## APPENDIX V

## PRICING LEVELS AND TRENDS

## Postpaid Service

Table V.A.i
Equipment Installment Payment (EIP) Plans with Early Upgrade Option

| Date | Provider | Plan Name | Description |
| :---: | :---: | :---: | :---: |
| 7/13 | T-Mobile | Jump <br> "Un-carrier <br> 2.0" | Customers can upgrade their device every six months for an additional $\$ 10$ per month on top of an existing plan with trade-in of existing device. |
| 7/13 | AT\&T | Next | Customers can buy a device and upgrade to a new device every 12 months with no down payment and trade-in of existing device. ${ }^{\text {ii }}$ |
| 7/13 | Verizon | Edge | When Edge was first introduced, customers were allowed to upgrade every 6 months if 50 percent of the retail cost of the handset had been paid off, ${ }^{\text {iii }}$ Share Everything data plan required. |
| $\begin{aligned} & 9 / 13 \\ & \text { to } \\ & 1 / 14 \end{aligned}$ | Sprint | One Up | Customers can purchase a device with no down payment and upgrade after 12 months with trade-in of existing device. ${ }^{\text {iv }}$ |
| 1/14 | Sprint | Framily Plans/ <br> Easy Pay | Customers can get a smartphone or feature phone for a down payment and 24 monthly installment payments and upgrade after 12 months on certain qualifying plans with trade-in of existing or equivalent model. ${ }^{V}$ Early upgrade option (annual upgrades) available only with purchase of unlimited data plan. ${ }^{\text {vi }}$ |
| 1/14 | Verizon | Edge | Customers who enroll can select a device and then upgrade after 30 days with trade-in of existing device if at least $50 \%$ of the retail price of the device is paid off. ${ }^{\text {vii }}$ Share Everything data plan required. Promotion allowing Edge customers to upgrade after 30 days. ${ }^{\text {viii }}$ |
| 2/14 | T-Mobile | Jump | Customers can upgrade any time they want and as often as they want if they have paid off at least $50 \%$ of the cost of the device (T-Mobile will cover remaining payments up to half of device cost). Trade-in requirement and $\$ 10$ monthly fee still apply. Tablets added to Jump plan. ${ }^{\text {ix }}$ |
| 6/14 | Verizon | Edge | Changes to conditions of upgrade program: ${ }^{\text {x }}$ |
|  |  |  | (1) Customers are required to pay off $60 \%$ of the retail price of the device before upgrading, up from $50 \%$ previously. |
|  |  |  | (2) Device financing costs are spread over 20 months instead of the previous 24 months, thereby raising customers' monthly equipment installment payments but allowing them to pay off devices more rapidly. |

Table V.A.ii
Discounts on Monthly Service Fees for EIP Customers ${ }^{1}$

| Date | Provider | Plan Name | Description |
| :---: | :---: | :---: | :---: |
| $\begin{aligned} & 9 / 13- \\ & 1 / 14 \\ & \hline \end{aligned}$ | Sprint | One Up | \$15/month discount per line off unlimited contract plans (Unlimited, My Way and My All-in). ${ }^{\text {xi }}$ |
| 12/13 | AT\&T | Mobile Share Value/ Next | $\$ 15 /$ month discount per line - from $\$ 40 /$ month per device to \$25/month per device. ${ }^{\text {xii }}$ |
| 1/14 | Sprint | Framily Plans/ Easy Pay | Gives customers progressively larger discounts as more people join the Framily up to a maximum discount of $\$ 30 /$ month per line and a limit of 10 phone numbers per group. ${ }^{\text {xiii }} \$ 5 /$ month discount per line off unlimited data contract plan; $\$ 15 /$ month discount per line off 1GB data contract plan. All Framily plans include unlimited voice and text messaging, which starts at $\$ 55 /$ month for one line and progressively decreases in price per line as more lines are added. Options for data add-ons - unlimited data for $\$ 20 /$ month, 3 GB for $\$ 10 /$ month and 1 GB for no additional charge. The 3 GB and 1 GB data add-ons have an overage charge of 1.5 cents/MB. ${ }^{\text {xiv }}$ |
| 2/14 | AT\&T | Mobile <br> Share Value/ <br> Next | Reduces price by $\$ 40$ on a plan with four smartphones with unlimited voice and text and 10 GB of data which now costs $\$ 160$. Additional $\$ 10 /$ month discount per line for Next customers with data buckets of 10 GB or more - from already discounted $\$ 25 /$ month per device to $\$ 15 /$ month per device. ${ }^{\text {xv }}$ |
| 2/14 | Verizon | More <br> Everything/ <br> Edge | \$10/month discount per line off smartphone access for data buckets of 8 GB or less, and $\$ 20 /$ month discount per line off smartphone access for data buckets of 10 GB or more - from $\$ 40 /$ per month per line to $\$ 30 /$ month per line for 8 GB bucket or less, and $\$ 20 /$ month per line for 10 GB bucket or more. Discounts limited to Edge customers who pay for devices with EIP. ${ }^{\text {xvi }}$ |
| 4/14 | Verizon | More Everything | $\$ 25 /$ month discount per line off smartphone access for data buckets of 10 GB or more - from already discounted $\$ 20 /$ month per line to $\$ 15 /$ month per line. ${ }^{\text {xvi }}$ Matches AT\&T in offering 10GB for 4 lines for $\$ 160 /$ month. |
| 4/14 | C Spire | Unlimited Everything | $\$ 35 /$ month discount off existing unlimited voice and data plan from $\$ 100 /$ month to $\$ 65 /$ month. Plan includes unlimited voice, texting, picture messaging, web, music and video. ${ }^{\text {xviii }}$ |
| 4/14 | Verizon | More Everything | Eligibility for EIP discounts on monthly smartphone access fees extended to existing customers on month-to-month contracts and new customers who bring their own device -- $\$ 30 /$ month per line to add a smartphone for data buckets of 8 GB or less, and $\$ 15 /$ month per line for data buckets of 10 GB or more. The new |

