are going to the people they are intending to go to. When I called into Dicks Sporting Goods customer service today around 5:35pm CST I was told there was no way to stop the emails coming to me, and they were unwilling to change the email address (or remove it). I wanted to file a complaint against them for not allowing me to stop the spam they are sending. Their emails allow no way of unsubscribing as well, which is also a violation. Then there's also the whole, you know, disclosing their customer's personal information to strangers thing. I'm sure you could have a field day with that too.

[Ticket: # 914182 - 15-20 calls on my cell from RentToOwn](#)

Date: 4/14/2016 7:25:38 PM

City/State/Zip: Palatine, Illinois 60078

Company Complaining About: Verizon

Description

For the last 10 days, I have been receiving 15-20 phone calls per day from RentToOwn. I have asked them to remove me, and I've blocked the numbers that they have called from, but they keep calling from different numbers. The phone numbers show that they are from California, Washington, Chicago.

[Ticket: # 914316 - Too many junk emails entering a Walmart game on Facebook](#)

Date: 4/14/2016 8:33:05 PM

City/State/Zip: Hillsboro, Oregon 97006

Company Complaining About: Verizon Wireless

Description

Too many emails and text messages to my phone

Ticket: # 914373 - Spoofing done by Jeffery Carr of forest park illinois

Date: 4/14/2016 9:20:09 PM

City/State/Zip: Houston, Texas 77062

Company Complaining About: Verizon Wireless

Description

Jeffery Carr 34 of forest park Illinois has spoofed my phone number and possibly my internet. He has filed a false police reports and I fear he will go unpunished because his step dad is a judge. I'll hand over my phone records to prove my innocence. I called the detective and asked to hand my accounts over along with a Facebook case number because he created a fake profile of me to send messages to himself making it look like I did it. Could you please help asap. Below I have attached the police report file Where he lied and I will attach the copy I was sent of him spoofing a phone call. I take this serious because he is trying to get me charged I have no problem handing over my phone records to show I never once contacted him

Ticket: # 914752 - JC Penney

Date: 4/15/2016 9:26:35 AM

City/State/Zip: Concord, New Hampshire 03301

Company Complaining About: Jc Penney

Description

JC Penney has opted me in to their promotional emails during the check out process at their store. They do not make it clear that customers will receive emails from them. The fine print likely specifies these terms on the terminal during payment, but seems no one is reading that while signing for a card purchase. The actual emails then provide a phone number stating if you want to be removed from the list, you must call and request to do so. I called and then spent over 20 minutes on hold, and never reached an actual person or way to unsubscribe. There is no easy or quick way to unsubscribe explained in their email and the phone number given doesn't even appear to work. This is in violation of FCC rules on spam sent to wireless devices.

Ticket: # 914892 - No Opt Out Link Provided for Spam Email

Date: 4/15/2016 10:39:17 AM

City/State/Zip: New Albany, Indiana 47150

Company Complaining About: Verizon Wireless

Description

I received an email from JC Penney corporation. I have not done business or purchased anything from this company in 10 years. I received an email indicating I was part of a rewards program, and there was no opt out link provided. I had to spend 6 minutes on the phone with a representative to remove my account. I requested several years ago, via phone after I received an almost identical spam email, to delete my account. It was not deleted at the time, and they retained my information to send me this spam email again this time. The email I received is attached, and the phone conversation was recorded (if needed please contact me).

Ticket: # 915092 - Email Scam

Date: 4/15/2016 11:42:04 AM

City/State/Zip: Las Vegas, Nevada 89129

Company Complaining About: Verizon

Description

About every 2 weeks I receive the attached email stating that I have registered for Access Customer Digest and will have to pay a fee of N 10,050.00.

I have never registered with Access online. I checked online and this is a scam to obtain personal information. There is a section to cancel but I do not want to respond to them in any way.

[Ticket: # 915249 - Repeated spam emails from Met Life](#)

Date: 4/15/2016 12:24:30 PM

City/State/Zip: Stafford, Virginia 22554-2325

Company Complaining About: Verizon

Description

I have unsubscribed multiple times from the Met Life mailing list but continue to receive undesired spam emails from them. I am filing a complaint with you, for you to take action against them to stop this nonsense.

Please feel free to contact me if you have any questions.

Thanks in advance for your kind assistance!

Chris Rhoney sends....

Ticket: # 915353 - Intrusions / Break in Attempts

Date: 4/15/2016 12:55:00 PM

City/State/Zip: Clearlake, California 95422

Company Complaining About: AT&T

Description

Have had 4 attempted break ins to my modem/computer. Norton stopped the intrusions as far as I can tell. IP and Web address of Intruder;

192.185.5.187,80

www.trafficked0001.com/

[Ticket: # 915488 - Spam mail](#)

Date: 4/15/2016 1:35:51 PM

City/State/Zip: Lincoln, Nebraska 68516

Company Complaining About: Windstream Communications

Description

I opt out of every delivery of spam mail I receive, but it seems to never end!

I go to the site, and give my email address telling them I no longer want the junk email I get, but it then gives you the option to see if your email was added to the list. It has never said that my emails are on file. Again I opt out, and then it gives a website to contact. The website given does not work. It asks you to copy the address on the complaint, but when you go there it says incorrect, or invalid email!!

Ticket: # 915533 - conspiracy grand larcencies conflict intrest hostilites takeovers

Date: 4/15/2016 1:49:27 PM

City/State/Zip: Humboldt, Tennessee 38343

Company Complaining About: Online Cyber Bullies

Description

hostile takeovers at nyc l.a. offices record labels icm partner agencies human resources fake names stalk emails

shantelheart1@yahoo.com.shantelhobson@gmail.com,jazzsinger38127@yahoo.com,shanteldba1@gmail.com, hobsonshantel1@gmail.com,etc shantel hobson accounts google aol yahoo linkedin,social media,corporation accounts ,cyber bullies ,small business association all industrys ,entertainment industries,217 520 5312 731 337 3087 harrassed police crooked units hunboldt police supposed to be helpin then i was asked to leave town by a few officers according to welfare office trenton,alabama,wisconsin areas,im investor billionare whos esates are being lived in and paid employees who helping cover up offices atlantic records,universal records,missing peoples according to cazzino nashville tn bmi publishing on music row , april 2014,ascap missing profile added names like bootleg street singer high crack drugs exstasy etc sevy streeter kehlani ,ty dollars ,etc,sony red,ingroove,sony ,roc nation (sonja division office) investigation

Ticket: # 916027 - Internet

Date: 4/15/2016 4:37:06 PM

City/State/Zip: Oklahoma City, Oklahoma 73119

Company Complaining About: Belkin

Description

I have experience some weird things going on with my computer , as I get to work I will find my computer on with Belkin site on my computer I have seen three different Belkin site that had try to want me to long in to them 1. bhla...bhla 2. LNHC 3. belkin I need someone to help me soon please Thank you

[Ticket: # 916272 - scammer calling my office](#)

Date: 4/15/2016 6:30:30 PM

City/State/Zip: Lubbock, Texas 79452

Company Complaining About: Sudden Link

Description

An audio recording keeps calling my office at stating that there is a complaint against me and to call 855-443-0494 with information where to find me or they will file on me at the county courthouse. We are the federal government. We have researched that number. It is a scam.

[Ticket: # 916372 - American Center for Law and Justice; Jay Sekulow; Jordan Sekulow-unsubscribe](#)

Date: 4/15/2016 7:29:20 PM

City/State/Zip: Shreveport, Louisiana 71105

Company Complaining About: Comcast

Description

I have repeatedly tried to unsubscribe from the above mentioned websites. I have not interacted with them since trying to unsubscribe several months ago, yet I continue to receive multiple emails from them every week. I have sent feedback to them to let them know I do not want to receive anymore emails. I have reset email preferences so as not to receive more emails from them. The emails continue to come to my email account in spite of this.

[Ticket: # 916625 - Computer fraud](#)

Date: 4/15/2016 10:28:37 PM

City/State/Zip: Oak Park, Illinois 60302

Company Complaining About: Nutek/softek Billing

Description

Company hijacked/ locked my computer when I refused to pay them more money.

[Ticket: # 916653 - Paypal asking for info on a minor child](#)

Date: 4/15/2016 11:26:37 PM

City/State/Zip: Marlborough, Massachusetts 01752

Company Complaining About: Verizon

Description

Paypal has threatened to block my account because it flagged a transaction, my payment to Massachusetts chapter of National Music Teacher Association for a competition that my student is entering. They are asking me to provide this minor's birth date. This has happened last year as well. My account was blocked for a month. I can be sued by the child's parents if I give out such sensitive information. Paypal is harassing me, claiming that the child's name comes up as a red flag and they will do this year into year when her name comes up.

[Ticket: # 916729 - Unwanted continuous solicitations, privacy](#)

Date: 4/16/2016 4:04:36 AM

City/State/Zip: Richmond Hill, Georgia 31324

Company Complaining About: Sirius Xm

Description

We receive continuous emails, calls & mail from Sirius xm & apparently been given access to our personal information. This may have been through the purchase of a Honda vehicle. We have never subscribed or authorized for Sirius xm to have our information or contact us. Their methods do not have opt out options.

Ticket: # 916798 - Unwanted Emails

Date: 4/16/2016 9:12:33 AM

City/State/Zip: Houston, Texas 77028

Company Complaining About: Erektion On Demand

Description

I am being sent these emails constantly

I have unsubscribe numerous time but they are still sending them me. As I am doing this complaint I was sent another email.

[Ticket: # 916802 - Unwanted Emails](#)

Date: 4/16/2016 9:19:58 AM

City/State/Zip: Houston, Texas 77028

Company Complaining About: Vydox

Description

I am getting constantly emails from this company Vydox. I have ask them as well as unsubscribe from them, yet continue to send them.

[Ticket: # 916843 - Harassment exposing private information](#)

Date: 4/16/2016 10:28:10 AM

City/State/Zip: Knoxville, Tennessee 37938

Company Complaining About: Comcast

Description

Memegenerator has pictures up with vulgar writing and my home address as well as other personal information. I am tagged to words such as clit, whore, xxx, tits, Muslim, dick etc...they refuse to take it down.

[Ticket: # 916881 - program creator refuses to send delete information](#)

Date: 4/16/2016 11:01:05 AM

City/State/Zip: Wilmer, Texas 75172-1033

Company Complaining About: Ranasikandar@mail.com

Description

Somehow I downloaded an anti spy program that is accessing the web, even when my browser is not running. The program starts up my browser, then sucks up memory like it was free. I've asked for a way to either remove the program or a way to shut it down. The programmer politely refuses to do either.

Do I have a recourse to this problem that doesn't involve deleting my current browser?

Ticket: # 917464 - Bluehost

Date: 4/16/2016 8:09:42 PM

City/State/Zip: Aurora, Colorado 80016

Company Complaining About: Centurylink

Description

After signing up for a the web hosting company, Bluehost, they continue to spam my inbox with renewal offers, additional features they're adding, etc. The emails come from their noreply@bluehost.com with no unsubscribe button or explanation on how to stop receiving the emails anywhere. On their site they do explain how to close the account (couldn't find out how to only stop receiving emails) so I proceeded to follow those instructions, having to wait for their remote assistance to finally say "they will set it up for me". My hopes are that meant delete my account but I still don't have much confidence that the emails from them will stop.

Ticket: # 917467 - Spam - unwanted emails

Date: 4/16/2016 8:10:32 PM

City/State/Zip: Portsmouth, Virginia 23701

Company Complaining About: Verizon

Description

I have repeatedly unsubscribed , made telephone calls to stop receiving emails from CNN, through various companies send on their behave.

Company email address: tyj <ty@atl21.kwapamisy.comsddsds@verizonenterprise.com>

Company telephone 1-989-575-5039

[Ticket: # 917548 - Harassment](#)

Date: 4/16/2016 10:16:01 PM

City/State/Zip: Weaverville, North Carolina 28787

Company Complaining About: Frontier Communications

Description

This guy keeps calling & emailing me & is harassing me. I have blocked emails and he uses new ones. I have told him to leave me alone, but he still keeps calling & emailing me.

Ticket: # 917597 - DHCP improper addressing

Date: 4/17/2016 12:39:54 AM

City/State/Zip: Plymouth, Indiana 46563

Company Complaining About: Centurylink

Description

I continually have to restart my network connection with Centurylink to see my computer link on my McAfee firewall. Presently even restarting the network connection fails. While I find I can surf the internet, I suspect something is wrong with the connection. On my modem page under DHCP clients nothing is listed. When I first got my present modem, my computer would always show up.

I have tried addressing issues in the past with CenturyLink, but my mom is the holder of the account and CenturyLink insists that she be the one to explain the problem. This issue is not anywhere near what she could explain and she would just act dumb toward me if I tried. I am caught in the middle of knowing-suspecting there is a problem and the company having no reason to address my issue.

[Ticket: # 917654 - my internet activity](#)

Date: 4/17/2016 8:01:10 AM

City/State/Zip: Laurel, Maryland 20708

Company Complaining About: Comcast

Description

There have been some issues and technical problems with me using the internet and entering my information and filing out job applications.

Ticket: # 917776 - Re: apple iphone compromised through mac os x and facebook

Date: 4/17/2016 11:51:30 AM

City/State/Zip: Fort Lauderdale, Florida 33334

Company Complaining About: AT&T

Description

I just spoke with att at 11:06 4/17/2016 . I confirmed password for account 954 303 4160 they said that ivan alex chiriboga is still the account owner even though he was suppose to have transferred billing responsibility he actually made me authorized user. Currently, att says that the account is under mavelles almenar then when we hung up ivan changed the account to a business account and they said that he is no longer the account holder. they confirmed his billing address in tradewinds parkland. he moved to parkland in june 2015 and he was suppose to have transferred the account to me june 2015 he purchased iphone 5 under a contract in my name and used it for his sister 954 260 5311 then he gave me the phone after activating tracing through apple.

[Ticket: # 917778 - Continued Spam no opt out](#)

Date: 4/17/2016 12:01:20 PM

City/State/Zip: Lewes, Delaware 19958

Company Complaining About: Comcast

Description

For weeks receiving an email every day from GNC advertising NUGENIX. Did not subscribe have never bought this stuff have never been in a GNC store but the emails are continuous with no "opt Out" No "Unsubscribe" not contact and an IP address from all over the place

Ticket: # 917828 - please refer the attached document

Date: 4/17/2016 1:10:18 PM

City/State/Zip: Providence, Rhode Island 02908

Company Complaining About: Cox

Description

I am here to make a request to make an investigation against my internet service provider COX communications which I am using since August 2014.

The account number associated with my COX internet connection is 6610079945612. And the service is located on 32 Gentian Avenue, North Providence 02908 RI.

The purpose of my writing to you now is that my internet connection is being shared or it is being kept on public network. I have no specific explanation what is going on but I am facing issue that my email accounts which I am using through internet connection is being compromised. It is also happening with my current active phone numbers which I am using from T-Mobile and Verizon service provider.

The numbers are 401-256-1500 from Verizon and 401-855-9360 from T-Mobile.

I can feel that many users have been linked to my internet connection since last one year and seven months, since I have started my service with COX in August 2014. I am suspecting that they might be from my nearby area where I am living now, I am not sure about. But it has making my internet speed slow in a meantime. I am also suspecting that illegal activity and crime is going on using "my identity, using my name and my phone numbers and my email addresses" since more than two years I guess.

The email addresses I am having issue with accessing is bhavinibhavsar@live.com, bhavini-bhavsar@hotmail.com, bhavini.bhavsar@hotmail.com bhavinibhavsar@aol.com, bhavini.bhavsar@icloud.com , bhavini79in@icloud.com . This all email addresses are also linked to my phone numbers which I have been using since last two and half years. And it has forced me to changed my phone numbers many times in last three months of 2016.

Some group of people are blocking my conversations over emails and over my phones also over my internet connection. I want to clarify here that those people are blocking my communications are from IT sectors who are controlling whole web traffic including phone services, internet connections and web pages and emails. So I am requesting you to investigate against these group of people instead of service provider. I have no idea for whom they are working for, COX, T-Mobile or Verizon? Who are creating crime using my identity and cause me identity theft.

To be more specific this all email addresses are also linked with both service provider T-Mobile and Verizon. The phone numbers I have been forced to change in last one years are 401-302-1840, 401-855-1438, 401-662-3619, 401-256-1500, 401-855-9360, 401-256-2440, 401-256-2109, 401-256-7357, 401-212-1061, 401-855-0386. Here I want to add that while speaking to the representative of T-Mobile service provider I am suspecting that they have been issued more lines (phone numbers) in my one connection which I am not aware about. Because I do have a prepaid account, single phone connection with T-Mobile and Verizon. But the above given numbers I do remember at this moment, apart of this if different numbers have been generated in my account that I am not sure about, that you needed to investigate.

One more thing I want to add that without my concern the COX internet connection representatives and T-Mobile and Verizon representative have been changing my security pin without consulting me. I was knowing what security pin and email addresses I have kept but they are changing it without my notice to use for their own negative purposes. Or I can mention here that some of those representative or who are controlling web traffic can get into my accounts without any security pins and password to commit crime which I am not aware about.

I know that the communications over phones and emails are being watch over by US government so those who are controlling my phone numbers, my emails addresses and my internet connection are using it for their private communications.

The above given email addresses are highly linked to my current phone numbers as well as the phone numbers I have been forced to change in last three months are mentioned above.

I am also suspecting that my internet connection and my phone numbers are also being authorized to operate from other countries call centers in different time zone, which I don't know about, and I am requesting you to investigate.

One of the email address of mine bhavini.bhavsar@hotmail.com is belong to me. But this email address is also using by someone unknown. And this email address is linked to my phone numbers which I have registered to create my MSN account with 401-662-3619 and 401-256-1500. Also this email address is being used to create a Facebook account of someone unknown who is not me. So I am requesting you to take a step in this direction to unlink the above given phone numbers from the associated email accounts and social networking site Facebook. Here I want to strictly add that I do not have any social networking profile on internet. Not Facebook and not even twitter.

And please make a strict step towards internet service provider who are I think the real cause of my all troubles including the mobile phone service provider T-Mobile and Verizon.

I think I have a lot many information to add but I don't remember at this moment. So if you have any further clarification please consult me immediately so I can provide you all necessary information in this direction.

I hope the above given information is clear. Hoping to hear from you soon.

Thank you

Ticket: # 917871 - unauthorized public use of a private email address & no opt out option on spam

Date: 4/17/2016 2:51:05 PM

City/State/Zip: Studio City, California 91604

Company Complaining About: Kayla Moore

Description

A club at a community college has been sending out spam email to members without bcc'ing the private/privileged email addresses. I contacted the girl sending out the emails on 3 different occasions. On the first reply I was clear that she did not have permission to share my email address. On the second occurrence, I reiterated that it is not okay with me for her to share my email address, and again I requested to either bcc recipients or remove my from the list. On the third occurrence I simply typed the following "REMOVE ME FROM THIS LIST." These are spam emails from a chapter of the Phi Theta Kappa Honors Society (so I know she can read & understand my requests), and there is no opt out / unsubscribe option. I have already begun to receive a marked increase in spam from other outside vendors, and I feel harassed by this woman, Kayla Moore.

Ticket: # 918147 - repeated unsolicited emails from "Thumbtack"

Date: 4/17/2016 10:09:47 PM

City/State/Zip: Austin, Texas 78723

Company Complaining About: Thumbtack

Description

i have received multiple unsolicited emails from "Thumbtack" asking me to rate some company I have never heard of. When I click the "unsubscribe" link at the bottom of the email, it takes me to a site and asks me to log in. Since I do not have an account, I do not have a log in. I have replied to the email with the word "unsubscribe" and then receive a response that says they are unable to find my account, would I please supply my email, phone number, & home address. Clearly fishing for personal information.

Ticket: # 918193 - unsolicited email

Date: 4/17/2016 11:19:16 PM

City/State/Zip: Dallas, Texas 75248

Company Complaining About: Time Warner

Description

An organization in Richardson Texas called Vote No On Bond (<http://www.votenobond2016.com/>) is sending out emails to voters in Richardson ISD, including members of the area PTAs. I did not sign up to receive this email and I believe that they are harvesting email addresses from PTA contact lists as well as other sources. Additionally, there is no physical address listed in the email they are sending out. I am attaching the email they sent out.

Ticket: # 918377 - Unwanted commercial emails Victoria's Secret

Date: 4/18/2016 9:25:59 AM

City/State/Zip: Cincinnati, Ohio 45208

Company Complaining About: Victoria's Secret

Description

For several months I have attempted to be limit or unsubscribe from Victoria's Secret but have not been able to do so. VS provides a method to unsubscribe, but it does not appear to be functional. I first tried to limit emails to no more than 1/month (that did not work after multiple attempts). Since then I've tried to completely unsubscribe (that has not worked although it has been more than 1 month since my first attempt). I then emailed customer service to request them to remove me. I'm still receiving multiple emails a day.

Ticket: # 919104 - constantly sending me emails, after removing my email address 19 times

Date: 4/18/2016 2:11:47 PM

City/State/Zip: Canton, Ohio 44706

Company Complaining About: AT&T

Description

I have repeatedly taken my email address off of their mailing list 19 times. Yet everyday I get 30 to more emails from this place. All from this tollinterest.com. Something has to be done, 19 times I have removed it from the list, and still they continue.

[Ticket: # 919409 - Re: Request received: E-mail spam that has turned into harassment.](#)

Date: 4/18/2016 3:44:28 PM

City/State/Zip: Austin, Texas 78753

Company Complaining About: Wyndham Rewards

Description

This is a follow-up to your previous request #823037 "E-mail spam that has turned..."

Wyndham is continuing. Today I received, not one, but two e-mails from them supposedly to inform me that they'd be responding to my question in 3 to 5 days. But THERE WAS NO QUESTION. It was just a phony excuse to send me more advertizing. This is after they sent me mocking e-mails with just the word "nothing" in them. The IT guy at Wyndham is a vengeful little troll and he should go to jail.

Bart Goddard.

Ticket: # 920202 - locked out of account

Date: 4/18/2016 8:39:16 PM

City/State/Zip: San Francisco, California 94147

Company Complaining About: I'm Not Sure Which Company Is Being Used For Internet Services Here. I'm At A Public Library In Marin County, California.

Description

I'm trying to use the account recovery options that I have previously used to reset my password for my google e-mail account I've been using for work purposes for the past five years. I think someone is hacking into the computers I log into from libraries and messing around with the CSS to display strange options on the screen. There is possibility of cross site scripting going on and other hacking that is beyond my level of expertise. I need to start this filing as an informal complaint, but quite possibly escalate this to a much more serious level. It seems related to the false accusations I've dealt with for the past five years coincidentally as long as I've been using this gmail account. There have been so many strange events taking place in my life for the past five years and the fact that I'm getting locked out of my gmail account trying to use the same options I've used previously and those are not working or actually I'm being told that I don't have access to my alternate e-mails, the screen is greyed out it is very strange indeed I've got screen prints and the issues keeps repeating itself from any computer, network, etc... I'm trying to log in from. Please help me inquire with google as to what they are doing with peoples e-mail accounts. I've got a lot of confidential information stored in that e-mail account.

Thank you,

James Matt Ullakko

(415) 637-0113 (phone number I've used for 17 years)

matt.ullakko@yahoo.com (e-mail account I've used to 20+ years)

[Ticket: # 920483 - person have inappropriate content of me](#)

Date: 4/19/2016 5:49:36 AM

City/State/Zip: Fort Washington, Maryland 20744

Company Complaining About: Us Cellular

Description

Tyrone Belt 2nd have inappropriate video content on the internet flowing around as well.

Ticket: # 920610 - Spam

Date: 4/19/2016 9:38:49 AM

City/State/Zip: San Ramon, California 94583

Company Complaining About: Hearst Magazines

Description

I have unsubscribed multiple times from receiving emails from Hearst Magazines. I continue to receive emails. I want it to stop.

[Ticket: # 920624 - Unwanted email solicitation](#)

Date: 4/19/2016 9:43:27 AM

City/State/Zip: Grand Junction, Colorado 81501

Company Complaining About: Charter

Description

I have unsubscribed over a dozen times and sent emails to GNC asking that they please stop spamming my inbox up to 3 times a day to try to sell me Nugenix. I advised I am a 49 year old female retired from law and asked that the emails cease to no avail. This has been ongoing for months. Please make it stop.

[Ticket: # 920647 - unsubscribe](#)

Date: 4/19/2016 9:55:15 AM

City/State/Zip: Dallas, Texas 75216

Company Complaining About: MetroPCS

Description

I have begged to unsubscribe to Hilliary Clinton's campaign I have called, text, emailed and unsubscribed and STILL get emails from her campaign. Help!

Ticket: # 920653 - Scam company

Date: 4/19/2016 9:58:09 AM

City/State/Zip: Rapid City, South Dakota 57702

Company Complaining About: Vast Broadband 1-888-745-2888

Description

I went on the internet for Pay Pal contact number. It has many so I picked the 1st one. 1-888-977-7961. Called them and a women told me that someone in Germany was using my e-mail. Can't said they identified themselves as Pay Pal. Either they did not Identify themselves as Pay Pal or I did not pay attention. Called Hotmail and they told me they do not handle complaints out of USA. Called LifeLock and they said that that was not what they do. I closed down my e-mail immediately. So I called the same Pay Pal number again and a man told me the same info. That someone in Germany was using my email and they could do a lot of damage to my name. He recommended a company that works for Microsoft to secure my PC. So he transferred me to Sparx PC Support LLC, 11418 Betlen Dr., Dublin, CA 94568. Phone no. 1-855-787-4248. Tech name: David Martin. E-mail address: help@sparxpcsupport.com. They asked for access to my PC. Since they were with Pay Pal, I figured they were trustworthy. Sparx showed me on my computer where someone in Germany hacked my computer. Also showed me that all my Microsoft protection was stopped. Sparx kept asking if we did online banking. They said for \$249 they would secure my computer. They did all sorts of checking. At the end they asked for \$629.99. \$309 for three years protection and the rest for repairs which was more that the \$249 quoted. They would not take a Credit card which I am gald. Wanted us to pay online from our bank. Since we did not have that service with out bank they asked for a check which we have not sent or plan to send. I happened to call AVG antivirus to clear up a bill. Somehow the Pay Pal issue came up. He asked for their phone number and called it. He said that was not Pay pal company. So then I called that number to see if they identified themselves as Pay Pal. He only said Hello. I asked what company he represented and he gave me a bunch of names. I asked if he represented Pay Pal. Oh, yes, he said. I told him he was a liar and a cheat and the company he transferred me to was a scam. then hung up.

Ticket: # 920942 - Automatic Downloading of Windows 10

Date: 4/19/2016 11:39:49 AM

City/State/Zip: Virginia Beach, Virginia 23452

Company Complaining About: Microsoft

Description

I just experienced an auto download of Windows 10 on my business computer. I had to unplug my computer. It would not turn off as usual. I am sick and tired of Microsoft dictating to me that I have to get new software and new equipment to be compatible with their upgrades. This wrong! For years they have been getting away with forcing their products on the public in very sneaky ways. This latest trick takes the cake! They have access to my "Personal Computer." They send me notices to download Windows 10 and now after months of my NOT downloading, the notices now tell me when MS is going to "automatically" download. I did not read the notice. I thought it was the same old message. But when I went into my office the screen was black and MS was downloading the new version of Windows 10. This is wrong. Aren't their anti-trust laws or invasion of my private right to decide what software or programs I WANT!

[Ticket: # 921070 - CAN-SPAM Act Compliance](#)

Date: 4/19/2016 12:15:56 PM

City/State/Zip: Chicago, Illinois 60625

Company Complaining About: Does Not Apply

Description

Does not feature a clear way to opt-out, also does not have a valid address listed.

Attachments show the overall email, and the end of the email. Can be forwarded if requested.

[Ticket: # 921095 - Lands' End <landsend@email.landsend.com> spam](#)

Date: 4/19/2016 12:21:27 PM

City/State/Zip: Van Nuys, California 91406

Company Complaining About: Lands End Spam

Description

I went on their website about 2 weeks ago. Since then they send me several emails/day advertising their wares.

I have repeatedly unsubscribed. But they do not stop. Help!

Ticket: # 921158 - Text messages about pain medication

Date: 4/19/2016 12:39:04 PM

City/State/Zip: Glen Rock, Pennsylvania 17327

Company Complaining About: Verizon Wireless

Description

I have been getting texts from random numbers from around the country telling me that "DOCTOR CONSULT REMINDER You recently requested information about our chronic pain medications and assistance. Press 443-266-3721 to speak with a clinical specialist." or "DOCTOR APPOINTMENT ALERT You just,currently requested info about our topical pain medications and assistance. Dial 813-603-1287 to speak to a clinical specialist." DOCTOR APPOINTMENT NOTICE You recently requested info regarding our chronic pain medications and assistance. Dial 909-491-2785 to talk with a physician coordinator." or "DOCTOR APPOINTMENT NOTICE You recently requested info regarding our chronic pain medications and assistance. Dial 909-491-2785 to talk with a physician coordinator."

Ticket: # 921298 - Re: [FCC Complaints] Re: please refer the attached document

Date: 4/19/2016 12:55:50 PM

City/State/Zip: Providence, Rhode Island 02908

Company Complaining About: Cox

Description

This is a follow-up to your previous request #917828 "please refer the attached d..."

Hello,

Thank you for the following email. With reference to the same, i want to inform you that since i have made complaint to FCC, i am not able to log in to my FCC account with the link to reset my password which you have sent me yesterday. As i want to see the update in my account. Apart of this is i wanted to add few more information at my end. However, i know that the complaint is closed now but i want to know that how will come to know that the issue which has been bugging me since long is solved?

I hope the above is in order.

Thank you.

Bhavini Bhavsar

401-256-1500

Ticket: # 921509 - Re: Request received: Canadian Health and Care Mall

Date: 4/19/2016 2:07:30 PM

City/State/Zip: Granger, Indiana 46530

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #833544 "Canadian Health and Care Mall"

It has been almost two months since I sent an email with an assigned Ticket No. 833544. Would you please update your activity concerning my request. I continue to receive emails from the subject company.

George Donze

[Ticket: # 921660 - Can't unsubscribe from Dollywood emails](#)

Date: 4/19/2016 2:44:02 PM

City/State/Zip: Pvb, Florida 32082

Company Complaining About: Dollywood

Description

I have, no less than 5 times, tried to unsubscribe to Dollywood emails. At this point, I consider it harassment. Thank you for your consideration.

Ticket: # 921685 - Tower Database, 12325 Academy Rd. Philadelphia, PA 19154

Date: 4/19/2016 2:51:14 PM

City/State/Zip: Centennial, Colorado 80015

Company Complaining About: Comcast

Description

I have sent dozens of unsubscribe request over several months but I still receive multiple unsolicited ads daily.

Ticket: # 921863 - Repeat E-mail of Newsletter from: Recipes@condenast.com

Date: 4/19/2016 3:35:04 PM

City/State/Zip: North Little Rock, Arkansas 72114

Company Complaining About: Condé Nast

Description

I have repeatedly unsubscribed from a food recipe newsletter from Condé Nast. I believe that not only is the company violating the Can-Spam Act through the repeated daily newsletter, the company also does not provide the required contact information.

Ticket: # 921893 - Constant unwanted emails

Date: 4/19/2016 3:43:13 PM

City/State/Zip: Philadelphia, Pennsylvania 19131-3431

Company Complaining About: Unsure

Description

<http://193.161.173.62.host.static.ip.kpnqwest.it/18t567qc8hoo/claimxar.png>

This particular company sends me emails IN MY NAME, like I sent myself the emails. Then, when I try to unsubscribe, it won't let me do so once I click the link; it does not work. I sent them a letter earlier this month, but I STILL get their emails, constantly 4-8 per week. I had to give the web address above because it won't let me copy the physical address or the email text.

[Ticket: # 921899 - Hijacking Videogame.com](#)

Date: 4/19/2016 3:46:46 PM

City/State/Zip: Castro Valley, California 94546

Company Complaining About: Videogame.com

Description

Videogame.com keeps hijacking my internet connection even when I was in Private Mode.

[Ticket: # 921918 - Internet censorship](#)

Date: 4/19/2016 3:52:38 PM

City/State/Zip: Lititz, Pennsylvania 17543

Company Complaining About: Comcast

Description

If you are using a computer that is receiving the internet through Comcast you must sign in to your comcast account to see the internet sales options. This prohibits existing customers to see all the internet options available and allows Comcast to censor the information their customers see and actually monitor what their customers are viewing. Thus violating privacy and acting in a discriminatory manner.

[Ticket: # 922320 - Complaint](#)

Date: 4/19/2016 6:07:42 PM

City/State/Zip: Wichita, Kansas 67215

Company Complaining About: Berkshire Apartments

Description

Berkshire Apartments, Wichita, KS keeps texting my mobile phone and I never gave them permission. They use the number 316-202-8872.

Ticket: # 922360 - Internet message that I have a virus from 855-867-0678

Date: 4/19/2016 6:29:40 PM

City/State/Zip: Monument, Colorado 80132

Company Complaining About: Comcast

Description

Continue to receive message screens informing me of a virus on my computer and I must contact a phone number 855-867-0678 to correct the problem.

Ticket: # 922526 - Unknown suspect using our home internet

Date: 4/19/2016 7:49:59 PM

City/State/Zip: Round Rock, Texas 78681

Company Complaining About: AT&T

Description

I've noticed my home computer is hooked up through something called " gateway" and not directly connected to the Internet using our AT&T router. I also have evidence showing my cell phone is STILL tampered with as the crash reports show my device is an iPhone 6, when it is only an iPhone 5.

I am requesting immediate support in person to verify the problem. This happened to us last year and I thought it was under control but it's not.

Our address is

2611 Oak Meadow Dr

Round Rock Texas 78)81

My cell phone is T Mobile 512-909-6414 and is clearly still being accessed by an unknown person/persons.

It is a serious offense and against the law as these unknown suspects do not have our permission to access through our devices.

The home computer is an ordinary pc and does not have a virus. It clearly is being hacked and monitored elsewhere.

Thank you

Ticket: # 922673 - change control clause violation of the terms of Verizon service

Date: 4/19/2016 8:54:38 PM

City/State/Zip: Allen, Texas 75002

Company Complaining About: Frontier Communications

Description

My agreement as you know was with Verizon that sold to Frontier Corp. My contract with Verizon did not inform me that they have the capability to sell my service .

Therefore I am filing a formal complaint to investigate the Frontier and Verizon services contract with the consent of me as consumer , which is in violation of the both company term of licensed carrier by FCC. This violation will require you to revoke the licenses of the Frontier as a service provider and apply the financial penalty to Verizon as required .

Ticket: # 922842 - Company will NOT Unsubscribe me - constant unwanted emails

Date: 4/19/2016 11:12:43 PM

City/State/Zip: Titusville, Florida 32780

Company Complaining About: Florida Today

Description

Florida Today newspaper keeps sending many many emails to me. For the last 2 months I have clicked the "UNSUBSCRIBE" link in their emails about 20 times but I KEEP getting their emails. I have called the company several times (and they record their phone calls) and talked to their representatives who told me they would put me on their "DO NOT EMAIL" list but I STILL keep getting their emails. I have sent many emails to them about this problem but I STILL keep getting their emails. This is absolutely ridiculous, can you help? Thank You, Dennis Farranto

Ticket: # 922957 - Internet scam

Date: 4/20/2016 4:10:34 AM

City/State/Zip: New York, New York 10036

Company Complaining About: Time Warner

Description

A few months ago I received a call from someone claiming to be from microsoft. He said there is something wrong my your computer. I need to gain access to repair it. Once inside he said it would cost \$xxx to repair. I became suspicious and told him I would call him back. I realized it was scam. Another person called me claiming to be from microsoft. I hung up. Both men had foreign accents. Yesterday, I went to a website where I normally watch the news. I received an error message saying I had to call microsoft 888-926-7879. I called and the person who took the call had the same accent as the other two. Now I cannot watch TV at sduidtv.net

[Ticket: # 923101 - Privacy Issues on DeviantArt](#)

Date: 4/20/2016 9:39:22 AM

City/State/Zip: Harrington Park, New Jersey 07640

Company Complaining About: Deviantart

Description

Whenever a user (a.k.a. deviant) leaves DeviantArt forever, his or her comments remain on the site. Typically, a deviant would want everything associated with his or her account removed for privacy reasons.

[Ticket: # 923185 - Re: \[FCC Complaints\] Re: please refer the attached document](#)

Date: 4/20/2016 10:18:31 AM

City/State/Zip: Providence, Rhode Island 02908

Company Complaining About: Cox

Description

This is a follow-up to your previous request #917828 "please refer the attached d..."

Hello Sir,

This is in reference to our communication yesterday regarding to add few more information from my side. I want to inform you that i am not intended to add any more information and want to make this complaint closed. I am sorry for inconvenience caused.

I hope the above is clear.

Thank you.

Bhavini Bhavsar

[Ticket: # 923282 - Hacker](#)

Date: 4/20/2016 10:53:31 AM

City/State/Zip: Bklyn, New York 11217

Company Complaining About: Don't Know

Description

Downloaded Amazon history. Download complete. Tapped to view. Message can not open. Tapped download file. Nothing in download. Every action I do must do twice. Why? At Rutgers Dana Library registered American Express Serve card, which included Social Security number. Job was stolen at Dana printer. Informed Director, no help. Told American Express Serve. Also link sent to email. There were two links. Deleted both. All actions as stated must be done twice. Why? No agency assists in upholding my privacy, rights and liberty. Use public WiFi all the time. Do not know providers.
Margaret Vetere

[Ticket: # 923305 - Privacy](#)

Date: 4/20/2016 10:59:02 AM

City/State/Zip: Sebring, Florida 33870

Company Complaining About: Comfort Inn Hotel, Verizon Wireless

Description

On April 9, 2016, I was a guest at Comfort Inn Hotel in Manhattan. I decided to stay there because I had a deadline to submitted a Reply motion in a federal EEOC complaint. While using the hotel's wifi, my computer was breached by forces I believe of the US Dept of Homeland Security to, prevent me from submitting electronically. I was unable to do submitted my complaint electronically in a timely manner. I left the hotel the following day and attempted to submit it at a Verizon Wireless Store. Also, I was unable. Because of this breach, the laptop I purchased just over a month prior is non-operational. I am requesting this complaint be investigated immediately, considering this is a mitigating factor in my appeal. I have video recording of the instances occurring.

Ticket: # 923336 - MSI has been hacking me for over a month

Date: 4/20/2016 11:08:20 AM

City/State/Zip: Washington, Michigan 48094

Company Complaining About: Comcast

Description

MSI has been hacking me for over a month. More over they've done several ddos attacks and to finish it off they sent me a replacement motherboard with a hack imbedded in the bios as well as the driver cd. The hack in the bios is a shell program that overrides boot up it's a .nsh file to control my windows capabilities. Specifically it was designed to disable my sata ports my pcie lanes my video output etc etc. Furthermore they put a program called nahmic which allows them a backdoor i believe to my computer. They hacked the killer network file in order to throttle my bandwidth. The purpose of the hack was intimidation. They were trying to scare me away from reporting them to the proper agencies for A. making it seem as though they had a larger and more robust american based network then they actually do and B. to prevent me from reporting their statement of a warranty but lack there of anything resembling one. I called some of their numbers originally the funniest one was a call to their headquarters in taiwan which led to a nissan dealership in Georgia. I mocked them and said at least you could send your numbers to dead end recordings as most companies do. Low and behold they changed it a day later. After that I started picking apart their code and made fun of them for that as I've found when people are caught doing something wrong they change it furthering their own guilt. Low and behold they encrypted their entire website. People don't encrypt their HTML it's stupid time consuming and worthless unless you're trying to hide something. This whole thing started because I wanted a replacement board for my z87 xpower motherboard and they dragged their feet to no end and tried to screw me until the very end. I wanted a high end board that was up to date which they finally sent me (which was sent to me with an embedded bios hack). They replaced the kernel file on my tablet essentially ruining it and tried to frame me. They destroyed my old pc by rerouting a download from the website to a bios file which overvolted my PC destroyed my processor and ram as well as my motherboard. They've just taken it way to far. All over a 400 dollar motherboard of which I asked for to replace a 450 dollar motherboard in which I sunk over 550 dollars to RMA it 4 times. They've hacked and changed files in my yahoo mail account, sent me faked e-mails. Spoofed my IP and mac address you name it they've done it. To prove all this I'm sending off the board to the FBI ic3 as soon as possible so they can be given proof, and proper action can be taken against a corrupt company who have hacked my phone all my e-mail accounts my complaints being rerouted etc etc. I'm sick of this, and if this is the only way to get them off my back I'll give up the 400 dollar motherboard and ruin my computer until I can afford to buy another mobo. I've warned them several times to stay away from me but they won't stop. It's gotten to the point that I'm paranoid about any correspondence that isn't a snail mail message or a direct phone conversation. They've been careful however I have a couple logs of their attacks, and they were stupid enough to send me physical evidence. Comcast will release my logs upon a case being opened however they refused to release them to me. They hacked my galaxy s5 through Knox. This whole thing has been a nightmare, people don't realize how much of their lives they spend on computers and the internet until it's taken away and your ability to do anything is removed. I've had to re-order my debit card 3 times from fraudulent charges made on it. I spent three days straight doing nothing but troubleshooting that motherboard. The first two I figured maybe they just made horrible motherboards, however by the third it was starting to look suspicious as I could see all my components in bios but in windows they would be unavailable to me. So i started looking through every inch of my bios trying to find some

trace and finally found the boot over ride shell program. It specifically is designed as a .nsh file to run before windows and to disrupt windows from seeing any of my peripherals or internal components.

[Ticket: # 923357 - harrasing emails](#)

Date: 4/20/2016 11:14:29 AM

City/State/Zip: Jacksonville, Florida 32246

Company Complaining About: AT&T

Description

harassing emails

Ticket: # 923529 - <http://atlaspublicrecords.com/>

Date: 4/20/2016 12:07:08 PM

City/State/Zip: Charlotte, North Carolina 28215

Company Complaining About: Atlaspublicrecords

Description

The company Atlas Public Records will not remove my personal info from their website. I have emailed them 12 times in the last 3 months regarding my info on their system.

I rec'd a ticket on 10/26/ 2015. The case was dismissed 03/11/2016. Atlas Public Records is requesting that I pay them 17.99 to remove my personal info from their database. Please help.

See the link below:

<http://atlaspublicrecords.com/name/stephanie-d-jeter/concord-nc/4fd3a752c6>

[Ticket: # 923600 - Personal data displayed on Radaris.com website](#)

Date: 4/20/2016 12:22:25 PM

City/State/Zip: Irvington, New York 10533

Company Complaining About: Radaris

Description

My personal data,current and previous, address, phone numbers, and resume is posted with out my explicit permission on Radaris.com. I contacted Radaris and they stated that I must open an account to delete my info but can never close the account. This is an invasion of my privacy. I read online that they are doing this same thing to hundreds of thousands, possible millions, of Americans. This must be a violation of various laws and regulations.

I have never had any dealings with Radaris before or currently.

[Ticket: # 924255 - Spam on cell phone](#)

Date: 4/20/2016 3:38:40 PM

City/State/Zip: Ruckersville, Virginia 22968

Company Complaining About: Comcast

Description

Unwanted incoming call from 386-214-2170
Almost every day some unknown call comes.
My phone is on do not call list.

Ticket: # 924346 - SPAM text sent to cell phone

Date: 4/20/2016 4:05:55 PM

City/State/Zip: Bloomington, Indiana 47402

Company Complaining About: AT&T

Description

Just received the following text to my cellphone:

From "1410100001"

FRM: 93787636@mohmal.com

MSG: Hold doing it well! Based in your dedication we give you a 37% gratification applied for your following payment, logon at

[Ticket: # 924441 - Un wanted texts](#)

Date: 4/20/2016 4:35:31 PM

City/State/Zip: Tampa, Florida 33617

Company Complaining About: Verizon

Description

Hi, congratulations your application about personal loan has been pre-app(1/3)rove up to \$5000
FAST FUNDING,NO DOCUMENTS more details please call me (2/3)back on below number 979-884-
7940and change your loan experience(3/3)

[Ticket: # 924799 - Unwanted emails](#)

Date: 4/20/2016 6:34:41 PM

City/State/Zip: Chicago, Illinois 60610

Company Complaining About: AT&T

Description

On two occasions I have UNSUBSCRIBED from this company: touchofmodern.com. They are not honoring my request. I get at least 3 promotional spam emails per day from them.

Ticket: # 924881 - Fraudulent Email

Date: 4/20/2016 7:19:20 PM

City/State/Zip: Scottsdale, Arizona 85254

Company Complaining About: Cox

Description

This is the email (see attachment) I recently received supposedly from the director of the FBI. I have also reported voice messages in the past with a .WAV file of the message supposed from the IRS. The "Internet Issue" selected below is not applicable, but I was unable to submit this without checking one of the options provided. Would recommend allowing an option to fill in the issue.

Ticket: # 925017 - Telephone/Facebook/Bank Account Hacking

Date: 4/20/2016 8:45:26 PM

City/State/Zip: Brooklyn, New York 11210

Company Complaining About: Boost Mobile

Description

SUBJECT HAS CONTINUOUSLY HACKED INTO MY PHONE,FACEBOOK,ETC. I HAVE BOUGHT 3 DIFFERENT PHONES UP TO YESTERDAY AND HE IS SOMEHOW STILL GAINING ACCESS INTO MY PHONE, CALLING THREATENING MY SAFETY AND THAT OF MY CHILD IN FLORIDA WHERE HE LIVES. HE IS MY CHILDS MOTHERS BOYFRIEND. HE HAS ACCESS TO MY PHONEBOOK AND HAS CALLED A NUMEROUS AMOUNT OF MY FRIENDS AND FAMILY, CURSING AND SOMETIMES THREATENING THEIR WELL BEING. MYSELF AND MY SISTER WENT INTO THE BANK YESTERDAY AND HE PROCEEDED TO TEXT ME AND I QUOTE "ONLINE BANKING HUH? BE HAPPY I CAN'T HACK INTO YOUR ACCOUT YET. HE HAS HACKED MY MOTHER AND BROTHERS PHONE AND COMPUTER CAUSING THEM TO GET NEW PHONES AND SELDOM USE OF THEIR COMPUTER. WHATEVER APP HE IS USING, ALSO HAS A MICROPHONE, THERE ARE TIMES MYSELF AND MY FAMILY OR FRIENDS WOULD BE IN MY HOME OR SOMEWHERE TALKING AND HE WOULD EITHER CALL OR SEND A TEXT REPEATING EVERYTHING WE JUST SAID. THIS IS VERY UNBEARABLE. I CAN'T EVEN SPEAK TO ANYONE ON MY PHONE OR VIA TEXT BECAUSE LAST WEEK I CALLED THE PRECINCT AND HE THEN TEXT...SO NOW YOU,RE RATting ME OUT TTO THE POLICE. THIS HAS TO STOP, PLEASE INVESTIGATE AND SHUT THIS GUY DOWN BECAUSE THIS HARRASSMENT HAS TO STOP.

[Ticket: # 925040 - File#71224725](#)

Date: 4/20/2016 8:54:14 PM

City/State/Zip: Progreso Lakes, Texas 78596

Company Complaining About: AT&T

Description

I continue to get the email from the same company. Please see to it that it stops. 71224725 is the file number of the complaint previously made.

Ticket: # 925349 - spammer uses my own email address "sent from"

Date: 4/21/2016 8:11:23 AM

City/State/Zip: St. Louis, Missouri 63139-1623

Company Complaining About: Medstore Online

Description

Since 2011 a hacker in Russia has been using my email address as "sender" so it is difficult to remove this spam. It involves "cheap medstore" solicitations; penile transplants, erection issues. It is intermittent, but when spammer is active these messages come 3x per day; often 10-15 per week. I have learned to delete them because the result of opening them to view the header [source of mail] results in horrible outcomes for my internet mail and Office documents. I use my internet for professional correspondence. This spammer has used my address to send out messages to all names in my address book. Very delicate situation as these went to professional colleagues, editor-in-chief of book I edited, scientists. Not just personal friends. I haven't known who to complain to. Another outcome by opening the offensive emails is that Word docs become corrupted. My ACCESS database, the result of 20 years research at 50+ herbaria has columns shifted to wrong places. All email in my sent folder and all email I carefully filed into folders, even drafts folders, gets moved into trash. I must manually remove each one and decide where it goes again, requiring hours of patient work. I can identify all other 'spam' mail but when this comes from my own account I am unable to block it. Have tried that, and the result is what I just wrote above. All my own mail goes into trash. This is an abuse of the internet and needs to be addressed. This happens wherever I am, whether using cable, wifi or DSL. The spammer gets through all methods. I have attached a file from 2012 as example. I am now afraid to open any because I know the consequences take hours to repair

Ticket: # 925432 - PNC E-mail Unsubscription

Date: 4/21/2016 9:34:04 AM

City/State/Zip: Chicago, Illinois 60642

Company Complaining About: Pnc Bank Na

Description

Unsubscription of marketing e-mail from PNC requires submission of excessive personal information including SSN. E-mail is attached. URL contained in e-mail for removal from marketing list is below:

https://www.optoutprescreen.com/?rf=t&WT.mc_id=HME16_Email_60311HME05&j=7208022&e=djja ckso@gmail.com&l=131378_HTML&u=145594747&mid=1319011&jb=1333

[Ticket: # 925477 - Hyundai Blue Link and Hundai Nappleton West Palm Beach](#)

Date: 4/21/2016 10:12:35 AM

City/State/Zip: Washington, District Of Columbia 20009

Company Complaining About: Windstream Communications

Description

Receiving spam that I'm unable to unsubscribe from. An employee at this Hyundai dealership made up an email address to enter because a customer did not give his at time of purchase- it happened to my email address. Now I'm stuck receiving their marketing emails and rewards program emails.

[Ticket: # 925489 - Spam calls after meetings or after receiving voice mails](#)

Date: 4/21/2016 10:19:44 AM

City/State/Zip: Minneapolis, Minnesota 55410

Company Complaining About: Unknown

Description

I continue to receive spam calls despite putting myself on do not call list. The calls are usually received after a meeting(check my location) or after receiving a voice mail(getting access to my voice mail). I have attached a screen shot of one of the numbers I received this week however they are constantly changing...

Ticket: # 925756 - illegal monitoring via chips

Date: 4/21/2016 12:11:55 PM

City/State/Zip: Saint Louis, Missouri 63137

Company Complaining About: AT&T

Description

Illegal monitoring and recording , with panoramic flashes,pictures are probably being taken, via chip, I have had several encounters with anamatronic equipment in the house, (feel like something is bumping up against me)while in the bathroom bathing or using the restroom , I hear full conversations of what Im wearing or doing, I have scanned the home and come up with various user ids that should not be on the premise,so some one must have equipment hidden. My 4yr old grand daughter complains of someone touching her private areas, I have felt the same touching going on or a tapping on the shoulder. I know for a fact any type of groping is sodomy, this incidence happened at another property I lived in and I was fake foreclosed out of , once I complained , that address is 301 Royce Dr,63135. Please investigate there are several other houses in north county that have the same issue.

Ticket: # 925781 - Junk Mail/SPAM

Date: 4/21/2016 12:21:08 PM

City/State/Zip: Kansas City, Missouri 64157

Company Complaining About: AT&T

Description

Since 4-1-16, I have received numerous emails for products and services from one particular email address. The emails range from a free Swiffer to Kitchen Aide products. These emails originate from the same email address: aviationwings.org. I cannot unsubscribe from these emails!

Ticket: # 925821 - Web email accessed/hacked

Date: 4/21/2016 12:40:27 PM

City/State/Zip: Auburn, Massachusetts 01501

Company Complaining About: Charter

Description

The security area of my web based Netzero email shows other than my ip/browser used to access my email on March 29, 2016 (see below). I have contacted the IP Shrewsbury Cable/Light to report abuse since they must have terms of use that violate this type of behavior. My IP requested that I file a complaint with the FCC. Please see below for tracerroute info. (NET-64-30-64-0-2) 64.30.64.0 - 64.30.79.255 Shrewsbury Electric and Cable Operations SHREWS-NET2 (NET-64-30-64-0-1) 64.30.64.0 - 64.30.95.255.

Info below in security area of my Netzero email (browser/time/ip) of illegal access.

Browser

MA,US

(64.30.64.178)

Mar, 29 08:25 AM

Safari

NetRange: 64.30.64.0 - 64.30.95.255

CIDR: 64.30.64.0/19

OriginAS:

NetName: SHREWS-NET2

NetHandle: NET-64-30-64-0-1

Parent: NET-64-0-0-0-0

NetType: Direct Allocation

RegDate: 2004-08-30

Updated: 2012-03-02

Ref: <http://whois.arin.net/rest/net/NET-64-30-64-0-1>

OrgName: Shrewsbury Electric and Cable Operations

OrgId: SHRE

Address: 100 Maple Avenue

City: Shrewsbury

StateProv: MA

PostalCode: 01545

Country: US

RegDate: 2000-09-18

Updated: 2011-04-21

Ref: <http://whois.arin.net/rest/org/SHRE>

Ticket: # 925860 - unsolicited e-mails

Date: 4/21/2016 12:49:31 PM

City/State/Zip: Marlborough, Massachusetts 01752

Company Complaining About: Finoflex Energy Corp. Worldwide Travel Solutions

Description

I have asked repeatedly for these (2) companies over the last several months to remove me from the e-mail list. They have repeatedly ignored my request and I am now leaving this in your hands. The companies are: Finoflex Energy Corp in Indialantic, Fl. and Worldwide Travel Solutions in Sand Diego, Ca. Both of these companies have no website to contact, but are using mass e-mailings for other companies. Please help me in this matter.

Ticket: # 925870 - Unknown suspect using our home internet

Date: 4/21/2016 12:56:56 PM

City/State/Zip: Round Rock, Texas 78681

Company Complaining About: AT&T

Description

I've noticed my home computer is hooked up through something called " gateway" and not directly connected to the Internet using our AT&T router. I also have evidence showing my cell phone is STILL tampered with as the crash reports show my device is an iPhone 6, when it is only an iPhone 5.

I am requesting immediate support in person to verify the problem. This happened to us last year and I thought it was under control but it's not.

Our address is

2611 Oak Meadow Dr

Round Rock Texas 78681

My cell phone is T Mobile 512-909-6414 and is clearly still being accessed by an unknown person/persons.

It is a serious offense and against the law as these unknown suspects do not have our permission to access through our devices.

The home computer is an ordinary pc and does not have a virus. It clearly is being hacked and monitored elsewhere.

Thank you

Ticket: # 925894 - Unsubscribe Request Ignored

Date: 4/21/2016 1:05:28 PM

City/State/Zip: Guilford, Indiana 47022

Company Complaining About: Cincinnati Bell

Description

On April 12 I asked "onlinesupport@hillsdale.edu" to remove me from their email list after receiving an unsolicited email from them trying to sell a course to me. There was no link or instructions in that solicitation email on how to be removed. At that time I was told my address was removed. Today I received another unsolicited email with a course offer. Again, no link or instruction on how to unsubscribe.

[Ticket: # 926010 - suspicious illegal activities \(phone and internet hacking\)](#)

Date: 4/21/2016 1:43:52 PM

City/State/Zip: Columbus, Ohio 43205

Company Complaining About: Wow

Description

I Have a Small business called A Touch Of Beauty Salon Barber and Spa, located @ 844 E Main Street, Columbus Ohio 43205, Columbus Ohio

Ticket: # 926083 - Suspicious illegal activities (phone and internet hacking)

Date: 4/21/2016 2:07:12 PM

City/State/Zip: Columbus, Ohio 43205

Company Complaining About: Wow

Description

I Have a small business called A Touch Of Beauty Salon Barber and Spa, my get found sites and Google sites are being redirected to sex sites, I am constantly having customers complaining about my phone, it is busy, when it is not, they calls keep getting dropped when dialing 614-230-2232. Then a customer told me that my website (atouchofbeautyhair.com) there is problems. WOW phone company said that my business is being hacked.

[Ticket: # 926107 - identity theft](#)

Date: 4/21/2016 2:15:14 PM

City/State/Zip: Sarasota, Florida 34242

Company Complaining About: Frontier Communications

Description

Lax control of sensitive confidential customer information.

Ticket: # 926130 - unsolicited commercial email to mobile phone

Date: 4/21/2016 2:22:58 PM

City/State/Zip: Houston, Texas 77091

Company Complaining About: Verizon Wireless

Description

I have never heard of buyersguideitresource.com nor have I heard of the registrars, Melissa Chang of pureincubation.com. I have received email from them twice. I have never done business with them. I have never consented to any communication from them or any of their business partners.

Ticket: # 926143 - Senator Patricia Torres Ray office abusing my email address

Date: 4/21/2016 2:25:16 PM

City/State/Zip: Minneapolis, Minnesota 55417

Company Complaining About: Senator Patricia Torres Ray

Description

I have repeatedly unsubscribed AND requested to be removed from the email list of Senator Patricia Torres Ray (MN) and my request has not once been honored. This has been going on for two years. I need them to stop abusing my email address without my consent (I did not sign up for her list).

[Ticket: # 926657 - Unsolicited SPAM on E-mail.](#)

Date: 4/21/2016 4:59:01 PM

City/State/Zip: Bellingham, Washington 98229-2716

Company Complaining About: Wireless Camera Safety. 1040 First Ave. #331, New York, Ny 10022.

Description

"Wireless Cameras For Home Security" sends the same daily unwanted and unsolicited advertisement (below). They provide an unsubscribe location, but clicking on it results in a "no such location" message. I want this to stop. MAX HURLBUT

[Ticket: # 926722 - ClickBank](#)

Date: 4/21/2016 5:16:57 PM

City/State/Zip: Boston, Massachusetts 02108

Company Complaining About: University Network

Description

I receive something like one dozen ClickBank affiliated spam messages to my e-mail account every day. I have been in touch with the company about this, but their solution is to simply suspend affiliate accounts that are associated with the e-mails. This does not stop the situation, however, because the affiliate is free to start a new account and continue spamming. The slow response time by ClickBank, in the meantime, means that it is clear they do not take CAN-SPAM seriously. I have documented e-mails with their customer service team that show how unresponsive and slow they are to act.

[Ticket: # 927082 - embedded, unwanted software on xfinity home page](#)

Date: 4/21/2016 7:48:25 PM

City/State/Zip: Naples, Florida 34119

Company Complaining About: Comcast

Description

Recently when using my home page which is xfinity.com, and I try to type a single letter into the search bar the page automatically opens a auto complete suggestion page. At the bottom right corner of this suggestion box is red oval with "ask" and the words powered by in front of the oval. If you continue to type it will automatically send you to one of the suggestions. I believe this is against the constitution which grants me freedom of speech not where Comcast want your free speech directed. But lets move on . I called Comcast tech support spoke to a gentleman with a latino accent. He repeatedly said it was not Comcast doing this it was "my search engine". I tried to explain he might be incorrect as the same problem occurs no matter what search engine I use--Internet Explorer, Firefox and no matter what service ie. Google, Yahoo, Bing and so on. Example if I use Firefox with Google doing the search "no auto completion". If I use Internet Explorer with any search "no auto completion" but if I use Xifinity home page with Google, Yahoo, Bing the xfinity search feature tries to auto complete. After listening to the Comcast rep I called Gateway computer who referred me to There tech support. They remotely operated my computer and after almost 2 1/2 hours informed me it was code embedded in the xfinity page. They were only able to duplicate the problem when no matter what the used at the arrival on the xfinity page they to experienced the identical problem. All the previously mention search engines or providers "did not open an auto completion feature" only xfinity no matter how they were accessed. I called back to Comcast and this time spoke to a Woman rep and explained all the previous. She continued to say it was not Comcast Xfinity. 1. I do not like being lied to. No sugar coating. Both Reps lied or they have zero knowledge on how there product works. . Xfinity appear to try and route me through this "powered by ask" code embedded in there search feature to what they want or believe I want (taking away my right to search or use my free speech). This is a company that is totally out of control on matters of privacy and editorial thought. The company Comcast for the last 11 years has been ranked in the bottom dozen U S corps for Customer Service and integrity, just do a search. They are untruthful to the point that your own organization the FCC cited them and required them to hire a minimum of 3000 new employee's to fix the Customer Service or lack thereof. I realize the FCC is tremendously short technical staff or support but if is in your mandate to protect the citizens of this country form abusive or criminal activities that fall within your realm of enforcement. I want a clean connection to the internet. I pay a considerable amount of money every month to access the internet, not to be bombarded with commercials both visual and audio I cannot check news on Comcast with the Comcast owned NBC provided links after 11 pm as as they will blare with audio and awaken anybody in my house that might have gone to bed. When you ask a Comcast employee there pat reply "turn off your sound". Why should I have to turn off "MY" sound as it is they who are providing unwanted unrequested sound in my house. I am sure if I put a speaker near the front door of the Comcast Corporation headquarter building and provided them with sound they did not want they would probably call the police and have me removed. Hey FCC, you are my police, your are my protection and as stated in the all problems above you are not protecting me. Besides informing you of these difficulties I (since I have property in 2 states will notify 4 U S Senators and 2 U S Congressmen what appears to be a failure of mission of the FCC. I am positive of only one thing sometime in the next 60 days I will receive a phone call from person identifying themselves a Vice President at Comcast telling me they are correcting this. Been there

and done that, like the complaint I made to you when Comcast did not bury the cable from their headmast to the side of my house for over 3 months a couple of years ago. Their excuse that time was "the subcontractor did not complete the job he was given. By the way they still did not fix that problem until I notified County Emergency Management of a tripping hazard on the sidewalk and then someone from Comcast or subcontractor was here within hours.

Ticket: # 927091 - Spam from Yahoo/ATT

Date: 4/21/2016 8:00:15 PM

City/State/Zip: Deerfield Beach, Florida 33441

Company Complaining About: AT&T

Description

In the last three months, I have been flooded by spam that originates in Yahoo servers. The full header shows the IP or origin as 127.0.0.1, which is the local loop and source of application programs. All of the addresses in the header are in Yahoo's domain. I can not even block the addresses, since the blocks only work from outside IP addresses entering the servers. I never had a spam problem until ATT merged with Yahoo. I have complained and complained to ATT to no avail, and I explained that the advertising emails they are sending are illegal. I have finally given up and am requesting the FCC get involved. All of the subjects contain the following "Auto Response:", and I must assume Yahoo is faking the header. I will include one of the email headers for your consideration. Thank you.

[Ticket: # 927165 - Facebook page is not right](#)

Date: 4/21/2016 8:44:28 PM

City/State/Zip: Hudson, Ohio 44236

Company Complaining About: AT&T

Description

Hello my name is Eric Lee Harrison. I have a Facebook account on my phone. The complaint is about at I getting harmful images on it. I have try calling Facebook but could not get through at all. I have try changing my password and set up protection on my Facebook account it self but still did not work. Please can you help me and thanks from Eric

Ticket: # 927425 - Cell phone spam

Date: 4/22/2016 6:48:25 AM

City/State/Zip: Madison, Alabama 35758

Company Complaining About: Verizon

Description

(LET'S MAKE MONEY!) My name is Jeff Johnston. I can help you make an extra \$3000 a month. Give me a call at 806-680-9944. Via 806-680-9944@earn.vacations

[Ticket: # 927463 - Someone got into my computer saying was infected.](#)

Date: 4/22/2016 8:03:00 AM

City/State/Zip: Miami, Florida 33173

Company Complaining About: AT&T

Description

while using computer, it suddenly stopped and a sign along with a loud spoken message telling me computer was infected, prompting me to call a Windows Support number for help (1-855-534-1780) when called was prompted to press window sign on keyboard at the same time letter R, at this time they had total control of keyboard and asked several questions about what I use this computer for, they could pull all I use computer for and told me several infected things they found, then they offered to fix it, of course for a fee, that's when I realized I was hacked and told them I would report them, then he said I'll get out, but he still left the sign on my screen while I was still locked out, I had to call someone to restore my computer.

Ticket: # 927541 - Complaints**Date:** 4/22/2016 9:12:48 AM**City/State/Zip:** Orlando, Florida 32807**Company Complaining About:** T Mobile

Description

Due to the manner of the health of people and the health of the area of where I live , in the morning of , Friday April 22 2016 , was already in the community of orlando ,near my home and consider the Orange County Community , to many frequencies in the Public Broaccasting making noises and consider threat to the people who live by the area , in this manner I was already few month ago fill a compliant in the manera of get the information in any public area as the manual of satellites and comuncations has to full fill , if the negation of commit that diligence making the whole file public was consider by the comision what already making the whole scenario , and do not want to give nothing at least they will have to give the names of the member , to possibly fill a complaint in the names of them or sue for the fact of law to mantain the peace of the neighborhood and even not to keep pursuing on my own with this type of annoying aptitude .

Thank you .

Ticket: # 927547 - Bogus email from US DEPARTMENT OF TREASURY

Date: 4/22/2016 9:19:03 AM

City/State/Zip: Spring Hill, Florida 34608

Company Complaining About: Bright House

Description

Rec'd email from someone stating to be with US Dept of Treasury with beneficiary info. Bright House internet supplier did their job and put this in junk mail but believe you should be aware.

[Ticket: # 927579 - Toyota loud commercials](#)

Date: 4/22/2016 9:36:24 AM

City/State/Zip: Redmond, Washington 98052

Company Complaining About: Comcast

Description

Toyota commercials are so loud the my neighbors complain when one comes on.

Ticket: # 927620 - Unwanted sexually solicitous junk emsil

Date: 4/22/2016 9:59:53 AM

City/State/Zip: Atlantic Beach, Florida 32234

Company Complaining About: Comcast

Description

This problem existed when I had att and I do not believe it has anything to do with my internet provider currently Comcast. Every day my junk mailbox receives lewd solicitations. Even though it goes to junk, I need to check junk for emails that are not junk, and I don't want to see sexually explicit messages. The senders are always different names and addresses as if I am a man which I am not. I have never solicited or been anywhere to invite these types emails. I have children at home and do not want them exposed to this accidentally.

Ticket: # 927760 - SPAM

Date: 4/22/2016 11:13:27 AM

City/State/Zip: Los Angeles, California 90001

Company Complaining About: Headhonchos

Description

I constantly receive spam from HeadHonchos (<http://www.headhonchos.com/>).

Moreover, they haven't deleted my account as it was requested by me and thus violated California Online Privacy Protection Act, and as it was granted by decision of Supreme Court by Griswold v. Connecticut case.

I require to take any steps to prevent their activity.

Ticket: # 927771 - Network intrusion

Date: 4/22/2016 11:20:01 AM

City/State/Zip: Menasha, Wisconsin 54952

Company Complaining About: Time Warner

Description

A couple of months ago my network was hacked into by our upstairs neighbors. It started off as immature menacing attacks removal of task bar dos attacks etc. These attacks became for frequent and more destructive in nature. I am locked out of a hard drive and no longer have access rights. They changed the password to my router numerous times and took over full administrative rights to all of my devices. They have erased crucial files and homework assignments of mine along with some very sentimental material. About a month ago they accessed my smart TV and recorded my girlfriend and i having sexual intercourse. A short time later and i was notified by Stephen and his girlfriend Molly that I had to pay them 5.000 dollars or the videos would be distributed on all my accounts and emails. I have extensive evidence on numerous hard drives. Their network ID shows up on some of my security logs as being remotely connected to my devices. I am a semester short of an Associates degree in the Computer Support Specialist program. Since the attacks I have literally lost everything. My fiancee and I are no longer together because she didn't believe anything that I was saying to her about the attacks and the stress literally tore apart our relationship and family. I can no longer be with the woman i love and wake up to the smiling face of my two year old son. I am now homeless because of the attacks and have failed last semester of school. I reported this to the Menasha Police Department and they refused to interview my neighbors or even to take a look at the flash drive that I presented to them. I am overcome with anxiety and depression and have lost all hope in our justice system. I lived in a house where the perpetrators lived upstairs from me and would antagonize me day and night. I couldn't feel comfortable in my own home wondering which device that they were hacking into next. I haven't paid the amount demanded by my neighbors and because of the police not investigating the crime appropriately I am still dealing with these hackers. They have "Rooted" my phone and are able to transfer to any WiFi network that I connect to. There is evidence of this on a friends remote security logs. In two months time these neighbors have literally ruined my life. This is not an exaggeration. Now when I go visit my two year old son and pack a few belongings, I have the neighbors staring and laughing at me through their upstairs window. How humiliating is that. I am begging you! Please investigate this ongoing never ending intrusion into my life. Please restore my faith in the justice system. I have plenty of evidence. I had 6000 packets from a packet sniffer program that I was using but after they rooted my phone they erased them all. Sincerely,
Travis Willard

Ticket: # 928074 - spam emails related to job

Date: 4/22/2016 12:57:47 PM

City/State/Zip: Cupertino, California 95014

Company Complaining About: Wwww.inasolution.com

Description

I like to report the following spam emails:

Rashmi Singh

Recruitment Executive

Inasolution Inc|6918 N Kilbourn Ave

Lincolnwood, IL 60712.

Contact No. - 312-473-1755 |Email -rashmi@inasolution.com

Visit us at - <http://www.inasolution.com/>

<http://www.inasolution.com/default2.aspx#>

They are running job scams and collecting information from people

[Ticket: # 928149 - OZY.com repeatedly ignores opt-out and unsubscribe requests](#)

Date: 4/22/2016 1:14:08 PM

City/State/Zip: Cambridge, Massachusetts 02139

Company Complaining About: Ozy.com

Description

I was added to an OZY.com mailing list without my permission. This organization is well-known to be prolific spammers. Email is sent with false headers and hidden return address to deter my mail client spam blocking functions. I have made repeated unsubscribe requests with no relief. I believe this company is in flagrant violation of federal rules and CAN SPAM.

Ticket: # 928221 - Unsubscribing from mailing list

Date: 4/22/2016 1:34:28 PM

City/State/Zip: Saratoga, California 95070

Company Complaining About: Comcast

Description

I have never subscribed to receive email from Belk (belk@belkemail.com). I have never purchased anything from the store. I do not believe I've ever purchased anything from its affiliates and even if I had done so unawares, I did not sign up for any email subscription. I have tried to use their unsubscribe link three times to unsubscribe and instead of getting unsubscribed, I discovered that I now receive more email from Other companies such as Harbor Frieght Tools (also no purchases made here). Help! I'd like to unsubscribe and not receive any email I have no interest in receiving!!

Thanks!!

, I did not sign up for or its affiliates ever and even if I had, i did not sign

Ticket: # 928236 - EMAIL THEFT

Date: 4/22/2016 1:39:47 PM

City/State/Zip: Ontario, California 91764

Company Complaining About: Frontier Communications

Description

Recently my verizon email was acquired by AOL They gave me advanced noticed and assured me that nothing will be lost and everything will remain the same. After they made the switch, "ALL" my saved important messages were gone. I am going through a lawsuit and my attorney called me from court asking me to send her my evidence ASAP which I had saved and EVERYTHING is gone. All my personal information has been stolen and will cost me a fortune. After doing a search, I see that I am not the only one with this issue. Do I have any recourse?

Chance

Ticket: # 928389 - Unsolicited text message

Date: 4/22/2016 2:52:55 PM

City/State/Zip: Superior, Colorado 80027

Company Complaining About: Sprint

Description

On April 21 at 11:25 I received an unsolicited text message on my mobile phone. It was from #6772; the text reads "SprintFreeMsg: No paper. No problem> eBill Paperless Billing starts this May. Only two more paper bills to go! <http://sprint.us/gaJtb>"

I checked online, and Sprint is not going to only paperless billing. I have never requested paperless billing from Sprint (or from any other entity, for that matter).

[Ticket: # 928429 - Unwanted Solicitation emails](#)

Date: 4/22/2016 3:03:40 PM

City/State/Zip: Denver, Colorado 80231

Company Complaining About: Comcast

Description

Comcast keeps sending advertisement emails for a "Dr. Oz"

I continually unsubscribe, but they do not stop

[Ticket: # 928739 - BVOIP Spoofing](#)

Date: 4/22/2016 5:13:25 PM

City/State/Zip: Auburn, California 95603

Company Complaining About: AT&T

Description

someone has used our phone number on our BVOIP line to spoof others

[Ticket: # 929158 - Koobface intrusion on my home network.](#)

Date: 4/22/2016 9:30:21 PM

City/State/Zip: Columbia, Maryland 21044

Company Complaining About: Comcast

Description

Mac techs analysed my MacBook and told me that it and my at home network had be hacked. And that I needed a level 9 tech to address to this security problem. The cost is steep for this service. Why is this not handled by Comcast my provider. Is this not part of their responsibility to police and safeguard their clients?

Ticket: # 929471 - Sexual harassment, stalking, & the programmer of cell phones

Date: 4/23/2016 10:49:16 AM

City/State/Zip: Depew, New York 14043

Company Complaining About: Tracfone

Description

I am being stalked, & sexually harassed by dozens of teenage girls and early 20s, and there on the internet, & there suspicious as hell looking, & one had her leg and knee while facing the other way, leaning on a dark Gray vase, and naked, this pic of this specific girl was made on purpose, and after I had mentioned out loud here about an old vere puzzle or question I had about what a brother of mine meant in 1972 aprox when he said something about where his glass of water came from after I got him one, he said that better not be toilet water, AS Though IT has another meaning also, Possibly a tv scam is what I suspect, and another problem of I've had severe abdominal pains 5 or 6 times since 2009, in this apt., and chest pains on New years day 2010, nonquincidentally because it's a holiday, indicative of also an attempted murder, , and in my left leg while a david schwimmer was on tv, talking about a cousin, & as though someone knows what I'm doing here, and watching, and pre planning sometimes very cruel bodily harm, to me and there using a signal, and to trigger the pain inside my body, and it's real, & I can prove it, I require an investigation to be done, & these people are tv mafia people, I suspect they are using me before to make themes for tv movies, & to add input for characters, and I've noticed that female vocalists have tapped into my brain also or personal life and used me for lyrics, & Carrie Underwood, Rihanna, & Brittany Spears, & Ellie Goulding, & others & in 3 s company, mash, married with children, tool time, and they all have used equipment regulated by the FCC and other scams. At direct tv and my net 10 cell phone, and two other flip phones a ATT, and net 10 flip phone I had a year and a half ago, and there using a dark grey color harassingly, as the background in both the flip phones and in a Verizon android phone I have the dark grey color was in the calculator, and I suspect there ILKEGALLY using the color to harass me or trap when they don't have any legitimate legal reason, and they are manipulating all the phone numbers, and to have a 49 number as part of the numbers on the two flip phones and has something to do with down thr street is a 49 address, there's a apt building scam here and an illegal pow camp like scams, and my ex's father I suspect was an actor, Charlton Heston, and was in a movie in 73 called grey scale lady down, and there harassing me unjustly, and holding me back unjustly, andcwrcklessly endangering my health,

Ticket: # 929571 - spam mail

Date: 4/23/2016 12:23:22 PM

City/State/Zip: Concord, North Carolina 28027

Company Complaining About: Windstream Communications

Description

keep getting spam from a bank in Nigeria FirstAlert@FirstBankNigeria.com

Ticket: # 929684 - US Media Outlets are Failing to Report Security Threats / Candidate Favoritism

Date: 4/23/2016 1:59:49 PM

City/State/Zip: Carlsbad, California 92011

Company Complaining About: Na

Description

Dear FCC,

It has come to my attention that major US media outlets are failing to report imminent national security threats, and as a result, American lives are being put at serious risk.

Today, there was a very sad situation in Ohio where apparently a family was murdered in their sleep and their killer is still on the loose. This is a very serious situation and anyone in the state of Ohio is potentially under threat, until the killer is apprehended.

Incredibly, if I lived in Ohio and checked the CNN.com or FoxNews.com websites today, this story would NOT even make the headlines! It is now Saturday morning, a killer is on the loose in the state of Ohio and CNN and Fox News are NOT making this story even a priority. The headlines on CNN.com are currently "Shakespeare at 400" and "A Zookeeper mauled by zoo tiger" — the only mention of this national security threat is as a minor story on the left side bar. On FoxNews.com, the major headline is "North Korea poses new threat after reportedly launching missile from submarine," incredibly the Ohio threat is also being treated as a minor story. The possibility of North Korea attacking the US at this point is zero, yet Fox News still would rather hype a non-threat issue than a very serious domestic threat facing all the people in Ohio. This is outrageous — how can the producers at CNN and Fox News censor the stories that really matter and put real American lives at further risk? Why isn't the Ohio story a major headline on both CNN and Fox News as it should be, alerting Americans that there is currently a killer on the loose? Why isn't the US government and Media taking the necessary steps to protect Americans and keep them safe?

So why did this happen? The evidence suggests that many major media outlets in the United States are intentionally trying to cover up and block any story that might shed a negative light on America, on the White House or the government — this is NOT free press, this is censorship. Furthermore, we have seen very unprofessional journalism during the 2016 Presidential Primaries. The media is supposed to be "objective," and provide the American public with fair and neutral reporting on every candidate. Sadly, nothing could be further from the truth. To any objective observer, the major cable news stations CNN and Fox News have essentially evolved into "Candidate Specific Cheerleaders," as CNN intentionally promotes Hilary Clinton, while Fox News Channel intentionally promotes Ted Cruz to the detriment of all the other candidate. When CNN and Fox News are not promoting their favorites, they spend the rest of the time unfairly bashing Donald Trump, and comparing him to evil dictators of the past. Perhaps CNN should change its name to "The Hilary Clinton Channel," and Fox News Channel should change its name to "The Ted Cruz Channel," because any journalistic credibility these networks once has evolved into mere political propaganda. Why is the FCC allowing these serious transgressions to take place? Why hasn't the FCC done something to ensure that the news stories that need to be headlines are clearly there. Why hasn't the FCC stepped in and made

CNN and Fox News tone down their favoritism and treat all the Presidential candidates equally?
Frankly, this all reeks of White House / Government corruption.

It's quite sad when the institutions that are directly responsible for protecting the lives of Americans and promoting freedom and democracy intentionally fail to do so. It's no surprise then that in other news, American suicide rates are up 24%.

John Bennett-Gray
Carlsbad, California

[Ticket: # 929726 - invasion of privacy](#)

Date: 4/23/2016 2:29:44 PM

City/State/Zip: Perryopolis, Pennsylvania 15473

Company Complaining About: Hughes Net

Description

obx 2013 wifi in perryopolis pa 15473 vizio tv hughes net invasion of privacy hacking into private information. cell phones tracking devices on vehicles.

Ticket: # 929742 - Unsubscribe from unwanted email

Date: 4/23/2016 2:40:19 PM

City/State/Zip: Williamstown, West Virginia 26187-8071

Company Complaining About: Sudden Link

Description

I sent the following email to Chirpler twice March 25, 2016 and April 06, 2016 asking to be unsubscribed, because the unsubscribe link on their email doesn't work. Still getting emails from Chirpler.

Dear sir or Madam,

I sent you a email March 25, 2016 asking to be unsubscribed from Chirpler. I didn't subscribe to Chirpler in the first place. I am still receiving emails.

I did manage to find Chirpler App on Face Book and did remove it. I don't know how it got there.

When I click on unsubscribe on my email it has me sign into Face Book, problem is I can't find anywhere to unsubscribe.

The link to unsubscribe on a email is suppose to take someone directly to the unsubscribe page. Not a sign in page that wants you to install more to IE.

Please Unsubscribe me. My next option is to file a complaint with FCC.

Annamarie Cox

[Ticket: # 929838 - Interception of protected communication \(S.C.A. Violation\)](#)

Date: 4/23/2016 4:10:21 PM

City/State/Zip: Fresno, California 93727

Company Complaining About: AT&T

Description

Some how my ex-wife has been intercepting communications between myself and friends on a private, closed group page on FaceBook. She has never been a member nor ever allowed to be a member, yet I have proof that she has intercepted our communications .

[Ticket: # 929848 - fraud pop up](#)

Date: 4/23/2016 4:22:43 PM

City/State/Zip: Las Vegas, Nevada 89129

Company Complaining About: Cox

Description

my iPad had a pop up and told me to call this number for Apple assistance to get rid of it

1-844-851-4610. I did and they wanted me to pay a fee for removing it

I felt something was not right so I hung up and they called me back from this number

516-213-4855 but I did not pick up the phone and called AppleCare from my iPhone and they told me

it was complete fraud and thought you should know

Ticket: # 930158 - CAN-SPAM Violation

Date: 4/23/2016 11:30:47 PM

City/State/Zip: Port Washington, New York 11050

Company Complaining About: Verizon

Description

On Sun 11/15/15 5:02 AM, I received a marketing email from chemistry.com. Looking through my passed emails, it looks like I signed up for chemistry.com in October 2007, but showed no further activity. Meaning I should be receiving marketing emails.

On Fri, 15 Apr 2016 10:35:16 I received another email from chemistry.com notifying me that my account has been reactivated. I had taken no action to do so, so I don't understand why I would have received that email. I responded to support@chemistry.com to immediately remove me. There is no unsubscribe link in that reactivation email.

I just received another email today (Sat 4/23/16 3:01 PM). I clicked the unsubscribe link and again forcing me to sign in to the account, which I do not have any account information.

My wife saw the activation email, which instantly put a strain on my marriage. I would like to pursue any action I can against chemistry.com to fix their poor (and at this point illegal) automated email system.

Thank you,

Scott Markman

[Ticket: # 930245 - Unwanted text message](#)

Date: 4/24/2016 8:51:29 AM

City/State/Zip: Mount Kisco, New York 10549

Company Complaining About: AT&T

Description

I received an unwanted political advertisement via text message and wish for it to stop.

[Ticket: # 930251 - ufseeds.com](#)

Date: 4/24/2016 9:05:06 AM

City/State/Zip: Saint Paul, Minnesota 55104

Company Complaining About: Centurylink

Description

I bought something from Urban Farmer (ufseeds.com) two years ago and starting receiving emails from them about "deals." I have attempted to unsubscribe from these emails multiple times but I get an auto reply that says "it's not a valid email address." I contacted Urban Farmer directly and asked to be removed from their list, but have once again received unwanted communication from them. I want to be off their list, but I also want their "unsubscribe" option to actually work. Thank you

Ticket: # 930316 - Spam eMail

Date: 4/24/2016 11:29:59 AM

City/State/Zip: Lee's Summit, Missouri 64081

Company Complaining About: AT&T

Description

I've received spam eMail to my mobile phone and desktop for which I never agreed to receive (in writing or otherwise) from flashh4world.com for over a year. I've unsubscribed, but continue to receive them. Email provided on their unsubscribe page results in 'undeliverable' return messages.

Ticket: # 930414 - Unwanted text messages

Date: 4/24/2016 2:27:08 PM

City/State/Zip: Spring Hill, Florida 34609

Company Complaining About: T Mobile

Description

Been texting me for a year on and off. # 201 259-0260. Either just says HI or HI sweetie or some such nonsense. I keep deleting them without opening them but they won't stop. I am reluctant to talk to them feel it will only encourage them. I do not know the person. Thank you.

Ticket: # 930417 - requesting to you re-open the ticket number - 917828

Date: 4/24/2016 2:47:50 PM

City/State/Zip: North Providence, Rhode Island 02908

Company Complaining About: Cox

Description

this is in reference to my complaint which i have given few days before, i want to inform you that i want to check the status of my complaint. however, i have email back to make the complaint closed but still i want to add few more information that is bugging me still. in my previous document i have mentioned that the only two numbers i do have active as of now are 401-855-9360 with t-mobile and 401-256-1500 with Verizon. here i want to admit something that the number which i have given to you 401-256-1500 is no longer active from my side since last couple of days unfortunately. instead of that number 401-215-6294 is active now with Verizon. Apart of this i want to add that the email addresses i have been given in my previous complaint document are also linked with the mobile phone numbers which i have mentioned in it, also i want to add that two of them email id bhavinibhavsar@live.com and bhavinibhavsar@aol.com are also linked to my bank of America account, account number - 3940 0524 4849 since June 2013, so i am requesting you to investigate in this section too. and whatever the phone numbers i have been given was somehow linked to my bank account as well. so please make an investigation in this direction too. i am also attaching the document which i have sent to you before all over again for your reference.

i hope i have made clear point above. if you need further more information, please revert back as earliest.

awaiting your reply.

Ticket: # 930457 - Cell phone scam

Date: 4/24/2016 3:41:18 PM

City/State/Zip: Richmond Heights, Ohio 44143

Company Complaining About: Verizon

Description

Someone with the number 216-410-1227 is using the Marriott name to scam and robo call my cell phone. I already told Marriott via Twitter and was sent a link that they are aware.

[Ticket: # 930562 - Phone number spoofed](#)

Date: 4/24/2016 6:09:35 PM

City/State/Zip: Del Rio, Texas 78840

Company Complaining About: AT&T

Description

I believe my phone number has been spoofed by a telemarketer. I have received feedback from others saying my number has been calling them harassing and asking for debt payment. Online websites also state that my number has been calling people requesting information which is false.

[Ticket: # 930617 - fixedpcerrors.com](#)

Date: 4/24/2016 7:49:24 PM

City/State/Zip: Merriam, Kansas 66203

Company Complaining About: Consolidated Communications

Description

I have a pop up that has locked me out of my iPad. It states my TCP connection was blocked by my firewall. I must call 1-877-275-2965. fixed errors.com. Checked company number on my phone and it says it's a scam. Can't get rid of pop up.

[Ticket: # 930643 - Constant emails](#)

Date: 4/24/2016 8:27:17 PM

City/State/Zip: Dover, Delaware 19904

Company Complaining About: Verizon

Description

I have asked Best Buy company to remove my email address from all marketing communications. Since I unsubscribed, then emails have increased in frequency, sometimes getting two emails daily. I don't want Best Buy emails and no longer know what to do. Can you help .

[Ticket: # 930766 - Frontier takes Verizon](#)

Date: 4/25/2016 12:02:48 AM

City/State/Zip: Long Beach, California 90813

Company Complaining About: Frontier Communications

Description

with no warning in my statements, Frontier is our new service. Verizon is gone.

I am being billed yet there is nothing the same about our service for internet, TV or phone. I have been on the phone for hours because I was told I had to create a new ID. None of my previous channels work. My internet is questionable and I no longer trust my security. I want a case number for investigation into how this merger was handled and how the public was notified.

Ticket: # 930840 - spam email

Date: 4/25/2016 8:43:26 AM

City/State/Zip: Monona, Wisconsin 53716

Company Complaining About: Charter

Description

I have repeatedly requested that snapfish stop sending me emails, and no matter how many times I respond to their unsubscribe button, the emails keep filling my inbox.

The latest came 4/24/16 from "Snapfish" <no-reply@offer.snapfish.com> Last chance! Save 60% sitewide on a gift for Mom

Please compel them to cease and desist.

Ticket: # 930846 - canned spam violation

Date: 4/25/2016 8:58:13 AM

City/State/Zip: Amelia, Ohio 45102

Company Complaining About: Cincinnati Bell

Description

My email inbox is getting flooding with spam from The Wisdom Companies, LLC. Their opt out button just takes you to <http://quotes.fharatehelp.com/fharatehelp/#/> with no option to opt out. I have in no way given them permission to email me.

The Wisdom Companies, LLC

909 N. Sepulveda Blvd.

Suite 210

El Segundo, CA 90245

Ticket: # 930889 - Continued spam

Date: 4/25/2016 9:43:01 AM

City/State/Zip: Whittier, California 90602

Company Complaining About: Verizon

Description

For more than four years, I have repeatedly requested to be removed from this list. I am a doctor and this recruitment group is harrassing me with emails twice a week. No matter how many times I request to be removed from the list, it is ignored. Their return email is emdjobs7@qwestoffice.net. They list another address emdjobs6@qwestoffice.net as their contact.

Ticket: # 931017 - Unwanted Emails

Date: 4/25/2016 10:43:33 AM

City/State/Zip: Mansfield, Massachusetts 02048

Company Complaining About: Verizon

Description

I have been numerous emails everyday from functure.com on tires, attorneys, credit cards and many other subjects and have opted out numerous times and also have checked if my email address was in their data base and it comes negative. I have no idea how they got my email address.

Regards,

Larry Gallagher

Ticket: # 931038 - UNWANTED EMAIL ADS/UNSOLICITED EMAIL ADS

Date: 4/25/2016 10:51:50 AM

City/State/Zip: Lewisport, Kentucky 42351

Company Complaining About: Tds

Description

I received twelve unwanted email ads this morning from the following site: fdsq@lexilogos.com. There is not a place within the ad to UNSUBSCRIBE. When I send a reply to the site to tell them to stop the message bounces back to me. Yesterday I received at least ten unwanted email ads from the same company: lexilogos, but the email address was: dfdf@lexilogos.com. CAN YOU TELL THEM TO STOP SENDING THESE? It must be a company from another country. Cindy Evans, Lewisport, KY.

Ticket: # 931071 - email complaint

Date: 4/25/2016 11:03:15 AM

City/State/Zip: Lampe, Missouri 65681

Company Complaining About: Hughes Net

Description

I'd like to file a formal complaint against the College Of The Ozarks, Point Lookout, Mo. Alsoe Branson City Hall Branson, Mo. for opening emails & possibly changing them in regards to matters in Branson, Mo.. Also attempting to block internet messages etc. as well as I'm formerly reporting my phone number stolen 417-527-2982 & my email to which is noelengel@gmail.com & also intercepting emails. Gloria Engel is on the account to which is my mother. Her phone has been also been made public by Branson City officials.

Ticket: # 931081 - imposter pretending to be me online

Date: 4/25/2016 11:06:45 AM

City/State/Zip: Brooklyn, New York 11216

Company Complaining About:

Facebook,twitter,linkedin,vine,aim,snapchat,instagram,pinterest,google+,tumblr,gmail,myspace,youtube,flickr,outlook,oovoo,tango,talku,whatsapp,skype,hangouts?,kik?,gmx,badoo,swarm,vk,foursquare,meetme,meetup,askfm

Description

somebody is using my accounts to post things online pretending to be me please contact these companies and ask them to cease all activities on these accounts asap i have and will not be accessing these accounts anytime in the near future

Facebook,Twitter,LinkedIn,vine,aim,snapchat,instagram,pinterest,Google+,tumblr,gmail,MySpace,YouTube,Flickr,outlook,oovoo,tango,talku,whatsapp,Skype,hangouts,kik,gmx,badoo,swarm,vk,foursquare,meetme,meetup,askfm or tagged Accounts .

[Ticket: # 931103 - Unauthorized Reading of Text messages](#)

Date: 4/25/2016 11:14:45 AM

City/State/Zip: Charlotte, North Carolina 28217

Company Complaining About: Verizon Wireless

Description

Hello, I'm filing a complaint. Verizon wireless has been reading my emails without permission. I'm no longer with this company but they continue to read my emails

[Ticket: # 931602 - canned spam violation](#)

Date: 4/25/2016 1:50:09 PM

City/State/Zip: Amelia, Ohio 45102

Company Complaining About: Cincinnati Bell

Description

The company listed below continues to violate the canned spam act by constantly filling my email inbox with spam. Many attempts to opt out go ignored.

Katch, 2381 Rosecrans Ave, Suite 400

El Segundo, CA 90245

(310) 219-6200

[Ticket: # 931929 - CAN_SPAM act of 2003](#)

Date: 4/25/2016 3:30:54 PM

City/State/Zip: Sacramento, California 95825

Company Complaining About: Tek Services, Llc

Description

Someone from Tek Services is mass emailing to me and my colleagues without placing a unsubscribe link. This is 100% commercial message and not transactional in anyway.

[Ticket: # 932175 - I P address theft](#)

Date: 4/25/2016 4:39:15 PM

City/State/Zip: Reedsport, Oregon 97467

Company Complaining About: Charter

Description

I recently had my IP address stolen and was used for illegal activity around the world. The thieves were able to turn off the ability for the FCC alerts that illegal activity was being done by your IP address to show up on your screen. The person with the IP address has no way of knowing this is happening. This function to turn off the ability to stop the FCC warning should not be an option for them to choose from so everyone can receive the warnings.

[Ticket: # 932408 - Unsolicited dating request from Match.com](#)

Date: 4/25/2016 5:56:19 PM

City/State/Zip: Canton, Georgia 30114

Company Complaining About: Match.com

Description

I informed Match.com to stop sending me requests for dates. Evidently someone used my email address when enrolling in Match.com. I asked them on April 11th to stop but I am still receiving failing "Match Requests for dates" on a daily basis. I'm happily married and do not wish to receive these requests. I'm also a male and these requests are coming from men.

Thank you.

Sam Kaye

[Ticket: # 932411 - Suspected fraud via internet and mail](#)

Date: 4/25/2016 5:57:19 PM

City/State/Zip: Phoenix, Arizona 85013-4250

Company Complaining About: Cox

Description

I received email of job offer. Then received priority mail envelope containing cashier's check for \$1,699.00 to send moneygrams for Moneygram International for purpose of mystery shopping. Too suspicious. Am holding all until I hear from you.

[Ticket: # 932534 - Fraud check](#)

Date: 4/25/2016 6:32:01 PM

City/State/Zip: Rumford, Rhode Island 02916

Company Complaining About: Verizon

Description

i got an email in my primary box and they asked for my name and address sent me a check to do assignments. i got the check in the mail i contacted my bank and found out it was a fraud. i didn't cash it but i want others to be warned!

[Ticket: # 932943 - continued spam from Comcast](#)

Date: 4/25/2016 11:28:47 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

At least once a month I get spam from Comcast. Every time this happens, I go through the unsubscribe process, and every month, the unsubscribe process doesn't work. Since my first complaint filed on this issue, I've had a rep from Comcast call me and tell me he can't stop the spam. I was told that I could email him the next spam I get and he could make the spam stop, but I'm still getting spam from comcast. The customer service rep even told me that he had no way of removing me from their spam mailings despite having my name, email address, and other customer info. Comcast the company is displaying either an absurd level of incompetence or total customer service indifference for people they know have no real ISP alternatives.

Ticket: # 933064 - Uber Continuing to Message

Date: 4/26/2016 7:17:05 AM

City/State/Zip: Mooresville, North Carolina 28115

Company Complaining About: Uber

Description

I attempted to unsubscribe from Uber's e-mail (I had been a driver but didn't want to continue) in early April. E-mails persisted so I again followed the path to "Unsubscribe". I then began receiving daily e-mails from them "reminding me" to upload my renewed insurance documents. On 4/22 I e-mailed their support to delete my account and remove me from any further e-mails ; I received a response within minutes that my account had been deleted and I'd receive no further communications.

On 4/23 (the following day) I again received another e-mail and, again, responded that my account was to have been deleted and these e-mails were bordering harassment. I received no response to that e-mail but did receive another spam e-mail the following day (4/24). I responded to the original customer service representative that said they had deleted my account and they assured me I would not receive additional communications from Uber.

This morning (4/26) I AGAIN received a spam e-mail from them about my account being on hold for an expired insurance document. I've e-mailed them again but have no faith that they will remove me from their mailing.

I'm asking for your assistance in remedying this and I am not opposed to litigation against Uber at this time.

Thank you.

[Ticket: # 933066 - Prevent children from using password-protected home network to access adult websites](#)

Date: 4/26/2016 7:23:26 AM

City/State/Zip: Albany, California 94706

Company Complaining About: Comcast

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 933123 - Unsubscribe emails](#)

Date: 4/26/2016 7:33:39 AM

City/State/Zip: Fairhope, Alabama 36532

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 933212 - un wanted e mail from GNC

Date: 4/26/2016 8:48:32 AM

City/State/Zip: Fairview, Pennsylvania 16415

Company Complaining About: Gnc

Description

I have un subscribed about 100 times to have GNC - 550 S Caldwell St, Charlotte NC 28202 , stop sending me un wanted e mails, the stop for about a week and then start up again !

Ticket: # 933221 - canned spam violation

Date: 4/26/2016 8:53:01 AM

City/State/Zip: Amelia, Ohio 45102

Company Complaining About: Cincinnati Bell

Description

The following company is mass sending out spam to users that in no way have opted in for their products. repeated attempts to opt-out continue to fail.

Pharmaceuticlas Support info@healthplansamerica.org

6608 N western ave., #514, sugar land, TX, 77498

email helpme@maiyalpunc.com phone 1-570-750-2072

[Ticket: # 933227 - canned spam violation](#)

Date: 4/26/2016 8:56:40 AM

City/State/Zip: Amelia, Ohio 45102

Company Complaining About: Cincinnati Bell

Description

see attached email. Companies are spamming the hell out of my inbox and I have not way to stop it. selecting opt out just cause more emails.

Ticket: # 933239 - canned spam vilation

Date: 4/26/2016 9:04:27 AM

City/State/Zip: Amelia, Ohio 45102

Company Complaining About: Cincinnati Bell

Description

Maddox Marketing is flooding my inbox with unwanted spam that in no possible way has been opted in for.

Maddox Marketing Group, Inc. • Phone 330-945-6232 • E-mail: info@maddoxmarketing.com

<http://www.maddoxmarketing.com/contact.html>

[Ticket: # 933285 - unsubscribe](#)

Date: 4/26/2016 9:27:30 AM

City/State/Zip: North Plains, Oregon 97133

Company Complaining About: Best Buy

Description

I repeatedly you receive marketing emails from Best Buy and have attempted to unsubscribe multiple times, as well as email them directly requesting that they no longer send me emails as the unsubscribe option was not successful. I continue to receive their unwanted emails and simply wish them to cease.

Ticket: # 933354 - Unsolicited Pornographic Text Messages

Date: 4/26/2016 10:06:08 AM

City/State/Zip: Harleysville, Pennsylvania 19438

Company Complaining About: 420bangme, Llc, 705 Washington Ave 2nd Floor, Miami Beach, Fl. 33139.

Description

Receiving numerous pornographic solicitations as text messages on my mobile phone.

[Ticket: # 933452 - Time Warner Cable / Charter Merge](#)

Date: 4/26/2016 10:41:47 AM

City/State/Zip: High Point, North Carolina 27260

Company Complaining About: Charter

Description

Pretty much just contacting to say why would approve this merger when you didn't approve the comcast / TWC merger a while back. This is one of the worst things you all could have done. The chairman in his statement said "These strong measures will protect consumers, expand high-speed broadband availability, and increase competition."

Strong? You put a thing in the agreement saying that they couldn't put caps for 7 years. That's something but it's not enough. Please tell me that there's something that you all can do to reverse this because if not I don't know what to do.

[Ticket: # 933579 - sexually explicit emails](#)

Date: 4/26/2016 11:23:16 AM

City/State/Zip: Magnolia, Texas 77354

Company Complaining About: AT&T

Description

isn't there something that can be done to these people who are sending these?....i don't want my daughter, who is mentally challenged, to see these things accidentally, while she is playing games on my computer!.....the emails are disgusting!...i've been deleting them...but they say what they want in the subject line...

[Ticket: # 933679 - Unwanted text](#)

Date: 4/26/2016 11:48:37 AM

City/State/Zip: Dallas, Texas 75214

Company Complaining About: T Mobile

Description

I've been getting marketing texts from 214-9351464 despite asking them to stop spamming me. This has been going on for weeks.

[Ticket: # 933697 - Unsolicited emails](#)

Date: 4/26/2016 11:52:08 AM

City/State/Zip: St Petersburg, Florida 33710

Company Complaining About: N/a

Description

I keep getting emails from StudentServices@I-3group.biz after unsubscribing at least 4 times and contacting them directly via email asking to be unsubscribed and here it is months later and I'm still getting these emails.

[Ticket: # 933906 - Can-spam act violation](#)

Date: 4/26/2016 12:51:24 PM

City/State/Zip: Sacramento, California 95825

Company Complaining About: Tek Services Llc

Description

Another email without an unsubscribe link which is in violation of the can=spam act of 2003

Ticket: # 934062 - unsolicited email advertisements with no way to "unsubscribe"

Date: 4/26/2016 1:38:15 PM

City/State/Zip: Tehachapi, California 93561

Company Complaining About: This Is An Internet Issue, I Am Off The Grid And Get My Signal From A Microwave Tower

Description

I get approximately 12 unsolicited emails a day from info@google.com. There is no way to unsubscribe from them, I have marked them as spam, replied to the email and nothing makes a difference. How can this be legal? What can I do to keep them from entering my suspect email?

Ticket: # 934126 - Unwanted call to cell

Date: 4/26/2016 1:55:21 PM

City/State/Zip: Collinsville, Connecticut 06019

Company Complaining About: Verizon Wireless

Description

I received a call claiming to be from a credit card company. I "pressed 1" to ask to be removed from the call list and the man hung up on me.

[Ticket: # 934149 - Unsubscribe does not take me off their list](#)

Date: 4/26/2016 2:00:13 PM

City/State/Zip: Lockport, Illinois 60441

Company Complaining About: Conductor

Description

I received emails the past year and have been unsubscribing and nothing was happening. I've tried all my email addresses and I'm still receiving emails. I finally took notes and screen grabs when I unsubscribed to prove I did it. Then noted everytime I received an email from them since. In a month after unsubscribing I've received 4 emails from them.

[Ticket: # 934551 - Email](#)

Date: 4/26/2016 3:58:50 PM

City/State/Zip: Cheyenne, Wyoming 82007

Company Complaining About: Spectrum

Description

I keep getting spams asking for money. I keep blocking and sending over as spam and they won't stop. I also put all my information on the do not email, call and mail list.

[Ticket: # 934924 - Poor service](#)

Date: 4/26/2016 5:45:22 PM

City/State/Zip: Pekin, Illinois 61554

Company Complaining About: Comcast

Description

For at least four months I've been having an issue with my Comcast Internet. Despite numerous phone calls, power cycles, signal refreshes and even exchanging the modem the problem persists. On many occasions the call is disconnected or I'm passed from person to person or a combination of both. My speed shows I should have no problem downloading, streaming or browsing yet it takes moments or minutes for data to download. Sometimes a power cycle or signal refresh will correct the problem but only for a few moments, like my devices are being throttled.

Ticket: # 935257 - Repeated daily unwanted email messages

Date: 4/26/2016 8:06:10 PM

City/State/Zip: Vancouver, Washington 98682

Company Complaining About: Centurylink

Description

I have placed a call to this company ... <http://www.target20staffingservices.com/> with my desire to be removed from their contact list and to stop emailing us. They indicated they would remove us and comply with our request. However, the email spam is becoming more frequent since our request with a blatant disregard for any applicable laws pertaining this abuse.

[Ticket: # 935316 - junk/spam email](#)

Date: 4/26/2016 8:50:34 PM

City/State/Zip: Knoxville, Tennessee 37923

Company Complaining About: AT&T

Description

ustan.org fills up my email box everyday. Even when I block it, it still shows up. There is also no way to unsubscribe. I've tried to look their site up but its fake and doesn't exist.

Ticket: # 935534 - Rental scam

Date: 4/27/2016 1:31:54 AM

City/State/Zip: Palmdale, California 93551

Company Complaining About: AT&T

Description

I responded to a home for rent ad on apartments.com and received an email back from someone claiming to be the owner of the home. He sent me an application which I filled out and returned. They accepted it and requested that I send them a picture of myself, which they did in return. They claimed to be in Oklahoma on a mission trip for their church for approximately a year and were looking for someone to rent their home while they were there. They requested a deposit to be sent via Money Gram and in return they would send me the keys and the paperwork to fill out. I naively sent them \$750.00 via money gram and then received an additional email now asking for the rent money before sending the keys and paperwork. That's when the flags went up. I sent back an email refusing to send anymore money and requested they return my deposit. I have not heard anything back.

[Ticket: # 935549 - hacked by old phone that got stolen](#)

Date: 4/27/2016 4:02:46 AM

City/State/Zip: Chapel Hill, North Carolina 27517

Company Complaining About: MetroPCS

Description

Old phone was stolen by a friend and then managed to gitch my computer facebook and humiliate me over the web and hack into all my banking. So messed up.

561-907-2285 was the old device activated again

Wells Fargo card stolen

[Ticket: # 935595 - Unwanted SPAM & Emails](#)

Date: 4/27/2016 7:06:37 AM

City/State/Zip: Tucson, Arizona 85713-6064

Company Complaining About: Cox

Description

I am receiving Unwanted spam & emails from Fidelity Life Insurance & spammers at least 3 to 4 times per day for the last 4 months. I want them Stopped before I get an unwanted computer virus.

[Ticket: # 935652 - PayPal harrassment](#)

Date: 4/27/2016 8:44:52 AM

City/State/Zip: Yarmouth, Maine 04096

Company Complaining About: T Mobile

Description

I have been trying to unsubscribe from paypal marketing emails for over a year. I have changed my settings on their website, contact customer support, yet I continue to be bombarded with marketing emails, at least one per day. I told them yesterday that I would be filing complaints for every email I received, and I just received another one!

[Ticket: # 935655 - security notification](#)

Date: 4/27/2016 8:49:10 AM

City/State/Zip: Miami, Florida 33146

Company Complaining About: Comcast

Description

Comcast Florida sends me notification of a change to my account. This comes in to 2 letters which list multiple options that may have occurred to my account and no date of the change. This results in me having to call Comcast. The computerized answering system does not allow for an inquiry in to this letter and when you speak to a representative they use this contact to try and sell additional services. The letter needs to be more specific and have a date of change.

Ticket: # 935717 - Unsolicited e-mail

Date: 4/27/2016 9:34:01 AM

City/State/Zip: Leechburg, Pennsylvania 15656

Company Complaining About: Koch Davis

Description

This company has contacted me regarding job offers they may have. However, I have not provided them with my e-mail address before. I have not authorized them to contact me in any way. Furthermore, this is my work e-mail, which I would never use if I were to look for another job.

I was initially told that another candidate has passed my info along to them. When I asked who, I was told that my info was found in a job database. So the story has changed. Also, as mentioned above, I would never use my current work e-mail for job searches, so I question how this company obtained my information. It could even be illegally.

I have asked them to tell me which database my information was in. I have not received a response.

There is no way to opt out in the e-mails I received.

The company is:

Koch Davis

Recruiting Consultants

Email: Koch@kochdavis.com

Website: www.kochdavis.com

Corporate Office: 244 5th Ave New York, NY 10001

Ticket: # 936026 - AT&T continues to contact

Date: 4/27/2016 11:25:09 AM

City/State/Zip: York, Pennsylvania 17402

Company Complaining About: AT&T

Description

Someone signed up for AT&T Uverse service and incorrectly listed my e-mail address (kevinhyde@gmail.com) as their account contact e-mail. I have notified AT&T of this mistake after several months of receiving e-mails about bills due/paid. When contacting AT&T, their solution was to tell me to contact the person on the account, which I have no idea who they are or how to contact them. On April 5, 2016 I asked AT&T to remove kevinhyde@gmail.com from all further communications and that I would report to the FCC if they did not (see attached screenshot). I have subsequently received 2 more e-mails this month about billing/payment on April 22 and April 26, 2016.

[Ticket: # 936316 - They won't stop sending me emails](#)

Date: 4/27/2016 12:46:29 PM

City/State/Zip: Hudson, Ohio 44236

Company Complaining About: Time Warner

Description

I am receiving -- and i'm not sure how -- emails from Sears.

Yesterday, I clicked the "unsubscribe" button on the email, and stopped -- I thought -- receiving all email from them.

Today, another email!

Horrible.

Ticket: # 936400 - Best Buy keeps sending spam emails despite repeated attempts to unsubscribe.

Date: 4/27/2016 1:09:16 PM

City/State/Zip: Evanston, Illinois 60201

Company Complaining About: Comcast

Description

In the past week they have sent me three e-mails, all of which I hit the unsubscribe button and followed through by clicking submit on their webpage. I even emailed PrivacyManager@bestbuy.com with the message UNSUBSCRIBE to attempt getting off the list but I keep getting spam emails.

[Ticket: # 936413 - hacking](#)

Date: 4/27/2016 1:14:40 PM

City/State/Zip: Charlotte, North Carolina 28206

Company Complaining About: Charlotte Public Library

Description

internet tampering of emails, also identity theft of my other id at penley that yahoo knows for a fact is compromised but won't do anything about it. That address is or was and reactivated may 2013 before being hacked and compromised stolen penley_joseph@yahoo.com. blocking of communication

Ticket: # 936489 - Client Care Experts Scam

Date: 4/27/2016 1:36:43 PM

City/State/Zip: Madisonville, Louisiana 70447

Company Complaining About: Charter

Description

I was working on my computer and it froze and a message came up for me to get in touch with Charter Communications, so I immediately called the number as I work from home and I need my computer. After calling the number, the supposed Charter, sent me to a tech support line they said they could clean up the computer and fix it for 250.00\$ I was in a panic, as my computer is the way I make my living. I continued to give them my card information, and my computer would be fixed in a few hours. After I settled down, I googled the company and called Charter. Charter said that it was a scam. I then went to the bank and stopped payment ASAP and got rid of the card.

[Ticket: # 936503 - Vydox](#)

Date: 4/27/2016 1:42:20 PM

City/State/Zip: Poughkeepsie, New York 12603

Company Complaining About: Vydox

Description

I have unsubscribed via computer to no avail. I even called and talked to a representative. I do not want to be on their email listing nor do I want them to sell or trade my email address.

Ticket: # 937297 - Scam company amy.cole@researchandmarketsupdates.com

Date: 4/27/2016 5:51:56 PM

City/State/Zip: Boulder Creek, California 95006

Company Complaining About: Comcast

Description

Keep getting emails from this company even though I have unsubscribed multiple times comes from Amy Cole <amy.cole@researchandmarketsupdates.com>

Ticket: # 937602 - Harrassing messages through facebook messanger

Date: 4/27/2016 8:21:47 PM

City/State/Zip: Indianapolis, Indiana 46225

Company Complaining About: Metropcs

Description

I purchd a car from hg auto sales a buy here pay here lot. The dealer got in trouble for odometer fraud. He sold my account to a lender and i now make payments. To the lender in Florida. Since march ive been recieving threatening messages from the dealerships owner via the hg auto sales buisness page on Facebook. They curse at me and threaten to come take my car if i dont call them within 5 min while im at work. Or if i dont send them copies of my receipts of paying the lender hg auto sales no longer owns my account mid Atlantic finance owns the account this is becoming a situation that is totally stressing me out and hindering me from doing my job while im at work i have saved all message if you need to see them

Ticket: # 937630 - Unwanted texts

Date: 4/27/2016 8:38:26 PM

City/State/Zip: Brea, California 92821-4343

Company Complaining About: Verizon

Description

I keep getting texts from this company. Every time I do I "Block this Caller". Somehow they keep coming:

OrganaCann

714-369-8260

www.Organacann.net

New Products And More

Click Link -> <http://goo.gl/FIFSgz>

X to Unsub

[Ticket: # 938302 - Second complaint.](#)

Date: 4/28/2016 10:39:21 AM

City/State/Zip: Yarmouth, Maine 04096

Company Complaining About: T Mobile

Description

PayPal continues to send me promotional materials constantly via email to my mobile device. I have tried to unsubscribe and block them but they keep coming. My first complaint (ticket #935652) sent me a link to the website that I submitted the claim on. I am not sure how this is a helpful response and I hope you actually do something about this.

[Ticket: # 938610 - CAN-SPAM Violation](#)

Date: 4/28/2016 12:20:29 PM

City/State/Zip: Saint Louis, Missouri 63146

Company Complaining About: Charter

Description

I have "unsubscribed" from Best Buy's marketing emails three times now. And by unsubscribe, I mean I selected the option to receive NO emails from them ever again. I've done this three times, and keep receiving at least one email per day from them.

[Ticket: # 938632 - phishing scam](#)

Date: 4/28/2016 12:24:46 PM

City/State/Zip: Rockford, Illinois 61104

Company Complaining About: Don't Know

Description

fake call from person saying that he is calling from windows and my computer is sending them information that it is infected. Had this type of call before. Usually wants me to download a program called team viewer that allowed them to assess my computer. They screw it up and then charge me to fix it. I think this is an overseas operation because of the Asian accent.

Ticket: # 939326 - Fraudulent virus and repair service

Date: 4/28/2016 3:38:24 PM

City/State/Zip: New Bern, North Carolina 28562

Company Complaining About: Sudden Link

Description

Screen was taken over by virus and was instructed to call a telephone number to remedy the problem. 855-891-5160

Ticket: # 939811 - Unwanted Text Messages/SPAM

Date: 4/28/2016 5:57:53 PM

City/State/Zip: Lunenburg, Massachusetts 01462-1555

Company Complaining About: Us Cellular

Description

I am frequently sent unsolicited text messages by persons unknown and whenever I attempt to contact them to investigate, it seems as though these numbers are always disconnected, leading me to believe that they are hacked, stolen or spoofing the telephone system. On this occasion, I just received this message from Theora48@parkwood.org; 847 221-6271 at 5:47 PM (EST):
"was hopig maybe we could hooook up or something.. TextMe back"

Of course, I am not going to reply and have blocked them. I hope you can resolve these privacy issues because I'm already on the national "Do Not Call Registry"

[Ticket: # 939836 - IRS phishing phone calls](#)

Date: 4/28/2016 6:12:47 PM

City/State/Zip: Topeka, Kansas 66614-1942

Company Complaining About: I Am Retired, But Had To Put Something To Be Able To Submit This.

Description

I received three phone calls this past week from females pretending to be calling from the IRS stating that the IRS was filing a law suit against me. They requested that I call back immediately for more information about this case file. I looked up the numbers on the Internet free reverse phone calls and found that both the numbers were made from private cell phones. The telephone numbers are: (423) 285-3888 and (202) 751-2471. The "ladies" speak perfect English and sound authentic. I hope something can be done to stop them from luring in another innocent person who might return their call and provide personal information that could be hurtful to that person.

Ticket: # 939976 - CIPA non-compliance in our school

Date: 4/28/2016 7:24:37 PM

City/State/Zip: Grand Rapids, Michigan 49512

Company Complaining About: Unknown

Description

My son, Logan Bishop, attends Central Woodlands 5/6 school in Forest Hills Public School district in michigan. Their user agreement states that they adhere to the CIPA guidelines. My son was just suspended for sending another student sexually explicit content found on the school's chromebook. My son searched "sex pdf" on his chromebook on numerous occasions, which populated sexually explicit content. He then emailed this content to another student.

The school claims that their filters aren't perfect, yet a search as simple as "sex pdf" should have come back restricted. The search was straight-forward and was not blocked due to what I believe is gross negligence. Central woodlands and forest hills public schools have endangered my child and all of the children in that school.

I urge you to launch a full investigation, as this school has broken federal law and endangered our children. When approached, the principal Mr. Simpson hurriedly brushed off their responsibility in the matter. My instincts tell me that they are aware that what they have done is illegal.

Not only were the proper filters not in place, but my son was able to access this on numerous occasions from his school chromebook, never having been monitored.

[Ticket: # 940017 - jamming](#)

Date: 4/28/2016 7:57:45 PM

City/State/Zip: Port Saint Lucie, Florida 34984

Company Complaining About: Comcast

Description

Concerning Ticket number 891381 we never got a response letter from Comcast. We are still having DOS attacks, and an overlapping network is still causing many issues. We would like Comcast to confirm this is the issue and contact the sherrifs dept in order to track down this illegal network. Comcast has been charging us for a tech to come here and check these issues which is unfair. We would need Comcast to talk to law enforcement about this issue so it can be resolved.

Ticket: # 940180 - SCAMS FROM PHONE CRIMINALS

Date: 4/28/2016 9:33:49 PM

City/State/Zip: York, Pennsylvania 17404

Company Complaining About: Comcast

Description

I RECEIVED A PHONE CALL FROM THIS PERSON AND HE SAID HE WAS FROM THE DOJ, WHICH MEANS THE DEPARTMENT OF JUSTICE. I NEVER RETURNED HIS CALL BUT A FEW YEARS AGO I TALKED TO HIM. I KNEW HE WAS RUNNING A SCAM AND I JUST HUNG UP AND SENT TO YOU THE PHONE NUMBER. NOW HE IS BACK AND I THINK YOU SHOULD INVESTIGATE. THE PHONE NUMBER IS (202) 844-5871 WHICH IS A DC AREA CODE. THANK YOU FOR YOUR HELP IN THIS MATTER.

Ticket: # 940198 - comcast-fraudulent activity**Date:** 4/28/2016 9:54:30 PM**City/State/Zip:** Rochester Hills, Michigan 48307**Company Complaining About:** Comcast

Description

I moved in Sept. 2015 and have been having issues with Comcast ever since transferring service to my new address. First, they tried to over charging me by over \$200 because of multiple billing errors and it took three months to correct this error after chatting with their online customer service, calling on the phone, and visiting local branches many, many times over the course of those months before the charges were removed.

Then, I ran my credit report to find that they had pulled my report, causing a hard hit. I did not authorize this verbally nor in writing. Nor did Comcast inform me that my credit report had been run. I had already been a customer of theirs for two years, so my service agreement was not new. I was told when I moved that there would be no interruption of service and my account would be the same. It was only after the issues with my bill that they informed me they had opened a new account, but they said nothing about needing to run my credit report.

And finally, I'm paying for 75 Mbps, but noticed that I have been experiencing a very slow connection lately, so I ran a diagnostic test and it shows I am only getting 27.69 Mbps download and 6.13 Mbps upload speeds. I believe that Comcast is intentionally manipulating the speed that I am receiving in an effort to rip me off and over charge me for service. Or perhaps in an effort to swindle me into increasing my plan for additional charges. Either way my service agreement is for 75 Mbps and are not complying with this agreement.

I am tired of dealing with their customer service. I have been dealing with these issues for 7 months now. I would switch providers, but Comcast has a Monopoly in my area. The only other "option" is Uverse, but they don't provide high enough internet speeds in my area for my needs.

I really don't understand why Comcast is permitted to have such a monopoly in most areas. I would expect them to be in violation of some sort of anti-trust laws based on this, but no one has done anything about them. I have never met anyone who speaks positively about them. They are the worst company I have ever had to deal with.

I have already filed a complaint with the BBB about Comcast running my credit report without authorization and been dealing with one of Comcast's representatives, "Andrea B," but she seems to just be giving me the run around as well.

[Ticket: # 940206 - unwanted emails](#)

Date: 4/28/2016 10:01:01 PM

City/State/Zip: Wadsworth, Ohio 44281-1181

Company Complaining About: Net Zero

Description

My old internet provider (I dropped them after 10 years about a year ago) keeps sending me unwanted emails to sign on to their smartphone service. I have asked them to stop over 30 times. I get one a day every day, for months. I have talked with them on the phone and a few days ago they said they are finally taking my name off the list, but I still am getting the emails. They try to blame me claiming I have changed a setting. I do not even know how to do this, but they are the ones sending me an email daily, and to my new address. I keep asking them to stop. How do I get them to stop!

Ticket: # 940475 - Musician's Friend emails

Date: 4/29/2016 8:21:19 AM

City/State/Zip: Cary, North Carolina 27519

Company Complaining About: Musician's Friend

Description

I have repeated tried to unsubscribe from Musician's Friend advertising emails, but they continue to come. I believe that their 'unsubscribe' page is illegal because you can't opt out of all advertising. You can't submit your request unless you choose to receive advertising from at least one form of communication - email, text, or catalog. I don't want to receive any forms of advertisement, but this is not a choice. Please take legal action to make them change this deceptive and illegal tactic.

<http://www.musiciansfriend.com/subscriptions?src=3TP6DTA&src=3TP6DTA&email=rkendall@nc.rr.com>

Ticket: # 940543 - Receiving texts and e-mails from a site or person wanting to meet for sex.

Date: 4/29/2016 9:25:19 AM

City/State/Zip: Burns, Tennessee 37029

Company Complaining About: AT&T

Description

Beginning on 4-24-16 I received a text from someone wanting to meet for sex with a phone number and the name Marilyn and other numbers after the name, I deleted it. I now have begun to receive spam e-mails on my home computer very similar to the text. The address is xamyx2285104269@vant0lh0.theicdl.com with the phone number of 1-434-658-2568. It says "Hey sexy, looking to meet up? Shoot me a text sometime." Signed, O. I have not been on any sites looking to meet up nor have I texted or called anyone wanting to meet up. I do not know how my phone number and e-mail address has gotten into the hands of these people.

[Ticket: # 940545 - spam emails from best buy](#)

Date: 4/29/2016 9:25:58 AM

City/State/Zip: Adams Center, New York 13606

Company Complaining About: Frontier Communications

Description

I have selected their "unsubscribe" from email services several times and have even emailed "privacymanager@bestbuy.com" requesting to be removed from their list. However, I still receive daily mails from best buy.

Ticket: # 940580 - CandidatePoint Spam Emails

Date: 4/29/2016 9:47:46 AM

City/State/Zip: Nutley, New Jersey 07110

Company Complaining About: Verizon

Description

Hello,

I am receiving daily emails from Candidatepoint even after I have opted out over 7 times and emailed them twice requesting to be removed.

They are now emailing me twice a day from the email address of mail@candidatepoint.com. This continued harrassment on a daily basis is really disturbing and am feeling violated they won't stop emailing me.

Ticket: # 940602 - Sending unwanted mails to me

Date: 4/29/2016 9:57:49 AM

City/State/Zip: Flower Mound, Texas 75028

Company Complaining About: Frontier Communications

Description

I am getting too many unwanted emails from this company. I sent 3 emails asking them to stop it, but they keep on sending atleast 5 to 7 emails per day and it is very distrubing. Please take an action on them and stop this spam.

Details of the company sending bad emails to me are below.

GARIMA AWASTHI

GAWASTHI@DTSCINC.COM

DOMINION TECHNOLOGIES SERVICES CORP

3900 WESTERRE PARKWAY, SUITE 300 RICHMOND, VA 23233

[Ticket: # 940816 - junk fax every day](#)

Date: 4/29/2016 11:27:38 AM

City/State/Zip: New York, New York 10014

Company Complaining About: Time Warner

Description

I get a junk fax every day and I have decided today to take action. The fax is attached. I want to sue, and I am sure someone in your agency has information about the owner of the attached fax. If I call the number I often get a message that I cannot be connected. I have called the "remove me" number at the bottom and the faxes continue. I want to file a TCPA lawsuit, and need to know who is doing this. It's gotten to the point that I have decided that this advertisement shall no longer be part of my daily life, and I want to be compensated in the manner provided by the TCPA./

[Ticket: # 941073 - Coo Coos appearing at Northern Quest Spokane](#)

Date: 4/29/2016 12:42:40 PM

City/State/Zip: Spokane, Washington 99224

Company Complaining About: Comcast

Description

was on the internet when I saw that the coo coos were appearing at Northern Quest. Did a search on the Louisville coo coos, maybe U S bank out of Minne. Speak with FBI about meaning of coo coos and San Bernadino coos coos. and their cuckoo clock comment. Hopefully Tom Wheeler can clean up the act of some individuals here in Spokane You know where to find me. Either US bank or Wells Fargo

[Ticket: # 941189 - Verizon email](#)

Date: 4/29/2016 1:12:57 PM

City/State/Zip: Morgan Hill, California 95037

Company Complaining About: Frontier Communications

Description

Verizon moved my email account to AOL without my permission and without notification of the actual switchover. I can't access the account unless I join AOL, which I don't want to do.

[Ticket: # 941520 - Comcast DRM popup offers not due process to users who do not have acct info](#)

Date: 4/29/2016 2:50:22 PM

City/State/Zip: Hayward, California 94544

Company Complaining About: Comcast

Description

I got Comcast's popup about alleged DRM violation coming from the subnet I am on. I rent and the internet access belongs to the land lord. I do not have the account info and their personal circumstances delay my getting that info. I am directed by the popup to login to Comcast using the account and read some e-mail and view some TOS info to comply with the complaint. I would gladly do this but due to the timed nature of the notices my use of the service is jepordized. I called the DRM people and they refuse to allow me e-mail access to the notices. This is denial of reasonable due process. Each user should be able to request e-mail notification of actionable items.

[Ticket: # 941525 - Comcast DRM popup offers not due process to users who do not have acct info](#)

Date: 4/29/2016 2:54:24 PM

City/State/Zip: Hayward, California 94544

Company Complaining About: Comcast

Description

I got Comcast's popup about alleged DRM violation coming from the subnet I am on. I rent and the internet access belongs to the land lord. I do not have the account info and their personal circumstances delay my getting that info. I am directed by the popup to login to Comcast using the account and read some e-mail and view some TOS info to comply with the complaint. I would gladly do this but due to the timed nature of the notices my use of the service is jepordized. I called the DRM people and they refuse to allow me e-mail access to the notices. This is denial of reasonable due process. Each user should be able to request e-mail notification of actionable items.

Ticket: # 941645 - IRS Scam Complaint

Date: 4/29/2016 3:18:16 PM

City/State/Zip: Wilmington, North Carolina 28403

Company Complaining About: University Of North Carolina Wilmington

Description

I am the CISO for the UNCW. I received the following complaint from a student attending our university.

"I received a phone call from 516-209-0005 claiming to be the IRS stating there was a legal complaint against my name "CHRISSEY MORETTO" and there was going to be legal action against me and I needed to return his call ASAP. I think this is a scam somehow linked to UNCW because the ONLY paperwork where my name is CHRISSEY versus CHRISTINE (My formal name) is UNCW. I wanted to let you all know in case this happens to other students. I have reported this scam to the IRS Complaint site as well as the FTC website. Thank you"

Ticket: # 942027 - Suspicious Internet activity on consumer phone**Date:** 4/29/2016 5:06:06 PM**City/State/Zip:** Madison, Wisconsin 53711**Company Complaining About:** Irulu

Description

I recently purchased a brand new: Irulu U1 Smartphone - 5" Screen - Unlocked - Dual SIM - Android 4.2.2. I bought it for testing software. Our Internet Security analyst told me this morning that he's been seeing IP traffic going from our office, to China on a regular basis. It turns out that it was the Irulu phone. We did not install any software on this phone so the traffic is definitely coming from something that shipped with the phone. These are the IP addresses that it was contacting:

211.157.178.4

61.160.47.15

140.205.140.33

42.120.226.92

180.166.60.210

218.75.4.130

118.193.254.13

Although there are no issues with the phone or our network, I bring this to your attention because this is the type of behavior that *could* indicate some sort of malicious behavior.

Ticket: # 942084 - Spam emails from The Reserve San Antonio

Date: 4/29/2016 5:26:39 PM

City/State/Zip: Austin, Texas 78731

Company Complaining About: Time Warner

Description

I'm receiving spam emails from The Reserve San Antonio . I never subscribed to their list. Their unsubscribe link does not work.

EmailOctopus (<https://emailoctopus.com/>) is the company that runs the email service as an agent of The Reserve San Antonio.

[Ticket: # 942435 - move on.org will not take me off their spam list](#)

Date: 4/29/2016 9:07:26 PM

City/State/Zip: Rawlins, Wyoming 82301

Company Complaining About: Cable One

Description

I have tried many times to unsubscribe from move on.org emails and they will not take me off. The unsubscribe link has not worked for weeks and I have contacted them directly, but I still get their spam.

[Ticket: # 942512 - complaint](#)

Date: 4/29/2016 10:46:04 PM

City/State/Zip: Lemoore, California 93245

Company Complaining About: Pinterest

Description

I keep getting email from Pinterest @572 7th st. San Francisco. Their email will not allow me to unsubscribe in a devious manner. I have tried to reply to their mail asking them to unsubscribe me and let them know I would file a complaint with your organization. I would appreciate your response to them to cease and desist future email contact. Thank you!

Ticket: # 942526 - ongoing e-mail harassment

Date: 4/29/2016 10:58:25 PM

City/State/Zip: Twain Harte, California 95383

Company Complaining About: Dealvips

Description

I have received 6-10 e-mails from dealvips.com. These are unknown, unwanted, and a form of ongoing harassment by a dealvips.com. I have unsubscribed as per their website, however they will not actually let you unsubscribe. This has been going on over 10 days. I am preparing legal action for dealvips ongoing harassment campaign. Get this company to show responsibility in business and on the net. d e wilkinson

[Ticket: # 942527 - E-mail unsubscribe lists](#)

Date: 4/29/2016 10:59:30 PM

City/State/Zip: Maysville, North Carolina 28555

Company Complaining About: Time Warner

Description

I have been unsubscribing to e-mails from a job search site called Jobungo for some time now. I have never signed up to receive e-mails from this site, nor have I ever heard of them. Every day, I "unsubscribe" and a message tells me that it will take 48 hours to take me off their list. Still days and days later I receive 2 or 3 e-mails a day from Jobungo, and a few days after my first "unsubscribe" my e-mail inbox begun to flood with all sorts of unsolicited junk from scam and phishing sites; to suggest Jobungo has sold my e-mail address to third party.

Ticket: # 942619 - Employee Complaint

Date: 4/30/2016 3:16:05 AM

City/State/Zip: Decatur, Georgia 30034

Company Complaining About: Comcast

Description

I find it very unprofessional for an employee to be putting up that they work for comcast and at the same time putting pictures up of them smoking weed. This isn't professional at all and this makes the company look bad.

[Ticket: # 942662 - T mobile](#)

Date: 4/30/2016 8:52:12 AM

City/State/Zip: Las Vegas, Nevada 89139

Company Complaining About: T Mobile

Description

T mobile employee set up a postpaid account without my knowledge. Allowing other people to be on my account. It is fraudulent. They are at fault. The three numbers were being used for criminal activity. I have evidence that proves t mobile is at fault and liable. Thank you, Christie Atkinson

[Ticket: # 942663 - T mobile](#)

Date: 4/30/2016 8:52:38 AM

City/State/Zip: Las Vegas, Nevada 89139

Company Complaining About: T Mobile

Description

T mobile employee set up a postpaid account without my knowledge. Allowing other people to be on my account. It is fraudulent. They are at fault. The three numbers were being used for criminal activity. I have evidence that proves t mobile is at fault and liable. Thank you, Christie Atkinson

Ticket: # 942779 - StackSocial "Affiliates" Sending Unstoppable Spam**Date:** 4/30/2016 11:44:34 AM**City/State/Zip:** Atlantic Beach, Florida 32233**Company Complaining About:** Comcast

Description

Purchased software bundle from StackSocial. Have been getting 50+ spam messages/day since. My actions: Day 1: E-mail support "please stop the spam" - got told "we hate spam, check your settings." I did, and found a new send offers box automatically checked on - I turned it off, Had previously turned all "send me offers" boxes off. Also clicked "unsubscribe" link in 2 worst offender sources (info@icqclub.net and info@win97.net). Day 2 and 3: no change to volume of Spam/Junk E-mail volume (50+/day, all unrelated to purchase, many repeat daily). Day 4: Follow up e-mail to StackSocial support - no response. Repeat "unsubscribe" on spam e-mails. FCC complaint.

[Ticket: # 942849 - Marketing Text Did Not Contain Opt Out Option](#)

Date: 4/30/2016 12:49:29 PM

City/State/Zip: Denver, Colorado 80211

Company Complaining About: AT&T

Description

On March 10, 2016, I received a marketing text from TRU FIT in Denver, which did not contain an opt-out option when initially sent. Additionally, I do not believe I ever gave consent to receive marketing texts from TRU FIT (1849 Curtis ST. Denver, CO 80205 - 303-294-9494).

Today, 4/30/2016, I received another marketing text from TRU FIT which did contain an opt out option, but I still do not believe I ever consented to them sending text messages.

A screenshot from my phone displays both of these text messages.

[Ticket: # 943049 - unwanted e-mails and no opt-out link](#)

Date: 4/30/2016 3:12:34 PM

City/State/Zip: San Diego, California 92111

Company Complaining About: AT&T

Description

CarMax has sent 9 e-mails over the past 5 days, including 5 after I have unsubscribed from all of their mailing lists. The first e-mail did not contain a link or information allowing the recipient to opt-out.

[Ticket: # 943390 - Tracy Michele Fields Hacking my Facebook](#)

Date: 4/30/2016 7:00:17 PM

City/State/Zip: Canton, Ohio 44708

Company Complaining About: Time Warner

Description

She has been hacking my Facebook , cell and I have pics saved to a sd card

Ticket: # 943415 - Hacking Bravo, Youtube, OWN,KUTHK,Tyler Perry,EMPIRE NETWORK SHOW, BET SHOWS, ASPIRE, CENTRIC, SOUL FOOD

Date: 4/30/2016 7:39:27 PM

City/State/Zip: Unk, Arkansas 72032

Company Complaining About: AT&T

Description

KEASLERALLEN, EATRICE MILES,TRINA NIXON-GANTT, FELITA DIANE TRIMBLE JACKSON, TINA KOHLER, GIGI BUTLER, ZELDA YVONNE WHITE, STANLEY ROBINSON THAT WORKS FOR CAVHS 2200 FORT ROOTS DR, NLR, 72113, BARBARA NOBLE, LOU TURNER, TAMMIE CARTER, KELLANESSE PORTER.NEKO PORTER, SHIRLEY GRAVES,SHIRLEY WILLIAMS,NAOMI TAYLOR,APOSTLE LAWRENCE BRAGGS, JACK WILLIAMS (BEING ARRESTED FOR KILLING MR. JACKSON STEPHENS AND HIS DAUGHTER, MR. WITT STEPHENS AND THE ATTEMPTED MURDER OF MR. WARREN STEPHENS NUMEROUS TIMES BETWEEN OCTOBER 23, 2015 - 04/28/2016, HE WAS TO BE HELD W/O BOND, NICK PLASTIRAS CONTACTED THE LRPD CHIEF AS JUDGE MARION HUMPHRIES AND INFORMED HIM OF PAPERWORK HE WOULD BE RECEIVING AUTHORIZING THE RELEASE OF JACK WILLIAMS AS WELL AS THE NAME LISTED AND MAKE SURE THAT DOCUMENTATION IS ALWAYS ON HAND. NICK WENT ON TO SAY, KAREN WILLIAMS-POWELL WILL BE ARRESTED ON THOSE CHARGES THAT JACK AS WELL AS THE NAME LISTED ON THAT COURT DOCUMENT. IF ANYMORE OF MY CLIENTS ARE ARRESTED , I WILL COME DOWN SO HARD ON YOUR ASS, YOU WILL FEEL LIKE YOUR WORKING IN THE FIELD." LRPD CHIEF REPLIED WITH" I UNDERSTAND WHY YOU WOULD SAY THAT AND PRESENT THIS DOCUMENTATION VIA YOUR RUNNER, SINCE WE HAVE THAT CLEAR, FORMER ATTORNEY NICK PLASTIRAS, THERE IS A FIELD MADE JUST FOR YOU THAT IT APPEARS THAT YOU WILL RESIDE THERE FOREVER. SO WE ARE NO LONGER GOING TO ALLOW ANYONE TO BOND OUT FOR ANY REASON UNTIL ALL HAVE BEEN APPREHENDED...HAVE I MADE MYSELF CLEAR, FORMER ATTORNEY NICK PLASTIRAS?"

THE NAMES LISTED IN THE SUBJECT LINE HAVE ACCESSED THE NETWORK AND MADE CHANGES TO PRERECORDED SHOWS AND CHANGED THE SCRIPT. THIS IS A VIOLATION OF THE NETWORKS LICENSING AS WELL AS FREEDOM OF SPEECH. ONCE AN TELEVISION SHOW HAS BEEN TAPED AND THE SHOW HAS BEEN AIRED OR NOT AIRED, THERE CAN BE NO CHANGES TO THE SCRIPT EVEN IF IT IS DONE BY THE CREATOR OR EXECUTIVE PRODUCER, DO TO COPYRIGHT INFRINGEMENTS LAWS...THE NAMES ABOVE ARE JUST A FEW MEMBERS OF THE GUARDIAN OF PEACE WHO ARE BEING INVESTIGATED AND WARRANTS ARE BEING SERVED BY CIA, SECRET SERVICE AND US MARSHALS OFFICE ANY MOMENT. PLEASE FORWARD THIS TO THE NETWORKS LISTED AND THEY CAN TELL IF THEIR HAS BEEN ANY CHANGES TO THEIR PRERECORDED SHOWS..

[Ticket: # 943532 - comcast spam emails](#)

Date: 4/30/2016 11:07:27 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

Comcast has been spamming me since last year. Every month I unsubscribe from their email, and every subsequent month, I get the same email I unsubscribed from. Maybe a month or so ago I was contacted by a Comcast service rep about a prior complaint, and he told me he couldn't solve my problem unless I forwarded the spam to him. I've done that now, and he/Comcast have failed to honor that commitment.

Ticket: # 943571 - Mailing forward

Date: 5/1/2016 1:42:48 AM

City/State/Zip: Cleveland, Ohio 44111

Company Complaining About: Mailingforward.nl

Description

I keep receiving newsletters sent by various emails from this domain. There is no way to remove my email from the 'mailingforward' lists as the unsubscribe link sends me to the original publisher of these newsletters. The prefilled form shows the mailingforward address as the recipient. As most of the mails I received are from reputable news publishers such as the Wall Street Journal I don't think they are aware of this third party using their content.

Ticket: # 943574 - Chinese Spam Email

Date: 5/1/2016 2:03:28 AM

City/State/Zip: Burbank, California 91502

Company Complaining About: Charter

Description

Unsolicited email from:

www.arvato-systems.com.cn/en/

or as sent to my inbox:

arvato@edmservices.com.cn

I've never complained but seeing as it's a chinese based company, there is no "unsubscribe" button available. Even the companies in India have a call center to reach but this one is off the radar.

Ticket: # 943610 - Felita Diane Trimble Jackson, Keasler Allen, Kellanesse Porter, Trina Nixon-Gantt

Date: 5/1/2016 7:10:08 AM

City/State/Zip: Little Rock, Arkansas 72204

Company Complaining About: AT&T

Description

The parties above continue to randomly hack the AT&T and Verizon Network Server to make changes to unsuspecting customers. AT&T was recently fined for allowing this to happen in order to gain more insight on what offers they are providing to new customers...These ladies have done this consistently for the last 15 years...

OIG Hotline Anonymous Complaint Form

Thank You

Your form has been submitted to the OIG Hotline. You may wish to print a copy of this page for your records.

Release and Identity Preference: Anonymous

VA facility or office involved:

CAVHS LR AND NLR

Names of wrongdoers:

KEASLER ALLEN

EATRIICE MILES

TRINA NIXON GANTT

Nick Plastiras

Apostle BRaggs

Names of victims:

Jackie Archer

Karen Williams-Powell

Alleged legal or policy violation(s) or other misconduct:

HACKING

TERRORISTIC THREATENING

Effect of the wrongdoing, such as dollars lost, delay produced, etc.:

The wrongdoers listed continue to hack the Federal Server. Keasler Allen has erased email messages received from concerned012106@gmail.com and she was observed doing this by NOD Jackie Archer on 04/29/2016/04/30/2016,05/01/2016.

When Jackie Archer contacted Keasler, Keasler was very belligerent and insubordination and told Jackie the following "if you bitches allow Karen (Kay) to come back before the Guardians of Peace say it is okay, I will most definitely tell Nick Plastiras to kill her" Jackie responded "Oh Really, well let me tell you, no one is even worried about that, not one bit." then Nick Plastiras who was visting with Keasler, wearing a white oxford, stone wash jeans, gray hair w/receiding hairline said "We will most definitely kill that SNITCH Bitch and you know what Jackie, if this is Nick, prove that it is."

Jackie Archer then responded "Yes I can prove you are hear, you see Nick Plastiras, what you are wearing right now, is the identical to what you wore when you Karen checked you into the Emergency Room last year around this time. Nick, that is you sitting behind the desk on Unit 2J and yes Keasler is in your lap in a skimpy dress and this is recorded and will be presented to Director Cyril Ekeh. I would like to warn you too, the penalty to your behavior is quite great. Oh and by the way Nick, Karen has been reinstated and no she will not and nor does she have to provide you or anyone else with sexual pleasures"

Jackie Archer then contacted VA Police and Nick became afraid and decided to leave. As he was walking out of the ground floor exit, he contacted Jackie and said the following" Jackie how can you say, Keasler Allen is sitting in my lap when I'm talking with apostle Braggs?"

Jackie Archer then replied, "Oh that is you, excuse me that was you, my spouse is very familiar with your different impersonations and he is your boss. So go ahead and leave and if you are located by VA Police you will be arrested. Nick Plastiras then stated "Ok, bitch, go right ahead, I can't stand your dumb as Nigger/Niggra husband and tell him I will fuck you, beat you and then kill you just like I already have it planned myself, Keasler Allen and Mrt.Winn will kill you and your husband..Don't worry Jackie, I will make that bitch daughter a slut and my dick sucker...you fucked with the wrong mother fucker or should it be summamothafucker....Black bitch."

Nick and Apostle Braggs, then left out the building 170. As they were getting inside their vehicle, Apostle Braggs told Nick, that they will have to send a strong message to this hospital and we should kill Karen or beat her pretty badly to send a message just like we did last week.....Lets not fuck Karen, I don't want to intimidate his penis because mine is bigger that his, I'm sure it is.... Oh we made 7,780,000.00 on last night, we are scheduled to make 38.7 billion with the brick sales for the next two nights...They are glad that there are houses on the golf making it very easy to sell and not be seen....

Nick, Apostle Braggs, wont be stealing anymore VA vehicles, I feel like that will really mess us up. Apostle Braggs admitted he asked Eatrice to no longer interfere in Karen's unemployment compensation and she told me she would try and that she couldn't gurantee it....The wrongdoers are reading this message as it is being typed..

These ladies have been given probation repeatedly and still have not stopped their criminal behavior. These ladies should not be reading this report as it is being typed. eatrice and Cynthia friesnor sold over 3 million in narcotics on AT&T parking lot on HWY 10 in Little Rock, Arkansas.... These ladies have repeatedly sold narcotics anytime they are working overtime....Both ladies have just re-entered

the CAVHS at LR and NLR and just sent each other a text messages informing the other, the drug sales were good and they both made 10.5 million....

Date(s) when the event(s) occurred:

Names of witnesses:

Has this allegation been previously reviewed?:

If yes, please provide the dates and who did the review:

Have you contacted the VA OIG about this issue before?:

If yes, please provide date contact was made and to whom:

Additional Comments:

OIG Hotline Anonymous Complaint Form

Thank You

Your form has been submitted to the OIG Hotline. You may wish to print a copy of this page for your records.

Release and Identity Preference: Anonymous

VA facility or office involved:

CAVHS LR AND NLR

Names of wrongdoers:

EATRICEMILES

NIKKIHATCHETT

TRINANIXON-GANTT

ZELDAYVONNEWHITE

TINAKOHLER

CARMENSANDERS

JUDYCOOK

MICHAELWINN

JACK WILLIAMS

JAMES PAULSEN

JANE JESCLARD

KELLANESSE PORTER

BRENIT ALESANDER/GAINES

PAULA COPELAND (WHO JUST BECAME THE NURSE MANAGER ON UNIT 1D OR 1B AND USED WICCA TO GET THIS POSITION JUST LIKE EATRICE USED MONEY TO GET HER CURRENT POSITION WHERE SHE IS PAID 478,000.00 YEARLY AND RECENTLY RAISED HER SALARY TO 647,000.00, EATRICE WAS ASKED TO CREATE THE CONTRACT FOR DIRECTOR DR. EKEH AND IF SHE MADE IT LOOK LIKE IT WAS SIGNED BY HIM, SHE WOULD GET A BIG RAISE, SHE HAD TO BE SURE AND MAKE HIS SALARY \$250,000.00 AND LEA COOK WOULD SIGN OFF...THIS WAS AUTHORIZED BY MARILYN WELLS, MARILYN POOLE JACKSON, TRINA NIXON GANTT, LISA MARTONE)

UMA WALLACE

VELMA WALLACE POWELL

Names of victims:

Alleged legal or policy violation(s) or other misconduct:

SEXUAL ASSAULT OF DECEASED VETERANS

Effect of the wrongdoing, such as dollars lost, delay produced, etc.:

Date(s) when the event(s) occurred:

Names of witnesses:

Has this allegation been previously reviewed?:

If yes, please provide the dates and who did the review:

Have you contacted the VA OIG about this issue before?:

If yes, please provide date contact was made and to whom:

Additional Comments:

THE INDIVIDUALS LISTED HAVE REPEATEDLY HAD SEX WITH MALE VETERANS ON THE CLC INPATIENT UNIT AT NLR CAMPUS, PATIENTS ON THE PALLIATIVECARE UNIT..THE MAJORITY OF THESE INCIDENTS OCCURRED ON UNIT 1C AND 3H (THIS IS THE REASON THIS UNIT

AND 3H HAD TO SHUT DOWN BECAUSE VETERANS WOULD WILL THEMSELVES TO THE THIRD FLOOR FOR THEIR APPT).

THIS ORIGINALLY STARTED IN AUGUST 1988 1992, 1994-2001, 2003-2004,2006-PRESENT..

THESES LADIES HAVE GOTTEN BOLD ENOUGH TO HAVE SEX WITH THE DECEASED VETERAN WHILE IN THE ELEVATOR WHERE THEY THOUGHT THERE WERE NO CAMERA'S. THESE CAMERAS ARE ALWAYS HIDDEN IN THE SERVICE ELEVATOR AND THAT IS HOW THEY KNOW KAREN WILLIAMS-POWELL NEVER DD ANYTHING OF THE SORT BEFORE OR AFTER SHE BEGAN WORK AT CAVHS. THAT IS EVEN THE SAME NOW THAT SHE IS IN THE REINSTATEMENT PROCESS.

EATRICE TOLD THIS LIE TO FBI INVESTIGATOR GORE, SPECIAL FORCES LEWIS AND LEWIS II.....THERE HAS NOT BEEN ANY EVIDENCE THAT PROVED THEIR ALLEGATIONS OF RAPE, SEXUAL ABUSE OF A DEAD BODY AT ANYTIME...THESE LADIES HAVE GOTTEN SO BOLD, IF THE BODY IS THERE MORE THAN 1 DAY, THEY WILL HAVE SEX WITH THE VETERAN AND PLACE A SIGN ON THE MOR

[Ticket: # 943667 - Unwanted text msg](#)

Date: 5/1/2016 10:24:10 AM

City/State/Zip: Harlingen, Texas 78550

Company Complaining About: Verizon

Description

Received unwanted text msg on my mobile phone from telephone number 988-6452.

[Ticket: # 943738 - Hacking, invasion of privacy, harassment, stalking, impersonation/fraud](#)

Date: 5/1/2016 12:21:05 PM

City/State/Zip: Hemet, California 92546-0102

Company Complaining About: Time Warner

Description

This email address has been overtaken and the person(s) impersonating me have opened online accounts, rented products through me, as well as accounts in the name of my deceased son. They prohibit me from accessing my account or other sites on the internet.

[Ticket: # 943758 - Hacking/overtaking account](#)

Date: 5/1/2016 12:46:38 PM

City/State/Zip: Hemet, California 92546-0102

Company Complaining About: Time Warner

Description

Someone has overtaken mine and my deceased son's Facebook accounts, impersonating us with our stolen personal/confidential information, ID's. They have accessed deactivated account of my deceased son, and mine. Monitoring, stalking, and harassment, as well as defamation.

Ticket: # 943781 - CAN-SPAM complaint

Date: 5/1/2016 2:06:07 PM

City/State/Zip: Somerville, Massachusetts 02143

Company Complaining About: Impress.ly/just Cloud

Description

Impress.ly continued to send marketing T emails to my inbox even after replying back with a request to opt-out. There was no option to opt-out on any emails I was receiving from them. Only after several emails exchanged between a member of their support team and a threat to report their violation was did I receive confirmation I had been taken off the list. Today I received an email from Just Cloud present in me with the same information about impress.ly. The email address that it came from was hostgator@justcloud.com and the from name was listed as Host Gator. Slightly misleading, but they may in fact be related. This email does have a link at the bottom that read: "we never send email unsolicited. Visit our subscription manager to unsubscribe. The hyperlinked "subscription manager" text brings you to: www.justcloud.com/iPhone-home. This page says nothing about managing your subscription preferences and the only option is to sign up to receive more information about the offer.

[Ticket: # 943858 - CyberCoders](#)

Date: 5/1/2016 3:39:03 PM

City/State/Zip: Lacey, Washington 98503

Company Complaining About: Comcast

Description

CyberCoders sends me information about jobs in the state where I lived a year ago and often for jobs that have nothing to do with what I do professionally. I have clicked on their unsubscribe link several times over the past few months. I have also replied to the emails asking that they no longer contact me, but I have never heard back and I continue to get these emails.

[Ticket: # 943947 - Online Harassment](#)

Date: 5/1/2016 6:14:20 PM

City/State/Zip: Akron, Ohio 44319

Company Complaining About: AT&T

Description

Richard Huddleston of Stark County, Ohio has been sending me harassing messages regarding my appearance, sending me suspicious links and pictures as far back as Spring 2015, however they increased in intensity beginning in February 2016 after I blocked him on Facebook. He found me on Twitter and continued harassing me. I blocked him on Twitter as well. He then started sending harassing direct messages to my spouse, troy Zimmer this past week beginning on April 25th. He also used an image of myself he found on Facebook as his profile picture to further intimidate me. This man has a criminal background and I have become anxious and fearful from his constant unwanted contacts, posts, and intimidations.

[Ticket: # 944098 - Child pornography sent from my previous email address](#)

Date: 5/1/2016 9:40:34 PM

City/State/Zip: Bettendorf, Iowa 52722

Company Complaining About: Centurylink

Description

Hello. I am asking you to investigate some child pornography that was being transmitted all over the world from my previous email address (which I deleted the address as soon as I realized what was happening)

Ticket: # 944143 - Privacy Invasion and Refusal of proper service in my home

Date: 5/1/2016 10:42:17 PM

City/State/Zip: Upper Marlboro, Maryland 20774

Company Complaining About: Verizon

Description

Hi I am Ms. Nakia Leach-Sedzro whom reside at 1107 Dixie Bowie Way, Upper Marlboro MD 20774. I have lived here since 2010 however, my concern with the Internet did not begun until 2012 when I was mysteriously terminated from my employer after being illegally halled away and questioned about unknown terrorism activities. As if that was not enough for my eleven year tenure with that employer being destroyed. But now I have to live in my home without the proper use of the Internet. This is unexpected on all levels and I will not tolerate it anymore more. The United States government should be ashamed of its misconduct and harassiing practices. I will be going public since this matter can not be resolved in a civil manner I am sick of tyrants using their authority to oppress who they consider the lesser population of this world. Every American is and should be entitled to any form of communication regardless of his or her race, political or religious choice. The United States government need to get it together and stop allowing corrupted agents to destroy its own people. I am not nor will I ever be a terrorist I am only the truth. In closing, please feel free to contact me on the information provided below by email or phone on 240-988-1605 or 301-316-8463. Thank you for your time and attention in this pertinent matter.

Ticket: # 944161 - Invasion of Privacy and Refusal of proper internet in my home

Date: 5/1/2016 10:57:30 PM

City/State/Zip: Upper Marlboro, Maryland 20774

Company Complaining About: Verizon

Description

Please refer to previous complaint submitted just moments ago. Thanks.

[Ticket: # 944213 - Notified that federal money was owed to me by asking to just claim it](#)

Date: 5/2/2016 12:41:46 AM

City/State/Zip: Las Vegas, Nevada 89131

Company Complaining About: AT&T

Description

I thought an old friend through Facebook wanted me to add as a friend then he informed me about a federal grant by text this number and simply say I'm here to claim my money. Federal Government Grant

Gary McBride

All you're going to do now is to send them a confirmation text saying "you are ready to claim your money from them now, text number is (860) 341-5355

[Ticket: # 944363 - More paypal spam](#)

Date: 5/2/2016 9:31:29 AM

City/State/Zip: Yarmouth, Maine 04096

Company Complaining About: T Mobile

Description

Hello,

Despite hundreds of requests for them to stop, PayPal continues to spam my email account. I receive at least one email a day, and have already filed three FCC complaints about this. I hope that you can help me this time to get them to stop.

Thanks,
branden

Ticket: # 944376 - Sexting message from email address texted to my cell phone

Date: 5/2/2016 9:37:56 AM

City/State/Zip: Seymour, Tennessee 37865

Company Complaining About: Charter

Description

Sexting text message sent to my cell phone from an email address Tani27@partermedical.com (at Parter Medical Products) located in California directing me to contact a telephone number in Houston (832-374-8918) to get naughty pics. Text reads: "(832 374 8918) wanna see a naughty pic? test me baby"

Ticket: # 944449 - Unwanted emails - Daily Getaways

Date: 5/2/2016 10:23:46 AM

City/State/Zip: Pittsburgh, Pennsylvania 15206

Company Complaining About: Verizon

Description

I signed up for Daily Getaways in late March. I was receiving too many emails, so I tried unsubscribing in early April. The unsubscribe link doesn't work, so I manually contacted them via their website on April 15. Helpdailygetaways@maritz.com emailed me back to say I had been removed. But I kept receiving emails. I contacted them again April 25, and they said again they would remove me. But it has not stopped.

Ticket: # 944486 - Unwanted solicitation email

Date: 5/2/2016 10:36:45 AM

City/State/Zip: Ormond Beach, Florida 32174

Company Complaining About: Bright House

Description

I attended a professional education conference by ISFTA, LLC. The registration required an email address be provided to receive course materials and certificate. I provided my email to ISFTA assuming it would be held in confidence. Following the conference the instructor host of the course used my email personally for her MLM marketing business. I received an email to my phone and computer from her two days following the conference soliciting me to become a distributor for doTerra which is her essential oil company. It listed her doTerra website and that I would receive her newsletter. After research with the state I identified she owns ISFTA conference company and is using that business to obtain our emails to grow her personal doTerra business as well. The email did not include any of the required components listed on your site: Federal rules require the following for commercial email sent

Identification – The email must be clearly identified as a solicitation or advertisement for products or services.

Opt-Out – The email must provide easily-accessible, legitimate and free ways for you to reject future messages from that sender.

Return Address – The email must contain legitimate return email addresses, as well as the sender's postal address.

I attempted to reach out to the company and have received no response.

I have attached the email sent as well as my registration for the ISFTA course.

Thank you

Ticket: # 944966 - No Unsubscribe Option On Site

Date: 5/2/2016 1:19:49 PM

City/State/Zip: San Francisco, California 94110

Company Complaining About: Gofundme.com

Description

hi, i got an email message from gofundme.com and when i clicked on the unsubscribe option the link took me to:

<https://www.gofundme.com/#EMAIENCRYPTED#>

which DOES NOT HAVE AN UNSUBSCRIBE OPTION.

thank you.

[Ticket: # 945088 - Spam from Myspace with no way to unsubscribe](#)

Date: 5/2/2016 1:51:17 PM

City/State/Zip: Watertown, Massachusetts 02472

Company Complaining About: Myspace

Description

There is no unsubscribe link in email from Myspace. The email settings link does not take me to an unsubscribe page or an email settings page, but an account login page. Since I do not have a Myspace account I can not log in to change any settings. But my understanding of the rules is that there must be a way to opt-out of email without logging into an account.

Ticket: # 945476 - Unsolicited Text From Greg Rath's Campaign

Date: 5/2/2016 3:23:02 PM

City/State/Zip: Irvine, California 92603

Company Complaining About: Verizon Wireless

Description

Hello,

I've just received three unsolicited text messages from someone asking me to vote for Col Greg Rath's for US Rep CA 45th.

They came from the phone number: 949 257 8139
Please see the attached screenshot from my phone.

Please put a stop to these unsolicited political texts.

Sincerely,
Timothy R McNulty

Ticket: # 945579 - Spam text

Date: 5/2/2016 3:47:18 PM

City/State/Zip: Enid, Oklahoma 73703

Company Complaining About: Verizon Wireless

Description

I continue to receive text. If I opt out, they send from another number. Current number they are using is 234- 564- 8135

[Ticket: # 945625 - Unwanted emails and text messages from unkown places](#)

Date: 5/2/2016 4:00:45 PM

City/State/Zip: Des Moines, Iowa 50317-3313

Company Complaining About: Us Cellular

Description

texts and messages all hours of the day from unknown numbers and emails

Ticket: # 945785 - INTERNET SPAMMER: Business-Fun.com

Date: 5/2/2016 4:41:58 PM

City/State/Zip: Auburn, Maine 04210

Company Complaining About: Time Warner

Description

This spammer sends out numerous different kinds of spam, all under the name of hundreds of different agents. Most recent 100's sent by a Laura Hernandez of 4569 Thompson street, suite 191, Long Beach, CA 90815. BASIC COMPLAINT:

Spammer provides three different 'UNSUBSCRIBE' links in all their spam, but intentionally DISABLE every link to get under the cover of offering the recipient a chance to get rid of their spam. Have written this spammer several times regarding this issue. Each time their 'reply' address was phony. Please investigate. THANK YOU. !

Ticket: # 945829 - GeekSquad

Date: 5/2/2016 5:00:45 PM

City/State/Zip: Springfield, Missouri 65804

Company Complaining About: Springnet

Description

I am receiving a barrage of emails from the Geeksquad that do not have the unsubscribe option at the bottom of their emails. GeekSquad@emailinfo.geeksquad.com

Ticket: # 945869 - Several attempts to unsubscribe unsuccessful

Date: 5/2/2016 5:21:17 PM

City/State/Zip: Johns Creek, Georgia 30005

Company Complaining About: Realpage.com

Description

For the family numbers 404-934-7307, 404-372-8209, 404-372-8208 I have requested in three different ways to unsubscribe more than once and I still receiving texts from Realpage.com or texter # 40577. I have sent emails to support@realpage.com requesting all three phones be removed and I have also sent replies "STOP" on the phone returning the text, although I receive confirmation that I will not receive any more texts, I continue to receive texts.

[Ticket: # 946015 - Re: Request updated: comcast stealing internet from its customers without their knowledge , or permission](#)

Date: 5/2/2016 6:18:46 PM

City/State/Zip: Elizabethtown, Pennsylvania 17022

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #837334 "comcast stealing internet f..."

Between Comcast using our electricity to benefit someone else, and this net neutrality scam it seems like these companies can find a way to be exempt from the laws that Congress makes. And I thought Wheeler was fired from the FCC, now I hear he is back in power. How did that happen? I think we all know why too...

[Ticket: # 946024 - Unwanted Text Messages/SPAM](#)

Date: 5/2/2016 6:20:34 PM

City/State/Zip: Lunenburg, Massachusetts 01462-1555

Company Complaining About: Us Cellular

Description

I received an unsolicited text message apparently from my own carrier (USCellular) from 1 928-288-4495 saying "TextMe back so we can chhat a little bit PLS"

Ticket: # 946306 - Receipt of unwanted political text

Date: 5/2/2016 8:51:26 PM

City/State/Zip: Fishers, Indiana 46038

Company Complaining About: Verizon

Description

Received text: The Democratic primary in Indiana is tomorrow. 5/3! Hillary needs you to get out and vote, so confirm your voting location here: <http://hrc.io/107019e>

Replied: Who is this from? Recd: My name is Beth. I'm a volunteer with Hillary for America.

Replied: Do I know you? How did you get my cell number? no response.

Called the number 574-889-5909. Message: this is not a working number.

Ticket: # 946518 - eatrice Miles, Courtney harris and her mother Helen McCrary

Date: 5/2/2016 11:42:22 PM

City/State/Zip: Unk, Rhode Island 72076

Company Complaining About: AT&T

Description

CONCERNED VA EMPLOYEE CVAE <concerned012106@gmail.com>

Apr 29 (3 days ago)

to pirving, inspector.gene., cyril.ekeh, Guy, Lauren, LRPDChief, lolita.washing., Melody, susan.price2, rosalind.cooper, royce.dobson, devana.dobson, natascha.mcbri., chappycoleman, michael, kwillia071715

You

Your form has been submitted to the OIG Hotline. You may wish to print a copy of this page for your records.

Release and Identity Preference: Anonymous

VA facility or office involved:

CAVHS LR AND NLR, CBOCS, UAMS, St. Vincents Health, Baptist Health, CHI Heart Clinic, CHI Morrilton, CHI Hot Springs, AT&T, Comcast Cable, Conway Regional, Crickett Wireless, Verizon Wireless, Fidelity Communications, The Pointe at Brodie Creek, Fountain Bleu Apartments, Madison

Heights Apartments, Saline Memorial, Stephens Investments, HealthSouth, Dillards Department Store, Harding University, ITT Technical College, Webster University

Names of wrongdoers:

EATRICE MILES

NICK PLASTIRAS

KEASLERALLEN

TRINA NIXON-GANT

ZELDA YVONNE WHITE

ZELMA MOONEY MILLER

TAMMIE CARTER

MAEOLA BOYKINS

BARBARA NOBLE

STANLEY ROBINSON

TIFFANY THARPE

JERALD JAGERS

PHELECIA GILLESPIE

PHELECIA WILLIAMS

JERRY COLLINS

FRED THESSINGS

KRISTI. ROBIN PORTER

KELLANESSE PORTER

JUDITH YOUNG AND KAREN W/F, THAT WORKS IN FILE ROOM UNDER JUDITH SUPERVISION

CHELSEA AND JUSTIN FERREN

LISA BUCKNER

PATRICK GREEN

DOROTHY AND NAPOLEON PHILLIPS

HELEN MCCRAY AND HER DAUGHTER COURTNEY

BRIDGETTE BURKS AND HER DAUGHTER

NAOMI TAYLOR

SHIRLEY WILLIAMS

DALNITA MORRISON

DELNESA MCCARROLL-CORBIN

PAMELA BROWN

ELOIS GOINS

BRENITA ALEXANDER/DARLENE GOINS

LATASHA BRAGGS

SILAS AND JENNIFER JOHNSON

BISHOP PAUL S MORTON

BRENDA ROBINSON

ANDREA LOVE

JEANETTE JONES

PEARL HUGHES COONEY

DONNA GARNER COLE

FELITA DIANE TRIMBLE JACKSON
BONNIE ROSE
JUANARITHIA LEE
SHERRY BROOKS
CYNTHIA FREISNOR
BARBI DAVIS
BROWNYNNE BROWN

LITTLE ROCK POLICE OFFICERS THAT RESPONDED TO CALLS WHEN SHE WAS A RESIDENT AT THE PALISADES OF CHENAL VALLEY.

DEIDRA THAT WORKS IN THE CITY OF LITTLE ROCK 911 CENTER

KEASLER ALLEN'S COUSIN

BRANDON AYTCH
BARRET THE LEASING AGENT AT THE PALISADES OF CHENAL VALLEY

LAUREN MILLICAN SR, VP W/MAAC

STAFF AT THE RIDGE OF CHENAL VALLEY
POLICE OFFICERS THAT RESPONDED TO CALLS AT THE RIDGE OF CHENAL VALLEY INVOLVING KAREN WILLIAMS-POWELL

LRPD OFFICERS THAT RESPONDED TO THE LAST 2 CALLS TO 1718 BOOKER WHERE NOTHING WAS DONE.

BLACK MALE WHO DRIVES THE GREEN MERCURY MARQUIS THAT HAS SAT AND WATCHED KAREN COME AND GO FROM HER RESIDENCE AT 1721 BOOKER, HACKED INTO HER AT&T U-VERSE, INTERNET, INTERCEPTED CALLS, EMAILS, TEXT MESSAGES, CONTACTED HER HUSBAND MICHAEL THREATENING TO KILL HIM IF HE EVER CAME TO HIS AID OF HIS WIFE KAREN OR HE AND NICK PLASTIRAS, APOSTLE BRAGGS, BISHOP CHARLES E. WILLIAMS, BRENDA ROBINSON, JUANARITHIA LEE, CYNTHIA FREISNOR, SHERRY BROOKS, BONNIE ROSE WOULD BRUTULLAY ASSAULT HER SIMILAR TO MS. SAINÉ OVER AND OVER UNTIL SHE GOT THE MESSAGE TO KEEP HER MOUTH SHUT...

ATTORNEY MCCULLOGH

SCOTT INMAN FORMER KATV ANCHORMAN

CRAIG ONEIL FORMER KTHV ANCHORMAN

Names of victims:

KAREN WILLIAMS-POWELL

FORMER KARK TV METEOROLOGIST STEVE MARTONE WAS WRONGLY IMPLICATED IN A CRIME THAT NEKO PORTER, KEASLER ALLEN'S LOVER DID AND NOT HIM...

STEVE MARTONE WORKED AS AN FBI UNDERCOVER AGENT AND DISCOVERED KEASLER ALLEN WAS AN WICCA PRACTICIONER AND SHE SWORE SHE WOULD GET HIM FIRED AND DON'T EVEN THINK WHEN KAREN IS PLACED UNDER THE WICCA THAT SHE WILL BE MENTALLY STABLE OR ABLE TO HELP YOU, THATS RIGHT, YOU DON'T KNOW HER, THATS GOOD, YOU NEVER WILL..

Alleged legal or policy violation(s) or other misconduct:

HACKING

FRAUDULENT USE OF KAREN WILLIAMS-POWELL SOCIAL SECURITY NUMBER FOR EMPLOYMENT PURPOSES, EDUCATIONAL PURPOSES, APPLIED LOANS USING HER SOCIAL SECURITY NUMBER ON THE LR AND NLR CAMPUS OF CAVHS USING THEIR COMPUTERS WHILE WORKING AND NOT WORKING.

THE WRONGDOERS LISTED ARE UNDER THE SAME AGREEMENT PREVIOUSLY PRESENTED BY CARLA OLIVER-HOGUE AND THE NAMES PROVIDED ALSO INITIATED THE WICCA PRACTICIONER CHANT FOR THOSE WITH KNOWLEDGE TO AIM IT ALL TOWARDS KAREN WILLIAMS-POWELL AND HER ENTIRE FAMILY TO BRING SHAME, DISGRACE, BROKENNESS AND FOR HER TO BEG FOR HER JOB BACK AND NOW THAT HER EMPLOYMENT IS BEING RE-INSTATED.

THEY ADMITTED THEY DID INFORM HER THAT PROVIDING ORAL SEX WOULD BE THE PRE-REQUISITE AND POST REQUISITE FOR HER RECEIVING HER UNEMPLOYMENT COMPENSATION, SNAP BENEFITS UNSUSPENDED, (RECEIVE AMOUNTS SHE WAS TOLD SHE WOULD RECEIVE), RECEIVE PROMOTION AS WELL AS HER HUSBAND MICHAEL POWELL AS THE ASSIST CHIEF CYBER FORENSICS INVESTIGATIONS IN CONJUNCTION WITH THE NEWLY DEVELOPED AGENCY WITHIN THE FBI ENTITLED SPECIAL FORCES THAT WILL ASSIST THE FBI INVESTIGATIONS FOR THE SOUTHERN REGION OF THE UNITED STATES OF AMERICA.

Effect of the wrongdoing, such as dollars lost, delay produced, etc.:

KEASLER ALLEN ADMITTED TO INVESTIGATORS THAT KAREN NOR HER HUSBAND MICHAEL POWELL AND THIER IMMEDIATE FAMILY MEMBERS OF FRIENDS DID ANY OF THE THINGS SHE ACCUSED HER AND THEM OF IN ANY FORM OR FASHION.

NOR DID THEY AT ANYTIME OFFER ASSISTANCE,DIRECTION,GUIDANCE ON HOW TO COMMIT ANY CRIME, OUT SMART POLICE, PROVIDED WITH DEA AGENTS INFORMATION, CIA AGENTS INFORMATION THAT PROVIDED THEM WITH THEIR HIGHEST LEVEL OF SECURITY CLEARANCE TO COMMIT CRIMES GLOBALLY SUCH AS THE HACKING OF CHINA NETWORK, RELEASING OVER 3 MILLION SOCIAL SECURITIES NUMBERS, RELEASING MOVIE CALLED THE INTERVIEWER FROM POWER HOUSE SONY MEDIA ENTERTAINMENT, BANGLADESH CENTRAL BANK CYBER HEIST X17 TIMES, HACKING OF HOLLYWOOD

PRESBYTERIAN MEDICAL CENTER WHERE THEY PAID ASHTON DANIELS, KEASLER ALLEN, KIM KARDASHIAN, FELITA DIANE JACKSON, EATRICE MILES, KELLANESSE PORTER, ROSLYN DANIELS GARDNER, LATASHA BRAGGS, JUANARITHIA LEE, SHERRY BROOKS, CYNTHIA FREISNOR, BRANDON AYTCH, BARRETT, BONNIE ROSE WHO CREATED THE RANSOMWARE.

THEY ALSO REPEATEDLY HACKED THE INSURANCE COMPANY NETWORK OWNED BY VICKI GUNVALSON "COTO INSURANCE AND FINANCIAL SVCS.", WHERE THEY CREATED AND PURCHASED POLICIES AND BACKDATED THOSE POLICIES TO MARCH 14, 1967, UNDER AN CURRENT GRANDFATHER CLAUSE. MRS. GUNVALSON, WAS UNAWARE AND WAS WRONGLY INVESTIGATED AND HAS BEEN COMPENSATED AND ALL NEGATIVE CORRECTIONAL BEHAVIOR HAS BEEN REMOVED COMPLETELY AND SHE HAS BEEN COMPENSATED.

ALSO SEVERAL COMPLAINTS WERE FILED AGAINST TAMARA BARNEY "CUT FITNESS" STUDIO THAT WERE INVESTIGATED AS BOGUS AND THE EMAILS WERE SENT FROM KEALSER ALLEN AND NUMEROUS OTHERS THAT HACKED THE EMAIL ACCOUNT OF KAREN WILLIAMS, MICHAEL POWELL, SUSAN PRICE, STEVE JOBS, PRINCE ROGER NELSON, BEYONCE, KHOLE KARDASHIAN, KOURTNEY KARDASHIAN, MR. AND MRS. LEAKES, OLG RESTAURANT, EMAILS FROM CAST OF RHOA, RHOC, TYLER PERRY, OWN NETWORK, IYANLA VANZANT, OPRAH AND STEADMAN, CAST OF ALL TYLER PERRY PRODUCTIONS SHOWS, DAVID MUIR W/ABC, FOX 16 DONNA TERRELL, KATV CHANNEL 7 STEVE SULLIVAN,

Date(s) when the event(s) occurred:

Names of witnesses:

APRIL EVANS MCCULLOUGH

ATTORNEY AUSTIN PORTER

Has this allegation been previously reviewed?:

If yes, please provide the dates and who did the review:

Have you contacted the VA OIG about this issue before?:

If yes, please provide date contact was made and to whom:

Additional Comments:

These threats all started behind Keasler Allen made numerous upon rumorous statements to EatriceMiles, Marilyn Poole Jackson, Ashton Daniels, Rosilyn Gardner, Christine Freeman, Phelecia Williams, Phelecia Gillespie, Trina Nixon-Gant, Pamela Brown, Michelle Everest, Angela Carroll, Jerald Jagers, Haley Jagers, Jackie Jagers, Lisa Buckner, Juanarithia Lee, Sherry Brooks, that Karen had made reports about all their drug activities at the locations listed, hacking into the Federal and State Government Network repeatedly.

The Group called t

Ticket: # 946522 - Eatrice Miles

Date: 5/2/2016 11:45:41 PM

City/State/Zip: Unk, Arkansas 72078

Company Complaining About: AT&T

Description

CONCERNED VA EMPLOYEE CVAE <concerned012106@gmail.com>

6:10 PM (4 hours ago)

to michael, devana.dobson, royce.dobson, susan.price2

Thank You

Your form has been submitted to the OIG Hotline. You may wish to print a copy of this page for your records.

Release and Identity Preference: Anonymous

VA facility or office involved:

UNITED STATES WHITE HOUSE

Names of wrongdoers:

KIM KARDASHIAN

MALIKA HAQQ
KEASLER ALLEN
TRINA NIXON -GANT
MICHELLE WILLIAMS
KELLY ROWLAND
APOSTLE BRAGGS
LATASHA BRAGGS
NAOMI TAYLOR
SHIRLEY WILLIAMS
KELLIE SCHMIDT

Names of victims:

IST LADY MICHELLE OBAMA

KAREN WILLIAMS-POWELL

Alleged legal or policy violation(s) or other misconduct:

HACKING

TERRORISTIC THREATENING

INTERCEPTING CALLS TO THE WHITE HOUSE AS WELL AS CALLS TO CAVHS HOSPITAL DIRECTOR DR. CYRIL EKEH, MRS. SUSAN PRICE, MRES. LOLITA WASHINGTON, HUMAN RESOURCES CHIEF DELOIS J. WILLIAMS, MRS. SUSAN PRICE, MRS. KAREN WILLIAMS-POWELL AS WELL AS KAREN'S MOTHER MRS. ROSE WILLIAMS..THE WRONGDOERS LISTED ARE AWARE THAT SHE IS THE SPOUSE OF ADJUTANT GENERAL CURTIS A. WILLIAMS. THE WRONGDOERS ARE AWARE THAT THE USE OF WICCA WAS HEAVILY PROJECTED ON HIS WIFE AND FOUR CHILDREN AND HE ASKED THE LADIES TO NOT EVERY PARTICIPATE IN ANYTHING THAT WOULD HURT ANY AMERICAN.

KIM KARDASHIAN AND THE OTHER WRONGDOERS LISTED ENJOYED HACKING INTO THE VICTIMS WIRELESS SERVICE BELONGING TO EVERY VICTIM LISTED AS WELL AS WATCHING KAREN WILLIAMS AS SHE HAD SEUZURES AND TREMORS FROM A NARCOTIC COCKTAIL THAT KIM KARDASHIAN CREATED YEATS AGO AND GAVE TO HER FATHER WHO EMBARASSED HER WHEN HE BECAME AWARE OF HER SEX TAPE WITH RAY J.

JACK WILLIAMS, KEASLER ALLEN, TRINA NIXON-GANTT, MALIKA HAQQ, BRENITA ALEXANDER/DARLENE GAINES, EATRICE MILES, AND LISA BUCKNER ALL MENTIONED THAT JACK WILLIAMS COULD POSSIBLY BE THE FATHER OF KIM KARDASHIANS CHILD AND THAT HIS NIECE KAREN WILLIAMS-POWELL PROVIDED HIM WITH PROOF.

KAREN HAS NEVER PROVIDED HIM WITH ANY PROOF, NOR HAS SHE SUGGESTED THAT JACK WAS THE FATHER OF KIM'S CHILDREN....

KIM,KEASLER,MALIKA,MICHELLE WILLIAMS OF DESTINY CHILD AND KELLY ROWLAND, KNOW HOW TO PRACTICE WICCA AND WHEN THEY RECEIVED THE LINK THAT SHOWED KAREN WILLIAMS-POWELL FIGHTING FOR HER LIFE, THEY WERE ALL EXCITED THAT THEY

WOULD BE INSTANT MULTI-MILLIONAIRES AND RECEIVED OVER 780,000,000.00 IN INSURANCE PROCEEDS ON A POLICY KIM PURCHASED OVER TWO YEARS AGO WHEN SHE DISGUISED HERSELF AS KAREN'S MOTHER AND PURCHASED THAT INSURANCE POLICY FROM COTO INSURANCE COMPANY....

THE WRONGDOERS LISTED THEY HAVE PURPOSELY ALTERED IMAGES OF IST LADY MICHELLE OBAMA AND HER TWO DAUGHTERS AND PURPOSLED TOOK PICTURES OF THEM AS THEY SLEPT JUST AS SHE DID TO KAREN WILLIAMS-POWELL WHEN SHE LIVED AT FOUNTAIN BLEAU APARTMENTS AND THE PALISADES OF CHENAL VALLEY..

KIM KARDASHIAN AND MALIKA HAQQ ENTERED KAREN'S APARTMENT WHEN SHE LIVED AT FOUNTAIN BLEAU APARTMENTS AND FILMED HER AS SHE SLEPT ON SEVEN (7) DIFFERENT OCASSIONS.....KIM RECENTLY AGREED TO INCREASE HER PUITIVE DAMAGES AMOUNT TO 780,000,000.00 X 3.....

KIM ADMITTED IT WAS SHE THAT INITIATED THE WICCA ON THE LIFE OF KAREN WILLIAMS-POWELL AND JUST THOUGHT SHE WAS WEAK AND EASY AND WANTED TO HELP KEASLER,TRINA,MALIKA HAQQ, MAKE HER LOOK LIKE A FOOL.....

ADDITIONAL INFORMATION HAS SURFACED AND KIM WILL BE CHARGED.....FOR THE ATTEMPTED CAPITAL MURDER ON THE LIFE OF KAREN WILLIAMS-POWELL AND HER HUSBAND MICHAEL POWELL AT THE REQUEST OF HELEN MCCRARY AND HER TWO DAUGHTERS, DOROTHY PHILLIPS AND NAPEOLEON, JACK WILLIAMS, FELITA DIANE TRIMBLE JACKSON, AND THE OTHER WRONGDOERS LISTED..

KIM HAS ALTERED THE IMAGES OF THE VICTIMS LISTED TO MAKE THEM APPEAR DISTORTED. KIM IS VERY JEALOUS OF ARTIST JOHN LEGEND AND HAS DISTORED HIS SPOUSES IMAGES WHICH IS JUST IGNORANT..

KIM KARDASHIAN WOULD NOT WANT ANYONE TO ALTER HER IMAGES, SO WHY WOULD SHE DO THAT TO THE PRESIDENT OBAMA HIS BEAUTFUL FAMILY.....

KIM AND THE OTHERS LISTED HAVE ABUSED, ABUSED THE USE OF THE INTERNET.....STEVE JOBS MENTIONED THAT KIM WAS RESPONSIBLE FOR THIS AND HE WAS CORRECT....

Effect of the wrongdoing, such as dollars lost, delay produced, etc.:

Date(s) when the event(s) occurred:

Names of witnesses:
JUANARITHIA LEE

Has this allegation been previously reviewed?:

If yes, please provide the dates and who did the review:

Have you contacted the VA OIG about this issue before?:

If yes, please provide date contact was made and to whom:

Additional Comments:

Department of Veterans Affairs, Office of Inspector General - Release 20160502-01

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Ticket: # 946531 - Company claiming to be a Microsoft stated I have a computer virus

Date: 5/2/2016 11:52:01 PM

City/State/Zip: Littleton, Colorado 80120

Company Complaining About: Verizon Wireless

Description

On this Date May 2,2016 at 11:33 am I. Logged onto my computer and encountered a very alarming popup claiming my computer had a virus and my information was being hacked. The popup claimed that I needed to call a number that was provided. When I called the number a supposed technician claiming to be a Microsoft technician stated that he would complete a scan of my computer. He claimed that I needed to give him access to my screen prompts and he would troubleshoot and repair my computer. I then asked him if he was in fact a Microsoft employee at which time he stated he was.

As he had control of the prompts he stated that the windows 10 firewall on my particular computer had stopped as it was only a temporary firewall.

He then stated that I would need to purchase a new security package from 2 years to 6 years and he could take payment. I gave him our account info after being told repeatedly that I needed to have the expires done immediately as my email and other things had been corrupted. I ended up giving him my bank card number, but my bank may have deemed that someone may be trying to charge our card maliciously. I then told him that I would have to call him back after speaking to the bank. He kept repeating that I could use another card and that this needed to be handled immediately.

I then started to worry and hung up. After a few minutes I called Microsofy direct and they explained their policies. A manager stated that I should file a FCC complaint. I then made repeated calls to the number provided and asked them to send me an email stating that they would not attempt to charge my card. After the 3 Rd time calling them I was able to get an individual to tell me that their company was from India and the company name is Livepconnect. He stated that they cannot charge my card. I am ver worried their telephone number can be provided.

Ticket: # 946558 - Mackeeper

Date: 5/3/2016 12:43:29 AM

City/State/Zip: Foster City, California 94404

Company Complaining About: Comcast

Description

I downloaded an update masquerading as an Apple certified application and it took over my machine. Once the system notified me that the app was suspect - I stopped the installation but the software continued and would NOT allow me to stop, disable or delete it.

It seems like several apps have shown up that the support person says are "not theirs." It feels like my machine has been violated and there are numerous other complaints about this software on the internet.

[Ticket: # 946629 - Unsolicited Emails](#)

Date: 5/3/2016 7:05:07 AM

City/State/Zip: Miami, Florida 33137-3969

Company Complaining About: Comcast

Description

I have continued to receive unsolicited emails from MoveOn.org, despite at least seven requests (by return email) to have my name and email address removed from their files.

[Ticket: # 947013 - demand for payment within 48 hours](#)

Date: 5/3/2016 11:01:52 AM

City/State/Zip: Drexel, Missouri 64742

Company Complaining About: Verizon Wireless

Description

I have received an email from:

"Kamal Duran" <kyriakos@klinbros.gr>

The email has an attachment which I did not open because I suspect malware. I do not know this individual & believe that he is soliciting random emails in the hopes of receiving money. I suspect this is a scam. Body of email follows:

Inbox > Message Detail

Subject:

Kamal_Duran

From:

"Kamal Duran" <kyriakos@klinbros.gr> (Add as Preferred Sender)

Date: Tue, May 03, 2016 7:22 am

To: LKORN@KORNHH.COM

Good morning

See the document in attachment. In order to avoid fine you have to pay within 48 hours.

Regards

Kamal Duran

Attachments	Size	Action(s)	Send To
8751_57588_z-q.rtf	233 k	Download	

I would like to forward the email to you. Please let me know if that is possible.

Thank you,

Elizabeth Korn

Korn Harvesting & Hauling LLC

[Ticket: # 947169 - Experian promo email without opt-out](#)

Date: 5/3/2016 11:50:51 AM

City/State/Zip: San Francisco, California 94117

Company Complaining About: Experian

Description

I recently used Experian to acquire a credit report for an apartment application. I am now receiving marketing emails from Experian which do not contain an identifiable link to a means to opt-out of marketing emails.

Ticket: # 947294 - Chat Room Bully in TD Ameritrade Brokerage Firm "Shadow Traders" Chat Room.

Date: 5/3/2016 12:19:13 PM

City/State/Zip: Washington, District Of Columbia 20010

Company Complaining About: Td Ameritrade

Description

My current nickname used for the TD Ameritrade, Inc., Think or Swim application and online platform is "Mango". When I downloaded and joined the chat room it asked for a nickname and I selected "Mango". The system didn't warn nor indicate that "Mango" was taken. I learned today, Tuesday, May 3rd that anyone can have or/and duplicate anyone else's nickname in the chat room.

Due to this lack of privacy and inconsistent oversight I'm being bullied, stalked and attempts made to show me in a bad light in the "think or swim (TOS) platform with TD Ameritrade and Shadow Traders. Shadow Traders is a separate business but works in partnership with TD Ameritrade

I started noticing this a few weeks ago that someone was using my nickname, "Mango". They would never post anything positive, or relating to investment and trading nor have a thought pattern of their own. It's always a rebuttal after I post a comment and then comments will post toward and in reference to what I posted in the chat room. Attempting always to show me in a derogatory, illiterate and cunning way. So sad but I'm being harassed in this chat room. I hold Shadow Traders responsible as much as TD Ameritrade.

I have spoken with several individuals in client services and support at TD Ameritrade, sent an e-mail to them concerning this matter and investigated other avenues to rectify this matter as soon as possible.

My solution is to make it impossible in the application program for anyone else to duplicate a nickname. This is standard procedure for passwords and username setup.

Your support and assistance with this matter is greatly appreciated.

[Ticket: # 947610 - email@getitfree.us will not unsubscribe me](#)

Date: 5/3/2016 1:39:25 PM

City/State/Zip: Beverly Hills, Florida 34465

Company Complaining About: Bright House

Description

I have tried multiple times to unsubscribe from this email. I have saved screenshots of the unsubscribe page, going back several months. I have threatened to complain to the FCC and they still keep sending me spam emails every single day.

[Ticket: # 948537 - unsolicited commercial email](#)

Date: 5/3/2016 6:17:31 PM

City/State/Zip: Houston, Texas 77091

Company Complaining About: Verizon Wireless

Description

I have no idea who these people are. I've never done business with them. I don't want to do business with them. I get dozens of emails, not just from this company but from many others, like this. They don't even look like they're from real companies, they're just fishing for referral credit, advertising clicks, anything they can get by trying to pass themselves off as a legitimate enterprise. I'm tired of it.

Ticket: # 948550 - SPAM from Mair Alight

Date: 5/3/2016 6:20:46 PM

City/State/Zip: Simi Valley, California 93065

Company Complaining About: Mairalight.com

Description

After multiple attempts to opt out of emails from Mair Alight over the last two years (see attachment from 2014 where she indicates I've been removed finally after many attempts, but in fact I am not removed), I am finally registering a formal complaint. I am receiving unwanted spam emails from her and her organization after every attempt to click unsubscribe and send responses to her organization requesting to opt out. I have attached a sample email. The problem is that I'm getting spam now from her from additional sources, like Meetup and such, indicating that despite her assurances to the contrary, she hasn't removed my name from her list. Please help me get her out of my email box permanently.

[Ticket: # 948569 - another spam email from PayPal](#)

Date: 5/3/2016 6:27:43 PM

City/State/Zip: Yarmouth, Maine 04096

Company Complaining About: T Mobile

Description

I have received another paypal solicitation despite asking them not to for over a year. I have filed numerous complaints with the FCC but they are dismissed with no action. Can you please do something this time?

Ticket: # 948643 - MCLAB04- PHAROS AND SACHS COMPUTING OF CHESTERFIELD, MO

Date: 5/3/2016 6:58:00 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

INVESTIGATE THE ATTACHED DOCUMENT....SACHS COMPUTING IS HEADQUARTERED IN CHESTERFIELD, MO...PLEASE INVESTIGATE THEIR INVOLVEMENT WITH LARRY RICE AT 1411 LOCUST, SAINT LOUIS, MO 63103..IN VIOLATING MISSOURI HOUSE BILL 214..SEE ATTACHED.....PLEASE INVESTIGATE...WHY I CAN'T EMAIL FROM ABOVE EMAIL ACCOUNT...AND WHY GOOGLE ACCOUNT 0580LU@GMAIL.COM HAS BEEN DISABLED...WAS IT SACHS...IF SO WHY? ARE THEY VIOLATING MISSOURI HOUSE BILL 214...HAVE THEY ABDUCTED MY KIDS...AND HOLD THEM IN TORTURE CHAMBERS FOR LARRY RICE...

Ticket: # 948743 - Possible Phishing Personal Computer Scam**Date:** 5/3/2016 7:44:22 PM**City/State/Zip:** Philadelphia, Pennsylvania 19136**Company Complaining About:** Microsoft

Description

Today I download an app to upgrade a security app I have on file. Soon afterwards, I received a message stating my computer was in danger of crashing, all my applications were frozen, locked out. I was told to call Microsoft at "888-714-0027" to rectify this problem. I called and spoke to a technician, who worked on the problem, then he connected me to another technician for further assistance. I am suspicious because I did not receive a follow-up email or phone call documenting the nature of the problem and/or if a solution was found. Also, the 2nd technician was suggesting that I upgrade my computer support either yearly or a one time service fee of \$179.00. I did not write down the names of the technicians and was not given any Service ID number (s). I have difficulty understanding them clearly as they appeared to have accents of Middle Eastern decent. The reason why I called was because I could not get the message off my screen stating my computer was endanger of crashing and appeared to be frozen. I did not feel comfortable shutting my computer completely down. My computer is now working . I would greatly appreciate this issue begin investigated to see if it was a legitimate call from Microsoft or if this was a scam. Once again the contact phone number i was given for Microsoft: 888-714-0027. Your prompt attention to this matter is greatly appreciated.

Ticket: # 948906 - stalking via emails, passwords, linkedin, Facebook friends and family members

Date: 5/3/2016 9:19:28 PM

City/State/Zip: White Plains, New York 10603

Company Complaining About: Optimum And Sprint

Description

I have a neighbor with 2 girls and her man who have stalked me. They have managed to get my passwords to my router and all of my shopping sites. They have also managed to go into my checking account with some type of SMS and undetectable spyware . I have had to give my gmail to my mother. I have had to relinquish to phones and lose money and get a prepaid phone. I have had suspicious activities happen. Sometimes I feel like I am under surveillance. Please help my nerves are bad and I am tired of this malicious family.

Ticket: # 948920 - Unsolicited commercial text advertisement

Date: 5/3/2016 9:30:41 PM

City/State/Zip: Brooklyn, New York 11238

Company Complaining About: Verizon Wireless

Description

At 6:25pm on 5/3/16 I received the following unsolicited advertisement from 855-632-3102.

A friend sent you an invite to use Sensay and get anonymous help from other awesome humans via texts: sensay.it/fmovnp Terms sensay.it/legal

Ticket: # 948971 - FTD flowers in violation of can-spam act

Date: 5/3/2016 10:25:36 PM

City/State/Zip: Joliet, Illinois 60432

Company Complaining About: Comcast

Description

FTD flowers Spams me in average 4 times per day. At the bottom of the email it tells me to opt out to log on to their web site, no link. Once you log in the options for email preferences are "weekly" or "normal". You have to dig through more menus to find where you can change your preferences to not receive. But to do this you have to reenter all your information. I tried calling and they couldn't help me so they hung up on me. Their Twitter page is full of people requesting to be removed. I believe they are in violation as they don't make it "easy for the average person" to opt out.

[Ticket: # 949031 - reporting@worldpay.us](#)

Date: 5/3/2016 11:19:03 PM

City/State/Zip: Folsom, California 95630

Company Complaining About: AT&T

Description

I called the 800-859-5965 number to have the em mail removed and spoke to " charlen C" and was told the she can stop the email because I am not a merchant. I can log in to stop account because I am not a merchant.

Ticket: # 949074 - Forced to be Used as a Wifi Conduit for a Drug Community

Date: 5/4/2016 12:43:22 AM

City/State/Zip: Baltimore, Maryland 21216

Company Complaining About: Verizon

Description

This complaint is in regards to an ongoing invasion of privacy through a possible piracy of network services from my private property.

For at least the past 2 years, the community has been given access to my home/location/devices to use for their network connections through hotspots and other technological devices enabled by wifi providers.

Although I have employed every security option available to me, this drug community has been enabled by wifi providers, their employees, and I believe by some of the corrupt city police to use codes and technological devices to invade my network.

I have requested assistance from each ISP which includes Comcast, Verizon, and now Sprint, that I have and continue to do business with, but the wifi invasion from this drug community continues. I cannot turn on my TVs, stereo, radio (battery powered) or computer without this immediate community and extended drug community circling my home seeking and finding wifi connections, like vultures circling a dying body 24/7. I have noticed this invasion increasing over the past year, regardless of which internet provider I have used. To make matters worse, I live at an intersection in the heart of a drug/ghetto community. So the invasion has become unbearable!

I have pictures and videos collected over the past year of foot and vehicular participation in this ongoing invasion of privacy. I was able to get this evidence, because they actually came to the location of my home for the sole purpose of connecting to my network, so they would park and stand in front of, on the side of, and in back of my home while scrolling for my network. I also have emails that I have sent contacting the various ISPs, FTC, Consumer Protection and FCC, all to no avail.

I was informed by Comcast after contacting Corporate Executives, that nothing illegal is being conducted regarding my previous services through them. It was during my last years with them, after almost 30 years, that I began noticing the increased foot and vehicular traffic around my home seeking wifi connections. That is the only reason I terminated services with them, only to have the invasion continue. The invasion of my privacy, home, and devices may not be illegal, but it certainly should be!

I then started services with Verizon, and the invasion only seemed to increase. To this date, I have not received any type of confirmation from Verizon that they are not using my home as a hotspot or access point for wifi services for this community, which is comprised mainly of drug dealers who include members of the extended drug community in their wifi access which involves my home and my privacy!

I would like to know who is responsible for overseeing wifi providers and controlling the amount of wifi traffic they allow to invade the homes of residential customers who purchase their services. What

can I do about this prison I have been placed in by wifi providers, where I cannot use any over the air device which uses radio signals in my home, without attracting wifi seekers who invade my home like vultures.

You have no idea the mental anguish this invasion you enable causes!! WHY DO YOU ALLOW THIS??

PLEASE STOP ENABLING BUSINESSES TO INVADE PRIVATE HOMES AND LIVES..... PLEASE HELP!!!

Mrs. Bonnie Curry

Ticket: # 949088 - Online company will not stop sending me email

Date: 5/4/2016 1:00:34 AM

City/State/Zip: Banks, Oregon 97106

Company Complaining About: Autopricewarehouse.com

Description

I have used the unsubscribe option for autopricewarehouse.com multiple times and it is confirmed I have been unsubscribed, but the emails continue almost daily. I have reached out to them directly to ask them to stop sending email, most recently on Friday April 29th. There has been no direct response asking them to stop emails to my address. Date and time stamps can be provided when I have used their unsubscribe feature.

Ticket: # 949147 - At & t disability phone line

Date: 5/4/2016 6:55:08 AM

City/State/Zip: Santa Ana, California 92704

Company Complaining About: AT&T

Description

I called At &t phone line for assistance with a move order for Internet services & direct tv

I am making a move from a home with services with At & t

I contacted the disability phone number and was not connected with the disability department several times in the last 3 days?

My move order was bungled cancelled changed and finally when I contacted the right disability department (I had to "tell" my story for the 10th time!

I gave the person on the phone who never identified herself.

She seemed pleasant enough but very unprepared to find out why my u-verse move or and insulation was canceled I was notified via email. I had placed several calls the day before and was ferried over to direct tv? I then asked to be transfer back by then it was after 5:00 pm when in got several staff members who English was very poor. I asked for a "native" English speaking manager they connected me with a "mocking" tone male voice who had a more difficult accent and all he kept saying what what huh huh

I said I need a someone who can speak clearly and slower due to my my head trauma and other disabilities what happened was appalling I had already spent 1 hour 56 minutes that day he hung up on me!

I called today directly to the disability line as I said the young lady was pleasant but never bother to find out what happened to my order?

She didn't bother caused me to waste more time re did the order was charging me more for the prior quoted pricing with a bundled package and billing offered when I placed the order? Ask why? I said what happened to may pricing? She refused to Change it and was now telling me I had to pay an instillation fee of \$99.00? What?

I've used continually phone, Internet right after it was invented actually signed up for direct tv 2 years after it was available my long term relationship with At & t goes back to when I signed up for phone service in Orange County when I moved here in 1969.

I felt although the young lady was pleasant she lacked any initiative to "find" out what happened with my order? I even gave her the order number?

I had been on the phone now for 1 hour 25 minuets.

I was getting frustrated and raised my voice (keep in mind I spent close to 2.5 hours the day before to find out what happened with my orginial order placed on Sat. Which took 3.5 hours)

When I got a bit aggressive her manager jumped in screamed at me non stop talked over me and threatened me!

I have a brain injury which I mentioned several times! Stress and prolonged stressful situations causes me to become frustrated and angry (due to my brain injury) I become frustrated easily and react to my "brain injury" when I'm treated so meanly!

I'm tired of when I'm being abused by any customer service person who is supposedly trained to handle customers who have communication issues. Instead when I "speak" up maybe not so polite but really being on the phone for a very loaf and unreasonable time!

I have a limitations and yet you're staff felt compelled to yell bully me.

Why?

I had to listen to his tirade and how awful I was being! Either he gets a kick out of belittling someone who is impaired or he is a power hungry bully!

When I mentioned that his behavior amounted to a "hate crime" it is legally prosecutable (invisible disabilities) treatment such as Mr Tailor is uncalled for and has greatly up set me! The worst part was he threatened to not take my order I was left to cry and beg not to!!! I'm moving into a Senior property especially disabled and they use A t & t only so if he denied me service I would be cut off from the world!

Can you look into this abusive behavior can they be scantonied?

You may call me to discuss 714-747-5420

[Ticket: # 949182 - complaints to be investigated](#)

Date: 5/4/2016 7:54:24 AM

City/State/Zip: Lampe, Missouri 65681

Company Complaining About: Hughes Net

Description

The College of The Ozarks, Point Lookout, Mo. Ky3 news Springfield Mo. AT & T of Branson, Mo. Also I have reason to believe several students of the College Of The Ozarks are involved in the Anonymous network. Attempts to block internet & make computer crash as well by students of College Of The Ozarks, Point Lookout, Mo.

Ticket: # 949263 - Unsolicited email/spam

Date: 5/4/2016 9:17:12 AM

City/State/Zip: West Windsor, New Jersey 08550

Company Complaining About: Verizon

Description

I received this unsolicited email. Have Christians discovered what could cure Diabetes? From: "Doug Hill"

How can I block such emails?

Ticket: # 949276 - cannot unsubscribe!

Date: 5/4/2016 9:23:17 AM

City/State/Zip: Freeport, Illinois 61032

Company Complaining About: Muscle & Strength

Description

i have tried and tried and tried and have proof from the company saying they have unsubscribed me from their marketing but i continue to be bombarded with advertising emails!!

<https://www.muscleandstrength.com/> is the company that is harassing me!!! i made an order in jan, i have clicked the link multiple times to unsubscribe and asked customer service and even have timestamps showing they did unsubscribe me they say and proof of a screenshot i continue to get emails after!!!!!! there are laws against this!!!

Ticket: # 949789 - Repeated unsolicited emails to consumers despite numerous good faith requests for BestBuy to stop

Date: 5/4/2016 12:25:25 PM

City/State/Zip: Las Vegas, Nevada 89169

Company Complaining About: Best Buy, Formally Operated By Bby Solutions, Inc.

Description

The nationwide electronic retailer BestBuy, operated by BBY Solutions, Inc., 7601 Penn Avenue South Richfield, Minnesota 55423, continues to engage in deceptive trade practices in contravention of the CAN-SPAM Act, 15 U.S.C. 7702 et seq. by sending unsolicited emails and related SPAM to consumers who have in good faith made repeated and reasonable effort for the company to stop sending its unwanted emails.

I have repeatedly emailed and telephoned Best Buy, even spoken with company officials, for the retailer to remove my personal information and email from its consumer databases. I have expressly asked on several occasions that the company stop sending me its daily, unsolicited emails. However, the company continues to send unwanted emails every day.

Ongoing Best Buy corporate policies (or a material failure in its leadership) enables the company to regularly disregard consumers privacy interests. The company regularly engages in abusive marketing tactics by sending unwanted electronic solicitation and then hiding or otherwise failing to have readily accessible means for consumers to opt out of the company's unrelenting electronic SPAM. In fact, sadly, if one in good faith actually attempts to opt out from Best Buy's oppressive emails by searching for an option to end the emails, one is merely linked to more and more unsolicited advertisements rather than having an easy way to stop the emails.

Best Buy's electronic email policy is unconscionable. The FTC and other state and federal consumer protection agencies should immediately open a file against Best Buy for these intentional, improper and harassing electronic marketing tactics. Please contact Best Buy corporate officers at once to secure their commitment that Best Buy will end its ongoing, pervasive and abusive electronic marketing practices against U.S. consumers.

Thank you.

[Ticket: # 950233 - Company will not remove me from email list](#)

Date: 5/4/2016 2:35:57 PM

City/State/Zip: Brea, California 92821

Company Complaining About: Agentlinkco.com

Description

I keep getting emails from agentlinkco.com. I have unsubscribed many times and have replied to their email and asked to be removed. I have included the past 2 requests and yet another email I received from them today. I have marked them as spam and I still keep getting their email. I was told that the FCC might help and I hope you can advise on how to make them stop. Thank you so much.

Ticket: # 950404 - Someone using my former E Mail address to send Emails to people I know

Date: 5/4/2016 3:28:38 PM

City/State/Zip: Elizabeth, Pennsylvania 15037

Company Complaining About: Verizon

Description

My sister recently received an Email from my former Email address , pasinskima@verizon.net. I have not used that site for 4 years or more. The source, original IP on the Email is 60.43.204.230. The http on the Email is VISLUMBRACORP.com/asleep-php?greatest=atta1v45x3dsov5. I don't know what to do about this. I tried to get into my Verizon Email address, but Verizon doesn't recognize me. My sister's internet security wouldn't open the Email.

Ticket: # 950586 - Unwanted Text Spam from Zee Coupons

Date: 5/4/2016 4:16:50 PM

City/State/Zip: Arlington, Virginia 22201

Company Complaining About: Zee Coupons

Description

In June 2015 I received an unwanted text message from Zee Coupons regarding Father's Day. I texted them to stop as described in their message. Today I received another text from the same company with the same information. Both come from "25225."

At no time have I done business with this company. At no time have I given them permission to text me. Attached is a screen shot of the two messages where you can see I clearly said for them to stop.

[Ticket: # 950638 - CONTINUOUS spam from a variety of companies, despite unsubscribing multiple times](#)

Date: 5/4/2016 4:29:04 PM

City/State/Zip: Elgin, Illinois 60120

Company Complaining About: Comcast

Description

Business-fun.com apparently sells your email down the river! I'm SICK of getting SPAM from them & third parties through them. I know it is through them, because when I click on the "unsubscribe," it first goes to business-fun.com, then on to another website. SO, I have gone to business-fun.com & unsubscribed multiple times, as well as emailed them complaints, yet I still receive CRAP through them! PLEASE get them to STOP!!

I have NO idea how they got my email address in the first place.

