**sdfsd**

**Approved by OMB**

**3060-1122**

**Expires: March 31, 2021**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

1. **Filing Information**
2. **Name of State or Jurisdiction**

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| **State or Jurisdiction** |
| Indiana |

1. **Name, Title and Organization of Individual Filing Report**

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| --- | --- | --- |
| **Name** | **Title** | **Organization** |
| Edward Reuter | Executive Director | Indiana Statewide 911 Board |

1. **Overview of State or Jurisdiction 911 System**
2. **Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2018:**

|  |  |
| --- | --- |
| **PSAP Type[[1]](#footnote-1)** | **Total** |
| Primary | 91 |
| Secondary | 31 |
| **Total** | 122 |
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1. **Please provide the total number of active telecommunicators[[2]](#footnote-2) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2018:**

|  |  |
| --- | --- |
| **Number of Active Telecommunicators** | **Total** |
| Full-Time | 1805 |
| Part-time | 325 |

1. **For the annual period ending December 31, 2018, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

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| **Amount****($)** | $194,787,842.05 |

**3a. If an amount cannot be provided, please explain why.**

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1. **Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2018 to December 31, 2018.**

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| **Type of Service** | **Total 911 Calls** |
| Wireline | 392,870 |
| Wireless  | 2,975,795 |
| VoIP | 192,298 |
| Other + text | 215,784 |
| **Total** | 3,776,747 |

1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**
2. **Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check one.*
* Yes ………………….. X
* No ………………..….. [ ]

**1a. If YES, provide a citation to the legal authority for such a mechanism.**

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| **IC 36-8-16.6-11****Enhanced prepaid wireless charge; responsibility of eligible telecommunications carriers**Sec. 11. (a) The board shall impose an enhanced prepaid wireless charge on each retail transaction.Except as provided in subsection (e), the amount of the charge is one dollar ($1).(b) The board may increase the enhanced prepaid wireless charge to ensure adequate revenue forthe board to fulfill its duties and obligations under this chapter and IC 36-8-16.7. The followingapply to an increase in the enhanced prepaid wireless charge:(1) The board may increase the charge only one (1) time after June 30, 2015, and before July 1,2020.(2) The board may increase the charge only after review by the budget committee.(3) If the board increases the charge, the amount of the increase must be ten cents ($0.10).(c) A consumer that is the federal government or an agency of the federal government is exemptfrom the enhanced prepaid wireless charge imposed under this section.(d) This subsection applies to a provider that is designated by the Indiana utility regulatorycommission as an eligible telecommunications carrier for purposes of receiving reimbursementfrom the universal service fund through the administrator designated by the FederalCommunications Commission. A provider:(1) is not considered an agency of the federal government for purposes of the exemption set forthin subsection (c); and(2) with respect to prepaid wireless telecommunicationsservice provided to end users by the provider in its capacity as an eligible telecommunicationscarrier, is liable for the enhanced prepaid wireless charge imposed under subsection (e).(e) A provider described in subsection (d) shall pay to the board the following charges:(1) Not later than August 1, 2015, a one (1) time charge equal to the product of the followingfactors:(A) The enhanced prepaid wireless charge established under subsection (a).(B) The number of unique end users for which the provider received reimbursement from theuniversal service fund during the immediately preceding month.(C) The number of months under the current service agreement between each end user described inclause (B) and the provider for which the provider has received reimbursement from the universalservice fund before August 1, 2015.(2) Beginning September 1, 2015, and on the first day of each month thereafter, a charge equalto the product of the following factors:(A) The enhanced prepaid wireless charge established under subsection (a).(B) The number of unique end users for which the provider received reimbursement from theuniversal service fund during the immediately preceding month. The provider may bill and collectfrom each end user the charges calculated under this subdivision with respect to the end user.The provider shall determine the manner in which the provider bills and collects the charges. Aprovider may not bill and collect from an end user an amount greater than the charges paid by theprovider to the board with respect to the end user.*As added by P.L.113-2010, SEC.151. Amended by P.L.132-2012, SEC.15; P.L.107-2014, SEC.6;**P.L.157-2015, SEC.4.* |

**1b. If YES, during the annual period January 1, 2018 to December 31, 2018, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.**

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1. **Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees?** *Check one*.
* The State collects the fees …………………………………..X
* A Local Authority collects the fees ……………………….. [ ]
* A hybrid approach where two or more governing bodies

 (*e.g.*, state and local authority) collect the fees …………….. [ ]

