



Federal Communications Commission
Washington, D.C. 20554

Approved by OMB
3060-1122
Expires: March 31, 2018
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hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction
Illinois

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Cindy Barbera-Brelle	Statewide 9-1-1 Administrator	Illinois State Police



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B. Overview of State or Jurisdiction 911 System

- 1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2016:**

PSAP Type¹	Total
Primary	255
Secondary	23
Total	278

With the implementation of the State’s Emergency Telephone System Act, the State of Illinois had approximately 257 Public Safety Answering Points (PSAPs) and approximately 24 Emergency Telephone System Boards (ETSBs) or Joint Emergency Telephone System Boards (Joint ETSB’s) without a PSAP or PSAP’s. In anticipation of moving the State towards a statewide Next Generation 9-1-1 system, the Act required consolidation of PSAPs and ETSBs/Joint ETSBs. The Act requires any 9-1-1 Authority that does not have a PSAP within its jurisdiction (a Paper Emergency Telephone System Board) to be consolidated. Additional consolidation requirements are based on population and the number of ETSBs/Joint ETSBs and PSAPs within an area.

¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014_2014072.pdf .



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2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2016:

Number of Active Telecommunicators	Total
Full-Time	3,130
Part-time	507

3. For the annual period ending December 31, 2016, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

Amount	\$140,583,131 State not including Chicago
(\$)	\$136,250,060 Chicago

- 3a. If an amount cannot be provided, please explain why.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2016 to December 31, 2016.

Type of Service	Total 911 Calls (includes Chicago)
Wireline	3,832,569

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See *Master Glossary* at 137.



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Wireless	7,691,231
VoIP	Included in Wireline Total
Other	
Total	14,247,823

C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*

- Yes
- No

1a. If YES, provide a citation to the legal authority for such a mechanism.

50 ILCS 750/ - Emergency Telephone System Act

1b. If YES, during the annual period January 1, 2016 to December 31, 2016, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.

Yes. The Emergency Telephone System Act with an effective date of January 1, 2016 equalized the surcharge collected for wireline, wireless and VoIP across the State, except for the City of Chicago, to \$.87.

The City of Chicago's surcharge is \$3.90.

Prepaid wireless was increased to 3%.



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2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.

- The State collects the fees
- A Local Authority collects the fees
- A hybrid approach where two or more governing bodies
(e.g., state and local authority) collect the fees

3. Describe how the funds collected are made available to localities.

- Surcharge distribution:
 - \$0.013 to counties with population less than 100,000;
 - \$0.033 to Wireless Carrier Reimbursement Fund (decreased phase out over 5 years, will then allow wireless carriers to keep 3% of surcharge similar to wireline); and
 - \$0.007 to ISP for administrative costs.

- From remaining surcharge:
 - 2014 wireline and VOIP amounts to 911 authorities;
 - 911 network costs;
 - Expenses incurred by Administrator and the Board, and costs associated with procurement of NG911 network;
 - Funds held in reserve for grants (up to \$12.5 million in FY 2016 and FY2017, up to \$13.5 million in FY 2018, up to \$14.4 million in FY 2019, up to \$15.3 million in FY 2020, up to \$16.2 million in FY 2021, up to \$23.1 million in FY2022 and up to \$17.0 million thereafter); and
 - All remaining funds to the 911 authorities.



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D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.		
Jurisdiction	Authority to Approve Expenditure of Funds <i>(Check one)</i>	
	Yes	No
State	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Local <i>(e.g., county, city, municipality)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)		
The State is subject to having an appropriation.		
Locals are subject to allowable expenditures as defined in the 50 ILCS 750/35.		

2. Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one.*

- Yes
- No

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

50 ILCS 750/35

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.



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E. Description of Uses of Collected 911/E911 Fees

- 1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

Funds collected by the State of Illinois are not obligated do not support activities, programs and organizations for 911 or E911 purposes.

Local authorities may obligate funds received to support activities, programs and organizations for 911 or E911 purposes. That information is not reported to the State.



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2. Please identify the allowed uses of the collected funds. Check all that apply.			
Type of Cost		Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of building/facility	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Personnel Costs	Telecommunicators' Salaries	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Training of Telecommunicators	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Administrative Costs	Program Administration	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Travel Expenses	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of Radio Dispatch Networks	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Grant Programs		<input checked="" type="checkbox"/> If YES, see 2a.	<input type="checkbox"/>



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2a. During the annual period ending December 31, 2016, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.

The Act allows for the Advisory Board to set aside money from surcharge received to fund grants to assist in offsetting nonrecurring costs associated with 9-1-1 system consolidation. The Statewide 9-1-1 Administrator administers the grant program for the Department by establishing a grant request, reviewing grant applications and ultimately determining grant recipients. Grants are given out on a priority basis based on enumerated criteria as outlined below:

GRANT PRIORITIES

- Unserved Counties
- Consolidations
- NG911
- Reimbursement for Consolidation Costs Incurred from 2010 to 2015

F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.		
Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	\$0.87	State
Wireless	\$0.87	State
Prepaid Wireless	3%	State
Voice Over Internet Protocol (VoIP)	\$0.87	State
Other		



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2. For the annual period ending December 31, 2016, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	\$73,278,474
Wireless	\$141,008,742
Prepaid Wireless	\$6,937,067
Voice Over Internet Protocol (VoIP)	\$12,846,021
Other	\$0.00
Total	\$234,070,304 (All Amounts include Chicago data except for Prepaid Wireless)

- 2a. If an amount cannot be provided, please explain why.