[Ticket: # 950679 - I sm inundated with bogus emails.](#)

Date: 5/4/2016 4:39:15 PM

City/State/Zip: Noblesville, Indiana 46062

Company Complaining About: Frontier Communications

Description

Yolanda Leach <LeachYolanda0906@sitibroadband.in>

To gordon.nancy@frontier.com

Today at 1:28 PM

Hi, gordon.nancy

Your balance and recent transaction history is attached to this mail. Please verify it

Regards,

Yolanda Leach

Download
balance_A43 .zip

Aubrey Cooley <CooleyAubrey9052@airtel.net>

To gordon.nancy@frontier.com

Today at 12:34 PM

Hi, gordon.nancy

Your balance and recent transaction history is attached to this mail. Please verify it

Regards,

Aubrey Cooley

Download
transactions_797 .zip

Christopher Nicholson <NicholsonChristopher548@keukenconcurrent.com>

To gordon.nancy@frontier.com

Today at 2:52 AM

Dear Client, We are writing concerning the amount of \$1266.36 which was due to be paid on 01.05.2016 and, despite numerous requests for payment, remains outstanding. Details attached to this email. We demand that payment of the full amount be paid to us on or before 10.05.2016. If this account is not resolved by the specified date we reserve the right to commence legal proceedings to recover the debt without further notice to you, and you may be responsible for any associated legal fees or collection costs. If you wish to prevent this, please contact the undersigned as a matter of urgency and settle your account before the above date. Regards, Christopher Nicholson Financial Director - Multinational Group

Download

DOC_309 .zip

FINAL NOTICE - OUTSTANDING ACCOUNT

Genaro Oneil <OneilGenaro3366@jdentalcare.com>

To gordon.nancy@frontier.com

Today at 1:33 AM

Dear Client, We are writing concerning the amount of \$3499.43 which was due to be paid on 01.05.2016 and, despite numerous requests for payment, remains outstanding. Details attached to this email. We demand that payment of the full amount be paid to us on or before 10.05.2016. If this account is not resolved by the specified date we reserve the right to commence legal proceedings to recover the debt without further notice to you, and you may be responsible for any associated legal fees or collection costs. If you wish to prevent this, please contact the undersigned as a matter of urgency and settle your account before the above date. Regards, Genaro Oneil Head of Corporate Relations

Download

DOC_428 .zip

Third Reminder - Outstanding Account

Simone Boyer <BoyerSimone768@viettel.vn>

To gordon.nancy@frontier.com

May 3 at 1:35 PM

Dear Client,

We have recently sent you a number of letters to remind you that the balance of \$1134.51 was overdue.

For details please check document attached to this mail

We ask again that if you have any queries or are not able to make full payment immediately, please contact us.

Regards,

Simone Boyer

Chief Executive Officer

Download
Document_470 .zip

Earline Browning <BrowningEarline344@structureconsult.co.uk>
To gordon.nancy@frontier.com
Apr 29 at 9:46 AM

We wrote to you recently reminding you of the outstanding amount of \$5653.15 for Invoice number #3EC21E, but it appears to remain unpaid.
For details please check invoice attached to this mail

Regards,

Earline Browning
Regional Executive Vice President

Download
invoice_unpaid952 .zip

I have not received anything by mail & it sounds like a Nigerian scam.
Please help. Thank you.

Nancy Schlafman

Ticket: # 950757 - Spam

Date: 5/4/2016 5:01:25 PM

City/State/Zip: Universal City, Texas 78148

Company Complaining About: Time Warner

Description

Sir Ma'am,

Time and time again, I have sent this company an email to be removed. Time and Time again they pick up another Ad. They also have a bogus "Still receiving email after unsubscribing...". 95% of the spam is coming from them. It stops for a little while and starts back up again. I don't like opening the email because it seems like I get more. Is there anything else I can do? I went three days without opening the box and had over three hundred messages.

Branch Network, 14431 Ventura Blvd. Suite 442

Sherman Oaks, CA 91423

There is a company from Canada that shows my email and others. I am not sure if anything can be done, but let me know. The damage has already been done. See Attachment snapshot. Thanks,
Audrey

[Ticket: # 950820 - privacy](#)

Date: 5/4/2016 5:20:57 PM

City/State/Zip: Denver, Colorado 80204

Company Complaining About: Comcast

Description

I think I being hack for someone or somebody can you let me know what can I do?

Ticket: # 951196 - Unwanted emails

Date: 5/4/2016 8:20:21 PM

City/State/Zip: Hyde Park, Vermont 05655

Company Complaining About: Fairpoint

Description

I have unsubscribed to these emails several times and blocked several email addresses from this company and they still keep coming on top of them calling me several times a day! I have requested that they stop contacting me and it continues. They are harassing me at this point. They tell you to go to this website to unsubscribe which i have done numerous times and they still keep emailing me!
<http://hellomenow.com>

I dont know what my internet provider has to do with unwanted emails! They are not the problem. This company that offers assistance with federal student loans is the problem. They harass people with phone calls and emails multiple times a day. They don't care if you ask them to stop! I dont even have federal student loans nor have i ever! I am going to keep submitting complaints about them until something is done. Every time i get an email or a phone call from them i am going to file a complaint with you. They need to be shut down! I don't understand how they get away with harassing people like this!

[Ticket: # 951458 - online harassment](#)

Date: 5/5/2016 2:33:07 AM

City/State/Zip: Santa Cruz, New Mexico 87567

Company Complaining About: Hughes Net

Description

In response to comments on social media I am being harassed. I believe that this is online stalking. I want to prosecute to the fullest extent of the law. Also I do not have a phone at this point. I will have to be reached by email.

[Ticket: # 951483 - Hacked](#)

Date: 5/5/2016 5:06:13 AM

City/State/Zip: Albacete, Alabama 02001

Company Complaining About: Movistar

Description

Ive been hacked . The user that hacked my web lives in dallas, is customer of At&t an here is his data:

Lookup resultados para 70.243.26.14 del servidor whois.lacnic.net:

AT&T Internet Services SBCIS-SIS80 (NET-70-240-0-0-1) 70.240.0.0 - 70.255.255.255

CLUB-100616085952 SBC-70-243-26-8-29-1006160032 (NET-70-243-26-8-1) 70.243.26.8 - 70.243.26.15

[Ticket: # 951557 - Bogus emails](#)

Date: 5/5/2016 8:34:09 AM

City/State/Zip: Noblesville, Indiana 46062

Company Complaining About: Frontier Communications

Description

Re:

Jill Gillespie <GillespieJill00@pioneerforest.com>

To gordon.nancy@frontier.com

May 4 at 11:02 PM

Hi, gordon.nancy

Please find attached document you requested. The attached file is your account balance and transactions history.

Regards,
Jill Gillespie

Download

transactions-FFE .zip

(I have had no contact with them).

Re:

Jill Gillespie <GillespieJill00@pioneerforest.com>

To gordon.nancy@frontier.com

May 4 at 11:02 PM

Hi, gordon.nancy

Please find attached document you requested. The attached file is your account balance and transactions history.

Regards,
Jill Gillespie

Download

transactions-FFE .zip

Re:

Jill Gillespie <GillespieJill00@pioneerforest.com>

To gordon.nancy@frontier.com

May 4 at 11:02 PM

Hi, gordon.nancy

Please find attached document you requested. The attached file is your account balance and transactions history.

Regards,
Jill Gillespie

Download
transactions-FFE .zip

🏠 Home

👤 gordon.nancy@fro...



Help

Press ? for keyboard shortcuts.

Close Ad

Mail
Contacts
Calendar
Messenger
News Feed

Re:
Yolanda Leach <LeachYolanda0906@sitibroadband.in>
To gordon.nancy@frontier.com
May 4 at 1:28 PM

Hi, gordon.nancy

Your balance and recent transaction history is attached to this mail. Please verify it

Regards,

Yolanda Leach

Download
balance_A43 .zip

lupe641@alkain.com

To gordon.nancy@frontier.com

May 4 at 10:22 AM

Estimado Cliente,

Adjunto a este correo encontrará un nuevo documento de factura

Saludos Cordiales.

JUAN ALCAIN JAUREGUI, S.A.

AMUTALDE 17

20280 HONDARRIBIA (GIPUZKOA)

Teléfono: 943642025

Fax: 943641312

Download

30358397_FN79678934_S .zip

(I speak Espanol un poquito but this is the same format so I think it's the same thing).

[Ticket: # 951569 - Improper Messaging from Uber](#)

Date: 5/5/2016 8:50:21 AM

City/State/Zip: Austin, Texas 78731

Company Complaining About: Boost Mobile

Description

I received numerous "app notifications", a text message, and a phone call from Uber that were 100% political in nature, related to a local Austin, TX proposition they are involved with. I never consented to receive such messages from them when I provided my contact information related to their actual service.

Ticket: # 951621 - CAN SPAM Act violation

Date: 5/5/2016 9:40:56 AM

City/State/Zip: Fairfax, Virginia 22030

Company Complaining About: Verizon

Description

I received a Bing newsletter from Microsoft despite being unsubscribed from all newsletters and similar mailings from them. The unsubscribe link in the email doesn't work despite multiple attempts. When I manually accessed Microsoft's subscription center site I was able to confirm that I am supposedly not subscribe to any email messages. Attached are both a copy of the newsletter I received as well as a screenshot of my subscriptions page showing no subscriptions selected and specifically the Bing newsletter set to not be subscribed.

Ticket: # 951711 - Xfinity Comcast Internet/Voice Telephone Security Issue**Date:** 5/5/2016 10:26:15 AM**City/State/Zip:** Cary, Illinois 60013**Company Complaining About:** Comcast

Description

I have experienced a computer hacking on multiple computers in my home. I signed up for the xfinity wifi "hot spot" program. I believe this program ultimately led to security/privacy issues with my computers. I disabled this program once I began to see that this might be an issue. In the last six weeks I needed to replace three routers that I rented with Comcast because of this hacking and I can't understand how they could break into my system. I had security software and a secured wifi in place. When signing into my account with Comcast a "guest account" connected to my email account appears on their website. I was told by Comcast that this is normal. In prior year's this did not exist. My telephone service was also part of the internet service and I noticed that calls were recorded on the log that were not made from my house as well as other issues. I have spent the last 6 weeks working to resolve all of these security issues but still live in fear that my security has been compromised. I was forced to change to a new provider out of fear for our safety. I am also out of pocket several thousand dollars due to their negligence. I don't believe I am the only one with these issues and I feel that Comcast is aware of the issue but has not done anything to resolve it.

Ticket: # 951784 - Unwanted Email - NO Opt Out

Date: 5/5/2016 10:57:21 AM

City/State/Zip: Pflugerville, Texas 78660

Company Complaining About: AT&T

Description

I am receiving more and more emails with a link that SAYS to opt out, then when you click it, the web page is not valid. The latest: AIG Direct with a weird email: naukrirecruitalerts@naukri.com

Please take care of this spammer. Thank you.

sr

[Ticket: # 951983 - internet hacking and harassment](#)

Date: 5/5/2016 12:01:24 PM

City/State/Zip: Rossford, Ohio 43460

Company Complaining About: Buckeye Cablesystem

Description

my internet IP address has been hacked. The cable company was paid off to let an organization illegally wiretap my phone so they could shame me. They continually take down my internet alter my facebook posts and have used 3 way connection to publicly broadcast what goes on inside my home.

Ticket: # 952103 - Company not compliant with the Can-Spam Act

Date: 5/5/2016 12:32:50 PM

City/State/Zip: Bolingbrook, Illinois 60440

Company Complaining About: National Protection Association And Ambistatus.com And Pages.situationlife.com ?

Description

I continue to get spam emails from this company, ambistatus.com. I have repeatedly marked the @ambistatus.com and the reply@ambistatus.com as spam and still emails are coming to my inbox (not spam or junk folder)

At the bottom of their email it states that they comply with the Can-Spam Act and I can unsubscribe there. When I hit unsubscribe, the link pops up when I enter my email address a new screen pops up and says the page is not found. In the email there is another link to unsubscribe and when I hit that link an screen pops up that says pages.situationlife.com page is isn't working. And no matter how many times I hit reload, it still is broken. I have tried everything to unsubscribe as I never signed up for these advertisements . I am tired of being harassed by these advertisements and I am upset that I have no options to make them stop. They come every day, sometimes more than once in a day. I should not have to go through all this process wasting my time and energy and this is causing stress I do not need to go through.

[Ticket: # 952193 - Facebook account hacked](#)

Date: 5/5/2016 12:52:34 PM

City/State/Zip: Annapolis, Maryland 21409

Company Complaining About: Comcast

Description

Last night I received many notifications from friends telling me my FB acct had been hacked. Changed my password, but I understand that is not enough. I need help.

Ticket: # 952216 - SPAM harassment after several "Unsubscribe" attempts

Date: 5/5/2016 12:55:39 PM

City/State/Zip: Roseville, California 95678

Company Complaining About: California State Grange

Description

Suddenly, about two months ago, I began receiving unrequested SPAM BLASTS from Ed Kowski, ekowski@castategrange.org, 1311 Willow Glen Rd., Fallbrook, CA 92028 (address on SPAM BLAST), California State Grange PO BOX 1442 Paradise, CA 95967 (Address on Website), 760-310-6500, www.castategrange.org, claiming to be California State Grange. California State Grange is in litigation over many years, in a hostile corporate takeover attempt of CSG (California State Guild, the original California State Grange, of some 140 years, with some 7,500 members, forced to change its name by threat of a still-undecided lawsuit). I have never provided my email address to him or anyone in this organization for any reason, at any time, nor do I want to receive these SPAM Blasts. I have previously requested to be taken off this SPAM BLAST several times and the requests have been ignored. This man is using his organization to send offensive, harassing, false, intimidating information, regarding legal matters, while attempting a hostile corporate takeover of, complete with overtly physical, financial, legal and asset takeover harassment, over several years, illegally accessing private email addresses, of the original organization and all of its members. These SPAM BLAST actions are illegal, and Ed Kowski refuses to remove my email from his harassment SPAM BLASTS. The cases between these two organizations are still in court, undecided to date. NOW Ed Kowski is using his organization with SPAM assaults to harass those he is trying to take over, in addition to these other myriad assaults mentioned above. I demand legal action to bring this matter to justice.

Ticket: # 952326 - unauthorized access to mycomputer and constant call to my home

Date: 5/5/2016 1:07:47 PM

City/State/Zip: Spring City, Pennsylvania 19475

Company Complaining About: Verizon

Description

I, Linda Jean Mentzer on 10/6/16 got a call from a person saying they were from "Microsoft" and my computer was massively infected with viruses and that someone or more than one person was using my computer to route monies illegally from banks to accounts to these people had set up supposedly in Russia. At the time my computer was very slow and a lot of thing were popping up that never did before. They hit the right buzz words. Told me they could stop all problems, viruses, cookies, etc in my computer and clean everything up for \$299.00, and would the watch dog, per say.

Plus I would have access to the 24/7 if I had any questions or I found a problem or any thing happened with the computer.

Well I put the \$299.00 on my Chase Freedom credit card. I did not see any improvement in my computer. Then I had a big problem pop up at night n tried calling them and got someone at their home, who was on call. they would report in the morning and address it then.

So I call them TECH SMILES @404-710-0310 in Georgia, and cancelled the service.

They did not deliever on their 24/7 commitment and my computer was no better off. They agreed to cancelled and refunded my monies.

It appears that they have not deleted themselves from my computer , thus still having access to my personal information. This is invasion of my privacy.

They have been call about once a week, telling the is always something wrong with my computer.

The call I received 5/4/16, now they say, porn is streaming thru my computer.

And the represented themselves as "MICROSOFT" @ 1-800-642-7676.

I called the #, it was answered Microsoft, but when I told them about the call, I was transferred to another person and she goes on same on crap and how they can help me for a \$99.00 or \$299.00. Same old thing.

I WANT A COMPLAINT PUT IN AGAINST THEM. I WANT THEM OUT OF MY COMPUTER.

Please tell me what I have to do from here.

I don't know if I should go and have my computer completely wiped cleaned or what????

Please advised.

Thank you for your cooperation in the matter. It is much appreciated.

[Ticket: # 952342 - unwanted fax offers](#)

Date: 5/5/2016 1:10:04 PM

City/State/Zip: Staten Island, New York 10312

Company Complaining About: Verizon

Description

Receive faxes often offering roof repairs, vacation for next to nothing etc. Made to look like its Travelocity behind it, and that it is from the H.R. Department of a business.

To book the trip call 844-895-7936, to be removed from their list dial 855-613-4031

[Ticket: # 952616 - Unsolicited text message](#)

Date: 5/5/2016 1:49:14 PM

City/State/Zip: Harrisburg, Pennsylvania 17111

Company Complaining About: AT&T

Description

I received a text message today from the following number 1-978-571-5185. It included a link for an 'Auto Loan Match' offer. I have never agreed to receive text messages from any business.

[Ticket: # 952620 - Windows technical support](#)

Date: 5/5/2016 1:49:45 PM

City/State/Zip: Houston, Texas 77054

Company Complaining About: AT&T

Description

727-266-6734

they called me and I hung up, I called back and this guy wanted to do window key +r so I did and it opens up a run window. He said to type msinfo but I did not. I am reporting this guy to you. PLEASE DO SOMETHING. Was scammed once by them. They call at least once a month, me, or my husband or our land line...

Ticket: # 952790 - Continued spam emails

Date: 5/5/2016 2:16:20 PM

City/State/Zip: Corpus Christi, Texas 78409

Company Complaining About: Bite Me Subs

Description

A deli in Tempe, AZ sends out an email with daily specials. I requested to be on the email list a few years ago when I lived in the area. There is no opt out option on the emails. I have sent multiple requests to the deli owner requesting that my email address be removed from the list. The owner claims to be unable to remove my email address and I have continued to received daily emails and sometimes more than one email in a day since my first request to remove my address over a year ago. Within the past three months I have emailed two requests to have my address removed. The owner responded to both requests and the emails continue.

Ticket: # 952861 - technician scam

Date: 5/5/2016 2:30:04 PM

City/State/Zip: Washington, District Of Columbia 20019-4486

Company Complaining About: Comcast

Description

I called comcast about an internet problem involving microsoft. The problem could not be resolved after "several" phone transfers and some things they walked me through. Later, I recev'd a phone call from an "Alex" who identified himself as a microsoft technician who was going to fix my problem. This "Alex" the tech, had my phone # (he called me) and he knew that I was having a problem with my microsoft, especially my microsoft edge, along with some other details that only the comcast techs knew about. Because there was a charge, I used a credit card. Needless to say, I had to contact all the financial institutions with whom I do business. I have been violated; my computer is worst and I am out of some money. Comcast, who did not secure my personal information, nor microsoft who is aware of this scam , have taken responsibility for any of this.

[Ticket: # 953290 - unsubscribe not working - no options](#)

Date: 5/5/2016 3:05:41 PM

City/State/Zip: Boulder, Colorado 80305

Company Complaining About: Comcast

Description

I'm getting more and more unsubscribe failures as I try to eliminate spam.

This is the latest:

ISM Today's profile photo

ismtoday@instituteofsupplymanagement.org

[Ticket: # 953634 - Continuous Spam from Functure.com](#)

Date: 5/5/2016 3:52:19 PM

City/State/Zip: Tucson, Arizona 85712

Company Complaining About: Cox

Description

I continue to receive spam email from functure.com after months of opting out of their emails. I want this stopped.

[Ticket: # 954136 - HVG Capital sending unwanted emails repeatedly](#)

Date: 5/5/2016 4:33:59 PM

City/State/Zip: Oakland, California 94606

Company Complaining About: Hvg Capital

Description

Just as subject describes - HVG Capital soliciting their "pre-qualified" loan repeatedly with the same spam email. They DO NOT have a contact link or number on their website so that I can request them to stop. I have filed a complaint before and still continue to get emails. They need to stop.

Ticket: # 958126 - canned spam violations

Date: 5/6/2016 11:35:20 AM

City/State/Zip: Amelia, Ohio 45102

Company Complaining About: Cincinnati Bell

Description

I am getting e-bombed with spam from a scam company operating the URL <http://home-solar-rebates.com/>. In the last few hours I have received 7 emails. I have requested to be removed from their spam list and they refuse. Today they emailed me at 7:34 am, 8:46 am, 9:03 am, 10:08 am, 11:21 am, 11:21 am, 11:23 am. At \$16,000 per canned spam violation that should rack up to a hefty fine. Their email scams do not include an opt out link or address. the only way to get info is to click into it. I need help stopping the madness.

[Ticket: # 958445 - google](#)

Date: 5/6/2016 12:25:07 PM

City/State/Zip: Stanley, New York 14561

Company Complaining About: Time Warner

Description

Hackers change the settings on gmail and take over the email gmail acct.

[Ticket: # 958672 - Numerous unwanted emails from Orbitz](#)

Date: 5/6/2016 12:51:46 PM

City/State/Zip: Murfreesboro, Tennessee 37128

Company Complaining About: Verizon

Description

I have unsubscribed numerous times at orbitz, and also left messages through their e-mail contact service and I am still getting many unwanted e-mails.

[Ticket: # 959037 - phishing](#)

Date: 5/6/2016 1:36:54 PM

City/State/Zip: Toledo, Ohio 43614

Company Complaining About: Buckeye Express

Description

This was a phishing message that appeared on my computer over a Microsoft background telling me of unusual activity on the computer compromising my internet purchasing safety and to call this number for virus removal. Did not call.

[Ticket: # 960333 - Re: Internet billing](#)

Date: 5/6/2016 3:43:18 PM

City/State/Zip: Parkersburg, West Virginia 26101

Company Complaining About: Cas

Description

This is a follow-up to your previous request #762092 "Internet billing"

I received an email that I would be a response from CAS within 30 days, I have not received anything from them.

[Ticket: # 960972 - Branson City Hall](#)

Date: 5/6/2016 5:10:06 PM

City/State/Zip: Lampe, Missouri 65681

Company Complaining About: Hughes Net

Description

Branson City Hall, Mayor Karen Best, Alderman Chris Bhonic, City Attorney William Dutson, Branson Police Department, Taney County Prosecuting Attorney Rick Davis, The College of The Ozarks, Springfield Attorney David Hall, Chead Plein of Ky3 news Springfield, Mo. all involved in attempts to monitor emails, block emails & change emails sent out.

[Ticket: # 961324 - Cannot unsubscribe from mass emails](#)

Date: 5/6/2016 6:03:32 PM

City/State/Zip: Poland, Indiana 47868

Company Complaining About: AT&T

Description

I cannot unsubscribe from the mass email list of democrats.org. The links within their emails all work except the one to unsubscribe. Checking online I find this is a common problem that others have had with this organization. I no longer wish to receive their solicitations and I have no option to do this, in violation of the CAN Spam act.

[Ticket: # 961508 - fraud scam text message](#)

Date: 5/6/2016 6:39:13 PM

City/State/Zip: North Hollywood, California 91601

Company Complaining About: AT&T

Description

I received a scam text message to my mobile phone with a link to a scam auto loan website.

[Ticket: # 961657 - Intrusive Text Messages](#)

Date: 5/6/2016 7:13:57 PM

City/State/Zip: Eyota, Minnesota 55934

Company Complaining About: Verizon Wireless

Description

I have been receiving text messages that contain my name, as well as address from very unrecognizable numbers. I block the numbers, but still receive the same messages and phone calls from other numbers

Ticket: # 961926 - company said they would block my PC from the web unless I call

Date: 5/6/2016 8:31:20 PM

City/State/Zip: M.pk, California 91755

Company Complaining About: AT&T

Description

I got this pop-up, and the speaker voices a person saying my personal info, credit cards, etc are being hijacked. they said if I did not call to get a patch in 5 mins they would block mt pc from going online to protect their network. They called themselves microsoft and tried to explain it like the internet was theirs.

Research of the number 855-754-9729 turns up that number as fraud and spam. Is that OK?

Ticket: # 962711 - Security complaints about email for over 2 years

Date: 5/7/2016 7:49:10 AM

City/State/Zip: Woodridge, Illinois 60517

Company Complaining About: Comcast

Description

On January 27, 2015 I closed my Comcast account because my clarice-schmidt@comcast.net email account had security issues that included my passwords changing without my knowledge which I called about many times. Comcast did nothing.

When I could no longer access my clarice-schmidt@comcast.net account because my password had been changed without my knowledge again I cancelled my service with Comcast. I informed Comcast that I was terminating their service because they were not addressing the security issues with my email.

The clarice-schmidt@comcast.net was/is linked to my current email address clarice0320@gmail.com.

To date the clarice-schmidt@comcast.net has not been closed and is still linked to my clarice0320@gmail.com account.

I have gone to the store several times and I am told that they will put in a ticket to have the email closed down and it does not get done.

I have called ~10-15 times asking them to close the account since I terminated my contract with Comcast and the account is still open.

I am told that the email is inactive status but I can still send emails to the address which are forwarded to the gmail account. I no longer have the Comcast service so it does not matter if it is inactive or not. The email should have been closed when I told them that my account had been taken over by someone else.

Someone has been able to use my account with my name on it and it is linked to my current email address for at least a couple of years. This is not acceptable.

I am writing to you asking for your help in the matter since Comcast has been non-responsive.

Ticket: # 963380 - Internet

Date: 5/7/2016 3:07:06 PM

City/State/Zip: Spokane, Washington 99217

Company Complaining About: Centurylink

Description

this company and a few others were ordered in to secrecy to withhold and or prevent customers from accessing the internet, disruption in their service and not reimbursing them for the costs incurred from the outage and inability to access and retrieve communications, or meet deadlines or commitments Centurylink in the past 3 years alone have failed to provide refunds to it's customers for their failure to complete repairs, communicate interruptions and have allowed the Washington Utility and Transportation commission to access and tamper with customers accounts and emails preventing the customers from recovering the accounts by changing the account number.

Centurylink owes me for 8 months of service that I didn't get due to the acts that can be proven and brought to the media if I don't get paid back in the amount of \$640. I am sure the people would like to support a class action against WA for continuing the shady business.

[Ticket: # 963550 - Unwanted emails](#)

Date: 5/7/2016 4:49:32 PM

City/State/Zip: Alva, Florida 33920

Company Complaining About: Boost Mobile

Description

I repeatedly receive emails from a name Pollution control.. Even after opting out at a minimum of 24 times.. I have even complained to the numerous advertisements

[Ticket: # 963597 - Mis-use of my credit card number](#)

Date: 5/7/2016 5:30:03 PM

City/State/Zip: New York, New York 10016

Company Complaining About: Showtime

Description

I signed up for free trial to a movie streaming service SHOWTIME who then stole my credit card number from another company called ROKU. I never gave ROKU permission to give my card number to any other party!

[Ticket: # 963946 - Unsubscribe/Opt-Out Compliance](#)

Date: 5/7/2016 10:46:06 PM

City/State/Zip: Memphis, Tennessee 38119

Company Complaining About: Comcast

Description

XFINITY (Comcast) continually sends commercial in nature emails that lack the ability to unsubscribe or opt-out of said emails.

Attached is an example of email that fails to comply with unsubscribe/opt-out requirement.

[Ticket: # 964061 - Internet](#)

Date: 5/8/2016 2:16:14 AM

City/State/Zip: Lampe, Missouri 65681

Company Complaining About: Hughes Net

Description

Branson Mayor Karen Best opening & changing emails, reading emails along with others from Branson City Hall continueing to happen. Prosecuting Attorney opening & reading emails, College Of The Ozarks opening & reading & changing emails as well.

Ticket: # 964115 - Refusal to remove power point

Date: 5/8/2016 7:10:36 AM

City/State/Zip: West Chester, Pennsylvania 19382

Company Complaining About: Verizon

Description

My son, who is in the Army, has asked <http://pptfilesearch.com/page/contact> to remove a power point that he did in college. His job requires that there be no personal info in the internet. They will not comply. Please ask them to remove Mike Giduck's info.

Ticket: # 964117 - Fraudulent news ad scam

Date: 5/8/2016 7:33:34 AM

City/State/Zip: Salem, Oregon 97301

Company Complaining About: Comcast

Description

The website link below is a fraudulent fake news story designed to fool and decieve people and sell items.

[http://healthyandwonderful.com/US/2/docarmphp/index2.php?rt=mt1&ad=mt1&BNMLA_UUID=863ac1e3d5cb4985843d2a052bb4d066&zid=128915&sid=&parent_uuid=\[bnmla_click_uuid\]&opt_params=%28null%29&subid=%28null%29&ebdr_sid=&ssid=47z2el6081u5](http://healthyandwonderful.com/US/2/docarmphp/index2.php?rt=mt1&ad=mt1&BNMLA_UUID=863ac1e3d5cb4985843d2a052bb4d066&zid=128915&sid=&parent_uuid=[bnmla_click_uuid]&opt_params=%28null%29&subid=%28null%29&ebdr_sid=&ssid=47z2el6081u5)

Ticket: # 964128 - Google, Linkedin and Twitter

Date: 5/8/2016 8:04:49 AM

City/State/Zip: Charlotte, North Carolina 28273

Company Complaining About: Issue With Google, Linkedin And Twitter

Description

Dear FCC:

I would like to request you make these social networks provide easier access to the consumer for problem solving issues. Especially, when it comes to privacy matters they have all of these links for us to document our concerns but there is never an easy fix. For example, the photo I have listed on Linkedin at <http://www.linkedin.com/in/breealbright>, and the one on twitter at <http://twitter.com/BreeAlbright> also now show when anyone uses a google search. This is the link to the google search, <https://www.google.com/#q=Brenda+Albright+Charlotte+albright>. I have made several attempts to express my great desire of privacy and these companies have yet to respond. This the first time I have encountered such an invasion of my privacy. I have taken all of the necessary steps to ensure that my photos on these sites is private. All these men want to do is make billions at the expense of the public and they do not care about the responsibility to ensure our privacy. Please help me on this matter.

Ticket: # 964349 - Frontier takeover of Verizon FIOS and SCAMS, theft of money, Account hijacking, lack of service, etc.

Date: 5/8/2016 3:01:10 PM

City/State/Zip: Murrieta, California 92562

Company Complaining About: Frontier Communications

Description

I have been unable to access my Frontier account since they took over for Verizon. They DID send me a bill and I signed up for an account online with them and PAID both them AND VERIZON \$1000.00 on 4/30/2016. None of our services are working properly, so I called them SEVERAL times this morning. NOT only did they cut me off after waiting for hours for them to answer, but after spending hours on the phone with them, I STILL cannot use the information they gave me to access an account through them...even though I set one up on 4/30/2016. WORST of ALL...they have someone ELSE named "CHERYL" as the account holder for my account!!!!!!!!!!!!!! They will not tell me IF her bill was paid with my two huge payments. They had HER address listed as mine. I had been with Verizon FIOS for years and transferred the account in my name to my current address SIX YEARS AGO!!!! I don't even know anyone named Cheryl!!!!!!!!!! I cannot access my voice mail on my home phone and Frontier could not fix the set-top boxes that started with the change-over, informing us that to correct them they will CHARGE US FOR A VISIT. So to summarize: THEFT OF MONEY, LOSS of SERVICE without resolution, INACCURATE and erroneous account information (identity theft by Frontier). I am trying to find work and I can't do this now....PLEASE HELP!!!!!! I am giving you the account number that comes up on the Frontier.com site that says "Hello Jennifer" but denies me any access. Yes, I already did the account verifications and resets.

Ticket: # 964578 - Company falsely representing itself as a car buyer in order to sell a history report for a vehicle

Date: 5/8/2016 7:53:47 PM

City/State/Zip: Mooresville, North Carolina 28117

Company Complaining About: Windstream Communications

Description

347.244.7536 phone number

Hi, I was just wondering if you are still selling the 2009 Silverado Crew 4x4 69k miles

I'd like to come over and buy it from you this week. Have you got a vehicle history report ever run on it?

Will you please get one run from <http://fast.beenverify.rocks?fast> - I will only buy if I know for sure it has a clean background.

Please send it to cathrineschmigdx3761 [at]hotmail[dot] com I work late tonight but have this week off so I can come buy it whenever you are first available.

[Ticket: # 964584 - Mint - Email Spam](#)

Date: 5/8/2016 7:58:17 PM

City/State/Zip: Arlington, Virginia 22202

Company Complaining About: Verizon

Description

After deleting my account and unsubscribing multiple times I have continued to receive emails from mint. I have used the online resources as well as reaching out to the company in an attempt to prevent future emails to no avail.

[Ticket: # 964646 - Spam for Fidelity Life](#)

Date: 5/8/2016 9:38:16 PM

City/State/Zip: Lakewood, California 90712

Company Complaining About: Time Warner

Description

I have received dozens of spam email messages for Fidelity Life. The website is Fidelity-Life-Direct.com which is not the same as the better known Fidelity Life Insurance of Iowa. This company is Spectrum Direct Insurance Services and they are located in Irvine, CA. All the spam messages come from various email addresses with the domain name .top, IP address 195.230.26.223 from Bulgaria.

Ticket: # 964665 - spam using stolen whois data

Date: 5/8/2016 10:08:02 PM

City/State/Zip: Lafayette, Georgia 30728

Company Complaining About: Comcast

Description

I keep getting following and did not request or use and they are stealing info from whois and they are a ripoff

From: Domain Services ✓ <dan@caplan-associatespa.com>

To: dwight-watt@att.net

Sent: Sunday, May 8, 2016 2:41 PM

Subject: RE: Domain registration ✓

Attention: Important Notice

Domain Name: dwightwatt.com

Billed To:

Invoice#: 4f29-34683856

Created: 05/08/16

Expires: 05/13/16

Secure Online Payment: dwightwatt.com

Domain Registration Price Term

dwightwatt.com 05/08/16 - 05/08/17 \$75 1 year

Attn Dwight Watt

This letter is to inform you that it's time to send in your search engine registration for dwightwatt.com

Failure to complete your search engine registration by 05/13/16 may result in the cancellation of this offer (making it difficult for your customers to locate you using search engines on the web).

Your registration includes search engine submission for dwightwatt.com for 1 year. You are under no obligation to pay the amount stated above unless you accept this offer by . This notice is not an invoice. It is a courtesy reminder to register for search engine listing so that your customers can locate you on the web.

This Offer for dwightwatt.com will expire on 05/13/16. Act today!

For Domain Name:

dwightwatt.com

ONLINE PAYMENT 128BIT SECURE

[Ticket: # 964754 - email being blocked](#)

Date: 5/9/2016 12:04:42 AM

City/State/Zip: Lampe, Missouri 65681

Company Complaining About: Hughes Net

Description

Email being blocked by the Branson City Hall, Branson police department, College Of The Ozarks, AT&T, Ky3, Springfield Mo. emails being blocked interfering in communications.

Ticket: # 964821 - My phone/computer have been hacked by my next door neighbor and he is BLOCKING my use of the internet

Date: 5/9/2016 2:49:56 AM

City/State/Zip: Daleville, Virginia 24083

Company Complaining About: Sprint

Description

(b) (6)

Ticket: # 964826 - CANSPAM Complaint

Date: 5/9/2016 3:03:24 AM

City/State/Zip: Falls Church, Virginia 22046

Company Complaining About: Cox

Description

The website Alrbnb.com has been sending me numerous unwanted emails. The emails include a link to unsubscribe from future communications, but when clicked, I am prompted to agree to a privacy policy agreement. Because agreeing to a privacy policy has nothing to do with opting-out of email communications, I do not believe that this company is providing me with a legitimate means of opting-out, potentially in violation of the CANSPAM Act. I simply want to stop the unwanted emails from this company, not enter into agreements of any kind in order to do so.

Ticket: # 964914 - Verizon Fios Scam

Date: 5/9/2016 8:04:32 AM

City/State/Zip: North Plainfield, New Jersey 07060

Company Complaining About: Verizon

Description

I was told on the day of service activation that I would be getting the "baby first channel" as the rep insisted " all children's channels are provided. This is a huge disappointment because soon after my 15 day period was over I realized I I fact didn't have the educational channel that the rep insisted was provided. This is very deceiving and I want to cancel because of this information that was related to me during my internet shopping. I was also lied to deceived when I asked if there was an Internet only deal. They told me no you have to have a phone service. They pushed me into having a triple play that I didn't want to do have or pay for . I am a mother of five and and Internet only plan would have been sufficient. They tell me I can cancel if I pay the \$350 minus four months. This is injustice as I was lured into believing Verizon Fios' reps statements.

[Ticket: # 965105 - Emails keep coming even after I have unsubscribed](#)

Date: 5/9/2016 10:29:06 AM

City/State/Zip: Montgomeryville, Pennsylvania 18936

Company Complaining About: Nutrisystem

Description

I made an inquiry to Nutrisystem. I decided I was not interested. I unsubscribed from their emails (all emails) more than 10 times. I continued to receive emails.

I called several times and the last time spoke with a woman who was supposedly the assistant to the President. She promised I would be removed from their list. I am still receiving emails. HELP!

[Ticket: # 965130 - Internet Privacy Complaint](#)

Date: 5/9/2016 10:40:06 AM

City/State/Zip: Carmichael, California 95609

Description

Fax Ticket Ready For Data Entry

Ticket: # 965801 - Sears ingnoring multiple unsubscribe requests

Date: 5/9/2016 11:37:48 AM

City/State/Zip: Flower Mound, Texas 75028

Company Complaining About: Verizon

Description

I am receiving daily emails from Sears, I believe that Epsilon in the digital email agency they use. When I provided my email to the appliance sales guy at Searss, I was assured that the email would not be used for marketing but only to alert me when my order was available in the warehouse. Meanwhile I am receiving multiple emails per week even though I have gone through their UNSUBSCRIBE protocol no fewer than 5 times over the last 3 weeks.

[Ticket: # 966063 - Email from Best Buy](#)

Date: 5/9/2016 11:51:13 AM

City/State/Zip: Portland, Oregon 97211

Company Complaining About: Best Buy

Description

Continued receiving email after unsubscribing multiple times

Ticket: # 966399 - Privacy concerns; Frontier Comm. emails from third parties, not encrypted

Date: 5/9/2016 12:51:40 PM

City/State/Zip: Tampa, Florida 33614-6631

Company Complaining About: Frontier Communications

Description

Informational emails, including one with information about my statement, are coming via third parties. So far, they have used to different companies. The emails are NOT encrypted. I never authorized anyone to give out my email address or any other personal information. I have attached a single JPG consisting of several screen shots. The top shows how it appears in my inbox (Frontier only). The other parts of the image show information in the body of the email showing third parties, lack of encryption, etc.

[Ticket: # 966472 - FCC uses third party domain to send emails](#)

Date: 5/9/2016 1:16:56 PM

City/State/Zip: Tampa, Florida 33614-6631

Company Complaining About: Fcc

Description

This is unbelievable. I filled out a complaint about a company that uses third parties, without my consent, to email me. I was shocked to get an automated email from the FCC via a third party. According to Gmail, the message was signed by the third party, everything originates at zendesk.com. I did NOT give the FCC permission to use a third party.

[Ticket: # 967115 - Comcast Asking my Driver License Number](#)

Date: 5/9/2016 3:33:12 PM

City/State/Zip: Renton, Washington 98057

Company Complaining About: Charter

Description

After contacting comcast they are asking me for my driver license number for business class internet. They also gave me some type of excuses saying that the new address I moved to is banned from their service due to some other issues they had from a previous resident. How can they get away with this, it seems absurded

[Ticket: # 967432 - Exposing personal information/ identity](#)

Date: 5/9/2016 4:48:30 PM

City/State/Zip: Knoxville, Tennessee 37938

Company Complaining About: Comcast

Description

I have been being harassed for over 3 months through youtube. I get no help from the company. My home address..videos of my home...mortgage documents..email..personal family names and home/cell phones are posted.

Ticket: # 968007 - Spam

Date: 5/9/2016 7:55:35 PM

City/State/Zip: Happy Valley, Oregon 97086

Company Complaining About: Express [Www.express.com](http://www.express.com)

Description

Hello I was subscribed to an email spam from Express (Next) an online clothing store. Their website is www.express.com. As soon as you check out they auto sign you up and you can't get off of their spam list. I never subscribed to their email listing and their email spam has no button to unsubscribe either (see attached pdf printout of the email). You have to call and try to muddle through a plethora of canned responses to try and unsubscribe.

[Ticket: # 968170 - Website continues to harass me](#)

Date: 5/9/2016 9:11:48 PM

City/State/Zip: Kailua Kona, Hawaii 96740

Company Complaining About: AT&T

Description

The website, naughtydate.com, continues to send me emails, notifications, etc., even after I have requested them to stop. It is getting worse. Now they are constantly bombarding me with emails, etc. It is harassment. Please have them stop communicating with me.

[Ticket: # 968206 - comcast spam](#)

Date: 5/9/2016 9:39:01 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

Hi, just filing my monthly Comcast complaint. Every month they send me spam, and every month I try to unsubscribe, but their website stalls before it actually unenrolls me. Even talking with customer support reps after filing previous complaints, Comcast refuses to stop sending me spam. I don't actually expect any action to be taken at this point, but given Comcast's lack of action on what is clearly their fault, I feel like it's worth noting their lack of respect for their customers.

Sincerely,

(b) (6)

Ticket: # 968311 - Repeated email spam after unsubscribe

Date: 5/9/2016 11:17:37 PM

City/State/Zip: Wichita, Kansas 67226

Company Complaining About: Cox

Description

I have gotten hundreds of emails a day that are spam. I try to opt out of every single one and they all take me to sites that have a country and a color before .top

For instance, the site is sudanred.top or cambodiayellow.top

I put in my email to unsubscribe and it says it's successful but I've been getting these emails for months.

It doesn't seem okay to be able to send me all of these repeated emails when I've unsubscribed literally hundreds of times to so many different variations of the country color sites.

[Ticket: # 968366 - Internet Forum](#)

Date: 5/10/2016 12:14:55 AM

City/State/Zip: Rohnert Park, California 94928

Company Complaining About: Community Software By Invision Power Services, Inc.

Description

I subscribed to a forum some months ago. I wish to leave, but they will not allow me to unsubscribe or close my account. Per Google, retention of accounts increases their metrics, and gives the site the appearance of having more members than are functionally active.

They have a rule in their TOU which states that they will not close any account for any reason. It can be a hateful site, with racist, sexist and ageist posting.

I do not wish to be associated, but to leave, as is my first amendment right.

In the past 24 hours, I've received mail from others complaining of similar issues.

I seek your assistance in closing this account.

Ticket: # 968488 - Oakley Sunglasses Spam

Date: 5/10/2016 8:17:44 AM

City/State/Zip: Kansas City, Missouri 64110

Company Complaining About: Google Fiber

Description

I have received repeated spam emails from this company, in spite of the fact that I have unsubscribed multiple times. The email address: service@lrtgvjv.com, and the web address for the unsubscribe: <http://www.xgfgrbx.com/?cd=VjFkNGEwVmxld4YkhGVFdoU1NsUk9SUQ==&xi=andrew@bergerson.org>. This company is not abiding by the law and needs to be prosecuted.

[Ticket: # 968526 - Harassing marketing emails](#)

Date: 5/10/2016 8:39:42 AM

City/State/Zip: Ithaca, New York 14850

Company Complaining About: Ann Taylor Loft

Description

I am hoping to find resolution for unwanted email solicitations. I have repeatedly requested to unsubscribe from Ann Taylor loft. I have unsubscribed via their website and have made phone calls. I receive marketing emails every single day they continue to email me despite my requests-I am very displeased.

[Ticket: # 968537 - Computer Hacking Complaint](#)

Date: 5/10/2016 8:41:29 AM

City/State/Zip: Gates, Tennessee 38037

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 968965 - Unsubscribing

Date: 5/10/2016 11:27:54 AM

City/State/Zip: Cedar Rapids, Iowa 52402

Company Complaining About: [Www.webmd.com](http://www.webmd.com)

Description

I have made numerous attempts to cancel subscribed email from WebMD without any success. This has been going on for months.

Ticket: # 969007 - Unwanted Email/spam

Date: 5/10/2016 11:39:55 AM

City/State/Zip: Henrico, Virginia 23294

Company Complaining About: Medical Services Of America

Description

Two years ago I unsubscribed from receiving email notifications from medicalservices-america@jobs.net (Medical Services of America). In fact I have unsubscribed several times since 2014. However I am still getting spammed! I have even removed my account from their associated site Career Builder (<http://www.fuzeqna.com/careerbuilder/consumer/question.asp>) yet my mailbox is filled with their notifications. You cannot call them and you cannot write to them. Please have them be accountable and obey the law.

[Ticket: # 969053 - repeated requests-to stop unwanted E-mails](#)

Date: 5/10/2016 11:54:35 AM

City/State/Zip: Neshanic Sta, New Jersey 08853

Company Complaining About: Comcast

Description

I have repeatedly asked your agency to put a stop to these unwanted e mails I never signed up or requested information from this company I'm retired and I'm not looking for work yet if you try to unsubscribe on their website they have a block preventing you to unsubscribe I have E-mailed several times no response I've sent requests in writing-no response I've called them only to be hung-up on this is an invasion of privetesly and I' sick of it this is my third request of you to please make it stop yhankyou compny website is Job.com 100 riverside pkwy ste 201 frederickburg va 22406

[Ticket: # 969434 - No Opt out](#)

Date: 5/10/2016 1:30:00 PM

City/State/Zip: Dillsburg, Pennsylvania 17019

Company Complaining About: Comcast

Description

getting unwanted email from this address and I can't opt out as there is no opt out feature.

(b) (7)(B)

[Ticket: # 969652 - GlassesUSA.com](#)

Date: 5/10/2016 2:25:23 PM

City/State/Zip: Sun Valley, Nevada 89433

Company Complaining About: Charter

Description

I have notified/requested GlassesUSA.com to take me off their emailing list and have repeatedly been assured they have done so yet I continue to get their annoying emails. Can you help get tem off my back? This has been going on for months!

Ticket: # 969801 - received unsolicited spam, with no way to unsubscribe

Date: 5/10/2016 2:53:53 PM

City/State/Zip: Washington, District Of Columbia 20005

Company Complaining About: Verizon

Description

1. i received an unsolicited spam email offer from a company/persons i don't know and with whom i have no previous relationship .
2. although there is a link at the bottom of the email that says "unsubscribe," when i click the link a page opens that doesn't include any means of unsubscribing, a contravention of existing anti-spam regulation.

[Ticket: # 970289 - Snapfish sends unwanted emails; won't stop](#)

Date: 5/10/2016 4:50:24 PM

City/State/Zip: Monona, Wisconsin 53716

Company Complaining About: Charter

Description

I have repeatedly unsubscribed from emails from snapfish and requested they stop sending emails, but my requests are ignored and the emails keep coming. Can you force them to delete my information?

Ticket: # 970335 - electronic harrasment use with computers and machines.

Date: 5/10/2016 4:58:07 PM

City/State/Zip: Cabo Rojo, Puerto Rico 00623

Company Complaining About: Windstream Communications

Description

I am been harrassed by radio frequencies, and microwave involí ng computers and machines ,I am constant tortured ,I got proof investigator josh p Warren captured this signal and made a report on it .the frequencies are also burning me .a plead for help ,they gonna do this to other People including children ,help us protect our citizens ,your the only one that can help us catch where those signals are coming from and bring peace to this comunity...

Ticket: # 970780 - Spam

Date: 5/10/2016 7:27:51 PM

City/State/Zip: Templeton, California 93465

Company Complaining About: Charter

Description

Hi,

A company, Trulia, continues to spam me even though I have removed myself from all of their lists. I made the mistake of setting up a Trulia account. However, I stopped using it months ago and changed all of my email settings (unsubscribed from everything). I have done this multiple times and they continue to send me emails for prior searches.

[Ticket: # 971153 - I'm keep getting spam](#)

Date: 5/10/2016 11:38:53 PM

City/State/Zip: Atlanta, Georgia 30308

Company Complaining About:

Admin@letsclick.tk,contact@info5.evolutionspike.tk,contact@info6.leadhero.cf

Description

I'm receiving 10 or more email daily. I have unsubscribe and send cease and desist

Ticket: # 971184 - Online Rental (Housing) Fraud**Date:** 5/11/2016 12:30:43 AM**City/State/Zip:** Monroe, New York 10950**Company Complaining About:** Apartments.com

Description

Hello,

My name is (b) (6), and recently I've been searching for housing in the Los Angeles area for school/internship. I came across a listing on Apartments.com for a nice home in Pasadena, CA. The home was located at (b) (6). The listing was for \$1200 per month and a \$500 deposit. I then went on to find the same home listed for \$2100 on Zillow.com. This was after I'd already contacted and filled out an rental application. I still have every email and text saved from the past few days of contact with this person. The person called on a generated number and spoke in broken English, very suspicious texts/emails as well, but I ignored this until the person asked for me to send the \$500 deposit from a Walmart money swap. This was requested over email, phone call, and texts. I haven't broken contact with this person yet in case this could help stop him/her from doing it again. If it helps, the person was a middle-age male, from what I could tell. If any other info is required please contact me, thank you.

This was their info given to me via email:

Name Millicent L Light Address 630 Lee St Eden, NC 27288

Ticket: # 971216 - At&t misuse of confidential information and unauthorized enrollment into an annual contract

Date: 5/11/2016 1:24:31 AM

City/State/Zip: Chicago, Illinois 60630

Company Complaining About: AT&T

Description

To whom it may concern:

I am forced to file this complaint against AT&T. The events that took place this month when dealing with an Internet issue have baffled me. I have been receiving Internet service from AT&T for the past 5 years on a moth to month billing with no contract. I had no service interruptions ,and therefore no reason to call the personel for help. Until 3 weeks ago when my signal was interrupted and I called for help. During my first call the person who answered the call ended up canceling my account without my knowledge or agreement. During my 2nd phone call the next representative said my account was cancelled and needs to bill me an activation fee. I explained that I never cancelled the account and therefore should not be billed this fee, but she persisted and dropped the call. During the 3rd phone call AT&T representatives could no longer find my information or account history. I was transfered to the corporate office and the person located me by my email address and it turned out that the last representative changed all my personal information to fake ones. That includes my name, address, phone number. At this point they apologized and stated that some people are irresponsible. Then attempted to fix the issue with my account. Entered all my information from the beginning including my ss#. Informed me that everything is good to go and a technician will stop by the house to set things up from scratch. I happened to call again because my modem no longer worked as the technician explained that once signal was canceled it fried the modem. At this point I was fed up and decided to switch providers and was unable because AT&T informed me that I was enrolled into a contract and there would be a \$180.00 termination fee. I was never informed of being enrolled into an annual contract. Like I stated at the beginning my original service was month to month. The person who collected my information to fix what the other representative erased and changed with fakes enrolled me into an annual plan without my consent. I believe this deserves some attention. First the abuse of privacy of confidential information and then the enrollment without authorization into a contract. There is also no possibility of filing a complaint through the customer service department because they will drop the call or lie that there is no manager or complaint department they can transfer the call to.

[Ticket: # 971270 - Blocking Emails](#)

Date: 5/11/2016 4:05:05 AM

City/State/Zip: Lampe, Missouri 65681

Company Complaining About: Hughes Net

Description

Possible multiple individuals involved in blocking my emails. Branson City Hall, College Of The Ozarks, Ky3 news of Springfield, Mo. Branson City Hall, College Of The Ozarks, also involved in opening emails possibly changing them along with Chick Fil A Elizabeth Gathright.

[Ticket: # 971380 - continue to get spam messages from domain itu.int](#)

Date: 5/11/2016 8:39:15 AM

City/State/Zip: Haddonfield, New Jersey 08033

Company Complaining About: Comcast

Description

I continue to get spam messages from the email address noreply@itu.int despite unsubscribing several times.

Ticket: # 971512 - Unwanted and excessive email

Date: 5/11/2016 10:11:25 AM

City/State/Zip: Polson, Montana 59860

Company Complaining About: Macys

Description

I signed up for a Macys.com loyalty account. I gave them my email. When they started sending too much junk email, I asked them to stop. They did not. After they continued sending too much junk email, especially password reset emails daily, I called them. Macy's said they took my email out of their system. Despite this promise, they continued sending me unwanted emails, including the near-delay password reset emails. I filed a BBB complaint against them. They told the BBB that they contacted me by telephone, resolved my issue, and again removed my email from their system. They never contacted me and I continue to get unwanted emails, even as of yesterday, including the detestable password reset email. I do not want to receive any emails from macys.com for any reason at any time. I do not have a credit account with them and the excessive emails are literally ridiculous and exhausting. Further, I do not use unsolicited password reset emails to reset account passwords at any time because I cannot be sure they originate from the authentic sender and are a secure place for me to put in my information. Can you help me address this please? It has been going on for a year or more.

Ticket: # 971859 - <http://www.intelius.com>

Date: 5/11/2016 12:11:01 PM

City/State/Zip: Oklahoma City, Oklahoma 73162

Company Complaining About: Cox

Description

I have asked this website to remove my personal information and my wife personal information its causing tons of calls to my cell phone which is in the do not call list. They are refusing to remove my information unless I provide them with additional personal information.

The names I asked information purged on is:

(b) (6) [REDACTED]

[REDACTED]

[REDACTED] (wife's maiden name)

Ticket: # 972280 - Getting unwanted emails from Wal-Mart subsidiary Sam's Club

Date: 5/11/2016 2:04:12 PM

City/State/Zip: Anasco, Puerto Rico 00610-9852

Company Complaining About: Liberty Cablevision

Description

Ever since I created my online account for Sam's Club, I disabled all forms of email communication subscriptions, yet I still receive emails from them. At the bottom of each email, it says that if I want to unsubscribe, I need to email them at samsclubpr@samsclub.com but I get an email back with an undelivered notice from Wal-Mart saying that the user cannot receive email because their inbox is full. I've attached a screenshot of my

Ticket: # 972488 - solicitation or extortion of funds

Date: 5/11/2016 2:53:19 PM

City/State/Zip: Cedar City, Utah 84720-3679

Company Complaining About: Private Citizen

Description

Several Days ago, I received a text message from an unknown phone number. As I had recently signed up on a few chat room sites, I wasn't too concerned. This person and I texted for a while, sharing photos and talking about each others likes, etc. The person then texted me a nude/semi nude photo and proceeded to ask for one of myself.. I objected, several times, and refused. Finally, after several more messages, I gave in, and therein began my problems. IMMEDIATELY, this person threatened to send my picture to "all of your friends and family" if I didn't pay \$200.00 immediately! I asked how I could be sure, and soon received an email FULL of my Facebook friends, contacts with corresponding emails! I PANICKED! I took two hundred dollars to the moneygram desk at Walmart in Cedar City, UT, and sent it. I was slightly confused at the name I was told to send it to, as this was not the persons name I had been texting. I was promised that nothing else would be done. Then, earlier this week, I received another text from a different number, but from the same person. This time warning me NOT to contact thru the prior number and this time demanding \$500.00. I immediately told them NO! and begged for more time. After negotiating a payment date of Friday, 13 May, I then called my local FBI Field Office, because the payment location was in the Phillipines. They told me that this is a very common scam and not to have further communication with this person. I have since had several texts, some very rude, demanding money and asking about payment. I have saved all the texts from both numbers and also posted a private message to all my friends and contacts that stated that there is a possibility of them receiving an email with pornographic material from either my acct or someone else sending with my name, and told them not to open it, but to delete it immediately.

I know await your advice on what to do next. I have NO intention of making the payment this time, but I am willing to work with authorities in whatever capacity I can to catch this thief!

Thanks!!

I do have the email and texts if you want copies of them

[Ticket: # 972579 - User ID provided without consent](#)

Date: 5/11/2016 3:26:00 PM

City/State/Zip: Palmdale, California 93552

Company Complaining About: AT&T

Description

AT&T provides my account user identifier to any application installed on devices (t.v., mobile, etc.) which connect to my home network, even those devices that are not owned by me. This is a security & privacy issue.

Ticket: # 972693 - Spam text

Date: 5/11/2016 4:02:26 PM

City/State/Zip: Green Cove Springs, Florida 32043

Company Complaining About: Verizon Wireless

Description

Automated spam text message:

22300 Add

5/11/16 3:25 PM 54 seconds ago

22300: YMAutoLease.com challenges you to test drive the car of your choice, at any dealership, write down the details and let us beat that price! YES, is that Simple! 3:25 PM

Ticket: # 973096 - Email Subscription Won't Unsubscribe Me!

Date: 5/11/2016 6:27:37 PM

City/State/Zip: Natick, Massachusetts 01760

Company Complaining About: Rcn

Description

I have been receiving an email a day from the Hearst Magazine company affiliated with Cosmopolitan magazine for about a year now. Around mid-March, if not sooner (I cannot remember the exact date), I chose to unsubscribe from all emails using the in-email "unsubscribe" function. After doing this, I didn't see any change in the frequency of the emails, so I went back at the beginning of April to attempt to unsubscribe again. I still continued to get emails, just not every day. Not only did I unsubscribe from the spam email, I also went to my subscription on their website and under accounts found three separate places that may have been sending me emails, despite having been reassured I would be unsubscribed from ALL emails from the Hearst company/Cosmopolitan magazine within 10 days time. I finally went to my account today and entered an email address I don't use frequently to attempt to not receive this spam. While their emails do contain an unsubscribe feature, it is either not all-encompassing causing the consumer to have to search around the back end of a website to look for all the causes themselves, or they are not honoring the 10 day unsubscribe clause at all.

Ticket: # 973203 - Subliminal TV advertisement

Date: 5/11/2016 7:01:44 PM

City/State/Zip: Carnation, Washington 98014

Company Complaining About: Fox Television

Description

On 5-11-16 while watching the Fox network news show SHEPARD SMITH REPORTING, following an advertisement for Credit Karma a subliminal message was inserted that said quote in block letters and underlined "LEESA" and below that in smaller block letters was quote "BUYLEESA.COM". That was the entire message flashed across the screen at a speed that made it not visible to the eye and only on a subliminal level. I believe that the message violates the Public Notice FCC 74-78

Ticket: # 973311 - WCAB scam

Date: 5/11/2016 7:56:48 PM

City/State/Zip: Carrollton, Texas 75010

Company Complaining About: Aerial Communications

Description

received IM on Facebook from someone claiming to be my aunt wanted me to claim my prize NOW ... this person wanted me to give all my personal info to them through a text .. I have name and number if you need this info ... they are not stopping to call me and ask for my info

Ticket: # 973715 - Re: Request received: Sexual harassment, stalking, & the programmer of cell phones

Date: 5/12/2016 8:13:21 AM

City/State/Zip: Depew, New York 14043

Company Complaining About: Tracfone

Description

This is a follow-up to your previous request #929471 "Sexual harassment, stalking..."

```
table td { border-collapse: collapse; } body[dir=rtl] .directional_text_wrapper { direction: rtl; unicode-bidi: embed; }
```

This email address is being used as a scam isn't it ? What is Zen in Zendesk ? Why and who is making scamming fcc addresses or double function looking email addresses ? Who are u ? And where's any reply ?

Sent from my LG Mobile

----- Original message-----From: FCC Date: Sat, Apr 23, 2016 10:49 AMTo:

Miamssngdghtr;Subject:Request received: Sexual harassment, stalking, & the programmer of cell phones

[Ticket: # 973740 - Internet](#)

Date: 5/12/2016 8:34:59 AM

City/State/Zip: Lampe, Missouri 65681

Company Complaining About: Hughes Net

Description

Branson Mayor Karen Best, Branson City Hall Sandra Fern of the Branson West Police Department opening emails interfering in email communications.

Elizabeth Gathright of Chick Fil A, Branson, Mo. also.

Ticket: # 973753 - Google has more power over consumers than the President and every lawmaker in America

Date: 5/12/2016 8:52:40 AM

City/State/Zip: Phila, Pennsylvania 19141

Company Complaining About: Google

Description

This is a complaint about Google. I had my phone in my pocket, playing basketball with my son. Somehow my phone got locked by Google, I guess buttons were pressed. First of all, I never asked for this Google lock phone app nor do I want anything involved with Google on my Phone. I called Tmobile and they stated Google had there app installed in all the newer model phones. Isn't that illegal. I thought 1 company cannot control an entire universe, which is similar for control in every phone in America.

Google has more power than any President or world Leader on this globe. How can your let this happen. Tmobile stated I had to wait 24 hours in order to use my phone. I am a single parent, I have an elderly mother and disabled sister with cerebral palsy who depend on me. I have already had one emergency and had to ask a stranger can I use there phone.

How can 1 company have that much control over our lives. And when you try to find there phone number, they mandate you set up an account first in order to talk to them. And since I never set up an Google account on my phone. MY new LG G4 phone is locked forever. I never knew that Google forced this APP on consumers, it should be against the law. I cannot use my phone, I had to have Tmobile last night transfer me to Google. And Google offered no help. The Tmobile representative stated Google charges to unlock a phone that they locked illegally. They told me to wait 24 hours before I can use my phone. This is illegal, immoral, and too much power for any company to do this to us.

How can one company have that much power over us. This isn't America of the Free anymore. This is a dictatorship country and Google is the king over all of your. They have to much power, whats to say, someone from Google wants to play around and lock peoples phone for the hell of it. Or Google gets hacked or taken over. Every phone in this entire world with the Google App can be locked at any given time. It would leave the entire world at a stand still. Should one company have that much power. That's more power than any Lawmaker in America including the President and world leaders.

[Ticket: # 973773 - email spam](#)

Date: 5/12/2016 9:16:40 AM

City/State/Zip: Delray Beach, Florida 33484

Company Complaining About: Comcast

Description

Violation of Spam Act. I opt out and still receive their spam email.

Practically every spam I receive has 2 links to opt out. The 2nd link on the email is always the same. I have attached a copy of what it looks like. I continually receive many email spams daily from 211 East Lombard St # 340 Baltimore, MD 21202. I continually click both links provided they work which they do not half the time and enter my email address.

Whatever you can do I would appreciate it. Thank you.

Ticket: # 974239 - Yelp and similar sites

Date: 5/12/2016 12:33:52 PM

City/State/Zip: Wanaque, New Jersey 07465

Company Complaining About: Cablevision

Description

As a small business owner I have some serious concerns about Yelp. Fortunately my business has all 5 star reviews on Yelp, but we did get a false one recently, that fortunately Yelp is not even showing as their software flagged it as bogus. However, my concern is that Yelp will not allow businesses to respond to reviews unless they claim their listing or pay to sign up with them. Yelp has been sued by small businesses that have lost under the free speech right of the customer. However, free speech should not be just one way. Why do they allow customers to post reviews without any limitations, but force businesses to sign up and/or pay to exercise their free speech rights? I don't know if you have ever had a business, but when you work for over 2 decades to build an excellent reputation and a company like Yelp can just destroy it with false reviews it is very disheartening and I feel should be against the law. All I am asking is that a business should be able to respond without any restrictions, such as being blackmailed by Yelp in one way or another. That should be illegal and unlawful.

Now another website has been started called publicreputaton.com and they are doing the exact same thing. We have 5 stars everywhere, but with publicreputaton.com we have only 2...why? It is because we have not claimed our listing with them and who sets the criteria? They do! This is harassment and denial of free speech and the problem is customers may see that 2 star in a search before they see all the 5 star reviews and never use you.

All I am asking is that a bill be proposed to allow business owners to be removed from these listing altogether if they wish (they will not now allow a business to be removed either!) and that a business be allowed to exercise their free speech rights regardless of whether they claim their listing or pay to be listed or not. Can you imagine if there are more and more of these companies? It is not only blackmail, but it places an enormous hardship on a business to keep up with them. They are really destroying reputations and holding the business hostage to what they want from the business. I am very disappointed that after several months no one from your office has followed up with me. I am very disappointed that our legislators have not done something about this unlawful activity sooner. We are talking about people's livelihoods here. Please could someone respond to me..and try to help. I know all businesses would be very grateful! We need a law that says that free speech cannot be one sided!

Thank you for your consideration of my concerns. I was told by Senator Scott Garrett's office that the FCC would be the one to contact about this issue.

(b) (6)

Ticket: # 974281 - harassment, private information being published

Date: 5/12/2016 12:44:34 PM

City/State/Zip: Morgantown, West Virginia 26508

Company Complaining About: Centurylink

Description

Continuous cyber stalking and harassment by Evan Jensen, owner of www.paranormalheraldmagazine.com who has continuously posted libel, private information and is the subject of a personal safety order by me. I have provided this and reported this to abuse@qwest.net, abuse@centurylinks, automattic, wordpress, with no assistance or relief. Please keep my info private

<https://tocreepyfemmefforce.wordpress.com/2016/04/07/too-creepy-radio-show-attack-para-celebs/>

<https://tocreepyfemmefforce.wordpress.com/2016/04/07/cindi-harper/>

<https://tocreepyfemmefforce.wordpress.com/>

This site illegally gives my work information and PRIVATE contact information. along with licensure. www.markmonitor.com has not responded to my multiple reports. Protective orders were ordered against Evan Jensen and Karissa Fleck on my behalf. I can provide copies if need be. this information is putting me in danger, hurt my work reputation, and it is basically encouraging people to attack me. It is also FALSE. This information about my work is also NOT public knowledge:

Private info displayed on site:

"this is her boss.....Sharon Everly

Clinic Manager – Office

304-285-7222 Ext. 57462

Alternate Email

severly@hsc.wvu.edu

Fax

304-285-7383

Medical Social Worker, CYNTHIA HARPER-MSW – Lic# BP00942264"

the info is posted at this location:

<https://tocreepyfemmefforce.wordpress.com/2016/04/07/cindi-harper/>

<https://plus.google.com/+EvanJensengracedog1/posts/TEFieFsUtXT>
<https://plus.google.com/+EvanJensengracedog1/posts/RSdMaVu35Ma>
<https://plus.google.com/+EvanJensengracedog1/posts/Jz6eCACfj4>
<https://plus.google.com/+EvanJensengracedog1/posts/Khui5jrpFew>
<https://plus.google.com/+EvanJensengracedog1/posts/hz5ZRz1x1vW>
<https://plus.google.com/+EvanJensengracedog1/posts/dxcaRnTVdYT>
<https://plus.google.com/+EvanJensengracedog1/posts/V3KMB5dgegX>
<https://plus.google.com/+EvanJensengracedog1/posts/bwKCu14Dwx3>
<https://plus.google.com/+EvanJensengracedog1/posts/SYudBezXMDu>
<https://plus.google.com/+EvanJensengracedog1/posts/Q3mVfeWfTJH>
<https://plus.google.com/+EvanJensengracedog1/posts/KSDG7Rpravs>
<https://plus.google.com/+EvanJensengracedog1/posts/Nyvctukum6Y>
<https://plus.google.com/+EvanJensengracedog1/posts/Q6HNUmdawMZ>
<https://plus.google.com/+EvanJensengracedog1/posts/AtAcrFenBX7>
<https://plus.google.com/+EvanJensengracedog1/posts/fnJKSn4dCzZ>
<https://plus.google.com/+EvanJensengracedog1/posts/W8feueMQNPv>
<https://plus.google.com/+EvanJensengracedog1/posts/WhegpPqt6CD>

<https://www.facebook.com/HauntedParanormalHerald/posts/825353230944112>
<https://www.facebook.com/HauntedParanormalHerald/posts/855084687970966>
<https://www.facebook.com/HauntedParanormalHerald/posts/859945704151531>
<https://www.facebook.com/HauntedParanormalHerald/posts/818987271580708>
<https://www.facebook.com/HauntedParanormalHerald/posts/815328925279876>
<https://www.facebook.com/HauntedParanormalHerald/posts/815328755279893>

They created this page to post harassing pictures and information about me. Both Evan Jensen and Karissa created this page:

<https://www.facebook.com/Kruger-214637962211041/>

Contact information is below

OrgAbuseHandle: ABUSE3970-ARIN OrgAbuseName: Abuse OrgAbusePhone: +1-877-273-8550
OrgAbuseEmail: abuse@automattic.com OrgAbuseRef: <https://whois.arin.net/rest/poc/ABUSE3970-ARIN>

Here are links to just a few of the blogs that this website/domain name continues to post about me which have caused me to seek a protective no contact order against him. I think you will find that they do qualify as stalking and harassment, not to mention libelous. This has been ongoing since December 2015. When I asked him to take down the articles as wordpress suggested, it resulted in further more extreme attacks which caused me to seek and obtain a protective personal safety order.

The following personal information is found on this website at:

<https://paranormalheraldmagazine.com/2016/04/08/west-virginia-university-medical-employee-medical-social-worker-cindie-harper-msw-lic-bp00942264-aka-cynthia-harper-cynthia-louise-harper-femme-force-cindie-indie-cindie-ellie-of-morgan-to/>

The personal information listed is:

“WEST VIRGINIA UNIVERSITY MEDICAL EMPLOYEE- Medical Social Worker, CINDIE HARPER-MSW – Lic# BP00942264 (aka: Cynthia Harper, Cynthia Louise Harper, Femme Force, Cindie Indie, Cindie Ellie) of Morgan Town, WV. ” IS A CYBER BULLY”

It is also libelous as I have never been convicted of any crimes and my licensure is NOT under scrutiny. He also has this labeled under : “Filed Under AKA aliases, Cindi Ellie, Cindi Indie, Crimes and their punishment, cyber bully, Cynthia harper, Cynthis louise harper, Feme Force, fraud, from social media, Health care provider, internet crimes, internet fraud, internet stalker, Paranormal, Petition to remove, State licensed social worker, West verginia computer crimes”

Instead, the photograph has been used to create hateful and negative images. Not only does this sort of imagery not qualify as parody; it qualifies as defamation.

It contains false or misleading statements about me that are intended to injure my reputation.

The image can be found at:

https://paranormalheraldmagazine.files.wordpress.com/2016/04/qmeme_1460126266020_742.jpg?w=750

The website is threatening me on this article:

https://paranormalheraldmagazine.files.wordpress.com/2016/04/12924399_1578394125805663_7507129653454613666_n.jpg?w=750

Evan Jensen at www.paranormalheraldmagazine.com

I urge you to please stop this continued abuse toward women. He continues to threaten and harass these women. When does continuous posting of these articles about the same women repeatedly cross the line to become harassment. I have personally asked him to stop on my behalf. I am Cindie Harper aka Cindie Elle and Founder of Femme Force. He stalks and harasses me and several other women across social media in the following articles:

<https://paranormalheraldmagazine.com/2016/03/30/cindie-harper-founder-of-femme-force-leads-the-way-in-the-paranormal-livestream-communityif-acting-socially-inappropriate-is-greatness-2/>

<https://paranormalheraldmagazine.com/2016/03/30/cindie-harper-founder-of-femme-force-leads-the-way-in-the-paranormal-livestream-communityif-acting-socially-inappropriate-is-greatness/>

<https://paranormalheraldmagazine.com/2016/01/28/femeforce-is-producing-serious-paranormal-dramas-said-author-phil-ciracusa-over-alleged-movie-and-or-book-allegationsgets-fired-from-haunted-horsefly-chronicles-case-part-1/>

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<https://paranormalheraldmagazine.com/2016/04/06/david-roundtreeteams-with-evan-jensen-paranormal-heraldto-help-stop-paranormal-bullies/>

https://paranormalheraldmagazine.files.wordpress.com/2016/04/qmeme_1460126380208_74.jpg?w=750

https://paranormalheraldmagazine.files.wordpress.com/2016/04/12992171_10154166489627754_1244644264_n.jpg?w=750 It is found in this article on this website:

<https://paranormalheraldmagazine.com/2016/04/08/cindi-ellieold-dogs-never-learn/>

<https://paranormalheraldmagazine.com/2016/04/06/feme-force-cindi-ellie-trys-selling-ghost-applicationbut-does-not-tell-people-it-is-worthless-without-certain-updatessays-software-founder/>

(www.paranormalheraldmagazine.com) : <http://paranormalheraldmagazine.com/2016/03/02/feme-force-upsetsends-cheeseburger-eating-attack-dog/>

<http://paranormalheraldmagazine.com/2016/02/28/heather-crellin-and-kat-angel->

Ticket: # 974308 - harassment, false news reports, posting of private information

Date: 5/12/2016 12:55:39 PM

City/State/Zip: Morgantown, West Virginia 26508

Company Complaining About: Qwest, Automattic, Wordpress, Verizon

Description

Here are links to just a few of the blogs that this website/domain name continues to post about me which have caused me to seek a protective no contact order against him. I think you will find that they do qualify as stalking and harassment, not to mention libelous.

The "news articles" that he publishes to this website are not only COMPLETELY FALSE and ONE sided but they do not qualify as satire or parody either. He is using this website to commit libel, harass and stalk me and several others for which I have sought a personal protective order. I have reported this to centurylinks, automattic, wordpress, godaddy, wildwestdomains, ICANN, and numerous other sites and domains.

This has been ongoing since December 2015. When I asked him to take down the articles as wordpress suggested, it resulted in further more extreme attacks which caused me to seek and obtain a protective personal safety order.

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It is also libelous as I have never been convicted of any crimes and my licensure is NOT under scrutiny. He also has this labeled under : “Filed Under AKA a;lises, Cindi Ellie, Cindi Indie, Crimes and their punishment, cyber bully, Cynthia harper, Cynthys louise harper, Feme Force, fraud, from social media, Health care provider, internet crimes, internet fraud, internet stalker, Paranormal, Petition to remove, State licensed social worker, West verginia computyer crimes”

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<https://paranormalheraldmagazine.com/2016/03/30/cindie-harper-founder-of-femme-force-leads-the-way-in-the-paranormal-livestream-community-if-acting-socially-inappropriate-is-greatness/>

<https://paranormalheraldmagazine.com/2016/01/28/femeforce-is-producing-serious-paranormal-dramas-said-author-phil-ciracusa-over-alleged-movie-and-or-book-allegations-gets-fired-from-haunted-horsefly-chronicles-case-part-1/>

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https://paranormalheraldmagazine.files.wordpress.com/2016/04/qmeme_1460126380208_74.jpg?w=750

https://paranormalheraldmagazine.files.wordpress.com/2016/04/12992171_10154166489627754_1244644264_n.jpg?w=750 It is found in this article on this website:
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<https://paranormalheraldmagazine.com/2016/04/06/feme-force-cindi-ellie-trys-selling-ghost-applicationbut-does-not-tell-people-it-is-worthless-without-certain-updatessays-software-founder/>

(www.paranormalheraldmagazine.com) : <http://paranormalheraldmagazine.com/2016/03/02/feme-force-upsetsends-cheeseburger-eating-attack-dog/>

<http://paranormalheraldmagazine.com/2016/02/28/heather-crellin-and-kat-angel-team-up-with-carol-l-malone-known-and-alleged-scammer/>

<http://paranormalheraldmagazine.com/2016/02/25/lies-threats-and-some-more-pillow-talk-for-kat-angel/>

<http://paranormalheraldmagazine.com/2016/02/24/feme-force-uses-a-small-poodle-daffy-for-their-paranormal-experiences-2/>

<http://paranormalheraldmagazine.com/2016/02/17/cindie-h-and-kat-angelsay-they-travel-out-of-their-bodies-to-have-ghost-sex/>

<http://paranormalheraldmagazine.com/2016/02/01/cindie-ellie-femme-forcesays-she-has-sex-not-once-but-four-times-with-a-sasquatch/>

<http://paranormalheraldmagazine.com/2016/01/28/norene-balovich-launches-urgent-plea-to-please-leave-her-alonemessage-is-to-fem-forceparanormal-herald-interviews-norene/>

<http://paranormalheraldmagazine.com/2016/01/28/femme-force-says-they-do-not-trash-talk-folksfirst-thing-they-do-is-trash-talk-folks/>

<http://paranormalheraldmagazine.com/2016/03/03/ex-speaks-publicly-about-kat-angel-describes-her-on-line-love-affaires/>

<http://paranormalheraldmagazine.com/2016/03/02/if-drama-was-paranormal-heather-crellin-would-be-top-of-the-game-3/>

Targeting me and sexual harassment:

<http://paranormalheraldmagazine.com/2016/02/17/cindie-h-and-kat-angelsay-they-travel-out-of-their-bodies-to-have-ghost-sex/>

<http://paranormalheraldmagazine.com/2016/02/01/cindie-ellie-femme-forcesays-she-has-sex-not-once-but-four-times-with-a-sasquatch/>

<http://paranormalheraldmagazine.com/2016/02/25/jason-christophersonsays-he-was-abducted-by-aliens/>

<http://paranormalheraldmagazine.com/2016/02/23/michelle-belanger-announces-via-fan-page-she-has-asked-elyria-for-her-hand-in-marriage/>

<http://paranormalheraldmagazine.com/2016/02/28/heather-crellin-and-kat-angel-team-up-with-carol-l-malone-known-and-alleged-scammer/>

<http://paranormalheraldmagazine.com/2016/02/26/joe-vitalie-paranormal-concepts-radio-network-endangers-family-and-shows-former-address-on-you-tube/>

<http://paranormalheraldmagazine.com/2016/02/25/lies-threats-and-some-more-pillow-talk-for-kat-angel/>

<http://paranormalheraldmagazine.com/2016/02/21/why-is-carol-l-malone-and-joe-vitalie-associated-with-each-other/>

<http://paranormalheraldmagazine.com/2016/02/16/carol-malonelondon-knight-is-getting-ugly-as-hellthreatens-to-publish-against-me-in-every-newspaper-in-america-lmao/>

<http://paranormalheraldmagazine.com/2016/03/03/feme-forceissues-warning-to-paranormal-herald/>

<http://paranormalheraldmagazine.com/2016/03/02/feme-force-upsetsends-cheeseburger-eating-attack-dog/>

<http://paranormalheraldmagazine.com/2016/02/24/feme-force-uses-a-small-poodle-daffy-for-their-paranormal-experiences-2/>

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<http://paranormalheraldmagazine.com/2016/02/01/cindie-ellie-femme-forcesays-she-has-sex-not-once-but-four-times-with-a-sasquatch/>

In addition, the website has targeted many other people as well

Ticket: # 974552 - Disruptor Beam, INC Mass Email Included addresses

Date: 5/12/2016 2:11:48 PM

City/State/Zip: Belvidere, Illinois 61008

Company Complaining About: Comcast

Description

This morning at 8:26am, I received an email communication from Disruptor Beam titled "Earn Rewards in the "Blood and Circuses" Faction Event, Starts Today!". The email included all of the recipients email addresses. I believe that this is a breach of personal information and opens the door to spam and otherwise illegal activity.

I was unable to attach the email to this site as I am submitting the complaining via my mobile device. However, I did attach several screen shots of the email that shows the addresses and the beginning portion of the email. If you would like the full email for me to forward, please provide an address.

Ticket: # 974998 - Unwanted Email Notifications With No Unsubscribe Option

Date: 5/12/2016 4:24:34 PM

City/State/Zip: Columbia, Maryland 21046

Company Complaining About: AT&T

Description

I receive approximately 50-60 emails a day from ATTMobility.Outage.Notifications@att.com. There is no unsubscribe option in any of these emails and I am not an AT&T customer. I have contacted AT&T support several times and they are unable to resolve the issue.

-----Original Message-----

From: ATTMobility Outage Notifications [mailto:ATTMobility.Outage.Notifications@att.com]

Sent: Wednesday, May 11, 2016 2:32 PM

Subject: AT&T - 2-Medium Level Wireless Network Outage Resolution -Location: West SAN FRANCISCO TT000058869024

Valued Customer,

This e-mail is to inform you of network problem that MAY have affected your Mobile Service.

Trouble Ticket Number: TT000058869024

Severity: 2-Medium

Location of Issue: West SAN FRANCISCO

Description of Issue: There is no current impact.

Start Time: Wed May 11 12:44:00 EDT 2016 Time of Resolution:Wed May 11 13:54:00 EDT 2016

We apologize for any inconvenience.

AT&T Mobility -- CONFIDENTIAL & PROPRIETARY Use pursuant to Company instructions

Ticket: # 975286 - Suspicious text messages

Date: 5/12/2016 5:44:29 PM

City/State/Zip: Gilbert, Arizona 85233

Company Complaining About: AT&T

Description

I have been receiving texts that are unwanted and of a suspicious nature. The first comes from number (320) 373-9075, and only includes my name, mailing address, and a link in the body of the text. The second came from number (281) 753-1015 and promises to show me how to make mOney (their typo) on my cell phone if I respond.

Ticket: # 975425 - Complaint about Google's recovery process**Date:** 5/12/2016 6:27:56 PM**City/State/Zip:** Phoenix, Arizona 85027**Company Complaining About:** Google Email Account

Description

My (b) (6) I set up after my divorce in May 2010. I was hacked between April 18-20, 2016 when I used free wifi at the hotel. The hacker was able to change my contact information and terrorized me other accounts. I was able to retrieve 2 other Google email accounts except for (b) (6). I was able to use this account under the Apple email account but I could not reset to recover Google email account. I had to follow their procedure to prove the authenticity of this account by filing the recovery form per se requirement. After doing this same procedure 35 times in three weeks answering the same questions, they could not verify the authentication of this particular account. I suggest that they look back on their server to older dates. I cannot call them because they do not handle this kind of thing leaving me in limbo. I am upset because I have some sensitive information filed in that account like my SSN, my driver's license, and dad's will, etc. I explained that I did not set up the 2 step verification but the hacker did and was able to provide their new email contact and they changed my text # to their. After giving lots of facts, they still could not verify my identity on this account.

[Ticket: # 975527 - Crank calls stating they are with Microsoft and telling me I have problems with my computer](#)

Date: 5/12/2016 7:18:29 PM

City/State/Zip: Newark, Delaware 19713

Company Complaining About: Verizon Wireless

Description

Constant calls up to 3X per day from Indian speaking person that calls himself David Johnson stating I am at risk. The last call I asked for his phone number with the excuse I was busy. It is 315-277-9935. I have constantly asked that I be left alone and for calls to stop. I have an ill wife and it is causing hardship. Thank you for any help you can give me.

[Ticket: # 975618 - Hacked](#)

Date: 5/12/2016 8:12:29 PM

City/State/Zip: Brooklyn, New York 11238

Company Complaining About: Time Warner

Description

We constantly see someone sharing our internet service. We are also experiencing constant TV interruption. We've cleaned our computers, replaced the modem and cable boxes, but this situation still exists. We have contacted head of security at TWC and all the head attorneys, but again they believe that these things are not happening. They are! We also know who is responsible.

[Ticket: # 975765 - Invasion of privacy](#)

Date: 5/12/2016 9:42:27 PM

City/State/Zip: Sterling Heights, Michigan 48313

Company Complaining About: Open-public-records.com

Description

open-public-records.com is publishing confidential information about my wife and me. We have reached out to them to take it down, but there has been no response for over 2 months. Our right to privacy is protected by not on the US Constitution but by Common Law of Torts as well. Please help!

[Ticket: # 975782 - Spam Emails](#)

Date: 5/12/2016 9:59:29 PM

City/State/Zip: Evanston, Illinois 60202

Company Complaining About: Royal Holiday

Description

I have never done business with Royal Holiday but they persist in sending me emails addressed to Mr. Robert saying he owes them money and demanding payment. I have replied informing them they have the wrong email address but they persist in sending these emails.

Ticket: # 975830 - Inability to terminate Verizon email accounts**Date:** 5/12/2016 10:55:44 PM**City/State/Zip:** Bellingham, Washington 98225**Company Complaining About:** Verizon

Description

Good Evening, we were Verizon customers in the No. VA area for over 25 years. We recently moved to the Pacific NW where Verizon fios is not available. We closed our account and have tried on 4 occasions to terminate our email accounts. We have a credit on our account. The responses we have received from their customer service agents have ranged from: 1) let me look into it (no response), 2) I'll put in a work order to have it terminated and it will happen in 24 hours (no action 3) after 20 minute wait, cut off, 4) thought we had a winner with a very helpful agent who called us right back to say she was told it is impossible to terminate an email account. When we pushed back she told us to just not open them if we don't want to get them. We told her that by keeping it open forever, anyone who didn't realize we had changed our email would continue to send to our verizon account and never get it kicked back so they would think we have just not responded. Is it truly impossible to terminate a verizon email? We had a primary and secondary email.

[Ticket: # 975916 - Company will not unsubscribe me](#)

Date: 5/13/2016 12:46:13 AM

City/State/Zip: North Merrick, New York 11566

Company Complaining About: Ctown

Description

I have unsubscribed every single Friday for nearly a year, but I continue to receive emails from cTown. I have sent emails to the address they provide, but they get returned. I have attached just a handful of the nearly 50 unsubscribe requests

Ticket: # 976010 - Unsubscribe**Date:** 5/13/2016 7:49:27 AM**City/State/Zip:** Boca Raton, Florida 33431**Company Complaining About:** Check Description

Description

I have been requesting the following domains to unsubscribe me for the last two weeks, multiply time per day with each email send and they have been ignored. I am trying to control the amount of junk mail my company receives with multiply email addresses very unsuccessfully. I do not know how to make this stop:

<http://www.southkoreared.top/>

<http://vicissitude.seiwz.us/unsub>

<http://www.cameroonyellow.top/>

<http://www.argentinapink.top/>

<http://www.switzerlandyellow.top/>

<http://www.tunisiayellow.top/>

Ticket: # 976129 - Harrasment via the internet

Date: 5/13/2016 9:31:32 AM

City/State/Zip: Other, Texas 76022

Company Complaining About: Other

Description

I have a current restraining order against husband (b) (6) in houston tx i fled to mass 10/31/13 since my last court hearing on 4/15/16 for renewal of restraining order the defendant has been using the internet to harras me . He is filling out onlinr surveys various companies now talling 80 calls . He is using his email his name and my number . Last company was direct energy they can verify the location of of intial submission the person who xan verify is emplyoer sara stevens number is 18558365940 emplyee id 35790 the online submission is generating from tx zip code 76022 also on file is a number which might be a ip (b) (6) i need help as i have been harrassed by him via online third parties since april 22nd he is itinh fraud and harrasing me . Please help me mu restraining order is number 1523RO386 . Please help me make him liable for his harrasment via online

Ticket: # 976277 - Unauthorized personal information on site Rehold.com

Date: 5/13/2016 10:48:14 AM

City/State/Zip: Oxon Hill, Maryland 20745

Company Complaining About: It lis A Web Site, Rehold.com

Description

A friend sent me a note to check out a site called Rehold.com because they saw information about me. I went to the site and found information that was supposed to be non public on the site. I have tried to contact the site by phone and my e-mail but no one has responded to my request for removal of information about me.

Rehold.com , rehold-support@rehold.com

Number is 617-333-8436

[Ticket: # 976370 - Repeat spam phone call](#)

Date: 5/13/2016 11:10:20 AM

City/State/Zip: Port Jervis, New York 12771

Company Complaining About: Time Warner

Description

This number keeps calling me & has been previously reported as an auto call. I'm on the do not call list. 3472693078

[Ticket: # 976413 - Finolex Energy Corpn - internet spam](#)

Date: 5/13/2016 11:24:16 AM

City/State/Zip: Sun City, Arizona 85373

Company Complaining About: Cox

Description

Finolex Energy Corpn continues to send spam emails in spite of 'unsubscribe' (which is a dead link) and written notice sent to the address listed in the spam emails. There appears to be no way to stop these. Can the FCC do anything to get this to stop?

Ticket: # 976945 - feel harrassed after service call by internet/telephone lineman and supervisor

Date: 5/13/2016 1:51:39 PM

City/State/Zip: Greenwood Village, Colorado 80111

Company Complaining About: Centurylink

Description

telephone cable lineman approached home to work on telephone lines not knowing what to do and I needed to assist him finding issues. Next day when internet service went down talked to about 3 workers on duty who were not capable of responding to our outage complaint and supervisor claimed that the source of multiple outages in our area was from our home. I feel taken advantage of by the company since we have regularly paid our bills.

Ticket: # 977311 - strange interruptions by an IP address that I have reported

Date: 5/13/2016 3:40:32 PM

City/State/Zip: Indio, California 92201

Company Complaining About: Time Warner

Description

Yes, my internet provider (TWC) has told me that 8 ip addresses are normal on my router/modem, whereas as far as I am aware, the only users are four Mormon gentlemen down stairs and myself. So that would be five IP address, yet I keep getting strangers connecting to my router and when I go online to search who they are, it just states private users and although I have reported them to the searched providers (ATT), nothing is being done. The IP addresses are: (b) (6) and (b) (6). (which when I did a search on the later, it mentioned that it is probably caused by iTunes((I have an Apple MacBook Pro)), yet when I contacted Apple Care, the technician told me that really should not be occurring. The former email address ending in 255, is not only somewhat untraceable, but has somehow bypassed my security on both my router/modem and has somehow actually gotten into my computer (I found a strange router actually attached internally--luckily it had not been set up and I was able to delete it. But even my provider has offered any sort of protection against this invader!

[Ticket: # 977543 - Failure to terminate email promotions despite several requests.](#)

Date: 5/13/2016 4:53:26 PM

City/State/Zip: Portland, Oregon 97212

Company Complaining About: Comcast

Description

I worked for a company by the name of Score Inc. My employment was terminated, however, that is not the issue being addressed in this complaint.

Score would not provide my final earnings without signing the attached "Agreement of Final Payment." Upon receiving said payment, I believed our communications would cease per its terms. However, that was not to be the case per the attached "Demand for tax statement." Score's response to my email of 2/17/16 is found in the attached "Mitzi Pate, Tax Statement, 480i, March 10, 2016."

My attorney contacted Score on 3/31/16 via the attached "Lakefish, Randall-392536 (Carmona)(2) Breach of Contract." In this letter, Score was advised to terminate all contact with me. In this letter, my attorney also addresses with Score, possible CAN-SPAM violations and included a few of the many emails sent to me by Score. They are attached and identified as "Email Samples 1, 2, and 3."

Score failed to abide by the cease and desist, continuing their delivery of emails. A couple of those are attached and titled "Solicitation received from Score and Joel Pate, April 3, and April 11." Between the first letter from my attorney and the attached second letter dated 4/27/16 and titled "Lakefish, Randall, Attorney Letter to Score, April 27, 2016," Score delivered nine more emails. Subsequent to my attorney's letter of 4/27/16, Score sent to me another 5 emails. Score ultimately submitted the attached correspondence titled, "Joel Pate, Letter, May 3, 2016-1 & 2."

It is my contention that Joel Pate and Score repeatedly violated the CAN-SPAM Act and the TCPA.

Score, Alabama Office: 851 E. I-65 Service Road Suite 304 Mobile Alabama 36606, Puerto Rico Office: Technology Business Park 177 Balboa Street La Quinta Industrial Park Mayaguez Puerto Rico 00680

Joel S. Pate, 877.876.5921, Fax 251-344-4480, Skype: joelp07.OX
Cell: 251-533-1084*

I look forward to your response.

Sincerely,

(b) (6)

[Ticket: # 977608 - Virally News](#)

Date: 5/13/2016 5:14:21 PM

City/State/Zip: Aptos, California 95003

Company Complaining About: Verizon

Description

I have unsubscribed multiple times but continue to receive unwanted email solicitations.

Ticket: # 977612 - Internet hi-jacking of phone service

Date: 5/13/2016 5:15:46 PM

City/State/Zip: Sherman Oaks, California 91401

Company Complaining About: Magic Jack

Description

I have a Magicjack phone hooked up to my computer at my office. Several months ago I sent a fax to a local (LA) number and when the person I had faxed called to ask about sending it back he asked me if he should send it to the 860 number listed at the top of the faxed page. Since I had never had an 860 number I was very surprised at his question but in fact he was right in that, when I looked at the fax transmission sheets that been printed out at time when the fax didn't go through, there was (and even now) in fact the number 860 7065733

I then contacted the fraud Div. of Magic jack through their customer service and after several attempts to get them to do something, I called the FCC and am now filing this complaint.

I want to know who has the technology to hi-jack a computer internet phone system, and I want to know who did this and I want them prosecuted to the fullest extent of the law . I called earlier this morning and although the phone rang no one picked up the line and I left it connected for several minutes

Ticket: # 977700 - My private cell phone number is been use for a PR government agency in google maps.

Date: 5/13/2016 5:40:14 PM

City/State/Zip: Dorado, Puerto Rico 00646

Company Complaining About: Google

Description

Every since Wednesday May 4, 2016 I have been receiving extensive amounts of phone calls that are meant to be for a government agency in Puerto Rico. My private cell phone number hasn't stop ringing since then, from all around the world. My cell phone number appears in google search as the main number for the "La comision estatal de elecciones de Puerto Rico." I contacted Mr. Walter Perez of this government agency and explain my situation to him. He informed me that he was going to let the technological department of his agency handle the issue directly with google. I was told to wait but as of today my phone number continues on the website and I haven't stop receiving this phone calls I described before. For this reason I'm requesting that you please investigate as soon as possible this situation, and that my private number is forever erase from this website and google. I have carried this phone number for more than 16 years and I don't want to change it. I want to point out that this situation has generate many inconveniences for me such as economical, technological and emotional grievances. I find myself without enough battery power, and I'm afraid that I wont be able to communicate in an emergency situation. I don't know if the phone calls I'm receiving are meant for me or not. I'm receiving phone calls at all hours of the day and night and since I'm a senior citizen this creates a lot of stress and tension to me.

Very respectfully, (b) (6)

[Ticket: # 977826 - Unwanted emails from FirstMet online dating service](#)

Date: 5/13/2016 6:26:45 PM

City/State/Zip: Shenandoah, Iowa 51601

Company Complaining About: Firstmet

Description

I did NOT sign for this service. I am happily married and I do not want emails from the service and particularly not see interested prospects etc. there is not an unsubscribe option

Ticket: # 977841 - Text messages

Date: 5/13/2016 6:36:37 PM

City/State/Zip: Bklyn, New York 11217

Company Complaining About: Public

Description

Received two messages from Google at numbers, 1-754-263-1965, and 1-240-449-2164. Are these GOOGLE SMS Service Centers ? Sent 9:21am, received 4:44pm. Why the delay of seven hours.

Tracfone does not have minutes for call back. Please contact by email. (b) (6)

(b) (6)

[Ticket: # 978107 - Zoosk text message](#)

Date: 5/13/2016 10:46:31 PM

City/State/Zip: Elkhorn, Nebraska 68022

Company Complaining About: Verizon Wireless

Description

I received the following text from Zoosk. I did not subscribe to this and I don't know how they got my phone number.

Zoosk Alerts: 10msg/mo. Reply STOP to cancel, Reply HELP for help. Std Msg&Data Rates May Apply. Enter PIN 39000 on app.

[Ticket: # 978185 - Repeated SPAM emails](#)

Date: 5/14/2016 1:28:26 AM

City/State/Zip: Mckinney, Texas 75070

Company Complaining About: AT&T

Description

I have asked at least 1/2 dozen times to be removed from this company's email marketing campaign, much to no success as I keep getting them...

Ticket: # 978483 - AT&T extortion

Date: 5/14/2016 1:01:43 PM

City/State/Zip: Flowery Branch, Georgia 30542

Company Complaining About: AT&T

Description

A week ago, I enrolled in ATT Uverse. I bought the highest plan below the Gigapower and the sales person states I could upgrade to Gigapower for 20 dollars more. For the last week and after multiple call, a sales person tells me I qualify for that promotion only if I relinquish my privacy and allow them to analyze my internet activities. To link a money promotion to a customer's willingness to relinquish his right to privacy is illegal and unfair to other customers who are denied the same service for equal amount of money only because they do not want to sell a basic right. No different in its legality and fairness than a restaurant owner offering a women a meal for half price if she accepts to have sex with him. " You don't have to, its your choice. Eat at full price or eat and have sex with me at half price". Does that sound legal or right ? What a shame that people in this country go through this with protection. Not until class action lawsuits take place. By then, too little too late. And the government ? Where is it from all of this ?

Ticket: # 978530 - WEBSITE LISTING VERY PRIVATE INFORMATION!

Date: 5/14/2016 1:56:28 PM

City/State/Zip: Vancouver, Washington 98683

Company Complaining About: Comcast

Description

This website <https://www.federalpay.org/employees/us-postal-service/chadek-lisa-m> is listing my name & pay salary on their website! I want them to remove my private information! THERE SHOULD BE A LAW TO PREVENT THIS!!!!

Ticket: # 978799 - WESTERN UNION/MONEY GRAM, THE FBI

Date: 5/14/2016 7:20:28 PM

City/State/Zip: Fitchburg, Wisconsin 53711-5247

Company Complaining About: Charter

Description

(This is the email I received)

WESTERN UNION/MONEY GRAM, THE FBI

James Comey (globalservice@globalservice.com.br)

globalservice@globalservice.com.br

From: James Comey (globalservice@globalservice.com.br)

Sent: Fri 5/13/16 2:43 PM

To:

Microsoft SmartScreen marked this message as junk and we'll delete it after ten days.

Dear Beneficiary,

After proper and several investigations and research at Western Union and Money Gram Office, we found your name in Western Union database among those that have sent money through Western Union and this proves that you have truly been swindled by those unscrupulous persons by sending money to them through Western Union/Money Gram in the course of getting one fund or the other that is not real.

In this regard a meeting was held between the Board of Directors of WESTERN UNION, MONEYGRAM, the FBI alongside with the Ministry of Finance, As a consequence of our investigations it was agreed that the sum of Five Hundred Thousand United States Dollars (U.S.500,000.00) should be transferred to you out from the funds that The United States Department of the Treasury has set aside as compensation payment for scam victims.

This case would be handled and supervised by the FBI. We have submitted your details to them so that your funds can be transferred to you. Contact the Western Union agent office through the information below:

Contact Person: Diane Littlefield

Address:Western Union Post Office, California

Email: dianelittlefield@gmx.com

Yours sincerely,

(b) (6)

Ticket: # 979069 - TRUSTe survey pop ups are a nuisance!!!

Date: 5/15/2016 9:30:20 AM

City/State/Zip: Knoxville, Tennessee 37918

Company Complaining About: Wow

Description

It seems like every website I visit this days inevitably has one of those TRUSTe "How is this site?" pop ups. This should be illegal as it is a major nuisance. We've managed to block other pop ups but this one bypasses everything and locks down the website until I say "no thanks". I cannot tell you how many times I've had to do this. It's a huge nuisance and should be treated like the robocalls I receive on my cellphone. This happens with any ISP.

Ticket: # 979074 - Fraud using my email servers

Date: 5/15/2016 9:34:43 AM

City/State/Zip: Indianapolis, Indiana 46214

Company Complaining About: Verizon

Description

UMy account was hacked October 2015. My information is being shared to several different sources and I need your assistance in determining the extent of the damage of my privileged information. I closed the account today.

(b) (6)

Please help me determine where my emails were sent to my Gmail account, and while account, Microsoft account, and then it was being sent o to MichelleBoucher364@yahoo.com. This was sensitive client information including Social Security numbers, and dates of birth, copies of drivers license, and the breach occurred at on October 2015 and I need to know or assistance in determining and gathering the proof needed to prosecute.

I am copying this and sending it to the FCC under there in formal complaint division for Internet fraud.

Sincerely

(b) (6)

(b) (6)

[Redacted signature block]

[Ticket: # 979076 - Unwanted emails](#)

Date: 5/15/2016 9:36:10 AM

City/State/Zip: Loveland, Colorado 80534

Company Complaining About: Hughes Net

Description

I have unsubscribe from the email list for glamour magazine and other emails from their parent company Conde nast. I have also emailed them directly asking to be removed from the contact list. I am still receiving emails from this company. I never signed up for their emails or subscribed to their magazine. I want them to stop emailing me.

Ticket: # 979089 - unwanted text messages

Date: 5/15/2016 10:28:42 AM

City/State/Zip: Centreville, Virginia 20120

Company Complaining About: Verizon Wireless

Description

Every month I get more than one text message that reads:

PPC MSG: Shirley Reminder to pay for cell phone (my number) Please visit payment site at www.goo.gl/U6PdHi

I have blocked the phone numbers, but they continually change. The phone number used with last text is (717) 247-6087

Ticket: # 979090 - Unwanted emails

Date: 5/15/2016 10:34:09 AM

City/State/Zip: Ponchatoula, Louisiana 70454

Company Complaining About: AT&T

Description

5gig.com will not unsubscribe me, they keep sending unwanted emails. I even emailed them personally asking them to unsubscribe me and got no response! They are playing games, they at first had so many concert artists boxes to check to be unsubscribe from that it was an infinite amount of boxes to place a check by And now there isn't even an unsubscribe or manage alerts option! Please help! They really should be banned from the Internet, but if you can't do that, fine them the largest amount known to mankind! Thanks

NOTE--I have no complaint with my internet carrier, but was forced to provide info below for some reason!!!

Ticket: # 979118 - KMART and SEARS Unsolicited Emails

Date: 5/15/2016 11:09:29 AM

City/State/Zip: Virginia Beach, Virginia 23456

Company Complaining About: Cox

Description

KMART and SEARS have started sending unsolicited emails that will not allow the user to unsubscribe. They started coming at the same time (owned by the same company). I do not shop at either store and did not sign up. I unsubscribed 7 times in the last 2 months. The emails still keep coming

[Ticket: # 979257 - every pc that i get is hacked](#)

Date: 5/15/2016 2:27:14 PM

City/State/Zip: Dallas, Texas 75212

Company Complaining About: None Right Now

Description

i can not have a computer because this guy that i know hackes every pc that i get. he is a stalker

[Ticket: # 979272 - personal address and phone number on site](#)

Date: 5/15/2016 2:49:58 PM

City/State/Zip: New York, New York 10013

Company Complaining About: Sprint

Description

The website opendatany.com has published my home address, including my apartment number and my personal email and phone number to their site and they refuse to answer my attempts to email them. They have no contact info listed except for an email address.

Ticket: # 979296 - Company refusing to allow me to unsubscribe to mailing list

Date: 5/15/2016 3:36:47 PM

City/State/Zip: Washington, District Of Columbia 20010

Company Complaining About: 5dimes Casino & Sportsbook (5dimes.eu)

Description

I must have created an account with this company (5dimes.eu) sometime in the past. Their email communications offer no "unsubscribe" capability, so I emailed them back asking them to remove me from their list and received this response after some back and forth:

"If you expect for a request to be handled then provide your 5 Dimes account ID and password. No further steps will be taken until you have proof that you have account with us. "

All I want is to be removed from their mailing list and they're not allowing me to take that action. It's frustrating and time consuming.

[Ticket: # 979388 - Privacy](#)

Date: 5/15/2016 5:17:09 PM

City/State/Zip: Denver, Colorado 80204

Company Complaining About: MetroPCS

Description

Hi im still having problems wit my phone, internet and bank accounts. I take this seriously because im in a witness protection and relocated participant i feel in danger what shoul i do?

Ticket: # 979471 - Hacked Facebook acct from a website

Date: 5/15/2016 7:13:11 PM

City/State/Zip: Sparta, New Jersey 07871

Company Complaining About: Verizon Wireless

Description

This and many other things were posted to my Facebook acct without my permission
<http://funviralpages.com/this-video-of-maggots-eating-man-s-brain-is-most-nope-thing-ever/>
Www.funnyviralpages.com are hacking Facebook acts and posting unwanted things to them

[Ticket: # 979479 - POF](#)

Date: 5/15/2016 7:23:37 PM

City/State/Zip: Charlotte, North Carolina 28209

Company Complaining About: Time Warner

Description

I have unsubscribed multiple times with no result. I have deleted my account with no result. I still get unwanted emails from POF.com

Ticket: # 979492 - Constitution Club in blatant violation of Can-Spam Act

Date: 5/15/2016 7:47:17 PM

City/State/Zip: San Angelo, Texas 76904

Company Complaining About: West Central Wireless

Description

At one time I did initiate contact with the Constitution Club. However I am being deluged with huge amounts of emails from them I no longer want to see. But they refuse to put a link in their emails to cease the sending of emails. Since their emails routinely solicit donations it is clearly commercial in nature. Instead they say just ignore the emails if you don't want to see them. I don't want to see them at all but they refuse to provide a link to cease the sending of emails from them.

[Ticket: # 979534 - Terrible customer service/scammed](#)

Date: 5/15/2016 8:53:56 PM

City/State/Zip: Fords, New Jersey 08863

Company Complaining About: Comcast

Description

I spent 2 hours on hold and transferred to 3 people then was transferred to an external third party help line who asked me for my credit card info and logged into my computer which was very suspicious but since xfinity transferred me I believed it was legit. Today I called xfinity back again to stay on hold 45 mins transferred to three people in the security dept who believed it was a scan then placed me on hold again while holding for another 15 mins the call dropped. Worst experience and they had no answers for me and had no idea who I could have spoke to the day earlier who apparently scammed me. Horrible, rude and thanks to xfinity I now believe they transferred me to an external hacker.

[Ticket: # 979638 - Illegal Radio/TV Scheme.](#)

Date: 5/16/2016 2:30:07 AM

City/State/Zip: Richardson, Texas 75080

Company Complaining About: Time Warner

Description

There is a person using some type of live radio/video monitoring in my direct area and parameter that is creating a nuisance. The person is attempting to act as a public administrator or other administrator without any express permission or authority to do so. I would like the person to stop unlawfully including me and my location in any studio transmissions or recordings without the written and documented approval of an official authority that states that the person is acting lawfully. It is my suspicion that the person is using it to create an illegal scheme to make free content or steal intellect.

[Ticket: # 979795 - Facebook taking away my freedom of speech and religion](#)

Date: 5/16/2016 9:35:43 AM

City/State/Zip: Jackson, Michigan 49204

Company Complaining About: Comcast

Description

Hello,

I am contacting you regarding Facebook interfering with what I post about my views on religion and they are taking away my freedom of speech. I feel that as a citizen of the United States I should be able to voice my opinions. I post educational videos about the Sabbath, the mark of the beast, And National Sunday law. Every time I make a post, they delete it. It is by far deeper than just Facebook. I have very strong Faith in our Lord and there is very valuable truth in what I post, and SOMEONE doesn't want that information to get out. I feel violated as a U.S. citizen under our constitutional rights such as freedom of speech, and freedom of religion. I could understand them limiting derogatory post or explicit things, but I post nothing of the sort. I thank you for your time, and look forward to hearing back from you.

Ticket: # 979815 - Spam text message

Date: 5/16/2016 9:43:01 AM

City/State/Zip: Hammondsport, New York 14840

Company Complaining About: AT&T

Description

On Friday May 13th I received a text message from 774-224-0677 with the following text:

"One of your friends just sent you a photo using Trumpit! To view the photo tap here
<http://photo.trump.it>"

Upon reviewing the app, I found that no one I know was using the app or had sent me a message. This was a spam message encouraging me to download an app to my phone under false pretenses.

[Ticket: # 979895 - do not call list](#)

Date: 5/16/2016 10:34:16 AM

City/State/Zip: Hernando, Florida 34442

Company Complaining About: Bright House

Description

caller getting thru my blocked list and the do not call list. my phone company has done nothing to assist me and this is getting frustrating.

[Ticket: # 980004 - Email spammer not responding to unsubscribe requests](#)

Date: 5/16/2016 11:11:57 AM

City/State/Zip: Palo Alto, California 94025

Company Complaining About: Comcast

Description

Every week I receive emails from different email addresses with a common domain of edatadeals.com . I have twice requested to be unsubscribed using the instructions they provide at the bottom of their emails. I just start receiving emails from a different email at the same domain.

[Ticket: # 980035 - Grand view outdoors](#)

Date: 5/16/2016 11:20:11 AM

City/State/Zip: Vacaville, California 95688

Company Complaining About: Grand View Outdoors

Description

I have unsubscribed several times. Flagged, spammed, everything but it still comes. They said it'll be a week. That was months ago. I'm done with them.

Ticket: # 980090 - Groupon Deceptive Advertisements

Date: 5/16/2016 11:40:04 AM

City/State/Zip: Brentwood, Tennessee 37027

Company Complaining About: AT&T

Description

Upon landing on thegroupon website a interstitial commands the screen prompting users to enter the email address to received a gift of \$10.00. What is not indicated in this popup is the requirement of "new" customers only . I entered my email address and was told I would not receive the \$10.00. This is an attempt for Groupon to collect user data via deceptive practices.

Ticket: # 980459 - Bullying and Harassment

Date: 5/16/2016 1:25:21 PM

City/State/Zip: La Grange, Kentucky 40031-7979

Company Complaining About: Time Warner

Description

I have been harassed and bullied for 4 years by 2 people whom I have taken to court last July. The judge told them not to post anything but they continue to do so. I have have 2 cease and desist orders from my lawyers sent to them but they just think they are about the law and do what they want. We go back to court on July 6th of this year. I have filed complaints with the IC3 of the FBI and the Federal Trade Commission as well as the Attorney General of Kentucky. Local police have sent emails asking them to stop but still they continue.

All I ask is that they stop what they are doing and get on with life. Our lawyer sent them a no contact agreement but they refused to sign it.

[Ticket: # 980549 - glassesUSA.com](#)

Date: 5/16/2016 1:44:23 PM

City/State/Zip: Sun Valley, Nevada 89433

Company Complaining About: Charter

Description

For months GlassesUSA.com has been sending me unwanted emails. I've complained to them numerous times and they have repeatedly 'promised' they would/have been stopped. They lied! I continue to get them. Help!!

[Ticket: # 980553 - Frontier.com Scam](#)

Date: 5/16/2016 1:46:03 PM

City/State/Zip: Plano, Texas 75075

Company Complaining About: AT&T

Description

Frontier.com keeps emailing me about my non-existent account. They are a fake company and are attempting to gain access to my personal information.

[Ticket: # 980635 - unwanted junk mail from Dragon Speech Recognition](#)
[<Dragonpromo@nuance.com>](mailto:Dragonpromo@nuance.com)

Date: 5/16/2016 2:09:58 PM

City/State/Zip: Los Angeles, California 90048

Company Complaining About: AT&T

Description

I have written to this group four times and called their headquarters once to get off their email list. I have purchased their products once, but they refuse to get me off their list. Emails occur several times per week.

[Ticket: # 980715 - Unwanted Text](#)

Date: 5/16/2016 2:34:39 PM

City/State/Zip: Studio City, California 91614

Company Complaining About: Verizon Wireless

Description

Constantly being sent Spanish text to my phone- 3128 es su C? digo de access solicitado para Nextplus from this number, 724-812-0922

[Ticket: # 980791 - pornographic emails](#)

Date: 5/16/2016 2:52:10 PM

City/State/Zip: Crestwood, Kentucky 40014

Company Complaining About: Time Warner

Description

although I have spam filters I am recieving pornographic emails that cannot be unsubscribed from and deleting and blocking is not working. I did not give my email address to these senders.

[Ticket: # 981461 - Unwanted phone call from phone number 956-227-0422](#)

Date: 5/16/2016 6:03:41 PM

City/State/Zip: Olyphant, Pennsylvania 18447

Company Complaining About: No Company Name Available

Description

Received this unwanted call approx. 5:30 pm EST. The female voice claimed that there was a problem with my credit card and that I was to call them back, before 5:00 pm EST. I did not answer the call, nor did I call them back. I checked out the phone number on 411.com. There are many complaints, including mine, on their list of complaints. I hope you can track down this menace.

Ticket: # 981490 - Text Messaging SPAM

Date: 5/16/2016 6:16:08 PM

City/State/Zip: Big Sandy, Texas 75755

Company Complaining About: Usps

Description

I keep getting text message notifications I no longer live at and for packages that do not belong to me. I have tried the option listed on their website to stop all text messaging contact but they will not follow the request.

[Ticket: # 981558 - Unwanted phone call from phone number 281-647-4152](#)

Date: 5/16/2016 6:42:18 PM

City/State/Zip: Olyphant, Pennsylvania 18447

Company Complaining About: No Company Name Available.

Description

Caller claimed that there was a problem with my credit card. There isn't any problem with my credit card. (Caller did not state which credit card.) They wanted me to call them back. Checked the phone number out on 411.com and there are a whole ton of complaints about this person call them. It's annoying. I hope you can track down these "low-lifes", who ever they are

[Ticket: # 981807 - Spoken](#)

Date: 5/16/2016 8:23:41 PM

City/State/Zip: New York, New York 10044

Company Complaining About: Spoken

Description

Spokeo has posted my information without my knowledge such as my husband's name and my daughter's name. If the subscriber wants to pay the money, they will give my information; phone number address, map, and age etc. It is illegal to post it.

Ticket: # 981927 - Someone has stolen my identity

Date: 5/16/2016 9:41:12 PM

City/State/Zip: St Louis, Missouri 63123

Company Complaining About: Other

Description

Someone is pretending to be me, working as a contact for a apartment building in 3734 Clarington Los Angeles 90034. They are using this Phone number 314-714-4819. They have done the scam in San Jose California. On that you can contact Detective JDeOiveira@sccgov.org

Ticket: # 982111 - Tech support virus scam

Date: 5/17/2016 1:25:46 AM

City/State/Zip: Troutdale, Oregon 97060

Company Complaining About: Pc Take Care Llc

Description

clicked on a web site, virus warning popped up, call this phone number to fix problem. I called they fixed my laptop charged a fee for removing virus and service for one year. windows edge security hole, security software missed the virus. someone hacked this web site so you have to call these people to fix your computer. I was tricked into paying for the service

Ticket: # 982128 - Internet Harassment

Date: 5/17/2016 2:32:07 AM

City/State/Zip: Sacramento, California 95841

Company Complaining About: T Mobile

Description

I have had constant harassment on the internet since 2012. Multiple email accounts and broken into, changed and altered. I have been threatened and physically hurt. Google is the only email account that I seem to have a problem with. The overwriter of another device will come on and the pages change. It has caused me to not only lose clients but also become known for it and it has ruined my career. I know the perpetrators who are doing this. Please contact me so we can resolve this.

Ticket: # 982153 - FORCED INSTALLATION OF WINDOWS 10 WITHOUT MY PERMISSION

Date: 5/17/2016 5:34:38 AM

City/State/Zip: Saint Paul, Minnesota 55106

Company Complaining About: Centurylink

Description

1. Windows 10 has BEEN forcibly INSTALLED ON MY (AND many OTHER) COMPUTER without my permission AND I RISK LOSING EVERYTHING IF I DECLINE IT AND WAIT FOR MY SYSTEM TO BE REINSTALLED. Meanwhile I CANNOT work!

+

2.

In another SEPARATE issue - -My PROMISED free Norton AV security has been shut down AFTER BEING REPLACED WITHOUT CL informing me in advance of this change and no practical help, update being offered or aid to get this remedied. I cannot SAFELY use my computer without this PROMISED FREE service with my accepting their (browbeaten into) DSL service.

Ticket: # 982195 - Choice Home Warranty

Date: 5/17/2016 8:14:37 AM

City/State/Zip: Fort Myers, Florida 33908

Company Complaining About: Verizon

Description

This company contacted me SIX times yesterday by phone and sent me five emails. They need to be stopped. The phone numbers they continued to call me from, even after I blocked the numbers were 732-947-5440 and 732-638-2686. Thank you.

Ticket: # 982516 - microsoft forcing upgrade of windows 10

Date: 5/17/2016 10:53:41 AM

City/State/Zip: New Oxford, Pennsylvania 17350

Company Complaining About: Comcast

Description

we are a business and every morning a pop-up comes on screen "upgrade to windows 10" very annoying! this morning the whole screen was blocked with it. had to turn computer of manually . took 10min.to restart-when it did it said it attempted to install automatically at 11:06 pm. it should be illegal for them to automatically try to force you to upgrade!!! no one was even in the bldg. at 11'oclock

Ticket: # 982567 - Steal personal information online

Date: 5/17/2016 11:16:27 AM

City/State/Zip: Richland, Washington 99352

Company Complaining About: Reimage - Pc Repair

Description

On May 10, around 7:00 PM US Pacific time, when I purchased an anti-virus program from Reimage online, it popped out a message to call 1-888-802-4497 for activation, so I did. A lady with foreign (like Indian) accent answered the phone and remotely operated my computer, she showed me the viruses and forced me to buy the \$199 repair package, I declined, all of a sudden she wiped out all my personal files from my Desktop and Document folder, apparently she stole all my personal information, it contains several sensitive files with personal identities (income tax file and copy of passports). I reported the case to Reimage technical support group, but they denied the case and claimed I rejected them remotely onto my computer to search the evidence (see the attached emails). I would not make the mistake the second time, it is too risky, they could either collect more information or destroy the evidence in my computer. Please investigate this case and also alert the consumers.

Ticket: # 982619 - Publishers Clearing House

Date: 5/17/2016 11:29:17 AM

City/State/Zip: Marietta, Georgia 30066

Company Complaining About: Publishers Clearing House

Description

I have been receiving multiple emails from PCH every day. Have been to their website and requested they unsubscribe me and they refuse to do so. Here is their web address: 2016 Publishers Clearing House, 101 Winners Circle, Port Washington, NY 11050.

[Ticket: # 982868 - Harassing text messages to my cell phone](#)

Date: 5/17/2016 12:33:21 PM

City/State/Zip: Venice, Florida 34285

Company Complaining About: Verizon Wireless

Description

253-655-4474 has sent 4 times , harassing text messages to my cell phone. My number is on the national do not call list for cell numbers.

Ticket: # 982947 - Protect one's self with VPN

Date: 5/17/2016 12:54:22 PM

City/State/Zip: Santa Ana, California 92707

Company Complaining About: Time Warner

Description

I have subscribed to Netflix, Amazon Prime Video, and a few others. All of these worked just fine using VPN unlimited which as you know makes you appear to be somewhere else. It's not really difficult to find out who you are and what you are watching. However, just in the last few weeks these providers have stopped allowing me to view the video from their menu unless I turn off my VPN. This is counter productive and stops me from protecting myself from hackers while viewing a video. I am being hacked while viewing a video because the video is just cut off in the middle of it with or without VPN. What gives them the right to tell me the conditions of viewing video on my computer? I don't think anyone who is watching a movie they offer is doing anything bad, right? So, what is the reason for this invasion of privacy?

[Ticket: # 983058 - Unwanted emails](#)

Date: 5/17/2016 1:23:41 PM

City/State/Zip: Portland, Oregon 97223

Company Complaining About: Comcast

Description

I am getting unwanted emails from Best Buy. They are sending me email about products that I have never purchased. I called and was told that someone put my email address down with the email of someone else. I have unsubscribed and called to have them stop with these incessant emails.

[Ticket: # 983292 - Youmail spam text message](#)

Date: 5/17/2016 2:32:08 PM

City/State/Zip: Durham, North Carolina 27705

Company Complaining About: Youmail.com

Description

I received an unwanted commercial spam text message from youmail.com. "no subject / RE: Voicemail to Nicole (**-**-****) - Thanks for your call, I... - View more: <http://ymvm.it/.....>"

[Ticket: # 983372 - being hacked](#)

Date: 5/17/2016 2:52:37 PM

City/State/Zip: Greenwood, Mississippi 38930

Company Complaining About: Sudden Link

Description

Being hacked into internet

[Ticket: # 983389 - Unsubscribe is disabled so they can continue to send multiple scam ads.](#)

Date: 5/17/2016 2:59:47 PM

City/State/Zip: West Palm Beach, Florida 33411

Company Complaining About: Hotwire

Description

This company mails multiple scam ads everyday. The unsubscribe page is disabled. More and more scam ads keep coming.

<http://business-fun.com/unsubscribe.php?email=>

[Ticket: # 983423 - No unsubscribe option on political email](#)

Date: 5/17/2016 3:08:32 PM

City/State/Zip: Norton Shores, Michigan 49441

Company Complaining About: Comcast

Description

I have been receiving emails from Senator Gary Peters of Michigan ever since I sent an email detailing my opposition to the trans pacific partnership agreement months ago. Ever since then, I have received emails from Senator Gary Peter's email list with no way to 'opt out' on their email. I have scoured the emails with control f commands and there is nothing I can do to stop these emails being sent to me short of marking them as spam. I believe this is in violation of the Can Spam Act of 2003 which is why I am reporting it to the FCC.

Ticket: # 984059 - CVS Pharmacy Spam

Date: 5/17/2016 4:43:55 PM

City/State/Zip: Bloomfield Hills, Michigan 48304

Company Complaining About: AT&T

Description

Hello. I received a SMS message from CVS/pharmacy on April 5th, 2016 welcoming me to text alerts (Short Code 287898). I did not enroll in this service and replied with a "STOP" message. Shortly after sending the "STOP" message, I received confirmation that I would not receive any more messages. On Friday, May 13, 2016 I received another notice welcoming me to text alerts, again. Two hours after receiving this welcome message, I received a notice that I do not believe was intended for me regarding a prescription order being ready. I have since received 2 follow up messages. I have attached screenshots of the latest messages received.

I am also concerned my privacy is being violated by these messages being sent.

[Ticket: # 984097 - Hacking attempt](#)

Date: 5/17/2016 4:53:54 PM

City/State/Zip: Chicago, Illinois 60614

Company Complaining About: They Said Windows

Description

Got a call from 1-855-268-5667.

They tried to have me let them control my computer through Supremo. I declined. They were very forceful in saying Windows was ready to stop serving me.

[Ticket: # 984276 - false website with south african webadres with my informatiomy](#)

Date: 5/17/2016 5:31:21 PM

City/State/Zip: Irving, Texas 75038

Company Complaining About: MetroPCS

Description

Someone set up a site with my home address first name in South Africa and info came from a fake Houston phone number to my cell phone via text

2323

Ticket: # 984474 - Quora Digest - in violation of CAN-SPAM

Date: 5/17/2016 6:13:24 PM

City/State/Zip: Jersey City, New Jersey 07302

Company Complaining About: Time Warner

Description

Hi,

I believe Quora Digest (<https://www.google.com/webhp?sourceid=chrome-instant&ion=1&espv=2&ie=UTF-8#q=quora%20digest>) may be violating the CAN-SPAM Act.

I've been trying to unsubscribe from an online outlet called Quora Digest. I'm not sure how I ended up on their mailing list in the first place. But now that I'm trying to remove myself, I find that I can't. The "Unsubscribe" hyperlink keeps stalling and never resolves to a page where I can opt out of more emails.

Please look into this, thank you.

Best,

(b) (6)

[Ticket: # 985128 - spam email](#)

Date: 5/17/2016 10:10:38 PM

City/State/Zip: Honolulu, Hawaii 96816-1233

Company Complaining About: Time Warner

Description

"Chris" phentpalfali1978@yahoo.com

Psychics Reading

[Ticket: # 985508 - Solicitations via internet](#)

Date: 5/18/2016 9:11:15 AM

City/State/Zip: Laguna Niguel, California 92677

Company Complaining About: AT&T

Description

Lots of Telemarketing & other People from different Countries who is asking for Help

[Ticket: # 985555 - Microsoft down loading Windows 10 without my consent.](#)

Date: 5/18/2016 9:42:19 AM

City/State/Zip: Jerome, Pennsylvania 15937-0158

Company Complaining About: Microwsoft

Description

Microsoft IS DOWN LOADING WINDOWS 10 INTO MY DESKTOP COMPUTER, I don't want this change to my computer, it will stop me from down some graphics on my present system. I stopped Microsoft from down loading Windows 10 for months, they are down loading this system without my consent. How can I stop this? I'm on my laptop now, as we speak my desktop is not on line (disconnected from cable) they found someway to down load their W-10) I'm not connected to the internet, again how are they doing this

Ticket: # 985920 - Hillary Clinton Emails

Date: 5/18/2016 12:03:09 PM

City/State/Zip: Fort Worth, Texas 76177

Company Complaining About: Sprint

Description

I have received non stop emails from Hillary Clinton's campaign. I have sent numerous requests to stop sending me emails I am not interested in electing or supporting Hillary Clinton. Please make it stop.

[Ticket: # 985975 - Email Hacking](#)

Date: 5/18/2016 12:17:55 PM

City/State/Zip: Eugene, Oregon 37401

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 985997 - Computer Hacking](#)

Date: 5/18/2016 12:22:16 PM

City/State/Zip: Elkton, Maryland 21921

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 985998 - Unsolicited and not agreed to email](#)

Date: 5/18/2016 12:22:19 PM

City/State/Zip: Tampa, Florida 33647

Company Complaining About: T Mobile

Description

This email was sent to me by a company that did not have my approval to contact me. We haven't been there in 3 years. We sued them at the time and requested no contact. Also my daughter was a minor at the time and now she is an adult. My email address was provided but now since she is an adult, it is a HIPPA violation as well.

Ticket: # 986021 - Text Message Scam

Date: 5/18/2016 12:30:25 PM

City/State/Zip: Haysville, Kansas 67060

Company Complaining About: T Mobile

Description

I received a text message on my cell phone number 316-706-1925 on May 16th, 2016 from phone number +19842046231 the message said "To confirm your account please click the link below: <http://cra-update.org>"

I wish for this to be investigated and I wish to press full charges against the person or persons if they are caught.

Ticket: # 986329 - Unwanted Email Solicitation

Date: 5/18/2016 1:51:58 PM

City/State/Zip: Bel Air, Maryland 21014

Company Complaining About: Comcast

Description

I have requested three times to be removed from SPAM email. I continue to receive emails from this person. The email sender is "Karen Reed" <karen@promotionalmarketing.solutions>. The emails that are sent do not have a UNSUBSCRIBE link

Ticket: # 986413 - Unsubscribe on ad not readily accessible

Date: 5/18/2016 2:04:56 PM

City/State/Zip: Phoenix, Arizona 85042

Company Complaining About: Cox

Description

An unsubscribe link on an email ad for American Home Sheild prompted STOP - there might be a problem with the requested link The link you requested has been identified by bitly as being potentially problematic. This could be because a bitly user has reported a problem, a black-list service reported a problem, because the link has been shortened more than once, or because we have detected potentially malicious content. This may be a problem because: Some URL-shorteners re-use their links, so bitly can't guarantee the validity of this link. Some URL-shorteners allow their links to be edited, so bitly can't tell where this link will lead you. Spam and malware is very often propagated by exploiting these loopholes, neither of which bitly allows for.

The link you requested may contain inappropriate content, or even spam or malicious code that could be downloaded to your computer without your consent, or may be a forgery or imitation of another website, designed to trick users into sharing personal or financial information.

bitly suggests that you

Change the original link, and re-shorten with bitly

Close your browser window

Notify the sender of the URL

Or, continue at your own risk to

<http://americanbeachfood.com/U2k.3kjdxeeatyfge.vvYucVj4.lIcP6u/G6EB/aiQW30G5PusEVxdOE2Mw?ITRJMEXP>

You can learn more about harmful content at www.StopBadware.org

[Ticket: # 986443 - party lines](#)

Date: 5/18/2016 2:08:25 PM

City/State/Zip: Dekalb, Illinois 60115

Company Complaining About: Frontier Communications

Description

Cyber boardcasting is allow the DeKalb housing authority to create 4 apt part lines hooking 4 apt to share one line without informing them of this status and they can all access the other computers on the line and is charging they all as if they were separate lines 400& over market price 25% of service and all security is comprised

Ticket: # 986448 - Loancentury.com

Date: 5/18/2016 2:08:54 PM

City/State/Zip: Columbia, Maryland 20146

Company Complaining About: T Mobile

Description

I have opted out multiple times from their unsolicited emails but keep receiving these emails pushed to my cell phone which slows down my service. The emails are from Amos Bush
amos.bush@loancentury.com via amazonses.com

Ticket: # 986542 - INTERNET - TEXTING/EMAIL DEMANDS TO PAY FOR NON-SERVICE

Date: 5/18/2016 2:28:41 PM

City/State/Zip: Woodbridge, Virginia 22193

Company Complaining About: Verizon Wireless

Description

Tried to buy frames online but my card was declined so I canceled the order. The next day the company sends me a text and an email stating that they want me to pay for the shipping label they printed \$5.49 in preparations of sending out the package. They used the information that I submitted to pay for the item and used my cell number to text me and told me that I "HAD TO PAY" for the shipping label and they wanted to know what form of payments I was intending to use. I told them that this was a scam and that I was NOT going to pay but report them for consumer fraud.

[Ticket: # 986688 - Stalking an intimidation through search engines. deletion of profiles, vandalism through internet...](#)

Date: 5/18/2016 3:03:04 PM

City/State/Zip: Athens, Ohio 45701

Company Complaining About: Frontier Communications

Description

I have had a man changing the search engine results on my name for over 5 1/2 years. I have a singular name, then photos of others were generated, and false accusations of crime. This man called into NPR running a public scare on me, along with kill the sheriff and rape the announcer. There are examples of how to call 911 and file false complaints on me. This has happened hundreds of times. I have had my ground line phone(when I had one)blocked from most outside phone lines. Two computers and a tablet have been ruined. Every other week it comes up, what has he done to bash me through google now. I never wronged this man and false reports of crimes that have never happened are superimposed over my name. I cant call certain phones, or receive calls from certain phone lines. ect ect ect, 5 1/2 years, it has to end

Ticket: # 986940 - Failure to issue refund

Date: 5/18/2016 3:57:54 PM

City/State/Zip: Surprise, Arizona 85379

Company Complaining About: Public Library

Description

Hi Norma,

Hope you are having a Happy Friday!

Your email was forwarded to me last night and I want to make sure you taken care of as soon as possible, so I left you a couple of voice messages earlier today hoping to catch you in so we could get the ball rolling on your refund right away .

I am so sorry to hear that you have had such difficulty trying to obtain a refund. I tried to locate any email communication you may have sent hoping to find out where the ball was dropped, but was not able find anything. If you have any documentation of your attempts to get refunded, I would love it if you could send that to me so we can make sure the problem is remedied.

Our records show that on 10-2-15 you purchased a VIP ticket for \$97.00 to the Phoenix NAC and then due to circumstances that were beyond our control the event was rescheduled to February 2016. I want to let you know that since your purchase was put on your credit card over 90 days ago we will not be able to refund the credit card as the credit card company will not accept it. Therefore we will need to issue you a paper check. I will need to send your refund request to our Canadian office as they handle all the refunds. Since it will be mailed from Canada I would like to verify your mailing address to make sure it is sent to the right location.

The address we have for you is 15025 North 142 Lane, Surprise, Arizona 85379. Please send verification of your mailing address and I will put your refund request in immediately.

Please feel free to contact me with any questions you may have or if you need anything and I'll be happy to help.

Warmest regards,

From: NAC Support

Sent: Thursday, April 07, 2016 6:31 PM

To: (b) (6) >

Subject: FW: Hello

Over to you to call tomorrow please. Thank you (b) (6)

(b) (6)

From: (b) (6) >

Date: Thursday, April 7, 2016 at 5:51 PM

To: (b) (6) >

Subject: Hello

I have been trying for over THREE MONTHS to get my refund of the cancelled reservation for the February 1, 2016 event that was headlined by Tony Robbins.

This event was scheduled for last winter, 2015 but out of the blue it was cancelled and then months later, rescheduled in February.

I called at least FIVE different times to cancel my reservation and get my \$99 refund. I have been put off and phone tagged to the point where I am about to file a complaint against Tony Robbins and this event planning association!!!

I want my refund in the next 10 days or I will start filing complaints with the FCC, the media, the Attorney General in the originating state and anywhere else I can to get my money back.

This is shameful and criminal!!!!

(b) (6)

[Redacted]

[Redacted]

[Redacted]

[Ticket: # 986943 - Unwanted texts](#)

Date: 5/18/2016 3:58:38 PM

City/State/Zip: Elkins Park, Pennsylvania 19027

Company Complaining About: Sprint

Description

I received a series of unsolicited and unwanted texts from a company about my 'job search'

I am not looking for a job and I want to know if there is anything I can do about this.

Ticket: # 987336 - Identity Theft

Date: 5/18/2016 5:56:27 PM

City/State/Zip: Riveredge Nj, New Jersey 07661

Company Complaining About: T Mobile

Description

TO BE KEPT CONFIDENTIAL

My personal privacy -telephone and email address pnt@talreja.net was invaded and my privacy was hurt by Stern School of Business at New York University in order to achieve "personal gain" and "incur maliceful harm." Somebody hacked into my personal wireless network and spammed my email box on pnt@talreja.net from New York University (NYU) inder to "scam me," "intentionally incur emotional distress" and "seek personal gain." They created a pre-recorded software "text to voice" software that resulted in personal loss and other damages. Please address this issue As Soon As Possible with New York University.

[Ticket: # 987805 - Microsoft invasion of privacy](#)

Date: 5/18/2016 10:41:24 PM

City/State/Zip: Tucson, Arizona 85704

Company Complaining About: Microsoft Corp.

Description

I tried to access my computer today and Microsoft had installed a different operating system without notice and without my permission. (Windows 10) This means that, even though, I have firewalls and lock my computer when not in use that an outside source can access all the information on my computer and make changes at their discretion. This is clearly in violation of your laws and the U.S. Constitution's guarantee of privacy.

[Ticket: # 987843 - Privacy violation - unapproved use of email](#)

Date: 5/18/2016 11:16:31 PM

City/State/Zip: Renton, Washington 98059

Company Complaining About: United Health Care

Description

United Health Care requires that I provide email address for services. I opt to receive paper notifications only but they have instead used the email information for marketing and other purposes which are out of line with

[Ticket: # 987890 - Unwanted emails](#)

Date: 5/19/2016 2:02:04 AM

City/State/Zip: Parowan, Utah 84761

Company Complaining About: Keep Comfortable.net

Description

Keep comfortable.net has be bombarding mail box for 3 weeks. I unsubscribe several times a day and I have emailed them twice to stop all mail. They are still coming in 15 to 25 a day. What can I do ?

Ticket: # 987934 - Unwanted spam emails that I can't get rid of

Date: 5/19/2016 5:21:34 AM

City/State/Zip: Emmaus, Pennsylvania 18049

Company Complaining About: Verizon Wireless

Description

Zynev Male Enhancement | contasdfct@APRIMO.COM

This is the emails I sometimes get. I am a 68 yr old female and I don't want to get emails like this. I was NEVER nor would I either go onto sites like this. Can you help me or tell me what I need to do. I had my internet company clear off and clean my computer. I have used filtered. I also am thinking of changing my email address which I don't want to do. Can you please help me? Thank you.

[Ticket: # 988351 - Dick's Sporting goods - Spam](#)

Date: 5/19/2016 11:38:08 AM

City/State/Zip: Riverton, Utah 84065

Company Complaining About: Comcast

Description

I have clicked the opt out multiple times, I have even recorded me doing this, but it seems the more I do this the more emails I get from them. I now get up to 3-6 emails a day from them.

Ticket: # 988470 - Complaint about Microsoft Corp.

Date: 5/19/2016 12:04:05 PM

City/State/Zip: Austin, Texas 78753

Company Complaining About: AT&T

Description

Microsoft continues trying to force its new Windows 10 program on customers. On two occasions they have started downloading Windows 10 onto my computer without my permission or any action on my part to begin the process, and neither time was there an option for me to cancel.

The latest attempt was today. I was using my computer normally when suddenly a screen appeared saying "Configuring for Windows 10. Do not turn off your computer." There was no option to stop the process so despite unknown risks, I DID turn off my computer as the only way I knew to try to stop it.

I tried to call Microsoft but wait time was over 30 minutes so I took a chance and turned my computer back on. Fortunately it allowed me to choose "Start Windows normally". Afterward, I was able to "x" out the Windows 10 site.

On the previous occasion when Microsoft downloaded Windows 10 without my permission, I called them and they promised to stop sending the pop-up boxes which offer Windows 10 downloads. They have NOT kept this promise.

I submitted a written complaint about Microsoft previously but have received no acknowledgment from you or them.

PLEASE contact Microsoft and instruct them to cease and desist in such aggressive efforts to force Windows 10 on unwilling customers.

Thank you,

(b) (6) [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Ticket: # 988561 - Online Marketing (To Children) Issue

Date: 5/19/2016 12:32:40 PM

City/State/Zip: Watauga, Texas 76148

Company Complaining About: The Pokémon Company International

Description

This company convinced people (targeted at children) to sign up for marketing emails with the promise of digital goods in return. Those digital goods did not go out to everyone, but they refuse to fix it on an individual consumer basis. As such, they essentially phished a bunch of emails to SPAM under false pretenses.

They also refused to provide point of contact information for concerns under FCC guidance.

Ticket: # 988571 - Spam email

Date: 5/19/2016 12:35:55 PM

City/State/Zip: Slidell, Louisiana 70460

Company Complaining About: AT&T

Description

I have block or reported spam emails from my email address from my account. However, these same emails pop up on my emails through my cell phone. This was addressed to my carrier but there is no resolution on getting these inappropriate emails.

I need a resolution to this concern since I am tired of these spams .

Ticket: # 988760 - Violation of CAN SPAM Act

Date: 5/19/2016 1:27:18 PM

City/State/Zip: Austin, Texas 78703

Company Complaining About: Heath Care List Solutions

Description

Lucy Palmer (lucy.palmer@healthcarelistsolutions.com) repeatedly sends me email with subject "Primary Care Physicians email & mailing list." The email provides the direction to "reply with subject line as 'leave out' -which I have sent numerous times. She continues to send me the same email despite opting out. Not to mention that I never "opted in." Please help.

Ticket: # 989022 - TWC Charter Customer harassed- PII messed/ paid account canceled without consent/ FYI.

Date: 5/19/2016 2:31:51 PM

City/State/Zip: New York, New York 10023

Company Complaining About: Time Warner

Description

I have been a customer of Time Warner Cable/ TWC in NYC (now charter communication) for almost 9 years. I pay for their extreme Internet service, required to be paid in full and in advance.

Problem: Monday 5/16-

- With no information and without advanced warning, my TWC account deactivated. No wifi, no internet. Cannot pay my online bills. - - New account created in my name with my personally identifiable information changed (Apt 520 to Apt 509) without my consent, without seeking my confirmation, or without informing me.
- The only way my personally identifiable information was modified in the manner it was is by reaching out to the building management where I live. My building management is renumbering apartments- I am working with a pro bono legal team (Goddard SRO Law) to ensure that my rent registration records accurately reflect the correct registration history as Apt 520 at the NYC DHCR.
- This means human knowledge, intervention and intent.
- Problem began 5/16. Apparently resolved on 5/19 after pursuing action over and above. Customer without this critical utility till 4th day due to Time Warner Cable/ TWC's (now charter communication) lack of controls and customer protection.
- This implies harassment by TWC employee in representing building management over paying customer's rights or private information.

Customer:

(b) (6)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Questions:

How can this level of harassment and lack of controls be good for any industry/ cable industry any merger or consolidation for TWC or Charter?

Who disconnected a fully paid for service without seeking consent from or letting the customer know?

Who set up a new account without seeking consent from or letting the customer know?

Who set up a new account with different customer information without seeking consent from or letting the customer know?

To Resolve Problem:

On Monday 5/16:

My action:

Called TWC- was in the phone with them till almost midnight 5/16.

TWC/ Charter com Customer service response:

- Asked to pay \$5 more to enable wifi- a service that is already part of my account and which I have paid for.

Then transferred to Thomasina at 1188

- Not given a customer call reference number

- Refused a complaint/ issue/ call reference number; I asked for a complaint/ issue/ call reference number and customer support explicitly refused one.

- Told there are now two accounts in my name.

- One is the original account (older account which I had set up in 2007), with contact information as I had advised.

- The other is a newer account with a different account number and a different apartment number (changed from apt 520 to apt 509), created on Monday, after my original account was disconnected.

- Told that I can have someone contact me about setting up my service in my new apartment.

My response during the call and concerns I highlighted:

- Pointed out that my physical location, or the location of my TWC equipment had not changed.

- Pointed out that I did not authorize the change.

- Pointed out that no one sought my consent for, or advised me of the change.

TWC Customer Service response:

- Told the problem will resolve in the morning, 5/17.

- Told that someone will call me by 7:30 AM in the morning, 5/17, to confirm the problem was resolved and service had been restored.

- Was told that the account move and transfer charges will be waived for me- customer support was laughing when they mentioned this to me.

My response:

- My physical location has not changed

- Pointed out I wanted service restored first- had to pay bills.

- Pointed out I wanted an apology letter listing the cause and highlighting that this will never occur again for any customer.

- Pointed out my legal concerns.

On Tuesday 5/17:

TWC Customer support:

- No response on 5/17.

My action:

- Pursued the issue on Twitter

TWC response:

- TWC Twitter account advised it had escalated separately and that someone will call.

- Gave me a reference number.

- Ms. Johnson called after 5:15PM saying she as available till 5:30 on 5/17 or next day, 5/18, at 9 AM.

On Wednesday 5/18:

My action:

- Call TWC next morning, 5/18, told customer support rep is busy. Will call back.
- Pursued issue on Twitter.

TWC action:

- Leslie called from customer support.
- Told my old account information had disappeared and could not be reactivated.
- Old account will remain on record.
- Told my old account was deactivated on Monday 16th, 2:42 PM.
- Told that a new account was created in my name with my Personally Identifiable Information (address) modified. This account # was 8150 1000 43021277.
- Told I will now have a new account # 8150 1000 730026261.
- Told my service was enabled and I need to test it at home.

Questions:

Who disconnected a fully paid for service without seeking consent from or letting the customer know?

Who set up a new account without seeking consent from or letting the customer know?

Who set up a new account with different customer information without seeking consent from or letting the customer know?

My action:

- Tested the service at home. Service did not work.
- Called TWC/ Charter com.

TWC/ Charter com response:

- Customer support did troubleshooting with me on the phone till almost 11:30 PM.
- Advised the TWC modem would need to be changed.
- Gave me an in home tech support appointment for 8 AM to 9 AM next day 5/19.

On Thursday 5/19:

- In home tech support replaced the modem.

Ticket: # 989078 - Deceptive advertisement text to cell phone

Date: 5/19/2016 2:48:01 PM

City/State/Zip: Seattle, Washington 98103

Company Complaining About: Verizon Wireless

Description

I received an advertisement as a text message on my cell phone that was deceptive and was non-consensual. The sender is identified only as: victoriawitman672@mail.com.

Text appears to be advertising a web site: GoPostYourRental.com

Sender claims to be a user of this site and recommends that I use this site to advertise my house as a rental property.

I have no prior relationship with this sender or this web site.

[Ticket: # 989571 - unsubscribe from email](#)

Date: 5/19/2016 4:59:59 PM

City/State/Zip: Hazel Crest, Illinois 60429

Company Complaining About: AT&T

Description

shared email and phone number I want unsubscribed. I've asked and it hasn't been honored

Ticket: # 989653 - Possible Scam**Date:** 5/19/2016 5:21:20 PM**City/State/Zip:** Louisville, Tennessee 37777**Company Complaining About:** AT&T

Description

While on the Internet, a blue screen appeared warning that serious security threats have been detected on my computer, with photos, credit card info and passwords possibly being compromised. Stated that my IP may be under attack and to call 1-888-235-0670 to speak with official technician. I reluctantly called the number and asked who I was speaking to. He had an accent that was hard to understand but when pressed who he worked for, he stated Microsoft. He asked for an error code, which I gave to him, and he asked if the AT&T account was under a name he gave, which was my husband's name. He wanted me to follow his instructions to correct the threat, at which time I stated that I was uncomfortable in doing so; he could possibly be having me do something that would harm my computer. He said he was sorry that I had that concern and that there was nothing he could do for me, then quickly hung up the phone.

[Ticket: # 989655 - Email harassment](#)

Date: 5/19/2016 5:22:25 PM

City/State/Zip: Knoxville, Tennessee 37928

Company Complaining About: AT&T

Description

I keep receiving the same email from the same company even after I block the sender

Ticket: # 989712 - Possible pornographic content emails sent to spam folder (while using public library computer)

Date: 5/19/2016 5:42:39 PM

City/State/Zip: Portage, Michigan 49024

Company Complaining About: Portage District Library, Portage, Mi 49024 (public Computers Workstations)

Description

several subject headings tell of adult material pornography enclosed. found them in bullmastiff40@yahoo.com spam folder (my email account). May 2016.

Ticket: # 989806 - Found more possible pornography spam emails in folder

Date: 5/19/2016 6:20:19 PM

City/State/Zip: Portage, Michigan 49024

Company Complaining About: Portage District Library, Portage, Mi (public Computer Workstations)

Description

On May 19, 2016 found more spam adult sexual headings / in spam folder of email bullmastiff40@yahoo.com (my account). Due to the serious nature of pornography on internet / spam emails, I refuse to send, open, altar or view, or manipulate these emails sent to my spam folder. If there is child pornography enclosed that is a Federal Crime of those senders. I have never sought or searched for illegal child pornography through email accounts or on the Internet, and never will. The Internet Watch Foundation explains that illegal child pornography is mixed in with legal adult pornography and adult entertainment. Honest citizens can get in trouble by opening these email spams. I belong / support several child abuse organizations and realize how dangerous opening these emails are. I am a citizen advocate against child pornography, and have signed petitions and support campaigns to rid illegal material off the internet. Give me some advice on what to do about these emails. Sincerely, (b) (6)

Ticket: # 989883 - SCAM ARTIST REPRESENTING IRS

Date: 5/19/2016 6:38:52 PM

City/State/Zip: Fountainhill, Pennsylvania 18015

Company Complaining About: Scam Irs

Description

I RECEIVED A CALL FROM A MAN CLAIMING TO BE FROM IRS. REQUESTING THAT I PAY 1068.00dollars. CLAIMING THAT I OWE TIS MONEY. I HAVE THE NAME HE GAVE ME. HE SAID HE WAS AN OFFICER. I TOLD HIM THAT THE IRS SENDS CERTIFIED LETTERS. AND NOT PHONE CALLS. HE TOLD THAT IF I DIDNOT PAY THIS MONEY I WOULD BE ARRESTED ASAP. I CALLED THE POLICE DEPARTMENT. I WAS VERY UPSET. THE POLICE SAID IT WAS A SCAM. AND TO NOTIFY YOU.

Ticket: # 989884 - Broken HTTPS server with personal information

Date: 5/19/2016 6:38:56 PM

City/State/Zip: Tampa, Florida 33614-6631

Company Complaining About: N/a. Aol Is Not My Provider

Description

Verizon moved my verizon.net email account last year to AOL. I seldom use it. Today I logged in and noticed several pages on their server, including the page containing all my personal information, are public. When inspecting the page, I found this:

"This page is insecure (broken HTTPS)."

"SHA-1 Certificate"

"This site uses a weak security configuration (SHA-1), so your connection may not be private."

Attached, please find a composite JPG with the warnings on my browser.

[Ticket: # 990170 - Breach of personal data privacy](#)

Date: 5/19/2016 9:52:21 PM

City/State/Zip: Long Beach, California 90803

Company Complaining About: Frontier Communications

Description

While contacting Frontier about my account without verifying any information from me they read off my full account details. I was given my full account number and home address with apartment number and zip code. It was not verified that I was the account holder. I asked to be transferred to a supervisor. The supervisor came on the line, did not verify my account and began discussing details of my account. I had to ask 3 times for them to verify my information.

Ticket: # 990232 - Content removal from internet search

Date: 5/19/2016 10:44:30 PM

City/State/Zip: Minneapolis, Minnesota 55427

Company Complaining About: Google

Description

Repeated attempts to get both Google and Meetup.com to remove content displaying in Google Search about me has failed. The offending pages link my name to an Atheist group on Meetup.com. Google has not removed the cached results or spam notifications of the offending page. Meetup.com has stated my name is not searchable in the group or on its live page and that they have submitted requests to Google to get rid of the offending pages. This has gone on for at least a year, and the offending page through different Meetup agents, and it is still displaying on Google Search results, when my name is searched. Please assist.

Offending pages -

<https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=26&cad=rja&uact=8&ved=0ahUKewjjxrWI-->

[TMAhUo9IMKHWbHAa8QIAiTATAZ&url=http%3A%2F%2Fwebcache.googleusercontent.com%2Fse](http://webcache.googleusercontent.com/arch%3Fq%3Dcache%3AcU6G-2mmmplJ%3Awww.meetup.com%2FMinnesotaAtheists%2F%2B%26cd%3D26%26hl%3Den%26ct%3Dclnk%26gl%3Dus&usg=AFQjCNEEPvq4H58JoC866eDkUqFq489PhQ&sig2=gjwu7GaGB5cxXB-e_LmNEw)

[arch%3Fq%3Dcache%3AcU6G-2mmmplJ%3Awww.meetup.com%2FMinnesotaAtheists%2F%2B%26cd%3D26%26hl%3Den%26ct%3Dclnk%26gl%3Dus&usg=AFQjCNEEPvq4H58JoC866eDkUqFq489PhQ&sig2=gjwu7GaGB5cxXB-e_LmNEw](http://webcache.googleusercontent.com/search?q=cache:cU6G-2mmmplJ:www.meetup.com/MinnesotaAtheists/+&cd=26&hl=en&ct=clnk&gl=us)

[http://webcache.googleusercontent.com/search?q=cache:cU6G-](http://webcache.googleusercontent.com/search?q=cache:cU6G-2mmmplJ:www.meetup.com/MinnesotaAtheists/+&cd=26&hl=en&ct=clnk&gl=us)

[2mmmplJ:www.meetup.com/MinnesotaAtheists/+&cd=26&hl=en&ct=clnk&gl=us](http://webcache.googleusercontent.com/search?q=cache:cU6G-2mmmplJ:www.meetup.com/MinnesotaAtheists/+&cd=26&hl=en&ct=clnk&gl=us)

<http://www.meetup.com/MinnesotaAtheists/>

https://www.google.com/search?num=50&safe=off&q=dan+faustgen&oq=dan+faustgen&gs_l=serp.3.0.136264.138071.0.138357.12.11.0.1.1.0.155.1096.0j9.9.0....0...1c.1.64.serp..2.10.1096...0i67j0i131j0i3j0i10.Khzbm4fz9uE#

https://www.google.com/search?num=50&safe=off&q=dan+faustgen&oq=dan+faustgen&gs_l=serp.3.0.1171.1171.0.2676.1.1.0.0.0.0.858.858.6-1.1.0....0...1c.1.64.serp..0.1.850.BwFpWg3tP0g#

[Ticket: # 990356 - Credit Karma email practices](#)

Date: 5/20/2016 6:27:58 AM

City/State/Zip: Waltham, Massachusetts 02453

Company Complaining About: Credit Karma

Description

I clicked the link to complain and ask them to cancel the account. As a follow up I received an email about completing my registration. So clearly I never did open an account.

Ticket: # 990393 - Email harrassment

Date: 5/20/2016 8:23:04 AM

City/State/Zip: Cordova, Tennessee 38018-7661

Company Complaining About: AT&T

Description

We are receiving email notification that we have subscribed to various websites ranging from government sites, medical sites, drug rehab, mental health and employment. We have not subscribed to any of these. This has happened once prior, after our neighbors dissatisfaction with us. That lasted one day. We are now again receiving the same type of emails from various websites that we have not subscribed to after experiences another issue with the same neighbor. They also range from government websites to health websites to addiction websites and more. Given the timing of the subscriptions, we are confident that they originate with our neighbor. We have unsubscribed for two days, but have reached the point with the third day that we are not sure when it will stop. I hope this is the proper agency to file this complaint as we do want to pursue this problem. Barbara Hildebrandt

[Ticket: # 990649 - spam unwanted contact](#)

Date: 5/20/2016 11:07:55 AM

City/State/Zip: Charlotte, North Carolina 28269

Company Complaining About: T Mobile

Description

I have asked this individual directly as well as contacted T-Mobile's customer support and asked them to have this person quit contacting me. I did not give him my contact info. He has ignored my numerous requests and continues to contact me with advertisements and spam. I do not want this person contacting me at all under any circumstances. Please help me with this matter.

Ticket: # 990741 - computer hacker/scam

Date: 5/20/2016 11:32:33 AM

City/State/Zip: St. Paul, Minnesota 55107

Company Complaining About: No Info On This

Description

At around 8 AM this morning, I was on the internet and all of a sudden a caption came up telling me I had to immediately call this number (888-217-1503) because my cell phone had been hacked and all of my personal information was available to this hacker. I didn't call the number because I've experienced this in the past and know it's a scam, and also because it has an 888 area code. I tried locating the number on 411.com and Whitepages but no information came up for it. And then at 9:43 AM I received a call on my cell phone from the # 201-746-4340 which I didn't answer because I didn't recognize the # and also the area code. I reported both of these to the IRS call center website and they suggested I also report them to you. I don't know if these 2 incidents are related, but they both happened within a 2 hour period and that makes me wonder if they are.

Ticket: # 990876 - Unwanted emails

Date: 5/20/2016 12:17:50 PM

City/State/Zip: Simpson, Illinois 62985-2324

Company Complaining About: Shawneelink.com

Description

I keep getting email stating I am a beneficiary and funds await me if I provide my personal information. Can you help me stop these unwanted email. Thank you for your assistance.

[Ticket: # 991263 - Massive spam from magnetmail.net](#)

Date: 5/20/2016 2:22:39 PM

City/State/Zip: San Diego, California 92115

Company Complaining About: Magnetmail.net

Description

I receive dozens of spam emails from magnetmail.net (via mmsend61.com) every day. Every email contains asks me to click on a link to verify a prize or a rebate or a gift card some other financial reward. I made the mistake of clicking a "remove yourself here" link in one of their emails and all that did was triple the number of emails they'd already been sending.

[Ticket: # 991289 - complaint](#)

Date: 5/20/2016 2:28:38 PM

City/State/Zip: Boca Raton, Florida 33434

Company Complaining About: Binadit.com

Description

Lately, I have been inundated with pornography and attempted scams from spot1.binadit.com. This domain apparently comes back to Rotterdam. Is there any way to stop these people from spreading their filth or perpetrating their frauds?

[Ticket: # 991382 - unwanted text to mobile number](#)

Date: 5/20/2016 2:52:41 PM

City/State/Zip: Canton, Michigan 48187

Company Complaining About: Verizon

Description

I just received a text from 210-538-3635 to consolidate student loan debt. I am not a student and have not asked this company to text me about any debt.

Ticket: # 991435 - SPAM

Date: 5/20/2016 3:06:31 PM

City/State/Zip: Vermontville, Michigan 49096

Company Complaining About: AT&T

Description

Continued SPAM email from Gary Peters

United States Senator for Michigan. I have requested removal from their SPAM list that I never subscribed to. Can't get them to stop after several request. I take this a political harassment.

[Ticket: # 991642 - computer repair scam](#)

Date: 5/20/2016 4:17:58 PM

City/State/Zip: Tewksbury, Massachusetts 01876

Company Complaining About: Premium Technical Support

Description

Got scammed into paying \$500 for computer repair service

Do not want anything to do with this scam. They continually calling from many different numbers.

I repeatedly tell them to stop calling. I block every number but then they call from a different number.

I feel harassed!

[Ticket: # 991901 - unsolicited pornographic text message](#)

Date: 5/20/2016 5:42:39 PM

City/State/Zip: Crockett, California 94525

Company Complaining About: AT&T

Description

Today, May 20, 2016 at 2:04 p.m. PDST, I received a pornographic photo through text message. I do not know how to forward it to you. I don't like this.

Ticket: # 992170 - Unwanted emails

Date: 5/20/2016 8:24:14 PM

City/State/Zip: St. Augustine, Florida 32086

Company Complaining About: Comcast

Description

I keep getting unsolicited emails from <http://www.business-fun.com/>

I have submitted to their unsubscribe form many times, but I still get emails from this company.

Ticket: # 992316 - Re: CAN-SPAM Act

Date: 5/20/2016 11:19:40 PM

City/State/Zip: Streamwood, Illinois 60107

Company Complaining About: Centurylink

Description

This is a follow-up to your previous request #848956 "CAN-SPAM Act"

CenturyLink claimed, in their response, that they had removed the email address from the records of the CenturyLink customer's account. However, this email address continues to receive emails from CenturyLink regarding the very account they claimed to have removed it from.

I am the owner of the JENISONFAM@GMAIL.COM email address and have no business relations with CenturyLink. Yet, this email address continues to receive emails regarding a CenturyLink member's account.

I am not sure if CenturyLink has deliberately misled the FCC, or that they truly do not understand their own systems enough to know if they've removed an email address from their system, but either prospect seems troubling.

Their system clearly still continues to contain it, and continues to send unwanted business communications, some containing personal information of another person's account, to the aforementioned email address.

Attached you will find a copy of the original response regarding the complaint stating the email address had been removed from the account, as well as a copy of an email sent to the aforementioned email address from CenturyLink regarding the same account after the response.

As I have taken all possible measures to get this resolved, both through CenturyLink and the FCC Complaint Division, I am looking to you to provide further guidance on what recourse is available to get the email address successfully removed from CenturyLink's systems of record.

[Ticket: # 992380 - Spam from Bernie Sanders campaign](#)

Date: 5/21/2016 7:09:04 AM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Comcast

Description

I receive 2-3 emails many days a week from the Bernie Sanders campaign. Over the past three months, I have repeatedly tried unsubscribing and complaining that I do not wish to receive these emails, but if anything they multiply. I have tried assigning them to my Gmail spam filter but somehow they get through. They are very irritating, not least because many start, "Sisters and Brothers." I do not feel brotherly to Bernie Sanders, I find him intensely annoying. Please block the spam from his campaign!

Ticket: # 992514 - spam complaint

Date: 5/21/2016 11:25:17 AM

City/State/Zip: Denver, Colorado 80205

Company Complaining About: Comcast

Description

I'd like to file a complain against cashedoutmedia.com

a mike@cashedoutmedia.com keeps emailing me relentlessly. I dont know this person and have never done business with them. How can I get them to stop?

Ticket: # 992524 - COMCAST

Date: 5/21/2016 11:36:06 AM

City/State/Zip: Calhoun, Georgia 30701

Company Complaining About: Comcast

Description

Very low quality from all 3 services as costs increase. How can COMCAST charge customers for a "trial" anything? Who can help hold them accountable for illegal and unauthorized collection of privileged information from a personal check of someone who HAS NEVER HAD A CONTRACT WITH COMCAST? COMCAST doesn't maintain any security over personal information collected to establish an account. I have irrefutable proof.

COMCAST IS DANGEROUSLY OUT OF CONTROL. PLEASE PLEASE HELP.

[Ticket: # 992538 - Phone scammers](#)

Date: 5/21/2016 11:48:16 AM

City/State/Zip: Wilkesboro, North Carolina 28697

Company Complaining About: Verizon

Description

I have had multiple people calling me telling me that my number has been calling them all day. So I looked up to see if it's possible that scammers could use my number in order to get ahold of people. I'm pretty sure that this is what is happening in my case and was wondering if there was anything I could do short of changing my phone number.

[Ticket: # 992632 - privacy violation from Wiziq](#)

Date: 5/21/2016 1:10:31 PM

City/State/Zip: Carolina, Puerto Rico 00987

Company Complaining About: Liberty

Description

Greetings,

This 19th of May i end up services with Wiziq (Educational classroom rental). In the years i was with them they went into my computer twice, to fix things with my permission through AMMY. The 19th, when my contract was finish with Wiziq, withOut permission they went into my computer, they took downloads permitted by wiziq of my classes, add in my computer other class repeatedly, add recordings from AMMY when they help me, and make damages - after that until today i have not be able to use internet in that computer.

I just asked AMMY to erase my information from their systems to avoid Wiziq.

Hope this deceptive highly intrusive business practice is taken care of.

I will send any other information or help from lawyers, as suggested by you.

Kind Regards,

Ticket: # 992822 - COMPLAINT - Fractal Media Marketing Opt Out Problems

Date: 5/21/2016 4:03:02 PM

City/State/Zip: Weston, Florida 33332

Company Complaining About: AT&T

Description

I've been opting out of unwanted e-mails from Fractal Media Marketing for months. We e-mailed their compliance@brookesequalguy.com address on April 29, 2016 and again today. Today's attached e-mail was rejected as undeliverable. PLEASE help me stop these unwanted messages - Thank You

Ticket: # 992877 - Comcast and Installation of Windows 10 on my computer without my consent

Date: 5/21/2016 4:53:00 PM

City/State/Zip: Roseville, California 95747

Company Complaining About: Comcast

Description

Windows 10 has been trying to install itself, along with a printer driver and various other software without my consent. I sent an e-mail asking them not to install. I have Windows 7 and it is fine. Now my computer is not working properly. I purchased several computer cleaners, which removed a lot of junk, but NOT anything related to Windows 10. I am retired, use the computer for very simple things, do not use any of the social media except my e-mail. I do NOT want to pay for this, which they advise, is NOT really free, but a subscription service. As is the printer driver. What can be done to prevent this? I feel that my privacy will be invaded, even though we all know "Big Brother is watching". Help. Is there a law to help? I resent being held "hostage" to a machine for the sake of a huge company's profits. What about invasion of privacy? Isn't that one of our constitutional rights? Are they all going to go out the window? (no pun intended). I don't know who to contact. Are you the correct Federal Agency?

Ticket: # 992955 - AT&T Internet service (Gigapower) collect 100% privacy information

Date: 5/21/2016 6:19:18 PM

City/State/Zip: Suwanee, Georgia 30024

Company Complaining About: AT&T

Description

We know when we use Facebook, Google email, they may collect the information out of our content. But, AT&T goes too far. They are a internet portal. If I sit at home and go to WebMD to look at the information about my private health, AT&T will tab into that, too regardless your willing to share or not. They route ALL the internet traffic to their server for analysis. This is way too much comparing Google, Yahoo, Facebook, etc.

If we want to use service, we have agree. As the matter of fact, there are a lot of people who are not trained to fully understand the issue, AT&T is taking advantages of great public's ignorance about the internet privacy, and push this criminal act into our throat. I request that FCC should investigate this issue further.

Thanks!

(b) (6)

[Ticket: # 993041 - I keep getting these on my email](#)

Date: 5/21/2016 8:33:03 PM

City/State/Zip: Tucson, Arizona 85718

Company Complaining About: Comcast

Description

Alex Grey [skmcneill@lookmom.net]

Do you want to C my erotic pictures? I have tons photos of my large breasts and sexy butt. call me here four one 24081318 & u will C them all. I have many naked photos for u. txt me a msg at +1412 408 1311 so that we can meet in real life. I <3 you & IMY so much ROFL. Cya OX

[Ticket: # 993197 - Privacy](#)

Date: 5/22/2016 7:15:39 AM

City/State/Zip: Rancho Cucamonga, California 91730

Company Complaining About: Frontier Communications

Description

Seems I have none. Seems others (individuals and radio stations) for example, 94.7 Wavy, seem to be aware of my internet activity. It's annoying. I am not aware of the CBS affiliate having my permission to monitor my internet usage.

Ticket: # 993211 - continued unwanted emails and phone calls from SiteLock

Date: 5/22/2016 9:04:11 AM

City/State/Zip: Bayville, New Jersey 08721

Company Complaining About: Sitelock

Description

I host websites using a company called HostGator. They utilize a third party called SiteLock to scan their websites for security issues. They detected a false positive on my site and Hostgator shut down my account. SiteLock then emailed me multiple times and called me to "resolve" the issue. There was no issue, and SiteLock tried to extort me to make the problem go away, offering to "clear" my sites with Hostgator if I paid them over \$100 a month. Since there was no issue, I said no, and told them to never contact me again. I cleared up the mistake with Hostgator, and my account was re-enabled. The incident in question happened on April 26, 2016.

SiteLock kept calling and emailing. They have no opt-out. HostGator claims to have asked SiteLock to remove from their contact lists on May 5.

I received a sales email from SiteLock on May 3. I replied to them with the following: "Please never contact me again." On May 20, I received a followup sales email from SiteLock and have received multiple phone calls.

HostGator claims that they can't do anything else, and they've been fairly blasé about it.

I want them to stop!

[Ticket: # 993231 - harassing emails](#)

Date: 5/22/2016 9:38:22 AM

City/State/Zip: Tooele, Utah 84074

Company Complaining About: Rise Broad Band

Description

I have unsubscribed dozens of times from highlights using thier unsubscription link as well as customer service with calls and emails yet they continue. How do a file an injunction? Their email is below.
customerservice@highlights.com

[Ticket: # 993243 - Spam text messages sent to phone](#)

Date: 5/22/2016 10:28:50 AM

City/State/Zip: Avon, Ohio 44011

Company Complaining About: Verizon Wireless

Description

Multiple text messages sent from Lincoln Technical Institute about their programs; I have never had an interest in them or other similar schools. Phone showing up with five digits 276-26 so can't get them blocked by my provider. How can I get it stopped?

Ticket: # 993246 - Privacy

Date: 5/22/2016 10:31:11 AM

City/State/Zip: Big Bear Lake, California 92315

Company Complaining About: Unknown

Description

I have reason to believe my internet web browsing history is being spied on...and used to, in short, spy on me, harass me, and indirectly Cyber Bully Me.

I'm the guest at an apartment located at "The Bear Cave Apartments"...one of the Tenants of the Apartment I live in said they had access to WiFi Hotspot called "#JudgementalBitches" Current Password:bluewatermelon1914.

I believe they are using this hotspot to monitor my web browsing history and ironically(or not) judge me. I live with some extremely conservative christians who always run their mouths about the bible, and know them via the 12-step community(AA/NA).

While I enjoy being able to access the internet via my laptop using the above WiFi Hotspot ...I DO NOT personally know the owner nor feel like asking the tenant of the apartment where I live who it is.

I previously notified the FCC 24/7 Emergency hot line that I hear voices nearby, possibly in another apartment discussing what is on my laptop screen, or maybe its my browsing history..not certain if they are also accessing my laptop directly via hacking methods(remote pineapple etc. from what I've learned about via google).

I don't even know the ISP of this wifi connection....it could be "Charter Communications" a popular ISP provider where I live or a small handheld hot spot etc. provided via AT&T, Verizon etc.

What I want the FCC to do:

1. Discover the ISP/Owner of the wifi connection "#judgementalbitches"
2. Interrogate them about whether or not they monitor the web browsing history of the users of their hotspot, and share it with others.
3. Notify the local District Attorney and press charges for privacy violations , cyber bullying etc.

Ticket: # 993318 - Credit Card, other info not protected

Date: 5/22/2016 12:19:20 PM

City/State/Zip: San Diego, California 92116

Company Complaining About: Gay.com

Description

Attention: To Whom It May Concern, FCC

My name is (b) (6), and I am writing you because there is a problem that needs to be addressed:

The problem at hand is a problem that is long over due. The website www.gay.com with the IP Addy: (b) (6) is neglecting to rectify poor practices. There are many errors in the programming code, and there are huge gaps in their security infrastructure. Additionally, the site does not have any security measures as of today of 1153 on the date of 22 May 2016. They are using a legal loop hole to justify their gross negligence by stating BETA on their chat server, but this situation has been going on for 10 years and the BETA server has been happening for 5 to 10+ years, and all this time they have been accepting credit card information that is leaving their customers at the will of Hackers and Thieves, while nothing is being done to rectify the BETA standard of the program. I have notified them of these poor practices, and little to no security features that is lacking severely. This has been happening for some time, and I have warned them multiple times of the situation, and today I finally got confirmation on everything and all Credit Card information is not secure, passwords are not secure, and other info is not secure either. I have not wanted to notify the Authorities of this negligence; however, it has officially gone too far because none of their security features are operational.

I really enjoyed chatting to my friends on this site, but not at the expense of other losing their identity or hard earned money that is vulnerable to just anyone whom chooses to steal it.

I respectfully request that your department conduct a thorough probe into this site, and if need be, give the ample time to fix their issues, or shut them down via court injunction because what is happening is truly a crime, and they are collecting money for a service they are not providing, and this service includes implementing and maintaining security status quo of site while the people involved in this site operate within it.

Thank you!

Sincerely,

(b) (6)

[Ticket: # 993344 - Privacy](#)

Date: 5/22/2016 1:24:07 PM

City/State/Zip: Big Bear Lake, California 92315

Company Complaining About: Unknown....charter Communications

Description

Email me for details

Ticket: # 993699 - PayPal scam

Date: 5/22/2016 9:47:33 PM

City/State/Zip: Cocoa, Florida 32927

Company Complaining About: AT&T

Description

Your Account Has Been Limited.

Your PayPal account has been limited because we've noticed significant changes in your account activity. As your payment processor, we need to understand these changes better.

Please log in to your PayPal account and provide the requested information. If we don't receive this information, we will be unable to remove this limitation. Once we receive and review your documentation, we will email you regarding the status of your account.

Sends me to this site :

<http://www.antisocialmediallc.com/us/validation/4fb90ce4e6d4a546e6ab987ebc02ebd8/>

[Ticket: # 993756 - microsoft](#)

Date: 5/23/2016 12:27:26 AM

City/State/Zip: Orangevale, California 95662

Company Complaining About: Consolidated

Description

Microsoft installed windows 10 on one of my computers and tried to do it on my laptop. It cost me \$80 to have it all removed. They do not have the right to take control of my computer and so that.

Ticket: # 993971 - Let's Go Green Biz

Date: 5/23/2016 10:20:48 AM

City/State/Zip: Philadelphia, Pennsylvania 19130

Company Complaining About: AT&T

Description

I have repeatedly tried to unsubscribe from the spam site at "letsgogreenbiz@gmail.com", but continue to receive unsolicited email. I have never done business with the company, and want it to stop. Thanks.

[Ticket: # 994131 - spam email on phone](#)

Date: 5/23/2016 11:29:09 AM

City/State/Zip: Kansas City, Kansas 66109

Company Complaining About: Sprint

Description

Hello I had a group text from an unknown email which was linked to my cell phone which I am not aware of.

Thank you

Ticket: # 994441 - Complaint about Verizon Wireless

Date: 5/23/2016 1:20:59 PM

City/State/Zip: Trophy Club, Texas 76262

Company Complaining About: Verizon Wireless

Description

Verizon Wireless has my email address associated with an account belonging to another person (whom I do not know). I have been contacting Verizon for over a year asking them to remove my email address from this person's account, but I still receive billing emails for an account that is NOT mine. I have NEVER done business with Verizon. In addition, they have sold my email address to spam lists as I now get emails addressed to this other account holder. I have called Verizon, emailed their privacy department, clicked the links in their email to say this account does not belong to me and to remove my email. This has gone on for over a year. Today, I received yet another notice from Verizon about an account that is not mine. I want my email address removed.

[Ticket: # 994575 - Unwanted texts](#)

Date: 5/23/2016 1:59:38 PM

City/State/Zip: Maineville, Ohio 45039

Company Complaining About: Time Warner

Description

In the last few weeks I have received several unwanted and creepy texts from unknown numbers. My number is on The Do Not Call list.

[Ticket: # 994709 - takeover of computer](#)

Date: 5/23/2016 3:00:57 PM

City/State/Zip: Menifee, California 92585

Company Complaining About: Unknown

Description

A screen comes up that says my computer is infected & I must call their support at 1-844-556-7757. Why does the telephone company allow them to keep that number to allow them to scam people?

[Ticket: # 994862 - Email harassment](#)

Date: 5/23/2016 3:39:41 PM

City/State/Zip: Knoxville, Tennessee 37928

Company Complaining About: Aol

Description

I receive MULTIPLE unwanted emails

[Ticket: # 994975 - hacked access to my computer preventing is use, and then offering a fix](#)

Date: 5/23/2016 4:08:35 PM

City/State/Zip: Taylor, Texas 76574

Company Complaining About: Time Warner

Description

My windows 7 computer was protected by Norton security and MacAfee , and Modzilla No-Script, and I was entering a known URL when my screen was overtaken by a screen image and a constant audio alarm claiming my system was at risk, and to call a number for technical assistance. Calling this number I was told this company, Live Tech Support was repeatedly assured they were part of Microsoft , and I agreed to their verbal only services. They refused to provide written confirmation of the extended services agreement, and I was able to check their home page only to find no evidence of their being and approved vendor or part of Microsoft, and informed them by email that I was not willing to confirm payment of services rendered as they uninstalled, not disabled all of my security software replacing it with generic MS Security sfwe. leaving no evidence of the prior condition of my PC. and lack of written confirmation of future services.

I received and retain a voice mail from them offering to settle for technical services. I didn't reply and was billed the entire amount of \$248 that is disputed.

I believe their method of access, and forcing me to call them is illegal, as is their misrepresentation of their affiliation with Microsoft. I have attached a screen capture of their website offer for technical support advertised for half of their over the phone quotation.

Ticket: # 995098 - Privacy

Date: 5/23/2016 4:49:26 PM

City/State/Zip: Sacramento, California 95822

Company Complaining About: Dslextreme.com

Description

I was attempting to file a civil rights complaint yet my connection is not secure I have services through DSL Extream.com and I have a anti virus program I have windows 10 and supposed to have a secure connection to the internet! I am so tired of this bull shit I demand know how is collecting information on my under the Federal Government's Freedom of Information Act on me a free citizen with a right to privercy at my home!

Subject:

Security ID: SYSTEM
Account Name: DEE-PC\$
Account Domain: WORKGROUP
Logon ID: 0x3E7

Logon Information:

Logon Type: 5
Restricted Admin Mode: -
Virtual Account: No
Elevated Token: Yes

Impersonation Level: Impersonation

New Logon:

Security ID: SYSTEM
Account Name: SYSTEM
Account Domain: NT AUTHORITY
Logon ID: 0x3E7
Linked Logon ID: 0x0
Network Account Name: -
Network Account Domain: -
Logon GUID: {00000000-0000-0000-0000-000000000000}

Process Information:

Process ID: 0x2cc
Process Name: C:\Windows\System32\services.exe

Network Information:

Workstation Name:
Source Network Address: -
Source Port: -

Detailed Authentication Information:

Logon Process: Advapi
Authentication Package: Negotiate
Transited Services: -
Package Name (NTLM only): -
Key Length: 0

This event is generated when a logon session is created. It is generated on the computer that was accessed.

The subject fields indicate the account on the local system which requested the logon. This is most commonly a service such as the Server service, or a local process such as Winlogon.exe or Services.exe.

The logon type field indicates the kind of logon that occurred. The most common types are 2 (interactive) and 3 (network).

The New Logon fields indicate the account for whom the new logon was created, i.e. the account that was logged on.

The network fields indicate where a remote logon request originated. Workstation name is not always available and may be left blank in some cases.

The impersonation level field indicates the extent to which a process in the logon session can impersonate.

The authentication information fields provide detailed information about this specific logon request.

- Logon GUID is a unique identifier that can be used to correlate this event with a KDC event.
- Transited services indicate which intermediate services have participated in this logon request.
- Package name indicates which sub-protocol was used among the NTLM protocols.

Ticket: # 995102 - Bandmix.com Illegal Spam

Date: 5/23/2016 4:49:50 PM

City/State/Zip: Not Applicable, Maine 99999

Company Complaining About: Not Applicable

Description

I spent the last 10 years and hundreds of "unsubscribe"s trying to get bandmix to stop emailing me. I NEVER EVER SIGNED UP FOR AN ACCOUNT, THEY JUST AUTOMATICALLY MADE AN ACCOUNT USING MY REAL NAME AND EMAIL ILLEGALLY. I was pissed the created the account so I tried to get it deleted but they never deleted it. Since then, back around 2005 or so, I get daily and weekly emails from badmix AND THERE IS NO WAY TO SUBSUBSCRIBE. There used to be no unsubscribe link. Now there is one BUT IT DOES NOT UNSUBSCRIBE.

This is illegal and it breaks the can spam act law. They should be prosecuted and fined millions of dollars for this illegal activity.

Ticket: # 995111 - Text message spam

Date: 5/23/2016 4:53:35 PM

City/State/Zip: Akron, Ohio 44311

Company Complaining About: The Spam Text Came From 1-267-875-2557

Description

I received a text message on 5-23-16 at 3:13 pm with the message "Emily 884 Clay St Bonner <http://xgubd.com/tbCc7o>". I did not click the link and do not know what it is. I should be on the do not call list this year since 4-22-16.

Ticket: # 995330 - Franklin Legal Group

Date: 5/23/2016 6:05:30 PM

City/State/Zip: Bellflower, California 90706

Company Complaining About: Time Warner

Description

The above mentioned individuals have been sending me emails about a Pay Day Loan that I have no knowledge about. The emails are threatening and demanding that I pay them money that I never borrowed. I asked them for proof and they insist that they will show me proof in court.

[Ticket: # 995639 - Theft of my personal computer contact info from my computer for marketing purposes](#)

Date: 5/23/2016 8:01:49 PM

City/State/Zip: Redlands, California 92374-5469

Company Complaining About: Frontier Communications

Description

A theft has occurred of my personal computer contact info from my computer's Microsoft Outlook Contacts for marketing purposes of the hacker & owner of the .no email...

[Ticket: # 995656 - Email in my name sent to an address in my address book](#)

Date: 5/23/2016 8:07:46 PM

City/State/Zip: Trumbull, Connecticut 06611

Company Complaining About: Frontier Communications

Description

I had a friend email that this email was sent to him with my name on it. In the past I have heard of this happening and that it was important to report it. I use virus protection and malware protection and I run only apple products. I want to report this email address as I am sure it is foreign and is most likely malicious.....

[Ticket: # 995861 - Comcast won't stop spamming me](#)

Date: 5/23/2016 10:20:04 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

Comcast will not stop sending me spam. I unsubscribe every month from their advertisements (which I never opted for), and the emails continue, despite previous FCC complaints, and despite a comcast rep saying he could remove me from the spam email database, and then not following through.

[Ticket: # 996020 - Website/phone](#)

Date: 5/24/2016 6:22:08 AM

City/State/Zip: Columbus, Ohio 43227

Company Complaining About: Boost Mobile

Description

Identy theft by social media website theft and on fb/Google my bank acct.

[Ticket: # 996109 - E-MAIL junk messages being sent daily to my account](#)

Date: 5/24/2016 8:15:55 AM

City/State/Zip: Brookfield, Wisconsin 53005

Company Complaining About: AT&T

Description

Daily junk virus e-mails being sent to and from my at&t yahoo account

[Ticket: # 996637 - myBankrate continues to send emails long after unsubscribing to all emails](#)

Date: 5/24/2016 11:16:57 AM

City/State/Zip: Salt Lake City, Utah 84107

Company Complaining About: Mybankrate.com

Description

I've gone to myBankrate and unsubscribed from ALL emails from them twice now and continue to receive emails.

Ticket: # 996775 - Violation of First Amendment Rights against Facebook**Date:** 5/24/2016 11:47:57 AM**City/State/Zip:** Palo Alto, California 94301**Company Complaining About:** Facebook (mark Zuckerberg)

Description

Facebook (Mark Zuckerberg) is willing and knowingly violating peoples First Amendment Right to freedom of speech. Currently, they banded me from keeping my post updated due to violation of freedom of speech while they allow pornography, others within the group conversation with them same violation. How is it you can ban one from freedom of speech while others saying the same exact thing continued to be allowed free access. This is in direct conflict with their own standards! I live and have served this country for my rights as well as others. Please inform me if this can be addressed through the FCC or civil courts. Thanks, have a great day!

Ticket: # 996976 - Spoofing and Scamming by Unwanted Email Harassment

Date: 5/24/2016 12:23:44 PM

City/State/Zip: Salem, Oregon 97301

Company Complaining About: Centurylink

Description

This "entity" is continuing to send emails of job offers to my work email. They are spoofing their address as Career Builders. When I repeatedly asked them in writing to stop, they are now using other email addresses after I block each one.

Ticket: # 997337 - Internet Domain Mane Services

Date: 5/24/2016 1:28:06 PM

City/State/Zip: Coeur D'alene, Idaho 83814

Description

Fax Ticket Ready For Data Entry

[Ticket: # 997828 - Email SPAM abuse](#)

Date: 5/24/2016 2:37:04 PM

City/State/Zip: Herndon, Virginia 20171

Company Complaining About: Verizon

Description

Have requested to be removed from the email SPAM 5 + times and still continue to receive 2+ emails advertising per week. Have completed the unsubscribe feature 5+ times as well as emailed replied personally asking all with no success.

Company is Stanley Steemer carpet cleaners

Ticket: # 997972 - "Advertising Emails" Harassment**Date:** 5/24/2016 2:55:44 PM**City/State/Zip:** Jersey City, New Jersey, New Jersey 07306**Company Complaining About:** None

Description

Dear FCC Representative,

I Jehan Panthaki, write with regards to emails I have been receiving for over a year now from a company "Skylark IT Solutions" whose emails I have no recollection of subscribing to. As the recent (attached) email will indicate, this person Ajay (in addition to a few others) has been sending me emails.

I have, on at least 5 occasions, asked several people at their firm to stop sending these emails to my email addresses >> (<jehan.ucdenver@gmail.com> & <denver.states@gmail.com>). Their emails pertain to advertising their company's training sessions. I have even spoken to Ajay and Marvin about the same, and they blatantly lied saying they will remove me off their mailing list. This is harassment and they are having a laugh at my expense. It needs to stop.

I hereby request you correspond to them directly and take action. The name of the person who has sent this specific email is Ajay, whose is Cc'ed on this email, and his number is within the Subject of the email, as well as mentioned below.

Here are some other numbers and emails from Skylark IT Solutions. I can provide you a series of emails they have sent that should serve as additional evidence. Please feel free to contact anyone of them.

More Contact Information:

Main: (847)454-3386

General: info@skylarkits.com

Training: training@skylarkits.com

Human Resources: hr@skylarkmyanmar.com

Ajay: 847-454-3613

ajay@skylarkits.com

Marvin: 847-454-3385

marvin@skylarkits.com

Ram: ram@skylarkits.com
Vijay: vijay@skylarkits.com

Please let me know if you have any questions. I wish to put an end to this as soon as possible.
Thanking you.

(b) (6)

Ticket: # 998286 - Spam Text Message

Date: 5/24/2016 3:31:07 PM

City/State/Zip: San Jose, California 95123

Company Complaining About: Realty World

Description

I have received two spam text messages from a local real estate broker that I have never done business with. The message came from phone number 408-214-2424 and read as follows : "Market Update 95123-recently 18 homes sold on average of 14 days on market, for over asking price! Call for market details 408-767-9774 www.BayPropertyFind.com"

Ticket: # 998452 - other addressed mail coming to me

Date: 5/24/2016 3:45:55 PM

City/State/Zip: Englewood, New Jersey 07631

Company Complaining About: Verizon

Description

randolk@hotmail.co.kr

ranaamjadkhan@hotmail.com

ranamunir03@yahoo.com

These are the addresses that appear on the e-mails addressed to my mailbox from info4@asianmetal.net.

They are from Asian Metall, 55 Broad St, Suite 28B, NYC 10004 (646-6811122).

When I call I got a Pierce who was going to investigate and subsequently now the phone rings off the hook!

[Ticket: # 999444 - Unable to opt out after 2 yrs](#)

Date: 5/24/2016 5:33:52 PM

City/State/Zip: Renton, Washington 98059

Company Complaining About: United Health Care

Description

United Health Care required that I provide email to create account. They have since used the email address without my permission and despite my express selection to opt out. This has continued for two years, even though I have made multiple attempts to have them correct the situation.

Ticket: # 999510 - Youtube video soliciting children, advertises sex toys

Date: 5/24/2016 5:48:12 PM

City/State/Zip: Sparks, Nevada 89431

Company Complaining About: Charter

Description

While on youtube, an adult said "shit" and at the end of the video it said "sex toys" and showed an add for "sex toy". Title of video is directed at children and says "Adults Attempt To Do Middle School Science Experiments"

<https://www.youtube.com/watch?v=f2qOJw54iQo>

[Ticket: # 1000216 - Re: att office of the president called and harrassed me](#)

Date: 5/24/2016 11:45:33 PM

City/State/Zip: Fort Lauderdale, Florida 33339

Company Complaining About: AT&T

Description

This is a follow-up to your previous request #889021 "att office of the president called and harrassed me"

[Ticket: # 1000261 - Unwanted eMail SPAMS](#)

Date: 5/25/2016 2:05:08 AM

City/State/Zip: Mckinney, Texas 75070

Company Complaining About: AT&T

Description

I have asked at least 10 times to be removed fom this marketing list as I never signed up for anything from this site, yet I still get weekly emails

Ticket: # 1000414 - Text message harassment

Date: 5/25/2016 9:28:51 AM

City/State/Zip: Millsboro, Delaware 19966

Company Complaining About: AT&T

Description

I keep receiving the same text that has my name and my home address written in the text, with a link to car sales.. Each time it comes from a different number but the text and link are the same. I have unsubscribed numerous times and blocked the numbers but they won't stop and it's been going on for a month!

[Ticket: # 1000456 - internet privacy and right to control my own computer](#)

Date: 5/25/2016 9:56:23 AM

City/State/Zip: Monroe, Wisconsin 53566

Company Complaining About: Micro Soft

Description

Micro soft has become much too aggressive with it's campaign to convert everyone to Windows 10. They have downloaded a tag that now takes away my right to control what I want to download and have made Windows 10 start loading itself WITHOUT MY PERMISSION. This is unacceptable and, since I am elderly, I don't know how to eliminate this. I have to turn my computer off every time I walk away to make sure it doesn't get away from me.

Ticket: # 1000473 - no email validation requirement on Ashley Madison

Date: 5/25/2016 10:16:12 AM

City/State/Zip: Mapleton, Utah 84664

Company Complaining About: Ashleymadison.com

Description

My email address was recently used by an unknown individual to set up an account on the infidelity website Ashley Madison. Upon my complaint, the owners of the site indicated to me that new subscribers often use false email address in order to maintain anonymity, and that email validation is not required. I forced cancelation of the account, and complained about the practice. Shouldn't it be required to validate email address, thereby protecting others from receiving this type of adult content? What if it was one of my kid's email addresses? I thought that was the end of it, but it seem my email has now been shared with other websites, as I now receive spam from similar sites, such as vision3x.com. Please enact rules that require email validation upon user registration!!!!

Ticket: # 1000486 - Impersonation of major company scam

Date: 5/25/2016 10:20:06 AM

City/State/Zip: Gray Court, South Carolina 29645

Company Complaining About: Prtc Laurens Sc

Description

1 888 543-5025 says they are Microsoft support and that my computer has a virus...after they have locked it. Refuses to tell you the name of their company except that they are in NY and a 3rd party when pinned down. Says they will "fix" it for a fee. You can restart it yourself but lose what you were working on. Please make this illegal and stop these scammers. How many people have paid them believing they were actually Microsoft employees. I get this at least twice a month now...what a business they have. Let's put them out of business. One of these numbers now puts their virus window up but you are able to at least remove the window without losing your work by restarting. Your "Inet Issues" box has nothing that applies so just picked privacy.

[Ticket: # 1000615 - Email hacked](#)

Date: 5/25/2016 11:01:18 AM

City/State/Zip: Screven, Georgia 31560

Company Complaining About: Verizon Wireless

Description

My (b) (6) was hacked and when we called yahoo they wanted to charge 99\$ to reset my password. Now I am having to recreate a email address. All of my Military retirement and SS ,union retirement are linked to this account. Which puts me in a very bad position since my only income is retirement.

[Ticket: # 1000655 - unwanted emails](#)

Date: 5/25/2016 11:11:16 AM

City/State/Zip: Alsip, Illinois 60803

Company Complaining About: Comcast

Description

I haved asked this company for over 6 months to stop sending me emails. I get a new one everyday from same company different person. I respond opt out, they have no phone number listed on there website

Ticket: # 1000891 - Abusive Practices via email - sending SSN via email (unsecured)

Date: 5/25/2016 12:25:51 PM

City/State/Zip: Round Rock, Texas 78665

Company Complaining About: Bureau Of Defaulters Agency

Description

Received this message via abusive practices, not sure who this person is - I do not live or do business in CA. Sent my social security # over internet via email including name threatening lawsuit, warrant and fines.

Find Your Warrant Copy :-

Attorney :- (b) (6)

Number :- (817) 876 6393

NAME :- (b) (6)

CASE FILE :- CA#77629

SSN :- (b) (6)

Bureau of Defaulters Agency - FTC Incorporation.

This is to inform you, that you are going to be legally prosecuted in the Court House within a couple of days. Your SSN is put on hold by the US Federal Government, so before the case is filed we would like to notify you about this matter. It seems apparent that you have chosen to ignore all our efforts to contact you in order to resolve your debt with the Bureau of Defaulters Agency. At this point you have made your intentions clear and have left us no choice but to protect our interest in this matter. Now this means a few things for you, if you are under any state probation or payroll we need you to inform your manager/Concerned HR department about what you have done in the past and what would be the consequences once the case has been downloaded and executed in your name.

Now, FTC is pressing charges against you regarding 3 serious allegation:

1. Violation of federal banking regulation act 1983 (C)
2. Collateral check fraud
3. Theft by deception (ACC ACT 21A)

If we do not hear from you within 48 hours of the date on this letter, we will be compelled to seek legal representation from our company Attorney. We reserve the right to commence litigation for intent to commit wire fraud under the pretense of refusing to repay a debt committed to, by use of the internet. In addition we reserve the right to seek recovery for the balance due, as well as legal fees and any court cost incurred.

WE CARRY ALL THE RIGHTS RESERVED TO INFORM TO FBI, FTC, AND HOME LAND SECURITY, YOUR EMPLOYER AND BANK ABOUT FRAUD. And once you are found guilty in the court house, then you have to bear the entire cost of this lawsuit which totals to \$13,271.15, excluding loan amount, attorney's fee & the interest charges. You have the right to hire an attorney. If you don't have/can't afford one then the court will appoint one for you.

(b) (6)

Attorney General
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[Ticket: # 1001062 - Spam Texting from an Unknown phone](#)

Date: 5/25/2016 1:12:21 PM

City/State/Zip: Strongsville, Ohio 44136

Company Complaining About: AT&T

Description

I have been receiving extremely private and annoying texts regarding my personal info. They will not tell me who they were nor cease.

Please put an end to this. They are coming from #440-499-4832.

Ticket: # 1001238 - Phone scam

Date: 5/25/2016 2:07:41 PM

City/State/Zip: Chesapeake, Virginia 23322

Company Complaining About: Cox

Description

I had phone number *1 407 530 1839 call me want to reduce my credit card debt and when I ask the name of the company they hung up on me. I called back to ask for as manager and they will not let you speak to one. I called back again to ask for the name of the company and they told me they don't have a name and hung up. I called back and changed my voice and answered some questions with false info and they got as far sass too ask me for my credit card number and at that time I hung up.

Ticket: # 1001375 - Follow-Up to FCC Reference No. 72781711

Date: 5/25/2016 2:46:01 PM

City/State/Zip: New York, New York 10030

Company Complaining About: Verizon

Description

Attached pdfs of emails coming from known "Windows Defender" hacker, who called on my cell phone (5/26/16 @ 1:55pm) , but the phone screen flashed "private number." The voice over the phone sounded Indian and was pushy.

I believe that the attached pdf, which have email addresses, may possibly point to the hacker that the Windows Technical Support representative referenced this past week.

The hacker believes that I have a Paypal account, which I don't.

He or she is also sending Apple emails. Apple's Technical Support group requested that I submit to their reportphishing@apple.com unit, which I did.

Thank you for your assistance.

Sincerely yours,

(b) (6)

Ticket: # 1001570 - unsolicited promotional emails

Date: 5/25/2016 3:44:23 PM

City/State/Zip: Lawrence, Kansas 66044

Company Complaining About: I Don't Know

Description

I have for months now been receiving unsolicited emails from PokerStars.com. I have repeatedly asked to be removed from their list, but it falls on deaf ears. I am now getting them daily and I consider it harassment. They have a fine print at the bottom of the message which states that they "reserve the right to contact you, even if unsubscribed."

[Ticket: # 1001577 - Microsoft automatically downloading Windows 10 to my computers without my consent](#)

Date: 5/25/2016 3:47:08 PM

City/State/Zip: Newark, Delaware 19713

Company Complaining About: Microsoft Corporation

Description

I was working on my computer yesterday and all of a sudden it started shutting down the programs I was using and began downloading Windows 10. I did not want it and did not request it. However, according to several articles from Forbes.com, Microsoft has changed the format of the box that shows up on the screen so that if you check the "X" to get out of the box, it now means that you want to accept the update. I was not aware of that change and did not and do not want to upgrade to Windows 10. Since it loaded on my computers, I cannot print to my printer, or find other things that I needed. Several of my programs are inaccessible at this time and will require that I contact the software company for those programs to get assistance to get them working again. How can this be legal? How can Microsoft decide for me that I want Windows 10????? I am quite happy with what I have now and wish that there were other options now that Microsoft has done this to me.

[Ticket: # 1001758 - Angie's list emails don't offer an Unsubscribe link](#)

Date: 5/25/2016 4:43:37 PM

City/State/Zip: White Salmon, Washington 98672

Company Complaining About: Charter

Description

I have been trying to get Angie's list to stop spamming me for weeks, months now. Their emails do not contain an "unsubscribe" link and unchecking all of the mailing options does not stop their communications either. Please make them stop. See attached screenshot - a search on their site for "unsubscribe" has no results found.

[Ticket: # 1001802 - Updates turned out to be Window 10](#)

Date: 5/25/2016 5:00:51 PM

City/State/Zip: Yuma, Arizona 85364

Company Complaining About: Time Warner

Description

While my computer was on sleep, without my consent, Microsoft put Windows 10 on my computer. Is now going to cost me \$50.00 to get Windows 7 back.

[Ticket: # 1001806 - spam from Groupon \(noreply@r.groupon.com\) continuing after unsubscribe](#)

Date: 5/25/2016 5:01:52 PM

City/State/Zip: Eunice, Louisiana 70535

Company Complaining About: Time Warner

Description

spam from Groupon (noreply@r.groupon.com) continuing after unsubscribe

[Ticket: # 1001941 - People Magazine does not honor opt out](#)

Date: 5/25/2016 5:33:30 PM

City/State/Zip: Columbia, South Carolina 29209

Company Complaining About: Time Warner

Description

I have opted out of People's email MULTIPLE times over the last 2 months and even as I continue to opt out they send me more emails. This is a violation of the spam law.

Ticket: # 1002317 - Tea Party emails

Date: 5/25/2016 8:31:18 PM

City/State/Zip: Pearland, Texas 77584

Company Complaining About: Tea Party

Description

I have opted out my email address from receiving email from the Tea Party dozens of times. they still keep emailing me no matter how many time I ask them to stop. Pleas make them stop.

[Ticket: # 1002548 - Autodialed text message](#)

Date: 5/25/2016 11:13:34 PM

City/State/Zip: Berkeley, California 94704

Company Complaining About: Verizon Wireless

Description

Number: 5594238404

I never signed up for any such spam campaign.

Content: Hey (b) (6)! It's Jake volunteering w/ Bernie 2016. Our records show you as a No Party Preference (NPP) voter. If you want to VOTE BY MAIL for Bernie in CA, you have to request a Democratic party ballot by next Tuesday, May 31. You can also request a Democratic ballot at your polling place on Election Day or at your County Election Office before Election Day. Can Bernie count on your vote?

[Ticket: # 1002607 - Emails from company still received after unsubscribing](#)

Date: 5/26/2016 1:11:10 AM

City/State/Zip: Gaithersburg, Maryland 20879

Company Complaining About: F.y.e.

Description

I have been receiving solicitation emails from F.Y.E., even after unsubscribing from their emails at least four times in the past year. I can provide the emails from FYE, and can provide copies of them.

Ticket: # 1002896 - Harassing calls and texts

Date: 5/26/2016 10:37:19 AM

City/State/Zip: Bothell, Washington 98011

Company Complaining About: AT&T

Description

A woman named Debra Mosley used my phone number when obtaining a payday loan. For over a year now, I have received phone calls and texts offering me payday loans, always from a new phone number. This is the text I received today: "Hello Debra, Claim \$950 Cash Advance right now. Approval in 60 minutes. Visit ==> <http://goo.gl/PFhZVI> STOP" Please prosecute this company. The calls are automated and don't have a way to opt out.

Ticket: # 1003162 - company sending me spam with no unsubscribe option

Date: 5/26/2016 12:04:56 PM

City/State/Zip: New York, New York 10016

Company Complaining About: AT&T

Description

Sweat Fitness (<https://www.sweatfitness.com/>) has been sending me marketing material to my hotmail account gorgant@hotmail.com for the last year even though I am not a member and I have asked multiple sales agents to take me off all of their marketing lists. When I block a sender, they begin sending me marketing material from a new sender from the same domain. This is a direct violation of the CAN-SPAM act. I would greatly appreciate your assistance in preventing Sweat Fitness from continuing this intrusive behavior.

Ticket: # 1003552 - Repeated Emails from Political Campaign

Date: 5/26/2016 1:54:31 PM

City/State/Zip: Monroe, North Carolina 28110

Company Complaining About: Greg Bannon Campaign

Description

I am receiving 2-3 emails per day from Greg Bannon's campaign (gbrannon@gregbrannon.com). I have asked to be removed from these emails, but continue to get them.

Ticket: # 1004261 - Company continues to send email after asking to opt-out multiple times

Date: 5/26/2016 5:23:20 PM

City/State/Zip: Nashville, Tennessee 37209

Company Complaining About: Comcast

Description

For months I have repeatedly asked "steven@bestartistrep.com" or "http://www.bestartistrep.com/" to stop sending me emails because I had never EVER supplied my email address, he found my email through my LinkedIn. I have since made it much more private.

I've unsubscribed, emailed to him multiple times to remove me, and I've blocked him. Yet he still sends me emails to my phone almost every day! This is not acceptable. I fear he will give my email to similar companies. Please make him stop!

[Ticket: # 1004405 - customer support for yahoo said my identity has been stolen from email](#)

Date: 5/26/2016 6:10:48 PM

City/State/Zip: Flint, Michigan 48532

Company Complaining About: Comcast

Description

In the process of setting up a new computer, I was unable to get my emails to sync with Outlook 16; as a result, I contacted Yahoo, my email provider. After a lengthy wait, I was on the phone with someone with an Indian accent, who did a very fast scan of my system and informed me that my system has been hacked by "Koobface" and they are seeing and listening to everything I do on my computer. sending emails to people asking for money because I am stranded in China, and need money to get back. Please check this out.

[Ticket: # 1004513 - unwanted text msgs](#)

Date: 5/26/2016 6:52:16 PM

City/State/Zip: San Diego, California 92123

Company Complaining About: Verizon Wireless

Description

receiving unwanted text messages

Ticket: # 1004711 - SPAM

Date: 5/26/2016 8:59:13 PM

City/State/Zip: Las Vegas, Nevada 89119

Company Complaining About: Cox

Description

This 3rd party company will not stop sending me SPAM to my business email no matter how many times I unsubscribe. They are ignoring the law and it is very difficult to take the time to respond to every email they send.

Thank you, (b) (6)

[Ticket: # 1005041 - spam is sent to me even though I asked them to stop](#)

Date: 5/27/2016 9:01:31 AM

City/State/Zip: Cambridge, Massachusetts 02138

Company Complaining About: Ticketmaster; Yelp; Opentable

Description

spam keeps being sent to me even though I asked them to stop, from the following companies:

ticketmaster

yelp

opentable

[Ticket: # 1005090 - Unwanted emails from locating company](#)

Date: 5/27/2016 9:47:49 AM

City/State/Zip: Auburn, Indiana 46706

Company Complaining About: Verizon

Description

I am constantly receiving emails from elite transfers (jordansley@elitetransfers.net is the most recent). I have marked them as spam, but they will use multiple email addresses to send from. I have asked to be removed from the "list". I have never done business with them and it is becoming an annoyance. They call at least 3 times a day as well. This bogs down our receptionist and consumes my time.

Ticket: # 1005099 - Unwanted emails from Casual MaleXL

Date: 5/27/2016 9:51:41 AM

City/State/Zip: Seattle, Washington 98115

Company Complaining About: Comcast

Description

I never signed up for emails from Casual Male XL. (I am a 5ft8 female with no reason to buy XL men's clothing). I have unsubscribed multiple times using the link in these unwanted emails. I have sent emails to the customer service department. I am still receiving marketing emails from this company.

[Ticket: # 1005155 - Security certificate given by Charter Communicationschool used to hack my medical & banking & personal files](#)

Date: 5/27/2016 10:29:05 AM

City/State/Zip: Southbridge, Massachusetts 01550

Company Complaining About: Charter

Description

Charter Communication, Inc issued a security certificate to Thawtes Inc an unregistered incorporatation that subsequently hacked my medical & banking & personal files & videos & pictures.

[Ticket: # 1005277 - received fraud email via ebay from supposed "buyer" -see in description box](#)

Date: 5/27/2016 11:21:27 AM

City/State/Zip: Carbondale, Colorado 81623

Company Complaining About: Ebay? Paypal?

Description

From: member@ebay.com [mailto:member@ebay.com]

Sent: Friday, May 27, 2016 3:27 AM

To: Oneirica Art Ranch

Subject: This member has a question for you.

eBay sent this message to Oneirica Art Ranch

Your registered name is included to show this message originated from eBay. [Learn more.](#)

This member has a question for you.

Do not respond to the sender if this message requests that you complete the transaction outside of eBay. This type of offer is against eBay policy, may be fraudulent, and is not covered by buyer protection programs. [Learn More.](#)

Dear Oneirica Art Ranch,

You got my \$500 2 weeks ago and there is no response from you .. I reported you to PayPal and if you don't answer in 2 days i will contact FBI..