[^0]|  |  |  | offer is available only for a limited time. ${ }^{\text {xix }}$ |
| :--- | :--- | :--- | :--- |
| $5 / 14$ | C Spire | Shared Data | $\$ 15 /$ month discount per line off smartphone access for data <br> buckets of 8 GB or less - from $\$ 40 /$ /month per line to $\$ 25 /$ month <br> per line. |
|  |  | $\$ 25 /$ month discount per line off smartphone access for data <br> buckets of 10GB or more - from $\$ 40 /$ month per line to $\$ 15 /$ month <br> per line. Matches AT\&T and Verizon in offering 10GB for 4 lines <br> for $\$ 160 /$ month. ${ }^{\text {xxi }}$ |  |

Table V.A.iii
Major Changes to Pricing of Postpaid Service Plans

| Date | Provider | Plan <br> Name | Description |
| :---: | :---: | :---: | :---: |
| 3/13 | T-Mobile | Simple <br> Choice <br> "Un-carrier <br> 1.0 " | Discontinued offering of traditional two-year contracts with monthly fees that include the cost of device subsidies discontinued. All new retail customers must sign up for no-contract plans that separate service and equipment fees. EIP option available to customers with good credit. ${ }^{\text {xxii xxiii }}$ |
| 7/13 | Sprint | Unlimited, My Way; My All-in | Launched new unlimited rate plans - All plans include unlimited voice and text, which starts at $\$ 50 /$ month for one line. As more devices are added to account, customers get progressively larger discounts, up to a maximum discount of $\$ 30 /$ month per line and a limit of 10 lines per account. Customers can also purchase 1 GB per month of mobile hotspot usage for $\$ 10 /$ month. "My All-in" also includes 5GB of mobile hotspot usage for a total of $\$ 110 /$ month. xxiv |
|  |  |  | Unlimited data for smartphones is offered as a $\$ 30 /$ month add-on. Therefore, unlimited voice, text and data for one device costs $\$ 80 /$ month, down $\$ 30 /$ month from previous Simply Everything unlimited rate plan. |
|  |  |  | Launched 1GB data tier - option is offered as a $\$ 20 /$ month add-on. - \$70/month including unlimited voice and text. ${ }^{\text {xxv }}$ Sprint becomes last nationwide operator to shift from exclusively unlimited data pricing to tiered, usage-based data pricing for smartphones. |
| 10/13 | AT\&T | Mobile <br> Share | Discontinued offering of traditional voice and data plans based on usage of individual devices. All new retail customers must sign up for shared data plans. ${ }^{\text {xxi }}$ |
| 12/13 | AT\&T | Mobile Share | Restructured rate plan -- standard $\$ 40 /$ month fee to add a smartphone line replaces previous sliding scale of $\$ 30-50$ /month depending on data bucket size. Price of 1-2GB buckets raised $\$ 5 /$ month, and price of $6-20 \mathrm{~GB}$ buckets reduced by $\$ 10-50 /$ month. Before the change, the cost to add a smartphone to a shared data plan was $\$ 50 /$ month for the 300 MB tier, $\$ 45 /$ month for $1-2 \mathrm{~GB}$, $\$ 40 /$ month for $4 \mathrm{~GB}, \$ 35 /$ month for 6 GB and $\$ 30 /$ month for larger data tiers. ${ }^{\text {xxvii }}$ Net effect on monthly service fees depends on usage and number of smartphone lines. ${ }^{\text {xxviii }}$ |
| 1/14 | Verizon | Share Everything | Introduced less expensive entry-level plan with smaller data bucket: $\$ 60 /$ month for 250MB of smartphone data. xxix |
| 2/14 | AT\&T | Mobile Share | Restructured rate plan and offered to existing AT\&T customers -monthly line access fees reduced for existing subsidized contract |


|  |  |  | customers until next upgrade -- from \$40/month per device to $\$ 25 /$ month for data buckets of 2 GB to 6 GB , and to $\$ 15 /$ month for data buckets of 10 GB or more. The change effectively allowed current traditional contract customers with subsidized devices to switch to the same discounted pricing structure as AT\&T's Mobile Share Value plans for Next/ EIP customers ${ }^{\mathrm{xxx}}$ Current customers can keep the discounted pricing indefinitely with their existing devices. However, once customers decide to upgrade to a new device, they will have to sign up for the Next EIP plan or purchase the new device outright to keep the discounted pricing. Prices will go back up if they choose to get another subsidized device through a traditional contract plan. |
| :---: | :---: | :---: | :---: |
| 2/14 | Verizon | Loyalty Plans | Loyalty plans offered to retain customers: $\$ 60 /$ per month for unlimited voice, texting and 2GB of smartphone data. ${ }^{\text {xxx }}$ |
| 2/14 | Verizon | More Everything | Increased data allowances on selected tiers without increasing monthly prices - from 500 MB to 1 GB on $\$ 40 /$ month plan, from 1 GB to 2 GB on $\$ 50 /$ month plan and from 2 GB to 3 GB on $\$ 60 /$ month plan. Unlimited international messaging and 25 GB of cloud storage per line added to all pricing tiers. ${ }^{\text {xxxii }}$ <br> The monthly fee on basic 700 MOU voice-only calling plan was also reduced by $\$ 5 /$ month -- from $\$ 40 /$ month to $\$ 35 /$ month. Monthly data fees reduced by $\$ 10 /$ month on 500 MB data bucket (), and by $\$ 5 /$ month on 250 MB data bucket (). |
| 3/14 | T- <br> Mobile | Simple Choice | Increased high-speed data allowances on tiered data plans without increasing monthly prices - from 500MB to 1 GB on $\$ 50$ /month entry-level plan, and from 2.5 GB to 3 GB on $\$ 60 /$ month plan. Unlimited international texting added to all tiers. xxxiii Monthly price of unlimited data plan increased \$10/month, from $\$ 70 /$ month to $\$ 80 /$ month. Tethered data allowance on unlimited plan doubled to 5GB. New 5GB high-speed data tier introduced at $\$ 70 /$ month price point of original unlimited data plan. ${ }^{\text {xxxiv }}$ |
| 3/14 | AT\&T | Mobile <br> Share/ <br> Mobile <br> Share Value | Monthly price reduction of entry-level 2GB data bucket for singleline customers and for two lines sharing the 2GB data allowance -from $\$ 55 /$ month to $\$ 40 /$ month (excluding monthly device access fees per line). ${ }^{\text {xxv }}$ Price cut applies equally to EIP and subsidized subscribers. Unlimited international messaging added to all tiers at no additional cost. |
| 3/14 | U.S. Cellular |  | Data allowances increased on tiered plans without increasing monthly prices - from 300 MB to 1 GB on $\$ 40 /$ month plan, from 1 GB to 2 GB on $\$ 50 /$ month plan, and from 2 GB to 3 GB on $\$ 60 /$ month plan. ${ }^{\text {xxxi }}$ |
| 4/14 | T-Mobile | Simple <br> Starter ${ }^{2}$ | Introduction of new entry-level 500MB LTE data plan for $\$ 40 /$ month, with service suspension for the month after LTE data allowance reached. In place of overage charges or speed reductions, the service is suspended entirely for the month once the user reaches the 500MB LTE data allowance. Customers who wish |

