**Approved by OMB**

**3060-1122**

**Expires: March 31, 2025**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau (the Bureau) seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act, as amended by Section 902.[[1]](#footnote-2)

**Instructions for Filling Out the Questionnaire**

**Please read and follow these general instructions:**

* Please complete all sections of this form.
* Please enter only numeric responses where requested.
  + Dollar or percentage signs, decimal points, and thousands separator commas are acceptable.
  + Blank responses, “None”, “Unknown”, or “N/A” are also acceptable.
  + To facilitate the Bureau’s calculations for the Annual Fee Report, please avoid stray characters such as: \*, ~, (), or [] in numeric responses.
* Use the associated Addendum fields to enter other information, such as footnotes, qualifiers, text, descriptions, and/or explanations.
* All responses should pertain to calendar year (January 1 – December 31), not fiscal year.
* Unless otherwise directed, please provide requested information directly on this form, rather than submit, refer to, and/or rely on supplemental materials.
* Please consolidate separate response forms (and/or responses to individual questions) completed by counties, municipalities, or other local jurisdictions into one response form for the entire state, using sums and averages as appropriate.

1. **Filing Information**

**A1. Name of State or Jurisdiction**

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| **State or Jurisdiction** |
| State of Connecticut |

**A2. Name, Title and Organization of Individual Filing Report**

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| **Name** | **Title** | **Organization** |
| Carey Thompson | Director | Dept. of Emergency Services and Public Protection, Division of Statewide Emergency Telecommunications |

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| **Addendum Section A** |
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1. **Overview of State or Jurisdiction 911 System**

**B1. Please provide the total number of active primary and secondary Public Safety Answering Points (PSAPs) in your state or jurisdiction that received funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2022. PSAPs that did not receive funding derived from the collection of 911/E911 fees need not be included in the response boxes, but may be reported in Addendum Section B1.**

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| **PSAP Type[[2]](#footnote-3)** | **Number of PSAPs** |
| Primary | 103 |
| Secondary | 4 |
| **Total** | 107 |

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| **Addendum Section B1** |
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**B2. Please provide the total number of active telecommunicators[[3]](#footnote-4) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2022. Telecommunicators that were not funded through the collection of 911 and E911 fees need not be included in the response boxes, but may be reported in Addendum Section B2.**

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| **Telecommunicator Type** | **Number of Active Telecommunicators Funded by 911/E911 Fees** |
| Full Time | In accordance with CGS Sec 28-30a., E911 funds may be used for operational costs including salaries for telecommunicators. The number of E911 funded telecommunicators is unknown. |
| Part Time | same as above |

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| **Addendum Section B2** |
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**B3. For the annual period ending December 31, 2022, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

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| **Amount ($)** | $34,291,825 |

**B3a. If an amount cannot be provided, please explain why.**

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| Estimated Connecticut's budget cycle is fiscal year July 1 - June 30. |

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| **Addendum Section B3** |
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**B4. Please provide the total number of 911 voice calls that your state or jurisdiction received during the period January 1, 2022 to December 31, 2022.**

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| **Type of Service** | **Total 911 Voice Calls** |
| Wireline | 166,743 |
| Wireless | 1,696,139 |
| VoIP | 167,572 |
| Other (report 911 texts separately below in B.4a) |  |
| **Total** | 2,030,454 |

**B4a. Please provide the total number of 911 texts that your state or jurisdiction received during the period January 1, 2022 to December 31, 2022.**

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| Texts to 911 | 6602 |

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| **Addendum Section B4** |
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1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**

**C1. Has your State, or any political subdivision, Indian Tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check one.*

* Yes …………………..
* No ………………..…..

**C1a. If YES, provide a citation to the legal authority for such a mechanism.**

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| General Statutes of Connecticut Sec. 28-30a. Enhanced 9-1-1 Telecommunications Fund. |

**C1b. If YES to C1, during the annual period January 1, 2022 to December 31, 2022, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism?** *Check one (leave blank if NO to C1).*

* Yes …………………..
* No ………………..…..
* Unknown ………..…..