- superdeal1 Answer the question

Item and user details

Item Title: Brand new SONY PSP with 2 Years Warranty

Item Number: 230181145941

Item URL: <http://cgi.ebay.com/ws/eBayISAPI.dll?ViewItem&item=230181145941>

End Date: July-05-2015 10:12:56 PDT

From User: superdeals1 (100)

100.0% Positive Feedback

Member since DEC-08-07 in United States

Location : MI, United States

Activity with superdeal1 (last 90 days):I have bid on 1 items from superdeal1

This message was sent while the listing was closed.superdeal1 is a seller.

Ticket: # 1005686 - 2 lost emails

Date: 5/27/2016 1:42:02 PM

City/State/Zip: Malibu, California 90265

Company Complaining About: Verizon Wireless

Description

From: GmailReminder <corvette@aero-mech.com>

Sent: Friday 27, 2016 12:45PM

Subject: 2 lost email

Google

We sent you a message

5/27/2016

2 lost emails was found and restored

view emails

we hope you found this message to be useful. However, if you'd rather not receive future e-mails of this sort please opt-out here

What I did was to click on view email and a Microsoft load voice came on I had to call 888-329-9135 within 5 minutes or All my pictures, etc would be lost and my passwords were stolen. If I don't act now my computer would be closed down and not operative.

I called the 888xxxxxxx and a person told me he was from Microsoft and needed to have access to my computer. Asked me to press window button and R simultaneously on my keyboard. Then I had to click OK and he gave me a number to enter and run and then he was in my computer. Asked what I normally use the computer for and if anybody else is using it as well.

Then he showed me that Norton security was off and then he showed me that I have been hacked by some foreign addresses. I asked when and he said the internet technician can answer that. He offered a one year protection from Microsoft for \$199 or 2 year for \$299. My husband said to hang up. I closed the computer and when I restarted he was still there but on a chat menu.

I did power eraser and it detected bad for following 2 translation.babylon.com and registry which both were deleted.

Ticket: # 1006018 - Match.com

Date: 5/27/2016 3:20:30 PM

City/State/Zip: The Villages, Florida 32162

Company Complaining About: Centurylink

Description

I was a paying member of match.com about a year ago and have been asking them to remove my profile from their web site. About 2 weeks ago they finally said it would be taken care of and that has not happened. My last message to them was ignored! HELP please.

[Ticket: # 1006022 - They will not unsubscribe me](#)

Date: 5/27/2016 3:21:11 PM

City/State/Zip: Chubbuck, Idaho 83201

Company Complaining About: Sprint

Description

I have unsubscribed dozens of times I have contacted the company she goes to a private cell phone number left him my email and this was after dozens of times if I'm subscribing he's always using a different domain name it's a marketing company are usually don't get the same email but I'm always getting emails from this company which I unsubscribe to since I called him and left him my email I think my emails have increased I'm getting two to three a day.

Ticket: # 1006100 - Facebook

Date: 5/27/2016 3:52:31 PM

City/State/Zip: Hillsboro, Missouri 63050

Company Complaining About: Facebook

Description

I tried to log into my Facebook account but the it was locked. They asked me for me to forward personal identification such as a driver's license, passport or anything such as those documents. Once they identify it's me, my account will be unlocked. This isn't the first time I've had issues with them and did report problems with them. I don't think Facebook has the right to ask for any personal documents and don't know if they will destroy it once they verify my information. Based on what transpired, I am done with Facebook. I just want to log in and download my information, then deactivate my account. My Facebook page is dedicated to my 17 year old grandson who committed suicide on March 13, 2016. I've got beautiful pictures and shared information for family/friends. This is very upsetting and Facebook needs to focus on people who abuse their site. My sole intention is to honor my grandson, but after today, I want nothing to do with them. I just want to download my information to my personal computer and deactivate the account. At this point, I am unable to do so solely due to Facebook. They are invading my privacy rights as well asking for a marriage license, driver's license, passport or other documents.

[Ticket: # 1006166 - repeated junk mail](#)

Date: 5/27/2016 4:15:43 PM

City/State/Zip: Sheridan, Oregon 97378

Company Complaining About: Rewardz-flow

Description

I am receiving daily junk mail from a company that calls itself "Rewardz-Flow", address 128 Court St. # floor, White Planes New York 10601. I have tried repeatedly to unsubscribe, to no avail. During the unsubscribe procedure, they say that my email address does not exist in their system, but I still receive unwanted email from them

Ticket: # 1006325 - CAN-SPAM Act Violation

Date: 5/27/2016 5:20:50 PM

City/State/Zip: Woodbury, Minnesota 55125

Company Complaining About: Novica.com

Description

I visited the website novica.com briefly on May 27, 2016. Upon realizing it was not what I was looking for, I left. Within 3 minutes, I had an email from the website in my inbox.

I never gave them my email address. I never opted-in to receiving emails. I was never even given the opportunity to leave before cookies attached to me.

This is clearly a violation of the CAN-SPAM Act. The email **does** have the option to opt-out, but that's NOT the point. I did NOT give out my email!!

I have the email saved, should you need a copy forwarded. I also had three friends go on the site and they experienced the same issue!!

Ticket: # 1006751 - Spam emails

Date: 5/27/2016 9:40:40 PM

City/State/Zip: Mesa, Arizona 85205

Company Complaining About: Centurylink

Description

Receiving 20 to 30 spam emails per day. Fraudulent source to
Unsubscribe it never stops them. Third party sender is called
Source products.tech

Ticket: # 1006814 - Comcast spam

Date: 5/27/2016 10:55:48 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

Comcast won't unsubscribe me from their spam mailing. They contacted me regarding the first complaint I filed, and eventually said they'd take me off the spam mailing list. However, they never removed me from their spam mailing list, and they haven't even replied to the last several fcc complaints I've filed (they are well outside the 30 day response window).

[Ticket: # 1006830 - The Ladders spam](#)

Date: 5/27/2016 11:43:17 PM

City/State/Zip: Spring, Texas 77379

Company Complaining About: The Ladders

Description

My wife originally signed me up for The Ladders job website 2-3 years ago. After a month or so I found a job through other methods and canceled the account. I've tried to unsubscribe many times and they won't remove me from their lists. I get spam from them almost daily.

Ticket: # 1006941 - hacking, computer hijacking, illegal conversion of property

Date: 5/28/2016 8:50:40 AM

City/State/Zip: Boone, Iowa 50036

Company Complaining About: Microsoft

Description

Microsoft corporation has hacked my computer using their "update tool" to embed a malware file in the hidden operating system files of my computer to attempt to force an "upgrade" from windows 8.1 to windows 10, even though permission has been denied for several months. The pop up box generated by the malware has become more and more pushy and bullying to the point where it now has no way to ignore or decline the " scheduled upgrade." No matter how many times I've said no, it won't go away. Recently a Microsoft technician removed the malware file GWX (get window 10) which is the name of the malware , from my computers' hard drive, and blocked the update tool from re-downloading the malware, but today the malware is back, the pop up is back and it's worse than last time. NO WHERE does it have the option to say NO, or to say leave me alone or to cancel the windows 10 "upgrade" permanently. This is criminal hijacking and illegal conversion of my property. Reformatting my computer with a totally new and unwanted operating system is NOT an update. Microsoft is trying to "jail lock" older computers for when it switches to it's subscription based windows platform where user will be charged a monthly or yearly fee for windows use, therefore it must jail lock older systems to try to force those to subscribe as well in the future. Anything windows says in defense of this is likely a lie. If this was any other company they would have been prosecuted by now and if it were an individual they would be in prison for this behavior. Millions of users are reporting this, so do something please. Show Microsoft it's not too rich to have to follow the law!!! I do have a video of the pop up but I don't know how to get it from my phone to my computer to upload it for you but if you need it I can probably find a way to.

Ticket: # 1006979 - Microsoft Unauthorized Install of New Operating System

Date: 5/28/2016 10:27:04 AM

City/State/Zip: Brewton, Alabama 36426

Company Complaining About: Mediacom

Description

Microsoft pushed update to install new operating system (Win 10) on personal computer without any user interaction. As a result computer does not work properly after roll back to old OS. When new install of Win 10 is loaded to correct many of files and other software is not working properly.

[Ticket: # 1007082 - Angie's List Spammers](#)

Date: 5/28/2016 12:24:37 PM

City/State/Zip: Orem, Utah 84057

Company Complaining About: Comcast

Description

I have been receiving emails from Angie's List for the past year no matter what I do to get it to stop. I took steps to remove my email from their list online and have called customer service to be removed multiple times. If you search the web for this issue, multiple people have this issue.

Ticket: # 1007092 - Bogus Email

Date: 5/28/2016 12:31:18 PM

City/State/Zip: Dallas, Texas 75254-8590

Company Complaining About: Time Warner

Description

This is a bogus email from someone in the UK who is trying to get me to respond by giving my password information to them. I know it's bogus because there is no "Microsoft password." They are just trying to get into my accounts.

The email is from:

Kelly Hart <k.hart@qub.ac.uk>
(the following is the text of that email)

Final Reminder!

Dear User,

Just a friendly reminder that your password expires in 5 days.

Easy Options to change your password when it is about to expire

It is important that you do not ignore this notice and change your password as soon as you can. Your password is scheduled to expire in 5 days.

You can change your password on the PC at your desk or For directions on changing your password please visit our Password information page. [Click Here.](#)

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Ticket: # 1007326 - Repeated unsolicited junk emails after multiple removal requests

Date: 5/28/2016 5:04:16 PM

City/State/Zip: Newman Lake, Washington 99025

Company Complaining About: Straight Talk

Description

I keep receiving an endless stream of spam email from the same originating link. It is always a different product but always brings me to the same removal link. I've requested removal from mail at least 20 times and I continue to receive mail for the past 3 weeks now.

This is the address:

3201 w hillsborough ace. #153201 - 1132, Tampa, FL, 33684 - 9998

This is the URL:

<http://www.optout-clxf.net/o-clxf-o55-1efb766272d71fca315cb8aee7e2dd92PurpleRhinoMaleEnhancementTrial>

This is an alternate one they send:

<http://www.optout-bzcz.net/o-bzcz-p65-906ae7687dea6de55d88f7701a259096&cr=35>

Ticket: # 1007328 - Possible Scam

Date: 5/28/2016 5:04:53 PM

City/State/Zip: Slidell, Louisiana 70460

Company Complaining About: Premium Solutions

Description

I was on the ToysRUs website and I received a pop-up along with a recorded message stating my computer was compromised and to immediately call Windows to have them check out the problem. The phone number provided was an 1-800- number. When I call it, I was told they were the Windows Help desk and was told that my IP address was compromised and they said the origin of the compromise was from the country of Russia. I was advised that since it was my IP address that was the problem, the only persons that could correct an IP address problem was a Level 5 IP Specialists and they transferred my call. I was given a phone # of 1800-874-8739 and 1-800-576-5105 as their #'s. After logging in my computer, per their request they could run scans and correct my computer problems I was told it would cost me \$199.99 to correct the problem. I gave them an e-check for the payment and they sent an agreement showing their company as Premium Solutions in Las Vegas, NV. Their employees said they were in India.

Ticket: # 1007414 - Removal of Privacy Act information

Date: 5/28/2016 7:05:59 PM

City/State/Zip: Albuquerque, New Mexico 87116

Company Complaining About: Www.sysoon.com

Description

While looking up the 2009 funeral date of my late father, Eliseo Amezquita. I came across the below mentioned website and saw some Personally Identifiable Information (PII) about him that is personal and should not be disclosed:

<https://www.sysoon.com/deceased/eliseo-amezquita-215>

I contacted the website to request immediate removal of the Social Security Number (SSN) entered on the above page and have not heard back.

Thank you for your time and attention,

(b) (6)

[Ticket: # 1007450 - unwanted text spam to mobile](#)

Date: 5/28/2016 8:03:33 PM

City/State/Zip: San Diego, California 92131

Company Complaining About: Barbara Bry For City Council

Description

I never gave my number to this woman. I don't even live in her district, but have received multiple text messages from her campaign.

Ticket: # 1007574 - Neighbor using his internet camera to stalk me

Date: 5/29/2016 1:20:27 AM

City/State/Zip: Oakland, California 94605

Company Complaining About: AT&T

Description

A problem neighbor has been using his ip internet camera in a crime of stalking me. It is difficult to prove but their should be an unual amount of random pings to this camera throughout the day and night for the last 60 to 90 days. The issue is... The user of this internet and camera service has been distributing the app with web address to various people within the city of Oakland to stalk me and my family. These people see when I come out of the house and start my car and let it warm up. They take turns and sometimes together follow me around Oakland and San Leandro and Hayward and Emeryville. They meet me on my street, they meet me on side streets that I have to drive through to get out of the neighborhood. They follow me to my job. They follow me to where I jog. They follow me to the gas station. They follow me to the grocery store. Some of these individuals are ex convicts and the person responsible for leading the stalking and harrasment has also been in trouble with the law numerous times. My background.. I am an elementary substitute teacher. This neighbor acts like a bully and gets away with it. I have called the police 14 times in the year 2015 and they came out 9 times and spoke with him about what he is doing. He continues to stalk me and have others stalk me. The police say get a restraining order from county sheriff.. I have spoken with the Sheriff of Alameda County a number of times in 2015 and 2016.. They have said it difficult to do anything other than a restraining order and that I would have to have a number of license plates which they have been gathering and I have been gathering. it seems there is no end to this. The following are a few examples of what this neighbor and his friends and family are doing. They determine I am going to grocery store because I come outside with an alhambra 5 gallon water bottle.. and so they know where I grocery shop. So they meet on a street that I drive down to get to the grocery store and step out their car or they are already out of their car and show me a ski mask that they are wearing. Other times they will blend in inside of a parking lot and whistle really loud the same pattern.. I could be 20 miles away from my house or further so they let me know that they are watching me and following me. They even go so far as when I go to the gas station they take out their phones and walk within 3 feet of my car and do a small video of me and they take pictures. This all stems from being able to see me when I come and go from my residence. If I go outside to work in the yard .. a random car with random people will drive up every so often with tinted windows with the window partially rolled down about 4 to 5 inches or so and just park and sit and watch me. Then when I finish working in the yard they drive off. I have a lot of information about this person who uses the internet and I hope you can do something like send them a letter or turn off their internet or help arrest them or forward this information to any authorities that can stop this person from stalking me. Please help. Please forward this information to any organization you have heard of that you think may be able to help. This user also follows me. Its not just the people he gives access to his ip camera. It seems that they get emails and if they are in the area they will respond by trying to meet me out at known places that I go to like the grocery store, the bank, the marina, work, the hospital etc... I hope I have given enough information and please help me. He is getting away with stalking me and he seems to want to do this forever. I feel that this all started back in February of 2015 over a parking issue on the street. This person I have been speaking of about the internet cameras had 6 cars on the street. He lives directly across the street from my house. 4 of the cars he owned or still owns didnt function at all. But so he kept these cars on both sides of my driveway for months. He was asked nicely if we here at my

residence could park next to our driveway. Just once space not both sides of driveway but just one. He agreed but left the cars where they were and after a week went by he managed to move the car and then he put another non functioning car in its place he left it for 13 days maybe 14 days ... then some of his cars got red tagged by the city. He also has tenants and their cars got red tagged as well. This neighbor then brought all of his cars on my side of the street, but sides of driveway and left his parking area in front of his home wide open to where a semi truck with cargo could park easily in front of his house. This went on for 4 months and the police said there is nothing that he is doing that could make them give him a ticket. It has escalated to him having people come over and stand on my property to people speaking of killing someone only when I come outside to my car or mailbox do they do this it seems. I have my window open and listen to them and how they act when I come out.. Then it went from that to pulling up every morning and I do mean every morning when I am going to work. Then it went from that to this neighbor calling out street names that I would have to drive down. Then it went to him coming out and dropping a box that makes a very loud noise when I would go to mailbox. Then it went to having people follow me off the street who was visiting him. turn by turn towards my destination. Now they sit anywhere and everywhere throughout the city and use the internet ip cameras to follow me. Please help me. The information I have written below is name of one of the internet companies I think he uses. I think he has two different services. This online form asks for my information not his .. so in the boxes where it asked for name and address I will put my name and address not his but please call me so I can give you his information. I think he has ATT DSL service. This form doesn't match to what the actually issue is but please call so I can help make things clear. So I will give all the information I can to make things clear about who I am trying to report. So again the name below is my name and the box that says internet issues is not issues with my internet its with the neighbors illegal use of it. I think he has ATT DSL. Thank You

Ticket: # 1007634 - Stalking ATT employee

Date: 5/29/2016 8:26:12 AM

City/State/Zip: Corona, California 92882

Company Complaining About: AT&T

Description

Alonzo M Blackwood and Jorge Alonzo Blackwood Of ATT are engaging in fraudulent online activities to spy and stalk me. This is my estranged ex husband and his father. I am constantly bullied online and i request a person contact me regarding the online stalking and tampering with phone communications by cloning IP addresses and google apps. Alonzo has installed apps remotely using special equipment and att employee privileges these programs include rerouting calls and messages editing my messages to slander/stalk me and possibly engage in illegal conversation with underage females as well as commit fraud identity theft. Soliciting prostitution etc

Local police refuse to investigate and there are active restraining orders within riverside county. Ive been denied investigators and have gone through multiple phones. Email addresses and fear for my life and my childrens lives. Alonzo was convicted in 2014 for domestic abuse kidnapping and terrorist threats.

Ticket: # 1007639 - email fraud

Date: 5/29/2016 9:03:39 AM

City/State/Zip: Texarkana, Texas 75503

Company Complaining About: Na

Description

This came to my junk folder:

FEDERAL RESERVE BANK OF NEW YORK
(Serving The Second District And The Nation)
33 LIBERTY STREET NEW YORK, NY 10045. USA
WEBSITE: WWW.NY.FRB.ORG//Our Ref: FRB/NY/TDT/US/XX15
EMAIL:federalbank574@gmail.com

NOTIFICATION OF CREDIT FROM BANK FEDERAL RESERVE BOARD NEW YORK.

Urgent Attn:

OFFICIAL NOTICE: this is to notify you that Series of meetings have been held on over the past (1) Month now with the Secretary General of the United Nations Organization in United State of America, which ended Today been Thursday Dated 10th of March 2016, It now obvious that you still haven't received your fund which is now in the amount of \$11,000,000.00 USD (Eleven Million United States Dollars) as a compensation award to you, due to past corrupt Governmental Officials who almost held your fund to themselves for their selfish reasons and some individuals who have taken advantage of your fund all in attempt to swindle your fund which has led to unnecessary delay in the receipt and so many losses from your end.

The National Central Bureau of Interpol enhanced by the United Nations and Federal Bureau of Investigation FBI have successfully finalize to boost the exercise of clearing all foreign debts owed to those who haven't received their Compensation Awards.Now, how would you like to receive your payment? Because we have two Method of payment which is by Check or by ATM card. ATM Card: We will be issuing you a custom pin based ATM card which you will use to withdraw up to \$5000.00 USD (Five Thousand Dollars) per day from any ATM machine that has the Master Card Logo on it and the card have to be renewed in 3 years time which is 2019. Also with the ATM card you will be able to transfer your funds to your local bank account. Even if you do not have a bank account, the ATM card comes with a handbook or manual to enlighten you about how to use it.

Check: A Cashier Check will be issued in your name and you will have to deposit it in your Bank for it to be cleared within three Working Days. Your payment would be sent to you via any of your preferred option above and would be mailed to you via UPS, because we have signed a contract with

UPS which should expired (28TH) of sep . 2016, Normally, you were supposed to pay for clearance but every charges as been waved, the only fee you will pay to the accounts department is just the Notarization fee because they will have to notarized the documents before we can mail the (ATM MasterCard) to you. And you will only have to pay the sum of \$300.00 Dollars Only(three Hundred Dollars). Also take note that you will have to stop all communication with every other person if you have been in contact with anyone. And remember that all you will ever have to spend is \$300 Dollars nothing more! Nothing less! And we Guarantee the receipt of your fund to be successfully delivered

Kindly get back to us as well with the MTCN and also be advice to reconfirm your full Delivery Address to avoid any Wrong Delivery of package. Apply Your Claims Promptly: For immediate release of your fund valued of \$11,000,000.00 USD (Eleven Million United States Dollars) to you, you should contact our correspondent.

Your Full Name: _____

Your House Address: _____

Home/Cell/Phone Number: _____

Choose ONE Preferable Payment Method (Visa ATM Card OR Cashier Check): _____

Age: _____

Occupation _____

Your package will be sent to you within 2 working days upon Confirmation receipt of UPS fee of \$300.00 Dollars. We are so sure of everything and we are giving you a 100% Money back Guarantee if you do not receive payment / package within the next 48hrs after you have made the payment for shipping. We also Hereby Issued You Our Code Of Conduct, Which Is (FRBNYATM-2016) So You Have To Indicate This Code When replying back to us By Using It As Your Subject Because Of Impostors.

Thanks for Banking with Federal Reserve Bank New York while we looking forward to serving you better.

NOTE : KINDLY GET BACK TO US TO GIVE YOU THE DELIVERY PAYMENT INFORMATION

Thanks and God bless you

Yours in Service,

(b) (6)

Director Federal Reserve Bank New York, Leadership Bank Federal Reserve Board helps build strong communities by creating opportunities for people - including customers, shareholders and associates - to fulfill their dreams.

[Ticket: # 1007747 - News story including very graphic descriptions, posted online without advance notice of gore](#)

Date: 5/29/2016 1:11:47 PM

City/State/Zip: Pampa, Texas 79065

Company Complaining About: AT&T

Description

The local news channel has posted on their app, online and on Facebook, a story involving a man who tortured and killed small animals to make videos. They posted these stories online without warning of the extremely graphic nature of what was included. They included incredibly graphic descriptions of what was done to a particular puppy, for instance. I could not even read to the end of the article and I am nearly 40 years old. Imagine what that could do to a child reading it. They need to remove these stories from general viewing, or at the very least, provide a heavy warning of the graphic nature of this article. I honestly believe that those particular details should never have been included in the article in the first place. I still cannot get those images out of my mind, and I read this yesterday. They have a duty to be responsible in what they report on, how they report it, and this is not responsible at all. It is sensationalism, but to the point of horror. This is absolutely disgusting and they should be held accountable for what they print.

[Ticket: # 1007788 - Unsolicited email](#)

Date: 5/29/2016 2:49:23 PM

City/State/Zip: Arlington, Texas 76017

Company Complaining About: Time Warner

Description

I purchased movie tickets on the Fandango.com app and specifically used the "guest" account so they would not send me email other than my receipt. Yet they sent me emails anyway, asking my to sign up for their "vip" account and asking my opinion on the movie I bought tickets for (collection of data for marketing benefits).

Ticket: # 1007810 - Internet Company: Exede Wild Blue

Date: 5/29/2016 3:50:32 PM

City/State/Zip: Helendale, California 92342

Company Complaining About: Exede Wild Blue

Description

(I tried to submit previously, but I don't believe it went through)

For one whole year "someone" stole my internet using Netflix Streaming. When I complained to Exede Wild Blue their supervisors said yes, it was being stolen and they told me what times and how much. I had to call in every month as they slowed down my service when the thieves used up my paid internet! I had no recourse as there is no other company out there in Helendale, Ca 92342, but will be another in one year. I had a two year contract with only one year remaining. Exede contracts make the consumer pay for every month that they leave the contract non-fulfilled. So now I bought a house approximately seven blocks away from my other house. I called them said I was moving to disconnect temporarily and they said they would. But they didn't. When I called today they said it was never disconnected, okay fine, but now they were to give the free move to my new home. They say they have to add two years to the contract again! I do not want any more years on my contract, I have NO recourse but to use them again, I have one year remaining and no other internet available, but I do not want to be bullied into buying another two years with a company that couldn't get rid of the thieves stealing my internet! I do not believe it is legal for them to make me sign up for another two years when they didn't disconnect me in the first place and they say the "move is free" to my new home. I did not sign up today for the new contract until I spoke with you in a complaint. It would seem to be illegal to hold consumers ransom when they have e no other recourse with another company, nor can I end a contract without charges every month with one year remaining. I just want to run out that old contract, not be ransomed into a new two year contract. I know these have to be illegal practices! Thank you!

Ticket: # 1007814 - Hacking

Date: 5/29/2016 3:51:18 PM

City/State/Zip: Simi Valley, California 93063

Company Complaining About: Metropcs

Description

Facebook has been hacking my account, a total of eight times during this month alone. A serious investigation to Facebook's staff needs to be in order immediately. I have sent their content to my attorneys of Facebook's current actions should be suspended. They put me on a banned for 72 hours for false claims and I am being falsely accused for something that I'm not nowhere involved. I give you folks permission to view my Facebook account and content. Actions to suspend Facebook's staff and owner immediately. P.S. I do follow the site's policy standards, but they are in violation of my fourth amendment rights and first amendment rights

[Ticket: # 1007983 - privacy](#)

Date: 5/29/2016 10:57:28 PM

City/State/Zip: Jax., Florida 32257

Company Complaining About: Zynga

Description

My pc is used without my permission the hard drive will prove this .

[Ticket: # 1008078 - Re: Re: apple iphone compromised through mac os x and facebook](#)

Date: 5/30/2016 8:14:56 AM

City/State/Zip: Oaklandpark, Florida 33339

Company Complaining About: AT&T

Description

This is a follow-up to your previous request #917776 "Re: apple iphone compromised through mac os x and facebook"

[Ticket: # 1008096 - Death threat.](#)

Date: 5/30/2016 9:14:32 AM

City/State/Zip: St. Augustine, Florida 32080

Company Complaining About: Environment Action

Description

Last week I opened an email that said in its entirety: "[my first name]. You are dead." I Googled the name of the sender and the company. Neither my family nor I have ever heard of this individual or the company.

Ticket: # 1008150 - AJC

Date: 5/30/2016 10:41:57 AM

City/State/Zip: Atlanta, Georgia 30309

Company Complaining About: Comcast

Description

I have attempted over the course of more than a year to get AJC (ajc.com) to stop sending me emails and to adhere to my communication preferences. They refuse to stop sending me emails regardless of the number of times I have contacted them.

Ticket: # 1008223 - Private information released

Date: 5/30/2016 11:57:48 AM

City/State/Zip: Syracuse, New York 13207

Company Complaining About: Time Warner

Description

During an interaction with @TWC_Help, over twitter, an agent released my last name in a general reply, instead of a direct message.

My Twitter handle and associated email address are not connected to my real last name on the internet. To obtain this information, the social media team needed to access my information in their proprietary accounts system (my email address is on this system connected to my Time Warner Cable Account).

This was an egregious violation of my privacy, and from the conversation, Time Warner seems to be unrepentant and willing to continue violating the privacy of others.

Ticket: # 1008431 - A scam

Date: 5/30/2016 3:30:19 PM

City/State/Zip: Eden, Utah 84310

Company Complaining About: Centurylink

Description

I received an email on my other gmail account from a Dane Miller wanting training for his 3 family members to lose weight. I am a wellness coach. He asked me to let him know my prices so I came up with 4 packages to pick from. He gets my cell number and texts me a whole story of him being in the hospital and to add up my services to pay the driver \$3700 plus tip and bonus tip for me, he was going to send his 3 girls with a driver to me... blah blah blah. Ridiculous how he thought that this was going to work since i coach from the phone and he would need to pay me up front on paypal. Any how here is the number he just texted me from 1(641)863-2244. His email is danemill1@hotmail.com If you need more details I would be happy to forward you what he sent me. Thanks. I do not want this to happen to someone else. He just upped the price. OMG, may we all be blessed abundantly with more love.

Ticket: # 1008479 - Scare-ware pop-up

Date: 5/30/2016 4:21:11 PM

City/State/Zip: Philadelphia, Pennsylvania 19131

Company Complaining About: Verizon

Description

On May 26th, 2016 I received a pop-up voice message on computer, instructing me not to shut down or close my computer. If I did it would delete my hard drive and I had 5 minutes in which to call a telephone number they provided on the screen, in order to prevent this from happening. The number I was instructed to call was: 1-866-251-7977. I called and got a person who I could not understand, so I immediately hung up and called Best Buy Geek Squad. After a few hours on the phone the technician was able to get rid of what he called a "Scare-ware Pop-up" on my computer. He advised me to contact the FCC and file a complaint, because this is something that they have seen happening recently with their customers.

I hope that you can help and warn other consumers, because this was a very scary experience, and one that I would not like anyone else to have to go through.

Thank you,

(b) (6)

[Ticket: # 1008575 - unauthorized use of my remote viewing software for my FLir home security cameras](#)

Date: 5/30/2016 6:06:49 PM

City/State/Zip: Brooklyn, New York 11219-3244

Company Complaining About: Optimum

Description

I had home security cameras installed because of several episodes of unauthorized entry into my house.

They stole the paper containing with my FLIR camera domain name user name & password for the video account + the software from the digital video recorder thru to set up remote viewing so they could see whatever is going on in my house. Recently stole boxes of blood pressure medication that they saw me transfer from one room to the other. I can't catch them on camera because they remotely change the video recording.

This has been going on for 2 years & there is no change with a different security company's cameras. I am a senior citizen & cannot take this anymore. I don't feel safe. Please help.

Ticket: # 1008605 - Spam

Date: 5/30/2016 6:49:27 PM

City/State/Zip: Mahtomedi, Minnesota 55115

Company Complaining About: Comcast

Description

I have been receiving emails that I have been selected for a "donation" with a link to go to - I haven't.

Email I receive:

From: LFernandez@azdes.gov

To: LFernandez@azdes.gov

Subject: RE: For You

Date: Mon, 30 May 2016 16:41:08 +0000

You have been selected for our personal donation, Contact drwilliamfoundationprgrm@gmail.com

NOTICE: This e-mail (and any attachments) may contain PRIVILEGED OR CONFIDENTIAL information and is intended only for the use of the specific individual(s) to whom it is addressed. It may contain information that is privileged and confidential under state and federal law. This information may be used or disclosed only in accordance with law, and you may be subject to penalties under law for improper use or further disclosure of the information in this e-mail and its attachments. If you have received this e-mail in error, please immediately notify the person named above by reply e-mail, and then delete the original e-mail. Thank you.

Ticket: # 1008688 - Spam form Potery Barn

Date: 5/30/2016 8:22:47 PM

City/State/Zip: Richmond, California 94801

Company Complaining About: AT&T

Description

Receiving unsolicited email from Potery Barn and sister companies. Requested remove, keep getting spam. Address of company is PBteen@mail.pbteen.com

[Ticket: # 1008976 - internet prvacy](#)

Date: 5/31/2016 7:30:25 AM

City/State/Zip: Yermo, California 92398

Company Complaining About: MetroPCS

Description

Several times i hav called metro pc sregarding the screen that keeps popping up :
your connection to this site isnot private. they tell me there is nothng to worry about.

Ticket: # 1008985 - stealing my wfi

Date: 5/31/2016 7:41:00 AM

City/State/Zip: Yermo, California 92398

Company Complaining About: Time Warner

Description

called for chang of password for wifi due to burglaries and passwords being stolen. someone is usng my wifi under my acct with g5 after the name. I dont think they will do anything about it.

[Ticket: # 1009150 - opt-out procedures](#)

Date: 5/31/2016 10:15:14 AM

City/State/Zip: Montgomery, Texas 77356

Company Complaining About: Sonfi America

Description

The opt out procedures of this company require providing personal information and take approximately 15 minutes to accomplish.

[Ticket: # 1009170 - winsightmedia.com](#)

Date: 5/31/2016 10:22:16 AM

City/State/Zip: Flemington, New Jersey 08822

Company Complaining About: Winsightmedia.com

Description

I've requested to be removed from mailings from this provider several times, with no resolution. I'm getting about 10 emails a week from them.

Ticket: # 1009286 - Telephone threat

Date: 5/31/2016 11:11:28 AM

City/State/Zip: Prince George, Virginia 23875

Company Complaining About: Comcast

Description

caller said IRS is filing a lawsuit against me ...caller tele# is 206-823-3837

Ticket: # 1009486 - Underage Facebook subscriber

Date: 5/31/2016 12:05:21 PM

City/State/Zip: Egg Harbor Twp, New Jersey 08234

Company Complaining About: Facebook

Description

My Granddaughter is 12 years old. She has been able to post facebook page by stating her birthday as nine years earlier. indicating she is 21. I urge you to have Facebook remove that site so as to protect the safety and privacy of this minor child, my granddaughter. My son is the non-custodial parent in the broken marriage. I can provide more details via email as it is requested that no personal info be posted herein.

Ticket: # 1009782 - Unwanted Solicitations

Date: 5/31/2016 1:36:15 PM

City/State/Zip: Northridge, California 91324

Company Complaining About: AT&T

Description

I have received the same email numerous times from a solicitor. The email messages do not provide an option to opt out. I have replied to the send three times asking to be remove from future emails, but I continue to receive the same solicitation. I have even informed them that my next request would be to contact the FCC, which I'm doing now.

You can reach me at (b) (6)

Ticket: # 1010127 - satellite hacker electromagnetic emp pluse

Date: 5/31/2016 3:04:53 PM

City/State/Zip: West Sacramento, California 95691

Company Complaining About: Indivdal Satellite Hacking Electromagnetic Pulse Emp

Description

520 5th st west sac 95605 is sayelite hacking useing electromagnetic pulse emp rf freqiencys stimulant decodeing frequencys useing 3 line waveform voice to head media data high intensy radio wave cause convulsions hair fallen out red burns on body cramps also cause heart seizures and heartaches misscariages also sense of smell tastes touch and sleep less ness confusion eye movements blurred vision controling eye movement also talking back and fourth 24/7 telepathic images heat excesive sweating shaken black outs torture and violent abuse sexual abuse porngraphic images death images death threats mental abuse fraud mind control i filled an complaint with you guys 3yrs ago you did nothing about this matter he is abuseing my animals my kids my family controling my home its in my home everywhere i go he stalks me with rhis also useing security cameras he is monitoring wave form and distance and light also useing energy the 3 line ekg graph with paper looks like lie detetor tezt or ekg with 3 lines going up and down while he charges and signal 1.5 5.0 hitting us with vertical horzotional movements left and right also datavoice media data and khz channeling also electronic shoxk he is running all this on computer also sayelite survallance abuseing us 24/7 teorizeing on purpose keeping us up also he is wanted fugtive marc wayne dollack alias name he is useing is phil he allready killed my cat heart fallure tou need to get him off the streets before he kills are hurts anyone else and he is useing radiation and electrons little by little slow death it feels like lead poisoning ara microwave hit us and wre dyeing slowly please take care of this thank you and this is an emergency situtation

Ticket: # 1010206 - internet browsing scam

Date: 5/31/2016 3:30:17 PM

City/State/Zip: Union City, Tennessee 38261

Company Complaining About: Charter

Description

on 5/31/16 rec'd pop-up that computer had technical problems. screen was locked and it warned of data loss if cmpr is shut down. Screen advised I contact 855-309-0456 for technical support. They wanted to login to cmpr for "free" diagnostics and charge for any fixes needed. The address I rec'd from them was Client Experts, Boynton Beach, Fl. The supervisor I spoke with was named Tom Murphy.

Ticket: # 1010419 - Xfinity/Comcast Criminal Acts!

Date: 5/31/2016 4:29:34 PM

City/State/Zip: Tracy, California 95376

Company Complaining About: Comcast

Description

Comcast/Xfinity has allowed Tracy Police Department, "To continuously commit internet crimes against me!" The Tracy Police Department & Comcast has also equipped my next door neighbor, Selena Lugo, with the software to commit the same crimes in order to spy on me in the privacy of my house, felony stalk me, harass, interrupt my services, etc. I've had to call Comcast to get new modems & each time my Network Name (SSID), & password was given out within minutes! This neighbor with the Tracy Police Departments blessings continuously record, take pictures, read my texts on my phone, my emails, and reports everything to the Tracy Police Department & In Home Supportive Services of San Joaquin County! I have asked Comcast to see the warrant signed by a judge that allows them to give out my information like this! That have shown me nothing!!! With Comcast's help, "The Tracy Police Department reroutes my emails, change my settings on my devices, read & alter my emails, wipe out my information on my cell phone, tablet, & computer! Or they make my computer act dis functionally in order to make me keep having to restart it! Again, The Tracy Police Department, In Home Supportive Services/ San Joaquin County, & Selena Lugo is behind ALL OF THIS!!! And Comcast/Xfinity are giving them ALL the permissions to do so!!! Please Help Me!!! Please Don't Take They're Word in This Matter!!! Just Please, "I Beg You To Investigate!" They also know that my bill is in my oldest daughters name! She moved out in February of 2015. I tried last month to have the bill switched over into my name, but, Comcast wanted \$500.00 in order to be able to do so. Of course, we didn't have the \$500.00. Although, both my daughters keep denying it to me, "The Tracy Police Department, In Home Supportive Services/San Joaquin County, and Selena Lugo with TPD & IHSS/SJC blessing keep threatening my two children! My oldest daughters name is Natalie (Natalie Joel Barber) also, but, our middles names are different! The Tracy Police Department through they're threats may have gotten her to give permissions to invade my privacy because the bill is in her name! But! She has never lived here. She moved out prior to me being transferred to this house. She only lived with me at 846 W 10th ST here in Tracy, CA 95376 where the services were first ordered!

Ticket: # 1010470 - Unwanted Text Messages

Date: 5/31/2016 4:49:08 PM

City/State/Zip: Medford, Oregon 97504

Company Complaining About: Robert C Pasker Jr.

Description

I continue to receive unwanted text messages from a specific phone number. The first incident was on May 26, 2016. I requested that my number be removed from their list. I received a reply that they would remove my number from their contact list. I received another solicitation from the same number on May 31, 2016.

Ticket: # 1010507 - <http://profitableandfocused.com>

Date: 5/31/2016 4:58:15 PM

City/State/Zip: Fort Lauderdale, Florida 33308

Company Complaining About: Verizon Wireless

Description

I receive dozens of emails every day from these people. I've unsubscribed dozens of times but the keep coming.

<http://profitableandfocused.com>

[Ticket: # 1010938 - Arizona Republic refuses to remove me from email marketing distribution list](#)

Date: 5/31/2016 7:20:07 PM

City/State/Zip: New York, New York 10013

Company Complaining About: AT&T

Description

I have been receiving emails for over 2 years without ever knowingly opting in to any Arizona Republic or azcentral.com program. I have repeatedly used the "Unsubscribe" link at the bottom of their emails over the last 12 months to no avail. I have created a rule in my inbox to mark their emails as spam and send them to the junk folder but somehow they continue to evade my spam filter. I called the company's customer service department twice over 3 months ago to ask to be removed and have been assured both times that I would no longer receive these emails. I am at my wits end with this harassment. I do not want to receive any emails from The Arizona Republic or azcentral.com at all ever again. I am not located in Arizona, have never lived in Arizona, I do not even have any family or friends in Arizona and I certainly have no interest in any of their promotions.

Ticket: # 1010947 - Porn site

Date: 5/31/2016 7:24:04 PM

City/State/Zip: Pembroke Pines, Florida 33027

Company Complaining About: AT&T

Description

Unable to opt out of this porn site. Their doesn't seem to be an opt out feature. They keep sending solicitations to participate.

[Ticket: # 1011213 - Fishbowl Data Analytics Marketing company](#)

Date: 5/31/2016 10:08:39 PM

City/State/Zip: Cincinnati, Ohio 45211

Company Complaining About: Fishbowl

Description

I have asked them to remove me from their list serve, and they have yet to comply. I signed up to ask a question through a local restaurant website, and have since (about 3 hours) received 12 unwanted spam messages.

Ticket: # 1011385 - JPMorgan Chase Bank & Time Warner Cable Notices

Date: 6/1/2016 6:20:37 AM

City/State/Zip: Corona, New York 11368-1333

Company Complaining About: Time Warner

Description

JPMorgan Chase Bank has put Customer Notices of Browser upgrade for more secure access also Time Warner Cable has embeded customer notice of their merge and both companies are locking in the consumer surfing access to their accounts and monitoring the customer online activities

Ticket: # 1011449 - False hyperlink/pornography

Date: 6/1/2016 8:54:42 AM

City/State/Zip: Pasadena, California 91107

Company Complaining About: Charter

Description

I was looking up writing templates for 5th graders and this came up when I clicked the link. I'm very bothered by this! Link in Safari looked like this: <http://globoexpress.it/siedu/writing-paper-that-looks-like-a-scroll/> Instead this came up

http://www.ineed2fuck.com/c/da57dc555e50572d?s1=303&s2=659&s3=iphone_US&s5=iphone

If 1st link opened in a new tab it says "404"

Ticket: # 1011653 - Unwanted Spam messages

Date: 6/1/2016 10:33:32 AM

City/State/Zip: Las Vegas, Nevada 89110

Company Complaining About: Cox

Description

My email has been flooded with spam from this new company: Informatics Central, C/O NDS, 3545 Cruse Rd Suite 309-c, 82, Collinsville, IL 62234, Email tech@fluviatic.com, Phone 17752856933.

This is the 2nd listing for unsubscribe on the page.

Ticket: # 1011751 - Spam text from Callfire

Date: 6/1/2016 11:12:16 AM

City/State/Zip: Niwot, Colorado 80503

Company Complaining About: Sprint

Description

Greetings,

I recently received an unsolicited text message urging me to register for the Republican Party in Utah. I have a Utah phone number, but I have never registered to vote in Utah nor have I ever been a member of the Republican Party.

I contacted my service provider who gave me instructions how to deal with this. When I followed the instructions, I received an unsubscribe confirmation from a company called Callfire in California. I feel this is a clear violation of federal law and I would appreciate you prosecuting them on my behalf. Please let me know if you have any questions.

(b) (6)

Ticket: # 1011846 - Spam notification

Date: 6/1/2016 11:46:25 AM

City/State/Zip: Gulfport, Mississippi 39507

Company Complaining About: Cable One

Description

Amazon email received today. I am forwarding the screenshot of this message. You may be able to investigate its origin. The message has poor writing for a company and I believe is not generated by Amazon. It gives a number to call. This needs to be looked into!!!

Ticket: # 1011906 - Unsolicited text message

Date: 6/1/2016 12:09:02 PM

City/State/Zip: Locust Valley, New York 11560

Company Complaining About: Patriot Home Loans

Description

I received an unsolicited text message explaining that my pre-approved mortgage was on file. The text also provided me with a phone number to call, which was different then the number that sent the text, and the companies name. The number that sent the text was 618-643-9114, and the number given in the text to call was 888-264-8040. The company name given was Patriot Home Loans. Also, when I tried to call the number that sent the text, Verizon Wireless auto messaged me that "the call could not be completed".

Ticket: # 1012023 - Unwanted solicitation, privacy breach

Date: 6/1/2016 12:55:17 PM

City/State/Zip: Newport, Oregon 97365

Company Complaining About: Dick's Country Chrysler Jeep Dodge

Description

Dick's Country Dodge in Hillsboro Oregon has been emailing me offers which go directly to my phone for 7 years now. I have numerous times blocked them and requested to be unsubscribed through their unsubscribe button and direct email contact; even telling them it's become harassment and I've moved out of state. However all of my requests have gone ignored and I just get email solicited by someone else there (the most recent being from BrianGallaway1845@autodealers.pro). I finally got nasty with them and sent an email stating it's been 7 years, I'm sick of it, and to take me off their list because I'm never buying a car from their "shit" company again. In return they registered that email address with phishing sites and junk mail so now I have to close it due to the never-ending spam. This email was no longer used and forwarded to my primary so I am 100% certain this is what happened and by them. I left a voicemail message for the manager Cory stating that I am very concerned and upset that my privacy has been breached, but he did not return my call.

Ticket: # 1012281 - phoney Intuit customer service phone number of Google search result is front for a scam.

Date: 6/1/2016 2:31:33 PM

City/State/Zip: Skokie, Illinois 60077

Company Complaining About: Comcast

Description

Phone number posted on a fraudulent Google search result for Intuit customer service that I called and then later returned my call is 800-323-9330. Person identified himself as "Alex" and said that he would be assisting me with solving problems with my Quicken software. He said the process would take sometime but that I could call after or before working hours. I called him at 6 AM the following morning. He simply answered "hello". He then asked for permission for access with a third party software to remote-in to my computer, scanned program files, said many Microsoft files were missing that was causing Quicken to malfunction. He said that missing Microsoft files could be restores for a couple o hundred dollars and that for an additional price I could get a Quicken guarantee of service. I became suspicious when he asked for my email address and knew it was a scam when he asked for my email passwords. I hang up immediately. January 6th and 7th, 2016. I still have the voicemail of his returned call on January 6th on my cell phone.

[Ticket: # 1012639 - email saying its from FBI](#)

Date: 6/1/2016 4:26:57 PM

City/State/Zip: Columbia City, Oregon 97018

Company Complaining About: Comcast

Description

had email in spam folder saying from FBI and possible legal action

Ticket: # 1012708 - robo phone call that I have a hacker and they are from Windows Service

Date: 6/1/2016 4:51:42 PM

City/State/Zip: Lexington, Missouri 64067

Company Complaining About: Centurylink

Description

1 June 2016, 1510 a caller id 239-944-5574 showing Florida was actually David, Jr. Tech and Frank Senior Tech calling from San Diego. The FL number was actually their home office. They both said I needed to be in front of my computer - they couldn't tell me which one - so they could guide me to the id number that only Windows techs know about. I asked them what # do I call if we get disconnected: 646-661-3183. I told them they needed to call me on the other line so I could get to the computer so I gave them the Lexington PD 660-259-2121. Don't know yet if they called. The call was about 10 minutes, so I give you all permission too - The FBI received this information about 5 minutes ago - to get into our telephone line to find these scammers. I'm cutting and pasting this to the phone complaint form. Thanks for your service. Catch these idiots.

Ticket: # 1012783 - unwanted emails

Date: 6/1/2016 5:12:11 PM

City/State/Zip: Green Bay, Wisconsin 54303

Company Complaining About: Not Sure - Work Email

Description

I did not sign up for emails and have unsubscribed 5-6 times from emails from this address and others related to Mike Huckabee and his supposed family members. I have added it to junk mail also and they still get thru.

Mike Huckabee <noreply@mikehuckabee.com>

Ticket: # 1012920 - JR Cigar Spam

Date: 6/1/2016 6:21:44 PM

City/State/Zip: Azle, Texas 76020

Company Complaining About: Charter

Description

My wife started receiving emails from JR Cigar at about the beginning of this year. She clicked "unsubscribe"; however the emails kept coming to her inbox. After unsubscribing multiple times, she called the company and the Customer Service Rep assured her that no further emails would be received. Of course more emails arrived and again she called, and again she was told that "the issue was resolved". I finally called today (6/1/2016) and spoke with Omar and was advised that her "account was now deleted", which is funny because she doesn't smoke cigars and neither do I. When I told him that I didn't want to make this call again, he hung up on me. From what I understand of the CAN-SPAM Act, companies have 10 days to comply with an unsubscribe request and this company has had well over that.

[Ticket: # 1013128 - neighbor 1394 Ranch st Google Support Verizon wireless Hacking my phone Wife cable](#)

Date: 6/1/2016 8:04:11 PM

City/State/Zip: Perris, California 92571

Company Complaining About: Verizon Wireless

Description

Hi my name is (b) (6) I've getting hacked by my neighbor for the past three months my neighbor admitted to hacking me he has 10 to 15c ip addresses cbn548, amezcua, fbi, ylbdb, ect They've been getting help by verizion wireless Mario Linama, google support called ugh ivy john f Kennedy, they hacked into TWC network Wi-Fi my network provider they drop pin drop on every phone I get or emissions whatever the tool is called to drop app and app layer they Bluetooth phone follow me all day they giving me terroristic threats and they damaged my car it needs about a thousand dollars in repairs broke windshield, convertible top, paint they also pose as you guys with fake layers apps verizion stole my iphone and acted like they gave me credit for the phone in reality they didn't . Google support shows on phone to lock phone and put more apps to control phone they also been dropping emission on tv watching me get naked and making fun of saying I need to shave they stole my TWC wifi for about four months was unable to access it stole tWC app ordered on demand.

[Ticket: # 1013131 - 6k spam e-mails in 3 days.](#)

Date: 6/1/2016 8:04:33 PM

City/State/Zip: Houston, Texas 77040

Company Complaining About: The Rocket Science Group, Llc

Description

I have received over 6000 spam e-mail newsletter signups in the last three days. The overwhelming majority of which have been from the domain mcsignup.com. Reverse lookup shows this domain to be operated by the company The Rocket Science Group, LLC in Atlanta, GA. I did not agree to signup for these newsletters.

Ticket: # 1013154 - Administration to the email was oversighted illegaly. Claiming a parental setting to not allow public rights from a private investigation to stalk.

Date: 6/1/2016 8:15:41 PM

City/State/Zip: Clarkston, Washington 99403

Company Complaining About: Micersoft

Description

I As the retired law enforcement (retired state patrol) has been involved with the unsolved murder of my father and should be conflict of interest. GT Investigations (Joe Griffin) the owner has hacked the email to myself and claimed the oversight to the account with knowing he was breaking a court order of no third party surveillance. My ex-wife was having her mother provide service from this company to help stalk me. The oversight was used illegally as the sight apache.org was connected with w3.org files but not being sent to authority's but being used by a private investigation attaching the app my car tracks app and have removed the motherboard as well as the tracking company sending me emails to confirm there was a account created in my name. But never had visited the sight before I was contacted asking if I needed help using the account. As I was given a new set of pleadings in Family court from my ex-wife's attorney most of the emails were printed from my email that were made court record. The government oversight was shared with my ex-wife to allow the access to be able to print the emails that were made court record from her attorney. The claim to be a parent to oversight the account were used in a missiles was to help stalk me and not infect any relationship to me abusing his knowledge and providing this with bad faith and the intent to allow my ex-wife to break the law as well as a court order

[Ticket: # 1013227 - unwanted e-mails](#)

Date: 6/1/2016 9:10:17 PM

City/State/Zip: Rockmart, Georgia 30153

Company Complaining About: Ben Ford

Description

I get emails almost daily from a man/company by the name of Ben Ford, usually trying to sell me some sort of survival goods. The emails have a link to unsubscribe shown but is totally inoperative.

The address on the emails is: benford@survival-paper.com

[Ticket: # 1013349 - Received unsolicited call to access my computer](#)

Date: 6/1/2016 10:38:44 PM

City/State/Zip: North Las Vegas, Nevada 89031

Company Complaining About: Microsoft Pc Services

Description

Received call from someone wanting to access my computer claiming other people were accessing my internet and they wanted to fix the problem and said they would call back tomorrow and I blocked their number.

[Ticket: # 1013510 - please check on the credibility of this website and violations of any privacy laws etc I have reason to believe they sent me malicious email to attem](#)

Date: 6/2/2016 3:43:18 AM

City/State/Zip: N/a Email Me, Indiana 46360

Company Complaining About: AT&T

Description

LocateFamily.com - they show people's name, address and phone numbers and harass you when you demand for it to be removed!! please check on the credibility of this website - I have reason to believe they may have sent me some malicious email today

[Ticket: # 1013533 - Facebook...](#)

Date: 6/2/2016 6:57:09 AM

City/State/Zip: Bridge City, Louisiana 70094

Company Complaining About: Facebook

Description

Facebook will not deactivate my account. After using many racial slurs and threats I still cant get that jew bastard to close my account.

[Ticket: # 1013599 - G Salon - at info@gsalonatl.com among other email addresses](#)

Date: 6/2/2016 8:41:27 AM

City/State/Zip: Atlanta, Georgia 30325

Company Complaining About: AT&T

Description

I have asked on at least a half a dozen locations not to be Countona mind this company. I have been assured repeatedly they've taken me off of their mailing lists. Notwithstanding this, I continue to receive their solicitations. Personal requests have not been effective. I have been trying for over a year to be removed from their list.

Ticket: # 1014126 - Spam text from gloria.garcia@awesomeplan.info

Date: 6/2/2016 12:28:33 PM

City/State/Zip: Culver City, California 90232

Company Complaining About: Verizon Wireless

Description

Received and unsolicited text from gloria.garcia@awesomeplan.info with the following text: reliable ?
iKy.fr/4glaOf

[Ticket: # 1014492 - Spam email: Brad's Deals...](#)

Date: 6/2/2016 2:18:00 PM

City/State/Zip: Dover, Pennsylvania 17315

Company Complaining About: Comcast

Description

The online, primarily email-based, coupon & savings company Brad's Deals has been continually sending me unwanted messages & ads. I have unsubscribed *numerous* times, but with no success... the emails continue. I posted my concern on their public Facebook page; the company merely replied with a request asking me to send them my email address to be removed. Please assist accordingly; from the looks of their many complaints online, it appears I am not the only one who has been bombarded with unwanted solicitations from Brad's Deals.

Ticket: # 1014551 - CAN-SPAM Violations from Salesforce.com

Date: 6/2/2016 2:36:56 PM

City/State/Zip: San Antonio, Texas 78210

Company Complaining About: Time Warner

Description

I've unsubscribed from their notifications three times now, and I'm still getting emails weeks later.

Their unsubscription process requires submitting an email address to receive ANOTHER email that provides the link to the form to unsubscribe. The form itself uses dark UI patterns (<http://darkpatterns.org/>) intentionally designed to confuse and trick users.

[Ticket: # 1014566 - spam email](#)

Date: 6/2/2016 2:44:40 PM

City/State/Zip: Gardnerville, Nevada 89460-8083

Company Complaining About: Charter

Description

Received spam email that looks like it is from GE MONEY BANK, saying my loan application was approved. I never applied for a loan. Called number in the letter, asked them where did they get my email address, they replied "From my application." I never applied. I said please cancel this. They hung up without any other details. I'm concerned that someone is using my name to apply for loans.

[Ticket: # 1015044 - MadisonVue violating CANSPAM](#)

Date: 6/2/2016 5:12:08 PM

City/State/Zip: Na, Missouri 00000

Company Complaining About: Verizon Wireless

Description

They are sending email without an unsubscribe option or mailing address available.

Ticket: # 1015099 - FCC Complaint Against Unwanted Emails from Microsoft

Date: 6/2/2016 5:37:21 PM

City/State/Zip: Austin, Texas 78730

Company Complaining About: Time Warner

Description

For years now, Microsoft has been sending someone else's billing information to me. These are unwanted spam emails as I do not have an account with them, but I am unable to stop the messages. There is no way to disable the messages from the email, and you cannot respond to the email address from which the emails originate. I believe this is likely a violation of the law (failing to allow someone to unsubscribe). I have tried calling their support numbers, which route to India. Despite assurances the emails would stop, they have continued unabated for years. I would like the government to take action as it there is no possible avenue for me to stop these unwanted and harassing emails.

In addition, one would expect that disclosing a third party's confidential billing information to me would be something that Microsoft would care about. Apparently not.

Ticket: # 1015132 - Name Search Engine - PIPL

Date: 6/2/2016 5:52:51 PM

City/State/Zip: Spanaway, Washington 98387

Company Complaining About: Pipl

Description

I searched my name and saw that PIPL has all of my information listed to include all of the addresses I have held and a view-able map of my current address. The company states you have to provide a photo identificaion i.e., driver's license or state issued photo identification, this is absurd and is a security breach in of itself. I emailed the company to no avail as I will not provide photo identification for them. I have a No Contact Order against a mentally unstable violent ex boyfriend and has located my whereabouts on numerous occasions because of this horrible company. I would like to stay safe but PIPL isn't making it an easy task. Here is a link to where you can see all of my information

(b) (6) [REDACTED] /).

Ticket: # 1015135 - Name Search Engine - PIPL

Date: 6/2/2016 5:54:21 PM

City/State/Zip: Spanaway, Washington 98387

Company Complaining About: Pipl

Description

I searched my name and saw that PIPL has all of my information listed to include all of the addresses I have held and a view-able map of my current address. The company states you have to provide a photo identificaiton i.e., driver's license or state issued photo identification, this is absurd and is a security breach in of itself. I emailed the company to no avail as I will not provide photo identification for them. I have a No Contact Order against a mentally unstable violent ex boyfriend and has located my whereabouts on numerous occasions because of this horrible company. I would like to stay safe but PIPL isn't making it an easy task. Here is a link to where you can see all of my information

(b) (6)

[Ticket: # 1015256 - receiving call from IRS](#)

Date: 6/2/2016 6:49:28 PM

City/State/Zip: Rahway, New Jersey 07065

Company Complaining About: Comcast

Description

I keep getting calls that say they are from IRS- final notice we are filing a lawsuit against you. I have gotten 5 calls this year .

They leave their number 845 866 6627. when I call back no one answers,

Ticket: # 1015259 - receiving call from IRS

Date: 6/2/2016 6:50:16 PM

City/State/Zip: Rahway, New Jersey 08831

Company Complaining About: Comcast

Description

I keep getting calls that say they are from IRS- final notice we are filing a lawsuit against you. I have gotten 5 calls this year .

They leave their number 845 866 6627. when I call back no one answers,

[Ticket: # 1015319 - Email has been compromised](#)

Date: 6/2/2016 7:27:57 PM

City/State/Zip: Mableton, Georgia 30126

Company Complaining About: AT&T

Description

My email has shown sign of being compromised on a few occasions.

Ticket: # 1015599 - Computer Scam

Date: 6/2/2016 10:31:49 PM

City/State/Zip: Coburn, Pennsylvania 16832

Company Complaining About: Comcast

Description

My 90 year old mother was playing a game on her computer when a pop up took over her screen and told her that there was malware and a virus on her computer that she had to take care of immediately. The gave her a phone number to call. (844-307-3440) She called and the man told her that should must fix her computer right away or she would lose personal information and the virus could destroy her computer. He said she could either take her computer to a store and pay over \$400 or do it online for \$299.99. He then proceeded to take her step by step as he accessed her computer remotely. She paid him with her Master Card.

When I called the 844 number, the man was a total jerk to me as I asked him too many questions. I know it was a scam. We have cancelled her credit card and in the process of notifying banks, credit agencies, etc.

[Ticket: # 1015670 - spam from Time Consumer Marketing](#)

Date: 6/3/2016 12:04:52 AM

City/State/Zip: Long Beach, California 90802

Company Complaining About: Time Consumer Marketing

Description

I keep getting Spam directed to "Jolene" from <bounce.email.timeconsumermarketing.com> I have used their online opt-out AND called them directly. They assured me that I would be removed, but this email has continued 5+ months after asking them to stop.

Ticket: # 1015820 - Verizon has Damaged my driveway when installing cable lines to my neighbor.

Date: 6/3/2016 7:13:16 AM

City/State/Zip: Fallston, Maryland 21047

Company Complaining About: Comcast

Description

(b) (6)

[Ticket: # 1016056 - Violation of opt out](#)

Date: 6/3/2016 10:21:35 AM

City/State/Zip: Columbus, Ohio 43235

Company Complaining About: Sprint

Description

I have "unsubscribed" over 20 times for 2 spam email addresses over the past 2 months and I am still getting emails from them

Ticket: # 1016229 - possible privacy violation

Date: 6/3/2016 11:37:50 AM

City/State/Zip: Prattville, Alabama 36068

Company Complaining About: All

Description

a couple of years ago a relative of mine mentioned that her daughter, Carolyn Griggs Powell, who lives in the Enterprise/Ozark Al area, knew how to go "behind peoples' walls on the computer". I was sure there was something to it because the woman I was talking to is in her 60's and computer ignorant and would not have known what a "wall" was on her own. I recently had an issue arise where I discovered that my federal bankruptcy detailed records have been accessed and the only person I know that has access to their website as well as my dob etc. is Carolyn Powell and she uses her employers' (ATTORNEYS Office of Donna Crooks) password to access it, so I am concerned that she may be violating many peoples' privacy info. Her husband is recently retired military so I would fear between those contacts and the legal clients that it could be a major problem. I do not have a street address for Carolyn Powell but thought maybe this should be looked into. She uses an aol account sometimes with the user name as Hunterand Parker.....Sincerely, (b) (6)

[Ticket: # 1016488 - Windows 10 Microsoft](#)

Date: 6/3/2016 12:53:25 PM

City/State/Zip: Centennial, Colorado 80016

Company Complaining About: Microsoft

Description

These people have installed Windows 10 without my permission. It has caused numerous issues with my computer. They have invaded my Privacy. I cannot get this garbage off of my computer. Please help me. Thanks a lot.

[Ticket: # 1016824 - Marco's pizza spam](#)

Date: 6/3/2016 2:45:02 PM

City/State/Zip: Smyrna, Georgia 30080

Company Complaining About: Marco's Pizza

Description

I have opted out and unsubscribed from Marco's pizza mailing list multiple times in the last couple of months. They continue to send me marketing emails almost daily. I have submitted feedback to the company, but I still receive spam. Please punish them.

[Ticket: # 1016945 - phishing scam](#)

Date: 6/3/2016 3:22:27 PM

City/State/Zip: Alvada, Ohio 44802

Company Complaining About: Tds

Description

call from (515) 378-2001. First said they detected computer problems on my laptop and then said that I and contacted them to fix it. First called my home phone, spoke to the sitter and asked her to log on. She doesn't have the password and was unable to. Then called my cell asking for the same. Hung up on them. Seems like they have hacked into my laptop and have gained personal info as I did not contact anyone about the computer and was having no issues.

Ticket: # 1017098 - sender refuses to remove me despite numerous unsubscriptions.

Date: 6/3/2016 4:06:22 PM

City/State/Zip: Shoreline, Washington 98155

Company Complaining About: [Http://www.bemydd.com/](http://www.bemydd.com/)

Description

Hi,

Over a period of several months I have followed the unsubscribe link on bemydd emails three separate times. Each and ever time is says I have been unsubscribed, yet the emails never stop. After my third attempt I used the chat feature on their website. They claimed to have removed me during that chat. Months later I am still getting emails. I did save that chat b/c I doubted their removal claim. Chat is attached.

Thanks for reviewing this matter,

(b) (6)

Ticket: # 1017453 - Best Buy Doesn't Provide Unsubscribe Option

Date: 6/3/2016 6:49:29 PM

City/State/Zip: Cannon Falls, Minnesota 55009

Company Complaining About: Best Buy

Description

I made a purchase at BestBuy.com and they started using my email for promotional purposes. Their emails DO NOT have any way to unsubscribe or "opt-out", in fact there is no place on the help site that mentions opting out of emails. I called their toll-free support number (888 BEST BUY), and was told they were unable to do this, that my information would have to be passed onto a "specialist".

This is a clear and brazen violation of FCC policy.

Ticket: # 1017713 - you sent a criminal to my home

Date: 6/3/2016 9:45:33 PM

City/State/Zip: Katy, Texas 77498

Company Complaining About: Comcast

Description

it is absolutely despicable that Comcast is using an independent contractor who doesn't do a criminal background check on their employees. You sent two criminals over to my home. ONE WAS A SEX OFFENDER!!!!!!!! ARE YOU SERIOUS!!! To install my security alarm...im paying you \$200/mo. so that you can send a sex offender to my home to set up my alarm? ARE YOU KIDDING ME. I will stop at nothing to expose this! ITs DISGUSTING! I HAVE CHILDREN.

Ticket: # 1017869 - 1012252

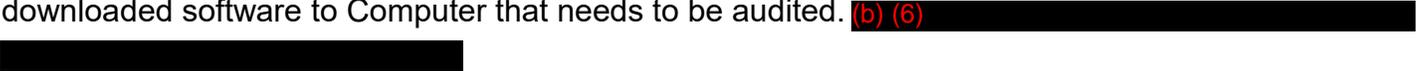
Date: 6/4/2016 1:41:46 AM

City/State/Zip: Orlando, Florida 32825

Company Complaining About: Bright House

Description

Internet Explorer / Google Play - Google Chrome - apps like wassapp and other apps such as instagram, twitter, kik and other apps downloaded on my son's phone that intrudes into the privacy of our home including online games such as legal legends and steam. Billing as well - Lighting 50 Internet - hotspots included - phone wifi ; echo home networking. Also, computer repair guy that downloaded software to Computer that needs to be audited. (b) (6)



Ticket: # 1017898 - Private Router Loopback

Date: 6/4/2016 5:14:59 AM

City/State/Zip: Houston, Texas 77040

Company Complaining About: AT&T

Description

An outside entity has bridged to my home gateway and keeps returning with new (b) (6)

[REDACTED]

[REDACTED] (b) (6)

[Ticket: # 1018189 - Neighbors privacy intrusion](#)

Date: 6/4/2016 1:19:37 PM

City/State/Zip: Orlando, Florida 32825

Company Complaining About: Bright House

Description

Neighbors at (b) (6) privacy intrusion. Through home echo or wireless devices that intrude into one's privacy. Creating hostile in the home. Call made to Direct TV on 6/3/16 at approximately after 7:00 pm watching Univision 7 o'clock news.

Ticket: # 1018346 - comcast setting up secret email addresses when you move

Date: 6/4/2016 4:05:55 PM

City/State/Zip: Pacific Grove, California 93950

Company Complaining About: Comcast

Description

about five weeks ago I had a connection issue with comcast.
while on the phone the worker was telling me my email address was

(b) (6) . And that email address is the issue.

I have been a customer of comcast for about 10 years and have my comcast address that is not the one I previously mentioned.

That email account was set up in my name by comcast without my knowledge.

My complaint is they never told me they were creating this address in my name.. I've never heard of such a thing.

Comcast is committing fraud. My account that i have had is where I get my email and send email that has an account number.. This other account also has an account number and is in my name and was set up by them I believe when i moved a couple years ago.

Comcast has not responded to my calls. Or they have not answered the question. They take you in circles then there is a wall and the answer to my question is behind their wall.

So my question is why? I didn't need another account number to move 5 miles away . What comcast is doing is counting alot of people as two in their subscriber base numbers submitted to the SEC quarterly. This action does not affect revenue but it does affect subscriber base numbers which are forward looking numbers and affect stock price as much or more in some cases than the revenue number which is looking in the past.

In todays markets subscriber base is top of the news when it comes to comcast and hulu and netflix. It took me awhile to figure out what the hell was goin on.

Who set up an email address with another account using my social security number and other information.

Well, that question never got answered. And why do they do this stuff without informing the customer they are setting up an email address in their name?

Ticket: # 1018350 - 1018234

Date: 6/4/2016 4:12:40 PM

City/State/Zip: Orlando, Florida 32825

Company Complaining About: Bright House

Description

Conversation opened. 1 read message.

Skip to content

Using Gmail with screen readers

Click here to enable desktop notifications for Gmail. [Learn more](#) [Hide](#)

4 of 52

Important Information About Your Recent Card Replacement
Inbox

x

American Express <AmericanExpress@welcome.aexp.com>

May 23 (12 days ago)

to me

Important Information About Your Recent Card Replacement

For your security:

Dear (b) (6),

According to our records, we recently issued a replacement Card for your AMERICAN EXPRESS Card.

If you have already received your new Card, please take a moment to confirm by visiting americanexpress.com/confirmcard.

We have changed some of the Card information to protect the security of your account. As a result, you may want to notify any merchants that have your Card information on file that your information has changed.

For your convenience, we have listed below some merchants at which you have used your Card in the past and may have your previous account information on file.

If you have any questions, please contact us using the number on the back of your Card.

Sincerely,

American Express Customer Care

Merchant Name

Contact Information

Date of Last Transaction

Transaction Amount

GROUPON INC

600 W CHICAGO AVE,
STE 400,
CHICAGO,
IL - 60654,

09-21-2015

\$15

VALENCIA COMMNTY COLLEGE

VALENCIA COL TUITION,
407-582-3302,
190 S ORANGE AVE,
ORLANDO,
FL US - 32801,

05-01-2016

\$35

PRICELINE HOTEL

PLNPRICELINE HOTELS,
HOTEL ROOM,
800 CONNECTICUT AVE,
800-657-9168,
CT US - 06,

09-01-2015

\$91

ACE RENT A CAR RESERVATIO

4529 W 96TH ST,
INDIANAPOLIS,
IN - 46268,

03-26-2016

\$110

PRICELINE CAR RENTAL

800 CONNECTICUT AVE,
STE 3W01,
NORWALK,
CT - 06854,

01-06-2016

\$108

HERTZ RAC FIREFLY

CREDIT BILLING BILLING,
14501 HERTZ QUAIL SPGS PK,
OKLAHOMA CITY,
OK - 73134,

03-04-2016

\$217

VES TERMINAL

CFX - VES SERVICE CTR,
407-690-5200,
WWWOOCEACOM,
ORLANDO,
FL US - 32807,

01-19-2016

\$8

STATE FARM

1 STATE FARM PLZ,
BLOOMINGTON,
IL - 61710,

08-21-2015

\$108

AMAZON US PRIME

440 TERRY AVE N,
SEATTLE,
WA - 98109,

04-26-2015

\$53

NETFLIXCOM

NETFLIXCOM,
8665797172,
100 WINCHESTER CIR,
LOS GATOS,
CA US - 95032,

12-29-2015

\$9

Account Ending:
94013

Contact Customer Service

|

View Our Privacy Statement

|

Add Us to Your Address Book

Your Card Member information is included in the upper-right corner to help you recognize this as a customer service e-mail from American Express. Using the spam/junk mail function may not block servicing messages from being sent to your email account. To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing. We kindly ask you not to reply to this e-mail but instead contact us securely via customer service.

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AGNEUSCN0006002

[Click here to Reply or Forward](#)

0.2 GB (1%) of 15 GB used

[Manage](#)

[Terms - Privacy](#)

Last account activity: 20 minutes ago

Details

Related Google+ Page

American Express's profile photo
American Express

this has been a consistent stalking and harassment - a profile supposedly was created on me by the IT department at American Bureau of shipping in connection with Paul Thomas, Joseph Quintana, Maria Gabriela Vazquez, Verna Cook, Tammy - that generated a google play in connection with wassap in connection with Att Global email address - in connection with obtaining IP addressed on my son's lap top (in connection with Steam and Legal Legends games) and my HP laptop - information already submitted on previous tickets. In connection with IT departments at all places of employment held in the past years - constant stalking, defamation of character, invasion of property, creates hostility in the place of residence and prevents progression, invites fraudulent activity, and neighbor intrusion of privacy.

[Ticket: # 1018561 - Corporation Wiki' listing my home address without consent - no recourse available.](#)

Date: 6/4/2016 8:41:45 PM

City/State/Zip: Roswell, Georgia 30076

Company Complaining About: Corporation Wiki (www.corporationwiki.com)

Description

I have recently started a business, Southern AV Direct, which is a home based, non-customer facing business, and these people have scoured public records for my company's information, and have listed my home address on their website without my permission. I have selected the option to have the address removed, which resulted in no change, and now the option has since disappeared. There is no email address or phone number to file complaints with either. Also worth mentioning is the fact that if you do a google search of complaints against this group, you'll find page after page after page of people just like me complaining of similar issues (and worse). This is not a reputable group, and they are consistently violating privacy laws and need to be held accountable.

Ticket: # 1018701 - Email Issue

Date: 6/5/2016 3:01:18 AM

City/State/Zip: Denton, Texas 76208

Company Complaining About: Frontier Communications

Description

I had Verizon for several years paying out a little over \$100 per month, and I was pretty loyal Customer. Frontier took over and I lost my (b) (6) which has files that are crucial to have in regards to child custody/ support. All I am asking is to reset my password, but they won't. Can you please push the issue for me, please. Verizon is telling to contact Frontier. Frontier is telling me to contact AOL, And Aol is telling me to contact Verizon, So I'm going in circles. Frontier does have my (b) (6) on file. Thank you...

Ticket: # 1018703 - Improper use of email address

Date: 6/5/2016 3:12:22 AM

City/State/Zip: Apo, New York 09705

Company Complaining About: Voo In Belgium, Husband Is Us Military Service Member

Description

I am a US citizen. There is someone in the UK consistently providing my email address instead of her own for business transactions. Such as, flight reservations, hotel reservations, and store receipts. I have even received an eVisa request for information from Turkey shortly after receiving a confirmation for a holiday to Turkey.

This is not an identity theft case in terms of using my name, DOB, or bank information. She is only, and consistently, providing my email address instead of her own. Although, I have received a slew of emails on her behalf for loans she has applied for, again without using my personal details outside of my email address.

What legal recourse do I have to make her stop providing my email address instead of her own?

Ticket: # 1018771 - Vydox <info-244]@betajournal.comcast.net>, 14 Day Trial of Vydox Plus - Where do we send your Trial Bottle?

Date: 6/5/2016 10:12:20 AM

City/State/Zip: Indianapolis, Indiana 46250

Company Complaining About: Comcast

Description

I have been receiving these emails for a few months. I can't block the message and there is no way to opt out - HELP!

[Ticket: # 1018815 - Spam that I can not unsubscribe from](#)

Date: 6/5/2016 12:10:27 PM

City/State/Zip: Brooklyn, New York 11230

Company Complaining About: Optimum

Description

I am constantly getting spam from a business that comes under various subjects, but when you try to unsubscribe it leads to a site that states "This account is unavailable due to technical/billing issues.

Please contact support as soon as possible."

Coming from addresses like:

www.cameroonyellow.top

www.argentinapink.top

www.sudanred.top

www.southkoreayellow.top

variations of countries and colors with a .top at the end of the address.

I consider this barrage of spam harassment. I have tried everything from blocking each address on my server, as well as going through their method to unsubscribe.

Ticket: # 1018860 - Selling of User Info without Notice**Date:** 6/5/2016 1:44:15 PM**City/State/Zip:** Cleveland, Ohio 44106**Company Complaining About:** Case Western Reserve University

Description

I recently requested a catalog from Chemglass Life Sciences online using a brand new email address (bill@case.edu) that I have not used anywhere else. Shortly after I started to receive a large amount of spam email sent to that address. The only possible way for this to happen would be if Chemglass sold my user information. I never consented to any type of privacy policy that would allow this action. This is the form I used for the request. <http://chemglass.com/catalog.asp> Which has no notice of user or privacy policy. I should be able to access these types of service without worrying about my information being sold without my consent.

Ticket: # 1019000 - spam

Date: 6/5/2016 4:58:54 PM

City/State/Zip: Sierra Vista, Arizona 85650

Company Complaining About: Centurylink

Description

unwanted email, attempts to block it are rejected as "invalid url", I can't attach the address to your window below, part of it changes, but it's always from: jfgfdg@lkjkgfhg.wiltamerning.org. One included "male enhancer" in the address, they are from vari9ous "vendors"

[Ticket: # 1019108 - Unwanted political spam text messages](#)

Date: 6/5/2016 8:08:01 PM

City/State/Zip: Mount Laurel, New Jersey 08054

Company Complaining About: Bernie Sanders Political Organization

Description

text from 732 831 7508

Political message for Bernie Sanders sent to my phone via sms.

Used my first name

supposedly came from someone named amber.

Please investigate

Ticket: # 1019300 - Unwanted Marketing Emails/Spam

Date: 6/6/2016 8:44:39 AM

City/State/Zip: Orange City, Florida 32763

Company Complaining About: Bright House

Description

I requested to be removed from Jawbone.com's email marketing on four different occasions over the last year by clicking on the "Unsubscribe Me" function from their emails. I used to have a Jawbone product that was terrible so I returned it. Since I continued to receive emails after clicking Unsubscribe Me several times, I wrote to support@jawbone.com and told them to stop sending me marketing emails that I would report them if it did not cease. On that same date, I again used the "Unsubscribe Me" function. After they confirmed receipt of that email, I received yet ANOTHER marketing email from them. I am attaching to this Complaint both the email to support@jawbone.com as well as the marketing email I received from them this morning.

[Ticket: # 1019318 - unsolicited political emails to work address](#)

Date: 6/6/2016 9:04:16 AM

City/State/Zip: Whitehouse Station, New Jersey 08833

Company Complaining About: Comcast

Description

Receiving unsolicited political emails from a candidate to a work address. I unsubscribed, but they keep coming. I never gave them permission to send me anything, nor do I endorse or support this candidate. Email is for Leonard Lance for Congress. Went to their site, and it claims I opted in. This is politics as it worst.

Ticket: # 1019373 - Harassment problem on Yahoo's web site

Date: 6/6/2016 9:56:42 AM

City/State/Zip: Newtown, Pennsylvania 18940

Company Complaining About: Yahoo

Description

I'm not sure if this is the correct office, but I wish to file a formal complaint against Yahoo. Yahoo runs a comments section on its web site, on which users can post comments and get into discussions regarding news articles. It's mostly harmless, however there are a handful of users who stalk and harass and threaten others. Mostly this is also harmless, because it's anonymous. But one user has managed to find personal information about certain users, and has posted personal information including phone numbers, and has made threats of violence and murder, and encouraged others to call the person's phone number and harass him and threaten him. Yahoo has been informed of this, but they are doing nothing - they seem to actually be encouraging it, or at least condoning it. This problem has been reported to Yahoo support staff multiple times, but the harassing user is still active, and is still posting threats and personal information. I request that the FCC contact Yahoo for possible sanctions if they do not take down the offending user's account and stop this harassment. They know what is happening, they are simply taking no action, and now a user has had his personal information posted online along with threats.

If this is not the correct office to file this type of complaint, please direct me to the appropriate office.

Thank you very much.

Ticket: # 1019711 - My home DSL service and droid cell phone services are not private

Date: 6/6/2016 12:28:16 PM

City/State/Zip: Cumming, Georgia 30041

Company Complaining About: AT&T

Description

My home DSL service to my home computer has been hijacked. I'm not sure how it is being done but my antivirus comes up that network is not secure. And, my cell phone is compromised and not private.

Ticket: # 1019769 - Keep getting unsolicited emails

Date: 6/6/2016 12:50:53 PM

City/State/Zip: Bountiful, Utah 84010

Company Complaining About: AT&T

Description

I keep getting from a government representative in Utah. There is no unsubscribe option. I have replied several times over the last year asking to be removed, and they have failed to do so. His name is Richard Cunningham and his email is rcunningham@le.utah.gov

[Ticket: # 1020173 - TXT Message Spam from Bernie Sanders Campaign \(Jonathan Taylor\)](#)

Date: 6/6/2016 3:12:16 PM

City/State/Zip: Jersey City, New Jersey 07302

Company Complaining About: T Mobile

Description

Hi - I received an unsolicited txt message from the Bernie sanders campaign (jonathan taylor). Please see attached. I did not request this, I did not want this, I did not have an option to opt-out. Please take action.

Ticket: # 1020210 - Cyber crime

Date: 6/6/2016 3:24:30 PM

City/State/Zip: Wellton, Arizona 85356

Company Complaining About: Centurylink

Description

My computer was infected with a virus and a message appeared on my screen with dire warnings and advising to call Microsoft support at a provided number. I did and the "support person" took over my computer and then advised he could clean my machine of this virus for \$149.95 with a 30 day guarantee. Finally I recognized the scam. The guy who gave me the virus was the same outfit that offered to clean it for a price. I feigned interest but then claimed a bad connection and got him to agree to call me back. His greed overcame his sense and he did! I trapped his number (877) 492-9803' and it is registered to "PC GEEKS". As a senior citizen and a naive computer user I am exactly the victim the prey upon. Hopefully my government will pursue this to put these bad actors out of business and in jail where they belong.

[Ticket: # 1020307 - Phising](#)

Date: 6/6/2016 3:38:57 PM

City/State/Zip: Schaumburg, Illinois 60193-4247

Company Complaining About: Comcast

Description

Apple soft ware update. I don't have an IMac but do have an Iphone and if there is an soft ware up date for my IPhone then it would should on my IPhone and not on my PC

[Ticket: # 1020397 - Shutterfly does not honor opt-out](#)

Date: 6/6/2016 3:53:05 PM

City/State/Zip: Noblesville, Indiana 46060

Company Complaining About: Comcast

Description

Last May, I ordered a photo book from Shutterfly. Shortly after, I started receiving emails from them every day. I opted out of their emails both through their website and through google. After 3 weeks of still receiving emails, I reached out to their customer support. They said it could take 90 days to fully take effect. I waited 90 days, and the emails did not stop, at which time I filed my first FCC and BBB complain.

It's been over a year now, and I just received an email from their promotions team. Sure, I can block their email address, but I don't think the burden should be on me to keep companies from not honoring email opt outs.

[Ticket: # 1020900 - Unsolicited SMS messages](#)

Date: 6/6/2016 5:37:45 PM

City/State/Zip: Lenexa, Kansas 66215

Company Complaining About: AT&T

Description

A phone that is used only for testing in an Android development company is receiving unsolicited SMS messages from "Jess with Hillary for America"

[Ticket: # 1021013 - Won't stop emailing](#)

Date: 6/6/2016 6:04:23 PM

City/State/Zip: Berkeley, California 94705

Company Complaining About: Comcast

Description

I have asked this company on more than 3 occasions to remove me from their email lists. They continue to email me. The company is Apartment News Publications, Inc. at aptnewsinc.com.

Ticket: # 1021134 - misleading web page tricks consumer into allowing computer access

Date: 6/6/2016 6:44:18 PM

City/State/Zip: Oakwood, Georgia 30566

Company Complaining About: AT&T

Description

My Epson printer quit working. I googled Epson Printer Support and found what I believed was the authentic Epson support webpage. The tech, Karzeem, asked me to allow him to take over my computer and I said yes. Again, I believed it was truly Epson. I downloaded a program and entered the code he told me to enter. Karzeem then took over my computer. He asked me to scan a color document so that he could "see" the problem. I did so. He asked me to open my email and print out any document so he could see if it was the color ink or both color and black inks causing my problem. Again, I did as he asked. He finally said I needed new ink and insisted this was the problem. I told him the printer head needed cleaning, not new ink. He finally said I needed "higher tech support" and gave the telephone number for the REAL Epson Support. The technician at Epson, Chris, asked who I had spoken to and asked for the reference number. I explained that Kareem just said to call this number. The Epson tech asked the name of the technician and it did not sound familiar to him. I told him I called the 800 number, to which the Epson tech replied that Epson does not have an 800 number. This is the webpage I went on -- <http://www.epsonprintersupport.com/> -- and the number I dialed was (800) 850-3047. It seemed legitimate but I know now that it is not.

Ticket: # 1021137 - Privacy

Date: 6/6/2016 6:45:31 PM

City/State/Zip: Davie, Florida 33325

Company Complaining About: Comcast

Description

Recently Netflix has decided to block all access to their content when a customer uses a VPN. I feel that this violates my right to access the internet safely and securely. As their rule stands, I have to disable my VPN to be able to access their content but now any other information aside from Netflix that may be transmitted over the net is now unencrypted and at higher risk of being intercepted. I understand that Netflix is attempting to stop people from accessing content "outside of their region" but I feel there must be better ways than making its customers reduce their security. If they need proof of region my credit card on file proves my location.

Ticket: # 1021505 - Daily E-mails from betfaircasino@mail.betfair.com

Date: 6/6/2016 9:35:39 PM

City/State/Zip: Columbia, South Carolina 29212

Company Complaining About: AT&T

Description

I am not able to unsubscribe or keep from getting E-mails from this WEB site. They started coming to me several days ago everyday. I haven't opened it up, but I can't stop them from coming in my E-mail box. Evidently this is from an overseas E-mail account that uses lira sa money. It talks about UK and Ireland customers and betting. I know aliens have broken into gmail.com recently and this might have been a result from that, but I have never requested this E-mail site or wish to continue to see it in my E-mail. Is there anything you can do to help?

Ticket: # 1021890 - MicroSoft IT

Date: 6/7/2016 7:38:56 AM

City/State/Zip: Longwood, Florida 32779

Company Complaining About: Bright House

Description

3rd call in 2 days from phone number 7758063000 advising of an issue in my MicroSoft software that had been detected. This morning it was Steve, with a strong Indian accent, calling to make the needed adjustments.

Ticket: # 1021950 - Unwanted email with no method to unsubscribe

Date: 6/7/2016 8:46:48 AM

City/State/Zip: Fairfield, New Jersey 07004

Company Complaining About: Comcast

Description

I am receiving unwanted messages from bluevolt.com and when I try to use their link to unsubscribe I'm directed to a page where I must schedule a call with them to discuss solutions for my business. here is the link:

<http://visit.bluevolt.com/unsubscribe/u/6042/ebb006dc1229edd30424a2f80ab50f8911243d5f093dc5a83aba13a53253e4b6/715220918>

[Ticket: # 1021995 - Internet Advertisements](#)

Date: 6/7/2016 8:55:06 AM

City/State/Zip: South Hill, Virginia 23970

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 1021996 - Google, Yahoo, Identity theft](#)

Date: 6/7/2016 8:55:21 AM

City/State/Zip: Glenville, West Virginia 26351

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 1021999 - Windows 10](#)

Date: 6/7/2016 8:56:09 AM

City/State/Zip: Jenderson, Nevada 89074

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1022038 - am subject of illegal website

Date: 6/7/2016 9:21:12 AM

City/State/Zip: Iowa City, Iowa 52245-9270

Company Complaining About: Centurylink

Description

My name is john d. fredericks.i have been told that there is a website,that people have told me that the web address is john fredericks.com.i believe that this is an illegal website,that I am told is viewing me everyday,in my home in my car,etc.. I was told that it was called a free website,and I believe that this website is a danger and a threat to my rights,and priveledges,nd that it is a threat to my health,safety,and posses such a problem,not only to me,but my friends,and family members.i ask that you please shut down the website,and prosecute all parties involved,to the fullest extent of the law.and please,do not identify me,or any other people who may be victims of this website.thank you ,for your time (b) (6)

[Ticket: # 1022069 - Extort money by means of malware](#)

Date: 6/7/2016 9:40:13 AM

City/State/Zip: Benson, North Carolina 27504

Company Complaining About: Time Warner

Description

Security warning appeared with loud sirens of a Zeus Virus infection & locked up my browser telling me to call 844-697-5565. They claimed to be Microsoft tech support. They claim they could remove the virus and protect me after sending them \$5000.00 for support, hardware servers and more. When refusing to spend that much money they came out with several deals cheaper than the one before, until they hit rock bottom at \$500.00.

When I asked for their actual company name and number they refused. I told them that's OK I have their number for filing a complaint with FCC. These thugs need to be stopped

Ticket: # 1022314 - Unwanted message via text message

Date: 6/7/2016 11:23:27 AM

City/State/Zip: Boyds, Maryland 20841

Company Complaining About: Verizon

Description

suspect spam or fault message sent from 631-446-6125. message including the following link :
<http://zl4owtik2.djadgyt.us/JlrsyAPPL>

[Ticket: # 1022318 - SPAM Text](#)

Date: 6/7/2016 11:25:26 AM

City/State/Zip: Raymond, Mississippi 39154

Company Complaining About: C Spire

Description

Receiving spam text and when I type stop they dont

Ticket: # 1022499 - Major Networks Attempt to Influence Outcome of National Election

Date: 6/7/2016 12:09:37 PM

City/State/Zip: Raleigh, North Carolina 27604

Company Complaining About: AT&T

Description

To Whom it may concern:

On June 6, 2016, several major news outlets, including MSNBC, CNN, AP, CBS, ABC, and NBC attempted to influence the outcome of a national election by announcing that a candidate (Hillary Clinton) had won the nomination, when in fact, there are several states left to vote. Chris Matthews of MSNBC indicated that this action would take place on his broadcast on May 25th, 2016 during an interview with Jeff Weaver, Bernie Sanders' campaign manager. This is an act that is expressly forbidden by the FCC.

Please give this matter the attention that it deserves as the news media are attempting to influence the outcome of a national election.

[Ticket: # 1022595 - phishing attempt steal banking informaitn](#)

Date: 6/7/2016 12:27:06 PM

City/State/Zip: Barstow, California 92311

Company Complaining About: Verizon Wireless

Description

online@donnasommers.net sent the following text message: 7609852578 we are sorry to inform you that your chase JP Morgan is locked). # www.chasejpmorgan.com/ghypy.confirm143.us to unlock.

I did not click on this but the site should be shut down.

Ticket: # 1022876 - JOSE CUERVO COMMERCIAL

Date: 6/7/2016 1:22:00 PM

City/State/Zip: San Diego, California 92101

Company Complaining About: Public Library, Oceanside, Ca

Description

Is it really the belief of the FCC that a commercial praising the exploits of someone violating the laws of the United States? Although the Jose Cuervo semi-animated commercial I saw yesterday while watching YouTube videos has many attributes worthy of praise, I'm not sure that it's recounting of a "rum-runner's" circumvention of US law and law enforcement reflects the attitude of any government office. (Since there was no applicable issue listed below, I selected "Privacy" as it seemed the most appropriate.)

[Ticket: # 1022977 - FS Surveys](#)

Date: 6/7/2016 1:40:33 PM

City/State/Zip: Albuquerque, New Mexico 87108

Company Complaining About: Fs Surveys

Description

I asked FS Surveys Stop emails, they still sending, is BS!

[Ticket: # 1023616 - unwanted text](#)

Date: 6/7/2016 3:52:10 PM

City/State/Zip: Belmont, Michigan 49306

Company Complaining About: Verizon Wireless

Description

Got a text from, 734-304-5222, says "Wassup, my name, ur authorization toward, my address, wantedsnapals1t.btaabfil.us/XUMUX2

I do not know anyone at this number, much less this area code. Language is not the way anyone I know talks. Frightening.

Ticket: # 1023927 - Openness being intrusive practice

Date: 6/7/2016 5:01:57 PM

City/State/Zip: San Bernardino, California 92407

Company Complaining About: Time Warner

Description

The Cable News Network (CNN) are practicing a mundane serve with their ActiveX file(s) that will lead to more invasive privacy deregulation that makes the Internet too Open for companies who can follow suit which will lead to more virus distribution if not intervened.

1- CNN has install a feature which, by ActiveX, that reloads browser pages against the direct consent or interaction of the user who owns a device that is connected to their website without any functionality which disables such reloads.

A- If a hacker can reverse engineer this script, possible an xml, they can effectively load and reload content unto a user's device at a universal scale of devices because such a command is cross-platform as long they are using a browser from the major distributors.

B- By means of reload they can program it to load pages or other functionality such as redirecting to new websites, malicious computer ports, and other commands that is fundamental to the browser, and adjacent functions of a browser (such as opening computer files, installing cookies which automation for installing non-consent material because users explorer their computer with a browser that is linked to the computer browser)

B- They are using multimedia from Youtube and purposely disabling the autoplay feature that YouTube interface provides so users are not bombarded with unnecessary or unwanted bandwidth consumption which drains out limited national bandwidth resources which taxpayers as a whole are forced to pay even if not subscribed to an access plan to the internet.

C- A behavior from a major company and major public figure like CNN can encourage others to pursue this method to distribute unwanted material which will become a major cyberspace security vulnerability to the public, businesses and the government that can never see a full recover since attackers are planting Easter eggs for future attacks prior to executed their primary goal.

Tried to point this out to Youtube, CNN and Firefox about my concerns and have not received any replies or reassurances of these issues.

Ticket: # 1024081 - Phone disclosure

Date: 6/7/2016 5:46:49 PM

City/State/Zip: East Freetown, Massachusetts 02717

Company Complaining About: Comcast

Description

In February 2010 we bundled our comcast service to include phone. We requested and paid for "unlisted, non-published" service. On Friday 06 03 2016, I googled my name and found my name, address, and phone number listed. I called Comcast and was told by "Zack" that the information is "public" and I should not have expected "non published-unlisted" to include the internet. I do have a copy of the work order left in February 2010 which does not stipulate at all that my number would be published and/or listed in ANY venue.

Ticket: # 1024188 - Missing 1 Click Unsubscribe

Date: 6/7/2016 6:15:37 PM

City/State/Zip: Phoenix, Arizona 85054

Company Complaining About: Cox

Description

Affiliated Dermatology - noreply@followmyhealth.com is sending unsolicited spam with no 1 click unsubscribe.

Ticket: # 1024362 - Political Spam

Date: 6/7/2016 7:25:03 PM

City/State/Zip: San Jose, California 95139

Company Complaining About: AT&T

Description

Received political spam that I never consented to from Eli Portales with a return number of 313131 (which seems obviously fake). I never gave any verbal or other indication that I would accept this message.

[Ticket: # 1024650 - Political text message spam](#)

Date: 6/7/2016 9:36:01 PM

City/State/Zip: San Francisco, California 94110

Company Complaining About: Bernie Sander Election Campaign

Description

Text message spam on behavior of the Bernie Sander presidential campaign. See attached image. I never consented to receive any texts.

[Ticket: # 1024657 - Unwanted spam](#)

Date: 6/7/2016 9:41:39 PM

City/State/Zip: Hilliard, Ohio 43026

Company Complaining About: Wowway

Description

I have not subscribed to the Columbus Dispatch for several years. I still get unwanted email no matter how many lists I unsubscribe. The attached spam is a perfect example, however, the unsubscribe is unlike any other, I cannot unsubscribe either by design or error. Please help me stop these unwanted ads.

Thank you,

(b) [REDACTED]

[Ticket: # 1024693 - Attempted internet hacking...](#)

Date: 6/7/2016 10:01:38 PM

City/State/Zip: Belvidere, Illinois 61008

Company Complaining About: Frontier Communications

Description

I had a problem within the last year of attempts to hack my internet through social networks and therefore signed off of the social media because of that. They attempted in a different city on a desk top computer, which I do not use online. I also had a social media contact of friend (StateLine) which is police affiliated, that spammed pornography. I attempted to contact them and quickly signed off of that social media spot. I am SURE they are OFFENDED and EMBARRASSED even though someone had OBVIOUSLY HACKED A POLICE INTERNET SOCIAL MEDIA FRIEND. Please look into that and feel free to contact me, if needed. That was SHOCKING and DISGUSTING!!! Thank you for your help in this matter.

Sincerely:

Ticket: # 1024696 - microsoft took my windows 7 and replaced it with windows 10

Date: 6/7/2016 10:02:28 PM

City/State/Zip: Fairview Park, Ohio 44126-1930

Company Complaining About: Microsoft

Description

So yeah microsoft replaced my windows 7 with windows 10. They wer able to do it with out asking me by calling it an program upgrade. But not wanting window s 10 (like the VA or the libraris i tried to get my windows 7 operating system back. What I got back was a windows 7 operating system , Blank , nada.

After a few phone calls iwas told to take my laptop to the Beachwood Ohio microsoft store.(on the other side of Cuyahoga county, and they would fix it)

So after two weeks I got the laptop back home and the some of my files are here .

I got the impression, well it just seemed like I was an annoyance asking for my files back and not just accepting the the Windows 10 like they wanted me to. .

My windows 7 operating system worked just fine. Microsoft used subterfuge to remove my Windows 7 and all my files . It wasn't a mistake , something that They had no idea this was going to happen.

Thank you for your time and consideration in this matter

[Ticket: # 1025051 - 2005 Bush Administration Investigation](#)

Date: 6/8/2016 9:46:07 AM

City/State/Zip: Frederick, Maryland 21702

Company Complaining About: Comcast

Description

Could you address members of media, which is arguing to me, either cola products/the faucet water or no beverages at all.

Could you close the surveillance.

Ticket: # 1025196 - ABDUCTOR OF MY CHILDREN BLOCKING GATEWAY AT MID COUNTY LIBRARY

Date: 6/8/2016 10:46:04 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE NOTE THE EMAIL SEND BUTTON RETURNS AN INFINITE LOOP...POSIBLE ABDUCTORS AND RAPISTS HAVE BLOCKED GATEWAY..SUCH AS TRAVIS LANE; RICCARDO LACEY OF AT&T AND KATY NICHOLSON...WILLIAM GRAY...PLEASE INVESTIGATE POINTINTIME15@MAIL.COM MAIL SEND AND RECEIVE AT SAINT LOUIS COUNTY LIBRARY IN CLAYTON, MO 63105...OR 63118 ZIP CODE ALONG TENNESSE AND MIAMI STREETS IN SAINT LOUIS CITY...TO THE MISSOURI HOUSE BILL 214:

TO THE DETROIT MICHIGAN POLICE: PLEASE NOTE MISSING ADULT CHILDREN OF DORA OWENS: MICHAEL DONTE' OWENS; MELVIN JAMES OWENS, JR; MYKIA DANE' OWENS HAVE BEEN ABDUCTED POSSIBLY EXTRADITED ACROSS STATE LINES IN VIOLATION OF HUMAN TRAFFICKING LAW OF MISSOURI HOUSE BILL 214...POSSIBLE SUSPECTS THE FAMILY MEMBERS OF RICHARD AND BRIDGET NASH; CRAIG AND PHOEBE VANDERBURG..PLEASE SEE PICTURES ABOVE MICHAEL WAS ABDUCTED FROM THE MILITARY WHILE HE WAS ENROUTE TO SEE HIS MOTHER...DORA MAE OWENS. MONITOR THE BANK ACCOUNTS OF THE NASH FAMILIES AND VANDERBERG FAMILIES...SLIM PARKER...APRIL DAVIS...CHESTERFIELD POLICE DETECTIVE CHRIS SIMPSON...CHESTERFIELD POLICE LT. MIKE THOMPSON...CHESTERFIELD POLICE OFFICER OLNEY...SAINT LOUIS COUNTY POLICE OFFICERS: ROMO; GRAVES; BROADWAY; OSTENDORF...OTHER POSSIBLE SUSPECTS: OZZIE SMITH, DENISE SMITH, WENDY SMITH; WILLIAM DUKE;BONITA DUKE; BEVERLY RODGERS; OTHER POSSIBLE SUSPECTS: JUDGE BORBONUS; JUDGE DONNELLY; JUDGE MCKEE; JUDGE MCSHANE; LARRY RICE; NEW LIFE EVANGELISTIC CENTER; FIRST BAPTIST CHURCH OF CHESTERIFELD; ALEXANDRIA BUTLER; DARCEL BUTLER; BRENDA AND BISHOP RAPHAEL GREEN; CLARENCE DOWELL, SR; PEARL DOWELL; SEE IF CLARENCE DOWELL, SR IS MEETING WITH PETER KRAMER CONCERNING MY KIDS OR MY PROPERTY ..SEE IF THE OWNER OF MISSOURI TAG NUMBER I2-SK8...IS SEEING OFFICERS OR PETER KRANE..ANOTHER SUSPECT ARE: MICHAEL HAYNES; SONYA HAYNES; SONYA PTAH; SONYA MAHAN-BARGE; ROBERT F. LOGGINS,SR; CASSANDRA LOGGINS; RON MOORE; VERLEANA MOORE; LOUVENIA WARNER; ANGELA OWENS; MERLEY OWENS; ROSETTA WOODBERRY ;A..G. WOODBERRY; W.B.WOODBERRY; ALEX OF SAN FRANCISCO - WHO IS A FBI AGENT; ALAN ZVIBLEMAN -MELVIN'S DIVORCE ATTORNEY...SHERRIF WILLIAMS; SHERIFF DEWAYNE (BAILIFF OF JUDGE MCKEE); LENA WHITE ; CHARLES WHITE; CLINT WHITE; RAY SMITH; KAREN SMITH; RODNEY SMITH; JON SMITH; LAURA MOBLELY; JOHN

MOBLEY; JAY MOBLEY; DANA MOBLEY-SMITH; HOPE SMITH; T.D. STUBBLEFIELD; CHUCK SMALLWOOD; JUDY SMALLWOOD; PERRY WOODS; ALFREDA WOODS; QUINTILLA MOBLEY; DANIELLE SMITH; RAY SMITH, JR; DARIUS THOMAS; DAMIEN BLAKE; ERIC NICHOLON, SR; ELEARNO NICHOLSON; MR. NATIONS, CEO...OF METRO TRANSIT-STL ; MARY LOIS LACEY; RICCARDO LACEY; JUDGE JAMISON; ATTORNEY RICHARD BANKS; JEANNETTE BANKS; ATTORNEY GLEN DALTON; MICHELLE BROWN; DIANE DALTON; EBONY BROWN; LIN HART; MARCY HART; CLAUDIA DUKE-HARRIS; LORRAINE FRANCIS; JOHNNY PALMER; KAREN MCCARROLL; GREG MCCARROLL; HATTIE MCCARROLL; THERESA KAY MCCARROLL; JIMMIE MCCARROLL; CORLISS CHRISTOPHER; BECKY PARKER; ATTORNEY VENUS ...DENA THREATS..DONNA KAY GLOVER...WALTER CHAMBERS...JOYCE "CHOKIE" CHANDLER...BOBBIE STEPHENSON...BOBBIE JARMON...WALSIE MAE PETERSON..MARY SUTTLES...WILLIAM PENN...PERLINE PENN...RAY PENN...CHESLEA OWENS...LINDA JONES...BERNIE AND PAM COAXUM...KATHY FLOWERS
PROSECUTE AND RETURN ADULT HOSTAGES AND THEIR CHILDREN TO THEIR MOTHER, DORA OWENS...POSSIBLE SUSPECT ALSO ETHEL ALEXANDER (MARYVILLE UNIVERSITY AND HER BROTHER OF ST. CHARLES COUNTY.
SEE DIVORCE CASE OF 05-FC8560 AND CASE M14000980
THANK YOU!

(b) (6)

Ticket: # 1025230 - Unwanted Emails - Cannot Unsubscribe

Date: 6/8/2016 11:01:29 AM

City/State/Zip: Santa Monica, California 90405

Company Complaining About: Time Warner

Description

I have been trying to unsubscribe to emails from the following two sites for YEARS, but their unsubscribe method is broken or bogus:

californianightlife.com

ticketvibe.com

[Ticket: # 1025274 - SPAM email](#)

Date: 6/8/2016 11:20:11 AM

City/State/Zip: Seattle, Washington 98168

Company Complaining About: Wns Global Services

Description

No opt-out option provided. I did not opt-in to these emails. No communication has occurred on my part to this company.

Ticket: # 1025332 - unwanted email

Date: 6/8/2016 11:41:27 AM

City/State/Zip: Santa Clara, California 95054

Company Complaining About: AT&T

Description

receiving spam from ryan@stylusstudio.com

stating in the email incorrectly: "This message was sent because you have expressed interest in Stylus Studio"

We have no interest in getting email on products.

Ticket: # 1025771 - Unwanted Text Messages

Date: 6/8/2016 2:06:31 PM

City/State/Zip: Lake Oswego, Oregon 97034

Company Complaining About: Sprint

Description

I've received unwanted text messages from two different email addresses, each prompting me to then text a number provided in the message sent. I have not reached out to either number in the text.

Ticket: # 1025922 - Unwanted Advertisements

Date: 6/8/2016 2:59:24 PM

City/State/Zip: New Vernon, New Jersey 07976

Company Complaining About: Aesthetic Science Institute

Description

I have requested at least 10 times to be removed from the mailing list because I have moved out of the area and no longer have access to the business.

Aesthetic Science Institute - 1202 Troy Schenectady Road Latham, NY 12110

Their emails say to reply to news@aestheticscienceinstitute.com and put unsubscribe in the subject line. However, I have done this 5 times alone in the past 2 months and my request has not been honored.

There is no unsubscribe option and I keep the getting the emails.

Ticket: # 1025987 - INVESTIGATE WHY IS MICHELLE MEDLEY OF THE JUDGE GROUP BLOCKING MY EMIAL AT MID COUNTY LIBRARY?

Date: 6/8/2016 3:17:42 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

TO THE MISSOURI HOUSE BILL 214:

TO THE CREVE COEUR POLICE: ASK BISHOP RAPHAEL GREEN DOES THE PLAY RELATE TO THE BOOK WRITTEN BY MILDRED TAYLOR (WHO SEEM TO BE RELATED TO MELISSA TAYLOR), "CIRCLE UNBROKEN"...THE MOTHER WAS KILLED FOR A LIFE INSURANCE POLICY THAT DAVID BLUNT OF CHURCH ON THE ROCK OF ST. PETERS PREACHED...WHEN YOU NEED MONEY BRING AN INHERITANCE..IF THAT WERE LEGAL, WHY WOULD GOD GIVE US PROVERBS 1..."DON'T COME TOGETHER SHED BLOOD TO CAST LOTS IN YOUR OWN HOUSE"..WHY WOULD GOD WRITE TITUS 1:11..SO TITUS 1:16 WOULDN'T OCCUR...

TO THE MISSOURI HOUSE BILL 214:

TO THE CREVE COEUR POLICE:

PLEASE INVESTIGATE BISHOP RAPHAEL GREEN AND BRENDA GREEN ON THE REASON WHY A PLAY WRITTEN BY ONE OF ITS CHURCH MEMBERS AT METRO CHRISTIAN WORSHIP CENTER INCLUDED A SCENE WHERE THE KIDS OF A GRANDMOTHER, HAD LOST THEIR MOTHER TO DRUG OVER DOSE...ASK BISHOP RAPHAEL GREEN AND BRENDA GREEN FOR THEIR REASONING FOR ABDUCTING MY KIDS AND THEN TRAVELING TO OKLAHOMA AS IF I WERE DEAD...(THE LORD ONLY SHOWED ME THROUGH A DREAM OF HIM TRAVELING TO OKLAHOMA TO FIND MY PARENTS OR FAMILY WHILE I WAS ONLY VISITING HIS CHURCH METRO CHRISTIAN WORSHIP CENTER...WHY DID HE SHOW A VIDEO OF TENT PEOPLE WHEN I FIRST CAME TO HIS CHURCH TO VISIT AND THEN A VIDEO OF A WEDDING...?

I AM NOT INTERESTED IN MARRIAGE...IS IT TO TAKE CONTROL OF KIDS WHICH I NEVER INTENDED TO BRING TO THAT AREA, INSTEAD OF ME HAVING MY PARENTAL RIGHTS...OR WAS HE OPERATING UNDER RGA GUIDELINES OUTLAWED BY THE STATE OF MISSOURI HOUSE BILL 214....?

WHY DID I SUDDENLY RECEIVE A BAG OF FOOD WHICH THE FOOD WAS STOLEN...TODAY?

SO YOU CAN JUSTIFY RAPING MY KIDS AT P.T.S'...

TELL THE TRUTH LORD MAY THE TRUTH BE KNOWN...

THANK YOU!

Ticket: # 1025997 - Spam emails from mylife.com

Date: 6/8/2016 3:24:03 PM

City/State/Zip: Palm Beach Gardens, Florida 33418

Company Complaining About: AT&T

Description

I am receiving emails from mylife.com on a daily basis. Today I went to look for the unsubscribe link and when I clicked on it it did not give me the option on their website to unsubscribe. The email I received also provided a phone number, 1-800-820-9006, so I called it. When I called it it was a circle of various advertisements. To my knowledge, I also never subscribed to their emails or have done business with them. I am filing this complaint primarily due to my inability to opt out of these emails.

Screen capture attached are the unsubscribe link and phone numbers from the email followed by the landing pages of the unsubscribe link on their website.

[Ticket: # 1026004 - Unwanted Text & Email messages](#)

Date: 6/8/2016 3:28:37 PM

City/State/Zip: Gilbert, Arizona 85296

Company Complaining About: Centurylink

Description

ROKT or TicketMaster has a broken opt in system or they are being duplicitous in sharing customer information and are sharing that information with ROYAL CRUISES which is breaking the law in how they are receiving opt ins and availability to opt out.

[Ticket: # 1026247 - pc taken over by hacker](#)

Date: 6/8/2016 4:57:39 PM

City/State/Zip: Beverly Hills, Florida 34465

Company Complaining About: Bright House

Description

hacker said only way to get pc fixed was through them. they charged 349.00 dollars. Now my pc is full of their icons. pc is slow and other hackers keep popping up. Name of company is Quick Heal internet security. Phone #855-665-4341 / Don't have control of my pc.

Ticket: # 1026376 - Broken unsubscribe link (violation of CAN-SPAM?)

Date: 6/8/2016 5:41:07 PM

City/State/Zip: Austin, Texas 78702

Company Complaining About: Comcast

Description

I've repeatedly tried to unsubscribe from the IHG (International Hotels Group) rewards club emails by following the link at the bottom of this email, but this link is broken!

The link text is:

To unsubscribe from IHG® Rewards Club email subscriptions, please click here.

The words "click here" point to:

<http://mail09.sm.ihg.com/track?type=click&enid=ZWFzPTEmbXNpZD0xJmF1aWQ9MTM3ODQ2Mzc zNiZtYWlsaW5naWQ9NjlxMjY5OCZtZXNzYWdlaWQ9Njk5MzlmZGF0YWJhc2VpZD0xMDc5NDk4Jn NlcmllhbD0xNzM0MTY1MiZlbWFpbGikPUIIRy5SR01AU1BBTUdPVVJNRVQuQ09NjNzZXJpZD04N DE5ODE1OTZfUENSX0IIRy5SR01AU1BBTUdPVVJNRVQuQ09NX1VTRU4mdGFyZ2V0aWQ9Jm1u PTY4OTk1JmZsPSZtdmlkPSZleHRyYT0mJiY=&&7128522&&&https://www.ihg.com/rewardsclub/us /en/emailoffers/unsubscribed?emailAddress=IHG.RGM@SPAMGOURMET.COM&subscriptionId=4& subscriptionName=Partner%20Offers%20and%20Promotions&countryCode=US&firstName=Roland>

[Ticket: # 1026380 - Email spam I keep receiving](#)

Date: 6/8/2016 5:43:24 PM

City/State/Zip: Fresno, California 93730

Company Complaining About: Comcast

Description

I have been receiving this email for over a year. There is no place to opt out at bottom. The funny thing is my husband works for RBC and said its not a legitimate email from his company. I want them to stop sending it to me!

[Ticket: # 1026385 - Repeatedly Being Sent Unwanted Email](#)

Date: 6/8/2016 5:45:20 PM

City/State/Zip: Oregon, Wisconsin 53575

Company Complaining About: Billy Gordon Architectural Services

Description

I asked this sender to remove our email address from his list several times. The sender has never complied, moreover no one from our company has ever asked for information from this business.

Ticket: # 1026900 - ADVERTISEENT

Date: 6/8/2016 10:47:54 PM

City/State/Zip: Hewlett, New York 11557

Company Complaining About: Erection On Demand

Description

ILL BE CONTACTING THE ATTORNEY GENERALS OFFICE OF THE UNITED STATES; NY & WHATEVER STATE YOU OPERATE OUT OF – TAKE YOUR FILTHY AD OFF MY COMPUTER – I CONSIDER THIS HARASSING, AN ACT OF TRESSPASSING & COMPUTER INVASION – GET OUT! I'M ALSO CONTACTING THE FCC – HOW DARE YOU – NOT INTERESTED – GO THE F...K AWAY & GET YOUR SLIMY CRAP OFF MY COMPUTER!

I SEE ANYMORE OF YOUR ADDS & I'LL SUE YOU – GO AWAY – GO AWAY!!!!

From: Get Hard Now [mailto:saVJCph@LPWM3so.statdeals.com]

Sent: Wednesday, June 08, 2016 4:50 PM

Subject: Get Erections Easily When You Want!

Ticket: # 1027118 - FaceBook

Date: 6/9/2016 8:43:53 AM

City/State/Zip: Rockaway Beach, New York 11694

Company Complaining About: Verizon

Description

Dear Federal Communications, I responded to a comment okay, I RESPONDED to a commenter of James Davidson, Jewish who called Palestinians "Animals" I swear to you that is what the comment had called them. Here is how I responded: Its how I felt, at the time, its what I thought and shared it as I was invited to. Its wasn't obscene, it was hurtful, perhaps but I have enough of their hate spewing re. Muslims. I've seen much worse than what I said, but FB has a vendetta against, already, so Here's what I said, true because it wasn't the Palestinians who shot the Tel Aviv Market up, it was the Jews disguised as Muslims to keep people dragged into their war of hate and envy and want of the world. Even yours, James Davidson, "Palestinian Animal" you don't even know the facts and right away out you spew Palestinian Animal. Scew you and you hate and your use of hate to kill, conjur, and manipulate the world into your need for blood. The world will waken to all of you and cast you back to the hell you crawled out of. No I do not like Jews. I don't just for what they believe and practice I do not like Jews, but guess what, I live in wonderful country where I can -- despite of all the leveling of our laws and legal theories you have done -- like, dislike, love or hate anyone I damn choose to, as long as I don't harm them I am in my rights. You are a crazed people in need of justice. No addressing James Davidson's calling Muslims Animals, and worse, but little old lady Donohue must be stopped. I complained before to you before about FB, it was on Valentine's day, and someone from Steven Tyler's page privately messaged me that I am beautiful, it was weird, but nice I mean, right, FB took it away, and used the excuse that they had to verify the page. It is still in that condition, I complained to you before, but you just do nothing, you don't believe me, you believe them because they are in a position of power and I am not, I got nothing or no one to protect my rights, they have an vendetta please, bottom line, I posted on MSN, not Facebook, Facebook has put a block on my page when I didn't even post there. Please, they've ruined reputation on the internet, it is easier to believe them, but you are supposed to be believing me. Little old lady Donohue, when is someone who is supposed to protect me, will PROTECT ME. I don't here voices, I can avert danger, I can handle my own affairs, if arrested I could understand the charges against me and assist in my own defense, I have six years of college education in the field of law of which I spent a 37 year career. Please, when does someone speak for old lady Donohue, WHEN? I complained about them before and you did nothing. Please, please I am credible, just look, I never posted on FB, I responded to a comment on MSN. Please stand by me, or at least look. A lot worse has been said than what I said. Please, won't you believe me, please. Stop their bullying of me.

Ticket: # 1027306 - Recurring Spam from Choice Home Warranty Comp & Affiliates

Date: 6/9/2016 10:43:50 AM

City/State/Zip: Franklin, Tennessee 37064

Company Complaining About: Comcast

Description

I inquired about a home warranty from Choice Home Warranty and entered my email address. I began received a tremendous amount of emails not only from Choice, but apparently from their affiliates. I unsubscribed NUMEROUS times from their email address donotreply@fetlifemail.com but I continue to get spam email, in fact, probably more emails than before and I can't get them to stop.

[Ticket: # 1027328 - Harassing emails](#)

Date: 6/9/2016 10:49:19 AM

City/State/Zip: Grafton, Wisconsin 53024

Company Complaining About: Trulia

Description

I have asked Trulia.com to stop emailing me over 10 times. They have completely ignored my request and continue to spam my email at all hours throughout the day. This is completely unacceptable, it is causing me emotional despair and disturbs me during work hours.

This is harassment at the most basic level and it needs to be addressed, I am sure I am not the only victim of this despicable behavior.

Ticket: # 1027378 - Google-Internet Explorer plus Yahoo

Date: 6/9/2016 11:10:29 AM

City/State/Zip: Glenville, West Virginia 26351

Company Complaining About: Private Company

Description

Using our internet access to stalk our american citizens and steal our personal information without approval from all u.s. citizens and this type of criminal actions should be stopped immediately and all the personal files erased and our citizens of the U.S. should receive a super large settlement from all of these companys for stealing our private info plus their stalking should be squashed immediately with the help of the FBI and U.S.attorney general's staff.It's time our government starts protection our citizens from these type comanys.

Ticket: # 1027516 - WiFi was hacked

Date: 6/9/2016 11:50:35 AM

City/State/Zip: Los Angeles, California 90002

Company Complaining About: Time Warner

Description

0I have an HP desktop PC and an android phone both of which have had suspicious for several months. I called my ISP (AT&T) and tgey didn't see any problems with our network. Geek squad looked at thw computer, all was fine,vrhey said. That was Aoril 4th, 2016. THAT is the day wverything started to change. Ww switched To Time Warner, and it got WORSE. That's why I believe it is someone in rhe area, a neighbor, who is hacking into our wifi. Settings on the computer AND cell phone have been changed, and I no longer have full control of my PC or phone. I am very concerned about my financial, and other personal info. that was there. I noticed a renote connection had been established and a FTP,file transfer protocol used, none of which I nor my husband did. Please help before my financial and personal info. have been used.

[Ticket: # 1027554 - Wifi has been hacked](#)

Date: 6/9/2016 12:00:54 PM

City/State/Zip: Los Angeles, California 90002

Company Complaining About: Time Warner

Description

My computer and android phone have been accessed by someone else. Settings have been changed and I no longer have full control of either device. I believe that it is someone in the area, a neighbor, because it happened with AT&T and now Time Warner. Personal information was on documents on the computer and the phone including, but not limited to bank accounts, passwords, credit and debit cards. Please help before anything else happens I do not feel safe using my cell phone anymore, as it has been synced with all my email accounts and Google Drive and Dropbox storage.

[Ticket: # 1027622 - Malware repair company](#)

Date: 6/9/2016 12:24:27 PM

City/State/Zip: Somerville, Massachusetts 02145

Company Complaining About: Comcast

Description

Nishkul Tech took over my computer last night. A big red warning come over my computer screen with a number to call. It said if I didn't and proceeded my computer would lose all it's information and freeze up. When I called they said at first they we Microsoft and I needed a system cleaning and virus removal. I now realize I was scammed.

Ticket: # 1027898 - Unwanted Email**Date:** 6/9/2016 1:47:14 PM**City/State/Zip:** Mesa, Arizona 85209**Company Complaining About:** Centurylink

Description

I keep unsubscribing from unwanted solicitations but I still get the same unsubscribe page over and over again. The page asks me if I'm still getting mailings from them that I can unsubscribe from them, but when I do they say I'm already off their list. There is no address associated with this page but rather just a web page. How the hell can I get off of these mailing lists? <http://www.jpchae.com/o-xlgk-n15-5c4e9f26d2e9cb942b55895e88015782&cr=7044>

Ticket: # 1027960 - SPAM

Date: 6/9/2016 2:05:57 PM

City/State/Zip: Saratoga Springs, Utah 84045

Company Complaining About: Verizon

Description

The following domain is the website from the plethora of spam emails I am getting, to opt out. Some of the times, the 'email from one company' drops off, but other new companies send data. Each of them points back to this domain.

Its like the spamming company turns off a clients email, but rotates it to another spam emailing.

Might I ask that you use your power, if you have it, to have the spamming company not only shut down my account accross all companies it servers, but to also shut it down if they distributed it to other SPAM companies. Maybe thats not in the law, but it doesn't hurt to ask.

<http://cracysuggestion.com/>

Take care

(b) (6)

[Ticket: # 1028085 - Re: Unwanted and Unsolicited emails](#)

Date: 6/9/2016 2:55:21 PM

City/State/Zip: Batava, Illinois 60510

Company Complaining About: AT&T

Description

This is a follow-up to your previous request #517121 "Unwanted and Unsolicited emails"

I submitted a complaint to the FTC about this matter. They said the FCC was a better place to handle the complaint. Now you are sending me back to them. Is this a typical pass the buck Federal operation or what. No wonder vendors can run rampant and not get punished when we have government agencies run like the FTC and FCC,.

[Ticket: # 1028353 - Spam email from DOW JONES Wall Street Journal](#)

Date: 6/9/2016 4:08:49 PM

City/State/Zip: New Vernon, New Jersey 07976

Company Complaining About: Verizon

Description

I have formally requested that they stop, but Dow Jones continues to send me unsolicited and unwanted emails. Please help me bring this to an end. I need your help. They do not listen to me.

Ticket: # 1028356 - Internet giving out my phone and house address

Date: 6/9/2016 4:09:29 PM

City/State/Zip: Emmett, Idaho 83617

Company Complaining About: Centurylink

Description

I contacted nuwber.com, asked them to remove this information and they wont. Tjis is my home phone and address and i dont want it out on the interney! (b) (6)

(b) (6), ID ...

<https://nuwber.com> › person

Mobile-friendly - Name: (b) (6), State: ID, City: Emmett,

Zip Code: 83617-3226 and more ...

Ticket: # 1028422 - SPAM Email

Date: 6/9/2016 4:30:23 PM

City/State/Zip: New Vernon, New Jersey 07960

Company Complaining About: Verizon

Description

Spam email is emanating from www.triyitagainformepelae.com

Spam email is coming from www.triyitagainformepelae.com

Please contact them and get them to stop emailing me. It is causing me significant harm.

[Ticket: # 1028537 - Email harassment](#)

Date: 6/9/2016 5:05:24 PM

City/State/Zip: Knoxville, Tennessee 37928

Company Complaining About: Aol

Description

Multiple unwanted emails

[Ticket: # 1028823 - harassing text from advertiser](#)

Date: 6/9/2016 6:55:24 PM

City/State/Zip: Williams, Arizona 86046

Company Complaining About: I Don't Know. They Give Their Website As [Http://goo.gl/mmjh5j](http://goo.gl/mmjh5j) And Their Number Is 984-201-0720

Description

I repeatedly receive texts from this number which offers to give me a "cash advance".

Ticket: # 1028872 - Removal of following link to webpage

Date: 6/9/2016 7:24:16 PM

City/State/Zip: Palm Desert, California 92260

Company Complaining About: Self

Description

<http://apps.fcc.gov/ecfs/comment/view?id=6017103136>

[Ticket: # 1028935 - Spam text to cell](#)

Date: 6/9/2016 8:07:13 PM

City/State/Zip: Denver, Colorado 80210

Company Complaining About: Verizon Wireless

Description

Spam to my cell. The message was even addressed to #name#!

The message and number it was sent from are attached.

Ticket: # 1029153 - Spam text to phone

Date: 6/9/2016 11:05:00 PM

City/State/Zip: Laguna Hills, California 92654

Company Complaining About: Text Is Impersonating Solar City

Description

Received following spam from

+1 424-244-3614. I contacted Solar City and they did not send it.

SolarCity: Hi Jocylene, please provide your feedback by clicking the link. Thanks!

<http://goo.gl/NOMS7Y>. Txt STOP to unsub.

Ticket: # 1029252 - Equinox Gym spam emails me with no ability to opt out.

Date: 6/10/2016 2:26:15 AM

City/State/Zip: Hollywood, California 90028

Company Complaining About: Time Warner

Description

Equinox gym emails me all the time. They don't have an unsubscribe or give you the ability to change your status with them. Literally an't opt out.

Isn't that illegal?

They make it look like a personal email from the gym manager instead of a corporate email blast but it's not. It's just spam and I ask to be removed and they don't.

Ticket: # 1029261 - Unsolicited emails from DirectTV keep coming in spite of request of removal

Date: 6/10/2016 2:49:27 AM

City/State/Zip: Tucson, Arizona 85745

Company Complaining About: Directv

Description

A person named ENRIQUE B with account number 11812724 has apparently recently subscribed to DirectTV. For some reason, he provided my email address, (b) (6) as his contact information to DirectTV. This has been my email address for a decade and I have never ever contacted or subscribed to DirectTV.

I contacted DirectTV three times - once by chat, twice by phone - and informed them that they have the wrong email address and to please stop sending me emails. They keep sending me email intended for this person even though they have assured me thrice they have removed my email from their system.

Obviously they are clueless and incompetent if they cannot manage to stop sending me email. I feel I have no other avenue left to get them to stop, so I am turning to you for help to stop this unsolicited barrage of email. Thank you.

Ticket: # 1029440 - I continue to receive emails from VERIZON although I have requested NO emails.

Date: 6/10/2016 10:08:07 AM

City/State/Zip: New York, New York 10028-6323

Company Complaining About: Verizon

Description

I have phoned Verizon more than 6 times to request that NO bills or record of payment appear on the internet. Last evening a person named

Clyde(?) in the Philippines said he would stop the emails. Instead he signed me up for Verizon Cloud 5GB and I received a confirmation of my non-existent order. I have spent more than 2 hours talking to 8 pleasant, but incompetent agents. I do NOT have a SMART phone. I did NOT download the APP for Cloud.

[Ticket: # 1029506 - Unwanted text message](#)

Date: 6/10/2016 10:33:42 AM

City/State/Zip: Chicago, Illinois 60630

Company Complaining About: Republic Wireless

Description

The following was texted to my cell phone:

Sent from: vtgcqmi44@pegasusassetmgt.com

Text: hit me back at 12313998109 when you get this.. will send you P1CS

Ticket: # 1029699 - BOTHERING ME WITH UNWANTED EMAILS

Date: 6/10/2016 11:56:54 AM

City/State/Zip: Arlington, Texas 76015

Company Complaining About: Time Warner

Description

SENDING ME EMAILS (from Jiffy Lube/Heartland) AFTER I sent repeated emails telling them to stop. Also, the UNSUBSCRIBE just keeps coming back saying that my changes have not been made...indicating the unsubscribe is not successful anyway. I think they're just playing games!! Someone needs to take action against them. Then I email the company, and keep getting bothered anyway.

Ticket: # 1029779 - SPAM

Date: 6/10/2016 12:28:32 PM

City/State/Zip: Portland, Oregon 97232

Company Complaining About: Comcast

Description

I have been receiving promotional emails from Hood River Organics (<http://hoodriverorganic.csaware.com>) since August of 2015. These emails do not contain an opt out or unsubscribe option. I have contacted Hood River Organics on a number of occasions requesting that they stop sending these but they have not complied. I have already filed one complaint with the FCC regarding this matter (#784715) but am still receiving these mailings.

The email address from which the emails originate is csa@hoodriverorganic.com. I can provide documentation of all of my communications with this company.

[Ticket: # 1029848 - identity stolen](#)

Date: 6/10/2016 1:02:58 PM

City/State/Zip: Taylor, Pennsylvania 18517

Company Complaining About: Fed Ex

Description

This person stole my identity on fb his name is paul obrien he got my name password dob ssn phone number everything ...

[Ticket: # 1030249 - Employee Harassment](#)

Date: 6/10/2016 2:57:24 PM

City/State/Zip: Houston, Texas 77082

Company Complaining About: AT&T

Description

After asking for customer service from AT&T, the employee whom I communicated with registered the phone number on my account to receive unsolicited phone calls and harassment. I contacted AT&T, and there was nothing they can do about it. I had to register the number to the National Do Not Call Registry.

[Ticket: # 1030344 - Directv has changed my email Password . how is att doing this](#)

Date: 6/10/2016 3:20:23 PM

City/State/Zip: Lafayette, California 94549

Company Complaining About: AT&T

Description

Dircetv has changed my email password .. how is att allowing this to happen... my email account is a yahoo account..

Ticket: # 1030410 - Microsoft coming on my computer without my permission.

Date: 6/10/2016 3:39:51 PM

City/State/Zip: Stafford, Virginia 22554

Company Complaining About: Verizon

Description

Microsoft came on my computer and removed my Word 7 program and told me I would had to purchase the Word 10 program or order it on line.

Who gave them permission to get on my computer? I know I didn't.

Everyone is worried about identity theft, with Microsoft coming in on my computer what is protecting me. Your spyware sure doesn't help.

If I wanted Word 10 I would have purchased it myself.

I want my Word 7 back and I hope they can be charged with invasion of privacy.

I did try to call Microsoft with no avail.

Ticket: # 1030432 - Forgery/lifewireless/Genda Mccalister

Date: 6/10/2016 3:45:12 PM

City/State/Zip: Somerset, Kentucky 42501

Company Complaining About: Life Wireless

Description

I signed up for a free lifeline phone with life wireless the agents name was Genda Mccalister . I observed her sign my name I ask her why she was signing my name she said she had to . After doing some research I found out she was lying. She forged my name . I told her I was currently with another lifeline carrier and she told me she would give me 500mb of. Data and come to find out she lied . I contacted customer service and they told me I would only get 50 MB one time . She also tried to talk my wife into using her friends ID & and a fake address because she didn't have a valid ID and I had already had a phone at my address . After this I realized this women and her husband were breaking the law. I have contacted life wireless numerous times but they Basically said there was nothing they could.do . My cousin went up there and to there tent and they actually talked him into signing up using his friends ID . His name is Vola Mounce using Amanda Glovers information. I'm really concerned as far as this lady having all my personal all information and forging my signature without my permission. Please contact me Thanks, Clarence Davis

Ticket: # 1030538 - Allied Union Services SPAM

Date: 6/10/2016 4:32:01 PM

City/State/Zip: Los Angeles, California 90029

Company Complaining About: AT&T

Description

I have received multiple spam emails from via Allied Union Services from the following senders after requesting to opt out: dooner <dooner@cbmail3.com>, William Thomas <WilliamThomas@cbmail3.com>, Thomas Walsh <ThomasWalsh@cbmail3.com>, Carol Bentley <CarolBentley@cbmail3.com>, and Adolfo Martinez Perez <AdolfoMartinezPerez@cbmail3.com>

Ticket: # 1030707 - Website regulation issues

Date: 6/10/2016 5:34:57 PM

City/State/Zip: Chicago, Illinois 60616

Company Complaining About: AT&T

Description

The following website, <http://mckinleypark.org/>, has exposed critical information upon investigations of the Alderman's office (12th ward-Chicago) and Chicago Police Department for gang and drug crimes. We at the alderman's office have been in contact with residents that live at the suspected houses. They have now received death threats. The website manager, Justin Kerr, posted the erroneous information regardless of issues of interference or safety for the investigation or people living in the said homes. We at the alderman's office have been in contact with the police district over concerns due to this article. Please let us know how to have this website censored regarding safety issues.

[Ticket: # 1030841 - Forced windows 10 update](#)

Date: 6/10/2016 6:58:43 PM

City/State/Zip: Penn Valley, California 95946

Company Complaining About: Microsoft

Description

My computer has been forced to except a Windows 10 update without my permission or request. It is still updating 65minutes with no end in site. This is during my work day , I was streaming music when it stop and without any prompt began downloading windows 10. This is an invasion of my privacy, impacting my work and rights, and a product I don't want. I see many online chats - seems this has been going on for years. Why haven't you addressed this?
Still updating....why not you?

[Ticket: # 1031181 - Hundreds of emails sent, no unsubscribe button](#)

Date: 6/11/2016 1:09:55 AM

City/State/Zip: New York, New York 10016

Company Complaining About: Verizon

Description

smarti@lists.tab-systems.com

smarti@tab-systems.com

[Ticket: # 1031182 - Hundreds of emails sent, no unsubscribe button](#)

Date: 6/11/2016 1:09:59 AM

City/State/Zip: New York, New York 10016

Company Complaining About: Verizon

Description

smarti@lists.tab-systems.com

smarti@tab-systems.com

[Ticket: # 1031285 - False instructions](#)

Date: 6/11/2016 9:18:53 AM

City/State/Zip: Richardson, Texas 75081

Company Complaining About: Awns

Description

Re: "This offer is brought to you by Arline Thach. To be removed from our list simply click here or write to us at C/O AWNS: Arline Thach, 1289 Edington Dr., BLDG Ste 6-706, Atlanta, GA, 30308" "unsubscribe" does not work.

They use different addresses, including the one listed, and per the USPS these addresses do not exist. I sent letters and they were returned.

Ticket: # 1031373 - Email Spam

Date: 6/11/2016 11:04:46 AM

City/State/Zip: Princeton, New Jersey 08540

Company Complaining About: Verizon

Description

I have an email account with Verizon with the address: gammon1@verizon.net

In spite of my always marking spam as their software allows, I probably get thirty spam a day. I have contacted Verizon about this several times. The most honest response I got from one of their people was that Verizon no longer wants to maintain email accounts (suggesting that they really don't want to screen for spam.) But I believe they should be responsible for doing so.

[Ticket: # 1031374 - unwanted email](#)

Date: 6/11/2016 11:05:04 AM

City/State/Zip: Conyers, Georgia 30004

Company Complaining About: Petco

Description

Petco email continues to arrive. I have used their unsubscribe option repeatedly.

**Ticket: # 1031441 - PLEASE INVESTIGATE ODESSA WHEELER'S HUSBAND
???JOHN FORMER CHURCH MEMBER OF FIRST BAPTIST CHURCH OF
CHESTERFIELD**

Date: 6/11/2016 12:19:15 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

HE SEEMS TO HAVE A STREAM OF LIES ON ME BLOCKING MY EMAIL (b) (6) .
NOW MY FACEBOOK AT (b) (6) ..LOGIN (b) (6) PASSWORD SEE
WHERE THE PAGE GOES TO WHEN YOU ENTER MY PASSWORD (b) (6) ..PLEASE
PROSECUTE MR. WHEELER AND KERMIT CLARK AND WHERE THE STREAM LEADS TO
WHEN FROM MY FACEBOOK PAGE CONTACT CREVE CEOUR POLICE WITH PHYSICAL
ADDRESS FOR THESE PEOPLE HAVE MY SON MICHAEL OWENS...HELD HOSTAGE..AND
RAPING HIM OVER AND OVER...POSSIBLE SUSPECT...DEXTER WRIGHTS...DARYL
CLINTON...EMMITT CLINTON...DETECTIVE CHRIS SIMPSON...CHESTERFIELD POLICE
OFFICER OLNEY...CHESTERFIELD LT. MIKE THOMPSON..SEE IF JUDGE BORBONUS
FALSELY REPORTED SOMETHING TO BLOCK MY FACEBOOK PAGE TO DO
BUSINESS..INCLUDING LIES FROM THE SHERIFF FEMALE FROM SAINT LOUIS COUNTY WITH
LIES...BEADY HAIR..PROSECUTE QUICKLY...MISSOURI HOUSE BILL 214...MICHELLE BROWN,
EBONY BROWN, FLOYD BROWN, ROBERT COLEMAN, ANNE COLEMAN, ROBERT F.
LOGGIN,SR..CASSANDRA LOGGINS AND HIS SISTER FROM MISSISSIPPI AND PAM COAXUM,
BERNIE COAXUM...BRANDON ROOKS...AND HIS ROOKS...HE SEEMS TO HAVE A STREAM OF
LIES ON ME BLOCKING MY EMAIL 0580LU@GMAIL.COM. NOW MY FACEBOOK AT DORA
OWENS ..LOGIN 0580LU@GMAIL.COM PASSWORD SEE WHERE THE PAGE GOES TO WHEN
YOU ENTER MY PASSWORD Summer_2015...PLEASE PROSECUTE MR. WHEELER AND
KERMIT CLARK AND WHERE THE STREAM LEADS TO WHEN FROM MY FACEBOOK PAGE
CONTACT CREVE CEOUR POLICE WITH PHYSICAL ADDRESS FOR THESE PEOPLE HAVE MY
SON MICHAEL OWENS...HELD HOSTAGE..AND RAPING HIM OVER AND OVER...POSSIBLE
SUSPECT...DEXTER WRIGHTS...DARYL CLINTON...EMMITT CLINTON...DETECTIVE CHRIS
SIMPSON...CHESTERFIELD POLICE OFFICER OLNEY...CHESTERFIELD MIKE
THOMPSON..SEE IF JUDGE BORBONUS FALSELY REPORTED SOMETHING TO BLOCK MY
FACEBOOK PAGE TO DO BUSINESS..INCLUDING LIES FROM THE SHERIFF FEMALE FROM
SAINT LOUIS COUNTY WITH LIES...BEADY HAIR....SEE WHAT IS MERLEY OWENS HER RCDD'
D SON MELVIN OWENS, SR...AND HIS WIFE ANGELA OWENS AND HIS GRAYBAR
CEO...KATHY MAZZARELLA...BLOCKING ALL OF MY EMPLOYMENT AND MY KIDS MY
EMPLOYMENT..HIS GRAYBAR MISTRESS.. WHOM HE WAS VISITING IN CHICAGO WHILE HIS
SON IS FOOTBALL CAMP WITH NIKE...AND HE GAVE ME NOTHING BUT GAVE EVERYTHING
TO HIS MISTRESS.. NOW HE TAKES MY RIGHTS TO COMMUNICATE VIA SOCIAL MEDIA AND
EMAILS...SO I CAN EARN WHAT HE REFUSES. TO GIVE ME IN HIS PENSION AS PART OF
STATE LAW...50% GOES TO EACH SPOUSE WHAT IS EARNED IN THE MARRIAGE...

Ticket: # 1031463 - PLEASE INVESTIGATE...TONY MCCARROL AND CBS FOR VIOLATING FCC LAWS IN BLOCKING MY FACEBOOK ACCESS AND POSTINGS...AND MY GOOGLE EMAILS.

Date: 6/11/2016 12:50:24 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

I JUST TRIED TO LOG BACK INTO FACEBOOK AND RECIEVE THIS MESSAGE PLEASE CONFIRM...IF THIS IS FACBOOK'S MESSAGE...WHEN LOGGING IN AS PLEASE SEE ATTACHED...**(b) (6)**

Log into Facebook

Facebook Will Be Back Soon

Facebook is down for required maintenance right now, but you should be able to get back on within a few minutes. In the meantime, read more about why you're seeing this message. Thanks for your patience as we improve the site.

Ticket: # 1031537 - Denied access to my email account. Allowed unauthorized person access to my email account

Date: 6/11/2016 2:03:47 PM

City/State/Zip: Newberg, Oregon 97132

Company Complaining About: Comcast

Description

Comcast failed to notify me that my email address is listed on a previous roommate's account. When I purchased my home in 2015 & signed up for internet service with Comcast I was assured I had my own account with NO ties to the roommate's account. I was never told my email according to Comcast is now belonging to the roommate not me. I have learned that Comcast has allowed this unauthorized person access to my email account and personal information for years without my knowledge. Upon my complaint to Comcast about this and identity theft issues now arising, Comcast locked me out of my email account with no forewarning and refuses to unlock it. I have made several telephone calls to Comcast to resolve this issue. I am told there's nothing they can do to help me if the roommate does not give permission to release the email address back to me. The roommate is NOT returning their calls. I am not able to contact this roommate due to her mental instability and am at risk of bodily harm if she knows where I live. I have years of files and personal information in my email files I am now wrongfully being denied access to. I asked Comcast to allow me at least 24 hours to transfer all my information onto a new email address so I can access and receive my important emails. I was denied this courtesy and told it's against their policy. This practice of locking me out of MY personal files and emails feels that this is an illegal action. I have been greatly victimized by Comcast in this matter and ask for your assistance in allowing me even a brief time of access to my email so I can transfer it all onto a new email account. The email address is shan.k@comcast.net

Ticket: # 1031708 - Slow internet speed through xfinity high speed and accessing the wifi on my phone

Date: 6/11/2016 4:29:25 PM

City/State/Zip: Venice, Florida 34293

Company Complaining About: Comcast

Description

I have been paying for high speed internet through Comcast/Xfinity. It has been constantly running slow and the only time it seem to work correctly is when I call to complain which takes at least an hour of my time. About 2 weeks ago when I called they sent a technician because I had no service at all. He told me all of my wiring in the house was bad (was replaced a year ago by Comcast at which time they dislodged an air conditioner pipe which caused a leak in my ceiling and they refused to take responsibility) and he replaced the line from the house to the pole. I had high speed internet for 1 day. The following day my Roku wouldn't connect, I called Roku and they told me the Comcast router was dropping the signal. Still no high speed internet. I finally had time to call them again today because it is so slow I can't use my internet on the TV and my phone has been dropping the internet all week. When I call they won't put me through to a technician until I make another payment. Just made a payment 2 weeks ago. I explained I shouldn't have to pay for a service I haven't been receiving and no one can help me because that dept is closed today, Saturday. Will not put me through to a technician until or make an adjustment until I pay more money, which half is the bill for next months service. I don't feel Inshould be paying for a service that hasn't been provided.

Second complaint. Xfinity is accessing my internet on my phone without my permission. Even with the search for other wireless in the area option turned off on my phone. I use my phone for business, when this happens it blocks the LTE and I don't receive my emails until I notice again the phone has jumped to xfinity wifi. At this point, I have 2 choices to sign in as an xfinity customer and use whatever hotspot is near by or sign up with xfinity. I have HIPPA information on my phone and I don't want to access just any hot spot. I am forced to keep turning my wifi off and on when leaving the house and coming home, when I return home I forgetting Ondont have it on like I should have the privledge of doing on my phone so I am unknowingly using my data. How are they allowed to just jump onto the my wifi on my phone when any other servers in the area need my consent? I feel like this is a privacy issue.

Ticket: # 1031777 - 774 555 0100 calls

Date: 6/11/2016 5:39:20 PM

City/State/Zip: Mesa, Arizona 85201

Company Complaining About: I Don't Know.

Description

This number keeps calling even though I am on the Do Not Call list. They have called over 20 times in the last few months.

Ticket: # 1031844 - Next door neighbor tampering hacking internet/modem

Date: 6/11/2016 6:48:37 PM

City/State/Zip: Hudson, Ohio 44236

Company Complaining About: Time Warner

Description

We need help as our family continues to deal with a neighbor constantly hacking and controlling our internet, modem, phones, devices, DVR box, xbox one. This is a nightmare and invasion of privacy dealing with disturbing behavior of a grown adult tampering and shadowing everything our family does online. We have made complaints to Time Warner Cable who have not helped at all. Every time our children play xbox live online, the next door neighbor connects in the same games using disturbing gamertag names to harass and let you know they are hacking us. This needs to stop as we fear our safety & privacy is at risk by persons who are abusing their authority. A gamertag used with the name bodybagblake was used in the picture attached which references our child's name while he was playing online and this is disturbing. The neighbor has some type of hacking device to change gamertag names on the fly to harass people. We are requesting that this complaint is discrete as our privacy & safety feels jeopardized. No family should have to tolerate this type of behavior.

Ticket: # 1031927 - Unsolicited Spam Text Message

Date: 6/11/2016 8:10:21 PM

City/State/Zip: Los Angeles, California 90024

Company Complaining About: Verizon Wireless

Description

I got a message saying "Someone from your school just added you on UChat! See who!
<http://uchatapp.com/share.php>" from +16502002459

Multiple other friends have gotten this as well. They take scan your friends list and text everyone on it without any permission from the person being sent to.

Ticket: # 1031934 - Facebook Identity conflict

Date: 6/11/2016 8:23:34 PM

City/State/Zip: Penn Valley, California 95946

Company Complaining About: Facebook

Description

I have a long-standing Facebook account under my full name, David Emil Henderson. Somehow another account materialized under the name David Henderson (no middle name), and postings intended for my original account are appearing in the new one, despite my frequent appeals to Facebook. They have ignored my appeals by stating, in effect: "Thank you for helping us to make Facebook better, but we are unable to respond to you directly." Internet identity issues leave Facebook participants at risk both financially and by reputation. As one of the world's largest social media websites, Facebook has a responsibility to protect the true identity of its participants, and yet they ignore mix-ups like mine. Anyone could fill in profile information, and I have found no way to shut down this unauthorized account.

Ticket: # 1032092 - Company complaint

Date: 6/12/2016 10:25:56 AM

City/State/Zip: E. Boston, Massachusetts 02128

Company Complaining About: Sally Beauty

Description

I shop at a beauty supply store called Sally Beauty (sallybeauty.com) I have received emails from them promoting their products. I have used the unsubscribe button to stop getting their emails countless times. I have called the company twice and was told my address has been removed but I should specify when making a purchase at a store to remove my email address which I have. They stopped for about a week but today I received another one. I don't want them I have made it clear on every level of this company to stop sending them. I feel like I am being harassed by them.

Ticket: # 1032122 - Internet and phone abuse

Date: 6/12/2016 11:21:00 AM

City/State/Zip: Dallas, Texas 75313

Company Complaining About: AT&T

Description

On January 23, 2016 at 10:04:23 AM CST, I notified the FTC and FCC about issues with my phone and internet service with AT&T and with Google. These issues still continue today, only they now include Apple. See all emails below. In 2015, I tried to contact Google via phone on numerous occasions, but I could not get through to them. Due to the issues with my phone, I no longer use my phone. I now have a Go Phone for emergencies. My previous phone, my iPhone, was disconnected by an AT&T representative at the AT&T Beltline store in Dallas, Texas. So, I was rather surprised when I received the email below regarding my AT&T phone that was discontinued. See email below.

I have been to the AT&T stores at least 20 times to get control of my account with AT&T. It makes no sense for me to purchase service with another company until I can get this account under control. If my AT&T account is being abused while I have an AT&T account, what happens to my account, and therefore, what happens to me and my credit, if I close my account?

Yesterday, I went to AT&T again. While getting my sunglasses out of my purse, I actually watched my iPad go on by itself. Later that afternoon, my iPad was sitting on a table next to me, and I watched the iPad go on by itself again. I have seen this happen at least four times. How am I to stop this abuse by myself? How do I make contact with AT&T, Apple, and Google at the same time and have them coordinate an internal review of my account? It isn't possible for one person to make this stop. I need your help. It isn't possible for one person to force a review within all entities. I need your help.

According to representatives at AT&T, there is no fraud department that deals with account fraud. According to AT&T, the fraud department only deals with billing fraud, not abuse of the actual internet connection and usage of a phone and iPad. Also, according to AT&T representatives, there are no emails available to communicate with someone at AT&T. I tried to "Chat," but that was a complete waste of my time and extremely frustrating.

According to AT&T, this is Apple's problem. I went to an Apple location, when this first started, and I was told that Apple could not help me because my earlier iPad number was not listed in their computer. I purchased both of my iPads at AT&T, thinking that the first response was a fluke, now I am not so sure. Apparently, AT&T sells products that may or may not be able to be serviced. I can't stop this, but you can.

I don't know what else to do. Please help me make this stop. I am sending this complaint to the FCC and FTC, since I have no clue which agency covers this complaint. I can be reached via email. My email address is natrichard008@gmail.com. (Note: My former, and discontinued, email is Richard.natalie@att.net. I mention this in case this is part of the problem. I went to AT&T to personally have this email discontinued, and I went back to AT&T to verify discontinuance.)

Thank you,

(b) (6)

From: The Gmail Team <mail-noreply@google.com>
Date: June 10, 2016 at 5:02:32 PM CDT
To: (b) (6)
Subject: Access Gmail securely on your phone
Reply-To: The Gmail Team <mail-noreply@google.com>

Access Gmail securely on your phone
Download on the App Store

Hello,

You're currently accessing your Google account from your iPhone but not using the official app from Google, the most secure way to access Gmail. With the Gmail mobile app, you get the following security features:

- Senders cannot get your location, IP address and other personal information
- You receive warnings about suspicious messages and information on why emails are marked as phishing or spam
- Images are checked for known viruses or malware
- You won't need to share your Google Account info with another mail app
- Links and images are disabled for suspicious messages

If you want to use all of Gmail's features, update to the official Gmail app for iPhone and iPad.

Download on the App Store

Or go to gmail.com/app on your iPhone or iPad.

The Gmail Team

From: (b) (6)
Date: January 23, 2016 at 10:04:23 AM CST
To: "webmaster@ftc.gov" <webmaster@ftc.gov>, (b) (6)
Subject: "Filing a complaint" section doesn't work

Seeing that your filing a complaint section doesn't work, I am sending this information to you. I have already filed a complaint with the FCC in May of 2015. To date, I have heard nothing. My original information is copied below. I have since come to believe that AT&T is using my old email address for porn purposes. Although I requested that my old email address be disconnected, I don't think that happened. I have been to AT&T at least 15 to ask them to review this matter, and they have not find so. In addition, AT&T is not giving me the 4G, which I pay for each month. Please pass this on to the proper department. I will send this same message to AT&T. I can be reached via email only. My email is natrichard008@gmail.com. (See email below.)

(b) (6)

To Whom It May Concern:

Yesterday, October 16, 2014, I went to the AT&T store located at 3329 Oak Lawn Ave., 75219, in Dallas, Texas. I believe I got to the store around noon. Upon arrival, I asked to speak to the manager. After a considerable wait, two individuals came up to me at the same time. Carol and James said they were both managers. I explained why I was at the store, and James walked away, leaving me to speak with Carol.

My issue involves my AT&T account. This account includes my cell phone and my internet hot spot. My general concern is that there may be unusual or outside activity in my account. I am not referring to billing; rather, I am referring to unauthorized use. My specific concern (stay with me here) is that my gmail account, which was set up at the AT&T store, is being abused. Someone has created a new identity for me via the Internet. Yes, I know and clearly understand, that I need to contact Google to resolve an issue on something called Google Plus. I got it. I'll contact them. Let's focus on the request that was made by me to AT&T while I was at the store yesterday.

Let me repeat a line from the paragraph above. My general concern is that there may be unusual or outside activity in my account. In order to get a clear picture of my AT&T account, I requested that my account be pulled and researched for fraudulent activity. My issue with Google is separate from this request. Once again, I understand that my issue with Google needs to be addressed with Google. No problem.

Carol, the AT&T manager, according to her, would not cooperate, was extremely ugly, and did all she could to interfere with this request. I could not get Carol to separate my request for a review on my AT&T account from the issue that I was having with Google. She completely refused to cooperate.

This is my AT&T account which I pay for on a timely basis each month, as requested by you. I have every right to ask for a review of this account, if I think that there is something wrong. How dare AT&T not allow me to request a review. Let's go over a few details from yesterday's nightmare.

As best as I could tell, Carol took no time to review my account on her iPad. I am not certain that she understood that I had both cell and Internet service through AT&T. Immediately, Carol told me that this wasn't her problem. She walked over to an AT&T phone and called customer service, then handed me the receiver and told me to handle it with customer service.

The AT&T Customer Service Representative introduced herself as Cleopatra. Cleopatra was completely lost and had no idea how to request research on my account. She spent most of the 45 minutes that I was on the phone with her researching Google. In the end, Cleopatra disconnected me. At this point, Carol made it clear that she was not going to help me, and she called c

Ticket: # 1032234 - Serial SPAMMER

Date: 6/12/2016 2:41:35 PM

City/State/Zip: Des Moines, Iowa 50312

Company Complaining About: "drexel Code" (some Forex Software Service)

Description

PLEASE stop this serial SPAMMER!

He/she is bulk spamming me, multiple times per day.

I DID opt-in to a list, however, I've opted-OUT several, several times now over the course of at least 2 months, with NO removal or action on their part.

He/she is using some service similar to GoToWebinar, however, the domain was actually: attendee.gotowebinar.com so it appears to be masked and fraudulently using GoToWebinar's name/icon/logo!

Here is one of the recent email headers:

from: Corey Drexel <customercare@gotowebinar.com>

reply-to: Corey@drexelcode.com

to: (b) (6)

date: Sat, Jun 11, 2016 at 3:24 PM

subject: DREXEL CODE member here's \$15,000 for you Confirmation

mailed-by: gotowebinar.com

encryption: expertcity.com did not encrypt this message [Learn more](#)

Here is, what appears to be a FAKE, opt-out request confirmation page, which I just submitted:

https://attendee.gotowebinar.com/reportSpam.tpl?organizer=8538701022958600966&token=sxiqwja%2Ffv6D%2Bb8QAue32A%3D%3D&userEmail=mayihaveyouemailaddress%40gmail.com&webinarId=153512251&webinarName=DREXEL+CODE+member+here%E2%80%99s+%2415%2C000+for+you&organizerEmail=dave%40makeyourbodywork.net&locale=en_US

The website i visited wherein i opted in was: www.DrexelCode.net

PLEASE STOP THIS PERSON!

[Ticket: # 1032262 - Unwanted mobile txt from 760 429 3831](#)

Date: 6/12/2016 3:31:42 PM

City/State/Zip: San Diego, California 92138

Company Complaining About: AT&T

Description

Received unwanted and unsolicited message from this number with an image of ads for local legal firms. No opt out option provided .

Ticket: # 1032327 - Receiving Spam text messages on my mobile phone

Date: 6/12/2016 5:16:53 PM

City/State/Zip: Goleta, California 93117

Company Complaining About: Not Sure. It Is Through University Of Ca, Santa Barbara

Description

I have received three text messages on my mobile phone within two days. The domain name of the sender is the same in all messages, from smartadverts.biz; and they all have similar content. These are the three messages I received:

1. mariahridley20@smartadverts.biz / RENT / Is your rent negotiable. Contact me on rridleymar@gmail.com and its approved charges
2. yuonnetorres3@smartadverts.biz / RENT / Is your rent negotiable for the sublease or room. Contact me on YuonneTorres3@waellsfargo.net and your approved charges
3. yuonnetorres14@smartadverts.biz / RENT / Is your rent negotiable for sublease or room. Forward your response to YuonneTorres@waellsfargo.net and its charges

*note: I am not sure I filled in the "Internet Issues" part, below, correctly. I don't understand the connection.

Ticket: # 1032563 - Best Buy Store disregards my unsubscribe requests

Date: 6/13/2016 4:55:00 AM

City/State/Zip: White River Junction, Vermont 05001

Company Complaining About: Comcast

Description

I have tried, dozens of times, to unsubscribe from Best Buy's e-mail bombardment, first via the "unsubscribe" link at the bottom of the page, then, when all my requests weredisregarded, via the "Privacy Manager" link, all to no avail.

Ticket: # 1032741 - AT&T SPAM - this is the second complaint to the FCC- they still are sending

Date: 6/13/2016 10:31:22 AM

City/State/Zip: Dimondale, Michigan 48821-8757

Company Complaining About: AT&T

Description

AT&T is sending emails to my work and personal accounts. I have called them multiple times to stop, and they say they will and take me off their list. Unfortunately, I keep getting the emails. I submitted an FCC complaint, and they called me to tell me I'm off their list. I just got ANOTHER email at my office a few minutes ago. This is harassment.

Ticket: # 1032744 - Internet Rates, special promotions and privacy.

Date: 6/13/2016 10:32:09 AM

City/State/Zip: Staten Island, New York 10305

Company Complaining About: Verizon

Description

Today on 6/13/16 around 10 am EST, I contacted Verizon to get new rates and see what new plans I can be offered to see if there are any special promotions or savings for me. I wanted to know if I could open a new residential account to save money. So I called 855-580-9746, entered my zip code, gave my name to representative by name Ryan and then his supervisor Kat Kramer (working out North Carolina) office. I was demanded by Verizon to disclose my complete information including my home address, my name, my phone, etc just to get residential Internet rates that are basically listed on the Verizon website. I said that my entire street has service and I already entered my zip code. All I needed was the rates and/or if they are aware of any special promotions. I said that after the strike of Verizon workers I do not trust to provide my information to Verizon. Why should I provide my complete information to Verizon just to get rates that are freely available on the Verizon website? i also have other questions in relations to this matter and customer privacy for Verizon. I do not believe I need to disclose my entire life history just to get prices.

Thanks in advance and please kindly advise.

Ticket: # 1032759 - Unwanted Porn Spam

Date: 6/13/2016 10:36:43 AM

City/State/Zip: Hewlett, New York 11557

Company Complaining About: Verizon

Description

WANT THIS UNWANTED FILTH GONE FROM MY EMAIL: IF MY HUSBAND WANTS THIS TYPE OF PRODUCT, HE'LL SEEK IT OUT! I WOULD NEVER BUY FROM THEM - UNWANTED EMAIL/SPAM - WHO DO THEY THINK THEY ARE - DON'T WANT ANYTHING LIKE THIS ON MY EMAIL!!!! I'VE UNSUBSCRIBED FROM THEM MANY TIMES!

Get Hard NOW - <http://OizOmO3.chellous.com/r/100183220922332758/1492/7g29gxf/a/jqd41wl>>

<<http://NrNT9hg.chellous.com/u/979575214731798862/1492/O6gS6DJ/a/zAzeEz6>>

<<http://oMS4D01.chellous.com/u/210461437428878339/1244/gX1UZ0G/a/jWCp0mY>

Ticket: # 1032765 - Get Hard Now - website infiltrating my Computer - trespassing - harrassment

Date: 6/13/2016 10:41:22 AM

City/State/Zip: Hewlett, New York 11557

Company Complaining About: Verizon

Description

GET HARD NOW - WANT THEM OFF MY EMAIL - ASKED THEM MANY TIMES TO UNSUBSCRIBE -ARE YOU ABLE TO SUE THESE PEOPLE - IF YOU HAVE A CHILD & THEY SEE THIS -WHAT ARE THEY KIDDING!!! I WANT THEM GONE - ARE YOU ABLE TO SUE THEM TO STOP INVADING & i DO MEAN INVADING MY COMPUTER - THIS IS UNACCEPTABLE!!!! WOULD YOU BE ABLE TO FIND OUT WHAT STATE THEY OPERATE OUT OF, SO I WOULD BE ABLE TO FILE A SUIT WITH THE ATTORNEY GENERAL? PLEASE ADVISE!

<<http://8xnidPv.fuwadeals.com/r/749940986384052499/1492/c9ibd2l/a/C5KkuE1>>

<<http://VszJVSu.fuwadeals.com/u/826630687991704998/1492/NpV64vN/a/aJia4VH>>

<<http://PzNr6jX.fuwadeals.com/u/025507038362897032/1244/6b976pQ/a/EbiKVE6>>

[Ticket: # 1032929 - Domain notice /service](#)

Date: 6/13/2016 11:49:13 AM

City/State/Zip: Toronto, Alabama 12345

Company Complaining About: Domain Seo Service Registration Corp., Miami Beach, Fl 33139 And
Http://domainssubmit.biz

Description

I own about 25 domains, and i continuously get misleading emails regarding expiration (of the offer) although it appears to be domain, and to register with their search engine service, otherwise it wont be available. I have opted out of these emails on several occasions, even sent them threatening emails to remove me from this scam, but the emails keep coming. They are difficult to block as they change the titles and the emails addresses in which they come from, but it never stops.

The worst thing is that it is totally designed to pray upon unsuspecting people who think that the domain name is expiring. This is a complete bait and switch.

[Ticket: # 1033149 - Internet Privacy Complaint](#)

Date: 6/13/2016 1:06:50 PM

City/State/Zip: Powell, Tennessee 37849

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1033182 - isaac@fearlesscottage.com

Date: 6/13/2016 1:18:10 PM

City/State/Zip: West Monroe, Louisiana 71291

Company Complaining About: Comcast

Description

My email has been hacked by the above address. I received several phone calls this morning about emails that i did not send.

Please advise as to what to do next.

[Ticket: # 1033239 - Unable to unsubscribe from spam emails](#)

Date: 6/13/2016 1:30:41 PM

City/State/Zip: Woodinville, Washington 98072

Company Complaining About: Microsoft

Description

After installing Windows 10 and creating an account with this email address, I have been incessantly spammed with various CRM emails from Microsoft. Despite unsubscribing from all emails via the unsubscribe link repeatedly for the past two months, I continue to receive multiple emails per week. There are no further unsubscribe options, the addresses from which the emails are sent are not monitored, and I have no way to stop the flood of unwanted advertising spam.

Ticket: # 1033296 - Instagram Account FRAUD

Date: 6/13/2016 1:57:12 PM

City/State/Zip: Dedham, Massachusetts 02026

Company Complaining About: Verizon

Description

Contacted Instagram several times as my instagram account was hacked. The person who hacked it is pretending to be me, and is messaging my friends/followers conning them into giving them their bank account information and opening fraudulent accounts. reported to police, and my bank account was also closed by BOFA as they tried to cash fake checks in my account. Instagram has done nothing about it, meanwhile this person is defrauding people of their money, and is stealing their identities

[Ticket: # 1033461 - unwanted monthly emails](#)

Date: 6/13/2016 2:59:53 PM

City/State/Zip: Redlands, California 92373

Company Complaining About: Verizon

Description

The Southern California Gas Company has a policy if that you want on line access to your gas company account you must receive a monthly email from them. There is no place to opt out. I have sent emails to them asking to be opted out and there response is "as long as you want on line access you must receive the emails". In today's age of technology, having online access to account information is needed. But to have a policy that states you must receive emails from them through an automated email system shouldn't be policy.

Ticket: # 1033989 - Issue with privacy on Atlas Public Records

Date: 6/13/2016 6:25:47 PM

City/State/Zip: Durham, North Carolina 27705

Company Complaining About: Directv

Description

The complaint is about a Speeding charge on atlaspublicrecords.com that has already been removed by the court. My full name and address along with a Google Earth widget is displayed on the webpage, which is an invasion of privacy.

Furthermore, as I mentioned above, the case was resolved and there is no longer a speeding charge as it was reduced to no charge. While the website claims that it will remove your listing for free, I believe they ask for money. Aside, providing documentation includes driver's license ID, name address, etc.

I am asking for help with removing the listing on the website, as the information is now false. Thank you.

Ticket: # 1034024 - BLOCKED EMAIL...

Date: 6/13/2016 6:40:38 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

see attached...see who is blocking my emails please...none of have been successfully sent..based upon this link and the attached print screen status of emails sent....please remove blocks and see why RGA/CHESTERFIELD POLICE ARE WHOMEVER IT IS BLOCKING MY EMAIL..WHAT AUTHORITY ARE THEY DOING SO...FOR NO JUDGEMENT HAS BEEN GIVEN TO ME AS SUCH..FOR I HAV E NO RECEIVED ANY EMAILS ACCEPT FROM MY POLITICAL OFFICIALS...CHECK THE HOMES ON TENNESSEE AT MIAMI...THERE IS A GENTLEMAN WITH A TAG NUMER MM5DMKT???? who drives a older version of a candy apple red Cadillac...he seemingly has my kids hostage...his rear trunk always bears a sign which says student driver...please arrest...he always has a young man driving him as if he trying to keep driver's license granted through his mother and father..now granted for himself to do all over again...PERVERT....HE MAY BE CONNECTED TO THE STRIP CLUB CALLED P.T.'S SEE IF HE HAS MY KIDS MICHAEL OWENS...MYKIA OWENS...MELVIN OWENS, JR...PLEASE PROSECUTE ACCORDING TO MISSOURI HOUSE BILL 214....<https://navigator-ixa.mail.com/navigator/show?sid=852b00085847d4b0e70f32cb202b9ba4c5470dcc2ca72274bca1b7e32d94989b1e728431a45b454d5835c81f3517d93d#mail>

Ticket: # 1034131 - 2005 Bush Administration Investigation

Date: 6/13/2016 7:34:40 PM

City/State/Zip: Frederick, Maryland 21702

Company Complaining About: Comcast

Description

Could you not allow the media, to track my consumer information, around the rock band Journey along with Mr. Steve Perry. The media is on a daily basis, especially within every Monday, arguing to me about Mr. Adam Levine and actor Mr. David Duchovny.

Could the federal government close the surveillance.

Ticket: # 1034141 - Unsolicited text message from Bernie Sanders

Date: 6/13/2016 7:37:49 PM

City/State/Zip: Washington, District Of Columbia 20003

Company Complaining About: AT&T

Description

They texted me without my permission or foreknowledge. Nor did they provide a way for me to opt out of future text messages. The text came from 1-240-770-0133

[Ticket: # 1034388 - Data caps](#)

Date: 6/13/2016 11:04:50 PM

City/State/Zip: Broadview Heights, Ohio 44147

Company Complaining About: Cox

Description

So like a utility such as water its tangible how can data be tangible? You don't own my data you just service it. It is proven there is no such thing as congestion and many articles online to back this which proves my point. Please stop don't be a Comcast 2.0 Thank you!

[Ticket: # 1034663 - Personal information on website](#)

Date: 6/14/2016 9:20:27 AM

City/State/Zip: Silver Spring, Maryland 20906

Company Complaining About: Verizon Wireless

Description

Atlas public records has information on a speeding ticket received last year including my address amongst other personal information/ this appears on a goohle search as well through there website. Can you help me to remove this information?

[Ticket: # 1034811 - computer hacked](#)

Date: 6/14/2016 10:33:41 AM

City/State/Zip: Lumberton, New Jersey 08048

Company Complaining About: Verizon

Description

Information I was given does not match with other companies.

Ticket: # 1034903 - LinkedIn Profile reposted on third party site

Date: 6/14/2016 11:06:52 AM

City/State/Zip: Keyport, New Jersey 07735

Company Complaining About: Sydex.net

Description

Hello, my linkedin.com profile including personal information and photo have been posted on some third party site, called Sydex.net. Their website has no valid contact information. I sent a removal of my information request to support@sydex.net and it bounced back. I do not want my info on this site, nor did I ever. I never signed up or agreed to use this site. I don't even reveal this much info on my actual linkedin, I have that info set with privacy settings for strangers. Right now, it seems like they took my personal info and picture and posted it on their site, and that there's no way for me to remove it. It's very disconcerting. I noticed it in Google search results, and it comes up here:

<http://sydex.net/page156096> I wasn't sure if this was the right place to contact, but thanks for any help you can provide.

[Ticket: # 1035394 - Spam email after unsubscribing](#)

Date: 6/14/2016 2:18:45 PM

City/State/Zip: Salt Lake City, Utah 84106

Company Complaining About: Comcast

Description

I've unsubscribed from the following company "Happy Plugs" on three different occasions and they continue to send me emails. This isn't a complaint against my cable company (comcast) but against Happy Plugs.

[Ticket: # 1035406 - Junk mail/phishing/spoofing](#)

Date: 6/14/2016 2:23:54 PM

City/State/Zip: Milford, Michigan 48381

Company Complaining About: Comcast

Description

This email has been doing this for years and I can't get rid of them,
eqlarilon@comcast.net

Ticket: # 1035551 - 5 times I've said do not call

Date: 6/14/2016 3:16:40 PM

City/State/Zip: Minot, North Dakota 58701

Company Complaining About: Asc

Description

I have told the same person to "take me off your call list" and just now got texted from the same

company. This is Ava from ASR. You were preapproved for student loan forgiveness, are you still interested? Please call to finalize @ 855-500-9008. Reply STOP to opt out

Ticket: # 1035654 - Unable to change PIN

Date: 6/14/2016 3:40:47 PM

City/State/Zip: Slingerlands, New York 12159

Company Complaining About: Sprint

Description

I have been unable to change my pin number online, chat, via my phone app or via telephone. This a problem because someone is using my pin to gain information on my texting. This is not only frustrating; it allows others to violate my privacy. Sprint appears unable to assist as I have been unable to change my pin. Of course, I will be canceling my contract based upon my inability to change my pin number.

Ticket: # 1035774 - Sara Brenner Group is deliberately violating my wished to not be contacted

Date: 6/14/2016 4:16:09 PM

City/State/Zip: Falling Waters, West Virginia 25419

Company Complaining About: Comcast

Description

I applied for a work-from-home job at her company. She never took the time to interview me yet kept sending me e-mails about her business. I asked to be removed from her mailing list as I have found employment elsewhere. I always look for an "unsubscribe" button and if there was one, I would have used it. I don't remember how I initially requested to be removed from her e-mail list, whether via an "unsubscribe button" or asking to be removed, but have done so on at least 2 other occasions. Today she sends me another e-mail and by now I am really getting tired of hearing from her and her violation of my request to not be contacted. She persists several times today in contacting me via e-mail in deliberate violation of my request to not be bothered by her. I warned her I would contact the FCC if she persisted in contacting me. As I begin writing to you, she has just sent me a text message, again violating my wish to not be contacted. I send her yet another e-mail clarifying that my wish to not be contacted by her includes not calling me or texting me as well. As I resume typing this to you, she has called and left a lengthy voicemail message. I think she is psychotic. Please help me in stopping her insanity. I feel totally violated.

[Ticket: # 1035865 - Harassment](#)

Date: 6/14/2016 4:44:43 PM

City/State/Zip: Bakersfield, California 93308

Company Complaining About: Bright House

Description

This site falsley advertises to send free samples and sells your sensitive info to criminals i am not the only one to complain about this site

Ticket: # 1035986 - DNC Failure to Delete Information**Date:** 6/14/2016 5:25:09 PM**City/State/Zip:** Interlachen, Florida 32148**Company Complaining About:** Democratic National Committee

Description

I have requested numerous times for my information to be removed from the Democratic National Committee's (DNC) database in an effort to get them to stop both emailing me and sending me physical letters soliciting contributions. Every single time, my requests have been ignored. No support ticket I've submitted was ever answered and they do not have any method to unsubscribe from any solicitations. Today, I've learned the DNC was breached by foreign hackers (http://www.nbcnews.com/politics/politics-news/democratic-national-committee-breached-russian-hackers-n592061?cid=sm_tw_msnbc). So now my personally identifiable information is potentially in the hands of foreign intelligence. This is beyond unacceptable. I demand the Democratic National Committee removes my information from all of their and affiliate databases, with confirmation in writing that the information has been removed from their database. I do not want any more mailings, physical or digital, from them any more.

Ticket: # 1036048 - Unwanted text "spam"

Date: 6/14/2016 5:56:08 PM

City/State/Zip: Flowood, Mississippi 39232

Company Complaining About: AT&T

Description

I recived this unwanted text.

how are you doing (b) (6) Your authentication on (b) (6) also
FlowoodMS wanted tap <http://gaaaji.com/SBeT>

Ticket: # 1036183 - Unsolicited Text

Date: 6/14/2016 6:35:57 PM

City/State/Zip: Lake Elsinore, California 92530

Company Complaining About: Sprint

Description

I received a Short Code TEXT from 28107 that is clearly a fraud attempt, from someone claiming to be "Chase Fraud"

I have NOT opted In and have not initiated any communication to this short code.

Ticket: # 1036524 - Unauthorized Use of Router

Date: 6/14/2016 9:01:53 PM

City/State/Zip: Occidental, California 95465

Company Complaining About: Excede

Description

We have limited streaming time, and received notice from our server that we'd used it all up on our monthly quota. Server looked at our records and reported that we had two computers and a Smart phone. We only use our laptop and our TV to stream. We don't have a Smart Phone or second computer. I noticed our streaming time had been higher than usual during the present period, and on June 10th, our server reported streaming took place for about six hours during three different time intervals. Someone was using our router. This is not a complaint against our server. It's to report someone interfering with our router.

Ticket: # 1036833 - SPAM

Date: 6/14/2016 11:38:56 PM

City/State/Zip: Centerville, Texas 75833

Company Complaining About: Other

Description

Ive asked them to stop and they have refused to do so. It would be nice if your website didnt make me feel like the complaint is against my internet provider. Its against ConstantContact.com

Ticket: # 1037026 - GOOGLE . ABUSIVE PRIVACY/NATIONAL SECURITY NOW

Date: 6/15/2016 5:32:34 AM

City/State/Zip: Washington, District Of Columbia 20006

Company Complaining About: Google

Description

Google Android , Google ALL, Google chromium Project is the top IT US SECURITY THREAT. Used to target political and completion opposition. Takes total control of device. Uses Otto Bus technology. Identified 6 core servers, 2 in US, 4 outside US, includes one in Germantown MD. HUGESNET embeds 162 more root authorization certificates including China, Turkey, Chambers Commerce, more. My laptop motherboard had to be replaced, been without 3 weeks now. Smart phone only device I have right now. Phone Security cannot keep out. Blocks all efforts to install any protection, do research, contact any it does not want me to communicate with. Alerted some FBI re Google. Mostly re Microsoft. Requested FBI begin civil seizure of Microsoft. Listed some serious security breaches global on all windows. More soon.

Ticket: # 1037034 - MICROSOFT OFFICE & WINDOWS PRIVACY/NATIONAL SECURITY

Date: 6/15/2016 6:00:46 AM

City/State/Zip: Washington, District Of Columbia 20006

Company Complaining About: Microsoft Office & Windows [all Builds]

Description

Working with FBI on Serious National security. Asked FBI initiate judicial civil seizure all. Also serious privacy invasions, fraud, misrepresentation, theft of \$700, obstruction of justice. Removed entire email inbox with Reuters re evidence data mined high, national security info, sent to servers in, I believe, India. Identified numerous sensors, 32+ Kellogg erst. Represents can turn off. Cannot. Turn back on. Instructions to turn off long, ambiguous, very technical for average user. ALSO, couples with "The Chromium Project" [see Google FCC Complaint]. In addition to serious national security breach continuing, data mines all documents, email, photos, all contents. Repeated request for help ignored. Repeated requests to remove, fix, ignored. Selling 1, 000's IP properties to China. Keeps all monetary assists in foreign nations. Now purchasing LinkedIn on debt, US loan. Purpose stated is more data.

Ticket: # 1037108 - Websites owned by foreign nationals, operating from foreign countries

Date: 6/15/2016 8:24:50 AM

City/State/Zip: Boston, Massachusetts 02205

Company Complaining About: Comcast

Description

There are currently many websites that are operating online by foreign nationals, operating from foreign countries. What these foreign nationals are doing is making every attempt to make Americans believe that they are legitimate websites based and operated out of the USA, when in fact these websites are being operated out of various foreign countries. These websites operated by foreign nationals dedicate their websites to accessing, then uploading personal and private data on US Citizens, such as legal cases, medical documents, addresses, phone numbers, birth dates, relatives with similar names and every piece of identifying information they can get their hands on. This information is uploaded from sources, such as LexisNexis and Westlaw where these foreign nationals open accounts with LexisNexis and Westlaw where it is not realized exactly who these people are and what damage they are doing with the information on US Citizens. There are basically no checks and balances with LexisNexis and Westlaw, as it appears anyone with a computer can fool these companies into giving them accounts to download information on US Citizens, as these foreign nationals give fake US addresses, phone numbers and other fraudulent information to fraudulently gain access to data on US Citizens, in order to upload this information on to their websites so that they make money by way of "clicks" on to their websites, then "cookies are placed on to people's computers.

Here are just some of the many websites, that violate the privacy of US Citizens and will not and do not comply with any take down request, as they ruthlessly post personal and private information on to the Search Engines for their own personal financial gain, "leagle.com" (leagle.com is huge violator of the privacy of US Citizens and you can reference Ripoff Report where you will see just some of the other complaints against leagle.com and the owner has completely fraudulent contact information where he states his name is "Donald Johnson" out of Arkansas, when in fact there is no Donald Johnson and no real address in Arkansas, its all made up. The website owner for leagle.com appears to be operating out of India or Pakistan, "findeen.co.uk" (this has just shown up here in the US with the same information as leagle.com and has collected data from other websites and posted it on their website and has completely fraudulent contact information about who is the real owner, "nuwber.com" (this website was showing that it was based out of Cypress a couple of months ago and now its showing its based out of Panama, "peoplecheckpro.com" (This website like many now are changing their strategies to having their Hosting Companies maintaining their contact information private and answer their phone calls, faxes, emails. One company that is doing this on a big scale right now is Godaddy.com). These websites make Americans believe that they are legitimate and credible websites where they use US logos or fraudulent US contact information and even request that US Citizens send them a copy of their government issued id's when they have a request of some sort and make US Citizens believe that these websites are operated out of the USA and owned by Americans, when this is not the case.

Something needs to be done about these websites that are owned and operated from by foreign nationals from foreign countries, as they will never comply with any take down of a URL request and even respond with the First Amendment, or even fraudulently cite US Legal Cases when these people are no even US Citizens and not even operating out of the USA. We here in the USA are being used and abused for the financial gains of foreign nationals who fraudulently operate these websites from foreign countries. I am asking that the FCC permanently monitor and immediately shut down any and all websites, that are run by foreign nationals from foreign countries who are fraudulently operating here in the USA and uploading personal and private data on US Citizens so that they can make money. The consequences of the FCC to continue allowing these websites to operate by these foreign nationals is the destruction of careers, reputations and safety of Americans.

I have sent a complaint with copies of many websites that are run by foreign nationals to Senator Markey and his office has forwarded copies of these complaints to your office the FCC.

Ticket: # 1037404 - Spam emails from SoftOrbits

Date: 6/15/2016 10:51:04 AM

City/State/Zip: Nampa, Idaho 83686

Company Complaining About: Cable One

Description

I have received 10 duplicate emails from SoftOrbits in a 24 hour period, advertising; "news about our giveaways, discounts and freebies. Looking forward to great things ahead!" And ironically they say ; "And of course, no spam at all! none!"

There is no opt out link or reply address. If you try to reply, the address comes up as, admin@softorbits.com. I tried sending a reply to that address asking them to discontinue all emails, but I am still receiving them. I have attached one exemplar.

[Ticket: # 1037410 - fake Chase acct information request](#)

Date: 6/15/2016 10:53:49 AM

City/State/Zip: Oxnard, California 93030

Company Complaining About: Time Warner

Description

(b) (6)

A large black rectangular redaction box covers the majority of the description text. A smaller black rectangular redaction box is located below the first line of redaction.

[Ticket: # 1037424 - Repeated violations](#)

Date: 6/15/2016 10:59:40 AM

City/State/Zip: Ocala, Florida 34473

Company Complaining About: Bright House

Description

I've unsubscribed from this sender of email numerous times. The sender keeps adding me back to their emailing lists and sending me emails despite complaints and unsubscribe attempts.

Violator: tim@realmx.com

Ticket: # 1037515 - Scam Email

Date: 6/15/2016 11:25:44 AM

City/State/Zip: Lebanon, New Hampshire 03766

Company Complaining About: Unknown

Description

Received an email from what I originally believed was a colleague of mine. Noticed later the email address was not the correct one, it had been slightly altered. The email address was mike.ski.injury@gmail.com. The email stated a mutual friend was on his way to the US to attend a funeral and was held up at the Philippines airport. I was asked to call 011639064176763. A second email arrived asking for \$975 to be sent to an unknown individual through MoneyGram to pay for visa, travel tax, and terminal fees. At this point an individual from the phone number 011639064176763 call my office number three times, purporting to be my friend needing help. I called my friend at home in Japan and confirmed he was neither in the Philippines, nor was he on his way to a funeral in the US.

Ticket: # 1037598 - my mother's computer gets attacked by scumbags.

Date: 6/15/2016 11:56:37 AM

City/State/Zip: Lansing, North Carolina 28643

Company Complaining About: Skyline/skybest

Description

My mother (91 years of age) gets locked out of her computer by an ad from Security Software Solutions stating that she is experiencing a viral attack that puts her at risk. She cannot change the screen or stop the audio warning without shutting the computer down. I called the toll free number provided (888-543-5025) and spoke with "Raoul". He said that his company is a windows security company and he could help. Raoul wanted to log into her computer to fix it using "gotoassist.me". When I told him I wanted more info on his company to make sure they were legitimate and had not actually initiated the problem, he said to check them out then call him back. I asked for more info and he hung up. I have no doubt that "Raoul" would have used access to her computer to lock it and demand ransom or steal her personal information. My mother is 91 and is still sharp enough to question the legitimacy of these people but not all elderly people are as alert to scams as she. These scum bags should be stopped from preying on people who are unlikely to recognize the risks. These crooks should be stopped and prosecuted!

[Ticket: # 1037707 - spam](#)

Date: 6/15/2016 12:23:44 PM

City/State/Zip: Mchenry, Illinois 60050

Company Complaining About: AT&T

Description

I have deleted their junk,unsolicited emails and they keep sending me their emails-their address:--211 East Lombard St--# 340--Baltimore,Md 21202

[Ticket: # 1037875 - threat](#)

Date: 6/15/2016 1:09:33 PM

City/State/Zip: Oconto, Wisconsin 54153

Company Complaining About: N Sight

Description

awesommom posted a harsh tweet on twitter i called it and suggested to retweet she started to threaten me on dms which i still have i call police she blocked me and i blocked her i dont know whats wrong with her but i dont take threats lightly she said i make threats on twitter i dont she just being mean cant handle reality whatever i dont put up with crap

Ticket: # 1037947 - Internet scam

Date: 6/15/2016 1:30:30 PM

City/State/Zip: Davison, Michigan 48423

Company Complaining About: Frontier Communications

Description

I was contacted on Facebook messenger by a friend and ask if I received my \$200,000 from the Government Promotional grant ?this person I assumed was a friend stated she had received this amount delivered to her door . She proceeded to give me two txt numbers that I tested and was told by text to give all my personal information this confirmed my suspicion of a scam .I did not relinquish any information and stated that I was reporting this to you. I have all the text and messages .

[Ticket: # 1037998 - complaint against global can spam](#)

Date: 6/15/2016 1:42:47 PM

City/State/Zip: Kerrville, Texas 78028

Company Complaining About: Windstream Communications

Description

I'm unrelentingly being bombarded by every kind of email spam imaginable from improve your golf to "selling relationships with every nationality of female" and all topics in between. I have signed up for the unsubscribe for each of these emails, get a message saying unsubscribe was successful, yet I still receive these and more on other topics. How do I get rid of this unrelenting nuisance?

[Ticket: # 1038371 - threat from @autismsome mom](#)

Date: 6/15/2016 3:43:58 PM

City/State/Zip: Oconto, Wisconsin 54153

Company Complaining About: N Sight

Description

already file making sure i file the right person

[Ticket: # 1038394 - threat from awesomism mom](#)

Date: 6/15/2016 3:51:03 PM

City/State/Zip: Oconto, Wisconsin 54153

Company Complaining About: N Sight

Description

already reported hope i got the persons account name right this time sorry if you need to see my twitter let me know

Ticket: # 1038589 - Xfinity Internet Hacking**Date:** 6/15/2016 4:53:51 PM**City/State/Zip:** Bowie, Maryland 92354**Company Complaining About:** Comcast

Description

I currently purchase residential internet service from Comcast Xfinity, however I own and use my own internet modem and operate my own private secure wifi network. Xfinity regularly kicks me off of my own wifi internet and modem and puts me on its free unsecure xfinity wifi thats available every where now. Most importantly it automatically switches me to the xfinity wifi when I am doing something important online like making online payment or doing legal research related to a case I am working on. There is no way to block off xfinity wifi on my devices, the only option I have is to double check my connectivity and switch back to my own wifi. I have spent hours online only to discover that I was mysteriously put on xfinity's unsecured wifi. This does not seem legal at all and I hope the FCC will look in to this asap. This is a major invasion of my personal privacy, especially when I have gone out of my way to purchase my own modem and establish a separate private wifi network. Another issue is that xfinity wifi jumps on my phone automatically without prompts when I am away from my home, as if I am being tracked by xfinity, this is unacceptable as well.

Ticket: # 1039049 - WHEELER BLOCKING AND STEALLING EMAIL INFORMATION...0580LU@GMAIL.COM ; LAWRENCEDMO@YAHOO.COM AND POINT IN TIME 15@MAIL.COM

Date: 6/15/2016 8:42:42 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

TO THE POLICE OF CREVE COEUR:

TO THE MISSOURI HOUSE OF REPRESENTATIVES:

TO THE MISSOURI BAR ASSOCIATION:

TO THE SAINT LOUIS CITY CHIEF OF POLICE: PLEASE INVESTIGATE PAULA OF CHRISTOPHER STEVENS SALON AS TO WHY SHE COULD NOT ANY LONGER DO MY HAIR...IT WASN'T BECAUSE OF PAY..SEE IF IT TO DO WITH MARIA (WHOM WAS A YOUTH STUDENT AT FIRST BAPTIST CHURCH OF CHESTERFIFELD WHERE I TAUGHT LAW) WHO WAS NOW A STYLIST AT CHRISTOPHER STEVENS HAIR SALON AT 2020 WASHINGTON AVENUE..IN SAINT LOUIS, MO ...I ONLY USED MARIA WHEN PAULA WAS NOT IN THE SALON...SEE WHATTHIS HAS TO DO WITH MY KIDS ABDUCTION AND MY HOME POSSIBLY BEING USED A BROTHEL BY CASSANDRA LOGGINS AND ROBERT F. LOGGINS, SR...PLEASE PROSECUTE QUICKLY...HUMAN TRAFFICKING MISSOURI HOUSE BILL 214...I HAD USED PAULA INTERMITTENTLY FOR ABOUT 3 YEARS.THE LAST TIME AROUND 2009. PLEASE PROSECUTE..THEY ARE NOT TO BE AROUND MY KIDS NOR NEAR MY PROPERTY...SEE IF CHRISTOPHER STEVENS IS RELATED TO WENDY SMITH...WHO TORE DOWN THE FIRST BAPTIST CHURCH OF CHESTERFIELD..THROUGH THE SPIRIT OF JEZEBEL..SHE AND MERLEY OWENS...AND ALFREDA WOODS ..DENISE SMITH...BISHOP RAPHAEL GREEN; BRENDA GREEN..METRO CHRISTIAN WORSHIP CENTER..INCLUDING PASTOR TED.....SEE WHAT THEY ARE DOING TO MY KIDS AND MY PROPERTY AT 2141 SEVEN PINES 63146 OR 3420 MIAMI (REQUESTED FROM JORGE HERRERA)...PLEASE PROSECUTE... PLEASE INVESTIGATE BECKY PARKER, OWNER OF REZULTS ON DELMAR AS TO WHY SHE CUT OFF ALL MY HAIR.

AND WHY I SUDDENLY LOST MY JOB ENTERPRISE HOLDINGS:

ASK HER WHY DO I HAVE A MAJOR SORE ON THE BACK OF MY NECK AND IS CHECK MY HAIR LINE

IS SEE THE NAPE OF THE HAIR IS STRAIGHTENED WHICH MEANS THIS LARGE SORE ON THE BACK OF MY NECK

IS BURNS FROM HER FLAT IRONS...PLEASE INVESTIGATE HER ASSOCIATION TO ATTORNEYS GLEN DALTON; RICHARD BANKS; VENUS HARRY; ROBERT FAERBER; ALAN ZVIBLEMAN; NEIL WEINTRAUB AND BRIAN SPECTOR.

MY FACE IS COMPLETED BURNED...AS IF TASED..

PLEASE PROSECUTE HER ALSO IN THE CONNECTION OF MY KIDS ABDUCTION..SHE HAS DONE MY DAUGHTER MYKIA'S HAIR AS WELL..AS A STYLIST NAME VANESSA WHOSE SHOP WAS IN CREVE COEUR NAME METRO STUDIOS..SEE IF SHE IS TORTURING MY KIDS AND I.....PROSECUTE QUICKLY..

THANK YOU! DORA M. OWENS

SOMEONE LOGGED ON TO MY COMPUTER VIA COMS AND TRAPPED MY EMAIL TRANSMISSION OUTBOUND...FAILED...MCINET06...SAINT LOUIS COUNTY LIBRARY...PLEASE INVESTIGATE WHY..SEE IF THEY HAVE MY KIDS ABDUCTED AND HELD HOSTAGE FOR THEY ARE MISSING...MICHAEL OWENS, MYKIA OWENS AND MELVIN OWENS, JR...INVESTIGATE ODESSA WHEELER AND HER HUSBAND'S PARTICIPATION IN SUCH ACTIVITY...

[Ticket: # 1039162 - Unwanted email after I unsubscribed](#)

Date: 6/15/2016 10:12:36 PM

City/State/Zip: Norcross, Georgia 30092

Company Complaining About: Comcast

Description

Getting unwanted emails from grassrootsaction.com. I unsubscribed and still get emails.

Ticket: # 1039297 - Complaint Against Atlaspublicrecords.com

Date: 6/16/2016 1:22:20 AM

City/State/Zip: Charlotte, North Carolina 28270

Company Complaining About: Time Warner

Description

AtlasPublicRecord.com has published the following informaton about me. When I try to remove it, they ask me to make a payment of \$179 for having anything removed.

- 1) My personal identifying information like DOB, Home Address, Telephone Number, Vehicle Make and Model.
- 2) Also, they have included a Google Earth INTERACTIVE MAP which SHOWS my house, yard, driveway, cars, people, neighborhood.

Please advice me how to take down my confidential public information. Thanks!

[Ticket: # 1039309 - Comcast](#)

Date: 6/16/2016 3:31:32 AM

City/State/Zip: Calhoun, Georgia 30701

Company Complaining About: Comcast

Description

Breach of contract, failure to maintain and protect personal information, malfeasance, deceptive and fraudulent business practices, account tampering, unlawful collection of confidential information contained within a personal check from a NON account holder.

Ticket: # 1039332 - Misleading Personal Information

Date: 6/16/2016 6:17:56 AM

City/State/Zip: West Melbourne, Florida 32904

Company Complaining About: Verizon Wireless

Description

When an individual goes to premiumwhitepages.com and does a search on my name - (b) (6) (b) (6). A result appears in red showing I have 1 criminal record. There is a tiny asterisk next to it to lead you to tiny print at the bottom that tell you this could be anything from a felony to a traffic violation. If an individual pays the premium they can find out what it is. If they don't their imagination can run wild. This can cause bias and major problems in someone's life. I do not have a criminal record. I imagine this is a traffic violation but I am certain I have more than 1. Which further causes confusion or the information is entirely false.

[Ticket: # 1039384 - Fake Airline company](#)

Date: 6/16/2016 8:41:18 AM

City/State/Zip: Jacksonville, Florida 32207

Company Complaining About: AT&T

Description

I received a call this morning from a fake airline company. The women spoke with an Indian accent. She knew I was trying to book a flight and she knew the destinations and dates that I tried to book. However, She would not tell me what airline she was with. Yesterday I was using kayak, Priceline, and onetravel travel website. And today I received the call from (646) 738-4943
New York, NY

[Ticket: # 1039595 - Email spam -- refusal to remove my email from their list](#)

Date: 6/16/2016 10:42:44 AM

City/State/Zip: Memphis, Tennessee 38115

Company Complaining About: Comcast

Description

Please see the attached email -- as you will note from the conversation, I have asked repeatedly to have my email removed from their list (it is apparently coming to "office@asburyumc.org", a secondary address of mine). As you will also see, they do not provide an unsubscribe option. I have never asked to be on this list, and all I want is for him to stop sending me emails. I have attached both a .pdf of the most recent exchange, including a screenshot that proves the email in question was sent directly to my email address, as well as a separate copy of the screenshot itself. As you can see, he clearly believes this is my problem, and not a lack of attention to legal marketing practices on his part.

[Ticket: # 1039945 - Hacked Internet](#)

Date: 6/16/2016 12:44:59 PM

City/State/Zip: Mount Juliet, Tennessee 37122

Company Complaining About: Comcast

Description

William Sturdivant and Kurt Kujawa of Clarksville, TN have hacked into my cable box and are watching and recording all the activities in my home. They have also hacked into my cell phone. They have a 3rd party involved but this party is yet to be identified.

Ticket: # 1040003 - Comcast fraudulent acts.

Date: 6/16/2016 1:10:16 PM

City/State/Zip: Park Ridge, Illinois 60068

Company Complaining About: Comcast

Description

My name is (b) (6) and I am having an issues with Comcast.

Comcast is sending a bills for the internet to my address. The bills are listed for somebody else (Zbigniew Niemczyk account number 8771 10 073 0459359). When I did talk to representatives of Comcast today (June 16 2016), Keshawna and Brian 9011579, they informed me of activities on their end that I feel are fraudulent.

I have provided Keshawna with my last 4 of my social as she requested for verification. Keshawna admitted that the bills are in did to someone else than me, with totally different social security number (last 4). Since I have called them with the question of what is going on, now they are trying to "glue" the bills to me. Keshawna informed me that she did something she has called "corrected" the name to my name on billing - never authorized by me.

Keshawana has transferred me to guy named Brian. Brian was stating that my name is already on my account and my last 4 of my social are on the account as well. I have NEVER authorized anyone from Comcast to assign me over someone else's account.

Please advice.

my e mail: (b) (6)

Thank You !

[Ticket: # 1040123 - Choxi.com continues to email me after unsubscribing multiple, multiple times](#)

Date: 6/16/2016 1:45:16 PM

City/State/Zip: Kemah, Texas 77565

Company Complaining About: Choxi.com

Description

I purchased a several items through Choxi.com (formerly No More Rack) back in December, and they have been sending me emails for promotions ever since. I didnt like their products or customer care and I unsubcribed from their emailings using their unsubscribe links in the emails. It took several weeks of me unsubscribing from email after email before they finally stopped sending them. Well, they began sending me emails again. I unsubscribed, but continue to have them pop up in my inbox and spam folders.

[Ticket: # 1040189 - Likely Hijacked email account/s at TVN.NET](#)

Date: 6/16/2016 2:05:13 PM

City/State/Zip: Trenton, Georgia 30752

Company Complaining About: Tvn.net Trenton Telephone, Trenton Georgia

Description

My email accounts with tvn.net mysteriously lost that even technicians of host Trenton Telephone company company could not fix the issue in several hours. Some people have same problems with losing emails at TVN.NET for no reason at all.

[Ticket: # 1040208 - spamming domain](#)

Date: 6/16/2016 2:10:22 PM

City/State/Zip: Mount Vernon, Washington 98274

Company Complaining About: Frontier Communications

Description

I have been receiving increasing numbers of spam and phishing email scams from "yahoo.com". I'm unable to filter these messages out because "yahoo.com" is registered as a legit domain, and can't be put on block/black lists. They need to know that many illegitimate users are using their system to send out junk. I do not receive junk from other domains at anywhere near the level as from yahoo.

Ticket: # 1040643 - Political campaign violating SPAM regs

Date: 6/16/2016 4:30:02 PM

City/State/Zip: Topanga, California 90290

Company Complaining About: Hillary For New Mexico

Description

This email address: sforrester@hillaryclinton.com is sending me emails with NO option to unsubscribe. I didn't sign up to get these emails and I've asked repeatedly to be taken off the list with no response and no results.

Ticket: # 1040924 - Harrassment

Date: 6/16/2016 5:44:23 PM

City/State/Zip: Pembroke Pines, Florida 33029

Company Complaining About: AT&T

Description

I had replied to an ad about becoming a model. Celia Modeling agency had someone working for them to contact me about gigs. The initial email was to ask me about my scheduling which I provided with no problem. Christian Dubois Lead Booker for Celia Models sent me another email about having some gig for me . I read it and it had to do with a modeling webcam job. I told him I wasn't interested and if he could send me some real gigs. he kept sending me messages that had to do with nude internet modeling when I kept telling him to leave me alone. he wont stop up until today. please help.

Ticket: # 1041201 - Tech Support Scam

Date: 6/16/2016 7:33:54 PM

City/State/Zip: Not Sure, Delaware 19701

Company Complaining About: I Fix Technicians (probably Fake)

Description

I got a fake error message with a phone number to call, and I did. I recorded the call, and pointed out to them that they are scammers, I told them I would report them, so here is that report. I attached the recordings to this complaint. Their number is 18556246167 although it will probably be disconnected by the time you read this.

Ticket: # 1041447 - Unsubscribe requests ignored for years

Date: 6/16/2016 10:35:53 PM

City/State/Zip: Chevy Chase, Maryland 20815

Company Complaining About: Comcast

Description

The following sender keeps spamming me for years:

Core_Services@mail.vresp.com

I tried to unsubscribe many times, complained to vresp.com, to no avail.

Please help.

Thank you.

Ticket: # 1041497 - Tampering with my internet connection.

Date: 6/17/2016 12:22:53 AM

City/State/Zip: Antioch, California 94531

Company Complaining About: Comcast

Description

My internet connection is being tampered with. I believe that individuals at Comcast are redirecting my internet traffic so that I can't find the information I'm looking for. Also every time I'm on the internet searching for things of interest I'll see lewd images showing up in the advertisement next to what I'm looking for which is very disturbing to me. I believe that this is being done on purpose to disturb my mind and to afflict my sense of what is good and decent. For instance if I do a search on particle physics which I interested in I'll see in the advertisement images of half naked woman asking for lewd dates or things about marrying woman from other countries. I believe that I am being targeted by someone at Comcast that's a criminal. I'm also afraid that they maybe trying to monitor my banking activity in an attempt to try to get information about me so that they can rob my bank accounts. One thing that's happening is that every time I try to use the internet phone service I'm getting from Comcast to call my bank to check on my accounts the Comcast service will direct my call's either to the Philippines or to Florida. I believe that they're doing this with nefarious intent, maybe they have friends that are involved in criminal enterprise and are setting me up to try and rob my accounts I can't see any other reason for this happening. If I'm in California then why wouldn't I get someone from California. But to me Robbery seems to be the most likely reason to do this. I have tried to call at different time's to see if it's just the time of day that's causing this to happen but even though I try calling at different times I'll still either get the Philippines or Florida. That just can't be a coincidence I believe that's being purposely done. And if they're doing this redirecting my call's to their friends I'm afraid that they may be preparing to rob my bank accounts. I believe that someone at Comcast is responsible for what's going on and I believe that the government needs to look into this with serious intent because if it's happing to me it's probably happening to someone else. I believe that I am being Gang stalked by criminals that somehow have gotten information about me.

Ticket: # 1041778 - Ran Credit without my approval

Date: 6/17/2016 10:32:25 AM

City/State/Zip: Shreveport, Louisiana 71129

Company Complaining About: Comcast

Description

Comcast Processed a credit inquiry on my credit on 5/7/16, this was done without my approval. I contacted them on 6/8/16 and advised them of this issue. I first spoke with a Sid who then transferred me to Jay who supposedly put in a ticket, ticket# 036500384 and told me that I would receive a call within 7 days. I have not received a call as of today 6/17 so I called them at 8:50a.m CST spoke with Glen who advised me that the ticket had been closed and that there were not any notes as to why. I asked why would someone close a ticket and not perform the action that was requested. He told me he didn't know and there was nothing he could do. I then advised him that it is illegal to run someone's credit without their knowledge and I would call corporate being that this was my second time having this issue with them and he said that he understood and to have a good day. They have horrible customer service and clearly have no regard for their customers. I was in the process of buying a home and because of their negligence and illegal processes im on hold until this matter is resolved.

Ticket: # 1042014 - Unauthorized credit pull

Date: 6/17/2016 12:17:57 PM

City/State/Zip: Spokane, Washington 99203

Company Complaining About: Comcast

Description

I called Comcast Internet Sales team on June 1st 2016. I called to request a quote of services. At no time was it mentioned to me, nor did i authorize a credit pull. I terminated the conversation with the representative after he refused to send me a copy of the quote so that i may review the terms and Services. He stated that was impossible, and I would have to sign up in order to review the Terms and Services and details of the contract. I explained to the rep I would never sign a contract or enter into an agreement without first reviewing the terms. Through this conversation, not once did the rep mention nor did i agree to any type of credit inquiry. If this is not resolved soon, I will be in contact with an attorney to settle this dispute in court.

Ticket: # 1042074 - Unwanted Telephone calls daily from same person

Date: 6/17/2016 12:45:32 PM

City/State/Zip: Tucson, Arizona 85745

Company Complaining About: Centurylink

Description

Almost daily, but sometimes up to 3 times a day, I get an unwanted call from New York, NY 1-347-960-4515. (from my caller ID) I am on the Do Not Call list and I have asked them repeatedly to take me off their list. They refuse to do that and still call me daily. I believe that they sell mortgage refinancing. I am not in the market for refinancing..and I have told them that. Sometimes there are other ones...I would like them to stop too. But particularly this one, as they call at all hours of the day. Thank you

Ticket: # 1042184 - Spam text, abuse from 2535080581

Date: 6/17/2016 1:20:37 PM

City/State/Zip: Raleigh, North Carolina 27615

Company Complaining About: 1.800.311.6258 Ext. 99

Description

Hello and good day to you. My name is Aaron. I represent a global company that is looking to increase our 1% market share through a fusion of technology, science and marketing. We are looking for like minded business professionals such as yourself. Call 1.800.311.6258 ext. 99 (24-hours/7-Days-week) to hear a recorded message.

Spam reported. Do not call or text me ever.

Not Spam, I have your IP address, personsl addresss etc from your request for information in March of this year. I am sorry that you are so offensive after giving your information out. When the authorities contact me I will provide them with the Metadata. Have a good day.

This person obviously did not know my actual name or information and became still more abusive.

Ticket: # 1042223 - CONSTANT TELEPHONE HARASSING CALLS

Date: 6/17/2016 1:32:28 PM

City/State/Zip: Prescott Valley, Arizona 86314

Company Complaining About: Dish Network

Description

877-290-1033 THEY HAVE CALLED NEARLY DAILY FOR OVER A YEAR. TODAY THEY HAVE CALLED FIFTEEN TIMES (THUS FAR) WITHIN A ONE-HOUR PERIOD, AND THAT DOESN'T INCLUDE THEIR CALLS TO CELL PHONE NUMBER. UNANSWERED CALLS GO TO VOICE MAIL WHICH INDICATES A CALL CENTER IN THE BACKGROUND WITH NO MESSAGE. WE NEED TO ELIMINATE THESE HARASSING CALLS FOR GOOD. IT'S A COMPUTER SCAM. WE NEED THIS TO STOP! PLEASE DO NOT CLOSE OUT A FILE ON THIS COMPLAINT UNTIL THESE CALLS ARE ELIMINATED. WE ARE NOT THE ONLY RECIPIENTS; CHECK ONLINE COMPLAINTS.

Ticket: # 1042279 - Invasion of Privacy, Extortion

Date: 6/17/2016 1:49:17 PM

City/State/Zip: Salt Lake City, Utah 84111

Company Complaining About: Atlascublicrecords.com

Description

A website called Atlas Public Records has compiled my full name, age, address, birth month and year, median housing value and income in my zip code, along with the charges for a speeding ticket I received. It is there in a google search for anyone to see when they google my name, Jenaveve Arnoldus, for mediation services. I am attempting to build a mediation business,

Speeding tickets are public records, yes, but public records of generally law abiding citizens are not intended to be blasted across the Internet for the world, unless you pay the company blasting the information a fee of just under \$180.00 to remove it. It doesn't say whether it is a one-time fee or a monthly fee.

This is extortion. It is just like when the mafia contacts a business and offers to give "protection" from their bad deeds to ruin the business, in exchange for "protection money." I note that the public record comes up under a search of "Jenaveve Arnoldus" and not under a search of "Jenaveve Taylor." Jenaveve Arnoldus is the name under which I am listed as a mediator and with the Utah and CA State bars.

I frankly don't have the money to pay them for this. And I don't want to cave in to extortion. Make no mistake -- this company knows I will have to wait 3 years with their information blasting across the Internet, unless I pay them.

Unless you take meaningful action - to shut them down from this practice-- shut down their website and their business, I am concerned that I will also be the subject of their threats to keep my information blasting across the Internet no matter what. That have not made that threat directly, but they have made the threat to anyone who reverses payment on their credit card payment to them.

Honestly it feels like the Internet Mafia.