[^1]|  |  |  | to exceed the 500MB LTE data allowance need to purchase either a <br> 500 MB one-day on-network data pass for \$5 or a 1GB 7-day on- <br> network data pass for \$10. The plan does not include international <br> service packages or roaming. |
| :--- | :--- | :--- | :--- |
| 4/14 | T-Mobii |  |  |

Table V.A.iv
Selected Promotions and Incentives to Attract and Retain Customers

| Date | Provider | Plan Name | Description |
| :---: | :---: | :---: | :---: |
| 7/13 | Sprint | Unlimited, My Way; <br> My All-in | Guarantees unlimited data for the life of the line to new customers who sign up for, and existing customers who switch to, Unlimited, My Way or My All-in plans. ${ }^{\text {xli }}$ |
| 10/13 | AT\&T |  | New tablet data plans: $\$ 5 /$ day plan with 250 MB per day, and $\$ 25$ plan with 1 GB that can be used any time during 3month period. ${ }^{\text {xlii }}$ |
| 10/13 | T-Mobile | "Un-carrier 4.0" <br> Tablets <br> Un-leashed | All customers who use tablets on the network have lifetime access to 200 MB of free LTE data per month. Customers need to purchase a $\$ 10$ SIM card from T-Mobile to connect a tablet. Existing voice customers with a phone plan and new customers who pay full price for tablets can access the 200MB of free data without signing up for additional plans, but customers who wish to pay for a tablet using the company's no-money-down EIP are required to purchase a monthly data plan before gaining access to the 200 MB of free data. ${ }^{\text {xliii }}$ |
| 1/14 | Sprint | Framily Plan | Customers who join a Framily plan can get a free Galaxy Tab 3 tablet if they sign up for a qualifying data plan. Sprint's free tablet offer began as an initially short-term promotion in January 2014, but was extended multiple times during the first quarter of 2014. xliv |
| $\begin{aligned} & \hline 1 / 14 \\ & \text { to } \\ & 2 / 14 \end{aligned}$ | AT\&T |  | Customers who switch to AT\&T from T-Mobile and trade-in their eligible smartphone can get up to $\$ 450$. When they pay for their device (Next EIP, full retail price or BYOD) get $\$ 200$ credit per line and ability to trade in current device for promotion card worth up to $\$ 250$, which could be used toward purchase of AT\&T products or services. ${ }^{\text {xlv }}$ |
| 1/14 | T-Mobile |  | Offer to reimburse up to $\$ 650$ in ETFs for customers switching to T-Mobile from the other 3 nationwide providers (AT\&T, Verizon or Sprint). Offer includes up to $\$ 300$ device credit for trading in handset and up to $\$ 350$ payment per line depending on proof of ETF paid to previous provider. In order to qualify, a customer must trade in their old handset, purchase a new T-Mobile handset, and port their phone number to T-Mobile. ${ }^{\text {xlvi }}$ |
| $\begin{aligned} & \hline 2 / 14 \\ & \text { to } \\ & 3 / 14 \end{aligned}$ | AT\&T | Mobile <br> Share | New and existing customers who open new line of service will receive a $\$ 100$ credit for each new smartphone, feature phone, tablet, mobile Hot Spot or Wireless Home Phone they add. ${ }^{\text {xlvii }}$ |
| $\begin{array}{\|l\|} \hline 2 / 10 / 14 \\ \text { to } 2 / 17 / 14 \end{array}$ | Verizon |  | No-activation fee promotion: $\$ 35$ activation fee waived for new customers who signed a two-year service contract during the promotion period. ${ }^{\text {xlviii }}$ |
| 4/14 | C Spire |  | Customers who switch to C Spire get up to $\$ 200$ service credit as reimbursement for ETFs, plus $\$ 50$ bill credit and an extra $\$ 100$ for every third customer referral. ${ }^{\text {dix }}$ |
| 4/14 | Verizon | More <br> Everything | Customers who activate a tablet on shared data plans at or above the 1 GB data tier get 1 GB of extra data per month |