**C1c. If YES to C1b., provide a description of amendments, enlargements, or alterations to the funding mechanism, if applicable.**

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| **Addendum Section C1** |
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**C2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees**? *Check one*. *If both State and local authorities collect fees, please check the “hybrid approach” box only.*

* The State collects the fees …………………………………..
* A local authority collects the fees ……………………….…
* A hybrid approach where two or more governing bodies

(*e.g.*, state and local authority) collect the fees ……………..

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| **Addendum Section C2** |
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**C3. Describe how the funds collected are made available to localities.**

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| Funds are remitted to the State by carriers. The Division of Statewide Emergency Telecommunications provides NG 911 equipment and sevices, various grants, subsdies and funding to municipal, regional and multi-town PSAPs. Each PSAP is eligible for training funds to provide educational opportunities for telecommunicators. |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

**D1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.** *Check one*.

* The State has authority to approve the expenditure of funds ………………….…..
* One or more local authorities has authority to approve the expenditure of funds…
* A hybrid approach where two or more governing bodies (e.g., state or local authority) have authority to approve the expenditure of funds ……………………………….

**D1a. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.).**

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| **Addendum Section D1** |
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**D2. Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.**

* Yes …………………..
* No ………………..…..

**D2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

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| General Statutes of Connecticut Sec. 28-30a. Enhanced Telecommunications Fund |

**D2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

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1. **Description of Uses of Collected 911/E911 Fees**

**E1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

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| Funds collected for E911 purposes are used for the following services, activities and programs:  NG 911 System:  Includes 911 hardware, software, maintenance, database management, network management and monitoring. Rapid Deploy added in 2022 for enhaned call data and reports.  Geographic Information Services (GIS):  Georgraphic Information Systems is a critical component of NG911. Data for NG911 is used in PSAPs for map displays, call routing and addresss verification. 911 street centerline and address data must be updated and reconciled with existing ALI and Master Street Address Guide (MSAG) records.  Statewide Emergency Notification System:  CT Alert is a statewide emergency notification system (ENS), also referred to as reverse 911. The system provides critical information to residents during emergencies and dangerous situations. It has two main components: 1. Allows authorized users in public safety answering points to quickly send out emergency alerts to residents in an affected area.  2. Allows PSAPs to send messages to emergency response personnel.  Division Salaries and Operating Expenses  Subsidies:  Subsidies provide funding for emergency telecommunications directly supporting 911 for the following:  1. 23 cities with populations over 40,000  2. 5 regional PSAPs (3 of more municipalities)  3. 9 multi-town PSAPs (two municipalities)  4. Connecticut State Police (CSP) PSAPs. Eight primary PSAPs located in CSP troops, are responsible for the receipt and dispatch of over 362,923 calls annually (approximately 22% of the total 911 calls)  5. Coordinated Medical Emergency Direction (CMED) which provides mutual aid and ambulance to hospital communications.  Transition Grants to enable PSAP consolidation.  Connecticut currently has 107 PSAPs serving 169 municipalities. Like other states, CT strongly supports the concept of reducing the number of stand-alone PSAPs in order to improve efficiency and overall safety of the public and first responders. In an effort to incentivize regionalization and provide some financial support of significant upfront costs, municipalities may apply for transition grants.  Capital Expense Grants.  Regional PSAPs and the 23 funded municipalities are eligible for Capital Expense Grant funding. Funding requires a 50% match and must be used directly for 911 expenses e.g. computer aided dispatch, records management systems, consoles, and services and labor needed for new equipment.  Funding for the Department of Public Health (DPH).  Funding provided is used by DPH's Office of Emergency Medical Services for data collection, enhanced software and equipment to track and analyze 911 calls and dispatch times, medical response and transport times, call volume and incident types.  State 911 Training and Certification.  Connecticut requires that anyone who is employed as a public safety telecommunicator must be trained and certified by the State. Training includes all elements or the Recommended Minimum Training Guidelines established by a workgroup led by the National 911 Program.  Emergency Medical Dispatch Training (EMD).  EMD is an essential component of medical dispatch, the dispatcher can quickly determine the nature, priority and appropriate medical response. Connecticut requires that all PSAPs provide emergency medical dispatch to 911 callers, and provide pre-arrival instruction when appropriate. Funding of EMD includes training and certification of 911 telecommunicators.  Public Education.  Public Education efforts have been used for a number of 911 services, including appropriate use of 911 for children. Most recently the State developed a comprehensive public education campaign (radio, television and social media) for Text-to-911. Based on documented "saves" and overall public awareness of this critical service, this initiative was highly successful.  Fiber Optic Safety Data Network (PSDN).  The Public Safety Data Network (PSDN) is an ultra-high speed fiber optic data network that is maintained by the State of Connecticut. It serves as the base NG911 transport infrastructure and interconnectivity pathway connecting each of the PSAPs in the state.  Public Safety Answering Point Training Funds.  PSAPs are eligible for reimbursement of 911 emergency telecommunications training and related costs. Examples of appropriate use are: memberships to professional organizations, conference registration and travel for professional organizations such as the National Emergency Number Association (NENA) and the Association of Public Safety Communications Organization (APCO), and for advanced training for specific call types such as active shooter, suicidal callers and domestic violence.  P-25 Switch.  The P-25 Switch connects every PSAP and provides disaster recovery functionality, specifically, critical communications, interoperability and connectivity in the event of a PSAP failure.  Language Interpretation Services. The State of Connecticut provides interpretation services to each PSAP for non-English speaking callers. It's estimated that 25% of CT residents use English as their second language. The services are restricted to 911 callers (the service is not intended to be used for police investigations). |