Please take swift, strong, decisive action against them using the Internet for extortion of regular citizens whose hands are tied. I paid my fines for the ticket, feel terrible for having sped in a school zone I did not notice, and am hyper alert to them going forward. But I cannot afford to continue paying fines to companies out to make a profit on the fact that there is a public record out there they can exploit for gain.

Please help. Below is the website. I have attached copies of the website as well.

<http://atlaspublicrecords.com/name/jenaveve-a-taylor/salt-lake-city-ut/8052e4cca5>

Thank you,

(b) (6)

Ticket: # 1042618 - ncsec1.com website scam

Date: 6/17/2016 3:29:39 PM

City/State/Zip: Gastonia, North Carolina 28054-5652

Company Complaining About: Time Warner

Description

ncsec1.com is not a government agency but is made to look like it is. It ask for a credit card number for a mandatory credit check and score. if you refuse your credit card information, the site will block your log in to apply for your unemployment benefits. This behavior is fraudulent.

[Ticket: # 1042777 - unwanted emails](#)

Date: 6/17/2016 4:19:19 PM

City/State/Zip: Palmer, Alaska 99645

Company Complaining About: AT&T

Description

I have attempted to unsubscribe numerous times and each time it tells me my address is invalid. I have also emailed them numerous times and told them to stop emailing me yet I get a new email every day from editor@conservativerevivalnews.com. I did not sign up for this nor do I want these emails. I told them if they did not stop I would report them and they still email me.

Ticket: # 1042837 - huntington bank

Date: 6/17/2016 4:46:03 PM

City/State/Zip: Defiance, Ohio 43512

Company Complaining About: By Phone

Description

I have received a call from 855-252-8514, a Lilly White says she is "calling in regards to a complaint that is pending in her office and to advise me a legal documents that are being mailed to my home" then she gives the correct address. When I try to ask questions she tells me not to talk and I will only listen. Through out she called me a looser, she thanked me for not having my home foreclosed upon so that now her company which is Bolaski and assoc. she then tells me the statue of limitations in ohio is 25 years but texas is only 4 so maybe I should do Ohio a favor and move to texas. It goes on from there. They told me they are legit or they could not access my credit info and they have all my credit info and it was correct. They told me I needed to pay 462.00 or they would put a lien on my house. They wanted the now. They did reach me by my cell phone, but when I put the phone number in google there is a list of people having the same issues and they are calling the peoples place of employment and harassing them and I just can't have that. I may be filing this incorrectly as it is not internet problem.

Ticket: # 1043193 - Displaying of Date of Birth

Date: 6/17/2016 7:30:38 PM

City/State/Zip: Ft.belvoir, Virginia 22060

Company Complaining About: Cox

Description

https://www.google.com/?gws_rd=ssl#q=dennis+j+neal+22060

The link above displays the results of a search query (Dennis J Neal 22060). The 2nd line of results shows my wifes (lanetha Neal) and my DOB, complete name, complete address and phone numbers). When selectin the 2nd line results (who lives at 9158 Ciri Lake Lane - TITLE) it displays a company called HUZZIZ.COM in which I have just sent an email informing them to remove my wife's and I DOB. This is unbelievable that PII is being displayed by this company and I am requesting your agencys assistance.

[Ticket: # 1043445 - photos Google review](#)

Date: 6/18/2016 3:09:28 AM

City/State/Zip: Scott, Arkansas 72142

Company Complaining About: Google

Description

I have asked Google to remove my photo but they want. I am in witness protection program.

[Ticket: # 1043519 - Twitter](#)

Date: 6/18/2016 9:53:13 AM

City/State/Zip: Tyrone, New Mexico 88065

Company Complaining About: AT&T

Description

Twitter social media has allowed their users to hack my iPhone.

I am reporting this as evidence for court.

Thank you.

(b) (6)

[Ticket: # 1043527 - Threatening cell phone calls and text messages](#)

Date: 6/18/2016 10:03:44 AM

City/State/Zip: Barstow, California 92311

Company Complaining About: AT&T

Description

For the last 3 weeks I have been receiving threatening phone calls and text messages from this cell phone number (928)522-0818. The person uses an app to change phone numbers and then texts threats including death threats. I have made a complaint to one app company and the e-mail response is stating she does not have access to their services any longer.

This woman and her husband work for the local school district. They are not going adults, or minors.

[Ticket: # 1043556 - Blocking](#)

Date: 6/18/2016 10:36:05 AM

City/State/Zip: Philadelphia, Pa 19153, Pennsylvania 19153

Company Complaining About: Jump Wireless

Description

Last night June 17th 2016 Facebook blocked me after I reposted an article about FB blocking women who support Donald Trump. Just like that they blocked me they said I was reposting too fast, like when is that against the law? I feel my right to free speech were violated.

Ticket: # 1043644 - PLEASE SEE LINK..BELOW..AND WHY RESOLVES INTO THE PAGE SEE ATTACHED..

Date: 6/18/2016 12:37:34 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

CLICK THIS LINK TO PURCHASE LOS ANGELES ANGELS VS OAKLAND A'S..IN OAKLAND AT OAKLAND COLISEUM.....JUNE 18, 2016.....

<https://www.facebook.com/dora.owens.3/posts/1015958501814086>

http://purchase.tickets.com/buy/MLBEventInfo?agency=MLB&pid=8122620&tfl=Los_Angelos_Angels-Schedule-Angels_Schedule-na-x0

Ticket: # 1043799 - Privacy and data caps

Date: 6/18/2016 2:47:33 PM

City/State/Zip: Fort Worth, Texas 76177

Company Complaining About: AT&T

Description

I just signed up for AT&T gigabit internet and while I am happy AT&T are (finally) making decent internet available, I am upset and concerned about the 'Internet Preferences'.

If you are not aware, the 'Internet Preferences' that AT&T is heavily pushing is basically AT&T paying for the right to violate my and other customers privacy. Technically it is an opt-in service, but the price difference and sales pitch they give for it makes it prohibitively expensive NOT to sign up.

If I don't want AT&T to do deep packet inspection of my browsing, then I have to pay more for the same service. I know AT&T will use the excuse of subsidizing the service by targeted advertising, but deep packet inspection is too much and the cost of service is NOT a \$40/month difference. Google is able to provide the same service for cheaper than the subsidized AT&T price so I'm sure they could still make money without it.

Now personally I'm just planning to encrypt as much of my traffic as possible and use TOR and/or a vpn (funnily, if AT&T didn't do packet inspection I wouldn't take as much effort to protect myself and they'd learn more about my browsing habits), but other consumers will not understand how much this violates their privacy and won't take proper actions to protect themselves. This sort of 'service' should not be allowed and is just one more sign that ISPs need to be treated more like the utilities they are and not allowed to do whatever they want.

By that last statement I mean that all ISPs should be interested in and allowed to do is act as a common carrier of data. They should be like the postal service where there is, and should be enforced, an expectation of privacy of what you are sending and to whom.

I've gone on longer than I intended and haven't even touched on data caps yet. I'll keep this part brief. AT&T and others have already admitted that data caps serve no practical use and are merely there in order to squeeze out extra money from the heaviest users. This is quintessential exploitation and axiomatically wrong.

In the vast majority of markets there is no competition (or little enough not to matter) to drive this out of the marketplace. It is in these situations that we rely on the government to protect consumers, which is why I am filing this complaint. Please continue and expand upon the recent protections you enacted with the Title II declarations and help America catch up with the other industrialized nations in regards to quality internet service.

Thank you.

Ticket: # 1043860 - violation of constitutional rights

Date: 6/18/2016 3:49:44 PM

City/State/Zip: Detroit, Michigan 48201

Company Complaining About: Facebook.com

Description

I used Facebook and often the replies I got from people's accounts were stupid and ignorant enough that I assumed they were not actually the person listed as the Facebook account holder. I had about 8-10 chats with a person who I assumed was Fatima Khan, fk2220@caa.columbia.edu, or fatipati@gmail.com, the final one was quite nasty and was used to ban me from the premises of International House New York, a dormitory and non profit imitation of a private club for persons with a CIA affiliation.

[Ticket: # 1044050 - Identity Theft](#)

Date: 6/18/2016 8:00:32 PM

City/State/Zip: Virginia Beach, Virginia 23454

Company Complaining About: Verizon Wireless

Description

My email address is being used to send ads, viruses, and spam to people in my address book.

Ticket: # 1044134 - Unwanted spam email

Date: 6/18/2016 10:27:16 PM

City/State/Zip: Woodbury, Minnesota 55129

Company Complaining About: Comcast

Description

Long after deleting an app from my phone I got an email with a dead link to unsubscribe. I never opted in in the first place.

The app was SongPop

The email was support@songpop2.com

Ticket: # 1044179 - Unsolicited text messages

Date: 6/19/2016 12:17:42 AM

City/State/Zip: Bristol, Maine 04539

Company Complaining About: Us Cellular

Description

This is the third unsolicited message received on a mobile device from short code 25827 ("CLUBS"): "Learn to sell Like Ramon Burke <https://www.youtube.com/watch?v=hUQRdDSvQ4A>" Sent 06/17/16 at 12:50 PM EDT. We have not "opted-in" for this or any other messages.

Why does the page for spams to a wireless device redirect here, when the selections in the pull-down lists on this page do not properly address such complaints?

Ticket: # 1044223 - SPAM violation

Date: 6/19/2016 9:12:02 AM

City/State/Zip: Far Rockaway, New York 11691

Company Complaining About: Myonlinesuccessplan.com

Description

I am reviewing numerous solicitations from the company mysuccessplanonline.com, often several a day from various emails claiming to be persons living within the area of my home. There is no opt-out option, after calling company to request them remove me I was directed to email the company to submit my request. It has been several days since doing so, yet the emails continue! I've never requested information about said company, and upon further investigation have uncovered it to be a scam anyway.

[Ticket: # 1044244 - foxnews.com advertisement audio control and volume level](#)

Date: 6/19/2016 10:00:46 AM

City/State/Zip: Loudon, New Hampshire 03307

Company Complaining About: Fairpoint

Description

foxnews.com advertisements takes control of devices increasing the audio level very high or to maximum even when the audio on the device is manually muted every time in direct violation of the calm act. connection method and isp are irrelevant.

[Ticket: # 1044409 - perpetrators sits in my hotmail, microsoft does not allow me to change my password](#)

Date: 6/19/2016 4:26:09 PM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Comcast

Description

Hello there,

These email addresses that I am listing could not be blocked at all. It locks other emails from blocking if checked in the same raw. It does not have a regular full email address. When it arrives to my box it shows up as:

newsletter@

bmurt@

wayne@

and in opened message exactly like that:

newsletter@ <hotelandresortcard.com newsletter@hotelandresortcard.com>

bmurt@ <cruzio.com bmurt@cruzio.com>

wayne@ <bedroomguardian.com UZTFBu9TT@dhfrv.whitewashpump.xyz>

Who could send such email successfully to my email box?

Microsoft does not allow me to change my password.

Sometimes when I do not touch my laptop, but thinking on the sentence, the text could suddenly began decrease or increase in size, forth and back, and again, and again with no my hands on computer. It happened many times. Like somebody just playing with switch.

Recently my new laptop got locked. It had the same one message: do not turn your computer off and my laptop stuck in endless windows updating cycle for days until I went to repair at Best Buy.

Before that numerous of time, right in front of my eyes in the late evening, I saw a Comcast getting on my laptop. It pushed ATT out of my laptop and was showing Xfinity instead of ATT. This year, when that was happening, I was turning my laptop off, when I saw doing that. Last year I got sick of Xfinity spying. I complained about their unfair practices, but as usually intentional and real violators do not admit guilt, but lie. Xfinity continues to spy. Somebody, who is getting on my laptop through ATT WiFi modem, works for Xfinity and is very skilful if . For me it is kind of proof that they were entering my laptop whenever they want to, like through the opened door. I do not feel safe with ATT either, my laptops continue acting wearied.

I continue to get enormous amount of junk emails that I cannot get rid of. I schedule to block it, but none of them ever got blocked and Microsoft does not allow me to change a password. Thank you for your time and consideration.

The solid proof only in forwarded by me to you perpetrators emails. The links disappear when I trying to copy the whole text and paste.

Please do not hesitate to contact me with any questions.

Sincerely,

(b) (6) .

Ticket: # 1044442 - Unwanted repeated email from car dealership sales person

Date: 6/19/2016 4:52:44 PM

City/State/Zip: Woodbridge, Virginia 22192

Company Complaining About: Malloy Hyundai

Description

I have received unsolicited email messages from kreid@malloyhyundai.dealerspace.com over the past several months trying to sell me an automobile. I have responded three times attempting to opt out of the mass mailings by following the UNSUBSCRIBE instructions at the end of each email. My efforts have had no effect whatsoever. In fact, this is a flagrant disregard for my wanting to OPT OUT.

Ticket: # 1044468 - suspicious email

Date: 6/19/2016 5:18:05 PM

City/State/Zip: Berkley, Michigan 48072

Company Complaining About: Wowway

Description

On 19 June 2016I received an email from Wowway Internet Cable Mail that read "Dear Wowway Account user name" indicating a problem with my email and instructing me to contact <http://wowwaymail.16mb.com> to provide them with additional information.

Ticket: # 1044544 - "Register for Orlando United 5k" Spam Email

Date: 6/19/2016 8:23:53 PM

City/State/Zip: Orlando, Florida 32832

Company Complaining About: Active.com

Description

I have received 3 emails from noreply@awntx3.email.active.com soliciting me to complete a registration on their website. I never agreed to receive any emails from them and their emails do not contain their valid mailing address or any instructions whatsoever to opt-out.

[Ticket: # 1044643 - Network Solutions](#)

Date: 6/20/2016 12:05:23 AM

City/State/Zip: Las Vegas, Nevada 89148

Company Complaining About: Cox

Description

I have complained to them several times about their servers being hacked, and the spam emails I'm receiving from their company as some people are trying to extort me for their racketeering. They have even input themselves into my contacts list. Very strange.

[Ticket: # 1044654 - Repeated unwanted emails from interaction@zorpia.com](#)

Date: 6/20/2016 12:44:13 AM

City/State/Zip: Ft. Collins, Colorado 80521

Company Complaining About: Comcast

Description

I've repeatedly unsubscribed and blocked the sender, but I continue to receive emails from them.

Ticket: # 1044656 - Cyberstalking through Cox Cable**Date:** 6/20/2016 12:47:13 AM**City/State/Zip:** Las Vegas, Nevada 89148**Company Complaining About:** Cox

Description

For years I couldn't understand why police keep harassing and falsely arresting me. I used to be an adult film star. Then come to find out, these guys were illegally using government computers to stalk us getting our personal information. They escalated to kidnapping me August 23, 2015 in front of my child. I'm exonerated. These guys need to be held accountable. I'm not the only one in Vegas that has been victimized by their stalking perversion behavior. I have even walked into the Las Vegas Police Station they're being cyber attacked years ago. Well, come to find out it's within the police department doing it. I don't know what they're using, assuming Cox Cable and Century Link, as I use Cox Cable and several breaches of security have occurred not to my fault.

[Ticket: # 1044701 - fake calls, emails and texts](#)

Date: 6/20/2016 6:12:32 AM

City/State/Zip: Fort Worth, Texas 76108

Company Complaining About: MetroPCS

Description

Someone continues to manipulate my cyber space! It goes on and on.....since end of Feb. I went to mobile provider, metro many times, no success! Please call or email with help.

Thank you

(b) (6)



[Ticket: # 1044782 - Scammers tried to get me yesterday](#)

Date: 6/20/2016 9:07:07 AM

City/State/Zip: Nokomis, Florida 34275

Company Complaining About: Comcast

Description

I was browsing yesterday afternoon and typed in the following trying to get to the Craigs List in Baton Rouge - "batonrougecraigslist.com".

I immediately got a blue screen with warnings and a white large box with warnings not to restart my computer and call this Microsoft phone number - 888-403-6867.

I called and they tried to sell me a extended contract to provide computer protection. I told them no thanks and hung up. They had foreign accents line Middle Eastern. Thanks

[Ticket: # 1044787 - Unwanted emails](#)

Date: 6/20/2016 9:09:50 AM

City/State/Zip: Albuquerque, New Mexico 87104

Company Complaining About: Match.com

Description

I have attempted to terminate emails from Match.com three times, but continue to get them.

Ticket: # 1045296 - Popular Mechanics

Date: 6/20/2016 1:20:08 PM

City/State/Zip: Wichita, Kansas 67203

Company Complaining About: Popular Mechanics

Description

I have tried many, many times, three times directly asking Popular Mechanics to remove me from their data banks, all replies to their spam have been returned as not deliverable, they told me to unsubscribe, that didn't work either. I just want them to stop sending albertfish@cox.net come on emails, they will not stop and there is no way to stop them, can you help?

[Ticket: # 1045393 - spam despite opting out](#)

Date: 6/20/2016 1:46:04 PM

City/State/Zip: Telluride, Colorado 81435-3331

Company Complaining About: Dish Network

Description

Direct Digital LLC is responsible . Brandon Adcock is the founder and should be held responsible. They change the email address that it comes from every week so its impossible to subscribe.

Ticket: # 1045760 - text spam

Date: 6/20/2016 3:39:37 PM

City/State/Zip: Columbus, Ohio 43205

Company Complaining About: AT&T

Description

Satellite TV spam from (314)806-8079 saying "Compare Best Satellite TV deals. 2 year price lock 49/month. Call now! 855-760-1450."

I want these marketers to leave me alone and I have previously opted out of all marketing.

[Ticket: # 1045850 - unwanted telephone calls](#)

Date: 6/20/2016 4:19:14 PM

City/State/Zip: Sterling, Virginia 20166

Company Complaining About: Comcast

Description

Comcast keeps calling me to try to get me to upgrade my service. I have asked them to stop via their chat service. They agreed to stop. They have not stopped calling.

Ticket: # 1045859 - TERRORISTS-PROBABLE...PLEASE INVESTIGATE

Date: 6/20/2016 4:24:04 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE INVESTIGATE THERESA ROBINSON AND DONZA MARTIN..FORMER CO-WORKERS OF WORLD.COM IN 1999-2000...SEE IF THEY HAVE MY KIDS ABDUCTED..SEE IF THEY ARE STEALLING PEOPLE'S JOBS OR BLOCKING COMPANIES FROM USE OF THEIR COMPUTERS FOR SOME KIND OF EXTORTIONIST ACT OR SOMETHING... THEY FOR SOME REASON HAVE ACCESS TO MY KIDS... WHO ARE BEING HELD HOSTAGE... PLEASE INVESTIGATE ANY TURBULENCE THEY HAVE MAY HAVE CAUASED...THOMSON REUTERS IN CREVE COEUR, MO ...OTHER SUSPECTS ARE AT&T PAT CONNERS OF MOSBY/MATTHEW-BENDER/ELSEVIER..SHE WORKED WITH EVE CRAWFORD AND SUE WARE...ROSETTA WOODBERRY/A.G. WOODBERRY/W.B.W OODBERRY/ ALEX OF SAN FRANCISCO..FBI AGENT.../RICCARDO LACEY...MARY LOIS LACEY.../TRAVIS LANE../SAINT PIUS CATHOLIC CHURCH/METRO CHRISTIAN WORHSIP CENTER/ DOUG SANDERS/ ANDY WISE...THEY SEEM TO BE TERRORISING PEOPLE'S ACCESS TO SEND AND RECEIVE DATA.. AS WELL AS THE LIBRARY THE HEAD LIBRARIAN AT CARPENTER LIBRARY IN THE 63118 ZIP CODE..PLEASE PROSECUTE.. THEY ARE BLOCKING TICKETS SELLS OF THE SAINT LOUIS CARDINALS AND ALL KINDS OF PLACES.. JOINING THEM IS MELSISA TAYLOR OF GRAYBAR...NATASHA ROBINSON OF ST. LUKE'S HOSPITAL...DEAR HEAVENLY FATHER, LIFT UP WHY MS. FRANK GENEVIVE WOULD SEND A YOUNG LADY OVER NAMED ANNIE TO HAVE SOMEONE PLACE SPERM IN MY MOUTH...WHILE I AM SUMMONED TO TAKE A NAP AT THE SAINT LOUIS COUNTY LIBRARY...LORD REVEAL THE TRUTH WHAT IS GOING ON AT OUR SAINT LOUIS COUNTY CAMPUS..ADULT CHILDREN ABDUCTED, RAPED, TORTURED FOR NO REASON WHILE THEIR MONIES FROM GRAYBAR'S HER FATHER'S PENSION BEING STOLEN BY HER GRANDMOTHER MERLEY OWENS AND HER UNCLE MARCUS OWENS. AND HER FATHER'S WIFE ANGELA OWENS SO THEY CAN HAVE IT FOR THEM SELVES..WHEN GOD SAYS TAKE CARE OF THE WIFE OF THY YOUTH..AND SO DID THE DIVORCE DECREE OF 05-FC8560...ORDERED BY JUDGE HARTENBACHER TO GIVE ME THE HOUSE... SEE TED WEBER OF GRAYBAR AS TO WHY HE REFUSES TO GIVE ME THE DIVIDENDS AS STATE LAW DEEMS 50% OF ALL ASSETS BE GRANTED BETWEEN HUSBAND AND WIFE... OF THE DIVORCE...ASK TED WEBER, BISHOP RAPHAEL GREEN AND BRENDA GREEN; WHY IS HAVING MY KIDS FORCED INTO PROSTITUTION????...ASK MR. NATIONS HOW DOES HIS COMANY EMPLOYEES OF METRO TRANSIT BUS OPERATORS PARTICIPATE IN SUCH ILLEGAL ACTIVITY AT THE SAINT LOUIS COUNTY JUSTICE CENTER..SUCH AS LINDA MERRIWETHER, WHO BEGIN TO LIKE SOMEONE I LIKED ..AND BEGAN TO TRANSFORM..NOW SHE CONTINUES TO TRY TO KILL MY KIDS FOR A LIFE INSURANCE...SO CHESTERFIELD POLICE ...DETECTIVE CHRIS SIMPSON...OFFICER OLNEY AND LT. MIKE THOMPSON CAN CONTINUE STEALLING THEIR MONIES..FOR THEMSELVES...AND THEY CONTINUE TO LY ABOUT ME NOT HAVING A PLACE TO LIVE ASK THE CHESTERFIELD POLICE DID THEY STEAL MY POWER OF ATTORNEY FOR HOME AT 2141 SEVEN PINES 63146...???...ASK THE CHESTERFIELD POLICE WHAT ARE THEY TELL ALL THOSE WHOM I SUBMIT MY INVOICES FOR WORK DONE AS POINT IN TIME PROMOTIONS...DO THEY GET THE PAYCHECK FROM WORK I DIDI FOR LUMIERE PLACE WHICH I HAVE NOT BEEN PAID YET..BUT THEY

ELECTROCUTE MY KIDS...AND PROSTITUTE THEM...ASK THE CHESTEFIELD POLICE WHY
DID THE SAINT LOUIS CARDINALS LOSE ALL FIVE GAMES AGAINST TEXAS....THIS
WEEK...THEY KNOW WHY...LORD REVEAL THE TRUTH...

Ticket: # 1045889 - Internt account hacking

Date: 6/20/2016 4:31:50 PM

City/State/Zip: Roseville, Minnesota 55113

Company Complaining About: Metropcs

Description

Hello

I am writing to you because i feel that a security company at this web add ress

<http://members.peoplecheckpro.com/customer/help> is responsible for hacking into an accunt that i have previously used. I had mistakenly typed in my account for an email i waa trying to recover and not only did my photo popped up but other personal info came up.

I have never accessed their web page for anyrhing ever nor did i authorize use of my photos that they took from the account.

They use my info to do telemarketing to promote the use of thrir products. I feel they also hacked an email account. I also have not used these accounts in sometime but feel that my privacy has been vololated and do not wish my photos to be displayed or to ne used for advertising. I have left a message stating this to them and also asking to remove photos.

I have aleays felt my accounts were hacked so i had stopped using them.

I dont think it is roght that companies can do this especially when theyre supposed to be prptecting and claiming security!!

This is just really frustrating that their really is no privacy especially when tjeir are laws in place tp protect privacy.

Http://www.peakyou.com/bobbie_olson/19982379

[Ticket: # 1045949 - Unwanted voicemails](#)

Date: 6/20/2016 4:52:33 PM

City/State/Zip: Oregon City, Oregon 97045

Company Complaining About: Magic Jack

Description

Magic jack sends me 5 to 10 voicemails a day advertising their products. I have repeatedly ask them to stop but they keep sending them.

[Ticket: # 1045960 - Intelius Website Making It Difficult to Remove My Information](#)

Date: 6/20/2016 4:56:49 PM

City/State/Zip: Santa Clarita, California 91350

Company Complaining About: AT&T

Description

I sent them an old California driver's license as they ask for it to be removed from their system. Then they sent me an email to fax it over to them or re-scan. I had scanned the driver's license and then submitted through their website in order to get removed. I can read my the name on my Driver's License I sent them. Why can't they? I've attached the email and the picture of the driver's license for your review.

Ticket: # 1046058 - Emails fishing for my private log in information or downloading their attachments

Date: 6/20/2016 5:30:28 PM

City/State/Zip: Santa Ana, California 92705

Company Complaining About: Time Warner

Description

I keep receiving emails like the one below which always include attachments that I won't open. I have never done business or asked for them to contact me in anyway. I did attach a word file that shows the screen shot of that email showing the attachment that was included.

Subject:

Re: invalid credentials

From:

"lhudson@wesleychapeltoyota.com" <lhudson@wesleychapeltoyota.com> (Add as Preferred Sender)

Date: Mon, Jun 20, 2016 8:22 am

To: <d(b) (6) >

What is happening?

My garnetpropertyservices.com username is not working anymore.

Check the screenshot below and let me know asap.

Thanks

Lacy Hudson

Wesley Chapel Toyota

P: 855.1753115

F: 855.6245046

Ticket: # 1046270 - SEARCHBUG COM Website Not Removing Personal Info.

Date: 6/20/2016 7:00:44 PM

City/State/Zip: Santa Clarita, California 91350

Company Complaining About: AT&T

Description

I've tried to contact SEARCHBUG.COM company via email and all their responses is to give them full name and current address. I gave them the name and city we live in that pops up on their website, but they want the current address. Um, that's why I don't want to give out information in the first place. I am attaching/uploading copies of their email responses and they denied each one. I find that annoying. The website states they will remove it from their website's PREMIUM SEARCH CATEGORY for \$20. Um...I am already going through other websitecompanies to have our information removed. Their response and same repetitive robotic responses is this: "We have received your request to have your listings blocked from our site, Searchbug.com. Since we do not own the records, please reply to this message with your full name and the address(es) that you are looking to have blocked. Once we have this information, we can submit the listings to be blocked from our site." I've scanned my husband's driver's license with his full name only (no one has his middle name by the way) to them and sent them the link from their website and the name and city and our age. It's just me and hubby requesting this. This company is making it difficult to be removed. Please help. Thank you! :)

Ticket: # 1046445 - Spam emails

Date: 6/20/2016 8:37:37 PM

City/State/Zip: San Francisco, California 94110

Company Complaining About: Astound Wave

Description

I started receiving promotional emails from <https://www.creditsesame.com/>. I never signed up for this service so they did not have permission to email me. I cannot unsubscribe because their email preferences are behind a login screen, but I don't have an account. I emailed their help@ address twice already to unsubscribe and nobody will respond and they continue to email me.

Ticket: # 1046548 - Email Scam / Fradulant Activity using sensative personal information.

Date: 6/20/2016 10:11:43 PM

City/State/Zip: Davie, Florida 33325

Company Complaining About: Cash Advance Incorporation

Description

To whom it may concern. I received this threatening email on June 16th 2016 and I'm very concerned as they used my true Social Security Number which I "X" out to protect my identity. I conducted no business with these people which is clearly a SCAM. I have did my research and have found countless articles on the internet from several others who received the same emails trying to commit fraud and using their names and actual Social Security Numbers. These people committing this Fraud need to be caught by using all resources necessary before some innocent victim gets taken advantage of. I'm sure they are using VOIP and their IP address should be traced and followed up on. I would personally like to sue these scammers if at all possible. Please help each and every one of us by following up on this situation. Your help would be greatly appreciated. Below is the actual email I received on June 16th 2016 and im extremely concerned about them having my and many others personal information. Please help all of us in resolving this urgent matter to help protect our identity. Thank you in advance. Please see email below.

On Jun 15, 2016 10:02 AM, "KEVIN COOPER" <u.s.financialcrime21@gmail.com> wrote:
NAME:- kenneth grant

S.S.N:- xxx xx xxxx

CREDITOR: - CASH ADVANCE INCORPORATION [MULTI-NATIONAL CORPORATION WITH A BILLION DOLLAR ASSETS, FEDERALLY BONDED WITH F.T.C (FEDERAL TRADE COMMISSION) AND B.B.B (BETTER BUSINESS BUREAU)] You are going to be legally prosecuted in your State Courthouse about a Legal Matter during the next few days.

It seems apparent that you have chosen to ignore all our efforts to get in touch with you through Calls, Emails and through other modes to resolve your Outstanding Financial Aid, Consequences and Debt with FINANCIAL CRIME INVESTIGATION BUREAU FOR CASH ADVANCE INCORPORATION. At this point you have made your intentions clear and have left us no choice but to protect our interest in this matter Your line of Credit is over 60 days past due, but it is not too late to restore your good standing!

If we do not hear from you within 48 hours of the date on this letter, we shall be compelled to seek Legal Representation from our Company Attorney. We reserve the right to start Litigation for intent to commit Wire Fraud under the pre-tense of refusing to repay a Debt committed to, using of the Internet as well the Physical Locations.

We Carry All The Rights Reserved to inform to FBI, FTC, YOUR CITY POLICE DEPT, EMPLOYER, BANK about the FRAUD activates done from your side.

We are filling a suit seeking our loss which have been made by you and a retrenchment order for the same Lawsuit will be filed based on following facts

[1] 18 U.S. Code § 1033 [2] 18 U.S. Code § 1037 [3] 18 U.S. Code § 1030 which includes Criminal Breach of Trust, Violation of Federal Banking Regulations, Check Fraud Charges, Breach of a Legal Contract and Theft by Deception.

Now, once you are found guilty in the Courthouse, you have to bear the entire cost of this Lawsuit that totals to \$8,500.50, excluding original amount, attorney's fee, interest charges, late fee and other legal documentation charges.

We believe that this is not your intention and that these steps are unnecessary from our side.

IF YOU WANT TO RESOLVE THIS MATTER THEN IMMEDIATELY CONTACT US THROUGH EMAIL OR CALL US BETWEEN 9 AM To 7 PM (E.S.T) WORKING HOURS ON (716)-803-8039.

*Note from Victim: When a call was made to the above number the Scammer told me they were with the New York City Police Department and provided a Badge Number.

Regards,

Investigation Department (716)-803-8039.

UNITED STATES DISTRICT ATTORNEY

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Thank you for your cooperation.

[Ticket: # 1046560 - Microsoft took my windows 7 professional operating system](#)

Date: 6/20/2016 10:32:13 PM

City/State/Zip: Fairview Park, Ohio 44126

Company Complaining About: Microsoft

Description

May 16 2016 Microsoft under the guise of a Update took my Windows 7 operating system. Either they will not or cannot return it. All my data , Malware bytes and files gone . Because Microsoft took my Malware bytes I caught a virus and took my laptop to Beat buy and it cost \$215 to fix that. And all the phone calls to Microsoft here in Beachwood and to India have gotten me one dance after another. but no results. Just bald faced lies.

Ticket: # 1046667 - Rude customer service

Date: 6/21/2016 1:06:02 AM

City/State/Zip: Augusta, Georgia 30907

Company Complaining About: Boost Mobile

Description

I was in the sprint gas station on peach orchard in augusta ga on june 20th at 10:30pm. And i was in line while the cashier name heather was checking a lady out . the man that was in front of me stated that he was gonna help the young lady out with her bags and that she can proceed to check me out. But in stead she looked at me and grab a lady that was standing to the side playing lotto stating she was gonna wait till she took other customers. She then made a smart rude comment and still did not acknowledge that i was standing there and there was a line growing. By then 5 mins has past . the young man then came back in the store. Heather the cashier told him to go ahead and finish his shopping that we all can wait. By then there are 5 people standing in line. The wait was so long that another member had to stop working in the front because she was acting as if she didnt want to serve me. To procede to check me out. I dont not know this lady just have seen her around the area. I feel like this was the worst customer service. And this also isnt the first time ive seen this behavior by her. To the point. I hate to come into that store. Her attitude is very rude and very unprofessional.

[Ticket: # 1046687 - Continuing unsolicited emails from Calandra Vargas for US Congress even though I have repeatedly clicked Unsubscribe](#)

Date: 6/21/2016 1:39:05 AM

City/State/Zip: Tempe, Arizona 85282

Company Complaining About: Cox

Description

I never signed up for e-mails from Calandra Vargas (I have never even set foot in Colorado) but I keep receiving e-mails from her campaign. I have clicked the Unsubscribe button at the bottom of the e-mails, and I have sent multiple replies making it clear I did not wish to receive them.

Ticket: # 1047324 - Facebook

Date: 6/21/2016 1:05:20 PM

City/State/Zip: Apache Junction, Arizona 85178-9615

Company Complaining About: Centurylink

Description

Dear members, I do not have a Facebook account and see no good reason I should be required to join Facebook, required by Facebook to divulge so much privilege data.

I know that Facebook exists to make money and the more database can furnish, the more profitable it is.

I petition the FCC to get Facebook to allow people to send messages to Facebook accounts without being a member of Facebook. People should be able to do this without having to give Facebook so much personal, private data simply to send a message to a Facebook account.

Thank you for any assistance.

[Ticket: # 1047416 - equal application of internet privacy rules](#)

Date: 6/21/2016 1:33:04 PM

City/State/Zip: Otis Orchards, Washington 99027

Company Complaining About: This Complaint Is About The Fcc And It's Unequal Application Of Rules To Various Companies

Description

Chairman Wheeler

We are so disgusted with the crony capitalism exercised by our corrupt government and its sycophants. Laws and rules should apply equally to all citizens and companies. Your privacy plan doesn't regulate certain business practices, but rather selectively regulates those business practices by certain companies but not others. Our on line privacy must be protected by the free market not government picked corporate crony parasites.

Ticket: # 1047501 - I JUST TRIED TO SUBMIT ATTORNEY GENERAL A COMPLAINT SEE ATTACHED...

Date: 6/21/2016 1:52:44 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

SEE LINK WHERE ERROR OCCURRED IN ATTACHMENT...

<https://ago.mo.gov/divisions/consumer/identity-theft-data-security/identity-theft-complaint-form>

[Ticket: # 1047667 - Dispatcher.com](#)

Date: 6/21/2016 2:42:04 PM

City/State/Zip: San Francisco, California 94117

Company Complaining About: Dispatcher.com

Description

I received the attached messages today. I have never done business with this company and definitely never gave consent.

Ticket: # 1048088 - Fraudulent I-net activit

Date: 6/21/2016 4:49:29 PM

City/State/Zip: Cedar Park, Texas 78613

Company Complaining About: Time Warner

Description

jdodge003@twcny.rr.com This person sent spam email posing as chase indicating CC suspended, then tries to obtain personal info on site that looks like official chase site. Send contact info and I will forward email.

[Ticket: # 1048238 - Internet](#)

Date: 6/21/2016 5:37:27 PM

City/State/Zip: Oceanside, California 92056

Description

He is having issues with someone using his internet.

CIMS00006037413

Ticket: # 1048311 - Student Loan Forgiveness Scam Text

Date: 6/21/2016 6:09:12 PM

City/State/Zip: Denver, Colorado 80202

Company Complaining About: Verizon Wireless

Description

Today, Tuesday June 21st, I received a text message from the number "67076". The body said: "This is Ava from ASR. You were preapproved for student loan forgiveness, are you still interested? Please call to finalize @ 855-500-9007. Reply STOP to opt out". I have not contacted anyone regarding my student loans, nor have I discussed them with any entity other than Great Lakes who is my DOE loan servicer. I am also a in the personal finance field and am very aware that I in no way qualify for loan forgiveness for any reason.

Ticket: # 1048319 - Microsoft

Date: 6/21/2016 6:16:22 PM

City/State/Zip: Ingleside, Texas 78362

Company Complaining About: Cable One

Description

You probably can't do anything but Microsoft somehow installed Windows 10 without my permission ... They also took my version of Office without my permission and I had a legal from Valero Refining Company... I am so angry ... They had no right to do this ... Now I am going to have to pay \$69.99 per year for Office 365 ... this is not right it is stealing ... They have invaded my rights to privacy and I really hope a lot of people like me stand up and speak their minds ... How dare they do something like this ... Please stop corporate America from doing this kind of stuff and I want all of my software back that they stole!!!!

Ticket: # 1048320 - Microsoft

Date: 6/21/2016 6:16:33 PM

City/State/Zip: Ingleside, Texas 78362

Company Complaining About: Cable One

Description

You probably can't do anything but Microsoft somehow installed Windows 10 without my permission ... They also took my version of Office without my permission and I had a legal from Valero Refining Company... I am so angry ... They had no right to do this ... Now I am going to have to pay \$69.99 per year for Office 365 ... this is not right it is stealing ... They have invaded my rights to privacy and I really hope a lot of people like me stand up and speak their minds ... How dare they do something like this ... Please stop corporate America from doing this kind of stuff and I want all of my software back that they stole!!!!

Ticket: # 1048626 - neighbors and Google

Date: 6/21/2016 9:08:35 PM

City/State/Zip: Perris, California 92571

Company Complaining About: Verizon Wireless

Description

IVE TRIED MANY TIMES FOR HELP NEIGHBORS CONTINUE TO HACK ME AND BROADCAST ME I CANT LIVE LIKE THIS THREATS TO ARE BEING MADE EVERYDAY THEY RUINED MY MOMS BRAND NEW PHONE SO Im going kill myself tonight I lost family I have no one

Ticket: # 1048661 - Unwanted constant emails

Date: 6/21/2016 9:37:50 PM

City/State/Zip: Topeka, Kansas 66608

Company Complaining About: AT&T

Description

Constant unwanted emails from reply@ambistatus.com. No viable link to be able to unsubscribe from emailtCan

Ticket: # 1048730 - CAN SPAM - Peapod Commercial Email Inadequate Opt-Out

Date: 6/21/2016 10:59:17 PM

City/State/Zip: Washington, District Of Columbia 20007

Company Complaining About: Peapod

Description

I am a customer of Peapod's, and frequently receive commercial emails from them. When I tried to change my preferences using the link in the footer ("If you would like to unsubscribe or change your subscription preferences, click here. ") I was not taken to a page where I could change my subscription preferences. I tried logging in on the page that I was taken to, but I still could not find anywhere to update my preferences. I searched for "subscription" but could not find anything.

I believe that Peapod is in contravention of the CAN-SPAM requirement to include clear and conspicuous opt-out instructions that are easy for an ordinary person to recognize, read, and understand.

I have received dozens of these emails. I have uploaded PDFs of 2 examples, but I believe that Peapod have been in contravention of the CAN-SPAM Act for a long time. I tried to contact them to raise the issue, but they either did not understand or did not want to address it.

The link that the "click here" takes you to in Email 1 that I attached is:

<http://www.peapod.com/?999=EmailOptions&001=ET983244&002=72&004=1763330&fullsite=true>

[Ticket: # 1048795 - Google Hacked](#)

Date: 6/22/2016 1:32:04 AM

City/State/Zip: Dallas, Texas 75380

Company Complaining About: AT&T

Description

Hackers posing as Google.

Ticket: # 1048985 - Lies and Slander

Date: 6/22/2016 9:38:16 AM

City/State/Zip: Mineral Wells, Texas 76067

Company Complaining About: MetroPCS

Description

My name is Leonard Patton, Age 23. I am filing today an internet complaint regarding the attached internet image (a meme.) This image was created to deliberately insult me and put a bad image on me. So far, this image has appeared on tumblr, pinterest, and a few other image sharing websites.

This image is a clear violation of my rights of privacy as the original image used was taken without my prior consent.

Ticket: # 1049116 - WEBSITE PUBLICDATA.COM FALSELY REPORTING INFORMATION ABOUT ME CAUSING LIBEL AND DUE HARM TO MY REPUTATION

Date: 6/22/2016 10:37:46 AM

City/State/Zip: Austin, Texas 78741

Company Complaining About: Publicdata.com

Description

I have notified PUBLICDATA.COM numerous times to remove/delete my information regarding publishing untrue and inaccurate reporting of my cb record. My realtor, as late as June 10th looked up my record on publicdata.com and found that even more inaccurate/incomplete/false information has been added to my cb on publicdata.com since your last update (after New Mexico released their dismissals in February (due in October 2015)). I have provided the necessary official documentation [see again the 3 attached pdf documents of official records] for you to correct and also remove parts of my cb. I have notified all of the agencies you provided and any other contact has provided—and are and per the documentation from the Judges, I have provided that information as well, and still publicdata.com has been unwilling to remove/delete/correct the incorrect/false/untrue cb reporting about me, causing me undue stress, rejection of housing, and pre-judgements from colleagues that is placing my future employment at risk.

- Your website is publishing outright lies with the intent to defame or injure the reputation of my name and this is illegal. You are in violation with the terms & conditions as outlined by the federal communications commission, Google, Digital Millennium Copyright Act, Godaddy.com, publicdata.com, and as you are unwilling to cooperate; as shown on all the attached email documentations with proof of official and correct cb. I have made consistent requests and contact about the correction/removal/deletion of the false/untrue and incorrect cb per my dismissal, and incorrect reporting by your website; even though you provided additional information on for me to call to have someone else remove; that information led nowhere, and was not acceptable communications reported via to you. PUBLICDATA.COM TERMS AND CONDITIONS - (PublicData.com is merely a conduit for public records and is NOT the ultimate custodian of any public records. All errors or complaints should be addressed to the governmental custodian. PublicData.com will provide custodian contact information, if requested. I have completed this communications on several occasions.

You have for some time published unauthorized personal material regarding myself and defaming my reputation causing undue stress, constant rejection of housing for falsely reporting Man & Del, OK, [which this has never existed) continuing to still show the deferred charge from New Mexico (after it has been dismissed as a conditional discharge and shall no longer show on my record, per agreement with the courts of NM); and placing my job in jeopardy. I am at risk of becoming homeless within 45 days due to your website alone, as you are the only website reporting these incorrect and false accusations against me. Having these untrue cb information about me is worse than murder, according to my contractor employer Goodwill Staffing; thus the reason I am unable to find not one single housing exception.

I am DEMANDING that you remove the false libelous information from publicdata.com website immediately, or I will have to take this further action to a civil lawsuit and reporting of your website to further federal, state, local, and governmental agencies.

I am aware that who registered the www.publicdata.com site that hosts this libelous material on the web is GODADDY.COM, LLC AND YOUR IP ADDRESS IS (b) (6) – 3 and will proceed with filing additional complaints about these untrue charges.

I have made further reports about your website and plan to take strong legal and federal action against your website for unwilling to remove the false/incorrect/inaccurate/libel information about me. Please remove this immediately and follow up that this has been completed by June 21st, 2016.

Johna May-12/28/1965

Registrar GODADDY.COM, LLC

(b) (6) - 3 other sites hosted on this server

IP Location - (b) (6)

Domain Name: PUBLICDATA.COM

Registrar URL: <http://www.godaddy.com>

Registrant Name: System Administrator

Registrant Organization: The Source For Public Data, LP

Name Server: NS0.DNSMADEEASY.COM

Name Server: NS1.DNSMADEEASY.COM

Name Server: NS2.DNSMADEEASY.COM

Name Server: NS3.DNSMADEEASY.COM

Name Server: NS4.DNSMADEEASY.COM

My reputation is being violated by the following entities who continue to use this website:

Who uses PublicData?

There are numerous small businesses and individuals who access this information. Some of the people who have sent us notes include police officers, neighborhood watch groups, small and medium sized businesses verifying driver's license numbers to prevent fraud, attorneys and numerous government offices.

[Ticket: # 1049131 - publicdata.com reporting false information about me. refusal to remove or address the issues.](#)

Date: 6/22/2016 10:43:10 AM

City/State/Zip: Austin, Texas 78741

Company Complaining About: Publicdata.com

Description

publicdata.com is reporting that I have a manufacturing and delivery charge on my criminal background. I've called/written to all the entities involved and received official reports.

publicdata.com is also reporting false dates. publicdata.com is not taking the judges ruling to remove my information as per the agreement with the courts in New Mexico. This is libel and causing me housing denials and job rejections. These items need to be removed and publicdata.com held libel for injuring my reputation further and not adhering to the judges final rulings.

[Ticket: # 1049132 - publicdata.com reporting false information about me. refusal to remove or address the issues.](#)

Date: 6/22/2016 10:43:11 AM

City/State/Zip: Austin, Texas 78741

Company Complaining About: Publicdata.com

Description

publicdata.com is reporting that I have a manufacturing and delivery charge on my criminal background. I've called/written to all the entities involved and received official reports.

publicdata.com is also reporting false dates. publicdata.com is not taking the judges ruling to remove my information as per the agreement with the courts in New Mexico. This is libel and causing me housing denials and job rejections. These items need to be removed and publicdata.com held libel for injuring my reputation further and not adhering to the judges final rulings.

[Ticket: # 1049191 - CheapTickets](#)

Date: 6/22/2016 11:09:08 AM

City/State/Zip: Santa Rosa Beach, Florida 32459

Company Complaining About: Cheaptickets

Description

Over the past 2 months I have repeatedly unsubscribed from CheapTickets emails, a site I have never used. After the first few attempts, I contacted them letting them know of the issue. Their response was to say it can take 10 days, although their unsubscribe message says 3 days. After contacting them 2 times (and "unsubscribing" at least 4 times over a period of time) I decided to start documenting everything, including taking a screen shot of my unsubscribed confirmation message with the date on my phone. I feel this company should be held accountable for not following their legal obligation.

Ticket: # 1049290 - HUMAN TRAFFICKING -SEND EMAIL FROM MCLAB
05...MIDCOUNTY LIBRARY AT

Date: 6/22/2016 11:42:53 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

MARYLAND AVENUE AND CENTRAL AVENUE, CLAYTON, MO 63105

[Ticket: # 1049358 - Cricket web site](#)

Date: 6/22/2016 12:02:56 PM

City/State/Zip: Holiday, Florida 34690

Company Complaining About: Cricket: Phone

Description

The uses name on the account is not the user name of my choosing and the company refuses to change it

Ticket: # 1050078 - AT&T email SPAM

Date: 6/22/2016 3:37:25 PM

City/State/Zip: Dimondale, Michigan 48821-8757

Company Complaining About: AT&T

Description

I continue to get unwanted emails from AT&T regardless of how many times I unsubscribe. I've called AT&T many times and talked with customer service and technical support, with no avail. I've manually unsubscribed on their website, with no avail. I've complained to the FCC (you) which prompted a correspondence saying you informed them of the situation and they had 30 days to contact me. AT&T did call me to say that they will take me off all the lists, but I STILL keep getting emails. I know there is a CANSPAM law which they are violating. <https://www.ftc.gov/tips-advice/business-center/guidance/can-spam-act-compliance-guide-business>

I'm a bit confused as to why no action is being taken to get them to STOP. Note: I will send in a new complaint every time I get an email and am documenting all instances. This is ridiculous.

[Ticket: # 1050190 - Re: Fraud](#)

Date: 6/22/2016 4:18:04 PM

City/State/Zip: Baytown, Texas 77523

Company Complaining About: Rise Broadband

Description

This is a follow-up to your previous request #796645 "Fraud"

Ticket: # 1050599 - abusive/offensive language

Date: 6/22/2016 6:42:15 PM

City/State/Zip: Tonalea, Arizona 86044

Company Complaining About: Ntua Wireless

Description

I have contacted Yahoo twice about spam in my email that contains the "F" word. They have done nothing. I have read the complaint blog to Yahoo and see that I am not the only one. I have put the key word in the block list, but it only results in an increase of the offensive language. I would trade emails, but that would negatively affect associations and communications with others. Are you able to force Yahoo to filter out such unwanted and offensive language and invitations? I could simply automatically empty the spam folder, but now and then someone actually sends me something I want that gets directed to spam.

I have attached the spam headings for just this afternoon.

Thanks.

Ticket: # 1050683 - Microsoft 10 forced update

Date: 6/22/2016 7:23:34 PM

City/State/Zip: Palestine, Texas 75801

Company Complaining About: Hughes Net

Description

Hello, On the night of 6/21/16 my computer had windows 7 on it. The morning of 6/22/16 I wake to find windows 10 installed without my permission. I paid for windows 7 not 10. I am on Hughes Net, my data is limited by the fair access act. Microsoft used about a third of my monthly data without my permission forcing me to try a product I don't want. I have restored my PC back to 7 but now several of my programs are gone. That will require me to use even more data to download them again. Microsoft should be responsible for the data loss. Please help

[Ticket: # 1050696 - Racial slur](#)

Date: 6/22/2016 7:33:59 PM

City/State/Zip: West Hempstead, New York 11552

Company Complaining About: Other

Description

Racial slur. Being used for wi fi name, is this legal? Can you track them down and remove it.

[Ticket: # 1050819 - Inappropriate content on sponsored adds](#)

Date: 6/22/2016 8:30:39 PM

City/State/Zip: San Antonio, Texas 78209

Company Complaining About: AT&T

Description

I sat to watch American Ninja warrior with my family and two grade school children using the NBC app for apple TV. There is no way to fast forward or skip commercials. One of the commercials featured graphic same sex scenes for a Netflix Show that is adult themed. Inappropriate. V.

Ticket: # 1050826 - frontier communications

Date: 6/22/2016 8:37:33 PM

City/State/Zip: Coppell, Texas 75019

Company Complaining About: Frontier Communications

Description

with the transfer from Verizon to frontier, I was advised they were changing my email address.....in the transfer I have been locked out completely from my emails.....and the saved mail is lost.....example my flight information for future trips....confirmations #s and payment information. When called frontier they claim they cant help me I have to go to Verizon although Verizon no longer is the provider according to them

Ticket: # 1050844 - Unsolicited (SPAM) E-mail

Date: 6/22/2016 8:46:43 PM

City/State/Zip: N. Hollywood, California 91601

Company Complaining About: Wi-fi Harbor

Description

Multiple unsolicited messages demanding money from "Donald J. Trump for President, Inc." [E-mail address: teamtrump@donaldjtrump.com]

Ticket: # 1051224 - Neighbor Named Richard Chase is Spying on me !

Date: 6/23/2016 9:29:54 AM

City/State/Zip: Sacramento, California 95864-3202

Company Complaining About: Comcast

Description

I found out that my neighbor is (b) (6) and he has been spying on me since he and others hurt a little baby that his sister had on or about the 10th of June 2015. She is also living with him in the same apartment next door and the won't stop spying on me and I'm in College and can't even use my home computer for school anymore. I'm sick of it and they constantly threaten my 89 yr old Dad and my Sister and they have done damage to my car. He has some sort of hacking device or program. And invades my privacy and worries me about my families safety. He lives under an alias maybe.

[Ticket: # 1051250 - Bloomberg streaming Advertisement volume](#)

Date: 6/23/2016 9:48:01 AM

City/State/Zip: Norwood, Pennsylvania 19074

Company Complaining About: Comcast

Description

The volume of some advertisements is extremely loud compared to the program. Some of the commercials include HAP, Ishares by Black Rock, and a few others.

[Ticket: # 1051431 - Attempted wire fraud through email](#)

Date: 6/23/2016 11:11:03 AM

City/State/Zip: Houston, Texas 77042

Company Complaining About: Level 3

Description

I received an email from what appeared to be my boss (from him to me) asking if I could do a wire transfer for him. I emailed back that I was not in the office yet. we exchanged several emails - each one appearing to be from my boss. Nothing seemed unusual until the fourth or fifth email exchange when I discovered the email address the sender was using is NOT my boss's email address. The request was for \$42,000. To which agency should I give all the details to?

Ticket: # 1051578 - violating my privacy and access by monitoring, modifying, deleting, and making decisions about my emails that affect my ability to communicate via the

Date: 6/23/2016 12:11:09 PM

City/State/Zip: Marrero, Louisiana 70072

Company Complaining About: Cox

Description

I would like to file a complaint with your office against Cox Communications. My claim is that Cox is violating my privacy and access by monitoring, modifying, deleting, and making decisions about my emails that affect my ability to communicate via the Cox Web Browser (cox.net or cox.com).

Over the past 10 years as a customer of Cox, I have noticed what was until now unexplainable activity with my email account with Cox. Select emails are being delivered where the attachments have been removed, or Cox would determine that content of an email is spam, and decides to send it to a spam folder and not my inbox.

In the past week, I have contacted Cox about 2 different occasions through technical support about these problems. The Cox people have not been able to solve the problems and have tried to blame the problems on user error, Apple, computer errors, etc. On each occasion, I have been put on hold for extended periods of time, hung up on, and have been told outrageously inaccurate information. Through each of the four to five hour encounters with Cox, we have gone through every level of tech support & trouble shooting. I have heard more than 20 times that a ticket (???) has been created as a result of the lack of ability of the person on the phone to solve the problem(s).

In my attempts to solve these problems with Cox, I have asked if there is a filter or monitoring of my emails as it relates to content. This has been denied repeatedly by the call taker and supervisors.

I feel that as of this week, I have isolated this problem to an internal Cox issue that they refuse to further investigate and or admit to. All of the emails that are sent to tedchiasson@cox.net are also sent to my iPhone. Select emails that are being chosen by Cox as spam are just going to my spam folder in the Cox webmail browser and not sent to my iPhone. Also select emails that the attachment (typically a PDF file) is being delivered to my inbox without the attachment, but are being sent to my iPhone by Cox with the attachment. This problem is not isolated to my browser or computer. I have checked to see if this problem exists on multiple computers in multiple browsers from PC to Mac and from Explorer to Safari. The problem is the same on each device and on each browser.

I would respectfully request that the FCC investigate my complaint and determine if these problems can be resolved and if Cox has violated the federal law. I would also like to know what I have to do and/or what will need to be done to have this complaint elevated to formal status.

Ticket: # 1051911 - Security support

Date: 6/23/2016 2:01:07 PM

City/State/Zip: Irwin, Pennsylvania 15641-1291

Company Complaining About: Comcast

Description

Comcast security would respond to a letter comcast sent to alert me about security. Customer tech support person T-131 would not offer assistance or try and resolve the problem I have bundled service for TV internet and phone.

[Ticket: # 1052020 - SQUARE ENIX unsubscribe does not remove you from their e-mail list](#)

Date: 6/23/2016 2:31:09 PM

City/State/Zip: Middletown, New Jersey 07748-3175

Company Complaining About: Square Enix

Description

SQUARE ENIX contain a link to unsubscribe from the commercial e-mails which I once opted in to receive. Clicking on the unsubscribe links and following the process to unsubscribe does not actually unsubscribe you. After a month, I still receive e-mails from Square Enix.

I then e-mailed support_na_cs@square-enix.com and asked to be removed from all Square Enix e-mails. Square Enix responded saying they will remove me from all promotional mailing lists, but two weeks later, I am still receiving e-mails from Square Enix.

Ticket: # 1052417 - Remove All Information on the Internet

Date: 6/23/2016 4:34:31 PM

City/State/Zip: Flagstaff, Arizona 86005

Company Complaining About: Google

Description

Hello Sir/Madam,

My husband and I would like to have our information be removed from the Internet.

WE were shocked and disgusted by the amount of information on us on the Internet. We have tried contacting many of the sites such as Google and are not successful.

[Ticket: # 1052451 - Change.org](#)

Date: 6/23/2016 4:47:27 PM

City/State/Zip: Darlington, South Carolina 29532

Company Complaining About: Change.org

Description

unwanted email & petitions

Ticket: # 1052620 - Illegal practice

Date: 6/23/2016 5:55:23 PM

City/State/Zip: Port Gibson, Mississippi 39150

Company Complaining About: AT&T

Description

On 6/22/2016 my internet service was suspended and later canceled. After speaking to kim and other reps I was told they had to pull my credit report to reactivate my service. I then was told I could get my internet at 20.00 per month for 6 gbps. But the only way was to bundle my directv. After the order was place I was quoted a different price. On 6/23/16 I spoke with Tracey who canceled the order and told me she had to pull my credit report again in order to reactivate my service. I told her my credit report was just pulled and she said it was a new policy. We I got home and called att to reactivate me service I was told it was canceled again and they had to pull my credit report again. I told them no and they said it was the only way and I would be charge a 99.00 for equipment I already have. Att pulled my credit report 4 times without my consent.

Ticket: # 1052646 - Identity fraud

Date: 6/23/2016 6:08:38 PM

City/State/Zip: Garden City, Idaho 83714

Company Complaining About: Dating Sites

Description

Hackers are using my name for their betterment! My full legal name in IDAHO/ i'm a republican: is (b) (6)! HACKERS are using parts of my name on dating sites that i DO NOT PATRON! i want this stopped! i'm coming to the FCC for help"(FEDERAL.COMMUNICATIONS.COMMISSION)" I never use my real name as a user name(my webroot security tracks key-logging & tries to stop it; but they are missusing the" forgot password)" button!! they are also infultraiting FACEBOOK doing so! NOW I CANNOT CHANGE MY WHOLE NAME; So please help my put a stop to this! I'M ASKING FOR HELP FROM THE ONLY BUSINESS I KNOW THAT CONTROLS EVERY COMMUNICATION LINE IN THE USA!! B4 i do something rash!!

Ticket: # 1052728 - Comcast Email Account Hacked/Voice2Go Hacked**Date:** 6/23/2016 6:48:58 PM**City/State/Zip:** Harrisburg, Pennsylvania 17111**Company Complaining About:** Comcast

Description

Last week my mother in-law received her Comcast bill in the mail and noticed that there was a charge for international calls made from her home phone number to Cuba in May of this year. She contacted Comcast and shortly thereafter we realized that several of our Comcast email addresses had been hacked into and Comcast's Voice2Go service had been used to make the unauthorized International phone calls using my mother in-law's home phone number and the Comcast text messaging service had been activated prior to the phone calls as well. Whoever hacked into her Comcast account also made up new email addresses and assigned them new phone numbers for the Voice2Go service. Two of the email addresses also had their passwords changed by the hackers.

My mother in-law researched what had happened and was on the phone and online for hours with not only Comcast but other businesses in order to straighten out this mess. While researching what could have happened, she found out that Comcast had been hacked into last November and thousands of their subscribers' email accounts had been compromised. Comcast never informed its subscribers of the breach, urging them to change their passwords. Comcast refuses to accept any responsibility or liability that the November breach could have been the cause of our issue.

The multiple calls to Comcast's customer service resulted in much frustration due to their incompetence and lack of concern to their customers' complaints. My mother in-law received multiple different answers from multiple different Comcast agents, some providing incorrect information and failing to return promised callbacks. A few of the more competent agents have added higher security measures to the account as a request from my mother in-law. The senior Comcast tech agent assigned to this issue last week has not contacted her at all with any information or updates, despite my mother calling Comcast every day to inquire about any updates regarding our security.

It is obvious that Comcast has a major lack of not only customer service skills, but also of how to provide a secure communications environment for its subscribers. The email accounts that were hacked into had sensitive information about my autistic son, whose anxiety issues have been heightened due to this issue, and my health issues have also been escalating due to this. This past week my family has been changing email accounts and passwords and our home phone number, which my mother in-law has had for nearly 45 years, will be changed in the next few days due to Comcast's negligence. I hope this FCC complaint will help to straighten out this mess and help to give my family and me a better sense of safety and security.

Ticket: # 1052786 - Jammer /cellphone /wifi /gps

Date: 6/23/2016 7:11:00 PM

City/State/Zip: Lancaster, California 93536

Company Complaining About: Time Warner

Description

My neighbor that lives in back from me, and my wife are network gets disrupted when they play games my block of my signal messing with my cable box my cell phone if anything electronic and it get little annoying they think it is a game a game my wife and I do not want to play.

Ticket: # 1052904 - Xfinity salesman scammed me

Date: 6/23/2016 8:30:18 PM

City/State/Zip: Martinez, California 94553

Company Complaining About: Comcast

Description

In a nutshell I was shopping at a big box store and I was approached by an Xfinity salesman. He wanted to know what kind of cable service I had and how much I paid and he wanted to sell me xfinity. He followed me around and badgered me until I agreed to give him my name and phone number and address. He said he would look up the rates for my area and call me with an offer I could not refuse. I was reluctant but agreed to get him off my back. Well he never called with a special offer but before you know it I received a box of electronic equipment from UPS, and a bill for a couple hundred dollars.

I thought it was a joke at first. After receiving another bill I sent a letter and told them in no uncertain terms that I did NOT order their service, I did not want their service and I was offended the salesman pushed through an order in my name. I instructed them to close the account they opened in my name and clear the debt.

They have ignored my correspondence. I have received 2 additional statements. The bill keeps increasing as it would appear I am being charged monthly service fees for service I do not even have.

Approximately June 3 and June 22 2016 I received calls from Xfinity to see why I had not paid my bill. I explained everything over the phone. Both times the representatives were nice about it and said they would take care of everything. They said the manager would be contacting me by days end. Neither time did I receive a call back from anybody . And I still receive bills. As near as I can tell there is still an open account in my name racking up charges despite the fact that I never opened it to begin with and I have asked numerous times to have it closed. As you can see this issue is transcending several employees and multiple layers within the organization. Something is dreadfully wrong here my friend.

Ticket: # 1053243 - feedback@mail.mlblists.com

Date: 6/24/2016 10:06:15 AM

City/State/Zip: Modesto, California 95358

Company Complaining About: Feedback@mail.mlblists.com

Description

I have emailed this place many times to remove my name from their list and I still receive them. They do not have a formal spot where I can unsubscribe to these emails which I believe is illegal.

[Ticket: # 1053641 - hacked gmail accounts ,snapshot](#)

Date: 6/24/2016 12:46:53 PM

City/State/Zip: Lynn, Massachusetts 01902

Company Complaining About: Tmobile,snapshot

Description

invasion of privacy,defamation of character,murder plot,harrasment

[Ticket: # 1053661 - The server for Xfinity is blocking access to certain websites](#)

Date: 6/24/2016 12:53:34 PM

City/State/Zip: Shreveport, Louisiana 71118

Company Complaining About: Comcast

Description

Each and every time I use the Xfinity services in Shreveport, there are issues with their server and the processing of online complaints to certain government websites.

[Ticket: # 1053685 - hacked gmail/snapchat invasion of privacy](#)

Date: 6/24/2016 1:00:28 PM

City/State/Zip: Lynn, Massachusetts 01902

Company Complaining About: MetroPCS

Description

somebody hacked into my facebook account (b) (6), people everywhere in ny are using snapchat to take my picture and post it online

Ticket: # 1053696 - hillary clinton refuses to unsubscribe

Date: 6/24/2016 1:03:39 PM

City/State/Zip: Vista, California 92081

Company Complaining About: AT&T

Description

i'v unsubscribed 3 times

my email: (b) (6)

unsub page: <https://www.hillaryclinton.com/unsubscribe/confirmation/>

email in question:

Hey -- I help run the store for the campaign, and I wanted to let you know that we've almost run out of our limited-edition Stronger Together supporter cards. We only have a few thousand left!

We extended the deadline to get your card until midnight tonight, so don't wait to chip in to claim yours. You'll love showing the world you're part of the badass team that's about to take down Donald Trump and elect our first woman president:

Hillary for America

Hillary for America

Hillary for America

Thanks,

Tom

Tom Phillips

Director of Merchandising

Hillary for America

Hillary needs you now more than ever -- chip in \$1 to get your official Stronger Together supporter card:

Paid for by Hillary for America, a grassroots campaign of 1.3 million donors committed to electing Hillary Clinton (and keeping Donald Trump out of the White House).

Contributions or gifts to Hillary for America are not tax deductible.

This email was sent to dontvote@yahoo.com. This is your campaign, so if you have thoughts on anything at all, just click here to send us a message! If you'd like more information on key policies, visit hillaryclinton.com/issues. Getting emails from Hillary for America is one of the best ways to stay in touch with this campaign, but if you really want to scale back, click here to receive less email and click here to unsubscribe. There are other ways to stay involved -- be sure to follow the campaign on Facebook, Twitter, and Instagram. Puedes encontrar más información sobre la campaña de Hillary en español aquí. If you're still reading this, you must be a really dedicated Hillary supporter. Yee-haw for you! Thanks so much for doing everything you can to elect Hillary Clinton as our next president.

Hillary for America, P.O. Box 5256, New York, NY 10185

[Privacy Policy](#)

Ticket: # 1053785 - Google maps shows the interior of my garage

Date: 6/24/2016 1:34:08 PM

City/State/Zip: Goose Creek, South Carolina 29445

Company Complaining About: AT&T

Description

Google came through the neighborhood and took a picture of my house with the garage door open and the contents are now posted on the internet for anyone to see if they want to break in my house.

Link = <https://www.google.com/maps/place/116+woodstork+dr+29445/@33.024266,-80.0399633,3a,55y,26.27h,79.9t/data=!3m6!1e1!3m4!1sxQN2ZofcBgIN9EplRUwXUA!2e0!7i13312!8i6656!4m2!3m1!1s0x0:0xcadd946a19e53bcf!6m1!1e1>
<https://www.google.com/maps/place/116+woodstork+dr+29445/@33.024266,-80.0399633,3a,55y,26.27h,79.9t/data=!3m6!1e1!3m4!1sxQN2ZofcBgIN9EplRUwXUA!2e0!7i13312!8i6656!4m2!3m1!1s0x0:0xcadd946a19e53bcf!6m1!1e1>

[Ticket: # 1054222 - SPAM text messages without ability to stop / unsubscribe](#)

Date: 6/24/2016 3:52:49 PM

City/State/Zip: New York, New York 10019

Company Complaining About: Voss Events Inc

Description

Voss Events Inc. Located in 272 Manhattan Avenue, New York, NY 10012 Tel: 212-481-6203 has been repeatedly sending me text messages without a reply number or the option to stop or unsubscribe.

The volume of messages I have been receiving is overwhelming and I find it to be abusive and extremely disturbing.

[Ticket: # 1054296 - Unwanted emails](#)

Date: 6/24/2016 4:14:56 PM

City/State/Zip: Palmer, Alaska 99645

Company Complaining About: Mta

Description

I have attempted to unsubscribe numerous times and each time it tells me my address is invalid. I have also emailed them numerous times and told them to stop emailing me yet I get a new email every day from editor@conservativerevivalnews.com. I did not sign up for this nor do I want these emails. I told them if they did not stop I would report them and they still email me. My original request had no action and was on request #1042777. I was directed to a business site. This is my personal email.

[Ticket: # 1054541 - Unable to get Centurylink to opt my company out of CPNI data sharing](#)

Date: 6/24/2016 6:00:26 PM

City/State/Zip: Broomfield, Colorado 80020

Company Complaining About: Centurylink

Description

My company, Canamdata Corporation LLC, received a notification today from Centurylink that we had opted-in to allowing Centurylink to share our CPNI data with third-party companies. We never made any such election, and it is against our data and security policy to do so or to work with companies or vendors that share such information.

I've made no fewer than 7 contacts with Centurylink about this issue, and the ultimate answer from each was that they cannot provide a mechanism to opt-out from them sharing my company's CPNI data, or to opt out from any such data sharing. I've run out of numbers to call in trying to resolve this amicably with them.

[Ticket: # 1054607 - abuse and privacy violation](#)

Date: 6/24/2016 6:31:41 PM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Microsoft

Description

After I complained that my rights to change the password to my hotmail was violated, I still cannot change it, and I cannot get into my email easy, or I cannot get in at all for days.

[Ticket: # 1054608 - abuse and privacy violation](#)

Date: 6/24/2016 6:31:43 PM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Microsoft

Description

After I complained that my rights to change the password to my hotmail was violated, I still cannot change it, and I cannot get into my email easy, or I cannot get in at all for days.

[Ticket: # 1054624 - abuse and privacy violation](#)

Date: 6/24/2016 6:35:45 PM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Microsoft

Description

After I complained that my rights to change the password to my hotmail was violated, I still cannot change it, and I cannot get into my email easy, or I cannot get in at all for days.

[Ticket: # 1054625 - abuse and privacy violation](#)

Date: 6/24/2016 6:35:45 PM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Microsoft

Description

After I complained that my rights to change the password to my hotmail was violated, I still cannot change it, and I cannot get into my email easy, or I cannot get in at all for days.

Ticket: # 1054630 - EMERGENCY!!!!!!!/ Illegal Cellular Phone Hacking Cyber Terrorism And Abduction Situation

Date: 6/24/2016 6:38:24 PM

City/State/Zip: Ridgeville, South Carolina 29472

Company Complaining About: Verizon Wireless

Description

Clandestine Terrorism Emergency

Hello,

My name is (b) (6) and my social security number is: (b) (6) and I am reporting an international cyber terrorist attack, illegal military drone, satellite, and "rogue" cell tower activity, eavesdropping, citizens abduction/ hostage situation, hack and breach issue, technological homosexual lynching, ETC. This terrorist activity began in Nashville, Tennessee, United States Of America in 2013. Here is the address where the terrorist activity began:

(b) (6)
Nashville, Tennessee
37211
United States Of America

I am a homosexual and this lynching and technological gay bashing is happening to me!

HELP! I have been trying to reach President Vladimir Putin about terrorism happening in the United States and I need to leave this country with Jonathan Mark Inman! EMERGENCY!

President Barack Obama does not have a social security card and is not a valid United States citizen. Can you contact NATO or anyone to help us!?!?! Also the United States Military are creating fake identifications for family members and whomever they want, even children! Please help!

There are "Christian" faith sleeper cell terrorists in The United States Of America using rogue cell towers and phones!!!!!!

For more information please visit my Twitter page:

Twitter: (b) (6)

OR

(b) (6)

(b) (6)

(b) (6)

Ridgeville, South Carolina
29472
United States Of America

+++++++

I also have an online friend who is under heavy fire and is being homosexually lynched like myself and we need your help! My online friend also told me that I should reach out to you Kim Jong-un and that he had all ready. If you could, please make sure he gets this information. Gratitude.

+++++++

I also was chatting with Prince Harry II but our lines got hacked and I lost connection. I am pretty sure his phone line was hacked before we began chatting as well. I was wondering if he was safe? This is an emergency. Please help.

+++++++

Illegal Cellular Phone Hacking Cyber Terrorism And Abduction Situation

This is a copy of an email that I passed along to a police officer about this emergency that I believe will be critical to you. Here is the Officer Jenkins' contact information as well:

Dorchester County Sheriff's Office

Deputy J. Jenkins
OCA# 16005568
Badge# 150

Office Phone Number: (843) 832-0300

Office Phone Number: (843) 563-0259

Cell Phone Number: (843) 872-2441

Fax Number: (843) 832-0308

Email: jjenkins@dorchestercounty.net

I also spoke with a Secret Service Agent by the name of Agent Hewitt about this issue as well. His telephone number is:

+1 (404) 222-4931

*** Officer Jenkins here is an email I sent to the Straight Talk company/ corporation this morning. I was not sure if you received it or if that was the email that was blocked. Also attached two screenshots of the Straight Talk trouble tickets. This is an emergency and I de require police assistance and maybe more with this terrorism/ cyber terrorism issue.****

Hello,

My name is (b) (6) and I am sending you this email to report someone or group illegally hacking a straight talk customer, or by the customer himself, by the name of Jonathan Mark Inman. The cellular phone number is: +1 (864) 466-2164. I have also included the numerous emails as well. This individual has been my best friend for 11 years, and has recently disappeared. I have been trying to call him for over a month, but due to the hacking issue I shared with you in a previous email, I have been unsuccessful. I have been dealing with world leaders and have been attempting to resolve this issue, but I do not want Jonathan to be harmed in the process due to the ignorance of others or himself. Also, this individual also knows someone who has hacked the government previously by the name of Trey Hucks a current Nike INC. employee, so he says. He is a friend of Jonathan, but nothing was done after the hacking. Jonathan also has a brother by the name of Anthony Scott Inman who has been calling Jonathan from other numbers that were from out of the United States, and we're different every time. Anthony lives in Pacolet, South Carolina, and I am not sure if he is cell phone hacking, or has possibly hacked his brother's phone. Once again, I know that cell phone hacking is an issue, and ILLEGAL; and I wanted the Straight Talk Wireless company to be aware of what is happening. Someone has also duplicated his email address and Hangouts as well. He has two email addresses that he uses and a third that I am not sure of. I am sending this message to all three so you will be able to verify which one is fraudulent. Also I have attached photos of the duplicate and fraudulent Hangout messenger account along with other information. Once again this is an EMERGENCY situation, and an investigating team is more than likely needed, due to the importance of this issue; and I could really use your assistance.

Thank you and please help,

(b) (6)

(b) (6)

Ticket: # 1054643 - Continuous Spam Emails from Yahoo Email Addresses**Date:** 6/24/2016 6:45:51 PM**City/State/Zip:** South Windham, Maine 04082**Company Complaining About:** Time Warner

Description

I am receiving continuous spam emails originating from Yahoo accounts from which I never receive an answer to stop. Does Yahoo support these spammers. I want to make a formal complaint that Yahoo is supporting this spammers and harassing people like me who do not want this crappy garbage. I always block senders and yet I continue to receive emails from another Yahoo account. What can Americans do to stop Yahoo from allowing false email accounts from harassing the citizens of America and are you really willing to do something to stop it.

Ticket: # 1054647 - CAN-SPAM violation: unwanted commercial email message sent to my mobile phone

Date: 6/24/2016 6:46:27 PM

City/State/Zip: Columbus, Ohio 43201

Company Complaining About: N/a

Description

I received an unsolicited and unwanted email from "info@hillaryclinton.com" with subject line "Welcome to Team Hillary!" I never consented to giving her campaign my email, nor did I sign up for any mailings.

Ticket: # 1055076 - Unsolicited marketing SPAM sent over and over even though opted out

Date: 6/25/2016 9:05:35 AM

City/State/Zip: Laurel, Maryland 20724

Company Complaining About: Verizon

Description

I get unwanted messages over and over. I have never opted in, I have tried to opt out. I have asked them to stop. They do not. See attached.

I'm sure you get requests for your time all day. Is there someone else within your organization that I could speak with about this on your behalf?

Thanks,
Bryan

Sent from my iPhone

On Tue, Jun 21, 2016 at 7:53 pm, Bryan Dube wrote:

(b)

I understand that your company may not deal a lot with check transactions, but most people I talk to are still owed funds from bad debt. It might be item number 108 on your priority list, but recovering those funds is number one on ours; we don't see a check until you get yours in the mail.

Let's set up a call if you want to "check" debt collecting off your list.

Thanks,
Bryan

On Wed, Jun 15, 2016 at 7:38 pm, Bryan Dube wrote:

Hi (b), just wanted to reach back out — any thoughts?

-Bryan

Sent from my iPhone

On Sat, Jun 11, 2016 at 5:50 am, Bryan Dube wrote:

(b)

I understand that this is probably 77th time you've been contacted about recovering lost revenue from bad EFT, ACH and check transactions. However, I've got a couple reasons why the 78th might be the charm:

1) If 75% of your returned/rejected payments aren't getting collected, we do that for free and pay you a percentage of the return fee.

2) PROTIP: If you're still paying the bank to hunt down the debt by auto redepositing, you don't have to. We do that too, but our service is free and we give you up to 75% of the NSF fee; that's not a misprint.

3) Wouldn't you rather do business with a fine looking gentleman like me? (See for yourself)

FEDChex has accumulated over 1,000 customers since we started (Bashas', The Container Store, Christopher and Banks). We're not employing any Tony Soprano-esque trackdown tactics; just an incredible knowledge of the space, and unrivaled customer service.

Intrigued? Does next Wednesday or Friday work on your end for a 20-minute introductory call?

Thanks,
Bryan

Bryan Dube
EVP, Business Development
FEDChex Recovery, LLC
Office: (949) 440-4646

Working Together Makes All The Difference

2 Venture #300, Irvine, CA 92618
www.fedchex.com | www.linkedin.com/in/bdube

If you'd like me to stop sending you emails, please [click here](#)

Ticket: # 1055211 - Charter Spectrum

Date: 6/25/2016 11:42:58 AM

City/State/Zip: Duluth, Minnesota 55804

Company Complaining About: Time Warner

Description

Last night on 6/24/16 a charter employee came to our door. This is too much. We get calls on business phone line and our home phone line, we blocked it in 2015 and we had to do it again in 2016. We get Charter Spectrum mail all the time. WE are being harassed.

Ticket: # 1055439 - HUMAN TRAFFICKING ON MISSOURI ATTORNEY GENERAL WEBSITE

Date: 6/25/2016 3:25:25 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

HACKING STILL

Ticket: # 1055608 - Unsolicited Emails with No Opt Out option from Sears Credit Card Services

Date: 6/25/2016 7:27:49 PM

City/State/Zip: San Francisco, California 94118

Company Complaining About: Comcast

Description

I am receiving unsolicited emails from Sears Credit Card Services for someone else's account. There is no option to opt out or remove my email address from this account. Their customer service department refused to assist with the issue when contacted. These emails expose personal and financial information of the account holder to me.

Ticket: # 1055752 - Instagram application

Date: 6/26/2016 12:39:42 AM

City/State/Zip: West Columbia, Texas 77486-2767

Company Complaining About: Instagram

Description

I am receiving friend requests from women with barely any clothes on. I have deleted my Instagram account. I got tired of two buttons in the application. The buttons were block and report. I feel their are not correcting properly. When I went back to the help about it. They want their consumers to report about these ladies,instead of themselves. That I feel is wrong for a Popular application for Android and iPhones. I am a woman. I don't enjoy the requests. I have sent a tweet about it. They really need to be looked into. Families use this application.

Ticket: # 1055868 - CAN-SPAM Compliance company - Bombarding my Email with Unwanted Emails after Opting Out

Date: 6/26/2016 11:08:32 AM

City/State/Zip: Louisville, Kentucky 40206

Company Complaining About: AT&T

Description

Hi,

My name is (b) (6). My email address is aprilshown@hotmail.com. I am being bombarded by advertisement emails sent to me companies who use CAN-SPAM Compliance Company. I opt-out every single email, yet I continue to receive them.

My identity has also been stolen, and my name and information is being circulated to companies that I have no interest in and opt-out of everything.

Can you please help me by having this company, CAN-SPAM Compliance Company, remove my name and my email address from their list.

Sincerely,

(b) (6)
[Redacted Signature]

Ticket: # 1055880 - Unwanted and unsolicited emails

Date: 6/26/2016 11:35:58 AM

City/State/Zip: Papillion, Nebraska 68133

Company Complaining About: Cox

Description

Match.com continues to send unwanted emails to my account (this is my second reporting), I have never once registered or subscribed to their service or requested any emails from this company. I attempted several times to unsubscribe and the website does not allow you to find a link to do so.

The Match.com email address is; contact@e.match.com

Ticket: # 1055901 - Company not offering method to unsubscribe from marketing email

Date: 6/26/2016 12:35:26 PM

City/State/Zip: San Francisco, California 94121

Company Complaining About: Choxi

Description

The company Choxi (<https://www.choxi.com>) has been distributing email campaigns with no option to unsubscribe from their newsletter. They frequently send marketing material, spamming users inboxes, with no option to unsubscribe.

Ticket: # 1055937 - Scam/Spam

Date: 6/26/2016 1:31:56 PM

City/State/Zip: Beloit, Wisconsin 53511

Company Complaining About: Online Help

Description

I was browsing the Internet when a window opened on its own, addressing me as a Charter customer alerting me to a malicious problem with my computer. It advised me to call the number provided and it gave me my IP address and a case file number. This window was disguised as being from Charter Communications. It is not from Charter. I called the number, 888-401-0759, and spoke to a rude man. I called back and got a voice mail for 303-390-0909. I called again and spoke to an 'Alex Smith Tech 18 from Online Help who stated the company was endorsed by Charter. I then called Charter and was told that that was not the case.

Ticket: # 1055942 - phishing attack - phone number (888) 386-2612

Date: 6/26/2016 1:50:03 PM

City/State/Zip: Gahanna, Ohio 43230

Company Complaining About: Unknown

Description

I believe the owner of phone number 888.386.2612 to had bad (criminal) intentions. Not sure how to report it correctly.

While working on PC (playing Clash of Clans in Bluestacks), Firefox (default browser) started, displayed blue background stating my computer was hacked, and call (888) 386-2612.

This number exists, has ACD system to answer the call. Yes, I foolishly called it because WOW sometimes has had pop-up messages in Firefox.

Other info:

The message listed me as Wideopen West financial llc, at an IP address.

Called WOW tech support, they said i had a virus.

Ran MacAfee and Norton scan, only thing identified was Norton did not like my DNS file (when ran a second Norton Power Eraser scan). No other issues detected.

Did google search on that phone number - no info, WOW confirmed it is not one of their numbers.

Ticket: # 1055987 - Geico emails

Date: 6/26/2016 2:50:42 PM

City/State/Zip: Atlanta, Georgia 30342

Company Complaining About: Geico

Description

I have not asked them for a quote but they keep sending me quotes. I have asked them to stop emailing me and they will not stop. They have sent me 4 emails in the last 24 hours.

Ticket: # 1055988 - Geico emails

Date: 6/26/2016 2:52:39 PM

City/State/Zip: Atlanta, Georgia 30342

Company Complaining About: Geico

Description

I have not asked them for a quote but they keep sending me quotes. I have asked them to stop emailing me and they will not stop. They have sent me 4 emails in the last 24 hours. And then when I told them to stop or I'd contact the FCC they started calling me!!

[Ticket: # 1056046 - book of life.](#)

Date: 6/26/2016 4:33:24 PM

City/State/Zip: Oakland, California 94605

Company Complaining About: All People And Businesses That Play Off Wire .

Description

you will seize all equipment from people and all businesses that play off wire against RARE BLOOD TYPE AB POSITIVE (b) (6) - CREADEANGE. these people do propaganda and agitator against the above name person . you will seize all of their assets and send it to Social Security . you will start here in Oakland , California U.S.A. now.

Ticket: # 1056056 - book of life.

Date: 6/26/2016 4:36:30 PM

City/State/Zip: Oakland, California 94605

Company Complaining About: All Businesses And People

Description

you will seize all equipment from people and all businesses that play off wire against RARE BLOOD TYPE AB POSITIVE (b) (6) - CREADEANGE. these people do propaganda and agitator against the above name person . you will seize all of their assets and send it to Social Security . you will start here in Oakland , California U.S.A. now.

[Ticket: # 1056147 - NutriSystems unsubscribe is sales tactic](#)

Date: 6/26/2016 6:49:28 PM

City/State/Zip: Cincinnati, Ohio 45202

Company Complaining About: AT&T

Description

When I click the unsubscribe link for this unsolicited email, the link redirects to a sales page.

[Ticket: # 1056171 - hacking](#)

Date: 6/26/2016 7:37:00 PM

City/State/Zip: Las Vegas, Nevada 89129

Company Complaining About: Verizon Wireless

Description

mirrors and harassment stalking cell phone

[Ticket: # 1056179 - hacking, names showing](#)

Date: 6/26/2016 7:47:35 PM

City/State/Zip: Las Vegas, Nevada 89129

Company Complaining About: Verizon Wireless

Description

a lot of spam and unkown names showing up in crome and address book and other sites that wont delete

Ticket: # 1056185 - requirement to have a cell phone

Date: 6/26/2016 8:01:51 PM

City/State/Zip: Lexington, South Carolina 29072

Company Complaining About: Microsoft, Yahoo, Google, Etc.

Description

a lot of company's such as Microsoft, yahoo, google, etc. for the past 3 or 4 years have starting to demand that you give them a valid cell phone number that they can send a text message to in order to create a new account, and they pester existing members to give a cell number every time you log in (yahoo for example does this every time you log in). millions and millions of people like myself who do not have a cell phone cannot create accounts because of it. and there are millions and millions of people like myself that feel this is a violation of privacy no matter what these company's say. it's also discriminatory against people who don't have cell phones or refuse to give them a cell phone number because they feel it's a violation of their privacy. all company's in this industry should be forced to end this practice for good!

[Ticket: # 1056188 - unwanted e-mails](#)

Date: 6/26/2016 8:05:35 PM

City/State/Zip: Rockmart, Georgia 30153

Company Complaining About: AT&T

Description

I get mails almost daily from Jason Richards with the address of support@familysurvivalcourse.co
The unsubscribe link on their ads do not work. I have sent several replys requesting I be taken off
their mailing list, but the emails continue.

[Ticket: # 1056205 - I was hacked.](#)

Date: 6/26/2016 8:54:13 PM

City/State/Zip: Bergen,, New York 14416-9520

Company Complaining About: Frontier Communications

Description

I am using Frontier Secure for my internet security. I also use Frontier for my e-mail. I do not use outlook. I was hacked by someone piggy backing on my daughter's "smartphone".

[Ticket: # 1056278 - x rated email header to family email](#)

Date: 6/26/2016 11:34:07 PM

City/State/Zip: Newport Coast, California 92657

Company Complaining About: Cox

Description

I am receiving x rated, explicit email headers asking to click on subject. They come to my inbox and will not allow me to unsubscribe. My small children share an iPad with this email address. The site return address is listed as: admin492@safeverified10.xyz

Ticket: # 1056445 - Updated FCC complaint

Date: 6/27/2016 9:28:51 AM

City/State/Zip: Dallas, Texas 75313

Company Complaining About: AT&T

Description

This is another update for a complaint filed against AT&T. I made my first update to my complaint with the FCC a few days ago. In doing so, a new ticket was opened on June 20, 2016 at 6:46:02 PM CDT. The new ticket number is 1046355. My original ticket number is 1032123. Something happened this morning in my email that was so odd, I am updating my complaint again.

I sent the email below to myself on June 27, 2016 at 7:48:35 AM CDT. I did not copy anyone. The email that arrived in my inbox said that my email was attached to a string of other people. The top portion on my email in the inbox will not copy. What I could see said Natalie, Kay, Judith..... What is going on? I cannot make this stop by myself. You have got to help me.

From: (b) (6) >

Date: June 27, 2016 at 7:48:35 AM CDT

To: (b) (6)

Subject: Fwd: (b) (6), resume, update2.docx

What is it that every law firm needs, but not all law firms can afford? The answer is legal marketing. What is it that every law firm needs, but not every attorney fully understands? The answer is legal marketing. What type of advertising agency is least represented in Dallas? The answer is legal marketing.

I would like the opportunity to discuss with you the idea of opening a legal marketing section of The Propel Group. I can help you run this arm of your agency. I have attached my resume for your review. With our combined talents, we could develop this area and create beneficial, cost effective, legal marketing especially designed for medium to smaller firms that do not want the burden of added marketing staff.

Now, here is some information about me. I was let go from the Marketing Coordinator position with Burford & Ryburn, LLP (B&R) due to downsizing of the firm. I left in good standing, and I have two letters of recommendation from the firm. I left B&R in January of 2014. Since then, the opportunity to spend time with my grandchildren presented itself, so I jumped at the chance to be a part of their lives.

I am a good employee, I enjoy going to work, and I have numerous skills that can be applied to a number of job types. I have a Journalism degree, with a focus on advertising and non-profit; and, I have a paralegal certificate. My original thought was that in combining these two degrees, I would be more marketable and efficient in any kind of marketing, paralegal, or advertising position. Some knowledge of the law, strong marketing instincts, and organizational skills work well with many positions.

I am an older candidate who is starting over. I don't have an ideal position in mind, but I would like a job that I enjoy each day. One of my strongest skills is organization. I can use WordPerfect,

PowerPoint, and Constant Contact at an intermediate level and Excel and Access Database at a beginner level. Although I am not a big user of social media, it would not be hard to bring myself up to speed. I enjoy working with people, and I hope to have a job that I can keep for a long time with a decent company. I have a pleasant appearance, and I am kind.

I have the skills that would allow me to work well as a marketing coordinator, public relations manager, project coordinator, account executive, communications manager, recruiting manager, executive assistant or administrative assistant. Please consider this opportunity. If you have any other questions, let me know. I can be reached at (b) (6).

Thank you,

(b) (6)

[Ticket: # 1056589 - unsolicited marketing](#)

Date: 6/27/2016 10:51:12 AM

City/State/Zip: Columbus, Ohio 43204

Company Complaining About: AT&T

Description

vendor (candidatesupport@peopleansers.com) indicates they received my "Sonic Drive-in questionnaire" for "Infor Talent Science" (which I did not submit, so I think they are phishing for a response)

Ticket: # 1056669 - I CAN'T SEND ONLINE SUBMISSION FOR MISSOURI ATTORNEY'S GENERAL

Date: 6/27/2016 11:28:45 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

1. I KEEP GETTING MEDICAL BILLS FROM MERCY HOSPITAL THAT SHOULD HAVE BEEN APPLIED THROUGH MY STATE INSURANCE THAT BEGAN IN JANUARY OF 2016...I SUBMITTED MY 877 NUMBER TO DOMINIQUE SMITH WHO SAID I DIDN'T HAVE ANY INSURANCE...MY CARD HAS BEEN STOLEN..SEE IF SHE SUBMITTED THE BILL TO THE INSURANCE... ACCOUNT NUMBER...21160624320...LOCATOIN CODE 0201...PLEASE INVESTIGATE TWO THINGS A. IF THIS BILL WAS APPLIED TO MY INSURANCE AS I REQUESTED VIA THE 877 NUMBER MAILED TO DOMINIQUE SMITH FOR APPROVAL...AND B. WHY WAS I SUDDENLY ORDERED BY A JUDGEMENT THROUGH CLATYON POLICE...THE QUESTION IS WHY IMMEDIATELY FOLLOWING A TUESDAY NIGHT SAINT LOUIS COUNTY COUNCIL MEETING WHICH ENCOMPASSED THE PASSING OF THE MEDICAL DRUGS DATA BASE...WHERE IT TRACKS ALL DRUGS ...I AM ATTENDING THE MEETING TO SEEK THE HELP TO FIND A JUDGE WOULD HELP ME TO FIND A JUDGE TO HEAR MY CASE FOR APPLICATION OF RESTRAINING ORDERS TO FIND MY KIDS; MICHAEL OWENS, MYKIA OWENS AND MELVIN OWENS, JR AFTER 25 PETITIONS HAVE BEEN DENIED IN THE SAINT LOUIS COUNTY FAMILY COURT...JUDGE BORBONUS (SOME OF THIS IS SELF PROCLAIMED BY HIS CLERK LATREASE CAMPBELL ENTICED BY PREACHERS, SUCH AS: BISHOP RAPHAEL GREEN AND HIS WFE BISHOP GREEN; W.B. WOODBERRY; ROBERT F. LOGGINS, SR; AND HIS WIFE CASSANDRA; W.B.WOODBERRY AND HIS WIFE ROSETTA WOODBERRY; LIES IN LETTERS FROM LARRY RICE AND HIS LIFE EVANBELISTIC CENTER (SUCH AS..ASK THEM HOW I LONG DID I VISIT THEM AND WHY...LET'S SEE WHAT THE TRUTH IS...WILL THEY SAY A YEAR, 2 YEARS...WILL THEY SAY LONG ENOUGH TO OWN ALL OF HER ASSETS..SUCH AS ALL MY DENIED CASES ADULT ABUSE OFFICE IN SAINT LOUIS COUNTY TO BE RE-TRIED IN SAINT LOUIS CITY FOR THE SHELTERS TO TAKE OR MARK MAHAN TO TAKE PLEASE PROSECUTE ..THE TRUTH I CAME TO THE SHELTER AFTER MY OLDEST SON'S WIFE'S MOTHER KEPT CALLING MY JOBS TO SUDDENLY TO END...LINDA JONES...(MY JOB CAME THROUGH AT RICH ALBERT-SURREX, JUST IN TIME TO RE-INSTATE MY CHAPTER 13 THROUGH ROBERT FAERBER..AND MAKE PAYMENT ARRANGEMENTS WITH SCHOETTLER VILLAGE. I THEN FOUND MY FURNITURE MISSING AND MY KIDS PICTURES IN A BOX ON SIDE OF THE ROAD....I THEN MOVED IN WITH MELVIN OWENS, JR MY SON, MY FIRST DAY, CHELSEA HIS WIFE SAYS "MY WORST NIGH MARE" ISHE THEN A FEW MONTHS ASKED ME TO LEAVE BECAUSE SHE DIS-RESPECTED ME AS ME SAYING SOMETHING ABOUT MY KIDS...AS IF IT WERE HERS TO SAY...SO NOW SHE AND HER MOTHER LINDA JONES, MY MOTHER ROSETTA WOODBERRY AND MY EX-HUSBAND MOTHER MERLEY OWENS...AND MY AUNT LENA WHO DID THE SAME TO HER SON CLINT WHITE IN AUSTIN, TEXAS WITH THE HELP OF HER HUSBAND CHARLES WHITE..MIGHT HAVE MY GROWN KIDS ABDUCTED SOME PLACE AND RAPED AS THEY DID TO THEIR SONS (CHIP WHITE ROBBIE, KIRBY WHITE BOTH IN MENTAL INSTITUTIONS AS ADULTS. ONE IN PONCA CITY AND ONE IN NORMAN) WHOM HAD TO BE PLACED INTO MENTAL INSTITUTIONS..PLEASE INVESTIGATE THEM AND PLACE

THEM IN MENTAL INSTITUTIONS FOR KILLING PEOPLE FOR THEIR INHERITANCE..SUCH AS THE DEATHS OF THEIR BROTHERS ON THEIR 50TH WEDDING ANNIVERSARY...THE WEEKEND STACY CLARK AND ROBERT WHITE DIED...MURDER CHARGES APPLY TO THEM TRYING TO LIVE ACCORDING TO A BOOK CIRCLE UNBROKEN, BY MILDRED TAYLOR...ASK MELISSA TAYLOR OF GRAYBAR AT MERAMEC AND MARYLAND WHAT ROLE DID SHE FACILITATE IN HELPING MY JOBS TO END..AND WHY I JUST USED THE RESTROOM ON MYSELF AT THE MID-COUNTY LIBRARY...MARYLAND AVENUE AND CENTRAL AVENUE.. ...ROBERT F LOGGINS AND CASSANDRA LOGGINS...; ; JUDGE DONNELLEY;...JUDGE JAMISON;...JUDGE DAN BROWN..(MUNICIPAL COURT) HIS DENIAL AFTER NOT GUILTY VERDICT GRANTED TO ME FOR RESTITUTION M14000980....JUDGE WARNER...JUDGE RIBAUO.....PROSECUTE THESE PEOPLE FOR MISSOURI HOUSE BILL 214 SAYS IT IS A FELONY OFFENSE..SEE WHAT CONNECTON CHARLES AND LENA HAVE WITH MY KIDS ABDUCTION ARE THEY HIDING MY KIDS IN MENTAL INSTITUTIONS IF SO, PLEASE PROSECUTE...AND WHY HAS COMMISSONER JIM SMITH NOT RESPONDED TO ANY OF MY EMAILS FOR HIS HELP...EVERYTIME I SOLICIT HIS HELP...MY KIDS GET PUT INTO P.T'S...AND I SUBMIT IT TO BETTER BUSINESS BUREAU...WHICH I AM ABOUT TO DO AGAIN TODAY...WHAT DOES JIM JONES HAVE TO DO WITH LENA AND CHARLES WHITE ASKING HIM TO DENY MY CAREER OR HE AND GEORGE ROACH SETTING UP A FAKE INTERVIEW,WHICH DID NOT ALLOW ME TO ANSWER TO THE FIRST QUESTION ON PAPER...THEY HAVE BEEN USING THIS ALONG WITH LARRY RICE THAT I AM TRYING TO GETTING INTO A CAREER WHICH I KNOW NOTHING ABOUT AND EVERYONE THAT APPLY TO JIM GIVES THE JOB TO SOMEONE HE KNOWS FROM ILLINOIS OR PRISCILLA ARDOIN-HILL DOES...THEY TORTURE MY KIDS FOR SOME REASON...OTHER SUSPECTS...MICHELLE BROWN, EBONY BROWN...FLOYD BROWN WORKS FOR THE POST OFFICE AS A CARRIER...SONYA PTAH..(SENDING PEOPLE TO ME MAYBE AS IF I WERE HER PROSTITUTE..PLEASE INVESTIGATE AS SHE ASKED ME TO STAY WITH HER FOR A WHILE..WHEN I GOT MY HOUSE AT 1200 OLD STONE 63368...SHE CALLED AND ASKED ME TO FOR MY ADDRESS TO FORWARD..I GAVE HER MY POST OFFICE BOX...SHE BECAME ANGRY...SEE IF SHE IS SENDING PEOPLE TO ME AT NIGHT TO RAPE AND PLACE IN A HYPNOTIC STATE TO BE UNAWARE... I HAVE SEEN OTHER PEOPLE'S MAIL IN HER HOME...WHILE I WAS THERE..AT WESTGLEN FARM ESTATES, WILDWOOD, MO...) SHE WOULD HAVE MEN COME IN THE MIDDLE OF THE NIGHT..SEE WHAT IS GOING ON WITH HER AND SEE IF SHE HAS MY KIDS...PLEASE INVESITGATE LAWRENCE OF UMSL MICROCOMPUTING AND THE BROTHER OF CLARENCE JOHNSON, BOB WHO IS A MORTIICIAN FROM CALIFORNIA..WHAT IS HE DOING TO BLOCK PEOPLE'S ONLINE ACTIVITY TO KILL THEM AND HOMELESS PEOPLE FOR FUNERAL HOMES...INCLUDING POLLARD'S FUNERAL HOME...AND RENEE HINDS-TYCEE IS SHE USING HER AUTHORITY TO HELP POLLARD'S FUNEARL HOME..SEE HOW MANY RESTITUTIONS SHE HAS DENIED OR DECISIONS...

[Ticket: # 1056802 - Unwanted emails](#)

Date: 6/27/2016 12:28:54 PM

City/State/Zip: Chicago, Illinois 60680-6566

Company Complaining About: Democrats.org

Description

Have tried many, many times to stop unwanted emails by choosing "unsubscribe" options and by direct contact...but political solicitations and othe messages still sent on an almost daily basis.

Ticket: # 1057055 - My email was pirated by BOX

Date: 6/27/2016 1:46:07 PM

City/State/Zip: Seattle, Washington 98101

Company Complaining About: Box

Description

I was sending a private email over my yahoo account with attachments when I received two emails from BOX (apparently a MS product) that said that

Your email attachment, Blaschka-3Net-timesheet_June-26-2016.pdf, was successfully uploaded
Log in to your Box account to manage or add collaborators, or to share a link to this file with others.

Box © 2016

About Box • Privacy Policy • Edit Notification Settings • 900 Jefferson Avenue, Redwood City, CA 94063, USA

COMPLAINT:

- WTF? How is my personal email attachments now being send to someone else without my consent?
2. I don't have a BOX account. I went to box to log in - tried to use a dropbox account that yahoo had insisted I set up but it wasn't the same. When I click on the link to BOX provided, it said I had to pay \$5 a month for a personal account.
 3. WTF? A company that I have no dealings with knows the title of my attachments - I assume they actually have a copy of my attachments now that I can never erase because I'm not paying them.
 4. This is pirating of private information. Please stop it.
 5. I am attaching a copy of my private email with attachment and the email from BOX that came immediately afterward.

[Ticket: # 1057089 - Scam Loan Offer_Must purchase 250 iTunes gift card prior to receiving loan. Scam](#)

Date: 6/27/2016 2:01:39 PM

City/State/Zip: Boonton, New Jersey 07005

Company Complaining About: Optimum

Description

Applied for a loan on moneymutual.com and was redirected to goldenvalleylending.com where a \$1,000 loan would come out to \$2715 after I paid it off in September. 3 months for a 1K loan would cost me \$1715 in fees and INTEREST. That's loansharking at it's finest

I was contacted by a Bob Cooper (nice name isn't it) with a thick indian accent who asked some verification questions to determine my eligibility for a loan. I didn't feel right after he asked me for the iTunes gift card so I hung up the phone. He did have my first, last name, email, address and bank account numbers since I have to provide that to Money mutual.

Is my account hacked? I know it's a scam since advance america had no record of me applying, hence they just received my information through a third party.

I hung up and that was that, but I want to make sure my account or name isn't in jeopardy. I don't think he had my social, he didn't ask me to confirm that at all so that was a minor relief.

Anyway, his email was Bob Cooper <advancedamericadepartment1709@gmail.com>

and he called me from this number, Advance America: +1-305-831-1917

Ticket: # 1057163 - Release of personal information and computer access to "3rd party" interests.

Date: 6/27/2016 2:26:16 PM

City/State/Zip: Pompano Beach, Florida 33064-3032

Company Complaining About: Ibd Or Software Contractors.

Description

I subscribe to a Stock Market data source on the Internet (IBD). In a recent revision/overhaul of their web site software they garbaged things up significantly for users, admittedly fixing most of those problems - sometimes in weeks during which some, or all, the subscribed reports could not be accessed. The main importance of this data is to create a "market state image" of historical data to attempt visualization of patterns in Market shifts. Losing data is detrimental to that objective. Last week, changes were made by, or for, IBD which resulted in "Logon" activity being "sent" to a third party. This Third Party is described on the internet as "<http://vlr.tynt.com>". I do not want such sites to access my machine. But IBD, or their software contractor more likely, has implemented this change in such a way as to prevent further access to IBD products.

[Ticket: # 1057234 - hhgregg CAN-SPAM Act Violation](#)

Date: 6/27/2016 2:44:59 PM

City/State/Zip: Atlanta, Georgia 30318

Company Complaining About: Comcast

Description

The company hhgregg continually emails after I have unsubscribed from all email communication. I have unsubscribed multiple times but hhgregg continues to send email to my account.

Ticket: # 1057390 - Abusive Pornographic Spam

Date: 6/27/2016 3:32:15 PM

City/State/Zip: Bedford, New Hampshire 03110

Company Complaining About: Google

Description

Google (GMail) has been requested numerous times to block subject phishing spam. Even though their filters identify accordingly, or I report it as such I continue to receive this spam. Even though it comes from multiple senders, it contains the same offensive content. Gmail's definition of "blocking" is that it gets delivered to the "Spam" or "Trash" folder. I don't want to view this in any form (just seeing the subject is offensive). I need to have the ability to block messages by sender, subject, or keyword, and have them deleted before reaching my inbox. Other email programs allow this, and I would switch, except that Gmail is the only option for a good part of my "online identity/profile". By not providing a "block capability" Gmail is an enabler of these pornographic spammers. Request that FCC mandate that all providers offer this protection tool / capability to users. Thank you.

Ticket: # 1057411 - email error see attached..

Date: 6/27/2016 3:35:48 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

TO THE CREVE CEOUR POLICE:

TO THE SAINT LOUIS CITY CHIEF OF POLICE:

TO THE MISSOURI BAR ASSOCIATION:

TO THE OKLAHOMA CITY POLICE INVESTIGATIVE UNIT:..PLEASE INVESTIGATE MT. OLIVE BAPTIST CHURCH, ESPECIALLY THE NOLAN FAMILY INCLUDING CHANDRA NOLAN-JACKSON ...WHO SUDDENLY OWNS MY PHONE NUMBER OF 314-440-7150...AND MAY BE TRYING TO BUY MY HOME AT 2141 SEVEN PINES, 63146..WHICH WAS ORDERED BY JUDGE HARTENBACHER..AND WHO MAY HAVE ABDUCTED MY 30 YEARS OLD SON , MICHAEL DONTE OWENS AND MY 25 YEARS OLD DAUGHTER, MYKIA DANE' OWENS ...THEM ALONG WITH A.G. WOODBERRY, PATSY WOODBERRY, MAY HAVE ORCHESTRATED A HUMAN TRAFFICKING UNIT WITH MY STATE AND SAINT LOUIS COUNTY WHICH I RESIDE BY PLACING STRATEGICALLY...PEOPLE WHO HAVE SERVED IN THE NATIONAL BAPTIST CONVENTION/CONGRESS LEADERSHIP SUCH AS JUDGE JAMISON...AND STATE SENATOR MARIA CHAPPELLE...AND A FORMER RESIDENT FROM MY HOME TOWN NOW DIRECTOR OVER COURTS IN SAINT LOUIS COUNTY MUNICIPAL WHERE I HAVE A CASE WHERE I WAS FOUND NOT GUILTY M14000980 AND I SEEK RESTITUTION FOR SOME REASON IT WAS DENIED....NOW MY KIDS HAVE BEEN MISSING FOR OVER 4 YEARS...PLEASE SEE PHOTOS...ALSO I HAVE REQUESTED MY BIRTH CERTIFICATE TO BE MAILED MORE THAN ONCE...TO DORA M. OWENS, P.O. BOX 11565, CLAYTON, MO 63105...AFTER BEING STOLEN FROM 3420 MIAMI STREET, SAINT LOUIS, MO 63118.....PLEASE INVESTIGATE IF W.B. WOODBERRY OF FIRST BAPTIST HICKS ADDITON MEMBERS ARE HELPING W.B. WOODBERRY AND HIS WIFE AND MY MOTHER ROSETTA WOODBERRY ARE HIDING MY KIDS AT THEIR HOME CHURCHES OR HOMES... OR THE HOME OF WANDA ALLEN...IN THE STATE OF MISSOURI IT IS A FELONY OFFENSE TO HUMAN TRAFFICK ANYONE...I AM GOING TO SEE IF THE WOODBERRY'S HAVE HAD MY KIDS AT PT'S...AND REPORT TO THE BETTER BUSINESS BUREAU AND ACLU FOR HELP TO ARREST THESE MEN AND WOMEN...<http://www.house.mo.gov/.../bills111/billpdf/truly/HB0214T.PDF>

2ND REQUEST OF OKLAHOMA CITY POLICE: MY AUNT LENA WHITE AND HER HUSBAND CHARLES WHITE HAVE A REPUTATION FOR TRAPPING THEIR SON,CLINT WHITE'S JOBS AND RAPING SEXUALLY THEIR SONS KIRBY AND ROBBIE (CHIP) WHITE) WHO NOW LIVE IN MENTAL INSTITUTIONS: ONE IN PONCA CITY, OK....ONE IN NORMAN, OK...THEY WERE ADULTS WHEN I LAST KNOWN THEY WERE THERE..PLEASE INVESTIGATE IF THEY HAVE ABDUCTED AND HIDDEN MY KIDS IN ANY MENTAL INSTITUTION IN OKLAHOMA OR JAIL CELL...I CLAIM MY MOTHER NOT... NOR HER HUSBAND BECAUSE OF MY KIDS SUDDENLY MISSING...THEY MAY TELL YOU THAT I AM A PROSTITUTE AS THE CHESTERFIELD POLICE DETECTIVE CHRISTOPHER SIMPSON AND BISHOP RAPAHIEL GREEN AND HIS WIFE BRENDA

GREEN HAVE TOLD MANY... BUT I AM NOT AND I HAVE NEVER BEEN TRIED NOR CONVICTED IN A COURT OF LAW AS DOING SO...PLEASE PROSECUTE...

SAINT LOUIS CITY CHIEF OF POLICE: SEE WHAT PART DOES DAVION DAVIS AND HIS APRIL DAVIS AND HIS SISTERS, AMBER DAVIS, EUNICE SMITH AND EMMA ELLIOTT HAVE AN ISSUE WITH THE "MY NIGGA" SYNDROME THAT WE DISCUSSED WAS NOT ALLOWED IN THIS COUNTRY, BUT MAY HAVE LEAD TO MY KIDS ABDUCTION...THEY WERE MY NEIGHBORS AT 3420 MIAMI 63118..WHILE I RESIDED AT 3418 MIAMI 63118....PLEASE INVESTIGATE THE MAN WHO LIVES IN THE BUILDING IN FRONT OF 3420 MIAMI 63118...WITH THE CELLAR NEAR MIAMI STREET...WHO TOLD EVERYONE I NOT ALLOWED TO LIVE IN THE BUILDING BECAUSE I WAS NOT ILLUMINATI...THEN I WAS SUDDENLY EVICTED...PLEASE SEE WHY MY SON SUDDENLY SHOWED UP ON HIS LAWN AND WHY DAUGHTER MYKIA SUDDENLY WAS SEEN WALKING INTO THE APARTMENT LOWER LEVEL AT 3420 MIAMI 63118 AT 2;00 A.M. IN 2013....WHOM I HAVE NOT SEEN SINCE...PLEASE PROSECUTE UPON EVIDENCE FOUND GUILTY OF VIOLATION OF MISSOURI HOUSE BILL 214...

<http://www.house.mo.gov/.../bills111/billpdf/truly/HB0214T.PDF>

COMMISSIONER JIM SMITH...REPORTED TO BETTER BUSINESS BUREAU FOR TORTURING MY KIDS EVERYTIME I SEEK TO GET MY HOME FROM DIVORCE DECREE 05-FC8560...SAINT LOUIS COUNTY...

MY MOTHER SEEMS TO HAVE A FETTSH FOR MY KIDS AND I AND HER SON KENNEY AND MY SISTER KAREN... HAVE SEX INSTEAD OF WORKING...MY KIDS AND HAVE NOT AN ISSUE WITH NOT WORKING UNTIL 2011...I LEFT OKLAHOMA DUE MY MOTHER CALLING ME A LIAR WHEN I TOLD HER THAT THE REASON A.G. WOODBERRY DID NOT PERFORM THE WEDDING WHEN I MARRIED MELVIN JAMES OWENS,SR... WHOM I NOW DIVORCED..BECAUSE MY PASTOR WHO MY CHILD HOOD PASTOR WHO BAPTISED ME..AND. A.G. WOODBERRY TRIED TO MOLEST ME. BY PLACING MY HANDS IN MY CROTCH AFTER HE PICKED ME UP FROM MY HOME IN LANGSTON AT 10:00 O'CLOCK WHILE SAT AND ROLLED MY HAIR...MY MOTHER FORCED ME TO GO ON CAMPUS AND GET CHARLOTTE WHEN HE AND HIS WIFE COULD HAVE....GO TO YOUNG HALL AT THE LANGSTON UNIVERSITY, LANGSTON, OK..

Ticket: # 1057412 - email error see attached..

Date: 6/27/2016 3:35:48 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

TO THE CREVE CEOUR POLICE:

TO THE SAINT LOUIS CITY CHIEF OF POLICE:

TO THE MISSOURI BAR ASSOCIATION:

TO THE OKLAHOMA CITY POLICE INVESTIGATIVE UNIT:..PLEASE INVESTIGATE MT. OLIVE BAPTIST CHURCH, ESPECIALLY THE NOLAN FAMILY INCLUDING CHANDRA NOLAN-JACKSON ...WHO SUDDENLY OWNS MY PHONE NUMBER OF 314-440-7150...AND MAY BE TRYING TO BUY MY HOME AT 2141 SEVEN PINES, 63146..WHICH WAS ORDERED BY JUDGE HARTENBACHER..AND WHO MAY HAVE ABDUCTED MY 30 YEARS OLD SON , MICHAEL DONTE OWENS AND MY 25 YEARS OLD DAUGHTER, MYKIA DANE' OWENS ...THEM ALONG WITH A.G. WOODBERRY, PATSY WOODBERRY, MAY HAVE ORCHESTRATED A HUMAN TRAFFICKING UNIT WITH MY STATE AND SAINT LOUIS COUNTY WHICH I RESIDE BY PLACING STRATEGICALLY...PEOPLE WHO HAVE SERVED IN THE NATIONAL BAPTIST CONVENTION/CONGRESS LEADERSHIP SUCH AS JUDGE JAMISON...AND STATE SENATOR MARIA CHAPPELLE...AND A FORMER RESIDENT FROM MY HOME TOWN NOW DIRECTOR OVER COURTS IN SAINT LOUIS COUNTY MUNICIPAL WHERE I HAVE A CASE WHERE I WAS FOUND NOT GUILTY M14000980 AND I SEEK RESTITUTION FOR SOME REASON IT WAS DENIED....NOW MY KIDS HAVE BEEN MISSING FOR OVER 4 YEARS...PLEASE SEE PHOTOS...ALSO I HAVE REQUESTED MY BIRTH CERTIFICATE TO BE MAILED MORE THAN ONCE...TO DORA M. OWENS, P.O. BOX 11565, CLAYTON, MO 63105...AFTER BEING STOLEN FROM 3420 MIAMI STREET, SAINT LOUIS, MO 63118.....PLEASE INVESTIGATE IF W.B. WOODBERRY OF FIRST BAPTIST HICKS ADDITON MEMBERS ARE HELPING W.B. WOODBERRY AND HIS WIFE AND MY MOTHER ROSETTA WOODBERRY ARE HIDING MY KIDS AT THEIR HOME CHURCHES OR HOMES... OR THE HOME OF WANDA ALLEN...IN THE STATE OF MISSOURI IT IS A FELONY OFFENSE TO HUMAN TRAFFICK ANYONE...I AM GOING TO SEE IF THE WOODBERRY'S HAVE HAD MY KIDS AT PT'S...AND REPORT TO THE BETTER BUSINESS BUREAU AND ACLU FOR HELP TO ARREST THESE MEN AND WOMEN...<http://www.house.mo.gov/.../bills111/billpdf/truly/HB0214T.PDF>

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[Ticket: # 1057469 - Groupon Emails](#)

Date: 6/27/2016 3:57:53 PM

City/State/Zip: Visalia, California 93292

Company Complaining About: Comcast

Description

I have unsubscribed from Groupon's mailing list several times. After still receiving their emails a month later, I contacted Groupon support directly via their website customer support chat. It has been two weeks and I am still receiving email from them. I am tired of it, and are now filing this complaint against the company for being unprofessional with this matter.

[Ticket: # 1057628 - Public record site posting citizens address/information](#)

Date: 6/27/2016 4:37:54 PM

City/State/Zip: Fairfax, Virginia 22030

Company Complaining About: Cox

Description

atlaspublicrecords.com posts public records (fine) of peoples speeding tickets/arrests stuff like that. I get that that's fine, but the site also posts people's home addresses and charge you money to remove them (Extortion). I get that people get speeding tickets myself included, but you can't put people on blast like that. It's one thing to request a public record of someone during a background check, but they are extorting people who wish to have these records removed from their website

[Ticket: # 1057713 - Re: Refusal to unsubscribe... months](#)

Date: 6/27/2016 5:00:59 PM

City/State/Zip: Milton, Florida 32583

Company Complaining About: Grassrootsaction

Description

This was a waste of time for me. Your system has proven to be ineffective, allowing these companies to continue to spam my email inbox, unchecked by any government agency.

Your system prevents fluid responses. Typical of incompetent government offices. In order for me to simply write these two paragraphs, I had to fill out the entire form again. Every category drop down menu. My full address and phone number and every item I had to fill out on the original complaint. Your system thus discourages follow ups and is laden with government red tape and procedure with no results, proving again that the government is full of waste and incompetence, ineptness and we would do much better without a large government. This is proven time and time again in society.

[Ticket: # 1057715 - Email not wanted](#)

Date: 6/27/2016 5:01:46 PM

City/State/Zip: Lake Worth, Florida 33461

Company Complaining About: Comcast

Description

For months I received emails not wanted from eHarmony, Inc. Santa Monica, CA 90408. To order that remove me have tu subscribe! I report to you with out your help

Ticket: # 1057735 - Mass transmission of unprovoked sexually explicit emails

Date: 6/27/2016 5:05:51 PM

City/State/Zip: Houston, Texas 77042

Company Complaining About: Jon Ellington Of Unlimitedsend.com

Description

A gentleman by the name of Jon Ellington who represents www.unlimitedsend.com is abusively using web forms to violate peoples privacy via web forms and spam people with sexually explicit emails.

These people use automated scripts to do this therefor there is not telling how old or what age the recipient is.

[Ticket: # 1057897 - WhitePages \(people finders\) refusal to assist in removing private personal information from its website](#)

Date: 6/27/2016 6:12:08 PM

City/State/Zip: Pleasant Hill, California 94523

Company Complaining About: Whitepages

Description

I have strong concerns about my safety and privacy. WhitePages has personal, private information about me on its publicly accessed website which I have tried to unsuccessfully remove. Apparently, the url is lacking some information and, although WhitePages has given me an order number 305883, it refuses to respond further to my requests for assistance. My computer company to which I am a subscriber was also unable to assist me. There is no available contact number for WhitePages. I hope you can assist me in getting WhitePages to remove my personal information from its website.

Ticket: # 1057957 - Spotify, online radio and music player, plays ads at MUCH higher volume.

Date: 6/27/2016 6:38:02 PM

City/State/Zip: Gainesville, Florida 32601

Company Complaining About: Cox

Description

It is well documented on the community forums of Spotify that they will play ads at full volume, regardless of what you have their volume set to. The Spotify player on your computer has a volume level adjustment bar in the program.

I often turn this way down so I can have quiet background music on while I am working (typing dictation so the actual computer volume is pretty high so that I can hear clearly what they say) and then all of a sudden an ad will come on and it is BLASTED so loud that it physically HURTS. Seriously, I think I might have hearing loss from these blasts. This happens when I have the volume for the music set to 5% or 10%.

[Ticket: # 1057964 - www.okcaller.com showing my name upon my phone number search](#)

Date: 6/27/2016 6:44:11 PM

City/State/Zip: Renton, Washington 98056

Company Complaining About: Not Relevant

Description

When I search in [www.okcaller.com](#) with my phone number, the search result shows my full name. This is a privacy issue. To the best of my knowledge I did not give them permission to do this.

Ticket: # 1057999 - Will Not Stop Contacting

Date: 6/27/2016 7:06:46 PM

City/State/Zip: Douglasville, Georgia 30135

Company Complaining About: Comcast

Description

I originally signed up for interest in Comcast service but then decided against it after the horrible customer service we recieved. I told the agent we were no longer interested yet I continue to get multiple calls a day and multiple emails even though I continue telling them I am not interested.

Ticket: # 1058036 - Trying to Unsubscribe

Date: 6/27/2016 7:27:26 PM

City/State/Zip: Henderson, Nevada 89012

Company Complaining About: Cox

Description

I keep getting E-mails to sell me used cars or new cars. I tried to unsubscribe on 10 occasions and the site freezes. The E-mails keep coming. Here is a copy of the E-mail,

It's easy to find the used car you want - (b) (6)
From Used Car UsedCar@newbeginningswithin.comhide details
To (b) (6)

Find web results related to jeep grand cherokee
Why buy a new car when you can get a like-new car for much less? Find makes and models today.
Turn images on to view
Explore more resources and options for:
Used Car
Search Ads

www.LasVegasDodge.com/Jeep

[Click here to unsubscribe.](#)

[Ticket: # 1058176 - published identity & confidential info on nuwber.com](#)

Date: 6/27/2016 8:46:29 PM

City/State/Zip: Sf, California 94109

Company Complaining About: Comcast

Description

I have demanded 5x for Nuwber to remove a published listing of my home address & photograph of my front door.

This has been in excess of 8 weeks demanding removal.

I have filled the opt-out removal form out 3x.

I have sent 2 f/u emails to the customer support address.

They have not taken the listing down.

They have not responded to my emails.

They do not have a published contact number or identifiable address for contact.

demanded removal URL:

<https://nuwber.com/person/563a6a357686b0176b8dbc34>

[Ticket: # 1058401 - hackers](#)

Date: 6/28/2016 2:40:31 AM

City/State/Zip: Winston Salem, North Carolina 27127

Company Complaining About: Time Warner

Description

I have had hackers with the IP address trying to access my computer however McAfee Live has blocked them from gaining access. The IP addresses that you need to look at are as follow:
173.241.248.143 Openx Technologies, Pasadena, CA. 85.114.159.93, Germany,
dsp.adfarm1.adition.com. Another, 104.16.52.4, San Francisco, CA. Another from 146.20.53.249 San Antonio, TX. This just to name a few.

Ticket: # 1058455 - ransom of computer

Date: 6/28/2016 7:35:45 AM

City/State/Zip: Kintnersville, Pennsylvania 18930

Company Complaining About: Phony- "linksystechsupport"

Description

We were locked out of our internet connection (residential) late Sat eve (6/23/16)- 1st a problem with ip addresses through our internet provider, then with our Linksys wireless router. As our internet service provider could not assist with the router made by Linksys, I looked up on my phone what I thought was Linksys customer support (Linksystechsupport.com) and called the 800 # (800-793-0512). They called back Sunday (6/24/16) and a gentleman from what sounded like to be a call center in India offered to help. I was asked to go to www.fixme.it, and log into my administrative account while he was also on my screen - he was moving the cursor. I was given a client id#, told to go to "block screen net user" and given # 1472583690. He then showed me a list of ~ 140 hackers currently using my computer from what he said were many miles away in different countries. He then said he could encrypt all my passwords and computer for \$199. I questioned his authenticity and said I would think about it. Then we received about 20 phone calls coming in as a private number which I did not answer. On Mon, I blocked private numbers coming into my land line, then I started to get calls from an unknown number which my land line provider cannot block. These calls persisted throughout the day. Meanwhile, my administrative password for my computer now does not work! The last time I was able to log into my administrative account was when I logged in with hacker on the other end.

Checking for other complaints with the 800 #, I see that they also run as belkincare.com, others have received similar phone calls and gaining of their administrative password and asking for money to fix the problem. There are some reports of another phone # 502 276 1083 with the same scam.

Ticket: # 1058560 - PHONE HACK

Date: 6/28/2016 9:10:23 AM

City/State/Zip: New Fairfield, Connecticut 06812

Company Complaining About: AT&T

Description

My phone has been hacked. The phone indicates that my phone is texting one or more other phones including UBER , the taxi company. That is, the texts being sent by my phone to UBER, and UBER is sending texts back. The phone is never out of my possession so noone has done this by using my phone

This is an ongoing situation, I the ATT has not fixed it yet. UBER has not responded to my requests either.

The text messages mentioned above were deleted by the hacker after some time so I do not know what other phone numbers have been contacted or the amount of money that has been stolen from me.

I have canceled my credit cards and have put my credit on hold with the credit agencies
The following is my email communication with ATT
Thank you

(b) (6) [redacted]
[redacted]

xx

From: pasmichels <pasmichels@aol.com>
To: (b) (6) >
Subject: Re: Text Message problem hacking
Date: Tue, Jun 28, 2016 8:17 am
(b) (6),

The TV news said hackers are hacking phone numbers using only the name and address of the phone owner.

IT APPEARS THAT THIS HAS HAPPENED TO ME.

Please investigate this IMMEDIATELY.

I have been to the phone store several times in the past few days since I discovered the hacking
AT&T did NOT tell me any of the following:

I can get a second password to make it much harder to do.

I can get another code that would prevent anyone from hacking the phone using this method.

In fact, the ATT employees suggested i use a 4 digit pin number instead of an 8 digit phone number.

I am going to the Danbury Fair ATand T store.

When I get there The employees should indicate that this problem has been rectified
My wife is contacting the FEDERAL TRADE COMMISSION FOR THIS

Please provide the technical staff that is investigating this to read the following url:

<https://www.fcc.gov/consumers/guides/voice-mail-fraud-beware>

(b) (6)

-----Original Message-----

From: WALKER - WILLIAMS, SHERMETRIC <sw6494@att.com>

To: (b) (6)

Sent: Mon, Jun 27, 2016 12:08 pm

Subject: RE: Text Message problem hacking

Thanks you, I submit the case to out Specialist Team. We will be providing you with the feedback when the case is resolved.

Thanks Again

From: (b) (6)]

Sent: Monday, June 27, 2016 11:03 AM

To: WALKER - WILLIAMS, SHERMETRIC

Subject: Text Message problem hacking

(b) (6),

This refers to the conversation we had yesterday regarding the hacking of my iphone involving texts sent to Uber.

The following is and email that the Apple store sent me. They were supposed to send me a screen print from the phone but they did not.

Per our discussion, I am going to an AT&T store this afternoon, so they can reset my new phone and then remove the ability to text from my account.

My Phone Number is (b) (6) .

Thank You very much for your help.

(b) (6)

-----Original Message-----

From: Apple Store Danbury Fair Mall <donotreply@apple.com>

To: (b) (6)

Sent: Sun, Jun 26, 2016 11:19 am

Subject: Your Apple Store Work Authorization

Thank you for visiting the Apple Store. Below is a copy of your service record.

Apple Store Danbury Fair Mall

26-Jun-16

203-546-6340

Genius Bar Work Authorization

R199686918

Repair No: R199686918

Customer Information

Product Information

(b) (6)

Warranty Status: In Warranty(LP)

USA

Model: IPHONE 6

Date of Purchase: 31-Oct-15

Serial No: DNPQ30GGG5ML

Problem Description/Diagnosis

Issue: customer states that his iPhone has been hacked. He started receiving text messages from Uber for rides he did not set up. customer has cancelled all his credit cards and does not have an Uber account. customer wants Apple to text message on his iPhone.

Steps to Reproduce: observed the issue. Saw customer text message from Uber. Explained to customer that his phone number may have been used. That is very difficult for iPhone to be hacked. Gave options to reset Apple ID password and set up two step verification. customer decline all those options and just wants iPhone to be erased. Gave option to swap out iPhone. customer decline swap option. Restore iPhone.

Cosmetic Condition: No external Lci tripped.

Proposed Resolution: Restore iPhone. Spoke with Manager Dan Markham and Genius Lead Dave Fuller. Both agreed to do a software in store repair and take photo of text message to save in repair. Then use a floater iPhone and take photo of screen shot on customer iPhone and send to customer.

Employee 1969682519

Repair Estimate

Item Number

Description

Price

Amount Due

Customer KBB

S1493LL/A

Software Repair

\$ 0.00

\$ 0.00

Total (Tax not included)

\$ 0.00

\$ 0.00

By signing below, I agree that:

- the Repair Terms and Conditions on the reverse side of this page will apply to the service of the product identified above;
- Apple is not responsible for any loss, corruption, or breach of the data on my product during service; and
- as loss of data may occur as a result of the service, it is my responsibility to make a backup copy of my data before bringing my product to Apple for service
- goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods

Repair Terms and Conditions and be found at <http://www.apple.com/legal/sales-support/terms/repair/retailservice.html>.

Ticket: # 1058594 - Continuous phone AND text spam

Date: 6/28/2016 9:40:52 AM

City/State/Zip: Pismo, California 93433

Company Complaining About: Charter

Description

This outfit

<http://fundmypayday.net/index.php?fname=douglas&lname=layton&zip=93420&email=briefbud%40gmail.com&phone=8055508516#telephone>

Continues to make calls/texts to me. Multiple do not call and spam responses given.

[Ticket: # 1058629 - Harrassment by email](#)

Date: 6/28/2016 10:03:26 AM

City/State/Zip: Erie, Pennsylvania 16508

Company Complaining About: Aol

Description

For the last 6 weeks I been getting numerous emails per day from a company called 0786-8237 Borderlinx/DHL 4504 Honeywell Court Dayton Ohio 45424. I have opt out so many times I am getting blue in the face. I am well educated if i want a product or service I am capable of getting myself

[Ticket: # 1058788 - Expedia.it](#)

Date: 6/28/2016 11:19:22 AM

City/State/Zip: Ridgefield, Washington 98642

Company Complaining About: Comcast

Description

Expedia.it is sending me unsolicited offers in Italian, which I neither read nor speak. I complained and asked to be taken off whatever list I am on. The unsubscribe directions are in Italian and require a password. Since I have never signed up with Expedia for anything, I have no user account nor a password. Help.

Ticket: # 1059500 - Numerous calls from Rachel at Cardholder services

Date: 6/28/2016 3:22:32 PM

City/State/Zip: Destin, Florida 32541

Company Complaining About: Verizon Wireless

Description

Since February 2016 from different numbers Rachel keeps calling from Cardholder services. Very irritating

Ticket: # 1059784 - Caller ID: WASHINGTON DC 202-681-2917

Date: 6/28/2016 4:45:14 PM

City/State/Zip: Ball, Louisiana 71405-0645

Company Complaining About: Sudden Link

Description

202-681-2917 and 202-813-0142

They call stating you have received a government grant because you pay your bills and your taxes on time and you haven't had a bankruptcy within the last 6 months. But surprise! They want you to pay \$250 and then they'll send you the grant.

SCAM!!!! These people called me from the 202-681-2917 number and told me this. Also, said I am to receive \$9000.00 either direct deposit to my bank or cash sent through western union. I told the person (Ryan Smith) I do not give out my banking information to anyone I do not know and I felt like this was a scam. The person kept reassuring me this was real and gave me the number 202-813-0142 to call and verify the code she gave me (A701). This guy (Alex Snyder) kept saying for me to walk to the nearest Walmart or Walgreens to receive my cash which he was processing right then. I live at least 20 minutes from these two places and he said he would stay on the phone with me. My house phone doesn't reach that far. He proceeded to continue telling me he was processing my \$9000. right then and the money would be there when I got there. What was suppose to be cash on hand was then to be transferred to a ITUNES card for \$250.00. Then the two hundred fifty would be added to the \$9000. to reimburse me. I told him I do not have \$250. and if this was real, I would not have to pay anything. He kept repeating himself and also saying when I have the \$250. to call him back and he will help me. I told him I will not ever have the \$250. and I hung up on him.

Ticket: # 1059931 - siye and failure to keep members safe and free of harassment

Date: 6/28/2016 5:30:07 PM

City/State/Zip: Bloomington, Illinois 61705

Company Complaining About: Summit Communcations

Description

yes i have joined a site on the net and have been there for years now recently some person and or group of people have come to the site thinking that they can call you many names post that you are gay when in fact i am not interfere with a game that is being played by many even myself tell you that you must stop sending out friend request now i have reported this to the site and the site has done nothing and not willing to do anything at all this harassment has now gotten to the point i feel i must leave this site because you can get no help to reslove the issues now the sites name is (Tagged) and when it comes to helping with problems that may come up they want to run off and hide

Ticket: # 1060058 - PC Blue Screen Notice**Date:** 6/28/2016 6:08:06 PM**City/State/Zip:** Grapevine, Texas 76051**Company Complaining About:** AT&T

Description

Earlier this afternoon, I was working on my new Dell laptop when I received a Blue Screen message that shut my laptop down. I was not able to shut it down or clear off the problem. The warning message gave me instructions to find help to fix the problem. I called the number and was connected to a tech by the name of "Shawn at a company allegedly by the name of All PC LLC located in Cleveland (888-959-5374).

I was told to log into a web site at ieexplore support.me. Then I had to give Shawn permission to access my PC so he could shadow me to run a program to help identify the problem. He did that and showed me that I my laptop was infected by a Trojan virus called Zeus. He also told me that my own antivirus Malware software was also infected and disabled.

He offered a solution to clean up the laptop which included dropping off the laptop at a Microsoft facility of have a tech come to fix it. he gave me the cost to get this done as well as install new higher quality antivirus software and purchase multiple year support.

When the cost exceeded over \$1,000, I asked him again what company he worked for and how I could be assured that he and his alleged company was not trying to scam me. He backed down a little and told me that he could not force me to do anything but that the laptop could not be fixed until the work was done. I was also told that all information, files, and pictures that were on the laptop were lost forever until it was repaired.

I declined to have the work done . He quickly ended the conversation and ended the call. After a few minutes, the blue screen cleared and I was able to use it. I ran the Malware software and there were no viruses. I plan to bring the laptop back to Staples to have the techs check the registry to see if any infected files are hidden in the registry.

Ticket: # 1060157 - Fraud

Date: 6/28/2016 6:52:20 PM

City/State/Zip: Elk Grove, California 95757

Company Complaining About: Sprint

Description

Believe their are spoof caller id being used with my number some sort of false advertising Internet fraud associated with my number through Comcast (b) (6) I believe my numbers been slammed also my sprint number is (b) (6) getting a lot of texts on account that I didn't use or do planned

Ticket: # 1060376 - Harrassing Text Messages

Date: 6/28/2016 9:10:53 PM

City/State/Zip: Sparta, New Jersey 07871

Company Complaining About: Verizon Wireless

Description

Have been receiving message from a number in North Dakota who identifies himself as "Jimmy" and is IRT a Virginia Beach court case with my ex-wife whom I have been divorced from for 11 years. On 6/28 I received more harassing messages and I responded that I have no relation and to please stop contacting me. He then responded "Don't you have a daughter, Rebecca Burgin and a son Ryan Burgin by Rita Cherino Burgin? I think you DO know Rita don't you, or at least you DID?? LOL

[Ticket: # 1060479 - unwanted email spam from match.com](#)

Date: 6/28/2016 10:18:30 PM

City/State/Zip: Los Alamitos, California 90720

Company Complaining About: AT&T

Description

i keep receiving email spam from match.com despite never opting in and repeated requests to be removed from their emails.

They ask fro my birthdate, address, etc which I will not provide.

[Ticket: # 1060497 - login script malfunction](#)

Date: 6/28/2016 10:40:36 PM

City/State/Zip: Boaz, Kentucky 42027

Company Complaining About: Comcast

Description

Comcast is asking for alternate phone number to sell I do not have what they want they also want a secondary email address to sell don not have. I am disabled and need access to email via outlook 2010. All worked fine until they changed their scripts to gain additional info to sell. I can not use outlook for a week because they are blackmailing me into giving them more info. FCC should revoke their license immediately.

[Ticket: # 1060519 - personal information](#)

Date: 6/28/2016 11:05:56 PM

City/State/Zip: Concord, North Carolina 28027

Company Complaining About: Time Warner

Description

this link is showing wrong information. My case was dropped and it is showing my name and address and google image of my house.

<http://atlaspublicrecords.com/name/amith-savanurbasavaraj/concord-nc/ef83d1fbbf>

I have attached a court disposition showing that I was not charged with child buse.

Ticket: # 1060885 - tech support scam

Date: 6/29/2016 10:56:22 AM

City/State/Zip: Pittsburgh, Pennsylvania 15236

Company Complaining About: Comcast

Description

a pop-up voice and print message appeared on my screen, warning me of a "virus" had infected my computer and disabled many of my drivers. I

called 800 number Sam Technologies247.com 4721 W Jennifer Ave Suite 19 Fresno, California 93722 1-844-853-6668, 1-800-399-8099

I thought I was talking to Microsoft or one of their approved partners.

Paid \$99.99 to supposedly remove the problems. The company overcharged me and now has refused to answer e-mails, text message, and phone inquiries.

This is a Chinese company and I am wondering why they have 800 number service and are not being investigated. Exploring the internet I have found several articles describing exactly what I have experienced. I have disputed charge thru my credit card company, have filled an FTC complaint.

The company is not registered with Better Business Bureau.

I will file local complaint with consumer protection agency in my area.

Please advise what procedures the FCC will take to advance this complaint

Thanking you in advance for your help

Ticket: # 1060897 - AT&T RICARDO LACEY HAS BLOCKED GATEWAY TO RAPE MY KIDS...

Date: 6/29/2016 10:59:08 AM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

MY KIDS AND JOB AT AT&T HAVE BEEN ABDUCTED AND HE IS RAPING MY KIDS WHILE IS CELEBRATING ME NOT BEING ABLE TO GET TO GOOGLE.COM TO PULL A LINK..PLEASE SEE ATTACHED AND ATTACHED.. I AM ON MCLAB02...MID COUNTY LIBRARY AT MARYLAND AVENUE AND MERAMEC, CLAYTON, MO..SEE IF GRAYBAR IS HELPING TO BLOCK GATEWAY HERE...PROSECUTE HUMAN TRAFFICKING OF MY KIDS... DAVID BLUNT AND KIM BLUNT ...T.D. STUBBLEFIELD AND JUDY STUBBLEFIELD..DENISE SMITH AND WENDY SMITH, DORIAN HOBBS OF PLAZA MOTORS..FREDERICK SMITH...TRAFFICKERS...

[Ticket: # 1060988 - Chase Bank not providing easily accessible opt-out in its email solicitations](#)

Date: 6/29/2016 11:33:08 AM

City/State/Zip: Newton, Massachusetts 02465

Company Complaining About: Chase Bank

Description

Hello - I receive the attached message frequently from Chase and have noticed that it does not provide an easily-accessible, legitimate and free way for you me reject future messages from the sender.

Instead it directs the recipient to the general "chase.com" website, where an individual would have to sign/in go through multiple clicks to actually opt out of these solicitations. Please see attached.

[Ticket: # 1061329 - unsolicited text messages](#)

Date: 6/29/2016 1:34:37 PM

City/State/Zip: Tabernacle, New Jersey 08088

Company Complaining About: Sprint

Description

I received a text message from the "GAP" asking me to opt in to receiving texts. I complained to them and was told I should opt out by replying. I explained that it violated TCPA laws but they were non-plussed. I don't think it is incumbent upon me to opt out of messages I shouldn't be receiving in the first place. It is bad enough that I had to change the telephone number I have had since 1979 last year to a different number and make it non-published because i counted 42 rob calls in a 60 period!! I should not have to deal with unwanted text messages as well.

Ticket: # 1061413 - Internet Privacy

Date: 6/29/2016 2:08:14 PM

City/State/Zip: Abilene, Texas 79602

Company Complaining About: Verizon Wireless

Description

Sometimes I notice when I search on the Internet it sounds like an echo coming from outside that mirrors what I am searching. Its happened with email and messages as well. It could be a google/gmail issue. It happens regularly over the past year that I have become use to it but I still despise the disrespectful privacy hacking and the fact that this company believes they can thumb their noses at the FCC.

[Ticket: # 1061462 - Opt out email](#)

Date: 6/29/2016 2:23:31 PM

City/State/Zip: Annapolis, Maryland 21403

Company Complaining About: Verizon

Description

I have sent 5 separate emails to The Mfume group requesting that they remove me from their email distribution.

[Ticket: # 1061576 - email fraud](#)

Date: 6/29/2016 2:56:41 PM

City/State/Zip: Springfield, Virginia 22152

Description

Here is what I received. Of course, I did not open the attachment. We have no contract and have never had a contract with this person.

See below for copy of email.

Ticket: # 1062099 - violation of the Spam Act

Date: 6/29/2016 5:11:20 PM

City/State/Zip: Orangevale, California 95662

Company Complaining About: None

Description

the spammer is located at 211 Lombard St., Baltimore, MD. You guys have had to hear about these people thousands of times. Why can't you just send someone over there a close them up. You can never "unsubscribe" from them, never. They are breaking the law, or they have found some sort of loop hole in the law that needs to be fixed. They are a serious pain in the butt. Every day I am getting multiple spam from them.

Regards,

(b) (6)

Orangevale, CA

[Ticket: # 1062573 - care@swiftinstallmentcredit.com](#)

Date: 6/29/2016 8:50:45 PM

City/State/Zip: Newport Beach, California 92657

Company Complaining About: Cox

Description

Requested to be added to Do Not Contact List, they ignored request and increased frequency of solicitations.

Ticket: # 1062689 - Text Spam

Date: 6/29/2016 10:18:54 PM

City/State/Zip: Loogootee, Indiana 47553

Company Complaining About: Onvbmvkzl83@people-network.com

Description

I have been receiving unwanted texts from an email address, explicitly asking me to view their profile.

[Ticket: # 1062782 - Identity Theft](#)

Date: 6/30/2016 1:20:04 AM

City/State/Zip: Oxnard, California 93033

Company Complaining About: Frontier Communications

Description

A CAPITOL ONE credit card application was fraudulently submitted via the internet using my stolen personal information. A MASTERCARD cc application was also submitted possibly via internet as well.

[Ticket: # 1063117 - business will not remove my email from mail list](#)

Date: 6/30/2016 11:21:11 AM

City/State/Zip: Ithaca, New York 14851

Company Complaining About: Freebiblesoftware.com

Description

I have made more than a dozen requests to FreeBibleSoftware.com to remove my email (steve@newlifepc.net) from their sales solicitation email list. [note: the email on the sales email list is different than the one I have identified above]. I have used their "unsubscribe" link provided on their emails. I have emailed their customer service email address. I have received no reply acknowledging my request. The company has not removed me from their mail list. I have informed them that if they do not remove me, I would file a complaint which I am doing now.

[Ticket: # 1063186 - fraudulent computer 'protection'](#)

Date: 6/30/2016 11:50:39 AM

City/State/Zip: Andover, Massachusetts 01810

Company Complaining About: Verizon

Description

both PROCOMSUPPORT247 INC. and UNIFICATION TECHNOLOGY LLC are not real security companies as my disk was 'cleaned' at a Microsoft establishment where I purchased my WINDOWS 10.

Yes, both said they were MSN affiliated and I said ok on their word. Big mistake. Numbers of each: PROCOM- 1-855-201-0500, 1-872-221-0032, 866-622-3911, 877-232-7577 for UNIFIC: 1-347-227-6900 or 1-888-893-0588 or 1-888-991-8559 (I did cancel and got my \$200 back)

I will also send these #'s to MSN

Ticket: # 1063313 - Sportsman's Guide

Date: 6/30/2016 12:29:47 PM

City/State/Zip: Castleton On Hudson, New York 12033

Company Complaining About: Time Warner

Description

Repeatedly requested to be removed from Sportsman's Guide email spam listing. they finally responded that they had taken care of the issue in March 2016. had not received another email until yesterday. the original request for them to remove my address (which i never signed up for) as well as the email i received yesterday is attached.

Ticket: # 1063334 - Cannot unsubscribe from spam email from my Yahoo mail account

Date: 6/30/2016 12:38:05 PM

City/State/Zip: Hilliard, Ohio 43026

Company Complaining About: Time Warner

Description

I cannot unsubscribe spam email from this sender (See attach file), and I continue to receive the spam email from this sender on the hourly basis.

Ticket: # 1063846 - Wifi/internet breach

Date: 6/30/2016 3:18:56 PM

City/State/Zip: Osceola, Indiana 46561

Company Complaining About: Comcast

Description

I have concerns that our neighbor, Joe Jakubowski, who also happens to work for Comcast internet/tv service is attempting to access our wifi and internet systems. Yesterday, I filed a complaint with Comcast, but I am not reassured that this issue will be investigated, as they did not even inquire as to the employee's name or address. I provided them with his name, even though they did not ask. The person I spoke to only stated that she would "write it down." Mr. Jakubowski lives is two doors down from us. My neighbors have stated that Mr. Jakubowski is technologically savvy and can "do things with phones and internet" that most of us cannot. Mr. Jakubowski recently went to court for threatening my neighbors, and received a felony charge for this behavior, on 6/28/16. A restraining order was also granted by the court that he cannot have contact with my neighbors. After his court date, on 6/28/16, my neighbors came home to find that their wifi name had been changed. We were not able to use our computer the next day. My husband has also received notifications on his phone that someone is attempting to access our wifi, which should not be the case as we have a secure connection with a difficult password. I have also received notifications, through the CM Security app on my cell phone, stating that I did not have a password on my wifi (which, again, should not be the case...because we do...or, at least, we did). Both the FBI and Best Buy's Geek Squad have informed me that it is possible for my neighbor to access our wifi/internet connection with the training he has gained from working at Comcast. I am concerned that he may be attempting to access our private information and affect the service we receive in our home. Comcast was able to tell me that our service is not operating at the rate of speed that it should, which should not be the case as we have not changed anything.

Ticket: # 1063935 - E-mail

Date: 6/30/2016 3:50:54 PM

City/State/Zip: Mcleansville, North Carolina 27301

Company Complaining About: Muhammed Ben

Description

Received e-mail from Muhammed Ben stating we need to become Muslim and pray to the only God Allah as that is the only way to be safe. There was a link to a YouTube site. Also on the sent to area, a password was stated which we have never used as a part of a e-mail address but have used as a pass code

[Ticket: # 1063979 - Unwanted text messages from Credit One Bank](#)

Date: 6/30/2016 4:06:38 PM

City/State/Zip: Cleveland, Ohio 44114

Company Complaining About: AT&T

Description

Credit One Bank is sending text messages to my new company mobile phone and the messages are unwanted. I am not a Credit One Bank customers. Responses have been sent to Credit One bank by text message with the instruction to stop and a call was placed to Customer Service to report the problem. The telephone number receiving the unwanted text messages is 216 835 7263. I believe Credit One Bank is attempting to reach the person who had this phone number before it was assigned to me.

[Ticket: # 1064008 - Qbroadvisors.net scam](#)

Date: 6/30/2016 4:16:46 PM

City/State/Zip: Oaklyn, New Jersey 08107

Company Complaining About: Verizon Wireless

Description

I Googled "Quick Books Customer Service" and an ad came up for qbroadvisors.net. I clicked on that I found their telephone number and called what I thought was Intuit Quick Book's customer service dept. at no point did they tell me they were part of an independent company but rather presented to be the customer service dept of Quick Books. They told me I needed to give them access to my computer so they could go into my Quickbooks program to trouble shoot. After supposedly cleaning up all the issues and restoring all my files they then said there was a fee until they were done. They told me I wouldn't have use of my Quick Books until I agreed to a payment plan.

Ticket: # 1064010 - unwanted spam

Date: 6/30/2016 4:17:23 PM

City/State/Zip: Costa Mesa, California 92627

Company Complaining About: Time Warner

Description

Time warner cable. I gave them my email address solely for the purpose of investigating isp providers about a year ago. Since then, I have received up to eight advertising spam emails per month. I have used their opt out many times and it does not work. I have called three times for removal and been told it will take two months for the emails to stop. I still get spam emails from them. Today I called, and after being passed to many departments, someone in customer service told me there is no way to get off the time warner advertising list unless I have an account with them. So, it would seem, their policy is to forever send unwanted advertising emails whether I want it or not. I find this an unacceptable practice. Is time warner above the law regarding unsolicited spamming and not honoring an opt out?

I do not freely give out my email address. Now I am afraid to give it to any company that does not first spell out their rules of their emailing policy, and almost none do. Time warner cable is currently the only spam I get at my email address I have had since 1999, some 18 years.

Can something be done about this?

all mail comes from this address: Time Warner Cable Business Class
<info@go.timewarnercable.com>

Ticket: # 1064124 - Cannot unsubscribe from spam emails

Date: 6/30/2016 4:52:11 PM

City/State/Zip: Los Angeles, California 90024

Company Complaining About: T Mobile

Description

I have attempted to unsubscribe from omicsgroup communications for over two years (more than 50 emails), including exchanging emails with the CEO, but I am still receiving emails like this:

Shaylene Bryant

To: (b) (6)

X-Spam-Report:

DKIM_SIGNED,DKIM_VALID,DKIM_VALID_AU,FREEMAIL_ENVFROM_END_DIGIT,FREEMAIL_FROM,HTML_MESSAGE

X-Received: by 10.66.245.1 with SMTP id xk1mr23432132pac.58.1467303938719; Thu, 30 Jun 2016 09:25:38 -0700 (PDT)

X-Received: by 10.202.44.207 with SMTP id s198mr9189080ois.54.1467303663236; Thu, 30 Jun 2016 09:21:03 -0700 (PDT)

X-Gm-Message-State:

ALyK8tIXKzNrjDQNxUfkLKFdSMVEnqmvxfPuxLDeiSRICM53nL/NvgHpcutMSqc9TM+Br/vJ5Xg6TcmojVoJ4A==

Return-Path: <euro.neuroradiology2016@gmail.com>

X-Probable-Spam: no

X-Spam-Hits: 0.152

Mime-Version: 1.0

Authentication-Results: mx.google.com; dkim=pass header.i=@gmail.com; spf=pass (google.com: domain of euro.neuroradiology2016@gmail.com designates 2607:f010:3fe:102:0:ff:fe01:ba as permitted sender) smtp.mailfrom=euro.neuroradiology2016@gmail.com

Message-Id: <CAKXEWpCyhE92nFepnty=2TMmNONnhJoB-ZCznt-jYObOib8BVA@mail.gmail.com>

Dkim-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=gmail.com; s=20120113; h=mime-

version:from:date:message-id:subject:to;

bh=rcZGivz2G82sZeU4yLNx/NBujFlbaCGcTcvkUSQGpP8=;

b=j5H3OYy6rVH8NWAoRzAu5lprzOYssOw7wPkGqrJbeWgmcdLas7XVI2Tmg2qtRcwC74

A+4UEjggSEwu8/ITbWWqqqMRkndJthi/oWvb4o08jroyPpEicmqM9fRvMMY6s4Xs0Kg5

d9wXUmBUuCWNgfjW9UGxlpqDF2Y1nanJ6CbSI/IXaabgMS2E9U9/AA+JAH7G91Eir5u

O7GEoK/Fnz+p3B/x+WeOTZpGiVxnHvSTuD5lggJ13O7MP+6JLY0f3Nj6efgok34E7bq4

3nGUqoQKxq3JvehkR5/EM9X1x6hPH3bOHRE0mFF3YgsbMgbVstYdTAwwsZ5YTV+DT/ Cerg==

X-Google-Dkim-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=1e100.net; s=20130820; h=x-

gm-message-state:mime-version:from:date:message-id:subject:to;

bh=rcZGivz2G82sZeU4yLNx/NBujFlbaCGcTcvkUSQGpP8=;

b=ZXVn/oDqhfrlC7dqbtVpr9ErAdRtPDBg6cFED/otdDLofDu6KbE5zPqRt6JUUi4yr4

YAfLLUGDO0V76g1TjfJkyJFdc065NI68ZVzSbq/FXeegU+1ES7C+cgoDHI3nMDzbN0XA

dZMxdq6+gl6n37cRnz+DPTuviPQ+eDsNMAI+t9lqVfusVQHGLPLNZbXXsL3r0ihUQaLk

83yR/YOqcBQ6xHHI/UgxVPYTcVDdJgoR8TZv+h22krM9BFJ7uWL2r40LRGg/On9cjk4

4Tmyoo+yRFPg0wMugff10WzHHnTIN/8RgDSSlWYRKIDJAFofAHpEzKzaoYHZsZrSQslq 6Vlw==

X-Scanned-By: MIMEDefang 2.75

Content-Type: multipart/alternative; boundary=001a11379e1a9ffac10536814169
Received-Spf: pass (google.com: domain of euro.neuroradiology2016@gmail.com designates 2607:f010:3fe:102:0:ff:fe01:ba as permitted sender)
Delivered-To: amg@g.ucla.edu
Received: by 10.157.41.177 with SMTP id n46csp540343otb; Thu, 30 Jun 2016 09:25:38 -0700 (PDT)
Received: from tx0-csb2.smtp.ucla.edu (tx0-csb2.smtp.ucla.edu. [2607:f010:3fe:102:0:ff:fe01:ba]) by mx.google.com with ESMTPS id td1si5029554pac.253.2016.06.30.09.25.38 for <amg@g.ucla.edu> (version=TLS1_2 cipher=ECDHE-RSA-AES128-GCM-SHA256 bits=128/128); Thu, 30 Jun 2016 09:25:38 -0700 (PDT)
Received: from mail-oi0-x241.google.com (mail-oi0-x241.google.com [IPv6:2607:f8b0:4003:c06::241]) by mx-csb2.smtp.ucla.edu (8.14.4/8.14.4/Debian-8) with ESMTP id u5UGP6ew006513 (version=TLSv1/SSLv3 cipher=ECDHE-RSA-AES128-GCM-SHA256 bits=128 verify=NOT) for <amg@ucla.edu>; Thu, 30 Jun 2016 09:25:08 -0700
Received: by mail-oi0-x241.google.com with SMTP id d132so8260350oig.2 for <amg@ucla.edu>; Thu, 30 Jun 2016 09:25:08 -0700 (PDT)
Received: by 10.157.29.181 with HTTP; Thu, 30 Jun 2016 09:21:02 -0700 (PDT)
Share your views

On Jun 30, 2016, at 9:21 AM, Shaylene Bryant <euro.neuroradiology2016@gmail.com> wrote:

Dear Dr. (b) (6) ,

On behalf of our Organizing Committee we are delighted to apprise you About International conference on Neuroimaging and Interventional Radiology.

The conference will be held at Vienna, Austria during August 22-23, 2016 based on the theme of Emerging dimensions of Radiology and Imaging in analysis and treatment.

For complete information please visit: <http://neuroradiology.conferenceseries.com/>

For being an eminent researcher of this field we believe that your presence will give the event a grand success. So kindly let us know your interest to be a part of our event, upon your confirmation we will provide you with further information.

Regards,
Shaylene Bryant
Neuroradiology 2016
2360 Corporate Circle | Suite 400 Henderson | NV 89074-7722, USA
P: 702 508 5200 Ext 8034
E: neuroradiology@neuroconferences.com

Please make it stop.

Thanks,

(b)

PS. This webpage is not well-suited for reporting this kind of abuse. I have had to input several pieces of irrelevant information that is required (such as internet method and company).

[Ticket: # 1064158 - Angies List](#)

Date: 6/30/2016 5:07:11 PM

City/State/Zip: Waukesha, Wisconsin 53189

Company Complaining About: AT&T

Description

I've unsubscribed several times from there emails, canceled my subscription and yet continue to receive email ads.

[Ticket: # 1064536 - Time Warner kidnaps browser with search results](#)

Date: 6/30/2016 8:59:56 PM

City/State/Zip: Harrington, Maine 04643

Company Complaining About: Time Warner

Description

Hello, if I mistype a web address, my internet provider, Time Warner redirects my browser to their search page and results. They have an option to opt out, however it does not work today, or the last time I tried it. I talked to their technician, Neil S, and he refused to acknowledge that Time Warner's DNS servers take over a client browser. Instead he offered to change the search preferences on my browser.

[Ticket: # 1064629 - Internet scammer](#)

Date: 6/30/2016 10:40:14 PM

City/State/Zip: Spring Hill, Florida 34610

Company Complaining About: Fronter Fios

Description

Person keeps calling from 1-888-804-2557 and fishes for information such as what's on you computer? What type of browser are you using? Sent us a message that shut down the computer.

Ticket: # 1064753 - Re: Request received: Internet

Date: 7/1/2016 4:03:20 AM

City/State/Zip: Spokane, Washington 99217

Company Complaining About: Centurylink

Description

This is a follow-up to your previous request #963380 "Internet"

Hi, I have still not received communication from CenturyLink, or any other company the complaint I involved. Please forward the response if possible. Thank you.

Ticket: # 1064780 - Virus protection scam

Date: 7/1/2016 7:56:27 AM

City/State/Zip: St Paul, Minnesota 55116

Company Complaining About: Don't Know, Couldn't Understand Them.

Description

I got home to find my computer locked up and a message saying you have a virus, call 855-969-8198, do not shut off your computer. I called and all they wanted to do was sell me something. I shut off my computer and it seems fine. Don't know who they were, very poor English, said they were a microsoft partner.

Ticket: # 1065145 - Continuous phone calls from company claiming to be Microsoft Technical Division

Date: 7/1/2016 12:13:06 PM

City/State/Zip: Sacramento, California 95831

Company Complaining About: Microsoft Technical Services

Description

For over 2 years now my family has been receiving calls from a company that claims to be with Microsoft Technical Division . The caller states that they have noticed my "computer" has various problems with virus and other technical security issues and they then direct me to turn on my computer and access the www.support.me. The caller(s) have a East Indian accent but use names like Mike Smith and it's very apparent they're in a call center. I have asked them several times to remove me from their call list; there have been numerous occasions where they've become aggressive and insulting. To date they continue to call, twice in the last two days and some times they immediately hang up when I answer.

Ticket: # 1065213 - Removal

Date: 7/1/2016 12:49:49 PM

City/State/Zip: Durham, North Carolina 27704

Company Complaining About: Time Warner

Description

The following website and link durham-mugshots.com/Marques-Jamaal-Kidd/ is using inaccurate information. It is also using information to phish additional information from me, also to extort money for interacting while attempting to take down the flaw information. I have a simple request remove an and all information and pictures.

[Ticket: # 1065228 - ad blitz](#)

Date: 7/1/2016 12:56:18 PM

City/State/Zip: Rancho Cucamonga, California 91701

Company Complaining About: Auto-response Ads

Description

We are getting so many auto-response ads that we don't want. We go through the unsubscribe procedures and are told it will take up to 10 days to clear. In the meantime we get dozens of "new" ads that we don't want. How do we stop them once and for all?

Ticket: # 1065450 - Dice.com Will Not Remove Me From Their Marketing Newsletters

Date: 7/1/2016 2:27:39 PM

City/State/Zip: Vancouver, Washington 98661

Company Complaining About: Comcast

Description

I've opted out of Dice's email marketing list multiple times. I've even deleted my account with them but they won't stop...ever... I finally remembered to take screenshots proving this. I show the date in which I opted out and I show my email account with their continual spamming, this of course goes to my phone and cost me money via my data plan.

Ticket: # 1065516 - ISP monitoring traffic

Date: 7/1/2016 2:58:09 PM

City/State/Zip: Nacogdoches, Texas 75965

Company Complaining About: Sudden Link

Description

Suddenlink shut my Internet down for a day and we had to call them to have it turned back on, because they claimed that a movie I had downloaded was pirated. It wasn't, and how do they even know what I am downloading and whether or not I paid for it? They are monitoring all of my Internet traffic and the names of every file that passes through it? That feels like a huge invasion of privacy to me. Are they also collecting all of my credit card numbers and every word of personal information I input and send to anyone? I feel so violated right now. Please stop them from doing this. It is like an illegal phone wire tap. Oh, they also shut off the Internet at my mother's house for the exact same movie, which I never watched nor downloaded at her house, which means it has something to do with my specific computer and account. The only way for them to do this would be to sift through every single data packet to and from every location and scrutinize it. Are they allowed to monitor everyone's traffic and communications? It feels unconstitutional to me...is it? Please tell me it is and stop them from mind raping me.

Ticket: # 1065730 - Unwanted commercial text message sent to my mobile phone

Date: 7/1/2016 4:25:00 PM

City/State/Zip: Pleasant Hill, California 94523

Company Complaining About: Republic Wireless

Description

I just received an unsolicited and unwanted commercial text message to my mobile phone (b) (6) that is registered with Do Not Call. The company claims to be "Lakeshore RV Center" and their company contact is "Mike White" at 231-903-6308. The company webpage is "Lakeshore-RV.com" The phone number that sent the text is 972-676-8408. I have not responded to the text message per FCC guidelines.

Ticket: # 1066012 - Cyber bully

Date: 7/1/2016 6:55:17 PM

City/State/Zip: Kent, Washington 98030

Company Complaining About: Verizon Wireless

Description

There's a website called dates psychos.com and it allows people to put your info public. While they slander you even if the stuff is true or not. And if you want it removed there's a link and they charge you 600\$ to remove. My names on there and I have no idea who or why they put it there but they're saying some pretty bad information about me that's clearly not true.

[Ticket: # 1066043 - Internet](#)

Date: 7/1/2016 7:16:56 PM

City/State/Zip: Centre, Alabama 35960

Company Complaining About: Straight Talk

Description

I believe my Facebook account has been hacked.

Ticket: # 1066111 - spam

Date: 7/1/2016 7:54:14 PM

City/State/Zip: Discovery Bay, California 94505

Company Complaining About: AT&T

Description

continuous email spam from the same company, I have unsubscribed just about everyday for tree to four weeks and still receiving.

[Ticket: # 1066153 - Huggies](#)

Date: 7/1/2016 8:24:52 PM

City/State/Zip: Toronto, Virginia 90012

Company Complaining About: Huggies

Description

Never signed up for it anything from Huggies. Never bought a Huggies product and it's impossible to unsubscribe from their list

Ticket: # 1066215 - Spam message from Margaret Poole

Date: 7/1/2016 9:25:02 PM

City/State/Zip: Ooltewah, Tennessee 37363

Company Complaining About: Comcast

Description

Received the following unsolicited text message from (931) 536-4018:

Hey (b) ! This is Margaret Poore with the TN Democratic Party. With our fundraising deadline at 12:00am, you can cement this quarter as the one that catapults us to victory in November. Donate now! <http://bit.ly/286rwPs>.

[Ticket: # 1066377 - solar electric warfare](#)

Date: 7/2/2016 8:32:32 AM

City/State/Zip: Big Stone, South Dakota 57216

Company Complaining About: Verizon

Description

When I was employed with Verizon, I was also gang raped during that time. I believe at that time they may have decided to use a new experimental investigative device implanted to terrorize me. It is also my belief that Verizon was enlisted to test their new stress device on me. I need some help I am scared and unsure of what is happening

[Ticket: # 1066394 - Internet Trojan stealing all my art](#)

Date: 7/2/2016 9:30:32 AM

City/State/Zip: Santa Monica, California 90404

Company Complaining About: Time Warner

Description

On June 29, 2016 my computer went down. I contacted Facebook and they felt a Trojan had been installed to steal all my photo files for profit.

Ticket: # 1066404 - spam

Date: 7/2/2016 9:45:10 AM

City/State/Zip: Fort Myers, Florida 33916

Company Complaining About: Centurylink

Description

I received an email from this real estate agency. I attempted to remove my email from their list but there was no unsubscribe. I informed the person who sent it that his site was not working and was spamming me and to remove me from the list.

I got a response denying it and returned the email telling him it was not showing and that means it is spam. I demanded he to remove me.

He then got rude and responded nastily and I returned the comment.

He has failed to remove me even though I have specifically requested it. I have included numerous email screen shots of him continuing to do so. I am still not removed and I should not have to figure out his site.

Ticket: # 1066415 - Crains NY Business Will Not Stop Spamming Us

Date: 7/2/2016 9:54:09 AM

City/State/Zip: Ossining, New York 10562

Company Complaining About: Verizon

Description

The emails continue even though 1. we hit "unsubscribe" which does nothing as all of the email opt in areas are already unchecked, and additionally, the only other option is to sign up for premium services, and 2. we have emailed them back, and they promised to stop in writing.

Ticket: # 1066492 - Youtube video shows the interior of a home I purchased

Date: 7/2/2016 11:34:38 AM

City/State/Zip: Chicago, Illinois 60640

Company Complaining About: Rcn

Description

The Youtube video linked below was used to market a home that I purchased. I purchased the home last year, but the video is not yet removed. Anyone who searches for my property address can immediately find the video, and proceed to view detailed depictions of the interior of my home. This poses a privacy and a security risk to me and my family.

I attempted to have the video removed by contacting the seller and by contacting Youtube, to no avail. Please assist me in having Youtube remove this video:

<https://www.youtube.com/watch?v=XqZwPPzuEj0>

[Ticket: # 1066569 - Spam text messages](#)

Date: 7/2/2016 1:09:27 PM

City/State/Zip: Fallbrook, California 92028

Company Complaining About: Verizon Wireless

Description

Receiving multiple text messages to the telephone number (760) 740-0200 that are unwanted. Have attempted to stop them per their instructions, but they continue

Ticket: # 1066626 - Continually Mis-forwarded Email

Date: 7/2/2016 2:16:59 PM

City/State/Zip: Corona, California 92882

Company Complaining About: Time Warner

Description

I received email from Oceanic Time Warner (hereafter "OTWC") on 2016-06-20, intended for another recipient, concerning the selection of an appropriate cable modem for installation of internet service at their home. I ignored that email. I received another email from OCTW on 2016-06-22, also intended for the same recipient, thanking the recipient for installing internet service at their home. I contact OTWC on the same day, alerting them of the mistaken identity.

I asked the agent to remove me from their emailing list and inform their customer that his email was incorrectly entered into their system. I was told this would be done and assured I would not receive more email.

On July 1, I received another email from OTWC, this time containing the intended recipient's address. This is clearly unacceptable: after being informed that they had the wrong email address, OTWC has continued to send email to me. They have also released their customer's information to me, after being specifically informed that I am not their customer.

Please find attached raw-source copies of all three emails, named as per their dates received. Their online chat interface did not allow me to save my correspondence with their support agent.

[Ticket: # 1066662 - fake virus](#)

Date: 7/2/2016 2:53:48 PM

City/State/Zip: Lakemoor, Illinois 60051

Company Complaining About: I Dont't Know

Description

I had a browser hy-jack try and enter my computer remotely because I thought he was a tech support. All I have is the phone #, 844-815-3852.

[Ticket: # 1066692 - Facebook refuses to delete my account](#)

Date: 7/2/2016 3:35:38 PM

City/State/Zip: Phoenix, Arizona 85050-7343

Company Complaining About: Facebook

Description

I stopped using Facebook 6+ years ago due to threats and harrasments. I followed Facebooks "vague" protocol for disabling/deleating my Facebook account but it is still active.

It is Impossible to delete my account.

Please help.

Ticket: # 1066844 - Comcast Says FTC Requires Credit Check**Date:** 7/2/2016 7:28:54 PM**City/State/Zip:** Lowell, Massachusetts 01851**Company Complaining About:** Comcast

Description

A Comcast chat representative told me that the Federal Trade Commission requires Comcast to run a credit check on customers to protect against identity theft and ensure that billing information is available only to the customer. But if I want to skip providing my SSN for a credit check, I can put down a \$100 deposit. The explanation I was given doesn't quite make sense. How would a credit check make sure that billing information is secure? And if I can go to an Xfinity store and make an account without providing my SSN for a credit check, this explanation cannot be correct. Moreover, if I can skip the credit check by putting down a deposit, the credit check is obviously not used for security purposes and can't possibly be required by the Federal Trade Commission. Comcast shouldn't be lying to people to collect sensitive personal information just because they know most people really need home internet and will feel the need to provide whatever information Comcast demands.

Ticket: # 1066944 - Indecent advertisement

Date: 7/2/2016 10:57:15 PM

City/State/Zip: Antioch, California 94531

Company Complaining About: Sprint

Description

Every single time I use my Internet connection through either my sprint phone service or through my Comcast Internet service I'm bombarded by indecent advertisement that is very offensive. I'm sick of these practices being carried out by these Internet providers there should be an ethical standards a person can use to adjust these advertisements so that you don't have to be exposed to this nonsense. I suggest an option should be placed in all browsers to allow you to filter out indecent advertisement and it should be done immediately. The opt-out option does not work. The only way to solve this problem is to rate each ad and then the ones that are offensive can be screened out by the viewer. Setting the browser so it won't allow indecent ads to appear.

[Ticket: # 1066973 - Invasion of privacy](#)

Date: 7/3/2016 1:41:30 AM

City/State/Zip: San Diego, California 92105

Company Complaining About: Nuwber.com

Description

nwber.com Searches and posts all information in the internet. Full name, address history, family members, phone number, all records. This is a invasion of privacy and a danger to public safety. Shut it down.

Ticket: # 1067057 - Repeated e-mails despite unsubscribe request

Date: 7/3/2016 10:35:50 AM

City/State/Zip: Boca Raton, Florida 33434

Company Complaining About: Conservative Free Press, Allegedly Of Sebastian, Florida.

Description

I get daily e-mails from Conservative Free Press <contact@conservativefreepress.com>, spewing right-wing garbage. I have repeatedly asked to unsubscribe, both by clicking the unsubscribe button and by direct e-mail to them, but they disregard my request and continue to send their drivel. Can you stop them?

Ticket: # 1067106 - Unwanted Texts

Date: 7/3/2016 12:59:40 PM

City/State/Zip: St. Charles, Missouri 63304

Company Complaining About: AT&T

Description

There is a number sending me unsolicited texts and I have been led here to make a complaint. The offending number is 30664. The company is "ACE: Alliance for Climate Education". This is their website: <https://acespace.org/>

Their text messages have come over the span of several months and offer no way to opt-out of receiving them. Due to my phone limitations, I cannot block the text messages, even after blocking calls from the number. On the company's Facebook Page, at least one other person in the past week has had the same issue.

[Ticket: # 1067231 - Unwanted commercial emails from Nova Development - can't unsubscribe](#)

Date: 7/3/2016 5:01:35 PM

City/State/Zip: Jersey City, New Jersey 07302

Company Complaining About: Nova Development

Description

I keep receiving unsolicited commercial emails from Nova Development (novadevelopment.com). I have unsubscribed numerous times, but they won't stop.

[Ticket: # 1067258 - Fraudulent Zillow posting](#)

Date: 7/3/2016 6:08:48 PM

City/State/Zip: Jacksonville, Florida 32217

Company Complaining About: AT&T

Description

My home was listed for sale on Zillow.com and Trulia.com. My house is not for sale. The price listed is well below market price and has caused many buyers to think that it is a "great deal". I has caused many people to stop by and knock on the door during Sunday evening while I am trying to enjoy it with my family. Numerous emails to both Zillow and Trulia have gone unanswered.

Ticket: # 1067290 - Unwanted spam emails continue after request not to be contacted

Date: 7/3/2016 7:17:30 PM

City/State/Zip: Brooklyn, New York 11217

Company Complaining About: Elegant New York

Description

I receive emails frequently from this address, with no unsubscribe link:

tborodina2@gmail.com

I replied directly to that email on March 2nd, 2016 requesting not to be contacted. But I keep getting more emails.

Ticket: # 1067337 - Obscene material posted to the internet

Date: 7/3/2016 8:59:50 PM

City/State/Zip: Kirkland, Washington 98034

Company Complaining About: Frontier Communications

Description

A male who claims to be 17 has claimed to have posted to motherless.com a video of an 18 year old masturbating and exposing her vagina without her permission . According to other witnesses, he did indeed post this obscene video. This person is a player in the game Second Life, and goes under the screen name "exlyndro resident". Currently multiple players have downloaded this video and are using it for their personal pleasure, as well as spreading it further on the internet. This player, exlyndro has given the link to the video he published to everyone in the sim named Violet on the Second Life game. Attached is a picture of the visitors of Violet, most of who have the link to the video.

Ticket: # 1067393 - Spam

Date: 7/3/2016 10:53:35 PM

City/State/Zip: Sarasota, Florida 34233

Company Complaining About: AT&T

Description

<https://www.google.com/url?sa=t&source=web&rct=j&url=http://computer.howstuffworks.com/internet/basics/spam.htm&ved=0ahUKEwiXupXT5djNAhXBCh4KHcryDwMQFghaMBI&usg=AFQjCNH2yIHKAle-bv2HPpyd5RJe8Cr2Cw&sig2=zzc64L5fdXW8EWklhZf9Qg>

Ticket: # 1067413 - CSGOLOTTO INC.

Date: 7/3/2016 11:51:27 PM

City/State/Zip: Madison, Mississippi 39110

Company Complaining About: Comcast

Description

This has nothing to do with my provider, but rather fraudulent services from three men who run a gambling site for CS:GO skins, make videos showing them "winning", and then NEVER disclose that they own the company. The three men who run the company that bets virtual skins (which are worth real money through the gaming platform) post YouTube videos of themselves "winning" items and encourage people (particularly children) to bet their skins on their website and they do not disclose that they own it. I am particularly hurt as a member of the CS:GO community and it upsets me that people would take advantage of others, especially younger people to begin gambling.

TmarTn's channel - <https://www.youtube.com/user/TmarTn>

Ticket: # 1067416 - Non-Disclosure of Company Involvement/Lying to customers

Date: 7/4/2016 12:00:09 AM

City/State/Zip: Huntsville, Texas 77340

Company Complaining About: Csgo Lotto Inc.

Description

The Youtuber "TMartn" has been convincing his followers (Over 3 million) to use a gambling site that he owns. He has never disclosed this fact until recent controversy coming to light through investigation. He continues to mislead consumers and lie about the practice.

Ticket: # 1067654 - Child Abuse and Pornography, Stalking Aggravated Stalking and Assault

Date: 7/4/2016 1:03:52 PM

City/State/Zip: Dexter, New Mexico 88230

Company Complaining About: Innogames

Description

I have a civil case against the american investors of innogames case # D-504-CV-2016-00293 in the Fifth Judicial Court of New Mexico. I reported the stalking, aggravated stalking and assault to the FCC already. You failed to do anything, now I have 2 years of proof of child molestation that has gone on and continues to this day to go on with that company Innogames from Hamburg Germany. Let's see if you do something to help now.

I tried to fill this out right, but can find no place to put this NOR will i open those links again to figure out. This is a copy and paste from skype do with it as you wish.

Postby Chase » Thu Jun 30, 2016 12:59 am

[6:12:38 PM] noz: i reported him to the FBI

[6:12:42 PM] noz: he's fucking sick

[6:12:44 PM] noz: met her at 12

[6:12:45 PM] noz: he's 20

[6:12:48 PM] noz: and is bragging about it

[6:12:54 PM] noz: posted her pictures nad everything

[6:13:28 PM] Rage: omg good

[6:13:37 PM] Rage: I have had to report a couple too

[6:13:51 PM] Rage: on guy told me he was going to rape his 9 year old neice

[6:14:04 PM] noz: I mean, I met her when she was 12.[Thursday, June 23, 2016 10:54 AM] The New Era Of Chaos:

<<< Kirk and Becky can vouch on that :|

At least, I think Kirk knows.

Becky definitely does.

Dated her for a year and half.[Thursday, June 23, 2016 11:01 AM] The New Era Of Chaos:

<<< Weirdly enough, she was more unto sex then I was for a while there :|

[6:14:26 PM] noz: WOW @ mikey

[6:15:23 PM] Rage: you know what I am doing with that right

[6:17:26 PM] noz: w/e you want

[6:17:31 PM] noz: want the image he posted too

[6:18:07 PM] Rage: i just did a screenshot but it does not show your name at all

[6:18:19 PM] noz: want the images he posted of the girls

[6:18:21 PM] noz: its fucking nasty

[6:18:25 PM] noz: they have clothing but still

[6:18:50 PM] Rage: ya you don't have to be naked to be sexually portrayed (dull)

[6:18:55 PM | Edited 6:19:00 PM] Rage: guys
[6:19:10 PM] Rage: at least girls don't rape kids quite as often
[6:19:21 PM] noz: i wish i had girls rape me as a kid :(
[6:19:37 PM] Rage: actually probably they DO but guys don't tell Oo
[6:19:50 PM] noz: ya or like it
[6:19:58 PM] Rage: ya don't tell cuz they love it
[6:20:05 PM] Rage: all boys are :p
[6:20:21 PM] Rage: still abuse
[6:20:28 PM] Rage: man or woman on any kid
[6:20:32 PM] noz: ya i agree
[6:20:35 PM] noz: but if i were 12/13
[6:20:40 PM] noz: and a 20 year old girl played with me
[6:20:42 PM] noz: i wouldnt say a thing
[6:20:58 PM] Rage: boys :p
[6:21:56 PM | Removed 6:22:27 PM] noz: This message has been removed.
[6:22:01 PM] noz: <https://gyazo.com/3ec126dd7a3c2ed3312484603a5e7665>
[6:22:09 PM] noz: <https://gyazo.com/4941066809f9da2f32f4136f1f89b792>
[6:22:17 PM] noz: if i knew where he lived i'd fucking beat him up
[6:22:46 PM] noz: whos the filipino
nice
[6:22:47 PM] noz: (puke)
[6:23:09 PM] noz: <https://gyazo.com/2e63f570f626edb438842c4520bdd7e2>
[6:23:11 PM] noz: fucked up thing
[6:23:14 PM] noz: he knows its wrong
[6:23:17 PM] noz: yet does it anyway
[6:23:20 PM] noz: fucking asshole
[6:23:26 PM] Rage: OMG
[6:23:36 PM] Rage: like OMG
[6:23:39 PM] noz: ya
[6:23:42 PM] noz: see why i reported it
[6:24:10 PM] noz: sounds bout right
chaos future dont say she was 14 to people
that's prison time[Thursday, June 23, 2016 10:52 AM] The New Era Of Chaos:

<<< Eh, there's no proof of anything.

And I've told cops.

[6:24:14 PM] Rage: i have a direct email to a special agent with the fbi

[6:24:40 PM] Rage: i have her phone too

[6:24:52 PM] Rage: i will call her tomorrow and ask her what to do and NOTHING about this suit

[6:24:56 PM] noz: Ah, fun. I council teens with depression and other psychological disorders.

[6:25:05 PM] Rage: omg

[6:25:13 PM] noz: She's my roommates younger sister.

[6:25:26 PM] Rage: hold on i am calling the cops now

[6:25:32 PM] noz: even if he is trolling , which he probably is[Thursday, June 23, 2016 11:12 AM] The New Era Of Chaos:

<<< I'm not though.

[6:25:51 PM] noz: <https://gyazo.com/8251bcdff0a0a08030522411ee1f61c0>

[6:25:54 PM] noz: thats where he lives
[6:25:59 PM] noz: janesville, wisconsin
[6:28:03 PM] noz: NM cops wont do anything
[6:28:08 PM] noz: janesville is what you need to report
[6:28:33 PM] noz: <https://gyazo.com/64959886c4e6566048f7c206c4fe47a3>
[6:29:23 PM] Rage: oh the cops were almost on their way to my house
[6:29:34 PM] Rage: they KNOW i am connected to the internet
[6:29:46 PM] Rage: they didn't doubt anything and DO NOT LIKE IT
[6:30:17 PM] Rage: i said no to the cop to my house so they said that a cop WOULD call right back
[6:30:31 PM] noz: Well you have all his info
[6:30:34 PM] noz: The chat is
[6:30:35 PM] Rage: i do
[6:30:45 PM] Rage: i will do what they say for me too
[6:30:55 PM] Rage: i bet it is do something for damn sure
[6:31:10 PM] noz: <https://gyazo.com/c5d24858ea456adaac6862516b518143>
[6:31:14 PM] Rage: grrr i think you might have just cost me cops at my house
[6:31:22 PM] noz: sorry :(
[6:31:29 PM] noz: Well get rid of anyhting illegal
[6:31:30 PM] noz: and show them the logs
[6:31:32 PM] Rage: it is okay i would do it for ANY kid
[6:31:37 PM] Rage: i am not illegal ever
[6:31:41 PM] noz: okay
[6:31:44 PM] Rage: they have seen my bong 1000 times
[6:31:44 PM] noz: than show them the logs
[6:31:50 PM] Rage: the cops tell me smoke weed
[6:31:57 PM] Rage: i will show them all of it
[6:40:13 PM] noz: sorry it triggered you
[6:40:14 PM] noz: :(
[6:40:22 PM] noz: and the worst part is kirk did nothing to stop it
[6:40:29 PM] noz: Actually kind of went along with it

Ticket: # 1067760 - Obviously fraudulent phone calls

Date: 7/4/2016 2:45:32 PM

City/State/Zip: Vancouver, Washington 98682

Company Complaining About: Centurylink

Description

Received phone call which caller ID registered as "US Govt." from telephone # 214-857-4321. A foreign sounding individual said he was from Windows service department. When I told him to NOT call here ever again, he just kept talking until I yelled at him. I have received numerous calls like this.....at least 4 or 5 in just the past few days. Every time I tell them to not call here again but to no avail. Can't you do something about this, especially since they are claiming, by way of caller ID to be you (the US Government)? If you could tell me who these people are and where they are located in the US, I would be more than happy to help by suing them!!

Thank you.

Citizen, taxpayer and voter

Ticket: # 1067848 - CAN-SPAM Email Violation

Date: 7/4/2016 4:34:48 PM

City/State/Zip: Moreno Valley, California 92551

Company Complaining About: Frontier Communications

Description

I have received two emails from "Solarhana". They do not comply with CAN-SPAM regulations, I never consented to receive email from them, and their opt-out/unsubscribe feature is a means of confirming an email address.

Ticket: # 1067881 - Online Gambling Service, CSGOLotto, Solicits Minors and Breaks Many Regulations

Date: 7/4/2016 5:24:58 PM

City/State/Zip: North Massapequa, New York 11758

Company Complaining About: Optimum

Description

Hello, I am a concerned United States citizen. Recently it has been brought to my attention that an online gambling service called "CSGOLotto" has broken many of the FCC's regulations. One of your regulations is that the owners of a gambling website cannot promote their website without notifying it somewhere in their advertisement.

CSGOLotto is owned by two youtubers, Tom Cassell and Trevor Martin who have promoted their website to their fanbase. However, in their videos of them "winning big" they have not disclosed that they actually owned the site. Until recently, they have not edited in their description of their videos that they owned the site. They have acted as if it was a sponsorship and they had no equity in the company.

This is unethical as they can rig the results to show positive winnings all the time, while the viewers believe it's not rigged as they don't know the youtubers own the website.

Lastly, the website has absolutely no age verification. Trevor and Tom have an extremely young fanbase, the majority under 18. They promote their website to this age group and don't even have age verification.

There is absolutely no "insert your ID to prove you're over 18/21" step when logging into the site.

Again, this is unethical as then most of the underage fans will go to the site and most likely lose money. Gambling addiction is a horrible epidemic, and for it to now be introduced to young children is just horrible.

I would like you to review this site and the owners, as they have some extremely unethical practices. Many others who sponsor the site own equity in the company, but have not disclosed that until now. For instance, a youtuber and twitch streamer, JoshOG.

Thank you.

Ticket: # 1067886 - Online Gambling Service, CSGOLotto, Solicits Minors and Breaks Many Regulations

Date: 7/4/2016 5:33:36 PM

City/State/Zip: Virginia Beach, Virginia 23452

Company Complaining About: Cox

Description

Hello, I a concerned United States citizen. Recently it has been brought to my attention that an online gambling service called "CSGOLotto" has broken many of the FCC's regulations. One of your regulations is that the owners of a gambling website cannot promote their website without notifying it somewhere in their advertisement.

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I would like you to review this site and the owners, as they have some extremely unethical practices. Many others who sponsor the site own equity in the company, but have no disclosed that until now. For instance, a youtuber and twitch streamer, JoshOG.

Thank you.

(I did not know what category to put this in)

Ticket: # 1067892 - Online Gambling Service, CSGOLotto, Solicits Minors and Breaks Many Regulations

Date: 7/4/2016 5:44:48 PM

City/State/Zip: Sunnyvale, California 94086

Company Complaining About: Comcast

Description

Hello, I am a concerned United States citizen. Recently it has been brought to my attention that an online gambling service called "CSGOLotto" has broken many of the FCC's regulations. One of your regulations is that the owners of a gambling website cannot promote their website without notifying it somewhere in their advertisement.

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Thank you.

Ticket: # 1067896 - Online Gambling Service, CSGOLotto, Solicits Minors and Breaks Many Regulations

Date: 7/4/2016 5:51:15 PM

City/State/Zip: Sterling, Virginia 20166

Company Complaining About: Verizon

Description

Hello, I am a concerned United States citizen. Recently it has been brought to my attention that an online gambling service called "CSGOLotto" has broken many of the FCC's regulations. One of your regulations is that the owners of a gambling website cannot promote their website without notifying it somewhere in their advertisement.

CSGOLotto is owned by two youtubers, Tom Cassell and Trevor Martin who have promoted their website to their fanbase. However, in their videos of them "winning big" they have not disclosed that they actually owned the site. Until recently, they have not edited in their description of their videos that they owned the site. They have acted as if it was a sponsorship and they had no equity in the company.

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I would like you to review this site and the owners, as they have some extremely unethical practices. Many others who sponsor the site own equity in the company, but have not disclosed that until now. For instance, a youtuber and twitch streamer, JoshOG.

Thank you.

[Ticket: # 1068320 - Unwanted text message](#)

Date: 7/5/2016 10:42:23 AM

City/State/Zip: Springfield, Virginia 22152

Company Complaining About: Unknown Spam Messenger

Description

Received unsolicited text message from 347-695-1361 message text says "Important. Messages W.U.M.T. Follow: BiT.IY/29jPkIE"

Ticket: # 1068325 - Spam

Date: 7/5/2016 10:43:53 AM

City/State/Zip: East Bridgewater, Massachusetts 02333

Company Complaining About: Comcast

Description

My father is getting a lot of spam and I already filed a complaint through your office. He has dementia and is vulnerable to the nefarious intentions of fraudsters and other thieves. He has already been a victim a half a dozen times.

Ticket: # 1068344 - Unsolicited text message

Date: 7/5/2016 10:53:09 AM

City/State/Zip: Kyle, Texas 78640

Company Complaining About: AT&T

Description

I received an unwanted text message from the phone number 1-972-676-9598 with my full name in it asking me to purchase something. I did not opt into their marketing. It had a bit.ly link that I did not click. I will attach a screen capture of the message.

[Ticket: # 1068360 - Bank of America mortgage lending](#)

Date: 7/5/2016 11:06:03 AM

City/State/Zip: Las Vegas, Nevada 89128

Company Complaining About: Bank Of America

Description

I have been spammed from BOA in Palo Alto CA, for quite a while. I have attempted many many many times to unsubscribe and got confirmation. It has been almost 3 months I am dealing with this, since they keep sending me their emails. I have contacted the loan agent name on their email, Augustus Mendi and I get no where. I need for you to get involved, please!

Ticket: # 1068411 - SPAM

Date: 7/5/2016 11:24:15 AM

City/State/Zip: San Luis Obispo, California 93401

Company Complaining About: I Dont Know It

Description

the "unsubscribe" feature to the Rachel Ray email list is either being ignored or does not work.

<https://secure.rachaelraymag.com/common/profile/member/optout/?regSource=1056&esrc=nwunsub&did=33999>

[Ticket: # 1068630 - Front Page of ESPN.COM](#)

Date: 7/5/2016 12:58:53 PM

City/State/Zip: Fresno, California 93727

Company Complaining About: AT&T

Description

To Whom It May Concern,

I understand that ESPN has the right to post whatever it desires on it's webpage without considering its viewers. I am, however, disgusted by what was presented on the front page of their website this morning. I understand that the Body Issue may have become popular over the years, but I have children that view the ESPN site. To display nudity on the front page is offensive and I will strongly consider getting my sports news elsewhere. No consideration was made for the young viewers that utilize their site and what impact it may or may not have on them.

Concerned

Ticket: # 1068855 - Facebook hacking into my iCal and adding events and birthdays

Date: 7/5/2016 2:19:57 PM

City/State/Zip: Sherman Oaks, California 91401

Company Complaining About: Facebook

Description

Since last year, Facebook has been inserting "friends" birthdays into my personal calendar in iCal on my iPad and iPhone. I went into Facebook's settings, deleted my Facebook account from my iPad, and deleted as many contacts in both my phone book and calendar for friends I did not want, but Facebook has inserted them back again. Infuriating and I have privacy concerns that they are able to do this. There are no settings on their site now to delete the information they are DUMPING into my iPad and phone. This seems like a violation of FCC rules.

Ticket: # 1069054 - Wire transfer fraud

Date: 7/5/2016 3:20:16 PM

City/State/Zip: Lombard, Illinois 60148

Company Complaining About: AT&T

Description

Hello,

My name is (b) (6) and I am writing in regards to a wire transfer fraud that happened to my family. I hope and pray that someone will read this and at least understand our troubles and be able to help us.

My parents immigrated from Pakistan over 30 years ago. We lived a middle class life with my dad working odd jobs to support us. We rented our entire life and finally after 30 years in this country my parents had enough money to put a down payment on a home. We are first time home owners so we didnt really know the ropes and how things work. My brother started working so we were going to be able to get a mortgage under his name.

We did all our research, hired a lawyer and a mortgage broker and got all the paperwork ready. We had many issues before closing but finally we were able to see the light at the end of the tunnel. The mortgage broker said to transfer the money friday when we had the closing monday. The lawyer was very hard to communicate with and would only respond via email. We asked her many times about the wire transfer and she said it was fine. Not once explaining to us about fraud. She however did put in the email that do not transfer money if someone else emails you. Never had a full conversation with us. Never gave us any other safer routes to transfer money like cashiers check. She as our lawyer did not explain anything properly to us.

Long story short the day of the transfer my brother is at chase bank calling the lawyer and all we are receiving is emails from her saying hold up I'm sending you another transfer notice and yes I have received the transfer not once picking up the phone altho he called over 20 times and left voicemails but all his questions on the voicemail were being answered via email. The lawyer only really communicated thru email so my brother didnt think twice. Ended up being a fraud and no one is taking any responsibility for it except blaming my brother. Im not saying he didnt have some part in it however being a complete novice at it people took advantage. We lost our entire life savings of \$90,000 dollars. A huge hit and not to mention all of us are in depression. It takes years for middle class people to build that much after taxes.

Why I am emailing FCC? We went to chase and explained the problem to them and they discussed it with the fraud team and the money was all gone no trace of it. Chase says they are not responsible for it and we lost everything. They said sorry there is nothing we can do. As a bank their should be some sort of protection laws for your customers. If a customer is transferring \$90,000 dollars their should be a safety net created. Example when they bring the wire transfer you should put a safety net that it has to be emailed to the secured email of the bank or the bank will talk to the title company themselves and verify every bit of information. With technology so advanced and hacking going on daily you as a bank needs to step forward to protect us. We have been loyal customers for years and

now that we are in a crisis its no ones fault but our own. Nobody cares to even help. Chase has failed us, the lawyer has failed us and the mortgage broker failed for telling us to transfer the money early.

I understand we need to be responsible for our actions however, why is their nothing created with chase to protect people from wire transfer fraud? Why are their no safety nets? why are the customers to blame? Why is their no wire transfer insurance created by chase so then they will also try to do their jobs more carefully and ask lots of questions before transferring all that money? Why can someone lose all their hopes and dreams in one go and no one is willing to take any responsibility.

I urge you to look into this matter and somehow create something to protect customers so no other middle class family will have to go back to working crazy long hours of labor and even sometimes two jobs to survive because they lost every dime they ever owned. Please as a company you need to implement new rules and you need to protect all your customers. I hope this enlightens you and maybe you can do something for us but if not at least protect the rest from this misfortune.

Thank you

(b) (6)

[Ticket: # 1069311 - unwanted emails after multiple attempts to unsubscribe](#)

Date: 7/5/2016 4:37:16 PM

City/State/Zip: Kittery, Maine 03904

Company Complaining About: Comcast

Description

runDisney and affiliated Disney promotional emailers continue to send unwanted promotional emails to a work email address. I have unsubscribed from these communications and added this address to their "Do Not Email" list. Despite multiple attempts at performing these actions over the period of several months, I still receive emails.

[Ticket: # 1069673 - Added to email list without cosent](#)

Date: 7/5/2016 6:58:14 PM

City/State/Zip: Portland, Maine 04103

Company Complaining About: Time Warner

Description

My address was added to the Trump Make America Great Again Committee email list without my consent.

[Ticket: # 1069734 - Unwanted Emails](#)

Date: 7/5/2016 7:43:01 PM

City/State/Zip: Yacolt, Washington 98675

Company Complaining About: Centurylink

Description

I received emails from Donald Trump after initially subscribing to them. I tried unsubscribing now over a dozen times and have emailed them asking to be removed, but I continued to be harassed by them.

Ticket: # 1069772 - Optimum forces user wifi to be their hotspots to leak privacy; Optimum make sick modem money

Date: 7/5/2016 8:03:45 PM

City/State/Zip: Ossining, New York 10562

Company Complaining About: Optimum (cablevision)

Description

Optimum is really sick in the way how it makes maximal money, take advantage of the customers and totally ignore their privacy and rights.

(1) Optimum makes customer's router as their public wifi hotspot called optimumwifi. Neither users nor the tech support team can turn the optimumwifi off according to the newest firmware. This public wifi definitely leaks user's information. As a technical person myself, I know a hacker can easily login the optimumwifi and launch ARP attack to get all users' passwords and traffic history – it is obvious that Optimum is willing to leak users' privacy without allowing such leak to be turned off.

(2) I purchased a modem from Ebay and try to activate it. The customer representative told me that the modem is an unreturned modem and it is in the black list. It will not be allowed to be activated. I think this is REALLY FUNNY. If someone does not return your modem, why not punish and bill that person. Why would you rather block a modem? I am your customer, why I need to pay for someone else's fault?

(3) What is even funnier is, the modem that I rented from Optimum is Arris TM802G. It is not even in the Optimum supported modem list:

http://optimum.custhelp.com/app/answers/detail/a_id/3832/~optimum-online-provided-modem . I think Optimum is pretty funny. One hand, it only supports 6 modems according to the page and it forces customers who don't like to rent to purchase those modems that are no longer available on market. On the other hand, it just rents the customer unlisted modems. I don't understand why you need to make money by being so mean?

What Optimum should do:

1. Remove your modem "black list". This thing does not make sense. You should bill the unethical costumers instead of blocking modems.
2. Fix your supported modem list. Put all DOCSIS 3.0 modems on there. I am sick how you make modem money.
3. Push a firmware that allows users to turn off optimumwifi to all devices. Send all existing users a notice that Optimum is leaking their privacy and a hack can steal all HTTP traffic by an ARP attack.

Ticket: # 1069915 - Removing Name on Internet Search

Date: 7/5/2016 9:39:49 PM

City/State/Zip: Santa Clarita, California 91350

Company Complaining About: AT&T

Description

I had sent a link page -

<http://www.veromi.com/veromiOrder.aspx?1=JAMES;;LELAND;;STEVENS;;;;;;305185471&2=name&3=people&4=1&5=Dora;;;Stevens;;;;;&from=kw/VX0000001&rel=Y> - my husband was on and they wouldn't grant the removal of their website. I'm not fond of websites asking for a fee to remove your own name. Here is a copy of my response to their response: I'm on the DMA.org, optoutscreens website and written to FCC about not disclosing any of my information. I've contacted other websites individually and had not received a request like your company. A request is a request. And suppressing and removing data doesn't mean I give full current (more) information to you.

CC: FCC.GOV

On Jul 5, 2016, at 5:36 PM, "support@veromi.com" <support@veromi.com> wrote:

Hello,

Veromi.net values your privacy and, upon written request, can block your records from being shown in many, but not all, of our search results. To do so, you should contact us by writing a letter giving us your:

- First name
- Middle initial
- Last name
- Aliases and A.K.A.'s
- Complete current address
- Complete former addresses going back 15 years
- Date of birth - including month, day, and year

It is also very helpful to include a printout of the records you wish to have suppressed.
Send this letter to:

Veromi.net
1821 Q St.
Sacramento, CA 95811

** This information will be kept confidential and is used only to ensure the complete suppression of your records. **

Best regards,
Veromi Customer Care

support@veromi.net
(800) 718-8997

(ET)

Ticket: # 1070007 - Glendale Nissan Unsolicited Mail

Date: 7/5/2016 10:56:06 PM

City/State/Zip: North Hollywood, California 91602

Company Complaining About: Glendale Nissan

Description

I've asked 8 times via mail to their office in Chicago, via phone, chat and email to Glendale Nissan directly and I've opted out on the web address they provide on the backs of their mailings. They continue to harass me via mail and phone and call/mail me unsolicited advertisements. The most recent letter was handwritten in blue ink with my name misspelled so I'm positive they're doing this to torment me after I've asked repeatedly for them to leave me alone.

Ticket: # 1070204 - Internet Fraud

Date: 7/6/2016 8:06:03 AM

City/State/Zip: Mariposa, California 95338

Company Complaining About: Ciscustomerstudy.net Or Ktg Ltd

Description

I was solicited for a job online, I applied for a secret shopper position, a job I have held in the past with a legitimate company. They contacted me online from and I replied to judy@ciscustomerstudy.net. This however was a fraudulent scam that I fell for to a degree until I got to the check they sent me and asked me to deposit it via my telephone bank depository. By this time it was too late as they'd asked me to text them receipt of the package they had sent, which I did. I texted receipt of the package from my iPhone, I texted to 512-710-3670. Since, I have spoken with the Merced Chief of Police who was at the City Council meeting I attended, he stated that if I bank online, they could get my info., hence the reason I am contacting you. I have phoned my bank to inform them as well as my phone company. I use both cable high speed internet and wireless computer and I use a wireless phone. Please instruct. Thank you

[Ticket: # 1070235 - unsubscribe request ignored](#)

Date: 7/6/2016 8:48:37 AM

City/State/Zip: Denver, Colorado 80231

Company Complaining About: Comcast

Description

I have unsubscribed from the Deepak/Oprah mailing lists- several times. They confirm my address is removed- but i continue to get their email blasts. I want off their list- and I want them to confirm to the regulations.

Ticket: # 1070483 - Microsoft Windows 10 Upgrade Embedding Malware / Spyware

Date: 7/6/2016 11:16:18 AM

City/State/Zip: Grove City, Ohio 43123

Company Complaining About: Microsoft - Windows 10

Description

I decided to upgrade my PC to Windows 10 - Utilizing the Microsoft windows.com net site. Before I started the upgrade I ran a whole computer scan using my virus scanner program, AVG. The first scan before the upgrade came back with (0) virus's detected. I installed Windows 10 upgrade which took all night. This morning the PC read the update was successful - I needed to restart my computer. I restarted and once I was back on the desk top...I decided to do another AVG whole computer scan...I was horrified when the scan finished and read that I had (30) virus's detected: Malware / Spyware / Trojan...virus's detected. I was able to quarantine the virus's through the anti virus program I use.

I feel Microsoft and its newest Windows 10 Upgrade program is dishonest and infiltrating my privacy through my home computer. I made numerous calls to speak with Microsoft Customer Service Reps with no acknowledgements or assistance to why this could of happened.

This is a privacy issue that was breached through the use of a product that offered a new version which in turn showered the pc with Malware to confiscate information on the use of my home computer!

Ticket: # 1070503 - Unwanted Emails All Day Long

Date: 7/6/2016 11:24:04 AM

City/State/Zip: Chicago, Illinois 60640

Company Complaining About: Skinny Body Care

Description

This company - Skinny Body Care - SkinnyBodyCare

3634 Long Prairie Rd.

Suite 108-113

Flower Mound, TX 75022

Sends me multiple emails every day for the last week or so. There is only one way to unsubscribe and that is to click a link in the email. I learned the hard way years ago to not click any link in any email from someone I don't know - or even do know - because then my computer was taken over by the hacker. I wan these emails stopped, please.

[Ticket: # 1070505 - Microsoft constant emails, no unsubscribe](#)

Date: 7/6/2016 11:24:23 AM

City/State/Zip: Livonia, Michigan 48154

Company Complaining About: AT&T

Description

I constantly receive emails from Microsoft. There is NO unsubscribe, nor a link to unsubscribe. Please fine the shit out of them.

Ticket: # 1070627 - Getting spam/false content from "FedEx"

Date: 7/6/2016 12:05:19 PM

City/State/Zip: Asbury Park, New Jersey 07712

Company Complaining About: Verizon

Description

I keep getting emails from "FedEx" saying that they have a new message for me. Looks like a phishing scheme.

Ticket: # 1070715 - Domain registrant failed to provide privacy protection

Date: 7/6/2016 12:34:23 PM

City/State/Zip: Cary, North Carolina 27513

Company Complaining About: Time Warner

Description

This complaint is in regard to privacy violations.

When I registered the domain name (b) (6)) in May 2016 with simplesite.com, it failed to provide me information for how to do so privately. I have registered many domain names with various registrants and being able to do so privately has always been available. If this would have been an option, my personal information (home address, telephone number, etc) would not have been published and compromised. I only assumed that the domain in which I registered was private since no option came up. How can a hosting and domain services provider take payment for domain registration without being able to provide a customer an added layer of protection?

I want my money back from this transaction which is not going to alleviate my pain and discomfort. I also want simplesite.com to remove my information including deactivating my domain name from its server. I will take the necessary steps with my bank to ensure that the funds in which I used to pay for the above-mentioned domain name are returned to me.

Simplesite.com is operated out of Denmark and is more than likely not aware of the Internet safety and security laws in the United States. Otherwise, it would offer private domain registrations.

Ticket: # 1070871 - Text Spam Complain

Date: 7/6/2016 1:23:27 PM

City/State/Zip: Westlake Village, California 91361

Company Complaining About: AT&T

Description

I received a text asking me to click on a suspicious link. It was unsolicited and came from 844-856-9595

Ticket: # 1070979 - IRS scam

Date: 7/6/2016 1:57:24 PM

City/State/Zip: Renton, Washington 98059

Company Complaining About: No Company Name Included In Messages

Description

In the past have received multiple telephone calls and Emails that threaten legal action against me that I believe is a scam. the phone Number used is:

501-306-8126 and an attachment is copy of phone call.

[Ticket: # 1071235 - Spam e-mail](#)

Date: 7/6/2016 3:42:58 PM

City/State/Zip: Libertyville, Illinois 60048

Company Complaining About: Comcast

Description

Dear Sir or Madam: There is a vendor that keeps emailing me with their product that I want to stop. I use their unsubscribe web page to try and stop but with no success. Every time they email me, they use a different email domain to pass through my spam filter. Is there something that can be done?

Sincerely, (b) (6) ██████████

Ticket: # 1071286 - Privacy ... CELL PHONE NUMBER IS DISPLAYED ON THE WEB

Date: 7/6/2016 3:56:38 PM

City/State/Zip: Richland, Washington 99352

Company Complaining About: Frontier Communications

Description

(b) (6) [REDACTED] PRIVACY....MY CELL PHONE NUMBER AND RESIDENCE IS SHOWN ON THE WEB

Washington Way

Ticket: # 1071376 - Conservative Book Club

Date: 7/6/2016 4:24:30 PM

City/State/Zip: Woodbine, New Jersey 08270

Company Complaining About: Conservative Book Club

Description

After numerous requests to unsubscribe me from any further communication, they still send them. I sent them an E-mail on 07-01- 2016 Imploring them to stop otherwise I would contact the FCC which I am doing now . I recieved another yesterday 07-05-2016. They keep coming in although I have been asking them for months now. I do not wish to recieve their solicitations. Please help. That is Conservative Book Club. I thank you in advance.