|  |  |  | free of additional charge. There is a $\$ 10 /$ month charge for adding a tablet line to shared data plans. ${ }^{1}$ |
| :---: | :---: | :---: | :---: |
| $\begin{array}{\|l\|} \hline 4 / 14 \\ \text { to } 5 / 14 \end{array}$ | Sprint | Framily | Offer to reimburse up to $\$ 650$ in switching costs for customers who switch number to Sprint from another postpaid provider and sign up for Sprint Framily Plan. Offer includes up to $\$ 300$ credit for phone trade-in and a Visa ${ }^{\circledR}$ Prepaid Card worth up to $\$ 350$ to cover ETFs or, for customers not on contract, their remaining equipment installment balance. ${ }^{\text {li }}$ |
| $\begin{array}{\|l\|} \hline 4 / 14 \\ \text { to? } \end{array}$ | U.S. Cellular | $\begin{aligned} & \hline \text { Shared } \\ & \text { Connect } \end{aligned}$ | Offer to pay off customers' old contracts, up to $\$ 350$ per line, when they switch to Shared Connect plan and choose Retail Installment Contract. Customers who port their number from another provider and send in their final bill with the ETF on it will receive a prepaid debit card for that amount. ${ }^{\text {lii }}$ |
| $\begin{aligned} & 4 / 14 \text { to } \\ & 5 / 14 \end{aligned}$ | T-Mobile |  | LTE-enabled tablets offered for same price as Wi-Fi-only models for any postpaid activation on a 1 GB or more mobile internet data plan. .iii |
| 4/14 | T-Mobile |  | $\$ 10 /$ month discount off most popular internet data plans for new and existing customers through end of 2014. liv |
| 6/14 | T-Mobile | T-Mobile Test Drive Un-carrier 5.0 | From June 23, customers will be able to test iPhone 5 s with unlimited service for seven days at no cost. ${ }^{\text {lv }}$ |
| 12/5 | Sprint | Cut Your Bill in Half Event | Effective 12/05/2014, available for limited time only, Sprint is introducing the Cut Your Bill in Half Event for Verizon and AT\&T customers who are interested in switching to Sprint to cut their rate plan in half. |

Table V.A.v
Selected Postpaid Plans for Basic and Smartphones as of July 2014

| Provider | Phone type | Plan Name | Talk/Text | Sample <br> Data <br> Tier | Details | Voice and Text | Data | Voice + <br> Data + <br> Text |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AT\&T | Basic/ <br> Feature <br> Phone | AT\&T <br> Mobile <br> Share ${ }^{\circledR}$ Value <br> Plans with <br> Unlimited <br> Talk \& Text | Unlimited | 300MB | Base fee for basic phone $=\$ 20$, until the data reaches 10 GB and it falls to $\$ 15$. Additional basic or smartphones may be added. Data tiers are purchased for the following prices: $\begin{aligned} & 300 \mathrm{MB}=\$ 20 ; 1 \mathrm{~GB}=\$ 25 ; 2 \mathrm{~GB}=\$ 40 ; \\ & 4 \mathrm{~GB}=\$ 70 ; 6 \mathrm{~GB}=\$ 80 ; 10 \mathrm{~GB}=\$ 100 ; \\ & 15 \mathrm{~GB}=\$ 130 ; 20 \mathrm{~GB}=\$ 150 ; \\ & 30 \mathrm{~GB}=\$ 225 ; 40 \mathrm{~GB}=\$ 300 ; \\ & 50 \mathrm{~GB}=\$ 375 \end{aligned}$ | \$ 20.00 | \$ 20.00 | \$ 40.00 |
| AT\&T | Smartphone | AT\&T <br> Mobile <br> Share ${ }^{\circledR}$ Value <br> Plans with <br> Unlimited <br> Talk \& Text | Unlimited | 1 GB | Base fee for smartphone $=\$ 40$. Additional basic or smartphones may be added. Data tiers are purchased for the following prices: $300 \mathrm{MB}=\$ 20$; $\begin{aligned} & 1 \mathrm{~GB}=\$ 25 ; 2 \mathrm{~GB}=\$ 40 ; 4 \mathrm{~GB}=\$ 70 ; \\ & 6 \mathrm{~GB}=\$ 80 ; 10 \mathrm{~GB}=\$ 100 ; 15 \mathrm{~GB}=\$ 130 ; \\ & 20 \mathrm{~GB}=\$ 150 ; 30 \mathrm{~GB}=\$ 225 ; \\ & 40 \mathrm{~GB}=\$ 300 ; 50 \mathrm{~GB}=\$ 375 \end{aligned}$ | \$ 40.00 | \$ 25.00 | \$ 65.00 |
| Verizon Wireless | Basic/ <br> Feature <br> Phone | More Everything Plan | Unlimited | 700 min | Base fee $=\$ 30$. Data added [how much data?] for \$5 | \$ 30.00 | \$ 5.00 | \$ 35.00 |
| Verizon Wireless | Smartphone | More <br> Everything Plan | Unlimited | 1GB | Base fee $=\$ 40$. Data tiers are purchased for the following prices: $\begin{aligned} & 250 \mathrm{MB}=\$ 15 ; 500 \mathrm{MB}=\$ 30 ; 1 \mathrm{~GB}=\$ 40 ; \\ & 2 \mathrm{~GB}=\$ 50 ; 3 \mathrm{~GB}=\$ 60 ; 4 \mathrm{~GB}=\$ 70 ; \\ & 6 \mathrm{~GB}=\$ 80 ; 8 \mathrm{~GB}=\$ 90 ; 10 \mathrm{~GB}=\$ 100 ; \\ & 12 \mathrm{~GB}=\$ 110 ; 14 \mathrm{~GB}=\$ 120 ; \\ & 16 \mathrm{~GB}=\$ 130 ; 18 \mathrm{~GB}=\$ 140 ; \\ & 20 \mathrm{~GB}=\$ 150 ; 30 \mathrm{~GB}=\$ 225 ; \\ & 40 \mathrm{~GB}=\$ 300 ; 50 \mathrm{~GB}=\$ 375 \end{aligned}$ | \$ 40.00 | \$ 40.00 | \$ 80.00 |
| Provider |  |  |  |  | 8 |  |  |  |


