

**HOSPITAL ROBOCALL PROTECTION GROUP
VIRTUAL MEETING AGENDA**

**Federal Communications Commission
Washington, DC**

**Monday, December 14, 2020
10:00 a.m. – 12:30 p.m. (EST)**

- 10:00 AM** **Call to Order by HRPG DFO Donna Cyrus**
- Introduction of Dave Summitt, HRPG Chair, Patrick Halley, HRPG Vice Chair, and Aliza Katz, DDFO
- 10:05 AM** **Welcome and Opening Remarks by Ajit Pai, Chairman, FCC**
- 10:15 AM** **Welcome by Patrick Webre, Chief, FCC Consumer and Governmental Affairs Bureau**
- 10:20 AM** **Brief Remarks by HRPG Chair, Dave Summitt**
- 10:25 AM** **Brief Remarks by FCC Commissioner Brendan Carr and FTC Commissioner Noah Phillips**
- 10:30 AM** **Executive Summary of HRPG Best Practices Recommendations by HRPG Vice Chair, Patrick Halley**
- 10:35 AM** **Background**
- Why We Are Here: The Impact of Robocalls on Hospitals
Dave Summitt, HRPG Chair
 - Industry Efforts to Stop Unlawful Robocalls
Patrick Halley, HRPG Vice Chair
 - Government Regulatory and Enforcement Efforts to Stop Unlawful Robocalls
Kristi Thompson, Chief, Telecommunications Consumers Division, Enforcement Bureau, FCC (alternate to FCC Commissioner Carr)
- 10:50 AM** **Break**
- 11:00 AM** **How Voice Service Providers Can Better Combat Unlawful Robocalls Made to Hospitals (Working Group 1)**
- Joseph DeLotto, Working Group 1 Chair
- 11:15 AM** **How Hospitals Can Better Protect Themselves From Unlawful Robocalls (Working Group 2)**
- John Riggi, Working Group 2 Chair
- 11:30 AM** **How the Federal and State Governments Can Help Combat Unlawful Robocalls (Working Group 3)**
- Creecy Johnson, Working Group 3 Chair
 - Kristi Thompson, Working Group 3
- 11:45 AM** **HRPG Best Practices Recommendations: Discussion and Vote by Full Committee**
- Discussion and vote conducted by HRPG Chair and Vice Chair
- 12:00/12:15 PM** **Questions from the Public**
- 12:15/12:30 PM** **Adjournment**