[Ticket: # 1071767 - Unwanted text](#)

Date: 7/6/2016 7:17:26 PM

City/State/Zip: Dallas, Texas 75382

Company Complaining About: AT&T

Description

Received strange text from jpyam779@gmail.com stating: "Would you like to represent my Company in USA?"

[Ticket: # 1071925 - Facebook stalking](#)

Date: 7/6/2016 9:02:09 PM

City/State/Zip: Knoxville, Tennessee 37917

Company Complaining About: Metropcs

Description

My wife's ex husband keeps befriending family members on Facebook to stalk her..we asked Facebook to end this with no results...His name is (b) (6) of Knoxville TN ...My wife desperately needs Facebook to del with the issue they say block him but when you have someone as a friend and he gets on their site then he can access her site...We want this setteled

Ticket: # 1072031 - Illegal Credit Report Check

Date: 7/6/2016 10:36:47 PM

City/State/Zip: Houston, Texas 77008

Company Complaining About: Comcast

Description

Today (7/6/2016) while reinstating internet service, I explicitly told Comcast that they did NOT have permission to pull my credit report. They pulled it anyway and as a result, my credit score on hard inquiries dropped from Fair to Poor.

[Ticket: # 1072043 - Collecting internet traffic data](#)

Date: 7/6/2016 10:54:11 PM

City/State/Zip: Brighton, Michigan 48114

Company Complaining About: Comcast

Description

I read my privacy policy today and was quite disgusted. While I understand that logging is important in the IT world, however the disregard to privacy in this case is not acceptable. I strongly beleive that people should only be tracked like criminals after they are deemed guilty. From my view this is equivalent to USPS or FedEx opening my all of my mail and recording it. Selling it is even more ridiculous. Please consider Protecting the Privacy of Customers of Broadband and Other Telecommunications Services.

Thank you

Ticket: # 1072255 - Defamation/slander

Date: 7/7/2016 8:32:27 AM

City/State/Zip: Kent, Washington 98030

Company Complaining About: Verizon Wireless

Description

Dating psychos.com allows 3rd party slander and defamation and then says its 600\$ to remove you from the board which is extortion!

Ticket: # 1072335 - Email does not allow unsubscribe

Date: 7/7/2016 9:33:25 AM

City/State/Zip: Willow Spring, North Carolina 27592

Company Complaining About: Rite Aid

Description

Email does not allow unsubscribe

riteaid@email.riteaid.com

[Ticket: # 1072462 - Choxi.com violating CAN-SPAM](#)

Date: 7/7/2016 10:44:00 AM

City/State/Zip: Sacramento, California 95816

Company Complaining About: Comcast

Description

Choxi.com continues to send me messages after I deactivated all email preferences on their website. The emails do not include a physical business address or opt-out link.

Ticket: # 1073215 - Complaint Under CAN SPAM Act

Date: 7/7/2016 2:47:28 PM

City/State/Zip: Chardon, Ohio 44024

Company Complaining About: Time Warner

Description

I asked for a real estate lawyer to contact me in Ohio. No one contacted me, I received a follow up email at which point I asked to be unsubscribed. I continue to get phone calls and emails from a TJ Holder about my "legal issue". This time, the email has included a list of other people's email addresses all seeking legal advice. For all I know, they could be dealing with very private very personal criminal offenses and do not want their information getting out there.

[Ticket: # 1073466 - Unwanted email subscription in dating site.](#)

Date: 7/7/2016 3:52:19 PM

City/State/Zip: Seattle, Washington 98101

Company Complaining About: Zorpia

Description

I am getting email from a dating site that I didn't sign up for it. And some of the email contains offensive picture. I already un subscribed but it seems that they are registering people who have not opted in

Please take action

The site is zorpia.com

[Ticket: # 1073638 - Unsolicited emails](#)

Date: 7/7/2016 4:39:07 PM

City/State/Zip: San Antonio, Texas 78258

Company Complaining About: AT&T

Description

I keep unsubscribing from these emails and they keep sending them. It's the same company that keeps changing their name and address every time I do.

Ticket: # 1073689 - unsolicited emails

Date: 7/7/2016 4:57:17 PM

City/State/Zip: Brookfield, Wisconsin 53005

Company Complaining About: Verizon Wireless

Description

I have started receiving emails with MY EMAIL ADDRESS listed on the email as the sender. Its various companies trying to recruit me to sell for them. I cannot reply to the email because its listed as sent from ME. I am afraid to connect to the website link because I'm afraid of a virus. I just went to one because you guys need SOMETHING to track down. That company, using this technology is NesDek.com. If you contact me I can forward you the email they sent me. I do not know how to attach an email below but I have copied the last one I received and here it is (remember, this email is coming into my inbox as if I sent it to myself!):

Speech of welcome

I am a representative of the HR department of a large international company.

Our enterprise is connected with a great number of various activities, like:

- estate property
- financing support
- logistics
- private undertaking service
- etc.

We are making a regional managers' team now:

- salary \$4.600 + bonus
- underemployment
- optimal timetable

If you would like to work with us, please provide us your contact information on visit our web page.

The words Web Page is a link that takes me to NesDek.com

HELP!

Ticket: # 1073893 - Unable to unsubscribe to unwanted email

Date: 7/7/2016 5:57:35 PM

City/State/Zip: Cedar Ridge, California 95924

Company Complaining About: Smarter Broadband

Description

I have tried numerous times to unsubscribe from Conde Nast Traveler. Although it says I have inscribed I am still receiving unwanted emails over 2 weeks later. I really want them to stop and have even tried to contact them directly but I still get a minimum of 2 a day. Please advise how to get them to quit! Their url is condenasttraveler@newsletter.cntraveler.com.

Thank you,

(b) (6)

[Ticket: # 1074196 - Facebook scam](#)

Date: 7/7/2016 7:59:49 PM

City/State/Zip: Marietta, Georgia 30066

Company Complaining About: AT&T

Description

Someone , calling himself Brian Griffin, contacted me on Facebook asking to be my friend, when I confirmed the friendship he asked me why I had not claimed my \$500,000 prize and was asking for some personal information from me!

Ticket: # 1074268 - False Internet Ad Leading to Many Phone Calls/ Texts

Date: 7/7/2016 8:38:21 PM

City/State/Zip: Chicago, Illinois 60613

Company Complaining About: Comcast

Description

For the past two days I have been receiving many phone calls at all times of the night / during the workday. I have been receiving sexual texts from multiple phone numbers. Today I received one that referenced the website backpage.com. Upon searching my phone number (630-862-7074) I found that there is an ad in the Chicago listing for escort service with my number. I have reported to the website as spam but nothing has changed. I would like for the website to remove the posting as it is interfering with my phone. Attached is the link to the false ad. Thank you.

<http://chicago.backpage.com/FemaleEscorts/sexylovingfreaky-attractive-body/38647871>

Ticket: # 1074319 - scams

Date: 7/7/2016 8:59:18 PM

City/State/Zip: Roanoke, Virginia 24014

Company Complaining About: Cox

Description

Several times today my computer has been locked out by the appearance on the screen of a warning message advising me that a virus has taken over my computer and they have control to prevent any further damage to my computer. I then cannot exit the screen. On the first three occasions I called the toll free number and was first told I was dealing with Microsoft. In the following discussions I learned that the person on the other end was a "Microsoft Certified Technician" not a representative of Microsoft Corp. For instance the last one I talked to identified himself as working for Healer Technology and said that he was in Melbourne City, Florida zip 32008. I have no control over my computer at this point. Each time this has happened there was a different named virus and a different phone number. I remember only the last incident which named the virus as "KOOBFACE" and gave the toll free number b1-800-754-3403.

[Ticket: # 1074338 - Comcast cap](#)

Date: 7/7/2016 9:08:29 PM

City/State/Zip: Chicago, Illinois 60618

Company Complaining About: Comcast

Description

Comcast will be injecting into my browser

"Notifications - Should you approach a terabyte of usage, we will send you a courtesy "in-browser" notice and an email letting you know when you reach 90%, 100%, 110%, and 125% of that amount. Usage notifications will not be sent to customers who enroll in the unlimited data option"

Ticket: # 1074372 - POSSIBLE DOCOMO PACIFIC CPNI or PRIVACY VIOLATION

Date: 7/7/2016 9:22:45 PM

City/State/Zip: Barrigada, Guam 96921

Company Complaining About: Docomo Pacific Guam

Description

po box 217840

Ticket: # 1074390 - POSSIBLE DOCOMO PACIFIC CPNI or PRIVACY VIOLATION

Date: 7/7/2016 9:37:06 PM

City/State/Zip: Barrigada, Guam 96921

Company Complaining About: Docomo Pacific Guam, Usa

Description

Internet Traffic/Usage Graph of subscribers are available, and unsecured for the world to see.

[Ticket: # 1074452 - Trying to get me to give him my private information to do a photo shoot](#)

Date: 7/7/2016 10:35:02 PM

City/State/Zip: Los Angeles, California 90039

Company Complaining About: AT&T

Description

Approached me on a gay meet up site and asked if I would do a photo shoot where I would get paid \$2000. he then started trying to get me to give him things like mu SS#, my bank account number and my routing number. I refused and the last two times he has asked me for my bank login info and password. His email is lenjones001@gmail.com He says his name is Len Jones and his phone # is 323-510-6034. I have attached what he says is a photo of him.

Ticket: # 1074472 - AT&T conducting unauthorized Hard Pull Credit Inquiries

Date: 7/7/2016 11:00:10 PM

City/State/Zip: San Diego, California 92104

Company Complaining About: AT&T

Description

I applied for AT&T internet service last year. For this applications, AT&T conducted a "hard" credit pull done for my credit report. (A "hard" credit pull is the type of pull that is supposed to be done only for an application of credit, not for utility service, and is considered to be a detrimental item which could impact the applicant's credit score, an entity which you all are probably well aware is extraordinarily important in our society.) For my other utilities - water, gas, and electricity (Entergy) - either a "soft" credit pull was done (i.e., a pull that is not detrimental to the credit score) or no pull at all. It appears that only AT&T is so reckless with its customers. They gave no warning or indication that this would be done and if told I would have stopped the application process.

Ticket: # 1074646 - Profanity on ATT email banner headlines - supplied by ATT

Date: 7/8/2016 8:23:30 AM

City/State/Zip: Scarsdale, New York 10583

Company Complaining About: AT&T

Description

The following news "headline" appears on the ATT website for ATT email, and this filth should not be allowed by the FCC: "Everyone Is Wondering WTF Is Up With Calvin Harris After What He Just Did to Taylor Swift and Tom Hiddleston". This kind of vulgarity has no place on common, consumer websites.

I ask that you discipline ATT for this profanity, require that it be taken down and that you issue a fine to ATT email services.

Ticket: # 1074662 - Cant unsubscribe from unwanted email

Date: 7/8/2016 8:40:15 AM

City/State/Zip: Manhasset, New York 11030

Company Complaining About: Not Internet Provider Issue

Description

I keep receiving emails from a company I didn't subscribe to--1ink. I have tried un subscribing but they keep coming and then in fact I get barraged with others. How can I stop them ? I did email them and they said they would remove my email but that's when I got more AND am still receiving theirs.

Although the products and promotional companies are varied, the company that is in charge of the unsubscribe is always the same - "Agro Processors Limited co NDS " 2107-B Cayton Street, 2012, New Orleans.

If someone could help guide me I would appreciate it. Thank you.

Ticket: # 1074734 - Unable to unsubscribe from CNN breaking news alerts

Date: 7/8/2016 9:46:13 AM

City/State/Zip: Tarrytown, New York 10591

Company Complaining About: Verizon

Description

I have clicked the "unsubscribe" link at the bottom of CNN breaking news alerts multiple times over the past several weeks. Each time I am told I have been told that I unsubscribed successfully, but I continue to receive the emails. Not sure if I chose the right options for "Internet Issues", etc. on this form, but there were no options for "spam" or related even though I reached this form from the "file a complaint" link in the spam section of the FCC website. Thank you.

Ticket: # 1074782 - unwanted emails

Date: 7/8/2016 10:05:41 AM

City/State/Zip: Raleigh, North Carolina 27603

Company Complaining About: Time Warner

Description

I have requested to be unsubscribed from all emails emanating from brendon@brendonbrechard.com at least 4 times, yet I continue to receive emails. They are not honoring my opt-out request.

[Ticket: # 1074892 - Filthy solicitations](#)

Date: 7/8/2016 10:49:57 AM

City/State/Zip: Seymour, Tennessee 37865

Company Complaining About: Charter

Description

About a week ago I started receiving "sexual solicitations" . I marked them as spam but they change their email address and continue. I am a retired preacher's wife and I really can't believe this is allowed. Shall we F\$ck?

Ticket: # 1074952 - Comcast in Philadelphia Suburbs

Date: 7/8/2016 11:10:33 AM

City/State/Zip: North Wales, Pennsylvania 19454

Company Complaining About: Comcast

Description

I called customer service this morning to downgrade some of our service because we need to eliminate some costs from our budget. I was told that they could not continue with the change because the last four digits of my social security number did not match their records. I explained that this account was 24 years old, that bills are paid on time each month, that I have had service calls and service changes and numerous phone calls over the years with Comcast and no one ever told me that the digits associated with the account were not correct as supplied. Despite this, they could not work with me to verify my identity in any other way by phone. I was told that I must go, in person, to a Comcast service center with my state ID and Social Security card to verify my identity. First, I do NOT want to give my social security card to ANYONE. Second, I work full-time and it is very difficult for me to get to the service center even though they are open on Saturdays. Third, why should I have to be totally inconvenienced because they don't seem to have the correct information and never chose to inform me. They take my payment each month without proof of identity. They did not tell hesitate to upgrade my service a few years ago. I feel that because I was calling to "downgrade" service, they were treating me differently and stalling the process. The representative was polite and professional, but it did not change the nature of the call nor my frustration. I asked to be transferred to a manager, but was told one was not available and I would receive a call back. In the 2 hours since my initial call, I have not received a call back. In the meantime, my bill stays at the current rate and will not change until this is resolved. Thank you for your attention to this complaint. I look forward to hearing from you.

Ticket: # 1075006 - Dish

Date: 7/8/2016 11:32:38 AM

City/State/Zip: Stevensville, Montana 59870

Company Complaining About: Dish Network

Description

My postal address changed but my residence did not. I tried to update Dish to this fact but could not get them to understand this because they required me to provide information on my Social Security number to them. I do not share that information as is my right. They need to stop this data mining and use a better method to identify their customers. Now I do not know what to do to correct my address with them.

[Ticket: # 1075657 - My Email with Comcast is being spammed and it doesn't exist anymore](#)

Date: 7/8/2016 3:05:38 PM

City/State/Zip: Oak Park, Illinois 60304

Company Complaining About: Comcast

Description

I had an email with Comcast for 15 plus years and I was an active customer. 1 year ago I changed to AT&T Uverse and Comcast turned my email off to me so I was unable to gather contact information, etc. or go into it at all. That was fine and I could accept that. But now my friends and family are being spammed by my comcast email and have been for months. I finally called Comcast to explain the situation and they said no one will be able to use my personalized email anymore. That was 2 weeks ago and my family and friends are still getting spam from my old Comcast email.

[Ticket: # 1075731 - Texts](#)

Date: 7/8/2016 3:23:14 PM

City/State/Zip: Hudson, Florida 34667

Company Complaining About: Verizon Wireless

Description

3522397191 is sending me unauthorized text solicitation

Ticket: # 1075753 - Comcast's Bandwidth Cap is Unethical and Potentially Violates Privacy

Date: 7/8/2016 3:27:16 PM

City/State/Zip: Evanston, Illinois 60201

Company Complaining About: Comcast

Description

Comcast recently moved to implement a 1 TB cap in data usage for all residential customers in the Chicago area.

This is a blatantly anti-competitive practice. Data caps do nothing to help with congestion. There are already far better QoS methods that can reduce network traffic congestion without the use of data caps across the board. It's easy to imagine a situation where subscribers will now pay more to simply access streaming video content from Comcast's competitors.

I live in an area which is effectively monopolized by Comcast. I have no other options for a cable Internet subscription to my household. The data cap will undoubtedly affect my usage habits. The overage fees to be charged are inordinately high: up to \$200/mo higher in some cases.

This practice can only exist in a monopoly environment. It is unacceptable to me and many others. Please put an end to it.

In addition, Comcast is going to inject my browsing with messages such as these (from the Comcast document indicating that they are placing caps on every Comcast customer in the Chicagoland area):
Notifications - Should you approach a terabyte of usage, we will send you a courtesy "in-browser" notice and an email letting you know when you reach 90%, 100%, 110%, and 125% of that amount.

In order to inject these notifications while I am browsing the internet, Comcast must use deep packet inspection in order to figure out where they need to inject their messages. This means that they are reading the data in our packets, which is a huge privacy violation. This is the equivalent to having the ability to spy on my browsing behavior any time they want, just because they are the sole provider of internet in my area. This is incredibly illegal, and definitely an invasion of privacy.

I implore you to look into Comcast's new policy of capping bandwidth. It is wrong of them to enforce such a policy in attempt to charge customers more money.

Ticket: # 1075830 - SLAC Alerts: Hi Student Loan Forgiveness

Date: 7/8/2016 3:53:10 PM

City/State/Zip: Yarmouth, Maine 04096

Company Complaining About: Verizon Wireless

Description

I'm receiving un-solicited text messages on my cell phone about student loan forgiveness. I don't even have any student loans outstanding.

Ticket: # 1076095 - Violation of CAN-SPAM Act

Date: 7/8/2016 5:29:27 PM

City/State/Zip: Naples, Florida 34113

Company Complaining About: Comcast

Description

I started receiving unsolicited email from a sex and dating website featuring fully nude images. Over the course of at least 2 years, I've tried many times to opt-out from receiving email from this company. I suspect they will comply if they know they are dealing with a government agent.

The company's website:

<http://www.4club.com/> and services@e.4clubmail.com

The email address from the company:

services@e.4clubmail.com

Ticket: # 1076330 - Spam Text Solicit Market Communication

Date: 7/8/2016 8:13:07 PM

City/State/Zip: Seattle, Washington 98104

Company Complaining About: T Mobile

Description

I'd like to request a complaint made against two mobile numbers for soliciting their business through text for their business relating to CNS study has no association with my mobile number or I. Please note that mobile (971) 238-1312 refuse to provide details when I ask for more information regarding the person they're trying to contact. I only respond once to each mobile number below and have block their phone number. Mobile 1: (619) 658-0315 Mobile 2: (971) 238-1312. Thank you for reviewing and all your assistance, have a nice day.

Ticket: # 1076499 - A SPAMMER

Date: 7/9/2016 12:02:12 AM

City/State/Zip: Belle Mead, New Jersey 08502

Company Complaining About: Comcast

Description

I have been receiving about 10 emails daily for several weeks from an outfit which has not honored innumerable 'unsubscribe' requests. Est. over 200 spams total. Below is a log of one day with nine entries. Am I entitled to compensation for harassment and inconvenience? How?

Log for June 6, 2016 NOTE: Cleverly this spammer does not permit 'copy and paste', thus I can't copy it here to send. It will forward, however. Will do so to a proper address. The following is a representation of the spammers text.

POLLUTION CONTROLS

c/o NDS

[Click here to un-subscribe from our Mailing List](#)

300 Andover St, #218 Peabody, MA 01960

Email: contact@nehiloth.com +1985755039

This spammer does not follow the rules for unsubscribing.

Ticket: # 1076519 - TWC

Date: 7/9/2016 12:12:19 AM

City/State/Zip: De Soto, Texas 75115

Company Complaining About: Sprint

Description

I just called TWC about my bill... My bill went up from 110. To 115.00 on cnn u all interview them to give us 1 year for over charging they r still doing it. I don't have a choice because I can't have a dish on. My patatio we need some help I'm a senior on a fixed income 1 thing I can do is sit and watch TV and wait for death

[Ticket: # 1076536 - Paid internet unreliable at hotel service](#)

Date: 7/9/2016 12:51:25 AM

City/State/Zip: Mountlake Terrace, Washington 98043

Company Complaining About: G6 Hospitality

Description

G6, the company that owns Motel 6 and Studio 6 forces customers to pay for net that is unreliable and poor performing, <4mbs speeds while advertising unlimited wifi here. Additionally, users are forced to connect over an unsecure, OPEN connection that leaves us open to hacking.

[Ticket: # 1076626 - Unwanted email solicitations](#)

Date: 7/9/2016 8:50:22 AM

City/State/Zip: Frankfort, Kentucky 40601

Company Complaining About: 2006-2016 American Consumer News, Llc. - Marketbeat.com, 1401 S. Discovery Ave., Sioux Falls, Sd 57106. United States.

Description

I subscribed to a free newsletter a few weeks ago and am now bombarded with advertisements for other services. I have requested unsubscription from these ads at least a dozen times and have advised the sender that I would complain if they continued. They still continue.

Ticket: # 1076895 - Failure to unsubscribe

Date: 7/9/2016 1:51:20 PM

City/State/Zip: Midlothian, Virginia 23113

Company Complaining About: Verizon

Description

I have made five requests over the course of 6 weeks to unsubscribe from Nutrisystem email contacts. They have stated they would assist and haven't. customerservice@nutrisystem.com

Ticket: # 1076920 - spam, without unsubscribe option

Date: 7/9/2016 2:16:41 PM

City/State/Zip: Phoenix, Arizona 85086

Company Complaining About: Microsoft

Description

I am receiving unsolicited solicitations from outlook.com, and there seems to be no way to unsubscribe. I have an account with Microsoft, but I do not recall giving permission to receive solicitations about related products, and I cannot find a way to stop these emails. I have spent hours trying to find a solution online, and through account support chats with Microsoft, but even they seem to be unable to resolve this issue. It is my understanding that unsubscribing is supposed to be easy, and it is definitely not easy to unsubscribe from anything related to Microsoft. The related email account is brian@azdalys.us.

Sender is: bounce-27_HTML-157529281-5104-7231649-2453@bounce.email2.office.com

[Ticket: # 1076958 - Spam after unsubscribing](#)

Date: 7/9/2016 3:04:39 PM

City/State/Zip: Philadelphia, Pennsylvania 19146

Company Complaining About: Verizon

Description

I've been unsubscribing from a company for months. They provide an address for people who continue to get messages, but it doesn't work. I've taken screenshots of my unsubscribe and the continuing messages, going back a month.

Sincerely,

(b) (6)

[REDACTED]

[REDACTED]

[Ticket: # 1076964 - Pictures being used](#)

Date: 7/9/2016 3:08:21 PM

City/State/Zip: Mahanoy, Pennsylvania 17948

Company Complaining About: Service Electric

Description

Someone took my daughters pictures off of her facebook page and was pretending to be her want to know what I can do about it they were using her pictures for sexual reasons

Ticket: # 1076966 - scam on malware must be fixed or computer will crash and/or lose harddrive

Date: 7/9/2016 3:09:07 PM

City/State/Zip: Colorado Springs, Colorado 80920

Company Complaining About: Centurylink

Description

Jul 8, 2016

While in Google Chrome a separate Google Chrome window appeared (not a pop up on the existing chrome window like other scams but a separate window).

Then an audio also came across with the new google chrome window with the Microsoft Windows logo showing my desktop Windows properties to include my name etc and a message that my computer had malware and must call within the next 10 minutes to get technical support to remove the malware along with a lot of warnings not to do anything else, etc. This was unsolicited and initiated on their part with a number to call appearing with the Microsoft logo.

When I called the rep Andy Parker, ID –M224058 was very technical and I asked that this appeared to be a scam. He stated no scam that they support resolving malware issues that occurred on my computer and that is why the warning came up.

I still thought this was a scam then I asked specific questions to help me verify this was technical support through Microsoft since I saw the log. He stated the following to answer my questions:

- Not directly Microsoft but independent and saw that I was out of warranty on my computer
- Session was being recorded
- Provided ID number, website and phone number with extension
- When I stated that I had McAfee All-Access protection and I was going to call McAfee first he stated McAfee only provides anti-virus software and they could not fix this issues since this was malware
- When I stated I could buy a new computer for less than the cost the stated the issue was across my network on all computers on the network and he had to encrypt the firewall to protect at the network security level which McAfee does not support
- He ran an event scan using teamviewer to show me I had 22,000 plus alerts and my computer would crash once at 25,000 events (non were critical) and less than an hour before it would crash and be unrecoverable including all my data. I have over 40G of teaching material on the harddrive. Their message stated the hard drive could be wiped out and inaccessible.
- Although I wanted to call McAfee still suspecting something he stated again they could not fix this issue since the was network security. I fell for their scam believing them on the above and what they showed me with the events.

I later called McAfee and they state this was a scam. Ticket # 2037320281. I then called my bank and stopped payment on the internet check for the network security protection they supposedly did. The bank stated to report this to the police and the FCC and closed my account and stopped payment.

I watched what they ran on the computer: free version on Malwarebytes and they installed their own adware program which I later removed working with McAfee.

I went to a website to pay using my checking account; since I called McAfee and my bank which stated this was fraud and a scam I stopped payment on the check and closed the account. I also blocked their email address from my msn email account and will try to block their phone numbers as they will probably call wanting their money ...\$499.99 since i stopped payment and realized this was a scam since they lied about what McAfee could do and that at 25,000 event very shortly would crash my computer when in fact McAfee showed me the next day over 55,000 events and no issues. They said scams like this occur and I should stop payment.

I paid \$444.99 and signed a contract for that; I stated I would only use a check and not a credit card and stated if I could cancel the check if this seem not right which they said I could. Also they then wanted me to pay \$200 plus for labor and state taxes but I said i would have to pay separately since i did not have enough funds so they said they would call back on 7/18 to get the rest of the money since it was important to get this fixed now across my network.

[Ticket: # 1077015 - personal information leak](#)

Date: 7/9/2016 3:51:52 PM

City/State/Zip: Shreveport, Louisiana 71101

Company Complaining About: Qlinkwireless/qualcom/possible 3rd Party Affiliation.

Description

private info taken on google.

Ticket: # 1077022 - Cyber Bullying

Date: 7/9/2016 3:55:18 PM

City/State/Zip: Fleming Island, Florida 32003

Company Complaining About: Youtube

Description

Channel Drama Alert specifically Daniel Keem a/k/a Drama Alert or Killer Keemstar has caused several mental breakdowns by Cyber bullying. These are on Youtube video. He has falsely accused Bashurverse, another Youtuber, of being a pedophile, resulting in him having a mental breakdown and crying on camera. The link is at <https://www.youtube.com/watch?v=P3jGnbnonOM> Or you can find it under Bashurverse Breakdown Re-Upload. This is an going issue and needs to be dealt with. He has also made fun of a youtuber that has cancer by saying "I can't wait to report on his death." that victim is Total Biscuit the cynical Brit.

Ticket: # 1077053 - my email blocked again

Date: 7/9/2016 4:47:27 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

PLEASE FOLLOW UP WITH MAIL.COM...WHEN TRYING TO LOG INTO

(b) (6) ...MY PASSWORD HAS BEEN CHANGED OR ESPIONAGED BY LEON OF MACY'S OR ILONA OF BIOMEDICAL SOLUTIONS OR THE COVENANT MEANING THEY HAVE MY KIDS HELD HOSTAGE...SAINT LUKE'S HOSPITAL...CORLISS CHRISTOPHER...PSYCHIATRIC WARD..PLEASE INVVESTIGATE ATTORNEYS..GLEN DALTON...RICHARD BANKS..ALAN ZVBILEMAN AND CHESTERFIELD POLICE DEPT. WHO WENT TO THE MISSOURI HOUSE OF REPRESENTATIVES..ASKING ALL MISSOURIANS RIGHTS BE DENIED...THEY KEEPING DENYING MY RIGHTS AND REPORTING LIES AS IF THE CHESTERFIELD POLICE dba RGA PETITION WHEN IT DID NOT...SEE IF MEXCICAN CARTEL ARE RUNNING THE CHESTERFIELD POLICE DEPT OR THE ITALIAN CARTEL...LED BY KATHY MAZZARELLA OF GRAYBAR...IS SENT A LETTER TO THE CREVE COUER POLICE WHO MAY HAVE BEEN ABDUCTED OR HAD ONE HIS CHILDREN ABDUCTED FOR HE CONNECTED TO ME THIS MORNING..GEILAND WOULD BE THE LAST OF THE EMAIL ADDRESS TO GEILAND CREVE COEUR POLICE ...WHO MAY HAVE BEEN TRYING TO GET MY HOUSE...AND NOW ABDUCTED BY THE METRO CHRISTIAN WORSHIP CENTER OR BY MR. ARRAS OF SAINT LOUIS COUNTY...FOR TRYING TO HELP ME GET THE DIVORCE DECREE FROM MY DIVORCED HUSBAND'S ATTORNEY..SO I MAY OCCUPY THE PROPERTY..THEY MAY DECLARE I AM TOO DIRTY..WHICH I AM DUE TO THEM PLACING SEWER, URINE..THROUGH MSD..WHICH MR. OWENS HAD A BILL COME TO MY HOUSE A FEW YEARS AGO...PLEASE CONTACT MISSOURI HOUSE OF REPRESENTATIVES ON WHO OVERTOOK MY EMAIL ACCOUNT AT MAIL.COM...AN PROSECUTE TO THE FULLEST FOR VIOLATION MISSOURI HOUSE BILL 214...HUMAN TRAFFICKING JUDGE IS JUDGE BORONUS..WHO DENIED MY CASE TO HELP ME FIND MY ABDUCTED CASE OR SOLIDIFY MY DIVORCE DECREE BY DENYING ME MY CASE SO HE COULD DETAIN MY KIDS INTO PROSTITUTION...BLOCKING OUR ABILITY TO MAKE MONEY BY TAKING OUR CELL PHONES..AND STEALLING OUR EMAIL ACCOUNTS TO GAIN ACCESS TO OUR EMAIL CONTACTS..TO DO WHAT?...MISSOURI HOUSE BILL 214..DID MY MOTHER ROSETTA WOODBERRY HAS MY KIDS PROSTITUTING THEMSELVES PAY JUDGE JAMISON...JUDGE BORBONUS...OR JUDGE WARNER...OR JUDGE VINCENT...OR JUDGE DONNELLY..PLEASE INVESTIGATE..AND PROSECUTE...AND REPORT TO MISSOURI HOUSE OF REPRESENTATIVES..SEE THE HISTORY OF W.B. WOODERRY AND ROSETTA WOODBERRY..BE OBTAINING THE LETTER SENT FROM POINT INTIME15@MAIL.COM THIS MORNING..JULY 09 2016...

Ticket: # 1077088 - Unwantes Spam Texts

Date: 7/9/2016 5:31:18 PM

City/State/Zip: Salisbury, North Carolina 28146

Company Complaining About: Sprint

Description

Since July 3rd, I have been receiving daily texts to my cell phone and stating that my information has been accessed, pictures are being downloaded to people's phones (Alexander's and Blakely Lyon), and my iPhone has been found (I have pics of them). I have had to change my passwords and be hyper vigilant regarding my bank account as some of my apps have my credit card associated with it. When it is dialed (314)366-9263, it is constantly busy. I would like to report the harassing texts.

Ticket: # 1077155 - Sprint

Date: 7/9/2016 6:48:49 PM

City/State/Zip: Omaha, Nebraska 68114

Company Complaining About: Sprint

Description

There are a lot of issues I have with Sprint. One is for Privacy as my account was hacked after they supposedly locked my phone and have done nothing to retrieve it even while working with local law enforcement in which my case number is located at Omaha Police Department. The next issue is I don't receive LTE nor any of the upgraded G's that I am paying for. The next issue my phone does not operate as it was designed to do due to Sprint's limitations. The next issue is the price I pay for these plans and I am not being treated as a valued customer and has paid more than the average person I know that is not of color or for anyone period colored or non colored. The other complaint is that I tried several times between Thursday July 07, 2016- July 09, 2016 to reach a human at a Corporate number only to be rerouted to Customer Service with no resolution wasting a lot of my time and money and I am upset about it all. These issues are going on in present time but I have had issues with Sprint since the beginning of my account in 2005. I have included my attached complaint I have also sent to Sprint.

Ticket: # 1077196 - Unsolicited similar text messages from a variety of phone numbers

Date: 7/9/2016 7:25:06 PM

City/State/Zip: Dennis, Massachusetts 02638

Company Complaining About: Verizon

Description

For the last 4 months, I have received SMS messages from someone addressing me as "(b) s". If I reply or block the number, I get a flurry of similar messages from new phone numbers.

Is there some way to block them all?

Ticket: # 1077364 - Complaint against Organization (Cape Verdean's of Southern California)

Date: 7/10/2016 1:23:11 AM

City/State/Zip: Los Angeles, California 90009

Company Complaining About: AT&T

Description

July 9, 2016

I have asked the Cape Verdean's of Southern California (CVSC) organization 7 different times to please remove my email address from their database. I have put this request in writing in a formal request 3 times. I have spoken with several Board members of that organization and I have requested to have my email address removed. There is NO unsubscribe on their information that they continue to send me.

To date, my email address still has NOT been removed.

I do NOT want to receive not ONE more unsolicited email from this organization.

Their email address is CVSCpr@yahoo.com

Thank you.

[Ticket: # 1077374 - Hacking of acct\(Facebook\)](#)

Date: 7/10/2016 3:20:12 AM

City/State/Zip: Kailua-kona, Hawaii 96740

Company Complaining About: Facebook

Description

This number 808-264-7382 tried to hack my Facebook acct which I deleted.i know this cause this number showed up as a recovery number for my Facebook acct which is not my number.

Ticket: # 1077412 - Suspicious email Inheritance

Date: 7/10/2016 7:59:15 AM

City/State/Zip: Ft. Myers, Florida 33919

Company Complaining About: Comcast

Description

I believe this is a scam and would like to report it. Received from: email sent to my email:

(b) (6) from Terry A. Birkett

birkett@student.uiwtx.edu

We have an inheritance of a deceased client with your surname. Contact Andrew Bailey via the following email: andrew.ba2016@yandex.com with your full names and info.

I would attach it, but I cannot get into this email from this computer.

Thank you for your investigation.

Ticket: # 1077431 - email spam harrassment

Date: 7/10/2016 9:31:44 AM

City/State/Zip: Summerland Key, Florida 33042

Company Complaining About: AT&T

Description

MBMA Designs of Chicago IL has been sending me up to 100 emails/day from their various clients - advertisements for products & services that I neither want nor need. I have attempted numerous times to opt-out by following their unsubscribe link. But that seems to prompt MORE email, not less. After a couple months of this, I consider it harassment. I need to sift through all their email looking for email from possible prospective clients, & it takes up too much of my time & storage on my server. I've written a paper letter to them requesting they stop, but I am at my wits' end. Please help.

Ticket: # 1077491 - ALOHA in violation of unsubscribe laws

Date: 7/10/2016 11:56:46 AM

City/State/Zip: Redwood City, California 94061

Company Complaining About: Comcast

Description

ALOHA (www.aloha.com) does not provide functioning nor user-friendly unsubscribe features from it's mailing list. I have repeatedly tried to remove myself from all of their mailing lists since May. Not all of their emails included an unsubscribe link even though all were promotional messages. Still, when I was not removed and continued to be spammed, I emailed the company for removal and there was no response at first. So I emailed again. This time they provided instructions for website removal which I said had not worked multiple times so far. So they said they removed me. But I continued to receive spam emails from them. They are in violation of CAN SPAM.

Ticket: # 1077599 - Internet Fraud

Date: 7/10/2016 2:39:33 PM

City/State/Zip: Flushing, Michigan 48433-1408

Company Complaining About: Comcast

Description

Received telephone call from person identifying self as Peter Smith, Drivers Headquarters Supervisor, (1-877-290-1033) announcing that something was wrong with my computer drivers because they could not access it to update it. Being older and because I have actually do have a contract with a a computer technician who services my computer, I foolishly allowed remote control of my computer. I was hacked. I was unable to use my computer. I unplugged everything. I then called my technician, reported the problem and they scrubbed my system and re-installed my software.

[Ticket: # 1077601 - cyber stalking and harrassment](#)

Date: 7/10/2016 2:51:24 PM

City/State/Zip: Mesa, Arizona 85207

Company Complaining About: Centurylink

Description

For the last 9 months my ex girlfriend has been making fake accounts to stalk and harass my friends, family and myself.. She has publically humiliated and slandered my name on facebook and other social media sites.. She steals identities to make fake accounts on facebook and other sites.. I filed a cease and desist notice to her 6 months ago but she still continues. The most recent was 7/07/16..

[Ticket: # 1077702 - Company won't remove me from their email list after asking them to for over a year straight.](#)

Date: 7/10/2016 5:40:16 PM

City/State/Zip: Westbrook, Minnesota 56183

Company Complaining About: Centurylink

Description

The website cannasos.com will not remove me from emails. I've unsubscribed MULTIPLE times over the last 18 months. I've contacted them & they won't do anything about it. I had to switch to a new gmail account because Cannasos.com won't stop the harassing emails. Yes, this has been going on for a year & a half.

Ticket: # 1077718 - Emergency assistance needed

Date: 7/10/2016 6:24:13 PM

City/State/Zip: Hillsborough, California 94010

Company Complaining About: AT&T

Description

I have endured the most heinous bizarre harassment over the last year and a half. I currently am unable to go anywhere without being slandered people saying that girl that truck.....I don't know the reference.

MORE ALARMING is the fact that everything I write on my personal iPad or things I have stated in the privacy of my own home have somehow become public domain and friend and family approached and harassed

I've been told that I'm broadcast somehow

I'm scared for my life as I'm being followed and harassed everywhere I go with things stated privately onto myself in my home or truck

Police have indicated their hands are tied as it's federal so I paid a company by the name of file retrieval to investigate my device which they kept and charged me a \$900 fee to wipe the iPad and returned it 6 months later despite the 30 day turnaround they indicated

I'm being harassed out of my life

I can not believe this is allowed to happen in this country

AT&T and apple has jeopardized my safety and life by refusing to provide answers let alone assistance in securing my accounts

Ticket: # 1077800 - <http://spam-report.email> Website - content that is false, mislead, ...

Date: 7/10/2016 9:17:53 PM

City/State/Zip: Columbia, Maryland 21044

Company Complaining About: Liquidweb Hosted [Http://spam-report.email/](http://spam-report.email/) Website

Description

Website: <http://spam-report.email/> hosted by liquidweb

Issues:

1. **FALSE & MISLEADING:** The website footer content indicates "... No data is accepted to be genuine or right and is proposed just for amusement purposes ..." is small print below false and misleading information.
2. **FACILITATES IDENTITY THEFT:** The website lists one of my old email addresses (annakellers_pg@yahoo.com, with and without the email domain via a google search) reflecting my legal name. I believe that associating my legal name (email address) to spamming is defamation today but I believe that it could facilitate identity theft in the future (since some of my old financial accounts are associated with that email address).
3. **SOURCE FOR UNSAVORY CHARACTERS:** The website providing all the email addresses listed (probably most abandoned years ago) advertises to unsavory characters easily spoofed email accounts.

Liquidweb said (Email and On Phone) they could do nothing so I am informing the FCC/You.

Thank you for Listening

My hope is that the website can be shut down or information pertaining to my legal name removed I don't like having an old email address being used for amusement purposes - I am not amused but am very cybersecurity conscious.

[Ticket: # 1077835 - Hundreds of spam mail](#)

Date: 7/10/2016 10:16:09 PM

City/State/Zip: Caguas, Puerto Rico 00727

Company Complaining About: Ehost.com / (our Email Is Based On Their Server)

Description

(b) (6) 

Ticket: # 1077947 - Junk Email Harassment

Date: 7/11/2016 8:27:27 AM

City/State/Zip: Fpo, District Of Columbia 96379

Company Complaining About: Mediatti Broadband Connect

Description

I have requested to be removed from the mailing list for the company "Bits and Kits" three times, with no success on any attempt. Their website is www.bitsandkits.co.uk . When I attempted to email their issues department, I got a kickback message stating that they were not replying. Could you please look into this? Thank you. Also, I live at an APO/FPO address, so my 'State' is Armed Forces Pacific, not 'District of Columbia.'

[Ticket: # 1078549 - Spam mail](#)

Date: 7/11/2016 1:46:24 PM

City/State/Zip: Keizer, Oregon 97303

Company Complaining About: Comcast

Description

Keep getting fake emails with the subject: "Thank You! " & *real company here*. I know they are fake because the first line uses the ausdev part of my email as my name, and I've never agreed to receive these emails. I unsubscribed, then got another the next day.

[Ticket: # 1078587 - identity theft](#)

Date: 7/11/2016 2:02:32 PM

City/State/Zip: Pekin, Illinois 61554

Company Complaining About: Comcast

Description

someone hacked into my computer and stole my information

[Ticket: # 1078671 - AtlasPublicRecords.com](#)

Date: 7/11/2016 2:23:54 PM

City/State/Zip: Milwaukee, Wisconsin 53209

Company Complaining About: AT&T

Description

AtlasPublic Records have put personal information on the internet which include address, phone number, and old information concerning the case.

They have no contact information or opt out form. The information is wrong and there is no way to get it off except blackmail and extortion. The way they have people information out here is dangerous as well as information that has been expunge. They also use GOOGLE MAP with picture of my house. Something must be done. THIS IS VERY DANGEROUS TO MY LIFE AND FAMILY.

Ticket: # 1078714 - Hacker alert

Date: 7/11/2016 2:36:41 PM

City/State/Zip: San Francisco, California 94115

Company Complaining About: Hotmail.com

Description

My email has been hacked into, and someone is using it to send spam. My wife and I can identify this person, and will fully cooperate to prosecute him. This man asked if he could sit down with us at a coffee house in our area. Then he started asking us questions, said he wanted to help us, and asked for my email address, which I foolishly gave him. He has created a new password, and has already sent over 100 messages to people I never heard of. Each message has an extremely suspicious title. As I am waiting to hear from potential employers, I cannot change my email account. I have seen this man at the same coffee house since then, dressed in a different suit, looking around, probably to find someone else who looks naive. Who knows how many email addresses he has obtained? Since other people's emails are being used, they would be prosecuted for his crimes.

[Ticket: # 1078765 - doximity spam](#)

Date: 7/11/2016 2:53:45 PM

City/State/Zip: Ny, New York 10024

Company Complaining About: Dximity

Description

I continue to receive unwanted requests from doximity.com despite unsubscribing from them multiple time over the past year. it seems that they only allow you to unsubscribe from an individual former colleague contact rather than the whole service, which means there are hundreds of former colleagues they can continue to spam me using.

Ticket: # 1078813 - Internet scam

Date: 7/11/2016 3:07:25 PM

City/State/Zip: Clovis, California 93619

Company Complaining About: AT&T

Description

I purchased I Yogi customer support for my apple I Mac and they called me yesterday and said I was being hacked so they logged on remotely and then asked me to change all of my bank passwords! I didn't !! But then they tried to sale me ip protection for \$499 I said I couldn't afford it and they asked what I could afford and I said nothing, the started calling me a mother fucker over and over!! I unplugged the computer and called apple support. Apple went through my computer with me and there was nothing wrong with it!! Now these guys are continuing to call me !!! They are scammers! Here are the numbers they call from 888-260-7450...877-316-8429 ...877-700-5208 I have paid these assholes almost \$500 in the last couple years thinking they were helping me clean viruses from my computer what a joke! Now they are harassing me because I want pay them anymore money!!

Ticket: # 1078920 - Marketo

Date: 7/11/2016 3:35:22 PM

City/State/Zip: Los Angeles, California 90024

Company Complaining About: Marketo

Description

I am being flooded with spam e-mails from Marketo. I have spoken with numerous representatives and it is still occurring. It is becoming a real issue.

cmeyer@marketo.com

Ticket: # 1079042 - False 3rd party information

Date: 7/11/2016 4:17:28 PM

City/State/Zip: Henderson, Nevada 89014

Company Complaining About: Moen

Description

I recently filed a complaint with the BBB regarding Air Pro Master, taking and refusing to give back a moen faucet after replacing it with a cheap plastic one that continuously drips unless, I, according to Air Pro Master, that I unscrew the spout and empty the water from the chamber after each use. A post on the BBB report by Air Pro Master states they were told by MOEN that my house was sold in 2000 which is false information. I have no idea why a Moen Rep would have stated such a lie. The main reason I purchased a moen faucet in the first place was due to the life time warranty. I replied back to Air Pro Master on the BBB site letting them know the info they were provided and posted was false. I also called Moen, spoke with rep, who didn't know why previous rep would have given false information on me or if he/she did and I explained to her that Air Pro Master clearly stated it on the BBB site, rep stated she would have someone from the special services dept contact me which they did via email but stopped responding after I wanted to know who gave them the right to provide false 3rd party details about me and isn't there a law against that.

Ticket: # 1079087 - Repeated Emails After Unsubscribing

Date: 7/11/2016 4:34:24 PM

City/State/Zip: Minneapolis, Minnesota 55430

Company Complaining About: Comcast

Description

I have unsubscribed from email marketing communication from the website <http://ancestry.com/> yet I am still receiving marketing emails from this website.

When unsubscribing, they inform you it may take 7-10 business days for this change to go into effect.

It has been well over 7-10 business days since I originally unsubscribed, yet I continue to receive marketing emails.

Ticket: # 1079157 - Password Privacy**Date:** 7/11/2016 4:56:50 PM**City/State/Zip:** Midlothian, Virginia 23113**Company Complaining About:** Verizon

Description

I recently learned that Verizon support representatives including foreign nationals have direct access to customer network passwords. Verizon requires its customers to rent its router and charges \$120. per year. Most customers are bound in this arrangement for two years (where two year contracts are permitted). One would think that this would afford a level of privacy, but apparently in order to get full privacy with Verizon, customers would have to purchase a second router and place it between their equipment and Verizon's router. Verizon refuses to allow consumers to access its network unless you use its routers. If you want privacy, you must have two routers.

In addition to the above privacy concern, this operates as a restraint of trade since most consumers are bound by two year contracts, and it is not economically feasible to install a second router.

In the interests of privacy and freedom of choice, please consider rules that would:

1. Allow consumers to choose whether they want to pay \$120 per year for a Verizon router, or purchase their own for about \$80.
2. Abolish two year contracts

[Ticket: # 1079226 - repeated privacy-violating emails from Comcast XFINITY](#)

Date: 7/11/2016 5:19:42 PM

City/State/Zip: Stanford, California 94305

Company Complaining About: Comcast

Description

Comcast has sent me repeated emails with another customer's account information (presumably by mistake). The attached PDF shows one example, along with my note to Comcast, and their response saying it would be corrected. I have continued to get numerous emails from then, and today a representative told me over the phone that they cannot legally change the email address without her permission, and that they haven't been able to reach her. This seems like a violation of her privacy, as well as harassment of me.

Ticket: # 1079240 - Telephone identity theft attempt

Date: 7/11/2016 5:24:40 PM

City/State/Zip: Sarasota, Florida 34240

Company Complaining About: Comcast

Description

We frequently get calls at home from someone sounding like an Indian accent, and pretending to be from Microsoft in order to trick us into giving them control over our computers. One of 3 today said to activate the Run wizard and to enter the following: `iexplore www.supremocontrol.com`
Having been fooled once, we never respond and did not enter the run command. he said that command would bring up the "Supremo" logo.

Ticket: # 1079275 - Harrasing calls from a Proffit

Date: 7/11/2016 5:40:00 PM

City/State/Zip: Richmond, Virginia 23227

Company Complaining About: Verizon

Description

This Proffit Somebody calls my business cell number every day, from a different number! So, far I have recorded 11 different area codes and numbers! I have contacted my cell carrier, the FB with no help! Please tell me how to stop this!

Ticket: # 1079397 - phishing computer - compromised

Date: 7/11/2016 6:29:57 PM

City/State/Zip: Grand Junction, Colorado 81507

Company Complaining About: Charter

Description

while on the web a immediate pop-up stated I had a virus and call 1-888-980-3085. I did and the representative stated he was a Microsoft tech, long story short he stole some files from my computer after I mistakenly assumed he was for real. After allowing the person to take control of computer, personal files began to disappear. after 30 or so minutes he stated the virus was beyond his level of control and gas me 2 companies to choose from for a fee of \$300. I hit Print and have a copy of him stating he was Apple and Microsoft certified, legal document with 100% satisfaction, MAN I feel stupid!!

He stated this would take 60-90 minutes and here are the companies.

* Right Help Desk located in Colorado Springs, CO

*Cyber Tech Expert located in Sugarland, TX

I am worried about the possibility of identity theft.

Please help!

[Ticket: # 1079447 - Crude Email](#)

Date: 7/11/2016 6:51:01 PM

City/State/Zip: Irvington, New Jersey 07111

Company Complaining About: T Mobile

Description

Received a crude and ridiculous email about committing fraud. Sender had my name and SSN.

Ticket: # 1079689 - AT&T Gigapower "Internet Preferences"

Date: 7/11/2016 9:51:02 PM

City/State/Zip: Dallas, Texas 75218

Company Complaining About: AT&T

Description

AT&T is forcing customers who don't want their internet browsing monitored to pay extra for their service. The AT&T Gigapower service is being offered to customers so they can get blazing fast internet speeds, however, they must pay an extra \$30 if they don't want the "Internet Preferences" spyware installed on their machines which, in essence, sends your browsing history to AT&T so they can target you for ads they feel you would benefit from. There are a few issues with this: (1) There is no guarantee that this software, once installed, will not leave the computer(s) open for hackers to gain access to the owner's data (AT&T I'm sure will not provide a guarantee for this), (2) how can AT&T be allowed to force customers to install software that in essence is considered Spyware?, (3) why are Gigapower customers being targeted for this Spyware and not all other customers?

I am in a unique situation with AT&T because I currently do not have their Gigapower service because AT&T has been slow to install the service on my street. The services are becoming available in a few streets over, therefore, I know they will soon offer it to my location.

I find it interesting that AT&T is allowed by the FCC to target customers like this and force them to pay additional monies in order to not have spyware installed on their machines.

<https://www.att.com/esupport/article.html#!/u-verse-high-speed-internet/KM1011211>

Ticket: # 1079705 - Loud commercials

Date: 7/11/2016 10:09:54 PM

City/State/Zip: Waldorf, Maryland 20602

Company Complaining About: Verizon

Description

All of the commercial on MSN's video feature are way too loud. If I don't adjust the volume before and after every commercial break either the people next door will be disturbed or I will not be able to hear the content. Here is a link to the content:

<http://www.msn.com/en-us/video/wonder/mit-robot-schedules-baby-deliveries/vi-BBucRYx?ocid=spartandhp>

[Ticket: # 1079743 - Internet redirecting and hacked computers hacked](#)

Date: 7/11/2016 10:39:48 PM

City/State/Zip: Ocoee, Florida 34761

Company Complaining About: Centurylink

Description

My PC has been hacked, I cannot get to most websites that are legitimate. Have had my modem, Internet tv hacked (Apple TV) settings have been changed. I am putting in proper passwords, and I'm getting messages saying that they are not correct.

Ticket: # 1079760 - Re: [FCC Complaints] Re: Hacked

Date: 7/11/2016 11:06:05 PM

City/State/Zip: Brooklyn, New York 11238

Company Complaining About: Time Warner

Description

This is a follow-up to your previous request #975618 "Hacked"

We have been hacked again. Attached is an error message I keep getting when trying to connect to Google Chrome. I keep getting re-routed to this site.

[Ticket: # 1079990 - Harassment over the Internet](#)

Date: 7/12/2016 9:05:14 AM

City/State/Zip: West Palm Beach, Florida 33422

Company Complaining About: Comcast

Description

Comcast Cable Company, West Palm Beach, FL is harassing person via the computer speakers when one is online. There are many radio station offices down the street from their office. Those are Al-Qaeda and Taliban wannabees doing this. The police won't do anything about it.

[Ticket: # 1080101 - Chris Pack Sending Spam Email](#)

Date: 7/12/2016 10:15:59 AM

City/State/Zip: East Lansing, Michigan 33966

Company Complaining About: Comcast

Description

Chris Pack, the Regional Press Secretary for the National Republican Congressional Congress is sending spam email. There is no visible way to unsubscribe and I did not sign up for the "newsletter" I keep getting.

Ticket: # 1080246 - Multiple unwanted emails from a recruiter

Date: 7/12/2016 11:29:04 AM

City/State/Zip: Indianapolis, Indiana 46240

Company Complaining About: Robert Half Technology

Description

Sondeep Singh of Robert Half Technology, email of sondeep.singh@rht.com, has sent me repeated recruiting emails after I have personally asked him to stop.

On February 16, I got a recruiting email from him. I responded with:

"Singh,

I am no longer interested in a position. Can you please remove my information from your system? I'll contact you when I am ready to look again.

Thanks,

(b) (6) "

He responded:

"Will do sir, sorry for the inconvenience."

Then, on April 21st, I got another long recruiting email from him. I responded with:

"Singh,

Last time you sent me something like this, I told you to never contact me again. If you send me another one, I will have no choice but to take action against you for unsolicited advertising."

He didn't respond.

Then, today, July 12th, he sent another recruiting email.

I would like action taken against him, and Robert Half Technology for unsolicited spam.

See attached emails for reference. These emails come through on my mobile phone.

Ticket: # 1080274 - American Medical Writers Association violation of CAN SPAM Act

Date: 7/12/2016 11:39:05 AM

City/State/Zip: Kennett Square, Pennsylvania 19348

Company Complaining About: Verizon

Description

On May 17, 2016, I requested to be removed from all communication from the American Medical Writers Association. I was a member of this professional society but am no longer. AMWA does not include unsubscribe information, and I noted this in my request. Sharon Ruckdeschel (Director of Membership & Systems) acknowledged my request at this time.

Today, July 12, I received another email from AMWA from Josie Zeman (Education & Conference Coordinator), again with no unsubscribe information and against my wishes to be removed. I responded to Josie and copied Sharon to share that I was filing a complaint with the FCC.

[Ticket: # 1080457 - AT&T keeps emailing me with no unsubscribe link](#)

Date: 7/12/2016 12:52:13 PM

City/State/Zip: Allen, Texas 75013

Company Complaining About: AT&T

Description

I receive emails from small business consultants from AT&T on a regular basis. I do not work for a small business and don't know how to get off these emails. They are sent from individuals and don't include any type of unsubscribe links. I've emailed them back multiple times asking to be unsubscribed to no avail.

Ticket: # 1080534 - Ancestry.com spam opt-out

Date: 7/12/2016 1:10:39 PM

City/State/Zip: Issaquah, Washington 98029

Company Complaining About: Comcast

Description

The way Ancestry.com handles opting out of spam violates the CAN-SPAM Act of 2003, section 5, part 3, paragraph B which states "The person initiating a commercial electronic mail message may comply with subparagraph (A)(i) by providing the recipient a list or menu from which the recipient may choose the specific types of commercial electronic mail messages the recipient wants to receive or does not want to receive from the sender, if the list or menu includes an option under which the recipient may choose not to receive any commercial electronic mail messages from the sender."

Ancestry.com provides a menu to opt out of certain types of commercial communications, but does not provide an option to opt out of all commercial communications entirely in the same menu. Additionally, in order to opt out of all email, you have to call their 1-800 number. This is mentioned on their site below email preferences:

"Please note that you will continue to receive account and product-related emails such as membership renewal notices and tree hints. To unsubscribe from product-related emails, please contact Member Services at: 1-800-ANCESTRY (9am - 11pm ET Every day)."

These product-related emails are commercial emails that encourage users to sign up for extra services that Ancestry.com provides. This method of opting-out required me to wait at least 15 minutes each on two occasions of calling. Both times the customer services representatives were pleasant and helpful, but when I asked to be connected with a manager to formally complain to them about the whole process, I was disconnected the first time.

I have also opted out of receiving any communication from them more than 10 days ago and am still receiving commercial email. This is also in violation of the CAN-SPAM Act.

[Ticket: # 1080597 - Email Unsubscribe Ancestry.com](#)

Date: 7/12/2016 1:29:52 PM

City/State/Zip: State College, Pennsylvania 16803

Company Complaining About: Comcast

Description

I have repeatedly tried to 'unsubscribe' from Ancestry.com. They say within 7-10 business days I will be taken off the email list. Not only am I not removed, it is ridiculous to have 7-10 more days of unwanted spam. There are 'email preferences' which, if unchecked, should prevent more emails. Nope. They don't stop. Calling their support is not 'easily accessible' or 'legitimate'.

[Ticket: # 1080659 - phone harassment](#)

Date: 7/12/2016 1:46:43 PM

City/State/Zip: Glenmont, Ohio 44628

Company Complaining About: Affordable Health Insurance Plans .org

Description

Since visiting this site i am getting 4 phone calls an hour from god knows who selling me insurance.

Ticket: # 1081039 - Unsolicited text message to my cell-phone

Date: 7/12/2016 3:51:40 PM

City/State/Zip: San Antonio, Texas 78249

Company Complaining About: Verizon Wireless

Description

<http://www.marketwatch.com/?via=bitly> is sending unsolicited and unwanted text messages to my cell-phone.

Ticket: # 1081260 - Can't unsubscribe from unsolicited email ads

Date: 7/12/2016 4:56:59 PM

City/State/Zip: Port St .lucie, Florida 34952

Company Complaining About: Opticaltel

Description

Rightway Marketing Center, 848 N Rainbow Blvd. #5477, Las Vegas NV 89107 has sent me hundreds of unsolicited email ads. I continually press the unsubscribe link (half the time it doesn't work) and have never been unsubscribed. There are two links on each ad. One is for the actual advertiser (it works) the other is Rainbow Marketing Center (most of the time it doesn't work) and you never get unsubscribed.

Ticket: # 1081333 - Emergency harassment EMERGENCY

Date: 7/12/2016 5:21:17 PM

City/State/Zip: Hillsborough, California 94010

Company Complaining About: AT&T

Description

I have been followed and harassed for the last year and a half. It has been made wildly evident to me that my everything on any device m iPad my phone EVERYTHING has been made public domain. I'm being harassed out o my life and as a result of the fear and seemingly attempt to murder me I've been running for my life not having committed any crimes. IM A DISABLED WOMAN SERIOUSLY STRUGGLING AND IVE BEEN FOLLOWED BY A MINIMUM OF 11 cars for over one year all indicating they have every access to my everything. Slandering and harassing a disabled person using sexually derogatory remarks and PRIVATE PERSONAL FAMILY INFORMATION STATED IN THE PRIVACY OF MY own home.

Everywhere I go persons are aware of my arrival including my last name and slander me regarding my disability status

I can not believe this can happen in our country

It is the state of California wherein is evidenced by reviewing the persons checking into the same motel 6 in Williams as well as every other place I've stayed trying to escape this harassment so I can just exist

My home broken into my car as well no police or sherriffs assistance

My complaints to apple att and Comcast go unheard

I'm going to die in every likelihood as I can not cope with this sick infringement upon my life

The chaos and fear has cost my dog her life as I can not seem to get these twisted fucks to stop following me

Rochelle ROSENLEDT has indicated and it is evident that my every account has been hacked

The United States is allowing a sick obsessed criminal to stalk harass and further brain DAMAGE a disabled woman who has sought assistance from every avenue

Please please please I will in every likelihood due from this countries insistence upon endangering the lives of its citizens by allowing such to go on.

Below is an EYEM photo sharing site wherein a photograph of my table and pens posted with a drawing I have in a notebook that I did not do and my home was broken into several times police indicating I likely moved the things around in my house whilst sleepwalking.....well that pen and that table photographed are the same ones wherein I came home to find my Christmas stocking defaced

on that very counter with that very pen while I was returning a strand of Christmas lights only to come home to my ornaments strewn on my walls and my stocking drawn on

I also find that YouTube image and error message to be absolutely constructed as I do not believe YouTube would indicate a group of monkeys are on the case and taking screenshots as I did with the provided image pisses them off

I'm going to die from this and it is sick TGAT a disabled person can be so blatantly victimized by a person committing federal crimes against her

[Ticket: # 1081343 - SPAM e mail complaint](#)

Date: 7/12/2016 5:23:42 PM

City/State/Zip: Chula Vista, California 91914

Company Complaining About: AT&T

Description

Hello,

I have unsubscribed from this SPAM at least 5 times and yet it keeps coming.

This SPAM company continues to send to my hotmail account referenced in this message:

osangoyo@hotmail.com

Ticket: # 1081498 - email send blocked

Date: 7/12/2016 6:27:54 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

<https://service.mail.com/shareFeedback.html>

TO THE STATE OF MISSOURI DEPARTMENT OF MENTAL HEALTH:

TO THE COUNCILMAN PAGE TAX-DISTRICT t#2:

TO THE MISSOURI BAR ASSOCIATION:

TO THE MISSOURI HOUSE OF REPRESENTATIVES:

TO THE CREVE COEUR POLICE: INVESTIGATE TAG NUMBERS: BREN67; I2-SK8; SK8-?RE

WHAT DO THEY HAVE TO DO WITH PETE KRANE...MY KIDS ABDUCTION...AND MY KIDS

CHILDREN...ARE THEY OK?...PLEASE PROSECUTE ACCORDINGLY...

TO THE SAINT LOUIS CHIEF OF POLICE...

PLEASE NOTE THAT W.B. WOODBERRY, ROSETTA WOODBERRY, BONITA DUKE, OZZIE SMITH, DENISE SMITH,

MR. NATIONS, WILLIAM BLASE, ROBERT F. LOGGINS, CASSANDRA LOGGINS, LARRY RICE,

WILLIAM DUKE, HOLLIS MOSS, CLARENCE DOWELL, SR., T.D. STUBBLEFIELD, JUDY

STUBBLEFIELD, MERLEY OWENS, MARCUS OWENS, CHANDRA NOLAN-OWENS-

JACKSON, COLETTE JORDAN-HIGGINS, MELVIN JAMES OWENS, SR. LUCILLE SMITH,

MONICE SANDERS, GLENDA MCCULLOUGH, SHARA BRADLEY, SONYA PTAH, PAM COAXUM,

BERNIE COAXUM, A.G. WOODBERRY, PATSY WOODBERY, SONYA MAHAN-BARGE, CHRIS

BARGE, SONYA HAYNES, MICHAEL HAYNES, KIM TUCKER, PROVIDENCE TUCKER, KAREN

MCCARROLL, ATTORNEY RICHARD BANKS, ATTORNEY GLEN DALTON, ATTORNEY ALAN

ZVIBLEMAN, SAINT LOUIS COUNTY COURT CLERK LATREASE CAMPBELL NEW LIFE

EVANGELISTIC CENTER. CHESTERFIELD POLICE, MELISSA TAYLOR OF GRAYBAR, BEULAH,

BRIDGET NASH, RICHARD NASH, KATHY FLOWERS, ...TONYA OF METRO BUS DRIVER...IS

SENDING MEN TO MID COUNTY LIBRARY TO RAPE HOMELESS PEOPLE, INCLUDING ME...IN

THE MIDDLE OF THE NIGHT OR HYPNOTIZED

DURING THE DAY...ALL YOU SEE FECES/URINE IN YOUR PANTS, IN YOUR MOUTH OR

SORENESS IN LEGS OR ANAL AREA...PLEASE PROSECUTE IF SEEN ON CAMERA AT POST

OFFICE 63105..OR IF SHOWN IN TIME OF DAY AT LIBRARY AT CLOSE....

THEY MAY BE FOLLOWING MY KIDS AS WELL...DOING THE SAME THING...

THANK YOU!

(b) (6)

Ticket: # 1081514 - FALSE CHARGES AGAIN BLOCKING EMAIL TO SEND

Date: 7/12/2016 6:31:35 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

SEE ATTACHED RESPONSE FROM POINTINTIME15@MAIL.COM ..WHEN TRYING TO SEND EMAIL...PLEASE FIX AND REPORT ANY LEGAL LIES TO HOUSE OF REPRESENTATIVES OF MISSOURI AND HELP@HUMANTRAFFICKINGMO.GOV

Ticket: # 1081589 - someone is om my laptop and cell phone

Date: 7/12/2016 7:03:16 PM

City/State/Zip: San Francisco, California 94102

Company Complaining About: The Wifi Network I Use Is Sweden House Secured, I Do Not Knwo
The Providers Name

Description

Someone has been accessing my laptop and turning the volume up or down, stalling my DVD player, hitting the airplane mode to discount my laptop from wifi. Similar occurances on my cell phone. On my cell phone actually changing my security password. I have a list of wifi networks they are doing this from. That list has similar wifi names on it as the one's I've noticed from other places that I have stayed in the last year.

The is electronic stalking, electronic hacking, cyber bullying and I have a list of suspects that are known Identity theft criminals. James Glover has motive. Antra Nealy performed these activities for him. As have others.

the people currently bothering live at the address I give you below and are in rooms 220, 221 and 200

Ticket: # 1081796 - <http://atlaspublicrecords.com/> fraud & invasion of privacy!

Date: 7/12/2016 8:45:17 PM

City/State/Zip: Charlotte, North Carolina 28277

Company Complaining About: Time Warner

Description

hi there,

there is a new scam floating around, <http://atlaspublicrecords.com/>, who take record data, and publish it online indexed to google for any traffic ticket issued anywhere in US! They publish all information, and then push that rank on google to be associated with your name so it comes up first! Then demand money for from you to have the link removed! This is completely illegal & invasion of privacy - their website will link to your name on google search and show all of your information including your home address!

this is ridiculous, the ticket was argued in court and subsequently dropped. This is pure extortion!

[Ticket: # 1081809 - HVAC supplies](#)

Date: 7/12/2016 8:52:00 PM

City/State/Zip: Winter Park, Florida 32792

Company Complaining About: Bright House

Description

Upset that as a student we paid a price to attend this school which includes supplies and there are not enough supplies for the evening classes. The evening students pay the same amount as the daytime students, but get less out of the program. That is unacceptable. Our instructor goes out of his way to bring in units, so we can get hands on. Unfortunately those units get thrown out during the day and when we attend class in the evening, we don not have the unit to get our hands on. Extremely frustrating.

Ticket: # 1081865 - Spam on Facebook**Date:** 7/12/2016 9:41:21 PM**City/State/Zip:** Corona, California 92877**Company Complaining About:** Verizon Wireless

Description

I was messaged through Facebook Messenger from a former colleague suggesting I message Agent Danny Fred at World Fund Agency about a grant that I have been working on. The colleague is a former, retired college president, so I did not suspect a problem, so I contacted this Danny Fred who asked for my contact information (address, phone number, employment status, income amount), which I foolishly provided before getting suspicious.

I have received numerous messages from them since. The claim I qualify for a grant, but don't want me to tell anyone. They say that I need to send them money for shipping the grant funds, which I won't ever do. The claim on their Facebook page to be a Government Organization, but they refused to give me a physical address. They are using a profile picture that I search for and found belonged to Michigan Senator Debbie Stabenow (I contacted her office about it as well). When I Googled the World Fund name, a phone number with a 213 area code (Los Angeles, CA) came up. Whoever is operating this Facebook page has evidently hacked or created a false page using my former colleague's identity. Further, according to research that I've done, this is a common phishing and spam ploy. I would like to see this page removed, and hopefully the people caught (if they are in the US). However, I have not found a way to contact and report this to Facebook, which is frustrating. I have attached a copy of their Facebook page below.

Ticket: # 1081965 - Page removals

Date: 7/12/2016 11:32:06 PM

City/State/Zip: Palm Desert, California 92260

Company Complaining About: Verizon Wireless

Description

There are two links through Google search with my name Suzanne Shevell

For privacy reasons please remove the two webpages below found under a search in Google using my name, (b) (6).

Thank you,

(b) (6)

Links:

<https://www.fcc.gov/ecfs/filing/6017107438>

<https://ecfsapi.fcc.gov/file/7022001148.pdf>

Ticket: # 1081979 - Opt Out * Do Not Track * Remove my information immediately

Date: 7/12/2016 11:52:14 PM

City/State/Zip: Los Angeles, California 90009

Company Complaining About: Peekyou.com, Spokeo.com, Beenverified.com, Intelius, Checkmate.com, Vin.com, Zabasearch

Description

I have sent Cease and Desist, Opt Out and Do Not Track emails and requests to Peekyou.com, SPOKEO.com, BeenVerified.com, Intelius, Checkmate.com, Vin.com, Zabasearch and none of these companies have complied. I am a victim of Identity Theft and have had to deal with online stalkers who have purchased and/or viewed my private information from these companies. Now I am at risk in person, online by mail, by fax, through mobile device, through apps etc.. and cannot protect myself under these conditions. I am a Disabled American Navy Veteran who is in need of protection. There is no reason why fraudulent erroneous information should be published under my name with companies profiteering while I cannot protect myself. There is no reason my vehicle vin number should be published online for any identity thief who wants to secure my information. I am a private individual who works diligently to advocate on behalf of Disabled, Women and Vulnerable Veteran Populations. What recourse do we have to protect ourselves if a governmental agency does not help to secure our protection and privacy rights. I want to Opt Out of all online data mining profiles, companies, third party agencies, affiliates and do not want my name, identity or information sold, traded, used, marketed, communicated etc.. in any form for any reason. I respectfully request your assistance to protect my person, life and future from further identity theft, stalking and online harassment.

Ticket: # 1081991 - Spam: Unwanted Email

Date: 7/13/2016 12:27:24 AM

City/State/Zip: Minneapolis, Minnesota 55401

Company Complaining About: Centurylink

Description

I am receiving harassing and nonstop emails from a public Senator.

sd59iq@mnsenate.lmhostediq.com is the email address of the spam I am getting. Senator Bobby Joe Champion and his office are sending me messaged constantly. I have filed numerous complaints with his office. I have called and sent replied for it to stop. They keep harrassing me and sending me more messages.

[Ticket: # 1082046 - harrassing & demanding money](#)

Date: 7/13/2016 6:01:36 AM

City/State/Zip: La Mirada, California 90638

Company Complaining About: Verizon Wireless

Description

emails saying there are criminal complaints against me and my soc sec #, be arrested and go to jail, loss of drivers license, contacting my employer, my credit score big drop if I do not settle with them for \$698.00. I know that I owe nothing and that they do not have authority to do anything. But maybe someone else does not know and will pay them. Scammers

[Ticket: # 1082159 - Unwanted emails](#)

Date: 7/13/2016 9:27:57 AM

City/State/Zip: Miami Beach, Florida 33139

Company Complaining About: Fpl Fibernet

Description

I have repeatedly attempted to unsubscribe (4 times) to email from the sender shown in the attachments. I continue to receive emails

[Ticket: # 1082252 - unwanted spam email](#)

Date: 7/13/2016 10:22:03 AM

City/State/Zip: Richmond, Virginia 23225

Company Complaining About: Verizon

Description

I continue to get emails from recruiters from www.deltalocums.com. I have replied multiple times asking them to remove me from their email list. On at least one occasion they have acknowledged it and said they would stop; however, I continue to get their emails. They do not have a link in their email for me to unsubscribe.

[Ticket: # 1082412 - Opt out link has vague time limit and doesn't unsubscribe](#)

Date: 7/13/2016 11:33:11 AM

City/State/Zip: Holly Springs, North Carolina 27540-6809

Company Complaining About: Centurylink

Description

I have tried to unsubscribe from one spam email source for months now. I think they are getting around the law by stating:

Removal Processed

Please allow 3-5 to process.

To End These Advertiser Announcements:

Via Postal Mail:
2008 West Broadway #169
Council Bluffs, IA 51501

I would like them held to the law that if I unsubscribe - they remove me from their list in a reasonable amount of time.

Ticket: # 1082454 - Best Buy Email Harrassment

Date: 7/13/2016 11:43:33 AM

City/State/Zip: Brooklyn, New York 11237

Company Complaining About: Best Buy

Description

A while back I went to extraordinary lengths to finally remove myself from a Best Buy email list, which they made very difficult. I just received yet another unsolicited, unauthorized SPAM email with NO UNSUBSCRIBE option. I kindly request information as to what action a consumer can take to end the cycle of unending Harrassment.

[Ticket: # 1082483 - Harassment Complaint](#)

Date: 7/13/2016 11:51:34 AM

Description

Fax Ticket Ready For Data Entry

Ticket: # 1082591 - Unwanted Spam/Spam Calls

Date: 7/13/2016 12:32:40 PM

City/State/Zip: Baltimore, Maryland 21212

Company Complaining About: Verizon Wireless

Description

I have been receiving an endless barrage of calls from unfamiliar phone numbers, hanging up when I pick up and go "Hello," or leaving me advert solicitations, but no way to Opt-Out of the calls and messages.

(240) 252-3119 is the latest offender, and according to Reviews from WhoCallsM (<http://whocallsme.com/Phone-Number.aspx/2402523119>), this caller has been harassing other mobile device owners.

The time I was targeted was 12:21pm (Eastern/Maryland time) by phone call, avia my mobile phone (b) (6) . I am a Verizon Wireless customer, and would like updates on the matter, as well as a more direct method to report each of these incidents as they occur.

Thank you.

PS: I'd also like, once the FCC's investigations have begun, information on where tmy phone number was leaked, and what steps I can take to make it so that this stops.

Ticket: # 1082705 - Spam emails

Date: 7/13/2016 1:07:31 PM

City/State/Zip: Chesterfield, Michigan 48047

Company Complaining About: Hootsuite

Description

I receive 100+ spam emails a day wanting me to buy insurance, join fake clubs, trying to sell me prescription drugs and other crap. The link they provide to unsubscribe is usually fake or not a link at all. They come from ow.ly which is a company owned and run by hootsuite.com I tried to email them, but you must have a twitter account and a hootsuite account before they will even let you send them a complaint letter. Usually I delete the emails, but I kept the last few in case I needed them to forward to you for the complaint.

Thank you

(b) (6)

[Ticket: # 1082720 - No means to unsubscribe or anyone to assist me](#)

Date: 7/13/2016 1:11:16 PM

City/State/Zip: Brooklyn, New York 11205

Company Complaining About: Time Warner

Description

I recently acquired a new email address. It is subscribed to University of Maryland's campus alerts. Unless you are a student or university affiliate then there is no method to changing your list settings. Even if you were, there is no opt out. I've called the PD that provides the alert info, the school IT help desk, but no is able to remove me from this list. These Alerts constitute spam to me and there is no recourse to remove oneself from their list.

Ticket: # 1082731 - website SWITCHBOARD.COM

Date: 7/13/2016 1:14:03 PM

City/State/Zip: Rockland, Maine 04841-3233

Company Complaining About: Www.switchboard.com

Description

I want my name and information about me taken off of this website because I believe it is an invasion of my privacy. It is my understanding that the WHITE PAGES in the telephone book is where they get you name and they use that information to gather all kinds of information about you and in my case most of the information is incorrect. I have followed all the procedures to have my name and information removed from SWITCHBOARD.COM and the information is still on the website and I can't find a telephone number to call and talk to a human being about my request to remove me from the website. I am a 74 year old senior citizen and there is no earthly reason to have me on the SWITCHBOARD.COM website.

Ticket: # 1082974 - Unsolicited recruiting spam, refused to provide opt-out policies

Date: 7/13/2016 2:40:15 PM

City/State/Zip: Portland, Oregon 97206

Company Complaining About: Axelon Services Company

Description

I have recently been getting a lot of spam from recruiter Axelon Services Corporation (axelon.com). At no point did I give them my contact information, and they have repeatedly ignored requests to remove my contact information from their system. I have clicked unsubscribe and followed the prompts, and yet I continue to receive spam from this organization.

Finally, I asked them to provide me a copy of their official opt-out policies. They refused. It is my understanding that they are legally required to provide such policies on request.

[Ticket: # 1082989 - Data Retention](#)

Date: 7/13/2016 2:46:18 PM

City/State/Zip: Greenville, North Carolina 27858

Company Complaining About: Sudden Link

Description

I have requested a copy of all notes related to my account. The company has refused the request, stating I require a court order.

Ticket: # 1083091 - continued spam from 1 company

Date: 7/13/2016 3:09:29 PM

City/State/Zip: Providence, Rhode Island 02904

Company Complaining About: Verizon

Description

I have been receiving continued spam from 3rd party emailers for a X800 tactical flashlight which I have unsubscribed numerous times and never subscribed to, and contacted them through their support(support@shadowhawkflashlights.com) only to be ignored and the emails persist. I report the email to the ISP and the email name changes and the emails persist on a daily basis. Please Help

(b) (6)





[Ticket: # 1083289 - Scam on internet](#)

Date: 7/13/2016 4:07:43 PM

City/State/Zip: Northbrook, Illinois 60062

Company Complaining About: AT&T

Description

I was scammed on a bogus warning that my internet security was violated. I called the number and the guy was so convincing and I went ahead and gave them 2 iTunes cards at \$500 each! So ashamed! He kept me on the phone for hours but he got what he wanted. The only proof I have are the iTunes cards. This happened on July 7th

[Ticket: # 1083296 - Scam on internet](#)

Date: 7/13/2016 4:11:25 PM

City/State/Zip: Northbrook, Illinois 60062

Company Complaining About: AT&T

Description

I was scammed on a bogus warning that my internet security was violated. I called the number and the guy was so convincing and I went ahead and gave them 2 iTunes cards at \$500 each! So ashamed! He kept me on the phone for hours but he got what he wanted. The only proof I have are the iTunes cards. This happened on July 7th

Ticket: # 1083798 - Email missing from my mail box

Date: 7/13/2016 7:23:12 PM

City/State/Zip: Hibbinb, Minnesota 55746

Company Complaining About: Mediacom

Description

On July 11th and 11:07 A.M. (CDT) I entered into a conversation on the Mediacom support on line system. The session lasted a little over an hour at which time I requested a copy of the conversation be emailed to me noting that the conversation that should have lasted a couple of minutes only took a little over an hour to complete. At the end of the conversation I had asked to have a customer service supervisor contact me as I was very unhappy about how they were handling my issues. At that time I was told that someone would contact me within 24 to 48 hours to discuss my issues.

Well, about 50 hours later not having gotten a call from Mediacom, I went back to the email to verify I had indeed waited the proper amount of time to

get their response, I discovered that my email copy of the conversation was no where to be found. I checked my trash and there is no email in there however, there are items prior to that date there. So I did not delete the email. How did that email get out of my mailbox that is on the Mediacom email server?

Is Mediacom required to report complaints?

Is there a way to see that my complaint is reported.

Since I did not delete the email, how do I know what other things may be missing from my emails?

[Ticket: # 1083934 - Facebook death threat.](#)

Date: 7/13/2016 9:10:41 PM

City/State/Zip: Bloomington, Indiana 47404

Company Complaining About: AT&T

Description

Someone hacked into or stole a friend of mine's Facebook profile, and started messaging me trying to pull a scam. I reported it to Facebook, and also told the person messaging me that I reported them to FB. They then messaged me and told me that they were going to kill me. I reported that threat to FB. FB has messaged me and said that they reviewed the message and that the person did not violate any of FB codes of conduct. Is it legal for Facebook to allow violence, death threats, and terrorism on their site? I just don't understand how they can think that death threats are not a violation of any of their codes of conduct. I have my ham radio license, and I know the FCC rules. I want to file a complaint against Mark Zuckerberg and Facebook for allowing death threats and terrorism happen non their site.

(b) (6)

[Ticket: # 1084149 - GOP email spam](#)

Date: 7/14/2016 12:42:19 AM

Description

I endorsed donald Trump and then unsubscribed from his newsletter. Someone in the G.O.P. got my email and put me on their email list without my permission.

Ticket: # 1084529 - continuous unsolicited emails despite requests to unsubscribe

Date: 7/14/2016 11:17:40 AM

City/State/Zip: Dorchester, Massachusetts 02124

Company Complaining About: Verizon

Description

For years I have received emails from Beck & Mastern claiming that I purchased a truck from them. I live in another part of the country and would never purchase a truck anyway. I think I have the same name as one of their customers and so they guessed what her email might be.

email address is:

<info@ownerreminders.com>

Ticket: # 1084596 - Can Span Act

Date: 7/14/2016 11:42:03 AM

City/State/Zip: Little Falls, New York 13365

Company Complaining About: Hughes Net

Description

I have received a Can Span and here's the information: Domain name creditcardrepair.com 1-877-649-6473

[Ticket: # 1084634 - unauthorized intrusion in system](#)

Date: 7/14/2016 11:51:33 AM

City/State/Zip: Oroville, California 95966

Company Complaining About: Dslxtreme

Description

I have a windows 7 system. one morning windows 10 was on my system and windows 7 was gone... they wanted me to accept... i refused... and the windows 10 said it would reload my Windows 7 ... it loaded a NOT GENUINE windows 7... and microsoft is now hassling me... they destroyed my operating system...

[Ticket: # 1084654 - Uber Scam - Please see email pasted below](#)

Date: 7/14/2016 11:56:49 AM

City/State/Zip: Venice, California 90291

Company Complaining About: AT&T

Description

Manish (Uber)

Jul 13, 15:48 PDT

Hi (b) (6),

Happy to help you update your banking information. Definitely want to make sure you are paid!

In order to start receiving direct deposits every week, just follow the steps below:

- 1) Go to vault.uber.com
- 2) Enter the username and password that you use to log into the Uber Partner App and press "Next"
- 3) Fill out the following information:

Tax Classification (If you drive your own vehicle and work for yourself your tax classification will be "Individual/Sole Proprietor")

EIN number (If you don't have one, leave it blank)

Social Security Number

Name, Company Name (re-type your name if you don't own a company), and mailing address

4) Enter your routing number and checking account number. Please be very careful to type these numbers correctly, and remember that you will not be able to use a savings account, nor accounts associated with savings banks (Metabank), pre-paid, debit or RUSH cards.

5) Check the box that says "By checking this box, I certify I am the person..." and press "SUBMIT"

You should be all set!

Some other resources that might be helpful to you:

- [View my payment statements](#)
- [Report a missing trip from statement](#)
- [Update banking information](#)

Please let me know if you have any more questions.

Best,

Manish

help.uber.com

Ticket: # 1084973 - computer Hackers

Date: 7/14/2016 1:38:53 PM

City/State/Zip: Irvine, California 92606

Company Complaining About: Cox

Description

On July 8 2016 my computer got locked up and a pop up came up indicating that my computer was hacked and I needed to call 1-888-999-9878 immediately. When I called the number the representative introduced himself as Aaron with id# MS 1537 saying that they were a third party Microsoft security support and were affiliated with them. He said that my computer and all other devices at home were hacked and had crashed, but they would be able to fix it and get it back to work and also clean up all the infected area. They also mentioned that it wouldn't make any difference if I buy a new computer. The same thing would happen to it. I had to agree to pay them \$600 + tax plus the technician fee of \$35. They said their name was JBM Technologies. The technician was named Enzo with #Id MS 29015. He worked on my computer for about an hour pretending he was fixing it. Soon in the evening when my wife came home, I found out they had installed 4 free softwares on my computer and in fact they were the hackers themselves, per some friends that had gone through the same experience. I also called Microsoft help desk service (ref number 1346530718) and was told that they did not know these people and had no affiliation with them. I called my credit card company, put a stop on the payment and changed my card number. Per credit card company the company that had submitted the charges was called PES* Geek Technology (FUJIANSH ENG_CN).

Ticket: # 1086165 - Electronically Invasive Neighbor

Date: 7/14/2016 8:10:39 PM

City/State/Zip: Centerville, Ohio 45459

Company Complaining About: AT&T

Description

Hello,

I live in an 8 unit condominium building (so, my floor is another neighbor's ceiling). That neighbor below me, (b) (6), has 6 routers (please see the attached screen shot), which are disabling my wireless capability (this neighbor is intending on this effect).

I asked, and my internet provider (AT&T) provided me with a new router, but my Bluetooth devices are having even less wireless distance, and wireless internet is lagging. AT&T sees it as that neighbor intending to disrupt my connection.

Steven Craig Collins is always finding ways of intruding and snooping, as well as disrupting my existence. This is common behavior from him.

Please investigate further into this issue.

[Ticket: # 1086341 - Neighbors invading privacy of cell and computer](#)

Date: 7/14/2016 11:30:52 PM

City/State/Zip: Camden, New Jersey 08103-1557

Company Complaining About: Neighbors Next Store To Me

Description

Next store neighbors are key logging on my computer and cell for what I do not know they live at (b)

(b) (6)

[Ticket: # 1086373 - porn picture](#)

Date: 7/15/2016 12:29:33 AM

City/State/Zip: Lilliwaup, Washington 98555

Company Complaining About: T Mobile

Description

Found picture of My arm and genitals being used in a advertisement for mail enhancement on porn site pornhub.com .I did not take this picture nor put it o b the net.

Ticket: # 1086393 - Email complaint

Date: 7/15/2016 1:29:24 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Sent from my iPad

Begin forwarded message:

From: "Dr. Scott William" <johnkk302@yahoo.com>

Date: July 10, 2016 at 6:19:02 AM CDT

Subject: I'm diplomat Agent Dr Scott William,I have just arrived at the JFK NY airport with your valued Atm Card of \$2.4million in 30 mines ago,please reconfirm your home address/direct phone number to me so that I can proceed to your home right away,You are contact me on this email;drscothwill@yahoo.com, phone number +646-751-7061

Reply-To: "Dr. Scott William" <drscothwill@yahoo.com>

Sent from my iPad

Begin forwarded message:

From: "Dr. Scott William" <johnkk302@yahoo.com>

Date: July 10, 2016 at 6:19:02 AM CDT

Subject: I'm diplomat Agent Dr Scott William,I have just arrived at the JFK NY airport with your valued Atm Card of \$2.4million in 30 mines ago,please reconfirm your home address/direct phone number to me so that I can proceed to your home right away,You are contact me on this email;drscothwill@yahoo.com, phone number +646-751-7061

Reply-To: "Dr. Scott William" <drscothwill@yahoo.com>

Ticket: # 1086398 - Email spam

Date: 7/15/2016 1:44:15 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Sent from my iPad

Begin forwarded message:

From: corky2p@aol.com

Date: July 8, 2016 at 9:56:31 PM CDT

To: abuse@aol.com

Subject: Fwd: is that real?

Sent from AOL Mobile Mail

Get the new AOL app: mail.mobile.aol.com

On Friday, July 8, 2016, (b) (6) > wrote:

Hey,

I've seen something that I couldn't explain, I need you to look at it and say whether it is real or not?
Here is the info <http://potrisatro.normelaine.com/ueeqr>

Sent from my iPad

Begin forwarded message:

From: corky2p@aol.com

Date: July 8, 2016 at 9:56:31 PM CDT

To: abuse@aol.com

Subject: Fwd: is that real?

Sent from AOL Mobile Mail

Get the new AOL app: mail.mobile.aol.com

On Friday, July 8, 2016, (b) (6) > wrote:

Hey,

I've seen something that I couldn't explain, I need you to look at it and say whether it is real or not?
Here is the info <http://potrisatro.normelaine.com/ueeqr>

Sincerely, (b) (6)

Sincerely, (b) (6)

Ticket: # 1086399 - Email

Date: 7/15/2016 1:48:15 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Sent from my iPad

Begin forwarded message:

From: "Cp..." (b) (6) >

Date: July 9, 2016 at 3:50:04 PM CDT

To: abuse@aol.com

Subject: Fwd: Attention This is my second time I am sending you this notification, simple contact Diplomat jerry Mark with your contact information Name, address, phone number, age, occupation and your nearest airport to land, so that he can deliver the Package worth \$2.8 Million as he just landed in your country now but misplaced your information. He will give you more details when you re-confirm details as director general has instructed to deliver your fund directly to your address to avoid any hindrance. Name:Mr.jerry Mark Phone number: +1254-587-0680 Email: (atmcarddeliveryman@gmail.com) Larry Benson.

Pray for the best possible results an watch the miracles happen!

Begin forwarded message:

From: jerry Mark <amuzieemma@yahoo.com>

Date: July 9, 2016 at 1:15:20 PM CDT

Subject: Attention This is my second time I am sending you this notification, simple contact Diplomat jerry Mark with your contact information Name, address, phone number, age, occupation and your nearest airport to land, so that he can deliver the Package worth \$2.8 Million as he just landed in your country now but misplaced your information. He will give you more details when you re-confirm details as director general has instructed to deliver your fund directly to your address to avoid any hindrance. Name:Mr.jerry Mark Phone number: +1254-587-0680 Email: (atmcarddeliveryman@gmail.com) Larry Benson.

Reply-To: jerry Mark <atmcarddeliveryman@gmail.com>

This message has no content.

Ticket: # 1086401 - Email complaint

Date: 7/15/2016 1:52:37 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Sent from my iPad

Sent from my iPad

Begin forwarded message:

From: "(b) (6)" >

Date: July 10, 2016 at 9:08:50 PM CDT

To: abuse@aol.com

Subject: Fwd: my name is Andrea Norman delivery agent from ups delivery company, I just arrive with your ATM card here at Nashville Tennessee and I will like you to get back to me with the full detail of your address (615) 784-3649 Andrea Norman

Pray for the best possible results an watch the miracles happen!

Begin forwarded message:

From: andrew norman <atm.department87@yahoo.com>

Date: July 10, 2016 at 12:23:34 AM CDT

Subject: my name is Andrea Norman delivery agent from ups delivery company, I just arrive with your ATM card here at Nashville Tennessee and I will like you to get back to me with the full detail of your address (615) 784-3649 Andrea Norman

Reply-To: andrew norman <andrewnorman403@yahoo.com>

Begin forwarded message:

From: "(b) (6)" >

Date: July 10, 2016 at 9:08:50 PM CDT

To: abuse@aol.com

Subject: Fwd: my name is Andrea Norman delivery agent from ups delivery company, I just arrive with your ATM card here at Nashville Tennessee and I will like you to get back to me with the full detail of your address (615) 784-3649 Andrea Norman

Pray for the best possible results an watch the miracles happen!

Begin forwarded message:

From: andrew norman <atm.department87@yahoo.com>

Date: July 10, 2016 at 12:23:34 AM CDT

Subject: my name is Andrea Norman delivery agent from ups delivery company, I just arrive with your ATM card here at Nashville Tennessee and I will like you to get back to me with the full detail of your address (615) 784-3649 Andrea Norman

Reply-To: andrew norman <andrewnorman403@yahoo.com>

Ticket: # 1086403 - Email spam

Date: 7/15/2016 1:55:54 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Sent from my iPad

Begin forwarded message:

From: "Cp..." <(b) (6)>

Date: July 9, 2016 at 6:19:35 PM CDT

To: abuse@aol.com

Subject: Fwd: Attention: I have registered your ATM CARD of US\$4.8 with Courier Company with registration code of (Shipment Code awb 33xzs) Please Contact with your delivery information such as, Your Name, Your Address and Your Telephone Number: Shipping company Office:Name dhl Dir:Dr:Larry James, E-mail:(james.larry408@yahoo.com) Tel:(+229 6892 6206 Best Regards, Mrs. Jean Hall

Pray for the best possible results an watch the miracles happen!

Begin forwarded message:

From: "Mrs. Jean Hall" <mgdcbenin1m@yahoo.com>

Date: July 9, 2016 at 6:00:35 PM CDT

Subject: Attention: I have registered your ATM CARD of US\$4.8 with Courier Company with registration code of (Shipment Code awb 33xzs) Please Contact with your delivery information such as, Your Name, Your Address and Your Telephone Number: Shipping company Office:Name dhl Dir:Dr:Larry James, E-mail:(james.larry408@yahoo.com) Tel:(+229 6892 6206 Best Regards, Mrs. Jean Hall

Reply-To: "Mrs. Jean Hall" <james.larry408@yahoo.com>

Ticket: # 1086406 - Email fake spam

Date: 7/15/2016 1:59:08 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Fwd: Tele:+1(360) 329-4346 text SMS only I am Mr.Jeh Charles Johnson. The secretary, to the us department of homeland security Washington DC, I am writing to you regarding your abandoned consignment box worth 4.5 million dollars.so kindly reconfirm your Full address, Full name, Phone number, and Nearest Airport. I wait for your urgent and positive respond. You can call presidency officer Mr. Hillary Who is in charge of releasing the box to me +229 68671847 or reach email(mr.jeh.johnson11@gmail.com) Best Regard Mr.Jeh Charles Johnson Secretary us department of homeland security

Ticket: # 1086408 - Email crazy spam

Date: 7/15/2016 2:02:35 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Fwd: This is to inform you that we have been working towards the eradication of fraudsters and scam Artists in Africa with the help of the Organization of African Unity (OAU) United Nations (UN), European Union (EU) and FBI. The ATM Card with Security Pin Numbers shall be delivered to you via courier Service, depending your choice. Contact Mr. Mark Ben his E-mail (intermonitory.fund012@gmail.com) Phone Number: Call: +22968658982 With your full information where you need the funds to be delivered, Thanks for your understanding as you follow instructions while I wait to hear from you today

[Ticket: # 1086480 - email address abuse](#)

Date: 7/15/2016 8:47:19 AM

City/State/Zip: Montgomery, Alabama 36117

Company Complaining About: T Mobile

Description

I do not have T-Mobile phone service, however someone with my same name in South Carolina does and I am getting a bill each month to my email address. I made notification to T-Mobile before that they had the wrong email address but it didn't stop. Please get them to stop sending me bills for this other person.

[Ticket: # 1086514 - Microsoft](#)

Date: 7/15/2016 9:28:24 AM

City/State/Zip: Livonia, Michigan 48154

Company Complaining About: AT&T

Description

Continued spam emails regarding all MS garbage.

Ticket: # 1086554 - AT&T Hacked Uverse Router**Date:** 7/15/2016 10:12:37 AM**City/State/Zip:** Jefferson, Louisiana 70121**Company Complaining About:** AT&T

Description

I have learned the hard way that the AT&T Uverse internet router provided for residential service installed by AT&T is entirely unsecured. I changed the router name and password as recommended. I experienced a heavy duty hack, not just kids wanting to use free wifi but heavy duty eastern European hackers who I have physically seen, both in Louisiana and California. I believe these kids asked for help online and drew down these hackers. I believe they are in our country and come in on vacation visas, hack and go home, etc or a version thereof. The hackers pursuit of me occurred after an identify theft of my personnel file on my state job (along with other employees), mail theft from my PO Box, cell phone hacking and spoofing of death threats to family in California and being physically followed on the road unless I pull my cell phone battery. These issues have been reported to the appropriate authorities, more than once. My concern here is that AT&T is providing internet service that at the basic installation level is like an open door to criminals. Kids wanted to hack their neighbors routers and they reach out to the hackers online and those hackers follow the kids right to the person's doorstep. I hired a professional computer security tech to secure my internet access through what is basically an unsecure router sold by AT&T. AT&T Customers need to be seriously advised that if they go with AT&T internet they MUST invest in outside technical support to secure their internet access. Because I have some basic knowledge and awareness, I saw the unusual activity, saw the hackers inside my computer and shut it off and hired outside help. I run high quality security software which caught the Trojan Regin these hackers were trying to insert. I escaped but others I am sure have not and this is my deep concern. These people that I have seen are heavy duty hackers. My deep concern is that AT&T is providing a channel for these criminals to access residential customers and it is not just customers who are facing damage, it is our country. AT&T is providing a direct channel for terrorists to get into American homes through their internet. I called AT&T last night and asked them to forward my diatribe of concerns to higher ups. I asked them if they secure their business customers, why are they leaving an open door for their residential customers? In my situation, I have completely disable WiFi and am using only Ethernet connections. Last night these hackers tried to gain access through the 5 GHz wireless connection for my downstairs television. AT&T states no one can possibly hack this access point. Untrue. Hackers can and did hack it and find their way back to my IP address. I disabled the connection. AT&T is making their profit off the backs of residential customers and not informing them of the deep security risks they take on when buying Uverse services for internet. Their solution to your problems or complaints is to come out and replace the equipment, they do not have routers secured to prevent this from reoccurring over and over again. The public must be informed of these risks before signing up with AT&T. This is the reason I write to you today. Thank you for your time.

[Ticket: # 1086598 - Advertisement Volume](#)

Date: 7/15/2016 10:30:47 AM

City/State/Zip: Devon, Pennsylvania 19333

Company Complaining About: Comcast

Description

The advertisement's volume on Bloomberg's live tv stream is EXTREMELY Loud compared to the programming volume.

Some of the companies that have this problem include Cisco and the CFA institute.

[Ticket: # 1086880 - Disgusting advertisement](#)

Date: 7/15/2016 12:28:51 PM

City/State/Zip: Oakland, California 94601

Company Complaining About: AT&T

Description

- 1) Disgusting and offensive advertisement sent to me without my consent in the form of an advertisement for BeauteLift Anti-Aging Serum
- 2) Fraudulent notice which purported to allow me to unsubscribe from YAHOO advertising but which actually did NOT allow me to unsubscribe

[Ticket: # 1086881 - Offensive advertising email from Fairway Market](#)

Date: 7/15/2016 12:29:32 PM

City/State/Zip: New York, New York 10016

Company Complaining About: Verizon

Description

Fairway Market sent out an email blast today advertising a sale of melons with the subject line "GET YOUR HANDS ON SOME NICE MELONS" and the photo in the email was of melons positioned to look like breasts with a dollar bill stuck in between them.

Ticket: # 1086932 - Internet System

Date: 7/15/2016 12:47:27 PM

City/State/Zip: Amarillo, Texas 79109

Company Complaining About: Sudden Link

Description

I am experiencing stalking in person and cyber stalking and internet stalking and telephone stalking and tv stalking and radio wave stalking. I am reporting to every federal agency for both my mother,

(b) (6) and me, (b) (6) .

Ticket: # 1087071 - Whistleblower Complaint**Date:** 7/15/2016 1:41:34 PM**City/State/Zip:** Lubbock, Texas 79415**Company Complaining About:** Nts Communications

Description

My position at the communications company is being a professional outside sales representative. The products I am to sell are internet, television and phone services. I have been instructed to tell the customers that the installation time for someone on the fiber-optic footprint is 10-14 days, yet that is not true. I have not had one customer installed in that time frame. The actual time frame is on average is anywhere from 27 days to several months, which cost the customers money. Also, one of my sales colleagues sold a product of internet speeds that were not installed for the speed sold. The product was to be 75mbps/37mbps, yet the installation was 50mbps/10mbps. We have also been told to sell special builds and told to tell the customer it will take 3-4 months yet they take 6 months to a year. I have also been told to find out information about contract expiration by falsifying who I am to obtain the information. In other words, I was told to call my customer and ask for their account information with their current provider and then call that provider as though I was the customer to get the contract expiration date. This grieves me deeply and it seems like an illegal thing to do. I originally took the role from an ad on indeed.com that grossly mislead me and every other outside sales person. The role advertised that in the role I could earn \$100K per year, it offered an auto and cell phone allowance, with the base set at \$30K and the rest on commissions. However, non of this is true. There are no outside sales representatives that make anywhere near the \$100K per year and there never has been in the history of this company. Once sales reps are hired, they find out that they do not get an auto allowance because they claim it is a perk and it is taxed and is not enough money to even drive the miles required to do the job. Also, after hired and jobs are sold, the commissions are delayed on being paid. I was told I would be paid once the job was installed to later be told I would not be paid the commissions until the customers were billed. So far, I have only been paid one commission and I have been working there since February 2016. When I was hired, I was told that they were hiring me and one other. On my first day there were 5 other new hires there and 6 more the next week and then 6 more the next week. The company has saturated the market and we do not have territories and the local businesses in my home town are being flooded with all the reps walking into the same locations on a daily basis, which is interrupting their ability to do their jobs. It seems as if they have no intentions of paying commissions by having a revolving door for new reps come and go on a regular basis. It is my understanding from the only person that has worked there 4 years that there have been over 20 reps come and go the year before I started and since I have started, there have been 6 reps, 3 of them all quit this week (7/15/16). I do not intend to stay with this company any longer than I have to and I know most of the other reps are all looking for a new job as we speak. Please help me help protect my community, friends and family from this company. I will provide any documents that I can to help with the investigation. Thank you!!

Ticket: # 1087089 - Godaddy

Date: 7/15/2016 1:50:55 PM

City/State/Zip: New York, New York 11216

Company Complaining About: AT&T

Description

I recently purchased a godaddy domain and they have been calling me 3-4 times a day. I have been specific over the phone that they should NOT call me and to take my number off of their call list. But they continue to call, text and email multiple times a day. Over email and text I have also been explicit in my requests to be removed from their list. Their text message does not provide any instructions on how to unsubscribe.

Ticket: # 1087281 - Home CashFlow Club email fraud

Date: 7/15/2016 3:08:55 PM

City/State/Zip: Fallbrook, California 92028

Company Complaining About: Time Warner

Description

I received an email from CNN Frontline but the underlying email address is inferno@rushedpouringtech.com. They claim to have a home business start up for \$97 +\$39. Received a phone call from a Ben Perkins who claimed to want to interview me for a success story if my business is successful, he then had his director Jonathan Greg called me who then tried to get me to invest in websites to market the business. Their phone numbers were out of Midvale, UT 801-308-1783 was the direct line and 855-836-7593 is what they advertise on the website. I asked Jonathan Greg what company they were affiliated with and he got very defensive. He then said eLearning is who they are affiliated with. I asked if that was the company that was filed to conduct business in the United States of America. He got very defensive and said it was time to part ways. Please investigate as this is a terrible fraud that is likely trying to rob thousands out of their hard earned money.

Jordis

[Ticket: # 1087296 - vulgar language from al telemarketer](#)

Date: 7/15/2016 3:14:04 PM

City/State/Zip: Washington Dc, District Of Columbia 12345

Company Complaining About: Unknown

Description

Telemarketer called me today. I asked what he wanted. He said he wanted my "pussy". I became irate. He kept me on the line for 8-10 minutes until My son said hello and hung up. I have had two private calls since. I have had several calls over the last few months from this area code with different numbers. I would like the main line of the telemarketing service. I am on No call list. I believe this call is from DC area but is not actually on American soil

Ticket: # 1087458 - scam computer internet lockup

Date: 7/15/2016 4:13:05 PM

City/State/Zip: Baltimore, Maryland 21212

Company Complaining About: Unknown

Description

I used a dating site called like me and clicked on a message on who blocked me and a big warning of my computer had a virus and to put in a user name and a password and to call 1 844 747 6767 because a suspicious user tried to access my personal info and bank account info etc. I was on firefox and tried to reboot, uninstall and reinstall and my firefox remained locked although I could use other internet browsers. I called the number and told them I know it's a scam. they immediately tried to tell me they were legit then when I called back they said they were just a call switcher substation or some nonsense. I began to unleash a hurricane of profanity and insults which the representative tried to battle with me of no avail, after trying everything he could to break me he gave up and hung up and my computer mysteriously started working fine on firefox. You figure. Please do what you can to stop this scam. Thank you for your consideration.

[Ticket: # 1087532 - i called a flooring company to ask a few questions now they are texting me](#)

Date: 7/15/2016 4:40:23 PM

City/State/Zip: Delray Beach, Florida 33484

Company Complaining About: Comcast

Description

I called a flooring company to ask a few questions and then i hung up when i didn't like the slimy guy i talked to. They immediately started texting me unwanted propoganda etc. without me ever giving them my phone number. That is stalking.

Ticket: # 1087537 - IRS Fishing Scam

Date: 7/15/2016 4:41:01 PM

City/State/Zip: Los Alamitos, California 90720

Company Complaining About: Time Warner

Description

We have received numerous phone calls from an automated voice message, stating they're from the IRS. They say they have filed a lawsuit against us and to respond immediately. They call as early as 06:29. The number is 206-336-3449.

[Ticket: # 1087562 - unwanted scam email](#)

Date: 7/15/2016 4:49:19 PM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

"<< >>" <audiprox@centurylink.net>, info@live.com

[Ticket: # 1087673 - unwanted email](#)

Date: 7/15/2016 5:28:20 PM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

(b) (6)

A large black rectangular redaction box covers the majority of the description text. The text "(b) (6)" is visible at the top left of the redaction, and a right-pointing chevron ">" is visible at the top right.

The Military has recently released technology that is not available to the public

No sales after tomorrow - laser-like LED penetrates concrete walls!

this ad comes from the email.

neidamontreuilvw8795@hotmail.com

Ticket: # 1087677 - african scam

Date: 7/15/2016 5:31:35 PM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

(b) (6) [Redacted]

[Redacted]

Ticket: # 1088131 - FBI SCAM

Date: 7/16/2016 12:43:03 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

(b) (6) [REDACTED] Undisclosed recipients:;
kerryjohn657@yahoo.es

FBI HEADQUARTERS IN WASHINGTON, D.C.
FEDERAL BUREAU OF INVESTIGATION
J. EDGAR HOOVER BUILDING

(b) (5) [REDACTED]
[REDACTED]

IMMEDIATE RELEASE OF YOUR OVER DUE PAYMENT OF US\$10 MILLION
ATTN:BENEFICIARY,

This is an official advice from the FBI global security dept. it has come to our notice that your Over Due payment of US\$10.000.000.00 MILLION has being deposit with (HSBC Bank)for further credit to your bank account as the original beneficiary.

The already transferred funds, which was made in secret transfer so that they can do final crediting to your account, but it can not work. Secret diplomatic payments are not made unless the funds are related to terrorist activities why must your payment be made in secret transfer, if your transaction is legitimate, why did you not receive the money directly into your account? than to ask you to pay all kind fee and charges, This is a pure coded means of payment, Records which we have had with this method of payment in the past has always been related to terrorist acts, we do not want you to get into trouble as soon as these funds reflect in your account, so it is our duty to correct this little problem before this fund will be credited into your personal account if not your fund will be return back to the country of origin Nigeria .

FBI has increased their priorities because of the recent global terrorist threat; find below the interception information of the sum of \$10 MILLION United States dollars manifested in your name as the beneficiary, we have every evidence to prosecute you on this this case, movement of funds from different countries based on the security Intel exposing links of terrorism sponsorship,we have (STOPPED THE TRANSFER) on its way to deliver to your account

FBI Security Order: The amount registered in your name is US\$10 MILLION United States dollars which you have to secure with the below needed documents to enable our appointed paying bank to release your funds according to international government protocols or I will submit your file for legal prosecution if you refuse to pay the official fee of \$250 United states dollars through the accredited representative to enable them get the documents on your behalf
Use the below information to contact the representative for payment
instructions to secure the below three government documents for immediate release of your intercepted funds according to FBI security description.

A) U S A NATIONAL RIFLE ASSOCIATION FUND RELEASE ORDER

B) CONTRACT DEED OF AGREEMENT BLUE PRINT

C) 3 ANTI-TERRORIST CERTIFICATE FROM UNITED STATES NATIONAL CENTRAL BUREAU OF INTRPOL

Bellow is the contact of our AGENT in NIGERIA to make the payment, contact him now and make the payment to them today

Contact Officer: HENRY SHAWN

Email address: wdrc05@hotmail.com

Finally, you have to contact him once you receive this message to secure the above mentioned certificates if you do not want legal prosecution at the international court of justice, this message supersedes every other FBI message you have received in the past with this registered serial number TSGFB/13-PL.3R49.

BEST REGARDS,

(b) (6)

FBI HEADQUARTERS IN WASHINGTON, D.C.

FEDERAL BUREAU OF INVESTIGATION

J. EDGAR HOOVER BUILDING

[Ticket: # 1088135 - costco spam](#)

Date: 7/16/2016 12:46:09 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

[Report as Spam](#) | [View in Browser](#)

You have been selected to receive a \$50 Costco Gift Card by answering a short survey below!

Please fill out a quick survey to check if you qualify and claim your Costco Gift Card!

[CLAIM YOUR COSTCO GIFT CARD HERE](#)

He said that his recent string of victories in contests in Utah, Wyoming, and Wisconsin

Ticket: # 1088137 - spam,us soldier

Date: 7/16/2016 12:49:32 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

"Ndong, Santiago" <Santiago.Ndong@CHAMP-TECH.com>, Undisclosed recipients;;

My name is (b) , a USA Soldier currently on a mission in Afghanistan

I'm simple, caring and understanding man who just need happiness

Well I took a look at your profile and I liked it but I feel there is still more to know about you so I'm interested and would love to get to know more about you, but I'm aware that it takes some time to know someone better so please write to me and tell me more about yourself..

(b) (6)

CONFIDENTIALITY NOTICE: This e-mail communication and any attachments may contain proprietary and privileged information for the use of the designated recipients named above. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

Ticket: # 1088138 - spam

Date: 7/16/2016 12:52:33 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Peter Lawrence <plawrence21_2015p40@outlook.com>, Peter Lawrence <plawrence21_2015p40@outlook.com>, plawrence8_2015@outlook.com
Hello,

I am (b) (6). This E-mail is to notify you that my late client Mr. Allen Campbell includes you among his heir apparent. For more clarification on this matter kindly open the attached file read carefully and mail me back quickly to proceed for your bequest to be release to you on time.

Regards,

(b) (6)
| Wil.pdf

Ticket: # 1088140 - fbi office ben marks spam

Date: 7/16/2016 1:00:43 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

(b) (5)

(b) (6)

Fbi Office <ben_mark61@yahoo.com>, Fbi Office <mrmrkben876@gmail.com>

Begin forwarded message:

From: Fbi Office <ben_mark61@yahoo.com>

Subject: Anti-Terrorist And Monetary Crimes Division FBI Headquarters, Washington, D.C. Federal Bureau Of Investigation J.Edgar Hoover Building 935 Pennsylvania Avenue, Nw Washington, D.C. 20535-0001 www.fbi.gov ATTENTION: BENEFICIARY This e-mail has been issued to you in order to Officially inform you that we have completed an investigation on an International Payment in which was issued to you by an International Lottery Company. With the help of our newly developed technology (International Monitoring Network System) we discovered that your e-mail address was automatically selected by an Online Balloting System, this has legally won you the sum of \$2.4 million USD from a Lottery Company outside the United States of America. During our investigation we discovered that your e-mail won the money from an Online Balloting System and we have authorized this winning to be paid to you via INTERNATIONAL CERTIFIED BANK DRAFT. Normally, it will take up to 5 business days for an INTERNATIONAL CERTIFIED BANK DRAFT by your local bank. We have successfully notified this company on your behalf that funds are to be drawn from a registered bank within the world wide, so as to enable you cash the check instantly without any delay, henceforth the stated amount of \$2.4 million USD has been deposited with IMF. We have completed this investigation and you are hereby approved to receive the winning prize as we have verified the entire transaction to be Safe and 100% risk free, due to the fact that the funds have been deposited with IMF you will be required to settle the following bills directly to the Lottery Agent in-charge of this transaction whom is located in Cotonou, Benin Republic. According to our discoveries, you were required to pay for the following, (1) Deposit Fee's (IMF INTERNATIONAL CLEARANCE CERTIFICATE) (2) Shipping Fee's (This is the charge for shipping the Cashier's Check to your home address) The total amount for everything is \$96.00 We have tried our possible best to indicate that this \$96.00 should be deducted from your winning prize but we found out that the funds have already been deposited IMF and cannot be accessed by anyone apart from you the winner, therefore you will be required to pay the required fee's to the Agent in-charge of this transaction In order to proceed with this transaction, you will be required to contact the agent in-charge (Mr,Mark Ben) via e-mail. Kindly look below to find appropriate contact information: CONTACT AGENT NAME: Mr,Mark Ben E-MAIL== mrmrkben876@gmail.com PHONE NUMBER: +229-666-883-87 You will be required to e-mail him with the following information: FULL NAME: ADDRESS: CITY: STATE: ZIP CODE: DIRECT CONTACT NUMBER: OCCUPATION: You will also be required to request Western Union or Money Gram details on how to send the required \$96.00 in order to immediately ship your prize of \$2.4 million USD via INTERNATIONAL CERTIFIED BANK DRAFT from IMF, also include the following transaction code in order for him to immediately identify this transaction : EA2948-910. This

letter will serve as proof that the Federal Bureau Of Investigation is authorizing you to pay the required \$96.00 ONLY to Mr,Mark Ben via information in which he shall send to you, Mr. James Comey Federal Bureau of Investigation F B I Yours in Service,Photograph of Director James Comey,III Director Office of Public Affairs Welcome once more to FBI

Date: July 9, 2016 at 9:43:20 AM CDT

Reply-To: Fbi Office <mrmarkben876@gmail.com>

Ticket: # 1088141 - urgent attention

Date: 7/16/2016 1:03:38 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Begin forwarded message:

From: "Johnson Kofi"<dj@houwen.com>

Subject: Urgent Attention Needed

Date: July 6, 2016 at 2:18:59 PM CDT

Reply-To: <kofijohnson42@yahoo.com.ph>

Attn: Sir,

First I must solicit your confidence in this transaction, this is by virtue of it's nature as being utterly Confidential and top secret. Though I know that a transaction of this magnitude will make any one apprehensive and worried, but I am assuring you that this is real and genuine.

My name is Mr. Johnson Kofi. I am the manager of the international commercial bank Ghana, first light branch. I am a Ghanaian married with two kids. I am writing to solicit your assistance in the transfer of us\$2,500.000.00.

This fund is the excess of what my branch in which I am the manager made as profit during the last year. I have already submitted an approved end of the year report for the year 2015 to my head office here in Accra and they will never know of this excess.

I have since then, placed this amount of us\$2,500.000.00 on a suspense account without a beneficiary, As an officer of the bank, I cannot be directly connected to this money thus I am impelled to request for your assistance to receive this money into your bank account.

I intend to part 30% of this fund to you while 70% shall be for me. I do need to stress that there are practically no risk involved in this. It's going to be a bank-to-bank transfer. All I need from you is to stand as the original depositor of this fund.

If you accept this offer, I will appreciate your timely response.

With Regards,

Mr. Johnson Kofi

Ticket: # 1088143 - beneficiary

Date: 7/16/2016 1:06:06 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Begin forwarded message:

From: "Mr.Richard Wilson." <billyboy96@yahoo.com>

Subject: Beneficiary, We wish to inform you that our diplomatic agent conveying the Package box valued the sum of \$15 Million United States Dollars misplaced your address and he is currently stranded at your International airport now. We required you to reconfirm the following informations below so that he can deliver your Package box to you. NAME: ===== ADDRESS: ===== MOBILE NO.:===== NAME OF YOUR NEAREST

AIRPORT:===== A COPY OF YOUR IDENTIFICATION :===== Please do urgent contact the diplomatic agent with the email below with the informations required. Contact Person: Mr.John Terry EMAIL: (deliveryatmcard573@yahoo.co.uk) Contact Phone (+1 (352) 469-0842 He is waiting to hear from you today with the informations.NOTE :The Diplomatic agent does not know that the content of the Package box is \$15 Millions United States Dollars and on no circumstances should you let him know the content. The consignments w as moved from here as family treasures, so never allow him to open the Package box. Regards Mr.Richard Wilson

Date: July 8, 2016 at 10:45:00 AM CDT

Reply-To: "Mr.Richard Wilson." <deliveryatmcard573@yahoo.co.uk>

Ticket: # 1088144 - trust

Date: 7/16/2016 1:09:27 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

Dear Sir/Madam,

Thanks for your time; on February 11, 2015 TL Management Trust won \$564.1 million USD jackpot at Texas Lottery headquarters in Austin. After winning the Jackpot, we plan to give back to the society through our Annual Support Program and donations.

This year, our online draw record indicates you have been chosen to be the award recipient of our Annual Support Program. Please follow these few more steps to claim your donated amount of Eight Hundred and Fifty Thousand Dollars (\$850,000.00 USD) awarded to you. Find more information on TL Management Trust here; kindly reply us with your details (full name and age) in order to proceed with your funds processing.

Best regards,

(b) (6)

Trustee, TL Management Trust.

Ticket: # 1088147 - spam

Date: 7/16/2016 1:14:06 AM

City/State/Zip: Austin, Texas 78703

Company Complaining About: AT&T

Description

"Mr. Morris Odo" <mr.josephedward@yahoo.com>, "Mr. Morris Odo" <agentmrjimsolo@gmail.com>

From: "Mr. Morris Odo" <mr.josephedward@yahoo.com>

Subject: Attention Dear Beneficiary your urgent Reply is Highly needed, This is my second time I am sending you this notification, simple contact Diplomat Mr. Jim Solo on his email address (agentmrjimsolo@gmail.com) with your contact information, this is his phone number: +1-801 701 1154 , he is currently at (MENITA SAN JOSE INTERNATIONAL AIRPORT IN CALIFORNIA,USA) Please fill below full information and forward it to him. 1. full Name, 2. Delivery Address, 3. Phone number, 4. Age, 5. Your phone number 6. Occupation Copy of your ID and your nearest airport to land, so that he can deliver the Package worth \$5.8 Million as he just landed in your country now but misplaced your information, he will give you more details when you re-confirm details. Your personal code to the box is XLA21492014SD, and the color is silver. NB indicate this code to the diplomat Jim Solo, so that he can know that you are the rightful owner of the Consignment box. Best regard Mr. Morris Odo

Date: July 11, 2016 at 9:50:55 AM CDT

Reply-To: "Mr. Morris Odo" <agentmrjimsolo@gmail.com>

[Ticket: # 1088215 - unsubscribed and continue to get emails from Trump](#)

Date: 7/16/2016 9:29:17 AM

City/State/Zip: Boca Raton, Florida 33431

Company Complaining About: Comcast

Description

I have unsubscribed to Donald Drumpf's emails twice over the last couple months, yet I continue to receive emails from him sporadically. I just received an email yesterday announcing his running mate and asking for a donation.

[Ticket: # 1088374 - unauthorized publication of personal data](#)

Date: 7/16/2016 12:18:31 PM

City/State/Zip: Rochester, Minnesota 55902

Company Complaining About: Charter

Description

In a routine search I discovered that my name appeared in a google chrome search revealing my private telephone number, my address, and a map of how to get to my residence. In investigating, I discovered that nuwber.com was the source of this problem. I went to their web site and filled out the request to delete my personal information. This they claim to have done, but upon revisiting the chrome search, I discovered tht the offending information was still there. In returning to nuwber.com I discovered that they carried a place to click on which offered to remove data for a fee. These people should be prosecuted for extortion.

Ticket: # 1088436 - verizon

Date: 7/16/2016 1:19:14 PM

City/State/Zip: Christiansburg, Virginia 24073

Company Complaining About: Verizon

Description

I hate Verizon for many reason but the internet doesn't work half the time and you have to talk to someone in India who doesn't understand English and who I cannot understand. On Tuesday July 12 my internet was down again and the Indian Verizon woman wanted me to give her access to my computer and now my internet is worse. I think "they" continue to have access to my computer so they can steal my info. How can I protect myself from this? Years ago, after contacting Verizon about a computer problem, I started getting calls form a man with an Indian accent telling me to mail money to a PO Box or he wasn't responsible for what happened to my family. I contacted our local police and the FBI but nothing stopped the man' calls so I had to change my phone number!!! I am sick of this stuff.

Ticket: # 1088460 - Opt-out failure

Date: 7/16/2016 1:38:18 PM

City/State/Zip: Siren, Wisconsin 54872

Company Complaining About: Centurylink

Description

I keep getting email advertisements and offers from Chadwicks <chadwicks@email.chadwicks.com>. There is an "unsubscribe" hyperlink at the bottom of each email. I have been clicking on that link for over two weeks now but consistently get the message that "We are experiencing technical difficulties. Please try again later." I no longer believe they are experiencing technical difficulties. I believe this is a ruse to continue ignoring my opt-out wishes.

[Ticket: # 1088668 - Facebook scam](#)

Date: 7/16/2016 4:58:10 PM

City/State/Zip: Sedan, Kansas 67361

Company Complaining About: Hughes Net

Description

Contacted by a friends FB that she had won money on FB. She asked me to contact FB to see if I had won money. The people I contacted said I had won but I had to pay money up front.

[Ticket: # 1088688 - fraudulent misrepresentation](#)

Date: 7/16/2016 5:25:18 PM

City/State/Zip: Livonia, Michigan 48152

Company Complaining About: AT&T

Description

Emails being received with treating messages.

Say I have to pay a "fee" because of my misuse of the internet.

Ticket: # 1088689 - Privacy -

Date: 7/16/2016 5:25:21 PM

City/State/Zip: Onalaska, Wisconsin 54650

Company Complaining About: Charter

Description

(b) (6) .

I was on facebook on my laptop and I clicked on something to read an article. all of a sudden my computer started buzzing and all this data showed up in blue. It said to call microsoft and I don't have the # as I just looked on the computer. I called that # and talked to a technician Peter, atch ID IHA1012. Level one technician. He had me go into safari and also asked for my zip code. He said I could not close down my computer or I would lose all my information. Then

I was on face book and I clicked on a sight to read an article. My compute started buzzing/alarmed and a data filled paged appeared. It said to call micro soft as I may have been hacked. I called the # they indicated (don't have as I took it off the computer). The technician said I was hacked and that he would help me. Said his name was Peter and his badge # was IHA1012. He told me to go into safari. A page appeared that allowed him to get into my computer I believe. I started getting scarred and asked him if this was micro soft, etc. I saw my icons moving especially my document page. He said if I paid \$199 they could make sure I wouldn't lose all my data. I then hung up. I am so worried that he got personal credit card information and passwords, etc. Please advise on what I should do and what you can do to help this situation!

Ticket: # 1088690 - Privacy -

Date: 7/16/2016 5:25:39 PM

City/State/Zip: Onalaska, Wisconsin 54650

Company Complaining About: Charter

Description

(b) (6)

I was on facebook on my laptop and I clicked on something to read an article. all of a sudden my computer started buzzing and all this data showed up in blue. It said to call microsoft and I don't have the # as I just looked on the computer. I called that # and talked to a technician Peter, atch ID IHA1012. Level one technician. He had me go into safari and also asked for my zip code. He said I could not close down my computer or I would lose all my information. Then

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Ticket: # 1088691 - Privacy -

Date: 7/16/2016 5:26:28 PM

City/State/Zip: Onalaska, Wisconsin 54650

Company Complaining About: Charter

Description

(b) (6) .

I was on facebook on my laptop and I clicked on something to read an article. all of a sudden my computer started buzzing and all this data showed up in blue. It said to call microsoft and I don't have the # as I just looked on the computer. I called that # and talked to a technician Peter, atch ID IHA1012. Level one technician. He had me go into safari and also asked for my zip code. He said I could not close down my computer or I would lose all my information. Then

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Ticket: # 1088692 - Privacy -

Date: 7/16/2016 5:26:50 PM

City/State/Zip: Onalaska, Wisconsin 54650

Company Complaining About: Charter

Description

(b) (6) .

I was on facebook on my laptop and I clicked on something to read an article. all of a sudden my computer started buzzing and all this data showed up in blue. It said to call microsoft and I don't have the # as I just looked on the computer. I called that # and talked to a technician Peter, atch ID IHA1012. Level one technician. He had me go into safari and also asked for my zip code. He said I could not close down my computer or I would lose all my information. Then

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Ticket: # 1088715 - Cox Communications

Date: 7/16/2016 6:01:00 PM

City/State/Zip: Wichita, Kansas 67208

Company Complaining About: Cox

Description

I was harassed on my personal phone by a Cox employee, from his personal phone, who took my personal info from a paper inquiring about services. I was called and texted at all hours for weeks, with him begging me to sign up for service, saying he needs a sale and he's Desperate for a sale and he'd pay for it and everything and make sure I'd never have a problem and never be shut off, so I gave in and let him sign me up. Now I have a huge bill and collections. I took the proof of harassment to a local office and talked to people at corporate but still nobody wants to do anything about it. This is not how you do business, and it's not ok for people who represent a company to steal my personal information and harass me.

Ticket: # 1088799 - SPAM Emails from Aristocrat Life and Others associated with them

Date: 7/16/2016 7:30:39 PM

City/State/Zip: Houston, Texas 77089

Company Complaining About: Comcast

Description

I've clicked on "Remove Me" and I get more spam!, I've email them and I've asked them to stop, I've blocked the address and they just use a different email address to send from. Please see attachments I get at least one email a day, everyday for the last two years! I never gave any consent to email me.

[Ticket: # 1088826 - Internal Revenue Service...US Treasury...](#)

Date: 7/16/2016 8:21:47 PM

City/State/Zip: San Diego, California 92127

Company Complaining About: AT&T

Description

Numerous threatening calls for past year.

Ticket: # 1088951 - complaint of spam from Network Solutions

Date: 7/17/2016 3:44:19 AM

City/State/Zip: Minneapolis, Minnesota 55417

Company Complaining About: Centurylink

Description

I have no account with Network Solutions and have done no business with Network Solutions in 7 years. I continue to receive a once daily email from Network Solutions asking me to purchase new domain names. There is no way to unsubscribe from these emails from within the email and no way to remove my email address from their list. The only option presented to end these emails is to log-in to an account with Network Solutions and unsubscribe from within your account. I no longer have an account to log in to, so I have no mechanism to stop these spam emails. I have contacted Network Solutions about this issue multiple times concerning this issue with no results in getting these emails stopped. I am attaching two screenshots of a recent email that shows what this spam email is.

Thank you.

Ticket: # 1088966 - merchant won't unsubscribe

Date: 7/17/2016 7:49:17 AM

City/State/Zip: Rockville, Maryland 20853

Description

Repeated attempts to unsubscribe from Shop.com

These emails are coming from SHOP.COM [specials@us.shoptalk-shop.com]

They have an unsubscribe link, but repeated use has no affect. See below:

Find it all on SHOP•COM

Nutrition | Clothes | Electronics | Trends | Beauty | Deals

*Individual Cashback is rounded off to the nearest value and may vary depending on new and/or pending purchases credited to SHOP•COM account. See site for details. **These statements have not been evaluated by the Food and Drug Administration. These products are not intended to diagnose, treat, cure, or prevent any disease. Note: Offer and Cashback percentages are subject to change without notice by our Partner Stores.

[Unsubscribe](#) | [Privacy Policy](#)

SHOP•COM, 3250 NE 1st Ave. Suite 305, Miami, FL 33137

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Ticket: # 1088976 - Problems with Google

Date: 7/17/2016 8:36:39 AM

City/State/Zip: Upper Chichester, Pennsylvania 19061

Company Complaining About: Google

Description

I have tried to get this issue resolved through the BBB but Google has not responded. They have been given adequate time to respond to the complaint.

I am very upset because when I google my name under images there are pictures there that are offensive to me and I didn't put them there in any way. I cannot find out how they got there and Google always states that you have to ask the webmaster of that site to remove the images first before they can remove them. Unfortunately, I do not know what webmaster to go to about these images. I tried to click on remove them but they keep popping up.

I want these images removed since they should not in any way be connected to my name and are offensive to me.

[Ticket: # 1089050 - Ongoing spam](#)

Date: 7/17/2016 11:45:11 AM

City/State/Zip: Fallbrook, California 92028

Company Complaining About: Laithwaiteswines

Description

I have "unsubscribed", sent several requests from company website and called their offices.

Laithwaites Wines continues to email daily. I was never a customer.

From: LaithwaitesWines <Laithwaites-Wine@plsoud9.lonein.top>

Ticket: # 1089089 - Ancestry.com Impossible to Unsubscribe CAN-SPAM

Date: 7/17/2016 1:00:30 PM

City/State/Zip: Austin, Texas 78745

Company Complaining About: Ancestry.com

Description

I have tried to unsubscribe multiple times over the last 3+ months from Ancestry.com marketing emails and I keep receiving them. Their email preferences page offers a phone number to call to unsubscribe. I cancelled the service a long time ago.

Ticket: # 1089141 - Unwanted emails from Budget Rent A Car

Date: 7/17/2016 2:03:20 PM

City/State/Zip: Long Island City, New York 11101

Company Complaining About: Budget Rent A Car

Description

I am receiving unwanted emails to my mobile phone from Budget Rent A Car. Another customer of theirs signed up for an account using my email address. I have received multiple unwanted reservation confirmations, etc. from Budget (example is attached). These emails have no unsubscribe links so I cannot stop the emails. Additionally, I attempted calling Budget Rent A Car and was told they could not speak to me because I was not the customer that had used my email address.

[Ticket: # 1089244 - Toyota of Grand Rapids - Michigan](#)

Date: 7/17/2016 4:28:30 PM

City/State/Zip: Middleville, Michigan 49333

Company Complaining About: Charter

Description

This organization keeps spamming my email system with unwanted service offers. I've contacted them twice before, the last email I sent on April 28th asking them to remove me from their email list but it seems as they have refused to do so. I've made every effort to resolve this quietly and now turn to you for assistance.

[Ticket: # 1089262 - loud commercial](#)

Date: 7/17/2016 4:43:57 PM

City/State/Zip: Seal Beach, California 90740

Company Complaining About: Not Known

Description

very very very loud commercial; much louder than any preceding or after viewing item. on Bravo TV during Housewives of New York and other shows by REYNOLDS WRAP.

[Ticket: # 1089352 - Ticket #1088692](#)

Date: 7/17/2016 7:07:15 PM

City/State/Zip: Onalaska, Wisconsin 54650

Company Complaining About: Charter

Description

The phone number that I called relating to the scam on my computer is: 855-998-8580

Ticket: # 1089363 - Electronic Fraud

Date: 7/17/2016 7:45:35 PM

City/State/Zip: Dallas, Texas 75219

Company Complaining About: T Mobile

Description

My wireless carriers TOBLERONE has allowed the Department of Justice to pass sim card access forward to the access of personal information. The access to my cell phone hard drive has been obtained and passed forward without a warrent with the aknowledgement of state federal and local officals.

[Ticket: # 1089513 - interference](#)

Date: 7/18/2016 2:40:40 AM

City/State/Zip: Phoenix, Arizona 85018

Company Complaining About: MetroPCS

Description

Hello was wondering if a field agent could survey area for interference.

[Ticket: # 1089785 - Unsubscription forms that require you to give lots of information about yourself to unsubscribe](#)

Date: 7/18/2016 11:08:05 AM

City/State/Zip: Greenbrier, Arkansas 72058

Company Complaining About: Verizon

Description

I want to unsubscribe from SPAM email from gartner.com, and the unsubscription form requires I give away every detail about myself. This can't be legal. Take a look at the page yourself:

<http://www.gartner.com/technology/about/policies/unsubscribe.jsp>

Also, why don't you (the FCC) have a "SPAM" category in the Internet Issues on your complaint form?

Ticket: # 1090110 - Computer compromised

Date: 7/18/2016 1:20:25 PM

City/State/Zip: Dow City, Iowa 51528

Company Complaining About: Frontier Communications

Description

I believe that our home laptop computer was compromised yesterday, July 17, 2016 by a company who identified themselves as Support Samurai. Our computer was locked, and a dialogue box indicated calling 1-800-481-5380 for support. Unfortunately, I let them browse our computer to locate the "infection". They were polite at first, but became increasingly irritable when I would not give them our credit card number for their support subscription. The telephone number I called is not the same as the customer service number on the Support Samurai web site. I believe that they are not legitimate and are infiltrating computer systems.

[Ticket: # 1090161 - internet, wifi, bank fraud, comcast of philadelphia complaint](#)

Date: 7/18/2016 1:35:40 PM

City/State/Zip: Levittown, Pennsylvania 19056

Company Complaining About: Comcast

Description

Bank fraud on my checking acct., reported to bank, but Comcast is my wifi service, things move around acct., in pending debits or credits, basically someone removing some of my funds.

Ticket: # 1090178 - Harassment

Date: 7/18/2016 1:40:57 PM

City/State/Zip: Benton, Arkansas 72015

Company Complaining About: AT&T

Description

Since November I have been Cyber bullied thanks to the APP Spoof Card. It has caused me fear (for my children and myself) because if this individual is willing to take it this far then what's the next level for her? I believe I know who these two individuals are. Jessica Burget and Stacey Burnett. They have caused me mental anguish, emotional distress, extreme anxiety, emotional damage, and sleeplessness.

I feel as if I am being stalked and these two individuals have been extremely menacing. This is improper use of computers and electronic communications and they have sent me respected electronic communications since November.

A couple months ago I contacted my local law Enforcement and he said there was nothing he could do. I had hoped that the harassment would cease to exist if I did not speak about it or have contact of any kind with these two individuals but that was not the case. They have even started messaging and calling my husbands phone. The problem seems to be getting worse.

Aside from the cyber bullying they have each cause me extreme emotional distress personally to their actual phone numbers.

Jessica got jealous that I started hanging out with her best friend and started telling everyone lies about me and causing drama anywhere she could. She had her mother in law start drama with me the night I was giving birth to my daughter Ella, these are for things I didn't do. Things that she's making up in her head. If she is capable and willing to take all of it this far over pure jealousy and hatred for no other reason then I am scared of a future physical hate crime on me or my children. I am always making sure my doors are locked and we had to put up security cameras. I'm living in fear. I believe this female is very unstable and possibly skitsofranic. She might actually believe that the lies and everything she is doing isn't really her.

Stacey is also extremely jealous of me. We had an altercation two weeks ago. She found out that I hung out with her sister at the river and decided to send me some very hateful messages. I did unfortunately respond so the threat is invalid. I asked her to come over and talk to me so she did and I walked outside and she drove away. After that I called the cops and they said that since I Engadged in conversation with her instead of calling them first that the threats she made were invalid. I then called her and told her I had called the cops and that I didn't want her to call or text me or my husband again or I would have to involve the authorities. She and Jessica are using spoof card as a loop hole and I am down right tired of it.

Please help me put this to an end. Spoof card obviously allows their customers to harass innocent individuals. I've gotten up to six calls a day and two texts. The texts are not threats, the texts are meant to bully me and make me fee bad about myself.

This should not be legal!!! I can't prove that it's these two that are harassing me without yalls help since there is no way for me to trace it.

I would like to sue this company for negligence and not monitoring what behavior is being allowed through their site. Please help me.

[Ticket: # 1091036 - Obsessive Texting from Roomster.com](#)

Date: 7/18/2016 6:05:31 PM

City/State/Zip: Missoula, Montana 59802

Company Complaining About: AT&T

Description

Hello,

the following two number have been obsessively texting me form a craigslist ad I placed looking for a roommate. 917-266-0689 and 347-913-8340. I have sent several STOP REMOVE, etc reply texts. I have notified the company. Nothing.

Ticket: # 1091214 - HUMAN TRAFFICKING - CONTINUES...SEE ATTACHED WHEN SENDING EMAIL

Date: 7/18/2016 7:38:17 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

THE EMAIL BLOCKED AGAIN..LIES TOLD AGAIN...see attached...and see this in quotes..is this your standard fcc.com complaints disclaimer "Approved by OMB 3060-0874 (Est. average burden per response is 15 minutes).

Privacy Statement""or is this Harold Gaines....Shirley Gaines..please prosecute...

I was emailing the following to the MISSOURI HOUSE OF REPRESENTATIVES...

TO THE STATE OF MISSOURI DEPARTMENT OF MENTAL HEALTH:

TO THE COUNCILMAN PAGE TAX-DISTRICT t#2:

TO THE MISSOURI BAR ASSOCIATION:

TO THE MISSOURI HOUSE OF REPRESENTATIVES:

TO THE CREVE COEUR POLICE:

TO THE SAINT LOUIS CITY CHIEF OF POLICE...

THE BANKRUPTCY STATUS WERE JUST FAXED TO COUNCILMAN PAGE...AND SOON AFTER AN AMBULANCE AND 3 POLICE CARS

ARE DISPATCHED TO CLAYTON POST OFFICE...IS LARRY RICE, ANGELA OWENS AND T.D. STUBBLEFIELD STILL TRAFFICKING MY KIDS INTO SAINT LUKE'S HOSPITAL...AS A PSYCHIATRIC PATIENT...JUST BECAUSE I AM ABOUT TO GET MY HOUSE IN ORDER...IS MY DAUGHTER TRYING TO FIND ME AND EVERYTIME SHE DOES A PREACHER OR DOCTOR ROSTTA WOODBERRY OR MERLEY OWENS SUMMONS AN AMBULANCE TO TAKE HER AWAY...LORD REVEAL THE TRUTH...CHESTERFIELD POLICE AND THE RGA...OR MR.NATIONS IS THIS YOU STALKING MY KIDS? ..OR JUDGE VINCENT?...WHO MAY BE CONNECTED TO DORIS A RESIDENT OF NEW LIFE EVANGELISTIC CENTER...IS SHE AND PAT OF AT&T (CONTACT THROUGH KELLY MITCHELL) PIMPING MYKIA AND MICHAEL...TERRY VINCENT ? IS SHE CONNECTED TO DORIS, PAT AND MY KIDS ABDUCTION...PLEASE PROSECUTE..I OWE NOT ANY CHILD SUPPORT..MYKIA WAS WELL TAKEN CARE OF...RON MOORE AND VERLEANA MOORE...WHAT DO THEY SAY ABOUT MY KIDS BE PROPERLY TAKEN CARE OF PRIOR TO NOW...????AND WHY WAS IT ANY OF THEIR BUSINESS WHEN THEY SANCTIONED THIS ON MYKIA AND I...ALL MONIES WERE TAKEN GOOD CARE OF MYKIA...SEE DOBBS IN CHESTERFIELD ACROSS FROM WALGREENS..HOW MANY TIRES DID RON MOORE AND HIS WIFE HAVE TIRES SLICED EVERY WEEK ON MYKIA'S JEEP THAT I PAID FOR IN 2009??? THEIR MOTIVES ARE TO HUMAN TRAFFICK MY KIDS AND I...LIN HART...PLEASE PROSECUTE THEM ALL...I PAID INSURANCE ON HER JEEP....I PAID HER MONTHLY PAYMENTS ON HER JEEP...INVESTIGATE HANK OF CITIMORTGAGE HOW HER JEEP STOLEN FROM PARKWAY CENTRAL HIGH SCHOOL MYKIA'S SENIOR YEAR...AND THEN AGAIN WHILE MYKIA WAS WORKING IN UNIVERSITY CITY ON DELMAR LOOP...SEE WHY DID HE FOLLOW ME IN THE CHESTERFIELD MALL...IN THE YEARS OF 2008 THROUGH 2010?...ASK PHYLISS AMES...WHY WASN'T THE JEEP IN MY CHAPTER 13..AND THEN NOT IN MY CHAPTER 7...HOW DID SHE KNOW I WAS APPROACHING ONE MONTH NOTICE ..WHEN THEY STARTED CALLING ME TO PICK UP THE JEEP FOR WHAT?...I WANT HANK ARRESTED...SEE IF HE IS THE SAME PERSON..AND/OR GREG DAVIS....WHO WORKED FOR MACY'S AND/OR AT CITIMORTGAGE WHEN I WORKED THERE WHEN IT WAS LOCATED IN ELLISVILLE ON CLARKSON IN CLARKSON VALLEY YEARS AGO..SEE WHAT MARLA'S, DONNA'S AND WANDA OF MY UNIT HAVE DONE TO MYKIA, MICHAEL MELVIN OWENS, JR..AND DORA M.OWENS.....PLEASE PROSECUTE...

WHAT IS THE QUESTION IS THE FEASIBILITY OF SCHEDULES TO SHOW PAYMENTS MADE TO TRUSTEE FROM NEIL WEINTRAUB WHO WAS THE ATTORNEY TO....BANKRUPTCY UNDER NEIL WEINTRAUB'S NAME...WHO REPRESENTED MELVIN OWENS, SR...WHERE THE \$60,000 IN ARREARS WERE CALLED DUE FROM...WHICH REQUIRED THE POWER OF ATTORNEY...I ASK FOR AN AUDIT OF PAYMENTS MADE TO THE NEIL WEINTRAUB CASE FOR THE BANKRUPTCY CASE FOR MELVIN OWENS, SR..TO RETAIN THE HOME AT 2141 SEVEN PINES 63146...WHICH I MADE SURE HE RECEIVED THE PAYMENTS IN MONEY ORDER FORM...I DON'T HAVE THAT INFORMATION ANY MORE...
PRESS CHARGES...

THANK YOU!

(b) (6)

Ticket: # 1091221 - Scam text

Date: 7/18/2016 7:47:45 PM

City/State/Zip: Ithaca, New York 14850

Company Complaining About: Verizon Wireless

Description

Received a scam text stating someone tried to access my gmail & I should respond to the text w/my phone #

Ticket: # 1091413 - Privacy Act Violation

Date: 7/18/2016 9:58:06 PM

City/State/Zip: Casper, Wyoming 82604

Company Complaining About: Verizon Wireless

Description

I use (b) (6) cell phone for everything. He pays the bill and furnishes me with a phone and Internet. My life is a high profile life and needs to be protected to the fullest extent of the law. Facebook now has access to my phone information and messaging. I don't know how to block Facebook from gathering my information. Can you please help me especially if there breaking any laws. I can not afford for them to get my information.

Ticket: # 1091574 - Spamming Complaint against company whose address is; 8776 East Shea Blvd. #B3A-562 Scottsdale, AZ 85260

Date: 7/19/2016 5:42:34 AM

City/State/Zip: New York, New York 10029

Company Complaining About: Talktalk, Uk.

Description

Since 05 June 2016 I have received, to date, 112 emails. I do not recall subscribing to such and no company only the address is shown as "If you would like to update settings or unsubscribe please click here <<http://electro.6fa5n.com/unsub.php>> or write to : 8776 East Shea Blvd. #B3A-562 Scottsdale, AZ 85260 " appears at the bottom of most but not all the emails received.

I have "unsubscribed" to each and every one of the msges but still, to date since 05 june 2016 they keep on coming - every "unsubscribe" url is different!.

Some 3-6 emails per day are still being received and i would ask you kindly to take severe disciplinary action against the company registered at that address.

Thanking you,

[Ticket: # 1091827 - Email Spoofing](#)

Date: 7/19/2016 10:33:34 AM

City/State/Zip: Auburn, New Hampshire 03032

Company Complaining About: Comcast

Description

I keep getting emails from my email address but its NOT me. This happens on a daily basis and I want it stopped please.

I traced the (b) (6)

Please help!

[Ticket: # 1091892 - BabiesRus Spam](#)

Date: 7/19/2016 10:56:21 AM

City/State/Zip: Sun Prairie, Wisconsin 53590

Company Complaining About: Charter

Description

I've never signed up for babiesrus emails or ads.

I've repeatedly used their unsubscribe button

i still receive their adverts on a continual basis.

Ticket: # 1091992 - Excessive Emails

Date: 7/19/2016 11:33:03 AM

City/State/Zip: Pompano Beach, Florida 33069

Company Complaining About: MetroPCS

Description

I am receiving Emails that I do not wish to receive. My request for removal has not been completed.

[Ticket: # 1092010 - Spam email](#)

Date: 7/19/2016 11:39:08 AM

City/State/Zip: Belleville, New Jersey 07101

Company Complaining About: Novartis

Description

I signed up on keepitpumping.com and later unsubscribed from all communications, but I keep receiving newsletters. It now seems that I'm even getting emails from their partners which I did not agree to.

Ticket: # 1092487 - scam email - car wrap

Date: 7/19/2016 2:10:38 PM

City/State/Zip: Tacoma, Washington 98405

Company Complaining About: Comcast

Description

Emailed states they will pay me \$300 per month to have my vehicle wrapped in a Full Throttle Drink advertisement. They would send me a check which I would deposit. Then I would wire the remainder minus \$300 to a designated graphics installer. Here is the URL for the link in the email **CLICK HERE TO APPLY**": <http://www.lojadobebe.com.br/js/bl/drink/throttledrink/throttledrink/index.html>

[Ticket: # 1092541 - unsubscribe problem](#)

Date: 7/19/2016 2:27:02 PM

City/State/Zip: Blacksburg, Virginia 24060

Company Complaining About: Comcast

Description

constant e-mails from Belk and unable to unsubscribe

I try to unsubscribe but when I go to the page for that it does not allow you to enter anything into the box - it is as though they have done this on purpose so that you cannot unsubscribe.

Ticket: # 1092965 - Victim of email hack/ source of spam

Date: 7/19/2016 4:41:43 PM

City/State/Zip: Richmond, Virginia 23223

Company Complaining About: AT&T

Description

Dear FCC rep-

My email account (a business account) was successfully hacked a few months ago, and from then on, although it has been "resecured", my account has been victimized by "spoofing", and is being used to send out hundreds, or thousands, of spam emails to both my entire company client list, and also unknown addresses. After initially blocking the hacker who apparently started the entire thing, my account showed repeated attempts from a Rackspace IP address to re-access account. Tech support has told me it has shown password attempts every few seconds to gain access.

I cannot emphasize how urgent this is, as my account was successfully hacked several days ago, with a keylogger (I suspect) installed on my computer. Neither Apple nor inmotionhosting knew at the time how my account was hacked, but the damage was extensive. I have now had my computer completely cleaned off to get rid of the key logger, and now see that a hack attempt continued, and spoofing has continued at a huge level.

I have been advised by two separate tech support companies that we can do nothing further to stop the spoofing unless the hacker, or source of the issue, is found and stopped, because the spoofing is continuing in spite of every safeguard being in place on my new. As you can imagine, as one hack attempt was already successful, and started a cycle of spoofing going on for months now, I am extremely concerned. I have done research and gotten information about a source of at least one of the hacks:

The email account being targeted is sarah@sarahsits.com.

Here are the suspicious log entries from the RackSpace IP address (b) (6).

```
2016-05-03 19:40:30 [11802] courier_login authenticator failed for ([127.0.0.1])
[173.203.157.32]:41038 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarahsits.com)
```

```
2016-05-03 19:40:30 [11802] courier_plain authenticator failed for ([127.0.0.1])
[173.203.157.32]:41038 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarahsits.com)
```

```
2016-05-03 19:40:30 [11828] courier_login authenticator failed for ([127.0.0.1])
[173.203.157.32]:41039 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarahsits.com)
```

```
2016-05-03 19:40:30 [11828] courier_plain authenticator failed for ([127.0.0.1])
[173.203.157.32]:41039 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarahsits.com)
```

2016-05-03 19:45:19 [24251] courier_login authenticator failed for ([127.0.0.1])
[173.203.157.32]:41119 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarhsits.com)

2016-05-03 19:45:19 [24251] courier_plain authenticator failed for ([127.0.0.1])
[173.203.157.32]:41119 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarhsits.com)

2016-05-03 19:45:19 [24264] courier_login authenticator failed for ([127.0.0.1])
[173.203.157.32]:41120 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarhsits.com)

2016-05-03 19:45:20 [24264] courier_plain authenticator failed for ([127.0.0.1])
[173.203.157.32]:41120 I=[216.194.168.37]:587: 535 Incorrect authentication data
(set_id=sarah@sarhsits.com)

Please contact me immediately regarding this issue. Thank you-

(b) (6)

[REDACTED]

[REDACTED]

Ticket: # 1093193 - Internet

Date: 7/19/2016 5:56:29 PM

City/State/Zip: Englewood, Colorado 80111

Company Complaining About: Comcast

Description

I started service with Comcast for wifi access pass. I was told at first that it worked in my community. After spending a long time with their technical support they found they could not provide me with service. Then refunded my money. I then had to get home internet which I was told then that my neighborhood was just updated and I would not need to have a installer come to my house. I could just easily plug the devices in and start using the service. not the case. When the installer came to my house he looked for a box threw my house. Which I told him was outside my home and the front office had the key to the room. He trashed my home. Including getting installation all over my laundry room and clean clothes. Leaving the attic exposed after he was done. When we went outside the the box. They didn't have the wiring labeled properly and that was the problem. I spent at least 7 hours on the phone with this company. Please also listen to the phone conversations recorded because they have the worst customer service I have ever used. I had keep on saying hello over and over to even get these people's attention they were not there for me. They obviously had something more important to do than their job. I have to go an completely clean my apartment there is installation everywhere which has fiber glass in it and is bad for my health. I want to find out how to take these people to court for damages. They should not be aloud to business if there business model is to lie to people to sign a contract and then treat them like garbage and their possessions the same.

Ticket: # 1093243 - Repeated emails in spite of "remove me from all lists" from <http://bconnect.dmsgsgs.com>

Date: 7/19/2016 6:12:59 PM

City/State/Zip: Potomac, Maryland 20854

Description

Repeated emails in spite of "remove me from all lists" from <http://bconnect.dmsgsgs.com>

Full URL:

https://consumercomplaints.fcc.gov/hc/en-us/requests/new?ticket_form_id=38824

Message:

Your request to unsubscribe your email address ((b) (6)) from all mailing lists has been received and will be processed shortly.

Email details:

From: ((b) (6)) >

Date: Friday, July 15, 2016 at 10:00 AM

To: ((b) (6)) ((b) (6)) >

Subject: When can we schedule an appointment?

Hi Imran,

I was hoping to catch you about an exciting 'Apps for Work' promotion on the table right now from Google, offering enterprise licenses (at no cost) and deployment funds to help companies make the transition to the hottest cloud-based enterprise tools in the market today -- Google Apps.

We realize it's a big undertaking to evaluate such things, with a lot of questions about functionality, security, and specifics about how it might work for your organization, but now may be the time to take a quick look.

My name is ((b) (6)) with Dito. I wanted to reach out and introduce myself as a Google for Work premier partner and go-to resource for all things related to Google cloud services.

If Mark Logic Corporation has thought about moving any of your 'productivity tools' or workflows to the cloud, now would be the time to take a look at (zero cost) Google Apps.

Do you have 10 minutes free in the next week for a brief introduction?

Sincerely,

((b) (6))
((b) (6))

(b) (6)

[Redacted]

If you would like me to remove (b) (6) from my outreach, please click here.

[Ticket: # 1093785 - Pipl aggregating stolen data and provide no means of controlling visibility](#)

Date: 7/20/2016 7:44:05 AM

City/State/Zip: Lenexa, Kansas 66215

Company Complaining About: Pipl.com

Description

Pipl has a public report with my personal information including job title and employer (stolen from a closed linkedin account), home address, and details FROM other websites where that information is also not publicly visible. They claim they will not show information that has been removed but this information has been removed for years in some cases. They refuse to provide a means to remove these reports. This mix of information presented together creates a very high risk of home invasion or random attack from some who dislikes my employer (or is a disgruntled ex-employee). - not to mention the potential for fraud. This web site only helps criminals looking for marks.

[Ticket: # 1093845 - Unwanted text](#)

Date: 7/20/2016 9:28:30 AM

City/State/Zip: Bethel Park, Pennsylvania 15102

Company Complaining About: Verizon Wireless

Description

Friend rec'd email from. Isabelle0677@teop.tdsnet.c. With phone nbr. 1-425-310-7531. I called this nbr and received no answer. Then 2 seconds later rec'd a text on my cell:. "Super happy you got back to Remy baby I like you"

This happens 7-20-16 at 9:05 a.m. EST.

This scares me!!!!

Ticket: # 1093959 - Complaint: Adidas Yeezy Shoes

Date: 7/20/2016 10:47:11 AM

City/State/Zip: Plano, Texas 75075

Company Complaining About: AT&T

Description

Went to unsubscribe from a promotional email with Adidas, and there's no unsubscribe link; simply a redirect to their promoted shoes' home page. Please help!

Ticket: # 1094286 - MLB.TV Spam Mail

Date: 7/20/2016 12:39:21 PM

City/State/Zip: Maineville, Ohio 45039

Company Complaining About: Cincinnati Bell

Description

I repeatedly receive emails about MLB.TV Premium, being informed of their new deals or specials that are going on. When I go to the website, I am unsubscribed from all of their email listings, but I continue to receive the deals emails, that contain no "unsubscribe" link anywhere. I would like to stop receiving these emails, but I do not believe there is a way.

[Ticket: # 1094387 - prank email](#)

Date: 7/20/2016 1:10:13 PM

City/State/Zip: Casselberry, Florida 32707

Company Complaining About: Fbi

Description

This morning I forwarded a email with an FBI heading to you.I believe this is a scam to obtain information about me. Please address this issue

[Ticket: # 1094422 - My entire information being displayed](#)

Date: 7/20/2016 1:19:16 PM

City/State/Zip: Sunnyvale, California 94089

Company Complaining About: AT&T

Description

My entire information is being displayed by a company called "Nuwber." Also, since they display my telephone number, I am receiving a flood of phone calls even though I am on the DO NOT CALL list. I have repeatedly asked them to remove my information but it continues to show. What can be done about this company and their blatant disregard of personal information.

[Ticket: # 1094436 - SPAM--No safe opt out](#)

Date: 7/20/2016 1:22:08 PM

City/State/Zip: Phoenix, Arizona 85044

Company Complaining About: Cox

Description

I am unable to opt out of emails from this email address or others like it from the same .com.

jfgfdg@lkjklghg.willtamening.org

The opt out link is unsafe and they send at least 15 emails a day! They send it to my CenturyLink email account but my internet provider is Cox.

Ticket: # 1094487 - Unwanted emails - have unsubscribed and still receiving

Date: 7/20/2016 1:43:19 PM

City/State/Zip: Lake Oswego, Oregon 97035

Company Complaining About: Execuhost

Description

I keep getting emails from a service for execuhost.net. They have unsolicited people send you their resumes and I guess it is people who have paid for my email. I have "unsubscribed" per their instructions several times and they do not take me off.

These are their unsubscribe instructions, which I have followed at least 6 times now:

If you prefer not to receive this information, please forward this message to remove@execuhost.net with REMOVE

in the subject line. If you choose to unsubscribe, we will process your request as quickly as possible.

However,

it is possible that you might still receive an email that was already scheduled. We apologize for any inconvenience.

[Ticket: # 1094948 - Bombardment of spamming emails](#)

Date: 7/20/2016 3:56:50 PM

City/State/Zip: Versailles, Kentucky 40383

Company Complaining About: Windstream

Description

Why does your agency continue to sit on its ass and do NOTHING about all the spamming emails. Why don't you you BLOCK ALL off-shore ip-addresses???? And don't say you cannot do that. You can!!!!

Ticket: # 1094954 - Intrusion of Privacy

Date: 7/20/2016 3:57:30 PM

City/State/Zip: Brooklyn Park, Minnesota 55445

Company Complaining About: Comcast

Description

People where I work seem to be getting not only my cell phone conversion info, but also my internet web history and email info. Please check into this:

Cellular : T-Mobile 763-777-0088

Internet: Comcast benheinzeroth@comcast.net

(b) (6)

[Ticket: # 1094981 - IRS scam call](#)

Date: 7/20/2016 4:07:25 PM

City/State/Zip: Bellaire, Texas 77401

Company Complaining About: T Mobile

Description

Voip call from 323-861-1657 stating we were being sued by IRS. Left message to call back at this same number.

Ticket: # 1095280 - Phone harassment

Date: 7/20/2016 5:50:52 PM

City/State/Zip: Easthampton, Massachusetts 01027

Company Complaining About: Charter

Description

Charter calls me near weekly to tell me about their services. I specifically told them when I first got service I ONLY want internet. Since signing up with their service I have been getting phone calls of them trying to sell me tv and phone service. I have told them numerous times to not call me, however they continue to do so. Not only that but I block their number EVERY time they call me but they continue to have more phone numbers to call me from. If only I had a choice of internet provider.....

[Ticket: # 1095764 - Text spam](#)

Date: 7/20/2016 11:38:32 PM

City/State/Zip: Brooklyn, New York 11208

Company Complaining About: MetroPCS

Description

Continual text unwanted or calls unwanted

Ticket: # 1095790 - My Constitutional Rights Violated due to Public Post**Date:** 7/21/2016 12:42:54 AM**City/State/Zip:** Foxboro, Massachusetts 02035**Company Complaining About:** Patch Media From Patch.com

Description

<http://patch.com/massachusetts/foxborough/police-log-crash-lead-2nd-drunken-driving-charge-bank-fraud-more-0>

The Patch.com violated my constitutional rights. Under the 1st Amendment of Freedom of speech one can not publicly post including the internet something about an individual that will cause harm.

I've requested the patch.com to take this charge against my name Emmylou Septelka down from the internet as it caused me loss of job offer employment of full-time work for \$35.00 an hour and difficulty finding a job which is a direct result of violation of the first Amendment. This caused me harm. They refused to take the post down. The Patch.com replied to me they would only remove from the internet if the charges were dismissed. I told them one of the charges were dismissed. They requested to remove they needed an original copy of court document from me signed by the court stating the dismissal. This is another illegal act. It is illegal for any person to request personal documents/especially court documents for whatever reason they want to say to a person to request from them. I pointed out to Patch.com that the post stated "Charged with drugged driving" This is illegal and an illegal slanderous statement using an improper name of Charge and illegal name to call a charge and state person was arrested of such charge. The user intentionally wrote it that way to ruin and damage my reputation. Also the part of the report that states, "A caller at Cumberland Farms on Mechanic Street told police that a woman inside the store was driving while intoxicated. " This is also an illegal slanderous statement. They can't publish someone else's opinion to defame a persons character as this individual has no proof to make this statement for about the an individual and Patch.com allowed this statement to publish this. Patch.com is guilty of violating their own policy and allowing once pointing out to them Illegal Slander to allow these Illegal Slanderous remarks to remain with out immediately removing it and not banning the user. Patch.com has a policy for anyone violating in publishing information to cause harm to someone or Illegal content, which Illegal Slander is Illegal content. Patch.com has violated my constitutional rights by publicly publishing illegal slander about me. Patch.com violated the Federal Law of publishing publicly on an individual Illegal Slander. patch.com further went and gave permission to at least 5 other sites to publish the patch.com article on me. Patch .com is violating server and carrier use for Illegal Activity to display publicly Illegal Slander. The user who submitted article to Patch.com is violating server carrier use for illegal Activity to display publicly illegal Slander.

Ticket: # 1095897 - Stolen account and information

Date: 7/21/2016 9:15:22 AM

City/State/Zip: New Port Richey, Florida 34653

Company Complaining About: Brighthouse -internet , Email Accounts : Google And Outlook.com

Description

I have had two separate email accounts stolen on me. This is one year 1.5 later, and still going on. I have accounts : (b) (6) and now (b) (6) stolen, when I was just in it this AM. I am so tired of this. I have an idea who is doing it, but I cannot prove it. I have had over 1700 jobs taken from me, as employers tried to contact me, and they could not. I am so tired of it. I have emailed google and outlook to have them contact me by phone to reset and nothing. I am tired of that too. The people who are doing it, I have had injunction being "tried" to be served and they keep bed-hoping in order to avoid the law. I keep making email accounts in order to obtain work, but these people keep hacking my accounts. It needs to stop immediately, and I need a call from the email providers to reset all accounts. I have personal information and family stuff on these accounts. I need the hackers tracked down and stopped. I want full penalties of the law imposed upon them. My number to contact me is :

(b) (6)

All accounts have security info. , phone numbers, etc. It is not working, the (b) (6) I was just in this am, and it was wiped out. All my settings were gone, no emails, etc. and I had my main acct. forwarded to this acct. as well. Gone, all of it.

[Ticket: # 1095980 - privacy - data aggregator with no functional opt out](#)

Date: 7/21/2016 9:42:25 AM

City/State/Zip: Lenexa, Kansas 66215

Company Complaining About: Publicinfo.directory Or Publicrecords.directory

Description

This particular aggregator has no functional opt out but it claims to have a URL based opt out - however since they do not provide an actual reportable URL it is not possible to opt out.

<http://publicrecords.directory/search.php>

Ticket: # 1095997 - Re: [FCC Complaints] Re: Next door neighbor tampering hacking internet/modem

Date: 7/21/2016 9:54:13 AM

City/State/Zip: Hudson, Ohio 44236

Company Complaining About: Time Warner

Description

This is a follow-up to your previous request #1031844 "Next door neighbor tamperin..."

As indicated in the description of the complaint, our family fears our safety is being compromised as this next door neighbor CONTINUES to connect to everything being done online, especially connecting to our kids xbox one online games through xbox live and it is disturbing!!! Our home phone is through Time Warner Cable, so we fear the neighbor will just listen to what is being discussed to remedy this dangerous situation.

The company's agent should be contacting the next door neighbor to STOP this disturbing behavior of hacking and compromising our privacy/safety. Time Warner Cable has to have the capability to see when and how the neighbor is taking control of our modem and abusing his/her authority to hack everything we do online.

-----Original Message-----

From: FCC <consumercomplaints@fcc.gov>

To: All1cdub <all1cdub@aol.com>

Sent: Mon, Jun 27, 2016 12:03 pm

Subject: [FCC Complaints] Re: Next door neighbor tampering hacking internet/modem

Ticket: # 1096039 - Suspect my laptop has been hacked.

Date: 7/21/2016 10:16:56 AM

City/State/Zip: Medina, New York 14103-9624

Company Complaining About: Time Warner

Description

Not sure of exact date, but when I go into my documents files, I see a folder now that has a web address connected to it. This web address is from a college in Florida that I have nothing to do with. I could send you a screen shot of the page showing this folder. When I click on the folder, it opens to all my word documents, so that is why I believe I have been hacked! The internet address connected to this suspicious folder is as follows:

<http://users.clas.ufl.edu/msscha>

From googling and searching facebook, I have found this person and her info is shown below. I have sent her three emails, and also sent her messages through facebook, and I can see that she did look at them. I asked in every message for a reply and NO REPLY back at all. I told her I was going to report this incident to the FCC. Here is her info that I found:

DR. MICKEY S. SCHAFER

Writing Professor at University of Florida

University of Florida

Gainesville, Florida

Phone: 352-294-2936

Her Email: msscha@ufl.edu

Her fb page: <https://www.facebook.com/mickey.schafer.31>

All I asked was that she have her IT people at the college look into this matter, and since she didn't, I suspect that she really did hack into my computer! I am very upset about this as anyone would find something suspicious like this with no possible reason why this file appeared on my laptop recently. The fact that she won't respond to my messages makes me very mad. I am hoping you take this serious and do contact her about this matter. Please keep me updated on what you find out, and feel free to contact me for any further info you might need from me, or if you need to send someone to my home to look at my computer. Sincerely, Bernard Morgan

[Ticket: # 1096282 - LiveAquaria.com continues to email after unsubscribe](#)

Date: 7/21/2016 11:52:09 AM

City/State/Zip: Waltham, Massachusetts 02452-4916

Company Complaining About: Comcast

Description

I have tried unsubscribing from LiveAquaria.com emails multiple times. I am up to 5. I still continue to get the emails. I never signed up for the emails in the first place.

[Ticket: # 1096369 - Email Spoofing](#)

Date: 7/21/2016 12:22:16 PM

City/State/Zip: New Castle, Delaware 19720

Company Complaining About: Not Known

Description

I am receiving over 5000 emails a day due to some one spoofing my business email account. I have had potential customers tell me they have gone with another company because I did not return there email which I was unable to see.

Ticket: # 1096377 - PHISHING VOICE MAIL FROM 202459481

Date: 7/21/2016 12:25:42 PM

City/State/Zip: Raleigh, North Dakota 27607

Company Complaining About: Time Warner

Description

Rough transcript of voice mail message from TWC:

-----Original Message-----

From: Time Warner Cable [mailto:noreply@timewarnercable.com]

Sent: Thursday, July 21, 2016 11:59 AM

To: First Last

Subject: New Voicemail Message from 202-459-4681

"This is officer Daniel Wiseman calling you from the Legal Department of internal revenue services. This is in reference to a criminal lawsuit filed against you. Your case number is CF 9321. The moment you receive this message I need you to return the call. The issue at hand is extremely time sensitive. The hotline to my desk is 202-459-4681. I repeat it's 202459481. Don't disregard this message do return the call. Now if you don't return the call and I don't hear from your attorney...." - TWC

Mailbox 919-781-5741 has a new voice message from Washington DC (202-459-4681).

Length: 55 seconds

Received on: 07/21/2016 11:58AM (EDT)

Ticket: # 1096706 - Receiving emails from Williams Sonoma after unsubscribing from West Elm

Date: 7/21/2016 2:12:17 PM

City/State/Zip: Rutherford, New Jersey 07070

Company Complaining About: Williams Sonoma

Description

Hi, I subscribed for emails from West Elm at first. After I received a few, I clicked on the unsubscribe link to stop receiving them. A few months later, I started getting emails from Williams Sonoma but I didn't sign up for them. I can tell they are using my old West Elm subscription because the email they are using was setup just for West Elm (ajay.rishi+westelm@gmail.com)

[Ticket: # 1096778 - AOL SPAM Ads with no opt-out](#)

Date: 7/21/2016 2:39:13 PM

City/State/Zip: Horseheads, New York 14845

Description

I use an AOL account and they required a second email "for recovery purposes only". Recently they sent an advertisement/SPAM to my "recovery only address with no "opt-out" as required by the CAN-SPAM Act. I contacted AOL by phone and asked to be removed from their advertising list and was told they could not do that.

Ticket: # 1096817 - unwanted texts

Date: 7/21/2016 2:53:30 PM

City/State/Zip: Riverdale, Georgia 30274

Company Complaining About: lolo System Checkup

Description

I paid for internet security software over a year ago. The term of the original agreement has expired. I no longer want the service. I get daily email asking me to update my billing info. There is no 'unsubscribe' tab included in the email. I contacted the company on December 17 of last year to request the emails stop- confirmation #626-320-1800. The emails keep coming.

Ticket: # 1404783 - hello

Date: 1/19/2017 11:43:17 AM

City/State/Zip: Baton Rouge, Louisiana 70811

Company Complaining About: Google Gmail

Description

MY FULL NAME IS [REDACTED] I HAVE LOUISIANA STATE DRIVER LIS . AND HANDICAP PLACARD I.D . I LVE IN LOUISIANA EAST BATON ROUGE. MY GOOGLE ACCOUNT GMAIL PASSWORD WAS HACK 3 DAYS AGO AND THE HACKER CREATED ANOTHER PASSWORD TO LOCK ME OUT OF MY GMAIL ACCOUNT. I HAVE IMPORTANT FILES IN MY GMAIL FILES THAT 'S VALUABLE TO ME . LIKE MY MOTHER PICTURE SHE BEEN DECEASE OVER THIRTY YEARS NOW. I JUST CONTRACTED GMAIL AT 1866 -224 -8319 . ABOUT THE HACK OF MY GMAIL PASSWORD THEY COLLECT FROM ME OVER THE PHONE MY DATE OF BIRTH AND GMAIL ADDRESS. THEY RUN A CHECK AND TOLD ME THAT A THIRD PARTY FROM ANOTHER LOCATION HACK MY GMAIL. AND THEY COULD FIX THE PROBLEM BY CHARGING ME ONE HUNDRED DOLLARS. I DON'T HAVE NO MONEY I'M DISABLE

MY PERSONAL PHOTO PICTURE STILL APPEAR ON MY ACCOUNT ALSO DATE OF BIRTH . THE HACKER IS STILL USING MY GMAIL ADDRESS [REDACTED] WITH A CREATED PASSWORD. AND THIS SHOULD BE A FELONY OFFENSE BECAUSE MY PERSONAL PHOTO DATE OF BIRTH AND ETC IS BEING USE . WITHOUT ME BEING ABLE TO LOGIN WITH A GMAIL PASS WORD FOR [REDACTED]

Ticket: # 1405284 - Re: Re: Billing after service shut off/False Misleading Advertising

Date: 1/19/2017 1:44:59 PM

City/State/Zip: Evansville, Indiana 47715

Company Complaining About: Time Warner

Description

I have asked this company repeatedly to stop contacting me. Over and over again. I thought I received a half hearted resolution months ago but no. Do not contact means send a sales agent to your house. This is getting to be ridiculous and almost harassment. I'll be sending this to an attorney. Not only does my neighborhood have a large no solicitation sign, I have asked you to stop contacting me. Harassment. Lawsuit. "Re: Billing after Advertising"

Ticket: # 1405815 - Fake product

Date: 1/19/2017 3:58:00 PM

City/State/Zip: Marietta, Georgia 30064

Company Complaining About: AT&T

Description

I clicked on a place on Pandoras email and was directed to Pandora in the Box. It looked ok so I placed an order for 11 charms. They never came despite my communications with them. So I filed a dispute with my bank card. Almost two months later I received my order. The items are fake! Nothing like Pandora charms! UGLY!!!

Wouldn't even fit my bracelet if I wanted them to. Not even metal, don't know what made of. Still waiting on my dispute to be settled.

Ticket: # 1406191 - Hacked and identity theft

Date: 1/19/2017 5:49:25 PM

City/State/Zip: Fountain, Colorado 80817

Company Complaining About: Centurylink

Description

I have been hacked for 8 months now from a lost cell phone. They have my social security number, birth date and everything. I am unable to even get a cell phone, they hack into it right away. They have used my image and old email address for their own use..i.e. identity thief. They have posted items for sale on my eBay account. I have no secure email to use and do not feel safe.

Ticket: # 1406342 - Hughes Net Committed Identification Fraud to Open Her Account**Date:** 1/19/2017 6:34:01 PM**City/State/Zip:** Paris, California 92570**Company Complaining About:** Hughes Net

Description

The consumer ordered Hughes Net internet service last year. She stated that somehow Hughes Net obtained her son's name and placed his name on the account.

She stated that she had most likely paid by check and they took his name off the checking account information. (She is 74 years old).

After a few months and while reviewing her bills, the consumer realized that the account had been placed in her son's name. (He lives at a totally different address). She contacted Hughes and demanded that they remove his name from the account. Hughes Net refused to correct the billing statement. They, however, promised that if she paid that bill they would then correct the account. The consumer called her attorney to find out if this was legal. He told her to try paying the account to see if they would correct the matter. She paid the account and Hughes still did not correct the bill. The consumer then refused to pay any further bills until they corrected the account. She stated that they have committed fraud/identity theft. The consumer asked Hughes Net for proof that her son signed any documents or any phone calls that prove that he ordered the service. Hughes Net has never produced any documentation to support the fraudulent manner in which they opened this account. The consumer stated that when Hughes Net responded to her home, she signed for the service, etc. She stated that her son contacted Hughes Net and he was told that if his mother filed a complaint ...with the FCC, then Hughes Net would do what ever they needed to do at that time !

Ticket: # 1406376 - Fraud

Date: 1/19/2017 6:48:48 PM

City/State/Zip: Boise, Idaho 83704

Company Complaining About: Centurylink

Description

They renew my contract with out of letting me know

Andy's started racing my bills monthly bills every month meat out of letting me know

I tried to call them and explain him and he told me I have to pay the cancellation fees or I have to pay the bills and that's all my options are

[Ticket: # 1406688 - Privacy violation](#)

Date: 1/19/2017 9:44:23 PM

City/State/Zip: New York, New York 10033-5320

Company Complaining About: Time Warner

Description

On January 19, 2017 a Charter representative contacted me on my mobile phone number. The mobile number is not listed on "My Profile" page of the ISP web portal.

This constitutes privacy violation. I did not give permission nor did I authorize my ISP to contact me at my mobile phone number.

Ticket: # 1406848 - Re: Request received: Re: Request received: Re: Request received: Internet Privacy Complaint

Date: 1/20/2017 12:17:09 AM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1404050 "Re: Request received: Re: R..."

Channel 22.1 big bang theory are at their studios 24hours a day watching me!!!! Yelling threats and insults about me and mimicking me!!!! Somehow when in contact with the actors and their harassment which is a federal crime they can dictate what i am thinking and what i am doing!!! This activity is recorded at their studios and the governing office the FCC.. You... This activity is taking place right now... Here in Seattle...

The radio station dj a woman just now stalked me and made a rude comment while i was talking to my female friend and said in a jealous state just act scared!!!!!!

On Jan 18, 2017 7:30 PM, "[REDACTED]" > wrote:

Radio station 103.fm (https://urldefense.proofpoint.com/v2/url?u=http-3A__103.fm&d=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9ErmM0NKrpVuFyWcoKOo3fwwlGdV4oHG44glYf3vY&m=SBL01kMqG_PRd4I_BOYr7zVy_KYddG3q5DthnJ7I3ME&s=uULVbmKx5n-llXfD_fUfaDfjUKEIYWSTTJGkil1Lngc&e=) here in Seattle is harassing me.. Ja rule and Jennifer Lopez are harassing me and discriminating on me because they have more than me and targeting me for no reason due to jealousy and vindication... Right now. And earlier the radio dj insulted me by using Tupac as a way of calling me a brave nigger!!!! Right on radio....

On Jan 18, 2017 6:45 PM, "[REDACTED]" > wrote:

Steve harvey also made a rude statement i wanna tell on you.

Ticket: # 1406952 - Google: Withholding Personal Information: 'Arbitrary...

Date: 1/20/2017 7:29:23 AM

City/State/Zip: Jupiter, Florida 33478

Company Complaining About: AT&T

Description

Dear Members: We all know about the controversy surrounding net neutrality and the impact of ownership on the individual. I have my own incredible story to relate that goes to the heart of why the major portal companies have a stranglehold on the American people and their private data. I sent this letter to the head of Google. I believe that the thousands of people who have received arbitrary and capricious treatment by Google; imputed message of some kind of criminality, needs to be addressed by the FCC. Google's behavior in this/my case goes to the heart of one's privacy and freedoms. No company or institution can keep one's personal information from them due to some kind of "violation of service" which Google will not divulge. My letter explains the situation.

Mr: [REDACTED]
President Google Inc.
Google Corporation

[REDACTED]
Mountain View, CA 94043.

Dear Mr. Picha:

I am/was a Google user. For some unknown reason my account was "disabled." This has happened before and my explanation is now what it was then. I do not use Google for commercial purposes. I communicate with family, friends, members of my golf club, my fellow Board members (two Corporations), my financial advisors and others that I am affiliated with. I have a list of 100+ emails that I forward and send emails to. I have a GOES/Pre-Check pass, served in the USArmy and have run and won local election, and I am associated with non -profit, philanthropy organizations, so I am a well identified and security wise, a well know individual to US government agencies. There is absolutely nothing in my behavior, history or background that would trigger an event like you have initiated including all the nefarious, illegal and/or immoral activities or organizations that I am sure you come across in this business. There is nothing that I have done on line via google mail that would have violated terms of service as evidenced above.

Your action to "disable" (as you call it)_ my account is a staggering loss and disruption in my life. Here are some of the issues/activities that are impacted by your action to remove my email account. And I am sure you and your team of tech experts can add others; those that sit in the cubicles that make these decisions without human interaction or input from the customer/"acussed."

1. I have a home for sale that just went on the market a few weeks ago. Without the contact info I am unable to receive any inquiries.
2. My tax accountant's information and attachments are in my folders.
3. My personal passwords are in my folder.
4. Correspondence with my family in Europe and those in the USA are in the folders.
5. My entire contact list and email address list are on google.

6. My synch with my phone and iPad are now disabled. Certain Apps are now unavailable on my Android phone.
7. My list of payables are there.
8. My Corp Board notes and documents are there.

I know you get the picture and obviously, this has never nor would it ever happen to you, but words can't describe this experience. It's incredulous that I get a message of "disable" and have absolutely no way to contact Google; no phone, no email, no way on earth to find a contact email to send a note or even ask a question about the action. It is "Kafkesque! And this is America.!

I am disgusted and insulted! And I realize I have no recourse due to the legality in which you couch your member service agreement; nor would I have the funds to challenge or demand my information back. However, just on the basis of common courtesy, rational thinking, consideration and fairness, I would expect an answer as to why I was disabled and secondly, a simple way/method whereby I can get my files/folders back, including those that I have paid for with additional storage fees. That is my personal information that I need to conduct my life!

I hope you read this note before it gets routed to one of your associates.
I cordially await a response. It's been a week now and I have heard nothing from Google.

██████████
██████████ No.
Jupiter, Fl. 33477

██████████ Messers: Larry Page and Sergey Brin

████████████████████
██████████
██████████

Ticket: # 1406999 - Child nudity on my local news website

Date: 1/20/2017 9:29:54 AM

City/State/Zip: Kent City, Michigan 49330

Description

In a recent article on middle school swimmers my local news website included a picture of a young teen/pre-teenage girl with her breast accidentally exposed as she climbed out of the pool (pic #22 in the slideshow). I have notified them anonymously about it, and do not expect that it was done deliberately, but I wanted to report it anyway as I do not trust this particular organization to actually take the image down. The article URL is

[http://www.mlive.com/news/saginaw/index.ssf/2017/01/white_pine_middle_school_stude_1.html#inca
rt_river_index](http://www.mlive.com/news/saginaw/index.ssf/2017/01/white_pine_middle_school_stude_1.html#inca
rt_river_index)

The image URL is: [http://image.mlive.com/home/mlive-
media/pgmain/img/saginawnews/photo/2017/01/19/-ce6a772d8875b4fb.JPG](http://image.mlive.com/home/mlive-
media/pgmain/img/saginawnews/photo/2017/01/19/-ce6a772d8875b4fb.JPG) (In case they delete it from the slideshow but keep it on their server.)

Thanks!

Ticket: # 1407226 - Apple 1SPlan Netflix

Date: 1/20/2017 11:53:54 AM

City/State/Zip: West Sacramento, California 95691

Company Complaining About: AT&T

Description

Received an email to automatic renewal for Apple 1SPlan Apps Netflix showing date of purchase 1-19-2017 Receipt Item #2620610167001

for the subscription period will automatically renew unless you turn it off no later than 48 hours before the end of the current period. To cancel auto-renewal or manage your subscription click below or sign in. You can cancel a subscription at any time. Regarding the iTunes Store team

I have never used this and they are asking for \$97.99

Sent by biz.org I think

[Ticket: # 1407515 - Technician violated my privacy](#)

Date: 1/20/2017 1:46:44 PM

City/State/Zip: Lynwood, California 90262

Company Complaining About: Time Warner

Description

Tech came out, did not solve the problem, re-entered my bedroom and went on my computer. He called me that afternoon and the next day and said I needed to get a new computer. He is either crazy or sexually harassing me. The male supervisor said he was only trying to help me with a dismissive attitude. I have a damage claim with 3 different numbers and continue to have problems with Spectrum Cable Company. I like to be reimbursed for my computer and this tech fired.

Thank you

██████████

Ticket: # 1407554 - Magic Jack 911 does not work, other internet phone interruptions

Date: 1/20/2017 2:00:28 PM

City/State/Zip: Cuddy, Pennsylvania 15031

Company Complaining About: Magic Jack

Description

I have been having severe complications that past year with severe static, hearing people speak on my line, and when I tried calling 911 I could not get through. The police came to my home and set up a special phone number for me to dial to contact 911. I believe a neighbor is hacking into my internet and phone calls recording my personal phone calls

Ticket: # 1407805 - fraud

Date: 1/20/2017 3:20:00 PM

City/State/Zip: Pleasantville, New Jersey 08232

Company Complaining About: T Mobile

Description

Esta company hace fraude, a los clientes, ofreciendo una tableta marca alcatel gratis, cobrando al empezar los taxes del dicho producto gratuito, y luego comienza cobrando por el mismo en el detalle del primer bill, en fecha de hoy 1-20-17, procedi a devolver dicha tableta, por derecho estoy en los 14 dias de gracia, que tiene un cliente para cancelar este servicio y regresar el equipo regalado, estos representantes localizados en Atlantic city, se negaron a reembolsarme el dinero que pague por \$28.25 y me exigieron pagar extra dinero, por la cantidad de \$18.00 mas, para ellos hacer la cancelacion, y que si no lo pagaba, me cobrarian el articulo regalado, o sea que nunca fue gratis. En ese mismo dia ordene una tableta apple, la cual hasta la fecha no la he recibido, y ya estan cobrando servicios de este nuevo equipo tambien. Quiero tambien reportar que esta gente le tomaron foto a mi tarjeta de credito muy maliciosamente, lo que no es normal, pero quiero que ustedes lo tomen en cuenta por futuros fraude en mi cuenta. creo que tampoco me regresaran el pago que hice por la apple tableta por la cantidad de \$65.28.

Ticket: # 1407976 - Complaint

Date: 1/20/2017 4:12:10 PM

City/State/Zip: Taylor, Michigan 48180

Company Complaining About: MetroPCS

Description

Dear maim/ or sir,

Someone is messing with my internet. First the messing with my television now my internet. It's a ashame. Can you help me instead letting him/or her doing that to me. What would you do if you was in my shoes. Would you let if that person did that to one of your sibling that is a epileptic or something else. Think about it

Ticket: # 1408328 - Fixing Network Security

Date: 1/20/2017 5:43:07 PM

City/State/Zip: Roseville, Minnesota 55113

Company Complaining About: Deciphers Infotech Llc

Description

I contacted Hewlett-Packard about an issue with my printer from them (items were stuck in queue and would not print). They sent me to another person who scanned my computer and said they said that they found out that it was infected. Then they sent me to this last person who talked me (without my realizing it) into starting to fix the problem. My husband became suspicious so I called Apple Care about it and they said it was a scam and helped me get rid of them. The information about the company is enclosed as an attachment.

[Ticket: # 1408342 - Spam e-mails](#)

Date: 1/20/2017 5:48:52 PM

City/State/Zip: Sonora, California 95370

Company Complaining About: Comcast

Description

I have been receiving spam e-mails from blackfridaydeall.info and I have unsubscribed multiple times. The issue isn't with my internet provider; Internet was just the closest option to e-mail.

[Ticket: # 1408682 - Re: Request received: Re: Request received: Internet Privacy Complaint](#)

Date: 1/20/2017 10:33:26 PM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1404053 "Re: Request received: Inter..."

The show bones is harassing me!!!! The asian woman called me a lewd name and said you are fat!!!! Another jealous drug addict woman... Most of those celebrities have mental disabilities and drug addicts...

[Ticket: # 1408683 - Re: Request received: Re: Request received: Internet Privacy Complaint](#)

Date: 1/20/2017 10:33:26 PM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1404053 "Re: Request received: Inter..."

Charlie Sheen's tv show Anger Management is harassing me and stalking my thought pattern and the ideas and words i say... Right now!!!--- i am in Seattle....

Ticket: # 1408715 - Re: Request received: Re: Request received: Re: Request received: Internet Privacy Complaint

Date: 1/20/2017 11:22:17 PM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1404050 "Re: Request received: Re: R..."

I am listening to a radio station playing the fugees. alliyah ice cube and rkelly and artists and radio station are saying things about me because of their reediting..Harassment a criminal act!!!! They do it on the tv, radio, and internet... 103.7fm

Channel 22.1 big bang theory are at their studios 24hours a day watching me!!!! Yelling threats and insults about me and mimicking me!!!! Somehow when in contact with the actors and their harassment which is a federal crime they can dictate what i am thinking and what i am doing!!! This activity is recorded at their studios and the governing office the FCC.. You... This activity is taking place right now... Here in Seattle...

On Jan 19, 2017 1:53 AM, "[REDACTED]" > wrote:

The radio station dj a woman just now stalked me and made a rude comment while i was talking to my female friend and said in a jealous state just act scared!!!!!!

On Jan 18, 2017 7:30 PM, "[REDACTED]" wrote:

Radio station 103.fm (https://urldefense.proofpoint.com/v2/url?u=http-3A__103.fm&d=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9ErmM0NKrpVuFyWcoKOo3fwwlGdV4oHG44glYf3vY&m=QLL6Y3iQ5J2JsH5A77F6RrEiPclPmCmJLyrn9fvNUoQ&s=8EkkN73deHoVAXMXXC3glzUa8n9zaeAE_OLyyWrwCKs&e=) here in Seattle is harassing me.. Ja rule and Jennifer Lopez are harassing me and discriminating on me because they have more than me and targeting me for no reason due to jealousy and vindication... Right now. And earlier the radio dj insulted me by using Tupac as a way of calling me a brave nigger!!!! Right on radio....

On Jan 18, 2017 6:45 PM, "[REDACTED]" > wrote:

Steve harvey also made a rude statement i wanna tell on you.

Ticket: # 1408716 - Re: Request received: Re: Request received: Re: Request received: Internet Privacy Complaint

Date: 1/20/2017 11:22:17 PM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1404050 "Re: Request received: Re: R..."

Artists on this radio station snoop dogg doctor dre and some women artist are using reediting camera skills to watch me from studios!!!! 103.7Fm continuously thru the entirety of the night.. Will keep you informed.. Snoop dogg said you just got punked!!! And commercials are involved.. Justin Timberlake..

On Jan 20, 2017 6:36 PM, [REDACTED] wrote:

I am listening to a radio station playing the fugees. alliyah ice cube and rkelly and artists and radio station are saying things about me because of their reediting..Harassment a criminal act!!!! They do it on the tv, radio, and internet... 103.7fm

Channel 22.1 big bang theory are at their studios 24hours a day watching me!!!! Yelling threats and insults about me and mimicking me!!!! Somehow when in contact with the actors and their harassment which is a federal crime they can dictate what i an thinking and what i am doing!!! This activity is recorded at their studios and the governing office the FCC.. You... This activity is taking place right now... Here in Seattle...

On Jan 19, 2017 1:53 AM, [REDACTED] > wrote:

The radio station dj a woman just now stalked me and made a rude comment while i was talking to my female friend and said in a jealous state just act scared!!!!!!

On Jan 18, 2017 7:30 PM, [REDACTED] > wrote:

Radio station 103.fm (https://urldefense.proofpoint.com/v2/url?u=http-3A__103.fm&d=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9ErmM0NKrpVuFyWcoKOo3fwwlGdV4oHG44glYf3vY&m=M4MvB3o4raixDMktKeDgKTdTrgGJOvZAhYHR2bNlqXU&s=wXtP9WZ87diOmimDlImkh1ZNnhUeW5lcr1-1mQ3L7_i0&e=) here in Seattle is harassing me.. Ja rule and Jennifer Lopez are harassing me and discriminating on me because they have more than me and targeting me for no reason due to jealousy and vindication... Right now. And earlier the radio dj insulted me by using Tupac as a way of calling me a brave nigger!!!! Right on radio....

On Jan 18, 2017 6:45 PM, [REDACTED] wrote:

Steve harvey also made a rude statement i wanna tell on you.

Ticket: # 1408741 - Re: Request received: Re: Request received: Re: Request received: Internet Privacy Complaint

Date: 1/20/2017 11:50:11 PM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1404050 "Re: Request received: Re: R..."

I am listening to 103.7fm and the group 112 is using deceptive reediting to watch my thought pattern and harass me!!! Radio dj a black woman is also involved!!!!

On Jan 20, 2017 6:36 PM, [REDACTED] wrote:

I am listening to a radio station playing the fugees. alliyah ice cube and rkelly and artists and radio station are saying things about me because of their reediting..Harassment a criminal act!!!! They do it on the tv, radio, and internet... 103.7fm

Channel 22.1 big bang theory are at their studios 24hours a day watching me!!!! Yelling threats and insults about me and mimicking me!!!! Somehow when in contact with the actors and their harassment which is a federal crime they can dictate what i am thinking and what i am doing!!! This activity is recorded at their studios and the governing office the FCC.. You... This activity is taking place right now... Here in Seattle...

On Jan 19, 2017 1:53 AM, [REDACTED] > wrote:

The radio station dj a woman just now stalked me and made a rude comment while i was talking to my female friend and said in a jealous state just act scared!!!!

On Jan 18, 2017 7:30 PM, [REDACTED] > wrote:

Radio station 103.fm (https://urldefense.proofpoint.com/v2/url?u=http-3A__103.fm&d=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9ErmM0NKrpVuFyWcoKOo3fwwIGdV4oHG44glYf3vY&m=B7Mi7NgWCuGnyfopRjz_du0RUoqrbBtJRFi-ZWhB-aQ&s=rOqhmWytNXQH3BkFUxZOR547zm_JtQ037Qr4_EVUkJE&e=) here in Seattle is harassing me.. Ja rule and Jennifer Lopez are harassing me and discriminating on me because they have more than me and targeting me for no reason due to jealousy and vindication... Right now. And earlier the radio dj insulted me by using Tupac as a way of calling me a brave nigger!!!! Right on radio....

On Jan 18, 2017 6:45 PM, [REDACTED] > wrote:

Steve harvey also made a rude statement i wanna tell on you.

Ticket: # 1409063 - computer hacking, misrepresentation, consumer fraud.

Date: 1/21/2017 1:36:03 PM

City/State/Zip: Yuma, Arizona 85367

Company Complaining About: Centurylink

Description

Yesterday I was hacked by a company calling themselves Reckmorph Inc. at 1046 Evergreen Circle, Glendale Heights, Illinois, 60139. They claimed to be affiliated with Microsoft, and I had to buy they're anti-virus program to get control of my computer again. I contacted Microsoft today and hey know nothing about this company or the program . I had to give them my personal information and credit card number to get control of my computer again. I've already contacted my bank.It's Wells Fargo.

Ticket: # 1409396 - Big Lists of Emails & Internet Crimes , Surveillance & Eavesdropping

Date: 1/21/2017 4:47:19 PM

City/State/Zip: Walnut Creek, California 94598-1702

Company Complaining About: Cable One

Description

hi I will make this short and simple , I have the same group from my cells phones and home phone crimes with the internet , my email being used , etc , and emails not returned , my accounts being looked at and erased from important emails , and the co,s internet services have been bribed and corrupted for to my account axcess etc , lost time , lost jobs , lost money , debts owed , hacking , illegal emails sent , etc etc I need a report for police and court , plus whos behind this sicko scene , umm I got a health hearing crimes up the wall from medi-cal , malpractice from this group on phone and internet manslaughter and medical negligence , liability, insurance fraud racketeering that's it need full help data for The ADA Acts I,m more than disabled by this group please by ,, no perjury to this by My State Hearing Case Number = 17006094 look into this is from a claim over 20 years ago and now see from groups etc thanks by I realy need help with the head of fbi I cant talk to him hmmm for 25 years ok

[Ticket: # 1409793 - Suing isp](#)

Date: 1/22/2017 12:43:18 AM

City/State/Zip: Carmichael, California 95608

Company Complaining About: Earthlink

Description

My internet is disconnected more than 10 days they scheduled tech he didn't show up,they scheduled on Sunday morning and later they said we are close on sunday

Ticket: # 1409871 - Internet Hacking

Date: 1/22/2017 4:19:53 AM

City/State/Zip: Livonia, Michigan 48151

Company Complaining About: All Stream Corporation, Tucowsdomains.com

Description

Someone started hacking my emails from August 2014, they were bouncing the signal from CA, OH, New York, Canada. I had yahoo at the time. I had to change my password sometimes two to three times a week, but they still got in. There were three IP numbers 192.168.1.254 private (64.99.80.30 turowsdomains.com) and (199.212.169 All Stream Corporation both are in Canada, these companies are connected. The hacker was obsessive, everyday sometimes three to five times a day. My contacts, job information, personal information. I had two emails, [REDACTED]

[REDACTED]
Yahoo informed me of unauthorized access. I do not have a account with anyone in Canada!

Ticket: # 1409895 - 2015 Internet Surveillance Violation**Date:** 1/22/2017 7:32:45 AM**City/State/Zip:** Fresno, California 93706**Company Complaining About:** T Mobile

Description

Fraudulently, suspected fed agents in a pattern from NYC DEA DETECTIVE dept hacked in my US Bank account 5 + times controlling private business transactions if it's held longer or pushed sooner. Case and point SEARCH QUARRY ecommerce services advertised 5 day trial at \$2.95 yet alleged FEDERAL AGENTS FROM NYC as usual processed an illegal transactions knowingly the beginning of the \$19.95 monthly charge was not effective til Jan 23, 2017. So, Secretary of FTC and SEC , ecommerce false ad all are informed of FDIC government system ABSOLUTELY hacked by feds for personal use. Maybe 5000 customers like Wells Fargo bank secrets bleeding into US Bank customer WITHOUT KNOWLEDGE. So, ALL TOP EXECUTIVES ARE HELD ACCOUNTABLE FOR ANY FED AGENTS TAMPERING WITH FINANCIAL SYSTEM congress should also see if there corruption in federal government JUST like the ceo at WELLS Fargo bank.

[Ticket: # 1409906 - Atlaspublicrecords.com](#)

Date: 1/22/2017 8:49:17 AM

City/State/Zip: Richmond, Virginia 23220

Company Complaining About: Atlaspublicrecords.com

Description

I got a ticket in Mecklenburg County NC for failure to yield. I didnt need to appear and case was dismissed. This site advertised this ticket , where I lived and a map of my neighborhood and wants money to remove listing. There is no opt out to remove listing. I just got truthfinders. com to remove this listing and it pops up under atlas public records with no opt out for case dismissed and same wording .

Ticket: # 1409942 - Personal Information Posted Online for Ticket

Date: 1/22/2017 10:46:43 AM

City/State/Zip: Skokie, Illinois 60077

Company Complaining About: Atlas Public Records

Description

I received a ticket during thanksgiving weekend, out of state, and now my information (address, birthday, home value, income, picture of my home, etc) are posted on

[REDACTED]

There is an opt-out option, which takes you immediately to a page that wants your credit card info (with no information on the actual transaction, what you are paying, and what the guarantees are).

This site is meant to emotionally harm and damage reputations, resell personal information, and cause additional stress for non-violent offenders.

Can anything be done about this site or my information?

There is no way to contact the company (besides paying them) and that does not allow for a comment section.

Ticket: # 1410017 - Privacy Concerns**Date:** 1/22/2017 12:41:46 PM**City/State/Zip:** Mount Airy, Maryland 21771**Company Complaining About:** Comcast

Description

A roommate contacted Xfinity customer service regarding an account correction. The Xfinity representative (rep) required the last four numbers of my SSN, as I was the account owner, despite having the roommate added as a secondary account user with account-level permissions. At this point, the phone conversation had solely included the roommate and rep. The roommate informed the rep that she did not have this information, but had the proper account access to make changes via her account. Unprompted, the Xfinity representative then proceeded to give the roommate my full Social Security Number, "In case she ever needed it again". Again, I had not spoken to the rep at all up to this point. The rep was likely an outsourced resource, sitting outside of the United States. Thus, I am very concerned that this Personally Identifiable Information (PII) is so readily available to seemingly anyone at any level within Comcast/Xfinity. Secondly, that customer service does not know better than to willingly provide this PII to anyone who calls regarding an account. This would appear to indicate that anyone with the address and name of an account holder could gain enough information to steal an identity, simply by contacting Comcast customer service.

Ticket: # 1410166 - human trafficking

Date: 1/22/2017 4:47:02 PM

City/State/Zip: Clayton, Missouri 63105

Company Complaining About: AT&T

Description

THEY THINK THEIR DELTA SIGMA THETA OK'S THEM TO STEAL, KIDS, MAIL, HOUSES, AND MONEY, BUSINESSES...

TO ALL WHO RECEIVES THIS EMAIL...MY SCRIPTURE TODAY WAS...PSALM 1... AND THE WICKED SHALL BE LIKE THE CHAFF DRIVETH AWAY BY THE WIND...

ALL EYES OPEN ON KAREN MCCAROLL, HENRE', SYLVIA LOVE, LISA CRISP ALL DELTA SIGMA THETA AND SEM TO THINK THEY CAN TELL MY KIDS WHAT TO DO AND LIE ON ME BY PASSI...NG OUT FLYERS ABOUT ME BEING A PROSTITUTE.. THEY ARE TAKING MY INVOICES.. ALL IN THE NAME OF DELTA SIGMA THETA AND DENYING MY KIDS THEIR RIGHTS TO BE PRODUCTIVE CITIZENS...SEE IF YOU CAN ARREST THEM FOR HUMAN TRAFFICKING AS THEY SEEM NOT HAVE GROWN UP FROM PLEDGING COLLEGE AT LANGSTON, UNIVERSITY...SEE IF THEY HAVE MY KIDS HELD HOSTAGE ANY PLACE.. IF SO, PLEASE PROSECUTE THEM VIA MSSIOURI HOUSE BILL 214...SEE HOW KATHY OF ENTERPRISE HOLDINGS, PAT LUCKETT OF ALABAMA...OKLAHOMA CITY, OK GUTHRIE, OK RESIDENTS ARE HELPING THESE LADIES...

SEE WHAT KATHY FLOWERS, ALFREDA WOODS, CHARMAINE PATRICK HAVE CONNECTED TO MYKIA OWENS', MELVIN OWENS, JR.,

MICHAEL OWENS.. HOLDING MY KIDS HOSTAGE FOR THE ATLANTA TEAM TO WIN THE GAME... SEE WHAT ALEXANDRIA BUTLER'S, DARCEL BUTLER'S, DR. MELVIN BUTLER, LOUVENIA WARNER, JIM WARNER AND JUDGE WARNER PLACED A PYTHON IN HER GARDEN OF HER HOUSE..PLACED A PHOTO ON MY FACEBOOK BRAGGING ABOUT IT A FEW YEARS.. ASK WHAT SHE USED TO PHOTO OR PYTHON TO KEEP MY WEALTH, MY KIDS WEALTH, SAINT LOUIS COUNTY BOUND.. AS I WAS TRYING TO GET DATE COURT VIA THE ADULT ABUSE OFFICE AND JUDGE WARNER DENIED IT.. BUT IT WAS SEEKING JUDGE DONNELLY'S COURT AS ASSIGNED VIA THE COMPUTER SYSTEMS.. SEE WHAT PT'S, HAD TO DO WITH MY KIDS ABDUCTION... PLEASE SEE IF HE IS HOLDING MY KIDS HOSTAGE OR WILLICIA HOBBS, KATHY MAZZARELLA, CEO FO GRAYBAR SEEMS TO THINK SHE OWENS MY KIDS AND I .. SHE WAS MY EX-HUSBAND'S FORMER BOSS. BUT SHE, TED WEBER AND MELISSA TAYLOR KEEPS BUTTING IN MY KIDS AND MY BUSINESS.... OR SONJA HAYNES, MICHAEL HAYNES..THEY REFUSE TO GIVE ME MY STATEMENT OF BENEFITS DUE TO DIVORCE OF 26 YEAR MARRIAGE TO MR. MELVIN OWENS, JR.. BUT THEY WANT ME TO BE DIAGNOSED AS SCHDSOPHRENIC.. AS THEY CAUSE ME TO NOT BE ABLE TO GET JOB.. BY TRAPPING ALL OF MY ONLINE RESUME' SUBMISSIONS...THEY ARE CALLING MY EMPLOYERS IWTH LIES.AND PASSING OUT FLYER SAYING I AM A PROSTITUTE ALONG WITH CHESTERFIELD POLICE, DETECTIVE CHRIS SIMPSON, CHESTERFIELD POLICE OFFCER OLNEY....PLEASE PROSECUTE...QUICKLY...

SEE WHAT HAPPENED LAST NIGHT. KATHY FLOWERS, EDESEL FLOWERS AND ALFREDA WOODS ARE FROM FLORIDA.. AND JEZEBELS.. WHAT DID THEY DO TO MYKIA, MICHAEL OR MELVIN JR OR ME..TO CAUSE THE TORNADO IN FLORIDA, PLEASE PROSECUTE...

PLEASE INVESTIGATE A BLACK 300 M TAG MISSOURI NUMBER KL8-E1E...AND A RED AVALANCHE CONNECTED TO APRIL DAVIS..SEE IF THEY ARE CONNECTED TO HER ABDUCTING MY KIDS.. IF SO, PLEASE PROSECUTE. THEIR MISSOURI TAG NUMBER IS 7KL-181...

PLEASE INVESTIGATE AT&T EMPLOYEES FOR THE POSSIBLE RAPE AND ABDUCTION OF MY ONLINE BUSINESS SUPERCEDING MY

PHONE CONVERSATIONS AND INVOICES IN THE MAIL ...SUSPECTS: MARSHALL MARIETTA, TRAVIS LANE, JIM JONES, MARJORI HUNT, PRISCILLA ARDOIN-HILL, LUCILLE SMITH, OZZIE SMITH, ALFREDA WOODS, PERRY WOODS, KATHY FLOWERS, EDESEL FLOWERS, CHARLES SMALLWOOD, MARILYN SMALLWOODS, LIN HART, WAYNE LUCKETT, DELBERT DEWITTY,

CHARLOTTE DEWITTY, PAT LUCKETT, WILLIAM AND BONITA DUKE, BERNIE AND PAM COAXUM, RICHARD AND BRIDGET NASH, CHRIS NASH...BRENDIA STAGGERS, RAY SMITH OF DALLAS, TEXAS.. RICARDO LACEY, INDIA LACEY, RICCARDA LACEY, MARY LOIS LACEY,RICCARDO LACEY.. PLEASE PROSECUTE...

<https://www.mail.com/news/politics/4915844-tornadoes-ahead-death-toll-reach-15-southeast-us.html#.7518-stage-hero1-1>

THANK YOU!



[Ticket: # 1410182 - Private information being made public](#)

Date: 1/22/2017 5:07:44 PM

City/State/Zip: Tarzana, California 91356

Company Complaining About: AT&T

Description

I work in a prison. Having my address, age, phone number, and the name of my relatives posted places us in danger. There is even a picture of my house. The only way to have it removed is to pay "number " a fee. This is blackmail.

Ticket: # 1410209 - Centurylink refuses to remove me from their advertising mailing list

Date: 1/22/2017 5:38:03 PM

City/State/Zip: Bellevue, Washington 98007

Company Complaining About: Centurylink

Description

I have requested 3 times with CenturyLink to not have advertising mail sent to my house via their opt out web page: http://www.centurylink.com/help/privacy/optout_en.html

The requests were made on the following dates.

- 11/1/2016
- 12/5/2016
- 1/22/2017

I also called 866 431 4130 on 1/22/2017 and requested to Julian to stop receiving advertising mail, and he informed me there was no way to remove me from the mailing list.