| Sprint | Basic/ <br> Feature <br> Phone | Unlimited My Way | Unlimited | Unlimited | Base fee $=\$ 50$. Unlimited data for basic phones can be added for $\$ 10$. | \$ 50.00 | \$ 10.00 | \$ 60.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sprint | Smartphone | Unlimited My Way | Unlimited | 1 GB | Base fee $=\$ 50$. Data tiers are purchased for the following prices: $1 \mathrm{~GB}=\$ 20$; unlimited data=\$30 | \$ 50.00 | \$ 20.00 | \$ 70.00 |
| Sprint | Basic/ <br> Feature <br> Phone | Framily Plan | Unlimited | 1 GB | Base fee for initial phone $=\$ 55$. Perphone fee of $\$ 55$ falls by $\$ 5$ for every member of plan as new members are added, until it reaches $\$ 25$. The maximum size of a framily is 10 people. Plan comes with 1GB data. Higher data tiers may also be purchased. | \$ 55.00 | \$ | \$ 55.00 |
| Sprint | Smartphone | Framily Plan | Unlimited | 3 GB | Base fee for initial phone $=\$ 55$. Perphone fee of $\$ 55$ falls by $\$ 5$ for every member of plan as new members are added, until it reaches $\$ 25$. The maximum size of a framily is 10 people. Plan comes with 1GB data. Higher data tiers may also be purchased: $3 \mathrm{~GB}=\$ 10$, unlimited data=\$20 | \$ 55.00 | \$ 10.00 | \$ 65.00 |
| TMobile | Basic/ <br> Feature <br> Phone | Simple Starter Plan | Unlimited | 500 MB | Plan may be used with smartphones or basic phones | \$ 40.00 | \$ | \$ 40.00 |
| TMobile | Smartphone | Simple Choice Plan | Unlimited | 1 GB | Base fee $=\$ 50$. Data tiers are purchased for the following prices: $1 \mathrm{~GB}=$ included with plan; $3 \mathrm{~GB}=\$ 10$; $5 \mathrm{~GB}=\$ 20$; unlimited data=\$30 | \$ 50.00 | \$ - | \$ 50.00 |


| $\begin{array}{\|l\|l} \hline \text { US } \\ \text { Cellular } \end{array}$ | Basic/ Feature Phone | Shared Connect Plans | Unlimited | 300 MB | Base fee=\$30. Data tiers are purchased for the following prices: $300 \mathrm{MB}=\$ 15,1 \mathrm{~GB}=\$ 40 ; 2 \mathrm{~GB}=\$ 50 ;$ $3 \mathrm{~GB}=\$ 60$ | \$30 | \$40 | \$70 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| US <br> Cellular | Smartphone | Shared <br> Connect Plans | Unlimited | 1 GB | Base fee=\$40. Data tiers are purchased for the following prices: $300 \mathrm{MB}=\$ 15,1 \mathrm{~GB}=\$ 40 ; 2 \mathrm{~GB}=\$ 50$; $3 \mathrm{~GB}=\$ 60$ | \$40 | \$40 | \$80 |
| C Spire | Basic/ Feature Phone | Unlimited talk \& text | Unlimited (including pictures) | Unlimited (assume 30 days) | \$1 for 24 hours of data access | \$50 | \$30 | \$80 |
| C Spire | Smartphone | Unlimited <br> Everything Plans | Unlimited (including pictures) | Unlimited | Unlimited |  |  | \$80 |
| C Spire | Smartphone | Unlimited talk $\&$ text | Unlimited (including pictures) | 1 month of streaming | Base fee $=\$ 50$. Data passes available ( $\$ 5$ for 2 hrs., $\$ 10$ for 5 hrs., $\$ 30$ for 1 month of streaming) | \$50 | \$30 | \$80 |
| C Spire | Smartphone | Unlimited talk \& text | Unlimited (including pictures) | 1 GB | Base fee $=\$ 50$. No data included. Data tiers are purchased for the following prices (valid 30 days): $500 \mathrm{MB}=\$ 10$, $1 \mathrm{~GB}=\$ 15 ; 3 \mathrm{~GB}=\$ 45 ; 5 \mathrm{~GB}=\$ 75$ | \$50 | \$15 | \$65 |
| C Spire | Smartphone | Plans with second Line Discount: Unlimited | Unlimited (including pictures) | Unlimited | Can add a second line on the plan for \$50 | \$100 | \$- | \$100 |
| C Spire | Smartphone | Plans with second Line Discount: Unlimited Lite | Unlimited (including pictures) | Unlimited web and online music, 30 min. of online video | Can add a second line on the plan for $\$ 50$. Data passes available ( $\$ 5$ for 2 hrs., $\$ 10$ for 5 hrs., $\$ 30$ for 1 month of streaming) | \$80 | \$- | \$80 |

## Prepaid Service

Table V.B.i
Selected Major Developments in Prepaid Pricing Plans

| Date | Provider | Brand/MVNO |  |
| :--- | :--- | :--- | :--- |
| 5/13 | AT\&T | Aio | New brand launched on HSPA+ network in selected regional markets. <br> Plans for feature phones and smartphones include unlimited voice and <br> text and a choice of data tiers, with speed reductions after data <br> allowances reached. |
| Liv Tablet plans also available. |  |  |  |