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| **E2. Please identify the uses of the collected funds.[[4]](#footnote-5) *Check all that apply*.** | | | |
| **Type of Cost** | | **Yes** | **No** |
| **PSAP operating costs, including technological innovation that supports 911** | Lease, purchase, maintenance, replacement, and upgrade of customer premises equipment (CPE) (hardware and software) |  |  |
| Lease, purchase, maintenance, replacement, and upgrade of computer aided dispatch (CAD) equipment (hardware and software) |  |  |
| Lease, purchase, maintenance, replacement, and upgrade of PSAP building/facility |  |  |
| NG911, cybersecurity, pre-arrival instructions, and emergency notification systems (ENS) |  |  |
| **PSAP personnel costs** | Telecommunicators’ Salaries |  |  |
| Training of Telecommunicators |  |  |
| **PSAP administrative costs** | Program Administration |  |  |
| Travel Expenses |  |  |
| **Costs for integration and interoperability of 911 systems and public safety/first responder radio systems** | Integrating public safety/first responder dispatch and 911 systems, including lease, purchase, maintenance, and upgrade of CAD hardware and software to support integrated 911 and public safety dispatch operations |  |  |
| Providing for the interoperability of 911 systems with one another and with public safety/first responder radio systems |  |  |
| **Grant programs** |  | **If YES, see E2a.** |  |
| **E2a. During the annual period ending December 31, 2022, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of such grants.** | | | |
| Capital expense grants for funded municipalities and regional emegency communications centers (RECCs). Transitional Grants for eligible municipalities to offset the costs to consolidate 9-1-1 emergency telecommunications to an existing RECC. | | | |

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| **Addendum Section E2** |
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1. **Description of 911/E911 Fees Collected**

