



Federal Communications Commission
Washington, D.C. 20554

Office of Native Affairs and Policy

From: Native <Native@fcc.gov>

Sent: Tuesday, April 16, 2024 8:22 PM

Subject: FCC Announces Maximum Partial ACP Reimbursement Rate for May 2024

Greetings from the Federal Communications Commission.

The FCC's Wireline Competition Bureau released a [Public Notice \(DA 24-342\)](#) announcing the maximum partial reimbursement amounts for the Affordable Connectivity Program (ACP) benefits passed through to ACP households. Absent additional funding from Congress, April 2024 will be the last month for which ACP households can receive the full ACP benefit, and only partial benefits will be available in May 2024.

As explained in an earlier Public Notice, [Public Notice \(DA 24-274\)](#), providers are not required to pass through any benefits to ACP households after April 2024. Providers can choose whether to participate in the May service month. Providers that choose to participate in May can claim up to the maximum benefit amount for reimbursement and must pass this benefit through to qualified ACP households.

The maximum partial reimbursement amounts for May 2024 will be \$14 for non-tribal service, \$35 for service on tribal lands, and \$47 per device for the ACP Connected Device Benefit.

Earlier this year, the FCC released the [ACP Wind-Down Order \(DA 24-23\)](#) to provide specific guidance to prepare consumers for the end of the ACP. The FCC will continue to update its consumer-facing webpages, including fcc.gov/ACP with the most current information regarding the ACP wind-down.

If you are having issues regarding the ACP with your provider, you may want to file an informal consumer complaint with the FCC (<https://consumercomplaints.fcc.gov/hc/en-us>). If your issue is a billing and service issue, the FCC will serve your complaint on your provider and your provider will have 30 days to respond.

If you have any questions, please reach out to the FCC's Office of Native Affairs and Policy (ONAP) at Native@fcc.gov.

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