|  |  |  | prepaid plan for feature phones that includes unlimited voice, text and data (with speeds slowed after 500 MB ) for $\$ 40$ per month for at least 18 months. AT\&T begins process of migrating Cricket customers off Leap's legacy CDMA network onto AT\&T's nationwide GSM-based network. ${ }^{\text {lxviii }}$ |
| :---: | :---: | :---: | :---: |
| 4/14 | AT\&T | Aio | Group discount plans launched that offer customers progressively increasing monthly discounts for adding new lines to an existing account. All accounts pay the full monthly price on the first line, with progressively increasing discounts applied to each new additional line: a $\$ 10 /$ month discount on the second line, a $\$ 20 /$ month discount on the third line and a $\$ 30 /$ month discount on the fourth and fifth lines. The discounts are available on plans starting at $\$ 40 /$ month. ${ }^{\text {lxix }}$ |
| 5/14 | Sprint | Boost | Prices cut through introduction of new 'Monthly Unlimited Select' plans at lower price points than legacy plans. All plans include unlimited voice and text, plus one of three data options -- 500 MB for $\$ 40 /$ month, 2.5 GB for $\$ 50 /$ month and 5 GB for $\$ 60 /$ month. Data speeds are slowed down to 2G after thresholds are reached. The new plans replace $\$ 50 /$ month feature phone plan and $\$ 55 /$ month smartphone plan. The 'Bill Shrink' plan, which was launched in March 2012, rewarded customers for making ontime payments by progressively reducing their monthly bill, up to a maximum discount of $\$ 15 /$ month. 'Bill shrink' option discontinued. ${ }^{1 \mathrm{kx}}$ |
| 5/14 | AT\&T | Aio/New Cricket | Existing Aio Wireless prepaid brand shut down and re-launched as Cricket. Re-launch of Cricket brand on nationwide network begins. ${ }^{\text {lxx }}$ |
| 5/14 | AT\&T | New Cricket | New rate plans similar to Aio's plans introduced: 500MB for \$40/month, 2.5 GB for $\$ 50 /$ month, and 5 GB and international texting for $\$ 60 /$ month. Plans include unlimited voice and text. ${ }^{1 \mathrm{xxii}}$ |
|  |  |  | Peak download speeds of 8 Mbps on LTE, and 4 Mbps on HSPA+, reduced to 128 Kbps if customers exceed monthly data allowance. ${ }^{\text {l.xiii }}$ |
|  |  |  | $\$ 5 /$ month discount if customer selects autopay option. Monthly rates drop to $\$ 35, \$ 45$ and $\$ 55$. ${ }^{\text {l.xiv }}$ |
|  |  |  | Group discounts: discounted monthly rates available for additional lines within a family or group of friends. As with Aio group discount plans, group discounts provide a $\$ 10 /$ month discount for each new line of service added to a single account. ${ }^{1 \times x v}$ |
|  |  |  | Customers who make 12 on-time payments in a year offered a $\$ 50$ device credit or reward that can be used to upgrade to new handset. ${ }^{\text {lxxvi }}$ |
| 5/14 | AT\&T | New Cricket | Handset financing options for prepaid phones launched. All three financing options are available for phones $\$ 149.98$ and higher, with accessories excluded from eligibility ${ }^{\text {IIxvii }}$ |
|  |  |  | Tier I installment loan: 0\% APR for 24 months with minimum monthly payment of $4.16 \%$ of initial balance; |
|  |  |  | Tier II installment loan: 29.99\% APR for 6 months deferred interest and 24-month term and minimum monthly payment of $5.4 \%$ of initial balance; |
|  |  |  | Lease to own: 12-month lease term, at end of which customer owns device. 90 -day same-as-cash payoff option. |
| $6 / 14$ | T-Mobile | GoSmart | Price cut on high-end plan - \$40/month for unlimited voice text and the |


|  |  |  | first 3GB of data at 3G speeds before reducing speed, down from <br> \$45/month. |
| :--- | :--- | :--- | :--- |
|  |  |  | lxxiii |
| Data speeds of \$35 mid-level plan increased - unlimited voice, text and |  |  |  |
| the first 500MB of data at 3G speeds before reducing speed to 2G speeds. |  |  |  |
| Data users were previously limited to 2G speeds. |  |  |  |

Table V.B.ii
AT\&T and Cricket Prepaid Plan Offerings As of June 2014

| GoPhone Monthly Smartphone Plans ${ }^{\text {Lxxii }}$ |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Price | Talk | Text | International <br> Text* | Data |
| \$60/month | Unlimited | Unlimited | Unlimited | 2.5GB (Add more: \$10/1GB) |
| \$40/month | 500 minutes | Unlimited | Unlimited | 500MB (Add more: <br> \$5/100MB) |
| \$25/month | 250 minutes | Unlimited | Unlimited | Add a data package, \$5/50MB |
| GoPhone Basic and Messaging Phone Plans |  |  |  |  |

[^2]Table V.B.iii
Verizon Wireless Prepaid Plans
As of June 2014
Verizon Allset Smart Phone Monthly Prepaid Plan

| Price | Talk | Text | Data* |  |
| :--- | :--- | :--- | :--- | :---: |
| $\$ 45 /$ month | Unlimited | Unlimited | 500 MB |  |
| Verizon Allset Basic Phone Monthly Prepaid plan |  |  |  |  |
| Price | Talk | Text |  |  |
| $\$ 45 /$ month | Unlimited | Unlimited | 500 MB |  |
| $\$ 35 /$ month | 500 minutes | Unlimited | 500 MB |  |

*Data does not include 4G/LTE. Additional data may be purchased: 500 MB for $\$ 5$ (expires after 30 days); 1 GB for $\$ 10$ (expires after 90 days); or 3 GB for $\$ 20$ (expires after 90 days)

Verizon Wireless Pay-as-you-go Plans

| Price | Mobile to Mobile <br> Calling (with Verizon <br> Wireless customers) | Talk | Text/Picture <br> Messaging <br> (price per <br> minute) | Mobile Web** |
| :--- | :--- | :--- | :--- | :--- |