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| **F1. Please describe the amount of fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.** | | | | |
| **Service Type – provide *either* fee ($) or percentage (%)** *(leave inapplicable cell blank for each type)* | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance**  *Check one for each Service Type. If both State and County/Local Authorities receive remittances, please check the “Combination” box only.* | | |
| **State** | **County or Local Authority** | **Combination of State and County/Local** |
| **Wireline – monthly fee ($) or percentage (%)** | $0.66/$0.70 |  |  |  |
| % |
| **Wireless – monthly fee ($) or percentage (%)** | $0.66/$0.70. |  |  |  |
| % |
| **Prepaid Wireless –flat fee ($) or percentage (%) per retail transaction** | $0.66/$0.70 |  |  |  |
| % |
| **Voice Over Internet Protocol (VoIP) – monthly fee ($) or percentage (%)** | $0.66/$0.70 |  |  |  |
| % |
| **Other – monthly fee ($) or percentage (%)** | $ |  |  |  |
| % |

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| **Addendum Section F1** |
| \* The State of Connecticut E911 Surcharge is set for the State's fiscal year. Therefore fees imposed for 2022 are:  Jan-June 2022 = $0.66  July -Dec 2022 = $0.70 |

**F2. For the annual period ending December 31, 2022, please report the total amount collected pursuant to the assessed fees or charges described in Question F1.**

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| **Service Type** | **Total Amount Collected ($)** |
| Wireline |  |
| Wireless |  |
| Prepaid Wireless |  |
| Voice Over Internet Protocol (VoIP) |  |
| Other |  |
| **Total** | $35,198,214 |

**F2a. If an amount cannot be provided, please explain why.**

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| The Division does not have the breakdown of collected funds for wireline, VoIP and wireless carriers. Prepaid fees are collected at the point of sale, and are remitted to the Department of Revenue Services. |

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| **Addendum Section F2** |
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**F3. Please identify any other sources of 911/E911 funding.**

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| **Question** | **Yes** | **No** |
| **F4. For the annual period ending December 31, 2022, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check one.* |  |  |
| **F4a.** **If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.** | | |
| National Highway Traffic Administration and National Telecommunications and Information Administration 911 Grant Program grant award of $1,081,603. Used to build multi-functional backup NG 911 emergency communications and training center. | | |

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| **Addendum Section F4** |
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| **F5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.** | **Percent (%)** |
| State 911 Fees | 100 |
| Local 911 Fees |  |
| General Fund - State |  |
| General Fund - County |  |
| Federal Grants |  |
| State Grants |  |

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| **Addendum Section F5** |
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1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

For the purposes of this questionnaire, diversion is the obligation or expenditure of a 911 fee or charge for a purpose or function other than the purposes and functions identified in 47 CFR § 9.23 of the Commission’s rules as acceptable.

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| **Question** | | **Yes** | **No** |
| **G1. In the annual period ending December 31, 2022, were funds collected for 911 or E911 purposes in your state or jurisdiction obligated or expended solely for acceptable purposes and functions as provided under 47 CFR § 9.23?** *Check one*. | |  |  |
| **G1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were obligated or expended for purposes or functions other than those designated as acceptable under 47 CFR § 9.23, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the purposes or functions for such funds.** | | | |
| **Amount of Funds ($)** | **Identify the purposes or functions other than those designated as acceptable by the Commission for which the 911/E911 funds were obligated or expended. (*If you need more rows for your response, please enter the information in Addendum Section G1.*)** | | |
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| **Addendum Section G1** |
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| **Question** | | **Yes** | **No** |
| **G2. In the annual period ending December 31, 2022, were funds collected for 911 or E911 purposes in your state or jurisdiction obligated or expended for the purchase, maintenance, replacement, or upgrade of public safety radios, networks, equipment, or related infrastructure?** *Check one*. | |  |  |
| **G2a. If YES to G2, are all of the public safety radios, networks, equipment, or related infrastructure on which funds were obligated or expended used to deliver 911-originated information to emergency responders? For the purposes of this questionnaire, 911-originated information includes all data and information delivered between the 911 request for assistance and the emergency responders.** | |  |  |
| **G2a(i). If NO to G2a, please explain.** | | | |
|  | | | |
| **G2b.** **If YES to G2, please itemize the amounts that were obligated or expended and include descriptions of the public safety radios, networks, equipment, or related infrastructure.** | | | |
| **Amount of Funds ($)** | **Description of such obligations or expenditures. (*If you need more rows for your response, please enter the information in Addendum Section G2.*)** | | |
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| **Addendum Section G2** |
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**Safe Harbor for Multi-Purpose Fees**. Section 9.23(d) of the rules provides an elective safe harbor for states and taxing jurisdictions that designate multi-purpose fees or charges for “public safety,” “emergency services,” or other similar purposes where a portion of those fees or charges supports 911 services. *See* 47 CFR § 9.23(d). The rule provides that the obligation or expenditure of such a fee or charge will not constitute diversion if the state or taxing jurisdiction (i) specifies the amount or percentage of such fees or charges that is dedicated to 911 services; (ii) ensures that the 911 portion of such fees or charges is segregated and not commingled with any other funds; and (iii) obligates or expends the 911 portion of such fees or charges for acceptable purposes and functions as defined under the Commission’s rules.