3. Please identify any other sources of 911/E911 funding.

There are no other sources of funding.



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Question	Yes	No
4. For the annual period ending December 31, 2016, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.		

5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	30%
Local 911 Fees	0% except Chicago 100% - Chicago
General Fund - State	10%
General Fund - County	60%
Federal Grants	0%
State Grants	0%



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G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

Question	Yes	No
1. In the annual period ending December 31, 2016, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.		
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. <i>(Add lines as necessary)</i>	



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H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
<p>1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)</p>		
<p>By October 1, 2016, and every October 1 thereafter, each emergency telephone system board, qualified governmental entity, or unit of local government receiving surcharge money shall report to the Department audited financial statements showing total revenue and expenditures for the previous fiscal year in a form and manner as prescribed by the Department. Such financial information shall include:</p> <ul style="list-style-type: none"> (1) a detailed summary of revenue from all sources including, but not limited to, local, State, federal, and private revenues, and any other funds received; (2) operating expenses, capital expenditures, and cash balances; and (3) such other financial information that is relevant to the provision of 9-1-1 services as determined by the Department. <p>If an emergency telephone system board or qualified governmental entity that receives funds from the Statewide 9-1-1 Fund fails to file the 9-1-1 system financial reports as required under this Section, the Department shall suspend and withhold monthly disbursements otherwise due to the emergency telephone system board or qualified governmental entity until the report is filed.</p> <p>Any monthly disbursements that have been withheld for 12 months or more shall be forfeited by the emergency telephone system board or qualified governmental entity and shall be distributed proportionally by the Department to compliant emergency telephone system boards and qualified governmental entities that receive funds from the Statewide 9-1-1 Fund.</p> <p>Any emergency telephone system board or qualified governmental entity not in compliance with this Section shall be ineligible to receive any consolidation grant or infrastructure grant issued under this Act.</p> <p>Several 9-1-1 Authorities failed to file the required financial information and surcharge funds were withheld until they complied with the requirement.</p>		



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Question	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)		

I. Description of Next Generation 911 Services and Expenditures

Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1a. If YES, in the space below, please cite any specific legal authority:		
<p>50 ILCS 750/30(b)(2)(D) (D) Funds may be held in reserve by the Statewide 9-1-1 Advisory Board and disbursed by the Department for grants and for NG9-1-1.</p> <p>50 ILCS 750/35(8) (8) The defraying of expenses incurred to implement Next Generation 9-1-1, subject to the conditions set forth in this Act.</p>		



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Question	Yes	No
2. In the annual period ending December 31, 2016, has your state or jurisdiction expended funds on Next Generation 911 programs? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2a. If YES, in the space below, please enter the dollar amount that has been expended.		
Amount (\$)		



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3. For the annual period ending December 31, 2016, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on the ESInet	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
				Yes	No
a. A single, state-wide ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
b. Local (e.g., county) ESInet	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
c. Regional ESInets	<input checked="" type="checkbox"/>	<input type="checkbox"/>	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Name of Regional ESInet: Counties of Southern Illinois			15	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet: Henry/Putnam Counties			4	<input type="checkbox"/>	<input type="checkbox"/>



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4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2016.

The Department of State Police designed and issued a competitive request for a proposal to secure the services of a consultant to complete a feasibility study on the implementation of a statewide Next Generation 9-1-1 network in Illinois in June 2016.

A consulting firm was selected and a contract signed in December 2016.

13 Counties in Northern Illinois have entered into an agreement with a provider to deploy a NG911 ESInet. An implementation date has not been scheduled.

Question	Total PSAPs Accepting Texts
5. During the annual period ending December 31, 2016, how many PSAPs within your state implemented text-to-911 and are accepting texts?	Data for the 2016 implementations are not specifically documented. At 2016 year end 29 PSAP's were accepting texts.
Question	Estimated Number of PSAPs that will Become Text Capable
6. In the next annual period ending December 31, 2017, how many PSAPs do you anticipate will become text capable?	The State is exploring the possibility of deploying a Statewide text-to-911 solution.



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J. Description of Cybersecurity Expenditures

Question	Check the appropriate box		If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2016, did your state expend funds on cybersecurity programs for PSAPs?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	

Question	Total PSAPs
2. During the annual period ending December 31, 2016, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?	0

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure Cybersecurity</i> (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>



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K. Measuring Effective Utilization of 911/E911 Fees

- 1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

On January 1, 2016, the State had 13 counties that were not provided 9-1-1. With the enactment of the Emergency Telephone System Act's priority for all counties to be served 2 counties began providing E911 service in 2016, 2 counties are projected to provide E911 service and 5 counties are planning to consolidate with an existing 9-1-1 Authority in 2017. 4 counties are in the process of submitting consolidation plans. Unserved counties benefited from \$5.3M in 9-1-1 Consolidation Grants.

Statewide 9-1-1 Advisory Report to the Illinois General Assembly
http://www.isp.state.il.us/docs/2017_911_Ann_Rpt.pdf