ROBOCALLS AND TEXTS ARE ANNOYING, FRUSTRATING AND OFTEN FRAUDULENT.

The FCC is committed to protecting you from illegal robocalls, texts and caller ID spoofing scams.

Find web resources and learn more at fcc.gov/robocalls

To order copies of this tip card, including translations in Spanish and Asian American/Pacific Islander languages, email: outreach@fcc.gov.
Avoid Phone Scams

- Don't answer calls or texts from unknown numbers.
- Watch out for spoofing scams, where caller ID information is falsified. Scammers may spoof a local area code and number, a company you know and trust or even a government agency to trick you into picking up.
- If you answer a call and suspect it was spoofed, hang up immediately. Do not respond to any questions or requests.
- Never reveal personal or financial information. If you feel pressured or suspicious, hang up and call back using a number you can verify on a bill, an account statement or an official website.
- Never call back an unfamiliar number – it may lead to a scam.
- Ask your phone company about robocall-blocking tools and apps.
- Register your mobile and landline numbers on the national Do Not Call Registry: Visit donotcall.gov or call 1-888-382-1222.
- File a complaint at fcc.gov/complaints.

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