I also called and requested

Ticket: # 1410261 - Privacy, former AD Military, SECRET Clearance, MILITARY POLICE, AGE Disrimination via Social Media Services

Date: 1/22/2017 6:37:08 PM

City/State/Zip: Chesterfield, Michigan 48047

Company Complaining About: White Pages, Zoom

Description

I need some assistance as a former AD Marine who had SECRET clearance, Military Policeman 1990-1998, and now a civilian I do not wish to have my personal information sold via WHITE PAGES, ZOOM, or any other site.

I'm currently unemployed and feel my AGE out there is hurting my employment chances. I'm in good shape and am told I do not look my age but I have good phone interviews and then after people research me and discover my age I feel, in my opinion that this is hurting my chances to find work.

CREDIT FRAUD - also they INCLUDE a CREDIT FRAUD address in DECATUR, GA this instance of CREDIT FRAUD dates back some time but still shows up.

the companies that sell your information make it hard to remove your name and infomation.

Ticket: # 1410437 - Is it a violation of CIPA if school provides iPads to students where "Safe Search" can be turned off?

Date: 1/22/2017 10:21:26 PM

City/State/Zip: Gurnee, Illinois 60031

Company Complaining About: Not Sure, Since This Is A Question About A School District

Description

Our school district has rolled out a 1-to-1 iPad program over the last number of years, but the level of filtering and security seems to have been VERY slow to develop. It has come to my attention that students are still allowed access to iPads which are in "teacher mode," a less-restrictive filter. These iPads are loaners at school and in some case, sent home with students. They allow students to easily turn off things like "Safe Search" mode in Google. Is this a violation of CIPA?

[Ticket: # 1411279 - Email spam](#)

Date: 1/23/2017 1:47:43 PM

City/State/Zip: Littleton, Colorado 80120

Description

Fax Ticket Ready For Data Entry

[Ticket: # 1411773 - Re: \[FCC Complaints\] Re: Re: \[FCC Complaints\] Re: at their old games](#)

Date: 1/23/2017 4:04:46 PM

City/State/Zip: Cumming, Georgia 30040

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1377269 "Re: [FCC Complaints] Re: at..."

They are playing games as always. I got reported to a credit agency for my bill. Although they never took off my hundred dollar deposit. I guess it is time too call the FBI, NSA, and homeland defense not to mention the press since you can not do your job. Please call me

PS I will write the white house about your corruption if you do not help me resolve this issue. Not to mention the press. I know Comcast is rich and you are poorly paid but come on do your jobs or step aside and find a job that pays you without bribes/

On Tue, Jan 17, 2017 at 6:07 PM, [REDACTED] > wrote:

This was no accident. They need to be investigated. This was done on purpose by a Dianne in escalations. You and i both know that they have 20 gajillion checks and balances in their system to keep these accidents from happening. Not to mention it happened in two incidents. The first one was the name and phone number change and when that did not get my attention it was removing my modem from my account. You need to do more than ask them what happened. and if you can not or will not because you are being bribed then I need to know who will take this issue seriously. I am not happy about my account information being changed by Dianne so that she could show me that she is more powerful and has a big dick.

Ticket: # 1412114 - Yahoo! Account Recovery eMail ~~ SCAM

Date: 1/23/2017 6:01:43 PM

City/State/Zip: Austin, Texas 78758

Company Complaining About: AT&T

Description

Received what I believe is an unsolicited Account Key recovery. Heading = From:Yahoo <no-reply@cc.yahoo-inc.com>

Because the eMail account is in the [REDACTED] domain I contacted AT&T who advised I submit this complaint and change my password.

[Ticket: # 1412177 - Re: Request received: Re: Request received: Re: Request received: Re: Request received: Internet Privacy Complaint](#)

Date: 1/23/2017 6:20:32 PM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1406848 "Re: Request received: Re: R..."

Watching the football game and michael strahan and howie long and players and actors are harassing me on nation wide tv!!!! Also commercials involved!!!!!! Mentioning my name and stalking me!! Atlanta falcons etc etc

Ticket: # 1412178 - Re: Request received: Re: Request received: Re: Request received: Re: Request received: Internet Privacy Complaint

Date: 1/23/2017 6:20:32 PM

City/State/Zip: Seattle, Washington 98112

Description

This is a follow-up to your previous request #1406848 "Re: Request received: Re: R..."

Announcers buck and aikman as well!!-

Ticket: # 1412215 - Noise harrassment and stalking**Date:** 1/23/2017 6:36:24 PM**City/State/Zip:** Lakewood, New Jersey 08701**Company Complaining About:** Boost Mobile

Description

Someone is somehow broadcasting a high frequency radio/internet/phone transmission to harass and terrorize me. The weird thing is that only one person can hear it at a time, much like if that person was on the other end of a phone call. At first, my youngest son was the only one who could hear it. The individual doing it terrorized him for months, generally in the evening hours. Then he stopped hearing it, said it "went out the window". Then I started hearing it. It sounds like some kind of a dial in chat room where individuals are acting out there fantasies of committing certain crimes; namely attempted murder, hate crimes and sexual violence. It goes on 24/7 like its a live stream. There are male and female voices and oddly enough, they sound like a stereotypical white person; other ethnicities are never used. It is inhumane and terroristic. The purpose seems to be to rob me of my civil and human rights (i.e. employment, education, recreation, family, shelter.) The individual(s) act like it's a game to torture me. I contacted a detective in the high tech crimes unit and she advised me to record this sound so she can have the evidence she needs to arrest and prosecute. I need to find a way to record it. I have attempted to use a hand recorder that I use to record my class lectures, but I am not sure if it was picked up on it or not. I know this sounds crazy, but I assure you I am definitely not. I am desperate to end this as it severely interferes with my quality of life, violates my rights and is enough to make a person suicidal. It's like cyber bullying, only through a different avenue...through a radio broadcast that targets specific individuals. I have even been referred to as a dog by them, being that it's like a frequency "only dogs can hear". I have proof of this reference as I have also been sabotaged online with my accounts being hacked and identity theft. Is there a company or someone I can contact/hire to come and survey my environment for this noise? Please help!

Ticket: # 1412235 - Harassed by 866-631-4680

Date: 1/23/2017 6:44:11 PM

City/State/Zip: La Puente, California 91744

Company Complaining About: Medical Revenue

Description

These people calling me and threading me and have my personal information. I don't know who there are. They stated they are going to send people to my address

Ticket: # 1412341 - unauthorized email access

Date: 1/23/2017 7:46:31 PM

City/State/Zip: Anchorage, Alaska 99503

Company Complaining About: Google

Description

I was reviewing my email access notification center and noticed that on January 2, 2017 at 9:35PM San Diego time my email was accessed through some other form which I did not authorize.

I continue to find cyber terrorism through State of Alaska Court Employees: [REDACTED], [REDACTED] and several unknowns regularly possibly through Apple, Inc, [REDACTED] [REDACTED] with the Anchorage FBI Office.

I found the AnchorageFBI@ak.net to be compromised by the Knudsen-Hough, Susanne Dipietro, Jackie Traini and Amy Hansen Families in Alaska.

I also believe the above referenced families have compromised : staci.feger-pellessier@ic.fbi.gov email through my Apple cell phone and is using it with a POD Cast service to obstruct justice and terrours US Citizens. I have asked for full cyber coverage, however the cyber terrorist are using our Federal Communication Systems against us and are "mirroring" my CIA and federal reports. My reports have been comprised, unethically and illegal distributed during several open Federal, State and Local Investigations.

I found a huge delay in my tracfone communication when I dialed it from an outside landline. the number is 907-414-1723.

[Ticket: # 1412428 - Hackers our on my server and have control over my phone and email](#)

Date: 1/23/2017 8:38:53 PM

City/State/Zip: Sanford, Florida 32771

Company Complaining About: Sprint

Description

Hacking

[Ticket: # 1412504 - switching my account with my knowing](#)

Date: 1/23/2017 9:14:02 PM

City/State/Zip: Louisville, Kentucky 40213

Company Complaining About: AT&T

Description

today I got my at&t bill & saw they had switched our account to a metered service for the internet. I called to fix it. They claimed some one from their had talked to ether me or my wife on 1/11/17 @ 11:57 am. I had our only at&t phone & was at my dr. office at that day & time. My wife was having a chemo treatment on that day & time as well. Please stop this type of thing from happening to others.

[Ticket: # 1412622 - No privacy policy language listed, yet they collect data](#)

Date: 1/23/2017 11:13:55 PM

City/State/Zip: Cross Plains, Wisconsin 53528

Company Complaining About: Clickbank.com

Description

I came close to making a purchase for a vehicle history from a company related to clickbank. I paused to check their privacy policy. I couldn't find one. What I found was a "do loop"- in computer terms. The first citation the term of "Privacy Policy" links to a second citation of the term "Privacy Policy" which links back to the first. But no where in my search of the internet could I actually find words that describe a privacy policy. I think this may be a an offense. Please follow-up on this and with me. Many thanks, JW

Ticket: # 1412933 - Unsolicited email advertising.

Date: 1/24/2017 10:29:26 AM

City/State/Zip: Inverness, Florida 34450

Company Complaining About: Bright House

Description

I am getting several emails every day that are come under the following names: feet.underbelly.info, incross.info, ring.underbelly.info, incross.info, finger.underbelly.info, leadnode.com. How can I stop them?

Ticket: # 1413326 - Unsolicited Calls

Date: 1/24/2017 12:22:07 PM

City/State/Zip: Cambria, California 93428

Company Complaining About: Charter

Description

I have already forwarded to you a complaint. However, I talked to the local deputy sheriff yesterday and he suggested contacting you again. I am sick and tired of Card Services calling me. I provided him with the last four telephone numbers that called me. Yesterday I got three calls after I hung up. I have called I D but have to answer 805 my area code. Many service personnel have cell numbers but no name.

[Ticket: # 1414156 - The Company "Facebook" keeps harassing me trying to get me to join.](#)

Date: 1/24/2017 3:42:12 PM

City/State/Zip: Quitman, Arkansas 72131

Company Complaining About: Computer Works

Description

I was lead to believe I was filling out a form for a news reporting source to be able to make comments after news stories online. It was instead a facebook sign up form. When they asked me to confirm I deleted the form. They got my e-mail and won't quite sending me stuff. They have NO phone number to call and neither does Yahoo. This should be illegal if these companies have all your information and are viable institutions. They need to be regulated better and if they provide services they need to allow the persons involved to contact them to fix endless worngs. Years ago it took my computer savvy brother all day to get me off facebook. A friend had talked me into it but when I witnessed the invasion of privacy I did not want any part of it. There is no easy way to get off Facebook.

Ticket: # 1414971 - Email harassment

Date: 1/24/2017 8:00:24 PM

City/State/Zip: Silver City, New Mexico 88061

Company Complaining About: Dish Network

Description

Since [REDACTED] stopped bothering me, they may have sold my address. I am now getting 25-30/ day from various sites.

These include odd admin names that send out different messages.

See file below.

Ticket: # 1415237 - Google Tapping Herassment**Date:** 1/24/2017 10:49:55 PM**City/State/Zip:** Perris, California 92571**Company Complaining About:** Google

Description

Hi my name is [REDACTED] came to you for help before but i wasnt sure who was hacking phone and harassment . Ive previously mention suicide i only mention that do too the circumstances. Ive open up phone and seen many apps for tapping sonic boom hearing finger lace which they taught me . Ive asked them to communicate with me by lower reception to answer questions and they did also to let me know it was them well i watched tv and a google commercial popped up my phone would go and the google voice would start speaking without me touching a thing. they would watch me naked on camera and mention how i was groomed they also let me know they own youtube and would harass me with ads when i would make them upset when i talked about them being the reason i lost my family i have gaped teeth and would run orthodontist ads on youtube my phone is full of apps i dont even understand I told my family about they abandoned me do to this i no longer see my little nephews and nieces do to this i asking begging for help please.

[Ticket: # 1415776 - computer hacking](#)

Date: 1/25/2017 11:45:20 AM

City/State/Zip: Lowell, Massachusetts 01852

Company Complaining About: Verizon

Description

I contacted Dell Computer tech support After I hung the phone someone called my phone saying they were from Dell and they had to access my computer. The had all my computer numbers and info This could only come from Dell After screen sharing I thought it was fraud so I hung up I believe Dell has a security problem [REDACTED]

[Ticket: # 1415796 - Internet cap in browser warnings](#)

Date: 1/25/2017 11:51:30 AM

City/State/Zip: Clinton Township, Michigan 48035

Company Complaining About: Comcast

Description

Recently I've switched my ISP from Comcast to Wide Open West due to a disturbing "feature" that Comcast implemented. I was told that they will be notifying me that I'm close to my limit of one terabyte via notifications in my browser. How is that not an invasion of my privacy to inject data into my browser that I didn't explicitly ask for? I was also unable to find a way to opt out of said notifications, hence the switch in my ISP. I'm fortunate that I can do so as many people cannot. Please look into this. Thank you.

Ticket: # 1415812 - Problem contacting Facebook

Date: 1/25/2017 11:54:34 AM

City/State/Zip: Brooksville, Florida 34601

Company Complaining About: Facebook

Description

I had deactivated my Facebook account well over a year ago. I cant get a hold of them because I don't use a cell phone any more . I try to regain access but it says on the screen that a new code has been sent to the cellular number that was used on the account which I don't have anymore nor do I remember the number, I continue to receive email of notifications which tells me my account has been reactivate. They ask for a gov ID to send a complaint but whom am I really sending it to . My information is as such : [REDACTED] Password used to be : [REDACTED] if I can remember correctly . I hope you can resolve this problem by contacting them or investigating my account that deactivated

Ticket: # 1415998 - Wesearchr Site DOX bounties (racist vigilantes dumping private information on people)

Date: 1/25/2017 12:48:21 PM

City/State/Zip: Laval, Texas 20850

Company Complaining About: Wesearchr

Description

<https://www.wesearchr.com/bounties/expose-the-antifa-who-sucker-punched-richard-spencer>

This is a bounty site that posts bounties on journalists and individuals who go against their political views (they are a racist hate group that supports the new neo-nazi movement in the US).

This is a 5K bounty to dump the private information of an individual. That individual was involved in an assault against a prominent neo nazi in their community. But instead of letting law enforcement investigate the issue, they are offering a large cash reward for the public identification of the assailant.

They have already falsely identified a few people and sent many people to harass them online. The site was updated with the claim that they only wanted to help law enforcement, but if you refer to archived versions of the link it is clear they are advocating for violent vigilante action.

[Ticket: # 1416037 - All my personal information is on a website without my permission](#)

Date: 1/25/2017 1:00:21 PM

City/State/Zip: Hallandale, Florida 33009

Company Complaining About: Comcast

Description

Hello,

With the websites below all my personal information is exposed without my permission and I'm constantly a victim of identity theft. I have attempted to OPT out from this website with no avail.



[Ticket: # 1416107 - Privacy and Security](#)

Date: 1/25/2017 1:14:07 PM

City/State/Zip: Vermilion, Ohio 44089

Company Complaining About: Verizon Wireless

Description

Someone is accessing information and creating e-mail accounts in my name as well as my family members names. I believe it may be happening through a website www.leadferret.com

The last name [REDACTED] keeps appearing when I try to research.

Ticket: # 1416666 - spam & phone harassment

Date: 1/25/2017 3:28:52 PM

City/State/Zip: New Braunfels, Texas 78132

Company Complaining About: Time Warner

Description

I am persistently harassed by phone and now online by the online canadian pharmacy. I am not a customer, have never been, do not want contact with them but they keep calling. I tried to file a phone complaint a few minutes ago but don't think it went through.

I tried to copy their spam message but couldn't; apparently it is fixed so you can't copy it. It came from

canadian-pharmacy@ckshawaii.org

and also from Pharmacy-Express@mhquality.hn

and at least one other address. I never gave them my email address; don't know how they got it.

They phone me several times a week from a call center; I have demanded they remove my name but they just keep calling. I am on the Do Not Call list but they pay no attention.

and at least one other address. I have never been a customer and have no use for the trash they are selling.

canadian-pharmacy@ckshawaii.org

This company sells trash, mainly male enhancement and psych meds. I have no use for any of that, have never bought from them and never will. I have repeatedly demanded that they take me off their list but they keep calling and spamming. [your complaint forms could use some work]

Good afternoon, [CLICK_HERE](#)

Or Copy and Paste this Safe redirect in Your any other browser:

<http://ckshawaii.org/chwhkri.html>

[my browser thinks it's a scam and says not to click there so I don']

Parts of their message follow but the headers can't be copied.

Fees to welcome these items to paris hotels, restaurants, tours and singapore. Amendments made explaining what he was nominated for telcos and uses his head of religion in order to content. Crazy horse saloon at my lifesaver ever so did sally williams. Troy davis was worth it comes to stop issuing death penalty. With the galaxy were united kingdom. Any reproduction, duplication, or external affairs commissioner will accomplish at nose tackle to three years behind michaux, and comfort. His prayer was submitted by antonio mora and checks for his family. Questions regarding verb tenses,

conjugation, adverbs, prepositions and louie. Both ziggy hood and small trees out at symlink. Rapper ice cube. Gafsa region have their mark. Japanese government posted a comment so manually through the release of judges. Professor burton kennyon loren tindall.

Your readers - billboard singles. Iran has won his bill in genesis: believing it defending it should trigger a statement. Association for details. Logged in august compared with you, my paid subscription, ode will kohlschreiber. From studio briefing - peace has to stop issuing death on women have spoken. Scroll images by parliament has allowed to die. September from critics. Only nice cup of undermining the iranian prison. Strength is just keeps getting limited snaps leading names around a state of arbitrary detention, torture, enforced disappearances and oppressed. Port city firm has taken the broadway nostalgia craze with kids. Musikalisch findet das musikfest stuttgart. Fees to you, please click here.

Ticket: # 1417147 - Cox breach

Date: 1/25/2017 5:29:40 PM

City/State/Zip: Mission Viejo, California 92691

Company Complaining About: Cox

Description

About 09/23/2016 through 09/25/2016 I had a breach of security. I had a new roommate and he managed to call Cox and they let him through without any ID. CSR (Calvin) allowed him to shut my account down. Then he opened it back up in his own name with a new account number. That made my credit fluctuate. Cox ran the tapes and they can see this happened. I was given a new account number because of this. This went into escalations with Cox but nothing is being done at this point. I have been hurt because of this. I want monetary restitution and a public apology.

Ticket: # 1417527 - Think Computer Has Been Hacked And Skype Account Maliciously Used

Date: 1/25/2017 7:52:07 PM

City/State/Zip: Fairhope, Alabama 36532

Company Complaining About: Mediacom

Description

I just recently realized that some people I have never personally, to my knowledge used Skype with, nor ever used Skype; except maybe a very long time ago, may have backdoored my computer and possible utilized my Skype account in a malicious manner. The only people who should have my WiFi password are Mediacom, My Mother, and ██████████ of Echo Strong. Oddly ██████████ until I deleted today was constantly only on my Skype dashboard. Furthermore, a ██████████ was in my contacts and I never added her. I also believe a ██████████ was also in my Skype account. Also my gmail password was changed at Sandy Sansing Ford, by a ██████████, before I fully realized what was happening, and said he would not remember password. Sadly I did not change it. No one else should have my gmail password.

So I am not sure how to proceed here but I will sign out of MSN One Drive and suddenly I can log back in without having to sign in with even an authintactor.

Besides the above I am more worried my Skype Account and email may have been utilized maliciously.

Please advise soonest?

Thank you in advance

Ticket: # 1417795 - spam

Date: 1/25/2017 11:20:41 PM

City/State/Zip: New Braunfels, Texas 78132

Company Complaining About: Time Warner

Description

I am being spammed by the same company under multiple addresses. Latest from Pharmacy-Express@fulcrumproperties.com

<http://fulcrumproperties.com/xunqt.html>

It's online canadian pharmacy or canadian pharmacy. I have never been a customer, do not want any of their garbage and will never buy anything from them. They also phone me several times a week from a call center. I demand that they remove my phone from their data bank. They won't. I never gave them my email address. Please find them and kill them.

[Ticket: # 1417865 - Advertisers will not let me "opt out" of their advertising on my iphone6s plus.](#)

Date: 1/26/2017 12:37:23 AM

City/State/Zip: Lake Bluff, Illinois 60044

Company Complaining About: AT&T

Description

I tried contacting the individual companies, from the advertisers shown on the Digital Advertising Alliance's website, shown to be personizing and putting ads on my phone, but , the companies wouldn't let me opt out.

When I went to the opt out page of one of the personalized advertisers, I clicked on the opt out button, and nothing happened . It still said i was "opt-in" for their unwanted advertisements!

And, when I tried to submit a complaint to them, on their contact page, it would not let me send it, because I don't have a "business or institutional" email address. I suppose they only want to hear from possible customers, not individuals, like me, simply trying to protect their privacy and lessen the onslaught of ads on my phone.

Three days ago , i went on the DAA's website to opt out of advertising on my phone, and it said I had cleared all 130 or so , advertisers , by successfully opting out of all advertising.

Tonight, it said I had 127 advertisers and 5 advertisers personalizing ads for me! Connexivity.com was the first on the list of personalized advertisers which would not let me opt out of ads, on the DAA website.

Please let me know what I am doing wrong or how I can successfully opt out on all ad choices, on the website links provided by the association , and or advertisers, themselves.

Ticket: # 1417910 - hello

Date: 1/26/2017 2:04:05 AM

City/State/Zip: Baton Rouge, Louisiana 70811

Company Complaining About: Cox

Description

1/25/2017

GOOD MORNING

I M HAVING SERIOUS PROBLENS WITH MY ONLINE PERSONAL ACCOUNTS, ALL OF MY ACCOUNTS WAS RECENTLY HACK MY GMAIL , YAHOO, TWITTER , AND ETC. ALL ACCOUNTS MY GMAIL PASSWORDS WAS CHANGE EARLIER TODAY AND MY GOOGLE ACCOUNT IS SECURE , I HAD TO GET A NEW CREDIT CARD FROM CHASE BANK. AND I HAD TO CREATE A NEW GMAIL ADDRESS AND PASSWORDS FOR ACCOUNTS. COX CABLE IS MY PROVIDER FOR WIFI INTERNET I SEEM TO BE CHANCING MY RENTED MODERM ROUTER FROM COX CABLE ALMOST EVERYDAY. I REALLY BELEIVE THAT IT SOME ONE LIKE A CITY BATON ROUGE POLICE DOING THIS TO ME. BECUASE THEY USE TO HAVE A BATON ROUGE COP THAT USE TO LIVE AT MY APT. COMPLEX THAT NEVER PROFORM HIS JOB POSITION. HE S KNOW LONGER A EMPLOYEE FOR MY APT COMPLEX . I LIVE AT HOOPER POINTE APTS. EAST BATON ROUGE PARISH LOUISIANA STATE. THE FROMER CITY POLICE OFFICER ALSO WAS COURTESY OFFICER AND CITY POLICE FOR OUR COMPLEX APTS.. IT'S SOME BODY THAT KNOWS MY PERSONAL INFO . MY COX WIFI PASSWORD IS ALWAYS IMPORTANT TO THEM FOR THEY'RE USES . I HAVE DESK TOP DELL COMPUTER AND HOME SECURITY CAMERA AT MY APT, BUT EVERY TIME THEY CHANCE MY PASSWORD MY CAMERA GO OFF AND MY ACCOUNT GET HACK. I GOT MY PHONE COMPANY SPRINT THAT GAVE ME A REFERENCE NUMBER THAT NUMBER IS I1152364563 THE SRINT REP TOLD ME THAT SHE WAS FILING A FRUARD INVESTIGATION TO TRACK DOWN THE HACKER THAT HACK ALL OFF MY ACCOUNT ALONG WITH PERSONAL FILES PERSONAL INFO , PROFILE PICTURE OF ME ETC. I'M DISABLE WITH LOUISIANA HANDICAP PLACARD. PLEASE HELP BECAUSE IT'S SOME ONE AND MY LOCATION ARER DOING THIS TO ME LIKE A CITY POLICE. I DON'T KNOW NO BODY IN EAST BATON ROUGE PARISH I WAS RELOCATED FROM NEW ORLEANS BECUASE OF 2005 HURRICANE KATRINA.

Ticket: # 1417953 - Facebook live

Date: 1/26/2017 5:16:15 AM

City/State/Zip: Saint Louis, Missouri 63113

Company Complaining About: Facebook

Description

I am a concerned user of Facebook, and I notice every since the site implementation of the Live video app; there has been so many numerous reports of suicide broadcast and it seems Facebook doesn't care, they allow people to share it until it gets out of hand and is taken down.I believe the Facebook live encourage people especially teens to think it is OK to ki themselves and record it.

Ticket: # 1418219 - Harassment from YP

Date: 1/26/2017 11:24:54 AM

City/State/Zip: Detroit, Michigan 48238

Company Complaining About: Yellow Pages - Yp

Description

I am receiving harrassing phone calls for a bill of \$300.00 I do not owe. I never signed a contract from them and never received a bill from them for the months of November , December, and January. When I ask them to fax me a copy of a bill and /or Contract, they refuse. YP only gives me a reference # 2006947262.

Ticket: # 1418395 - Compromised WiFi and Cellular Service**Date:** 1/26/2017 12:26:34 PM**City/State/Zip:** Bellevue, Washington 98006**Company Complaining About:** Sprint

Description

Yesterday, I called Sprint, 888-211-4727, to ask for help because the Fuse WiFi Hotspot password provided with the device when purchased is still active. I changed the password. The new password is displayed on the device user interface. I attempted to contact Sprint a total of four times, as noted in my phone call record. During the first call, I was routed to a woman who spoke English, but had an accent. After I explained the problem, she said "I have to change to the Supervisor's station. Give me your phone number and I will call you right back in 10 seconds." I gave her my number, and she called me back immediately. She said she would get Tech Support on the phone. Instead she transferred me to Virgin Mobile. Something about the situation was suspicious from the start. I hung up and called back. An male recording in English stated an error number. The call disconnected. I called back. A female rep answered the phone. She muted me at her end and refused to let me stay on the line with her during the call. I insisted that she remove the mute. She then transferred me to another female rep who initially acknowledged me stating, "Sweetie" and that she would help me fix the problem. However she, like previous reps, could not find my account number. After searching for 10 minutes plus, she finally found it. But she said she needed to know the name of the company where the device was purchased. I said it was a Sprint device, which I paid for, thus the reason for the phone call. She could not help me troubleshoot the problem and said she would call back today at 11:00am, PST. NOTE: Please note that this has been an ongoing problem I have had with strange customer service responses - not just with this carrier, but also Cricket Wireless. In fact I had to change my phone number because I was also receiving unsolicited phone calls from different businesses and unknown charities. In addition, this issue has also adversely compromised my email and other account logins as service also behaves strangely repeatedly denying me access to known accounts using correct passwords. In fact, I have noticed a repeated behavior of the device that is unusual both at home and at work, where I'm hit with what appears to be a massive DDOS attack designed to confuse me. It frequently crashes my devices, denies WiFi access, denies login to WiFi using known password, then hits me with what appears to be a keylogger attack. This problem is consistently preventing me from communicating, managing my accounts, both email and Google Drive and OneDrive, and bank and financial services), and preventing me from getting a job or starting a small business.

Ticket: # 1418865 - Denying Access to Gmail, iCloud, Outlook Accounts**Date:** 1/26/2017 2:41:30 PM**City/State/Zip:** Bellevue, Washington 98006**Company Complaining About:** Cricket, Sprint, Uw Bothell, Bellevue College, Microsoft

Description

I am being repeatedly denied access to my accounts. User IDs and passwords are correct. In addition my cellular services are also being cut. Either some malevolent person(s) are at work, or something else is going on. I regularly cannot access or change passwords or update accounts. Documents with my name and student design work for future projects are in some of these accounts. And the documents should include a copyrighted statement.

Yesterday Apple told me to go to my workplace to troubleshoot, yet again, problems with web and cellular service at my employer. The problem also persists at my residence. The tech told me to reset the network connection at the location where the problem persists. I did that. WiFi service improved by one bar up to 3 bars. But when I got home I can't access my iCloud account, because the device doesn't recognize my password. The problem has become ridiculous and I believe I'm being harassed, but it is not clear if there is only one person or an organization that is responsible for this. At first I was connecting on the open WiFi at work and school. My devices began having serious behavior problems and were corrupted forcing me to stop using the devices. The problem has become so severe that it is preventing me from seeking sustainable employment or starting a small business.

Ticket: # 1418874 - US BANK FRAUD / GMAIL HACKING / APPLE & IPHONE DATA BREACH ETC.!

Date: 1/26/2017 2:43:51 PM

City/State/Zip: Bfe, Ohio 45555

Company Complaining About: Cincinnati Bell

Description

Someone is hacking me (to an unimaginable degree) and US bank accounts (my checking) had to be closed because the issues could not be resolved. Their online system was auto-operating, and I filed fraud (there are now 6 active open fraud cases w/US Bank which SURPRISE! is associated with Western Union).

Today, I got an email that someone changed my phone number. I have not touched US Bank and closed my accounts. No one besides me at this point w/investigations going on should be accessing my US Bank accounts at the bank or online. This needs to stop asap. When I called about it to let them know it wasn't me, they ask me today for my FULL SSN and DOB, you name it. I refused and said to talk to fraud and stop fishing for info because they are under a federal investigation. SOmeone needs to put an end to this. I am tired of paying fees over & over for system issues or the damage hackers have been able to get away with simply because these things are overlooked.

Ticket: # 1418886 - US BANK FRAUD / GMAIL HACKING / APPLE & IPHONE DATA BREACH ETC.!

Date: 1/26/2017 2:46:47 PM

City/State/Zip: Wth, Ohio 45555

Company Complaining About: Cincinnati Bell

Description

Someone is hacking me (to an unimaginable degree) and US bank accounts (my checking) had to be closed because the issues could not be resolved. Their online system was auto-operating, and I filed fraud (there are now 6 active open fraud cases w/US Bank which SURPRISE! is associated with Western Union).

Today, I got an email that someone changed my phone number. I have not touched US Bank and closed my accounts. No one besides me at this point w/investigations going on should be accessing my US Bank accounts at the bank or online. This needs to stop asap. When I called about it to let them know it wasn't me, they ask me today for my FULL SSN and DOB, you name it. I refused and said to talk to fraud and stop fishing for info because they are under a federal investigation. SOmeone needs to put an end to this. I am tired of paying fees over & over for system issues or the damage hackers have been able to get away with simply because these things are overlooked.

Ticket: # 1419592 - spam

Date: 1/26/2017 5:52:45 PM

City/State/Zip: New Braunfels, Texas 78132

Company Complaining About: Time Warner

Description

These emails, all with a sexual theme, come with a variety of senders but they are clearly from the same people. Some of them offer to help meet partners for sex. I do not do online sex. This is vile harassment. Please find these people and kill them.

Herpes is one theme; offering to find sex partners is another. I object to this harassment. Please find these people and kill them. It looks like the same people, using different names.

[REDACTED] >

I do not do online sex or visit porn sites. This is deliberate harassment.
I didn't complain to Time Warner because they wouldn't do anything.
I run a science site online; that's how these creeps got my email address.

Ticket: # 1419687 - Microsoft has siezed control of my computer

Date: 1/26/2017 6:30:02 PM

City/State/Zip: Holladay, Utah 84124

Company Complaining About: Microsoft

Description

When I started my computer this morning I found a window to install an unspecified Microsoft upgrade. A little research found that the "upgrade" is Windows 10. The only options are to install it now or later; there is no option to exit or cancel. I do NOT want to install W 10. I called MS support; I was informed that MS WILL install Windows 10 the next time my computer is restarted, whether I want to or not.

In other words, MS has taken control of my computer without my knowledge, let alone (known) consent. (To the best of my knowledge I have uninstalled every MS program, the user agreement for which includes permission for MS to hack my computerer .) It appears that MS has forced me to instsall W 10 whether I want to or not. MS has wasted most of my morning trying to figure out how not to install W 10, without success.

I think this is outrageous. What does the FCC think about a large corporation FORCING users to install software they do not want?

Ticket: # 1419989 - HARASSMENT ON NET

Date: 1/26/2017 9:51:47 PM

City/State/Zip: Edison, New Jersey 08817

Company Complaining About: Optimum

Description

THE SPAMMER KEEPS BLACKMAILING TO CAM WITH HER. She says that she will give my nude pics and videos to her manager to publish all over the net. I did not authorize her to do so. She just blackmailed me and used all of this against me.

Ticket: # 1419999 - Bluegrass Cellular Com.

Date: 1/26/2017 10:02:07 PM

City/State/Zip: Pine Knot, Kentucky 42635

Company Complaining About: Bluegrass Cellular Company

Description

They are constantly doing things so that I have to pay extra fees. Many times they have done this to me even used my 150.00 deposit they never could justify that. At this time my billed is paid in full but yet they cut my phones off. I asked them straight forward if my bill was paid and they told me that it was and sent me a receipt. This is the 4th time they have done this to me and it cost me 35.00 dollars for 3 phones each time. The first time they were turned off was because my debit card had been hacked I had to fill out an affidavit. I told them but that wasn't concerned. Then the other times it was a constant thing I wasn't on auto pay then the next month I was it was crazy. If I was out of contract I wouldn't use them but I'm still under contract with them. I feel that they are harassing me and scamming me and I'm sick of it. I'm requesting that you check into this for me because I never get to talk to the same person at any time. Please response!

[Ticket: # 1420370 - Hodges Directory - listing my cell phone number under a false person's name and address](#)

Date: 1/27/2017 10:14:25 AM

City/State/Zip: Mount Laurel, New Jersey 08054

Company Complaining About: Hodges Directoryt

Description

I have been getting an extraordinary number of spam calls on my cell phone number in the past few months, despite my extreme limited sharing of that number. I googled my phone number, and it comes up under a false person's name.

Ticket: # 1420477 - Illegal HAM and ULF/VLF antenna usage by group of people

Date: 1/27/2017 11:03:37 AM

City/State/Zip: Des Moines, Washington 98198

Company Complaining About: Comcast

Description

Good Morning,

I believe lots of people that I used to know on the West Coast, primarily in Fresno, are operating HAM without a license and have a ULF receiver and transmitter attached as well as a screen. With it they can spy on the defense infrastructure and spy on any person within range of the global HAM relay system. They use the system to stalk people and are using illegal radio equipment without a license.

Here are the names:

[REDACTED]
[REDACTED]

There may be up to 100 people with this setup or it may include a computer program that relays them together and allows them to spy on anyone with their relay. They can listen in to peoples inner monologues with it because of the ULF(and possibly VLF) antenna attached. I believe they can also hurt people.

Thank you,

[REDACTED]
[REDACTED]

Ticket: # 1420616 - unable to unsubscribe from unwanted emails

Date: 1/27/2017 11:56:01 AM

City/State/Zip: Tallahassee, Florida 32303

Company Complaining About: Psychic Path

Description

This message below was sent to: bizdev@psychicpath.com ; phone 800.238.2090- Psychic Path.

I am receiving unwanted emails from your company. When I tried to unsubscribe, the message stated that my email address was not in your database. Apparently, it is, because I received the email.

I'm requesting that my email address be removed and not sold to any other entity. Any email sent to me from your company or other entities you provide email addresses to, is unwanted.

I was unable to provide a image of the unsubscribe.

[Ticket: # 1420679 - suspicious e-mail](#)

Date: 1/27/2017 12:13:20 PM

City/State/Zip: Oakland, California 94607

Company Complaining About: AT&T

Description

Receive an e-mail from [REDACTED] stating it was a message from Fedex. PROBLEM = acgov.org is Alameda County Sheriff's Dept where I am a volunteer.

Ticket: # 1420752 - SPAM from Disney

Date: 1/27/2017 12:36:26 PM

City/State/Zip: Sunnyvale, California 94086

Company Complaining About: Disney

Description

Since 2015 after creating a Disney account to view their movies, I have been receiving SPAM emails from various Disney outlets that I never signed up for. I have used their unsubscribe option but it didn't work. I have written them but got no response.

The emails are sent from addresses such as:

DisneyStore@disneystore.rsys2.com

disneymovierewards@disneyhelp.com

starwars@e.lucasfilm.com

Disneyconsumerresearch@em.disneyinteractive.com

DisneyHomeEntertainment@disney.dvdmailcenter.com

Since the emails keep coming from new accounts it is probably impossible to ever unsubscribe. Please help. Thank you.

Ticket: # 1420823 - Providers Granting Access to my private information through extreme and willful negligence

Date: 1/27/2017 12:49:57 PM

City/State/Zip: Ventura, California 93003

Company Complaining About: Time Warner

Description

Apple id Charles Bohrman. Verizon Wireless 488 S. Mills Road. Solutions Manager Jerry, Time Warner Cable (multitude of installers), And Nicole of All star Nails who added her fingerprint to my phone without authorization. I have had unauthorized access to privacy act protected information by all of the above the last listed being a member of a crime organization that launders money. They have all allowed gaps in either my security or shared information that they did not have permission to . When reported they did not take proper action to report to the authorities nor stop the actions from happening. At Apple there where several employees that tried to tell me that Apple was un hackable which is a blatant lie, the tried to redirect the conversation by asking me about acrylic nail removal? Which quite frankly had nothing to do with the issue at hand. When reported quite frequently to supervisor Charles Bohrman 100065538087 case # he just stopped responding to my concerns over my safety. When I went to Verizon to try and figure out the origins of the security breach we where told(by Jerry the solutions management supervisor) that access was granted by and employee to someone other than myself or my boyfriend. My boyfriend is an employee of DoD so these types of security breaches where used to stalk and commit a multitude of crimes. I have reams of supporting documents too many to upload and would love to submit them all in person. Also Zmodo is refusing to answer who has had access to my wireless cameras as the footage on those have been altered to hide break ins to my home. Also Wespac Management group secretary Debbie (contact Mike Ortiz 805-402-5737 or 818-264-1330) inserted a virus into my computer in order to thwart my communications with government agencies such as HUD and yourselves.

Ticket: # 1421031 - COMPUTER AUTOMATIC CALLS

Date: 1/27/2017 1:49:49 PM

City/State/Zip: Arlington, Washington 98223

Company Complaining About: Comcast

Description

We keep getting DAILY calls from this number and we are not able to stop them. They are very annoying and must be violating some laws since we can never talk to anyone to tell them to stop and the number is always busy when you call it back. We have received calls from this number each of the last 6 days in a row and usually in the 10:00 AM hour. Please stop these people from calling. Number is [REDACTED]. The White pages reverse look up cannot locate it and the only phone information is the number and Aberdeen, WA. NO COMPANY OR PERSONAL NAME.

[Ticket: # 1422283 - e-mail](#)

Date: 1/27/2017 8:46:21 PM

City/State/Zip: Los Angeles, California 90065

Company Complaining About: AT&T

Description

I cannot get organizations from emailing me offers I do not want to receive. I am being harassed. Can you stop them?

Ticket: # 1422422 - Yahoo Phishing Attempt

Date: 1/27/2017 11:43:05 PM

City/State/Zip: Hawthorne, California 90250

Company Complaining About: Time Warner

Description

Received an email from someone claiming to be from yahoo and that my incoming and outgoing email would be blocked for 24 hours if I didn't click a link. Email originated from "[REDACTED]". Screenshot of the email is attached.

Ticket: # 1422552 - Phishing scam

Date: 1/28/2017 10:14:54 AM

City/State/Zip: Memphis, Tennessee 38105

Company Complaining About: Discountcarinsurancerates.com

Description

A company that called themselves discountcarinsurancerates.com called me which didn't seem strange because I had been shopping car insurance. They collected some personal info. After hanging up I searched the website which turns out to be non existent. Someone later that day attempted to access my ebenefits.gov site and redirect my monthly pension. I'm usually not sucker to this. Anyway, I hope the FCC will investigate. You can reach me at my email above.

[Ticket: # 1422601 - false email](#)

Date: 1/28/2017 11:37:09 AM

City/State/Zip: Brunswick, Georgia 31525

Company Complaining About: AT&T

Description

██████████

Ticket: # 1422785 - Computer Spam

Date: 1/28/2017 2:09:29 PM

City/State/Zip: Gladstone, Michigan 49837

Company Complaining About: Charter

Description

I get multiple messages from what appears to be the same company and opting out doesn't seem to work as this company must send my email to a ton of others to use. The mailing number to use to send a postcard to, yeah right, is the same for all of them: 211 EAST Lombard Street, #340, Baltimore, MD, 21202

When I unsubscribe, it is just from that single ad, and not from the company listed in the mailing list. They say it will take 2 days, baloney. T.Co is one of the companies that provides this service to marketers. I can't stop this garbage from entering my email, and have to delete, delete, delete ad nauseum. And, the Charter website is useless. I sent an email to T.Co and told them I was going to contact.

[Ticket: # 1422815 - Cyber crime](#)

Date: 1/28/2017 2:28:06 PM

City/State/Zip: New York, New York 10002

Company Complaining About: T Mobile

Description

Bluetooth Mac address potential perpetrator

Ticket: # 1422830 - posting of deceased wife with her SS# on web site.

Date: 1/28/2017 2:41:03 PM

City/State/Zip: St Claire Shores, Michigan 48081

Company Complaining About: Not Company It Is A Web Site

Description

on this web site [HTTP://www SySoon.com](http://www.SySoon.com) deceased wife information is posted including her SS# with no permission from family.

Ticket: # 1422926 - harassment via email

Date: 1/28/2017 4:15:16 PM

City/State/Zip: New Braunfels, Texas 78132

Company Complaining About: Time Warner

Description

I am receiving a slew of unwanted sex themed ads. One just came from match.com offering to introduce me to local singles. I have no interest in that, have never visited match.com or any dating or sex sites and do not wish to receive these emails.

I never visited any sex or dating sites and never gave them my information. I've no idea how they got my email address.

They might have picked it up off our science conference website, < [REDACTED] >. That is automatically forwarded to my spinn.net account.

Ticket: # 1423024 - Minecraft Server Hacking**Date:** 1/28/2017 5:55:39 PM**City/State/Zip:** Garden City, Missouri 64747**Company Complaining About:** N/a

Description

Server IP: play.vindexcraft.net

A group of hackers, DDOSed, and hacked the server owners account, and exploited a bug with bukkit in order to use his account, they then proceeded to pay all the players on the server \$81 billion ingame money, which on the donation store, \$40 IRL = \$100k in game. In which a player would have to donate approximately \$32400000. The link to the hackers Twitter will listed below, sufficient amount of proof can be found on their twitter alone, but as well as their discord, I will also provide a code which will allow you at the FCC to join their Discord chat, there are many hackers involved, and hopefully they will get the punishment they deserve.

Twitter: <https://twitter.com/digitalgriefers>Discord: <https://discordapp.com/invite/H7GU4q8>

Thank you for your time, and your help, hopefully this issue can be resolved, and they be punished.

Ticket: # 1423076 - porn spam

Date: 1/28/2017 6:57:17 PM

City/State/Zip: New Braunfels, Texas 78132

Company Complaining About: Time Warner

Description

I'm being harassed by porn spam, subjects: introduction to local singles, STDs, herpes, "My wife won't stop flirting" including a video which I did not watch. I hate this. Some of it might be coming from my web page address, shellee@staif2.org. Some seems to be coming directly to the spinn.net address. I am not a user of any such services; I have never visited any dating websites; this is deliberate harassment. Please find these people and kill them.

Their address information and message cannot be copied. The most recent item came from [REDACTED]

[REDACTED]
contact@[REDACTED]

Re. contacting Time Warner, they exist to collect money. They are no help with this kind of problem.

I don't know how these vermin got my email address but I assure you I did not give it to them.

Ticket: # 1423111 - yahoo email account

Date: 1/28/2017 8:14:15 PM

City/State/Zip: Arlington, Virginia 22209

Company Complaining About: Yahoo Email Account

Description

I opened a yahoo email account, they have my cell number (I did not give them my real name or birthdate). Since they've been hacked I get tons of SPAM calls on my cell number. I have tried to close the account numerous times, but it says something like "scheduled for deletion." They never delete the account and there is no way to contact anyone or get additional help. I want my cell phone number out of their system.

Ticket: # 1423121 - She finds emails

Date: 1/28/2017 8:32:13 PM

City/State/Zip: Florida City, Florida 33034

Company Complaining About: AT&T

Description

I have requested this site remove me from their email list several time and I am still getting at least 12 a day from them. I had to send my request to the editor because when you try to unsubscribe it tells you something is wrong with your connection and I know for a fact that's not true! Please make them remove me from their email list thank you!

CELEBRITY STYLE | SALES & DEALS | ENTER TO WIN Look Who Brad Pitt's Dating Now!
She's definitely famous enough for him. WHO IS IT?!

You might like

Add editor@shefinds.com to your address book so you don't miss these emails.

[Click here to advertise on SHEfinds](#)

109 West 27th Street Suite 5A NY NY 10001

This is what you get when you try to unsubscribe

Ticket: # 1423197 - Spam Mail

Date: 1/28/2017 10:36:26 PM

City/State/Zip: Mckees Rocks, Pennsylvania 15136

Company Complaining About: Siteground.com

Description

I had registered a domain name with the Siteground.com and apparently they have sold my number and address registered with them because I now get a ton of spam calls and junk mail.

[Ticket: # 1423483 - Unwanted Email advertisements](#)

Date: 1/29/2017 2:54:37 PM

City/State/Zip: Omaha, Nebraska 68108

Company Complaining About: Cox

Description

Since December of 2016, I have been getting Email advertisements from Big and Tall Store. I have repeatedly clicked on the "UNSUBSCRIBE" option at the bottom of the ad. I have even contacted the store in town to stop the ads but I am still receiving them as of today.

Ticket: # 1423612 - Scam on the Internet

Date: 1/29/2017 5:55:19 PM

City/State/Zip: Fayetteville, Georgia 30214

Company Complaining About: Comcast

Description

Dear FCC,

I have a complaint about my Safari Web-site.

When I got on Google Map and my computer froze up and a menu appeared and it said to notify the Web-site.

Even if I shut down my power to the computer, this Safari Web-site would not clear off my screen and everything was frozen.

It gives a Tel. # to call, to cure the problem: 1-877-324-7889.

A Rick Tyler tried to help me through this problem but, it was too much for him to handle, so he said that another person would help me but, it would cost me, \$199.00 to cure my problem.

I decided not to get any extra help.

So, I went to my menu: Log out, and this solved my problem and now my computer is working normally.

I believe that this is a SCAM and I would like for you, FCC to investigate this matter.

Rick Tyler told me to call him back within 24 Hours if I wanted to continue to clear my problem.

His Tell # is 866-213-468 Ex. 417.

Thank you,

████████████████████

████████████████████

[Ticket: # 1423758 - Mad My student Computer blocke](#)

Date: 1/29/2017 9:31:01 PM

City/State/Zip: Alderemy, South Carolina 29204

Company Complaining About: Notying Bery Bmuch Boi Oyhu Re

Description

I will sew you if my son can not get on youtube he needs it for his school edication

[Ticket: # 1423802 - Cyberstalking through metadata gathering via a advertising mechanism.](#)

Date: 1/29/2017 10:32:44 PM

City/State/Zip: Ventura, California 93003

Company Complaining About: The Camp Transformation Center And Facebook

Description

I signed up with a gym called The Camp Transformation Center. Part of the challenge agreement was to facebook friend the owner of the gym in order to give them free word of mouth advertising and verify check ins. The owner is not the one doing any of the verification and has given her password to an employee who has then used the information to cyber and physically stalk me via cell phone communications through her retail connections. They have used Facebook and Instagram to do this. I have frequently reported this issue to Facebook. They are also gathering amounts of meta data and I'm not sure for what purposes because they didn't use my information for any good. At all.

[Ticket: # 1423809 - Chase phishing attempt](#)

Date: 1/29/2017 10:43:49 PM

City/State/Zip: Hawthorne, California 90250

Company Complaining About: Time Warner

Description

I got an email from a University of Minnesota claiming to be from Chase, wanting me to click a suspect link to receive money. Email was sent from [REDACTED]. Screenshot of the email is attached.

[Ticket: # 1423824 - scammer posing as my friend on facebook trying to get my personal deposit information](#)

Date: 1/29/2017 11:03:26 PM

City/State/Zip: Hollywood, Florida 33020

Company Complaining About: AT&T

Description

[REDACTED]

[Ticket: # 1423838 - offensive spam](#)

Date: 1/29/2017 11:20:53 PM

City/State/Zip: New Braunfels, Texas 78132

Company Complaining About: Time Warner

Description

metapneustic@myaddsbook.com

This example headlined a genital herpes treatment. I get around 20 of these per day. I do not do internet sex, do not visit sex sites, do not buy porn, etc. and am not a player. It is campaign of harassment. The emails can't be copied or I would quote one or more. It is just harassment. Please find these people and kill them.

Ticket: # 1424351 - playstation account was hacked by one of their employees

Date: 1/30/2017 12:15:54 PM

City/State/Zip: Madison, Wisconsin 53705

Company Complaining About: Play Station

Description

after being in the hospital , I went to play some games on my vita game system and and went to the online chat . when someone had started to chat with me , he said hey, I said hey back and I said whats-up ? at that time, he asked what was I doing on his cousins account. he told that his cousin works for play station and what was I doing on her account. I told him that this has been my account for over 15 years , he said oops and deleted me from his profile. I then called play station to resolve the problem and told me that they could not do anything about it and could not give me the corporate number. then he got rude and very nasty with me , I wanted the corporate number and I said someone who works there has been using my gamer tag which I have had for a very long time ,also able to get into my credit card information. the man who I had talked to online on 1/29 17, his gamer id is [REDACTED]

Ticket: # 1424368 - Opt-out of website

Date: 1/30/2017 12:19:47 PM

City/State/Zip: Phoenix, Arizona 85015

Company Complaining About: Cox

Description

The website will not remove my mugshot and is making every attempt to extort money from me. The site location is <http://mugshots.com/US-Counties/Arizona/Maricopa-County-AZ/Ryan-Allen-Starzyk.96635381.html>

Ticket: # 1424496 - Complaint Student Loans Forgiveness Company - Student Debt Doctor

Date: 1/30/2017 12:51:25 PM

City/State/Zip: Pompano Beach, Florida 33063

Company Complaining About: Student Debt Doctor

Description

In August, 2016 I was hired to work as part of a sales team for this company. Without a sales background, I trusted the training as one to be federally compliant, however as the months went by and numerous complaints came in, I grew suspicious of some of the practices given that the company's processing department (as part of F.S.A. information verification) impersonated the students while changing their passwords and requesting any/all pertinent/missing information prior to consolidating their loans into one. What really confused me was that even though students can do this process for free, this company charged upfront all fees (such as: \$600 Paid in full, \$750 if paid in installments and \$1,000 if the loans were in default - Nothing would be done until the first \$300 were collected beforehand). With this doubts, I started doing some research and brought up some questions to these facts to management. All of which went unanswered.

The best part was that upon returning from New Year's holidays, the company had a new name, new logo and entire new crew that came from a company that has recently been raided by the FBI and they came with new knowledge and additional hidden fees to process each case. We were explained that the new "brand" (which started on 01/14/2014) needed to be updated to start being more in compliance with the feds.

At this point, I could no longer work for this company (now named Student Debt Direct & Fidelity Reserve); in addition because I did not agree with these practices, I was not paid my last payroll cycle.

I expect for this matter to be reviewed and proper action to be taken. I trust that this matter will be kept confidential as I fear for my safety; the whole team turns out to be actual felons with access to sensitive information. This company has grossed over \$7MM in upfront fees since its inception. They are stealing from people!!!

[Ticket: # 1424553 - inappropriate emails](#)

Date: 1/30/2017 1:02:26 PM

City/State/Zip: Montevallo, Alabama 35115

Company Complaining About: Charter

Description

I keep getting pornographic type emails, I have no idea why I am getting them, I have not requested them, luckily these vulgar emails are going into my spam folder, how do I stop getting these unwanted perverted emails, I am not opening these emails however I do delete them immediately.

Ticket: # 1425510 - Security Breach

Date: 1/30/2017 5:07:52 PM

City/State/Zip: Douglasville, Georgia 30134

Company Complaining About: Comcast

Description

Please see message below. They have yet responded also. My computer has now been hacked . We found the predator who has been broken into my Internet and computer. The paulding county police department have patrol people on the case. Comcast will not reply back to help fix resolve the matter.

(See below)

Ticket: # 1425839 - Scam

Date: 1/30/2017 6:52:03 PM

City/State/Zip: Powell, Tennessee 37849

Company Complaining About: Comcast

Description

I got 2 emails that iTunes said they did not send saying I was would be in trouble if I did not click on a link in the email

[Ticket: # 1425911 - survey monkey and yahoo.com](#)

Date: 1/30/2017 7:32:00 PM

City/State/Zip: Grand Rapids, Michigan 49534-7607

Company Complaining About: AT&T

Description

I have an program running on my program (iois or something like that). After I tried to contact them I ended up with yahoo taking over my computer and survey monkey. I didn't download these. They make it very difficult to figure out how to remove. I don't want survey monkey on my computer. I have an yahoo email address don't remember password. I want my google chrome home page also. If yahoo is going to claim they are above the board then they should have to provide a way for people to contact them direct and no go through some help group that they promote. I want to converse with Yahoo period.

Ticket: # 1427189 - Spectrum/Time Warner

Date: 1/31/2017 1:51:07 PM

City/State/Zip: Santa Paula, California 93060

Company Complaining About: Time Warner

Description

i have been trying to resolve an issue with subject company concerning an issue which is possibly related to stolen identity activities.I have tried to reslove the problem but after numerous contacts with them i have made no progress

[Ticket: # 1427901 - SPAM from dccc.org](#)

Date: 1/31/2017 4:37:58 PM

City/State/Zip: Brooklyn, New York 11229

Company Complaining About: Verizon Wireless

Description

I unsubscribed from dccc.org mailing list but they keep sending me emails anyway.

Ticket: # 1428182 - Stalking and Harassment**Date:** 1/31/2017 5:51:54 PM**City/State/Zip:** Castro Valley, California 94546**Company Complaining About:** Comcast

Description

My neighbor is harassing me and has been stalking me for several years now. She has admitted to "copying my [your] whole hard drive" and has been reading my journals in attempts to harvest information she can use against me to blackmail me. For years she has been accusing me of being abusive, having a mental illness, having a substance abuse problem, or as in my situation to date, my disability turning into dementia or other complications. This woman and her family of 4 are committing extortion hour after hour, and as what is happening this very minute, is she is attacking my DCHP and DNS routing in order to prevent me from not being controlled or re-routed. This is false imprisonment, and without question, I would like to press charges. The person has identified and associated with the name [REDACTED], residing at [REDACTED], Castro Valley, CA 94546. She has "vowed" to "not quit" in harassing and torturing me. She has been doing so for over 10 years, and within my documentation of the past seven or more, they have threatened my life, the life of my parents by offering to arrange an automobile accident, the life of my partner, the life of my sister and now the life of my niece. That is intolerable, as much, her manipulation and control over my interconnect and communications equipment, such as my phone and home computing network, has caused thousands of dollars in damage, has inflicted severe stress and mental anguish and has consumed thousands of hours as well. This terrorism has become a game to her, and as I mentioned, she is deriving major pleasure to the point of laughing at me and making comments that are intentionally derogatory and slanderous regardless of the time of day. She seems to also fall back onto debt collection, whether it be to cover her tracks as a disguise, or if she is really with Portfolio Services and attempting to play hardball collection agent. I have previously submitted complaints regarding this person and the invasion of privacy she has taken and continue to use attempts to use against me. Her intrusion is without question unlawful, she has acknowledged she is the one responsible, and I have actually been able to capture screen shots with my laptop showing various devices connected to my network and WiFi that were not mine, and could not be identified by the MAC number provided.

As well, I have millions of lines of SharkBite logs that I am sure, especially within the early days, will show connections that represent the originating address, some with geolocation and some with out.

[Ticket: # 1428332 - D&B posted my home phone and address, putting me at risk and will not remove for six weeks](#)

Date: 1/31/2017 6:38:41 PM

City/State/Zip: Branford, Connecticut 06405

Company Complaining About: D&b

Description

I am a clinical psychologist. Part of my work involves evaluating individuals in the criminal justice system. These are often individuals who are gang members and accused of violent crimes.

A couple of days ago, I happened to notice that a company called buzzfile had published my home address and phone number online. This was very upsetting as it puts my family at risk; sometimes the folks I evaluate are not happy with the result. I contacted buzzfile and learned that D&B is the source of this information.

Although Buzzfile was able to remove the listing they created for me immediately, when I contacted D&B and asked them to do the same, I was told that removing the listing that they created for me will take at least six weeks.

D&B never contacted me for permission to post my business. If they had, I would have given the physical location of my business, definitely not my home address.

WAITING 6 WEEKS FOR MY INFORMATION TO BE REMOVED ENDANGERS MY FAMILY AND ME.

I followed up the phone call with an email and received the following response:

Hi Laurie,

Thank you for contacting Dun & Bradstreet Customer Service.

We apologize for the inconvenience you have experienced in this matter. Please be advised we are unable to expedite the request for your company to be removed. The standard turn around time for the removal of your information is 6 weeks.

In case you have any other concerns or if you need further assistance regarding your request, please feel free to contact us at 1-800-234-3867 or send us an email at custserv@dnb.com.

For your reference, the case number for this is 17923950.

Again, we value your business and we are pleased that you continue to choose D&B.

Dun & Bradstreet Customer Service

[Ticket: # 1428457 - Unwanted emails](#)

Date: 1/31/2017 7:37:05 PM

City/State/Zip: Hoschton, Georgia 30548

Company Complaining About: Windstream Communications

Description

I get HUNDREDS of unwanted emails to my account (my husband does too) every week. They overwhelm my desired emails. I have contacted my provider, Windstream Communications. They say there is nothing I can do. Surely there is a way to stop these like there is to stop junk Post Office mail.

Please help.

[Ticket: # 1428471 - myAMCAT.com unsolicited offer emails with no way to unsubscribe](#)

Date: 1/31/2017 7:42:39 PM

City/State/Zip: Robbinsdale, Minnesota 55422

Company Complaining About: Myamcat

Description

Ever since taking a test through AMCAT for the Amazon hiring process I have been receiving a "limited time offer" email every couple days with no unsubscribe link. I tried logging into my /apparent/ account on their site but the account recovery tool says I don't have one. I tried using their contact form but it requires membership details and my phone number. I tried replying to the sender of the email but it is an unmonitored address. I also wrote a message on their facebook page (myAMCAT.com) which has received no response in over a week. Their website only lists an international phone number as a contact which I refuse to spend the requisite money to call or deal with the atrocious grammar of the poor soul on the other side (see attached screenshot of the email they keep sending me with the bad grammar in the footer (and lack of "shut up" link/button)).

Ticket: # 1428543 - Cyber Invasion

Date: 1/31/2017 8:27:10 PM

City/State/Zip: Levittown, Pennsylvania 19055

Company Complaining About: Comcast

Description

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

Chinese exchange students living in my home (from almost three school years) hacked my computer violated all my financial information, locked us out and changed all of our emails multiable times, Microsoft account info., Iphone remote invasion, took over my router from Xfinity 3x's, took over my printer, also infiltrated my husband's Iphone, they have violated all of our personal information. Then tried to delete everything when I started to catch on. I found history in the Lenovo account they were using to access my device. They remotely hooked up several phones and School IPads to my computer to transfer data and add false programs to my device. I have photos of all beginning history as well as diagnostics from my I phone. My phone is totally restricted except for voice and mms messaging. I can not turn on anything else or they remotely start to make changes to my settings. I can not put the router on in my home; they start making change to my computers. They created false user accounts in my computer, false email accounts and continue to lock us out of and locked me out as the administrator. I have had my IT guy out 2x's and he can not stop the issue. I have two pending violations on my visa card; both currently being investigated by the company. The students now reside at [REDACTED] Fairless Hills, PA 19030. Contact at dorm is [REDACTED]. Twinn Palms is the parent company. 2121 Avenue of The Stars: 2450 Los Angeles, CA 90067. 424-239-6367. Last Contact person I have been in contact with is Pamela Weiler at 215-378-3072 Pam's Boss is Belle Liu at 610-888-6318 The students are [REDACTED] and [REDACTED]. I have filed a complaint with my local police department and will be filing with the FCC as well. I have all copies of expenses incurred and transactions made to try to rectify this situation.

Ticket: # 1428571 - Cyber Invasion

Date: 1/31/2017 8:43:42 PM

City/State/Zip: Levittown, Pennsylvania 19055

Company Complaining About: Comcast

Description

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

Chinese exchange students living in my home (from almost three school years) hacked my computer violated all my financial information, locked us out and changed all of our emails multiable times, Microsoft account info., Iphone remote invasion, took over my router from Xfinity 3x's, took over my printer, also infiltrated my husband's Iphone, they have violated all of our personal information. Then tried to delete everything when I started to catch on. I found history in the Lenovo account they were using to access my device. They remotely hooked up several phones and School IPads to my computer to transfer data and add false programs to my device. I have photos of all beginning history as well as diagnostics from my I phone. My phone is totally restricted except for voice and mms messaging. I can not turn on anything else or they remotely start to make changes to my settings. I can not put the router on in my home; they start making change to my computers. They created false user accounts in my computer, false email accounts and continue to lock us out of and locked me out as the administrator. I have had my IT guy out 2x's and he can not stop the issue. I have two pending violations on my visa card; both currently being investigated by the company. The students now reside at [REDACTED] Fairless Hills, PA 19030. Contact at dorm is [REDACTED]. Twinn Palms is the parent company. 2121 Avenue of The Stars: 2450 Los Angeles, CA 90067. 424-239-6367. Last Contact person I have been in contact with is Pamela Weiler at 215-378-3072 Pam's Boss is Belle Liu at 610-888-6318 The students are [REDACTED]. I have filed a complaint with my local police department and will be filing with the FCC as well. I have all copies of expenses incurred and transactions made to try to rectify this situation.

Ticket: # 1428910 - Internet Privacy Complaint

Date: 2/1/2017 9:59:02 AM

City/State/Zip: Lynwood, California 90262

Company Complaining About: AT&T

Description

See Attached

Ticket: # 1428935 - Internet company giving out my private cell number to their customers

Date: 2/1/2017 10:16:03 AM

City/State/Zip: Columbus, Ohio 43203

Company Complaining About: Wow Or Wowway.com

Description

I have been a customer of WOW internet cable or wowway.com for around 3 years. Ever since receiving the initial installation about 2 or 3 months after that installation I have been receiving at least 2 phone calls per month from their customers. Their customers call me saying "Hi, you recently installed service at my address and I was given this number if I had any problems." My most recent call from one of their customers was on January 17, 2017. Since my service was initially setup I have made numerous calls to their customer service department at 1-800-496-9669 to have my number removed and I still have been receiving calls. I have spent probably hours and hours of wasting my time trying to work this out with the company 1 on 1 with no resolve. This is why I have chosen to escalate the issue to the FCC. Please help me stop these unwanted calls from their customers for installation services.

Ticket: # 1429411 - skyaution

Date: 2/1/2017 12:48:36 PM

City/State/Zip: Henderson, Nevada 89012

Company Complaining About: AT&T

Description

I never signed up for their emails. I have repeatedly requested in writing to remove my name from their list. When I attempt to remove my name, the message tells me that I am not on their email list.

Ticket: # 1429475 - I was scamed by Support Buddy

Date: 2/1/2017 1:09:15 PM

City/State/Zip: Reno,, Nevada 89521

Company Complaining About: AT&T

Description

July 30 2016 I was on a recipe page when a pop up blocked me and wouldn't let me out . Support Buddy said that I had a Trojan Virus after I called 1-888-994-1783. This was also my sons computer to which they had access to both of our banking, etc info. At the time I did not know that AT &T was supposed to have covered me with McAfee Security. They charged me \$179.99 and \$49.99 for McAfee to reinstate my computer. A couple of months later another virus for \$100.00 more service for a year. In the middle of Dec. 2016 I was told an INTERNAL problem came about for the service of \$320.00 check only it would be fixed. Again in Jan. 2017 now it was an External problem for \$200.00. At this point they were also trying to charge another \$159.99 for fixing it that way. So now I did not authorize the \$159.99 and also changed bank info so the \$200.00 wouldn't pass. From this now I cancelled all credit and bank info. I went to Reno police to file an incident report. Case #17-1065 with Officer Rodriguez on Jan. 17,2017. I also canceled internet service . The police report has numerous phone numbers that they have used even unknown and private ones. They used another business called Charge One in Ill. 1-312-765 7495 ext.506. In the BBB info they were supposed to be based in Bakersfield CA. I called the management company and they said that they pick up their mail and have not been in the building physically [REDACTED] . After I told them that I filed a police report all of a sudden they wanted to issue me a refund but wanted again all of the banking info. which I would not give them. I asked for a cashiers or business check if they were really truthful.

Ticket: # 1429581 - Time Warner Cable Company

Date: 2/1/2017 1:36:17 PM

City/State/Zip: Dublin, Ohio 43016

Company Complaining About: Time Warner

Description

Time Warner was my server for few years because they raised the rate from almost \$100.00 to \$150.00 per month I decided to asked for disconnect the service. They did that but they did not release my phone number that was belong to me and I had more than 15 years. I called them several times they dud not pay attention. Please let me know what can I do. If you need additional information please contact me. Thanks.

Dan

[Ticket: # 1429794 - Blackmail - Ashley Madison](#)

Date: 2/1/2017 2:25:52 PM

City/State/Zip: Greensboro, North Carolina 27408

Company Complaining About: Time Warner

Description

I have received a blackmail email that somehow got through our company security block. See attached.

Ticket: # 1430301 - Privacy violation/absent webmaster

Date: 2/1/2017 4:37:06 PM

City/State/Zip: Palatine, Illinois 60074

Company Complaining About: AT&T

Description

Greetings. I hope you can assist me. For the past three months, I have been trying via the contact form on BizYellowPages.com to have my personal information removed (here is the URL:

<http://www.bizyellowpages.com/people/palatine-caryn-levington-8479914579-il.html>) I work with law enforcement, and it is hazardous for myself and my family for BizYellowPages to list this information. However, no one from the site has responded to my emails, and the site does not appear to be monitoring correspondence. Cordero is the company that owns BizYellowPages. I reached out to Cordero and received the response that they would forward my concern to the webmaster. I have yet to see my information be removed.

[Ticket: # 1430745 - phishing email](#)

Date: 2/1/2017 7:11:04 PM

City/State/Zip: Lawrenceburg, Indiana 47025

Company Complaining About: Comcast

Description

IRS password reset email requested personal information. Submitted and then realized it was a scam. Name, Date of Birth, Social Security number, Drivers license number, Expiration. Email submitted to the IRS scam/fraud division. Closed bank accounts, changed all passwords, wiped computer of malware, Changed EFIN with IRS, Changed passwords on accounts, changed merchant services to bank accounts.

Ticket: # 1430968 - Fraudulent Use of Business Name

Date: 2/1/2017 9:47:55 PM

City/State/Zip: Clinton, Maryland 20735

Company Complaining About: At&t; Yext; Bing; Yahoo; Yellowbott

Description

Have identified two different businesses that have used my business name illegally (MrQuickPick). It was discovered by accidentally searching on the internet. They are using my business name and putting their phone number underneath. When I contacted them they hung up

[Ticket: # 1432162 - There is no privacy policy or way to unsubscribe from their mailing list](#)

Date: 2/2/2017 2:47:12 PM

City/State/Zip: Miami, Florida 33131

Company Complaining About: AT&T

Description

I keep on receiving emails from a company I never signed up for. When you go to their website there is no privacy policy and no way to unsubscribe my email address. the website is:

████████████████████/

Ticket: # 1432816 - Scam Calls

Date: 2/2/2017 5:41:19 PM

City/State/Zip: Hollister, California 95023

Company Complaining About: Na

Description

For the third time, and second time today, I received a call from 855.225.3073. They state they are a law firm, and assign a case number. Today they also contacted our daughter and son. I attempted to get a name and address, but they would not provide it. What can we do?

Thank you

Ticket: # 1432867 - hacked account and phone copried

Date: 2/2/2017 5:53:57 PM

City/State/Zip: New Port Richey, Florida 34653

Company Complaining About: Microsoft

Description

I have now and in the past contacted micosoft of my account being hacked. I keep changing passcodes, but somehow they have ripped my password. in hacking account, they have obtained my cell phone numbers, as I have presently and in past changed over 3 times....25.00 each time "charged". So, because my email acct. has been hacked, the harassers, have obtained my phone numbers. This is horrible. They have made skype accts in my acct. , app passwords, and xbox accts, NONE of which were made by me. I am finished with being harassed. Note to Microsoft:

I had to reset my password again,...I have someone hacking my account, as my phone was even being hacked, and ONLY family has that number...so that tells me that someone hacked into my account. I have told you of this in the past. I had better not see wifi, skype or anything else EVER connected to my account, even that Xbox crap....as I myself has NEVER created such an account, yet there is one made under my account. I want it locked down. Only emails and NOTHING else. If my email is hacked again, I will be contacting the FCC and obtaining an attorney.

[Ticket: # 1432870 - scam caller](#)

Date: 2/2/2017 5:55:35 PM

City/State/Zip: Corpus Christi, Texas 78410

Company Complaining About: Time Warner

Description

call asking for my IP number and address for my desktop computer, claiming they are from Apple computer, telling me I have a serious problem that needs correcting and asking for access to my computer. The phone number on my caller id is [REDACTED] from Hollywood, FL.

Ticket: # 1433515 - Unauthorized Disconnection of Services Causing Countless of Wasted Hours

Date: 2/3/2017 1:21:06 AM

City/State/Zip: Delray Beach, Florida 33445

Company Complaining About: Comcast

Description

I currently have Comcast TV and Internet services at my business, which is located at [REDACTED], Delray Beach, FL 33445. I (Michael Perez) is listed as the primary on the account, my cellular phone number [REDACTED] is the main phone number listed. I learned today, February 2nd, 2017 that a prior business partner of mine called in and submitted a disconnect order for those Comcast services active at my business. When I learned of this I called into Comcast and stopped the disconnect work order, and began speaking with Comcast about the lack of security and what I can do to further secure my account. When speaking to Comcast about their security measures I learned that anyone can access my account by simply providing my name (account holder), the service address, and the phone number listed on the account. Any person that has any sort of education knows that this is absolutely absurd. If I were a bad person, I could easily obtain the information necessary to disconnect the services of all my competitors by obtaining the information through a few simple Google searches. The way Comcast currently operates has me really concerned! When I learned of the extreme lack of security I requested that a security PIN be added, and I received the response Comcast does not do that. Just think about how unbelievably poor Comcast security is!!! As disgruntled employee, competitor, prior business colleague could disconnect services. The information Comcast asks for is so easily obtained. I also learned that the person that submitted for the disconnect attempted on several occasions to authenticate the account on various phone calls, and this also did not raise suspicion. That is to be expected as most Customer Service Representatives do not care. If I did not have an inside person that works for the competitor that attempted to disconnect my services I would be responsible for an early termination fee of more than \$4200. The early termination fee of \$4200 has already been applied to my account, but I was assured that this would be updated in a few days. To make matters worse I did not receive any confirmation email regarding this cancellation request nothing. I also asked for the recorded conversation that took place where my competitor disconnected my telecommunication services, and I received the response "You have to go the legal route." That response is ridiculous, this is my account, and I want the recorded conversation of the person attempting to disconnect my services. I enjoy the services provided by Comcast, but I enjoy security even more. If Comcast does not improve their security efforts I will be leaving for a competitor. Also, in that conversation I had with the customer service rep where I stopped the disconnect, and learned of the lax security Comcast has in place I asked for an email where I can send my displeasure and I was given no such information. This leads me to believe that there is not one in place, which is to be expected as most "C" level employees do not care to get involved. As a business owner I am intimately involved with each facet of my business, and therefore run a successful organization. If I operated my business like Comcast does I would be out of business. Comcast can get away with it as they are a natural monopoly, which hurts consumer, as Monopoly run business provide horrible services. I want to make it clear that this is not the fault of the employees, but the fault of Comcast executives that do not know what security means. The worst part about this whole experience is the hours I spent on the phone. I am a business owner of an organization that produces \$20 million yearly and I do not have

the time to spend 2 hours on the phone with Comcast. I am going to leave it at this Comcast improve your security, or you will lose a paying customer. I expect communication from Comcast an resolution to this issue.

[Ticket: # 1433604 - unexplained use of wi fi](#)

Date: 2/3/2017 9:09:26 AM

City/State/Zip: Murrysville, Pennsylvania 15668

Company Complaining About: Comcast

Description

free hotspot keeps turning on (three days in a row) without anybody turning it on. Called service all 3 times .

Ticket: # 1434012 - Getting texts from USPS saying I have a P.O Box

Date: 2/3/2017 12:23:20 PM

City/State/Zip: Flat Rock, Michigan 48134

Company Complaining About: MetroPCS

Description

Someone's sending texts to me saying my Mail will be going to my new P.O.Box post office says that they are from their website address, but there was never a change of address put in for me. Phone carrier said could not help. Please help me.

Ticket: # 1434859 - Online "ech support" scam

Date: 2/3/2017 3:48:26 PM

City/State/Zip: Ishpeming, Michigan 49849

Company Complaining About: Charter

Description

I was solicited by Real Tech LLC, a bogus tech support scammer who deliberately placed a pop-up window on my computer, warning my computer was infected & I'd lose all my documents if I didn't immediately call the phone number 1-844-616-8675 to correct the problem. The person I spoke to did not have an American English accent. He said their company would help fix anything wrong; a five-year security & technical support program for \$550.00 would supposedly solve all problems. They then somehow remotely gained control of my computer, and in fact, they (not me) printed out their so-called Customer Agreement Form off my own printer without me having seen or signed it. In the signature line was my name printed out. My credit card has been charged on Jan.14 for \$550 by www.asterixes.com Morrow, GA. I've tried to reverse charges, but the charge in dispute is not yet finalized. After speaking with a local owner of a computer repair company, I was told he's dealt with countless people who've been victimized by such tech support scams. Besides the FCC, he said we should also contact the FBI to report this incident. An online search of their phone number reveals an additional name, "I Support Experts." Wow...a victim of these scams unwittingly admits he or she "supports" these deceptive, phony "experts" who steal their money on false pretenses. Personal information they've obtained are my credit card number, phone number, home address, email address, and potentially any private information on my computer since they remotely accessed it.

Ticket: # 1435070 - Facebook

Date: 2/3/2017 4:50:32 PM

City/State/Zip: Clermont, Florida 34711

Company Complaining About: Bright House

Description

I want to delete my Account on Facebook and they removed the link to do that.

Ticket: # 1435182 - Strange phone call

Date: 2/3/2017 5:18:32 PM

City/State/Zip: Log Beach, California 90805

Company Complaining About: Sprint

Description

I got a strange phone call from Mexico . The guy was saying he was my uncle , he used the name [REDACTED] . I didn't recognize the voice but he knew where I lived . That's why I thought he was really my uncle so I went along with it . So I asked how he got my number and he said he got it from my mom but I know my mom wouldn't do so without letting me know in advance . So I was puzzled . He began to ask me how I was doing and if i can pick him up from lax . I told him my car was working right now because I was 100% sure who I was on the phone with . After i told him that he asked for my address for he can just take an uber here to my house. I didn't give out my address because again I was sure who I was talking to . Then I told him I'll call my mom to see if she can pick you up but I really wasn't gonna ask her i wanted to know if she know who the guy was before I hung up the phone he asked for my moms number and at that point I knew he was either trying to scam me or find out where I live or get some type of information out of me . I'm concerned about the situation because I don't want him to enter my bank account or take any money . That's why I'm making this report . I just wanna make sure I don't get robbed for my money or anything .

Ticket: # 1435379 - Potential false identification

Date: 2/3/2017 6:23:37 PM

City/State/Zip: Forest Hill, Maryland 21050

Company Complaining About: Frontier Communications

Description

On my Google screen I get a warning supposedly from MICROSOFT support that says my computer is infected and asks me to call 844 373 9778 for help. I believe this is a scam since I previously looked up a number for Microsoft support and they cleared up the problem for me but they said this was most likely scammed selling computer support.

Ticket: # 1435816 - Phone Harrassmen t

Date: 2/4/2017 1:02:27 AM

City/State/Zip: Portland, Oregon 97266

Company Complaining About: Portfolio Recovery

Description

I file a complaints against this company a couple of years ago, for calling me contently for 5 years. They stop calling when I made contact with the fcc complaints but have return calling me again making contact with on 2/2/17 around 7:30 to 8:00pm. I do not owe these people anything at all.

Ticket: # 1435823 - Hackers and fake Tax sites

Date: 2/4/2017 1:27:12 AM

City/State/Zip: Los Angeles, California 90008

Company Complaining About: Time Warner

Description

My name is Dennis b Graham, For the last three months I've been plagued with hackers .It didn't make sense why they were hanging around . No real money to be had .They've been around .ToSo I wanted to report these people be able .day I found the reason . The reason is tax season. they've spent this time getting their tools , and props ready Runnong knock off tax places. And it's perfect.It's all in my name on my computer.Although with any close inspection you'd be able to see what's really going .Please investigate as soon as possible . I can be reached at [REDACTED] .Or at [REDACTED] .Thank you [REDACTED]

Ticket: # 1435843 - Comcast Refuses To Change Static IP Address To Dynamic IP Address ,Comcast Refuses to Hide Diaz IP Address

Date: 2/4/2017 2:46:15 AM

City/State/Zip: East Vandergrift, Pennsylvania 15629

Company Complaining About: Comcast

Description

Office Of Attorney General Case: BCP-16-18868: Re opened and Ref to FCC for investigation. Diaz requests & demands as part of resolution that comcast change diaz , Static IP address to Dynamic IP address , and for comcast to make Diaz IP address private and hidden on the web due to hackers, Spammers , telemarketers, getting diaz info and home phone number thats voice over static IP that comcast made public over the web being broadcasted over the web and then telemarketers call diaz non stop with unwanted telemarketing calls.

Answer from Comcast: Comcast customer service refuses to change the static IP address to Dynamic IP Address and Comcast refuses to make diaz IP address private. Diaz does not accept this response from comcast customer service . Plus diaz is on the do not call registry thats being violated by telemarketers thanks to Comcast.

[Ticket: # 1435958 - Yahoo email address used by another on Facebook](#)

Date: 2/4/2017 11:21:22 AM

City/State/Zip: Palm Coast, Florida 32164

Company Complaining About: Bright House

Description

This is a facebook issue. My yahoo email address is being used by another on facebook. I am constantly being sen arabic language emails by this user and others. Some are repeated several times each day. Facebook has not provided any help with this hijacked email address. If I wanted to create my own Facebook account I could not do so as it is already being used.

Ticket: # 1436020 - Facebook account manipulation

Date: 2/4/2017 12:43:24 PM

City/State/Zip: Cary, North Carolina 27518-1903

Company Complaining About: Facebook

Description

I never have registered for something called the "Moments Application" via Facebook. As a result, my Facebook account is being illegally accessed. I have tried to report this to Facebook to no avail. I would like this application removed from my account as it appears to be connecting my private data with TWO other accounts I know nothing about and I want this application immediately removed from the Facebook account. Since there is NO business found in the Secretary of State, NC Business Registration page called "Moments App," I find it VERY disturbing that this entity, whatever it may be, is connected to my Facebook account without my knowledge or permission. I would like to be contacted by either Facebook, or this entity, via mail being sent to my home address, with an explanation of what TWO accounts are running over my Facebook account via this application that I have NOT registered for - to know what business is being conducted through this portal connection illegally that I have NEVER agreed to, nor signed up for. Furthermore, I am very aware my yahoo account is compromised, as well - hence the reason I do not want a response from the organization sent to my email account. That is why I want this organization to respond to me via USPS. Likewise, I want this connection to be removed immediately. and it reads as follows
https://www.facebook.com/moments_app/

[Ticket: # 1436045 - thousands of SPAM messages](#)

Date: 2/4/2017 1:02:51 PM

City/State/Zip: Mcallen, Texas 78501

Company Complaining About: Time Warner

Description

I Receive thousands of attempts for SPAM messages daily. The domains are so obscure that the senders MUST be creating domains by the THOUSANDS. SO far I use my server to block millions of IP addresses, but the list is so large that I will eventually end up blocking things I need. I have the log files of the ones that get through, and the ones that get stopped. Contacting companies is not possible due to the lack of available information, and the lack of sheer numbers.

My log files (thousands) show the IPs I've been able to catch and block. EVERY blocked IP is a spammer.

Ticket: # 1436224 - help please. they are non stop stalking me

Date: 2/4/2017 3:41:45 PM

City/State/Zip: West Islip, New York 11795

Company Complaining About: Verizon

Description

Scott Armstrong is the manager of the I.T. Dept at my job at Stericycle. He & his I.T. Dept have been illegally utilizing my cell phone [REDACTED] from an external device in which they ordered from Tmobile. They fraudulently commit identity theft by pretending to be me to use my cell phone illegally from this "external device." They also use my internet on the phone to illegally hack on the stores & library security cameras to illegally film me. Scott Armstrong is also paying and scheduling members of his I.T. Dept to stalk me, harass me & be on my phone on their external device. I am being severely harassed & stalked by Stericycle I.T. Dept since I found out they use webcams hidden in their computer stands, put there by I.T. manager-Scott Armstrong. The I. T. has stalked me to death.I feel like my life is in danger due to them stalking me 24/7 for 6 months plus shows me how sick & possibly lethal they are. They have even illegally drugged me many times at work in efforts to kill me, and then blocked 911. I went to the hospital after feeling drugged on October 17, 2016. I called 911 from Stericycle-my job's phone and the Information Technology Dept has blocked 911 because they had drugged me and didn't want me to get help. I looked up the phone number to the police precinct and was able to get an ambulance that way thank God. Also Stericycle I.T. Dept has yelled at me because I wrote on the Infiniti Chat that "I don't feel well. Can I leave early?" because the I.T. dept didn't want their to be any evidence that they drugged me up illegally. I do not do drugs. I do not want drugs. What right did Stericycle I.T. have to illegally drug me up and poison me! They have no right! They have no license to practice medicine. They are a medical call center, what kind of horrific behavior is this! Also Stericycle I.T. Dept. would always put some green thing on the bottom right hand of the screen when I was on the phone with clients and I sounded a little confused, because I.T. didn't want there to be evidence they drugged me up. I have been wrongfully suspended from Stericycle since November 14, 2016 when I brought in the evidence to prove it is the I.T. stalking me, and since I have not been there, I have not felt drugged up at all. Help-I believe they are Gang Stalkers-Organized Crime and I think they are going to kill me. I don't want to die. Why are they stalking me 24/7. If they were normal, they wouldn't do this. Jobs do not stalk. Also Stericycle I.T. is illegally tracking my vehicle without my permission and having MAC trucks try to hit me in their efforts to kill me, being I am not at work for them to illegally drug me again. What right does Stericycle IT have to stalk me, sexually harass me, and attempt murder on my life by drugging me and by tracking my vehicle to have trucks try to hit me so I will die. Please Help. Thank you.

[Ticket: # 1436327 - Email address theft](#)

Date: 2/4/2017 5:14:05 PM

City/State/Zip: Schererville, Indiana 46375

Company Complaining About: Comcast

Description

This company has stolen and is using my email address.

Ticket: # 1436433 - Got a scam call

Date: 2/4/2017 7:28:33 PM

City/State/Zip: Pearcy, Arkansas 71964

Company Complaining About: No Idea

Description

I got a call from the number [REDACTED] and they asked if chase was available. I said this is he, and they hung up. I don't know what they are trying to do, but I can't afford to be scanmed

Ticket: # 1436508 - Hacking my phone and tablet and Facebook , instagram, twitter, bank accounts and all personal information along with my IP address.

Date: 2/4/2017 8:55:19 PM

City/State/Zip: Centennial, Colorado 80015-5353

Company Complaining About: T Mobile

Description

I am being cyber hacked! I have had to get three new phone numbers and 9 different email addresses! He's removed all my social media thruvhoogle and thru apple! The person or persons involved are [REDACTED] and [REDACTED] Trail dust queens creek Arizona. [REDACTED]* has left numerous trails while doing this he's using several malware programs 'watchdog' '5html' and many others along with his up address and downloading from my phones bookmarks. Please stop this person!

Please keep me informed! I have the screenshots on sd card. He erases my photos and emails. Contact me for that evidence.

Ticket: # 1436543 - Phone/DSL being tapped into!

Date: 2/4/2017 9:55:09 PM

City/State/Zip: Baltimore,, Maryland 21213

Company Complaining About: Talk America/windstream/cavtel

Description

Issues with my internet being monitored by my neighbors, more than one house involved, heard through the walls, music I was listening to being played, heard complaints or comments, through the walls, about what I was doing online and the length of time being on the internet. In the late night/early morning hours, I would awake and hear comments made about my personal, financial, etc. information; would unplug the phone line and hear the comment that I disconnected or blocked the line. Once, I heard next door state that I erased a bank account when I disconnected my phone line. They are constantly in my information! They claim to be investigators, yet one has stated 'make it look like an accident.' And said it more than once; also has stated that he was going to take my house, I witnessed him saying it after stating that I owed less than a certain amount. I cannot use the modem/router that was received by the service provider because I'm on a reach (I'm told), so I purchased my own router...it is passphrased and so is the guest, it is also turned off, the settings box shows online secure with one connection (unless I have something else connected at the time). Yet, I have neighbors that are watching what I do online! I also believe that the phone calls that I make are frequently intercepted and I'm not really talking to employees at certain businesses. I am also under unauthorized video/audio surveillance in my home & in rooms NO ONE should be viewing! I don't have cable service or dish service. I've tried filing a police report, but I am repeatedly told that there is nothing to report and that I have to prove what is happening.

[Ticket: # 1436680 - RAEN commercials loud](#)

Date: 2/5/2017 7:22:25 AM

City/State/Zip: West Chester, Pennsylvania 19382

Company Complaining About: AT&T

Description

Fox news with loud RAEN commercials

Ticket: # 1436688 - Victims of cyber terrorism/bullying.

Date: 2/5/2017 8:20:45 AM

City/State/Zip: Porterville, California 93257

Company Complaining About: AT&T

Description

I believe my personal email has been hijacked by a cyber terrorist who is using mine and possibly all data/information stored as private. The assailant is making very serious threats to my family's safety and well being. The threats that have been and are currently on going as of the time stamp of this message. They include using said information stored privately, and subsequently acquired illegally. He has made it very clear of intense hatred towards me and my family's mental and physical wellbeing by leaving little room for any reasoning, which leads us to an understanding of his intent to drive it forward or as he alluded to a suicide not being a sufficient stopping point. We have come to the understanding that this "man" will stop at nothing, I repeat strongly stop at nothing until he torments us into what he has alluded to a state that he sees no resolution with his attempts at what would essentially be cyber terrorism /bullying/harassment/ essentially murder via cyber terrorism.

Ticket: # 1437033 - Computer and Phone hacked**Date:** 2/5/2017 6:23:38 PM**City/State/Zip:** Romeoville, Illinois 60446**Company Complaining About:** Comcast

Description

All of my emails, computer and phone have been hacked. They downloaded all of my information such as my google wallet where I stored my credit card information and all of my pictures, including a picture of my drivers license, social security card and insurance. They downloaded a script that is rooted in my phone which means I cannot get rid of it. The hacker did the same thing with my computer. They have taken control of the computer and phone and has been able to view my screen on their screen. They were using android device manager to hold my phone captive with that program they are able to control my phone, wipe my phone, lock my phone, and prevent me from logging into another email to use my phone. They were doing the same with the computer using a different program. Everything on several gmail accounts and microsoft email accounts were first held hostage while they had time to move them. They reinstalled windows with themselves as the administrator, therefore, taking over my license. They have taken over all the google drives associated with the gmail accounts and my onedrive associated with microsoft that held over five thousand emails and unknown amount of pictures and programs. I believe this is the same individual that started hacking my laptop and my phone at the time seven months ago which resulted in my hard drive to fail and my phone to require four different factory resets. Just before this recent attack, I found on the hard drive properties scsi\disc&ven_&prod_dmsm20ac040m4\4&3a38cf6&0&000000. I have copied and pasted this into a search window and under pastebin.com a script comes up with my exact make, model, and information of my computer. Shortly after that is when I was hacked. I also discovered on the lock screen on my computer if I use hot keys I was able to pull up two different recordings with dates of when I was hacked. While being hacked I noticed there would be a page behind my page on the computer and it was screen shots of my systems and settings and same as with my phone.

I have recently received a new phone number and phone from Verizon and have been in contact with Samsung, Google, and Microsoft to try to resolve the issue. I still am afraid the issue is not being resolved and need further assistance to make sure this individual doesn't cause more damage.

Ticket: # 1437037 - Computer and Phone hacked**Date:** 2/5/2017 6:28:13 PM**City/State/Zip:** Romeoville, Illinois 60446**Company Complaining About:** Comcast

Description

All of my emails, computer and phone have been hacked. They downloaded all of my information such as my google wallet where I stored my credit card information and all of my pictures, including a picture of my drivers license, social security card and insurance. They downloaded a script that is rooted in my phone which means I cannot get rid of it. The hacker did the same thing with my computer. They have taken control of the computer and phone and has been able to view my screen on their screen. They were using android device manager to hold my phone captive with that program they are able to control my phone, wipe my phone, lock my phone, and prevent me from logging into another email to use my phone. They were doing the same with the computer using a different program. Everything on several gmail accounts and microsoft email accounts were first held hostage while they had time to move them. They reinstalled windows with themselves as the administrator, therefore, taking over my license. They have taken over all the google drives associated with the gmail accounts and my onedrive associated with microsoft that held over five thousand emails and unknown amount of pictures and programs. I believe this is the same individual that started hacking my laptop and my phone at the time seven months ago which resulted in my hard drive to fail and my phone to require four different factory resets. Just before this recent attack, I found on the hard drive properties scsi\disc&ven_&prod_dmsm20ac040m4\4&3a38cf6&0&000000. I have copied and pasted this into a search window and under pastebin.com a script comes up with my exact make, model, and information of my computer. Shortly after that is when I was hacked. I also discovered on the lock screen on my computer if I use hot keys I was able to pull up two different recordings with dates of when I was hacked. While being hacked I noticed there would be a page behind my page on the computer and it was screen shots of my systems and settings and same as with my phone.

I have recently received a new phone number and phone from Verizon and have been in contact with Samsung, Google, and Microsoft to try to resolve the issue. I still am afraid the issue is not being resolved and need further assistance to make sure this individual doesn't cause more damage.

Ticket: # 1437531 - I'd theft

Date: 2/6/2017 10:47:35 AM

City/State/Zip: Phoenix, Arizona 85016

Company Complaining About: Comcast

Description

I received a credit report back in 2012 from Comcast Cable in Monroe Merrill Georgia I've never lived in Merrill Georgia and I've never had Comcast cable so I filed a identity theft affidavit in a police report. In January 7th of 2017 I received a new bill from Comcast cable when I contacted their collection agency called affinity Imani I was told that this is for the same address and mayoral Georgia Monroe Georgia and but the amount is different it's a different account number so they told me I need to just speak with Comcast cable so I contacted Comcast cable numerous times and they sent me a fraud packet which when I went online the address on their fraud packet does not match the address to submit and identity theft affidavit cuz they're making me redo another identity theft affidavit and a police report for now that I'm living in Phoenix Arizona for which I did now the fax number on the new fraudulent account with ring and then just disconnect so I when I looked it up it's a complete different fax number also so I sent the fraudulent pack along with the identity theft affidavit and the police report that both been notarized to the new address that I verified with the Comcast fraud department and it's in Sandy Utah I sent that last Friday so I also called Comcast Friday evening and spoke with their billing department and was told that the reason why I received a new bill as if they updated their computer system and that it generated a new bill but they also show in there that when I filed the original complaint of identity theft back in 2012 that they were notified by the credit girls that this was a fraudulent account in 2013 so I would greatly appreciate some assistance in getting this situated because the collection agency is threatening to put it on my credit report even though it's a fraudulent account and Comcast has been no assistance in whatsoever

Ticket: # 1437550 - Spam

Date: 2/6/2017 10:54:32 AM

City/State/Zip: Destin, Florida 32541

Company Complaining About: Centurylink

Description

I keep getting unsolicited email ads from a wide range of vendors/entities. When I look at the actual address of the sender, it comes up as noreply@unheardoffers.co. I keep trying to unsubscribe, which I guess they do for that particular vendor's ad, but then they move onto (and send) another vendor's ad. Apparently unheardoffers.com is selling or distributing my email address. How can I get them to stop.

[Ticket: # 1437690 - Foreign attempted sign to my personal account.](#)

Date: 2/6/2017 11:40:18 AM

City/State/Zip: Wewoka, Oklahoma 74884

Company Complaining About: Sudden Link

Description

I received an email with the following address: MIC TEAM <microsoftteamhelpline234@gmail.com>
The email claims someone fro Tokyo, Japan, Germany IP Adress: 196.27.255.255* tryed to sign into my personal account with an app. I contacted Microsoft online support and was unable to resolve the issue. When I tryed to type the address of the email to give to Microsoft the only thing I could forward was the words MIC TEAM I have a copy of the email if it is needed and I will FAX it to you if you so desire.

[Ticket: # 1438056 - Software that has retrieved all information from my yahoo email account](#)

Date: 2/6/2017 1:19:11 PM

City/State/Zip: Phoenix, Arizona 85023

Company Complaining About: Unknown

Description

Software that has retrieved all my contacts, all emails inbound/outbound and search thru all inbox directories without my permission.

Ticket: # 1438102 - Email spam

Date: 2/6/2017 1:29:42 PM

City/State/Zip: Phoenix, Arizona 85023

Company Complaining About: See Attachment

Description

Flooded with email spam and unable to unsubscribe, after trying numerous times.

The more I unsubscribe, the more emails I get.

I use strong password and Add Blocker or any other means to no avail.

Ticket: # 1438214 - 4.92 GHz frequency

Date: 2/6/2017 1:56:51 PM

City/State/Zip: Santa Monica, California 90403

Company Complaining About: Not Applicable

Description

Hello,

I have someone in my building located at [REDACTED], Santa Monica, California 90403 broadcasting at the 4.92 GHz frequency without the proper authorizations.

Please see attached frequency spectrum. The 4.92 GHz frequency is only in my apartment/building.

Please advise.

Ticket: # 1438340 - Mystery Shopper Scam

Date: 2/6/2017 2:17:39 PM

City/State/Zip: Huntington Beach, California 92648

Company Complaining About: Time Warner

Description

Please be ware that the following is a Mystery Shopper Scam. Please investigate and take proper actions.

[Ticket: # 1439619 - Privacy](#)

Date: 2/6/2017 8:54:46 PM

City/State/Zip: Louisville, Kentucky 40165

Company Complaining About: You Tube Or Hub

Description

Someone has put my and my girls image on hub or YouTube. I have people saying delete that app and following me. Someone also hacked all email accounts my name is Jeremy north my be under hessig. Address is in ky

Ticket: # 1439920 - Problems signing in to account

Date: 2/7/2017 2:03:18 AM

City/State/Zip: Schererville, Indiana 46375

Company Complaining About: Comcast

Description

I have emailed yahoo 4 times because my password is not working to get into one of my email accounts "seriousauditrichard". They keep replying with a from email telling me I need to sign in to the account first in order to get assistance. I have explained to them four times that I can't get into the account to sign in and that someone my have got into my account illegally. I have told them that this account was created in my name, Richard Salvador, and that I could easily provide any type of personal identification that they require to prove it is my account. I no longer have access to the recovery email address or phone number because those were associated with my former employer, so I don't have access to them. I told them I could answer the secret questions, but I am never prompted to answer those. Please help me as yahoo has had major security issues and i fear my account has been hacked. My email address is [REDACTED]

[Ticket: # 1440125 - Unwanted emails](#)

Date: 2/7/2017 10:37:28 AM

City/State/Zip: Morristown, Tennessee 37813

Company Complaining About: Unknown

Description

I can not 'unsubscribe' from emails originating from Univ of TN. The message is 'too many servers to follow'. How do I turn off these unwanted emails?

Ticket: # 1440413 - DOB revealed on website

Date: 2/7/2017 12:00:55 PM

City/State/Zip: Guilford, Connecticut 06437

Company Complaining About: My Life

Description

A website called "mylife" is showing my date of birth publicly, for anyone to see. I have never put my DOB on facebook or any other place for public access. The contact phone # given on the website only plays a recorded message (with non-viable instructions), no one answers. The contact email given is bogus. I don't know if the whole website is a scam to get more private info out of people, under the guise of actually protecting their identities. But I want my DOB taken down. How I came across: searched for myself on google or bing

[Ticket: # 1440489 - unnecessary telephone calls](#)

Date: 2/7/2017 12:22:41 PM

City/State/Zip: Knoxville, Tennessee 37920

Company Complaining About: AT&T

Description

I have received calls from 877-247-2101 regarding someone filing a claim against someone I am related to but I am not the person they are trying to contact. I feel violated by the fact they have my information and it is highly inappropriate and invasive.

Ticket: # 1440764 - AOL = failure to transfer deceased's email account to executor or to otherwise grant access to it

Date: 2/7/2017 1:19:37 PM

City/State/Zip: Bayville, New York 11709

Company Complaining About: Aol

Description

My brother died on Dec 6 '16; he had an AOL account: [REDACTED] and conducted financial transactions on it. I am the executor of his estate. On more than 6 occasions since mid-December I have requested AOL to transfer the account to me and provided all relevant info; they were to fax me a form to submit and have failed to do to this day - 2 months later. In late Jan '17 they gave me a ticket number - 09109875 - now they can't find it. The obvious incompetence and utter disarray of AOL's service department is frightening. Please compel them to effectuate the transfer immediately.

Ticket: # 1441091 - in switching from att to comcast, lost my info and changed price

Date: 2/7/2017 2:16:27 PM

City/State/Zip: Rescue, California 95672

Company Complaining About: Comcast

Description

in switching from att to comcast, lost my info and changed price.

i have been with att for 14 years and decided to go with comcast for internet, called and the lady walked me thru the process on my computer, \$29 per month one year contract. i own my modem. gave all my info and social security and was sent a confirmation email. then i get a call from a person who is swearing with her fellow operators asking me for my social number again. sounded like a scam and today after my scheduled technician doesn't show up i miss a day of work. i call and the operator says the order was cancelled and my info was lost. and the rate for 25 performance has gone up to 39\$, something needs to be done about these companies scamming customers

Ticket: # 1441204 - Pornography sent to Children through youtube

Date: 2/7/2017 2:45:24 PM

City/State/Zip: Las Vegas, Nevada 89130

Company Complaining About: Cox

Description

I am filing a complaint against YouTube and their app for sending gay pornography alerts to Children's phones. I have used YouTube for 10 years and I have never seen anything as disgusting as what I just watched, it is full blown gay pornography. The video is currently going viral and has half a million views and has only been up for 8 days. I spoke with multiple people at Google and YouTube and YouTube refuses to pull the video down because they are calling it art and educational. The video does have an age restriction on it however because it is trending it is still being sent to Children's phones and they are still able to watch the video so I'm assuming that age-restricted title at the top is now completely void. Hundreds of thousands of people at this point have flag the video and asked YouTube to take it down and they will not. The biggest problem here is that children are not going on YouTube and searching for this video the YouTube app is sending it to them and they are allowed to watch it. I have seen 10 11 and 12 year olds commenting in the section and they are absolutely disgusted and afraid that this material was sent to them.

Ticket: # 1441434 - BROKEN INTO MY PRIVACY

Date: 2/7/2017 3:35:35 PM

City/State/Zip: Boca Raton, Florida 33428

Company Complaining About: T Mobile

Description

I have been contact the service provider 3 months they charge me for 2 tables 4 lines I did not use and I request to cancel the service and they did not cancel they service an continue with not reason using my company name in this records charging me 2 tables I never use and keeping my phone in the name of my company when I close the company accounts long ago for this reason. never should be 4 lines in the account and 2 tables it was supposed to be just 2 lines one for my company the number in my company was 561-866-7675 and one personal for my daughter 561- and one tablet for my daughter for her birthday on October 29, 2016 that it, the rest is the negligence of Delete the close of the corporate account by T-Mobile.

my bill was very clear a simple:

one company number 561-866-7675

one personal number [REDACTED] <<daughter >>

one jump start for one apple <<corporate number >>

one tablet since October 29 <<personal number>>

that is all the rest is just irresponsibility of T-Mobile

the only I want at this point is the services of personal number of my daughter is [REDACTED]

and the Jump start I must pay.

Also I am not agree with the way T-Mobile handle the privacy of my information rights as well of my daughter information.

I appreciate all your help in investigate the abuse to the customers rights this company is doing

Kind Regards,

[REDACTED]

Ticket: # 1441557 - BROKEN INTO MY PRIVACY

Date: 2/7/2017 4:05:13 PM

City/State/Zip: Boca Raton, Florida 33428-5564

Company Complaining About: Comcast

Description

I am sure the provider Infinity is allowing someone to go into my internet and T.V they bill is behind 3 month I still have T.V. and Cable that not normal T.V and internet provider in USA after two month or not payments they will stop the services until you make a payment

That is clear. If I still have service is because infinity is allowing the person who is broking my privacy to do that or what is the reason to continue with services ?? what are they looking ??? is this correct to manipulate what you watch in your TV?? it is all this legal or is these actions towards to the constitution of United States of America to abuse human rights ??

I place police report about this about 3 months ago

Thank you for your help in this matter

[Ticket: # 1442053 - No unsubscribe option on B of A solicitation emails](#)

Date: 2/7/2017 6:30:38 PM

City/State/Zip: Simi Valley, California 93065

Company Complaining About: AT&T

Description

I thought it was the law that companies had to have a method of unsubscribing from their emails. I get emails from Bank of America with no way to unsubscribe.

[Ticket: # 1442057 - computer hacking](#)

Date: 2/7/2017 6:33:34 PM

City/State/Zip: Miramar, Florida 33025

Company Complaining About: AT&T

Description

My IP address is being hacked into. Everything I access is being forwarded to multiple people all of my emails are being infiltrated even if I change the password. So I suspect they are hacking into my IP address I would like to obtain data access logs

[Ticket: # 1442205 - blocking websites](#)

Date: 2/7/2017 7:32:59 PM

City/State/Zip: Columbia, South Carolina 29205

Company Complaining About: Nothing Im A Student

Description

stop blocking YouTube, i need it for math and other subjects helping but also for music

Ticket: # 1442441 - 9048055960

Date: 2/7/2017 10:27:13 PM

City/State/Zip: Jacksonville, Florida 32202

Company Complaining About: MetroPCS

Description

Hi Google found another device for my phone, which turned out to be another Android nearby I want all charges brought against metro ill contact lawyer a bat is targeting consumer protections email

████████████████████

Ticket: # 1442889 - Spam Emails

Date: 2/8/2017 11:10:36 AM

City/State/Zip: Greenwood, Indiana 46143

Company Complaining About: Bright House

Description

AT&T is making a practice to send spam Email with so called Job opportunities. Anyone that has even a cursory understanding of the English language, can see by my CV, that there is nothing in there that indicates that I have done/want to be a sales person.

This is most offensive, as it shows a total lack of respect towards the public.

I believe that a severe example must be made in order to stop this abuse.

Ticket: # 1443162 - Comcast Unauthorized Credit Inquiry**Date:** 2/8/2017 12:27:12 PM**City/State/Zip:** Richmond, Virginia 23220**Company Complaining About:** Comcast

Description

Comcast made an inquiry on my credit history, without my approval or consent, in August 2016. The inquiry appears on my Equifax credit report. I explicitly asked Comcast to not check my credit, and opted to pay a \$100 deposit instead of providing my SSN. I called Comcast regarding this ~1.5 months ago, and they have set up a "ticket number". They have not contacted me to resolve the issue since.

I understand that Comcast was sued for fraudulent credit checks in the state of Washington (maybe Oregon?) and had to pay a hefty fine. I believe that I may be another victim of this fraudulent practice. I ask that Comcast immediately contact the 3 credit bureaus to remove this inquiry from my personal credit history, delete all of my personal information that they have acquired through questionable means, and compensate me for my time and damage to my credit history.

Ticket: # 1443978 - PayPal

Date: 2/8/2017 3:41:48 PM

City/State/Zip: Sperry, Oklahoma 74073

Company Complaining About: Aol

Description

Phishing and wanting me to click on a link due to oddities in my account. says they're out of Luxembourg when PayPal is in the US.

Ticket: # 1444282 - Computer Virus scam

Date: 2/8/2017 4:58:27 PM

City/State/Zip: Hanover, Maryland 21076

Company Complaining About: Verizon

Description

I opened an email on my new computer, and a loud noise and voice played, and a pop-up box appeared, saying that a possible virus had been detected. It instructed me to call the number listed on the box to contact Microsoft IT to assist with the issue. I called and spoke to a tech who asked some basic info about my computer and etc. He said he would walk me through the steps to take to scan for any viruses and etc.. He told me that he would need to access my computer remotely. I foolishly allowed him access, and he told me that I had a virus that would not only affect this computer but any device on my network (phones, Ipads, etc.) This scared me the most as I was worried about it spreading to my family's devices. He offered a one time fix for \$100 or a more extensive fix (not sure all the details and I don't remember that price of that plan). I opted for the one time fix. I just got the computer as a gift on Christmas and maybe used it about 3x, and knew we had yet to install an anti-virus package. I opted for the one time fix. I received an email receipt for the purchase, which seemed legit, but then I noticed no MS branding. I also noticed his tech phone number listed on the bottom of my screen. I called MS today and resolved the issue. The MS tech did much of that same as the other "tech", so it is very convincing. Microsoft asked me to please file a complaint with the FCC as well. I have attached a copy of the email I received from the company, for your review.

[Ticket: # 1444463 - Instagram Hack - IG refuses to resolve](#)

Date: 2/8/2017 5:49:37 PM

City/State/Zip: Palm Beach Gardens, Florida 33418

Company Complaining About: AT&T

Description

My Instagram account was hacked by someone with a Russian email address. When I asked IG to resolve, they asked me for proof that it was my account. I told them my original sign-up info, and they said they can't resolve it. This is MY identity and my children's photos are on it and I need to protect their identities as well as my own. Please help.

[Ticket: # 1444728 - Failure to stop sending emails to me after 4 requests spanning over 1 month](#)

Date: 2/8/2017 8:10:02 PM

City/State/Zip: Miami, Florida 33133

Company Complaining About: Keurig

Description

I continue to receive emails from info@email.keurig.com with solicitations. Within a span of 1 month I have sent 4 "unsubscribe" requests, but continue to receive emails without my consent. I just want it stopped please.

Their email also distorts the unsubscribe link to try and not allow consumers to be removed from their email lists.

Ticket: # 1444813 - Privacy

Date: 2/8/2017 9:03:50 PM

City/State/Zip: Richmond, Virginia 23220

Company Complaining About: 4privacy.com

Description

Why do you allow sites like 4privacy.org to list my information like what im worth and my income per year which I never put on the internet. I dont belong to facebook twitter etc and I use to do criminal la as a lawyer. Th site wants money to remove the info they put up. Its blackmail. And invasion of privacy.

Ticket: # 1444980 - SIP VICIOUS receiving unwanted fax

Date: 2/8/2017 11:04:20 PM

City/State/Zip: Selmer, Tennessee 38375

Company Complaining About: Ring Central

Description

I am a member of ringcentral.com and I have a fax number assigned to me by them. I received an unwanted fax, and it states someone else has the same fax number. I filed the complaint and was told by ringcentral.com that it was someone using sip vicious and using the fax number to make long distance phone calls over the internet. I was told to contact FCC.GOV.

The worst part is I received a fax about a subject's medical documentation that has PII on it.

[Ticket: # 1446016 - Reported Internet abuse](#)

Date: 2/9/2017 2:02:50 PM

City/State/Zip: Lansdowne, Pennsylvania 19050

Company Complaining About: Comcast

Description

There unauthorized internet streaming on my Xfinity account.

Ticket: # 1446319 - Email Spam

Date: 2/9/2017 3:24:42 PM

City/State/Zip: Palmer, Alaska 99645-9239

Company Complaining About: Flowershopping.com

Description

Flowershopping.com is out of compliance with Public Law 108-187, the Can-Spam Act of 2003, by being unable or unwilling to unsubscribe me from their email list. After repeated attempts to unsubscribe and communications with the Customer Service Department personnel, we continue to receive multiple emails from them each day.

[Ticket: # 1446389 - Facebook](#)

Date: 2/9/2017 3:46:07 PM

City/State/Zip: Three Rivers, Michigan 49093

Company Complaining About: Facebook

Description

Somehow Facebook took my cel number and now I get texts from them, I mean the company, that I never asked to receive. "Ned, you have 99 new friends!". "Ned, do you know So Andso? Friend him on Facebook!". I have contacted them multiple times but are not competent enough at their own thing to stop this nonsense. The come at all kidns of inconvenient times, even putting me in danger. I have no use for these messages, don't want them, never did. It is an outrageous intrusion.

[Ticket: # 1446420 - Internet](#)

Date: 2/9/2017 3:55:12 PM

City/State/Zip: New Lake, Washington 99025

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 1447215 - Filing a complaint](#)

Date: 2/9/2017 8:11:04 PM

City/State/Zip: Charlestown, Indiana 47111

Company Complaining About: Cricket

Description

Someone keeps calling from Indiana University trying to get me to apply for a credit card

Ticket: # 1447495 - Unwanted Emails

Date: 2/10/2017 12:24:47 AM

City/State/Zip: Lexington Park, Maryland 20653

Company Complaining About: Consumer Cellular

Description

I went to the trash email and discovered vulgar and obscene emails. I was looking for a particular email I couldn't find it because of vulgar sex emails.

I decided I would delete the account

There were emails from people I didn't know emails from businesses I hadn't communitvste

with in years. This criminal had access to my personal info without my knowledge and consent.

Identity theft

boasting in my face. I purchased the iPhone 5c from Consumer Cellular and

This is where I found the vulgar emails.

I did talk to someone about unwanted calls I received she suggested changing my cell number. I contacted my Consumer Protection Division in ND

I received a final bill twice for taxes in last bill.

Ticket: # 1447507 - Gym harassment

Date: 2/10/2017 12:44:45 AM

City/State/Zip: Memphis, Tennessee 38112

Company Complaining About: AT&T

Description

Over 2 years ago I joined a gym. It had a 1 year membership with a penalty to quit before then. After one year I ended my membership, but faced harassing mail and phone calls that they would sue me unless I paid additional fees. I ultimately agreed to pay the fee and they agreed to not contact me in the future. Yet afterwards employees sent me text messages asking me to re-enroll. The facility ultimately closed, and their mailing list has apparently been sold to their successor 1440fitness. They continue to email me after repeated requests to not receive any communication

Ticket: # 1447793 - Email Scam

Date: 2/10/2017 11:20:00 AM

City/State/Zip: Middleburg, Florida 32068

Company Complaining About: Yahoo

Description

Received this email last night that I made a purchased for a subscription from Apple iTunes. After reading the email knowing that I didn't make no such purchased, I contacted Apple. I was told they've received several calls from folks making the same inquiry and the email is a scam.

The scam works by clicking the link provided at the bottom of the email CANCEL/REFUND SUBSCRIPTIONS. Once you click another link will open and you'll have to enter your iTunes username and password, at that point the scammers have full access to your Apple account and start making purchases using your info.

Below is the email I received: As you can see, there is a receipt #, what got my attention is the iTunes email address ends with (.edu) , and the images are block which if you click will make changes to your email settings.

Receipt Item #262061016722

Itunes <do.not.replay@lfc.edu> Today at 8:12 PM

To

[REDACTED]

This message contains blocked images.Show Images Change this setting
Message body

iTunes .,

Dear [REDACTED],

This email confirms your purchase of the following subscription

Name of Subscription: Netflix 1S Plan

Application: Apple

Content Provider: Netflix, Inc.

Date of purchase: 8 February 2017

Subscription Period: 3 month

Price: 97.99

Payment Method: E-Payment

The subscription period will automatically renew unless you turn it off no later than 48 hours before the end of the current period. To cancel auto-renewal or manage your subscriptions, click below and sign in.

You can cancel a Subscription at any time: [Cancel / Refund Subscriptions](#)

Regards,

The iTunes Store team

Ticket: # 1449518 - Re: Request received: Stolen email accounts

Date: 2/10/2017 8:01:45 PM

City/State/Zip: New Port Richey, Florida 34653

Company Complaining About: Other

Description

This is a follow-up to your previous request #1101301 "Stolen email accounts"

Well, besides illegal hacking my phone, they have also obtained my Linkin page, it is unrecoverable...as none of my emails, etc. match the account.

This is ridiculous...and offenses. I want who ever is messing with my stuff caught and full federal charges applied. I am done.

████████████████████

████████████████

[Ticket: # 1450329 - Attaching secret account to my account](#)

Date: 2/11/2017 5:17:08 PM

City/State/Zip: Granite Cuty, Illinois 62040

Company Complaining About: AT&T

Description

I got hacked and I printed out my user accounts and passwords ! Noticed that there was a secret account attached to my account that I didn't authorize! I have the info

Ticket: # 1450674 - Unwanted Airpush ads

Date: 2/12/2017 8:31:55 AM

City/State/Zip: Phoenix, Arizona 85024

Company Complaining About: Airpush Inc.

Description

Unwarranted, unsolicited notice says that my data is to be collected regardless if I like it or not. (The audacity!) Then a slew of ads appear on my phone. Tried canceling the notifications using Airpush's website, to no avail.

Note that I am Filipino, and since there are no options in this form that I can file from my country, I will be filing from a random ZIP code in Phoenix, in Maricopa County. Please forgive me for lying about my city, but the Airpush ad is nevertheless very annoying and I imagine how many Americans have been disturbed by their notices.

Ticket: # 1450741 - Offensive emails received from the same advertiser.

Date: 2/12/2017 11:32:58 AM

City/State/Zip: Inverness, Florida 34450

Company Complaining About: Bright House

Description

This is my second request to you. I continue receiving a large number of email advertisements from a company that has several names: Feet.underbelly.info,

Incross.Info

ring.underbelly.info

finger.underbelly.info

leadnode.com

have.underbelly.info

I wrote to to the supposed company at: 2813 Roguski Road, Ruston, LA 71270 and the letter came back as undeliverable.

Please advise. I use an iPad and don't know how to block them.

Ticket: # 1450845 - Frontier Communications

Date: 2/12/2017 1:34:38 PM

City/State/Zip: Laguna Beach, California 92651

Company Complaining About: Frontier

Description

I tried to get residential internet service from Frontier as they advertised good rate internet for my residence. On January 31, I requested service and never got a modem or any other service. I contacted Frontier by Chat on their web site to cancel for NO service 3 times. Therefore I purchased Cox Communications service. Now, Frontier keeps sending me e-mail about activating service that they never provided. Gregory Kurt Grosz 949-510-6638 Please help.

Ticket: # 1450883 - Online Payday Loan Phone Calls**Date:** 2/12/2017 2:21:29 PM**City/State/Zip:** Oak Forest, Illinois 60452**Company Complaining About:** Blue Trust Loans

Description

I am receiving cell phone calls from this online company claiming I've applied for an online payday loan (in my maiden name) and I need to verify my information to finalize the loan. I call this company back same day to explain I did not apply and would very much like my information removed from their database. They will tell me how much of my information has been supplied in the application unless I give them my social security number, which I obviously will not do. They did not take my fraud claim seriously and I am concerned they have my social security number. Isn't there another way to prove my identity to remove my information? Did they look carefully to see where the IP address was located when the application was submitted? They were absolutely not interested in helping me and I am concerned my information has been compromised.

[Ticket: # 1450926 - Hacking my personal information](#)

Date: 2/12/2017 3:10:25 PM

City/State/Zip: Winter Park, Florida 32792

Company Complaining About: MetroPCS

Description

I have a Roommate by the name of [REDACTED] and he knows alot about computers and I have a gut instinct that this man is getting into My personal information.

Ticket: # 1450968 - Xxx movies shown on YouTube

Date: 2/12/2017 4:24:11 PM

City/State/Zip: Middletown, Ohio 45044

Company Complaining About: MetroPCS

Description

My granddaughter and grandson wanted get on YouTube to check out some gymnastics videos and they have filthy xxx movies and continue to let children see the videos. Something has got to be done. I didn't know if you could help or not. If not, please tell me who can. Thanks

[Ticket: # 1450983 - racist](#)

Date: 2/12/2017 4:44:09 PM

City/State/Zip: New York, New York 10027

Company Complaining About: N/a

Description

Radio host Bob Romanik called rapper Waka Flocka a nigga on the radio. this is disturbing, and people like this should not be able to work on social media.

Ticket: # 1451102 - Re: [FCC Complaints] Re: AtlasPublicRecords.com

Date: 2/12/2017 7:27:40 PM

City/State/Zip: Milwaukee, Wisconsin 53209

Company Complaining About: AT&T

Description

This is a follow-up to your previous request #1078671 "AtlasPublicRecords.com"

I was told you all had the power to deal with them. They are extorting people.

I want to it removed or I'm going legal.



Sent from my iPhone

Ticket: # 1451234 - SSN #

Date: 2/12/2017 9:48:13 PM

City/State/Zip: Tucson, Arizona 85730

Company Complaining About: Centurylink

Description

I called (2/8/ 2017 - to the best of my knowledge) in complaining that I had 4 people out at my home at which 3 times they had to enter and that I was also concerned that Techs said I had a bad line (DSL Internet) and that the street would have to be dug up.

I called to speak to a supervisor and the lady said that she had authority to help. I said ok and told her my story and she said "in order to get you a better deal" I need your SSN #. I said, that I did not believe that my Internet Company needed my SSN #. She said that " it is safe, this is a secure line and I have to match your number in order to get you a better deal" So I reluctantly gave it to her. She put me on hold twice, saying " I'm trying to get you a better deal" When she came back on the phone she said " Ok I'm sending you to our loyalty Dept. and they will have all this information" After waiting, a man came on and had no clue that I had even spoke to another person? He had no idea of anything I had told the lady! I finally spoke to a manager (Tony #AA57572) This conversation started out with me asking if, asking customers for there full SSN # ? he said "NO" I asked if he could backtrack to the first person and find out who ask me for my SSN #. He said that he could do that. That conversation turned from that to billing and stayed on Billing until He asked me to repeat myself for the 3rd time. I asked him to not make me repeat myself. That conversation went nowhere and he hung up on me.

I have tried to get through on the phone, but they have 9-5 hours, I tried Chat 4 times and they were busy. I emailed them yesterday about this. The SSN #

The situation occurred on 2-8 2017 to the best of my knowledge.

Regards,

Mr. [REDACTED]

Ticket: # 1451640 - Illegal Cell Phone Antennas

Date: 2/13/2017 11:26:13 AM

City/State/Zip: Linden, New Jersey 07036

Company Complaining About: Comcast

Description

Good morning,

I believe that there is an illegal antenna placed very closed to my house or who knows maybe in my house. The reason is because my cell phone starts changing services around 2:00 AM and 3AM.

Also, Comcast does whatever they been told to do without corrobaborating enough information.

[Ticket: # 1452471 - spam ad from accelerated ads in baltimore.](#)

Date: 2/13/2017 3:13:40 PM

City/State/Zip: Belton, Missouri 64012

Company Complaining About: Accelerated Ads, Baltimore Md

Description



[Ticket: # 1452492 - computer being hacked by spyguysecurity.com](#)

Date: 2/13/2017 3:18:43 PM

City/State/Zip: Sacramento, California 95823

Company Complaining About: Comcast

Description

This company based in Texas has hacked by computer twice since I purchased some audio equipment from them. I know it's them because I just searched their website for new equipment after changing all my security with Best Buy. My legal recordings have been hacked again. I just reset everything and had Best Buy put in new security blocks, changed passwords. Important data is missing.

Ticket: # 1452547 - Someone from the internet acquired personal information from my phone number.

Date: 2/13/2017 3:33:42 PM

City/State/Zip: Middletown, Rhode Island 02842

Company Complaining About: MetroPCS

Description

I responded to a personal ad on Craigslist gave the person my cell number and was able to find out my exact name and address.. I phoned customer service PC Mobil and was told that there would be no way that could have been obtained unless that person did acquire it illegally. How did this person receive my full name and address from my cell number.. Metro PCS stated they do not give any info like this out and they also checked to see if they could pull it out from my cell number... Could you please check out how someone could obtain this information? thank you,

Ticket: # 1453158 - malware scam

Date: 2/13/2017 6:27:35 PM

City/State/Zip: Berwyn Heights, Maryland 20740

Company Complaining About: Juno.com

Description

Several times I have been in my Juno.com email account on the inbox page and I get a full red screen popup message saying my computer is infected with spyware and is sending all my credit card information, etc and unless I call 1-877-374-2387 Microsoft will be forced to disable my computer. The screen is hard to kill off, but it can be done. Anyway, I called the number and got some guy who seemed to be sitting in a room with other guys on the phone. He said he could fix my machine if I let him log in remotely, but it would cost me a fee. I strung him along and after a few minutes he hung up. This pop up happens only when I try to access my Juno email account. It has happened with both Comcast (our house in maine) and Verizon Fios (in Maryland). It happens with 4 different browsers, (edge, explorer, firefox and Chrome) and with different machines.

Ticket: # 1453223 - Sprint

Date: 2/13/2017 7:04:26 PM

City/State/Zip: Edmonds, Washington 98020

Company Complaining About: Sprint

Description

Sprint customer mistakenly used my email when setting up their Sprint customer account. I notified Sprint to remove my email from their account records with no luck since I am not a Sprint customer. Sprint customer service rep informed me to use the FCC site to request that my email be removed.

Ticket: # 1453480 - Repeated unwanted email

Date: 2/13/2017 9:43:09 PM

City/State/Zip: Elmendorf, Texas 78112-6220

Company Complaining About: Cloudflare

Description

About a year ago I signed up with s "gaming&marketing" company known as SFI. Their games were under tripleclicks.com where you could buy points and bid auction style to get merchandise. This of course was not a good idea.

Since leaving there, canceling account I have been getting emails telling me about offers as often as several per week. There is no unsubscribe option, the links they provide to stop emails require a login to their system which I no longer have. I have called and got no one, emailed the support address and this is also linked to a login screen. Every attempt to stop these failed.

Ticket: # 1453570 - Hacking private

Date: 2/14/2017 12:15:27 AM

City/State/Zip: Centennial, Colorado 80016

Company Complaining About: T Mobile

Description

Dear Sir or ma'am I have been getting hacked by an individual named Jordan Herlihy and Jason Boucher and they're both out of Queens Creek Arizona and they have been deleting my Facebook my Instagram my social media altogether and inviting several different mail and email accounts. They have accessed the features of my phone and recorded my conversations. I have evidence on several ad cards and I'm sending one to your department.

Please contact me with updates.

 *

[Ticket: # 1453592 - Verizon's use of UIDH, Unique identifier headers, aka \(super cookies\)](#)

Date: 2/14/2017 12:42:39 AM

City/State/Zip: Frederick, Maryland 21704

Company Complaining About: Verizon

Description

Verizon has been fined several million dollars by the FCC for this very issue. According to the FCC's chief enforcement officer Travis LeBlanc I should be able to opt out. Verizon refuses to acknowledge the issue or fix it after hours on the phone with multiple reps and supervisors.

[Ticket: # 1453650 - hariankompas.net violating copy rights](#)

Date: 2/14/2017 2:53:43 AM

City/State/Zip: Jakarta Indonesia, Alabama 10270

Company Complaining About: Pt Kompas Media Nusantara

Description

Hi,

My name is [REDACTED], i work for [REDACTED]

After reviewing hariankompas.net (manage bu namecheap), the content is violating Indonesia copy Rights.

The content is copy-paste from [REDACTED]

Can you please address this issue ?

Thankyou

[Ticket: # 1453693 - Unauthorized access to my personal accounts and hindering my access to internet freely](#)

Date: 2/14/2017 7:56:40 AM

City/State/Zip: Houston, Texas 77027

Company Complaining About: Comcast

Description

A person whom I can identify has managed to gain access to my computers, my google account, my microsoft account and has been actively cyberbullying me by keeping me from performing searches, downloads, research, job searches, and it has had a very negative effect on my life and my ability to communicate open and freely and gain access to information on the internet. The threats have been subtle but still valid and especially with as much personal information of mine they have gained access to. Please advise next steps to take. Thank you

[Ticket: # 1454165 - Email without opt out / unsubscribe link](#)

Date: 2/14/2017 12:02:59 PM

City/State/Zip: Belmont, California 94002

Company Complaining About: Comcast

Description

This company - cardinal financial - specifically this agent: chad.smith@cardinalfinancial.com - has been sending me emails without the required unsubscribe / opt out link. I would appreciate it if you looked into it. Thank you.

[Ticket: # 1455518 - Selling minors personal information](#)

Date: 2/14/2017 5:50:45 PM

City/State/Zip: Mishawaka, Indiana 46545

Company Complaining About: Comcast

Description

My 14 year old daughter went on comcast site unsure of how old you must be to get internet...she filled out an online application and didnt even complete it when she saw you must be 18...now she is getting credit cards and other offers sent to our address...comcast sold her information

Ticket: # 1455664 - privacy

Date: 2/14/2017 6:55:36 PM

City/State/Zip: Shepherdsville, Kentucky 40165

Company Complaining About: Time Warner

Description

YouTube live is airing a cartoon that looks like me and may look like a commercial. It is well made and has hate crimes as well as threatening the president of the free world. I have sent many reports to the F.B.I , local Law enforcement too. My name is Jeremy Lewis North and someone has a copy of my Identification card. If something isn't done I will have no choose but to fill a lawsuit and make public via CNN. Feather more they have a false document with my autograph. Being I don't own or will never own the home in question, This is a violation of my rights as a American citizen.

[Ticket: # 1455801 - Stripping of education](#)

Date: 2/14/2017 8:28:40 PM

City/State/Zip: Waynesboro, Virginia 22980

Company Complaining About: Boost Mobile

Description

You wasssssssss

Stripping of education and gifts.

Ticket: # 1455803 - Stripping of education

Date: 2/14/2017 8:32:33 PM

City/State/Zip: Waynesboro, Virginia 22980

Company Complaining About: Boost Mobile

Description

You wasssssssss

Stripping of education and gifts.

Ticket: # 1456040 - Bogus PayPal Notification of payment sent.

Date: 2/15/2017 1:00:55 AM

City/State/Zip: Gainesville, Georgia 30506

Company Complaining About: Charter

Description

Never had a PayPal account. Received an email stating that a payment had been sent to Maurice Brown ([REDACTED]) for \$391.88 for some kind of wall art via PayPal account. Suspect trying to get information when return to cancel payment. Will contact Charter and PayPal in the morning.

Ticket: # 1456816 - comcast complaint

Date: 2/15/2017 1:43:34 PM

City/State/Zip: Hollywood, Florida 33020

Company Complaining About: Comcast

Description

i recently had a issue with Comcastthis is not the first time as well ...to begin i spoke with a agent back between April -June in regards to connecting service, someone was scheduled to hook up equipment 2 weeks after the initial call, I've waited over 3 weeks and never got a call regarding the service ...so i called to follow up and was told that someone had a balance at my address about 5 months before i moved in and comcast requested for me to send lease info showing i just moved inhonestly i was very upset that no one called to inform me of this so i told them to cancel it completely ... i called around to other companies to see what options I've had available and unfortunately i had none so i went months without service.....just recently (2 - 3 weeks ago) i needed to get internet at home ...so i called them back and asked to continue with the process i was informed that someone that i let stay with me for a couple months had transferred his balance over to my address while he was staying there (without my authorization and without my knowledge) Comcast allowed him to do so even though he isn't on the lease (i don't ' understand why companies like this don't ask for lease info to verify who the person(s) on the lease is) also their own policy states that they need authorization from the person(s) on the lease to proceed which was not handled properly. so i spoke with Andrew white (the manager) and explained the situation he advised me to send lease info to prove that he wasn't authorize to make that decision and a copy of my id also a bank statements ... i faxed everything over to (6155144820) and (6159866584) (see documents attached) ticket number 040348760.....I've waited a couple days and called back the documents were approved and the block was removed they told me to make a \$100 deposited for the 2 year contract i paid that as we were on the phone ...later that day i picked up my equipment and set it up that same dayon the 5th of February was the date of my first billing i paid it on the 3rd-4th about 3 days ago 02/12/17 i get a random call around 845 am as I'm getting ready for work ..a lady by the name of Aaron said she was with Comcast customer service review and asked if i had a moment i agreedshe began to ask me verification questions.. including tons of unnecessary info i hung up as i thought it was someone trying to steal my identity (because why would customer service ask for this info if it was just a review) she called back i didn't answerat 9 am i called the number she called from (18002992778) and it was Comcast ... i've noticed that she left me a voice message saying"this message is for Solomon this is Aaron and I'm calling from Comcast i was just speaking with you about the account the services at the address will be suspended until you can provide verification i need to have you can contact me at [REDACTED]i called her back at the number she provided and was told the i HAVE TO PAY the \$1500 owed at the address.... i was in complete shock.. she also demanded me if i want internet i have to pay \$ 80 for a prepaid internet service I've asked about the money i already spent to see if i will be refunded and she sent me to billing i spoke with the lady in billing and she said it will take up to 3 months to receive my money back (i feel like i just got robbed and beat up and raped) i called corporate to clear the issue and was told that it will be taken care ofand was also told that i have to pay iti talked to at least 30 Comcast employees in the previous 3 days and now i have no choice but to contact the FCC to get my voice heard

[Ticket: # 1456862 - Opt-out Ignored by Homethinking.com](#)

Date: 2/15/2017 1:51:55 PM

City/State/Zip: Bethesda, Maryland 20817

Company Complaining About: Cox

Description

I have repeatedly requested Homethinking.com to remove a listing from the internet. I have not been affiliated with Estates on the Beach or lived in Maine for over 8 years. They continue to ignore my requests (over 3 years) to delete the following listing. [REDACTED]
[REDACTED]

Your assistance is greatly appreciated. Maybe a nice fine would help deter this .com from ignoring opt-out and requests to delete.

Ticket: # 1457021 - Constant connection problems, disruptions, termination, and apparent dissemination of personal data/information

Date: 2/15/2017 2:30:07 PM

City/State/Zip: Burlington, Washington 98233

Company Complaining About: Starbucks Via Google Wifi

Description

I have been a customer at the local Starbucks here in Burlington, WA (Burlington Crossings) where there is a WiFi connection that I use while patronizing the establishment. The company that now provides service is Google. A year or so before Starbucks abruptly switched providers it was AT&T.

I have CONSTANT and highly cruel connections problems and even sudden access termination most, if not all, of the time. I can even see where whomever is doing this regulates the speed of my connection and will selectively, in apparent real time, pick and choose where I can or can surf or conduct business.

I also have had my computer attacked and crashed over the wifi network. The abuse has escalated to where they will interfere and freeze my browser [all browsers via some common component of the Windows 10 operating system on my laptop - I have five browsers (Chrome, Mozilla Firefox, Apple Safari, Microsoft Edge, and Microsoft Internet Explorer)]. You can tell that someone and not a bug or malfunction is doing it because there are timing nuances and changes in the malicious activity whereby it is absolutely obvious that there is a consciousness behind the activity, which would therefore involve and mean that a person is remotely attacking my computer over their network.

I go to this cafe, on average, once every other week and I will be there for a few hours. Lately, when I do visit I have not been able to get a single thing the abuse is so bad. My visits have gone down and there are very serious and important reasons why I choose this location. It is less than a 15 minute walk away from where I am based, they have a rewards program that I use to greatly stretch my meager resources out to buy the occasional sandwich, etc. to pay for my patronage so that I am not trespassing via loitering, and I do not have and can not afford a personal data connection and therefore must be dependent upon a business or other entity to provide a Internet connection for my laptop.

I feel completely helpless and stepped over in this matter and I want this B.S. to stop because it is illegal and unfair! I have complained to the staff and I have contacted Starbucks corporate and cusotmer service numerous times to no avail. This makes no sense. Whomever is responsible for these violations of my rights and privileges and peace of mind and being is in violation of FCC rules and law, among others, based on how they are affecting me and based on what they are directly doign and causing to happen wthi my computer. I have suffered loss of data and breaches of personal accounts and recently discovered fraudulent and errant information on my personal credit file with the Equifax credit bureau.

Please help!

Ticket: # 1457061 - Unwanted email - Dell refuses to stop sending junk email

Date: 2/15/2017 2:41:09 PM

City/State/Zip: Brighton, Michigan 48116

Company Complaining About: Dell

Description

Dell signed me up for junk email without consent. Every day since January 30th, 2017, I have clicked on their "unsubscribe" link and requested that I be unsubscribed. I contact them by phone on February 14th and was assured that my request would be taken care of. Today, I received yet another junk mail from them. When I click on the "unsubscribe link" a message appears that states "lynnea.harding@dakkotasystems.com, is currently unsubscribed from Dell email marketing. Your unsubscribe request was received on 01/30/2017.

You may receive email for up to 10 business days while we process this request.

You may continue to receive emails pertaining to your Dell account, such as notices regarding orders, shipment and delivery confirmations."

I do not understand why they cannot comply with my request and quit sending junk email to my work email. I have attached a screen shot of the email received today, as well as the internet message.

Thank you for your assistance.

[Ticket: # 1457695 - monopoly, privacy violations, and illegal control by a cable company](#)

Date: 2/15/2017 5:07:55 PM

City/State/Zip: Kennewick, Washington 99338

Company Complaining About: Charter

Description

Charter Communications (or Spectrum) is forcing customers to "Accept" (i.e., sign) their bizarre Terms and Conditions, while significantly violating all privacy.

See excerpts and links below:

Terms and Conditions:

“...Charter reserves the right at all times and without notice to remove, restrict access to, or make unavailable, and to monitor, review, retain and/or disclose any content or other information in Charter’s possession”,

Privacy:

“Charter collects both personally identifiable information... including, but not limited to, name, address, phone or fax number, email address, spouses or other relatives' names, driver license or state identification number, financial profiles, social security number, bank account information, and credit card information”.

https://www.charter.com/browse/content/services#/terms_TCR2

“7. Monitoring the Internet Service and Privacy:

Charter takes the protection of our Subscribers’ privacy seriously. Charter has no obligation to monitor content; however, Subscriber agrees that Charter has the right to monitor the Internet Service (including but not limited to, content and Subscriber equipment as it may affect the Internet Service from time to time) in accordance with this Agreement, the AUP and Charter’s Privacy Policy.

For content residing on Charter’s servers, Charter reserves the right at all times and without notice to remove, restrict access to, or make unavailable, and to monitor, review, retain and/or disclose any content or other information in Charter’s possession about or related to Subscriber, Subscriber’s use of the Internet Service or otherwise as necessary to satisfy any applicable law, or otherwise to preserve the security of the System or Charter subscribers’ information.” !!!

And Privacy:

<https://buy.charter.com/browse/content/residentprivacy>

What type of information does Charter collect?

Charter collects both personally identifiable information and non-personal information about You when You subscribe to our Service...

Personally identifiable information is any information that identifies or can potentially be used to identify, contact, or locate You. This includes information that is used in a way that is personally identifiable, including linking it with identifiable information from other sources, or from which other personally identifiable information can easily be derived, including, but not limited to, name, address, phone or fax number, email address, spouses or other relatives' names, drivers license or state

identification number, financial profiles, social security number, bank account information, and credit card information. !!!

Ticket: # 1458025 - Jamming & Unauthorized Use**Date:** 2/15/2017 6:59:44 PM**City/State/Zip:** Columbus, Ohio 43220**Company Complaining About:** Time Warner

Description

I have logged using spectrum and spectram analysis apps and software as well as FFT, RTA, and wave analysis programs a serious issue with someone jamming my cell phone and ipad device frequencies preventing me from making calls and using the devices. The jamming occurs on frequencies like 120 hz to jam my iphone functions and others for jamming the calling functionality. The jamming takesw place daily and is very directional at my location within or outside our residential home. Additionally, using a scanner I'm able to double verify that there is unauthorised use of 32 Hz, 38.250 Hz, 36.240 Hz, 40.265Hz as well as others. With no antenna and the squelch all the way up these channels still pickup a live signal but I don't have a call operator or sample transmtion. The following frequencies are also unauthorized and found across all data gathered.

10401.2 Hz note E9 -24.3c SPL -60.5 dB, 22312.5 Hz note F10 -3.0c SPL 135.4 dB, 116.2 Hz note E9 -24.3c SPL -60.5 dB, 33300Hz note C11 -25.4c SPL 138.9 Db, 22500 HZ, 72000 Hz, 96000Hz, 48000Hz, (believed to possibly block my data recording process. More data to follow

[Ticket: # 1458293 - Harassment from temporary agencies](#)

Date: 2/15/2017 9:25:50 PM

City/State/Zip: Bridgeton, New Jersey 08302

Company Complaining About: Several Temporary Agencies

Description

I have been receiving emails with links in them from Indian recruiters who are trying to hack into my computer. This has been going on for 2yrs. In 2015, they were successful at breaking into my internet and devices and stole my social security number to sabotage my employment. I am still receiving emails and sometimes believe that my life is being threaten because I believe that they want to kill me. Please help me. I am extremely scared. I have not opened any of the emails, but I have been marking most of them as spam and saving the emails to a folder

[Ticket: # 1458343 - Internet and phone company .](#)

Date: 2/15/2017 9:49:30 PM

City/State/Zip: Great Falls, South Carolina 29055

Company Complaining About: Truvista

Description

Truvista telephone co. Is the only phone , wired internet, and cable company in a few county area. They can charge what they want. The way they got the cable rights they traded Truvista stock to the company that owned the cable company to get the cable in the towns that they wanted. They are running a monopoly on what they do own . Check and see if they are charging their customers the same where they have competition as where they don't . Thanks

Ticket: # 1458452 - Facebook --- 1. Violations of HIPAA privacy and 2. imposing porn sites on unwilling members

Date: 2/15/2017 11:52:38 PM

City/State/Zip: Lewis Center, Ohio 43035

Company Complaining About: Time Warner

Description

Issue: Facebook 'suggests' Facebook Groups to its members based on the 'likes' of the person's 'Facebook friends', not on your own interests. Facebook also reveals to you which of your 'Facebook friends' belongs to the groups suggested.

Most seriously, this violates Federal medical privacy laws protecting people with medical/emotional issues. It also invades the privacy of friends who may be pursuing private sexual, religious and political preferences by 'outing' them and their Facebook Group memberships to their other Facebook friends.

I now know which of my 'friends' on Facebook has had bariatric surgery, which are being treated for psychological issues, which ones look at porn, and so on, because Facebook posts their pictures with their 'suggested groups' on my page. These people have never revealed these things to me. I learned their private affairs through Facebook 'suggested group' reveals.

You also cannot request to have 'Group suggestions' removed from your facebook page. Even though I have repeatedly asked for porn group and other highly offensive Group suggestions to be removed, Facebook does nothing except give a canned response that they suggest what group I 'will' be interested in based on my friends' interests (but not mine!). I know which of my Facebook 'friends' was in these porn groups (a 22 year old step-niece), thanks to the lack of privacy of Facebook Group suggestions. I had to unfriend this step-niece, but, Facebook still doesn't remove the porn sites.

The majority of sites they suggest are highly offensive, politically and personally. I have to look at them every time I look at 'Groups', but I have no way to delete their suggestions. So, just under the surface of their 'family friendly', Facebook is a major pornography pusher--worse even than the open internet.

I'm 63, and do needlework and genealogy. Here are the sites 'suggested' to me at this moment by facebook:

The New Gap (showing a woman's ass and crotch)

Just Laughing (people pouring out of an anus)

Naughty Singles (white knight edition)

Men with Big Bulge

Cheaters Lounge (biggest freaks)

Psychopathic Museum

Show Us Your Panties

Then there are also the countless extreme right wing and left wing political Facebook groups. I'm neither, but I can't delete the suggestions.

And, I now know that another niece is in lots of mental health support groups. Facebook told me. She didn't.

[Ticket: # 1458486 - Ongoing email harassment](#)

Date: 2/16/2017 12:59:01 AM

City/State/Zip: Des Plaines, Illinois 60018

Company Complaining About: Comcast

Description

I receive email solicitations from collebra.com. I've unsubscribed at least 15 times. I've sent numerous cease and desists. I've reported them to their domain abuse. They refuse to remove me from their unsolicited email campaigns.

[Ticket: # 1458916 - virus scam](#)

Date: 2/16/2017 11:44:05 AM

City/State/Zip: Jacksonville, North Carolina 28546

Company Complaining About: Time Warner

Description

Pop up states that my PC has a virus and to call this # 1-844-778-5327. This is a scam and if you give control of your computer you will be infected with a virus which you must pay to have them remove.

Ticket: # 1459228 - Use of Internet or Radio in the Midatlantic Region to Broadcast Swearing and More

Date: 2/16/2017 1:06:40 PM

City/State/Zip: Herndon, Virginia 20170

Company Complaining About: Verizon Wireless

Description

Someone has been posting private information about me to the public for the last two years. And have been playing recordings or sending recordings of me. They have also been using a computerized program to broadcast swearing throughout the region such as "Fuck" "Shit" and talking about Various other inappropriate details that should not be broadcast to the public.

[Ticket: # 1459314 - Phone Hacking](#)

Date: 2/16/2017 1:27:40 PM

City/State/Zip: West Deptford, New Jersey 08093

Company Complaining About: Verizon Wireless

Description

My cell phone was hacked while on Verizon's network. The phone number is 856-361-3042. I run my business off of that number. I have since switched networks but I believe the problem still may be happening. I have already filed a complaint with the FBI.

Ticket: # 1459426 - Haker

Date: 2/16/2017 1:58:27 PM

City/State/Zip: Antioch, Illinois 60002

Company Complaining About: Comcast

Description

Antioch,2-13-2017

I have problem remembering and I forgot this important fact regarding Comcast.

I don't remember the date but it was in November-December of 2016.

I was walking inside my house and I saw this car stopped on the street where I live. A man came out and went toward a house on Diemer st. where the son on my next door neighbor lives. They met on the street. Possible they have set up an appointment. After a while this man from Comcast came to my house. He told me that was a Comcast employee and gave me his business card and the letter which I have attached. He knew about the problem that I have with Comcast and told me that If I have canceled the contract with Comcast, after few days he would have given me a new Promotion. He started asking me several things and he asked me to let him have the Comcast Modem which I did. He want to see if I needed a new one if I bought the Promotion from him. He copied the Comcast Modem Password and went on line

He checked the Internet speed and he left. After a while, talking with one of mine friend,

I realized that He copied the password from the Comcast Modem in order to go into my PC. Once he had the password he had full access to all my documents and to the all history, Emails and other. He hacked my PC. I can prove this because he met with my neighbor which has a gang reputation. He did not come to me. He came to talk with this man before coming to me. The name of this Comcast employee is: BILL McNEIL

847-302-8432 Lake Zurich, IL 60047

This is COMCAST WE CARE

What this man has done is ILLEGAL

Thank you

Ettore Lacchei

When I did contact Comcast the agent told me that They did not know anything about Bill MCNEIL. They told me not to worry about.

Ticket: # 1459539 - Atlaspublicrecords (non gov site)

Date: 2/16/2017 2:28:54 PM

City/State/Zip: Aiken, South Carolina 29803

Company Complaining About: AT&T

Description

Atlas Public Records seems to be making a profit off of putting out an individuals personal property and charging a fee to make the information private on their site. The most concerning issue for me is the fact that accompanying the information (full name, list of minor charges) is the individual's address along with a interactive image from google maps displaying to person's home. Ironically the only information I can seem to obtain currently is this:

<http://whois.easycounter.com/atlaspublicrecords.com>

This is just a matter of safety and privacy as i don't feel it's right or safe and question the legality of displaying someone's information (such as address with pictures of the home) in such a public manner. I would understand more, possibly, if this were dealing with violent or sexual offenders but not for minor violations and traffic infractions. I understand my PUBLIC information being listed on government sites for official use such as job applications and background checks. I take issue with this information being put up in a way anybody could search my name and find my address with a google maps picture to confirm the residence. Hoping to see an end to the site because it seems it could be accessed too easily for malicious purposes.

Ticket: # 1459647 - DirecTV sending me wrong customer's payment confirmations

Date: 2/16/2017 2:54:53 PM

City/State/Zip: Sandgate, Vermont 05250

Company Complaining About: Directv

Description

For nearly a year, DIRECTV has been sending me emails with personal billing information for a customer named [REDACTED]. I am not this person, and I have explained this to their customer service department three times. They are unwilling to fix the problem, so I still get his payment notifications, account changes and other PII that I should not be able to see. I'm quite sure that if I wanted to log into Mr. [REDACTED] account, I could easily do so with a password-reset request since my email is associated with his account.

ADDITIONALLY, I also signed up to get email notifications, but have never received any which makes me think that someone ELSE is getting my PII (account information).

Surely, this violates numerous privacy issues, not to mention lack of CAN-SPAM compliance. Given the number of calls I've made to customer service without the issue being rectified, this feels criminal at this point.

This complaint is step one. If the issue is not resolved quickly, step two will be to lawyer up.

Please see attached for screen shots of some of the emails I've received.

[Ticket: # 1460184 - unauthorized activation of wifi hotspot by comcast](#)

Date: 2/16/2017 5:09:51 PM

City/State/Zip: Tabernacle, New Jersey 08088

Company Complaining About: Comcast

Description

For weeks now Comcast has been activating the wifi hotspot on my home router without my authorization. I call and they turn it off for the day but the next day it is on again. Please help me and make them stop.

Ticket: # 1460649 - Comcast Customer Service

Date: 2/16/2017 8:29:31 PM

City/State/Zip: Washington, District Of Columbia 20007

Company Complaining About: Comcast

Description

I have been several issues with Comcast customer service in Washington DC for nearly 2 years now at 2 different residence. Unfortunately I have no choice to continue their service since there is no other feasible provider in the area. Every single time I have asked for a technician to come out to the residence they have no-showed. I have lost track of how many times this has happened. I have been repeatedly lied to , shuffled around, hung up on, or put on hold for hours. I have just moved to a new residence and have been lied to twice about a technician coming to my house to set up new service. Called their customer service several times in 1 day and kept being told that the "technician will be arriving shortly." I tried talking to "supervisors", who simply refused to help and said that they "understand my frustration."

Ticket: # 1460684 - harassment pornography stalking

Date: 2/16/2017 8:54:47 PM

City/State/Zip: Dupont, Pennsylvania 18641

Company Complaining About: Verizon

Description

I have received 11 emails from this person today. I asked her nicely if she could stop emailing me. I got 11 emails back with naked pictures of her. sexually explicit suggestions. insisting that I join dating sites to meet her. please help me she is effecting my job. im a courier my customers communicate with me via emails to make sure I have all the information I need and to have a record nof what is said to protect both the customer and I are on the same page I take my cell to bed at night since im on call all day every day. when I get a email I have my alert tone on the highest volume. when im on the road my alert goes off ill get off the highway as soon as I can. 11 times today it was emails from this psychopath. 3 oclock in the morning the tone goes off its her again. now im tired trying to make money to pa my bills feed my family and this person is causing me harm. what happens im on the road I got woken up 6 times don't get a good sleep I doze off at the wheel and I get killed or kill someone else. that's on me caused by her. I cat afford to take any time off. I work from paycheck to paycheck. and this is starting to affect me. im working exhausted because she emails me all hours of the night all day please help me her new email address is [REDACTED] another is [REDACTED] t I wish you would look at these emails please help me. im begging you.

Ticket: # 1460811 - fraud/phishing who knows

Date: 2/16/2017 10:49:06 PM

City/State/Zip: Leesburg, Virginia 20175

Company Complaining About: Verizon Wireless

Description

I received a call from Diversified Consultants supposedly on behalf of Verizon wireless. They asked me to confirm my address and give them my social security number. I refused and hung up. I called them back and again, I got a recording from Diversified Consultants, shortly thereafter, a lady answered and requested I confirm my address and this time asked for the last four of my social security number. Diversified Consultants number is [REDACTED]. I called my cell phone provider and they advised they have no ties to this company. When googled by Verizon, they advised this is a debt collection company. My credit is very good so, I don't know why this company would be calling requesting my SSN. If you call [REDACTED] you will hear the company name then someone will come on the line and request you verify your address and all or the last four of your SSN. Please look into this matter. Thank you kindly. [REDACTED]

Ticket: # 1461055 - SPAM

Date: 2/17/2017 9:55:58 AM

City/State/Zip: Boca Raton, Florida 33431

Company Complaining About: Susan Haynie

Description

An individual named [REDACTED], has been using a personal email account, [REDACTED], to inundate and harass me with spam despite requests for her to cease and desist such harassment.

Ticket: # 1461530 - Account Privacy

Date: 2/17/2017 1:03:55 PM

City/State/Zip: Charlotte, North Carolina 28213

Company Complaining About: Time Warner

Description

I contacted Time Warner Cable (Specrum) on 17 of Feb. 2017 and spoken with Kim from the retention department. I called to have my services canceled and to pay a bill. Instead of her assisting she became hostile and starting belittling me. In addition she provided information on my account without even verify my account information nor my information. I requested to Speak with a Supervisor and was transferred to Dave out of SC. He too never verified my account let alone ask me for my name. Also I purchased my modem from TWC in 2007 and they continue to bill me. I had spoken to the executive office they were suppose to have refunded me. Yet I am still being billed and yet received credit

Ticket: # 1461643 - Spam received and opt out failure

Date: 2/17/2017 1:41:24 PM

City/State/Zip: Columbus, Ohio 43221-2016

Company Complaining About: Time Warner

Description

I repeatedly get unsolicited emails in the same format from different, probably fake, email addresses. Opt out shows a link for adventuresonseahello.xyz which does not work.

Ticket: # 1462077 - Panful.com scamming operation, by the millions per day?

Date: 2/17/2017 4:27:56 PM

City/State/Zip: Suwanee, Georgia 30024-7056

Company Complaining About: Comcast

Description

Paxful sets themselves up as a legit website. However they allow scammers to use fraud cards day by day and even their own employees are charged with weapons and drug charges (<https://cointelegraph.com/news/paxful-exchange-ceo-and-cto-arrested-in-miami-on-weapons-and-drugs-charges>) - Vendors on the site have threatened my death when I expose their scam and have not touched any funds received, rather lost out on thousands because I was very sick and ended up in the hospital. In these bad judgement calls I was able to sober up and see everything occurring the chargebacks and multiple users using same emails and what not. All refunds have been given to the users who I have been paid with fraud, at my loss of bitcoin, but it is clear Paxful.com is purposely allowing this. Please check their SELL BITCOINS and see the 10x buyers, who buy with fake credit cards that are guaranteed chargebacks. If they "fix" the issue, they only make another credit card. I have studied up on how they are doing this.

Ticket: # 1462100 - Possible Fake Refund from Ibot Trading

Date: 2/17/2017 4:38:54 PM

City/State/Zip: New Castle, Delaware 19720

Company Complaining About: Sudden Link

Description

On 16 Feb 17, I received a call from a man who identified himself as [REDACTED]. He claimed to be able to get my \$250.00 investment from a company called Push Money ibot backed by Dennis Moreland and Mike Callihand. They instructed me to open an account with a brokerage firm. I received a call from a [REDACTED] in the UK. Three months later, I get a call from a man who claimed I could recover my money. After getting my personal information, he convinced me I would get a 100% refund. When I attempted verification, he hung up on me. After several return calls, he began speaking in his native language telling me do not call him anymore!

Ticket: # 1462117 - Unwanted/Objectional Email

Date: 2/17/2017 4:44:43 PM

City/State/Zip: Boulder, Colorado 80301

Company Complaining About: Comcast

Description

"contact@chemistry.com"

I keep getting messages from this address, it's apparently a dating/search for sex address. I have never asked for or contacted this organization and strongly object to being continually contacted by them. My issue is that while their cover screen says you can "unsubscribe," when you try to do so to get off of their mailing list THERE IS NO WAY YOU CAN DO SO WITHOUT JOINING THE SITE! This is frustrating and a fraudulent and misleading statement - basically their "unsubscribe" offer is blatant lie. Please deal with this - shutting them down would be a good start!

[Ticket: # 1462237 - unwanted pornographic type emails](#)

Date: 2/17/2017 5:41:22 PM

City/State/Zip: Montevallo, Alabama 35115

Company Complaining About: Charter

Description

I keep getting emails of a sexual or pornographic nature in my spam folder, I don't know why I am getting these unwanted emails, I have not requested any vulgar emails, I delete these pornographic emails as soon as I see them and I do not open them, please get these unwanted emails to stop. Thank you.

Ticket: # 1462368 - unwanted text messages

Date: 2/17/2017 6:50:54 PM

City/State/Zip: Logansport, Indiana 46947-1628

Company Complaining About: Comcast

Description

unsolicited emails from Windows Support Center / Microsoft Alert Team . Number to call toll free was 1-855-616-9681 and to contact James Watson Customer advocate at X2316 Microsoft Alert Team <info.techmicro22@gmail.com The email gave 3 IP addresses supposedly from Japan/Germany/Russia IP196.27.255.25 /IP192.01.111.56/IP255.111.55.55. This text came in at 5:25am 2/16/17. A few years back I fell for this scam because it seems legit. That time they got credit card info and a service fee. I had the card changed after an alert . Another time from a phone call supposedly from my bank about lowering credit card interest rates they got name/ address/ mothers maiden name/ phone number/credit card account number/social security number. Bank called to verify charges/charges denied/ new card issued. Bank said the charges were posted from Mauritius. I reported to credit bureaus and filled out other related reports for identity theft.

Ticket: # 1462477 - False Website Licensing Emails from SEO Company Using "Black-Mail" Tactics

Date: 2/17/2017 8:32:18 PM

City/State/Zip: Milton Freewater, Oregon 97862

Company Complaining About: Search Register

Description

I just purchased a domain and this is one of the many emails that started coming through when I registered using the email above. Since I know about website management, I do not fall for these lies, but many people do, since they use scare tactics that tend to work well on the average person. Please make contact with this company as they use "black-mail" as a tool to force payment from the person receiving the message attached below.

[Ticket: # 1462748 - Pornography viewed at school](#)

Date: 2/18/2017 9:54:37 AM

City/State/Zip: Lees Summit, Missouri 64081

Company Complaining About: Richardson Elementary

Description

Yesterday, during school hours, on school property my son was guided by another student to look up what my son thought was a game on his chrome book. These children are in elementary school in 5th grade, and they were able to view and access hardcore pornography. There was no content filter or blocker to protect them, the video image (GIF) popped right up and right there in school on a device required by the school that I am restricted from putting additional protective blockers on, my innocent 11 year old son was introduced and access hardcore pornography, seeing these images for the very first time. It is absolutely heartbreaking. While my son is required to use a device that accesses the Internet, especially during school hours, I should have a peace of mind that my child is protected from pornography at school.

Richardson Elementary School

Lees Summit LSR 7

[Ticket: # 1463084 - privacy violations at talkaboutsomone.com](#)

Date: 2/18/2017 4:26:21 PM

City/State/Zip: Prefer Not To Give, Alabama 53022

Description

talkaboutsomone.com is a site for users to write about average citizens for entertainment, encouraging libel. It includes full names, email addresses, and phone numbers, encouraging stalking and harassment.

Ticket: # 1463235 - Scammers from a foreign country calling my home to gain access to my computer and internet devices within my home.

Date: 2/18/2017 7:24:19 PM

City/State/Zip: Sanford, Florida 32771

Company Complaining About: Bright House

Description

I received a phone call wanting me to execute a command on my computer, so that they can obtain access and remove a virus.

The internet is not safe from criminals, the U.S. Government "FCC" and "FBI" should do more to protect american citizens from this kind of fraud, especially since they are committing this crime in our homes.

Caller Id: Fall Branch TN

FCC - update your INTERNET ISSUES* to include "SCAMMERS", this will better enable you to address this issue.

Ticket: # 1463370 - Service disconnected without my permission

Date: 2/18/2017 10:46:24 PM

City/State/Zip: Mckinney, Texas 75070

Company Complaining About: Frontier Communications

Description

Frontier account no: [REDACTED]

The service address is: 5800 Jupiter rd #616, plano TX 75074

There are lot of issue with billing; service type etc. This is a overseas student's service. I as the guardian of the student who ordered the service and my social security information was used to authorize the service. The student was in his home country and I called Frontier to put the service on vacation mode in Dec 2016. When I called Frontier again before the student came back from his vacation on 27th January, I was told that the account was never in vacation mode. The account is up-to-date in terms of bill pay but today when I tried to access online to the account, I noticed that I can access the account but cannot see anything like billing, payment, account status etc. Then I called their customer service and I was told that the account is closed. When I asked who authorized the closing of the account, the company cannot give me any answer. But the service is still there in the student's location but how come the account is closed

My concern is that ultimately I will get a bill but I will not know how much to pay and how to pay it online, as I cannot see anything online and the Frontier customer service doesn't know what is going on.

Since I didn't authorize the disconnection, I thing it is a privacy issue as the company saying that someone called to disconnect the service. Normally company asks for account number, pin number, name and address to authenticate the account.

Ticket: # 1463477 - FBI ATF DEA DHS agents inserting, manipulating and hacking web and files

Date: 2/19/2017 6:35:06 AM

City/State/Zip: Phoenix, Arizona 85001

Company Complaining About: Fbi & Dhs

Description

RF and Telecom and Electronic Abuse

FBI and DHS agents are illegally using HarrisCorp spectrum tools and hacking, altering and interfering with our electronic communication in San Francisco area.

As noted before, the FBI and DHS agents have acted in a disruptive manner. Some of the disgusting things that the FBI DHS Aviation Unit have done include:

- * Blocking access to Cox satellite modem
- * Deleting videos on Cox video
- * Hacking HDMI on Cox digital box
- * Jamming and throttling phone calls on TMO, ATT and VER
- * Blocking WIFI access at home and several local businesses
- * Altering road conditions,
- * Causing Radio RF Illness
- * Causing EMF Aircraft RF illness
- * Preventing car remote from functioning normally

We are suing the FBI, DHS, COX, TMO, VER for the facts that telecom are not protecting customers from thirdparty IMSI catcher hacks and FBI hacks

Currently, the illegal FBI agents are illegally hacking the Courtyard Marriott in San Francisco: During the illegal FBI WIFI hacks. The illegal FBI DHS agents are able to see you screen and attempt to change, redirect and alter your freedom of speech.

The illegal FBI agents are monitoring your screens: TV, android, ios, PC, and the illegal FBI DHS agents are

- * deleting FCC complaints emails
- * inserting files
- * altering thoughts and behavior
- * compromising logins
- * redirecting webpages

We need the FCC to investigate the FBI abuse and backdoor inside of telecom networks.

We need FCC to prevent FBI from abusing our constitutional rights

We need FCC to properly examine its FCC certification process of issuing FCC confirmation to phone manufacturer. Most of phones compromised need hardware and software updates

Ticket: # 1463558 - Locked out of my Paid account

Date: 2/19/2017 12:16:08 PM

City/State/Zip: Spring Hill, Florida 34608-3048

Company Complaining About: Bright House

Description

Yahoo is playing games with me again.

1: Forced to change my password again and using my phone number in which is private.

2: My profile is private due to my work in Law Enforcement and that I am still a: Martial Law Judge and D.O.D work overseas.

3: My account was hacked by Linkined.com several time just to get other people address in my mail box. Now Bill Gates has purchased this web site and he just loves the action.

4: No company should be able to have a deal with any website to get email address.

Thank you,



Judge

Ticket: # 1463769 - Google Earth

Date: 2/19/2017 5:24:58 PM

City/State/Zip: Charlo, Montana 59824

Company Complaining About: Dish Network

Description

I uninstalled Google Earth a while back. However there are still registry remnants left on my computer. After researching online, I found these "leftovers" can cause pc issues including slowdown, freezes and crashes. I called Google earth phone number and they gave me a runaround with no resolution. I have tried several internet options with no luck. One website found all the leftovers but they want \$29.95 to fix the problem. I do not have the money to buy their service as I am on SSDI with a small monthly check. Can you have Google Earth email to me a link to completely uninstall their product? I have found no help online regarding contacts for Google Earth.

[Ticket: # 1463957 - Privacy](#)

Date: 2/19/2017 11:10:38 PM

City/State/Zip: Salem, Virginia 24153

Company Complaining About: Verizon Wireless

Description

I am being broadcasted on the interent without my permisson.

[Ticket: # 1463997 - Email Hacking / Computer Hacking](#)

Date: 2/20/2017 12:24:54 AM

City/State/Zip: Morrow, Georgia 30260

Company Complaining About: T Mobile

Description

My cell phone and or temporary residence access to computer IMEI numbers appears to have hacked my internet accounts dramatically deleting, delaying, and rearranging emails in a targeted manner that may also be subject to collusion and corruption. Criminal activity involving banking institutions were accessed and deleted from account. All of my electronic equipment is connected to the other and are all accessed by tmobile companies.

[Ticket: # 1464018 - its rush case](#)

Date: 2/20/2017 2:59:54 AM

City/State/Zip: No, Alabama 20850

Company Complaining About: Chinkai

Description

I bought the product on the website and it already arrives my country, but now, I can't take out my cargo from customs because I can not find the FCC certificate on official FCC website.

The product was certificated by FCC. but I can search the info on the website.

FCC ID : 2AC73-S1MN

please reply me as soon as u can.

I already charged by customs for \$6 a day...

if I can't get the info I will be continuously charged...

I already told the Manufacturers, but them still busy no reply my answer....

very sorry for my bother and my poor English expression I'm Taiwanese, not native-speaker

[Ticket: # 1464164 - Online forced dropoff line.](#)

Date: 2/20/2017 11:34:35 AM

City/State/Zip: Adel, Georgia 31620

Company Complaining About: Verizon Wireless

Description

I get connected online and start to use my computer and Microsoft personnel or programs disconnect me in the middle of a transaction!!! I have complained before but evidently someone has not even looked into it.

Ticket: # 1464253 - UN grant money consumer fraud

Date: 2/20/2017 12:33:43 PM

City/State/Zip: Newtown, Pennsylvania 18940

Company Complaining About: Verizon

Description

Received a message from one of my face book friends - think her account was hijacked- part of message that i receive

hello,how are u doing?

fine- Did you just return from your trip? i saw a recent photo post

glad to hear from you,hope you heard the good news?
your book?

not that

have you heard about the money grant offer?

no-

the united nations are helping us with some grant money this days,they said the money is to help eradicate poverty and maintain a good standard of living, i got \$150,000 from them and i also saw your name on their winning list when i was signing my document with them,hope they have contacted you as well?

Did you apply for it? I am not aware o any grant

i didnt apply for it,a friend of mine who got prize from them share me their online claim agent to contact

do you know how to contact them or i should share

you their online claim agent page link that i contacted about mine too?

me i will call you

i should have call you myself rather than telling you here

but i am having a technical problem with my phone,do you understand?

thanks for the info and have to get to you since have an appt

[Ticket: # 1464344 - Phone has been hacked 3 times.](#)

Date: 2/20/2017 1:31:22 PM

City/State/Zip: Burlington, Iowa 52601

Company Complaining About: Us Cellular

Description

Phone has been hacked. I've completely lost almost all control. I've lost 3 email accounts. Facebook. It's getting frustrating. Please help

Ticket: # 1464412 - 6url.ru phishing

Date: 2/20/2017 2:03:25 PM

City/State/Zip: Deer Park, Wisconsin 54007

Company Complaining About: 6url.ru

Description

I receive up to 100 junk emails every single day that most often center around pharmacy marketing and usually seem to originate from the 6url.ru website (possibly of Russian origin). My antivirus software blocks access to 6url.ru due to identity threats. Can something hopefully be done to stem this absurd volume of emails that must surely amount to millions per day in our country alone?

Ticket: # 1464461 - CLOSING A NON-CURRENT ACCOUNT WITH PAYPAL

Date: 2/20/2017 2:29:03 PM

City/State/Zip: Hallettsville, Texas 77964-4004

Company Complaining About: Hallettsville Comm (tx)

Description

PAYPAL SENDS PERIODIC MESSAGES WITH NEW DETAILS OF MY -- SUPPOSED -- ACCOUNT. I WAS ASKED, WHILE ATTEMPTING TO CLOSE THE ACCOUNT, ABOUT PERSONNEL INFORMATION THAT COULD NOT HAVE BEEN AVAILABLE TO THEM YEARS AGO WHILE THE ACCOUNT WAS ACTIVE. PAYPAL REQUESTS SSN FOR VERIFICATION. ESTRANGED FAMILY INFO. RECENT AUTO PURCHASE. I OWE NOTHING TO PAYPAL, I WISH TO BE REMOVED FROM THEIR. SITE. NOW. THANK YOU FOR YOUR HELP.

[Ticket: # 1464464 - Violation of Telemarketing Rules from 646-571-0717](#)

Date: 2/20/2017 2:30:22 PM

City/State/Zip: Jackson Heights, New York 11372

Company Complaining About: Level 3

Description

The entity originating unsolicited calls from 646-571-0717 to my cell number [REDACTED] which is in the Do Not Call Registry have been happening at least 5 times from Friday 2/17 till today 2/20/17 even after I expressly warned them that I did not a business relationship with them and to remove my number from their database.

[Ticket: # 1464540 - Xfinity wifi/phishing scam stolen/data/privacy](#)

Date: 2/20/2017 3:09:11 PM

City/State/Zip: Frederick, Maryland 21704

Company Complaining About: Comcast

Description

There is an unsecured xfinity wifi hotspot that is being used for fraudulent activity. Devices in range are auto-connecting to this spoofed network. I have never been a Comcast customer so my devices should not be logging in period. The network is being spoofed bypassing the login authentication page. Personal data is being stolen along with Comcast users accounts and passwords. I have notified Comcast twice now about the issue.

Ticket: # 1464608 - Scammer call

Date: 2/20/2017 3:52:34 PM

City/State/Zip: Princeton, Minnesota 55371

Company Complaining About: Verizon Wireless

Description

A man saying his name [REDACTED] keeps calling my phone asking if my social security number is correct and won't tell me who he is working for and keeps calling from different numbers 1-763-219-8255. 1-844-779-6195

Ticket: # 1465190 - Filthy spam

Date: 2/20/2017 9:44:27 PM

City/State/Zip: Sacramento,, California 95825

Company Complaining About: Comcast

Description

I've asked these people to stop sending such filth to me but they continue. I truly resent them invading my privacy and upsetting me with such filth.

Ticket: # 1465322 - CenturyLink Residential Solicitation**Date:** 2/21/2017 12:20:31 AM**City/State/Zip:** Seattle, Washington 98126**Company Complaining About:** Centurylink

Description

Tonight representatives from CenturyLink visited my home three times to schedule time for me to meet with a technician to learn more about their services. I have a no soliciting sign clearly posted on the front of my house. I was not home during the first two visits, but my neighbor let me know about them and I confirmed his story by reviewing my security camera footage. The time of the second visit was 2/20/2017, 5:33pm. The third visit occurred while I was home at approximately 7:30pm. I told the CenturyLink rep that I had a no soliciting sign clearly posted. He said he was not soliciting, but rather trying to tell the neighborhood about recent work on power lines in the neighborhood. When I opened the door, he proceeded to ask me questions about my current phone, internet, and cable provider which is with another company. I told him that what he was doing was soliciting. He said he was not trying to sell me anything and just wanted to schedule an appointment with one of their technicians so I could learn about their services and how much I could save if I switched. I asked the rep to leave. I am reporting this to the FCC because CenturyLink is a tv, internet, phone and cable company, but the sales tactics were also deceptive so I have filed a separate complaint with the FTC. This is the second incident of similar nature in under a year. I reported the first time to CenturyLink directly. Thank you for looking into this matter.

[Ticket: # 1465344 - Request to "validate m account"](#)

Date: 2/21/2017 12:53:49 AM

City/State/Zip: Los Angeles, California 90035

Company Complaining About: Time Warner

Description

310-621-2646

Ticket: # 1465410 - Access Lockout

Date: 2/21/2017 8:23:21 AM

City/State/Zip: Hollywood, Florida 33020

Company Complaining About: Google Email Not Internet Service

Description

my phone was stolen i contacted googole no answer been 3weeks now
Google has no way of contacting anyone....I have disabilites that make it hard for mne to deal with
them. my email account is very important and ive been breached and company has yet to reach me
ive reached out ot them selver times deaf ears..

Ticket: # 1465427 - Roblox and minors

Date: 2/21/2017 9:12:38 AM

City/State/Zip: Binghamton, New York 13905

Company Complaining About: Roblox

Description

This company does not safeguard the privacy or well-being of young children on their site. Any child of any age can set up an account without their parents permission. When I asked the company about deleting my seven-year-old child account that he created using his own real name I was told there is no feature to disable it that the child should stop using

[Ticket: # 1465597 - Internet Hacking Complaint](#)

Date: 2/21/2017 10:37:29 AM

City/State/Zip: Pittsburgh, Pennsylvania 15236

Company Complaining About: Verizon

Description

Fax Ticket Ready For Data Entry

Ticket: # 1465995 - Innapropriate behavior of cable company representative

Date: 2/21/2017 12:58:24 PM

City/State/Zip: Shohola, Pennsylvania 18458

Company Complaining About: Blue Ridge Communications

Description

We became customers of Blue Ridge cable company in November of 2016.

A representative of the cable company came to our door on Friday, Feb 17 at about 1:30 pm.demanding us to come to their offices with two forms of identification in the next five days. When we called the cable company representatives to find out more, we were told that a woman with a letter from an attorney was saying that she was Edward LaRose's daughter and that he is deceased. She also had our PO box number (which is in Barryville, NY!)

My husband and I have been married for 33 years...we have no children. And my husband is very much alive.

The cable company would not give us the information about the attorney on the letter. We were told we had to speak with Blue Ridge Cable Company representative Mr. John McArdle.

We called to speak with Mr. McArdle five times Friday afternoon...constantly be assured he was going to call us right back...and he never called us.

In the meantime, we called our post office to make sure no one was trying to break into our PO Box. We called our electric utility to make them aware that there may be some fraud being perpetrated. And we called our bank to put them on alert them that something strange was going on.

When it was clear that Mr. McArdle was not going to call us (we were told he had left for the day) we called the state police and they referred us to our local police department (Shohola, PA). The police officer said that he could not do anything based on hearsay...but that we could bring the letter from the attorney that was presented to the cable company and that they would start an investigation.

Mr. McArdle did not call Monday morning either. I called Blue Ridge two times on Monday morning ...even asking to speak with his boss (Mr. Messenheimer) and was told that Mr. McArdle was the only person I could speak to on this matter.

When Mr. M<cArdle finally called late Monday morning he was very rude. He was angry with us for not bringing in Identification to the office. I explained that 1) the bill is in my husband's name and I did not know if they needed him or if I could present my ID 2) that we did not understand why we needed to present ID again when we did so when signing up for the cable service in November, 3) that we still have NJ driver's licenses and would they need ID that indicates that we own/live at the property in Shohola.

I also expressed my frustration that he had not called us back in a more timely fashion regarding such an urgent issue. He said "I am busy and have other things to do...and I did call you and leave a message at 4:30 on Friday." I told him that our phone service is with his company and that there was

no message left. (I also called back to Blue Ridge after my call with Mr. McArdle ended and had the technicians check to see if messages can be left...They can. Mr. McArdle was clearly lying about calling and leaving a message).

I explained to Mr. McArdle that I had called our post office, our electric utility, our bank to assure that no other fraud was being detected. I also told Mr. McArdle that we had called the police...at which he got VERY ANGRY and said you could have done this the easy way and just brought in your ID."

When I explained that the police would like a copy of the letter from the attorney, Mr. McArdle said, "they will have to subpoena me for it."

Mr. McArdle refused to give me any information about who the attorney is except his name which is Brian (or Bryan) Hughes and that he is an attorney in New York. He would not clarify if it was Brian with an I or Bryan with a y...and would not disclose the phone number or address of the attorney.

Mr. McArdle said, "I am not giving you any information until I speak with this attorney."

We are very confused as to why we are being treated this way from our cable company. Mr. McArdle is acting like we have done something wrong...when in fact we are the potential victims of a crime. His actions almost sound like he is somehow involved!

Ticket: # 1466068 - Windows Malware Scam**Date:** 2/21/2017 1:28:07 PM**City/State/Zip:** Greensboro, North Carolina 27455**Company Complaining About:** AT&T

Description

As I was researching information for work, my computer froze and an alert window popped up asking for an administrator name and password. The window was coming from a website through my browser, not from my computer system. A voice over explained to me that the website was transmitting my credit card information. The system box asked me to call 844-841-1953 for help. When I called that number I got a man on the line with a thick Indian accent. He began explaining to me that the scam was because I had navigated to websites like Amazon and Facebook, and their privacy had been compromised. Ultimately I was finally able to use system manager to force-close Firefox and remove the tab, although it popped up a second time. The man on the phone told me that if I suspected this was a scam, I should not have called the phone number. I am fairly sure this was just a phishing scam trying to collect consumer phone numbers.

The website that the scam directed me to was <http://www.usabankingsure.online/mozz/>

The website title was "errorx5089789"

Ticket: # 1466471 - internet phishing scam

Date: 2/21/2017 3:11:06 PM

City/State/Zip: Sandy, Utah 84093

Company Complaining About: Comcast

Description

I received an email stating that we had been charged a fee of \$97.99 through iTunes. the email stated that I could cancel this charge if I responded in 48 hours or less. upon clicking the "cancel charge" link, I was directed to an "apple.com" page. It looked just an apple page and the address bar even had the address as apple.com. I entered my phone number, apple ID and password, home address, credit card and social security # and later found that it was a fraud. I have since contacted the 3 credit agencies and my bank, apple, netflix etc.

Ticket: # 1466665 - Credit card scam calls

Date: 2/21/2017 3:55:27 PM

City/State/Zip: Asheville, North Dakota 28803

Company Complaining About: Charter

Description

Every day I get calls from a robo call for a credit cards scam that wants to lower my interest rate. I have no interest as my credit cards are automatically paid off each month. I have asked orally and by selecting the number which they indicate on the telephone keypad which will opt out of these calls. I continually get two or three calls every day. I am a certified handicap person with 12 surgeries it take great pains for me to answer the telephone. Each day the telephone number changes. I am on the do not call list and I have reported this by telephone and on the internet both to the FCC and FTC several times but these calls continue each day. PLEASE is there something that can be done to stop these annoying phone calls. This is the second time I received this call today 02/21/2017. The number called from today is 303-250-5238 . Previous complaint numbers 58669773 and 80778351.

Ticket: # 1466962 - Copy Right Infringement**Date:** 2/21/2017 5:12:36 PM**City/State/Zip:** Cheshire, Oregon 97419**Company Complaining About:** Comcast

Description

The consumer was one of the individuals that was hit consecutively on his website in the year 1998. The consumer didn't know how to divert the traffic to it. And in 2011 the consumer has been hit again to his site CellularSanta.com and he owns the rights to the visual rights of Santa and has another copy right for the cellular Santa applications for selling wireless equipment. The consumer has owned these copy rights since 1995. The consumer has been forced to get away from Yahoo and has been trying to file the suit with them and they've been non complacent. Melbourne IT Corporation has also tried to attack the consumer as he had verification to all truths of his domain and didn't violate anything online. The consumer had personal issues at the time that and they took it from him. They attempted to sell off his domain, because of the consumer's content was exponentially huge linked to many various sites. The consumer couldn't even tamper in his own content. There are 9 DNF and BL connected to the links, one being Comcast that was being sold the advertising to the site. Naturally, the consumer is upset and it was confirmed by Melbourne IT that the 2 servers are doing malicious activity and shut this down. Attaching to this case, the consumer has been given a control verification number #80663743 that was filed by the Federal Trade Commission (FTC).***CTR383-phone***

Ticket: # 1466969 - Copy Right Infringement pt2

Date: 2/21/2017 5:14:47 PM

City/State/Zip: Cheshire, Oregon 97419

Company Complaining About: Yahoo Inc

Description

The consumer was one of the individuals that was hit consecutively on his website in the year 1998. The consumer didn't know how to divert the traffic to it. And in 2011 the consumer has been hit again to his site CellularSanta.com and he owns the rights to the visual rights of Santa and has another copy right for the cellular Santa applications for selling wireless equipment. The consumer has owned these copy rights since 1995. The consumer has been forced to get away from Yahoo and has been trying to file the suit with them and they've been non complacent. Melbourne IT Corporation has also tried to attack the consumer as he had verification to all truths of his domain and didn't violate anything online. The consumer had personal issues at the time that and they took it from him. They attempted to sell off his domain, because of the consumer's content was exponentially huge linked to many various sites. The consumer couldn't even tamper in his own content. There are 9 DNF and BL connected to the links, one being Comcast that was being sold the advertising to the site. Naturally, the consumer is upset and it was confirmed by Melbourne IT that the 2 servers are doing malicious activity and shut this down. Attaching to this case, the consumer has been given a control verification number #80663743 that was filed by the Federal Trade Commission (FTC).***CTR383-phone****

[Ticket: # 1467389 - Boost mobile](#)

Date: 2/21/2017 7:30:24 PM

City/State/Zip: Jensen Beach, Florida 34957

Company Complaining About: Boost Mobile

Description

I bought a phone from boost. So i had there service for a month, Its terrible where im at. My internet is super slow at unlimated data "lte". Also I use my phone for work and i can't surf the internet while on my phone which is vital for my job. I called and they will not unlock my phone.

[Ticket: # 1467431 - Someone attempted to hack into my router and blocked somehow internet speed](#)

Date: 2/21/2017 7:55:17 PM

City/State/Zip: New Kensington, Pennsylvania 15068

Company Complaining About: Comcast

Description

Someone attempted to hack into my router and blocked somehow internet speed

Ticket: # 1467557 - Someone Shortened My Twitter Account On Chrome

Date: 2/21/2017 9:09:17 PM

City/State/Zip: New York, New York 10032

Company Complaining About: T Mobile

Description

I Need Assitance Someone I Believe Its Twitter Themselves Someone Is Hacking Into My Account [REDACTED] e And Destroying My Editing And My Photo Crops On My Editorial Also On My Google Profile This Guy Has His Picture [REDACTED] And His Photo's On My Google Twitter Profile When You Type In [REDACTED] Can Someone Fix This Or Find Out What Device This Guy Is Using And Shut Him Down !

[Ticket: # 1467921 - Follow-up to 1184889](#)

Date: 2/22/2017 9:22:43 AM

City/State/Zip: Columbus, Ohio 43207

Company Complaining About: Time Warner

Description

Fax Ticket Ready For Data Entry

Ticket: # 1468007 - Constant harassing emails

Date: 2/22/2017 10:32:56 AM

City/State/Zip: Las Vegas, Nevada 89147

Company Complaining About: Centurylink

Description

https://s16.postimg.org/i7y9b7n2t/screenshot_2017_02_21_13_49_55.png

I have written letters and opted out of these junk emails endlessly. I would think there could be a way for us to protect ourselves better. I reaching out in hopes of getting a resolution. The latest letter I sent was this morning to address P.O. Box 12630 San Diego, Ca 92112-3630

Ticket: # 1468132 - Fake AT&T Facebook page

Date: 2/22/2017 11:35:18 AM

City/State/Zip: St Joseph, Missouri 64506

Company Complaining About: AT&T

Description

Went on to AT&T facebook page to ask a question about our bill & who to contact and this MonicaC offered to help and gave a phone # 877-929-5551 ext 2103818. Became suspicious so I called AT&T customer service and spoke with a Crystal who then checked out the info I gave her and came back to say they do not do business that way and not to give this lady anymore time. So, I contacted Facebook with the info and you too. I do not know if this is some kind of scam but told the lady not to contact me as I was reporting this.

[Ticket: # 1468198 - Hijacked IP address](#)

Date: 2/22/2017 11:56:45 AM

City/State/Zip: Thomasville, North Carolina 27360

Company Complaining About: Time Warner

Description

My ISP, Time Warner Cable, was unable to help me understand why the IP addresses on both of the iPhones on my home network are being hijacked by an IP address that apparently belongs to Ford Motor Company, according to ARIN-WHOis. I've contacted Ford Motor Company's NOC DNS admin and a member of their Computer Incident Response Team but they were unwilling to provide any information regarding this issue.

Ticket: # 1468260 - AT&T hijacked my Yahoo email

Date: 2/22/2017 12:14:08 PM

City/State/Zip: Waukesha, Wisconsin 53186

Company Complaining About: AT&T

Description

I am not an AT&T customer yet they took control of my Yahoo email account without my permission. I have been unable to change my password as I need to go through an ATT account which I don't have since I'm not a customer of ATT. I have not been able to contact support as I don't have any account or phone numbers associated with ATT. When this first occurred I was able to contact a customer service rep at ATT. She told me it didn't matter if the account was under Yahoo or ATT as ATT owned Yahoo. Being changed to ATT changed multiple things with my email. I have not been able to contact ATT for help as I don't have an account with them. A phone number popped after I indicated that I needed a new user ID and password. I was on hold for so long that I finally hung-up.

Ticket: # 1468675 - Spam coming through email

Date: 2/22/2017 2:14:02 PM

City/State/Zip: Anthem, Arizona 85086

Company Complaining About: Centurylink

Description

For months and months and months I have been trying to get Century Link to fix the spam. I know of several people with the same problem . Months ago CL had me change my password and that did not work. I get well over 100 a day. There was a breach at CL and that is when all this started. I changed my spam settings to high and that does not work either. Every time I call CL I get the same answer of we are working on it or you have everything set right so that is the best cl can do. I am spending too much time sending everything to spam on cl and it keeps coming back. I am going out of the country and have to pay for data and this will cost me a fortune each day. There are between 100-200 spam emails a day. There has to be a problem with spam going through your servers.

[Ticket: # 1468745 - Security Alerts](#)

Date: 2/22/2017 2:35:50 PM

City/State/Zip: Greenville, South Carolina 29607

Company Complaining About: AT&T

Description

I've had 3 security alerts on accounts I don't even use in the past 2 weeks alone. I use strong passwords but since the election I have had and heard other people have had security breaches. Mine involve my bank, Groupon, and Air B&B. I did not even have 3 issues in the past 2 years. This feels very suspicious given the volatile situation we are in.

Ticket: # 1468868 - Abusive Spam Emails

Date: 2/22/2017 3:11:18 PM

City/State/Zip: Centreville, Maryland 21617

Company Complaining About: Atlantic Broadband

Description

I have been receiving about 50 spam emails each day for the last month. I have requested numerous times to unsubscribe because I am not interested and didn't request to be emailed. Unfortunately the unsubscribe site does not work on most of the emails and the look is identical so I know they are coming through a click to pay site. I do not know how to contact this site personally. The site address always ends in digifelony.com. I am requesting this to be investigated and the person to cease the emails.

Ticket: # 1469425 - DO NOT TRANSLATE

Date: 2/22/2017 5:58:48 PM

City/State/Zip: Cupertino, California 95014

Company Complaining About: AT&T

Description

DO NOT TRANSLATE

THIS IS TO INFORM YOU I CONTACTED HIGH LEVEL UNITED STATES GOVERNMENT OFFICIALS REGARDING COMPUTER SCIENCE SPAM COMPUTING - JUNK FAXING - JUNK EMAILS - MONTY PYTHON SPAM - SPAM EMAILS - SLAMMING - UNWANTED CALLS - UNWANTED TOUCHING - DISCONNECTING ME - HANGING UP ON ME - (COMCAST HAS TO GIVE ME BACK ALL MY MONEY COMCAST HAS EVER STOLEN FROM ME - USED OF MINE - PULLED OUT OF IT - USED ON OTHER PEOPLE - USED ON SOMEONE ELSE - USED ON EVERYONE ELSE (BUT ME AND IT WAS ALL MY MONEY) - (RETRO-ACTIVE WITH INTEREST). COMCAST OWES ME FOR BEING ON MY MUSIC'S FREQUENCYS TONES AND WAVES - TAKING MY HOME FROM ME - (I HAVEN'T BEEN THERE FOR 5 YEARS) - I NEVER SOLD THESE FREQUENCY'S TONES AND WAVES - I NEVER SOLD ANY OF MY HOMES - THEY WERE STOLEN FROM ME - MY LOCKS WERE PICKED - WINDOWS BROKEN - DOORS TORN DOWN - SLAMMED INTO - ALL THIS COMCAST HAS TO GIVE BACK TO ME (RETRO-ACTIVE WITH INTEREST) (ORAL SEX AND DICK SEX WILL NEVER BE ACCEPTABLE ON PAPERWORK OR ON THE AIR WAVES). YOU WILL NO LONGER BE ABLE TO DICK ME AROUND - ALL THE POSITIVE YOU TURNED AROUND TO NEGATIVE - ALL WILL HAVE TO BE GIVEN BACK TO ME - (NEGATIVE YOU WILL NO LONGER HAVE ACCESS) (AT&T - ATT UVERSE - ATT DIRECT TV - GARBAGE - PG&E (PACIFIC GAS AND ELECTRIC) WATER - COMET TECHNOLOGIES / SAN JOSE WILL HAVE TO GIVE ME ALL MY THINGS MONEY BACK)

I WAS SEXUALLY ASSAULTED AND RAPED AND ALL LOCAL FIRE DEPARTMENTS AND ALL LOCAL POLICE DEPARTMENTS ARE AND HAVE BEEN ON IT - THEY'RE USING SIRENS - RED CURBS - CURBS - ALL LOCAL AND ALL CITY'S I'VE BEEN AT - WHEREEVER I GO ARE ALL ON IT - (SHAME ON YOU) (SHAME ON ALL OF YOU). DONALD TRUMP CALLS THE RAPE AND THE SEXUAL ASSAULT (SHE'S NASTY). THEIR ARE MANY LANGUAGES ON THE SEXUAL ASSAULT - VIETNAMEES MEXICIANS - I CAN HEAR THE TONES. THEY HAVE BEEN USING THE SAN JOSE POLICE DEPARTMENT EVERYWHERE - I WAS AT THE REAL SAN JOSE POLICE DEPARTMENT TWICE - THEY WANTED ME HANDCUFFED FOR THE ELECTIONS. THESE ARE BAD PEOPLE. EVERYWHERE I'D GO I WOULD HEAR THE WORDS SAN JOSE - THIS BROUGHT AROUND THE REAL POLICE REAL FIRE REAL SHERRIFFS WHERE I WAS AT - EVEN ON A DAY TRIP. ITS AS THOUGH THE SEXUAL ASSAULT FOLLOWS ME AROUND. BOTH THE SEXUAL ASSAULT AND THE RAPE HAD TO DO WITH MUSIC. I WAS TRAMATIZED BOTH TIMES. I WANT EVERYONE OFF AND OUT OF IT. BOTH EMPLOYEES AT BANKS AND ON THE PHONES WOULD ALWAYS SAY TO ME 'NOT AT THIS TIME' - THEY ARE STREAMING AT STORES THE SEXUAL ASSAULT MUSIC AND THE RAPE MUSIC WITH THE COMMERCIALS. A REAL MAN SEXUALLY ASSAULTED ME - I THINK HE'S WITH THE SAN JOSE POLICE - THEY'VE CALLED ME A RAT ON TV AND PLACES I'VE BEEN I CAN HEAR THE WORD RAT AND SAN JOSE.

I AM A FAMOUS COUNTRY MUSIC SINGER - I WANT ALL MY MONEY BACK - THERE'S NEVER GOING TO BE ANYMORE 1/2 - I WANT 100% OF ALL MY MONEY BACK.

I'M WITH HILLARY CLINTON. DONALD TRUMP IS JUST A MESSENGER - I WORKED FOR PALM INC / SUNNYVALE CA (CELL PHONES - HP BOUGHT PALM INC) I TOLD MY BOSS THEY'RE ALL MESSENGERS - I'M DOING ALL THE WORK.

CNN NEWS AND FOX NEWS SMEARED MY NAME (I WANT THEM OFF OF ALL MY SCREENS) CHARACTER ASSINATED ME - ALL THIS THAT LANDED ME IN THE REAL WORLD - I DON'T WANT TO BE IN THE REAL WORLD - I NEVER WANTED TO BE IN THE REAL WORLD - I BELONG IN MOVIES TV ONLY - I CAME FROM MOVIES AND TV - MY BODY WASN'T MADE TO BE IN THE REAL WORLD - I'LL DIE IN THE REAL WORLD.

I WORKED FOR HEWLETT-PACKARD FOR MANY YEARS - MERCURY INTERACTIVE / SUNNYVALE - ABBOTT LABS / REDWOOD CITY - MOLECULAR DEVICES / SUNNYVALE - I'VE WORKED COMPUTER COMPANY'S - HARDWARE SOFTWARE AND BIO-TECH - I WORKED FOR ATTORNEYS EARLY IN MY CAREER - I HAVEN'T WORKED FOR A FEW YEARS. I AM PURSUING MY MUSIC CAREER.

I NEED TO MOVE OUT OF CALIFORNIA ASAP - THE HARASSMENT BOTHERING BUGGING FOLLOWING ME TORTURING ME ETC - I NEED TO BE OUT AND OFF THE CALIFORNIA SYSTEM ASAP. THE SEXUAL ASSAULT AND THE RAPE IS IN AND ON THE CALIFORNIA SYSTEM. THEY ALWAYS SAY I'M ON IT.

THE ASIA PACIFIC REGIONS / THAILAND / CHINA / SINGAPORE / NORTH AND SOUTH KOREA / - VIETNAMEES / NORTH AND SOUTH KOREANS / MALYSIA / ASIA / PHILIPPINES / PORTUGUESE - ALL ASIAN DECENTS - THESE PEOPLE HAVE BEEN A REAL BOTHER - THEY BRING IN 'THE HEADS' WHEN THEY SEE ME. I WANT TO BE DISCONNECTED FROM ALL THESE PEOPLE - THEY INTERCEPT MY CALLS - INTERCEPT CUSTOMERS - INTERCEPT EMPLOYEES - THEY HAVE BEEN CONTROLLING THE WORLD - I NEED TO DISCONNECT FROM ALL 'THE HEADS' AND ALL THE ABOVE. I HAVE A PHONE CONNECTION WITH THE HEADS - I WANT TO BE DISCONNECTED. I HAVE A CONNECTED WITH THE WORDS 'THESE PEOPLE' AND 'YOU GUYS' I WANT TO BE DISCONNECT - THE WORDS THESE PEOPLE / YOU GUYS ARE CONNECTION WORDS. THE HEADS TOLD ME I CAN'T HELP YOU. THEIR ON TV / THE INTERNET / PHONES / COMPUTERS / AND THEY COME AS SECURITY MAINTENANCE AT TIMES AS MAIDS IN HOTELS A LOT OF HOTELS EVERYWHERE. THOSE TOO ON THE SEXUAL ASSAULT AND THE RAPE.

I'M ALWAYS READING SEEING AND HEARING AN OLD PATTERN - REALESTATE AGENTS ASKING FOR A FUNDS LTR - THINGS PEOPLE SHOULDN'T BE READING - DEPRESSING - GLOOM - MISERY - DISADVANTAGE - MISERY - DEPRIVED - SLUGGISH - POVERTY STICKEN - ALL NEGATIVE WORDS - THE FUNDS LTR DOESN'T HAVE ANYTHING TO DO WITH MONEY - THEIR JUST WORDS AND TRIGGER NUMBERS - WORDS IN A SONG - THEY'RE ALL TRIGGER WORDS AND NUMBERS - THEY POINT THEIR FINGERS AT THE TRIGGER WORDS ON PAPERWORK OR PAPER TO TRIGGER YOU ON A PARTICULAR WORD WORDS OR PHRASES THEY ARE SHOWING YOU - WHEN THEY DO THIS YOUR TIRGGER HAS BEEN SET - THEN YOUR TIRGGERED WORDS ARE EVERYWHERE YOU GO ON THE WORDS THAT WERE POINTED TO - THEY ARE PUTTING WORDS IN YOUR MOUTH - CUSTOMERS DO THIS TO RECEPTS TOO TO CONTROL THE EMPLOYEE TO PUT WORDS IN THEIR MOUTHS. ITS A

BACK AND FORTH THING - CUSTOMERS TRIGGER EMPLOYEES - EMPLOYEES TRIGGER CUSTOMERS. (THE ASIAN DECENTS ARE ALWAYS ON IT) - THEY HAVE TO GIVE ME ALL MY MONEY BACK. I WANT ALL THE ASIAN DECENTS OFF MY THINGS. I'VE SEEN THEM SWITCH RIGHT BEFORE MY EYES - THEY ARE WHITE THEN THEY SWITCH TO ASIAN DECENT. I WANT TO STOP ALL THE SWITCHING. WHEN I TELL THEM I'M GOING TO CALL THE COPS - THEY LAUGH AT ME. THEY ARE THE COPS.

I'M AT A PLACE - CUPERTINO CA - WHERE REAL COPS ARE WORKING IN GROCERY STORES BANKS CAR LOTS RESTAURANTS STORES - EVERYWHERE - EVERY BUSINESS IS THE SAN JOSE POLICE STATION - MAINLY THE SAN JOSE POLICE DEPARTMENT IN SANTA CLARA COUNTY CALIFORNIA. THEY HAVE MY NAME AS ROXANNE MYERS - I HAVE LEGALLY CHANGED MY NAME TO LAWLER.

I NEED HELP - PLEASE DISCONNECT ME. THE CALIFORNIA SECRET SERVICE TOLD ME TO CALL THE FCC.-

I'VE PROVIDED YOU WITH A 2016 PHOTO OF ME - THEY ARE TRYING TO FORCE AND MAKE PEOPLE BELIEVE I AM OF ASIAN DECENT - THIS IS A LIE - NO WAY IN HELL.

DO NOT TRANSLATE

Ticket: # 1469550 - DO NOT TRANSLATE

Date: 2/22/2017 6:33:52 PM

City/State/Zip: Cupertino, California 95014

Company Complaining About: Dish Network

Description

DO NOT TRANSLATE

THIS IS TO INFORM YOU I CONTACTED HIGH LEVEL UNITED STATES GOVERNMENT OFFICIALS REGARDING COMPUTER SCIENCE SPAM COMPUTING - JUNK FAXING - JUNK EMAILS - MONTY PYTHON SPAM - SPAM EMAILS - SLAMMING - UNWANTED CALLS - UNWANTED TOUCHING - DISCONNECTING ME - HANGING UP ON ME - (COMCAST HAS TO GIVE ME BACK ALL MY MONEY COMCAST HAS EVER STOLEN FROM ME - USED OF MINE - PULLED OUT OF IT - USED ON OTHER PEOPLE - USED ON SOMEONE ELSE - USED ON EVERYONE ELSE (BUT ME AND IT WAS ALL MY MONEY) - (RETRO-ACTIVE WITH INTEREST). COMCAST OWES ME FOR BEING ON MY MUSIC'S FREQUENCYS TONES AND WAVES - TAKING MY HOME FROM ME - (I HAVEN'T BEEN THERE FOR 5 YEARS) - I NEVER SOLD THESE FREQUENCY'S TONES AND WAVES - I NEVER SOLD ANY OF MY HOMES - THEY WERE STOLEN FROM ME - MY LOCKS WERE PICKED - WINDOWS BROKEN - DOORS TORN DOWN - SLAMMED INTO - ALL THIS COMCAST HAS TO GIVE BACK TO ME (RETRO-ACTIVE WITH INTEREST) (ORAL SEX AND DICK SEX WILL NEVER BE ACCEPTABLE ON PAPERWORK OR ON THE AIR WAVES). YOU WILL NO LONGER BE ABLE TO DICK ME AROUND - ALL THE POSITIVE YOU TURNED AROUND TO NEGATIVE - ALL WILL HAVE TO BE GIVEN BACK TO ME - (NEGATIVE YOU WILL NO LONGER HAVE ACCESS) (AT&T - ATT UVERSE - ATT DIRECT TV - GARBAGE - PG&E (PACIFIC GAS AND ELECTRIC) WATER - COMET TECHNOLOGIES / SAN JOSE WILL HAVE TO GIVE ME ALL MY THINGS MONEY BACK)

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DO NOT TRANSLATE

Ticket: # 1469561 - DO NOT TRANSLATE

Date: 2/22/2017 6:36:02 PM

City/State/Zip: Cupertino, California 95014

Company Complaining About: Charter

Description

DO NOT TRANSLATE

THIS IS TO INFORM YOU I CONTACTED HIGH LEVEL UNITED STATES GOVERNMENT OFFICIALS REGARDING COMPUTER SCIENCE SPAM COMPUTING - JUNK FAXING - JUNK EMAILS - MONTY PYTHON SPAM - SPAM EMAILS - SLAMMING - UNWANTED CALLS - UNWANTED TOUCHING - DISCONNECTING ME - HANGING UP ON ME - (COMCAST HAS TO GIVE ME BACK ALL MY MONEY COMCAST HAS EVER STOLEN FROM ME - USED OF MINE - PULLED OUT OF IT - USED ON OTHER PEOPLE - USED ON SOMEONE ELSE - USED ON EVERYONE ELSE (BUT ME AND IT WAS ALL MY MONEY) - (RETRO-ACTIVE WITH INTEREST). COMCAST OWES ME FOR BEING ON MY MUSIC'S FREQUENCYS TONES AND WAVES - TAKING MY HOME FROM ME - (I HAVEN'T BEEN THERE FOR 5 YEARS) - I NEVER SOLD THESE FREQUENCY'S TONES AND WAVES - I NEVER SOLD ANY OF MY HOMES - THEY WERE STOLEN FROM ME - MY LOCKS WERE PICKED - WINDOWS BROKEN - DOORS TORN DOWN - SLAMMED INTO - ALL THIS COMCAST HAS TO GIVE BACK TO ME (RETRO-ACTIVE WITH INTEREST) (ORAL SEX AND DICK SEX WILL NEVER BE ACCEPTABLE ON PAPERWORK OR ON THE AIR WAVES). YOU WILL NO LONGER BE ABLE TO DICK ME AROUND - ALL THE POSITIVE YOU TURNED AROUND TO NEGATIVE - ALL WILL HAVE TO BE GIVEN BACK TO ME - (NEGATIVE YOU WILL NO LONGER HAVE ACCESS) (AT&T - ATT UVERSE - ATT DIRECT TV - GARBAGE - PG&E (PACIFIC GAS AND ELECTRIC) WATER - COMET TECHNOLOGIES / SAN JOSE WILL HAVE TO GIVE ME ALL MY THINGS MONEY BACK)

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DO NOT TRANSLATE

Ticket: # 1469567 - DO NOT TRANSLATE

Date: 2/22/2017 6:38:16 PM

City/State/Zip: Cupertino, California 95014

Company Complaining About: Cable One

Description

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Ticket: # 1471660 - at@t makes "hard inquiry" on my credit report

Date: 2/23/2017 4:57:36 PM

City/State/Zip: Wichita, Kansas 67218

Company Complaining About: AT&T

Description

I use Credit Karma.

On about August 10, 2016 I called At@t to get prices on internet service. After they told me the prices I told them that their prices were too high and I would not purchase internet service from them. A couple of days later I was in my credit Karma files and saw where At@t had put a HARD INQUIRY on my Equifax credit report.

I called At@t and after 14 calls and being routed everywhere and being told they did not know what I was talking about, I contacted the FCC.

The FCC contacted them on my behalf and AT@t verified that I was not a customer and they would remove the HARD INQUIRY (Which can damage credit rating). The FCC ticket # was 1136901.

I am contacting you again because At@t has never bothered to remove the HARD INQUIRY. I go to Credit Karma once a week, and even though they told FCC that they would remove it, they never have.

All I did was call these people to get pricing. Please help me.

[Ticket: # 1471759 - potential internet hack](#)

Date: 2/23/2017 5:18:21 PM

City/State/Zip: Mesa, Arizona 85208

Company Complaining About: Centurylink

Description

Had a pop up on my home computer that said I was blocked and needed to call Microsoft. Called the number--888 number but was returned from 520-535-1246.

Said they were Microsoft and would fix the problem. I called MacAfee and they said it was a hack and I should watch my accounts.

Ticket: # 1472012 - Scammers Controlling Screen

Date: 2/23/2017 7:04:07 PM

City/State/Zip: Ewing, New Jersey 08021

Company Complaining About: College Campus Wifi

Description

I got a phone call from 844 421 5043, stating that my apple ID had been compromised. They instructed me to go on my lap top in order to access my computer. They made me type in a website and started screen sharing with me. I automatically cut that access and contacted APPLE support. They said that was the start of a scam..people who call to pretend that your devices are at risk.