**G3. Does your state or taxing jurisdiction collect multi-purpose fees or charges designated for “public safety,” “emergency services,” or other similar purposes where a portion of those fees or charges supports 911 services?**[[5]](#footnote-6) *Check one.*

* Yes …………………..
* No ………………..…..

**If YES to G3, please answer Questions G3a – G3c below. If NO to G3 above, leave Questions G3a – G3c below blank.**

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| **Question** | **Yes** | **No** |
| **G3a. Does the state or taxing jurisdiction specify the amount or percentage of such fees or charges that is dedicated to 911 services?** *Check one.* |  |  |
| **Question** | **Response** | |
| **G3a(i). Cite to the authority by which the state or taxing jurisdiction specifies the amount or percentage.** |  | |
| **G3a(ii). Indicate the amount or percentage of such a fee dedicated to 911 services. Provide *either* dollar amount or percentage.** *(Leave inapplicable cell blank.)* | $ | |
| % | |
| **Question** | **Yes** | **No** |
| **G3b. Does the state or taxing jurisdiction ensure that the 911 portion of such fees or charges is segregated and not commingled with any other funds?** *Check one.* |  |  |
| **G3b(i). Cite to the authority by which the state or taxing jurisdiction segregates such fees.** | | |
|  | | |
| **Question** | **Yes** | **No** |
| **G3c. Does the state or taxing jurisdiction obligate or expend the 911 portion of such fees or charges only for the purposes and functions designated by the Commission as acceptable pursuant to 47 CFR § 9.23?** *Check one.* |  |  |
| **G3c(i). If NO to G3c, please explain.** | | |
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| **Addendum Section G3** |
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1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

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| **Question** | **Yes** | **No** |
| **H1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been obligated or expended for acceptable purposes and functions as designated under the Commission’s rules?** *Check one.* |  |  |
| **H1a.** **If YES, provide a description of: (i) the mechanisms or procedures and (ii) any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2022.** *(Enter “None” if no actions were taken.)* | | |
| The Division of Statewide Emergency Telecommunications authorizes use of the 911 Funds, and requires quarterly and annual audits for recipients of the E911 subsidy, including funded municipalities, regional emergency communications centers and multi-town PSAPs. Failure to utilize funds for emergency telecommunications or failure to submit expenditure reports can result in the withholding of the funds. No corrective actions were necessary for the period ending 2022.  General Statutues of Connecticut Sec. 28-30a. Enhanced Telecommunications Fund. | | |

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| **Addendum Section H1** |
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| **Question** | **Yes** | | **No** | |
| **H2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check one.* |  | |  | |
| **Question** | **Yes** | **No** | | **N/A** |
| **H2a. Did your state conduct an audit of service providers in connection with such auditing authority during the annual period ending December 31, 2022?** *Check one; check N/A if Question H2 response above is NO*. |  |  | |  |
| **H2b. If YES to H2 and H2a, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority for the annual period ending December 31, 2022.** *(Leave blank if not applicable / no actions were taken.)* | | | | |
| The Public Utility Authority has the authority to investigate non-compliance of the reporting order from the annual docket decision. Progressive steps are taken to ensure compliance and may include written communication, opening of a new docket or imposing a civil penalty or fine. | | | | |