1. **Describe how the funds collected are made available to localities.**

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| **IC 36-8-16.7-37****Board's administration of fund; board's expenses; distribution to counties**Sec. 37. (a) Subject to subsection (b), the board shall administer the fund in the followingmanner:(1) In each state fiscal year, the board may retain the lesser of:(A) ten percent (10%) of the statewide 911 fees deposited in the fund in the previous statefiscal year; or (B) the amount of fees deposited in the fund in the previous state fiscal year that would providefor the operating expenses of the statewide 911 system during the state fiscal year for whichthe fees are retained;to pay the board's expenses in administering this chapter and to develop, operate, and maintaina statewide 911 system. The board may decrease the amount of fees retained by the boardunder this subdivision.(2) After retaining the amount set forth in subdivision (1), the board shall distribute to thecounties the remainder of the statewide 911 fees in the fund. With respect to any state fiscalyear beginning after June 30, 2015, the board shall first ensure a distribution to each county inan amount that is equal to the total amount of statewide 911 fees distributed to the countyduring the fiscal year ending June 30, 2014.(3) If any statewide 911 fees remain in the fund after the distributions ensured undersubdivision (2), the board shall distribute the fees as follows:(A) Ninety percent (90%) of the fees shall be distributed to the counties based upon eachcounty's percentage of the state’s population.(B) Ten percent (10%) of the fees shall be distributed equally among the counties.(b) The board may not distribute money in the fund in a manner that impairs the ability of theboard to fulfill its management and administrative obligations under this chapter.As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015, SEC.11. |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

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| 1. **Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.**
 |
| **Jurisdiction** | **Authority to Approve** **Expenditure of Funds*****(Check one)*** |
| **Yes** | **No** |
| State | **X** | **[ ]**  |
| Local (*e.g.*, county, city, municipality) | **X** | **[ ]**  |
| **1b. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.)** |
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1. **Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.**
* Yes ………………….. X
* No ………………..….. **[ ]**

**2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

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| **IC 36-8-16.7-38****PSAP use of distributions; annual report to board; audits**Sec. 38. (a) A PSAP may use a distribution from a county underthis chapter only for the following:(1) The lease, purchase, or maintenance of communications service equipment.(2) Necessary system hardware and software and data base equipment.(3) Personnel expenses, including wages, benefits, training, andcontinuing education, only to the extent reasonable and necessary for the provision andmaintenance of:(A) the statewide 911 system; or(B) a wireline enhanced emergency telephone system funded under IC 36-8-16 (before its repealon July 1, 2012).(4) Operational costs, including costs associated with:(A) utilities;(B) maintenance;(C) equipment designed to provide backup power or systemredundancy, including generators; and(D) call logging equipment.(5) An emergency notification system that is approved by the board under section 40 of thischapter.(6) Connectivity to the Indiana data and communications system (IDACS).(7) Rates associated with communications service providers' enhanced emergency communicationssystem network services. |

**2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

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1. **Description of Uses of Collected 911/E911 Fees**
2. **Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

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| The Statewide 911 Board expended funds as follows:1. To pay the board’s expenses in administering this chapter and to
2. Develop, operate and maintain a statewide 911 system.

The Statewide 911 system is the public safety ESInet operated on behalf of the board by an independent contractor. The public safety ESInet receives all wireless 911 calls from every carrier and routes the calls to the appropriate PSAP. The network is also used for Text to 911 Services.The Statewide 911 Board distributes funds to the county auditor in each of the 92 counties. The counties fiscal body (county council) has the statutory authority for the appropriation of funds. The executive branch (county commissioners) have the statutory authority to approve claims for payment from the appropriated funds. IC 36-8-16.7-38 (see 2a above) restricts the use of the 911 funds at the local level. |
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| 1. **Please identify the allowed uses of the collected funds. *Check all that apply*.**
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| **Type of Cost** | **Yes** | **No** |
| **Operating Costs** | Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software) | **X** | **[ ]**  |
| Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software) | **X** | **[ ]**  |
| Lease, purchase, maintenance of building/facility | **[ ]**  | **X** |
| **Personnel Costs** | Telecommunicators’ Salaries | **X** | **[ ]**  |
| Training of Telecommunicators | **X** | **[ ]**  |
| **Administrative Costs** | Program Administration | **X** | **[ ]**  |
| Travel Expenses | **X** | **[ ]**  |
| **Dispatch Costs** | Reimbursement to other law enforcement entities providing dispatch | **[ ]**  | **X** |
| Lease, purchase, maintenance of Radio Dispatch Networks | **X** | **[ ]**  |
| **Grant Programs** |  | **[ ]** **If YES, see 2a.** | **X** |
| **2a. During the annual period ending December 31, 2018, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.** |
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1. **Description of 911/E911 Fees Collected**

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| 1. **Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.**
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| **Service Type** | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance****(*e.g.*, state, county, local authority, or a combination)** |
| Wireline | $1.00 | State |
| Wireless | $1.00 | State |
| Prepaid Wireless | $1.00 per transaction | State |
| Voice Over Internet Protocol (VoIP) | $1.00 | State |
| Other | $1.00 | State |