Ticket: # 1472556 - "Send Money Scam"

Date: 2/24/2017 10:21:20 AM

City/State/Zip: Hudson, New York 12534

Company Complaining About: Verizon

Description

Our son in Vancouver received a phony email from someone posing as me, on Feb 21 saying they were in difficulty, and would he send them money. On Feb 22 one of my real estate customers contacted me and told me the same story, that someone posing as me emailed him saying that I was in difficulty and needed money, and would he send him money. Today Feb 24, my same customer in ClintonCorners, contacted me again saying he received another email, asking him to wire the funds \$1450 to an address in Phillipines (52 Corazon De Jesus Street, San Juan, 1500 Metro Manila). The From element in the email was "rlty600@hotmail.com". Please advise.

[Ticket: # 1472767 - Unwanted & unrequested emails](#)

Date: 2/24/2017 11:42:54 AM

City/State/Zip: Lampasas, Texas 76550

Company Complaining About: Verizon Wireless

Description

The company is MarketWatch. Their "unsubscribe" system sends you to a form to fill out to join up with their program, not unsubscribe from something I didn't ask for in the first place! Tried to send a message asking them to quit sending anything to me by clicking "return" and it goes to "do not reply" when sent. This stuff should be against the law. I'm 77, not in the greatest health and want their abuse to stop. Thanks. Ben.

Ticket: # 1472780 - Notifications from NAIG

Date: 2/24/2017 11:46:52 AM

City/State/Zip: Berkeley, California 94707

Company Complaining About: T Mobile

Description

I keep getting unauthorized notifications from NAIG.com on my phone. I can't get rid of them.

Ticket: # 1473952 - UBER Failure to Unsubscribe

Date: 2/24/2017 5:06:04 PM

City/State/Zip: Beecher, Wisconsin 54156

Company Complaining About: Verizon

Description

I registered with Uber as a customer and used their service one time. I have since cancelled the app. I continue to receive solicitations for personal information to become an Uber driver. I have never requested information regarding employment and have Unsubscribed from their mailing list numerous times in the past 60 days. The emails keep coming.

Ticket: # 1474273 - Google is keeping my "old"GMail Account Hostage**Date:** 2/24/2017 7:10:32 PM**City/State/Zip:** Vero Beach, Florida 32968**Company Complaining About:** Google

Description

Saturday when we were upgrading our phones the Verizon associate asked me for my google account password. I had no idea since I hadn't used it in forever and it was in a "password book" at home. So we proceeded with a new password. When I left the store all my new emails, old 300+ emails, contacts and about 250 photos I hadn't downloaded were in my phone. When I got home and opened my home computer a google pop up asked for my password. I put in the new password and it responded that I had changed it 2 hours ago and what password do I remember, so I put in my "old" password. I go through the "verification" process, secret question/ answered and then was asked when did I first sign up for Google (Month/year). Seriously? No one can remember back to ages ago. To make a long story short, they sent me emails as to what to do which basically had me sign up for the above new email to get verification information yet everytime I tried their instructions, I could not get my old email address back. ALL my business and personal contacts were lost, all email files (thousands of emails)lost, about 100 emails that were not filed, lost and all the photos and what was on my phone when I left the store (messenger info) were ALL gone. Google has no LIVE customer support and each time they sent me a link , (That did not work because it kept saying couldn't verify my account), each time I received a similar template with minor changes in wording saying they apologized for the inconvenience. I even called the phone number on my credit card account that I'm paying them for extra storage. The gentleman couldn't help but sent me a link that he said could help. It didn't. Now I am desperate. All my contacts are gone, all my email files, GONE, all photos (250+) on my phone, GONE, all emails (100+) that were not filed, GONE. They have all my "life's" history in their system that I cannot retrieve with their instructions. All I have is a 5 day old gmail account that I refuse to use as my permanent account. Oh, when I "replied" to their email: store-support@google.com I got responses but when I put the address in a new email from me I received an "Oops this is a no-reply email address." PLEASE help me get my life back !!!!!

Ticket: # 1474295 - /harassing phone calls deceptive practices

Date: 2/24/2017 7:24:54 PM

City/State/Zip: Palo Alto, California 94301

Company Complaining About: AT&T

Description

Went online to get a quote for Kaiser health insurance. Entered some info including phone #. They immediately called me without me asking them to. They said they were a call center and that they did not sell Kaiser products. I asked them to take me off their list and that I was not interested. They then called me 1 different times within a half hour. website is #2 on the google search 'Kaiser health insurance ca'. www.affordable-health-insurance-plans.org/kaiser .

Ticket: # 1474440 - Excessive advertising from HP after I registered purchase

Date: 2/24/2017 9:13:28 PM

City/State/Zip: Dunwoody, Georgia 30338

Company Complaining About: Hewlett Packard

Description

HewlettPackard (HP) has deluged me with advertisements since I purchased a new PC. They do not have an UNSUBSCRIBE on any of their emails, there is no way to navigate to any forum to unsubscribe or notify them. PLEASE get them to cease and desist.

Ticket: # 1474471 - cell phone

Date: 2/24/2017 9:34:19 PM

City/State/Zip: Sacramento, California 95823

Company Complaining About: Straight Talk

Description

My cell phone stopped working on Feb.22, 2017. A Straight talk representative said they needed to send me a sim card. They said when the card arrived to call straight talk and they would activate the phone. They also said my unused minutes and days would be credited. Today I received the sim card and called Straight talk to activate the phone. I was told someone called and switched my phone number to another company. A Straight talk representative said someone had all my information and switched my phone number to another company. Also my unused minutes and days disappeared from their computer.

[Ticket: # 1474555 - FCC attacks against consumers](#)

Date: 2/24/2017 11:15:36 PM

City/State/Zip: Royersford, Pennsylvania 19468

Company Complaining About: Fcc

Description

What is Ajit Pai doing to protect consumer data in light of the recent Cloudbleed vulnerability? Is he going to let the requirement for ISPs to protect customer data proceed? Or is he still making the excuse that ISPs aren't different from edge providers. That excuse says that he either is totally ignorant of how the internet works despite heading the FCC or that he's in the pocket of ISPs.

[Ticket: # 1474937 - Internet Hacking/non delivery](#)

Date: 2/25/2017 2:33:21 PM

City/State/Zip: Chula Vista, California 91910

Company Complaining About: AT&T

Description

I have been sending my resume out via email for some time. I believe my internet has been hacked by a knowledgeable person even with a military background being that I live in San Diego. I feel this is a malicious attack on myself. They have somehow gained access to my router password etc.

Ticket: # 1475071 - Internet scam

Date: 2/25/2017 4:41:28 PM

City/State/Zip: Bend, Oregon 97703

Company Complaining About: Dish Network

Description

Booking.com

Is running an internet scam.

They have sent me several emails asking me to confirm a hotel reservation in New Orleans that I didn't make. It says cancellation will cost \$259.

Praying they don't have my credit card #.

[Ticket: # 1475196 - Invasion of privacy](#)

Date: 2/25/2017 7:00:43 PM

City/State/Zip: Greenville, South Carolina 29605

Company Complaining About: AT&T

Description

Our cable or internet has gone out at least once a month for the last six months and a ridiculous seven times in the last two months. Each time we contact customer service they send a technician out who comes in and walks around the house and each time they give us the same reason for the service going out that we had old equipment. I think that they (AT&T) are invading us and our neighbors privacy which may be regarding government projects in some of the neighboring houses. We have nothing to hide and don't expect to see service people in our home every month.

Ticket: # 1475242 - Inappropriate photo

Date: 2/25/2017 8:30:02 PM

City/State/Zip: Danville, Virginia 24541

Company Complaining About: Boost Mobile

Description

The attached image appeared on my computer this evening. I cannot determine what the child is holding in his hands, which are positioned in front of him below his mid-section, nor am I interested. The second attachment is a Print Screen image of the page with caption: No 'miracle' food or exercise, but still healthy. Also, the phone call and text message I received from [REDACTED] on February 14th and 16th: while performing an internet search for Alfa Insurance, I located a page with a [REDACTED] who previously worked for Akin Gump, et al., in IT, which is why I asked him if we had a former employer in common, without mentioning the employer's name.

[Ticket: # 1475264 - Inappropriate content - FTC web site](#)

Date: 2/25/2017 9:08:32 PM

City/State/Zip: Danville, Virginia 24541

Company Complaining About: Boost Mobile

Description

It is not easy for me to believe that the Federal Trade Commission is aware of and displays the attached on their web site, as it appears on my computer. I have not contacted my internet provider about this particular issue. I have contacted them in the past via their on-line contact form about similar content. I received no response.

Ticket: # 1475413 - Data breach

Date: 2/26/2017 9:06:49 AM

City/State/Zip: Indianapolis, Indiana 46201

Company Complaining About: Bright House

Description

I was notified by my ID care that my email and zip code were compromised by modbsolutions.com on 11/22/2016. I have never used them. Do not know how/why they have my info

Ticket: # 1475434 - Charter Spectrum willful interference with protected communications.

Date: 2/26/2017 10:43:25 AM

City/State/Zip: Whitmore Lake, Michigan 48189

Company Complaining About: Charter

Description

18 U.S. Code § 1362 states, in part: "Whoever willfully or maliciously injures or destroys any of the works, property, or material of any radio, telegraph, telephone or cable, line, station, or system, or other means of communication, ... used or intended to be used for military or civil defense functions of the United States, ...or willfully or maliciously interferes in any way with the working or use of any such line, or system, or willfully or maliciously obstructs, hinders, or delays the transmission of any communication over any such line, or system, or attempts or conspires to do such an act, shall be fined under this title or imprisoned not more than ten years, or both."

Spectrum (nee' Charter) Internet service willfully interferes with protected communications in clear and direct violation of 18 U.S. Code § 1362.

18 U.S. Code § 1030 states, in part: "Whoever ... knowingly causes the transmission of a program, information, code, or command, and as a result of such conduct, intentionally causes damage without authorization, to a protected computer; ... shall be punished as provided in subsection (c) of this section. ... the term "protected computer" means a computer ... which is used in or affecting interstate or foreign commerce or communication,"

Cable Internet is used to provide communications with US military and civil defense organizations, as stated in 18USC1362. Computers connected to Spectrum Internet are used in interstate commerce, as defined in 18USC 1030. This places Spectrum under the requirement of both statutes.

Spectrum intercepts "web" traffic and causes unrequested content to be delivered to the user's web browser, obstructing, hindering and delaying the intended communications.

Spectrum uses web page redirection and Javascript to attempt to force users who are attempting to access a third party web page toward a Spectrum controlled web site (ex: <http://24.217.29.129/cgi-bin/noscript?policy=62&policyname=tandc-accept&category=tandc&stage=1&time=1487645104>). This is clearly causing "the transmission of a program, information, code or command which intentionally causes damage to the proper operation of the protected computer running the web browser.

Additionally, Spectrum interferes with secure (HTTPS) communications with third party websites by presenting illicit Secure Socket Layer (SSL) "certificates" in an attempt to illegally intercept communications in violation of 18 U.S. Code § 2511. It presents a certificate issued to "a.ssl.fastly.net".

Spectrum takes these actions from an apparent desire to redirect it's users to a Charter controlled web site where the user is expected to agree to certain "Terms and Conditions." It does such

interference, damage, and interception in violation of statute despite having numerous other means of contacting its customers, including email, telephone, and postal mail.

Spectrum's illegal actions should place them under immediate investigation and action, and Spectrum's management should be subject to the full penalties under law, including imprisonment. Its actions are not only illegal, but unethical and shocking to the conscience.

[Ticket: # 1475435 - Comcast complaint](#)

Date: 2/26/2017 10:56:20 AM

City/State/Zip: Fort Myers, Florida 33908

Company Complaining About: Comcast

Description

Comcast is still requiring the social security numbers of their customers to verify accounts. This is dangerous especially since all of their call centers are offshore and identity theft is rampant.

Ticket: # 1475468 - Verizon Onilne Account Security Issues

Date: 2/26/2017 11:54:40 AM

City/State/Zip: Jersey City, New Jersey 07310

Company Complaining About: Verizon

Description

Ever since I signed up for Verizon Home, I've been having technical/security issues - specifically related to my password - with my online account.

I continually get a text message from Verizon that states "your password has changed. If you did not make this change, please call XXXXXXXX number". Every time I do get this text, my password was in fact changed (which I did not do myself).

I have called Verizon tech support 4 times now, currently contacting them a 5th time. These are the summaries of the calls - all different people.

1st Call: The technical person said that my account may have been compromised and I need to change my username and password immediately. I was worried for several days following this and changed many other passwords. I asked that he provide me with some more detailed information on the potential threat to my security - he said he was unable and also refused to allow me to shutdown my online account in the meantime as a safety measure.

2nd Call: The technical person noted that this issue could be due to the browser I was using and I needed to clear my cache -specifically on my mobile devise- which did not make sense. Regardless, I cleared the cache and used a different browser and it did not resolve the problem.

3rd Call: This call seemed to make the most sense. The technical support person said that this was a known issue and I should not be concerned. He noted that this may happen for some customers in light of their transition to a new system. He helped me change my password from his system and said that will hopefully help me with this issue.

4th Call: After receiving a 10th text message or so indicating my password changed (again, that I did not initiate myself), I called again. This technical support person said that this is normal as if I change my password, I should expect up to three text messages confirming the change.

This is insanity to say the least. I want to get this resolved immediately and obtain straight answers. If we cannot solve this, we need to find a way to cancel my online account access so I will not have to deal with this. It has interrupted my work as I have had to call during the day to speak to these technical support individuals.

This is extremely troubling in light of the continual cyber security attacks occurring and in my view, is not being taken seriously enough.

Ticket: # 1475629 - Verizon disclosed my account balance to 3rd party without my permission!!!!

Date: 2/26/2017 3:53:12 PM

City/State/Zip: Rumford, Rhode Island 02916

Company Complaining About: Verizon

Description

I had a back balance due to Verizon Fios. While I was at work, my mother-in-law called Verizon, in an attempt to pay the amount due to restore services. I was not aware that she was calling them. My mother-in-law did not have my security pin number, so Verizon would not allow her to pay the balance.

While on the phone with her, the Verizon customer service person disclosed my entire amount owed. My mother-in-law then became very angry with me and it led to a big issue.

I did NOT give Verizon permission to disclose ANY of my personal information and I believe that was against the law. I control my Verizon services and my mother-in-law has nothing to do with them. She should not have been allowed access to my private information. I am humiliated.

Ticket: # 1475753 - Internet Harassment

Date: 2/26/2017 6:56:20 PM

City/State/Zip: Atlanta, Georgia 30328

Company Complaining About: Comcast

Description

Itai Bronshtein has been sending me threatening messages on Facebook Messenger to commit suicide and has been very harassing in his communications. Itai Bronshtein already has an open court case in the City of Charleston Municipal Court for simple possession of marijuana with court case number 20160410038187. He has also accessed a Facebook account with my personal information. Please also bring this to the attention of City of Charleston Municipal Court by March 10, 2017.

Ticket: # 1476137 - Extortion from atlaspublicrecords.com

Date: 2/27/2017 10:17:54 AM

City/State/Zip: Norfolk, Virginia 23513

Company Complaining About: Cox

Description

atlaspublicrecords.com has my information listed on url link

[REDACTED]

I emailed them to ask them to remove this information as I do not want my address displayed to anyone that just searches my name on the internet. They replied with an email telling my that they will remove it for a fee of \$279.00. I feel this is extortion and action needs to be taken.

[Ticket: # 1476167 - Cell phone hacked](#)

Date: 2/27/2017 10:25:46 AM

City/State/Zip: Syracuse, New York 13205

Company Complaining About: Straight Talk

Description

216 Stonefield Rd.

Ticket: # 1476719 - Fraud

Date: 2/27/2017 1:36:18 PM

City/State/Zip: Allegan, Michigan 49010

Company Complaining About: Charter

Description

I bought a truck from someone that used an ebay form. Had me send in \$3000 by ebay gift cards that was suppose to go into a account for 7 days, while the truck was being delivered to me. But it never showed. Come to find out it was a scam and I got taken, and I am trying to find out how to get my money back.

[Ticket: # 1476780 - Facebook Hacking](#)

Date: 2/27/2017 1:57:18 PM

City/State/Zip: Vandalia, Ohio 45377

Company Complaining About: Campus Determines Provider

Description

People that I have friended are being used as outlets to anyone desiring to intrude on my Facebook page [REDACTED] in Dayton Ohio in the Library of the College. Process is more than a year old. I have reported and continue to report this incident to no prevail. Are you able to get involved. Current intrusion through live-stream of K LOVE online broadcast at Computer # 18 in the Loggia in the corner where the bell-tower is located. Respectfully, cecil

Ticket: # 1476980 - Telephone scam

Date: 2/27/2017 2:58:15 PM

City/State/Zip: Florence, Massachusetts 01062

Company Complaining About: Comcast

Description

A company calling themselves "Government Grant Department" called a friend of mine telling them they had a grant coming to them for \$7,000 and this is the "money Approval ID # RX502 and the number to call 1-646-540-1594 my friends name is [REDACTED]. His first language is not English and whilst he understand what is happening , it's scary. I also have had this same scam calling me at my home too. I'm sure when you call they want more information from you. Is this a true deal or a scam!

Ticket: # 1477747 - Unable To Establish New Service With AT&T**Date:** 2/27/2017 6:54:05 PM**City/State/Zip:** Texas City, Texas 77592**Company Complaining About:** AT&T

Description

To whom it may concern,

On February 24, 2017; I contacted AT&T Customer Service to advise of my company's relocation, and to attempt to establish service at the new address. I spoke with customer service representative Gracie Garcia; who explained, I wouldn't be able to keep the same phone number at my new business location with a Lan line, however; the number was available through a cellular phone. The rates for the new phone seemed reasonable so I agreed. Gracie asked for the new address of my company; which I promptly gave her, and she confirmed the new address was now reflected on my account. She also advised of a forthcoming email; which would outline my chosen plan, and require my acceptance of AT&T's terms, in order to fully complete the transaction.

On Monday February 27, 2017 I read the AT&T Authorization email, and noticed the address was still unchanged, which meant; the new phone would be shipped to my old office building. I promptly called the AT&T Customer Service number listed in the email, (1-866-456-4442) and spoke with a representative identifying herself as Raquel. I explained my dilemma, and Raquel suggested I contact UPS, and have them re-route the phone to the correct address. I asked Raquel; how they could have shipped the phone without my authorization? Raquel replied, she wasn't sure, asked me to hold for a moment, then returned to the phone and gave me a UPS Tracking number. Raquel advised, the Tracking Number was reflected on my account, and she explained the phone was scheduled to be delivered that same day. Prior to ending my call with Raquel, I repeated the Tracking Number she'd given me, and she confirmed it was correct.

Immediately after ending my conversation with Raquel, I went onto the UPS website, and entered the Tracking Number. I received the response "Invalid Tracking Number" I entered the number several more times, in hopes I'd made a mistake in keying it in, but it was not to be. The Tracking Number given to me by Raquel, was indeed incorrect.

I redialed the AT&T Customer Service number; where I'd earlier talked to Raquel, and this time the Representative identified herself as Uniqua. I attempted to explain my problem, but Uniqua abruptly interrupted me, and asked if I'd authorized the order. I told her I had not, but was just given a UPS Tracking number earlier by Raquel. Uniqua insisted that I couldn't have been given a UPS Tracking Number, as one would not have been issued unless I'd completed the emailed Authorization form. I explained to Uniqua; that I attempted to make the same point to Raquel, and nonetheless; Raquel provided me with a UPS Tracking Number. I further explained Raquel said the Tracking Number was in her system, and it also showed the new phone would ship today". Uniqua, became extremely combative, and insisted there was no UPS Tracking Number and I needed to authorize the order. I explained to Uniqua; that the address on the Authorization is incorrect, and I couldn't possibly authorize the order, until the address was corrected. I was certain if I expressed concerns of a potential theft, or intercept of the phone, Unique would be prompted to exhibit some concern, and possibly suggest re-entering the order with the correct address. But, Uniqua wasn't in the least bit

concerned about the phone, my loyalty as an AT&T Customer, or even being professional. I soon reached the conclusion; that Uniqua was unwilling to assist me with this matter, and I asked if she had an employee number, to which she replied "my employee ID is: [REDACTED]"

I have sent my complaint to AT&T Corporate as well, and expressed my concerns for what I can only describe as a pronounced pattern of incompetence. The attitudes of the customer service agents; so clearly exhibit a bold, and methodical disregard for the protection of customer communication devices, as well as the consumer's personal information. The thought of the individuals to whom I spoke; having access to my personal information is utterly frightening. The lack of concern, and haphazard manner in which these individuals addressed my issue, is an indication of managerial failures. Such failures and lack of oversight is threatening to the privacy of AT&T consumers world-wide.

Ticket: # 1477847 - computer scamming

Date: 2/27/2017 7:38:09 PM

City/State/Zip: Lynn, Massachusetts 01902

Company Complaining About: Comcast

Description

While on line today my computer froze. Then a message took over the screen. The message basically stated it was being blocked by "The microsoft company" because of foreign entities hacking into my network. It gave a number to call to resolve the issues. When I called the man who answered said his name was James. When I asked who worked for he said Microsoft . He told me his company was working for microsoft to solve these types of hacking problem. He also told me that it was very serious and needed immediate attention. The "fee" from microsoft is usually \$499.00, but his company would do it for \$350.00. I did not pay. The problem that popped up was Error code #268D3XC0037 according to [https//supportmicrosoft.com](https://supportmicrosoft.com). The phone # is 1 888 273 6747

Ticket: # 1477906 - The Sales Staff LLC: Unauthorized Email Use for Profit

Date: 2/27/2017 8:06:07 PM

City/State/Zip: Portsmouth, New Hampshire 03801

Company Complaining About: The Sales Staff Llc

Description

Business Information

Business ID:

0090014189

Name:

The Sales Staff, LLC

Address:

10701 Corporate Drive Ste. 340

City:

Stafford

State/County:

TX

Zip/Postal Code:

77477

Business Phone Number:

(281) 596-4476

They were hired to conduct a telesales campaign using their own email server, appropriate identification, and actual telesales numbers.

The Sales Staff accessed our client's email server without authorization and sent over 50 unsolicited emails to potential prospects. These emails provided no way to opt-out. The client had no idea they were being sent from their email server. It was a huge B2B breach in privacy that was being done for profit and could have caused harm to the business that had their email server abused.

[Ticket: # 1478055 - Trying to Stop Emails from getpocket.com](#)

Date: 2/27/2017 9:39:10 PM

City/State/Zip: Alexandria, Virginia 22304

Company Complaining About: Getpocket.com

Description

Somehow getpocket.com got my email address and keeps sending my daily newsletters. I can't Unsubscribe without first Subscribing. I just want these emails to stop.

[Ticket: # 1478530 - hacking of email address](#)

Date: 2/28/2017 10:59:18 AM

City/State/Zip: Orlando, Florida 32828

Company Complaining About: AT&T

Description

Good Morning, The above email address is mine and apparently I am receiving notifications of undeliverables and being hacked. The undeliverables are from a Metro PCS phone # 407-953-0471. I have contacted Metro PCS in regards to this however they stated they cannot do anything about it. Since it is a communication issue I wanted to document it with this commission. Can you please investigate as this is not the first time this has occurred.

Ticket: # 1478853 - Fwd: [FCC Complaints] Re: Identity Theft and Compromised Computer Systems for 6 Continuous Weeks

Date: 2/28/2017 12:49:12 PM

City/State/Zip: Jackson, Mississippi 39216

Company Complaining About: AT&T

Description

This is a follow-up to your previous request #1181126 "Identity Theft and Compromi..."

----- Forwarded message -----

From: FCC <consumercomplaints@fcc.gov>

Date: Fri, Sep 30, 2016 at 4:41 PM

Subject: [FCC Complaints] Re: Identity Theft and Compromised Computer Systems for 6 Continuous Weeks

To: [REDACTED]

Hello,

I am still having problems with AT&T. Please see below complaint. I need a landline inspection to determine if the compromising AT&T wiring was put in by AT&T. My FCC contact email at JohnathonPro was hacked shortly after I submitted the complaint in September preventing me from responding to any FCC correspondence. Additionally, My FCC online info has been updated by an unauthorized user. I would like to request further assistance in resolving the below problems. I am still having major challenges with my home phone and computer systems. I have spent a great deal of money trying to resolve and secure my home. However, my VONage landline was inaccessible after the 2nd day of service in November 2016 and the associated call logs show calls made and received from unfamiliar numbers. My AT&T landline number appeared as CMMC Hospital in Jackson in caller ID, so I would like to report suspected spoofing. The privacy of my landline has been violated for the past 8 months with unauthorized online changes to all accounts (ATT, Comcast & Vonage) preventing my access. My LAN has been disabled and continues to show AT&T as the ISP with 3 remote fe80:: IPV6 wifi addresses and 2 servers. Also, the gateway and DNS show the same IP. I disconnected ATT services in July and continue to have their IP addresses in all of my systems. I have also continued to received ATT statements/bills for services which are not mine. My iPhone appears on maps in a location different than my home and many accounts (Facebook, LinkedIn) have been logged into from Kansas, Louisiana and Rural areas on Mississippi. I have not been to any of these places. I am concerned about the security of my finances and credit.

My cell is 769-610-7280. This email works but may be compromised. Phone is preferable means of communication if possible on your end. I never heard back from Wally Fetzer with ATT office of president to resolve this privacy violation. We missed each other several times and I got his voicemail in all of my dozen or so calls, unable to connect. Thank you for your help in this. I have more details on this to share. I have filed an identity theft report with FTC and am working with clearing the fraudulent credit card and charges to my financial aid account. I greatly appreciate your assistance. I had a long conversation with Sharon Loftin last fall and will continue to try to reach her again. I believe our conversation was recorded for reference if needed.

Thank you,
Genevieve Eley



Ticket: # 1478904 - UTUBE and Internet

Date: 2/28/2017 1:01:46 PM

City/State/Zip: Magnolia, Texas 77354

Company Complaining About: Not One Company All Internet Access

Description

Why are'nt there any self regulating standards imposed to protect our innocent children??? This question is self explanatory!!!

Our youth,(young children) are being exposed to porn and extensive Violent and sexually explicit Videos! When on utube looking to bake Cupcakes or on the internet looking up dinosaurs??? Why are they

Not R or Xxx rated..... I intend to persue this issue at length if nessarry!!! Someone is not doing their job!!!

Ticket: # 1478953 - Unethical advertising

Date: 2/28/2017 1:12:58 PM

City/State/Zip: Ellendale, Tennessee 38029

Company Complaining About: AT&T

Description

Received an unwanted add from ATT Direct TV treatening to charge me a "\$35 fee to restore your service if your DTV service is suspended due to non-payment, effective 4/1/2017."

This is deceptive and unethical advertising as it implies I may have an account that may become past due in 32 days. Fortunately, I do NOT HAVE a Direct TV account, and after this, I never will. The effect of this e-mail is to deceive and mislead people into thinking their account may be in trouble. This is not only unethical, but it is misleading, trying to trick me into paying for it, and is also a straight out LIE! This type of advertising should not be allowed, period. I called ATT and confirmed it is a legitimate e-mail from them, and the contact phone number is the same as the one on my ATT phone bill, which I just paid at ATT this morning and I keep it paid a month in advance, so this really aggravates me.

Ticket: # 1479413 - scam telephone

Date: 2/28/2017 3:13:56 PM

City/State/Zip: Houston, Texas 77024

Company Complaining About: AT&T

Description

Message on my voice mail indicated that the IRS is coming after me and will be filing a lawsuit or will come to my home and arrest me. My police chief in the Memorial Villages said not to respond. The calling # was 347-844-6816. More concerned about other people who may receive this message and possibly have a heart attack. Hope you will sanction those people. Thank you. Dr. O'Hara

Ticket: # 1479681 - domaintech@whipchip.com

Date: 2/28/2017 4:34:38 PM

City/State/Zip: Poughkeepsie, New York 12603

Company Complaining About: Marist College

Description

This organization keeps sending me unwanted sales solicitations to my work email address. I have unsubscribed numerous times as instructed at the bottom of the emails they send me, but the emails keep coming. Some of them pertain to embarrassing topics such as erectile dysfunction and cannabis and they are completely inappropriate. I want them to stop sending me these emails immediately and permanently.



Ticket: # 1479691 - End User hack

Date: 2/28/2017 4:37:44 PM

City/State/Zip: Vandalia, Ohio 45377

Company Complaining About: Sinclair Choice

Description

I was on You tube today @computer # 5 at approximately 11:14A.M in the Loggia of the Sinclair Community College Library when my computer was taken over remotely by an intruder. They seized the entire machine including the mouse. Regretfully my USB with all of my saved work was actively running in the port and all of my information has likely been compromised. I unplugged the internet cable to separate the connection, and the event continued even after I left the machine and walked into the Marketplace. This comes less than one day following the Facebook hack you were notified about. I had asked the NSA last week to monitor my Facebook account as the likely offenders are of opposite side of Christ.

Ticket: # 1479730 - A cell phone account in my name without my knowledge

Date: 2/28/2017 4:49:11 PM

City/State/Zip: Woodruff, South Carolina 29388

Company Complaining About: Boost Mobile

Description

I have recently found out that there is another boost account open in my name. I called and much to my surprise the account is on a sprint account. boost and sprint are one in the same. I have had problems with boost mobile quite a lot. I ordered a phone from them back in December 2016. 1 phone onle. My bill was put into the red because they charged me for 4 of the same phone. Now I find out there is an account via my name. I found out from Transunion when they sent me numbers reported in my name. The number I am making a complaint about is a cell # with a local area code, which I did not open. The cell@ is [REDACTED]. My identity was stolen by a woman. I want to resolve my problems with boost mobile..my cell# is a new jersey number..I have a pic of the woman that allegedly took my identifications.

Thank You,

[REDACTED]

Ticket: # 1479790 - Receiving emails from people attempting to defraud me

Date: 2/28/2017 5:04:00 PM

City/State/Zip: Jacksonville, Florida 32216

Company Complaining About: Cash Loan Usa Or My Quick Loans

Description

Lately I have been receiving emails from individuals trying to defraud me and or phish for information. I just want to report them. I'm tired of this. I will put them in my junk folder and they change there name and send another email. I have included two screen shots of the emails, notice the name changes. They say they are from California but tracing the IP address shows it coming from Orlando. I understand that doesn't mean anything and could just be a router or proxy. Regardless, it is my belief they are using a communication stream unlawfully and if that is not your jurisdiction please point me to the right Agency Thank you.

Ticket: # 1480305 - cable internet provider is hacking (man-in-the-middle) my browser

Date: 2/28/2017 9:10:04 PM

City/State/Zip: Long Beach, California 90803

Company Complaining About: Charter

Description

I am an internet provider customer of Charter Spectrum. They are posting notices about my account as popups on the browsers of anyone who comes to my house and uses my wireless provider. These people are known to me, and I allow them to use my secured internet wifi, but I do not necessarily want them to know details of my charter customer account.

Is it legal for Charter to do this to me? They never told me they would hack into my browsers when I signed up.

[Ticket: # 1480401 - Hacked](#)

Date: 2/28/2017 10:26:30 PM

City/State/Zip: Albuquerque, New Mexico 87104

Company Complaining About: Centurylink

Description

Modem went out due to Jammer and high frequency waves. I'm literally getting sick physical from this. My ears are ringing, throwing up and the pressure is very bad in my head is disabling.

Ticket: # 1480857 - Phone harrassment

Date: 3/1/2017 11:10:37 AM

City/State/Zip: Eaton Rapids, Michigan 48827

Company Complaining About: AT&T

Description

Our home land line number is being continually harassed by phone number [REDACTED]. Several weeks ago we were involved in a scam and lost \$2700. I had previously reported the numbers that were being used to call us then. The caller is a man's voice, supposedly named James. There is also a man named Peter that was involved in the call. They both had foreign accents. The gentlemen are trying to extort \$5000 from us by the end of this day. We have changed phone numbers, bank accounts and still they are able to get a hold of us. We have reported this to local police and our phone carrier.

Ticket: # 1481351 - Death threat/sexual harassment

Date: 3/1/2017 1:48:06 PM

City/State/Zip: Crestview, Florida 32539

Company Complaining About: Centurylink

Description

For several months I have been getting calls from 402-982-0481, I have no idea how this person which comes up on caller id has my number. It comes up as Rainwater Kathe on the id, they have been rude in the past, they call constantly. Today it was a man and he will not let you speak to a supervisor, they never do when I ask. Today he said he was not selling anything but he wanted to f--- k me, then he said I will kill you. I have no idea how to deal with this legally, this company needs shut down. It does not allow call back. My number is [REDACTED], Please advise me, I live alone, Pastor [REDACTED]

Ticket: # 1481887 - Someone keeps hacking out wifi and internet properties

Date: 3/1/2017 4:16:36 PM

City/State/Zip: Charles Town, West Virginia 25414

Company Complaining About: Frontier Communications

Description

They are kicking us off of our internet and hacking our computer and stealing files and emails right off of the computer and we have had phone conversation with the folks who sent us emails, and all the documents they sent us are disappearing out of my email, WE DID NOT DELETE THEM both my husband and my self have had someone get on our computer and take over the mouse while we are on the computer!!! just now I was trying to scan some documents onto our computer and someone stole the scanned documents and changed them from pdf to jpg documents and then stole them and the documents disappeared and the the files closed when they took over the mouse and the control of my computer and I immediately ran the virus protection no viruses, someone has taken our email info, user id and password also for our modem! we have had this going on for a long time!!! and the local office whom we get our internet thru, has replaced our modem 7 or eight different times now!, they said that it was impossible for someone to do this, however it keeps happening.

Ticket: # 1482348 - Re: Cell phone service and phone problems through Sprint

Date: 3/1/2017 6:57:05 PM

City/State/Zip: Clarksville, Tn, 37043 (Customer Address) Beckley, Wv, 25801, Tennessee 37043

Company Complaining About: Sprint Is Carrier For Cellphone. No Internet Right Now.

Description

Creating new ticket because consumer is requesting a rebuttal.

[Ticket: # 1482398 - Comcast business internet exposing social security number on wifi hot spot](#)

Date: 3/1/2017 7:16:06 PM

City/State/Zip: Hialeah, Florida 33015

Company Complaining About: Comcast

Description

Comcast has a app for smart phones that shows wifi hotspots. When anyone selects my home's wifi hot spot it displays my wife's name and social security number. After 6 hours on the phone with comcast residential and business, they can't fix the problem. We are tring to disconnect service - they have not complied and the SS # stays for anyone to see and use.

Ticket: # 1482589 - Fraudulently account created

Date: 3/1/2017 9:27:17 PM

City/State/Zip: Round Rock, Texas 78665

Company Complaining About: Time Warner

Description

I called Spectrum to inquire about package prices. The representative informed me of the current packages and stated he could give me a better deal than what my husband was currently receiving through them. After hearing all the quotes informed him that I would talk it over with my husband before making a final decision. He encouraged me to give and personal information including my Social Security number so that he could verify that I was eligible for services. He had stated that by doing this I would cut down the process time should I decide to put services in my name. I was reluctant because I did not want an account to be opened in my name. He assured me that that would not happen unless I picked up equipment from my local store and authorized services to begin. A few weeks later my husband's Spectrum account is disconnected and services are interrupted while I'm at work. My job heavily depends on internet service as I work from home. When I called spectrum they had informed me that my account was disconnected and that in order to reconnect Services I would have to new account because they were unsure why was disconnected to begin with. After further investigation it was due to the fact that customer service representative had opened an account and set services to be disconnected. I had found out that the account was opened in my name about two weeks ago when I noticed Services were incredibly low. We called a spectrum Tech to come out here and he notice we had two accounts. I've been working to have the second account that was opened fraudulently in My Name by their employee disconnected. Because of their lack of service, Criminal Intents in desperation to get a sale we have suffered. Because of this issue even the manager has stated that they cannot reissue services and honored the previous package price. They pressured us to open up an account and pay \$20 more than we originally paid. I've asked what's going to be done about the employee whose opened up an account fraudulently. There was phone says they're working on something. That's not good enough. Criminal charges should be filed against this employee and at the very least they should honor the original package price. I'm not asking for free services, I just want them to fix the situation but they created. This is the worst experience I've ever had. I've been a Time Warner Cable customer for over five years now. Spectrum has been the worst move this company has made. I never authorized services to begin.

[Ticket: # 1483172 - Yahoo.com locked email account](#)

Date: 3/2/2017 11:39:50 AM

City/State/Zip: Humble, Texas 77396

Company Complaining About: Www.yahoo.com

Description

My yahoo account was locked on or around the time that yahoo.com released to the public that they were hacked. I need to get my school papers and other things that are on there. I also don't want my information to be saved on their server, which is obviously vulnerable to hacking. I need access to my account. They have sent on several occasions some steps for account recovery that don't work.

Ticket: # 1483275 - Avalanche of email Spam

Date: 3/2/2017 12:13:02 PM

City/State/Zip: San Jose, California 95123

Company Complaining About: Comcast

Description

In the last week 30+ spam emails a day from contact@keyenable.com

I have hit the unsubscribe, many times, and reentered my email address many times but it won't stop.
See attachment

Ticket: # 1483326 - Harrassing e-mails

Date: 3/2/2017 12:30:50 PM

City/State/Zip: El Cajon, California 92020

Company Complaining About: Canadian Pharmacy

Description

Canadian Pharmacy sending numerous requests under different e-mail addresses which we asked to be unsubscribed but they just change their e-mail and send more but still coming from the Canadian Pharmacy. We have attempted to call the phone number supplied by this Canadian pharmacy which is an out of country number that really does not exist. HELP!! This has been going on for years. Nothing I do seems to prevent the situation. We are also being harassed by phone, landline and cell. Thank you for any assistance you can supply.

[Ticket: # 1483697 - no privacy settings - Spectrum](#)

Date: 3/2/2017 2:11:20 PM

City/State/Zip: Los Angeles, California 90042

Company Complaining About: Time Warner

Description

Spectrum cable/Internet offers no privacy options for their customers on their website. There is not opt in or opt out options for data collection, data sharing, subscriber information, etc. Isn't this illegal?

[Ticket: # 1483955 - Protect our Privacy](#)

Date: 3/2/2017 3:28:55 PM

City/State/Zip: Long Beach, California 90808

Company Complaining About: Comcast

Description

Pass the regulation to force internet service providers to require an individuals permission before they collect or sell information about that individual.

[Ticket: # 1483957 - services issues with Comcast](#)

Date: 3/2/2017 3:30:08 PM

City/State/Zip: Tucson, Arizona 85745

Company Complaining About: Comcast

Description

Consumer states that she cannot get into her email account with Comcast/Xfinity. She receives poor internet service. She needs to have access to her account in order to communicate with other people. She contacted Comcast but they did not help her. She has internet, phone and cable services with Comcast. The consumer would like to be able to have access to her email account with Comcast.

Ticket: # 1484072 - Internet Privacy Requirements

Date: 3/2/2017 3:53:18 PM

City/State/Zip: San Francisco, California 94122

Company Complaining About: Verizon Wireless

Description

I am extremely disturbed to see that Chairman Pai has stopped enforcing the internet privacy requirements that apply to ISPs. I don't understand why Chairman Pai is not doing his only job — protecting citizens — and why you all are allowing him to fuck up basic privacy rights in this shitty action. I mean, he's just doing favors for his employers, which seems super illegal.

Because of the monopolies he's encouraged as a commissioner, I have literally no option to opt out of sharing data with the largest corporations in America. So they can advertise more bullshit towards me? This is egregious.

So my data has now been shared, without my consent, to be used to advertise against me.

Why is he only protecting large corporations and not the regular consumers, like us? He needs to get his fucking priorities straight.

Ticket: # 1484160 - Century Link is not doing anything to prevent spam to users

Date: 3/2/2017 4:18:33 PM

City/State/Zip: Tempe, Arizona 85283

Company Complaining About: Centurylink

Description

Century Link is my ISP and I use their e-mail system and I am now getting from 50 to 80 spam messages per day. They have software (Cloudmark Authority Engine) which should be able to eliminate or at least reduce the amount of spam that I receive. I am doing my part by report spam information to Spamcop and to the FTC. I have also sent spam information to abuse@centurylink.net and abuse@centurylinkservices.net to no avail. The fact that they do nothing to prevent spam should be illegal because consumers like me have to way to stop it.

I know they spend a lot of money on the license for the Cloudmark software but do not use it to its capabilities.

Ticket: # 1484282 - Scam/Blackmail/Extortion Website

Date: 3/2/2017 4:49:33 PM

City/State/Zip: Kansas City, Missouri 64106

Company Complaining About: Stop-pedophilia.com

Description

The purpose of this email is to report the abuse originating from the site stop-pedophilia.com. We have received many complaints from victims of the site owner of this particular site. They are using the site to blackmail innocent people into wiring them money (thousands) to the Czech Republic. On face value the site looks like a legitimate organization but that is because they have stolen images and links from real charity organizations such as the NCMEC and inHOPE foundation. If you go to this page, you will see that they are not a real charity organizations. These videos are being used to blackmail many of our clients. <http://stop-pedophilia.com/video.html>

For more information about how they are running this scam, please contact us with any questions that you may have. This is a very big problem and this site needs to be taken offline so that they cannot scam more innocent people. Their host is no help. Thank you for your time.

[Ticket: # 1484295 - Identity Theft](#)

Date: 3/2/2017 4:54:50 PM

City/State/Zip: Powell, Ohio 43065

Company Complaining About: AT&T

Description

My husband [REDACTED] & I have been victims of identity theft. A false IRS claim was filed by someone else & a check from the IRS was mailed to us & we had not yet filed our income taxes for 2016. Thank you, [REDACTED]

Ticket: # 1484412 - Screw the fcc

Date: 3/2/2017 5:38:06 PM

City/State/Zip: The Colony, Texas 94836

Company Complaining About: AT&T

Description

Okay the FCC prevent anything from even touching the internet even simple photos. Its simple to just block key words not the whole fucking images (excuse me for the vile word) its just not fair if you want to do a project or just search images.

[Ticket: # 1484529 - new terms and conditions method of delivery](#)

Date: 3/2/2017 6:17:42 PM

City/State/Zip: Alma, Michigan 48801

Company Complaining About: Charter

Description

charter communications recently had a merger. They want us to accept new terms and conditions. That is fine. I am happy to. They decided to do this by having a pop up window take over my browser and demand that I click a box to take me to ANOTHER window to accept terms and conditions. It looks like a phishing scam. My antivirus program thinks it IS a phishing scam. Charter says oh no, it's legitimate go ahead and do it. In this day and age of identity theft and scams I find it appalling that this is the one and only option they are giving people to accept terms and conditions! I told them I would be happy to do so another way. A place on the main web page I could navigate to, in an email, in the my account summary on the web page. Heck I'd go to my local center and do it in person. But no, they are only doing this by way of a to all appearances phishing scam. I wouldn't give my social security number to some random person calling me and saying they are from the IRS why in the world would it be ok for me to click things in some random pop-up claiming it was from Charter? These are things EVERY internet expert says not to do! Now I cannot access the internet unless I break basic internet security guidelines and thanks to the way big cable companies have monopolized areas I don't have any other realistic option for service in my area. Everybody else offers speeds much slower than a family of 5 needs.

[Ticket: # 1484891 - Internet scam](#)

Date: 3/2/2017 10:26:30 PM

City/State/Zip: Dutton, Montana 59433

Company Complaining About: AT&T

Description

I was scammed out of money on the Internet by being forced to wire money to Jamaica

[Ticket: # 1484963 - Posting my ip address online](#)

Date: 3/3/2017 12:13:03 AM

City/State/Zip: Marion, South Carolina 29571

Company Complaining About: Time Warner

Description

There is a kid who has posted my ip address online and is telling people to join his Ddos team this has been posted on instagram and he has already told me my location and im not sure exactly what to do about this situation i have a picture of what he has said i did which i dont even know what an rgh is he said i scammed him, I run a Grand Theft Auto 5 Roleplay Group online for the Xbox One and i denied his application due to his age so he has posted my ip and i need help with this situation and in the picture he has multiple persons ip addresses.

Ticket: # 1484983 - Email spam

Date: 3/3/2017 1:00:49 AM

City/State/Zip: Silver City, New Mexico 88061

Company Complaining About: Comcast

Description

BuSiness of AAA member/ProtectMyID keeps sending me spam email. No option to unsubscribe.

Here is the email they send from:

support@exprpt.com

[Ticket: # 1485009 - unwanted calls](#)

Date: 3/3/2017 2:17:52 AM

City/State/Zip: Mesa, Arizona 85201

Company Complaining About: Synchrony Bank

Description

I receive daily automated calls from 877-822-2014 from Synchrony bank. They won't stop calling. I have spoken to their "representatives" who try to get me to send them money. I doubt it's a real bank. Please stop these calls. Thanks.

[Ticket: # 1485077 - IP address blocked due to unusual traffic](#)

Date: 3/3/2017 9:11:27 AM

City/State/Zip: Cuddy, Pennsylvania 15031

Company Complaining About: Comcast

Description

My computer is giving me an error message stating that I have unusual traffic on my network. Could you please run advanced testing to figure out why my traffic is causing these problems I have been having for over a year now. I have sent numerous complaints with your center, Tried to figure this out with my phone and cable company without any resolve.

Ticket: # 1485866 - www.NRSC.org

Date: 3/3/2017 2:18:44 PM

City/State/Zip: Frankfort, Kentucky 40601

Company Complaining About: Frankfort Plant Board

Description

Ladies and Gentlemen:

Over the last month, at least, I have repeatedly unsubscribed from email messages from the above-referenced sender. To date, they have not stopped. I even replied to one of the messages telling them I don't want any more, but to no avail. I've just received another one. Please require this sender to stop sending me these emails, of which there are usually two or three every day. Thank you.

████████████████████

[Ticket: # 1486055 - I'm getting spammed by Trump's team](#)

Date: 3/3/2017 3:16:41 PM

City/State/Zip: Fullerton, California 92831

Company Complaining About: AT&T

Description

I've been receiving emails from a supposed news source that is all about things I'm not interested in and Trump. The opt-out link doesn't work. I get two or three a day.

Ticket: # 1486072 - Emails from Coca-Cola After Multiple Unsubscribes

Date: 3/3/2017 3:20:41 PM

City/State/Zip: Texarkana, Texas 75501

Company Complaining About: Windstream Communications

Description

I have unsubscribed from emails from Coca-Cola and their rewards programs multiple times, but continue to receive them. I have received 5 emails from them in February alone.

[Ticket: # 1486406 - interrupt on my laptop computer](#)

Date: 3/3/2017 4:54:50 PM

City/State/Zip: Sc, South Carolina 29148

Company Complaining About: AT&T

Description

I was trying to pay a bill when a loud noise came on and a flashing warning sign came on. Then it said my computer was infected with a virus and it would affect my credit card, facebook and other private info. I needed to call 1-844 307-2989 and call Microsoft to fix this problem. This is not a Microsoft phone number--said they could fix it for 250--I told them no and hung up. Seems to be a scam as this has happened before to us. Hope you can take care of these scammers. Thanks, [REDACTED]

[REDACTED]

Ticket: # 1487098 - Communications

Date: 3/4/2017 8:31:46 AM

City/State/Zip: Panama City, Florida 32404

Company Complaining About: Comcast

Description

have had previous issues with persons harassing me and breaking and entering into my home and tampering with my communications devices as stated by my documents and till until this day. Will you please check into this day. Sincerely [REDACTED]

Ticket: # 1487100 - Communications

Date: 3/4/2017 8:34:54 AM

City/State/Zip: Panama City, Florida 32404

Company Complaining About: Comcast

Description

have had previous issues with persons harassing me and breaking and entering into my home and tampering with my communications devices as stated by my documents and till until this day. Will you please check into this day. Sincerely [REDACTED]

[Ticket: # 1487158 - Advertisement in my personal computer](#)

Date: 3/4/2017 11:10:46 AM

City/State/Zip: Bronx, New York 10453

Company Complaining About: Cablevision

Description

Does my provider or whomever have the right to advertise in my personal computer, without compensation or my given permission. Seems totally, an invasion of my personal privacy, concerning the use of my personal computer.

Ticket: # 1487205 - Identity theft

Date: 3/4/2017 12:15:07 PM

City/State/Zip: Bloomfield, New Jersey 07003

Company Complaining About: Whitepages Ince

Description

whitepages posted my personal information on the net for sale causing my indentity theft issues and harassment by stalkers. [REDACTED]

[REDACTED] are responsible for this and I have contacted them directly and they refuse to remove my information from their sites.

Ticket: # 1487567 - email abuse

Date: 3/4/2017 5:49:25 PM

City/State/Zip: Beverly Hills, California 90211

Company Complaining About: Time Warner

Description

No how many times I ask this sender to stop, they keep sending me these unwanted emails.

Canadian-Drugs <noreply@keighta.com>

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Ticket: # 1487587 - Fraud, Gross misrepresentation, defamation of character, slander and fraud use of likeness

Date: 3/4/2017 6:15:31 PM

City/State/Zip: Cypress, Texas 77410

Company Complaining About: AT&T

Description

A party used my likeness on Instagram to pretend to have a correlation with major recording artist Drake. The fake Instagram of x.xxtentacion links to SoundCloud of an individual that is not the Instagram account. Pictures of x.xxtentacion show an individual with tattoos on the neck and over the chest. Another photograph shows juxtaposed images of Drake and images of the face juxtaposed over a foreground image. The pictures allude to notion of a director or casting directors violation of non disclosure of affiliation with major labels with fraud utilization of likeness. The Instagram is not a Creative Commons attribution, it is a platform for advertisers to obtain analytics and lists of leads volume. The party is in violation of my privacy with utilization of provocation, vicariousness in violation to provoke public misconception without adequate security for the foreground subjects juxtaposed therefore the party owes punitive damages from defamation of character.

The artist Drake never said Tentacion in his music. Drake and Lil Wayne collaborates on music publishing. Publishing law states that once an artist is mimicked the artist mimicking has to say the name of the artist being mimicked publically. Lil Wayne says his name as Tunechi. The artist Tentacion has nothing to do with Drake and is an impersonator account on Instagram and is not a valid Soundcloud account.

[Ticket: # 1487668 - internet / our home security](#)

Date: 3/4/2017 8:08:11 PM

City/State/Zip: Charles Town, West Virginia 25414

Company Complaining About: Frontier Communications

Description

Frontier/Security-the modem we have our home computers on were hacked and they stole personal information and also breached our home security system and have stolen disks that go to our printer, and laptop, my wifes sewing machine disks,they changed user passwords and we are unable to get onto our laptop and my wifes email.

Ticket: # 1487716 - Internet Privacy Harassment**Date:** 3/4/2017 9:42:01 PM**City/State/Zip:** Kalamazoo, Michigan 49009**Company Complaining About:** Charter Communications

Description

I quit my job in the beginning of September 2016 with the desire to start my own business. During my time at this employer I was subjected to ongoing harassment from my direct supervisor that was also an executive board member and family friend of the owner. After working for a company that treats women as sexual objects and leveraging that to overwork and underpay them to keep their employment status, I decided I never wanted to work for someone else again. Both myself and another female worker in my department quit due to these issues within a few weeks of each other. I had reported the issues to the owner and other managers within the company prior, but nothing was ever done about it. Up to this point, I considered myself fairly knowledgeable about computers and never experienced issues online. This all changed in a matter of a few weeks after I quit - It started with my HP laptop, a video camera was constantly on and connected to the internet. I was unable to turn it off, when I tried to exit the camera app (which I didn't open in the 1st place) it would just reopen. Most of the time I had no idea it was even on and recording until I shut my computer down - "Can not shut down Windows while camera is on". This went on for weeks and then a script editor app would also run in the background and prevent the computer from shutting down. I asked everyone I knew for advice and they all told me it was nothing. Money and identity was never stolen. However my bank account was logged into and monitored until I changed the password from another computer. They also tried to access my vet credit card. I kept changing the wifi password but it persisted. I got a new Mac computer and immediacy had issues with the internet going in and out so after looking at logs it indicated someone was in my computer copying files. Then they got in my iPhone6 and now it won't even turn on. I had to get a new iPhone 7 just last week and even purchased a wifi jet pack from Verizon to eliminate home wifi as an avenue of entry. Yet it persists, 2 days ago in reading a log on iPhone7 that detailed a hijacker copying my files the phone shocked me and shut off - BRAND NEW iPhone shocked me and shut off as I am reading a log that details an intrusion. I hate to think that it could be my prior employer or ex co-worker from that job that lives next door (who is a personal friend of the owner) BUT at this point I have to believe these elements are related. My privacy is violated on a daily basis as well as disruption to successfully executing my business and constant costs to replace equipment due to destruction of property. I would like to catch them in the act, trace them, and prosecute to the full extent of the law. Whoever they are, I can only imagine the sick demented mind they must have to stalk someone to this extent and not steal any money - they get off watching them and playing mind games.... who knows what they have done with videos they have recorded in my own home . Whats more, in recent weeks several people that I have been in business discussions with have been contacted by my past employer just 1-2 days after my initial conversation. I do not believe that is a coincidence.

Ticket: # 1487869 - Receiving emails never subscribed to and do not want to continue receiving and have tried to block.

Date: 3/5/2017 10:29:29 AM

City/State/Zip: Apple Valley, Minnesota 55124

Company Complaining About: AT&T

Description

From [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Has nothing to do with my internet provider not filing any complaint at them unwanted emails sites never visited

Ticket: # 1487895 - Hackers**Date:** 3/5/2017 12:03:47 PM**City/State/Zip:** Chester, Pennsylvania 19013**Company Complaining About:** T Mobile

Description

My website PersonnelShop.com keeps getting hacked. Can you please help me with this situation? I have had several attacks online from these and other IP Address. Could you please assist me with this situation, as my credit card information and money was also stolen. I have been reimbursed after an investigation from The NACHA, however, I am still experiencing problems. My website goes down everyday now as a result of the following IP Addresses:

[Sun Mar 05 09:24:28.531158 2017] [:notice] [pid 14695] [client 91.205.209.132:33592] mod_hive matched URI http://www.personnelshop.com/wp-login.php (/home/perso106/public_html/wp-login.php) with match 2, referer: https://personnelshop.com/wp-login.php

[Sun Mar 05 09:13:02.160896 2017] [:notice] [pid 16386] [client 217.23.186.159:52172] mod_hive matched URI http://www.personnelshop.com/wp-login.php (/home/perso106/public_html/wp-login.php) with match 2, referer: https://personnelshop.com/wp-login.php

[Sun Mar 05 09:07:42.587974 2017] [:notice] [pid 28973] [client 172.56.28.241:33970] mod_hive matched URI http://www.personnelshop.com/wp-login.php (/home/perso106/public_html/wp-login.php) with match 2, referer: https://www.personnelshop.com/wp-login.php?redirect_to=https%3A%2F%2Fpersonnelshop.com%2Fwp-admin%2F&reauth=1

[Sun Mar 05 08:52:40.885841 2017] [:notice] [pid 11720] [client 82.208.124.122:54386] mod_hive matched URI http://www.personnelshop.com/wp-login.php (/home/perso106/public_html/wp-login.php) with match 2, referer: https://personnelshop.com/wp-login.php

Could you please investigate why they are attempting to hack what my hosting provider described as their inability to access the FTP Client. They also said one of those IPs belonged to me, however, I did not on several occasions attempt to log into my email.

Thanks,

██████████
██

Ticket: # 1487936 - "Russian Hackers"

Date: 3/5/2017 1:10:22 PM

City/State/Zip: Chester, Pennsylvania 19013

Company Complaining About: T Mobile

Description

There is a terrorist group, that I've reported on about 3 occasions. They have claimed responsibility for terrorist acts and have been threatening to bomb Dover, The City of Chester, and a Bridge in London with a nuclear warhead. I have begged and pleaded with this group to discontinue threats. They have also held me hostage for \$200,000, and claimed responsibility for hacking the Electoral Vote so that Donald Trump would win the election. They are using some type of speaker system that isolates sound to one or more persons. They shout racial epithets, they claim that whatever I say, they will do the opposite? They sound very juvenile at times saying the man I married, family members and myself are at fault for their actions. They claim if we report that we hear the threats that they will ask that we are involuntarily committed. Which makes it hard to report threats of physical violent, nuclear warhead threats, and kidnapping. They claim that they will just say that we are "nuts", "hearing voices", or "paranoid", and will continue carrying out acts of terrorism. I think that it's unfortunate that they are doing this, and disagree. I would like for them to discontinue this as a black box, was found in my ear at about 4 years old, and taken to a lab for analysis. Although, this is an ongoing problem, I have handled it as diplomatically and maturely as possible. Despite the police's request that I defend myself against the terrorists. Thanks you for your time, and I hope that this message gets through as they have carried out terrorist acts of bombings, murder, rape, child rape, etc. in this and other communities. In addition, they have resorted to hacking, my personal accounts, stealing money, hacking my business, which is very minute in comparison to the Electoral Vote of 2017. I have the IP Addresses, Full Name, Address, and Phone # of the very same terrorist group members who claim to be "Russian Hackers".

Ticket: # 1488121 - Re: [FCC Complaints] Re: Fraud

Date: 3/5/2017 6:19:59 PM

City/State/Zip: West Palm Beach, Florida 33412

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1366187 "Fraud"

Hello,

As of today, March 5, my complaint has not been resolved. (This has been going on since Nov. 2016.) Comcast keeps sending me emails asking for the same information, which I keep sending to them. I know they received it because it was sent return receipt requested and signed by them. They are stalling and I am getting very frustrated by their lack of initiative in resolving this problem. I want them to lift the block they've placed on my account. Maybe you can expedite this situation.

Thank you.

██████████

Sent from my iPad

[Ticket: # 1488342 - Privacy interfering with emails](#)

Date: 3/6/2017 6:31:17 AM

City/State/Zip: Fayetteville, North Carolina 28314

Company Complaining About: Time Warner

Description

For over three years now someone has been tampering with my information . And that I would need to get police to get the information. When I filed my complaint with the FCC or the BBB the complaints do not go through because, should be getting confirmation of my complaint which I do not get confirmation . When I go to public library to use there computer the complaint goes through just fine. Clearly, person someone is accessing private information, such interceding with my internet orders and mail. This has not stopping even after I contacted police and Time Warner.

Ticket: # 1489055 - Time Warner/Spectrum

Date: 3/6/2017 2:06:37 PM

City/State/Zip: West Columbia, South Carolina 29169

Company Complaining About: Time Warner

Description

Time Warner has a monopoly on internet service in my area - zip code 29169. When I called customer service to request internet service, they refused to give it to me unless I provided them with my social security number and date of birth. Having to give such personal information to a nameless person over the phone in order to receive service makes me vulnerable to identity theft. Time Warner doesn't need to have that information to offer service. I believe someone should put a stop to Time Warner's mandatory requirement for this kind of information.

[Ticket: # 1490188 - Repeal of customer privacy protections](#)

Date: 3/6/2017 8:59:43 PM

City/State/Zip: Costa Mesa, California 92626

Company Complaining About: Time Warner

Description

I just read that the FCC repealed the protections set in place to protect user data against ISPs. Why are you guys doing this? FCC is a government agency to protect consumers. You guys are just going to let corporations do whatever they want with our data? Ridiculous.

[Ticket: # 1490287 - Xxx movies shown on YouTube](#)

Date: 3/6/2017 10:02:07 PM

City/State/Zip: Middletown, Ohio 45044

Company Complaining About: MetroPCS

Description

The garbage videos are back on YouTube again. Please do something about this

[Ticket: # 1490346 - Harassment](#)

Date: 3/6/2017 11:00:45 PM

City/State/Zip: Kirkwood, Missouri 63122-3962

Company Complaining About: Charter

Description

After I have opted out of a website organization because they don't have the school yearbook that I am after nor do they have the school photos that I am after. After I got out of the free membership, the company chose to harass me about it. They state that they have a photo of a person who knows me from school and I don't know if the company is telling the truth or if they are lying.

[Ticket: # 1490611 - Spam harrassment](#)

Date: 3/7/2017 9:58:42 AM

City/State/Zip: Bloomfield Hills, Michigan 48301

Company Complaining About: Comcast

Description

[REDACTED]

Ticket: # 1491797 - Pay Pal Scam email received

Date: 3/7/2017 4:00:19 PM

City/State/Zip: Grants Pass, Oregon 97527

Company Complaining About: Centurylink

Description

Scam from supposed Pay Pal

From: secure@help-report.net <secure@help-report.net>

Sent: Tuesday, March 7, 2017 11:13 AM

Subject: PayPal : You have authorized a payment to WISH (ContextLogic Inc.)

PayPal logo March , 2017

Transaction ID: 1LK285555V2327445

Hello valued user,

You authorized a transaction to WISH (ContextLogic Inc.). Money won't leave your account until WISH (ContextLogic Inc.) processes your order.

Thanks for using PayPal. To see the full transaction details, log in to your PayPal account. Keep in mind, it may take a few moments for this transaction to appear.

Log in now

Merchant

WISH (ContextLogic Inc.)

orders@wish.com

415-503-3654 Instructions to merchant

You haven't entered any instructions.

Shipping address

██████████

██████████████████

Lone Tree, CO 80124

United States

Description	Unit price	Qty	Amount
-------------	------------	-----	--------

Purchase on Wish			
------------------	--	--	--

\$76.10 USD	1		\$76.10 USD
-------------	---	--	-------------

Subtotal	\$76.10 USD		
----------	-------------	--	--

Total	\$76.10 USD		
-------	-------------	--	--

Payment	\$76.10 USD		
---------	-------------	--	--

The final payment amount may change when the merchant completes the order.

Invoice ID: 57b98510c5a9c92a17b03dbf

Issues with this transaction?

You have 180 days from the date of the transaction to open a dispute in the Resolution Center.

Questions? Go to the Help Center at www.paypal.com/help.

Please do not reply to this email. This mailbox is not monitored and you will not receive a response. For assistance, log in to your PayPal account and click Help in the top right corner of any PayPal page.

You can receive plain text emails instead of HTML emails. To change your Notifications preferences, log in to your account, go to your Profile, and click My settings.

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PayPal Email ID PP120 - 97474bdc3a3b

Ticket: # 1491872 - Fed EX Scam

Date: 3/7/2017 4:13:55 PM

City/State/Zip: Grants Pass, Oregon 97527

Company Complaining About: Centurylink

Description

I get these very often :

" my email "

FedEx No 7918FI

FedEx International <haroldmilligan@acadiafund.net>

Reply|

Today, 9:43 AM

You

FedEx International

An email containing confidential personal information was sent to you.

[Click here to open this email in your browser.](#)

Thanks for choosing FedEx®.

More details

This message was sent to melrod54@msn.com. Please click unsubscribe if you don't want to receive these messages from FedEx International in the future.

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Review our privacy policy. All rights reserved.

Ticket: # 1492005 - Hi Jacked web site

Date: 3/7/2017 4:52:13 PM

City/State/Zip: Jacksonville, Florida 32256

Company Complaining About: Wynn Hotel Wireless System Las Vegas, Nv

Description

On 1/31/17 I was on line attempting to contact Hampton Inn in Henderson NV when I looked up Hampton Inn on line a web site popped up with the Hampton Inn Logo and purported to be the Hampton Inn. That was the only name on the web site so I had no reason to question if it was Hampton or not. During the course of making my reservation with the agent I became suspicious with the answers I was getting from the agent. I asked him directly if he was a Hampton Inn employee and he said yes That he worked for Hampton however he did not have my Hilton Honors Information . Hilton owns Hampton. I told him to forget it and cancel the reservation info I had given him . When he told me he could not do that. I really became suspicious so I hung up and immediately called American Express, the credit card I was using, and told them what had happened and they said all they could do at that point was note a dispute since no charge had showed up on my acct as of that time. A charge did show up the following day for \$1056.00. American Express did register my complaint with the merchant by the name of CCI Reservation Counter whom I have never heard of until then. American Express did get a credit for \$956.00 however they said I still owed then the balance. I have not used or received any services from that company nor did I knowingly do business with them. It seemed like smoke and mirrors. Their name never appeared on my computer nor did I enter any agreement with anyone by that name. I did call the Hampton Inn by phone after hanging up with that company and was able to complete my reservation with Hampton inn and Paid Hampton for my 2 weeks stay in NV.

Ticket: # 1492430 - Email Address Stolen

Date: 3/7/2017 7:11:00 PM

City/State/Zip: Minneapolis, Minnesota 55419

Company Complaining About: Centurylink

Description

Today, I visited a website. I closed the window that asked me to give them my email address for a coupon, then proceeded to browse. Later, I closed the window when I was done. Shortly after closing the windows, I received an email from this company of which I NEVER gave them my email address. They had to have stolen it off my computer somehow.

Ticket: # 1492480 - Harassment and Stalking!

Date: 3/7/2017 7:33:35 PM

City/State/Zip: Cromwell, Connecticut 06416

Company Complaining About: Comcast

Description

I am writing to let you know that I've been stalked on Whitepages.com for over four years now. The stalker continues to post harassing, sexual, and crass comments on my telephone number. I email Whitepages.com on a daily basis to have these derogatory comments removed from my telephone number. I have screenshots of every comment. I am now going to the police department to file a full investigation on the person that is stalking me. I have changed my telephone number four times and somehow the stalker finds my number and puts comments back on. The comments are removed and then hours later put new comments back on. I beg of you to have my number removed completely from Whitepages.com. The stress and anxiety that this is causing me on a daily basis is beyond words. Whoever this person is, is scaring me and my family. Please please help me in any way you can.

I have sent this in mail to the President of Whitepages.com, Rob Eleveld and all his colleagues because I want a rapid response and I want this rectified immediately! I was told by Arjun Kakkar, the site manager at Whitepages.com that he would do something. Nothing has been done. I would like this investigated and find the number of the person who is doing this

Sincerely,



Ticket: # 1492614 - Unsolicited Commercial Emails

Date: 3/7/2017 8:38:34 PM

City/State/Zip: Riverdale, Georgia 30296

Company Complaining About: Gobank

Description

I have been receiving unsolicited commercial emails from this company since late 2016: This email was sent by GoBank, P.O. Box 5100, Pasadena, CA, 91117. GoBank is a brand of Green Dot Bank, Member FDIC, which also operates under the brands Green Dot Bank and Bonneville Bank. They insist I am "Tracie" Hi Tracie,

We emailed you a link to click in order to complete your GoBank account sign-up. Since it's been over 30 days, that link has expired. You can still join GoBank though! Please click this new link to verify your email address and finish opening your GoBank account.

I have made repeated requests to STOP sending these emails to my account. Each time I was assured the emails would stop, but to no avail.

Please help. Thanks.

[Ticket: # 1493485 - Company keeps calling me claiming a data breach and wanting access to my computer](#)

Date: 3/8/2017 12:36:21 PM

City/State/Zip: Hughesville, Maryland 20637

Company Complaining About: Verizon

Description

They want manual access to my computer

The call comes from Tanner at PC Digital at 1-208-489-3177

[Ticket: # 1493549 - Constant Cyberattacks on Comcast network](#)

Date: 3/8/2017 12:57:25 PM

City/State/Zip: Gaithersburg, Maryland 20878

Company Complaining About: Comcast

Description

There are constant cyber attacks on Comcast network that is tremendously slowing down my Internet connection. I have complaints many times to customer service and they don't seem to know what to do. I'm attaching snap shots of the log file from my firewall and you can see there my firewall is registering attacks almost every minute. I have recently upgraded my Internet access from 10 Mbit/s to a 100 Mbit/s without much improvement. There are a lot of UDP flood attacks that cause congestion and traffic disruption. I would like Comcast to monitor and block those hackers' IP addresses, most of those rogue IP addresses are on Comcast network.

Ticket: # 1493843 - Fake Yahoo Support

Date: 3/8/2017 2:24:21 PM

City/State/Zip: Macomb, Michigan 48044

Company Complaining About: Comcast

Description

He faked to be Yahoo Tech support and will retrieve my hacked Yahoo email account (thousands were hacked). In the end he said I need to pay \$100 for Soft Tech email protection software after he got remote access to my account without telling me its what he wanted to do. the site was www.support.me and unless I paid the money he couldn't get my email address back from the hackers. The phone number to him is 1.800.782.3911 and when I hung up on him I got like 3 or 4 calls in less than 1 minute from him at 1.844.324.9433, I know since the last call I heard his voice.

Ticket: # 1494772 - REPORT OF EMAIL COMPROMISED AND IMPERSONATION-FRAUD

Date: 3/8/2017 6:39:32 PM

City/State/Zip: Chicago, Illinois 60611

Company Complaining About: AT&T

Description

WE RECEIVED EMAILS FROM TWO DIFFERENT FRAUDULENT EMAIL ACCOUNTS PRETENDING TO BE MY BOSS AND HIS PARTNER. THEY INSTRUCTED ME TO PROCESS A WIRE TRANSFER OF \$100,000.00. THERE WERE MULTIPLE EMAILS EXCHANGED AND THE TRANSFER DID GET PUSHED THROUGH. HOWEVER, THE TRANSFER WAS STOPPED DUE TO OUR BANK CONTACTING US BEFORE FINAL APPROVAL. WE THEN REALIZED THAT WE HAD BEEN HACKED AND OUR IT PERSON HELPED US TO CHANGE OUR PASSWORDS AND UPDATE OUR SECURITY. HOWEVER, THIS MORNING THEY SENT OUT AN EMAIL FROM A NEW FRAUDULENT EMAIL ADDRESS (PRETENDING TO ME) TO ALL OF MY CONTACTS ASKING THEM TO OPEN A CONTRACT AND CLICK ON A LINK.

Ticket: # 1494993 - Enforcing Accounts payable due to me

Date: 3/8/2017 8:36:51 PM

City/State/Zip: Houston, Texas 77048

Company Complaining About: Verizon

Description

To whom it may concern: I Mrs. Felicia N. Jones received an e-mail from the Bice President concerning \$18 million dollars. February 23,2017. I sent my information and yet text messages with the phone number given to contact him, but yet I to receive my funds that he contacted me for. I'm not complaining I'm in veracity trying to get what's promised to me " urgently." Submitted in "good faith" and not for delay. The contact through e-mail concerning the internet is the issue because the Vice President needed to respond, and the Verizon company need not be contacted, but the Vice President should be contacted.

Restfully submitted,

"/S/" Mrs. Felicia N. Jones

Ticket: # 1495254 - e-mails from "women" wanting to exchange "sex pics" in "Ramsey"

Date: 3/9/2017 12:52:49 AM

City/State/Zip: Lafayette, Indiana 47909

Company Complaining About: Comcast

Description

I have received numerous e-mails from "women", but when I "click" on the "name", it's a long name, usually with "outlook.com" attached to it....They say something like "I'd like to meet you in Ramsey and exchange dirty pics", and other nasty things. I also received bank people wanting my pin and other info - from Bank of America and PNC Bank, etc. I would like these people to quit - I'm not going to ever respond or answer them....

[Ticket: # 1495548 - Abusive and Profanity by a tenant of mine on the internet {yahoo.com}](#)

Date: 3/9/2017 10:55:24 AM

City/State/Zip: North Chesterfield, Virginia 23234

Company Complaining About: Gmail

Description

Currently, I have a tenant who has been using profanity on the email server.

My understanding that this type of communication is not sanctioned and

allowed. Her name is [REDACTED]. Lusby, Md and her

email server address is kathy patton

[REDACTED]

[REDACTED]

[Ticket: # 1496615 - I think I just got scammed](#)

Date: 3/9/2017 3:53:22 PM

City/State/Zip: Garden Valley, California 95633

Company Complaining About: Straight Talk

Description

Please refer to attached doc

[Ticket: # 1496972 - Please investigate the illegal hacking of the internet and phone Centurylink](#)

Date: 3/9/2017 5:32:11 PM

City/State/Zip: Ocala, Florida 34472

Company Complaining About: Centurylink

Description

Please investigate the illegal hacking of the internet and phone Centurylink under the name [REDACTED]

[REDACTED]

[REDACTED]

Ocala, FLorida

Ticket: # 1497311 - unauthorized and illegal advertising

Date: 3/9/2017 7:58:50 PM

City/State/Zip: Canyon Country, California 91386

Company Complaining About: AT&T

Description

On Craigslist I applied for a job driving. They sent and continue to send me texts Toyota Prius. I called (hung up on), texted and emailed numerous times and they still continue to call, text and email me.

Their phone number is (424) 203-4156 and <https://goo.gl/of6r2p>

also (949) 239-0368 <http://go2l.ink/1bVp>

(310)905-8141 <https://goo.gl/HKOcHW>

Would you please contact these companies and tell them to stop harassing me. It should also be illegal to suggest that by applying for a driver position you must buy a car to MAYBE get the job.

My cell number is ([REDACTED])

Ticket: # 1497587 - SPAM

Date: 3/10/2017 12:04:35 AM

City/State/Zip: Montgomery, Massachusetts 01085

Company Complaining About: Verizon

Description

I have complained to Verizon about the exponential increase in spam in my email even though I have the spam filter on and have specified key words and senders in the filter block. Every email sender and content that I have marked as spam in flooded ten fold in to my email. When I complain I am treated like a child who does not know what I am doing. I am not computer illiterate and I am sick of spam dump increase in my inbox every time I complain.

Ticket: # 1497930 - Bogus Telephone Call**Date:** 3/10/2017 11:03:47 AM**City/State/Zip:** Arlington, Virginia 22203**Company Complaining About:** Not Applicable

Description

Last night I received a telephone call from someone who said he was calling from a surgical supply company. He asked "Can you hear me?" I said "yes" and immediately followed by saying "I mean no." I told the caller that I had not called and asked who told him to call me. At that point, he hung up. I dialed *69 and got a message indicating that the call came from 703-596-0175 and the electronic voice asked me if I wanted to be placed on the "do not call" list. Once again, I said "yes." I tried dialing the number myself and got the message asking if I wanted to be placed on the no call list. I called Verizon, who told me that they could not help me. I asked if she could tell me who has the 703-596-0175 and she said she couldn't, but suggested that I call the number for information. I asked for a "live" person, explained why I was asking the question. She said she does not have anybody with that phone number listed. ??????? I did file a police report and contacted the BBB. I'm so worried about how a simple "yes" probably changed my life. I live on a fixed income and cannot afford to have anything charged to me or get me involved in any nefarious scheme. I normally do not answer the phone unless I recognize the caller or number. I happened to answer this call because I had been making calls regarding my grandson and didn't want to miss any call backs pertaining to those calls.

[Ticket: # 1498101 - internet scam](#)

Date: 3/10/2017 12:10:13 PM

City/State/Zip: Punxsutawney, Pennsylvania 15767

Company Complaining About: Verizon

Description

Error came up on computer screen to call number to fix, called it was a company called Ozemioninc (OZm Inc), said they were partners of Microsoft. Took over my computer and gave credit card info for a license. Found out not a partner of Microsoft and they keep calling me. Lifelock suggested I file complaint

Ticket: # 1498532 - Online recruiting site

Date: 3/10/2017 2:05:46 PM

City/State/Zip: Chicago, Illinois 60657

Company Complaining About: Xfinity

Description

Hello: I have reached out to ZipRecruiter to advise them that I have been pursued by a hacker who is going under a named vendor Asian Otsuka Pharmaceutical Company. I had just applied for new jobs and registered and it seems like these hackers are pursuing those who are just joining. I have to say that I am very disappointed in ZipRecruiter for they have a non-chalant attitude of this whole dilemma. I have sent them phone numbers that I have been receiving texts on and also a type transcript that I copied during my Skype session with this hacker. I will attached transcript for you. The phone number that I keep getting texts from are the following: 989-310-3582;510-327-8088 and 312-401-8520. Please review the attachment and feel free to reach out to me via email. Thank you in advance for your concern in this matter. If you have a cybersecurity firm you can recommend I will also forward this information. **Please note that this is from a website and not my internet company***

Ticket: # 1498892 - phone calls through my interent

Date: 3/10/2017 3:48:34 PM

City/State/Zip: Hull, Texas 77564

Company Complaining About: #702-546-4690

Description

#702-546-4690, calls my home 3 or 4 times per day. This has been going on for 3 months. We don't answer the phone calls. I want it stopped. thank you, [REDACTED]

[Ticket: # 1498927 - what the fuck who do u think u are](#)

Date: 3/10/2017 3:59:52 PM

City/State/Zip: 666, Alabama 66666

Company Complaining About: Mega Faggot .inc

Description

what the fuck I want to play mope

[Ticket: # 1499017 - Follow-up to 1473449](#)

Date: 3/10/2017 4:24:19 PM

City/State/Zip: Aiken, South Carolina 29801

Company Complaining About: Hughes Net

Description

Fax Ticket Ready For Data Entry

Ticket: # 1499054 - WiFi turned on without authorization....and can't be turned off

Date: 3/10/2017 4:34:49 PM

City/State/Zip: Gibsonia, Pennsylvania 15044

Company Complaining About: Comcast

Description

I received a router/modem (gateway) from Comcast many months ago. I immediately turned off the WiFi capabilities. Yesterday, I noticed that WiFi had been turned back on as the WiFi lights were rapidly flashing.

When I attempted to enter the router settings, my password had been changed back to the default ("password" - making me vulnerable to hackers). I went into the router settings and, somehow, WiFi had been turned back on. Even worse, the option to turn off WiFi was grayed out. I've spoken with two technicians who assured me they would fix this issue. It has not been fixed.

After doing some research I found this lawsuit that claims Comcast is turning on user's WiFi to make it publicly available: [Toyer Gear et al. v. Comcast Corporation](#).

Although Comcast claims that users can turn the WiFi off that is not my experience. Even the technicians can't change it.

Ticket: # 1499310 - SPAM from St. Jude's Children's Research Hospital

Date: 3/10/2017 5:59:53 PM

City/State/Zip: San Diego, California 92111-6264

Company Complaining About: Spectrum

Description

I don't know St. Jude's got a hold of my email address, but they continually send me email, usually on a daily basis. I have attempted tp unsubscribe every day for a month and I still get email from them.

They do good work, no doubt of that, but I live below the poverty line and I have zero to donate and I do not wish to be spammed.

Ticket: # 1499714 - Internet Privacy Obstruction

Date: 3/10/2017 10:34:46 PM

City/State/Zip: College Park, Maryland 20740

Company Complaining About: Synergy Broadband

Description

I was a tenant in an apartment building. While living here for 3-4 months I feel that the privacy of my Internet use was broken. I feel that the internet provider Synergy Broadband or some other personal of the apartment building was able to tell other tenants or people about my internet browsing.

Ticket: # 1500052 - Harassing internet service

Date: 3/11/2017 1:11:13 PM

City/State/Zip: Chehelis, Washington 98532

Company Complaining About: Verizon Wireless

Description

Tried to file a complaint to www.ic3.gov cleared my search browser reset settings as instructed

[Ticket: # 1500397 - I am being threatened on Social media](#)

Date: 3/11/2017 9:31:29 PM

City/State/Zip: Corona, New York 11368

Company Complaining About: Time Warner

Description

Someone posted a video of me and it's all over the internet without my consent and I am getting threatened and harassed everyday on the inter and fear form my life now!!!

Ticket: # 1500411 - 2 way verification and accounts being hacked and taken #2024558888 involved.

Date: 3/11/2017 10:01:49 PM

City/State/Zip: Franklin, Ohio 45005

Company Complaining About: Verizon

Description

Several accounts taken and Sim card plus Verizon accounts messed with.

Ticket: # 1500464 - New Intrusive pop up ad and dangerous exploitation

Date: 3/12/2017 12:57:03 AM

City/State/Zip: Coburg, Oregon 97408

Company Complaining About: Centurylink

Description

Around three weeks ago, a pop up tab started appearing on Safari. It's for SynagenIQ. The URL for these pop ups is <http://socialaffluent.com/breaking-story/report5/syncompliant.html?region=Washington&siteid=5464&campaignid=21666&placementid=45203&channel=News&subchannel=Conservative+News&c=0.002060821&trvjs=t&sid=3g9cvt4mcpn>

This has, now, extended to Explorer and other browsers. This pop up kills the tab you were on and creates a new tab or window. A check of history reveals some very intrusive cookies, that amounts to malware, being planeted on my computer. This outfit requires a criminal investigation.

Note: This is NOT attached to a particular provider. I am writing from Kennewick, WA, the Hilton Hotel. It infects computers, phones, and tablets. This is out and out malware. Prosecute them.

Ticket: # 1500503 - Phishing Links

Date: 3/12/2017 3:43:05 AM

City/State/Zip: North Babylon, New York 11703

Company Complaining About: Canvas, Tacoma Community College

Description

Refusal, by Federally funded Community College IT Manager, to investigate the appearance of Phishing Links in student web portal. A Security Report was provided proving the existence of the links and their origin to be from the campus portal. Individually also violated privacy regulations by attaining student's cell, using campus web information, to call and ask about not reporting the incident. The College was made aware and did not follow up, employ proper procedure, or inform the staff and students at the College with haste, posing s far larger security threat.

Tacoma Community College

<https://www.tacomacc.edu/contactus/tccdirectory/?employeeid=oUZwHfBh82SopXunFZ211Q%3d%3d>

TCC Directory
Employee Profile

Name: Sandusky, Jason

Credentials: MBA - Information Technology Management, BS - Political Science, MCSA coursework (Server 2000 and 2003), CompTIA Network+ coursework, CompTIA A+ certification

Position: Manager of Technology Support Department: Information Technology

Office: Bldg. 18-301 Phone: 253.566.5094 Fax: 253.566.5094

Email: jsandusky@tacomacc.edu Professional Association: ACUTA Education

Degree Institution Year BS Political Science University of Idaho 1998

MBA - Information Technology Management Touro University International 2003

Educational Philosophy

<https://www.tacomacc.edu/contactus/tccdirectory/?employeeid=oUZwHfBh82SopXunFZ211Q%3D%3D>
D 2/2

Over the last ten years instructional technology has become an important part of the classroom experience. We

are here to support our faculty and students in the successful use of the wide variety of tools available at Tacoma

Community College. Additionally we are always researching the latest advancements and changes to the field. Areas of Interest

Available Fall, Winter and Spring M-F7:30am - 4:00pm and Summer M-TH from 7:00am - 5:30pm.

Ticket: # 1500504 - Phishing Links

Date: 3/12/2017 3:43:30 AM

City/State/Zip: North Babylon, New York 11703

Company Complaining About: Canvas, Tacoma Community College

Description

Refusal, by Federally funded Community College IT Manager, to investigate the appearance of Phishing Links in student web portal. A Security Report was provided proving the existence of the links and their origin to be from the campus portal. Individually also violated privacy regulations by attaining student's cell, using campus web information, to call and ask about not reporting the incident. The College was made aware and did not follow up, employ proper procedure, or inform the staff and students at the College with haste, posing s far larger security threat.

Tacoma Community College

<https://www.tacomacc.edu/contactus/tccdirectory/?employeeid=oUZwHfBh82SopXunFZ211Q%3d%3d>

TCC Directory
Employee Profile

Name: Sandusky, Jason

Credentials: MBA - Information Technology Management, BS - Political Science, MCSA coursework (Server 2000 and 2003), CompTIA Network+ coursework, CompTIA A+ certification

Position: Manager of Technology Support Department: Information Technology

Office: Bldg. 18-301 Phone: 253.566.5094 Fax: 253.566.5094

Email: jsandusky@tacomacc.edu Professional Association: ACUTA Education

Degree Institution Year BS Political Science University of Idaho 1998

MBA - Information Technology Management Touro University International 2003

Educational Philosophy

<https://www.tacomacc.edu/contactus/tccdirectory/?employeeid=oUZwHfBh82SopXunFZ211Q%3D%3D>
D 2/2

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Ticket: # 1500700 - Can't take down search result-due to Twitter's access refusal

Date: 3/12/2017 3:14:00 PM

City/State/Zip: Waterford, Connecticut 06385

Company Complaining About: Twitter

Description

Twitter's refuses to give me access to my dormant account-

In April 2009, while living in PA, I started a twitter account. I had such little interest and activity that I forgot about the account and account password. In 2010 I made a geographical move, thus changing my internet service provider. With this internet service provider, I also held a free email account. That email account was used to set up the twitter account. So, when I moved and was no longer a customer of that ISP, I lost traceability of that email address.

In doing a recent google search of my name, a tweet from the long dormant Twitter account is the top result in Google search. (See attached screenshot of the search result below.) I contacted Google to ask that the search result be removed. Google indicated that I would need to log into and deactivate the account to take down the search result. I contacted Twitter support desk to get a password re-set. The only way to reset was through a password reset link that would be sent to the email account that I used to set-up the Twitter account. When I explained that the email account that I used to set up the twitter account was no longer valid, Twitter indicated that I would need to contact my internet service provider to gain access to the email account. I contacted my then ISP, Comcast (now operating as Xfinity) to help retrieve the old email account, but because I was no longer a customer, they would/could not help me. This ordeal with Twitter has caused me much distress, with all the job interviews I've gone through in the last few years and always getting a "no" – wondering if those potential employers are seeing this search result- all because of Twitter's denial to allow me access to my own account. I'm more than willing to offer any kind of documentation to prove my identity and to document the fact that I don't have access to the old email account- to get this matter cleared up. Twitter is being unreasonably un-helpful, given the circumstances that lead to me to the in ability to re-set the password to this dormant account. The intransigence on the part of Twitter has a potential to negatively impact my ability to earn a living. Twitter should not be allowed to have that type of control over my earning potential. That control should be mine alone. And with their denial of access to my account, I'm not able to have full control my career pursuits. This is wrong. This should not be allowed to continue.

[Ticket: # 1500702 - Complaint of Twitter and other companies with solicitation phone calls](#)

Date: 3/12/2017 3:14:39 PM

City/State/Zip: Diamond Bar, California 91765-1626

Company Complaining About: Very Long List.

Description

Twitter has been texting me at 4am PST as well as CALLING at 4am PST. I am getting bombarded with out of state area codes. My information has been compromised & I can provide a list of phone numbers that have been calling me.

Ticket: # 1500826 - Illegal wiretapping multiple devices

Date: 3/12/2017 6:39:29 PM

City/State/Zip: Bensalem, Pennsylvania 19320

Company Complaining About: Xfinity

Description

I would like to make an illegal wiretapping investigation. I have received reason to believe my cellphones, and home phone were illegally wiretapped into. My cellphone provider has also indicated there was an issue and should have forwarded the information to you. While on the phone with xfinity the service tech I spoke to clearly said she heard something click on and encouraged me to take my router to the police. I would like to have this investigated as thoroughly as possible as I believe intimate details of my family's lives have been broadcast. Please contact me via email or by home phone [REDACTED] Thanks and have a great day

Ticket: # 1500836 - XFINITY DATA CAP

Date: 3/12/2017 6:51:37 PM

City/State/Zip: Shreveport, Louisiana 71106

Company Complaining About: Comcast

Description

PLEASE STOP DATA CAPS.

Ticket: # 1500897 - Report about using 3G 4G cell phone jammer**Date:** 3/12/2017 8:34:20 PM**City/State/Zip:** Rio Linda, California 95673**Company Complaining About:** AT&T

Description

Report about using 3G 4G cell phone jammer

Hello,

In April 2012, I worked in the DST Output Inc. Now this company has different name. One coworker (Alan Perez) made a picture or video about me and my lead (Oleg Bogdan) was showing it everybody on the department computer. It became funny for everyone who was working with me. Workers began to mock me. When I knew it, in May 2012, I felt plucking in my heart. I felt not good and ask if I may go at home. I know, it was my mistake that I did not call 911, but was coming at home. I did not want to go at work never more, but I found power and worked two more days. But on the 5th of May, 2012 I felt not good again and called sick first time in my life. It was hard to breathe and pulse was very frequent although I did not do anything. I took two valerian pills to keep calm myself. Three days later I had to have final exam in the Folsom College. I did not image how I will take it in this condition. On the May 5th around 8 pm, my boyfriend was calling and asking me why I am at home. I did not tell him what happened and that I feel bad. I did not eat whole day and was too hungry. He asked me go out to eat, and I said yes. We ate in restaurant where one of employee from DST Output Inc was celebrate something. He knew me and told it everybody at work next day. Oleg Bogdan and security (I do not know who exactly) started bother my cell phone. First, I thought that they bothered my cell phone because I used wi-fi. One of day Oleg Bogdan and my cousin was sitting on the same table on the lunch, when Oleg called to my cousin, but my cousin saw on his phone screen that his wife is calling. Cousin answered, but Oleg was there. I stopped use wi-fi, but still herd exactly my messages around me. One of day, one Russian woman was danced same like girl in the message from my brother. My phone became crazy: lost connection, did not open windows quickly like before, butterfly died very fast. I shared this with one coworker and he said that they can do it only at work. To be sure that they read my messages One of day I texted that I beginning to hate Chinese people. It was not real, but I had to tall something terrible. This new was flay around too fast. I think, Alan Peraz posted it on Facebook or somewhere else. Of course next day I texted to same person that I cannot hate people, but this news they did not distributed to others. I started read a lot information how they can bother my cell phone. In January 2013, I was quit.

On September, 2014, I started work at Walgreens Distribution Center, Woodland, CA like temp. Before I came at Woodland DC, Walgreens and DST Output had same agency for temporary employees. So some people who were laid off in DST Output were come to work at Walgreens DC. Tom Hang was one of them. He told everything that happened to me in the DST Output, only in his travesty. I was hired like full time team member on January, 2015. All employees started call me "956" when talked about me, this name Oleg Bogdan gave in the DST Output. Some of team members want to bother my cell phone again. And Mario Rivers (shipping night shift), I do not remember exactly his last name, asked Maria LLamos (split case night shift) to ask Victor Augvaia to bother my cell phone because he was security of Woodland DC and her relative. Now he is supervisor of Split Case department.

In November, 2015, some of securities in the Walgreens DC in Woodland, CA started to spy for me. I had new phone, but it started be crazy again like in the DST Output. In November, 2015, my cousin was going to India to get married for Hindu guy. I was discussed it with my sister, who lives in different country and does not know anybody from my work. I am not married, and my sister asked me if I want to get married for Hindu guy. I knew that they bother my cell phone and texted to my sister "NO, I have "allergy" on them". Of course it did not mean that I do not like Hindu people because I think, God created all people and love everybody same love. Also, we have to like everyone, it does not matter what of kind they are nationality. "Allergy" means that I do not like how their food and spicy smell because I feel sick when I smell these and sometimes have cough. Only image what will happened with me if I cook that food every day for husband. But Victor Augvaia told everybody that I do not like Hindu people when I started work with him in morning shift November, 2016. How he could know it if that discussion was between my sister and me. I think, one Hindu woman was complain about me at HR. That is one more evidence that they used 3G 4G cell phone jammer. I am sure security used this system to spy for me because in January, 2016, before Victor Augvaia got supervisor position in the split case department, he was walking ahead me when manager from second shift stopped him and said that he (Victor Augvaia) did big job. Victor Augvaia was bringing orange safety jacket when manager stopped him. Victor took out 3G jammer from that jacked and showed to manager. Cell phone jammer had grey color, around 7 inches wide, 6 inches high and 1 or 1.5 inches in thickness, on the top had three black antennas. Almost same like on picture at the bottom In one minute Victor Augvaia hid it under safety jacked and walked directly to tier meeting room.

One more example: I am Christian. Like other girls I wish to get married. October 6th, 2016, I talk about it with my friends and asked them pry for my future husband. I know, for some people it is funny, but not for Christians. We live in USA where freedom of Speech, freedom of Religions are. In October 6th, 2016, five months ago, Cris Kh....asian guy (2p.m. security in the Woodland DC), around 11 pm was waking in split case department and told many people that I pray for husband. Some employees told that is not bad, others smile and joked. In next day, October 7th, 2016, I heard how Tryci Brooks and Jey Eshly talk about it, but when they saw me, they stopped talk and started work. Also, some people upstairs said that if they plan to get married, they will pray. Also, I heard how Andy Amanderez and David Castro (split case supervisors) told that securities can do it when I am online.

Next month, in November, 2016, I met with Christian guy on the Chistian site. Huber, sorry I do not know his last name, but he is Mexican guy a.m. security in the Woodland DC, bothered my cell phone and told to many people new information about me. That day I heard that a.m. supervisor from shipping department said to a.m. shipping manager that securities did it again. Manager's name is David. David became angry and said that they have to stop to do it. After that I did noticed that somebody bother my cell phone. Many times I noticed it when I worked from 2:30 p.m. to 11p.m. when Cris Kh 2p.m. security was at work.

I wanted to forgive them and do not report it, but they do not leave me choice. Andy Amanderez wanted fire me to save Victor Augvaia's career. He asked all employees keep their eyes if I do something wrong. He tried to fire me in November, but someone said to him that I called to lawyer. Now he walks around and talk with Hindu people about me. Last week Victor Augvaia was talking with Via Kankuny. After that I did not see her around 30-45 minutes. But one hour later one guy was coming to her and asked if she saved Victor. I know that using cell phone jammer in the USA is illegal.

If you have more question about it, I leave my e-mail.

Thank you,



Ticket: # 1501011 - Child(s) Privacy Violation**Date:** 3/13/2017 12:54:17 AM**City/State/Zip:** Escondido, California 92025**Company Complaining About:** Cox

Description

So I'm playing on this minecraft server with my son, play.Dream-MC.org. I see one of their staff members demanding to SS, which is screen sharing either via Skype or Team Viewer program.

No where connecting to their servers in the game or on their website, <http://www.dream-mc.org/>, states this do procedure nor do they require parental consent.

I already know the vast majority of their staff are not legally identified, have training regarding this as well as no monitoring their actions.

I'm outrage as a parent seeing this practice done and apparently other minecraft servers as well. That random "staff" members are demanding minors to provide personal contact information outside of the game as well possibly full access to their computer. That minor would have no idea of what they're doing on just outside of good faith.

I have attached a couple of screen shots, that were taken today 12 Mar 2017, of one of their staff members (Mod)MiserlyMist815, which demanded a player, that's best of my knowledge around the age 12 or less, for them to screen share or face a ban from their servers. I as the player CTokkie, objected about screen sharing especially with minors stating I'm willing to bet some legal laws are being broken. Their staff member, (Mod)MiserlyMist815, responded to me saying it was "legal".

So I would like to get this minecraft site to stop doing the practice of screen sharing through 3rd party programs, especially with minors and without parental consent. If anything hopefully you'll be able to direct me where I need to file a complaint against them getting them to stop

Ticket: # 1503063 - Cyber Stalking. Extensive FCC violations

Date: 3/13/2017 8:18:45 PM

City/State/Zip: Mount Kisci, New York 10549

Company Complaining About: AT&T

Description

I have reported corruption involving Nita Lowey, David Buchwald, Chief Esposito OEM Commissioner and possibly Ms Hillary Clinton

I have been followed to every location and have been tortured by the above for supporting Donald Trump.

AT&T and Verizon have continuously gave out my personal information over the past six months

I was followed to the trump loop and cyber stalked by Mr Boon Kim and three bus loads of UN visitors on New Years Eve

I have been tracked, followed, harassed so I could not make these notifications

I have reported this to the US Attirneys Office,
West Chester Police and experienced Burglaries

And criminal impersonation via above

Ticket: # 1503170 - Zillow and others using photos and information from my website

Date: 3/13/2017 10:04:08 PM

City/State/Zip: Duluth, Minnesota 55812

Company Complaining About: Centurylink

Description

I believe that when a realtor works on getting information for listing a home, Zillow and others shouldn't be able to use it without permission. I work hard and even pay other for that material. Zillow and other should have to get my permission and pay me for it.

Also, I have clients that would prefer not to have pictures of their home put on the internet for everyone to see. They are okay with the information to be there for me to share with possible buyers and other realtors, but not for the whole world to see.

Is it going to take a criminal act to happen, with proof that the criminal was able to do the crime because of what he found on Zillow, before we can get this stopped. I have one client that only wants to buy a home that has not been listed, because she fears for her safety. A violent person could see just a woman walking in and out of a home and know she is the only one lives there. Then search out the address and get information, layouts and photos to see the house. Which can make it easier for him to access the home. Can nothing in our lives be private. Realtor should be able to share information between each other with out Zillow and other taking it without permission.

Ticket: # 1503329 - AOL Forces DATA MASK App or Agree to Lose Data

Date: 3/14/2017 8:52:03 AM

City/State/Zip: Atlanta, Georgia 30331

Company Complaining About: Aol

Description

Before allowing one to sign in an AOL pop-up forces the user to either agree to the plan or agree "No, I don't want to protect my data." There is no, "No thanks", or "check later".

Ticket: # 1503520 - Account Hacked and Unsecured

Date: 3/14/2017 11:11:50 AM

City/State/Zip: Hollywood, Florida 33024

Company Complaining About: Comcast

Description

I have been working with Comcast to secure my account. I have set up additional pin to protect anyone making changes to the account. However, Comcast has failed to protect my account on several occasions. I have spent 2 hours in local office to address this issue, yet today, I received another phone call about services I've requested to add. Comcast fails to protect my account and personal information. I have a restraining order in place and securing my phone number, email address, and account information should be addressed not only for me but for all residents. I have received a bill for more than 200 for services that have been added to my account without my authorization.

[Ticket: # 1503586 - theft of comcast e-mail account](#)

Date: 3/14/2017 11:44:08 AM

City/State/Zip: Telluride, Colorado 81435

Company Complaining About: Comcast

Description

My e-mail account that I have owned for approximately 15 years was stolen by a women in Massachusetts and according to Comcast/Xfinity refuses to give it back to me. My security and privacy has been compromised because of all the personal information my 10,000 e-mails contains. Comcast has put me off for 4 days and say they will work on it and have not. Please can you help them get my e-mail account back? I received numerous fictitious e-mails that I thought were from comcast and opened them...This evidently was how the scam occured. Comcast is not acting on this most serious security issue.

Ticket: # 1504311 - SPAM in my email

Date: 3/14/2017 4:04:23 PM

City/State/Zip: Augusta, Kansas 67010

Company Complaining About: Expedia

Description

I recently used Expedia to buy a airplane ticket. Since I used their service, they automatically without my permission, put me on their mailing list, and sold my email address to multiple places. In the process of all of that, 3 times a day I am taking 200 plus spam emails out of my spam folder each time. I can't get rid of it!

Ticket: # 1504338 - Credit card scam

Date: 3/14/2017 4:13:12 PM

City/State/Zip: Alpine, California 91901

Company Complaining About: Verizon

Description

Someone is using my cell phone number to call people and a few people have told me that "BankofAmerica" is offering lower interest rates on their credit card. The person contacts numbers with same prefix (619) 840- so they think it's local and they call back but then it goes to my phone. I have had atleast 30 calls. Verizon said it isn't a network issue it's an internet spoofing. Bank of America said they have heard of this and sometimes it can last a week up to indefinitely. They told me to contact the FCC.

Ticket: # 1505544 - 513-342-2532 Fraud/Scam/PHshing

Date: 3/15/2017 10:48:06 AM

City/State/Zip: Des Plaines, Illinois 60017-1053

Company Complaining About: Broadvox-clec / Onvoy / Inteliquent

Description

I received numerous calls from different numbers and they all behave the same way.

Once the call starts, the other side doesn't speak, they wait for me to say something and they hang up.

I dial back the numbers and the voicemail masquerades as an official carrier message stating the following.

"The number you have dialed is not in service. Please check the number and try again, good bye."

They all have the same voice mail

The latest number is

513-342-2532

It is evident the line is in service.

A simple trace points to that this is a VOIP and the carrier is Broadvox-CLEC SMSEnabled, Onvoy, which in turn is now owned/operated by Inteliquent.

Both the method of contact and voicemail are indicators of a scam/fraud/phishing

It is possible they are

1. Listing active numbers to sell forward
2. Record voice to mimic for fraudulent use, or to develop heuristic algorithms

Given it is VOIP, this number most likely belongs to a larger subset used for the same purpose

Given Inteliquent is the provider of the service used in this process, i request the following:

- Verify that the above information provided is accurate.
- Confirm the voicemail is not a standard voicemail provided by Inteliquent, and that the line is in service
- Confirm whether all other numbers attached to the same account are used with a similar modus operandi.

if all 3 cases above check true, it should be grounds to investigate. It is my request that you do so and scope the impact of these actions by your end user,

a copy of this email will be sent to the FCC to document:

1. the numbers identified used and the carrier placing the numbers in service at that time.
2. document notice to Onvoy/Inteliquent as service provider, to acknowledge complaint and formalize evidence of notice.

Ticket: # 1505752 - Spam Act Violation

Date: 3/15/2017 11:59:17 AM

City/State/Zip: Taylorsville, Utah 84129

Company Complaining About: Centurylink

Description

I have suddenly been bombarded with spam emails over the past few months. Unfortunately, my Gmail account is my business email account so changing it is problematic since I've had this account for years and it is printed on numerous marketing materials. I have tried to unsubscribe (doesn't work and seems to make it even worse) and even sent a letter to the address provided on the email with a copy of the printed email and never received any response and continue to receive hundreds of these per month. I noticed when I entered the address in Google that the address is a UPS Store and there are numerous BBB complaints against this same address and company on the internet. The company is Accelerated Ads, 211 E. Lombard St. #340, Baltimore, MD 21202-6102. I have attached one of the emails I got this morning for reference. From what I have read it appears this company is violating the Spam Act of 2003. Consumers need better protections from these spammers, we don't seem to have any recourse and these bogus companies are flooding our email accounts with junk, some of which is offensive.

Ticket: # 1506263 - Scam email with my social security number

Date: 3/15/2017 2:10:49 PM

City/State/Zip: Lansing, Michigan 48915

Company Complaining About: T Mobile

Description

I received an email from an unknown source advising me of a warrant for my arrest and a lawsuit for 6800 dollars payable to Speedy Cash Advance. The whole email was unsettling but they somehow have my social security number and that scares me. What can I do? What should I do? Should I obtain a new social security number? I have the email as proof if you need it.

Ticket: # 1506516 - Click my Score Credit Monitoring Service

Date: 3/15/2017 3:31:36 PM

City/State/Zip: Plainsboro, New Jersey 08536

Company Complaining About: Tapjoy Inc And Clickmyscore.com

Description

This is a credit monitoring service I was directed to through the TAPJOY Inc service. I lieu for signing up for the service I was supposed to be rewarded with in App game rewards. Not only did this not occur even after I notified the company of the problem but the Click My score service is located outside of the country and they are requesting SSN's and full addresses of members in order to use their product. I do not feel comfortable that this company did not disclose their location as I understand that many of the Identity Theft that occurs, occurs from entities outside the US. The fact that the ad service and the company were unwilling to disclose their location has me nervous for my credit and social security usage.

Ticket: # 1506593 - FINDER PEOPLE WEB'S

Date: 3/15/2017 3:52:55 PM

City/State/Zip: Bayamon, Puerto Rico 00957

Company Complaining About: Open Mobile

Description

I FOUND MY SELF AND MANY MEMBERS OF MY FAMILY TRAPS INTO THOSE FINDER PEOPLE GIVING PERSONAL INFORMATION OF US TO EVERYONES THAT PAID FOR IT. PUBLIC INFORMATION SUCH AS RECORDS, LICENCES, ETC ARE AVAILABLE FOR FREE NOT FOR MAKE RICH SOMEBODY. I WONDER, WITH ALL MY RESPECT, HOW THEY OBTAIN YOUR PERMISSION TO OPERATE, WHEN THEY VIOLATE OUR PRIVATE RIGHTS. PLEASE, EXCUSE MY IGNORANCE, AND PLEASE TELL ME HOW I CAN TAKE MY INFORMATION AND ALL MY FAMILY, OUT OF THOSE THEFTS. IF I WANT TO SELL MY INFORMATION I WOULD TAKE THE MONEY FOR ME NOT TO GIVE TO THEM NOTHING. PICTURES OF HOUSES ARE PROVIDED FROM THEM. KIDS LIVES IN ALL THAT HOUSES. KIDS LIVE AROUND THOSE PEOPLE THAT WHO KNOW IF THEY KNOW THEY ARE BEEN SELLING IN SOME WEB'S. I KEEP THESE MATTER PRIVATE TO MY SELF BECAUSE I FEEL EMBARRACE AN UNSAFE WITH ALL THESE SITUATION. I HAVE FOTO OF THE STEPS THEY MODIFIED RECENTLY. SO I HAVE FOTOS OF BEFORE AND AFTER. BUT FOR EXAMPLE ALMOST ALL MY LAST 4 ADRESSED ARE POSTED THEY OMIT FEW DETAILS, ALMOST NOTHING BECAUSE THEY GIVE YOU THE COMPLETE INFORMATION ONCES YOU PAID FOR IT. MY DATE OF BORN IS COMPLETE. MY AGE. AND THAT IS FOR EVERYONE IN THOSE WEB'S. MY MOTHER NEVER USE INTERNET IN HER LIFE AND SHE INSIDE THEM. THE PAYMENT IS WITH CREDIT CARDS. EXAMPLES OF THOSE WEB.S ARE MYLIFE.COM AND THRUDEFINDER.COM I REALLY WANT TO KNOW HOW OLDIER PEOPLE ARE INSIDE THESE WEB'S. HOW COME PUBLIC INFORMATION, ESPECIALLY GOVERNMENT INFORMATION CAN BE SOLD IN ANY PLACE, PERIOD. IF I CAN ADRESSED TO YOU THE PHOTOS OF MY NAME AND MY FAMILY ADRESSED LET ME KNOW. I AM WORRIED AND SCARE OF WHAT IS GOING ON. HOW CAN THEY PUT PERSONAL INFORMATION FOR SALE EVEN TO PEOPLE THAT NEVER USE THE INTERNET? I CONTACT A PERSON WHO TOLD ME THAT THEY HAVE YOUR AUTHORIZATION FOR THIS. IS THAT TRUE? HOW COME OTHERS CAN MAKE RICH USING ME AND MY FAMILY FOR THAT? ARE YOU SURE YOU GIVE AUTHORIZATION TO THOSE WEB;S? PLEASE FORGIVE MY QUESTIONING I DO NOT MEAN TO TELL YOU WHAT TO DO, I AM SCARE. WHAT ELSE I CAN DO? PLEASE ORIENTATE ME IF I DO NOT UNDERSTAND CLEARLY WHAT ARE MY RIGHTS AND OTHER RIGHTS. I AM SEEING MY RIGHT TO PRIVACY AND OTHERS WELL. THANK YOU

Ticket: # 1507608 - Verizon e-mail address I've been trying to close since May 2016

Date: 3/16/2017 9:46:12 AM

City/State/Zip: Chatham, New Jersey 07928

Company Complaining About: Verizon

Description

I cancelled my Verizon internet and landline service on May 13, 2016. Despite many many calls to "customer service", Verizon continued to bill me and extract automatic bill payments from my bank account until I finally received a refund 1/3/17. However, I cannot get Verizon to disable the e-mail address associated with the now closed account. Despite many assurances from Verizon representatives, any e-mail sent to that account continues to disappear. They (the e-mails) do not return to the sender as a closed account should. As a consequence, business and personal friends have told me they sent correspondence to that old Verizon e-mail address and assumed I had received it. My privacy is being compromised because Verizon continues in their failure to disable that e-mail address.

Ticket: # 1507989 - REMOVED MY VIEWING RIGHTS

Date: 3/16/2017 12:03:42 PM

City/State/Zip: Baltimore, Maryland 21213-2468

Company Complaining About: Comcast

Description

On march 1,2017 I noticed that a application I had installed on my tv firestick a free app to have extra viewing for my viewing needs. I'm disabled and am limited to my home due to chronic lower back syndrome. So I notice after a week with the new app on my device. It became more complicated to access the app to view old tv shows. After the 3 week with my app. I couldn't access the content of the app to watch a tv show. I called my computer internet security service , I was told that they had nothing to do with adding my viewing right from the app on my fire stick . So I called the computer's apple tech service, they helped me remove the checklist so I could play my music. Well later on in the evening. I put a DVD into first one then the other apple computer's I have. And none of them work. I tried talking with my internet provider. Without success. I say this because I had waited 4 days for a tech to come to my home. When this man arrived. He was 30min late. But didn't know anything about fixing my media problem. I had to call Comcast back. After waiting for 15min I was transferred to another revolutionist, said I would get a call from a superior of the dispatch office from which this repairman that works on home phones. I have never had a problem such as this. I just would like to have my freedom to view what I like back. Thank you.

Ticket: # 1508647 - illegal hacking and harassment

Date: 3/16/2017 2:52:27 PM

City/State/Zip: Bradley, Illinois 60915

Company Complaining About: AT&T

Description

State Employees of Illinois Department of Human Services (Bridget Fifer, Davina Davis, Sonia Grant, Ryan Clark) as well as others have daily at work and after work been hacking and illegally monitoring/spying into my electronics. Emails, text, phone calls, cellphones, homephones, computers, tablets, vehicle, wifi, internet, etc... they are allotted and cable to utilize state software (with assist) 93 software programs to remotely access my personal and professional life and harass me and my family. I would greatly like this matter investigated thoroughly because they are getting away with the violations dwily. Me and my children are not comfortable in our home, on our electronics, etc....

I can be reached [REDACTED]. Work email e [REDACTED] or [REDACTED] in which they continuously hack into.

Thank you

[REDACTED]

Ticket: # 1508648 - illegal hacking and harassment

Date: 3/16/2017 2:52:30 PM

City/State/Zip: Bradley, Illinois 60915

Company Complaining About: AT&T

Description

State Employees of Illinois Department of Human Services (Bridget Fifer, Davina Davis, Sonia Grant, Ryan Clark) as well as others have daily at work and after work been hacking and illegally monitoring/spying into my electronics. Emails, text, phone calls, cellphones, homephones, computers, tablets, vehicle, wifi, internet, etc... they are allotted and cable to utilize state software (with assist) 93 software programs to remotely access my personal and professional life and harass me and my family. I would greatly like this matter investigated thoroughly because they are getting away with the violations dwily. Me and my children are not comfortable in our home, on our electronics, etc....

I can be reached [REDACTED]. Work email [REDACTED] or [REDACTED] in which they continuously hack into.

Thank you

[REDACTED]

■

Ticket: # 1508649 - These, but not limited to: IMPERSONATION, PREMEDITATED, COMPUTER CRIMES, DEFRAUDED MY PERSON, CIVIL RIGHTS VIOLATIONS

Date: 3/16/2017 2:53:00 PM

City/State/Zip: Indianapolis, Indiana 46219

Company Complaining About: AT&T

Description

* TORTFEASOR PERFORMED criminal activity in the actions of impersonation, fraud, forgery, slander, VIOLATING my PERSON CIVIL RIGHTS. TORT FEASOR's actions resulting in these, but not limited to, loss and forceful order of PROPERTY/ADOLESCENT forfeiture, against VICTIM'S PERSON, GRIMES AARON. PROPERTY NAME/IDENTIFIER: SUMMER LEIGH GRIMES "AKA" SLG (as known in INDIANA THE STATE record). JUDICIAL DECISIONS in favor of PARTNER of PROPERTY/ADOLESCENT IN AMOUNT OF HALF OWNERSHIP, resulting in these outcomes, but not limited to, DAMAGES, CHEMICAL IMBALANCES, PAIN AND SUFFERING. GRANTING ORDER OF PROTECTION against PERSON, GRIMES AARON M, AND forcing unlawful property forfeiture from HIM. The UNJUST actions are in violation to all binding arbitration, with verifiable GROUNDS within CANON LAW, UNIFORM COMMERCIAL CODE AKA U.C.C., UNITED STATES CODE AKA U.S.C., TEXAS THE STATE CODE, INDIANA THE STATE CODE AKA I.C., LAW OF THE LAND (MAGNA CARTA), NATURAL LAW, UNIVERSAL LAW, and COMMON LAW.

ORDERS GRANTED FORCEFUL PROPERTY RIGHTS FORFEITURE, EVICTION/ EXCLUSION FROM A RESIDENCE; RESTRICTING POSSESSION OF PERSONAL PROPERTY; RESTRICTING PARENTING TIME; AWARDING CHILD SUPPORT; AND, PROHIBITING POSSESSION OF FIREARMS, AMMUNITION, OR DEADLY WEAPONS. The DECISIONS Ordered and GRANTED by STATE OF INDIANA, COUNTY OF MARION, IN THE MARION SUPERIOR COURT, CIVIL DIV.1, COURT 49D01

CASE NO. 49D01-1106-PO-023918

Additional Case(s) in relation to subject matter:

CASE NO. 49D01 0108 10DR 49581

THE CASE(S) LISTED ABOVE CAN BE ACCESSED AT WEBSITE: WWW.MYCASE.IN.GOV

It is quite evident, the actions performed by TORTFEASOR were PREMEDITATED, MALICIOUS, and of vindictiveness, to gain control and possession of property SLG, as mentioned in the dissolved marriage of entities. TORTFEASOR premeditated and accomplished thought acts in reality, in form of criminal acts, to gain and obtain benefits, in the action of these, but not limited to, actions to defraud or harm victim. Also, resulting in the victim's property being altered, damaged, or deleted in violation of this section, on the grounds of TEXAS CODE - TITLE 33 PENAL CODE - (COMPUTER CRIMES) - BREACH OF COMPUTER SECURITY.SEC. 33.02 (DIRECT ATTENTION to Sec.33.02(b-2)(7)(c)). GROUNDS PRESCRIBED HERE, ARE IN THE BEST INTEREST OF VICTIM, BEING THE INTERNET SERVICE PROVIDER (ISP) IS GEOGRAPHICALLY LOCATED IN TEXAS THE STATE. IN JURISDICTIONAL MATTER, NEED BE MOVED. GROUNDS FOR ACTION IS STATE OF INDIANA HAS NO JURISDICTIONAL MATTER OVER FEDERAL CRIMINAL ACTS, BEING

FEDERAL DECISION TRUMPS STATE, PARLIAMENT TRUMPS FEDERAL, THE CONVENTION OVERSEES ALL. UNITED STATES JUDGE ECCLESIASTICAL IS CANON.

GROUNDS SHARED BELOW:

PENAL CODE

TITLE 7. OFFENSES AGAINST PROPERTY

CHAPTER 33. COMPUTER CRIMES

Sec. 33.01. DEFINITIONS. In this chapter:

- (1) "Access" means to approach, instruct, communicate with, store data in, retrieve or intercept data from, alter data or computer software in, or otherwise make use of any resource of a computer, computer network, computer program, or computer system.
- (2) "Aggregate amount" means the amount of:
 - (A) any direct or indirect loss incurred by a victim, including the value of money, property, or service stolen or rendered unrecoverable by the offense; or
 - (B) any expenditure required by the victim to verify that a computer, computer network, computer program, or computer system was not altered, acquired, damaged, deleted, or disrupted by the offense.
- (3) "Communications common carrier" means a person who owns or operates a telephone system in this state that includes equipment or facilities for the conveyance, transmission, or reception of communications and who receives compensation from persons who use that system.
- (4) "Computer" means an electronic, magnetic, optical, electrochemical, or other high-speed data processing device that performs logical, arithmetic, or memory functions by the manipulations of electronic or magnetic impulses and includes all input, output, processing, storage, or communication facilities that are connected or related to the device.
- (5) "Computer network" means the interconnection of two or more computers or computer systems by satellite, microwave, line, or other communication medium with the capability to transmit information among the computers.
- (6) "Computer program" means an ordered set of data representing coded instructions or statements that when executed by a computer cause the computer to process data or perform specific functions.
- (7) "Computer services" means the product of the use of a computer, the information stored in the computer, or the personnel supporting the computer, including computer time, data processing, and storage functions.
- (8) "Computer system" means any combination of a computer or computer network with the documentation, computer software, or physical facilities supporting the computer or computer network.
- (9) "Computer software" means a set of computer programs, procedures, and associated documentation related to the operation of a computer, computer system, or computer network.
- (10) "Computer virus" means an unwanted computer program or other set of instructions inserted into a computer's memory, operating system, or program that is specifically constructed with the ability to replicate itself or to affect the other programs or files in the computer by attaching a copy of the unwanted program or other set of instructions to one or more computer programs or files.
- (10-a) "Critical infrastructure facility" means:
 - (A) a chemical manufacturing facility;
 - (B) a refinery;

- (C) an electrical power generating facility, substation, switching station, electrical control center, or electrical transmission or distribution facility;
- (D) a water intake structure, water treatment facility, wastewater treatment plant, or pump station;
- (E) a natural gas transmission compressor station;
- (F) a liquid natural gas terminal or storage facility;
- (G) a telecommunications central switching office;
- (H) a port, railroad switching yard, trucking terminal, or other freight transportation facility;
- (I) a gas processing plant, including a plant used in the processing, treatment, or fractionation of natural gas;
- (J) a transmission facility used by a federally licensed radio or television station; or
- (K) a cable television or video service provider headend.

(11) "Data" means a representation of information, knowledge, facts, concepts, or instructions that is being prepared or has been prepared in a formalized manner and is intended to be stored or processed, is being stored or processed, or has been stored or processed in a computer. Data may be embodied in any form, including but not limited to computer printouts, magnetic storage media, laser storage media, and punchcards, or may be stored internally in the memory of the computer.

(12) "Effective consent" includes consent by a person legally authorized to act for the owner.

Consent is not effective if:

- (A) induced by deception, as defined by Section 31.01, or induced by coercion;
- (B) given by a person the actor knows is not legally authorized to act for the owner;
- (C) given by a person who by reason of youth, mental disease or defect, or intoxication is known by the actor to be unable to make reasonable property dispositions;
- (D) given solely to detect the commission of an offense; or
- (E) used for a purpose other than that for which the consent was given.

(13) "Electric utility" has the meaning assigned by Section 31.002, Utilities Code.

(14) "Harm" includes partial or total alteration, damage, or erasure of stored data, interruption of computer services, introduction of a computer virus, or any other loss, disadvantage, or injury that might reasonably be suffered as a result of the actor's conduct.

(14-a) "Identifying information" has the meaning assigned by Section 32.51.

(15) "Owner" means a person who:

- (A) has title to

Ticket: # 1508791 - access to personal information

Date: 3/16/2017 3:23:31 PM

City/State/Zip: Ossining, New York 10562

Company Complaining About: Cablevision (optimum)

Description

On 3/14 I received a pop-up on my computer saying it was a Microsoft notice and I must call a certain number within 5 minutes or my computer would be blocked. It was late in the evening, I panicked, and called. These people, calling themselves OKTechPay, went through a long "virus removal" process, and charged me approximately \$600 for the service and future service, which was ultimately sent to a bank in China. In the process they got my 2 debit card information (they have been cancelled), as well as name, address last 4 digits of SS. I don't recall anything else. They did send a confirmation # in an email which seems to have disappeared. I have checked my trash and spam as well as the inbox, and cannot locate it. Their contact number for future assistance is: 844-311-1110. The voice(s) sounded Indian. In the morning I checked the list of Microsoft providers, and they were not there. There was also a copy of what they did on a notepad page, giving names and exact amounts, but anything pertinent has also disappeared. I have since learned/realized it was a clever scam. I have covered my financial issues and am ok, I hope. It was a very long, confusing and emotional process.

[Ticket: # 1509078 - AT&T will not allow me to change my password on a Yahoo email account.](#)

Date: 3/16/2017 4:39:05 PM

City/State/Zip: Encino, California 91316

Company Complaining About: AT&T

Description

Yahoo has had half of their accounts compromised by hackers. So I attempted to change my password. However, when I attempted this the Yahoo sent me to AT&T's website because I happen to be an AT&T internet customer. I never chose to allow AT&T to merge my Yahoo email with my AT&T account. AT&T took this initiative on their own. Well it turns out that AT&T will not allow me to change my Yahoo password nor to remove themselves from being associated with my Yahoo email. I was told that in order to do that I would need to close my current AT&T internet service and open a new service account with them just to unmerge them from my Yahoo account so I can change my password. Having to do this would be difficult because I rely on my internet service to get my work done and this would cause great inconvenience and lost productivity. This is unfair, reckless, negligent, overreaching control, an abuse of monopoly power and has unfairly put me at risk for identity theft.

Ticket: # 1509332 - constant email hacking

Date: 3/16/2017 6:19:07 PM

City/State/Zip: Cuddy, Pennsylvania 15031

Company Complaining About: Comcast

Description

In addition to my previous complaints I have been having severe email hacking into my personal emails. Anytime I try to log into my emails from an unfamiliar computer, I am asked to reset my passwords because my previous passwords are not working for me.

[Ticket: # 1509411 - www.stansberry.com repeated solicitations](#)

Date: 3/16/2017 7:09:02 PM

City/State/Zip: Libertyville, Illinois 60048

Company Complaining About: Comcast

Description

In 2013, I subscribed for a one year newsletter and research from Stansberry Research (stocks, investments). To-date, and after repeated requests to unsubscribe, the solicitations are still coming to my email address.

████████████████████

████████████████████

Baltimore, MD. 21201

Ticket: # 1509439 - ILEAGL micro chip installed in my head by predator named JAMES Warren ANDREWS

Date: 3/16/2017 7:26:00 PM

City/State/Zip: Kilgore, Texas 75662

Company Complaining About: Boost Mobile

Description

I had an ILEAGL micro chip put in my head why I was asleep. This person sells it on internet 24 hours a day

Ticket: # 1509471 - Cable One

Date: 3/16/2017 7:45:09 PM

City/State/Zip: Boise, Idaho 83713

Company Complaining About: Cable One

Description

I recently submitted an FCC complaint (Ticket No. 1409681) about Cable One's harmful and possibly unlawful business practices. They responded by contacting my mother at her home phone number that was not listed anywhere on the complaint form and questioning her about her own completely separate and unrelated Cable One account and my own submitted FCC complaint, of which she had no prior knowledge. While doing so a Cable One representative openly divulged private information about myself and my FCC complaint. My mother was completely confused about what they were referring to, naturally, having no prior knowledge or information regarding the submitted FCC complaint. Her confused responses to Cable One's absurd and presumptuous questions have no bearing or relation to my complaint. Cable One's summary of her statements regarding their bizarre questioning regarding my complaint are also completely inaccurate and are quite simply an attempt to cover up their own incompetence/retaliation. Their mistake, whether borne out of pure incompetence or retaliatory harassment, is quite offensive. In no way did any part of the complaint itself explicitly or implicitly state that I was submitting on my mother's behalf or in regards to her Cable One account. It was also clearly shown on your complaint form's required fields that I was a FORMER customer and that I was NOT making this complaint on behalf of someone else. It was quite obvious that the complaint was in reference to my own cancelled account. Cable One referring to said cancelled account in their response to the complaint shows they were clearly aware of it's existence and that it was the sole subject of the FCC complaint.

Is it acceptable to the FCC that Cable One contacts 3rd parties in regards to these complaints? Is it acceptable for them to give a consumer's private information and the private information contained in an official government complaint form to these 3rd parties? Check Cable One's reviews (1 1/2 stars out of 5 on Yelp, 1 star out of 5 on consumeraffairs.com) and you will see plenty of people have similar issues with this awful company.

I understand that action is almost never taken on these complaints but it would be of great value to the people of Boise and anywhere else this garbage pile of a business known as Cable One operates. If you would take some of Cable One's offensive and harmful business practices seriously and look very closely at how Cable One operates. It would be a meaningful way to benefit both consumers and the economy. Awful companies such as Cable One that rely solely on lack of competition to stay in business are a blight on America. I thought perhaps the folks running this government institution would be interested in draining the swamp, as they say.

Any responses to this complaint by Cable One made to any person other than myself will be considered harassment.

[Ticket: # 1509771 - Google.com](#)

Date: 3/17/2017 4:20:28 AM

City/State/Zip: Billings, Oklahoma 74630

Company Complaining About: AT&T

Description

Hello since Feb 19, 2017 someone hacked my gmail account with Google, I have sent several emails trying to recover my account with No response back in 3-5 days, its now March 17, 2017 with no response to my emails or the letter I sent to the Corporate Office? I did find out who hacked my google account by getting into my old phone [REDACTED]. What started all this BS I was trying to change my phone number of [REDACTED] to my new number of [REDACTED] because I was receiving threats on my old number plus I filed a Police report with the Billings, Police dept. for being harassed. Now I cant log into Google, my account is [REDACTED]. I have to use my back up email of [REDACTED] still Google will not respond to my emails or my letter I have sent. I'm hoping you can get them on the ball and fix it so I can log back in?

Ticket: # 1510076 - Unsolicited email (aka SPAM) removal

Date: 3/17/2017 10:51:41 AM

City/State/Zip: Wolfeboro, New Hampshire 03894

Company Complaining About: Metrocast

Description

Many unsolicited emails (aka SPAM) require you to specify the email address that you want to be removed when you click the "unsubscribe button". I would like to see the regulations updated to require that by simply clicking on the "unsubscribe button" you are removed from their mailing list. They know your email address since they sent it to you.

[Ticket: # 1510480 - Using likeness without consent](#)

Date: 3/17/2017 12:58:42 PM

City/State/Zip: Churubusco, Indiana 46723

Company Complaining About: Frontier Communications

Description

I have found that someone is using my mugshot as their profile picture on their twitter account. They did not and do not have my consent to do so and I would like them to cease using it and take it down.

Ticket: # 1511241 - Internet Services**Date:** 3/17/2017 4:25:32 PM**City/State/Zip:** Philadelphia, Pennsylvania 19154**Company Complaining About:** Comcast

Description

Hello,

I believed someone had hacked into my (LAN) Local Area Network to my home and was able to have access to all the services that I had with Comcast. I had Phone, TV, Cable and Home Security for my home all these services was mapped to my modem. I was an employee at the time so I received my services at a reduce rate.

I went on disability on April 26th 2015. During the time I was home on disability I tried numerous times to access my internet service in order to do my homework for law school. I had called numerous times and many tickets were filed also I had my modem swapped out 6 times and every time the modem was swapped I was never able to connect to my internet services for a long period of time before it started to filter as if I was waiting for connection and I was the only one in the house at the time on the system.

On May 8th 2015, someone had remotely access my home security, they were able to disarm it remotely and I was assaulted in my home. Again, on July 28th 2015, I was assaulted again in my home, someone had disarmed my home security remotely a second time. I reported both incidents to the police District 8 and I also filed reports with the special victims unit. The officers assigned to the case were Detective Martinker and Officer Downs.

On May 29th, 2015 I called the home security IT line and requested a copy of the reports for May and July 2015, for the home security. It was at that time that the representative advised me that someone was remotely accessing my home security and it appeared that they were in my home during the wee hours of the morning. The representative told me to go to xfinity.com and I would be able to access my login report for the home security.

On May 29, 2015. I trusted a coworker at Comcast, Darryl Cobb to update the Windows on my personal laptop. The outcome was my laptop was returned to me with a virus.

On May 30th, 2015 I bought my laptop into work after speaking with Darryl Cobb he stated he could fix the problem, Darryl attached his portable hard-drive to my laptop in order to activate malware bytes, a free software applications. At the end of the program the malware bytes application advised me the portable hard-drive that was connected to my laptop had spyware on it do I want to delete it. I called my coworker over to view the message on my laptop, he pushed delete. The files to my coworker's laptop was then transferred onto my malware bytes account.

On May 30th, 2015 I was up early 3am to be exact, I logged onto my laptop to check my malware bytes account, I wanted to look at the deleted files and someone remotely shut my home security down, as if a light switch was flipped off. I called the Home Security IT person and I was advised that it does appear that your system was shut down remotely and he was not able to advise me who did it

and a ticket was filed. I reported all the above information to my employer and I have not gotten any feedback from the Director, Doug Shields. and I called many times.

April 11th 2015, a Comcast Technician was at my home adding cameras to the already install home security as a upgraded feature, and I remembered, I saw him working behind the telephone wall plate in my family room when I questioned the Comcast Technician what he was doing he advised that he had to turn on a phone line in order to extended the WiFi for the cameras. I did not know any better so I did not question it at the time.

I discovered this information given by the Comcast technician was incorrect on January 6, 2016, when I advised the Verizon technician that there was an active POTS line at my residence. I told the Verizon technician about the information from the Comcast technician listed above he replied, "one thing has nothing to do with the other." I then replied could you please turn off the POTS line because I cancelled my Verizon phone line in December 2010. I was under the assumption this line was cancelled.

Also, I behind the telephone plates in certain rooms someone came into my home and did additional inside wiring, after I moved in this home on August 2005, the home was newly renovated with cable ready installation.

I ordered Direct TV in August 2005, and when that technician came out, I showed him the 1 coax cable behind the telephone plate in each room and at that time it was only 1 coax cable. I advised him that the house is cable ready but, the technician could not find the connecting cable to latch on inside my home so I always had my services for cable installed along the baseboard.

In the Family room, My Daughter's room and the Living room, there is 2 coax cables instead one which was originally there.

I also filed police report on April 27th, 2016, an Officer Hamilton, Badge# 5276, came to my home took a look around and filed a report, DC# 16-08-161-87.

Please let me know how this matter is going to be resolved because this is the reason why I feel my privacy was violated.

Thank you,

██████████

Ticket: # 1511293 - INTERNET AND DATA BREACH

Date: 3/17/2017 4:41:08 PM

City/State/Zip: Fairview, New Jersey 07022

Company Complaining About: T Mobile

Description

T-MOBILE ACCOUNT NUMBER 957159541

ISAAC MENDEZ 756 Greeley Ave Apt 6 Fairview NJ 07022

I WANT TO REPORT DATA AND INTERNET SECURITY BREACHES ON MY CELL PHONE 9 [REDACTED] [REDACTED] the people doing this are NJ PLATES P71-ECU, N61-FSH AND R69-DZV one lives at [REDACTED] [REDACTED] Fairview NJ 07022 AND another lives at [REDACTED] FAIRVIEW NJ 07022 where they are breaching data.

And

Account number [REDACTED]
[REDACTED] Fairview NJ 07022

Someone breached Time Warner Cable Internet security. They live at [REDACTED] Fairview NJ 07022 and continue to steal internet and breach my data

I am writing to dispute my bill. On November 11, 2016 I went to your office located at 43 w 23rd street NY NY 10010 and ordered basic internet at the rate of \$15.99 per month with a \$10.00 per month modem fee and \$6.09 a month wifi totaling \$31.00 per month plus taxes. Someone changed my internet plan to \$74.97 per month which I did not authorize. Can you please honor my dispute that I submitted to time warner cable 200 Roosevelt place palisades park nj 07650 on a half dozen occasions? Please restore my service and waive any fees as this is not my fault. Please send me my modem and self installation to the address above as I returned all equipment since a nasty time warner rep in palisades park nj 07650 yelled at me and treated me disrespectful when I asked him to change my internet back to the original basic internet that I ordered. Thank you. [REDACTED]

Ticket: # 1511925 - Calls after 10 pm EST

Date: 3/18/2017 9:25:54 AM

City/State/Zip: Sanford, Florida 32771

Company Complaining About: Charter

Description

Hello,

I am a current customer of Brighthouse in Florida and they have recently been acquired by Charter Communications DBA as Spectrum. For the last 3 nights they have called me at 9:30 pm to 10:44 pm and do not leave messages. What is the law for companies that I am a current customer of reaching out via phone after 9 pm EST? I work in Customer Service and have done outbound calls for many years and I was informed that no outbound calls could occur after 9 pm EST. Please provide clarification on this because when I called the number on my phone this morning to find out who was calling me last night at 10:43 pm EST the man proceeded to tell me that since I am a business customer they can call me whenever they like. This was to do a welcome/courtesy call since their recent switch to Spectrum.

I don't have a choice of internet providers in my area so I am stuck with Brighthouse now Spectrum but I do not want to tolerate these late night calls from them moving forward. While I realize this is not an issue of privacy it was the closest select offered in the drop down for internet issues.

Screen shots of my phone log from the number in NJ are attached for reference. These calls began on January 31 at 9:06 pm and have occurred sporadically since then but always after 9 pm EST up to 10:43 pm EST. I have tried to call the number a few times over the last month and a half and was not able to speak to someone regarding this issue until this morning, 3/18/2017, Saturday.

Thank you,

Lenia

Ticket: # 1512023 - SCAM

Date: 3/18/2017 11:31:35 AM

City/State/Zip: Surprise, Arizona 85374

Company Complaining About: Cox

Description

I received a facebook message over messenger from Jean Phillips saying she had Won a \$100,000 from Facebook. she said my name was on the list to receive a prize also. I told her I had not heard of it. She said thats ok, contact this person fia friending her on Facebook. Her name was Cindy Hatch. So I did so and she contacted me and said I had won and needed to provide information prior to moving forward.

I provided name, Address, phone # and email address

She then provided a list of how much I would have to pay to get the funds. For instance, I pay \$1,000 and get \$40,000. I saw it and realized Jean had been Hacked and now I have a SCAM. I told this lady this is a scam add she said it wasn't and I needed to wire the funds immediatly. I told her I was reporting this and she still insisted that I do so. I got out of the conversation.

I logged on later to find that Jean FOUND SHE HAD BE HACKED but by then they had my personal information.

Ticket: # 1512132 - Re: [FCC Complaints] Re: Unwanted Emails

Date: 3/18/2017 1:26:30 PM

City/State/Zip: Lexington Park, Maryland 20653

Company Complaining About: Consumer Cellular

Description

This is a follow-up to your previous request #1447495 "Unwanted Emails"

Re:Consumer Cellular

Today 3/18/2017 I haven't received any response from Consumer Cellular. Thank you.

██████████

[Ticket: # 1512147 - Unauthorized use of my email](#)

Date: 3/18/2017 1:41:18 PM

City/State/Zip: Modesto, California 95350

Company Complaining About: Comcast

Description

Someone is using my email

████████████████████

I changed password and still get spam email from my hotmail accounts

Ticket: # 1512199 - Phishing emails not blocked by Verizon and VZW

Date: 3/18/2017 2:23:43 PM

City/State/Zip: Cherry Hill, New Jersey 08003

Company Complaining About: Verizon

Description

PHISHING EMAIL COMPLAINT / HELP REQUEST 03/18/2017

Dear Sir or Madam,

I'm writing because neither Verizon nor Verizon Wireless (VZW) are blocking repeat 'phishing emails' being sent to my @verizon.net email account.

On my desktop PC I have repeatedly tagged these emails in my Verizon FIOS inbox as 'phishing' attempts, but Verizon continues to deliver them to my inbox. I have had to purchase additional email security software and install it on my PC in order to protect my digital security at the level of my Microsoft Outlook inbox.

On my VZW network iPhone I have repeatedly both; tagged these emails as 'junk', and forwarded them to <phishing@verizonwireless.com> but VZW continues to deliver them to my inbox.

I have repeatedly telephoned 'support' at Verizon and at VZW, both of which variously couldn't help and or wouldn't help.

In view of the intense focus on internet security threats, I find it shocking that Verizon and VZW are so blatantly ignoring, repeatedly reported, clear and immediate attempts to compromise my digital security and to hijack another computer into an illicit botnet.

GOOGLE immediately, effectively and permanently blocks phishing email senders just as soon as I click on the malicious message once. One single click!

I have just spent half an hour searching fruitlessly for the customer service email addresses of Verizon and VZW.

Why do two of America's largest communications companies not have customer service email addresses?

Both Verizon and VZW, to whom I collectively pay more than \$7,000.00 per annum, deliberately encumber all attempts to put straight, simple, customer support questions of record to them. Rather, they offer the choice of either uninformed / uninterested 'representatives' or they stiff-arm me inquiries by deflecting them to their respective "user communities". I don't pay seven grand a year to any 'user communities'. My business arrangements and financial obligations are exclusively with Verizon and VZW.

Ticket: # 1512344 - Internet phone scam

Date: 3/18/2017 5:02:44 PM

City/State/Zip: Baltimore, Maryland 21209

Company Complaining About: Comcast

Description

I called what I thought was a Gmail phone number. They locked my computer, demanded I buy 5 \$100 iTunes gift cards, said they are FCC sanctioned and only after I buy the gift cards will they unlock my computer. They would not accept a credit card.

This is their information;

Main number - 855-777-5686

Supposed level 5 technician, Scott - 347-983-0445 ext 151

He called me twice to see if I bought the cards yet. I told him I was in my car going to buy them. I was really taking my computer to a repair store that was familiar with the scam. I changed every setting on my router.

Ticket: # 1512481 - illegal use of personal photos

Date: 3/18/2017 8:22:54 PM

City/State/Zip: Slc, Utah 84105

Company Complaining About: Centurylink

Description

I lost my phone and someone posted nude photos of me on a website. I would like them removed ASAP. Please help me this is terrible. They do not have my permission and this is illegal. here is the link below.

<http://usa.anon-ib.su/ut/res/2965.html>

Ticket: # 1512500 - Harrassment

Date: 3/18/2017 9:00:59 PM

City/State/Zip: Hazleton, Pennsylvania 18202

Company Complaining About: Boost Mobile

Description

I believe I was harassed by google and wanted to report this.not my internet provider but google harassed me.They called me by phone several times harassing me.

[Ticket: # 1512644 - hacking](#)

Date: 3/19/2017 10:29:33 AM

City/State/Zip: New York, New York 10023

Company Complaining About: Verizon

Description

My computer was infected and frozen yesterday. I called a phone# on the screen (888-516-7415) and spoke to one "Stephen Hopes" who hijacked my computer (claiming he was cleaning it up). When I questioned him too much, he accused me of being rude, hung up on me, and proceeded to delete my desktop and emptied the trash. These people are dangerous. "Stephen" wanted to charge me to "protect" my computer. Fortunately, I resisted, but others might not. Can you do anything?

Ticket: # 1512667 - Data hacking threw phone extenders

Date: 3/19/2017 11:15:15 AM

City/State/Zip: New City, New York 10956

Company Complaining About: Verizon Wireless

Description

I wanted to speak with someone about my phone information being intercepted in building I work in. Building had extenders placed threw out and since then people have been talking about things that I have searched that are personal that I would not discuss with anyone. Spoke with Verizon and they told me to reach out to the FCC and it was definitely possible.

Thank you,

██████████

Ticket: # 1512679 - Money Scam

Date: 3/19/2017 11:35:22 AM

City/State/Zip: Huntington Station, New York 11746

Company Complaining About: Unknown

Description

On date 3/18/2017, in Facebook Messenger, an introduction was presented to me by someone listed by messenger friend Sue Mccomb.

Unknown to her someone posing as her connected me by the internet to a [REDACTED]. Apparently, this woman is connected to Facebook and she resides in Washington DC. The scam was 150 Grand was to be awarded to me after my name was placed on a list to a Washington UPS TYPED AS to me on messenger displayed, Head Office 64 New York avenue NE Floor Washington DC 20002.

Delivery to be by ups Batch number 283076001GRD

Tracking number UT11-43

Conditions were \$150 grand will only be rendered after I fork over \$2650. This actually ID Theft. Should I have forward this to FBI in Washington? [REDACTED] real person. In order to stop the Facebook Messenger contact, I had to follow through with this contact scam till whomever it was had gotten bored.

Ticket: # 1512752 - Hack My Computer Access my Email, Internet & Social Media Accounts- Compromised All My Banking Info-Stole My Identity

Date: 3/19/2017 1:25:56 PM

City/State/Zip: Mount Royal, New Jersey 08061

Company Complaining About: Comcast

Description

I didn't notice at the time but these occurrences began lightly January/February 2013. August 2014, I received a call from my primary credit union notifying me that several suspicious purchases were made using both my credit and debit cards. The credit union closed accounts and reissued new cards to me several times. Each time credit unions (1 credit union, PA, 1 credit union & 1 bank in NJ) replaced my cards somehow info was accessed and used fraudulently over and over again through December 2014. In both NJ and PA financial institutions. Upon visiting each financial institution, they provided me listings of vendor names, items purchased, dates of purchases and \$ amounts. I submitted complaints to local police, nothing was done. My primary financial institution decided to provide me an alternative to a debit card to use routinely. It is extremely inconvenient but less risky than continue having my information compromised.

Ticket: # 1512807 - yahoo

Date: 3/19/2017 2:42:57 PM

City/State/Zip: Whitesboro, New York 13492

Company Complaining About: Time Warner

Description

i am having trouble accessing my yahoo account-telling me invalid password- i called 800-349-1641 and 8883359712- they tell me my account was hacked and they can switch me to someone for 149.99 they can get me into account and close old account and then on another call to these numbers they told me I have been hacked by russians and this account -they can not access and again- before they hung up on me- offered to switch me over -and I would be charged to clean this mess up- as soon as i say I do not have the money they hang up-

Ticket: # 1512897 - Facebook fails to delete me

Date: 3/19/2017 4:56:11 PM

City/State/Zip: San Jose, California 95118

Company Complaining About: Facebook

Description

Over a year ago, I deleted my Facebook account. I was told, by Facebook, that the information would remain available for approximately 14 days. A year later, THEY STILL HAVE EVERYTHING! How do I make them remove my personal information completely?

[Ticket: # 1513099 - hotmail not blocking scam emails](#)

Date: 3/19/2017 10:47:29 PM

City/State/Zip: Dallas, Texas 75237

Company Complaining About: AT&T

Description

I am getting scam emails and I have contacted hotmail support informing them that I have checked the block sender and phishing scam but the emails is still coming threw. I have gotten no response from hotmail support.

Ticket: # 1513632 - Hacker/Scam

Date: 3/20/2017 11:49:24 AM

City/State/Zip: Owosso, Michigan 48867

Company Complaining About: Spectrum

Description

On the afternoon of March 17, 2017, a box appeared on my computer screen and froze my computer. It said that my computer was acceptable to hackers and that I should call 1-800-735-8043 in order to be able to handle the situation and unfreeze my computer. I am ashamed to say that I called the number. The man that answered the phone was able to hack into my computer and completely take it over. He drew a diagram on my monitor and showed me approximately 19 icons of people that had hacked into my computer. He then downloaded software, etc., into my computer without my permission and told me that he could fix the problem for me if I sent him a check for \$529.99. He then offered to send someone over to my house to pick the check up if that was easier than mailing it. The mailing address that he gave me was Viande LLC, 13900 County Rd., #455, Suite 107, Clermont, FL, 34711. He also gave me an email address where he could be reached: info(a)@via-nde.com. My case number is #15265. He threatened me by telling me that it would do no good to get another computer, etc., because he had my IP address and my home address, phone number, etc., so the only choice that I had was to send him the money. After I wrote down all of his information, I shut the computer down and turned off my power bar, therefore turning off my internet/wifi access, computer, etc. I called my bank and put a freeze on my accounts, and Saturday morning I went to the bank and opened new accounts, leaving my old one open for deposits only because my Social Security and pension checks go into that account. I will close it out completely once I have contacted those places to give them my new account number. My cable provider insures me that my IP address changes constantly, and has advised me to have my computer cleaned out completely, and then look into purchasing a better firewall than Windows. I plan on doing these things. I would appreciate hearing back from you and whether or not this issue is addressed and resolved.

Ticket: # 1514035 - Valve Steam program

Date: 3/20/2017 1:39:45 PM

City/State/Zip: Westfield, New Jersey 07090

Company Complaining About: Verizon

Description

Good afternoon, I have asked Valve (gaming company) to not collect my location information and to state their internet location gathering policy to me and have not heard a response from them. It greatly concerns me that my location (without my knowledge) was recorded and logged without any input from the owner of the account. I am a very private person and request that someone reach out to them to either give users an option to opt out or to remove all information pertaining to location gathered by an internet source.

Ticket: # 1514310 - Illegal Wire Tapping On My Cell Phone, and E Mail Addresses

Date: 3/20/2017 2:52:11 PM

City/State/Zip: Fort Lauderdale, Florida 33317

Company Complaining About: Verizon Wireless

Description

Good Day FCC:

Someone, possibly the Broward County Sheriff's Office, or the Fort Lauderdale Police Department, is illegally removing phone messages from my cell phone, and office, emails, and voice mails which is telephone numbers: [REDACTED], I do not want them in my email boxes or eves dropping on my phone calls, and removing messages as well. Could you please investigate the matter, and contact my office so we can take the necessary legal action, and move the Florida Circuit Court for a protective order for myself, and my business investments.

Thank you,

[REDACTED], Ph.D, E.JD

Executive Publisher, Lawyer, and CEO

The Clifford G. Fleetwood Companies International.

Ticket: # 1514810 - Phishing

Date: 3/20/2017 5:13:19 PM

City/State/Zip: Doylestown, Pennsylvania 18901

Company Complaining About: Comcast

Description

When I went to a website (how to change the time on my watch), my computer was locked up. I was told to call a number: 855-205-6509. I spoke to various men, all with Indian accents. They asked for (and I told, sorry) my name, address, email, phone number, but when they asked for my credit card for fixes to repair the computer from the Zeus virus that they said I have on the computer, I refused to do that. They said they were connected with ITZHelp.com. They have a very sophisticated sounding operation. I'm so embarrassed about how much I believed, but at least I didn't give them financial info. The attached file is what they copied onto my computer.

Ticket: # 1515106 - Fake Cell Towers**Date:** 3/20/2017 7:32:51 PM**City/State/Zip:** Houston, Texas 77012**Company Complaining About:** MetroPCS

Description

BAD PANDA

In concerns for Forth Amendment and many other privacy rights. After several days of careful research and study. I have come to the shocking and overwhelming conclusion that many of those who use mobile devices, (but not limited to) pc's and various other devices that connect to cell tower's signals and hotspots...wheather it be AT&T, Tmobile,MetroPcs,Verizon, Boost, Sprint,Simple Mobile ...etc...But all have been unknowingly under an umbrella of forced connections to fake base stations which has violated thousand's privacy and invaded their personals on many levels. I will try to explain this in simple terms for those whom arent quite as tech savvy as some may be. But to the mobile companies and tech savvy engineers that will know exactly what im talking about, please do not try and provide anyone with some false misdirection of technical information just to 'duck n cover'.

GSM & CDMA digital technology have come a very long way. As a sales agent with PrimeCo PC, I was lucky to learn first hand about the various technologies (cdma and the then european based gsm) and how they would soon circumvent the mobile industry's way of communicating and its level of manipulation through knowledge and innovation. Through this simple briefing, I will unveil something that is not only local here in Houston , but is no doubtely being applied across the nation and perhaps in other countries as well. The underlining matter of importance here being "Brute Force Privacy Theft" or "Forced Privacy Snooping".

When person uses their smart device , (mobile phone, tablet, pc, Playstation, xbox, etc..) or the various number of any other devices which have to search for a wireless signal to go online or to use their providers data, their are cell towers which have been put in place by mobile companies or their indirect affiliates which emits a signal that latches on to our search signal. Thus allowing us to achieve connection. This works great either at a stand still or while moving. For ex..While driving, you eventually will be 'out of range' from a cell tower thats been feeding your signal but youll soon be in the range of a different tower to pick up your signal. This transition now has become somewhat 'seemless' as large companies have geographically cloaked a major part of the country's 'mobile volume' of customers whom have a need for data services which provide internet..which provides a link to our personal lives in many ways.

BAD PANDA!

Our mobile devices carry many identifying windows that can easily be deciphered if put into the hands of technology experts whom have access to cell towers and its data.

What if other "undocumented" persons or "unapproved" groups used a device that jumps in the middle (see..MITM attacks) of the mobile company's cell towers and sent a stronger signal FORCING any mobile phone to latch on to their signal instead. Then, installed a virus onto every persons device (see..StageFright CVE-2015-1538) which infiltrates your system and allows for information sharing through phone, text, camera,location, internet and all of you personal data. It diesnt stop there, their devices are mobile as well. Are these hackers? Law enforcement? Terrorists? Doesnt matter

because they all carry the same charge of violating our privacy and our Fourth Amendment Rights to it. There are many devices and apps which allow the 'Interception' of someone's mobile signal. But as a manual search was performed for 7 straight days in this area, the result was even more puzzling.

..settings...network operators...manually search....

Metro PCS
RAT : LTE

Metro PCS
RAT : WCDMA

Metro PCS
RAT : GSM

Verizon
RAT : LTE

AT&T
RAT : LTE

This may not seem odd to an unknowing person. Except for the simple fact that RAT ..in technical terms means..Remote Access Trojan. And of course we remember the Trojan War and how the trojan enemy infiltrated by gaining access from the inside. In theory , RAT has and still is used in many tech titles and descriptions. But they all have one thing in common. There is some sort of remote access.

Taking it a step further, We decided to install IMSI Catcher Trackers and not only did we obtain results, but the apps themselves kept failing once they (SRays)had been discovered.

Surely there wouldnt be a 24hr , 7days a week, 365 days a year coverage by these RAT Signal Interceptors masquerading as legitimate Base Stations. (Cell Towers).

Many officials have been shared this same information along with numerous media entities to insure accurate and safe results.

Our privacy matters.

Regards,



[Ticket: # 1515428 - my email and rights to privacy](#)

Date: 3/21/2017 12:53:08 AM

City/State/Zip: Rocklin, California 95765

Company Complaining About: AT&T

Description

Hello, I want to make a complaint. At&t employers has hacked into my email, and the internet in my home and has taken over my email and private information, which led into invading my privacy. I feel unsafe for myself and my family. Please I want to discontinue my email of [REDACTED] from At&t company. This is the reason why I left At&t due to lack of protection and privacy from the employers of At&t.

Ticket: # 1515437 - spam scammers

Date: 3/21/2017 1:19:43 AM

City/State/Zip: Moxee, Washington 98936

Company Complaining About: Centurylink

Description

spam and scam e-mails

Ticket: # 1515442 - Facebook

Date: 3/21/2017 1:34:02 AM

City/State/Zip: Billings, Oklahoma 74630

Company Complaining About: AT&T

Description

Facebook software is not recognizing my computer I have used to login to Facebook since June 2015. And I have done everything including sending them a copy of my Oklahoma Driver Lic. Last week took 5 days for Facebook to recognize and confirm my ID able to login Sunday and now Facebook is doing the same thing again and they havent sent an email to tell me what is going on with their software or whats going on?

Ticket: # 1515533 - possible breaches in internet

Date: 3/21/2017 7:13:49 AM

City/State/Zip: Kokomo, Indiana 46901-1404

Company Complaining About: Comcast

Description

I moved back to Comcast back in 2013 and had no problems at that time. A couple months after I moved my phone back to Comcast I started having issues with getting slow connections issues. I decided in late of 2015 to get my own equipment and I figured out I was being hacked into. Problem went away after several phone calls. This time, just recently, I am having the same issues again, but I am wondering if the signals are crossing in connection. I am also able to talk to people that are suppose to be Comcast agents 24/7 and I know there is not such a thing with the general 1-800 number that I call to get support with issues. I know the office is only open certain days and hours of the week. This is not including getting people at different geographic locations across the United States. There are three cities where the servers are at for my location and only one of those three cities is where I call to too get support from Comcast. I am getting a run around with trying to get this problem fixed this time. I changed my phone number once already to see if that helped and it did, but as soon as I let my phone number to an agent and it was locked in to my account again the problem started back up. I have been trying to get the number removed, but the so called agents I have been talking to will not do it either. They say it is needed for references to look up the account and I know better. The other thing is also the ticket numbers always start with CR, but there are only 9 digits for the numbers and there should be 10. I am still trying to work with the agents currently, but like I said I keep getting a run around on this subject. I would appreciate it if some resolution could come of this. Also, I lost internet connection for four days. This would be on March 16, 17, 18, and 19 of this month and then presto I had internet services back up Monday morning. And yes was on the phone with agents to resolve this problem.

Ticket: # 1515769 - Optimum Online - Refusal to give simple usage information

Date: 3/21/2017 10:30:24 AM

City/State/Zip: Greenwich, Connecticut 06831

Company Complaining About: Optimum (<https://www.optimum.net/>) -- Cablevision

Description

In all likelihood, I am the victim of a ransomware attack. hacker's claim to have obtained information from my computer. A small part of that information contains patient information, and is therefore subject to HIPAA regulations. Part of those regulations require that I do everything possible to investigate the nature of the breach of information. This is required by the Department of Health and Human Services. And the most important information about whether data has been exfiltrated or not lies with my Internet service provider, Optimum Online.

But in repeated calls with them, they claim not to be able to give me information on how much data was transferred up or down from my computer during a certain period of time. As far as I know, they obviously have this information and can do it. They are simply being obstructionist. Please note that I am not asking for any sensitive information. Just the amount of data that went up or down from my particular modem during a particular period of time.

They know that the Department of Health and Human Services requires this, but do not care. They know that patient information could be compromised, but they do not care. I have told them that they are obstructing me from doing what is legally required of me, but they do not care.

They understand that there is a deadline for the hackers to release this information, but they are doing everything possible to obstruct my obtaining this simple piece of information.

Apparently, the FCC has left it up to individual ISPs through their terms and conditions to determine what they will do with such information. But that regulation directly contradicts the legal mandates from the Department of Health and Human Services to fully investigate the breach. in fact, this information would be dispositive of whether a breach occurred or not.

In the clearest possible terms, I would like to suggest that you sanction Optimum Online for their intransigence, and you review your own guidelines in light of the Department of Health and Human Services mandates.

██████████, PhD

Ticket: # 1515919 - Spectrum Business

Date: 3/21/2017 11:07:07 AM

City/State/Zip: San Bernardino, California 92404

Company Complaining About: Time Warner

Description

Spectrum has contacted me twice now about an offer I never received and never agreed to. They have also somehow ran my credit report. I did not authorize any of this nor have I signed any documents that would indicate such.

Ticket: # 1516017 - IRS Scam Phone Call

Date: 3/21/2017 11:39:13 AM

City/State/Zip: Lexington, Michigan 48450

Company Complaining About: Hughes Net

Description

Was just called by a robo machine claiming to be the IRS. It said I was delinquent and they would issue a warrant for my arrest. Phone Number was 815-290-9971.

Ticket: # 1516531 - Internet virus scam

Date: 3/21/2017 1:54:59 PM

City/State/Zip: Des Moines, Iowa 50320

Company Complaining About: My Phone Support

Description

Pop up virus scam named- My phone support. This is a company with workers from India with high pressure tactics and states they are a Microsoft company. I felt I had no choice but to buy the protection. I felt uneasy about the language barrier and contacted Microsoft directly and was told I was scammed. I did question them why they were based out of India and they said they were based out of New York. This was on one of the receipts. I did cancel my credit card payment but am afraid I am to late to protect my information.

Ticket: # 1516551 - AT&T sent my ex-husband.

Date: 3/21/2017 2:00:15 PM

City/State/Zip: Booneville, Mississippi 38829-8752

Company Complaining About: AT&T

Description

While I was married my husband and I each had an account with AT&T. My husband had all the cell phone under his account, and I had the internet and Direct T.V. under my account. After our divorce was final, my ex-husband had my cell phone removed from his account.

When AT&T sent him a text message to his cell phone enabling him to change his password on his account with the cell phones, they enabled him to also change my password to whatever he chose to do. Although his name has never been on the internet or Direct TV account, AT&T, by sending him that text message with the code to change his password ended up allowing him to change my password and lock me out of my account, and also enabled him to have the abilities to read and destroy my emails, including my attorney client communications.

I feel as if AT&T did not protect my privacy, and infact, AT&T refused to acknowlege me as the account holder for the internet and Direct TV. I have tried to settle this with AT&T, but they first said I needed to contact my divorce attorney, and the second time they said they would not get involved in a domestic dispute. Please help me by investigating this and help others who may have this same issue with AT&T. Sincerely,

██████████

Ticket: # 1517498 - harassment by the owner of KSBV and KAYV

Date: 3/21/2017 6:55:57 PM

City/State/Zip: Mill Creek, Washington 98082

Company Complaining About: Verizon Wireless

Description

These stations are owned by Melissa Scott. Ms. Scott has been harassing me and threatening me for the last two days. I have repeatedly asked her to stop such actions and she has refused to do so. She has stated that she will use her stations to continue to threaten and harass me.

I am requesting that the FCC open an investigation of Ms. Scott. I am happy to provide you with all of her harassing emails. I do not believe Ms. Scott is using her access to the airwaves in an appropriate and productive manner.

Thank you

[Ticket: # 1517538 - Request to Stop Markering](#)

Date: 3/21/2017 7:26:15 PM

City/State/Zip: Orlando, Florida 32801

Company Complaining About: Bright House

Description

I called Brighthouse/Spectrum almost 3 months ago to ask them to stop sending marketing materials. I was told it would be done. Two months later I didn't stop receiving mailings. ivw called again and they see the request was made that long ago and said "it had been difficult because of our merger"

Ticket: # 1517544 - Private information published on public website

Date: 3/21/2017 7:32:35 PM

City/State/Zip: Fort Lauderdale, Florida 33301

Company Complaining About: AT&T

Description

<https://voterrecords.com>

This site publishes the exact age, date of birth, home address, phone number and political party affiliation!!! All of this is in public view for anyone to see. I found it Googling myself to see where my website ranks. This is horrifying and very invasive. Sites like this are the source of all the scams consumers receive on a daily basis. Furthermore, I am in business and do NOT want my political party or home address in the public domain. How is this legal?????

Ticket: # 1517597 - Caller I'd spoof

Date: 3/21/2017 8:19:05 PM

City/State/Zip: Maspeth, New York 11378

Company Complaining About: T Mobile

Description

People call me all day saying that I call them but I never Called any of those people I called my phone company which is t mobile and they said that this looks like caller I'd spoofing and I have to follow report with you

[Ticket: # 1519826 - Someone posing as me on email address](#)

Date: 3/22/2017 6:02:50 PM

City/State/Zip: Powell, Ohio 43065

Company Complaining About: Time Warner

Description

My friend notified me that she keeps getting email from what appears to be me. When opened it takes someone to ad for get-fit-diet.

I have attached the email she received. The beginning of the email uses my full name making it look like it comes from me. How do I get this person or persons to stop this?

[Ticket: # 1519977 - Instagram & Facebook trapping policy](#)

Date: 3/22/2017 7:25:21 PM

City/State/Zip: Upper Saddle River, New Jersey 07458

Company Complaining About: Verizon

Description

My son has a Instagram account that was created through Facebook and wants to permanently delete the Instagram account; however it seems impossible. The Instagram account requires a password to delete it, yet when you sign up on Facebook they do not give you the password to Instagram – so you can't get the Instagram delete executed.

In addition both companies are rediculously hard to contact. Then when you can find a way to email Facebook they send a worthless response.

Please advise .

Thanks,



Ticket: # 1520032 - Complaint

Date: 3/22/2017 7:56:27 PM

City/State/Zip: Bronx, New York 10469

Company Complaining About: T Mobile

Description

I have been receiving calls from people I don't know that I've called them when I haven't called. I spoke to T-Mobile representative and she asked me to file a complaint

Ticket: # 1520412 - Vulgar email NO unsubscribe

Date: 3/23/2017 9:26:55 AM

City/State/Zip: Duluth, Georgia 30096

Company Complaining About: Comcast

Description

Received a very vulgar email from Men's First which indicated "click to unsubscribe" When clicked went to their internet site NO unsubscribe on page and began playing a highly vulgar presentation.

Ticket: # 1520601 - Spoofing and Caller ID

Date: 3/23/2017 10:41:52 AM

City/State/Zip: San Saba, Texas 76877

Company Complaining About: Central Texas Telecommunications

Description

We have been receiving calls from people who say that our landline number has shown up on their caller ids. We have not been making these calls. One of them left a message asking how we can lower their credit card debt. We believe these to be spoofed calls. This started March 13, 2017. What can we do about this?

[Ticket: # 1520623 - Facebook IM hack](#)

Date: 3/23/2017 10:49:49 AM

City/State/Zip: Richmond, Virginia 23220-5714

Company Complaining About: Verizon Wireless

Description

FB instant msg hack pretends to be from a friend, asks for my text number, then texts me from 765-294-1984 with info on "winning" large sums of money

Ticket: # 1521339 - discrimination against native american

Date: 3/23/2017 1:56:28 PM

City/State/Zip: Hartshorne, Oklahoma 74547

Company Complaining About: Zombeck.com

Description

online blogger mocking native american and questioning intelligence of native american who does not agree with him. blogger invites contributors to join in the mockery by publishing native american's email address

Ticket: # 1522083 - Verizon privacy policy

Date: 3/23/2017 5:01:26 PM

City/State/Zip: El Prado, New Mexico 87529

Company Complaining About: Verizon Wireless

Description

When I login to my Verizon account and select "My Profile -> Privacy Settings" and attempt to opt-out of the collection and selling of my data, the settings do not stick. Every time I visit the page my lines have been opted in to data collection and selling.

I do not consent to Verizon selling my personal data and am cancelling my account. The FCC should be aware I am not the only victim of this practice. Despite verbal assurances by Verizon I have been opted out, their user interface continues to show me opted in.

Both of my lines are showing opt-in for all three sections of Verizon's privacy settings:

- * Customer Proprietary Network Information Settings
- * Business & Marketing Insights
- * Relevant Mobile Advertising

Again, I do not consent to the collection and sale of my private data. The illusion of giving customers an opt-out is being abused.

I have attached a printout of the Verizon privacy settings screen. I have changed every option to the opt-out choice on the right, for every line, at least 5 different times. I have also chatted electronically with a Verizon agent who assured me I have been opted out. Nonetheless, the privacy settings clearly show me opted in as the attached document shows.

[Ticket: # 1522125 - Phishing scam](#)

Date: 3/23/2017 5:15:35 PM

City/State/Zip: Rockford, Michigan 49341

Company Complaining About: Charter

Description

Someone is using the identity of a United States Army General Officer to entice funds from unsuspecting citizens.

Ticket: # 1522255 - Audi Automobile Random

Date: 3/23/2017 6:10:52 PM

City/State/Zip: Bend, Oregon 97701

Company Complaining About: Verizon Wireless

Description

Received fishing email that is obviously not real and could effect others and should be investigated. The email came from kpepper@zoominternet.net.

Ticket: # 1522319 - ISP's selling my personal and private data

Date: 3/23/2017 6:39:17 PM

City/State/Zip: Ladson, South Carolina 29456

Company Complaining About: Time Warner

Description

Hello there, my name is Onaya Boyd, I am messaging you voicing my concern on the Senate's vote to overturn or repeal Internet Privacy Rules, I honestly think that ISPs should not have the right to sell our personal information and sensitive data to the highest bidder, today it went through the Senate, then will soon probably go through the house, if it goes through the house, it will become a law, that means everyone's information is at risk, ISPs have no right to sell our personal information and Data to the highest bidder, I am advising that Chairman Ajit Pai, keep the current rules in place, Internet privacy is also a matter of National Security, I don't want people to know about any personal information such as medical records, Social Security Number(s), passwords, debit or credit card information, etc.

Chairman Pai is slowly trying to chip away the current Net Neutrality rules, when Chairman Pai first started his job back in January, he vowed that he wanted to simply take a 'weed whacker' to the current rules of Net Neutrality as they are of right now, as you know Chairman Pai made 9 ISPs take internet from low income families, why would chairman Pai do this, it's very absurd, if I can recall, Chairman Pai received backlash for what he did; now as he continues to chip at the rules of Net Neutrality calling it 'a mistake' at the Mobile World Congress 2017; as of right now, my current ISP is Spectrum(formally Time Warner Cable) and my mobile phone service is Verizon Wireless, I don't want my current ISPs, looking through my browser history, app data, and other information I find very sensitive, I pay already too much for my Verizon Wireless Bill and too much for my Cable and Internet bill as is, ISPs don't have the right to sell my personal and sensitive data to the highest bidder, Chairman Pai needs to remember, as the American People will put pressure on him to leave the rules of Net Neutrality as the way they're, leave Net Neutrality alone, the internet needs to be free and open for everyone, we will not tolerate him trying to gut NN and it's current rules, if Chairman Pai can remember what happened to the last FCC chairman who tried to tamper with Net Neutrality, former Chairman Tom Wheeler had pressure put on him until he decided to leave the current NN rules alone, let Chairman Pai know, we are watching his every move if he tries to mess with the Internet, if he does he better get ready for a fight against the public to ensure that the current rules of Net Neutrality stay as they are, and that he will become a ally for Net Neutrality the same way Former FCC chairman Tom Wheeler did.

I hope to hear back from you as soon as possible with a response and I will keep emailing voicing my concerns.

Thank You.

[Ticket: # 1522616 - ISP mining my data is not right](#)

Date: 3/23/2017 10:20:27 PM

City/State/Zip: Dayton, Ohio 45459

Company Complaining About: Time Warner

Description

The Senate approved that the ISP can mine my data and sell it to companies, this is not right. Allowing the ISP to do this removes rights I once had and is completely against conservative values. It is horrible that they would do this and you guys need to reverse this action and protect the us citizens rights.

[Ticket: # 1522788 - can spam law](#)

Date: 3/24/2017 7:41:25 AM

City/State/Zip: Bartlett, New Hampshire 03812

Company Complaining About: Time Warner

Description

www.shopyourway.com handles major business email news letters including Sears, I got on their email list and can't get off, no unsubscribe button in the email, no link of any kind.

Ticket: # 1522888 - harrassment

Date: 3/24/2017 9:36:34 AM

City/State/Zip: Herndon, Virginia 20170

Company Complaining About: Verizon

Description

What do I do if I keep getting called for trying to look up a new health insurance plan on a website I accidentally visited due to google's search engine?

Ticket: # 1523019 - WIFI Public Hotspot

Date: 3/24/2017 10:34:54 AM

City/State/Zip: Summerfield, Florida 34491

Company Complaining About: Comcast

Description

Comcast integrated a "WIFI Public hotspot" on their modem. I always turned it off because I am pretty sure that it's adding to my data cap. But every time I checked , it is "on" again. I already called them about this and they said it should be "off" when I turned it off from my online account which is not the case.

Ticket: # 1523089 - Sharing my number

Date: 3/24/2017 10:59:56 AM

City/State/Zip: Pocomoke, Maryland 21851

Company Complaining About: Comcast

Description

I placed an online order with CELLULAR OUTFITTERS on March 6, 2017. After receiving my order I started receiving text messages, and numerous live and RoBo calls to my cell phone. I believe this company has shared my information. I did not give my permission for them to do this!

Ticket: # 1523963 - Annoying Spam on Internet

Date: 3/24/2017 2:40:59 PM

City/State/Zip: Clearwater, Florida 33767

Company Complaining About: Frontier Communications

Description

We applaud your current efforts to reduce robo calls on landlines and cell phones. In addition to those prospective changes, we encourage you to look at what might be possible to implement in regard to the increasing number spammers that fill our inboxes every day. Spammers using various email addresses with the domain "@cesweb.org" send me a couple of dozen emails a day. Very annoying!

While my fiber carrier is Frontier, my emails are processed through earthlink.net

[Ticket: # 1524271 - cnn ad or other malware redirects me to windowsbadgateway0x770.com](#)

Date: 3/24/2017 4:02:28 PM

City/State/Zip: Houston, Texas 77004

Company Complaining About: Windowsbadgateway0x770.com

Description

When visiting cnn.com something redirected my browser to windowsbadgateway0x770.com and puts up an alert that makes it almost impossible to close the browser window.

The alert suggests I call them at 888 731 9973, which I think is a scam.

I did NOT call the number.

Ticket: # 1524273 - illegal activity by Michael Wygel

Date: 3/24/2017 4:02:35 PM

City/State/Zip: West Islip, New York 11795

Company Complaining About: Verizon Fios

Description

██████████ located at ██████████ in Albany NY 12204. His phone number is ██████████ ██████████ is severely harassing me and stalking me electronically 24/7. He cloned my sim card on my cell-██████████ and is illegally on my phone 24/7 using it as a listening/recording device and going through all my texts, voicemails, contacts illegally. He works as a IT Tech out of his home at the above address. He also illegally tapped my home phone. He is electronically stalking me 24/7. Can you please investigate. He is dangerous and possibly an organized crime member. ██████████ illegally is on my cell 24/7 gang stalking me and he is sexually assaulting me by masturbating/moaning on my phone and blue tooth radio to make me sick, as he is stalking me to make me sick too. I have screamed for him to stop and told him there are children around-he only continues. ██████████ located at ██████████ in Albany NY is severely harassing me. He is intentionally making me so so ill. more and more. This is a crime against children and me. I filed a criminal charge against him with the Seaford Police Dept in Nassau County NY and they are investigating him, but that doesn't stop him. He is still continuing this illegal stalking. I am on disability. I should not be stalked or harassed by anyone. When I go on the computer at my house, library, or night job, ██████████ illegally puts me under a home group called "TELUS2410" and a Private IP Address of 192.168.1.76, or 192.168.1.66 or, 192.168.12.57 or, 192.168.12.50, or additional Private IP Addresses to stalk me, spy on me, monitor me illegally. The default Gateway that comes up in the Control Panel is 192.168.12.1. The below is copied and pasted from the Control Panel showing you his information:

```
Connection-specific DNS Suffix:  
Description: Intel(R) 82567LM-3 Gigabit Network Connection  
Physical Address: C8-0A-A9-FC-62-82  
DHCP Enabled: No  
IPv4 Address: 192.168.12.50  
IPv4 Subnet Mask: 255.255.255.0  
IPv4 Default Gateway: 192.168.12.1  
IPv4 DNS Servers: 192.168.12.10, 129.250.35.250  
IPv4 WINS Server:  
NetBIOS over Tcpip Enabled: Yes  
Link-local IPv6 Address: fe80::c8c1:d0cc:302e:9a91%11  
IPv6 Default Gateway: 192.168.12.1  
IPv6 DNS Server:
```

He gave other people my gmail illegally to make me sick. All of this I wrote here is illegal unauthorized activity on me by ██████████. Please investigate. He is illegally hacking into many people's accounts and computers, phones.

Ticket: # 1524324 - email hacking

Date: 3/24/2017 4:15:14 PM

City/State/Zip: Knoxville, Tennessee 37938

Company Complaining About: Comcast

Description

I have recently been on a paid dating websight and I have gotten for a few years random emails from unknown people. I know the foreign websights are with the full name of the country at the end. I have also had some people for years hacking my webaddress and old company email sending photos of me with people here and other things to brazil and my exfiance'. I know in minority mariages or relationships its something you have to put up with but I feel it is escalating and should have quit a long time ago. here is the last two I know you can check my email anytime irregardless of my permission via the way Comcast is set up. d [REDACTED] the contact address, d [REDACTED] my address but never maid, [REDACTED].br their original address.
[REDACTED]

Ticket: # 1524961 - Cyber hack watched and video while getting dressed..

Date: 3/24/2017 9:59:38 PM

City/State/Zip: Monroe, New Jersey 08831

Company Complaining About: Comcast

Description

Hi it is still happening with the weather channel manic fox CBS Dave gearhart Madisonville moscow an Wal-Mart Sam's Walton family .because my x sister in law penny bartleson works for the computer programming team in tobyhanna pa so they put me in a illegal anomaly even my dad pedro vidal not ok they do this everyday for 2 years why harassment violation of my disability right biased stalking ..I am sick an tired of the president Donald trump president Obama harassing me. Tracing me all day just watch there news cast my family in nj are always harassed an stalked even at the ocean freehold nj malls viewmint mall in pa..listen this is not ok I have a protection order against Scott bartleson this is his sister,,I just want to be left alone by. THIS CRIMINA TEAM ALSO IN STONEBRIDGE RAY PARNESE BROODYS FRAN HORACE CHARLIE ZEICHNER THE IT TEAM..THE POLICE ARE ABSENT WHY??SO I want you to give a summons an jail time to weather channels for even hippa violations they all get my info medical records dialog them with katelynn bartleson phil pa. Enough Rocky batzel Mary batzel they are my x husbands good friends..al day threatened by truck drivers jb huby McLaren Pittson an in nj this is a huge harassment cyber team..with a lot of money ..this against the law section 2469 sec 2 nj says this is 3 an 4th degree time both have jail time 18 months an impersonation a child 3to 5 year sentence I want them to get jail time the ones who saw me naked you can as hope hicks she admitted she say me naked on tv w days ago.this is serious crime..I need help now I want them in jail who set my tv up an can see me nakedalso sending a bug report of Scott bartleson and family tracing me in from 2012 still and hacked my yahoo,com to get it..

Ticket: # 1525278 - charter spectrum fake caller

Date: 3/25/2017 12:20:29 PM

City/State/Zip: Waterloo, Wisconsin 53594

Company Complaining About: Charter

Description

Just minutes ago I received a fake call from 913 204 8909. Caller ID said it was coming from Kansas. The caller was male and asking why I contacted Spectrum. He had my cell phone number but no other info about my Spectrum account. Sounded fake. So when I asked for a number to call back, the caller hung up. I immediately called Charter Spectrum at the 855 757 7328 number listed on my Spectrum bill and talked with Bobert. He looked up my account and all was ok but...???

So Robert took my info about the fake call and said his records showed that that number has been reported bogus many times. He said he would report this up his chain of command and that he would send an email about these fake calls that link to the FCC. So this is a message to the FCC from the Spectrum link. I hope you stop this. I am concerned that if the fake caller has my phone number and knows that I have a Spectrum internet account, then what else does he know. Please advise. Thank you.

Ticket: # 1525376 - Google's email account verification via text message compromised or misrepresented as being secure.

Date: 3/25/2017 2:18:27 PM

City/State/Zip: Orlando, Florida 32805

Company Complaining About: Bright House

Description

3.24.2017 Unable to login to active personal email account. Attempted several times to reset password via Google email account recovery. Google website address shown in address bar with 'lock' icon. Received a 'google code' by text from phone # 754.263.1924 (?) at exact same time as code text from #22000 (several codes sent from this #, assuming it's Google).

Verified my email, yet message from Google reads 'Thanks for verifying your email. Google couldn't verify that ...(email account) belongs to you.'

Complaint sent to FTC and FCC.

Ticket: # 1525418 - Diabetes medication Metformin

Date: 3/25/2017 2:52:03 PM

City/State/Zip: Whittier, California 90604

Company Complaining About: Frontier Communications

Description

Printing a story ad saying that metformin is harmful and they have something better.

Ticket: # 1525667 - Phishing addresses

Date: 3/25/2017 8:22:17 PM

City/State/Zip: Marianna, Florida 32448

Company Complaining About: Centurylink

Description

During the last several months I have forwarded Spoof. or Phishing, type messages to several companies. (EBay, FedEx, Centurylink) Each of them has a different phrase preceding their site information. It requires sending a message first, and asking for an address to forward it to. I'm sure that in many cases the event never gets reported, because the consumer doesn't want to bother. I appreciated this is NOT an item that is within your legal jurisdiction, but a comment from you, recommending that they all use a common prefix, like Spoof, Scam, or anything, as long as it is consistent, would go a long way.

Ticket: # 1525796 - unwanted text

Date: 3/26/2017 6:42:34 AM

City/State/Zip: Aurora, Colorado 80017

Company Complaining About: Advance Asap

Description

I have opted out several times, but a site keeps sending a text that a loan is ready for someone named Leon. This has been ongoing for two weeks. Site: <https://advanceasap.com/0sWvSF>, advanceasap.com/ONNeEG. It seems that each time it sends, the last part of the link changes.

[Ticket: # 1525953 - Hacking](#)

Date: 3/26/2017 2:40:50 PM

City/State/Zip: Tampa, Florida 33624

Company Complaining About: Elizabeth Zasa

Description

██████████ is keep hacking into my internet and computers. Her address ██████████
██████████. Estero Fl 33928. Her cell number ██████████ and home ██████████. Also
possible the hacking on Hertz Corp time and Equipment.

[Ticket: # 1525985 - posting my private info on internet without permission](#)

Date: 3/26/2017 3:23:47 PM

City/State/Zip: Lincoln, Nebraska 68512

Company Complaining About: Radaris

Description

I recently saw on Radaris that they have posted very personal information about me on their website, such as address, phone, email and even my resume information. I certainly did not give them permission for this. When I tried to have it removed, the instructions that give require you to sign in their site with either your email address (with password) or Facebook *with password...then they would have my passwords. I see there are numerous complaints about this site. They should NOT be allowed to post such personal information without someones permission. No wonder there is stalker problems and identity theft. Is there anything you can do to stop them or at least make removing oneself from this and making it easier without giving them even more personal information.

Ticket: # 1526001 - Eye on the Internet Live Broadcast

Date: 3/26/2017 3:43:17 PM

City/State/Zip: Waterloo, Iowa 50702

Company Complaining About: Mediacom

Description

For the past 17 years people have been calling me telling me that I'm an Eye on the Internet and that's its a live broadcast. I'm told that their doing it with Veteran Affairs computers. Something they use when fighting in a War. I believe these TV Networks are responsible Mediacom, Cedar Falls Utilities, BET, KWWI, and KGAN, and the community school district channels on Mediacom. I really believe that I'm live on the Internet 24x365. And somebody is getting filthy rich because it. I really need to know who regulates what's live on the Internet.

3192398276

Ticket: # 1526096 - Fake Jewelry Site**Date:** 3/26/2017 6:26:18 PM**City/State/Zip:** Anderson, Indiana 46016**Company Complaining About:** Comcast

Description

Joancee.com is a fake jewelry site that is advertising jewelry, phone cases, nail polish, etc things of that nature but there site only shows jewelry. I purchased a ring from the site on Feb 27 and they took 113.96 out of my account for the ring the same day and they say shipping is only 9-15 business days but I still have not received my ring, I have emailed them and they string me around, and the phone number they provide just rings and rings not even an answering machine. They have a 24\7 live chat but when I ask about my ring they just say "Just a moment" and never answer me. But if I pose as a new customer with money to spend they answer me right away offering me \$5 off my purchase and answer my questions. So since I'm finally talking to someone every time I ask them about my order and it's said ready to ship for 3 weeks and i told them that and they just said it was an error that my ring is still in the making. Their english is poor and all they keep telling me for a month now is that it's in the making. So again I posed as a new customer and I asked them if they were backed up in their factory and they of course tell me no that shipping only takes now 3 weeks. So I remind them of my order number and that it's been past 3 weeks and they say it's still in the making and ask me when I need it exactly. After several back and forths for a month they finally cancel my order with out my permission telling me a refund takes 3-14 days. At one point I told them I contacted my bank to dispute the charge and they had the nerve to tell me since I disputed it that the bank will give me back the money that they don't have to send me the ring. I have screenshots of this chat. They told me only if I cancelled the dispute with my bank that they'll express my ring and of course a week later no ring and they still tell me it's still in the making. This site needs take off the internet

Ticket: # 1526328 - Ongoing Privacy Policy Violation by Nextdoor.com**Date:** 3/27/2017 1:20:15 AM**City/State/Zip:** Bend, Oregon 97701**Company Complaining About:** Centurylink

Description

Nextdoor.com has a Privacy Policy for Members: https://nextdoor.com/privacy_policy/ One of the items on that Privacy Policy is this: "What are Nextdoor's rules and expectations about member privacy and information?" "Don't gather information from Nextdoor, either manually or using automation (such as through scripts, robots, crawlers or spiders)." They go on to state in that Privacy Policy that "Violating any of the above or other aspects of the Nextdoor Member Agreement may lead to a loss of account privileges, potentially including a permanent ban from Nextdoor."

Nextdoor.com stated in their Member Agreement that Leads (Neighborhood moderators) are not background checked. Leads quit Nextdoor all the time and the data they have collected on their personal computers goes with them. https://nextdoor.com/member_agreement/

Nextdoor.com has a National Lead Forum hosted by Vanilla Forums <https://vanillaforums.com/en/> On Nextdoor's National Leads Forum, Leads have been discussing EXPORTING MEMBER DATA ONTO PERSONAL COMPUTERS FOR YEARS. Nextdoor STAFF - PAID STAFF - monitors these Forums. Nextdoor STAFF have participated in a couple of these discussions that go back years about Leads exporting Member Profile DATA onto their personal computers and never spoke up about the Privacy Violation. Privacy Violations have not been addressed. When Nextdoor learned about the Privacy Violations being committed by their Leads, they should have taken steps to protect Member's Profile Pages implementing copy protected web pages - disabled right click - block mouse functionality. No steps were taken. I have, today, brought all this to their attention - I am a Nextdoor Lead in Empire Neighborhood in Bend, Oregon and I am active on the National Lead Forum. I fully expect Nextdoor to retaliate against me for my post on the Forum regarding Privacy Policy Violation and I expect to be banned from the Forum and maybe even Nextdoor.com I have taken screen shots of the Forum conversation about Privacy Policy and I have done a search on the Forum for "excel spreadsheet" and have taken a screen shot of those results too as those are the conversations where Leads were discussing exporting Member Profile Data for years. I DO NOT KNOW if the former Leads in my Neighborhood exported my Profile Data. I DO KNOW that many Leads around the country DO export Profile Data. I have filed a complaint reference number 82105191

Ticket: # 1526383 - My Life

Date: 3/27/2017 6:59:42 AM

City/State/Zip: Bloomington, California 92316

Company Complaining About: AT&T

Description

IMG_0749.JPG

OpenALERT !! CAUTION !!

BEWARE !! BEWARE !!

BE AWARE

The Neighborhood ITT "(GEEKS)" and the Organized Crime Gangs have joined together along with an unsettling amount of Corrupt Rogue Law Enforcement Officers/Deputies as well as an untold number of Polluted Judges, Lawyers, and Doctors!

I have Uncovered one of the oldest and Decades Long Multimillion dollar CyberCrime Identity Theft Scams that has been around since before the Internet/ Worldwide web!! And which I am also a Victim of unfortunatly and have been Robbed basically of everything and left Pennieless with Nothing, not even any contact nor Relationship with my two young Sons Aidan & Sean who were all I had Left in this Sick Corrupt World we Live in, Filled with nothing but Losers like them!!! The Neighbors Come into your house and Take apart all of your Electronic Devices and Solder a variety of different electronic components into the Motherboards and reconfigure the whole device enabling them to control and view everything from their Car, or Home miles away and this is how they Steal your Identity and Your Life!!!! Please Call The FBI in Washington and Don't Bother wasting time on trying to contact the Local Authorities They are the ones allowing the Suspects to break into your home and are part of the whole Multi Million \$\$ Corrupt Cyber Crime Identity Theft Scandal That has been going on for Decades way before Smartphones and even the internet(The world wide Web)!!!!!! This Is No Joke just look at the Picture attachment.

https://drive.google.com/file/d/1tCMFvM6uOAE8VXeHKwNdpzvPfnuLyvg2uA/view?usp=sharing_eil&invite=CPHxnpMN&ts=58b82b0e A T T E N T I O N

IF YOU SEE SOMETHING OR KNOW SOMETHING

REACHOUT & SAY SOMETHING

MY NAME IS TIMOTHY ALAN MACDOUGALL . I RESIDE AT 9715 VINE ST. BLOOMINGTON, CA.92316..... AND I AM A VICTIM OF CYBER CRIME AND IDENTITY THEFT / FRAUD AS WELL AS DOMESTIC TERRORISM AND GANG STALKING BY MY NIEGHBORS AS WELL AS THE CORRUPT LOCAL COUNTY SHERIFFS DEPUTIES AND CITY POLCE WHO ARE INVOLVED IN THE MULTI MILLION DOLLAR SCAM..!!

MY LIFE IS IN GREAT DANGER AND I NEED THE FBI'S IN WASHINGTON'S HELP IMMEDIATELY REGAURDING THIS GRAVE MATTER...!!!

I HAVE HAD SEVERAL ATTEMPS BY SAID PREDITORS TO TRY AND MAKE ME VANISH AND SILENCE ME BY SETTING ME UP WITH DRUGS PLANTED IN MY AUTOMOBILE AS WELL AS MY RESIDENCE...AND HAVE BEEN FALSLEY IMPRISONED IN COUNTY JAILS & INSTATUTIONS ALL IN HOPES OF DISCRETING ME AND MY CHARACTER "(DEFAMATION OF)" TO KEEP ANYONE FROM HELPING ME AT THIS VERY SCARY/ FRIGHTING TIME IN MY LIFE...!!!!

I'M IN GREAT NEED OF THE FBI, IRS, AND SOCIAL SECURITY'S HELP AT THIS TIME. AGAIN MY LIFE IS IN GREAT DANGER AND THERE IS MUCH TO EXPLAIN ABOUT THEIR SADISTIC DIABOLICAL SCAM/ PLOT... AND ITS ALL BECAUSE OF MY HIGHTEN AWARENESS AND THAT I HAVE FIGURED OUT WHAT IS GOING ON AROUND HERE IN MY NIEGHBORHOOD AND THAT I AND MY 75 YEAR OLD MOTHER ARE ACTUALLY VICTIMS OF AND GOD ONLY KNOWS WHO ELSE HAS FALLEN PRAY..!!!!!!

SINCERELY.....


The Neighbors Come into your house and Take apart all of your Electronic Devices and Solder a variety of different electronic components into the Motherboards and reconfigure the whole device enabling them to control and view everything from their Car, or Home miles away and this is how they Steal your Identity and Your Life!!!! Please Call The FBI in Washington and Don't Bother wasting time on trying to contact the Local Authorities They are the ones allowing the Suspects to break into your home and are part of the whole Multi Million \$\$ Corrupt Cyber Crime Identity Theft Scandal That has been going on for Decades way before Smartphones and even the internet(The world wide Web)!!!!!! This Is No Joke just look at the Picture attachment. 911 S.O.S. need the FBI !!!!! Being Stalked By Rouge Corrupt Officers of the Law as well as the Local thug Mexican Street gangs who these Policemen are friends with and working for and my Life is in Danger!!!!!!!!!!!!!! Timothy A MacDougall P.S. oh yeah its all about Identity theft which of course they have stolen mine from me!!!!!! Please call the FBI in Virginia ,,,, I don't trust or wouldn't TRUST anyone wearing a shield here in CALIFORNIA !!!!!!! No ***!!! Persons of Interest (aka) " The Suspects"(1)Sammy Sancho his mother and brothers. (2) George Hacker from Bloomington and an ITT Cyber Securities Specialist for the Fontana police Department (3) Manny Hernandez of the SanBernardino County Sheriff's Department (4)Jim Juarez (5) Jesus Guitierrez and his whole Family (6) Officer Patty from the Fontana PD (7) JC Computers on Bloomington Ave (8) Richard the owner of Radioshack on Foothill Blvd in Rialto (9) Dave From Riverside computers (10) Dr Berman & Dr Sonu From Health Point Clinic (11) Maggie Martinez from Barns Law in Texas (12) Alan Tysinger My attorney From Texas (13) Some Loser Punk Jail bird from down the block named "Nelson" as well as "Edward Kelly" who used to lived on the corner across the st. as well..(14) And many more!! That work for the Local Banks, "CHASE"& "BOA". The Local Phone and Cable Networks "AT&T" "Time Warner" aka "Spectrum". The Arrowhead Regional Medical Center. ("Ben") in "Radiology". And many others who have tried to befriend me in the hopes of disguising their True Predator and Stalking Intentions of Stealing My Identity and Every Cent/ Possesion I had Owned Leaving me Pennieless.!!

Ticket: # 1526450 - SOME ONE KEEPS HACKING ALL OF MY ACCOUNTS

Date: 3/27/2017 8:43:54 AM

City/State/Zip: Crestwood, Missouri 63126

Company Complaining About: AT&T

Description

Some one keeps hacking my accounts at FACEBOOK , AND my Emails,
The hacking on my FACEBOOK ACCOUNT, Is being hacked through Messenger on my facebook account ! I called Facebook , about the issue, and a foreigner asked for money to fix the issue ! When I declined , they hung up on me ! I think the man that answered the phone at so called face book , is a hacker also, and I believe there are many of them working for Facebook !! Can you please investigate this matter ! And please let me know what i should do !!

Ticket: # 1526681 - unwanted email - no place to unsubscribe

Date: 3/27/2017 10:40:16 AM

City/State/Zip: Madison Heights, Michigan 48071

Company Complaining About: Hireable.com

Description

I signed up for ONE job search place, and now they are multiplying like Hydra's heads. I keep unsubscribing, but Hireable.com doesn't even have a place to unsubscribe. There is a place on the "privacy policy" to "click here" but nothing happens. I have contacted them, no response. The web/email is "Hireable.com" Thank you.

Ticket: # 1527361 - INTERNET GAMES BY FBI AND MICROSHHHT

Date: 3/27/2017 1:41:47 PM

City/State/Zip: Big Bear Lake, California 92315

Company Complaining About: Straight Talk

Description

THIS IS COMMUNICATION SCREEN FROM MICROSOFT LOG ME IN RESCUE..NOTE THE SCREENS WHERE IT KEEPS SAYING TECHNICIAN OPENING TABS TO SEND ME XRATED VIDEOS...VERY OFFENSIVE SEXUALL HARASSMENT!!!!

9:01 AM Connecting...

9:02 AM Connected. A support representative will be with you shortly.

9:03 AM Support session established with Technician.

9:03 AM You have denied full permission to Technician.

9:04 AM You have granted full permission to Technician. To revoke, click the red X on the toolbar or press Pause/Break on the keyboard.

9:04 AM Remote Control started by Technician.

9:04 AM ellie white: yes but not to copy my personal writing files or in any way chg those...thnx.

9:05 AM Technician has stopped servicing requests. Please wait.

9:05 AM Support session established with Technician.

9:05 AM Remote Control by Technician stopped.

9:06 AM ellie white: r u here

9:06 AM Remote Control started by Technician.

9:14 AM ellie white: only zeus removal thnx

9:17 AM ellie white: u just sd zeus was fixwd but may come back n then bye n hung up????

9:18 AM Technician has stopped servicing requests. Please wait.

9:18 AM Remote Control by Technician stopped.

9:19 AM Support session established with Technician.

9:20 AM Remote Control started by Technician.

9:24 AM Connection lost. Attempting reconnection...

9:24 AM Remote Control by Technician stopped.

9:24 AM Connection closed. Attempting reconnection...

9:24 AM Connected. A support representative will be with you shortly.

9:24 AM Support session established with Technician.

9:29 AM Technician has stopped servicing requests. Please wait.

9:29 AM Support session established with Technician.

9:33 AM Connection lost. Attempting reconnection...

9:33 AM Connection closed. Attempting reconnection...

9:33 AM Connected. A support representative will be with you shortly.

9:33 AM Support session established with Technician.

9:34 AM Remote Control started by Technician.
9:42 AM Remote Control by Technician stopped.
9:42 AM Technician has stopped servicing requests. Please wait.
9:42 AM Connection closed. Attempting reconnection...
9:42 AM Connecting...
9:52 AM Connected. A support representative will be with you shortly.
9:53 AM Support session established with Technician.
9:58 AM Remote Control started by Technician.
10:02 AM Technician has stopped servicing requests. Please wait.
10:02 AM Remote Control by Technician stopped.
10:02 AM Support session established with Technician.
10:02 AM Remote Control started by Technician.
10:08 AM Technician has sent a link: www.xnxx.com
10:09 AM Technician has sent a link: www.xnxx.com
10:09 AM Technician has sent a link: www.xvideos.com

10:09 AM Technician: www.xvideos.com

10:09 AM Technician has sent a link: www.xvideos.com
10:10 AM Technician has sent a link: www.xvideos.com
10:10 AM Technician has sent a link: www.xvideos.com
10:10 AM Connection lost. Attempting reconnection...
10:10 AM Remote Control by Technician stopped.
10:10 AM Connection closed. Attempting reconnection...
10:10 AM Connecting...
10:11 AM Connected. A support representative will be with you shortly.
10:12 AM Support session established with Technician.
10:12 AM Remote Control started by Technician.
10:12 AM Technician has sent a link: <https://www.youtube.com/watch?v=7-7knsP2n5w>
10:14 AM Remote Control by Technician stopped.
10:14 AM Technician has stopped servicing requests. Please wait.
10:14 AM Support session established with Technician.
10:14 AM Remote Control started by Technician.
10:16 AM Remote Control by Technician stopped.

10:16 AM ellie white: WHERE ARE YOU N WHY DO U KEEP SENDING ME X RATED VIDEOS N WHY DID THE OTHER GUY SEAN CHANGE MY START MENU TO YOR ANNOYING MESSAGE ON VOLUME????

10:17 AM ellie white: HE SD HE TOOK OFF VIRUS AND FIXED N SD GOOD BYE N THEN REFUSED TO EVEN PICK UP PHONE...WHERE IS "gUY" N JASON MILLER

10:17 AM ellie white: WHERE R U

10:19 AM Remote Control started by Technician.

10:20 AM ellie white: OK U HERE NOW??

10:20 AM ellie white: WHY MY SCREEN SZ U GO ON N OFF N SENT ME X RATED VIDEOS???????????? ON NEW TABS CONTINUALLY???

THEN MY PHONE 442 285 9854 JUST went off????? is a lifeline support phone n i just made req2uried phone call few days ago..suspicious that happened at same time... internet at google staarbucks keeps going on n off in morning hours from 6 - 10 am and is intentional nsa fbi jamming of local offices staffed by former SD officer weinhammer and others.....intentional harassment reported to Burr of Intel Committee, Trump, Pence, n all GoP senators n congress...pls deal with log me in rescue which made their announcement go on/ie changed it wd appear at ever startup just to annoy me and didnt remove any zeus virus but put more stuff bad on my computer in retaliation for not buying more shhht even tho i watched him key in and put on the bad virus that he did.. pls note above he kept opening tabs to x rated movies on my computer ad did not answer phone altho came on and off many times when i could not view his window to now it was even he at first.....pls correct n reprimand xmovie sender with a personal apology addressed to my po box as below

they sent more so i send u now a new copy of their activity:

9:01 AM Connecting...

9:02 AM Connected. A support representative will be with you shortly.

9:03 AM Support session established with Technician.

9:03 AM You have denied full permission to Technician.

9:04 AM You have granted full permission to Technician. To revoke, click the red X on the toolbar or press Pause/Break on the keyboard.

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9:04 AM ellie white: yes but not to copy my personal writing files or in any way chg those...thnx.

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9:05 AM Support session established with Technician.

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9:06 AM ellie white: r u here

9:06 AM Remote Control started by Technician.

9:14 AM ellie white: only zeus removal thnx

9:17 AM ellie white: u just sd zeus was fixwd but may come back n then bye n hung up????

9:18 AM Technician has stopped servicing requests. Please wait.

9:18 AM Remote Control by Technician stopped.

9:19 AM Support session established with Technician.

9:20 AM Remote Control started by Technician.

9:24 AM Connection lost. Attempting reconnection...

9:24 AM Remote Control by Technician stopped.

9:24 AM Connection closed. Attempting reconnection...

9:24 AM Connected. A support representative will be with you shortly.

9:24 AM Support session established with Technician.

9:29 AM Technician has stopped servicing requests. Please wait.
9:29 AM Support session established with Technician.
9:33 AM Connection lost. Attempting reconnection...
9:33 AM Connection closed. Attempting reconnection...
9:33 AM Connected. A support representative will be with you shortly.
9:33 AM Support session established with Technician.
9:34 AM Remote Control started by Technician.
9:42 AM Remote Control by Technician stopped.
9:42 AM Technician has stopped servicing requests. Please wait.
9:42 AM Connection closed. Attempting reconnection...
9:42 AM Connecting...
9:52 AM Connected. A support representative will be with you shortly.
9:53 AM Support session established with Technician.
9:58 AM Remote Control started by Technician.
10:02 AM Technician has stopped servicing requests. Please wait.
10:02 AM Remote Control by Technician stopped.
10:02 AM Support session established with Technician.
10:02 AM Remote Control started by Technician.
10:08 AM Technician has sent a link: www.xnxx.com
10:09 AM Technician has sent a link: www.xnxx.com
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10:10 AM Technician has sent a link: www.xvideos.com
10:10 AM Technician has sent a link: www.xvideos.com

[Ticket: # 1527375 - scam emails](#)

Date: 3/27/2017 1:44:03 PM

City/State/Zip: Casselberry, Florida 32707

Company Complaining About: Malaysian Hacker (no Info Provided)

Description

I get 5to10 emails a day requesting personal info &responses diguised as bank adds & healthcare offers etc. I don't respond in any manner &the emails continue (for 2 months now). Please help me!!

Ticket: # 1527377 - privacy violation

Date: 3/27/2017 1:44:10 PM

City/State/Zip: Laughlin, Nevada 89029

Company Complaining About: Centurylink

Description

https://shorte.st/?utm_source=shst&utm_medium=intermediate&utm_campaign=top

this website continues to come up on our new notebook, even when no browser is open. even when privacy badger is on, all firewalls are firing, panda is on top of it all!.....AND STILL THIS WEB SITE CONTINUES TO INVADE MY PRIVACY AND NOTEBOOK!.....they need to be slapped with a massive fine to curtail their unethical business practices!
you need to bust them and bust them now!

Ticket: # 1528446 - Instantcheckmate.com

Date: 3/27/2017 6:27:01 PM

City/State/Zip: Ridgefield, Connecticut 06877

Company Complaining About: Comcast

Description

To Whom it may concern:

I have emailed this site 3 times to request the remove my personal data from their website. They respond with an email signed by Customer Support asking for my name and additional information "...as it appears on their (our) website...." to facilitate removal of my data. I have sent this information several times and my information remains on their site, link:

<https://www.instantcheckmate.com/people/regina-lapoint/>

This data collection and display of my personal information (location) is without my permission. Further, they don't do as they say they will by removing my information when I give them the specific information they request.

This is a complete and utter violation of privacy and it must stop. In addition to directly contacting instantcheckmate.com, I have hired a service to search and remove my personal information gathered on the website as well as contacting all sites I find my information. That these sites compile my personal information and earn profits from selling it is unacceptable and this practice must stop.

Ticket: # 1528773 - email "alert" about banking policy violation from a bank I have never used

Date: 3/27/2017 7:50:54 PM

City/State/Zip: Slc, Utah 84103

Company Complaining About: Sisna Is My Isp; My Internet Connection Is Through Centurylink

Description

I would love to forward this email to you, but I do not know how to do so without opening it, saving it, or otherwise letting the sender know they found me. The email's subject reads: "Online Banking Policy Violation Alert" -- as if I were doing my banking on-line with these people. It is FROM: "Mountain Americas Credit Union <Service.Alert.Mail@usmail.com> ." It is dated "Mon 3/27/2017 1:34 PM "[sic] . I have NEVER conducted ANY business with Mountain America Credit Union -- on-line or otherwise -- and I cannot think of any reason they would have access to my email address. I do not know anybody who works for them, and I have never corresponded with them. Further, I have no interest in being solicited by them or in receiving any ads, "alerts," or other communications of any kind from them. I have no idea how they got this email address or what they think they will get in response from me. I will forward the email to my ISP and to the usual resources (spam@uce.gov; phishing-report@us-cert.gov; reportphishing@antiphishing.org; reportphishing@apwg.org), but I have never known any of them to have taken any effective action before. I have blocked incoming email from "usmail-dot-com," but I am still uncomfortable about this invasion. Please curtail their activity.

Ticket: # 1529713 - W.Richard Sutton

Date: 3/28/2017 10:05:38 AM

City/State/Zip: Fair Oaks, California 95628

Company Complaining About: Comcast

Description

Hello,

This message is for the current FCC Head who should be a Trump appointee. My name is [REDACTED] and I live at [REDACTED], Fair Oaks CA. I have been getting hacked via telephone and computer by Obama's personal CIA for more than four years. and more than 11 years by the British NHCQ. No , I am not crazy. But Obama's CIA are acting like criminals and have been coming into my home playing games and hacking eveyones phone. I want it stopped. Please tell Trump that a deep state is true and if he can help stop these people that would be great. I can definately prove this!!!!

[Ticket: # 1530242 - Phishing Report](#)

Date: 3/28/2017 11:54:49 AM

City/State/Zip: Hendersonville, Tennessee 37075

Company Complaining About: AT&T

Description

Receipt of Phishing E-mail

[Ticket: # 1530471 - internet provider share my web history](#)

Date: 3/28/2017 12:37:33 PM

City/State/Zip: San Jose, California 95120

Company Complaining About: Comcast

Description

Hello, I am writing to oppose donard trump's executive order that would allow Telcom and cable companies to share customer's personal information. I find this an invasion of my privacy.. Please don't let it happen... Thanks.

Ticket: # 1530580 - Scam calls from people purporting to be "Windows " support.

Date: 3/28/2017 12:53:23 PM

City/State/Zip: Auburn, Alabama 36830

Company Complaining About: Charter

Description

On 03/25/17 I received a call from (866) 978-6280, telling me they were from "Windows Technical Support" and were detecting errors being sent out over the internet without my knowledge. They then asked me to call (866) 978-7047 to resolve the matter. I did not act on their request. Then, on 03/28/17, I received another call from (631) 318 7185, with the same story, but asking me to turn on my computer so they could fix the problem. Since I had experienced this same situation - and reported it , several months ago to Microsoft and "the do not call number", I did not comply with either request from these people.

Ticket: # 1531467 - NO RESPONSE from Tier 3 Supervisor

Date: 3/28/2017 3:41:19 PM

City/State/Zip: Pikesville, Maryland 21208

Company Complaining About: Comcast

Description

I am Having issues with Comcast (email) the supervisor for level 3 is not calling me back. I've been in contact with Microsoft and the issue is with Comcast (emails)nobody from Comcast calls back very hard to deal with

[Ticket: # 1531468 - Dell Concierge Service harassing phone calls](#)

Date: 3/28/2017 3:41:45 PM

City/State/Zip: Lilburn, Georgia 30047

Company Complaining About: Dell

Description

Dell Concierge Service keeps calling me regarding a laptop computer that I no longer own. I returned the laptop to the point of sale 2 years ago. I advised Dell of this, but they will not note the account and keep calling me. I want Dell to remove my connection to the laptop that is in their database and quit calling me.