Table V.B.iv Sprint Prepaid Plans ${ }^{\text {lxxiv }}$

As of June 2014

| Sprint Prepaid Monthly Smartphone Plans* |  |  |  |
| :---: | :---: | :---: | :---: |
| Plan/Price | Talk | Text | High speed 3G/4G data** |
| Smart Plus: \$60/month | Unlimited | Unlimited | $2.5 \mathrm{~GB} /$ month of high-speed data. |
| Smart: \$45/month | Unlimited | Unlimited | Data not included |
| Sprint Prepaid Monthly Basic Plans* |  |  |  |
| Plan/Price | Talk | Text | Data |
| Basic Plus (\$50/month) | Unlimited | Unlimited | Unlimited |
| Basic (\$35/month) | 500 minutes | Unlimited | Unlimited |
| *All Prepaid Plans include voicemail, long distance, call waiting, call forwarding <br> ** When monthly usage exceeds applicable data plan allotment, speeds (including video) reduced to 2 O speeds for remainder of plan cycle |  |  |  |
| Boost Mobile Monthly Prepaid Plans |  |  |  |
| Price | Talk | Text | High speed 3G/4G data* |
| \$60/month | Unlimited | Unlimited | 5 GB . |
| \$50/month | Unlimited | Unlimited | 2.5 GB |
| \$40/month | Unlimited | Unlimited | 500 MB |
| Boost Mobile Daily Prepaid Plans |  |  |  |
| Price | Talk | Text | Data |
| \$ 3/day (smartphones) | Unlimited | Unlimited | Unlimited |
| \$2/day (basic phones) | Unlimited | Unlimited | Unlimited |
| All Prepaid Plans include voicemail, long distance, call waiting, call forwarding <br> * When monthly usage exceeds applicable data plan allotment, speeds (including video) reduced to 2G |  |  |  |


| speeds for remainder of plan cycle |  |  |  |
| :---: | :---: | :---: | :---: |
| Boost Shrinking Payment Plan |  |  |  |
| Price ${ }^{*}$ | Talk ${ }^{-* *}$ | Text | Data ${ }^{* * *}$ |
| \$60 initially, falls to \$45 | Unlimited | Unlimited (includes BBM Voice) | Unlimited |
| \$55 initially, falls to \$40 | Unlimited | Unlimited | Unlimited |
| \$50 initially, falls to \$35 | Unlimited | Unlimited | Unlimited |
| \$45 initially, falls to \$30 | Unlimited | Unlimited | Unlimited |
| *Shrinking Payments reduces your payment by $\$ 5 /$ month for every six on-time payments. ${ }^{* *}$ Plans include voicemail, long distance, call waiting, call forwarding Includes $2.5 \mathrm{~GB} /$ month of high-speed data. Adaptive Protocol Video limited to 3G |  |  |  |
| Virgin Mobile Beyond Talk Unlimited Plans (Android Compatible) |  |  |  |
| Price | Talk | Text | Data (4G data where available) |
| \$55/month | Unlimited | Unlimited | Unlimited |
| \$45/month | 1200 minutes | Unlimited | Unlimited |
| \$35/month | 300 minutes | Unlimited | Unlimited |
| Virgin Mobile PayLo Talk \& Text Plans (Not Android Compatible) |  |  |  |
| Plan \& Price | Talk | Text | Data |
| \$40/month | Unlimited | Unlimited | 50 MB included |
| \$30/month | 1500 minutes | 1500 messages | 30 MB included |
| \$20/month | 400 minutes | 15¢/message | \$1.50/MB |

Table V.B. $v$
Selected T-Mobile and Metro PCS Prepaid Plan Offerings ${ }^{\text {Ixxv }}$ As of June 2014

| T-Mobile Monthly and Daily Prepaid Plans ${ }^{\text {Kxxvi }}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Price | Talk |  | Text | Data (4G LTE*) |
| \$80/month | Unlimited |  | Unlimited | Unlimited |
| \$70/month | Unlimited |  | Unlimited | 5 GB |
| \$60/month | Unlimited |  | Unlimited | 3 GB |
| \$50/month | Unlimited |  | Unlimited | 1 GB |
| \$40/month ${ }^{\text {* }}$ | Unlimited |  | Unlimited | 500 MB |
| \$30/month | 100 minutes |  | Unlimited | 5 GB |
| \$35/month | Unlimited |  | Unlimited | NA |
| \$3/day | Unlimited |  | Unlimited | 200 MB |
| \$2/day | Unlimited |  | Unlimited | Only 2G available |
| *Simple starter plan |  |  |  |  |
| MetroPCS Monthly Prepaid Plans ${ }^{\text {flxxxyii }}$ |  |  |  |  |
| Price** | Talk |  | Text | Data (4G LTE**) |
| \$60/month | Unlimited |  | Unlimited | Unlimited |
| \$50/month | Unlimited |  | Unlimited | 2.5 GB |
| \$40/month | Unlimited |  | Unlimited | 500 MB |
| *Save $\$ 5$ per line/month with a family plan, a family can consist of up to 5 people (a total savings of \$25/month) <br> **Data are still available at reduced speeds after reaching the data limit <br> \# MetroPCS offers pay by minute and pay by week plans, only in brick and mortar stores. |  |  |  |  |
|  |  |  |  |  |
| Price | Talk** Text** <br> Unimed Unimited |  | Data | Facebook and Facebook Messenger |
| \$45/month | Unlimited | Unlimited | 3GB at 3 G speeds, then 2 G speeds for the rest of the cycle | Unlimited |
| \$35/month | Unlimited | Unlimited | 500 MB at 3 G speeds, then 2G speeds for the rest of the cycle | Unlimited |
| \$25/month | Unlimited | Unlimited | speeds for the rest of the cycle NA | Unlimited |
| T-Mobile Pay-as-you-go ${ }^{\text {lxxix }}$ without Data |  |  |  |  |
| Price | Talk |  |  | Text |
|  | Minutes | Cost/min | Duration |  |
| \$100 | 1000 | 10¢/min | 1 year | $10 ¢$ to send/receive texts, $25 ¢$ to send/receive pictures \& videos |
| \$50 | 400 | $13 ¢ / \mathrm{min}$ | 90 days |  |
| \$30 | 160 | 19¢/min | 90 days |  |
| \$10 | 30 | $33 ¢ / \mathrm{min}$ | 90 days |  |
| * Optional \$10/month international texting and calling bundle <br> ** Optional $\$ 5 /$ month international texting |  |  |  |  |

