SCRPStatus Update

FCC Form 5640

OMB Control No. 3060-1270

File No. SC-SU0003228

Applicant Information

Applicant FRN 0001731470 Applicant Address PO Box 360998

Applicant Name Puerto Rico Telephone Comp Applicant City San Juan

Applicant Email cruiz2@claropr.com Applicant State PR

Applicant Phone 7877929399 Applicant ZIP Code 00936

Contact Information

1

Is the contact the same as the contact listed on the Application Request for Funding Allocation? If not, please list below.

Contact Name Carlos D. Ruiz Contact Address PO Box 360998

Contact Email cruiz2@claropr.com Contact City San Juan

Contact Phone 7877938441 Contact State PR

Contact ZIP Code 00936

2025-04-03

^{*}Indicate which deadline you are meeting with this filing.

Explanation of Effort and Availability of Commercial Equipment

- *Provide an explanation of efforts undertaken, and challenges encountered, in permanently removing, replacing, and disposing of covered communications equipment or service.
- (1) Fixed Network. PRTC had non-operational covered equipment, which had been taken out of production and was in storage awaiting disposal. The equipment was stored at several Central Offices as well as the company's warehouse facility. PRTC hired a disposal vendor on January 17, 2023, and the fixed network covered equipment was destroyed on January 24, 2023. PRTC previously purchased and installed the replacement equipment on its fixed network.
- (2) Wireless Network. PRTC had approximately 10,242 equipment units that consisted of routers, USB modems and mobile hotspots that were not operational and were held as spare equipment in inventory. By the end of July 2023, all those units were destroyed by PRTC's disposal vendor.

The company also had approximately 29,003 units on loan to customers, which were initially deployed to facilitate restoration of service after Hurricane Maria devastated communications infrastructure in Puerto Rico. After giving ample notice and opportunity, PRTC cancelled service for all customers that failed to return the loaned equipment by December 15, 2024. As of the date of this report, 20,072 (69.2%) of customers had either exchanged their covered equipment for non-covered equipment, voluntarily canceled the service or returned the device after the involuntary cancellation. PRTC does not expect it will be able to recover any additional loaned units. On February 5, 2025, PRTC filed a request for a brief extension of the RRD deadline to allow the Company to determine whether a modification of its Application for Funding is necessary and appropriate to account for the loaned equipment that the Company was unable to recover from customers due to no fault of its own (see request at File No. SC-EX0001311). This determination will be critical to the company's ability to submit an accurate Final Certification consistent with the Reimbursement Program requirements.

With respect to disposal, as of March 31, 2025, PRTC's disposal vendor confirmed the destruction of 17,529 of the 20,072 loaned and returned units. The remaining 2,543 units will be destroyed and certified before April 28, 2025.

*Explain whether you are finding commercially available equipment in the marketplace. If not, then explain efforts taken to obtain replacement equipment.

Yes, there is commercially available replacement equipment in the marketplace.

* If there is additional information relevant to the preceding questions or that you believe the
Commission should be aware of, please include the information below.
N/A

ProgramCompliance
*Indicate whether recipient has fully complied with (or is in the process of complying with) all requirements of the Reimbursement Program.
Yes No
*Indicate whether recipient has permanently removed from its communications network all covered communications equipment or services that were in the recipient's network as of the date of the submission of the recipients application request for funding.
Yes No
If recipient has not yet completed the removal process, what estimated percentage of the removal process have you completed?
*Indicate whether recipient has replaced all covered communications equipment or services that were in the recipient's network as of the date of the submission of the recipient's application request fo funding.
Yes No
If recipient has not yet completed the replacement process, what estimated percentage of the replacement process have you completed?
90
*Indicate whether recipient has disposed of all covered communications equipment or services tha were in the recipient's network as of the date of the submission of the recipient's application reques for funding.
Yes No
If recipient has not yet completed the disposal process, what estimated percentage of the disposal process have you completed?
88
*Indicate whether recipient has fully complied with (or is in the process of complying with) the timeline submitted by the recipient. If not, provide explanation for deviation.
Yes ✓ No

*The filer has indicated no to a question in this section, please provide additional information.

As previously indicated, on February 5, 2025, PRTC filed a request for a brief extension of the RRD deadline to allow the Company to determine whether a modification of its Application for Funding is necessary and appropriate to account for the loaned equipment that it was unable to recover from customers due to no fault of its own (see request at File No. SC-EX0001311). Therefore, PRTC's initial timeline for compliance has been impacted.

Certifications

*By checking the box and providing the electronic signature where indicated below, the Certifying Official on behalf of the filer certifies under penalty of perjury that:

(1) The Certifying Official is authorized to submit this status report on behalf of the abovenamed filer and, based on information known to me or provided to me by employees responsible for the information being submitted, the information set forth in this status report has been examined and is true, accurate, and complete, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal award. The Certifying Official acknowledges that any false, fictitious, or fraudulent information or statement, or the omission of any material fact on this status report or on any other document submitted by the filer may subject the filer and the undersigned to punishment by fine or forfeiture under the Communications Act (47 U.S.C. §§ 502, 503(b), 1606), or fine or imprisonment under Title 18 of the United States Code (18 U.S.C. § 1001, §§ 286-287, and § 1343), or can lead to liability under the False Claims Act (31 U.S.C. §§ 3729-3733, and §§ 3801-3812). (2) The filer is in compliance with the statute, rules, and orders governing the Reimbursement Program, including but not limited to allocations, draw downs, payments, obligations and expenditures of money, and the Certifying Official acknowledges that failure to be in compliance and remain in compliance with those statutes, rules, and orders mayresult in thedenial of funding, cancellation of funding commitments, and/or recoupment of past disbursements. The Certifying Official acknowledges that the filer will maintain detailed records, including receipts, of all costs eligible for reimbursement actually incurred for a period of 10 years; and will file all required documentation for its expenses. The Certifying Official acknowledges that failure to comply with the statute, rules, and orders governing the Reimbursement Program could result in civil or criminal prosecution by law enforcement authorities.

Certifier Information

Certifier

Signature Francisco J. Silva Certifier Phone 787-792-9399

Certifier Name Francisco J. Silva Certifier Email fsilva@claropr.com

Certifier Title General Counsel

Date Signed 2025-04-03