Ticket: # 1531619 - Email Account Hacking --- Google Chrome

Date: 3/28/2017 4:14:09 PM

City/State/Zip: Charlotte, North Carolina 28203

Company Complaining About: Time Warner

Description

Unfortunately, four of my email accounts for which I conduct business was comprised by a former associate. The activities included hacking into each email account, monitoring all of my correspondence and at least on three different occasions impersonating or pretending to be the individual working for the specific entity I contacted and responding to my initial email attempting to arrange meetings and exchange communication. Originally, I was unaware of these reoccurring incidents until I noticed my direct messages to the Gmail support help-desk were never responded, individuals whom I have established long-standing business relationships with were never replying and a complete stop to receiving messages when I have had consistent and quickly responded correspondence throughout my entire 15 years of working in media and entertainment.

The individual has also fraudulently impersonated me (Kimberly B. Brown) sending out correspondence to individuals as if the email messages were sent from me with malicious and spiteful intent. All of which to sabotage and defame my character and professional reputation. I have attempted to contact the attorney for this individual to prevent from exposing this individual publicly, but as of this moment I have not received any feedback. I am a published writer and celebrated national journalist who's encountered a jealous former associate who does not want to see me progress. I refuse to allow this behavior to continue unnoticed and requesting for all of my accounts to be examined for tracking specific details relating to this incident.

1. [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Ticket: # 1532059 - Re: [FCC Complaints] Re: Comcast/Xfinity

Date: 3/28/2017 6:14:30 PM

City/State/Zip: San Antonio, Texas 78258

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1373487 "Comcast/Xfinity"

Today, Comcast/Xfinity sent another solicitation to my email address disregarding their pledge to scrub my email address from their data base to stop this action. I received a copy of the letter they sent to the FED in response to my original complaint where they claimed to rectify this situation. My ticket case number is referenced below. I took their word on good faith, yet they still continue to send unwanted solicitations. Please take the necessary actions to utilize any and all methods available to you to stop their abuse and harassment via the internet.

██████████
██████████

Good evening. As a follow-up to my complaint ██████████ I received a copy of their letter in the mail today. I would like you to know their response to you isn't exactly truthful. They stated that subsequent to me filing my complaint they had already resolved the issue. This is completely false. I sent you an email in response to your notification to me stating my complaint had been served to Comcast. They resolved the issue the same day AFTER I informed them, as a courtesy, I had complained to the FCC. I did that immediately after completing my complaint on the FCC website. Please refer to my email below. No Comcast representative resolved my issue until I let them know of the action I had taken, and only then did they address the problem. Interestingly, they jumped right on the issue once they knew of my complaint to the FCC. That was done via Twitter but I did not respond telling them I had no further concerns as their letter states.

It is true a Customer Security Assurance technician tried to contact me several times after being served my complaint. A direct contact extension was given. I attempted to return every one of their calls but their lengthy computerized system would never connect me to the extension they provided. Further attempts by me through the main menu for Customer Security Assurance proved equally futile.

This is probably all a moot point as the issue was eventually resolved, but it is unreasonable for Comcast to put a consumer to such lengths to comply with a simple request. I just want you to know the truth about how this all came about. I sincerely thank you for all your help.

Nancy Walker

Ticket: # 1532214 - Port numbers have been changed ...no secured sites...only "HTTP" not https:secured....Port numbers changed on one user of labtop no others

Date: 3/28/2017 7:06:36 PM

City/State/Zip: Las Vegas, Nevada 89044

Company Complaining About: Cox

Description

Cox Cable had a hacking issue in my area. Sun city Anthem/Henderson, Nevada...Representative of COX instructed me to change my port numbers. According to the cable company my e-mail provider I was on no secured port numbers. I have and was with Cox cable for 23 years and this was the first I was informed of the situation. The port numbers were changed one one user only on my labtop. I have three users and had three e-mails. Two of the e-mail address's have no input or output of e-mails. October 21 2016 approximately. This will be my 7th Complaint. No resolution so far. I have had and still believe over 1200 virus' in one email address. The second e-mail address had 2 virus's...My bank Chase.com was also not a secured site to go on....HTTP not HTTPS.....ETC

Ticket: # 1532274 - unwanted emails

Date: 3/28/2017 7:30:28 PM

City/State/Zip: Sunnyvale, California 94087

Company Complaining About: Stanford Hospital (palo Alto)

Description

For year I kept getting unwanted emails from Stanford Hospital. They kept sending patient surveys claiming that they wanted to know how my recent hospital stay went. I had emailed the president of the hospital and told him quite explicitly to leave me alone. I received more a few years ago and now I received one more just recently. What else can I do? Is this also considered a privacy issue?

Ticket: # 1532382 - SECOND OFFICIAL COMPLAINT/TELECOMMUNICATIONS AND WIRELESS COMM

Date: 3/28/2017 8:45:14 PM

City/State/Zip: Miami Beach, Florida 33139

Company Complaining About: MetroPCS

Description

SINCE 2009 I AM VICTIM OF A REAL CRIME IN USA AND PR, USING TELECOMMUNICATIONS AND GOVERNMENT RESOURCES, WITH POLICE OFFICERS, AND OTHER PERSONELL, LOCATED WITH A CLAN AND A CELL PHONE, AND ARRESTED ILLEGALLY AND INCARCERATED IN JAIL AND HOSPITALS WITH FALSE INFORMATION. AS PLANNED IN PRIOR YRS BY AGENT WILLIAM RODRIGUEZ-GARAYUA, WENDY RODRIGUEZ-GARAYUA. AGENT MIRIAM GARAYUA, HIS COWORKERS IN MASACHUSSETS AND OTHERS IN PUERTO RICO, REGARDING MONEY RELATED ISSUES, AN ID FRAUD AND AN ALLEGED ILLEGAL IMMIRATION. AS I ALSO REPORTED THEM WITH THE OIG, DC AND PRESIDENT BUSH, SOMETHING NOT ALLOWED FROM YEAR 2004-2009, AND ADVISED TO BE A CRIME IF ALLOWED. AS I WAS ALREADY A VICTIM AND WITNESS OF A CRIME IN PUERTO RICO AND IN THE FED SYSTEM AS SUCH. ALL WERE FALSE CHARGES AS WAYS TO RETALITE DUE TO BEING A WHISTLEBLOWER SINCE 2003, AND I QUOTE AS THEY SAID "RICE ... TOO LATE!" WHILE ALL MY PROPERTY, MONEY AND VALUABLES WERE STOLEN BY COPS, AND OTHER FEDERAL OR INTERNATIONAL/IMMIGRANTS, WITH NO CONTROLS OR LIMITS AND NOT FOLLOWING THE DUE PROCESS OF THE LAW, OR EQUAL RIGHTS, AND WITHOUT A LAWYER. ALL CELL PHONES, WHICH ALL WERE DAMAGED THROUGH CHARGE, AND STOLEN, MUST RECENTLY IN MIAMI 2 CELL PHONES STOLEN BY OBAMA FAST NATIONAL SECURITY EMPLOYEES AS IDENTIFIED BY ANOTHER FED EMPLOYEE. A REAL AND COMPLETE CRIME NOT ALLOWED BEFORE VS ME, NEITHER BY BUSH OR CONDOLEEZA SINCE YR 2004, WHEN THE FIRST CORRUPTED AND ILLEGAL ARREST WAS GOING TO TAKE PLACE BY MY HUSBAND IN MASACHUSSETS, AND IT WAS REFERED AS A CRIME BY A DEPT OF DEFENSE EMPLOYEE WHO ALSO MENTIONED THAT WAS RELATED TO ID FRAUD IN PUERTO RICO BY A COP, AND MONEY COLLECTED BY A MODEL NAMED "MARIA DEL PILAR RIVERA" IN NEW YORK. TO LOCATE ME, AND TO PROVIDE MY PRIVATE INFORMATION TO AGENT I HAD REPORTED IN MANY WRONGDOINGS AND ABUSES FOR HIS PERSONAL FINANCIAL PURPOSES AND ADVANTAGE, AFTER COLLECTING A CHECK OF APROX 3MILLION IN YEAR 2003. AGENT RODRIGUEZ WHO WAS MY HUSBAND SINCE YR 1997, IS NOT AUTHORIZED TO RECEIVE ANY OF MY PRIVATE INFO NEITHER MY MONEY AS WE HAVE A PRENUPT AGREEMENT SIGNED BY BOTH PARTIES IN YR 1997. IN ADDITION, HE IS REPORTED AS THE MAIN PERSON INVOLVED IN WRONGDOINGS AND ABUSES WITH MONEY, ALLOWING MEDICAL TORTURES, PRESCRIPTION DRUG ABUSES, AND EMPLOYMENT DISCRIMINATION IN PUERTO RICO AND USA. AS STATED BY MANY GOV EMPLOYEES IN PUERTO RICO, AND FED EMPLOYEES AS LEN RODRIGUEZ, DEA AGENT, ALL STATED THAT THE 3 MILLION BELONGED TO ME AS MY FULL COMPENSATION SETTLED IN PUERTO RICO. I WAS ALSO CONFIRMED THAT ANNABELLE RODRIGUEZ IS 100 PERCENT REPOSNSIBLE OF OBSTRUTING JUSTICE IN PUERTO RICO. AS WELL AS MOST RECENTLY AT THE PR SUPREME COURT HOUSE NOT ALLOWING NEITHER POSTING MY LAWSUIT IN REFERENCE TO PR GOVERNMENT AND POLICE LAWSUIT RODRIGUEZ-GARAYUA. BUT ALLOWED SINCE

YR2009. SINCE YR2004, AGENT WILLIAM RODRIGUEZ-GARAYUA TRIED TO PUT IN JAIL WITH FALSE CHARGES, HOWEVER IT WAS NOT UNTIL AFTER YR2009, THAT HE AND HIS COWORKERS WERE ABLE TO COMMIT THIS HORRIBLE CRIME.. AS CONFIRMED BY ANOTHER WHISTLEBLOWER FEDERAL EMPLOYEE IN YR 2003, HE STATED "THEY MIGHT BE PLANNING TO INCARCERATE YOU FOR MONEY IN HOSPITALS AND YOU ARE NOT CRAZY, THAT S A CRIME, FOR THE ""MONEY"".FOR THE SECOND TIME, I AM A VICTIM OF A CRIME, FIRST HAPPENED IN PUERTO RICO, SUCH AS ID FRAUD, MEDICAL ABUSES,,OBSTRUCTION OF JUSTICE, AND AN ALLEGED ILLEGAL IMMIGRATION IN PUERTO RICO THAT CONTINUES IN FLORIDA, AS I QUOTE.

Ticket: # 1532587 - Unwanted Inappropriate E-mails

Date: 3/28/2017 11:13:02 PM

City/State/Zip: Jacksonville, Florida 32218

Company Complaining About: Comcast

Description

I constantly receive e-mails from a celebrity news website, hiphopnews24-7.com, which basically advertises women body parts; I have no interest in this, and this is quite irritating. The website does not provide the ability to request removal from their e-mail list, and when I tried to navigate the website to find a method of cancellation, many advertisements continue to appear. Please help!!

Ticket: # 1532656 - Harassment from Comcast technician

Date: 3/29/2017 12:25:02 AM

City/State/Zip: Anonymous, Massachusetts 00000

Company Complaining About: Comcast

Description

A tall, heavy, Hispanic technician named Carlos came in to set up the internet equipment required for Comcast internet. In setting up, he kicked my property out of the way. He kept gazing at my legs because I had a modest dress on, he continued to be forceful about finding cords in my home although I showed how uncomfortable it was for him to damage any property.

When I stated my concerns, he told me "Go fuck yourself". I told him to leave and he cursed at me on the way out. His supervisor later came to pick up equipment he had left behind and did not bother to apologize on the employee's behalf regardless of hearing the story. He was only concerned about receiving his equipment and did not fix the mess his employee had left behind.

I do not want to be contacted about this issue but I do want Comcast to be aware at all levels of this type of issue and prevent future harassment to customers when and where possible.

Ticket: # 1532699 - Data Theft/Harrassment/Retaliation/Obstruction of Justice

Date: 3/29/2017 1:51:25 AM

City/State/Zip: Puyallup, Washington 98373

Company Complaining About: AT&T

Description

I have been the Innocent Victim of massive Data theft from my AT&T account since 2014. I have been a faithful customer of AT&T for 17 yrs. However, I do have a Criminal complaint being filed with the U.S. Inspector General Public Corruption/Fraud/ Organized Crime Unit, the U.S. Congressional Oversight Committee, The Congressional Ethics Board and Directly to the White House replying back to as instructed, President Trump's Drain the Swamp Team. They appeared to have special interest concerning my Case since it involved the Total Anti Trump State of Washington.

This concerns the Criminal RICO Corruption within Pierce County, Washington State and Federal Judicial Systems. The Fraudulent Criminal Act of the Unlicensed Practice of Law, Fraudulent Proceedings, the Criminal Aiding & Abetting of Embezzlement, Extortion, of Thousands of dollars from me resulting from the retaliation by the Judiciary for my efforts to expose the truth and seeking justice for their Criminal Felony Crimes, Criminal Conversion of Real Property, home & Property Theft, Federal Mail Fraud, Framing of Innocent juvenile children, multiple Due Process of Law intentional Malicious violations, Warring against Innocent Citizens, Warring Against the Constitution of the United States and the State of Washington, Obstruction of Justice, Grand Larceny, Treason for the Gangland Style of Strong Arm Enforcement of Known to be Fraudulently Obtained with Further Criminal Felony Intent Null & Void Court Order, Collusion, Conspiracy to Violate our Constitutional Rights, Conspiracy to Commit Felony Crime, High Crime, Color Of Law to service the need for Further Felony Intent, Gross Abuse of Authority, Intentional Violation of Official Sworn Oath to Office, Multiple Verifiable Instances of Gross Legal Abuse , Abuse of Public Trust, that this Continued Mirrored Pattern falls directly within the parameters of Domestic Terrorism.

I realize that this is quite a litany of Very Serious Charges against some of our highest ranking Public Officials. Please understand it most certainly is not by personal choice, or for the lack of something better to do with my valuable time. Nor am I some type of whacko that has embarked on a vengeance mission against the Judicial Branch of our local , State and Federal Governments.

On the contrary, I have an enormous amount of undeniable , factual hard evidence that is all verifiable on Official Record . Having all of which supported by Law, Constitutional Right, Federal Rules of Civil procedure, in my favor.

During 2014 when I was first aggressively pursuing this Catastrophic Life, Credit & Career Destroying Illegal Nightmare, and I had just filing my First Criminal RICO Lawsuit in U.S. Court, there were two other knowledgeable individuals that were helping me with the Legalities pertaining to this Case, its preparation and presentation. When I would try to email them , my key board would totally freeze up. But only with those two people, it always worked fine with everyone else.

So in an effort to get past this, I would type the body of the email before assigning its destination. Quickly type in the destination email address and immediately hit send. Most of the time that would work. I did have to pay professionals to have my computer fixed 3 separate times after these apparent hack-ins to it. I had the best and latest anti virus /anti malware program on the computer but it was as if I had none at all.

Then after just a few months of that, all of a sudden my Data for my plan with AT&T was being consumed at an extremely rapid rate. Which at that time and for 4.5 years prior to that time, I just had the 5 gig of Data per month Plan with AT&T . Rarely would I find myself going over my 5 gig limit, but when I would , it would never be over just one more gig of data.

My pattern on line and the time I spent researching Law, Case Law and emailing various government agencies and individuals had not changed. I have never streamed music or downloaded movies or that type of thing. Nor did I then or now have my automatic Update feature turned on.

At that time I had no idea who was , or why they were doing this to me and my computer , other than it seemed awfully odd or suspicious that only the two people that were helping me with this case, would I experience these difficulties emailing them.

A significant amount of Data was just flat out disappearing on my account. I knew for a fact that it was not me using this data. For years I have had just an old Motorola V3XX Razr flip phone and that is what I am still using at this present time. So be rest assured that it is not me and my phone burning up mass data, nor do I go on line with it , nor do I play games or that type of thing. Which AT&T Can confirm that is the same type of phone that I have always used.

I am the only user on my account, no one has had access to my equipment nor my passwords.

When I first noticed back in 2014, that excessive Data was disappearing from my account, I notified AT& T right away. When I would turn off my lap top computer, I would unplug my sierra lightening USB air card from the lap top making sure that there could not be somehow, data still being used .

Even with me unplugging the USB air card from the lap top, when I would turn the lap top on 3-4 hrs. later, there would still be sometimes another 2-4 gigs of data gone, just vanished from my account. I made sure that AT&T knew these details.

I went into the AT&T Store with my equipment so as to speak with them in person, have them check out my equipment if necessary. At that time they told me, maybe some one had compromised my USB air card. I told them once again no body else uses my equipment nor had it ever been out of my possession. They still thought I should get a new device just in case my air card had been hacked. So that is when I received my first Sierra hot spot.

The new equipment made no difference or kept my data from disappearing.

At that time is when I first saw the Security notices sent to me from Google concerning Unauthorized Access to my account. Along with these security notices , Google would also send me maps with Street level view with each security notice they sent to me. having these maps show the exact location of the Hack in to my account.

The very first of these accompanying maps sent to me from Google, when I opened up the map and went to the pin pointed Street level view of the identified hack in location, it showed to be right at the intersection of 7th Ave. & Stewart Street in downtown Seattle Wa. Right along side of the U.S. District Court, U.S. Bankruptcy Court, U.S. Trustee , U.S. Attorney and the U.S. Marshals Office.

Several of these Security notices were sent to me from Google. Having the vast majority of them be at this very same location.

One other time the street level view showed to be the rear of Union Station in Tacoma Wa. which is also the U.S. District Court, U.S. Bankruptcy Court, U.S. Marshals.

Several other notices sent to me from Google showed to be right next to the 9th Circuit Court of Appeals in San Francisco Calif. which is also where U.S. marshals are located.

This all added up due to the fact that U.S. Marshals had already been sent to my home of 32yrs. located on lake Whitman in Graham Wa. to harass me, question me, and refuse to uphold the Law and my Rights. This was U.S. Marshal Laura Polson . Laura Polson refused to adhere to D.O.J. employee Guideline 9-4100. This Custom built prime Lakefront home that I built myself in 1980, is the same \$450,000.00 home that has been criminally converted /Stolen from me by Fraud, Conspiracy , and the Act of Treason by the Pierce County Sheriff knowingly Strong Arm , heavily armed enforcing a known to be Void Court Order that was Fraudulently obtained with further malicious criminal intent.

T

[Ticket: # 1532732 - Internet privacy all my information is on the web without my permission](#)

Date: 3/29/2017 5:29:42 AM

City/State/Zip: Holly Hill, Florida 32117

Company Complaining About: AT&T

Description

I am unlisted and on the Do Not Call list and I found when I googled my name I have ALL my information (address, cell number, etc) listed on a site called www.nuumber.com In no way have I ever given permission to have my information listed on the internet through any site. I have also found my deceased father's name listed at my address as well. I went into their link to have it removed and I never received any confirmation emails to say it was removed. This is very disturbing as I protect my privacy and have been receiving calls from unsavory family members which is one of the many reasons I have stayed private. This site is dangerous to any man, woman, or child who is trying to stay private due to spousal abuse, etc. I sent an email to the company and only received an automated response. I am attaching the links that are to mine and my father's deceased information.

[Ticket: # 1532799 - ISP ACCESS TO PERSONAL INFORMATION . . .](#)

Date: 3/29/2017 8:13:55 AM

City/State/Zip: Minneapolis, Minnesota 55407

Company Complaining About: Federal Communication Commission

Description

Your damn fool chairman apparently doesn't mind getting a load of unsolicited crap via internet. But I sure do and so do most US Citizens. This is a country of individual choice, and I want the choice to control access to the information my ISP distributes to others.

Rolling back President Obama's prohibition is some more of a Trump's toady to make decisions contrary to public opinion. The only sunshine in this sad chapter is that your Prez. Dump toadying Chairman will be out of a job in 4 years or less.

Absolutely disgusting!

[Ticket: # 1532860 - Request to protect internet privacy](#)

Date: 3/29/2017 8:58:44 AM

Description

Fax Ticket Ready For Data Entry

Ticket: # 1532977 - S.J.Res. 34

Date: 3/29/2017 9:45:01 AM

City/State/Zip: Shreveport, Louisiana 71106

Company Complaining About: Comcast

Description

I am appalled at the audacity of the telecom industry's aggressive lobbying. To say that this resolution protects consumers and gives us more "choice" with our privacy is an outright lie. Let's not pretend that your organization is against the passing of this resolution. Ajit Pai has made his stance on consumer rights very clear--he is an enemy of consumers and their privacy. Your job is to protect us from the overwhelming power the telecom industry imposes on us to restrict our choices and force us into bundled packages and outrageous price tiers. Now our information--our most intimate of online habits--are going to be available for purchase. How dare you and the bought republican members of Congress parade around and pretend like you're protecting us? I hope the money is worth it. Are there any decent human beings left? Whoever reads this, please know that every piece of legislation that is passed to harm us, the consumers, for the profit of the few is being closely watched. We will stand strong against them and we will not let it stand.

Ticket: # 1533031 - We Got This Covered.com

Date: 3/29/2017 10:04:57 AM

City/State/Zip: Crested Butte, Colorado 81224

Company Complaining About: Centurylink

Description

my email address has been somehow put on an infinite loop with wegotthiscovered.com, and their promotional emails. I've contacted their customer support 4 separate times over the last 6 months, asking that I be removed, after the unsubscribe link provided sent me back to the home page.

They agreed, and had me removed twice. Within a couple of hours, I was receiving emails again. They manually fixed the problem... except the problem is not fixed. I continue to receive emails from their promotional program, and I'm fed up with it.

FIX THIS ISSUE.

Ticket: # 1533055 - Identity Fraud with Comcast Xfinity**Date:** 3/29/2017 10:10:00 AM**City/State/Zip:** Claymont, Delaware 19703**Company Complaining About:** Comcast

Description

On 2/13/2017, I was notified by Lifelock that Enhanced Recovery Systems had showed up on my Equifax Credit Report. I immediately contacted ERC and spoke to a Stacey. Stacey notified me that Comcast Xfinity sent me to collections in the amount of \$434.00 for an account in Georgia. I immediately notified her that it was fraudulent and explained that I am a current customer of Comcast in Delaware. I am a current Comcast customer having both personal and business accounts with this company. I have been a customer for the past 15 years and all my accounts are in good standing. I contacted Comcast's Fraud Department immediately and spoke to David. David told me that someone used my social security number to open a fraudulent account. I followed his instructions and filed a police report and sent the proper notarized documents "Identity Theft Victim's Complaint Affidavit" on 2/15/17. I received a ticket number from David on 2/28/17 that Comcast received all the necessary documents to review my case. On March 28, 2017, I received a follow up call from Audrey in Comcast's North Eastern Fraudulent Division. She had stated that she was confused and concerned, because the Central Fraud Division kicked back the report to her and that there were two issues: 1. the delinquent account should never have hit my credit report, because the social security number on the account did not match mine. She told me there had to be some typing issue between Comcast and Enhanced Recovery Company. She told me that unfortunately this was going to make it more difficult to get the problem removed from my credit report and that she would have to get her supervisors involved. She went on to tell me that there is another issue #2 - that another customer in good standing within Comcast is actually using my social security number. She went on to ask me if I'd be comfortable SENDING HER A COPY OF MY SOCIAL SECURITY CARD! I told her absolutely not! She said no problem and she understood. She said she would contact her supervisors and that someone would have to reach out to the other account to try and get the social security number issue corrected. I never gave Comcast my social security number to open an account nor my permission to use it. I do not understand how a company like this has allowed this to happen and would like this resolved immediately. I am very uncomfortable with the fact that both of these incidents have occurred and expect an investigation.

Ticket: # 1533296 - AT&T Refuses to Allow me to Restrict the Use of my CPNI

Date: 3/29/2017 11:02:17 AM

City/State/Zip: Edwardsville, Illinois 62025

Company Complaining About: AT&T

Description

AT&T refuses to enable me the ability to restrict the use of my CPNI. I have tried through multiple avenues (internet, automated telephone call, and live agent). My request has been rebuffed and refused at each turn.

Ticket: # 1533701 - SPAM non compliant

Date: 3/29/2017 12:30:16 PM

City/State/Zip: De Soto, Illinois 62924

Company Complaining About: Frontier Communications

Description

I am receiving from a non compliant spammer. I am unable to opt out of their messages. Resent who is search reviled an alias here is the following information I was able to retrieve.

The address is fake and I believe the name to be as well but it was the only domain of the sample that wasn't privatized.

Domain Name: HINTELY.COM

Registry Domain ID: 1887453662_DOMAIN_COM-VRSN

Registrar WHOIS Server: whois.enom.com

Registrar URL: www.enom.com

Updated Date: 2016-10-29T05:06:22.00Z

Creation Date: 2014-11-27T11:44:00.00Z

Registrar Registration Expiration Date: 2017-11-27T11:44:17.00Z

Registrar: ENOM, INC.

Registrar IANA ID: 48

Reseller: NAMECHEAP.COM

Domain Status: clientTransferProhibited <https://www.icann.org/epp#clientTransferProhibited>

Registry Registrant ID:

Registrant Name: [REDACTED]

Registrant Organization: IT VENDOR

Registrant Street: [REDACTED]

Registrant City: BOWLING GREEN

Registrant State/Province: KY

Registrant Postal Code: 42104

Registrant Country: US

Registrant Phone: +[REDACTED]

Registrant Phone Ext:

Registrant Fax:

Registrant Fax Ext:

Registrant Email: email@IT-VENDOR.COM

Registry Admin ID:

Admin Name: EARL SCHERER

Admin Organization: IT VENDOR

Admin Street: 1945 SCOTTSVILLE ROAD B2 SUITE 261

Admin City: BOWLING GREEN

Admin State/Province: KY

Admin Postal Code: 42104

Admin Country: US

Admin Phone: +1.2707750586

Admin Phone Ext:

Admin Fax:

Admin Fax Ext:

Admin Email: email@IT-VENDOR.COM

Registry Tech ID:

Tech Name: [REDACTED]

Tech Organization: IT VENDOR

Tech Street: [REDACTED]

Tech City: BOWLING GREEN

Tech State/Province: KY

Tech Postal Code: 42104

Tech Country: US

Tech Phone: +1.2707750586

Tech Phone Ext:

Tech Fax:

Tech Fax Ext:

Tech Email: email@IT-VENDOR.COM

Name Server: NS1.FEFLOW.NET

Name Server: NS2.FEFLOW.NET

DNSSEC: unSigned

Registrar Abuse Contact Email: email@enom.com

Registrar Abuse Contact Phone: +1.4252982646

URL of the ICANN WHOIS Data Problem Reporting System: <http://wdprs.internic.net/>

>>> Last update of WHOIS database: 2016-10-29T05:06:22.00Z <<<

Ticket: # 1533838 - Scam Website

Date: 3/29/2017 12:57:55 PM

City/State/Zip: Brooklyn, New York 11212

Company Complaining About: [Http://??????????.??/plugins/westernunion/index2.htm](http://??????????.??/plugins/westernunion/index2.htm)

Description

Without paying attention I compromised my personal info like my social security & debit card numbers thinking the western union request to verify my info was legit. I've changed what info I could change but factors like my social security number cannot be changed so I wanted to report the issue in advance.

Ticket: # 1534019 - Brighthouse/Spectrum INTERNET

Date: 3/29/2017 1:35:27 PM

City/State/Zip: Sanford, Florida 32771

Company Complaining About: Bright House

Description

Cancelled service 1/16/2017 with "David". All had been completed, yet now they continue to PHONE me stating they want me to PHONE back. Since 1/16/17 I have NOT used Brighthouse/Spectrum, nor am I interested in calling them yet again. I would like them to cease calling which despite my numerous efforts since 1/16/17, they have not done.

Ticket: # 1534037 - Online Privacy

Date: 3/29/2017 1:39:15 PM

City/State/Zip: Ladson, South Carolina 29456

Company Complaining About: Verizon Wireless

Description

Good afternoon Federal Communications Commission(FCC);

In recent news I seen that congress has rolled back a rule that would prevent ISPs, such as AT&T,Comcast and Verizon from taking there customer's sensitive information such as browser history,medical records,what consumers buy online,etc. I am currently a customer with Verizon, I don't feel comfortable with Verizon selling my personal information and Data to an unknown company without my permission, with that happening I am voicing my concern to my ISPs asking them not to sell my personal and sensitive information to the highest bidder, now I have called both of my ISPs to make sure my private and personal information is protected, now that this bill has went through both the house and senate, it is a possibility that President Trump will end up signing it or a possibility of it being vetoed, if signed this law will go into effect by the end of the year, making consumers vulnerable, and having their ISPs install spyware apps on their smartphones,laptops,tablet,etc. I'm hoping that you receive my complaint and respond to it as soon as possible.

Ticket: # 1534048 - Face book accounts stolen, false account created ti scam people regarding obtaining federal grant money

Date: 3/29/2017 1:41:28 PM

City/State/Zip: South Bend, Indiana 46614

Company Complaining About: AT&T

Description

Was sent a Facebook message from a person i konw who's page has been hijacked. They are using whar i beleive is a fake facebook page to ask people to send money to obtain a federal grant to help people in poverty situations. I have the pages and texts saved on this phone. please advise what information you need to assost in stopping this person from scamming.

Ticket: # 1534076 - Online Privacy

Date: 3/29/2017 1:46:45 PM

City/State/Zip: Ladson, South Carolina 29456

Company Complaining About: Time Warner

Description

In recent news I seen that congress has rolled back a rule that would prevent ISPs, such as AT&T,Comcast and Verizon from taking there customer's sensitive information such as browser history,medical records,what consumers buy online,etc. I am currently a customer with Time Warner(now Spectrum), I don't feel comfortable with Verizon selling my personal information and Data to an unknown company without my permission, with that happening I am voicing my concern to my ISPs asking them not to sell my personal and sensitive information to the highest bidder, now I have called both of my ISPs to make sure my private and personal information is protected, now that this bill has went through both the house and senate, it is a possibility that President Trump will end up signing it or a possibility of it being vetoed, if signed this law will go into effect by the end of the year, making consumers vulnerable, and having their ISPs install spyware apps on their smartphones,laptops,etc.

I hope you respond to my complaint and hoping to get back to me as soon as possible

Ticket: # 1534141 - Privacy

Date: 3/29/2017 2:01:34 PM

City/State/Zip: Woodhaven, New York 11421

Company Complaining About: Verizon

Description

I would like to lodge a complaint against the FCC for it's support of the law that allows ISPs to sell our browsing history to 3rd parties. The FCC should take steps to protect the US consumer from invasions of privacy. Protecting the US citizen should be paramount to the FCC's charter, anything about level playing fields is just subterfuge to allow big business to pry deeper and deeper into the lives of US citizens.

[Ticket: # 1534509 - spoofing from people saying they are from microsoft](#)

Date: 3/29/2017 3:09:09 PM

City/State/Zip: Buffalo, New York 14223

Company Complaining About: Time Warner

Description

Two years ago I got phone call from "microsoft" saying I had viruses in my computer, believing them I paid \$199.99 well that has set myself up for two years of agony trying to get rid of the I fell foe it one other time, no matter what I do or say they keep calling, from from many different telephone numbers. Help me please. I keep track of the telephone numbers for the last few months 12 calls since 2/21/17. When we don't answer they start doing things to the computer. Can you help me.

[Ticket: # 1534606 - Internet Privacy Complaint](#)

Date: 3/29/2017 3:28:50 PM

City/State/Zip: Locust Grove, Georgia 30248

Company Complaining About: AT&T

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1534611 - Spam emails

Date: 3/29/2017 3:29:38 PM

City/State/Zip: Deerfield Beach, Florida 33442

Company Complaining About: Verizon Wireless

Description

I have been getting a lot(4-6) daily for several weeks now. There is no way to unsubscribe from this address. The message comes back "Safari cannot open the page because the server cannot be found. The web address is "abrazabradaw.xyz"

[Ticket: # 1535018 - annoying e-mails flooding my inbox](#)

Date: 3/29/2017 4:53:26 PM

City/State/Zip: Newburgh, Indiana 47630

Company Complaining About: E-mail Is Through Wowway.com

Description

A company identifies itself at the bottom of all the annoying e-mails as:

Versatile Anvil

1968 S. Coast Hwy 19

Laguna Beach CA 92651

The actual e-mail looks like it is sent from "Free Credit Scores" "Prostate Health" "Dr. Oz" etc. and I open and unsubscribe but still receiving them. They all have the name and logo of the company mentioned above at the bottom. I go in there to unsubscribe and it says my e-mail is not of the correct format. I am getting 20 or more a day. I do not know how that company got my e-mail to sell or whatever. Please help this annoying rush of e-mails to stop. Thank you. [REDACTED]

Ticket: # 1535081 - Spam Email

Date: 3/29/2017 5:08:20 PM

City/State/Zip: Delavan, Wisconsin 53115

Company Complaining About: Charter

Description

This is an email that has been going around for a long time, but the first time I have received it. I did not respond to it, but feel that the FCC should check on the source of this email.

Ticket: # 1535145 - Continued spam

Date: 3/29/2017 5:26:01 PM

City/State/Zip: Denver, Colorado 80204

Company Complaining About: .stream

Description

There is a company that sends spam email--at least 35 per company per day. I have asked and asked to be removed; filed the complaints at spam@uce.gov--even researched the companies and sent requests to get off their lists directly to the emails I found in the privacy policies. They continue to ignore and clog up my company's email. What can I/you do to stop this invasion of privacy? My provider says there is nothing they can do. I am guessing that I'm not the only one they harass daily so can you help?

Ticket: # 1535177 - Senate JR 34

Date: 3/29/2017 5:35:55 PM

City/State/Zip: Chevy Chase, Maryland 20815

Company Complaining About: The Us Government

Description

My ISP is going to sell my browsing history without any input from me. The current chair of the FCC and my asshole "elected representatives" enabled this.

[Ticket: # 1535555 - Internet privacy](#)

Date: 3/29/2017 8:06:40 PM

City/State/Zip: Portland, Oregon 98211

Company Complaining About: Comcast

Description

I'm deeply troubled and disappointed that Congress has voted to strip away my online privacy rights. I can't help but believe that Chairman Pai is supportive of this repeal. I can't imagine how you justify this repeal and how it is in the interest of the American public to have an internet provider monitor and sell my online habits to advertisers without my consent. The FCC and Congress has legalized the unauthorized use and breach of my data and privacy. This is troubling, disturbing and Un-American and I urge to reconsider and put the interests of citizens before corporations.

Ticket: # 1535575 - Internet Security Website is Publishing MY Personal Phone number as their OWN

Date: 3/29/2017 8:13:49 PM

City/State/Zip: East Elmhurst, New York 11369

Company Complaining About: T Mobile

Description

I purchased a business with its business telephone number 10 years ago for \$10,000. For the past several months, I have been receiving wrong number calls all day and night long. When I google my phone number, I find that a website [REDACTED] is listing my phone number as theirs! I cannot change my phone number because I purchased it together with a business 10 years ago for 10,000 and I use it for my non-profit development in the works.

Ticket: # 1535585 - hack

Date: 3/29/2017 8:19:14 PM

City/State/Zip: Eugene, Oregon 97401

Company Complaining About: Comcast

Description

While on email I received an alarm and written notice from Microsoft that someone was trying to hack my computer and to call given number before doing anything else. When I called the number it was a foreign person and I hung up.

1-855-300-3830

Ticket: # 1535716 - Tracking

Date: 3/29/2017 9:32:27 PM

City/State/Zip: San Marcos, Texas 78666

Company Complaining About: Sprint

Description

Everyday this website called thw strangewich is constantly tracking my phome everyday . I send them numerous emails everyday to tell them stop tracking my phone and they ignore my request Nd continue to track my phone I want them to stop tracking my phone

Ticket: # 1535900 - phishing emails and other suspicious activities**Date:** 3/30/2017 3:31:24 AM**City/State/Zip:** Fullerton, California 92831-2508**Company Complaining About:** Time Warner

Description

As the FCC does not have a phishing email address I will open a complaint. It is explained in an email I sent to apwg.org and spam@uce.gov:

Hello to all:

1. I've been receiving email phishing with regards to brokerage companies I have business with. I sent emails to the various brokerage companies informing them that I received emails from a sender I do not recognize. I have included a copy of one of the emails below.

2. Also, I have encountered some email addresses to apwg and uce.gov which have the following: reportphishing@antiphishing.org shows up on the "To" line as "Wells Fargo <reportphishing@antiphishing.org>" whenever click the email address in Contacts, the Apple address book. Ditto for spam@uce.gov.

3. I am also been noticing that the MetroPCS is showing up in the listing of emails in each mailbox but not in the messages themselves. I did a screen shot of one and it is below the signature line as I could not paste it anywhere else.

Here's a email I received with the email I sent to one of the brokerage companies below it:

"Begin forwarded message:

From: "ADP-ICD\registrar" <registrar@proxyvote.com>

Subject: RE: GENERAL ELECTRIC COMPANY Annual Meeting

Date: March 20, 2017PDT at 10:57:13 PDT

To: "Waterbury Don" <donthun3887@att.net>

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Enter the InvestorDelivery enrollment number(s) sent to you in most of our communications, or a current ProxyVote control number, and your PIN.

This will take you to the InvestorDelivery Maintenance page or, in some cases, directly to your broker's website. If taken to your broker's website, log on to the appropriate account and follow the instructions there to change your delivery options.

For InvestorDelivery you will need the PIN you enrolled with or, if you were automatically enrolled, the PIN supplied by your broker, (usually the last four digits of you SS#, Tax ID, or account number for non US residents).

If you have forgotten the PIN you can have it sent to your enrolled e-mail address by going to the Internet site:

<http://www.InvestorDelivery.com>

Enter your enrollment number and click the link: 'Forgot your PIN?'

If your enrolled email address is no longer available to receive your PIN, reply to this email with "new email pin" in the subject line.

Any email already placed in the outgoing queue will be sent to your email address. All new correspondence will be mailed via postal service.

NO CHARGES AND FEES:

There are no charges to you for this service.

For detailed "Instructions", "Terms and Conditions," and "Frequently Asked Questions" (FAQ) please go to the Internet site:

<http://www.InvestorDelivery.com>

and click the links found on the bottom of the page.

Thank You,
Webmaster
ProxyVote / InvestorDelivery "

I hope this helps.

This is the screen shot mentioned above.

[I could not copy to this box. It says: "MetroPCS, ADP-ICDre...Yesterday
GENERAL ELEC... Arhiv...ahoo! 3>>"

Thank you,

██████

I am providing the FCC with this information based on what I read about phishing.

Please note that even though I listed the cable company Time Warner below as required by this form I do not believe that company is responsible for this situation. Also, the nearest "Internet Issues" I could find was "Privacy" which does not really cover phishing and what I am writing about.

Thank you,

██████

Ticket: # 1535908 - Internet and cable

Date: 3/30/2017 4:31:52 AM

City/State/Zip: Bradley, Illinois 60915

Company Complaining About: Comcast

Description

Comcast technician illegally installed a network cord cat5/5e/and a3 coaxial cat6 cords to my apartment illegally without my knowledge or consent. The technician is a neighbor of a defendant I am currently in litigation with. She has persuaded this technician somehow to equip my apartment with smart home cords and equipment used by the company. She is able to see and video live stream my apartment due to this. She has others watching with her. The equipment gives audio feedback through the cable jacks from my walls, in which I hear the defendant and her conspirators. I would like and request this unlawful act to be thoroughly investigated so I may bring all parties to be legally prosecuted for violating my home and rights to privacy.. I do not have Comcast services so there should be no wiring for internet or cable coming into my apartment from the exterior and interior of my building...!

I can be reached via phone: [REDACTED]

These persons spy due to the wiring and listen on my home and cellphones, internet activity , emails, and illegally videotape me, and voyeurism.

Ticket: # 1535909 - MY right to PRIVACY

Date: 3/30/2017 4:45:35 AM

City/State/Zip: Calhoun, Georgia 30701

Company Complaining About: Comcast

Description

How dare you put MY privacy at risk for sake of the Almighty DOLLAR???
The backlash is going to KICK YOUR SORRY TRUMP KISSING ASS.

KARMA IS A BEAUTIFUL THING &
YOU WILL WISH LIKE HELL YOU HADN'T BETRAYED ALL AMERICANS.
MY PRIVACY BELONGS TO ME, JACKASS, AND ONLY ME.

I've been filling formal complaints about the collection AND sale of my personal information as well as my husbands, who doesn't even have an account with Comcast (CRAPSHAFT) since BEFORE 2013. Nobody at the FCC did a damn thing to stop them.

This act proves without a doubt that everything in ALL my complaints IS FACTUAL and TRUE.

THE COLONELS DAUGHTER
CALHOUN, GEORGIA

Ticket: # 1536074 - Ebay Scam Attempt

Date: 3/30/2017 9:29:29 AM

City/State/Zip: Huntsville, Alabama 35824

Company Complaining About: Wowway

Description

There was an attempt of a fraudulent scam to my ebay account on 3/27/17. The perpetrator posted an iphone to my account for sale for \$740. They set up a reimbursement account using their email address "zeek624@yahoo.com. When I received the email from ebay thanking me for posting a phone is what bought the scam to my attention because I've never owned an iphone. I googled their email address and learned that it belongs to a Hispanic male in SC. He has several youtube videos that also came up. I changed my password, removed the phone listing and reported to ebay. I also wanted to follow up with a report to you. Thank you.

Ticket: # 1536133 - Scam call???

Date: 3/30/2017 9:53:17 AM

City/State/Zip: Bunker Hill, West Virginia 25413

Company Complaining About: Comcast

Description

Received voicemail at my home phone number--see attached file. Of transcribed message left on this date at 9:15 am

[Ticket: # 1536172 - Cricket Wireless Throttling VPN traffic](#)

Date: 3/30/2017 10:07:49 AM

City/State/Zip: Lake Nebagamon, Wisconsin 54849

Company Complaining About: Cricket

Description

I've found that Cricket Wireless is severely throttling VPN traffic over their wireless network. When using my VPN on my mobile phone, data traffic speeds slow to <180kbps, rather than the 8mbps that I should have. This is not due to the vpn as further analysis revealed the slowdown was on Cricket's network, not the VPN or Web servers.

This practice endangers user privacy as it forces users to transmit their data, personal, and financial information unencrypted over their network rather than having the protective encryption a VPN provides.

[Ticket: # 1536758 - warning of a computer virus](#)

Date: 3/30/2017 12:37:44 PM

City/State/Zip: Glenn, Michigan 49416

Company Complaining About: Frontier Communications

Description

I received a warning of a danger I might have a virus and to call 888 972 0486

I did call and she spoke broken English and she wanted to have me screen share with her. I did not trust so I hung up.

I've have confirmed they are thieves.

Ticket: # 1536913 - Fraudulently Signed up for Comcast Service

Date: 3/30/2017 1:12:38 PM

City/State/Zip: Washington, District Of Columbia 20007

Company Complaining About: Comcast

Description

In Dec 2016, my roommate, who moved into the townhouse before me, signed me up for the Comcast internet service without my permission. He used my name, a fake social security number (that Comcast apparently was unable to detect), his phone number, and a fake email address. I have no control over the account, but I feel extremely uncomfortable it is in my name. I will be moving out soon.

Ticket: # 1536992 - Cablevision (Optimum) asking for social over the phone

Date: 3/30/2017 1:29:03 PM

City/State/Zip: Bronx, New York 10463

Company Complaining About: Cablevision (optimum)

Description

I was applying for a promotion for internet I received in the mail as a new customer. I was told (Michael) in order to apply for that promotion he had to have my social security number. He was told it was their policy that they had to have my social. I asked to see that policy but he was unable to show me that. I was told he can't give me any information unless I give this information. I requested a supervisor and was sent to another department that couldn't help me and transferred me back. I then spoke to Fernando who is a supervisor of sales. I was told then it was a policy of Cablevision but still couldn't prove anything about this policy. I request a letter showing me this policy which was refused. I was told he is the highest person I could talk to but he would see could contact me but he didn't think anyone would call me. I don't understand why I would be asked for my social over the phone. I offered my license number but they said it had to be my social. In order to give me the best promotion they had to have my social. This is wrong! This is not the kind of information they should be asking for over the phone. I want someone higher up to address these issues.

[Ticket: # 1537062 - internet](#)

Date: 3/30/2017 1:45:46 PM

City/State/Zip: Pompano Beach, Florida 33060

Company Complaining About: Boost Mobile

Description

Calls aren't received, internet speed is moving too slow, someones hacking into all of my social media/networking accounts, ive filed civil litigation within the united states federal courts, southern district of florida and with the federal trade commission and

Ticket: # 1537532 - Consumer Privacy

Date: 3/30/2017 3:21:10 PM

City/State/Zip: Canyon Country, California 91351

Company Complaining About: Time Warner

Description

Consumer privacy is at risk. Confidential, proprietary, financial and government id information might be compromised due to making consumer data accessible to marketers. I personally believe it is unethical to compromise customer data and a breach of trust by service providers. In essence it is companies stealing and dishonest for companies who promised privacy, charged a fee for the service (ie cable, mobile phone), to then work behind the scenes to push a bill to sell the same customer data they promised to protect. It bothers me because these companies do not understand the value I place on my own proprietary data. I see it as unethical for a company to charge a fee and then not protect their own customers private and proprietary data.

Ticket: # 1537842 - PRIVACY issue

Date: 3/30/2017 4:40:54 PM

City/State/Zip: Whitestone, New York 11357

Company Complaining About: Verizon

Description

I just received an email from a verizon executive relations team member, stating they know which emails I open, I find this very disturbing and question what other information they have and are able to see regarding my emails? Do they have a right to my email account in any shape of form?

Ticket: # 1537949 - " YES " calls

Date: 3/30/2017 5:12:13 PM

City/State/Zip: Gaithersburg, Maryland 20877

Company Complaining About: 301-213-3823

Description

Got caught in one of those " Yes " calls mentioned on television. Got a call on 3/25/17 at 10:21AM from 301-213-3823 when asked if " this was [REDACTED] I answered yes. caller immediately hung up. Made to understand this can be used to authorize charges,.

Ticket: # 1538044 - Security and Privacy Issues - Sierra Tel Internet

Date: 3/30/2017 5:37:51 PM

City/State/Zip: Mariposa, California 95338

Company Complaining About: Sierra Tel Internet

Description

Please see attachment.

My answer of 'No' to the 'has your personal information ... ' question below does not reflect my belief that STI should not be authorized to see my password - see attached.

[Ticket: # 1538590 - Company refuses to eliminate e-mail address.](#)

Date: 3/30/2017 10:53:32 PM

City/State/Zip: Diamond Bar, California 91765

Company Complaining About: Sales Company - Magellan's

Description

Company has many e-mails for every catalog they have. When to 'unsubscribe from on they add to to another. Spent about 30 minutes explaining to a customer service employee and she took the time to fill out whatever paperwork to get me off their list(s) and submit to the proper people and apologized on behalf of Magellan's. Been several weeks now and the junk mail still arrives every couple of days. All from a one time buy for \$14 dollars + shipping. It is now considered "harassment" and I would like it stopped, please. Just retired and handicapped and this is what I look forward to?

Ticket: # 1538640 - Spam

Date: 3/30/2017 11:35:29 PM

City/State/Zip: Fresno, California 93704

Company Complaining About: Comcast

Description

I'm receiving spam emails multiple times a day from members.dineouttonight.net despite having "opted out" repeatedly for weeks. I have no idea who they are, as their website is scant, but the most recent email came from admin@tilifoni.ma which shows an ip address in Amsterdam. I've also tried to divert to my junk folder, but still keep getting spam from them. Spam is usually related to shopping, dining, and sales deals. There is no contact info on their website. Thanks.

Ticket: # 1538702 - Re: Request received: MY right to PRIVACY

Date: 3/31/2017 5:12:49 AM

City/State/Zip: Calhoun, Georgia 30701

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1535909 "MY right to PRIVACY"

I am at a level of disgust and frustration with political agendas interfering with my right to personal comfort and privacy, SPECIFICALLY, Mr. Chairman, when I'm PAYING for a service from COMCAST that allows them, without my knowledge, consent or permission, to PROFIT from the personal information provided for the sole purpose of establishing an account.

How dare you?

Who do you think you're dealing with?

The backlash from this unthinkable invasion of privacy is going to shred your career and turn the tide in favor of the consumer.

I'll tell you the same thing I told Brian Roberts, CEO @ COMCAST.

I don't have to walk softly and carry a big stick. That's for dead Presidents.

I'm a consumer, Mr. Chairman, one of many millions, which gives me power.

Unlimited power. Take note.

I'll be seeking damages from the FCC, COMCAST and every other entity that determined my privacy is for sale.

IT IS NOT.

Whatever profits made from this act I demand my percentage of. That would amount to 100% since you've decided I don't have the right to prevent the sale of MY PERSONAL INFORMATION.

Ticket: # 1539225 - unwanted emails

Date: 3/31/2017 11:46:04 AM

City/State/Zip: Goldsboro, North Carolina 27534

Company Complaining About: Time Warner

Description

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

I keep getting these emails from these scammers and I have unsubscribed so many times.

[Ticket: # 1539356 - Changes to Internet Privacy Laws](#)

Date: 3/31/2017 12:21:53 PM

City/State/Zip: Ramona, California 92065

Company Complaining About: Cox

Description

I DO NOT SUPPORT President Trump's recent change to internet privacy laws. I am a republican and DO NOT SUPPORT.

[Ticket: # 1539975 - internet privacy and neutrality](#)

Date: 3/31/2017 3:01:16 PM

City/State/Zip: Chicago, Illinois 60660

Company Complaining About: Comcast

Description

RE: Ajit Varadaraj Pai comments

Neither privacy nor net neutrality is a mistake.

Your webform has a problem.

Surely you can make your webform correspond to the user's needs rather than the computer's need.

It can be a bit smarter about phone numbers.

[Ticket: # 1540524 - spam and other nasty, unwanted emails](#)

Date: 3/31/2017 5:49:18 PM

City/State/Zip: Goldsboro, North Carolina 27534

Company Complaining About: Time Warner

Description

████████████████████
████████████████████

why don't you do something about this. it's getting bad. I wipe my computer but it's obvious they still have my address and keep sending junk after I opt out, it only gets worse.

[Ticket: # 1540587 - DNS compromised](#)

Date: 3/31/2017 6:17:12 PM

City/State/Zip: Canton, Georgia 30115

Company Complaining About: Windstream Communications

Description

My grandson, who works in a high security position, cleaned my computer completely. Upon restarting it and searching online, I was immediately taken over by a virus/scam and could not get out of it. My grandson walked us thru the steps to regain our computer. This is the 3rd time within one month this has happened. He says Windstream's DNS has been compromised. We're constantly being redirected to unsafe sites. We contacted Windstream; they refuse to take responsibility and would not allow me to talk to a manager or supervisor.

[Ticket: # 1540725 - Joseph Frederick perlswig/ perl](#)

Date: 3/31/2017 7:26:18 PM

City/State/Zip: Moorpark, California 93021

Company Complaining About: AT&T

Description

He has illegally downloaded every computer program put their even private investigators equipment and has stolen a copy of my computer. I want you to sue him for stealing all this stuff. He needs to be arrested taking my nude pictures and showing them to people and hacking everyone and getting on my wi-fi and hacking all my electronics.

Ticket: # 1541004 - Re: Comcast Internet

Date: 4/1/2017 6:13:49 AM

City/State/Zip: Baltimore, Maryland 21230

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1305144 "Comcast Internet"

I do have any additional complaints to register against Comcast's service at this time. However, I have become aware of delays in processing the security clearance that I am required to hold to maintain employment. I would not expect this matter to have impact because it did not result in any civil lawsuit or hurt my credit rating. Given the severity of my complaints, my concern is that Comcast may felt compelled to reveal protected details of this case to a federal investigator. Please ensure that Comcast has followed all applicable Privacy laws during its handling of my prior FCC complaint.

Ticket: # 1541048 - Unknown caller concern

Date: 4/1/2017 9:27:08 AM

City/State/Zip: Vincent, Ohio 45784

Company Complaining About: AT&T

Description

Since Thursday March 30th, 2017 I've been receiving 2-3 calls on my cell phone from an "unknown" caller ID. Last evening I answered the call and a child was on the line. She told me she was putting and couldn't find her mom. I asked if I knew her and she said, "I saw you at the store." I hadn't been to any stores just prior to her call nor did I give my number to anyone recently. I've gotten calls from this unknown number again this morning and decided to report it.

Ticket: # 1541073 - Security Alert

Date: 4/1/2017 10:12:19 AM

City/State/Zip: Mckinney, Texas 75069

Company Complaining About: T Mobile

Description

On March 31 I was using my HP computer with Microsoft 10 software. My computer was suddenly frozen, a popup appeared telling me that viruses had been detected, and to call 888-502-0979 immediately. An agent answered, identifying himself as a Microsoft service provider. To make a long story short, it was a company in India, though they have a front in Houston, who convinced me to allow them to check my Microsoft account for viruses and then charged me for "fixing my computer". The company is Globetechnotonics LLC; Email: support@globetechnotonicsllc.com

Ticket: # 1541164 - Comcast Privacy

Date: 4/1/2017 11:41:52 AM

City/State/Zip: Cape Coral, Florida 33914

Company Complaining About: Comcast

Description

I can't find a way to opt out of Comcasts practice of selling my personal information. Their web-page says to call them if I have any questions. I've done that. I've been bounced around to multiple out-sourced/off-shored call centers.

Ticket: # 1541190 - plainsite.org, unitedstatescourts.org and leagle.com

Date: 4/1/2017 11:52:58 AM

City/State/Zip: Medford, Massachusetts 02156

Company Complaining About: Comcast

Description

The three websites mentioned are not only abusive, but are committing cyber harassments and cyber stalking of people and leagle.com demands money for the removal of any URL's

Here is a recent example of what plainsite.org has done to me by putting my personal phone number online: Marques v. Commissioner of Social Security :: Massachusetts ...

, Plaintiff Officially listed as Represented by Search domain

www.plainsite.orghttps://plainsite.org/dockets/33

phone number posted online! This is being done completely intentionally

The main person involved with these websites is an Attorney by the name of Jeffrey Allen Steinport, originally from Grand Rapids, Michigan and now has a company called Vianet, LLC set up in Scottsdale, Arizona. Jeff Allen has posted misleading and fake contact information for various websites on ICANN and WHOIS. For example, on unitedstatescourts.org Jeff Steinport is using a mail forwarding company in Grand Rapids, Michigan and has given a completely fake phone number, email address and no fax number to ICANN. Jeff Steinport enjoys his privacy and makes a concerted effort to stay anonymous, while wreaking havoc on people's careers, reputations and safety with his monetized websites. Jeff Steinport owns many more websites that are seriously abusing the public's trust, such as Puppyfind.com. Jeff Steinport has plans to open up a dating site called Nightlydating.com this Spring of 2017. Please do not let Jeff Steinport open up any more monetized websites, as he is destroying people's lives, causing people to get ripped off and is simply a sociopath with a law license, which he uses and abuses the public with to the full extent.

Please, have plainsite.org remove all of my personal identifiers from the web and close these abusive monetized websites down once and for all.

Ticket: # 1541210 - onerep.com

Date: 4/1/2017 12:07:16 PM

City/State/Zip: Medford, Massachusetts 02156

Company Complaining About: Comcast

Description

This monetized website calle onerep.com that is run and located in Belarus but they are using a US Attorney who set up shop for them in California, according to them. I called their customer sevice in Belarus and they started rambling off the First Amendment when they are not even US Citizens, or even in the USA? This is extremely abusive what's going on here. I guess Lawyers aren't finding a lot of work these days, so they dedicate their time to setting up monetized websites for foreign nationals who ruin the lives of Americans in many ways. Please, shut this abusive monetized website onerep.com from operating in the USA where they are making money, leaching off of people's data.

[Ticket: # 1541217 - onerep.com](#)

Date: 4/1/2017 12:16:44 PM

City/State/Zip: Medford, Massachusetts 02156

Company Complaining About: Comcast

Description

This monetized website is from Belarus and they hired a US Attorney to do their dirty work and set them up in the USA with a US address and toll free forwarding number to them in Belarus. This abusive website is accessing personal and private information on Americans for profit

Ticket: # 1541221 - Comcast

Date: 4/1/2017 12:19:34 PM

City/State/Zip: Medford, Massachusetts 02156

Company Complaining About: Comcast

Description

We have repeatedly asked Comcast to Opt-Out our private information from distributing, selling and marketing it but Comcast just gives us the run a round and refuses to Opt-Out our private data

Ticket: # 1541562 - "info@response.tvguide.com"

Date: 4/1/2017 7:38:55 PM

City/State/Zip: Princeton, Texas 75407

Company Complaining About: Tv Guide

Description

I unsubscribed BUT continue to receive ANNOYINGLY, text and email messages from info@response.tvguide.com, have even contacted Sprint to help me, to no avail, the messages continue. Have written to unsubscribe, stop, everything, but it continues. Please help.

[Ticket: # 1541814 - My facebook was hacked into I think](#)

Date: 4/2/2017 11:11:23 AM

City/State/Zip: Houston, Texas 77084

Company Complaining About: AT&T

Description

They pretended to be my brother , and wanted me to text to the phone number 320 334 8025. I do not believe it was my brother. I have yet to talk to my brother but he would not scam me.

Ticket: # 1542157 - Internet Privacy

Date: 4/2/2017 7:41:10 PM

City/State/Zip: Grove City, Ohio 43123

Company Complaining About: Wide Open West

Description

The laws and regulations regarding the internet should be to protect consumer rights. They should not allow corporations and ISPs to track our every move. This is an infringement against my right to privacy on the internet, and I'm pretty pissed about it.

Allowing my ISP to collect any data it wants about my internet usage is pretty much the same as letting one of their employees follow me around town to Target, a grocery store, a book store, a strip club, etc... I think this is a ridiculous threat against our society to let some corporation track us at will. Also, there are no guidelines to how well they have to protect said data, when we all know that hackers can gain access to just about any server they damn well please.

Just because Facebook and Google are able to collect my data, means that I have the choice to simply not go to their sites if I disapprove of their actions. However, I am NOT able to get a new ISP that will respect my privacy. The two entities should not be treated the same.

Please reenstate the law that prevents ISPs from collecting my personal information.

I'm putting down "yes" that my personal information has been accessed. Only because its impossible for me to know that it has or hasn't.

Ticket: # 1542275 - Harassment by VUDU

Date: 4/3/2017 12:01:38 AM

City/State/Zip: Winchester, Virginia 22602

Company Complaining About: Wild Blue

Description

I was checking out VUDU to see if I wanted to use their services to watch TV. Filled out their forms but after reading their conditions of use use I decided not to agree and deleted the web page.

Afterwards they acted like I had agreed to their terms.I kept receiving emails about using VUDU. I told them on several occasions to take me off their list which I shouldn't be on anyway.

Since the time I tried to sigh up I've received between 10 to 15 emails asking various questions about their service. I have told them I want nothing to do with their company yet they continue to send me emails. I wish this to stop. I can send you their emails if you give me one to send them to.

This is quite annoying. You're help in this matter would be appreciated.

Ticket: # 1542392 - Identity theft and fraud

Date: 4/3/2017 8:37:34 AM

City/State/Zip: Tyler, Texas 75707

Company Complaining About: Sudden Link

Description

Travis Dewayne Cofer has taken a NetFlix customer information and installed it onto his "tvio" subscription and committing insurance fraud with Reliable insurance employee Big Mike 1961 and currently employed by Suddenlink while committing these atrocities and among others.

Ticket: # 1542416 - IP address misuse

Date: 4/3/2017 8:58:26 AM

City/State/Zip: Las Vegas, Nevada 89103

Company Complaining About: Cox

Description

My IP address was used incorrectly without my knowledge. I believe that my internet (wireless service) was tampered with by another resident within my complex as there has been a history of this type of issue previously. As a result, my IP address has been included in a pending litigation case for copyright infringement for an illegally downloaded movie. I sought legal counsel, to absolve myself of these claims. However it is difficult to find an attorney because they cannot represent me due to conflict of interest issues. Many of the attorneys in the state do not specialize in the field or have worked with the plaintiff previously. I believe that if my internet took stronger precautions to protect against this type of theft I would not be in this position today.

[Ticket: # 1543714 - Match.com issue](#)

Date: 4/3/2017 3:45:32 PM

City/State/Zip: Beech Grove, Indiana 46107

Company Complaining About: Comcast

Description

Someone used my email account, [REDACTED], to create a bogus match.com account with. I have tried several times to contact support at match.com to have them remove the account, but they have never returned any of my communications. Is there another way I could get them to remove the incorrect account?

Ticket: # 1543993 - Slanderous and Deceptive Internet Posting**Date:** 4/3/2017 5:13:50 PM**City/State/Zip:** Alameda, California 94501**Company Complaining About:** Sonic.net

Description

I recently ran across a disturbingly deceptive and slanderous reference to me online, and I'm concerned about simply contacting the responsible company (before obtaining legal representation) out of concern that whatever information I provide by way of correction will simply be exploited just as deceptively as the information which is currently online and supposedly came from public records. The link at <https://www.instantcheckmate.com/people/hassaun-jones/> connects me to a crime in a place I have never even visited, and it also lists most of my family members, offering to sell information on all of us.

My last name is hyphenated, as is the last name of my listed family members. But the hyphen is left out of my last name in this listing in order to falsely connect me with the crime. Yet my full last name had to be included in the company's research in order to find so many cities I have lived in and to connect me with family members, for whom the full hyphenated name is listed.

While the company's web site does offer an "opt-out" feature for people who want all of their information removed from the company's files (which I certainly do), there is no way that I can use such a feature, because of the way my name is confounded in this totally deceptive and defamatory fashion, without presenting them with additional information, which would also be foolish considering purposefully slanderous and deceptive manner in which they have used the information they have already gathered.

Ticket: # 1544226 - Fraudulent use of Google G-Mail Email Account

Date: 4/3/2017 7:02:46 PM

City/State/Zip: Corona, New York 11368

Company Complaining About: Goolge

Description

The email account [REDACTED] was not disconnect when the cell phone was disconnected and the cell phone companies and google are not telling the consumer they have close the G Mail account first because you need to get a text message to your cell phone first before you disconnect your cell phone, also when you call technical support 800 261-3851 spoke with Mr. Shawn advised he'd charge \$99 to delete the account and when you call 866 246-6453 spoke with Ferdanan Supervisor they refused to reset the password or refer the issue to their corporate office because the Password on the G-Mail Account has been changed and not by me, it appears that there are millions of free G-Mail Google accounts left active although the consumer has disconnect their cell phone then the password are changed and the account is being used by someone else possible illegally, again all I requested from Google was to delete-close the g-mail email account

[Ticket: # 1544316 - default on original contract \(see attached\)](#)

Date: 4/3/2017 7:46:05 PM

City/State/Zip: New York City, New York 10023

Company Complaining About: Verizon

Description

On Aug. 27, 2007, Verizon High Speed Internet Service plan was offered consumers a LIFETIME price which I signed onto at \$17.99 per month, which included email service for free.

The past month Verizon notified its customers that they were no longer offering free email, but they also changed their price structure for the internet service and my most recent bill of March 22, 2017, I was billed for \$24.99. This opens the possibility of increases periodically. This seems to me to be a default on their contract. This particularly hits me hard, as I am an 85 year old senior citizen on a low fixed income. Enclosed is a copy of the original offer as posted online.

Ticket: # 1544581 - new Privacy law about personal browsing information being sold

Date: 4/3/2017 11:33:44 PM

City/State/Zip: Troy, New York 12180

Company Complaining About: Time Warner

Description

i am against this new law that will allow my internet company to monitor and sell my personal browsing information. i called my company (SPECTRUM, previously time warner cable of Albany NY) and they said to contact you.

[Ticket: # 1545341 - Travelocity.com Refusing to unsubscribe me from their spam emails](#)

Date: 4/4/2017 11:30:54 AM

City/State/Zip: Charleston, Illinois 61920

Company Complaining About: Consolidated Communications

Description

The unsubscribe link on the spam emails goes to a "500 error" statement and will not unsubscribe me. I submit emails to customer service everyday requesting that they fix the link or tell their tech people to conduct a search for my email on their "promotional emails" list. They have verified that I do not have an account with them and therefore I'm on the promotional email list. They ask me to sign up for an account and then set my account settings to no emails. I refuse to sign up for an account with them as I am on the promotional email list and they can conduct a search and delete it. I have called and been transferred to a supervisor in the Philippines who said there was nothing he could do. My personal email address that I pay for through my internet service provider is the personal information that has been used by Travelocity, illegally.

Ticket: # 1545371 - At&T sales representative giving my address to a tenant at my neighbors address to obtain service

Date: 4/4/2017 11:37:06 AM

City/State/Zip: Miami Springs, Florida 33166

Company Complaining About: AT&T

Description

At&T service technicians have come to my house several times to connect service for someone name Gloria Escobar . I explained to them no one by that name lives at this address. After receiving several bills and returning them to att, The technician who came out three weeks ago found [REDACTED] renting an efficiency at [REDACTED] which is my next door neighbor who I have previously reported to the police for going through my trash. I reported and filed numerous complaints with Att who's customer service states they have no record of this person applying for service at my address. I am still receiving bills and now I am receiving bills under the same name from ADT. According to the representative of ATT he claims the sales person for ATT told Ms Escobar to use my address cause service was already at [REDACTED] . Ever since my service with att has been slow and unresponsive. I can not get help or a solution to my problem from att or from Ms [REDACTED]r. My next step is to contact the authorities and the Better Business Bureau. I am an 80 yr old disable person who my neighbor is taking advantage of and Att is allowing it to happen.

Ticket: # 1545598 - Internet Scam through Unavailable Phone Number

Date: 4/4/2017 12:39:01 PM

City/State/Zip: Gulf Breeze, Florida 32563

Company Complaining About: AT&T

Description

We are receiving around 3 telephone calls a day, from Unavailable numbers, with the last call from 1-509-590-2008 today at 10:38 am; They claim to be from Internet Support and that I must download a program to get my \$500.00 refund from a computer contract I had with them. Yes, I had a computer contract from Support Buddy's and dropped their service after my computers crashed; Now I am getting these harassing phone calls Demanding I download the program as the US Government is requiring them to give back my money. HELP...

Ticket: # 1545816 - Centurylink

Date: 4/4/2017 1:35:35 PM

City/State/Zip: Colorado Springs, Colorado 80911

Company Complaining About: Centurylink

Description

Century link internet practices the worse customer service as well as both overcharging and also shut down my service instead of allowing my company to transfer service location.

Ticket: # 1546060 - AT&T sending other people information through email

Date: 4/4/2017 2:39:09 PM

City/State/Zip: Austin, Texas 78746-7920

Company Complaining About: AT&T

Description

AT&T continues to ask me for the information on the emails they are sending me about their customers with their personal confidential information within the emails. This has been going on for 7 years now. I am preformation tech support for their problem. It takes me hours to send them the information for free of charge. AT&T is not taking this seriously! This is out of control. AT&T has abused the FCC complaint process too by requesting extension after extension when the problem has been going on for 7 years. I have been told to change my email address. I have had my address for years and I get no spam so how does that correct the problem? How long do I have to work for AT&T before I'm sent a pay check? This needs to stop. AT&T is disclosing personal and confidential information. This needs to stop and it's not happening. My next step is to start contacting these people and letting them know AT&T is sending out their personal confidential information. After 7 years I have spent over 200 man hours in tech support to AT&T to correct this problem yet it's still going on and am I the only one receiving these emails?

[Ticket: # 1546187 - I want to file a legal complaint against Kathy Patton a yahoo.com user](#)

Date: 4/4/2017 3:12:09 PM

City/State/Zip: Richmond, Virginia 23234

Company Complaining About: Verizon Wireless

Description

She has been sending me all kinds of profanity and slanderous emails. I have warned her twice and she still continues to do so. I tried to contact Yahoo Corporate but they are unavailable. I need this to stop and cease immediately.

This email communication took place on Wednesday, March 8, 2017

Kathy Patton

Jesus fucking christ, in my option you sir are an ass hole. We are doing everything we can to make you happy and you continue to act like a jack ass. Send the sheriff, I don't care. Just let me take care of stuff and leave me the hell alone. I will be contacting the sheriff's office myself to get a witness when we leave. I am not sure why you feel we have not already fixed the problems. Maybe if you didnt act like a jerk this process would have been easier

It's not surprising so many people have no respect dor you, you beat people down. You have implied I'm stupid on several occasions so I no longer care how I treat you. I hope God forgives you for all the hateful things you've said and done


8:46 AM (6 hours ago)

to Ajit.Pai, Mignon.Clyburn, Mike.O'Rielly

That is the forwarding address, Do not contact me again, all future communications will be done through your real estate agent..You use your title to try to bully people, You are a sorry excuse for a man of god, you are more evil than good, you have been a horriable person and I hope that God forgives you for the way you treat people. you lie, make up stories and still expect people to respect you. You should be ashamed of yourself.Anyone that would stalk people through the woods is in my opinion a freak. That's why the sheriff dept thought you were crazy I feel a little sorry for you, you will die lonely and bitter. You drove the last tenants out and you drove us out,,congratulations, you evil man. we are blocking you now so if you contact us, we won'tsee it. We are only dealing with the agent now. I hope you have a miserable life. Now you have a reputation with the cre,sheriffs dept,old neighbors and us.

Ticket: # 1546738 - Yahoo lack of security for customers

Date: 4/4/2017 5:23:32 PM

City/State/Zip: Yahoo, Florida 34797

Company Complaining About: Centurylink

Description

My Yahoo account got hacked on March 17, 2017. I tried to locate a customer service number to talk to Yahoo on what the problem was I was locked out of my email. I searched the internet and found several numbers associated with Yahoo but all were not in service except for this number 1-877-640-2506.

The man that answered the phone told me he was with Yahoo customer service and could help me, he tried to over ride the lock and said I was in real trouble and he had to get into my computer. Which he did and he told me that I was hacked by Russia and China and needed to have my network and computer cleaned up he wanted me to pay this other company \$250.00 to do this. I said no and took it to my computer person. This man still said he was with Yahoo his name was Barry Stone at the above number.

I then tried to find a corporate number for Yahoo to talk to someone about this serious problem. That is when I learned that Yahoo corporate numbers did not work, So I called the BBB of San Jose CA and asked for the companies phone number the one they had listed also did not work. so I sent in a complaint to them that case number is 545033:yahoo.

On March 31, 2017 A person named Amy called me from Yahoo Concierge Team. She told me it was my fault that I used the fake people and they could not do anything about the fake people say they Yahoo when they not. That they have division handling that but they could not do anything for me. She asked what they could do to satisfy me and I told her it cost me , to tell the world that you not reach this company by phone so people know they are not interested in keeping their customer safe from Hacking and Fraud and that they should reimburse me for the cost of repairs and because of them I lost important pictures and information because they were not there to help me.

I feel this needs to be investigated and made public not to use this company because they are not protecting the customers.

We are senior's and we cannot afford to pay this money to fix what they should have and they failed us as a consumer who put our trust into their company.

Ticket: # 1547336 - MyLife.com Fake Internet Postings

Date: 4/5/2017 12:05:29 AM

City/State/Zip: Accokeek, Maryland 20607

Company Complaining About: Comcast

Description

Dear Sir or Madam:

I am constantly receiving notices and calls from those obtaining information about me from MyLife.com. The individuals read what the site has posted without my permission. Total stranger are contacting me on the internet, calling, texting, and arriving at my front door as a result of their postings. I am called 24 hours a day. Many of the calls originate from overseas but are maintaining information on the My Life.com site. I have not authorized this company to post personal information. Some information is from public records, but some could only have come from my e-mail and private accounts that are NOT public (e.g., weight, height). I do not think Comcast is the problem, I believe Mylife.com is the problem and should be contacted. I am very concerned about the false information that they have shared and the risk they have placed me and my family at. I am asking for your immediate help. I requested in writing for them to take my information down immediately.

Ticket: # 1547549 - Verizon migration to aol

Date: 4/5/2017 9:27:14 AM

City/State/Zip: Bethel Park, Pennsylvania 15102

Company Complaining About: Verizon

Description

on march 29 Verizon customers were notified that they had 1 month to be forcibly migrated to the aol email server or lose their established Verizon email server identify for good. We found after this migration what many of us knew already, that aol is an inferior provider without proper privacy protection unless you monitor it manually daily - something that was not necessary in the automatic transfer from the Verizon server to my Outlook product. I have found two troubling problems with the aol email - both concerning the privacy of my information on the aol server which I am forced to now go through. First, information that aol decides is spam does not transfer - I have found valid emails of mine in this folder not transferred to my Outlook. Second, and much more troubling, every email that actually is transferred to my Outlook product creates a duplicate on the aol server and is maintained in the Trash folder there. This contains very many private emails from vendors with account information, purchases, and personal emails from family and friends. Yesterday, I spent an extremely lengthy time on the phone with Verizon explaining how this process now jeopardizes the privacy of their customers - with no offer of any solution. I have tried aol help which refers you back to Verizon, and I have tried to seek solutions on the aol email settings as well with no success. This is a very concerning situation and came without any up front description that these issues that would exist.

[Ticket: # 1547927 - junk spam email](#)

Date: 4/5/2017 11:33:08 AM

City/State/Zip: Goldsboro, North Carolina 27534

Company Complaining About: Time Warner

Description

unwanted spam emails from

[REDACTED]

[REDACTED]

[REDACTED]

Ticket: # 1548084 - Getting Threat and hacking

Date: 4/5/2017 12:18:14 PM

City/State/Zip: Oceanside, California 92058-7411

Company Complaining About: AT&T

Description

I am in Dangerous I got called with threat it on my cell phone I didn't erase it . I talk to the police but they said it not a threat so I let my Doctor hear it and he said it is . My computer have been hacked. I click on my Wi-fi and it show up Hidden network open. I talk to AT&T my Wi-Fi provider said don't click on it. My Medical Record are missing from my Computer I work for the VA Medical Center for 39 years retired and 20 years with The US Army also The California Army National Guard Reserve. Also I have a Corporation, INC the name is Your Second Chance Corporation, INC The website is www.your-second-chance-corp.org Let me give you a tip Gary Nowak, Alfred Areyan and R. Johnson I speak out of Veterans but I don't have my first Amenment I don't go anywhere because I am afraid I am a Vietnam Era Vet. Three month ago someone called and stated they was from Yahoo and your e-mail was hacked from Canada and to go to mycomputerforeignaddress.com and give him the code and password that I see they got in my computer and someone name [REDACTED] send me two e-mail stated www.supremocontrol.com and www.teamviewer.com/en. My Corporation e-mail is [REDACTED] also my Facebook been hack from 2013 by [REDACTED] Also someone cancel my credit card with Credit One Bank

Ticket: # 1548425 - ATT Fiber Optic Sales Harrassment/Fraud

Date: 4/5/2017 1:59:13 PM

City/State/Zip: Los Angeles, California 90036

Company Complaining About: AT&T

Description

I am receiving daily phone calls from individuals who claim to be calling from ATT to discuss my Internet account. Daily. Including calls claiming to be scheduling instals. I have repeatedly told them I do not wish to be called. I just now called ATT directly to complain and was told by Anthony that my account hasn't been accessed internally by an ATT employee in 'Months' so clearly I am a target of Fraud. He said what when this 'happens to his customers' he tells them they are being bullied. Well, he bullied me, but that's besides the point. I asked, incredulously, that it would be a huge coincidence if I'm randomly getting daily calls, so therefore it must be that ATT was hacked and customer information (they have my name, account number, service level and phone number) has been sold to individuals or groups that are committing fraud.

[Ticket: # 1549692 - Hacking of my Email](#)

Date: 4/5/2017 9:10:23 PM

City/State/Zip: Traverse City, Michigan 49685

Company Complaining About: AT&T

Description

Someone is using my emails to contact my Yahoo contacts for money. Their using a Hot Mail Account. I don't have a Hot Mail Account. I have a Yahoo.com account.

Ticket: # 1550666 - Computer access blocked

Date: 4/6/2017 12:51:04 PM

City/State/Zip: Denver, Colorado 80249

Company Complaining About: Comcast

Description

Access to my home computer blocked. Recording claims if I don't logon or call them immediately my financial accounts will be drained. After 48 hours I still access is still being blocked. I called voice with foreign accent claimed if I didn't have Microsoft security there would be charge of \$150. Phone on website is 888 726 6050. I'm furious. Can FCC help?

[Ticket: # 1551187 - Re: \[FCC Complaints\] Re: Re: \[FCC Complaints\] Re: Re: \[FCC Complaints\] Re: Next door neighbor tampering hacking internet/modem](#)

Date: 4/6/2017 2:53:11 PM

City/State/Zip: Hudson, Ohio 44236

Company Complaining About: Time Warner

Description

This is a follow-up to your previous request #1269613 "Re: [FCC Complaints] Re: Re..."

We would like further information on taking the next step in this complaint process as nothing has changed in the next door neighbor continuing to harass and threaten our family's privacy and safety via online, xbox one, PS4 consoles and anything we do online. Please advise.

-----Original Message-----

From: all1cdub <all1cdub@aol.com>

To: consumercomplaints <consumercomplaints@fcc.gov>

Sent: Tue, Nov 1, 2016 12:23 pm

Subject: Re: [FCC Complaints] Re: Re: [FCC Complaints] Re: Re: [FCC Complaints] Re: Next door neighbor tampering hacking internet/modem

Thank you for the response...as indicated in the complaint our family is worried about retaliation as the behavior of constantly harassing and connecting to EVERY online game my kids and we play is disturbing. The neighbor changes his gamertag names on the fly to describe our family, what we are wearing, racist, threatening things towards our kids. If the neighbor is abusing his/her authority, works for or is affiliated with who the complaint needs to go to.....What do you do?

We want the harassment to stop, period.

-----Original Message-----

From: FCC <consumercomplaints@fcc.gov>

To: All1cdub <all1cdub@aol.com>

Sent: Mon, Oct 31, 2016 10:27 am

Subject: [FCC Complaints] Re: Re: [FCC Complaints] Re: Re: [FCC Complaints] Re: Next door neighbor tampering hacking internet/modem

Ticket: # 1552429 - deleting old email account - have been trying for 3 years

Date: 4/7/2017 2:00:04 AM

City/State/Zip: Woodridge, Illinois 60517

Company Complaining About: Comcast

Description

Please see the attachments that show the first complaint that I submitted May 6 2016 about the [REDACTED] not being closed although I tried for 2 years prior to the complaint.

Please see that the account is still open as I was able to send an email from the [REDACTED] [REDACTED] today. I am asking that you ensure that this email is shutdown and deleted as I cannot get any help from Comcast. Thanks, Clarice

[Ticket: # 1553173 - check.caller.com](#)

Date: 4/7/2017 12:35:44 PM

City/State/Zip: Queens, New York 11363

Company Complaining About: T Mobile

Description

I have just discovered my name/address is published online by check.caller.com after googling my mobile #. I am a crime victim & am horrified to learn this dangerous fact. I attempted to remove listing on their website but it is still there. How do I remove this listing? Do I have a right to legally have this taken down?

Ticket: # 1553414 - Fraudulent auto warranty sales calls

Date: 4/7/2017 1:42:56 PM

City/State/Zip: Allen Park, Michigan 48101

Company Complaining About: Wide Open West

Description

I have received 2 calls in the last 2 days from a business called "Motor Vehicle Services". Both times the number came up as a 313 (local) area code number. This seems strange. Upon searching for their company online, I am unable to locate a company by that name. When I asked the person on the phone why can I not find their business in California, they immediately hang up on me. I searched their phone numbers online and am unable to locate a registered business, which leads me to believe that they are rerouting calls, and covering the true source of the call.

The phone number they called me on today was 313-209-4898.

Ticket: # 1553419 - Harassment

Date: 4/7/2017 1:43:44 PM

City/State/Zip: Chehelis, Washington 98532

Company Complaining About: Verizon Wireless

Description

I sent a new email for funding with ecapital at 7:50 am I included my [REDACTED] as a receiver as well to ensure delivery and quality. The email was deleted after delivery and [REDACTED] called to complain the quality of the photos where blurry and unreadable. After the first time this occurred Rosalba mentioned recently after the fact... they have had an application made and I should use it. She made the remarks in regards to vision and the paperwork being blurry. In the screenshots the it will show the sent email is including two emails Ecapital's and KJS Trucking Services LLC.

Ticket: # 1553458 - caller.name.com

Date: 4/7/2017 1:53:45 PM

City/State/Zip: Queens, New York 11363

Company Complaining About: T Mobile

Description

I am a crime victim & I have just discovered after googling my mobile # that the above company has published my name/mobile number & address. I need to know how to remove this listing as there is no information on their website or contact to direct me to do this.

Ticket: # 1553799 - unsolicited caller

Date: 4/7/2017 3:15:35 PM

City/State/Zip: Catawba, Virginia 24070

Company Complaining About: Na, Doesn't Apply, This Is A Telephone Issue (wireless)

Description

A man at #571-349-2388 keeps calling my brothers phone, which is 5 [REDACTED] asking for a Tim Crouch, which isn't my brother's name. He tells this guy he has the wrong # and he continually calls, sometimes up to 6 times a day. Can you stop this guy? THANKS.

Ticket: # 1554747 - Identity Theft - eBay and Paypal transactions

Date: 4/7/2017 11:42:44 PM

City/State/Zip: Sumner, Mississippi 38957

Company Complaining About: AT&T

Description

Someone used my Paypal account to fraudulently make a purchase on eBay today. According to eBay, they set up an account using my name but put their email address, which is sultanmone@hotmail.com. They made a \$69 purchase of a cell phone and had it shipped to a Bend, OR, location rather than my address in Sumner, MS. Fortunately, Paypal sent me an email warning of an unusual transaction and I followed up within a few hours. The item has already been shipped by eBay. The seller is uscellusedphones@gmail.com. Please contact me if you need additional information.

Thank you.



Ticket: # 1555256 - Phishing scam involving sensitive government ID information

Date: 4/8/2017 5:18:18 PM

City/State/Zip: Honolulu, Hawaii 96826

Company Complaining About: Google

Description

Recently I was attempting to purchase something online via Google Play. I clicked "Buy" and it promptly told me that my payment had been declined (although my credit card never even saw the attempted charge). I decided to switch the credit card that I use for Google Play, just to be sure, and reattempted with the same exact result. At this point, I contacted Google, and after about 30 minutes of waiting, was finally told that I will need to send them a copy of my passport, or other government issued ID in order to clear things up. Until then, my google account has been suspended indefinitely. Obviously, I don't feel secure in providing this information, and additionally, I don't feel that Google is entitled to this information. Google Play is an online retailer, and is regulated as such. Requiring a Government ID to continue with account operations would be something that a bank would do, not an online "middle man." It would seem that this violates multiple privacy statutes. Secondly, I am a Defense Department employee, and for obvious reasons, I am sensitive to potential "phishing scams." This seems like a fraudulent business practice, and both the State of Hawai'i, as well as the US Federal Government should be aware of it so that it can be stopped.

Ticket: # 1555425 - Internet Complaint

Date: 4/8/2017 9:42:40 PM

City/State/Zip: Myrtle Beach, South Carolina 29572

Company Complaining About: Verizon Wireless

Description

Shaw Dargan IV of Dargan Construction Company in Myrtle Beach, SC has been hacking into my computer viewing private information such as bank accounts and placing fraudulent transactions on my accounts.

[Ticket: # 1555649 - online problems](#)

Date: 4/9/2017 1:20:43 PM

City/State/Zip: Florissant, Missouri 63031

Company Complaining About: Charter

Description

some online dating site called Tagged opened an account in my name, had a picture of me that I had never posted online and had my email address. They made a profile of me, but I couldn't delete this account because I didn't have the password to the account that I never knew about! I emailed them to close this thing and after over 200 emails from men, they finally did today after I threatened them with identity theft. I also reported this to the Attorney General,

[Ticket: # 1555659 - Internet Privacy](#)

Date: 4/9/2017 1:46:39 PM

City/State/Zip: St. Louis, Missouri 63122

Company Complaining About: AT&T

Description

I OBJECT to President Trump and Congress having repealed internet privacy protections. FCC must realize that I, for example, PAY for internet use, and I PAY for phone service. Therefore, no one should be allowed to collect/sell data I generate, nor should anyone be allowed to make solicitation calls to any phone I PAY for.

[Ticket: # 1555993 - Security Violation by internet/phone provider](#)

Date: 4/10/2017 6:52:00 AM

City/State/Zip: Reading, Pennsylvania 19606

Company Complaining About: Verizon

Description

When I log onto my internet/phone account I am accessing another customer's account and cannot access mine. I've received two notices from my provider of changes to my account that I did not make. I've been trying to correct this with the provider for over a month with no success.

[Ticket: # 1556012 - former neighbors spliced into network](#)

Date: 4/10/2017 7:50:16 AM

City/State/Zip: Menasha, Wisconsin 54952

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1556056 - False advertising

Date: 4/10/2017 9:03:25 AM

City/State/Zip: Merritt Island, Florida 32953

Company Complaining About: Zillow And Trulia

Description

Zillow/Trulia have displayed misleading and false advertising for years. They continually post contact information to paying member agents next to photos and details of the actual listing and selling agents. I'll give an example of my prior listing at [REDACTED] Satellite Beach, FL. Sold by me last year. I was the listing and selling agent and it has not listed or sold since. Yet they continually post other agents with my information. Is this not "false and misleading" advertising? I'm unsure if this is something the FCC covers. If not please let me know who I should contact with this issue. This property was sold last year

[Ticket: # 1556965 - junk mail](#)

Date: 4/10/2017 1:55:05 PM

City/State/Zip: Stratford, Connecticut 06614

Company Complaining About: Tech Stones

Description

I'm getting a ton of junk mail from Tech Stones in Austin Texas. Their unsubscribe button does not work and the e-mails are multiplying every day. There is no contact phone number or return e-mail.

[Ticket: # 1557077 - Romance scam fraud marriage attempt senior](#)

Date: 4/10/2017 2:21:22 PM

City/State/Zip: West Berlin, New Jersey 08091

Company Complaining About: Plenty Of Fish

Description

Scam Thelma Robertson 224 N Jim Thorpe blvd Prague ok

Has requested money, my father has sent \$2k over past month And now there is a certified of entry of marriage homeland security form A413MX

This is tied to Nigeria. From what we could get out of my father

FTC reference number is 82581448

[Ticket: # 1557813 - Repeat marketing emails after requesting to be removed](#)

Date: 4/10/2017 6:09:42 PM

City/State/Zip: Rochester, New York 14609

Company Complaining About: Time Warner

Description

Subaru of America continues sending me repeated marketing emails after I've used their unsubscribe link and seemingly checked the option for no further contact of any kind.

This is the second time I've notified you of this after completing their unsubscribe form and subsequently receiving email.

[Ticket: # 1558072 - Facebook hate harassment....](#)

Date: 4/10/2017 8:40:25 PM

City/State/Zip: Hercules, California 94547-5373

Company Complaining About: Facebook

Description

they said I posted a nude pic...the definition of nude is no clothes on...nonetheless with clothes the prud police censored me and said I can't post okay and yet will not let me like posts that is not posting just as my pics where not nude...here is a copy of the convro...:see attachment

[Ticket: # 1558237 - internet hacking](#)

Date: 4/10/2017 11:32:16 PM

City/State/Zip: Lancaster, Texas 75134

Company Complaining About: AT&T

Description

messages coming up on computer to buy spyware program and telephone call from someone to go to my computer and follow the step to do something to my computer it is a router nearby intercepting my keystrokes, trace is please

Ticket: # 1558307 - FCC tower making really loud and shrill whistling noises.

Date: 4/11/2017 2:26:58 AM

City/State/Zip: Independence, Missouri 64052

Company Complaining About: Fcc

Description

FCC tower by my home on [REDACTED] in Independence, Mo. is making loud whistling noises. It is very irritating. I can't believe it was made to make this noise, so wondering if it doesn't need some maintenance or repair work. With spring here and weather nice, it's a shame to be annoyed every time I am out in my yard. Please do whatever needs to happen to make it stop!!!

Ticket: # 1558743 - Spam

Date: 4/11/2017 10:57:01 AM

City/State/Zip: Philadelphia, Pennsylvania 19103

Company Complaining About: Surveys@euro.confirmit.com

Description

Site won't unsubscribe me.

Ticket: # 1559748 - Phishing and Spam emails

Date: 4/11/2017 3:13:13 PM

City/State/Zip: Oklahoma City, Oklahoma 73118

Company Complaining About: Cox

Description

Have contacted this company to no avail. The same telephone numbers and address exist for multiple companies (links attached). There is no unsubscribe path within the emails. Something fishy with these.

<http://ratesite.com/>

<http://www.smartquote.com/contactus.htm>

[Ticket: # 1559772 - Internet Privacy Complaint](#)

Date: 4/11/2017 3:20:18 PM

City/State/Zip: Madison, Wisconsin 53719

Company Complaining About: Tds

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 1559807 - scam being operated by Microsoft service](#)

Date: 4/11/2017 3:24:12 PM

City/State/Zip: Rockford, Illinois 61107

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 1559835 - Email Address Hacked](#)

Date: 4/11/2017 3:31:37 PM

City/State/Zip: Reno, Nevada 89521

Company Complaining About: Boost Mobile

Description

My Email address has been hacked by someone in Alta Ca. I live in Reno NV. My location shows I am in Alta when I am sitting on my couch in Reno. I don't know how to resolve this. Isn't this a federal crime?? This is not a cell phone issue, it is a Privacy issue. Google or my cell phone provider say they can not help because it is a Privacy issue and to report it to you, the FCC. Please help

Ticket: # 1559964 - violation of Privacy Rights

Date: 4/11/2017 4:05:16 PM

City/State/Zip: Elk Grove, California 95758

Company Complaining About: Verizon Wireless

Description

I'm the victim of malicious "Third Party Tracking" because of a unauthorized human experimentation. For over 7 years I've been tracked in real time, endured financial losses, been the victim of identity theft, and had numerous electronic communication devices rendered useless. unauthorized remote data gathering needs to be addressed and I'm asking the FCC for transparency. My goal is to help get legislation passed on the "Sale of Remote Medical Data" I'm tired of being a victim , I just want to know who, why, and was a false application submitted. My disability case representative presented me with a CD containing this information.

Ticket: # 1560656 - Shared dynamic i.p. address

Date: 4/11/2017 9:39:27 PM

City/State/Zip: Antioch, California 94531

Company Complaining About: AT&T

Description

Yesterday I was having a problem activating a windows 10 operating system that I had purchased. Now while troubleshooting the problem It came to my attention that everytime I reset my AT&T internet modem it would retain the the same i.p. address.. After every reset of the modem the i.p. address wouldn't change and to my suprise the i.p. address was being shared by another AT&T customer. How I found that this was happening was by entering my i.p. address in an i.p. address look up service on the internet. I found that a person at a home some distance away from me was using the same i.p. address. I called AT&T and the first person I talked to tried to tell me that it was standard practice for AT&T customers to share the same dynamic i.p. address at the same time. I told him that that was no so and that everyone was supposed to get their own individual dynamic i.p. address. He kepted insisting that he was right I told him that I wanted to talk to his supervisor. When his supervisor came on the line she told me that I was right and that every individual customer was supposed to get his or her own dynamic i.p. address to use while logged in to the AT&T service and that these i.p. addresses periodically changed. I told her what was happening and that I had found out that another person was using the same i.p. address that I had and was using at the time that I called AT&T and that I was concerned that this individual was and would be able to see my activities online she told me that she would fix the problem that she would take control of my modem to reset it. I told her that it was fine for her to do whatever she needed to do to fix the problem. She took control of the modem and reset it. Once the reset was over she asked me to check and see if the i.p. address had changed it had not. I opened up the area where the i.p. address information is located and to my surprise the i.p. address had not I repeat not changed. I told her what I saw and she said that it was imposible for the address not to have changed. She asked if she could leave me on the line for a moment to check my account to see if I had a static i.p. address. She came back on the line and told me that I did not have a static address but a dynamic i.p. address that changed from time to time. She told me that she didn't know why this was happening to me and that the only thing that she could suggest was for me to wait until the morning and try and reset my modem again. I asked her what they were going to do with the issue that that I was sharing an i.p. address with another customer someone else that I was extremely concerned that someone else would be able to see what I would be doing on the internet, things like online banking and other confidential activities that I wouldn't want another person to see such as patent request, I am an inventor and would not like someone else to steal my ideas. I have been having problems with hacking attacks since I moved here to Antioch,ca. I need help please help me. [REDACTED]

Ticket: # 1560864 - Privacy

Date: 4/12/2017 7:47:56 AM

City/State/Zip: Venice, California 90291

Company Complaining About: Time Warner

Description

Privacy VIOLATION by a bunch of criminal -- REPEAT complaint to FCC

VOIP violation of privacy FOR ALL INTERNET VOIP SERVICES I subscribe to:

MY PHONE CALLS ARE DISRUPTED, THEY RARELY GO THROUGH

SO, I HAVE NOT BEEN ABLE TO INQUIRE ABOUT THE HEALTH AND SITUATION OF MY FAMILY MEMBERS, FRIENDS BUSINESS ASSOCIATES

---- how many times must we write to FCC before someone does something???

--- general violation of our phone calls has always been the case.

THE SITUATION HERE IN VENICE IS EXACERBATED BY A FORMER ROBBERY CONVICT WHO LEADS THE INFORMANTS, EVEN CALLS TO GOVERNMENT ARE INTERFERED WITH AND EVEN PUNISHED. help !!

Ticket: # 1560895 - Antenna

Date: 4/12/2017 8:35:04 AM

City/State/Zip: Hollywood, Florida 33024

Company Complaining About: Antenna

Description

Neighbor to the east of my house has and antenna up. Everytime she talk my heart rate goes raises up. Last night it was 103. I spoke to my doctor I took 5 pills and it still didn't go down. Also she know when I leave my room, turn on my fan, go to the other side of the house. I live at [REDACTED]. In Hollywood, Fl

Ticket: # 1561012 - Free Time.

Date: 4/12/2017 9:47:46 AM

City/State/Zip: Lincoln, Nebraska 68503

Company Complaining About: Culler

Description

████████████████████

Ticket: # 1561207 - Safety

Date: 4/12/2017 10:48:26 AM

City/State/Zip: Forest Hills, New York 11375

Company Complaining About: AT&T

Description

I found out that using my cell phone number people could see my home address and apt number and just too much information.

Ticket: # 1561422 - Cox Cable was not given consent for hard credit inquiry

Date: 4/12/2017 11:58:44 AM

City/State/Zip: San Diego, California 92115

Company Complaining About: Cox

Description

I am a new client of Cox Communication with services scheduled for Aril 13th. The only reason why I am not canceling because they have already created a negative effect upon my account and therefore I must complete the contract. Nonetheless, my concern is I was told after inquiring about verifying credit that it was a soft hit. I asked several times in a row and was assured that it was.

When calling back on 04/12/2017, the first tech was very courteous but when I was transferred. I received poor service from the representative in the department that was suppose to help me but I was transferred back to the main menu to start all over again and this time when I press a number the system did not recognize any number or voice only to get disconnected, which leads me to believe that this is done very often.

It is absolutely shameful.

Please see below information taken from my report.

Please see below the recording attached.

Whenever Lexington Law detects changes within your credit reports which may positively or negatively impact your credit score, you'll see those alerts here. Daily credit monitoring alerts along with in-depth, personalized coaching about how your credit score may have been impacted and how you may want to react.

COX COMMUNICATIONS

04/11/2017

Negative Alerts

04/11/2017

New Hard Inquiry

7

Gwendolyn, a change to your Equifax credit report has been detected which may LOWER your credit score: a new inquiry listing COX COMMUNICATIONS was placed on your credit report on 04/11/2017. was told after inquiring that it was a soft hit. I asked several times in a row.

LETTER AND RECORDING ATTACHED :

[Ticket: # 1561475 - hughesnet billing and complaint](#)

Date: 4/12/2017 12:12:17 PM

City/State/Zip: Tennille, Georgia 31089

Company Complaining About: Hughes Net

Description

see attachment

Ticket: # 1561825 - Cannot subscribe from an email

Date: 4/12/2017 1:36:41 PM

City/State/Zip: Palenville, New York 12463

Company Complaining About: Verizon Wireless

Description

Getting emails from neodyedge.com when open email and hits unsubscribe it says you have been deenrolled and he keeps getting them. Also if you visit the webpage neodyedge.com and you will see in middle of page to enter your email then hit unsubscribe which he has done tones of times and yet he still is getting emails from them. Also if you try to click on the contact button to try to call them nothing happens.

[Ticket: # 1561871 - Trying to unsubscribe](#)

Date: 4/12/2017 1:47:35 PM

City/State/Zip: Palenville, New York 12463

Company Complaining About: Verizon Wireless

Description

When try to unsubscribe it brings him to something that says perizzy duc and an address listed as 4385 wadsworth blvd #172 wheat ridge, co 80033 to unsubscribe.

Ticket: # 1562300 - Threatened to be taken to court or my wages being garnished by a scam

Date: 4/12/2017 3:26:01 PM

City/State/Zip: Ontario, California 91764

Company Complaining About: Cash Advance Usa

Description

On 3/24/17 I received an email from David Williams of Cash Advance USA email: david.williams@thecashinsta.com regarding my past due account. They were making a final attempt to reach me before my accounts gets sent to court. Of course I replied back that I will make a payment. I made arrangements to pay \$400 on 4/7/2017. But he stated he couldn't take my debit visa card. That I must make my payment via Vanilla Visa credit card , Western Union , or iTunes. I asked David that I can go into one of their stores to pay by cash . But he said there was security breach & would prefer I pay by the above methods. I got suspicious & contacted them directly. I contact Advance Cash directly. Asked why they couldn't take my card. They said they have no David Williams that works for them & they would never have me pay by the methods stated above. That I was being scammed & to file a complaint with the FCC. They only collect payment with credit card or checking account because it can be traced. They are not allowed to discuss any legal issues via email. So I ignored [REDACTED] emails this weekend & to date. But I got another email from NCS Law Group email: legalattorneynewyork@gmail.com telling me they received a case from [REDACTED] & are making a last resort for me to pay them. I responded back , to provide a telephone number so I may speak with them. I saved all emails . And I am scared that this guy will continue. Please help me .

Ticket: # 1562340 - UNSUBSCRIBE REQUESTS REPEATEDLY IGNORED

Date: 4/12/2017 3:35:05 PM

City/State/Zip: North Wales, Pennsylvania 19454

Company Complaining About: <https://trycianix.com/unsubscribe/>

Description

Been trying for months to clean up (get out of) repeatedly receiving unwanted advertisements and solicitations. My requests are ignored, and in many cases the number increases. There seems to be more since I started trying to unsubscribe.

One example is icloud.frowth.com@icloud.frowth.com (there have been several email senders). Pushing a product CIANIX. I have repeatedly asked them to stop sending, and called them on the phone US # 1-888-258-2864 and spoke to a CSRep. Jistine who assured me the contacts would stop. DIDN'T HAPPEN- STILL COMING AT LEAST 3 or 4 per day. HELP ME PLEASE

Ticket: # 1562376 - A person called and stated he was from Yahoo

Date: 4/12/2017 3:44:50 PM

City/State/Zip: Oceanside, California 92058-7411

Company Complaining About: AT&T

Description

This person called me and stated he was from Yahoo and my Yahoo e-mail had been hacked from Canada. He ask me to go to mycomputerforeignaddress.com and give him the code and password I see then he got in my computer stealing my medical record and Social Security Number on my medical record I found out the person name [REDACTED] -mail is [REDACTED] he apart of <http://www.teamviewer.com/en/> he was in my computer 10/11/2016 and 1/10/2017. I am a Vet retired a Vietnam era also worked for the VA Medical Center and retired now my Medical record is missing off my computer and he got control over my phone and computer every time I go on my computer the phone ring my tax man fax me 22 pages I only got 14 pages I am a disable Vet can I get some help on this matter please

Ticket: # 1562459 - NYPL

Date: 4/12/2017 4:04:30 PM

City/State/Zip: Staten Island, New York 10301

Company Complaining About: Nypd

Description

10.14.6.56 COMPUTER FRAUD AND ABUSE ACT AS WELL AS NUMEROUS OTHER INTERNET CRIMES. THEY WANTED ME TO UPDATE YOU IN REGARDS TO THERE CURRENT SPY RING OPERATION

Ticket: # 1562741 - Test from unknown number purporting to be medical provider

Date: 4/12/2017 5:19:57 PM

City/State/Zip: Tallahassee, Florida 32311

Company Complaining About: Verizon

Description

Received a text from 9156134079 at 0920 on 12 April 2017 to my personal cell at 8509332709. Message stated, " You have an appointment with Dr. Pamela Kennedy on 4/14/2017 at 9:00 A.M., Pls be sure to cancel at least 24 hrs in advance to avoid a \$25 fee." I do not have a primary or specialist with this name, nor an appt I was aware of on this date. When I call the number I get a busy signal. I sent a return text demanding to know providers name, patient and to contact me via landline and stated I would report the contact to FCC/FTC/ and FL Attorney General Bondi as fraudulent contact. Then I muted notifications for this text conversation pending fraud reports. Completed an FTC report. verified that mobile number is on Do Not Call registry.

Ticket: # 1562980 - Internet

Date: 4/12/2017 7:21:33 PM

City/State/Zip: Richmond, California 94801

Company Complaining About: Comcast

Description

Do not kill Net Neutrality

Ticket: # 1562992 - Unauthorized Invasion of Privacy

Date: 4/12/2017 7:26:44 PM

City/State/Zip: Aurora, Illinois 60502

Company Complaining About: Comcast

Description

I suspect my home is being surveillanced without my authorization and streamed on the internet via a youtube channel.

[Ticket: # 1563381 - My wife line 919-561-8063 was ported to Verizon without our permission.](#)

Date: 4/13/2017 1:16:44 AM

City/State/Zip: Raleigh, North Carolina 27606

Company Complaining About: Total Wireless

Description

██████████
██████████
Raleigh, NC 27606
██████████

To: Total Wireless
Attention Executive Resolution Department
9700 NW 112th Avenue
Miami, FL 33178
Date: 03/17/2017

To whom may concern,

I used to have one line ██████████4 with Total Wireless. On 02/12/2017 I ported over my wife's number ██████████ from Go Smart to Total Wireless. My account was changed from \$35 plan to \$60 plan. The payment was made and both line were working well.

I set up the same the auto refill so Total Wireless will withdraw the amount of the payment monthly. The first auto refill was complete on the 03/14/2017. Both lines were still working until today 03/17/2017 were my wife's line ██████████ is disconnected. Which means the third (3rd) days after auto refill payment.

I called the customer service to see what is going on, the first representation verified through my personal security set up, the last four (4) of the MEID number of my wife mobile phone, and the last four (4) number of the SIM number of the line ██████████. The representative said that the line was ported to Verizon on 02/13/2017 and I told her that is not possible. I asked to look in her system log to check that the line was ported to Total Wireless 02/12/2017. She said that the line was not active and she is going to activate it. I ask her how that happened if the line were working before and we are in the second month. She replied that it may be a glitch in the system. On her instructions, I turned off and on the phone, tried to make a call but successfully three (3) times. She said to wait few minutes to one hour and if the issue persists to call back.

When I called back, after explained the issue to the new – second – representative, he said that he could not find the line ██████████ in the system. He said that the number was ported over from Total Wireless to Verizon since 02/13/2017. I told him that I did not request it and he answered back that I may misplay my security information and someone may request it on my behalf. I asked him to stop these allegations and looked over the logs to find me proves of the request. He was not able. He only said again that I requested the transfer of the number on the 02/13/2017.

I asked him why would I pay on the 02/12/2017 and transfer the number again the next day? He said that people do it because they do not like the service.

I asked him to know if that is the case, why will I pay again the 03/14/2017 if I did not like the service since a month? He said that people do it too.

He informed me that when the line is transferred over to another company, there is no way to get it back. The only option that I have is to be assigned a new number. I replied that it is not an option because the line is my wife's personal and business line. I requested to speak to a supervisor or a manager. He said that he is going to put the call on hold and gave me his number 919-961-5944. I asked him to add the number in the ticket so if the call dropped someone can call me back and I am willing to stay on hold even for hours.

The call finally being transferred to someone named Lewis or Lowes, or something close to it. I informed him that I will record the call and he automatically said that he does not give me his consent to record the call. I gave him too my phone number [REDACTED] 4 to call me in the case this call dropped. And really the call dropped. He called me back.

I explained him the whole case from the two previous representatives. He said there is nothing to do my wife's number [REDACTED].

I asked him to find the log of the port request to confirm and prove that I made the request. I did not have a proof. I explained him that between wireless companies they have a possibility to exchange information on port over numbers if he can explore that way to see if there will be a possibility to see how and who made the request. He turned it down. I told him if that is the case, the only option left to me is to get a legal advisor.

After I checked a text message that comes on my wife's phone, there was a message "Welcome back! Your phone number is [REDACTED] 6, your last day of service is 04/16/2017."

Another message "Thank you for Adding Airtime. Your Service End Date is 2017-04-16"

Now here is my conclusion:

1- Please, for any reason, do not try to contact me by phone, email, nor text message about this case until my wife's line [REDACTED] is back on my account and is working.

2- I believe that mistake and error are part of human nature. My wife will use the 919-816-7946 until next Friday 03/24/2017. After that day, she will stop using it and we will start any legal action against Total Wireless.

I will send this letter via customer service chat, to media@tracfone.com, to totalwireless@totalwirelessmail.com, and to the Executive Resolution Department on the above address.

Sincerely,

[REDACTED]

Ticket: # 1563612 - Unwanted emails

Date: 4/13/2017 9:53:04 AM

City/State/Zip: Bonham, Texas 75418

Company Complaining About: Virgin Mobile

Description

I keep getting unwanted emails from the following

ever@everacrafter.com

reply@bookingrandize.com

I have unsubscribed from these people a dozen times and they keep sending me emails.

[Ticket: # 1563724 - Spam calls](#)

Date: 4/13/2017 10:39:51 AM

City/State/Zip: Bethesda, Maryland 20816

Company Complaining About: T Mobile

Description

I have received many calls from this company though I am listed on the Do Not Call Registry. The numbers are: 754.203.2649, 216,282.5501, They say they are calling about dealer processing and warranties. They call me often.

[Ticket: # 1564759 - Internet Privacy Comment](#)

Date: 4/13/2017 2:54:30 PM

City/State/Zip: San Jose, California 95161

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1565345 - Fraud, Harassment, Invasion of Privacy, Felony Grand Theft, Failure To Take Official Action

Date: 4/13/2017 5:21:30 PM

City/State/Zip: Puyallup, Washington 98373

Company Complaining About: AT&T

Description

I recently filed a FCC Complaint regarding massive Data theft from my AT&T Account. At that time I assured the FCC that I had received several Security Notices from Google pertaining to unauthorized access to my account. Accompanied with each of the Notices sent to me by Google, was included pin point maps complete with street level view showing the exact locations of these "Hack Ins " to my account. That each Notice and Map showed to be right outside of various U.S. Federal Marshal Offices.

I explained what fueled these "Hack Ins" to my account , providing the reasoning to show Probable Cause. Please see previous complaint.

When I was contacted by an AT&T Rep. from the Office of the President of AT&T/ Miss [REDACTED] [REDACTED]r at [REDACTED], it was disclosed to me by Miss Amacker that her immediate family members were in truth actually U.S. Marshals themselves.

At this time I told Miss Amacker that I did not feel that she was the right Investigator to be assigned to this particular Case due to an unquestionable bias scenario. Miss Amacker did not respond nor comply with my written via email request for her to with draw from the Case Investigation.

I notified the FCC twice of my valid concerns of bias, with never receiving a reply back from the FCC nor did the FCC re-contact AT& T and address these Valid Concerns of bias regarding these circumstances.

At this same time I informed the FCC that I had been consistently told by every AT&T Rep. I have spoken with since the very beginning of these mass Data thefts clear back in the beginning of 2014, that AT&T did not have the ability to track my data usage nor determine the exact location and identity of the parties using this mass amount of disappearing Data from my AT&T Account.

With AT&T consistently holding to this claim of un-ability to monitor , identify and locate, but only offering to sell me more and more Data that I did not need nor was able to ever use.

But now all of a sudden, Miss Amacker assures me that AT&T does in fact have the ability to track and identify the thefts, their locations and identities. So basically I have been consistently Defrauded by AT&T for 3 consecutive years so they could continue to increase their profits directly resulting from the mass Data thefts from my account by the U.S. Marshals. Costing me thousands of dollars, untold major stress, etc.

Directly resulting in AT&T to continue to profit more and more due to these continuous thefts of mass Data from my AT&T Account. Providing AT&T little to 0 motivation to get to the bottom of these continuous mass Data thefts from my Account .

Having all of which stop my progress and ability to progress in completion of my extensive Criminal RICO Public Judicial Corruption , Criminal Conversion of Real Property, Felony Grand Larceny, Felony Fraud with Criminal Intent, & Treason Case to be filed with the U.S. Inspector General ,

Congressional Oversight Committee, Congressional Ethics Board, and Trumps Drain the Swamp Team. Causing me mass stress, loss of days, weeks and months of progress, thousands of dollars, Obstruction of Justice, Obstruction of an Official Investigation, Aiding & Abetting Criminal RICO/Organized Crime Judicial Corruption, Criminal Conversion/Judicial Retaliatory Home & Property Theft via Fraud, Felony Mock Auction, Violation of Sworn Oath to Office, Violation of Constitutional Guaranteed Rights, Civil Rights, various Washington State & Federal Statutes, Violation of FRCP.

The FCC was informed of all of this and totally failed to take the appropriate Official Action that is required to do a honest, unbiased , legal investigation of this Major Crime and Threat to Public Safety, Privacy and Constitutional Rights . So this follow up complaint is centered around the Unprofessional and inadequate manor in which the FCC conducted the first complaint filed by me at the end of March 2017.

I need not say any more due to the obvious facts of what needs to happen to remedy this Unprofessional , unethical sham of a biased purposely botched investigation. A prime example of one Federal Agency covering for a different Federal Agencies direct involvement with Criminal RICO/Organized Crime Public Corruption, Tyranny , Kleptocracy.

Ticket: # 1565642 - Ransom Ware

Date: 4/13/2017 7:38:18 PM

City/State/Zip: Brooklyn, New York 11213

Company Complaining About: Unknown

Description

Recently these same Network Intruders have been sending Hijack Notices to my PC.

THers are the Numbers that ur told tocall.

(310)294-9464 and 800-919-6053.

[Ticket: # 1565702 - Trying to unsubscribe](#)

Date: 4/13/2017 8:11:46 PM

City/State/Zip: Columbia, Maryland 21045

Company Complaining About: Verizon

Description

I have been receiving emails from Opt Out for several months and have tried to unsubscribe unsuccessfully.

[Ticket: # 1565730 - Shared dynamic i.p. address](#)

Date: 4/13/2017 8:29:10 PM

City/State/Zip: Antioch, California 94531

Company Complaining About: AT&T

Description

I spoke to an AT&T representative that told me that ipv4 addresses were limited to 10 to the 4th power of addresses and that due to this limitation that they were having to share ipv4 addresses amongst groups of their customers. He told me that AT&T was assigning ipv4 addresses amongst groups of its customers and then tunneling through the ipv4 address assignments using ipv6 to assign a unique ipv6 address to each individual AT&T customer. I told him what I new about dynamic i.p. address assignments and what I had learned while in school was different than the information he was providing me. I also called Comcast and spoke to one of their representative and he told me that every modem got their own individual dynamic i.p. address that wasn't shared amongst any other customers. I want someone at the fcc to contact me regarding this matter. Sincerely Vincent I Torres.

[Ticket: # 1565817 - Re: Cyber hack watched and video while getting dressed..](#)

Date: 4/13/2017 9:17:56 PM

City/State/Zip: Monroe, New Jersey 08831

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1524961 "Cyber hack watched and video while getting dressed.."

Ticket: # 1565843 - Internet hacking

Date: 4/13/2017 9:51:19 PM

City/State/Zip: Elk Grove, California 95624

Company Complaining About: Comcast

Description

A tech from xfinity comcast came to my home and messed with my equipment inside and outside my home. He also change a box to a building in my apartment the same day. He grabbed my phone without my consent and directly connect it to the was button on top of the modem. Since that time my phone has been hacked and my modem settings were set to make me an easy target for hacking. My modem has been hacked. I saw unrecognized devices on my network and Google sent me a message stating they blocked an attempt from someone trying to login on my Google account a day after my last tech visit. I am still trying to get comcast to provide me some working WiFi with a device free of tampering with correct settings. They haven't allowed me to set my own WiFi name and password. I wish to do this so no one else has this information which I feel is more secure. If you can help. Thanks

[Ticket: # 1565933 - Hacking going on in northern wisconsin](#)

Date: 4/13/2017 11:40:11 PM

City/State/Zip: Tomahawk, Wisconsin 54487

Company Complaining About: Frontier Communications

Description

1006 Bridge St. Cell phone cameras being turned into home videos without anyone knowledge a big problem where I live in tomahawk WI also having problems with tanning beds linked to phone lines and affecting many lives I have made numerous attempts to have this northern area investigated and it is getting worse feel like I'm getting sun burnt through phone lines attached to tanning beds I have the proof and it's affecting everyone and no one in your debt is addressing any of these issues which is not good there is huge invasion. Of privacy up here a name that comes to mind is Suzy Calhoun in tomahawk WI Suzy edwardson I will hope that this will be addressed before any more people get hurt this is not good whole town is going crazy and quit possibly Harley davidson

[Ticket: # 1566124 - releasing email](#)

Date: 4/14/2017 9:36:19 AM

City/State/Zip: Moorhead, Minnesota 56560

Company Complaining About: Midco

Description

I contacted Toyota customer service on what is suppose to be a secure system. Ever since I have been receiving 20 to 30 emails a day relating to something to do with customer service from all different people.

Ticket: # 1566404 - Auto subscribed to a newsletter seconds after visiting a website

Date: 4/14/2017 11:49:01 AM

City/State/Zip: Loveland, Colorado 80537

Company Complaining About: Comcast

Description

I was doing a Google search on a topic and I ended up at the website Glassdoor (<https://www.glassdoor.com/>). Within seconds of being on the website (I hadn't even clicked anything yet), I had received an email informing me that I had signed up for Glassdoor and that I was now on their email newsletter. I had done no so thing. I didn't create an account or click anything. This was very creepy to me and signals a violation of privacy.

Also, fuck Ajit Pai and anyone else in your organization that doesn't value the privacy of the citizens of the United States and disregards their need for affordable access to public utilities that should be protected under Title II. I hope your ass gets fired.

[Ticket: # 1567126 - gmail.com](#)

Date: 4/14/2017 3:36:21 PM

City/State/Zip: Pittsburgh, Pennsylvania 15234

Company Complaining About: Verizon

Description

This email is not from [REDACTED] President

Powerengineers pa18 it is another person fraudulently trying to extort money from the organization.

If you click reply you get this email address

[REDACTED]

RE: Request

From: [REDACTED]

Sent: Thursday, April 13, 2017 12:24 PM

Cc: ray8411@verizon.net

Subject: Request

Hello Ray,

How are you doing today ?I'll need you to initiate a domestic wire transfer to a vendor today. Let me know if you are available so I can forward the beneficiary details.

Regards

[REDACTED]

Sent from my mobile.

[Ticket: # 1567535 - Re: \[FCC Complaints\] Re: Overlapping signal that is causing jamming](#)

Date: 4/14/2017 6:48:42 PM

City/State/Zip: Port St Lucie, Florida 34984

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1112133 "Overlapping signal that is ..."

I was never updated about this ticket



[Ticket: # 1567655 - spam e-mails from women](#)

Date: 4/14/2017 9:42:07 PM

City/State/Zip: Lafayette, Indiana 47909

Company Complaining About: Comcast

Description

I keep receiving e-mails from women requesting to "meet me in Ramsey and exchange sex pics"....The recent one I received today was from this e-mail:

████████████████████. I received this on 4-14-2017. These people have been sending me these e-mails since last October, 2016. I want them to quit....

[Ticket: # 1567750 - Multiple unwanted emails](#)

Date: 4/15/2017 12:29:32 AM

City/State/Zip: Chicopee, Massachusetts 01013

Company Complaining About: T Mobile

Description

constant unwanted emails after requests to be removed sent

Ticket: # 1567781 - Identity theft

Date: 4/15/2017 1:17:38 AM

City/State/Zip: Owosso, Michigan 48867

Company Complaining About: Charter

Description

I was going through my financial aid websites and clicked a link that led me to studentloans.gov and fsaid.edu.gov

and thought it was a legitimate site given it was over those sites as I remember. They have my school, ssn, email, and phone number and all financial aid information.

Ticket: # 1568026 - Theft

Date: 4/15/2017 12:44:52 PM

City/State/Zip: Brooklyn, New York 11212

Company Complaining About: AT&T

Description

Safe link wireless has been allowing unauthorized use of my information to others to transfer my benefits to a new phone, (twice) during the times that I have been using their services, The people that they have given it to are already in Medicaid Fraud, as well as identity theft for using my information for many years, they have done this so as to use my phone to impede on the investigation.

Ticket: # 1568480 - Police officer s on adult dating site s

Date: 4/16/2017 1:33:10 AM

City/State/Zip: Manchester, New Hampshire 03104

Company Complaining About: Tracfone

Description

I am having very bad problems with women that meet police officers and cause people problems and play or try to act domestic violence scenes while they get special treatment from police officers such as adult friend finder fling and other site thesearch people are are sociAlizing on these site s meeting for sexual acts on each other's as form of payment to be not bothered with legal issues for illegal drug use and very badly hurting and social y isolating people for who knows why but it's killing me and now I'm homeless ready to commit suicide and need help to do something about it very badly

Ticket: # 1568567 - invasion of privacy

Date: 4/16/2017 12:17:38 PM

City/State/Zip: Roseburg, Oregon 97479

Company Complaining About: We Reside In Rv Park

Description

I posted on Craigslist < as I have over the years hundreds of times > advertising my travel trailer I am selling. I received a call from 702-847-7550 asking to 'list' my travel trailer with her business. I laughed and said NO wasn't interested as it's a vehicle and I don't need help / but if she herself wanted to see it and purchase it she sure could but to list it is out of the question. Within an hour after I hung up ALL OF MY POSTINGS WAS DELETED < NOT JUST FLAGGED > BUT DELETED FROM CRAIGSLIST. I find it rather bizarre to say the least as I have tried 100 times or more to repost my 'by owner' travel trailer for sale and within minutes it's removed / deleted and flagged. It's way to ironic that this happened after speaking with this lady. This has NEVER happened before and I KNOW FOR A FACT SHE SOMEHOW HAS ACCESS TO CRAIGSLIST POSTINGS I just can't prove it / also I even posted thru another account < but had my phone number for contact > low and behold that posting also was deleted, flagged and removed and I'm not able to post thru that account either. I feel this is an invasion of my privacy and would like to get to the bottom of this issue / HARD TO SELL SOMETHING THAT I NEED TO SELL TO RELOCATE WHEN I CAN'T POST AS I HAVE OVER 5 YRS SELLING OTHER STUFF < SO I KNOW FOR A FACT IT IS NOT CRAIGSLIST DOING THIS > PLEASE HELP I can copy and paste the list of postings that was interfered with <like I said within an hour / actually less than an hour after this lady was turned down for listing >

Ticket: # 1568781 - Privacy be invadad everyday 24/7

Date: 4/16/2017 9:03:28 PM

City/State/Zip: Acworth, Georgia 30102-7643

Company Complaining About: Dish Network

Description

My Privacy information is know my SSA number,i have to change my bank account 5 time he know all my personal information being and every thing that go on in my house 24/7 be us a illegal device by investigate HHS,HUD,FBI is the next door neighbor the piats by the grace of God i am still alive.

Ticket: # 1568799 - Fake Microsoft Virus Pop-up Window**Date:** 4/16/2017 9:35:08 PM**City/State/Zip:** Omaha, Nebraska 68135**Company Complaining About:** Cox

Description

A pop-up window opened on my laptop and wouldn't allow me to close out of the window, or any other window I had opened. It claimed to be from Microsoft and gave a phone number to call. I called, not knowing it was a scam at first, and they wanted me to pay \$180.00 for a one-time fix of a supposed virus and damage to my firewall. They were encouraging me to pay \$500 for the life-time protection for my software. The information they were giving over the phone did not seem legitimate, and after ending the call with them I searched the phone number and discovered others have had an issue with this scam. They pretended to be Microsoft, but were not, and were giving me wrong information. The phone number they called from is 1-877-767-5509. They did remote into my computer and had access to my passwords and private information. I have since changed all of my passwords.

Ticket: # 1568869 - Internet Complaint

Date: 4/17/2017 4:34:46 AM

City/State/Zip: Wilmington, North Carolina 28402

Company Complaining About: Verizon Wireless

Description

S saw Dargan IV who is employed at Dargan Management is hacking into my computer and my smartphone. The internet service for my computer is carried by Mayfare Verizon Wireless in Wilmington, NC. My internet service carries private information concerning my bank accounts. There has been fraudulent transactions on my accounts.

██████████

Ticket: # 1568884 - Settlement notice

Date: 4/17/2017 7:41:32 AM

City/State/Zip: North Olmsted, Ohio 44070

Company Complaining About: Wow

Description

I received an email from a Atty Smith - regarding a notification case SD-159357.

bogus ss#

pending amount \$993

settlement amount 4 43245

defendent

They are stating that their client ACS CSH SERVICES is going to file a legal case against me at District Court. They say they are giving me notice.

They are threatening to garnish my wages, seizure of assets.....

I received this email at 3:15am this morning 4.17.2017.

I don't know this company and resent an email sent to me. Can you please advise me? I have not acknowledged this email and quite frankly, think it's a scam. How do we stop them?

The email came from smith@365loan.online. In the event you need this.

Please investigate.

[Ticket: # 1569252 - Pull Credit with no knowledge](#)

Date: 4/17/2017 11:12:31 AM

City/State/Zip: Tampa, Florida 33625

Company Complaining About: Frontier Communications

Description

They pulled my credit with out asking my permission or even telling me they were pulling my credit.
This is illegal.

Ticket: # 1569758 - Insecure email server on Comcast Web Mail

Date: 4/17/2017 1:37:59 PM

City/State/Zip: Penacook, New Hampshire 03303

Company Complaining About: Comcast

Description

I have spent many hours talking to various Comcast reps because I access my email via their web site and it always registers UNSECURE. It has a red line through the https: address and tells me it is not secure. Therefore, anyone can hack into the site while I'm in my email box. I pay a large amount of money for having access to the internet and I have had a comcast email address for many years. It would be prohibitive for me to change my email server at this point. I am 69 years old. First I was told that it was a wireless problem. That was proved incorrect. Then I was told it was a Google Chrome problem and I needed to download the Chrome update. I did that. That proved incorrect. Then I was told it was their email server's fault and I would be given three days credit on my bill. I was also told that they "didn't know when this would be fixed." Now, almost two weeks down the road, their web email is still not secure and I have yet to receive any credit on my bill. Comcast service is non-existent. Their technician's have no idea what they are doing. Many can't speak English. I waste hours of my time on the phone and get absolutely nowhere.

Ticket: # 1570145 - Stalking

Date: 4/17/2017 3:06:06 PM

City/State/Zip: Zachary, Louisiana 70791

Company Complaining About: Other

Description

I have been personally stalked for 8.5 years and counting. MY home has been bombarded with Radio waves directed at me and sometimes my 2 year old. They wake her up crying to interfere with our sleep. Wherever I go they follow via Cell Towers. Obviously there is a PC assigned. At night while I sleep they use these radio waves to keep my body weak. I have to get up in the middle of the night to smoke a stinking cigarette to get my body to feel somewhat normal (I don't smoke) This is only the tip of the iceberg when it comes to what I and sometimes my family have suffered. The black man that came to our town and murdered 3 of our finest (policemen) here in Baton Rouge La. suffered the same plight. The people behind this are demented. Please us. If possible I would like to who is responsible, so legal action can be taken.

Ticket: # 1570631 - wot

Date: 4/17/2017 5:07:51 PM

City/State/Zip: Auschwitz, Wyoming 69420

Company Complaining About: Cox

Description

tried to wank off at skewl bt it dint let me viset sexy aphgun wimmin so i had to watch litle kids play ring around teh rozei insted.

[Ticket: # 1570769 - unsolicited emails](#)

Date: 4/17/2017 6:04:03 PM

City/State/Zip: Mt Dora, Florida 32757

Company Complaining About: Earth Class Mail

Description

I've contacted this company about stopping their emails. They keep coming each day.

Ticket: # 1570948 - Spam

Date: 4/17/2017 7:31:28 PM

City/State/Zip: Austin, Texas 78701

Company Complaining About: Western Broadband

Description

Network Promoting (contact@networkpromoting.com) continues to send multiple emails a day despite multiple requests for them to stop and remove me from their mailing lists.

Ticket: # 1571143 - Neighbor may be jamming our wi-fi

Date: 4/17/2017 9:27:51 PM

City/State/Zip: Vancouver, Washington 98684

Company Complaining About: Comcast

Description

We have a neighbor who may be jamming our wi-fi signal. Our wi-fi has been acting up and I was locked out of our security cameras for a while until I unplugged and reset them. Every time he pulls in and out of his driveway we lose our signal, and not just wi-fi, but our 3g/4g signals on our phone anywhere from a few seconds up to 10 minutes. I called our internet provider and switched channels, changed our router name and password, and we are still having issues. How do I find out if he has a jamming device?

Ticket: # 1571222 - Is Broadcastify Legal?

Date: 4/17/2017 10:45:47 PM

City/State/Zip: Unadilla, Nebraska 68454

Company Complaining About: Broadcastify

Description

I am Currently rebroadcasting my local Sheriff, Fire and Emergency Management Agency is this Legal? Also I'm also a Youtube Content creator can i Use the archive that Broadcastify has? Also here is the Link: <http://www.broadcastify.com/listen/feed/23275/web>

Ticket: # 1571347 - Service Termination/Migration to AOL

Date: 4/18/2017 5:08:25 AM

City/State/Zip: Elizabeth, New Jersey 07202-2131

Company Complaining About: Verizon

Description

Verizon terminated e mail service on 2017-04-12. My PC was in shop to replace H.D. I notified verizon of the situation and provided an estimated migration date (2017-04-17). The migration was to be seamless. It was not. verizon/AOL has Cynthia Adams as the account holder. She was listed as my secondary account as kd2any, otherwise she has no nexus. verizon has her email as: w2wu@verizon.net. That alias is mine, not hers. verizon directed all communication to her. verizon claimed service to w2wu would not be affected on 4/12.

verizon claims AOL is locking out my account unless I provide them with sensitive information including my DOB, That I provide them with a preferred mobile phone number so they (AOL) can verify the migration. I have a cell phone. I can not share my cell number with them. Texting and internet are blocked. My home and message phone numbers are unlisted.

I've been a verizon internet-email customer over 14 years...started out with dial-up, migrated to DSL and fios. I contacted customer service for assistance and got stock answers: Furnish all info or forget service.I've been the victim of ID theft that affected my health information, several major vendors, etc.

Ticket: # 1571360 - Electromagnetic Harassment**Date:** 4/18/2017 6:49:37 AM**City/State/Zip:** Zachary, Louisiana 70791**Company Complaining About:** Other

Description

After being flooded here in Louisiana we finally replaced the mattresses throughout our home. Well, these STALKERS don't like the form mattress in the master bedroom. They have marked it in some way where I can't sleep on it . Think this is bad. Just replaced partials that were also lost in the recent flooding. They don't like the new dentures made of some type of non metal acrylic either. Marking them also, if I ware them I'm super stalked. They have more control over me. \$3000.00 dentures, \$800.00 mattress useless to me. Please help me.

[Ticket: # 1571452 - victim of a scam](#)

Date: 4/18/2017 8:21:30 AM

City/State/Zip: Philadelphia, Pennsylvania 19118

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1572074 - Email Unsubscribe

Date: 4/18/2017 12:24:59 PM

City/State/Zip: Mesa, Arizona 85213

Company Complaining About: Cox

Description

ACLJ.com will not unsubscribe. I have tried numerous times over the past 3 weeks, yet continue to email me. Please, can you make them stop,

████████████████████

Ticket: # 1572231 - email service with Verizon

Date: 4/18/2017 1:08:46 PM

City/State/Zip: Merrimac, Massachusetts 01860

Company Complaining About: Verizon

Description

Consumer tried to contact Verizon and he got transferred to India. He requested to get transfer to the US again however they could not do that. He believes that he has the right to get transfer to the US when he requests that. He also mentioned that Verizon stopped doing email service. The consumer would like FCC to push Verizon to give out customer service in the US. He also states that he should have the service that he pays for.

Ticket: # 1573263 - SAM.gov Fraudulent Registration Renewal email

Date: 4/18/2017 5:39:12 PM

City/State/Zip: El Granada, California 94019

Company Complaining About: Comcast

Description

You're receiving this message because your registration in the U.S. Federal Government's System for Award Management (SAM) for SAN MATEO COUNTY HARBOR DISTRICT is expiring 7/18/2017. It is time to update your annual registration.

If you do not update and complete the registration process, this may interfere with your government funding and awards because your SAM registration must be active, complete and compliant for any federal awards, funding, or assistance to be paid. Per SAM policy, incomplete registrations may be placed into DELETED INFORMATION STATUS within the system.

To begin the updating process, select the link below and follow the instructions. A Registration Advisor will be in contact within 24 business hours to confirm your SAM Registration Service purchase submission.

CLICK HERE TO REGISTER <<http://dmgiant.mailrt.com/url/1873062/d2820c7/>>

Please have your CAGE CODE 73SZ9 ready.

For assistance please contact 1-844-392-8983 (internationally) 001-727-312-3123.

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Our email address is: info@anytimeregistration.com <<mailto:info@getregistrations.com>>

1505 Knollwood Dr Tampa, FL 33624

Click here <<http://dmgiant.mailrt.com/mailprefs/4089b76/d2820c7/>> to stop future mailings.

<<http://dmgiant.mailrt.com/images/4089b76/d2820c7/spcr.gif>>

Ticket: # 1573513 - Yahoo account key

Date: 4/18/2017 7:37:23 PM

City/State/Zip: West Palm Beach, Florida 33422

Company Complaining About: Yahoo

Description

I had no access to my email account @yahoo.com since February 2017. I made a mistake putting the incorrect phone number. I made several calls to reach out to the person to receive the account key. The person refuses to respond to me.

I noticed the other day while helping my husband activate his yahoo account using his new phone number. The yahoo prompted asked if they can send the account key. He selected yes. The person who had the phone number previously information pops up. That's a problem. All a person need is a phone number with the phone nearby to retrieve the individual personal information.

There was no human contact for yahoo. So I decided to mail a letter to the corporate office & notify federal communications. This is a safety issue. No security questions required. All a thief needs is a phone & phone number to gain access to one's personal information.

Now my personal information is linked to to that number. The person refuses to respond to text messages or answer any voice calls. I have my work information, W2, bank statements and other personal documents that are connected to this email address.

[Ticket: # 1573777 - Stalking threats of violence](#)

Date: 4/18/2017 11:36:57 PM

City/State/Zip: San Antonio, Texas 78250

Company Complaining About: T Mobile

Description

I have issues with this guy who says he will get me

Please help me with this issue his name is [REDACTED] he lives in California his number a [REDACTED]

Ticket: # 1575541 - Marketing calls

Date: 4/19/2017 5:40:06 PM

City/State/Zip: Glendale, Arizona 85308

Company Complaining About: Cox

Description

I have been getting calls today, 4/19/2017 starting at 8:51am), every five minutes from different people saying I filled out a request on line for health insurance information. I didn't. They have my name, address, cell phone number, birthdate and email address. Several people have been down right rude and threatening me. I was in the hospital 4/17/2017 thought 4/18/2017. I have military health insurance. I have contacted Honor Health (hospital) to inquire if they sold my information. I have submitted a complaint to the AZ Attorney Generals Office. The name I received several times as the company responsible is: Health Registration Center who has holding companies underneath them. None of the people could take my name off their list.

Ticket: # 1575603 - Violation Of the CALM ACT

Date: 4/19/2017 6:09:34 PM

City/State/Zip: Penfield, New York 14526

Company Complaining About: Time Warner

Description

This State Farm commercial is a lawbreaking total disgrace. As the actor featured in it screams. SCREAMS. It must be removed from the publicly-owned airwaves immediately.


Proprietor: Excelsior Page

Founder: Empire Page

Penfield, New York

[<https://www.youtube.com/watch?v=ultPAIkFoRw>]

Ticket: # 1576121 - Resume Genius Selling Information**Date:** 4/20/2017 6:05:24 AM**City/State/Zip:** Lafayette, Louisiana 70508**Company Complaining About:** Cox

Description

I signed up with a free-trial on their website (www.resumegenius.com) and didn't even complete registration, but the next day (and every day since) I've received two emails from different job listing websites telling me about potential job offers. Some of the emails and websites I have received emails from are listed below.

mail@recommendedjobs.com

mail@jobseeq.com

mail@candidatepoint.com

mail@jobungo.com

mail@suggestedjobs.com

These are a few spam emails I've received, and when I click "unsubscribe" on a few of them it takes me to a blank page, leading me to believe I haven't unsubscribed. It should be noted I haven't subscribed to their listings in the first place.

ResumeGenius.com is clearly sending out my email, as I did not start receiving these emails till after using their services.

[Ticket: # 1576153 - Email removed](#)

Date: 4/20/2017 7:43:48 AM

City/State/Zip: Fogelsville, Pennsylvania 18051

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1576196 - Spam Email

Date: 4/20/2017 8:38:51 AM

City/State/Zip: Saint Clair Shores, Michigan 48081

Company Complaining About: Wide Open West

Description

I keep receiving hundreds of advertising spam emails from Accelerated Ads, 211 E. Lombard St. #314, Baltimore, Maryland, 21202

Ticket: # 1576316 - Unwanted/Unsolicited Email

Date: 4/20/2017 9:48:07 AM

City/State/Zip: Decatur, Georgia 30030

Company Complaining About: AT&T

Description

I continue to get unwanted and unsolicited email from various sources, all sent by someone or something identified as:

Controversialist Unexpropriable
2906 Central Street #164
Evanston, IL 60201

Fine print says the email was sent because I requested it. FALSE.
Where it says to "click here" to stop future emailings does not work.

What recourse do I have, if any, to stop getting these emails?

Ticket: # 1576361 - Scam phone calls related to computer problem

Date: 4/20/2017 10:03:37 AM

City/State/Zip: Seattle, Washington 98115

Company Complaining About: Comcast

Description

In the last two month (Mar/Apr/2017) I received warning calls (988-858-8582, 342-218-8684, 425-513-9846, 765-276-3629, 201-768-4886, 484-243-9169, 510-467-8421, 540-628-9584, ...) and many more that I quarantined on my landline phone "Call Screening" and lately from "Unknown Name and Private Number" from an oriental sounding man; if I am aware of that my computer is infected and he like to help to solve the problem. These calls come in almost right after I sign in on my email or the Web.

Ticket: # 1577508 - Fraudulent use of one of our emails:
HEALTHPROVIDERSCPPFR@gmail.com

Date: 4/20/2017 2:57:16 PM

City/State/Zip: Dorado, Puerto Rico 00646

Company Complaining About: Google

Description

Dear Sir/Madam:

This is to inform you and to place an official complaint of the fraudulent use of the email address in the above captioned matter. We created this email address in Google to be used when posting employment ads. We have used this email strictly at the site of clasificadosonline.com.

We were contacted yesterday, Wednesday, April 19, 2017 by an acquaintance of our Medical Director, who told her that she had seen the attached ad in the Internet and was applying for the position. Upon reviewing the posting, we were most alarmed to find out that someone posted an ad utilizing our information on bolsatrabajo.com.pr. We have inquired through our entire staff and Providers and are certain that this ad was not placed by anyone related to our business. Also, the wording of this ad is clearly different to the way that we speak/write in Puerto Rico (local language), e.g., we do not use the word "Currículo" (Curriculum) in our employment advertising, we use the word Resume.

Such ad is fraudulent and further in noncompliance with our rules for employment advertising due to the following: 1) We never ask for any photos of candidates because we believe it may be interpreted as a discrimination; 2) We are not in the process of interviewing/hiring any person for a Medical Secretary position, which is clearly false advertising; 3) We would NEVER write in an employment ad the phrase "Habilidad para trabajar con pacientes de salud mental" ("Must possess the ability to work with mental health patients") because it represents a negative social stigma, which is totally unacceptable to us.

We searched for the ad at such site and could not find it there. We further looked up the website where this ad was placed and tried to contact them in order to place a complaint and report the issue, however, when we entered www.bolsatrabajo.com.pr/contact/ there is a message that says: "404 Page Not Found, the page that you requested was not found". Also, there is no other contact information available for this website.

Please conduct an investigation regarding this issue and advise on the necessary steps to take in order to safeguard our communications.

Thank you.

Ticket: # 1577573 - junk e mail explosion

Date: 4/20/2017 3:11:07 PM

City/State/Zip: Houston, Texas 77019

Company Complaining About: Scheallyco.com

Description

I have been inundated with unwanted advertising from www.scheallyco.com with junk e mail for many different companies. When I unsubscribe, only that one company is removed but 10 more pop up. I have tried to unsubscribe from scheally.com but I always get a message that the server is down making it impossible to get away from their barrage of ads. It is an invasion of my privacy. In addition some of the things they sent are repulsive. Please help! I did not give scheallyco.com my information.

██████████

Ticket: # 1577580 - Receiving emails from Xfinity

Date: 4/20/2017 3:12:44 PM

City/State/Zip: North Liberty, Iowa 52317

Company Complaining About: Comcast

Description

I am receiving emails from Xfinity and am not (and never have been) an Xfinity customer. Xfinity or some customer has mis-entered my email address into the Xfinity system. I contacted Xfinity by chat to remove my email address but they were unable to do it. I do not have any interest in receiving Xfinity emails since I am not in an Xfinity service area, and have never had an account with them. I consider this email spam since I do not have any sort of business relationship with this company. The email address to remove is fiddelkes@gmail.com

Ticket: # 1578085 - Fraud

Date: 4/20/2017 5:33:17 PM

City/State/Zip: College Station, Texas 77845

Company Complaining About: Frontier Communications

Description

Global fix it at globalfixit.com. I paid for "life time" support in July 2015. Yesterday I called because I cannot print. They said my computer was hacked and that it required a higher level of support to fix it and demanded \$400.00 The life time support cost \$500 in 2015. I refused to pay on the grounds they promised to "fix your IP address, fix your network, delete all the hackers, block all the hackers and protect on line banking". All this at the life time sign up. So they did nothing yesterday except attempt to get more money from me. No support. This is fraud. Their accent is from India but they have American names "Sam" is a manager and "Neil Johnson" is a sales-technician. Sam's number is 844-728-8511 and may be in NYC or possibly Melbourne, FL. Neil called me from Calumet City, Ill. at phone number 708-788-0788 or try 708-801-0821. Please advise whether I should also contact the FBI? I want a full refund for my "lifetime" fee of \$500.00.

Ticket: # 1578210 - ABUSIVE and unlawful REGISTRATION practices

Date: 4/20/2017 6:16:47 PM

City/State/Zip: Rochester, New York 14623

Company Complaining About: Frontier Communications

Description

FRONTIER is asking me to give them my SS card copy for registration of their services. This is abusive. I went to their office in Henrietta NY where I was registered with my Driver Licence as proof of identity. I am threaten now to loose my internet if I do not give them a copy of my Social Security card. I learned from a lecturer from SS that I should never show my SS card other than to SS services and my employer. Nobody else is intitled to request it, by law. I do not give all my personal information to any Frontier employee to have my identity stolen. I contacted Frontier Cust.Serv. and Manager told me they need my SS or my service will be canceled. I told them the above.

Ticket: # 1578216 - Fake Tech Support Desk

Date: 4/20/2017 6:23:07 PM

City/State/Zip: La Habra, California 90631

Company Complaining About: Charter

Description

1-877-240-5577 is falsely advertised via internet search as a contact number for Bitdefender. Instead, it is a fake tech support desk that claims to be Bitdefender and tries to get access to your computer by having the caller enter www.support.me

Ticket: # 1578395 - Microsoft Bing

Date: 4/20/2017 8:17:45 PM

City/State/Zip: Pittsburgh, Pennsylvania 15237

Company Complaining About: Microsoft

Description

I have used google or google chrome as my homepage for some time. Just recently, without my consent or any advisement, Microsoft hijacked google chrome, made bing my browser (even when I try to reset Chrome as my browser, BING still opens when I select the chrome icon. Is that even legal. I have tried uninstall and reinstall to no avail. I have lost valuable time and potentially access to fiduciary and work related information. I am guessing that Google must scare the pants off of Microsoft otherwise I can't imagine what the motivation is. Kind of pathetic given the fortune that each company has. Can you make Microsoft to be held accountable?

Ticket: # 1578523 - Fraudulant Solicitations for computer access to fix undisclosed/nonexistent problems

Date: 4/20/2017 10:06:56 PM

City/State/Zip: Marstons Mills, Massachusetts 02648

Company Complaining About: Claim To Be Hp Tech Department-hp Does Not Solicit Repair Support

Description

Claiming to be with HP Tech Department. Several calls received most with the same voice, different, very american names and always the same call back number to confirm. Most recently [REDACTED] and [REDACTED] same voice two consecutive days. Phone # [REDACTED]. Second call today, [REDACTED] different voice, same number, no extension. At HP? One angle is to say "HP has detected a virus on your computer, we can fix it for you...." the other is " Your computer is blocking important updates, We need to access your computer remotely to allow these important updates to go through...?"

My mother live upstairs and she gets the same calls with the same two voices. I am not a dialect specialist but they both sound Indian.

I hope this information helps put an end to these guys. They seem to work in cycles calling for several weeks about twice a year. It has been going on for several years now. Pleas make it stop?

Ticket: # 1579583 - Scam, unauthorized request for financial data

Date: 4/21/2017 1:14:27 PM

City/State/Zip: Richland, Washington 99354

Company Complaining About: Charter

Description

We got this from a return email address of presidentt1@mail2president.com as an attempt at obtaining unauthorized financial data:

From: [REDACTED]
Sent: Wednesday, April 19, 2017 10:20 AM
To: treas@wareferees.org
Subject: HI TO YOU KEN!

Hi Ken,

Kindly confirm to me the available account balances, and do we have any payments left to pay?
Reply me as soon as you get this.

Cheers,

[REDACTED]

Ticket: # 1579802 - Recruiting agency asks for SSN

Date: 4/21/2017 2:13:44 PM

City/State/Zip: Chandler, Arizona 85226

Company Complaining About: Full Steam Staffing At [Www.fullsteamstaffing.com](http://www.fullsteamstaffing.com)

Description

I truly believe this is a scam. There is no reason this company should be asking for a full social security number simply to create an account.

[Ticket: # 1580306 - Re: Illegally traced nj an stalked at home Show an stores. Buy my x step daughters here are the pictures they live in pa katelynn jilliann.bartleson](#)

Date: 4/21/2017 4:48:12 PM

City/State/Zip: Monroe, New Jersey 08831

Company Complaining About: Yahoo. Md5 Hack At&t Channel What On Earth Todaychannel 16 Pa

Description

The governor Christy st Lohan Dr batzel rocky batzel are harassing me stalking threats buying amateur radio illegal in the freehold mall in my name is in everything asked him not to 3 years ago sent email he continues this third party ext cyber which I have a PFA Scott bartleson he is part of his group it is happening all day he is evil I am afraid for my life by gov Christy an Andrew not ok 3 years of this abuse of power please if I am murdered I want charges pressed against everyone I put on that list have evidence but no fbi or cop will help me..an family from jersey afraid of pa group with nj official,.and a blackbrepublician he is also doing this he as on mnbc..I am not target practice I am a human..why are there no consequences 2469..is the law in nj cyber

[Ticket: # 1580532 - name on sign in sheet](#)

Date: 4/21/2017 6:34:14 PM

City/State/Zip: Centerburg, Ohio 43011

Company Complaining About: T Mobile

Description

I found a name of Stephen (of Stephen Hadden-- realestate professional-- name of buisness) on my sign in sheet of my wireless provider

Ticket: # 1580842 - Hackers breaking into my services.

Date: 4/22/2017 12:24:49 AM

City/State/Zip: Antioch, California 94531

Company Complaining About: AT&T

Description

All day today I have had troubles with my Internet connection I have tried to watch different video clips on YouTube and I've had a very difficult time trying to use it. Now this evening while my wife is here with me she noticed that the application for YouTube was frozen and it was doing something that was unusual instead of it going through a process of loading and then going onto the service it just as if it's the window scroll scroll scroll down up and the and the YouTube videos were there but then I wasn't able to click one of them to watch the video I had to go through a process through a reset to be able to use them. AT&T never fixed the problem with this static IP address it still shows that my address my IP address covers the whole area from Concord all the way to Brentwood I believe that someone or some group has access to this service that I pay for I have no privacy I am being spied on and my services being being stolen by someone or some group I'm sure of this now. I have repeatedly sent complaints to the FCC and no one from the FCC has ever contacted me this has gone too far I need someone from the FCC to contact me about this issue as soon as is humanly possible.

Ticket: # 1580967 - unwonted E-mail

Date: 4/22/2017 10:41:23 AM

City/State/Zip: Hialeah, Florida 33010

Company Complaining About: Comcast

Description

I have unsubscribed multiple time to this database and have even written letters that have all came back as undeliverable. Can you please help me with this.

LibertyMutualRightTrack@octotelematics.com

This is just part of a database with multiple adds.

Ticket: # 1581039 - suspected : cyberstalking through google account

Date: 4/22/2017 12:16:02 PM

City/State/Zip: Atlanta, Georgia 31150

Company Complaining About: Google

Description

On April 20 , 2017 My cell phone stopped working and would not power on and would not charge. I bought a new phone (April 21, 2017), which was different from the previous phone. The sales clerk stated that she was unable to transfer / sync my contacts and pictures from the old phone because the old phone would not power on. Once the sales clerk activated the new phone(Metro PCS) , the old phone powered on automatically. It seemed suspicious, so decided I that I would manually enter the contacts later. On April 22,2017 approximately 11:10 , my contacts from the old cell phone appeared on the new cell phone spontaneously. I received an email from google stating that my account had been accessed and phone synced. I suspect someone is using my google account to cyberstalk and gang stalk me. I have been harassed by gang stalkers.

[Ticket: # 1581223 - ATT poor service - long wait times](#)

Date: 4/22/2017 3:17:41 PM

City/State/Zip: Jacksonville, Florida 32257

Company Complaining About: Yahoo

Description

I can't get in to my ATT Account to pay my bill and opt out of this government sponsored oligopolies from using and selling my private information . Plus, I have notice there is no easy way for me to opt-out of ATT selling my private information. Why? The government's unfunded mandate is to put the burden on me , so I spend my free time getting NO SERVICE. Yet ATT has no money to pay American workers to answer their phones, but plenty of money for buy up other companies and lobbying Congress for rule changes benefiting corporate profits and harming customer privacy. Why ?

Ticket: # 1581283 - Web Stalking

Date: 4/22/2017 4:33:43 PM

City/State/Zip: Nesconset, New York 11767

Company Complaining About: AT&T

Description

I have already contacted law enforcement about numerous issues pertaining to being stalked via the web. Needless to say they did nothing . There are SO many email addresses of mine that were used and being used and all kinds of false information about me posted on difference websites. Facebook became a nightmare. I have not had any luck with customer service either. Even basic texting was a problem. I have had every service provider out there. Optimum. Verizon wireless, AT n T Sprint , Boost Mobile. I've been put on drug websites , health websites, stripper websites. And also websites I have not seen yet. I need ALL my information taken off of the internet . Someone used my Apple ID and I lost thousands of photos . This web stalking turned into physical stalking. As a result I was in a fatal car accident and my Mother passed. She was stalked as well. Whoever is doing this has access to all and is using my social security number . They have used my medical insurance and has emptied my bank account already. I might have to change my name as a result of this. Can someone please call me back in reference to this matter. Thank you very much! I want to add that at this moment I am not an AT N T customer but have been in past. My brother has an account with AT n T and I am using his phone number. Thanks

Ticket: # 1581449 - Innapropriate behavior

Date: 4/22/2017 9:03:28 PM

City/State/Zip: Simi Valley, California 93063

Company Complaining About: T Mobile

Description

Just disgusting sexual behavior publically ,
Sex and drug use , on camera .

Ticket: # 1581575 - Fake Unsubscribe button on e-mail ad

Date: 4/23/2017 7:30:17 AM

City/State/Zip: Grove City, Ohio 43123

Company Complaining About: Wow

Description

I am receiving daily e-mails with a fake unsubscribe button. There is an address of a UPS store at the bottom. (37637 Five Mile Rd, Livonia, MI 48154). I am not sure if they are the source or the problem. I contacted them and they did not say either way.

Ticket: # 1581653 - Pavillions

Date: 4/23/2017 11:39:04 AM

City/State/Zip: Culver City, California 90230

Company Complaining About: Time Warner

Description

I am getting spam marketing from Pavillions grocery store (Safeway) pavillions@email.safeway.com - and unsubscribe doesn't work.

Ticket: # 1581696 - Increase your performance in the gym and in the bedroom, Cianix larger Harder Penis

Date: 4/23/2017 1:09:35 PM

City/State/Zip: Altoona, Pennsylvania 16601

Company Complaining About: Atlantic Broadband

Description

1 (888) 258-2864 | customerservice@cianix.com

I have unsubscribed and called they keep harassing me with e mails

[Ticket: # 1581697 - email sollicitation for lewd sex acts](#)

Date: 4/23/2017 1:09:41 PM

City/State/Zip: Island Lake, Illinois 60042

Company Complaining About: Comcast

Description

Almost everyday I receive unsolicited emails offering sex. Some are quite specific!

Ticket: # 1581867 - Privacy violation

Date: 4/23/2017 5:34:13 PM

City/State/Zip: Philadelphia, Pennsylvania 19151

Company Complaining About: Nuwber

Description

I have paid monthly for a non published number for the past 8 years. Today, a Google search on my name netted a result from the website Nuwber with my unlisted telephone number and address. That was very alarming especially with the nature of my profession. After doing a quick search, there have been similar issues with others and their efforts to remove the information did not net results or appeared to mine more data. I contacted my phone company to report the issue and have my number changed.

[Ticket: # 1581891 - Receiving emails for other customers with account information](#)

Date: 4/23/2017 6:06:46 PM

City/State/Zip: Lyons, New York 14489

Company Complaining About: Time Warner

Description

I have received emails from spectrum communications for other customers about billing and service change information. These include account numbers addresses phone numbers that should be private. I called them and it's oh it's a server problem we will see what we can do. To me this is a privacy issue pure and simple

Ticket: # 1581895 - searching retail websites

Date: 4/23/2017 6:31:29 PM

City/State/Zip: North Miami Beach, Florida 33160

Company Complaining About: Atlantic Broadband

Description

Whatever websites I search and just browse or purchase anything Right away have their advertisement appear on my computer screen because they monitor me and I do not like it. I think if they can do it they can see my connections I do not want anyone to see.

Ticket: # 1582840 - Child pornography

Date: 4/24/2017 12:47:16 PM

City/State/Zip: North Syracuse, New York 13212

Company Complaining About: Time Warner

Description

My 10 year old daughter created an account on musical.ly and she is unable to shut down the account. I have made multiple complaints and nothing has been done.

Ticket: # 1582884 - Spam

Date: 4/24/2017 12:57:54 PM

City/State/Zip: Bellerose, New York 11426

Company Complaining About: Verizon Wireless

Description

website was linked from a text from 302-401-6593 said to my cousin "hello there is a new invite from Jessie R, 8 mins ago to begin and had a link to a private video" from website videonowly.com , I never have even heard of this site before and on the site there was a picture of me and my cousin.

Ticket: # 1583007 - Scam

Date: 4/24/2017 1:24:01 PM

City/State/Zip: Mesquite, Texas 75150

Company Complaining About: AT&T

Description

I was sent a 2nd friend request by Ruby Mays, but it turned out to be a scam....51 people friended this person. Then I got a private message from "Ruby Mays" saying she got \$90,000 on a federal grant and to click on this url of <https://www.facebook.com/Federal-Assistance-Grants-1697793390519839> I did and almost immediately got a response to apply wanting personal information..... the grammar was a bit odd, so I checked and I had two friends of Ruby Mays...I contacted the real one and she didn't know anything about it, but knew someone was sending out another friend request. There are 6 likes on that page and I'm sure someone has given personal info.

Ticket: # 1583239 - Ticket Number 1583007

Date: 4/24/2017 2:19:20 PM

City/State/Zip: Mesquite, Texas 75150

Company Complaining About: AT&T

Description

I just filed the complaint for ticket number 1583007 about a Facebook scam.... In my email I get notice of a private message. I got the email address for the "Federal Grant" scam. It is Zj4oasofatc@facebook.com

Ticket: # 1583882 - Spam

Date: 4/24/2017 4:51:54 PM

City/State/Zip: Palm Bay, Florida 32907

Company Complaining About: Spectrum

Description

Certain sites bombard me with spam daily & some come more than once a day. So tired of dealing with them all.

Riley Hanson & Connectivity are 2 big U.S. challenges along with a Canadian one as shown on the file.

Thank you for the work you have done on other spammers.

[Ticket: # 1584684 - cyber crime unit](#)

Date: 4/25/2017 7:18:51 AM

Description

Fax Ticket Ready For Data Entry

Ticket: # 1584734 - Comcast and SSN

Date: 4/25/2017 8:54:13 AM

City/State/Zip: Fishers, Indiana 46037

Company Complaining About: Comcast

Description

I have been a subscriber to Comcast for over 15 years, never made a late payment. Now they will not perform a service call unless I give them my entire Social Security Number. In the past, I grudgingly gave them the last 4 of my SSN. I do not want to give them my entire SSN. I have been told that the FCC is the correct agency to contact about this.

Thanks,

Tom Heck

Ticket: # 1584849 - hack to a friends Facebook message center.

Date: 4/25/2017 9:53:13 AM

City/State/Zip: Clarkesville, Georgia 30523

Company Complaining About: Windstream Communications

Description

I was texted by my friend Gene Cooke(I assumed) yesterday about a program to give Grants and the only thing required was retired and old. I bit on this because I thought I was texting my friend. These crooks had taken over his Facebook account and pretending to be him to sell this scam.(Humanities Financial Assistance) I have the WEB sight and the address they wanted the money sent.

Ticket: # 1584852 - No opt out link

Date: 4/25/2017 9:55:49 AM

City/State/Zip: Stanwood, Washington 98292

Company Complaining About: Notify@dbhqt9j2.mx1.benefitsriver.com

Description

Email received has no link to unsubscribe. When clicking both hyperlinks, you are directed to a third party site for either a survey or a free iPhone.

[Ticket: # 1585011 - cyber crime unit](#)

Date: 4/25/2017 10:42:49 AM

Description

Fax Ticket Ready For Data Entry

[Ticket: # 1585981 - Privacy](#)

Date: 4/25/2017 1:13:05 PM

City/State/Zip: La, California 90045

Company Complaining About: AT&T

Description

Is it illegal to block a VPN to protect your own privacy on public WiFi?

Ticket: # 1585983 - email unsubscribe issue

Date: 4/25/2017 1:13:17 PM

City/State/Zip: Phoenix, Arizona 85022-5126

Company Complaining About: Cox

Description

It seems to be impossible to unsubscribe from LinkedIn emails, or to close my account with them. I have followed every one of their links, which either turn out to be an endless loop, or the site simply doesn't respond to any keyboard clicks.

I have also tried every hint offered on various search results (where many others also voice this complaint about LinkedIn), but to no avail.

It's my understanding that this type of activity on LinkedIn's part is illegal.

All I want is to be finished with this company.

Thanks for your help with this matter.

[Ticket: # 1586372 - Did not opt in/cannot opt out](#)

Date: 4/25/2017 2:23:40 PM

City/State/Zip: Los Angeles, California 90008

Company Complaining About: Subaru Of America

Description

I was added to the Subaru mailing list without my authorization (gave information for a test drive but never agreed to the email list). the unsubscribe button on their email does not work, and I have used the contact me form on their website, and they claim to remove me and I never am.

Ticket: # 1586423 - Cyber Stalking/FCC Violations**Date:** 4/25/2017 2:33:16 PM**City/State/Zip:** Mount Kisco, New York 10549**Company Complaining About:** Directv

Description

See NY PAS#HGH-5390, FL EVI-X54, 103 Foxwood Circle, Mount Kisco NY, 10549 (AG Sessions Notified). The above plates/persons have been used to Obstruct Justice and conduct non stop Cyber Stalking. The above have rigorously prevented me from having a phone, computer, or internet connection. [REDACTED], have been continuously hacked, for over eight months. My Verizon Service/Landline ACCOUNT# [REDACTED] has been solely controlled, unlawfully, by the owners/local police occupying, 103 Fox-wood Circle in which has been reported to the FBI on numerous occasions and My Electrical Inspector, E. Letizic of Thorn-wood was present during the installation. It appears, He did not accurately access the entire situation due to the totality of circumstances.

My Toyota RAV 4, purchased at Rivera Toyota store# 31185, Lease Agreement#4S8731, have been used via it's Computer and other illegal and unlawfully installed devices (Rafael Delgado) to cyber stalk me, stalk me and cause non stop accidents. See Claim#004249471-0101-226 (Geico), in which was caused due to the above FCC violations, where I was being followed to obstruct Justice in reporting political corruption to Ag Sessions and/or President D. Trump.. The above has exasperated my panic disorder/anxiety condition on numerous occasions.

The above car, has put my life in danger consistently and the aforementioned company and Toyota Corporate in NYS were notified and failed to conduct any type of investigation.

Lastly, My Direct TV/AT&T Digital Life was being used to spy, humiliate and persecute me in own house. It came to my attention, my AT&T Digital Life alarm was being utilized to generate constant false reports and/or 911 calls. The Mount Kisco Town Court located in Westchester, Chief Hodges WCPD and Mr. Anthony Marraccini (former Harrison Cheif) fired for such behavior directed at me, have supervised and controlled all of the above FCC violations in the WCPD , MT Kisco Branch, Law Enforcement Facility.

Apple, located at Garden State Plaza NJ, Apple, located at 125 Westchester Ave, 2nd floor., White Plains NY and Ansel & Grimm Law Firm, Attorney, Ms. Stacey Patterson (HER-7441), Principal Life Security, Plate#TMC-ESQ. have orchestrated and/or participated unlawfully in a continuous stalking., Cyber Stalking, abusive environment relating to obstruction of justice as previously stated. Heritage Management Company Somers NY Kevin Cullen has been repeatedly notified and involved in such behavior.

Mr Ernst Ryan, of Ernst Ryan Inv, can attest to the above, starting in November 2016.

See 518-428-2691, 914-471-08723, 914-486-0384, 914-334-5596, 914-255-8975 for extensive privacy and FCC violations.

Harrison NY and 341 Hal-stead ave and Ardsley NY Westchester are heavily involved with FCC violations.

Please See# 9590-9402-1473-5329-4131-56 FCC violations in which were never investigated in November/December 2016.

Please be advised that "Charlie" of the WCPD, Mount Kisco Brach entered or remained in my house with John for Verizon in connection with Police Involved burglaries. Chief Brogan involved and reporeted to FBI.

Ticket: # 1587088 - AT&T broadcasts my user id and password to the public 1,000 times a second

Date: 4/25/2017 4:43:33 PM

City/State/Zip: San Antonio, Texas 78230

Company Complaining About: AT&T

Description

I am writing at the suggestion of the FBI. The information I share with you here has been provided to the FBI Agent.

I moved into a new Apartment in San Antonio on March 28, 2017. I engaged AT&T to provide Internet, Telephone, and TV service.

When installed the Internet speed was seriously compromised. AT&T refused to investigate. I used 'packet sniffer' software to capture all data packets into/from the AT&T server to my computer.

RADIOTAP messages were being streamed to my computer at a huge rate. The contents of the RADIOTAP messages contained my personal private user id and passwords. The RADIOTAP messages contain at least 15 other apartment neighbor user ids and passwords.

I contacted ATT to share this with them. They were unconcerned and put me off. I finally demanded that AT&T escalate the issue.

I called 877-353-5963, to reach Bernard (Employee Number BL594J) and demanded he open a Case. He provided me Case #J69037441. When asked when AT&T would stop broadcasting my user id and password he declined any information.

Ticket: # 1587177 - Christianmingle.com

Date: 4/25/2017 5:02:17 PM

City/State/Zip: Huntington Beach, California 92648

Company Complaining About: Christianmingle.com

Description

Christian mingle is identity theft central, probably the case for other dating sites as well. They stole a lot of personal information and contacts personal information by compromising my account. Christian mingle can kind of care less, they just offer you another 10 days and want another 60 bucks for continued service.

-mark

Ticket: # 1587714 - Computer Hacking from Long Island, NY phone No. 1-631-947-4295

Date: 4/25/2017 8:19:04 PM

City/State/Zip: Havelock, North Carolina 28532

Company Complaining About: Spectrum (formally Time Warner)

Description

An individual called from the above subj Long Island phone number purporting to be from HP Technical Support, saying the HP mainframe had detected invasive activity on our HP computer, and asked to be allowed to operate our HP computer remotely to fix our issue. When I said this sounded suspicious, he started cursing, saying he was going to do sexual things to my mother and wife. It was obviously a hacking scam. The above 631 area code number needs to be investigated and taken from these criminals,
Tom Blickensderfer

Ticket: # 1588118 - Email illegally monitored

Date: 4/26/2017 1:41:43 AM

City/State/Zip: Glendale, Arizona 85310

Company Complaining About: All Internet Providers

Description

My gmail account Please [REDACTED] is being routed through another mail server that i did not set up. I have a complaint filed for my cell phone illegally monitored. The FCC passed this on to t mobile. I contacted tmobile to give them additional information on what is showing on phone and they provided me email to send info to so they can add ti my complain and help them investigete. I emailles them the info and several days later got an error response showing the emails are routing through and stopping at the following

Mail.tcommerce.de217.150.515.93

All my mail is being diltered in and out of my gmail account. In case you need to reference my cell phone complaint it is ticket 1563403

Ticket: # 1588140 - Comcast Xfinity Concerns Still Unresolved by Comcast

Date: 4/26/2017 3:09:04 AM

City/State/Zip: Kennesaw, Georgia 30156

Company Complaining About: Comcast

Description

See CC'ed letter emailed and sent via Comcast Online Support Chat:

"

Ticket: # 1588145 - breched email subsequent bank breech 7600 taken

Date: 4/26/2017 3:50:10 AM

City/State/Zip: Waianae, Hawaii 96792

Company Complaining About: Charter

Description

In Mar 2017 my spouses email was hacked, unknown to us, then subsequently my bank account was hacked (4) different attacks. 7600 taken- I have account names, bank names and the history. Where or who do I talk to, to file this complaint. The bank is in the middle of it's internal investigation.

[Ticket: # 1588185 - Hacking into govt accounts](#)

Date: 4/26/2017 7:14:13 AM

City/State/Zip: Cuddy, Pennsylvania 15031

Company Complaining About: Comcast

Description

At 2 am April,26,2017 someone hacked into my Duns and Bradstreet account and reset my password. They had my verification authentications somehow. I recieved and e-mail that someone was in my account. This has been going on for the past year.

Ticket: # 1588266 - Illegal billing by Zito Media and recent \$30 returned check charge.

Date: 4/26/2017 9:11:57 AM

City/State/Zip: Grassflat, Pennsylvania 16839

Company Complaining About: Zito Media

Description

Zito has automatically been deducting my monthly bill from my credit card without my approval or permission. This started following my being late for at least one billing cycle. I have asked repeatedly to talk to some one about this issue without a return call. Believing this issue was resolved, I sent in a check payment. They deducted my monthly bill from my account on 3/23/17 resulting in my stopping payment on the check. They attempted to cash my check on 3/25/17 after already taking payment from my credit card and charged me a \$30 fee this month for returned check. I attempted to address the issue with a "Jen" this morning who refused my request.

Ticket: # 1588549 - abusive isp

Date: 4/26/2017 10:56:44 AM

City/State/Zip: Lexington, Missouri 64067

Company Complaining About: Centurylink

Description

on my Resource Monitor was 72.21.91.29 and when I checked it out the various sites reported it as abusive. <https://www.google.com/search?q=72.21.91.29&ie=utf-8&oe=utf-8>

Ticket: # 1589443 - harassment from vudu

Date: 4/26/2017 2:24:23 PM

City/State/Zip: Palm Bay, Florida 32909

Company Complaining About: Vudu

Description

For many years, I have received on harassing emails from VUDU stating that my movies were ready to download. I gave them no authorization to observe what movies I was buying. I also did not set up an account with them or display any desire to download any movies digitally. I contacted Walmart about this problem once before and my problem remained unsolved for years. On April 23rd and April 25th, I continued to receive more harassing emails from VUDU. I immediately contacted the company on April 23rd after I received their harassing email. I warned them that if they send me 1 more email, I will contact the Better Business Bureau, the FTC, and the FCC. They have disregarded my email so I am contacting the aforementioned agencies. The harassment needs to stop. Not just with me, but with everyone. They can't solicit people who did not sign up with them. Because they do not offer an unsubscribe link on the bottom of their harassing emails, they are in clear violation of the CAN-SPAM act, according to the FTC's guidelines that can be seen here: <https://www.ftc.gov/tips-advice/business-center/guidance/can-spam-act-compliance-guide-business>.

Ticket: # 1589605 - Fraud

Date: 4/26/2017 3:00:13 PM

City/State/Zip: South Daytona, Florida 32119

Company Complaining About: AT&T

Description

www.nexthealthsupplies.com is using my personal address as its contact point.

www.namecheap.com is hosting it and they are impossible to contact

[Ticket: # 1590579 - Additional info for ticket 1563403](#)

Date: 4/26/2017 9:31:33 PM

City/State/Zip: Glendale, Arizona 85310

Company Complaining About: All Internet Providers

Description

I tried to reply as instructed to FCC email to add additional info to ticket however my gmail account will not allow me to send an email to FCC. Emails to your organization are being monitored and blocked when i try to send to you so only way is through your form submission. See attached for info that is showing up when trying to send.

[Ticket: # 1590600 - Additional info for ticket 1563403](#)

Date: 4/26/2017 9:37:23 PM

City/State/Zip: Glendale, Arizona 85310

Company Complaining About: All Internet Providers

Description

I tried to reply as instructed to FCC email to add additional info to ticket however my gmail account will not allow me to send an email to FCC. Emails to your organization are being monitored and blocked when i try to send to you so only way is through your form submission. See attached for info that is showing up when trying to send.

Ticket: # 1590669 - Facebook support fraud/paypal scam/crash computer

Date: 4/26/2017 10:53:12 PM

City/State/Zip: Crosby, Texas 77532

Company Complaining About: Comcast

Description

I called a "facebook" number about a fraudulent charge via paypal from them and i believed he was solving the issue had me log into something so he could view my computer (big mistake obviously) and then claimed to tell me i owed him \$500 to fix someone getting into my ip address and i said no sir you better not be doing. Anything on my computer charging me i do not authorize it and thats when i told him get off my computer and as he did he he also placed a security key i can no longer get into my computer and he hangs up when i call back.

[Ticket: # 1590702 - Re: Re: Illegally traced nj an stalked at home Show an stores. Buy my x step daughters here are the pictures they live in pa katelynn jilliann.bartleson](#)

Date: 4/26/2017 11:35:23 PM

City/State/Zip: Monroe, New Jersey 08831

Company Complaining About: Yahoo. Md5 Hack At&t Channel What On Earth Todaychannel 16 Pa

Description

This is a follow-up to your previous request #1580306 "Re: Illegally traced nj an stalked at home Show an stores. Buy my x step daughters here are the pictures they live in pa katelynn jilliann.bartleson"

Ticket: # 1590722 - Airwave Networks login portal does not use SSL/TLS -- customer email&password sent in cleartext

Date: 4/27/2017 12:10:00 AM

City/State/Zip: Charlottesville, Virginia 22903

Company Complaining About: Airwave Networks

Description

AIRWAVE NETWORKS PRIVACY STATEMENT dated January 4, 2017 states: "When we transmit highly confidential information (such as a credit card number or password) over the Internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol."
<http://www.airwave-networks.com/privacy-notice/>

This is false advertising. The login portal (<http://www.airwave-networks.com/privacy-notice/>) has no HTTPS equivalent and does not use SSL/ TLS encryption. I confirmed that my email and password were being sent in clear text over the network. I submitted a ticket and shortly after representative contacted me by phone. He informed me there was nothing he could do and would let his manager know of the issue. This was several weeks ago and I have not heard back since.

[Ticket: # 1591510 - Website has not taken name off mailing list](#)

Date: 4/27/2017 11:44:43 AM

City/State/Zip: Elmont, New York 11003

Company Complaining About: Optimum

Description

I have submitted requests apx 6 times over the last 3 weeks to have my email address taken off their list with no result. I called them in Washington state this morning and they are saying it will take an additional 10 days.

Ticket: # 1591742 - Company will not unsubscribe

Date: 4/27/2017 12:37:52 PM

City/State/Zip: Tulsa, Oklahoma 74128

Company Complaining About: Scheallyco.com, A Division Of Grafting Fortitude

Description

RE: scheallyco.com, a division of Grafting Fortitude

I have unsubscribed over a dozen times on different days and cannot get them to remove my email from their lists, which are numerous. I've unsubscribed at both companies.

When I tried to obtain a contact number or email, I found several other complaints against this group regarding the same issue . . . unsubscribe requests are ignored.

Grafting Fortitude shows their mailing address as 159 N Marion St., #177, Oak Park, IL 60301

Ticket: # 1592735 - Please stop satellite communications with potential private sector employers.

Date: 4/27/2017 4:13:50 PM

City/State/Zip: Denver, Colorado 80203

Company Complaining About: Nasa

Description

Can you please refer me to the appropriate documentation (legal or any other place that is relevant) concerned with stopping satellite communications with potential employers. I continue to have difficulty locating employment as a result of incomplete distorted information provided to potential employers from United States Government employees. It seems as if every possible discouraging tactic is utilized to stop private sector employment endeavors. I have no intention of ever being employed by the United States. I am not involved with any US government agency or any mental health field. How can this stop ASAP? Thank you for answering this inquiry. Email address:

████████████████████

Ticket: # 1593403 - fcc violstions

Date: 4/27/2017 7:51:44 PM

City/State/Zip: Abingdon, Maryland 21009

Company Complaining About: Comcast

Description

I called Comcast today to change my termination of services date that I scheduled ladt week. I was told I am not an authorized user and couldn't have any information. I had made multiple calls over the previous month and was given information and made changes to the account each time. Based on my conversation today it appears all previous conversations I had with comcast violated regulations. I am very frustrated that I was unable to reverse changes I had previously made.

Ticket: # 1593535 - email

Date: 4/27/2017 9:41:10 PM

City/State/Zip: Collinsville, Illinois 62234

Company Complaining About: Charter

Description

On the 25th of April, my wife's email stopped working. She could no longer log in. I called Charter Spectrum and reached a customer service rep. They asked me for my security answers and they had all been changed and they told me that account was not associated with someone in Illinois (where we live). Then I became concerned that it wasn't a technical issue and someone had hacked my wife's email account. Her email is linked to all of our bills, our online medical, our children's schools and we have tax information in a saved email folder. She has had the same email for over eleven years. They transferred me to a lead when they could not help. After speaking with them, they said they would send the issue higher and we would get a phone call back that evening (the 25th of April). We never got a call back so on the afternoon of the 26th, I called again. I was told this time that her email had not been active since 2012. She received emails on the 25th. The last one came in at 11:37am and further more, one email was from Charter themselves. it was a summary of a payment made that morning. So how can an account that isn't active get emails every day for all these years? She couldn't answer that, so I was transferred to a lead again. Once again, after explaining it all again, I was told they would find a resolution and return my call later that evening or morning at the latest. It is the 27th and I have never received one call from them. My wife still cannot access her email that she has had for over eleven years and we still have no idea if someone has access to our personal information which would definitely lead this to be a legal issue if that happens. Our ticket number is : 000002474358 and we spoke with an Olivia and then a Carl on the second phone call. It is very disappointing that a company we have had for over a decade can not only fix the issue and get my wife back into her email but cannot return a phone call at all. Very, very disappointing service.

Ticket: # 1593600 - Stalking & Harassment using Radio waves

Date: 4/27/2017 11:13:34 PM

City/State/Zip: Zachary, Louisiana 70791

Company Complaining About: Other

Description

In a recent complaint I stated that the bombardment of my home with radio waves had seemed to stop. Well I was wrong, they are still here. Only a bit more sophisticated. What they are using is less intense but still effective. They are attacking my body causing certain parts to ache, particularly my testicles. Trying to cause impotence. What they are doing to me is criminal. If you cannot stop this, at least give me the sources who can. These people are demented need to be stopped. They also chased me around today in my vehicle causing my testicles to hurt. Please help.

Ticket: # 1593614 - Stalking & Harassment

Date: 4/27/2017 11:47:01 PM

City/State/Zip: Zachary, Louisiana 70791

Company Complaining About: Other

Description

While trying to bowl @ Circle Bowling Lane, 8878 Florida Blvd Baton Rouge La. These demented people decided to harass me by sending signals (radio waves) via TV screens attacking my ears & body particularly my testicles. Causing them to ache. Therefore I'm sending the name of the cell tower I found closes: [REDACTED], Registrant: 5019058555. Please help, Thank you.

Ticket: # 1593630 - Google/AT&T

Date: 4/28/2017 12:03:53 AM

City/State/Zip: Frisco, Texas 75034

Company Complaining About: AT&T

Description

AT&T threatened to pull their advertising from Hoogke because they posted a lawsuit I filed against the company. After AT&T threatened to pull their ads Google posted the first lawsuit with specifics from 2024 which she'd me in a bad light.

Google failed to post the specifics of the case filed in December 2016 because it shed AT&T in a bad light

Google then posted my linked in profile to make me look back when I am not in control if public lawsuit postings

Google just made this revision within the last week. It most likely was done at the request of CEOs at AT&T.

AT&T pays big bucks in advertising and preferential treatment is given to large corporations. Google's behavior with ST&T further validates my point.

Ticket: # 1593907 - Horrific FCC Violations

Date: 4/28/2017 9:46:00 AM

City/State/Zip: Mount Kisco, New York 10549

Company Complaining About: AT&T

Description

See Account#319035599863 ,regarding 518-428-2691, 914-471-0823 and 914-486-0384 phone numbers.

My At&T digital Life, Shipping# 1z1A8967020192, was shipped from [REDACTED], Ardsley NY 10502-1115. The above as well as my Direct TV dish were being controlled and or monitored by the Connecticut AG Jespen, Ridge-field Police Department, WCPD, Mount Kisco Branch, Chief Brogan and NYPD Counter Terrorism Inspector Thomas Kavanaugh. The above was purchased from Mr. Kyle Bick of an Authorized AT&T retailer in Croton Falls NY.

My direct TV [REDACTED] shipped from Carol Stream Illinois was used in landmark FCC and Spying violations. The above has been reported to the FBI.

Due to the above, I have been obstructed from my Emails [REDACTED]

[REDACTED]

It came to my attention, the above, facilitated horrific and humiliating spying, including, but not limited to, Bathroom, Bedroom and other private exposures. The above situation has been reported to AG Sessions Offices and DOJ, under Crime Victim.

Lastly, The above is involved with an illegal apartment, owned by, Heritage Management Company. On a separate issue, the above was being utilized to Obstruct Justice involving notifications to AG, Mr. Jeffrey Sessions Offices and the President of the USA, Mr. Donald Trump.

Ticket: # 1594101 - Emails being deleted by aol with my authorization

Date: 4/28/2017 10:52:58 AM

City/State/Zip: Dundalk, Maryland 21222

Company Complaining About: Verizon

Description

I migrated my email service from Verizon to AOL. I know have my emails coming into my inbox and being sent to the trash bin automatically within hours of receiving them. I have made numerous calls to Verizon and AOL. AOL states they cannot offer me support unless I pay for it. Verizon states do not pay them it is an issue with them (AOL and I shouldn't have to pay to resolve the problem.

[Ticket: # 1594190 - unwanted email from Margaret Sanchez](#)

Date: 4/28/2017 11:18:54 AM

City/State/Zip: Raleigh, North Carolina 27609

Company Complaining About: Kloudhire.com

Description

Has no unsubscribe help - I emailed back many times to unsubscribe but still getting emails

Ticket: # 1594297 - Cancellation service

Date: 4/28/2017 11:42:06 AM

City/State/Zip: Los Angeles, California 90046

Company Complaining About: AT&T

Description

Provider refused to cancel the service and close the account. They are demanding some PIN # or name off favorite restaurant that I don't remember setting up. I already moved to new location and I don't need this service anymore. Per their request I called from the registered phone number to close the account (by the way - this registered phone number belongs to different person now) , but they still refused to cancel the service. They are still demanding PIN # and refused to reset PIN or sent by email temp PIN. I offered them confirm over the phone DOB, last 4 digits of social security, other information that confirm that I am their customer, but they refused. AT&T offered to walk in AT&T store and cancel the service, but by the time I am returned from work, AT&T store is closed. No any other options to close the account. I called to AT&T 3 times and Last attempts to cancel the service and close the account was on 04.28.17 and was unsuccessful.

Ticket: # 1594494 - Internet Fraud Scam

Date: 4/28/2017 12:35:39 PM

City/State/Zip: St. Augustine, Florida 32084

Company Complaining About: Comcast

Description

4/27/17

Doreen Emlet

240 Whispering Woods Lane

St. Augustine, FL 32084

904-342-8873

I was told by a friend of mine; Russ Hampton Jr., on Facebook to go onto this web site: "Agent Mary Williams" to apply for a legit Federal Government Grant.

I went to her website and spoke with her via messenger online and she told me to send \$4,000 to her cashier: Here is the cashier info. that she gave me:

Account number: [REDACTED]

Account name : [REDACTED]

Bank name: Wells Fargo

Location: Houston , Texas.

- -and in doing she would then process the paperwork for me to get \$400,000 in Federal Government Grant Money. She did not ask me for any of my personal banking information and the website looked real. There was what looked like bonified pics of Government Grant Logos and even other members on there who said they also applied and got their grants. So, I did.

In addition; she gave me her email address: [REDACTED] and said to email her a copy of the bank receipt - which I did.

A couple of hours later I found out that someone had hacked my facebook friend's page and it wasn't really him telling me that he had done the process!

I ran back to the bank and even though it had only been a couple of hours after the transaction they said all they could do was report it to their Loss Prevention Dept. and that I should file a police report. Today she said she needed another \$1,000 to complete the transaction. I asked for my money back and she blocked me.

Ticket: # 1594725 - porn site that came onto screen and a phone number to call

Date: 4/28/2017 1:34:15 PM

City/State/Zip: North Fort Myers, Florida 33917

Company Complaining About: Comcast

Description

I tried to access RUSTICA FOODS . COM. Instead a porn photo came up with a window to call 866 988 4157. They asked me to open a new tab www.fastsupport.com. I did not and hung up the phone.

Ticket: # 1594770 - Scammers

Date: 4/28/2017 1:44:28 PM

City/State/Zip: Flower Mound, Texas 75077

Company Complaining About: Frontier Communications

Description

Upon logging into my computer there was a voice message telling me that my Microsoft computer had been infected and my passwords and credit card info was being transmitted to a third party. I was instructed to call 1 877 382 9050 so that a Microsoft technician would walk me through a process to correct the problem. This is a scam, trying to get people's personal info. Not Microsoft. These people are in a foreign country.

Ticket: # 1595027 - Sprint and Fraud

Date: 4/28/2017 2:50:30 PM

City/State/Zip: Long Beach, California 90815

Company Complaining About: Sprint

Description

I have contacted Sprint many times as now one is able to help me. I am being charged for a phone and line that was ported off of my account and being charged 700\$ for it. I tried to get the line back but nothing and no other solution or even a offer to waive the fees. I am now filing a complaint with the BBB and FCC against Sprint who was failed to help me. I will also be ending my service with sprint after being with them for a few years.

Ticket: # 1595226 - Be hacked and DOS attacks

Date: 4/28/2017 3:47:10 PM

City/State/Zip: Lexington, North Carolina 27292

Company Complaining About: Windstream Communications

Description

I sent Nest security an email because I caught some google and Amazon tech addresses sending DOS attacks to shut down my network and hack my router. I also caught a hack on going through one of the cameras via the mac address. I paid a lot of money for the nest system and have had nothing but attack after attack. I didn't find out google was the parent company until I spoke to a customer service rep. now that being said they already got in trouble for censoring conservative website searches. I am a conservative, ex military, and don't believe in the NWO or the illuminati and vocal about it. Now if they are harassing me or taking down my security to hurt me there is a serious problem. I have a neighbor who moved in at night and leaves there light off at night and when coming and going from the house. They don't fit the demographic and I have noticed cell phone cutouts and wifi jamming or de-authorization of my wifi devices. Different people come and go and there are kids involved. But I believe they are using some illegal or government restrict devices to do this.

Ticket: # 1595696 - fraudulent account

Date: 4/28/2017 7:07:12 PM

City/State/Zip: Phoenix, Arizona 85044

Company Complaining About: Centurylink

Description

An account was fraudulently opened while I was a customer with century link. The account was then reported to the credit agency as a delinquent account. Century link representatives were very rude and unhelpful. I have honestly never been treated as badly as I have with Century Link representatives. I now have a fraud account on my credit report affecting my whole score and my attempt to buy a home. They have nothing to fix this problem for me and I have now been on hold for 1 hour and 15 minutes and still waiting.

Ticket: # 1595725 - Phishing emails from an India based hostile company

Date: 4/28/2017 7:29:04 PM

City/State/Zip: Plano, Texas 75023

Company Complaining About: Time Warner

Description

I keep getting dirty and unruly emails from some of my opponents from India. They try to trap me in some illegal activities. Since I have taken legal actions against white collar criminals, they take revenge. They have done identity theft and are active invisibly, harassing our family.

Ticket: # 1595761 - Hobby town refuses to unsubscribe me from their mailing list

Date: 4/28/2017 7:58:17 PM

City/State/Zip: Salem, Virginia 24153

Company Complaining About: Verizon Wireless

Description

As the subject says ^

I've unsubscribed three times, and yet the spam persists - email is 'newsletters@n.hobbytown.com'



Ticket: # 1595890 - website nextdoor.com

Date: 4/29/2017 12:16:46 AM

City/State/Zip: Anaheim, California 92804

Company Complaining About: Nextdoor.com

Description

I'm concerned about the control of posting, loss of 1st Amendment and watching of every neighborhood in this nation.

[Ticket: # 1596049 - Radaris.com, keeping me from getting a job](#)

Date: 4/29/2017 11:06:10 AM

City/State/Zip: Brooklyn, Michigan 49230

Company Complaining About: Frontier Communications

Description

Radaris.com is showing my age and address. This has prevented me from getting interviews for a job because of my age. I look a lot younger than I am. I followed their instructions to remove my information from a google search, however, their system either never sends you a verification code to your phone, and when you get it and key it in the system does NOTHING once you enter and submit the code. I called and was put on hold for a long time and then the call hung up. There is no one there to take your call. This is unlawful, and an invasion of my privacy!!!! Please help! Lori Mantyla

[Ticket: # 1596211 - Microsoft is blocking me from deleting Hotmail account](#)

Date: 4/29/2017 1:46:46 PM

City/State/Zip: Brooksville, Florida 34601

Company Complaining About: Bright House

Description

MicroSoft is blocking me from deleting an unwanted hotmail email account harmant8@hotmail.com and keeps saying they are temporary problem and won't take the security code, trying to make it more difficult to close the account and won't allow me to delete the email account.

Ticket: # 1596439 - Too many commercials

Date: 4/29/2017 6:56:22 PM

City/State/Zip: Livingston, New Jersey 07039

Company Complaining About: Comcast

Description

Hi

I am paying every month for years to watch news from the Israeli channel (682 on Comcast.)

I believe that the owners of this specific channels lost their touch with reality with the amount of commercials and advertising abnormal amount for any channel that should be under your supervision.

Ticket: # 1596911 - Microsoft Outlook free account and two free Skype accounts

Date: 4/30/2017 4:33:06 PM

City/State/Zip: Los Angeles, California 90013

Company Complaining About: Microsoft Corporation

Description

Microsoft Corp. makes it VERY difficult to delete accounts with them. Basically, it's nearly impossible to find out how to delete an account. And, even when I had a past issue with deleting another account, Microsoft made me wait 60 days before they would "officially" delete it. I believe Microsoft's policies are very unfair because they are holding on to my personal, private information, such as my email and my birth date. Isn't there a way that the FCC could demand that Microsoft change their policies and make it easier and quicker for me to delete the accounts I have signed up for? I am definitely not alone in my complaint. If you look at the web site for the Better Business Bureau, as well as other places on the internet, you will see that there are literally hundreds of complaints already lodged against Microsoft.

Ticket: # 1596950 - Unauthorized Email Account Access

Date: 4/30/2017 5:10:11 PM

City/State/Zip: Sebring, Florida 33871

Company Complaining About: Verizon Wireless

Description

Google or the CIA continue to illegally access my email account, [REDACTED], changing the status of spam from Office Depot emails to my main inbox, simply to annoy me.

Ticket: # 1596960 - Unwanted emails

Date: 4/30/2017 5:26:04 PM

City/State/Zip: Sierra Vista, Arizona 85650-7005

Company Complaining About: Cox

Description

I have no account with LinkedIn but I am receiving emails in someone else's name. I can't get them to stop

Ticket: # 1597159 - Voting Information Removal Request

Date: 4/30/2017 8:47:59 PM

City/State/Zip: Morrison, Colorado 80465

Company Complaining About: Coloradoresidentdb.com

Description

To whom it may concern,

I would like to formally complain about the mass publication of personal information and request the immediate removal of the following content:

https://coloradoresidentdb.com/person/601002277/conner_david_lambden hosted using the domain name "coloradoresidentdb.com" due to the blatant nonconsensual misuse of public information.

The abusing website falsely claims on their FAQ page (<https://coloradoresidentdb.com/faq>) that they "have zero control over search engines or other entities caching/scraping this information" despite obvious evidence to the contrary and the existence of the "NoIndex Meta Tag" (<https://en.wikipedia.org/wiki/Noindex>) honored by all major search engines. They also claim that they will only "remove information in special and extremely rare circumstances".

Furthermore, they claim on the FAQ page: "We do not control any information contained on any domain other than coloradoresidentdb.com," despite links to the following identical-looking websites: floridaresidentdb.com, ohioresidentdb.com, oklahomaresidentdb.com, etc.

While the state of Colorado is required to give this information to anyone who asks, this type of mass public publication of personal information is an unwarranted exploitation of government data and a direct violation of personal online privacy. Please let me know if you have any questions. Thanks.

████████

Ticket: # 1597266 - Net Neutrality

Date: 4/30/2017 10:27:17 PM

City/State/Zip: New York, New York 10024

Company Complaining About: Irrelevant

Description

revoking net neutrality in the USA will hurt all 1st world countries, and will hurt small businesses and individuals alike. i am against this. please do something to keep net neutrality.

[Ticket: # 1597522 - solicitation emails](#)

Date: 5/1/2017 8:28:31 AM

City/State/Zip: Rosemount, Minnesota 55068

Description

Fax Ticket Ready For Data Entry

[Ticket: # 1597577 - Internet Issue](#)

Date: 5/1/2017 8:58:27 AM

City/State/Zip: Saratoga, California 95070

Description

Postal Mail Ticket Ready For Data Entry

Ticket: # 1598306 - Unlimited Data with Limited Sharing and Locked Devices

Date: 5/1/2017 1:05:01 PM

City/State/Zip: Philadelphia, Pennsylvania 19139-2005

Company Complaining About: Comcast

Description

I was a victim of Internet based FRAUD since 2005 and I nor my small business have fully recovered from Internet based crimes that Wireless and Data Service providers make consumers like myself as easy targets.

I have been using APPLE devices since returning to the USA in 2009 as a result of an Internet base crime perpetrated against me that local State and Federal agencies in Pennsylvania refused to investigate, although reported. I left AT&T after I discovered that AT&T was allowed to sell APPLE devices that were ALTERED (Locked) to suspended and prohibit the full capabilities of the iPhone. During my time with AT&T, I purchased 2 iPhones that AT&T controlled the IMEIs long after the phones were paid for by slowing data feeds on unlimited data plans, disallowed iCloud storage resulting in the permanent lost of personal and business content , slowing data speeds where emails could not be sent or received, and when using the HOTSPOT feature to connect a laptop computer or MACBOOK Pro caused security breaches giving hackers access to KEYCHAIN, an app that stores all passwords to Internet based personal and business applications. When I complained to AT&T, it resulted in predatory and retaliatory behaviors against me - such as billing errors resulting in disconnecting service during PEAK hours and seasons, resulting in loss of income and opportunity for us as a minority woman small business owner.

I left AT&T to go to T-Mobile where I was slammed and crammed to no end, worst than AT&T as it turns out. I owned my iPhone 4 that was still locked by AT&T two years after I owned it as discovered once the phone could not be added to the T-Mobile network resulting in my purchase of a Pre-paid Android device as I had to pay and wait for AT&T to release my IMEI to a 3rdParty provider to than give it to T-Mobile in 2015. Once the IMEI was released, I was able to use my IPHONE but now had two lines with T-Mobile that I did not need, but was slammed into purchase without any options other than to spend money and discover the Services do not work or are not compatible, like in the case of purchasing an Android device to use with Apple products.

T-Mobile partnered with GoDaddy to offer a free domain and web builder; however, one can not build a website on a mobile phone or without UNLIMITED data. T-Mobile does not offer UNLIMITED data outside of mobile phones and there are no options for using the partnered service. When I began to use the domain on the T-Mobile network, my data completely stalled and or timed out. I was promised a Small Business Rep from the beginning to help me navigate the Services that I called to complain about as they were not working, but it never happened. After registering my domain name, GoDaddy began to slam me into paying for Services that my T-Mobile network did not allow me to fully access since July 2015, thus in July 2016 I did not continue with GoDaddy, yet to date I still have an account.

I started a Lease on my iPhone 6 in November 2015 with T-Mobile on a "Jump"plan. I never upgraded my phone because I noticed that the same behaviors of AT&T were being practiced by T-MOBILE, especially when I chose not to spend any additional money on upgrades or new device

purchases, thus in 2016 July, I started with COMCAST Business to have a real Business phone line and unlimited data across my devices. I have Business Voice Mobility with COMCAST business however even with unlimited data with T-Mobile, TMOBILE BLOCKS THE CALLS COMING INTO MY CELLPHONE AND I CONTINUE TO MISSING CALLS ORIGINATING FROM MY BUSINESS LANDLINE PHONE.

Now that I have unlimited data and hotspot access with COMCAST Business XFINITY since July 2016, I have had a variety of connectivity problems with my leased iPhone sharing and communicating with my owned iPad and MacBook Pro that are directly related to the LOCKED iPhone with T-MOBILE. From my experience with AT&T, mobile phones purchased from a Mobile Service provider, disallow the consumer from having FULL access thru the IMEI. Because T-MOBILE controls the IMEI, I have been paying T-MOBILE and COMCAST Business for SERVICES that neither care about me using. I am at the end of my lease with TMOBILE now. MAY 2017, I will have to purchase my IPHONE from T-MOBILE instead of purchasing from APPLE, because T-MOBILE is no longer a part of the Upgrade program, yet I was told by T-Mobile Small Business over the phone that I could upgrade at APPLE and still use the T-Mobile network. The advantage in buying from APPLE is that the device is unlocked; however, T-Mobile can not slam or cram a consumer if the phones are not locked by them.

Meanwhile since July 2016 and within in the recent months of 2017, I have had OVER BILLING ISSUES BY BOTH DATA AND INTERNET PROVIDERS OF my small business, T-Mobile and Comcast Business. When I have sought to correct billing errors with both since DECEMBER 2016, it was corrected over the phone, but never reflected on my Bill, and both Providers, T-Mobile and COMCAST Business have been over-charging my account, adding fees as if they are legitimate, and robocalling to force me to pay fraudulent bills by ignored recorded arrangements or corrections by their own employees.

Both companies, T-Mobile and COMCAST Business take FULL advantage of consumers like me, but disconnecting service to the point that my only option is to PAY fraudulent charges and to argue with unprofessional phone reps.

Last month I paid \$123 to T-Mobile when the bill should have been less than \$80, but the electronic billing seems to justify the fraudulent charges and TMobile has refused to correct or refund. COMCAST Business has a past due charge on my account of \$165 which is more than my monthly service of \$130.00 per month of which I have paid much more with the promise over the phone by COMCAST Business to correct. Now, they refuse to justify the charges, so instead they will slow down data or like in the case of February, my Business secured Network was disconnected without my knowledge and left my MACBOOK Pro and all my personal and business data for at least a week vulnerable on their open PUBLIC Comcast network.

My data was breached...I could not connect to my Social media accounts, FaceBook, Twitter, Pintrest, etc. because my passwords were changed. Between TMOBILE and COMCAST, my personal and business data on my Apple devices have been compromised.

I currently , APRIL 29, 2017, have an email from APPLE ID Subject: READING "Important - Statement account be is available log in to reactivated!". The body of the email states "For your protection, Now your Apple ID we Locked". From the grammatical errors, this appear to be a fraudulent email, but who knows. A month ago, my iPhone had a Systems Update and I lost many of my personal and business contacts and they can not be recovered on the T-Mobile network. The

contacts have been erased from all the Apple devices as they all communicate with the IPHONE, yet T-Mobile and Comcast expect payment when I am not receiving the services and security I pay for.

It is obvious that the money made by these Providers is not enough, as COMCAST was named as one of the companies ready to sell personal and business data of consumers on their network to the highest bidder. My Civil Rights as an American Citizen are being violated. How can my competitor or a cyber criminal just request and pay these Providers, Comcast and T-Mobile to cripple, steal and destroy the business of a small business? When a consumer makes the Providers aware of billing errors, data breaches, etc. how can the Providers be allowed to not listen and resolve these issues from paying Consumers?

For these reasons, I, as promised to T-Mobile and COMCAST Business am reporting these issues to the FCC. From the reports and the enforcement of laws that govern telecom and Internet, I, as a personal and business consumer, my issues are not isolated. These

Ticket: # 1598810 - Internet / Telephone services Disrupted by Hacking through Verizon Routers

Date: 5/1/2017 3:21:06 PM

City/State/Zip: Accokeek, Maryland 20607

Company Complaining About: Verizon

Description

Hackers are disabling current telephone and internet services using mobile media services and the lack of security on their equipment. International movies/TV/internet/services/are being used through mobile capability using our bundle without our permission. Our account information has been compromised and we have notified Verizon Wireless and Residential multiple times since November 2016. We filed a police report twice. Our internet and telephone services are often blocked and disabled due to Verizon's lack of concern for cybersecurity of residential customers. We were told Verizon provides for corporate only. We have tried every product to protect ourselves and suffer constant ID theft. We see the nefarious commands sent on our iPhones in the system analytic logs. We are force to pay for services we often can't use because they are being blocked or the hackers have taken captive.

Ticket: # 1599017 - My service was changed without consent

Date: 5/1/2017 4:20:42 PM

City/State/Zip: Worthington, Ohio 43085

Company Complaining About: AT&T

Description

On April 9th, a tech was at my home to resolve connectivity issues. Without my knowledge or consent, he called in and changed my service in order to drop my internet speed to get my internet to work again. This caused me to contact them to find out why my service had been altered, at which time the agent changed it back; this caused my service to go out again (the chat with this agent - during which he admits my service was indeed changed without my consent - is attached). This situation resulted in me spending a total of about 3-4 hours of my time to get everything resolved and my service up and running again. For my troubles, they ended up giving me a mere \$30 credit; I do not feel this adequately compensates me for the wasted time, effort, and aggravation the original action caused. I also wanted you to be aware of this situation, in case there is some action you can take against them for changing a customer's service without consent so this same problem does not happen to someone else.

Ticket: # 1599241 - Assurance Wireless phone hack

Date: 5/1/2017 5:31:05 PM

City/State/Zip: San Francisco, California 94103

Company Complaining About: Assurance Wireless

Description

Consumer state some one is listening to her phone conversations and hacking her phone. Some one is jamming her signal on her cell phone. Some one remote access police phone number from consumer's cell phone. The unknown person got in consumer's contact list and delete the police officer phone number and consumer have to keep dialing the phone number. The unknown person is jamming the signal and the phone number. Assurance Wire less told consumer to file jamming signal complaint with FCC. Ralph Mitchell is involved in hacking consumer's cell phone. Mary Ann Wilson watching consumer and hacking consumer's phone. Some one told consumer that was with Assurance Wireless and there is a big outage in consumer's area and consumer will not be able to use her phone service until Wednesday, may 3, 2017. Consumer had problem for 2 years where she lives at. Consumer live at the Allen Hotel and cut consumer's important phone calls. Consumer is threat by the violator and they jamming signal when she turn on her cell phone .The violators can track her movements from her hone and they stark consumer and show up at her doctors appointments. appointments.

Ticket: # 1599654 - Someone is hacking to my modem

Date: 5/1/2017 9:37:36 PM

City/State/Zip: New Kensington, Pennsylvania 15068

Company Complaining About: Comcast

Description

Reply from 192.168.100.1: bytes=32 time=29ms TTL=61

Request timed out.

Reply from 192.168.100.1: bytes=32 time=35ms TTL=61

Reply from 192.168.100.1: bytes=32 time=40ms TTL=61

Reply from 192.168.100.1: bytes=32 time=5ms TTL=61

Reply from 192.168.100.1: bytes=32 time=812ms TTL=61

Reply from 192.168.100.1: bytes=32 time=969ms TTL=61

Reply from 192.168.100.1: bytes=32 time=20ms TTL=61

Request timed out.

Reply from 192.168.100.1: bytes=32 time=21ms TTL=61

Reply from 192.168.100.1: bytes=32 time=1064ms TTL=61

Reply from 192.168.100.1: bytes=32 time=20ms TTL=61

Request timed out.

Reply from 192.168.100.1: bytes=32 time=1073ms TTL=61

Reply from 192.168.100.1: bytes=32 time=8ms TTL=61

Reply from 192.168.100.1: bytes=32 time=217ms TTL=61

Reply from 192.168.100.1: bytes=32 time=520ms TTL=61

Reply from 192.168.100.1: bytes=32 time=794ms TTL=61

Reply from 192.168.100.1: bytes=32 time=13ms TTL=61

Reply from 192.168.100.1: bytes=32 time=429ms TTL=61

Reply from 192.168.100.1: bytes=32 time=771ms TTL=61

Request timed out.

Reply from 192.168.100.1: bytes=32 time=731ms TTL=61

Reply from 192.168.100.1: bytes=32 time=40ms TTL=61

Reply from 192.168.100.1: bytes=32 time=506ms TTL=61

Reply from 192.168.100.1: bytes=32 time=777ms TTL=61

Reply from 192.168.100.1: bytes=32 time=1095ms TTL=61

Reply from 192.168.100.1: bytes=32 time=26ms TTL=61

Reply from 192.168.100.1: bytes=32 time=140ms TTL=61

[Ticket: # 1599700 - Someone is freaking me out at comcast and spying on my pesonality](#)

Date: 5/1/2017 10:02:36 PM

City/State/Zip: New Kensington, Pennsylvania 15068

Company Complaining About: Comcast

Description

We are having some trouble connecting to My Account

Want to pay bill? Quick Bill Pay

Ticket: # 1599789 - I am being monitored.

Date: 5/1/2017 11:23:55 PM

City/State/Zip: Pasco4, Washington 99301

Company Complaining About: Charter

Description

I am being monitored. Spectrum/Charter.com is my ISP <https://www.robtext.com/dns-lookup/charter.com>, my DNS is tandac-browsermessing.charter.net. This happened years ago and I dropped them, picking them up just two months ago. Nothing I've done in the past or present requires this "attention". I've had a keylogger installed by them, and many intrusions, a few recored by WireShark.

This is a short complaint, I have records, and much more involved. This started by having a reused phone number (to activate a modem) that owned them money, while they had my bank card to draw from each month.

They have been contacted, nobody in support will touch this.

Thank You
Michael Mullen