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| **Addendum Section H2** |
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1. **Description of Next Generation 911 Services and Expenditures**

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| **Question** | **Yes** | **No** |
| **I1. Does your state or jurisdiction classify expenditures on Next Generation 911 (NG911) as within the scope of acceptable purposes and functions for the obligation or expenditure of 911 fees or charges?** *Check one.* |  |  |
| **I1a. If YES, please cite any specific legal authority:** | | |
| General Statutes of Connecticut Sec. 28-30a. Enhanced 9-1-1 Telecommunications Fund. | | |

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| **Question** | | **Yes** | **No** |
| **I2. In the annual period ending December 31, 2022, has your state or jurisdiction expended funds on NG911 programs?** *Check one.* | |  |  |
| **I2a. If YES, please enter the dollar amount that has been expended during the annual period.** | | | |
| **Amount**  **($)** | $11,069,394. | | |

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| **Addendum Section I2** |
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| **I3. For the annual period ending December 31, 2022, please provide the number of PSAPs that operated on each type of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.** | | | | | |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** | |
| **Yes** | **No** |
| I3a. A single, state-wide ESInet |  |  | 107 |  |  |
| I3b. Local (*e.g.*, county) ESInet(s) |  |  |  |  |  |
| I3c. Regional ESInets |  |  | [If one Regional ESInet is in operation, provide the total PSAPs on the first line below. If more than one Regional ESInet is in operation, provide the total PSAPs operating on each ESInet.] |  |  |
| Name of Regional ESInet 1: | | |  |  |  |
| Name of Regional ESInet 2: | | |  |  |  |
| Name of Regional ESInet 3: | | |  |  |  |
| Name of Regional ESInet 4: | | |  |  |  |
| Name of Regional ESInet 5: | | |  |  |  |
| Name of Regional ESInet 6: | | |  |  |  |
| Name of Regional ESInet 7: | | |  |  |  |
| **If more Regional ESInets operate in your state or taxing jurisdiction, please list the names of Regional ESInets 8 and higher, and numbers of associated PSAPs, in the space below:** | | | | | |
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| **Addendum Section I3** |
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**I4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2022.**

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| ESInet deployment at 100% of Conneecticut's public safety answering points, implementation of Rapid Deploy, deployment of RapidSOS integration, backup PSAP and NG 911 training center and ongoing NG 911 training. |

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| **I4a. Based on your response to I4, please indicate which categories of NG911 expenditures from this non-exhaustive list apply.** | ***Check all that apply*.** |
| **General Project or Not Specified** |  |
| **Planning or Consulting Services** |  |
| **ESInet Construction** |  |
| **NG911 Core Services** |  |
| **Hardware or Software Purchases or Upgrades** |  |
| **GIS** |  |
| **NG911 Security Planning** |  |
| **Training** |  |

**I5. As of December 31, 2022, how many PSAPs within your state have implemented text-to-911 and are accepting texts? Please refrain from non-numeric responses such as “all PSAPs.” Enter any text in Addendum Section I5.**

|  |  |
| --- | --- |
| **Total Number of PSAPs Accepting Texts as of December 31, 2022** | 107 |

|  |
| --- |
| **Addendum Section I5** |
|  |

**I6. By the end of the *next* annual period ending December 31, 2023, how many *total* PSAPs do you anticipate will have implemented text-to-911 and will be accepting texts?**

|  |  |
| --- | --- |
| **Estimated Total Number of PSAPs Accepting Texts as of December 31, 2023** | 106\* |

|  |
| --- |
| **Addendum Section I6** |
| Reduced number of PSAPs due to a consolidation. |

