

FCC | CONSUMER CONNECTIONS **Protect Your** Smartphone

Your phone is a high-value target for theft. What can you do to protect your device?

Safeguard your phone against theft



Set up strong passwords for your phone and any apps you use.



Keep track of your phone in public and never leave it in an unattended car.



Install software that can lock and locate a missing phone and wipe personal data.



Set up a phone alarm that can be activated remotely.



Note the make, model and unique device ID number

What to do if your phone is missing



Try to locate the phone by calling it.



Activate a phone alarm if you have set one up.



Log in to your anti-theft software to lock the phone and wipe personal data.



Immediately notify police and ask for a report to document the loss.



Report the loss to your service provider. Ask them to disable your phone and block data access.

You are responsible for any charges incurred prior to notifying your service provider.