Table V.B.vi

## US Cellular Prepaid Plans ${ }^{\text {xc }}$ <br> July 2014

US Cellular Simple Connect Smart Phone Monthly Prepaid Plan

| Price | Talk | Text | Data |
| :--- | :--- | :--- | :--- |
| $\$ 60 /$ month | Unlimited | Unlimited | Unlimited with 2 GB at high <br> speed, speeds reduced thereafter |
| $\$ 50 /$ month | Unlimited | Unlimited | Unlimited with 500 MB at high <br> speed, speeds reduced thereafter |
|  | US Simple Connect Cellular Basic Phone Monthly Prepaid plan |  |  |
| Price | Talk | Text | Data |
| $\$ 40 /$ month | Unlimited | Unlimited | Unlimited data for basic phones |

Table V.B.vii

## C-Spire Prepaid Plans ${ }^{\text {xci4 }}$ <br> July 2014

| C-Spire Pay-as-you-go Prepaid Plan |  |  |  |
| :---: | :---: | :---: | :---: |
| Price | Talk | Text \& Pictures | Data |
| \$65/30 days | Unlimited | Unlimited | Unlimited |
| \$55/30 days | Unlimited | Unlimited | 1 GB |
| \$50/30 days | 500 nationwide minutes | Unlimited | 500 MB |
| \$35/30 days | 350 nationwide minutes | Unlimited | 500 MB |
| C-Spire Pay-as-you-go Prepaid Plan without Data |  |  |  |
| Price | Talk | Text \& Pictures | Data |
| \$50/30 days | Unlimited | Unlimited |  |
| \$25/30 days | 250 nationwide minutes | Unlimited | Purchase data day pass for \$1/day |
| \$2/day | Unlimited | Unlimited | for basic phone |

[^3]
## Price Indicators for Mobile Data

Table V.C.i
Current Postpaid Smartphone Data Pricing for Mobile Wireless Providers ${ }^{5}$ $1^{\text {st }}$ Quarter 2014

|  | AT\&T |  | Verizon |  | Sprint |  |  | T-Mobile |  | US Cellular |  | C-Spire |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base Fee | \$40 |  | \$40 |  | \$50 |  |  | \$50 ${ }^{6}$ |  | \$40 |  | \$50 |  |
| Data <br> Allowance | \$/Mth | C/MB | \$/Mth | C/MB | \$/Mth subsidized device, 2year contract | \$/Mth unsub sidize d device | C/MB | \$/Mth | C/MB | \$/Mth | C/MB | \$/Mth | C/MB |
| MB |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 250 |  |  | \$15 | 6.0C |  |  |  |  |  |  |  |  |  |
| 300 | \$20 | 6.7C |  |  |  |  |  |  |  | \$15 | 5.0C |  |  |
| 500 |  |  | \$30 | 6.0C |  |  |  |  |  |  |  | \$10 | 2.0 C |
| GB |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 |  |  | \$40 | 4.0C | \$20 |  | 2.0 C |  |  | \$40 | 4.0C | \$15 | 1.5C |
| 2 | \$40 | 2.0C | \$50 | 2.5C |  |  |  | \$10 |  | \$50 | 2.0 C |  |  |
| 3 |  |  | \$60 | 2.0 C |  | \$10 | 3.0C |  | 0.5C | \$60 | 2.0C | \$45 | 1.5C |
| 4 | \$70 | 1.8 C | \$70 | 1.75C |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  | \$20 | 0.5 CC |  |  | \$75 | 1.5C |
| 6 | \$80 | 1.3C | \$80 | 1.33C |  |  |  |  |  |  |  |  |  |
| 8 |  |  | \$90 | 1.13 C |  |  |  |  |  |  |  |  |  |
| 10 | \$100 | 1.0C | \$100 | 1.0C |  |  |  |  |  |  |  |  |  |
| 12 |  |  | \$110 | 0.92C |  |  |  |  |  |  |  |  |  |
| 14 |  |  | \$120 | 0.86C |  |  |  |  |  |  |  |  |  |
| 15 | \$130 | 0.87C |  |  |  |  |  |  |  |  |  |  |  |
| 16 |  |  | \$130 | 0.81 C |  |  |  |  |  |  |  |  |  |

[^4]| 18 |  |  | $\$ 140$ | 0.78 C |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 20 | $\$ 150$ | 0.75 C | $\$ 150$ | 0.75 C |  |  |  |  |  |  |  |  |  |
| 30 | $\$ 225$ | 0.75 C | $\$ 225$ | 0.75 C |  |  |  |  |  |  |  |  |  |
| 40 | $\$ 300$ | 0.08 C | $\$ 300$ | 0.75 C |  |  |  |  |  |  |  |  |  |
| 50 | $\$ 375$ | 0.08 C | $\$ 375$ | 0.75 C |  |  |  |  |  |  |  |  |  |

Source: BoA/ML, "A Frantic Start to 2014 in Wireless Pricing", 4 April 2014
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[^2]:    ${ }^{3}$ Add 1 GB high-speed for $\$ 10 /$ month

[^3]:    ${ }^{4}$ As of 7/7/2014, http://www.cspire.com/shop and learn/plans/category_plan_landing.jsp?id=cat320003\#prepaid.

[^4]:    ${ }^{5}$ Derived from BoA/ML 4 April 2014, "A Frantic Start to 2014 in Wireless Pricing", Table 3, pp. 7. Numbers in the table are BofA Merrill Lynch Global Research estimates and company websites visited on 7/7/2014
    ${ }^{6}$ Basic unlimited talk and text smartphone individual plan includes 1 GB of data.cost $\$ 50.3 \mathrm{~GB}$ plan costs $\$ 605 \mathrm{~GB}$ plan cists $\$ 70$. The incremental data cost for 3 GB plan is an extra $\$ 10$ for 2 GB of data, and for the 5 GB plan the incremental cost is $\$ 20$ for 4 GB of data as 1 Gb is already included in the base price.

