



Federal Communications Commission
Washington, D.C. 20554

Office of Native Affairs and Policy

From: Native <Native@fcc.gov>

Sent: Wednesday, February 7, 2024 7:01 PM

Subject: Reminder: Affordable Connectivity Program Enrollment Freeze Begins February 8, 2024

Greetings from the Federal Communications Commission.

The Commission's Wireline Competition Bureau (Bureau) released a [Public Notice \(DA 24-103\)](#) to remind all eligible households, providers, and all other Affordable Connectivity Program (ACP) stakeholders of the upcoming ACP enrollment freeze beginning on Thursday, February 8, 2024. Without additional appropriated funding, April 2024 is currently projected to be the last month that the ACP can fully reimburse providers for the benefits passed through to enrolled households. The Commission needs to freeze enrollments to ensure an orderly transition for the end of ACP and to manage remaining available ACP funds for the benefit of stakeholders.

As a result of the enrollment freeze, to receive the ACP benefit, eligible low-income households must have a qualified application and be enrolled in the program with their preferred provider by February 7, 2024, at 11:59 p.m. ET.

At the start of the enrollment freeze, both the paper and electronic ACP applications will be removed and no longer accessible. All ACP households enrolled at the time of the enrollment freeze will be able to remain enrolled and participate pursuant to program rules through the final month of ACP service. Households that are de-enrolled from the program, however, such as for failure to use their ACP-supported service as required under the Commission's rules, will not be able to re-apply or re-enroll in the ACP during the enrollment freeze.

Earlier this year, the Bureau released the [ACP Wind-Down Order \(DA 24-23\)](#) to provide specific guidance on the enrollment freeze and other information to prepare consumers for the end of the ACP.

The FCC and USAC will continue to update their consumer-facing webpages such as fcc.gov/ACP and AffordableConnectivity.gov, as well as the consumer application portal at GetInternet.gov to include information regarding the enrollment freeze and other important information about ACP wind-down.

If you have any questions, please reach out to the Office of Native Affairs and Policy (ONAP) at Native@fcc.gov.

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