



Federal Communications Commission
Washington, D.C. 20554
Office of Native Affairs and Policy

Date: March 3, 2025

Subject: FCC National Consumer Protection Week Webinar: March 5, 2025

March 2 – 8, 2025 is National Consumer Protection Week, also known as NCPW. Each year during NCPW, government and nonprofit partners highlight information and resources that empower consumers to avoid scams and decrease their chances of becoming victims of fraud.

The Federal Communications Commission's Consumer and Governmental Affairs Bureau (CGB) will host a webinar on **Wednesday, March 5 from 2:00 p.m. to 3:00 p.m. ET** highlighting unwanted call protection resources and information about common phone-based scams.

Persons interested in attending can register in advance using the link below. After registering, you will receive a confirmation email containing information about joining the webinar.

<https://fccgov.webex.com/weblink/register/r05fac2a7ccc00852fc604a3ebdfdf24>

During the webinar, attendees will be provided with information about:

- Stopping or reducing illegal [calls and texts](#)
- [Spoofing](#)
- The FCC's top phone scams of 2024
- The FCC's [Consumer Help Center](#), which features a [Scam glossary](#)
- The FCC's [Consumer Complaint](#) process

The presentation slide deck will be shared after the webinar.

Reasonable accommodations for people with disabilities are available upon request. Requesters of such accommodations may contact the Consumer and Governmental Affairs Bureau at fcc504@fcc.gov, or (202) 418-0530. Such requests should include a detailed description of the accommodation needed and how the requester can be contacted. Requests should be made as early as possible.

Throughout the week, the FCC will also post resources daily on its Consumer Help Center: fcc.gov/consumers. The list of topics that will be covered include:

- Monday, March 3: [Unwanted Calls and Texts](#)
- Tuesday, March 4: [Insurance & Healthcare Scam](#)
- Wednesday, March 5: [Grandparent Scam](#)
- Thursday, March 6: [Port Out Fraud](#)
- Friday, March 7: [How to File a Complaint](#)

Questions about the webinar or to schedule a meeting to discuss how to collaborate with the FCC on providing information to your community can be emailed to outreach@fcc.gov. We look forward to having you join us at the webinar on March 5, 2025.

Bambi Kraus
Chief, Office of Native Affairs and Policy