1. **For the annual period ending December 31, 2018, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

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| --- | --- |
| **Service Type** | **Total Amount Collected ($)** |
| Wireline | $10,661,202.09 |
| Wireless | $32,201.73 |
| Prepaid Wireless | $15,653,352.59 |
| Voice Over Internet Protocol (VoIP) | $9,543,644.55 |
| Other |  |
| **Total** | $88,906,439.42 |

**2a. If an amount cannot be provided, please explain why.**

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1. **Please identify any other sources of 911/E911 funding.**

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| **Question** | **Yes** | **No** |
| 1. **For the annual period ending December 31, 2018, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check one.*
 | **X** | **[ ]**  |
| **4a.** **If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.** |
| On average, the 911 fee pays for 40% of operating costs at the local level. Local government relies upon other sources of funding to make up the difference. Those funds come from one or more of the following: property taxes, local option income tax, county adjusted gross income tax, casino funds, other. |

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| 1. **Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.**
 | **Percent** |
| State 911 Fees | 40% |
| Local 911 Fees | Not permitted |
| General Fund - State | 0% |
| General Fund - County | 60% |
| Federal Grants | 0% |
| State Grants | 0% |

1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

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| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2018, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism?** *Check one*.
 | **X** | **[ ]**  |
| **1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.** |
| **Amount of Funds ($)** | **Identify the non-related purpose(s) for which the 911/E911 funds were used. (*Add lines as necessary*)** |
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1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

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| **Question** | **Yes** | **No** |
| 1. **Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911?** *Check one.*
 | **X** | **[ ]**  |
| **1a.** **If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2018.** *(Enter “None” if no actions were taken.)* |
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| In IC 36-8-16.7 states (d) Beginning in 2013 the state board of accounts annually shall audit the expenditures of distributions under this chapter made during the immediately preceding calendar year by each PSAP that receives distributions under this chapter. In conducting an audit under this subsection, the state board of accounts shall determine, in conjunction with the board, whether the expenditures made by each PSAP are in compliance with subsections (s) and (b). The board shall review and further audit any ineligible expenditure identified by the state board of accounts under this subsection or through any other report. If the board verifies that the expenditure did not comply with this section, the board shall ensure that the fund is reimbursed in the dollar amount of the noncomplying expenditure from any source of funding, other than a fund described in subsection (f), that is available to the PSAP or to a unit in which the PSAP is located. |

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| **Question** | **Yes** | **No** |
| 1. **Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check one.*
 |  **X** | **[ ]**  |
| **2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2018.** *(Enter “None” if no actions were taken.)* |
| On July 1, 2015 Indiana enacted statutory authority to audit this requirement. |