1. **Cybersecurity Expenditures**

|  |  |  |  |
| --- | --- | --- | --- |
| **Question** | **Check the appropriate box** | | **If Yes,**  **Amount Expended ($)** |
| **J1. During the annual period ending December 31, 2022, did your state expend funds on cybersecurity programs for PSAPs?** | Yes | No |  |

|  |
| --- |
| **Addendum Section J1** |
|  |

|  |  |
| --- | --- |
| **Question** | **Total PSAPs** |
| **J2. During the annual period ending December 31, 2022, how many PSAPs in your state either had a cybersecurity program or participated in a regional or state-run cybersecurity program?** | unk |

|  |
| --- |
| **Addendum Section J2** |
|  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Question** | **Yes** | **No** | **Unknown** |
| **J3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (April 2018) for networks supporting one or more PSAPs in your state or jurisdiction?**[[6]](#footnote-7) *Check one.* |  |  |  |

|  |
| --- |
| **Addendum Section J3** |
|  |

1. **Measuring Effective Utilization of 911/E911 Fees**

**K1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

|  |
| --- |
| The Division of Statewide Emergency Telecommunications submits its annual budget request to the Public Utility Regulatory Authority (PURA) for appproval and the setting of the 9-1-1 surcharge fee. Funds provide for equipment, maintenance and management of the 911 system, grants and subsidies to PSAPs and funded municipalities, training and certification, training funds, reimbursement of costs for basic and recertification of EMD training, public education initiatives, and a statewide emergency notification system. All purchasing and expenditures are authorized by the Division of Statewide Emergency Telecommunications and meet the state's guidelines for procurement. Requests and approvals for grants measure the success of consolidation efforts and improvements to infrastructure of RECCs and funded entities, use of training funds is a measurement of ongoing efforts by PSAPs to encourage telecommunicators to pursure ongoing educational opportunities, surveys conducted to assess the public's awareness of Text-to-911, indicate a high level of awareness, which was achieved through successful public education initiatives. |

1. **Underfunding of 911**

For the purposes of this questionnaire, underfunding occurs when funding levels are below the levels required for optimal performance of 911 operations.

**L1. Describe the impact of any underfunding of 911 services in your state or taxing jurisdiction during the annual period ending December 31, 2022.** *Indicate N/A if your state or taxing jurisdiction did not experience underfunding*.

|  |
| --- |
| NA |

**L2. Describe how any fee diversion affected 911 underfunding in your state or taxing jurisdiction during the annual period ending December 31, 2022.** *Indicate N/A if your state or taxing jurisdiction did not divert.*

|  |
| --- |
| NA |

**We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD‑PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060‑1122). We will also accept your PRA comments via the Internet if you send an e-mail to** [**PRA@fcc.gov**](mailto:PRA@fcc.gov)**.**

**Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060‑1122.**

**THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.**

1. *See* Consolidated Appropriations Act, 2021, Public Law 116-260, Division FF, Title IX, section 902. [↑](#footnote-ref-2)
2. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association (NENA), Master Glossary of 9-1-1 Terminology at 174 (June 22, 2021), <https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards-archived/nena-adm-000.24-2021_final_2.pdf>. [↑](#footnote-ref-3)
3. For the purposes of this questionnaire, a telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency voice, text, and multi-media calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* <https://nenawiki.org/wiki/Telecommunicator>. [↑](#footnote-ref-4)
4. *See* 47 CFR § 9.23(b)(1)–(5). [↑](#footnote-ref-5)
5. For purposes of this question, please report only multi-purpose fees or charges “applicable to commercial mobile services, IP-enabled voice services, or other emergency communications services,” where a portion of those fees or charges supports 911 services. 47 CFR § 9.22. Please do not report multi-purpose fees or charges applicable to other types of items (e.g., do not report multi-purpose fees on real estate where a portion of those fees supports 911 services). [↑](#footnote-ref-6)
6. National Institute of Standards and Technology, Framework for Improving Critical Infrastructure Cybersecurity (2018), <https://nvlpubs.nist.gov/nistpubs/cswp/nist.cswp.04162018.pdf>. [↑](#footnote-ref-7)