1. **Description of Next Generation 911 Services and Expenditures**

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| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes?** *Check one.*
 | **X** | **[ ]**  |
| **1a. If YES, in the space below, please cite any specific legal authority:** |
| Indiana law does not restrict the use of funds by technology such as 911, E911 or NG 911 as independent components in offering 911 service. For example, the Statewide network is a component of NG 911 as are a few of the PSAPs by connectivity and CPE while other PSAPs remain operational in a legacy network and/or CPE.Allowable expenses include all (3) levels of service as indicated by the b old type below.**IC 36-8-16.7-38****PSAP use of distributions; annual report to board; audits**Sec. 38. (a) A PSAP may use a distribution from a county underthis chapter only for the following:**(1) The lease, purchase, or maintenance of communications****service equipment**.**(2) Necessary system hardware and software and data base****equipment.**(3) Personnel expenses, including wages, benefits, training, andcontinuing education, only to the extent reasonable andnecessary for the provision and maintenance of:**(A) the statewide 911 system; or****(B) a wireline enhanced emergency telephone system funded****under IC 36-8-16 (before its repeal on July 1, 2012).**(4) Operational costs, including costs associated with:(A) utilities;(B) maintenance;(C) equipment designed to provide backup power or systemredundancy, including generators; and(D) call logging equipment.(5) An emergency notification system that is approved by theboard under section 40 of this chapter.(6) Connectivity to the Indiana data and communications system (IDACS).(7) Rates associated with communications service providers'enhanced emergency communications system network services.(8) Mobile radio equipment used by first responders, other thanradio equipment purchased under subdivision (9) as a result ofthe narrow banding requirements specified by the FederalCommunications Commission.(9) Up to fifty percent (50%) of the costs associated with thenarrow banding or replacement of radios or other equipment asa result of the narrow banding requirements specified by theFederal Communications Commission.(b) A PSAP may not use a distribution from a county under thischapter for the following:(1) The construction, purchase, renovation, or furnishing ofPSAP buildings.(2) Vehicles.(c) Not later than January 31 of each year, each PSAP shall submitto the board a report of the following:(1) All expenditures made during the immediately precedingcalendar year from distributions under this chapter.(2) Call data and statistics for the immediately precedingcalendar year, as specified by the board and collected inaccordance with any reporting method established or requiredby the board.(3) All costs associated with dispatching appropriate publicsafety agencies to respond to 911 calls received by the PSAP.(4) All funding sources and amounts of funding used for costsdescribed in subdivision (3).(d) The state board of accounts shall audit the expenditures ofdistributions under this chapter by each PSAP that receivesdistributions under this chapter. In conducting an audit under thissubsection, the state board of accounts shall determine, inconjunction with the board, whether the expenditures made by eachPSAP are in compliance with subsections (a) and (b). The board shallreview and further audit any ineligible expenditure identified by thestate board of accounts under this subsection or through any otherreport. If the board verifies that the expenditure did not comply withthis section, the board shall ensure that the fund is reimbursed in thedollar amount of the noncomplying expenditure from any source offunding, other than a fund described in subsection (e), that isavailable to the PSAP or to a unit in which the PSAP is located.(e) A distribution under section 37(a)(2) of this chapter must bedeposited by the treasurer of the county in a separate fund set asidefor the purposes allowed by subsections (a) and (b). The fund mustbe known as the \_\_\_\_\_\_\_\_ (insert name of county) 911 fund. Thecounty treasurer may invest money in the fund in the same mannerthat other money of the county may be invested, but income earnedfrom the investment must be deposited in the fund set aside under this subsection.(f) Not later than November 1 of each year, the board shall providein an electronic format under IC 5-14-6 to the general assembly theinformation submitted under subsection (c)(3) and (c)(4).*As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015,**SEC.12; P.L.181-2015, SEC.51.* |

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| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2018, has your state or jurisdiction expended funds on Next Generation 911 programs?** *Check one.*
 | **X** | **[ ]**  |
| **2a. If YES, in the space below, please enter the dollar amount that has been expended.** |
| **Amount****($)** | Through its contracted vendors who provides a statewide public safety IP enabled network for the routing of all text to 911 services and wireless calls. The board contractual obligations for this network was approximately $15 million for the reporting period. Local expenditures of NG 911 programs is unknown. |

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| 1. **For the annual period ending December 31, 2018, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.**
 |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** |
| **Yes** | **No** |
| 1. A single, state-wide ESInet
 | **X** | **[ ]**  |  | **[ ]**  | **[ ]**  |
| 1. Local (*e.g.*, county) ESInet
 | **[ ]**  | **X** |  | **[ ]**  | **[ ]**  |
| 1. Regional ESInets
 | **[ ]**  | **X** | [If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet] | **[ ]**  | **[ ]**  |
| Name of Regional ESInet: |  | **[ ]**  | **[ ]**  |
| Name of Regional ESInet: |  | **[ ]**  | **[ ]**  |

1. **Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2018.**

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| The board has continued working with INdigital and AT&T during this reporting period to build out an additional ESInet and the build should be completed in calendar year 2020.  |

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| **Question** | **Total PSAPs****Accepting Texts** |
| 1. **During the annual period ending December 31, 2018, how many PSAPs within your state implemented text-to-911 and are accepting texts?**
 | 91 |
| **Question** | **Estimated Number of PSAPs****that will Become Text Capable** |
| 1. **In the next annual period ending December 31, 2018, how many PSAPs do you anticipate will become text capable?**
 | 0 |

1. **Description of Cybersecurity Expenditures**

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| --- | --- | --- |
| **Question** | **Check the appropriate box** | **If Yes,****Amount Expended ($)** |
| 1. **During the annual period ending December 31, 2018, did your state expend funds on cybersecurity programs for PSAPs?**
 | Yes**X** | No[ ]  | Exact amount is unknown since it is part of our master contracts |

|  |  |
| --- | --- |
| **Question** | **Total PSAPs** |
| 1. **During the annual period ending December 31, 2018, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?**
 | Unknown |

|  |  |  |  |
| --- | --- | --- | --- |
| **Question** | **Yes** | **No** | **Unknown** |
| 1. **Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?**
 | **X** | **[ ]**  | **[ ]**  |

1. **Measuring Effective Utilization of 911/E911 Fees**
2. **Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

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| Please see the attached two questionnaires. |

1. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Apr. 13, 2018, at 162, available at <https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards/NENA-ADM-000.22-2018_FINAL_2.pdf>. [↑](#footnote-ref-1)
2. A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* *Master Glossary* at 192. [↑](#footnote-ref-2)